Marindex

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- 3. Business Model
- 4. Key Performance Indicator
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The Problem

Multiple Carriers

Need to Select

But do not know which one to select

No tools for comparison

Information Gap

No	Port Name	Number of Carrier Passing	
1	Bridgetown	wn 2	
2	Brisbane	15	
3	Bristol	1	
4	Buchanan /	1	
5	Ruenaventura	14	
Multi	ple Carrier	13	
Optio	2		
8	Busan	17	
9	Busan New Port	1	
10	Bushehr	1	
11	Cabinda	2	
12	Cagayan De Oro	3	
13	Cagliari	12	
14	Cai Mep	14	







Solution: Marindex

- Marindex: An index (scoring) system to compare the carriers for a given route
- Purpose: Bridging the information gap between consignors and carriers
- Benefits:
 - Finding the best carrier
 - Connection with end users = easier to collect data
 - Market Influence











Business Model

- Target: Small/Medium Size Businesses
- Product type: Website with search engine
- Revenue Source: Advertisement fees
 - Google-like-strategy: when a customer searches a route, show advertisement



Key Performance Indicator







<u>Speed</u>

Accuracy/Punctuality

Reliability

Time taken between the origin port and the destination port Estimated time and CargoSmart's rcorded time

Carrier's record and CargoSmart's record



Index Calculation

$$I_{o,d,c} = 4.0 \times \frac{Tmax - T_{o,d,c,r}}{Tmax - Tmin} + 4.0 \times \frac{ACmax - AC_{o,d,c,r}}{ACmax - ACmin} + 2.0 \times \frac{RLmax - RL_{o,d,c,r}}{RLmax - RLmin} \quad \forall c \in C$$

$$T_{o,d,c,r} = \frac{\sum_{v \in V} tmin_{o,d,c,r,t}}{n_V} \quad \forall v \in (R \cup V)$$

C = sets of carriers

R = sets of routes (service loop)

O = origin port

D = destination port

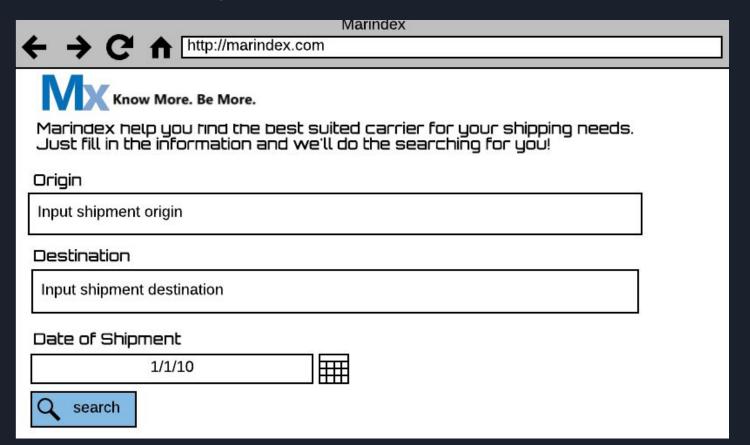
T = the time taken from the origin to destination

AC = the s.d. of the delay between actual and scheduled arrival/departure time

RL = the s.d. of the delay between actual arrival/departure time recorded manually or by CargoSmart



Product Layout (Input Interface)





Product Layout (Output)









http://marindex.com



Marindex help you find the best suited carrier for your shipping needs. Just fill in the information and we'll do the searching for you!

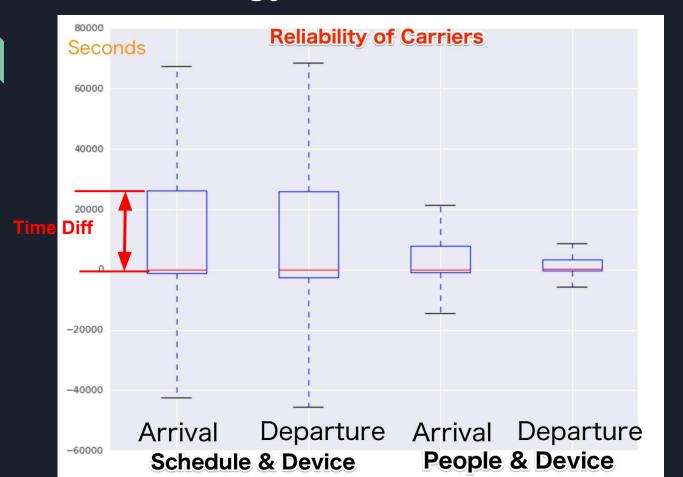
Advertisement

Shipment: Hong Kong – Sydney (10/4/2017)

