

Below are some issues you may encounter while completing this exam, along with solutions recommended by the staff.

## SPINNING QUEUE ICON



Processing

Your answer has been submitted. As soon as your submission is graded, this message will be replaced with the grader's feedback.

Check

Show Answer(s)

It is possible that when you submit your code to the grader (by hitting Check), you will get the spinning processing icon. Usually, this should only last a few seconds and you will get a reply back from the grader within those few seconds.

If the spinning queued icon lasts longer than a few seconds:

- Go to another problem in the course that uses code submission. For example, [L2 Problem 8](https://courses.edx.org/courses/MITx/6.00.1_3x/2T2014/courseware/Week_1/videosequence:Lecture_2/14) ([https://courses.edx.org/courses/MITx/6.00.1\\_3x/2T2014/courseware/Week\\_1/videosequence:Lecture\\_2/14](https://courses.edx.org/courses/MITx/6.00.1_3x/2T2014/courseware/Week_1/videosequence:Lecture_2/14)). Hit Check with any code there to check if the spinning Processing issue is with all problems or just one.
- If spinning Processing doesn't happen in another problem, then check your code for any special characters. In the past, the offending character showed up in your pasted code as a one or more '\b' (no quotes) somewhere inside strings. If you remove the character, your code should give you a grader reply.
- If spinning Processing happens in another problem as well, the graders are probably down. If there is no recent post in the Updates and News page about the grader being down, please email the staff. Someone will update that page and look into the issue.

## PROGRAM TIMED OUT (SLOW CODE OR INFINITE LOOPS)

✖ Incorrect

Test results

ERROR

✖

There was a problem running your solution (Staff debug: L379).

We couldn't run your solution (Staff debug: L397).

Hide output

Hide output

If you see this error, you have an infinite loop in your program (or more rarely, slow code). The grader uses test cases not shown in the problem, so check your code with more test cases. Most likely, there is a path through your code that leads to an infinite loop. Good test cases use unique inputs -- try very small or very large values, or uncommon combinations of inputs.

## SUBMISSION CANNOT BE GRADED

✖ Incorrect

Your submission could not be graded. Please recheck your submission and try again. If the problem persists, please notify the course staff.

After pasting code from your own working environment and hitting Check, you may see this message (or a similar one inside a yellow box). Those students who use non-ascii characters are most likely to see this. After pasting, some special characters (like accented letters) were introduced. To the grader, they are a sequence of characters (\u200b for example). Go through the code in the textbox and check that all your characters are ASCII (a-z and 0-9 but none with accents). These special characters may appear in bright red font so should be easy to spot.



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