

/ 如何用一行代码修复一个排查了一周的问题

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目标

通过这个案例,了解:

- 排查性能问题的一些基本思路;
- G1GC 的基本原理;
- Eclipse Memory Analyzer 的基本使用方法;
- JVM 内存 dump 方法及分析思路;

• 模型预测服务

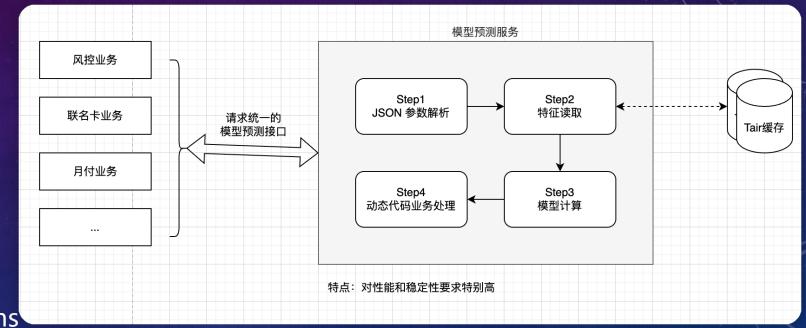
• 语言: Java8, G1GC

• 机器: 4C8G * 40

• QPS: 峰值 1W

• SLA: 99.99%

• 性能: TP9999 <= 50ms



• 模型预测服务

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```
public class ModelPredictService {
         /**
          * 伪代码
         public <T> T doExecute(String sceneId, String paramJsonStr) {
             // 1. 解析 JSON 参数
             final Map<String, Object> paramMap = JacksonJsonParser.parse(paramJsonStr);
             // 2. 调用特征查询接口
             final Map<String, Double> featureMap = FeatureQuery.query(sceneId, paramMap);
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             // 3. 调用模型预测接口
             final double score = ModelPredict.predict(featureMap);
             // 4. 调用结果处理接口
             return ResultProcess.process(score, featureMap, paramMap);
17
```

- 最近没有代码变更
- 最近没有重启服务
- 最近没有修改机器配置
- 排查了服务器网络状况,正常
- 排查了 Tair 缓存服务状况,正常
- 排查了服务器和 Tair 之间的网络拓扑,正常

- 服务本身 TP 升高, TP9999 大于 50ms (客户端请求成功率下降的直接原因)
- 请求缓存 TP 指标升高
- YGC 次数变多
- YGC 耗时上升,从几毫秒慢慢上升到最高接近 200ms, 直到 FullGC
- 每次 FullGC 性能以上指标变好,然后慢慢变差(每天凌晨 3 点定时主动 FullGC) 开始怀疑是 YGC 出现问题。

定位到时 YGC 问题后,首先,做止损操作:

- 对机器进行了扩容
- 在午高峰和晚高峰前,各增加一次主动 GC
- 在午高峰和晚高峰期间,紧盯告警,对性能异常的机器进行流量禁用以及手动 FullGC

分代

Garbage First (G1) Garbage Collector (G1)

Young Generation Name: G1New

Stope The World: Yes Multi-threaded: Yes Concurrent: No Incremental: No

GC Algo: Evacuating Collector (Mark and Compact) Regional: Yes

Old Generation

Name: 610ld

Stope The World: No Multi-threaded: Yes Concurrent: Yes Incremental: Yes

GC Algo: Concurrent Mark and Compact

and Compact Regional: Yes

Young and Old Generation Name: FullGC

Stope The World: Yes Multi-threaded: Before Java 10 No/ After Java 10 Yes

Concurrent: No Incremental: No

Fallback Algo:

In case

Full GC is required

GC Algo: Mark and Compact

Regional: Yes

- 分代分区

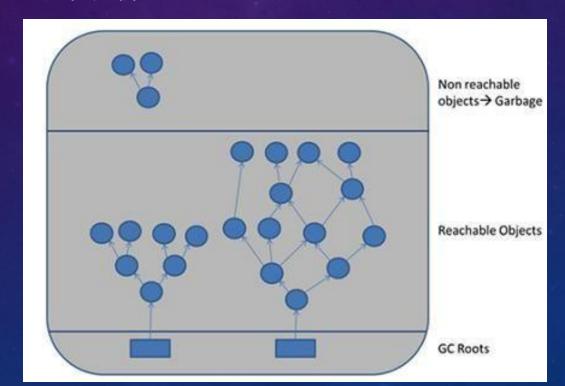


- 分代分区





- 分区分代基于 GC Roots 可达性分析



排查:分析 GC 日志

查看 GC 日志:

• Root Scanning 耗时特别长(正常一般不超过 5ms, 现在高达 66ms)

