1.

Functional requirement:

1. Users can search items.
2. Systems can check inventory availability for users.
3. Users can return the items online.
4. Systems show the information and comment of the items.
5. Systems retain customers’ order history.

Non-functional requirements:

Operational: the system can run on phones.

Performance: The system is available 24 hours a day, 365 days a year.

Security: Users can login only when they enter their passwords correctly.

Cultural and political: Users can select languages.

2.

Functional requirements:

1. Companies can list their information on the website.
2. Companies can read the resumes of students who show interests to them.
3. Companies can contact students to schedule interview time.
4. Students can upload their resumes.
5. Students can search companies.
6. Students can let the companies know that they are interested.

Non-functional requirements:

Operational: the system will run on all browsers.

Performance: The system is available all days.

Security: Students can only login with their university account.

3.

A.

**Contract managers review the terms to decide if the request is valid**

Send staffing request back to client if the request is not valid

Enter the staffing request into database and send to placement department if valid

**Placement department find qualified individuals**

Marked “reserved” if found

Create a memo if not found

Staffing requests sent to the arrangements department.

**Arrangement department ask temporary employee if he agrees to the placement**

Marked “ place” if agree

**A copy of staffing request and a bill for the placement fee is sent to the client**

If staffing request is filled, close the request in database

If not filled, client is notified, placement bill and staff request are filed in the contract office

B.

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C.

