# More Equality on the Internet?

- Analyzing How Identities Constrain (or Liberate) Online

Communication

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Your feedback is appreciated.

# Theoretical Background

- Are we free to express in every way we would like?
- Gender Identity and Speech (Lakoff 1975; Eliasph 1987; Brody and Hall, 1993; Kring and Gordon, 1998)
- Emotional expressiveness
- Politeness



# Theoretical Background

- Are we free to express in every way we would like?
- Medical Role and Speech (Maynard 1991; Mishler 1984; Parsons 1951; Starr 1982; Foucault 1972)
- > Topic of narratives



# Research Question & Hypothesis:

- How do gender and medical identity affect online communication patterns?
- Hypothesis\*: The online environment gives individuals more freedom in expression so that their communication patterns are less constrained by gender identity and medical roles.

The online disinhibition effect (Suler 2001): we are equals

on the Internet!



### Data

#### Online health forum (Doctors' Lounge)

#### Early Signs Of heart Failure

by Link\_pad » Fri Nov 13, 2009 2:01 pm

Hi,

I am a 25 Year old fit Male, 4 Months ago i was diagnosed with Severe TR. Worrying itself i didn't recieve any symptoms. But in Last month i have had onset of Chest pain i went to A & E had ECG and blood test both were Ok. But now i have noticed sometimes rapid heartbeats, occasional Chest Pain, constant indigestion. I am beggining to suspect the early signs of heart failure i have a cardio Surgeon who will replace my valve should i make him more aware of how i am now feeling??

Thanks

Patrick Lee

#### Re: Early Signs Of heart Failure

by John Kenyon, CNA » Mon Nov 30, 2009 9:23 pm

Hello Patrick -- While the symptoms may be coincidental, they also could be related to right heart failure, so yes, I think it would be prudent to let the doctor know about this. If he feels it's irrelevant it probably is. If not then he'll want to take a closer look. Its difficult to say from a distance whether or not this is actually related to the defective valve, but it could be, and that's reason enough to let your doctor know.

Hope this helps. Good luck to you and please keep us updated.

John Kenyon, EMT, CCT

Non-invasive cardiology tech, Emergency and Critical Care technician, Critical Incident Stress Mgmt. specialist



