

Andrey Zhilyakov

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Objective:

To acquire a position that will enable me to fully utilize my diverse skills in a professional IT environment, which welcomes dedication, determination and motivation.

Skills:

MS Windows Server 2012/2016, Mac OS, Hyper-V, working knowledge of web programming, Ubuntu Server, Linux Kali, Ubuntu, Red Hat, Fedora, Windows Server, VMware, WireShark
Work Extensively with Hardware support (install, configured, add and removed hardware, networking Equipment) Bilingual (Russian) Willing to obtain necessary skills, or relocate if necessary.
Good Understanding of OSI Model, Excellent Communication and Organizational skills.
Working knowledge of Cisco CLI, bash, Windows Power shell, Vim, Linux CLI.
Certified with **CCENT, COMPTIA A+, COMPTIA NETWORK+** and willing to obtain needed certifications

Work Experience:

AZM Productions inc.

Helpdesk PC support

Union City, NJ. 07087

April 2013 - Present

- Responsible for installation, setup and configuration of new systems.
- Configuration and maintenance of DNS/DHCP server with UNIX server.
- Day-to-day functions such as: user account setup and maintenance, desktop application installation and OS configuration, problem resolution, routine maintenance, office application configuration such as Windows Server, and installation services, group policies there.
- Performing backups (full, incremental, differential, synthetic) and restoration from them.
- Troubleshoot I/O devices such as printers, scanners, print servers, switches, routers etc.
- Configuring switches & routers as per the new customer requirements, 24/7 on call support.

Matrix Dental Lab

Computer Technician

Brooklyn, NY. 11223

June 2008 - April 2013

- Install various operating systems (Windows, Linux, Mac) as well as desktop applications
- Maintain and troubleshoot various software and hardware related computer problems
- Build and customize desktop computers
- Handle TCP/IP configuration systems for windows OS
- Interface with other field technicians

Education:

Khan Academy, EDX, MIT OpenCourseWare

NYC College of Technology

Bachelor Degree in Computer Engineering Technology

Graduated with Honors (Cum Laude)

GPA 3.4, Dean's List Fall 2009, Spring 2010

Present

August 2008 – June 2010

Orenburg State University

Industrial Electronics

September 2003 – June 2007