```
30.316: [G1Ergonomics (CSet Construction) add young regions to CSet, eden: 468 regions, survivors: 44 regions,
      30.316: [G1Ergonomics (CSet Construction) finish choosing CSet, eden: 468 regions, survivors: 44 regions, old:
     , 0.1016196 secs]
         [Parallel Time: 101.2 ms, GC Workers: 8]
            [GC Worker Start (ms): Min: 30315.8, Avg: 30315.9, Max: 30315.9, Diff: 0.1]
           [Ext Root Scanning (ms): Min: 59.8, Avg: 66.5, Max: 68.9, Diff: 9.0, Sum: 532.3]
            [Update RS (ms): Min: 9.8, Avg: 12.7, Max: 17.0, Diff: 7.3, Sum: 101.6]
               [Processed Buffers: Min: 1, Avg: 3.6, Max: 15, Diff: 14, Sum: 29]
            [Scan RS (ms): Min: 0.0, Avg: 0.0, Max: 0.1, Diff: 0.1, Sum: 0.2]
            [Code Root Scanning (ms): Min: 0.0, Avg: 0.0, Max: 0.0, Diff: 0.0, Sum: 0.0]
            [Object Copy (ms): Min: 15.2, Avg: 21.5, Max: 30.6, Diff: 15.3, Sum: 172.1]
            [Termination (ms): Min: 0.0, Avg: 0.2, Max: 1.4, Diff: 1.4, Sum: 2.0]
               [Termination Attempts: Min: 1, Avg: 300.8, Max: 431, Diff: 430, Sum: 2406]
            [GC Worker Other (ms): Min: 0.0, Avg: 0.0, Max: 0.0, Diff: 0.0, Sum: 0.2]
            [GC Worker Total (ms): Min: 101.0, Avg: 101.0, Max: 101.1, Diff: 0.1, Sum: 808.3]
            [GC Worker End (ms): Min: 30416.9, Avg: 30416.9, Max: 30417.0, Diff: 0.0]
         [Code Root Fixup: 0.0 ms]
         [Code Root Purge: 0.0 ms]
         [Clear CT: 0.1 ms]
         [Other: 0.3 ms]
            [Choose CSet: 0.0 ms]
            [Ref Proc: 0.2 ms]
            [Ref Enq: 0.0 ms]
            [Redirty Cards: 0.0 ms]
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            [Humongous Register: 0.0 ms]