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Link\_pad Guest

Posts: 4

Joined: Fri Nov 13, 2009 1:52 pm

Gender: Male



John Kenyon, CNA Nurse Assistant

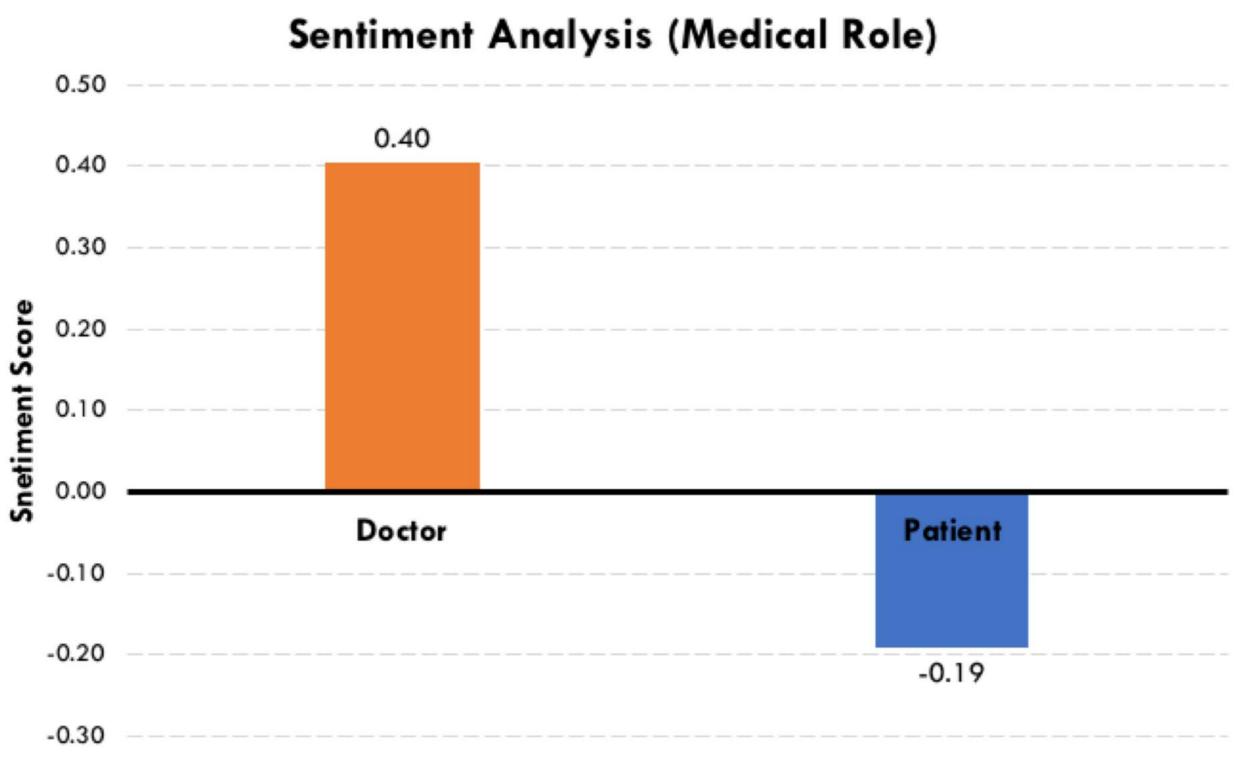
Posts: 2846

