

# Zhyrus R. Ramos

## CONTACT

0939-710-9065 (Smart)  
0994-216-4498 (Dito)  
zhyrus.ramos@gmail.com  
San Jose Del Monte, Bulacan

## SKILLS

- Desktop & Laptop Troubleshooting
- Windows OS Installation & Configuration
- Basic Network Troubleshooting (LAN, IP, Router)
- Intermediate knowledge in HTML, CSS, JavaScript, and Python
- Github, Github Desktop, Vercel.

## PERSONAL INFO

Age: 26  
Nationality: Filipino

## REFERENCES

**Joyce Ann G. Bo**  
Administrator  
Xarion Industries  
09209056701

**Ma Estrella Olivar**  
Administrator  
Xarion Industries  
0910-929-9064

## Jessica Delara Martin

Machine Operator  
Xarion Industries  
0998-179-8695

## OBJECTIVE

Dedicated IT Support professional with 3 years of experience in hardware and software troubleshooting, network support, and system maintenance. Committed to delivering reliable technical solutions and excellent end-user support in fast-paced environments.

## EDUCATION

### Immaculate Conception I-College of Arts and Technology

BS in Computer Science (2015–2019)  
Award: Best in Thesis 2019

### SLDM College of Quezon City Inc.

Computer Systems Servicing NC II (Aug–Oct 2019)  
Award: Best in Computer Servicing

## EXPERIENCE

### Database Monitoring 500hrs (Internship)

Office of the City Admin, SJDM – May to Nov 2018

### IT Support Specialist (3 years)

Xarion Industries (Atexco PH) – 2022 March to Present

- Provided daily technical support to over 140 clients.
- Diagnosed and resolved hardware and software issues.
- Installed and maintained computers and printers.



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Zhyrus R. Ramos  
Applicant