

Zach Holder

Developer In Mission, KS

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LANGUAGES	FRAMEWORKS	DATABASES	TOOLS
<ul style="list-style-type: none">• Java• Python• HTML5/CSS3	<ul style="list-style-type: none">• Spring Boot• Flask	<ul style="list-style-type: none">• MySQL• CCL (Cerner)• SQL Server	<ul style="list-style-type: none">• Tableau• PowerBI• Git

WORK EXPERIENCE

Team Lead, Configuration Consultant, Cerner, Kansas City, MO, August 2017– Present

- Lead team of associates to complete configuration of Cerner FirstNet solution for new Cerner clients
- Work with project teams to mitigate project risks and manage client configuration escalations
- Collaborate with management team to make larger scale decisions for Cerner Configuration Center team
- Create custom business intelligence reports for Cerner Configuration Center leadership team using SQL, PowerBI and Tableau
- Use Cerner Command Language to write custom queries to obtain client configuration data

Configuration Analyst, Cerner, Kansas City, MO, March 2015– August 2017

- Teamed with Cerner consultants to complete design and configuration of Cerner applications
- Mentored teammates, global Cerner associates and Cerner consultants to learn Cerner configuration applications and Cerner standard workflows and practices
- Traveled to client events to assist with issue resolution and configuration troubleshooting

Delivery Consultant, Cerner, Kansas City, MO, Jan. 2014 – March 2015

- Worked with hospitals in Valparaiso, IN and Salt Lake City, UT to prepare for conversion to Cerner Millennium Electronic Health Record System
- Collaborated with client counterparts to collect hospital-specific data, lead training events and assist with issue resolution in preparation for client go-live event
- Consulted with clients to optimize their unique workflows while adapting to industry standard practices and Cerner recommended processes

Liability Office Claims Representative, Farmers Insurance, Olathe, KS, Dec. 2011 – Jan. 2014

- Investigated and negotiated auto liability claims by gathering facts from all parties involved to make a liability determination
- Utilized customer service skills by assisting policy holders and claimants in vehicle repair process, coverage issues, and general insurance needs

EDUCATION

- **LaunchCode**, LC101 Programming Course — 2019
- **University of Kansas**, B.A. Sports Management, Business Minor — 2011