Joined: Wed Dec 20, 2006 1:05 pm

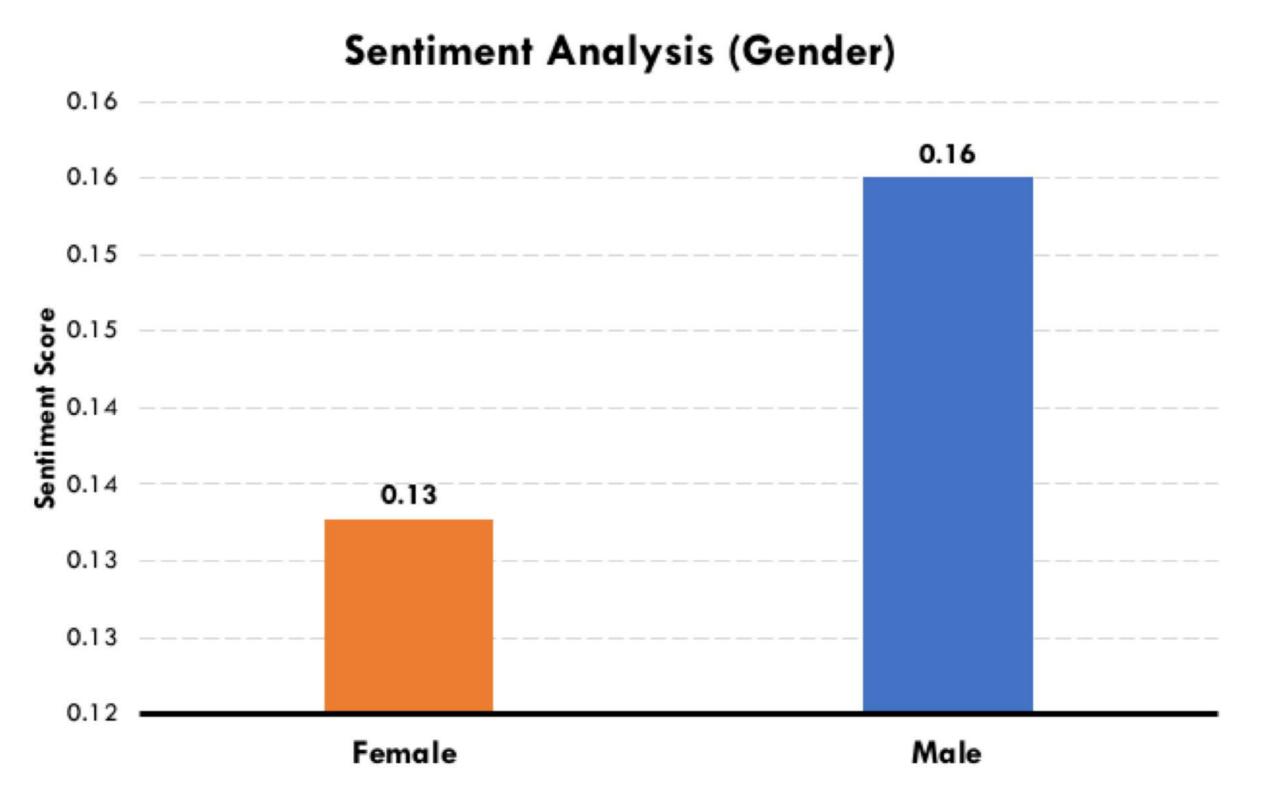
Gender: Male

Location: Laurel, MD

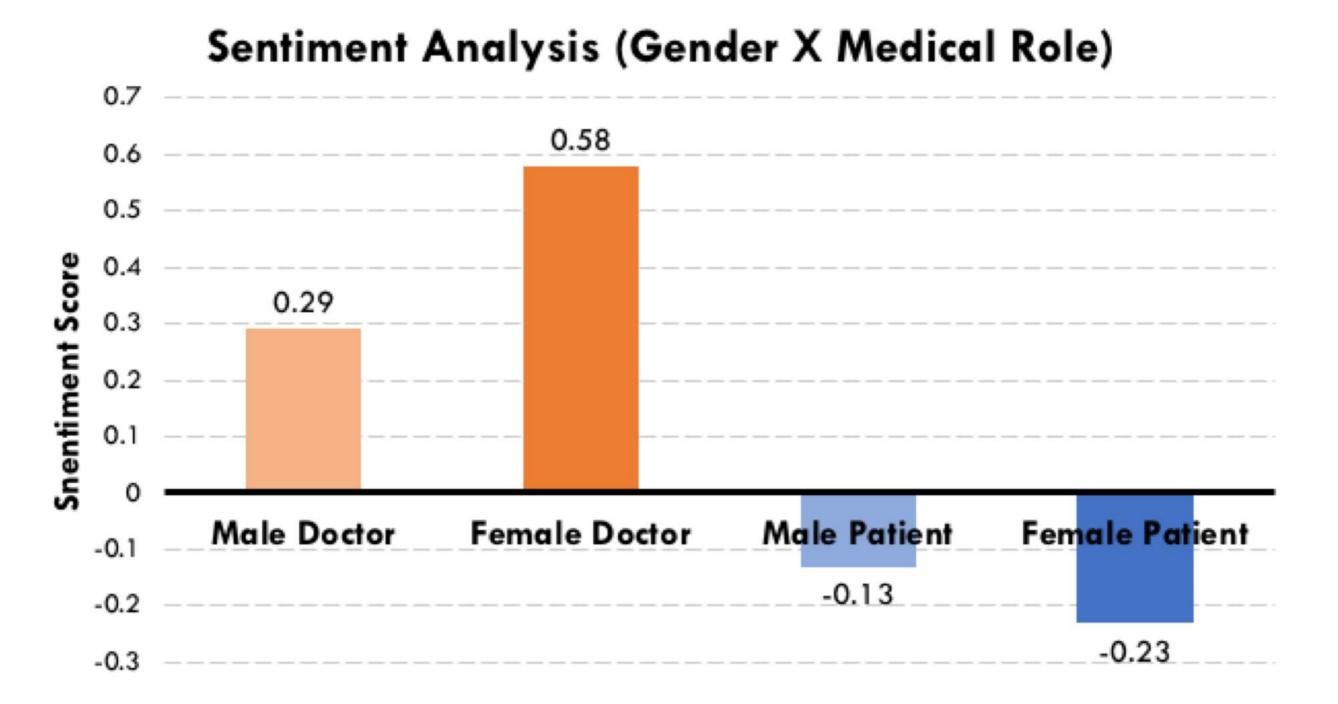
VADER Sentiment Analysis (Hutter and Gilbert, 2014)