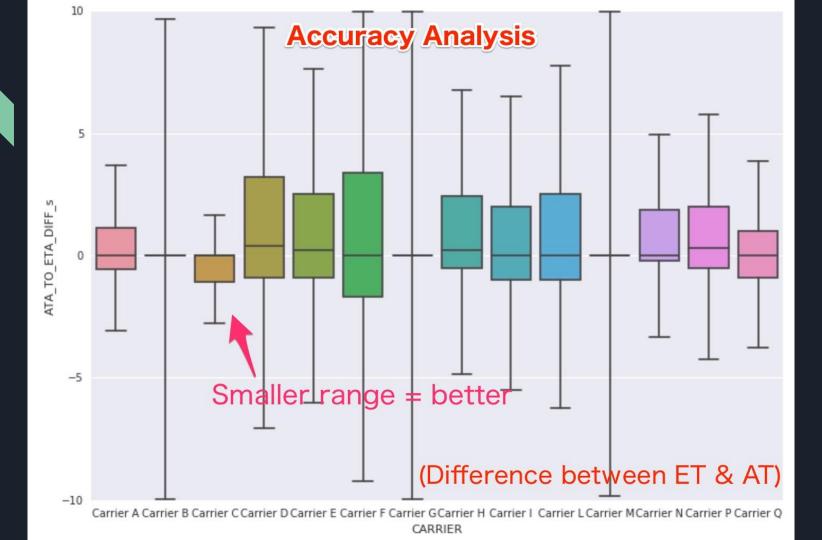
Rank	Carrier	Index	Sample Route	Estimated Time
1	Carrier B	8.9	Hong Kong-Singapore-Sydney	2 days 8 hours
2	Carrier C	7.2	Hong Kong-Singapore-Malaysia-Sydney	2 days 7 hours
3	Carrier O	7	Hong Kong-China-Sydney	2 days 5 hours
4	Carrier P	6.7	Hong Kong-China-Singapore-Sydney	2 days 15 hours
5	Carrier E	6.2	Hong Kong-Thailand-Malaysia-Sydney	2 days 10 hours



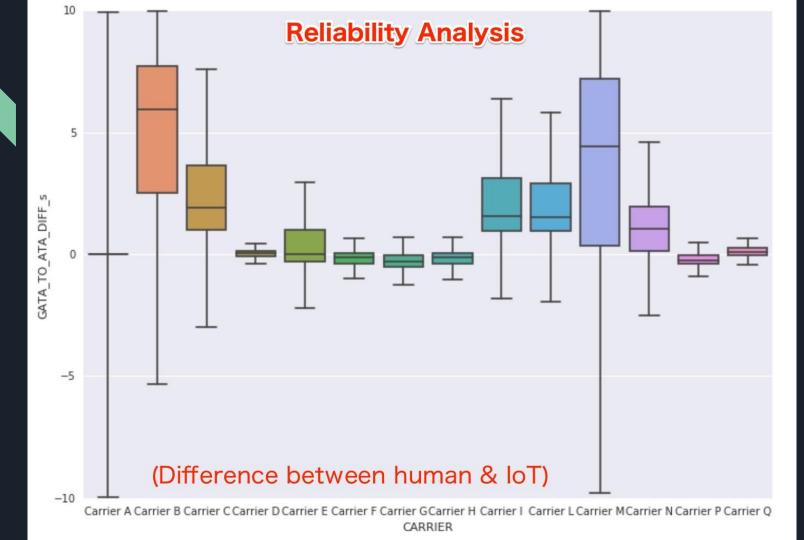
Methodology & Demonstration





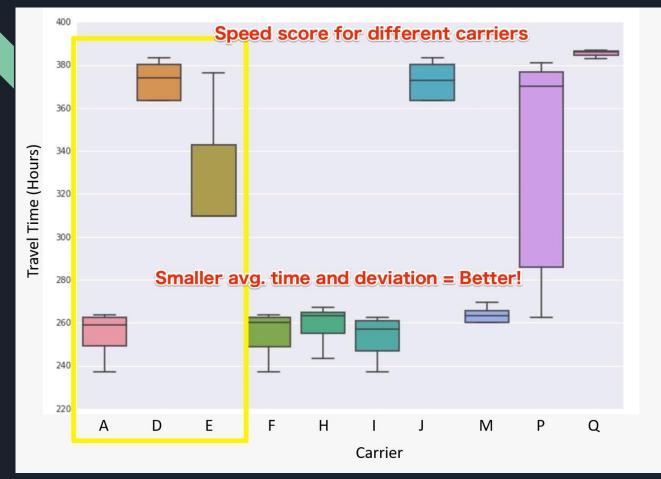








Case Study: HK to Sydney



- A = 9.2
- D = 2.2
- E = 4.0



Further Development

- Name of carrier → allow to fetch pricing information
- More criteria → more comprehensive understanding
- Mobile app



Conclusion

Every carrier **performs differently** in terms of their

<u>speed</u>, <u>accuracy</u>, and <u>reliability</u>.

It is important to **compare** in order to make the best decision.



