**Software Engineering I**

**Phase 2 (User stories & scenarios)**

**“Version 2”**

**Team**

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**Story: user registration Priority: 2**

**Size: small**

**As a** user

**I want** to log in to the application

**So that** I can communicate with the coach or buy products

**Scenario: User forgot the password**

The user forgot their password and the app sent them a code on their phone number or on their Gmail account so they can recover their account and change the password.

**Story: member’s age Priority: 2**

**Size: xsmall**

**As an** owner

**I want** the age of my members more than 10 years old

**So that** anyone is 10 years old or less can’t create an account on the application

**Scenario: The age is less than 10 years old**

The user is 10 years old or less and he wants membership. He will be answered that he doesn’t meet the required criteria and conditions, and it is likely that he will wait on the waiting list until he completes the conditions.

**Story: Coach create a profile Priority: 3**

**Size: medium**

**As a** coach

**I want** my profile to be public for all members

**So that** themember can see all coaches’ profiles and choose the coach he wants

**Scenario: The coach has been refused**

The coach who has no experience, and his information isn’t enough and wants to present in the application. He will be refused by the owner.

**Story: User create an account Priority: 3**

**Size: small**

**As a** user

**I want** to access the application

**So that** I can have a membership or buy products

**Scenario: User doesn’t have enough time to fill all his information**

The user wants to create an account to use the application and save a lot of time and effort because he is always busy. He can create an account directly with any account on another platform.

**Story: Member selects coach gender Priority: 4**

**Size: xsmall**

**As a** member

**I want** to choose coach gender

**So that** I can train with the coach who match with my gender

**Scenario: The coach has different gender**

I want to train with a coach who matches my gender to achieve my goals. If the coach has a different gender so I can switch him/her.

**Story: User applies for membership Priority: 2**

**Size: medium**

**As a** user

**I want** to be a member and train with a coach

**So that** I can train and choose the coach I want

**Scenario 1: The membership payment failed**

The user after creating an account he will apply for a membership until he starts achieving his goals and getting the best results with the coach he wants so if the payment failed, he would change payment method

**Scenario 2: Incomplete user data**

The user who wants a membership and has incomplete data, he will be alerted by a message to fill all his data to be accepted.

**Story: Membership payment Priority: 1**

**Size: medium**

**As a** member

**I want** a membership for “a month – 6 months – a year”

**So that** I can pay by Credit Card or PayPal or Fawry

**Scenario 1: Payment problems**

The user chooses to pay the membership price using Credit Card or PayPal, but he faces a problem which is that his Card doesn’t contain enough money for the payment, so he must pay the money using the Fawry payment method to complete the membership payment so when he chooses Fawry, the application sends him automatically a fawry code to pay with.

**Scenario 2: All payment methods failed**

The user chose all payment methods and failed so he could call the technical support team and they would help him as they could

**Scenario 3: Period payment**

The user chooses the appropriate period for him, and then he is informed of the amount to be paid and the benefits he has for the period he chooses

**Story: One month payment Priority: 1**

**Size: medium**

**As a** member

**I want** a plan for a month

**So that** the coach sends theplan, instructions, and diet process

**Story: 6 months payment Priority: 1**

**Size: medium**

**As a** member

**I want** a plan every month for 6 months and features

**So that** the coach sends theplan, instructions and diet process and the member will have discount and a product per month for free

**Story: One year payment Priority: 1**

**Size: medium**

**As a** member

**I want** a plan every month for one year and features

**So that** the coach sends theplan, instructions and diet process and the member will have discount and 2 products per month for free

**Story: Products payment Priority: 1**

**Size: medium**

**As a** user

**I want** to buy products” Protein, Creatine, Glutamine, Multivitamin, Casein, HMB, Beta-Alanine, BCAA”

**So that** I select the product I want and pay for it by Credit Card or PayPal or Fawry

**Scenario 1: User pay for products**

The user wants to buy only the products without getting the membership because the products fit his interests. He chooses the products that he wants and pays the required amount by any of the available methods

**Scenario 2: Member pay for product**

A member who wants to buy products. He chooses the products that he wants and will have a discount on it and pays the required amount by any of the available methods

**Story: Coach profile information Priority: 3**

**Size: small**

**As a** coach

**I want** to show my information and achievements for members in my profile

**So that** the member chooses me

**Scenario 1: Coach has no achievements**

The coach is a new trainer who doesn’t have great achievements to show on his profile. He should make more achievements and upload it to encourage the members to choose him.

