# Challenge-4

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## Questions

Load the "CommQuest2023.csv" dataset using the read\_csv() command and assign it to a variable named "comm\_data."

```
# Enter code here
comm_data <- read.csv("CommQuest2023_Larger.csv")</pre>
```

**Question-1: Communication Chronicles** Using the select command, create a new dataframe containing only the "date," "channel," and "message" columns from the "comm\_data" dataset.

## **Solution:**

```
library(tidyverse)
# Enter code here
select(comm_data, date, channel, message)
```

Question-2: Channel Selection Use the filter command to create a new dataframe that includes messages sent through the "Twitter" channel on August 2nd.

#### Solution:

```
# Enter code here
filter(comm_data, channel == "Twitter")
```

**Question-3:** Chronological Order Utilizing the arrange command, arrange the "comm\_data" dataframe in ascending order based on the "date" column.

#### Solution:

```
# Enter code here
arrange(comm_data, date)
```

**Question-4: Distinct Discovery** Apply the distinct command to find the unique senders in the "comm data" dataframe.

#### Solution:

```
# Enter code here
comm_data %>% distinct(sender)
```

**Question-5:** Sender Stats Employ the count and group\_by commands to generate a summary table that shows the count of messages sent by each sender in the "comm\_data" dataframe.

## Solution:

```
# Enter code here
comm_data %>%
  group_by(sender) %>%
  count(message)
```

Question-6: Channel Chatter Insights Using the group\_by and count commands, create a summary table that displays the count of messages sent through each communication channel in the "comm\_data" dataframe.

## Solution:

```
# Enter code here
comm_data %>%
  group_by(channel) %>%
  count(message)
```

Question-7: Positive Pioneers Utilize the filter, select, and arrange commands to identify the top three senders with the highest average positive sentiment scores. Display their usernames and corresponding sentiment averages.

## Solution:

```
# Enter code here
comm_data %>%
  filter(sentiment > 0) %>%
  group_by(sender) %>%
  summarise(av = mean(sentiment)) %>%
  arrange(desc(av)) %>%
  slice(1:3)
```

**Question-8:** Message Mood Over Time With the group\_by, summarise, and arrange commands, calculate the average sentiment score for each day in the "comm\_data" dataframe.

## Solution:

```
# Enter code here
comm_data %>%
  group_by(date) %>%
  summarise(av = mean(sentiment)) %>%
  arrange(date)
```

**Question-9: Selective Sentiments** Use the filter and select commands to extract messages with a negative sentiment score (less than 0) and create a new dataframe.

#### Solution:

```
# Enter code here
comm_data %>%
  filter(sentiment < 0) %>%
  select(message)
```

Question-10: Enhancing Engagement Apply the mutate command to add a new column to the "comm\_data" dataframe, representing a sentiment label: "Positive," "Neutral," or "Negative," based on the sentiment score.

#### Solution:

```
# Enter code here
label <- function(sentiment) {
   if (sentiment > 0) {
      return("Positive")
   } else if (sentiment < 0) {
      return("Negative")
   } else {
      return("Neutral")
   }
}
comm_data %>%
   mutate(sentiment_label = sapply(sentiment, label))
```

Question-11: Message Impact Create a new dataframe using the mutate and arrange commands that calculates the product of the sentiment score and the length of each message. Arrange the results in descending order.

## Solution:

```
# Enter code here
comm_data %>%
  mutate(product = sentiment*length(message)) %>%
  arrange(desc(product))
```

Question-12: Daily Message Challenge Use the group\_by, summarise, and arrange commands to find the day with the highest total number of characters sent across all messages in the "comm\_data" dataframe.

#### Solution:

```
# Enter code here
comm_data %>%
    group_by(date) %>%
    summarise(characters = length(message)) %>%
    arrange(desc(characters))
```

Question-13: Untidy data Can you list at least two reasons why the dataset illustrated in slide 10 is non-tidy? How can it be made Tidy?

**Solution:** 1) Data types are not standardized in the columns (there are both integers and percentage in a column). 2) Variables are placed in rows.