

# ZHONGHE WEN

UX Designer | Product Designer

 [zhonghewen.github.io/DesignPortfolio/](https://github.com/zhonghewen/DesignPortfolio/)

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## WORK EXPERIENCE

### ADP, Inc. | UX Designer

*July 2018 - Present*

- Led designs for WorkforceNow, ADP's largest Human Capital Management enterprise SaaS application, and designed payroll experiences for clients' payroll specialists.
- Designed the Year-End Dashboard feature from concept to delivery, which guides payroll specialists to generate correct employee W-2s and prepare the payroll setup for the next year.
  - Partnered with the dev, product team to understand the project scope and timeline. And then I prioritized the need based on urgency and business value.
  - Created/iterated the prototype based on various UX research conducted by our UX researcher.
  - Impacts 2M+ employees and results in a 20% call reduction.
- Re-designed the rule builder feature, which enables the service team to easily define a group of employees using logical expression.
  - Analyze the production data and identified usability problems.
  - Consolidated various rule builder designs thru the application and created a new design standard for it.
  - Ideated and iterated the design.

### ADP, Inc. | UX Design Intern

*May - August 2017*

- Redesigned the Open Enrollment Center feature, which helps benefit admin to easily start and monitor the new benefit enrollment.
  - Created and iterated the design.
  - Led unmoderated validation research utilizing userzoom.

### Camore Health&Tech Co. Ltd. | UX Design Intern

*January - June 2015*

- Created and iterated the design of the e-commerce management system (employee side).

## EDUCATION

### Georgia Institute of Technology

Human Computer Interaction, M.S.

*Aug. 2016 - May 2018*

### Sichuan University

Industrial Design, B.E.

*Sept. 2010 - June 2015*

## SKILLS

### Design

Sketch, Photoshop, Illustrator, After Effect

### Prototyping

InVision, Axure, Balsamiq

### Programming

HTML, CSS, Bootstrap, Javascript, Angular JS, D3.js, Python

### Research Method

Affinity Mapping, Card Sorting, Heuristic Evaluation, Usability Testing, etc.