

Andrey Zhilyakov

3481 Kennedy Blvd Union City, New Jersey 07087

Phone (212) 603-9624

zhilyakov1986@gmail.com

Objective:

To acquire a position that will enable me to fully utilize my diverse skills in a professional IT environment, which welcomes dedication, determination and motivation.

Skills:

MS Windows 98/2000/XP/Vista/7/10, Mac OS 10.5/10.6/10.7
Office 2000/03/07 (Word, PowerPoint, Visual Basic, Visio, Access)
Linux BackTrack 5, Ubuntu, Red Hat, Fedora, Windows Server, VMware, WireShark
Work Extensively with Hardware support (install, configured, add and removed hardware, networking Equipment) Bilingual (Russian) Willing to obtain necessary skills, or relocate if necessary.
Good Understanding of OSI Model, Excellent Communication and Organizational skills.
Working knowledge of C/C++/Matlab/VHDL compilers. Cisco CLI.
NY State Driver License. Cisco certified with **CCENT, COMPTIA A+, COMPTIA NETWORK+**

Work Experience:

AZM Productions inc.

Helpdesk PC support

Union City, NJ. 07087

April 2013 - Present

- Responsible for installation, setup and configuration of new systems.
- Day-to-day functions such as: user account setup and maintenance, desktop application installation and OS configuration, problem resolution, routine maintenance, office application configuration such as Microsoft Office, etc.
- Restore workstation desktop pc's with ghost image
- Troubleshoot I/O devices such as printers, scanners, print servers, KVM switches, etc.

Matrix Dental Lab

Computer Technician

Brooklyn, NY. 11223

June 2008 - April 2013

- Install various operating systems (Windows, Linux, Mac) as well as desktop applications
- Maintain and troubleshoot various software and hardware related computer problems
- Build and customize desktop computers
- Handle TCP/IP configuration systems for windows OS
- Interface with other field technicians

Education:

Khan Academy, EDX, MIT OpenCourseWare

NYC College of Technology

Bachelor Degree in Computer Engineering Technology

Graduated with Honors (Cum Laude)

GPA 3.4, Dean's List Fall 2009, Spring 2010

Present

August 2008 – June 2010

Orenburg State University

Industrial Electronics *September 2003 – June 2007*

Master Degree

References: Furnished upon request