

Thank you for shopping with the Average Tech Guy store! As a responsible Carouseller, we would like to lay out some ground rules, to allow us to operate efficiently and provide the best service we can, and so that you can have a good shopping experience with us.

By making any enquiry, you are deemed to have read, understood and agreed to the legally binding agreement ("Agreement") laid out below.

1. We will honour all prices in the listing at the point of your enquiry, up to a maximum of 24 hours. For example, if you enquiry on 1 Jan at noon for an item priced at \$50, the price will remain the same until 24 hours later. We are unable to guarantee that the price will remain the same afterwards.
2. Due to the coronavirus situation, all meetups have been suspended, and we will be dealing via mailing (or delivery).
3. We will try our best to fulfill the item, however, in exceptional circumstances where we have unfortunately ran out of stock, we will refund you whatever you paid to your desired method (Paylah/Paynow). Refunds will take 1 to 5 business days to process.
4. All delivery times mentioned are merely estimates, and may vary due to factors outside of our control, including but not limited to, natural disasters, courier delays.
5. After confirmation of payment, we will send you an automated message, containing a link to retrieve the tracking code of the item.
6. We do not provide any warranty services. However, you can contact the authorised distributor (such as Vector Magnetics for SanDisk products) to claim warranty service. We will not be held responsible if your warranty claim fails.
7. In the event of any dispute, we reserve the rights to make a decision regarding your item. This can be a full refund or a refund on return on the item. Do note that this can take 5 to 10 working days to be processed.
8. We make no representation, warranty or guarantee as to the reliability, timeliness, quality, suitability, availability, accuracy or completeness of our products. We do not represent or warrant that (a) the use of our services will be secure, uninterrupted, free of errors or other harmful components, or operate in combination with other hardware, software, system or data, (b) will meet your expectations or requirements, (c) any stored data, including but not limited to, addresses, phone numbers, etc will be secure, accurate or reliable, or (d) the quality of any products will meet your expectations or requirements. Our service is provided to you on an "as is: basis, with any and all conditions, representations and warranties excluded to the maximum extent permissible by law.
9. Nothing contained in these terms shall be construed as creating any agency, partnership or other form of joint enterprise with us.
10. If any provision of these terms is held to be invalid or unenforceable, the legality, validity and enforceability of the remaining provisions shall not be impaired.
11. The failure of us to enforce any right or provision isn't here terms shall not be constituted as a waiver of such right or provision.
12. We are committed to try and resolve any disputes amicably. By purchasing, you agree that you will attempt to resolve the dispute with us in private for up to 30 days, without escalation to any third party. If any party does otherwise, we reserve the right to initiate an immediate cancellation and your payment may be withheld till any and all restrictions on our account are removed.