**Scenario 2: Coach’s information isn’t enough**

The coach doesn’t have enough information in his profile so the application will warn him and if he doesn’t fill it, he will be banned automatically.

**Story: Member form Priority: 3**

**Size: medium**

**As a** member

**I want** to send my information about my body to the coach

**So that** the coach rates me and sends back the instructions and diet process

**Scenario: Member’s information**

The member after completing of account creation and paying for membership then he could send his image and information about him to the coach to evaluate and put him in an appropriate plan and start with him in the work out plan that will achieve his goal of obtaining a suitable body.

**Story: Membership Cancellation Priority: 2**

**Size: small**

**As an** owner

**I want** to receive the membership fees at specified date

**So that** the membership will be cancelled after 3 days of this date

**Scenario: Member doesn’t pay after 3 days of his date**

The member who doesn’t pay after 3 days from his payment date. He will face the problem of not being able to train. the membership will be cancelled, and the member will be banned from the application automatically.

**Story: Coaches salary Priority: 4**

**Size: medium**

**As an** owner

**I want** to send the salary to the coaches monthly through his Credit Card

**So that** they want to train a lot of members and work seriously

**Scenario: Salary paid late**

The coach, after working for a month, will take the money that he agreed about. If he received his salary after the specified date, he takes a bonus next month

**Story: Coaches incentives Priority: 4**

**Size: medium**

**As a** coach

**I want** to reach the target of number of members and break it

**So that** I get a financial incentive

**Scenario: Coach won’t take incentives**

The owner has set a target for the coaches so who can’t reach and break it. He won’t take any incentives

**Story: Communication between member and coach Priority: 2**

**Size: medium**

**As a** member

**I want** to communicate with the coach in any time during the day for any questions regarding the diet or exercise in the chat or by phone

**So that** the coach must be present throughout the day to communicate with the members

**Scenario: Communication failed**

The user wants to communicate with the coach anytime, but he can’t communicate with him if the problem continues for 48 hours, he can change his coach or submit a complaint to technical support.

**Story: Members transformations Priority: 3**

**Size: small**

**As a** coach

**I want** to share my member’s transformation images on my profile to encourage the new members and as a marketing for myself

**So that** the member must send his body’s images before and after the diet and workout plan

**Scenario: Coach can't upload transformations**

The coach can upload his member’s transformation images on his profile to encourage the new members and as a marketing for himself, he has trouble in uploading photos on his profile so he can talk with technical team to solve the problem.

**Story: Product offers for members Priority: 4**

**Size: small**

**As a** member

**I want** to buy products monthly

**So that** I can buy any product with discount because I have membership

**Scenario: Products with no offers**

The user wants to buy products and doesn’t have a membership, so he won’t have any offers on the purchased products

**Story: Changing the coach Priority: 4**

**Size: small**

**As a** member

**I want** to change my coach after I chose him

**So that** I didn't even get along with my coach and didn’t like him

**Scenario: Changing to unavailable Coach**

The member wants to change his coach but that coach isn’t available because the number of subscribers with him is complete so he can be on the waiting list or choose another coach.

**Story: Technical problems Priority: 2**

**Size: small**

**As a** member

**I want** to call the technical support team

**So that** I faced problems and difficulties in dealing

**Scenario: Technical communication problems**

A member can’t communicate with the technical support team and can’t access the support chat or email to chat with them when members request an online chat for the technical support team the request hasn’t been delivered to the technical support so developers must put the chat icon in a conspicuous place to facilitate users.

**Story: Annual competition Priority: 5**

**Size: medium**

**As an** owner

**I want** to make an annual competition for the best body transformation this year, and prizes for the best three positions

**So that** I will get all members body’s transformations to make a comparison between them

**Scenario: Annual competition**

Each year, photos of the members before and after the transformation are collected, and a comparison is made between the photos to determine the beast transformation that took place during the year. The photos are evaluated, and the best three transformations are selected to receive prizes.

**Story: Competition prizes Priority: 5**

**Size: medium**

**As an** owner

**I want** to distribute prizes to the best three places start by highest value from 1st place to the 3rd place

**So that** I give the member the freedom to choose rewards in cash or form of nutritional supplements or monthly subscriptions

**Scenario: Competition prizes**

Prizes will be distributed to the members with the highest positions after evaluating the photos and making the necessary comparisons as follows: First place $500, second place $300, third place $100.

