

Zhyrus R. Ramos

CONTACT

0939-710-9065 (Smart)
0994-216-4498 (Dito)
zhyrus.r.ramos@gmail.com
San Jose Del Monte, Bulacan

SKILLS

- Desktop & Laptop Troubleshooting
- Windows OS Installation & Configuration
- Basic Network Troubleshooting (LAN, IP, Router)
- Adobe XD & Figma (Basic)

PERSONAL INFO

Age: 26
Nationality: Filipino

REFERENCES

Joyce Ann G. Bo
Administrator
Xarion Industries
09209056701

Ma Estrella Olivar
Administrator
Xarion Industries
0910-929-9064

Jessica Delara Martin
Machine Operator
Xarion Industries
0998-179-8695

OBJECTIVE

Dedicated IT Support professional with 3 years of experience in hardware and software troubleshooting, network support, and system maintenance. Committed to delivering reliable technical solutions and excellent end-user support in fast-paced environments.

EDUCATION

Immaculate Conception I-College of Arts and Technology

BS in Computer Science (2015–2019)
Award: Best in Thesis 2019

SLDM College of Quezon City Inc.

Computer Systems Servicing NC II (Aug–Oct 2019)
Award: Best in Computer Servicing

EXPERIENCE

Database Monitoring 500hrs (Internship)

Office of the City Admin, SJDM – May to Nov 2018

IT Support Specialist (3 years)

Xarion Industries (Atexco PH) – 2022 March to Present

- Provided daily technical support to over 140 clients.
- Diagnosed and resolved hardware and software issues.
- Installed and maintained computers and printers.



Zhyrus R. Ramos
Applicant