            [Humongous Reclaim: 0.0 ms]
            [Free CSet: 0.1 ms]
         [Eden: 468.0M(468.0M)->0.0B(468.0M) Survivors: 45056.0K->45056.0K Heap: 955.5M(1024.0M)->503.5M(1024.0M)]
       [Times: user=0.69 sys=0.01, real=0.10 secs]
```

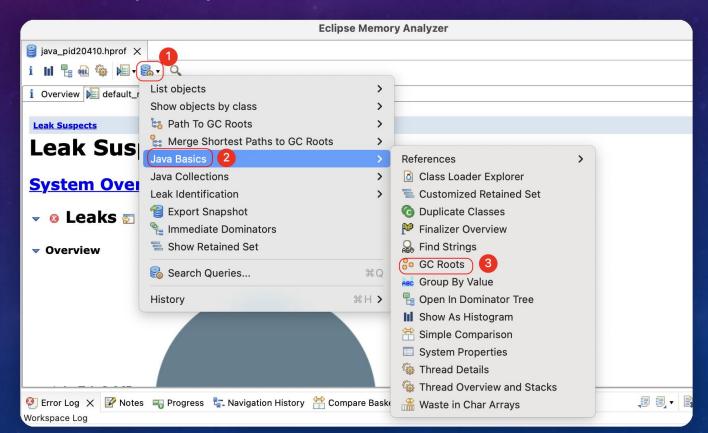
排查:分析 GC 日志

什么是 GC Roots? 网上会告诉你:

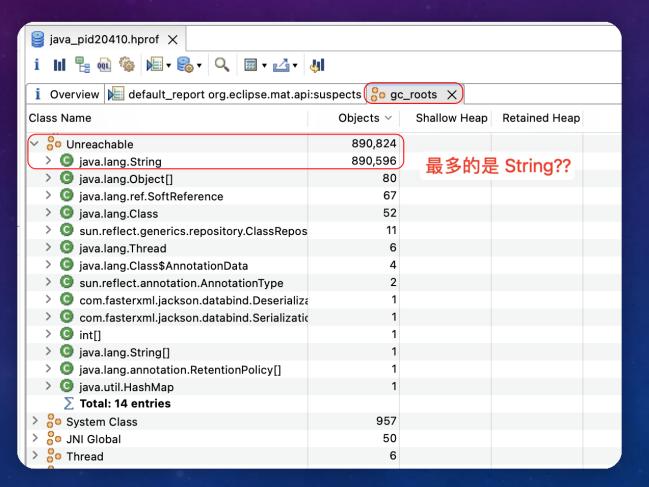
- JNI global reference
- JNI local reference
- Local variable on stack
- Monitor
- System class
- Thread
- Others

Others 包含哪些取决于 JVM 实现,约等于没说。

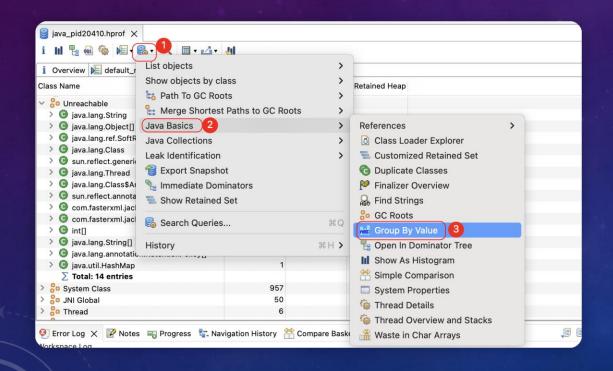
- · Dump 问题现场内存
 - jmap -dump:format=b,file=dump.hprof <pid>
 - · 这里一定不能不能加 live 参数,否则会先进行 FullGC,现场就丢失了
- 使用 Eclipse Memory Analyzer 分析

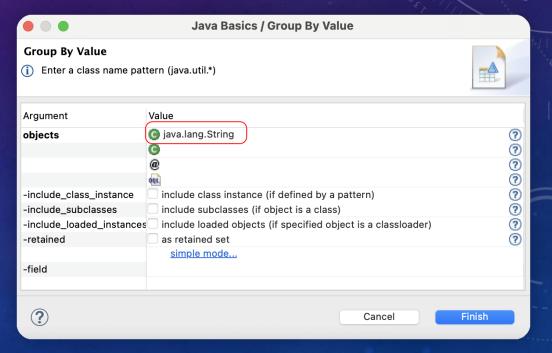


• GC roots 最多的竟然是 String?

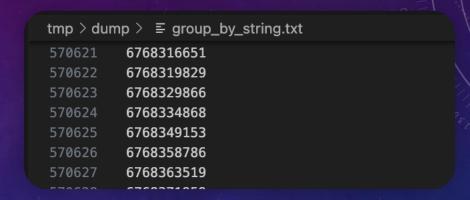


• 笨办法,使用 MAT 的 Group By Value 功能,看看到底是哪些 String:





- 发现了上百万个纯数字组成的字符串
 - 每个字符串只出现一次
 - 看起来很像是 userId
- 这些字符串哪里来的呢?
- 为什么字符串会是 GC Roots?



String Value	Objects	Shallow Heap ∨	Avg. Retained Size	Retained Heap
^6768*.*	<numeric></numeric>	<numeric></numeric>	<numeric></numeric>	<numeric></numeric>
6761121963	1	24 B	64 B	64 B
6761122523	1	24 B	64 B	64 B
6761128982	1	LLTD VE #6	34 B	64 B
6761133729	1	出现次数	都是一次34B	64 B
6761139982	1	24 B	64 B	64 B
6761141513	1	24 B	64 B	64 B
6761157718	1	24 B	64 B	64 B
6761158421	1	24 B	64 B	64 B
6761164626	1	24 B	64 B	64 B
6761167155	1	24 B	64 B	64 B
6761167224	1	24 B	64 B	64 B
6761168158	1	24 B	64 B	64 B
6761173618	1	24 B	64 B	64 B

排查:分析 JDK 源码

- G1RootProcessor::evacuate roots
 - process_java_roots
 - process vm roots
 - process string table roots
 - weak_oops_do
 -
- YGC 时,会扫描 StringTable (为什么?)