**Story: Sports categories Priority: 2**

**Size: large**

**As an** owner

**I want** to divide theapplication into categories like bodybuilding, athletics, fitness, etc**.**

**So that** I can target more people.

**Scenario: Sports categories**

Our website should contain many different sports such as bodybuilding, fitness, weightlifting, etc., in addition to fat burning programs, cardio exercises, and aerobics to make it easy to the member to choose the sports what he wants.

**Story: Member location Priority: 3**

**Size: xsmall**

**As an** owner

**I want** my members to allow the application to detect their location automatically

**So that** he could see the suggested coaches that he could chose and train with him physically

**Scenario: Application can’t detect the location**

The member doesn’t allow the application to detect his location then he can’t see the suggested coaches that he can train with physically.

**Story: Coach rating Priority: 4**

**Size: small**

**As an** owner

**I want** every coach to have his own rating that the members gave him.

**So that** if coach’s ratting becomes less than the required, he will lose points until he gets banned

**Scenario: Rating less than the required**

It will appear to the member on a page for evaluating the trainers to raise the efficiency of the program, and if the trainer’s assessment is less than the required limit, he will lose one point so that he can compensate for it once.

**Story: User inbody Priority: 3**

**Size: xsmall**

**As a** coach

**I want** every member to upload his imbody monthly.

**So that** I could make some changes in his workout plan

**Scenario: Inbody details hasn’t been sent**

The member won’t send his inbody details to the coach so the coach won’t change his work out plan and the coach will send him a message to alert him for in body details

**Story: Physical coaching fees Priority: 1**

**Size: small**

**As an** owner

**I want** additional fees because of physical training

**So that** the coach can meet the member and train him

**Scenario: Additional fees not paid**

A member doesn’t pay the additional fees for the physical training then the coach won’t meet and train him.

**Story: Physical coaching Priority: 3**

**Size: small**

**As a** coach

**I want** the location and pay form from the member

**So that** I can meet him and train him

**Scenario: Physical coaching problems**

The member doesn’t allow the application to detect his location or doesn’t send the payment form to the coach so he can’t meet and train with him.

**Story: Physical coaching payment form Priority: 2**

**Size: medium**

**As a** coach

**I want** to receive the fees form from the member to know that he paid or not

**So that** I can train that member

**Scenario: Payment form**

The member doesn’t pay the physical coaching fees so he won’t receive the form that he paid and can’t send it to the coach so he can’t train with him physically.

**Story: Changing sport Priority: 4**

**Size: small**

**As a** member

**I want** to have the ability of switching sports from type to another

**So that** I could choose best sport for me

**Scenario: Changing sport**

The member chooses another sport that he wants to change, so he must choose the coach he wants from the coach categorizing list, and if the coach has a place for him, he can choose him.

**Story: Coaches classification Priority: 3**

**Size: large**

**As an** owner

**I want** every category of sport to have its own coaches

**So that** every coach can train correct members who in his sport

**Scenario: Coach classified in a different sport**

The coach is categorized in a sport in which he can’t coach, then he contacts the technical support team to put him in the correct classification.

**Story: Multiple sports subscription Priority: 3**

**Size: medium**

**As a** member

**I want** to have the ability to subscribe in more than one type of sport

**So that** I can train in a lot of sports at the same time

**Scenario: sports subscription**

The member wants to subscribe a single sport so he will pay for one coach and if he chose multiple sports he will pay for multiple coaches and the member has freedom of choice

**Story: Member cancel membership Priority: 5**

**Size: small**

**As a** member

**I want** to cancel my membership because I’m busy and can’t train anymore

**So that** I can finish my important jobs that occupy me

**Scenario: member choose to cancel membership**

The member wants to cancel his membership because he can’t continue with his coach or has other important jobs to do, so he will cancel his membership.

**Story: user search for products Priority: 3**

**Size: medium**

**As a** user

**I want** to search about any product

**So that** it will be easy to buy what I want

**Scenario: product is not valid**

The user wants a specific product and searches for it, but it isn’t available, so the application shows a message for him like “The product isn’t valid”.

**Story: member look for specific coach Priority: 3**

**Size: medium**

**As a** member

**I want** to search for a coach that I knew before

**So that** I can communicate and train with him

**Scenario: coach is not available**

The member wants a specific coach, but he reaches the limit and can’t train more members, or he isn’t on the application, so a short message will be shown for the member “The coach isn’t available”.