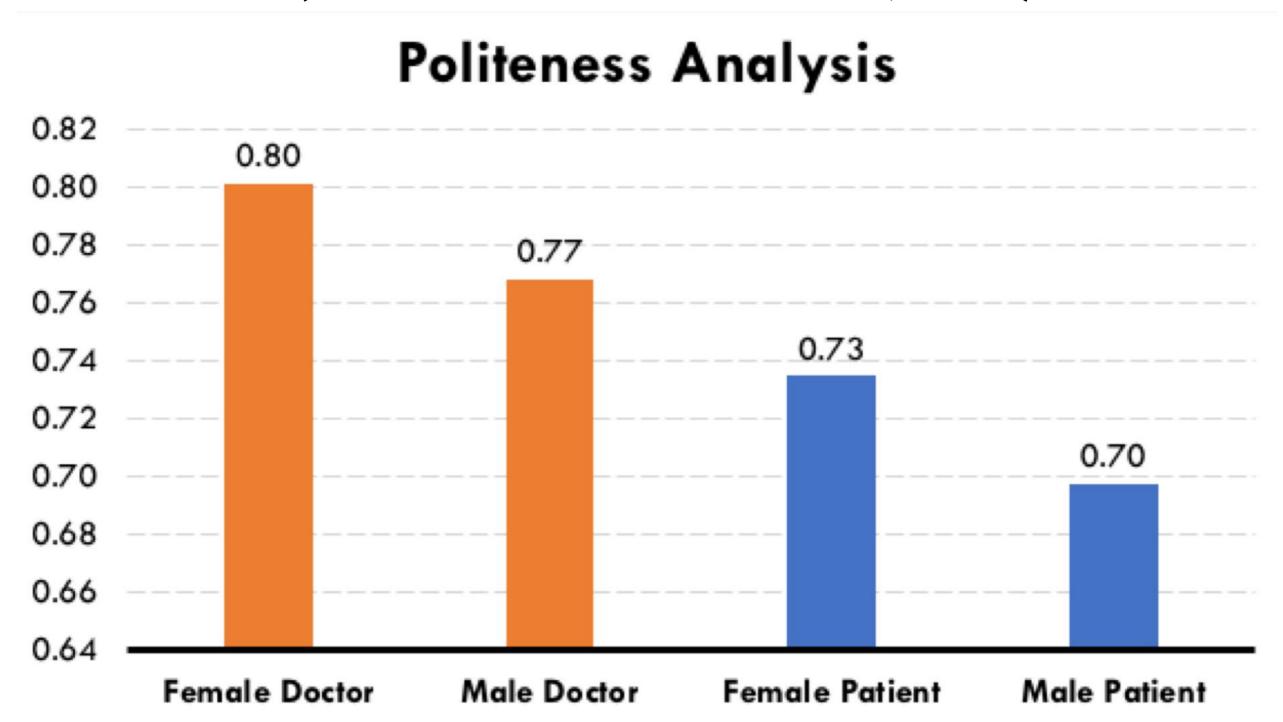
VADER Sentiment Analysis



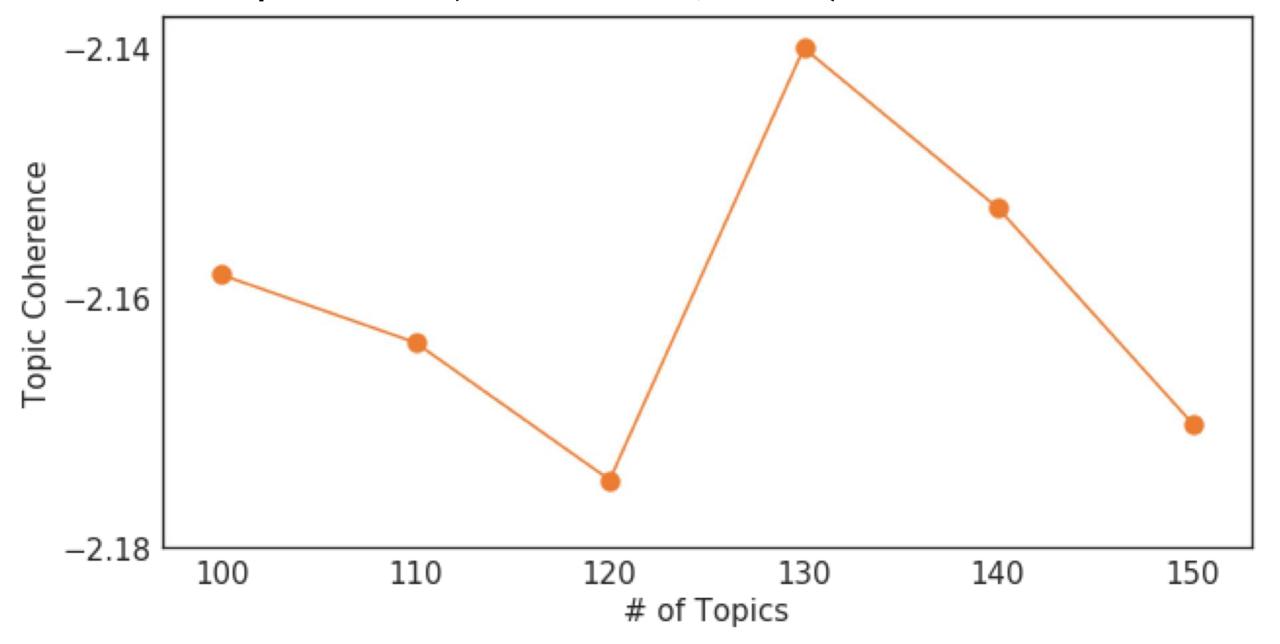
VADER Sentiment Analysis



Politeness (Danescu-Niculescu-Mizil et al., 2013)

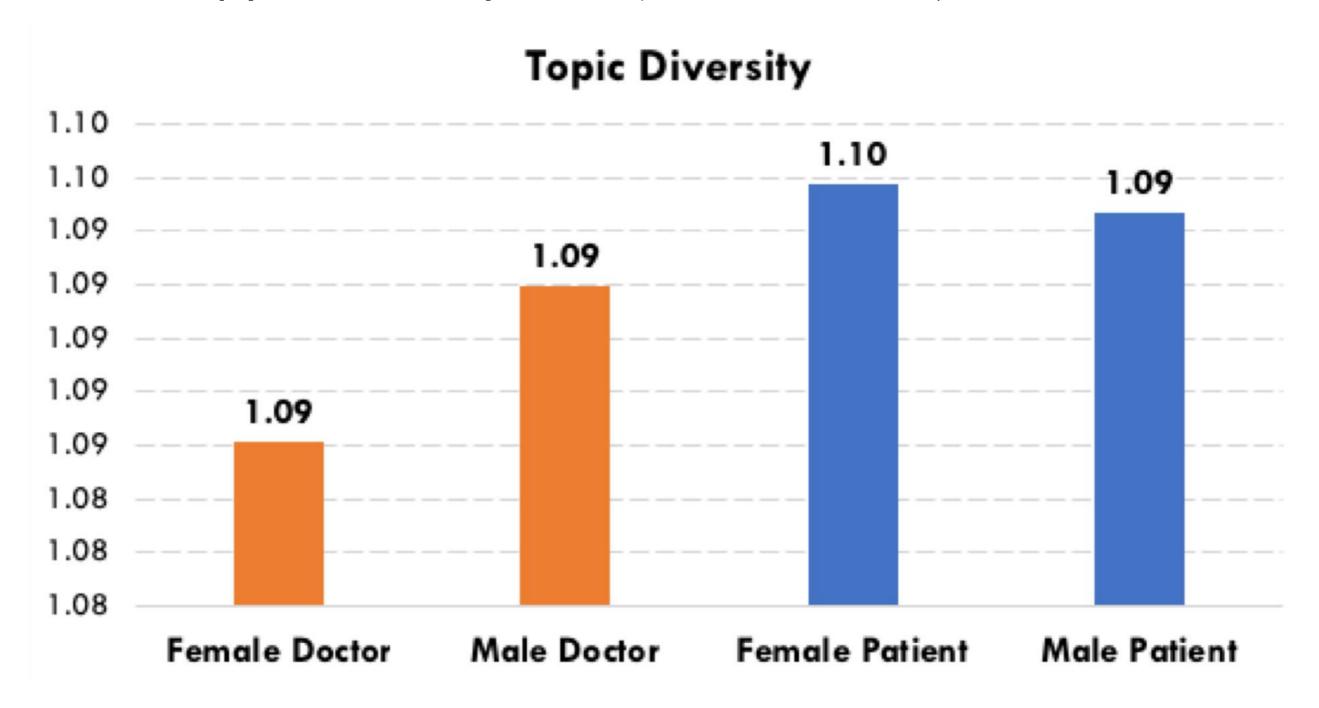


- Topic Modeling
- Latent Dirichlet Allocation (Blei et al., 2003)
- # of Topics: 130 (Röder et al., 2015)



## **Results: Topic Diversity**

Entropy as diversity score (Shannon 1949)



## Discussion

- The strengths of computational sociolinguistics, in general (Nguyen 2017)
- Limitations / Future Directions
- > More nuanced analyses...
- More interesting questions...

# Q & A