```
0 openjdk8u ∨ ° β jdk8u392-b06 ∨
                                         @ genCollectedHeap.cpp
    void G1RootProcessor::evacuate roots(OopClosure* scan non heap roots
     G1CodeBlobClosure root_code_blobs( oc: scan_non_heap_roots);
     process_java_roots( scan_non_heap_roots: strong_roots,
                        thread_stack_clds: trace_metadata ? scan_strong_clds : NULL,
                       scan_strong_clds
                        scan_weak_clds: trace_metadata ? NULL : scan_weak_clds,
                       scan_strong_code: &root_code_blobs,
                       phase_times,
                       worker_i);
      // Report this so G1 can synchronize the strong and weak CLDs/nmethods processing.
      if (trace_metadata) {
       worker_has_discovered_all_strong_classes();
      process_string_table_roots( scan_non_heap_weak_roots: weak_roots, phase_times, worker_i);
       G1GCParPhaseTimesTracker x(phase_times, phase: G1GCPhaseTimes::CMRefRoots, worker_id: worker_i);
       if (!_process_strong_tasks.is_task_claimed( t: G1RP_PS_refProcessor_oops_do)) {
         // concurrent mark ref processor as roots and keep entries
          _g1h->ref_processor_cm()->weak_oops_do( f: &buf_scan_non_heap_roots);
```

排查:分析 JDK 源码

G1RootProcessor ::process_string_table_roots

排查:分析 JDK 源码

StringTable::possibly_parallel_oops_do

