

**WARNING: this assignment contains 2 exercises**

### **Performance indices of an M/G/1 queue**

A server receives jobs according to a Poisson process of rate  $\lambda = 3$  j/s. The duration of each job is distributed according to an Hyper-Exponential, of rate  $\mu_1 = 1$  j/s (prob. 0.2) and  $\mu_2 = 10$  j/s (prob. 0.8).

Compute:

1. The utilization of the system
2. The average number of jobs in the system
3. The average response time

### **Approximate Performance indices of a G/G/2 queue**

A dual core server receives jobs with inter-arrival time distributed according to a uniform distribution between 0.1 and 0.2. The duration of each job is distributed according to an Hyper-Exponential, of rate  $\mu_1 = 1$  j/s (prob. 0.2) and  $\mu_2 = 10$  j/s (prob. 0.8).

Compute:

1. The utilization of the system
2. The approximate average response time
3. The approximate average number of jobs in the system