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CONTACT

Information

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RESEARCH INTERESTS

OM interface with corporate finance and marketing Platform-based economics and management

Agricultural supply chain

ACADEMIC EMPLOYMENT School of Management and Economics, University of Electronic Science and Technology of China, Chengdu, Sichuan, China, 2024.02 – present

Associate Professor, Department of Management Science and E-commerce

Asia Europe Business School, East China Normal University, Shanghai, China, 2021.03 – 2024.01

Assistant Professor, Operations Management

School of Management, Zhejiang University, Hangzhou, China, 2018.03 – 2021.02 Post-doc, Operations Management,

• Supervisor: Prof. Weihua Zhou

Education

Department of Decision Sciences & Managerial Economics, The Chinese University of Hong Kong, Hong Kong SAR, 2012.08 - 2017.11

Ph.D, Three Essays on Operations Management Interfaces with Marketing and Finance

• Supervisor: Prof. Kaijie Zhu, Prof. Ehsan Bolandifar(co)

School of Management, Zhejiang University, China, 2008.08 – 2012.07

B.A. in Information Management and Information Systems

PUBLICATIONS

• Hedging Through Index-based Price Contracts in Commodity-based Supply Chains, Ehsan Bolandifar, Zhong Chen*, OMEGA - The International Journal of Management Science, 2020(90),

OMEGA - The International Journal of Management Science, 2020(90), 101976.

- Managing Competitive Levers in a Collaborative Distribution Channel, Ehsan Bolandifar, Zhong Chen*, Kaijie Zhu,
 European Journal of Operational Research, 2021(293), 1031-1042.
- Quality Signaling Through Crowdfunding Pricing,
 Ehsan Bolandifar, Zhong Chen*, Panos Kouvelis, Weihua Zhou,
 Manufacturing and Service Operations Management, 2023(25):2, 668-685.
- The Effects of Signaling Blockchain-based Track and Trace on Consumer Purchases: Insights from a Quasi-natural Experiment, Hao Ying, Xiaosong(David) Peng, Xiande Zhao, Zhong Chen*, Production and Operations Management, available online.

Paper under Review

• When Should Restaurants Subsidize Online Platforms? The Impact of Delivery Agents,

Zhong Chen, Ehsan Bolandifar, Jinxin Yang*, Weihua Zhou, Under review of *Information Systems Research*.

• The Impact of Government Inspections on Farms' Adulteration Behaviors in Co-Existing Traceable and Non-Traceable Supply Chains, Jinxing Yang, Weihua Zhou, Retsef Levi, Zhong Chen*, Under review of *Manufacturing and Service Operations Management*. The Finalist, ISCOM 2023 Best Paper Award

WORKING PAPER

- Government Interventions to Deter Counterfeits with Strategic Customers, Zhong Chen, Jiahui Zhou, Kaijie Zhu.
- Hedging and Production Risk Management in Reward-based Crowdfunding Ehsan Bolandifar, Zhong Chen, Panos Kouvelis.

GRANTS

• Principal Investigator, 2024.01 – 2026.12, The Operational Strategy of an Online Food Delivery Platform by Considering the Characteristics of Delivery Agents in the Three-Sided Market, National Natural Science Foundation of China

PEER REVIEWER

OMEGA - The International Journal of Management Science Asia-Pacific Journal of Operational Research European Journal of Operational Research Transportation Research Part E