```
913 🗲 🕀
         void StringTable::possibly_parallel_oops_do(OopClosure* f) {
            const int limit = the_table()->table_size();
           for (;;) {
             // Grab next set of buckets to scan
             int start_idx = Atomic::add(ClaimChunkSize, &_parallel_claimed_idx) - ClaimChunkSize;
             if (start_idx >= limit) {
               // End of table
               break;
             int end_idx = MIN2( a: limit, b: start_idx + ClaimChunkSize);
             buckets_oops_do(f, start_idx, end_idx);
```

罪魁祸首:?

疑问:这些字符串是怎么进入 String Table 的?

String Value	Objects	Shallow Heap ∨	Avg. Retained Size	Retained Heap
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6761121963	1	24 B	64 B	64 B
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罪魁祸首: Jackson

- 我们使用 Jackson 进行反序列处理
- Jackson 会对 JSON 的属性名进行 intern 处理
- 早在 2016 年, 就有人提了相关 issue: #332

```
// 用户请求参数
{
    "6768349153": {
        "orderId": "xx",
        "age": 30,
        "orderTime": 1721195690135
    }
}
```

```
InternCache.iava
    public final class InternCache
        public String intern(String input) {
            String result = get(input);
            if (result != null) { return result; }
             /* 18-Sep-2013, tatu: We used to use LinkedHashMap, which has simple LRU
                 method. No such functionality exists with CHM; and let's use simplest
                 possible limitation: just clear all contents. This because otherwise
                 we are simply likely to keep on clearing same, commonly used entries
            if (size() >= MAX_ENTRIES) {
                /* Not incorrect wrt well-known double-locking anti-pattern because underlying
                 * storage gives close enough answer to real one here; and we are
                 * more concerned with flooding than starvation.
                synchronized (lock) {
                    if (size() >= MAX_ENTRIES) {
                        clear();
            result = input.intern();
            put(result, result);
            return result;
```

罪魁祸首: Jackson

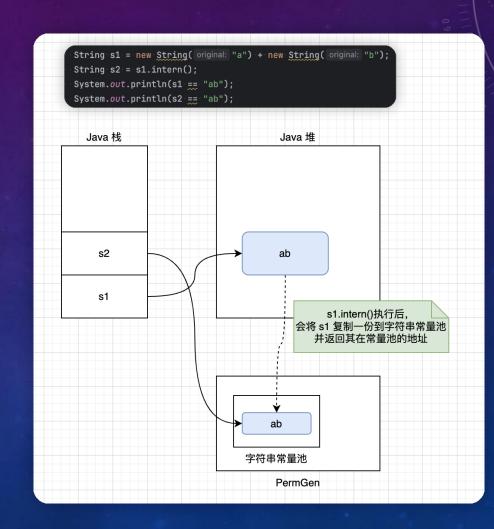
```
// 用户请求参数
{
    "6768349153": {
        "orderId": "xx",
        "age": 30,
        "orderTime": 1721195690135
      }
}
```

拓展知识:String.intern

不『经典』的『面试题』
 public class StringIntern {
 public static void main(String[] args) {
 // Java 6 和 Java 7/8 运行结果分别是什么
 String s1 = new String("a") + new String("b");
 String s2 = s1.intern();
 System.out.println(s1 == "ab");
 System.out.println(s2 == "ab");
 }

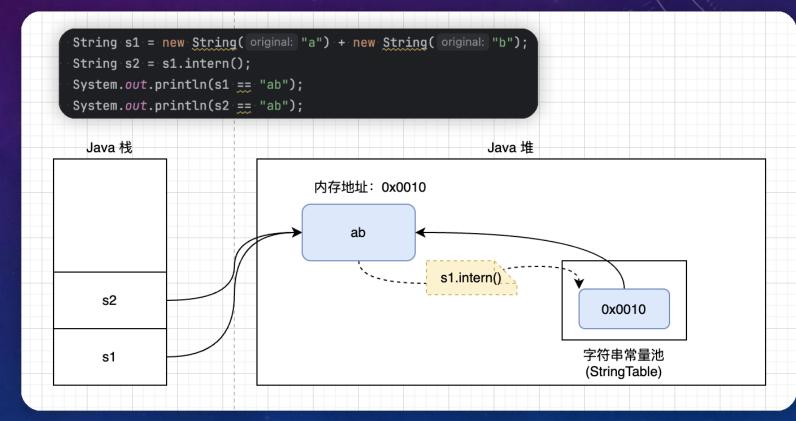
拓展知识:String.intern

- Java 6
 - 字符串常量池在 PermGen
- 答案
 - s1== "ab" false
 - s2== "ab" true



拓展知识:String.intern

- Java 7/8
 - 字符串常量池在 Java 堆
- 答案
 - s1 == "ab" true
 - s2== "ab" true



修复方案:?

思考和分享: 怎么修复?

修复方案:禁用 String.intern

修复方案: 禁用 Jackson 的 String.intern 功能即可

```
resprivate static final ObjectMapper MAPPER = new ObjectMapper( 1 usage

JsonFactory.builder().disable(JsonFactory.Feature.INTERN_FIELD_NAMES).build()

添加一行代码即可
```

Feature that determines whether JSON object field names are to be canonicalized using String.

intern or not: if enabled, all field names will be intern()ed (and caller can count on this being true for all such names); if disabled, no intern()ing is done. There may still be basic canonicalization (that is, same String will be used to represent all identical object property names for a single document).

Note: this setting only has effect if **CANONICALIZE_FIELD_NAMES** is true -- otherwise no canonicalization of any sort is done.

This setting is enabled by default.

INTERN_FIELD_NAMES(defaultState: true),

总结&经验教训

- 遇到问题,首先想止损方案:
 - 如果有变更,尝试回滚
 - 如果扩容可行,扩容
 - 临时增加监控策略,人工运维,优先保证服务可用性

•

- 问题根因:
 - · 业务方将类随机字符串用作了 JSON 的属性名,导致 String Table 膨胀,影响了 YGC
- 问题特征:
 - 量变引起质变,需要足够长的时间,足够多的数据,才能暴露问题
 - 非常隐蔽, 伏笔早就埋下, 只在调用方改变请求参数时才发生

总结&经验教训

- 排查过程:
 - 尝试录制线上流量进行回放复现问题,失败
 - 分析了 GC 日志, 需要熟悉 GC 日志的格式
 - 使用 jmap dump 内存并避免 FullGC
 - 使用 Eclipse Memory Analyzer 对内存dump 进行了分析
 - 查看了 G1 的源码,获得了关键线索

Q&A