



November 17, 2022
Account Number: **8349 30 070 0365718**
Security Code: **8224**
Service At: 10916 KNIGHT CASTLE DR
CHARLOTTE NC 28277-0210

Auto Pay Notice

NEWS AND INFORMATION

Have questions about your bill?

Visit us at Spectrum.net/billing
Or, call us at 1-855-70-SPECTRUM (1-855-707-7328)

Summary

Service from 11/17/22 through 12/16/22
details on following pages

Previous Balance	39.99
Payments Received -Thank You!	-39.99
Adjustments	-30.00
Remaining Balance	-\$30.00
Spectrum Internet™	74.99
Current Charges	\$74.99
YOUR AUTO PAY WILL BE PROCESSED 12/04/22	
Total Due by Auto Pay	\$44.99

Enrolled in Auto Pay: Your Auto Pay payment will be deducted on your due date.

Action Required: Download your FREE F-Secure Security Suite software. We will no longer be providing or supporting McAfee security software, effective 12/6/2022.

- Create a login username and password on Spectrum.net if you do not already have one
- Go to Spectrum.net/mcafee to download your **FREE** F-Secure Security Suite software on each device before 12/6/2022
- Uninstall your McAfee software and continue your security protection with F-Secure Security Suite

GET THE ULTIMATE TV FOR A LIMITED TIME. Watch live sports, news, weather and more + access to over 60,000 On Demand titles from \$54.99/mo for 12 mos. Plus, watch from anywhere with the **FREE** Spectrum TV App. **CALL 1-855-228-9838.**

Planning a move this season? Spectrum makes it easy. We'll get your Spectrum services set up in your new home so you can get settled faster. Manage your account with the My Spectrum App and learn about self-install options to handle your move on your terms. **Call 1-855-542-0934 or visit Spectrum.net/easymove.**

Own a business? You qualify for the fastest internet speeds in the nation PLUS business-grade voice to boost productivity. Call **1-866-917-7249** today to learn more!

Thank you for choosing Spectrum.

We appreciate your prompt payment and value you as a customer.

Auto Pay Thank you for signing up for auto pay. Please note your payment may be drafted and posted to your Spectrum account the day after your transaction is scheduled to be processed by your bank.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
8349 3000 NO RP 17 11182022 NNNNNNNN 01 993148

JING ZHAO
10916 KNIGHT CASTLE DR
CHARLOTTE NC 28277-0210

November 17, 2022

JING ZHAO

Account Number: 8349 30 070 0365718
Service At: 10916 KNIGHT CASTLE DR
CHARLOTTE NC 28277-0210

Total Due by Auto Pay

\$44.99

SPECTRUM
PO BOX 6030
CAROL STREAM IL 60197-6030

834930070036571800044990

Account Number: JING ZHAO
 Security Code: 8349 30 070 0365718
 8224

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8349 3000 NO RP 17 11182022 NNNNNNNN 01 993148

Charge Details

Previous Balance		39.99
Credit Card Payment	11/04	-39.99

Payments received after 11/17/22 will appear on your next bill.

Adjustments

Stimulus Internet Credit - Adjustment	11/16	-30.00
Adjustments Total		-\$30.00

Remaining Balance	-\$30.00
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Service from 11/17/22 through 12/16/22

Spectrum Internet™

WiFi Service	5.00
Spectrum Internet	79.99
Promotional Discount	-10.00

Your promotional price will expire on 02/16/23

\$74.99

Spectrum Internet™ Total	\$74.99
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Current Charges	\$74.99
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Total Due by Auto Pay	\$44.99
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Messages continued from page 1

Download the latest version of the My Spectrum App from your device's app store. The My Spectrum App makes it easier than ever to manage your Spectrum services. A hassle-free experience with one convenient place for handling all your account needs.

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

ACP Information - Your satisfaction is important to us. If you are not fully satisfied with your Internet service under the Affordable Connectivity Program, or if you had trouble enrolling in the program, you can file any concern with the FCC Consumer Complaint Center at <https://consumercomplaints.fcc.gov/hc/en-us> or you may call (877) 384-2575.

Authorization to Convert your Check to an Electronic Funds

Transfer Debit - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Terms and Conditions of Service, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Spectrum Security Center: Spectrum offers tools and solutions to keep you and your family safe when connected. Learn how to safeguard your information, detect scams and how to identify fraud alerts. Learn more at Spectrum.net/SecurityCenter.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Complaint Procedures: If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

**Billing Information**

Local Spectrum Store: 8332 Pineville-Matthews Rd, Suite 201, Charlotte NC 28226 Store Hours: Mon thru Sat - 9:00am to 7:00pm; Sun - 12:00pm to 5:00pm or 7832 Rea Road, Charlotte, NC 28277 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm or 4716 Sharon Rd, Space B, Charlotte NC 28210 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

