

# User Stories

1. As a user, I want to be able to sign up and log in so I can have my own account in the system.
2. As a worker, I want to be able to post job requests, so the employers would see it and hire me.
3. As an employer, I want to be able to post job offers, so the workers would see it and ask to be hired.
4. As a user, I want to be able to see nearby job offers and request, so I can be able to apply for it or contact who posted it.
5. As a worker, I want to view the service offers I applied for, so I can keep track of what I have applied for.
6. As a worker, I want to unapply to service offers, so if I changed my mind about my application, I can just unapply.
7. As a worker, I want to be able to apply for job offers, so the employer that I am interested in the job offer and hire me.
8. As a user, I want to have a profile where I write about myself, so other users can read about me, without having to write my profile every time someone contacts me.
9. As an employer, I want to be able to find a worker for my job offer, so I can get some worker/s to do the job I offered.
  - a. As an employer, I want to be able to see the list of applicants of the job offer I posted, so I would see their profiles.
  - b. As an employer, I want to be able to see the applicants' profiles, so I can see if they are qualified to be contacted about the job.
  - c. As an employer, I want to be able to contact the applicants of the job offer, so I can find out if I should pick any/some of them (so I can discuss the job details).
  - d. As an employer, I want to be able to pick a/ some applicant/s, so I have some worker/s to do the job I offered.
  - e. As an employer, I want to be able to view the list of applicants of my job offers, to know if anyone is interested in the service I'm offering.

- f. As an employer, I want to be able to view the applicants' profiles, in order to decide who works better for the service offer.
- 10. As a user, I want to be able to pay/receive the payment to workers/ from employers securely, so I make sure I don't get scammed.
  - a. As a worker, I want the employer to pay the payment as a deposit to the system, to make sure I will get paid after I finish the job.
  - b. As a user, I want to acknowledge the completion of the job to the system, so the payment can proceed by the system paying the deposit, that the employer paid earlier, to the worker.
  - c. As a user, I want to be able to report that the job didn't happen, so the payment doesn't happen, and the employer gets their deposit back.
  - d. As a user, I want the administrator to solve payment issues in case there was mismatching between what the worker and employer reported after the job is supposed to be done, so the worker gets paid if they actually worked or so the employer get their money back in case the worker didn't really work.
- 11. As a user, I want to be able to read and reply to the messages I received, so I can have contact with other users
- 12. As a user, I want to be able to review the worker/employer that I had a hiring agreement with, so other users can get an idea of what the user is like.
- 13. As a user, I want to have people reviews about me in my profile and also to view people's review about users I am getting hired by/ hiring, so I make sure I don't get scammed.
- 14. As a user, I want to be able to handle my account/profile.
  - a. As a user, I want to be able to edit my profile, to make sure that it's always up to date.
  - b. As a user, I want to be able to edit my account information, to make sure that it's always up to date.
  - c. As a user, I want to be able to delete my account, because I don't want to use the system anymore.
- 15. As an administrator, I want to be able to delete users' accounts and posts, so the system wouldn't have any inappropriate posts or users that are misusing the system.
- 16. As a user, I want to be able to contact the administrators, so I can tell them about the issues I had while using the system.

17. As a user, I want to be able to search for job offers and requests by category, time and place, so I find some job offers/requests that are more related to what I am looking for.
18. As a user, I want to be able to manage my service requests, to make sure that I can delete them when I no longer request that service.
19. As a user, I want to be able to manage my service offers, to make sure that I can delete them when I no longer offer that service.