

Landing page menu bar:

<b>TingsApp</b>	
Home What is TingsApp How it works Help center Cities	
Become a Mover My Account	


Landing page footer:

Home What is TingsApp How it works Help center Cities	Become a Mover My Account

My Account screen:

TingsApp

**Welcome back**  
Enter your email or phone number



If phone number is entered

TingsApp

**Enter verification code**  
We texted a code to your number


Verify

If email is entered

TingsApp

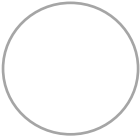
**Almost there**  
Please enter your password

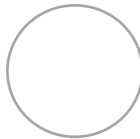
[Forgot password?](#)



Customer panel:

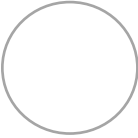
No notification bell and background color for the top left corner.

 Name (604) 358-6261	
Home Profile Orders Payment Help	
Log out	

 Name (604) 358-6261	<div>Account details</div> <table><tr><td>Name</td><td>Naqib Ehsan</td></tr><tr><td>Email</td><td><a href="mailto:naqib.ehsan@gmail.com">naqib.ehsan@gmail.com</a></td></tr><tr><td>Phone</td><td>1(604) 358-6261</td></tr><tr><td>Address</td><td>212-43 Powell St BC, Canada. V6A1E9</td></tr></table> <a href="#">Update</a>	Name	Naqib Ehsan	Email	<a href="mailto:naqib.ehsan@gmail.com">naqib.ehsan@gmail.com</a>	Phone	1(604) 358-6261	Address	212-43 Powell St BC, Canada. V6A1E9
Name	Naqib Ehsan								
Email	<a href="mailto:naqib.ehsan@gmail.com">naqib.ehsan@gmail.com</a>								
Phone	1(604) 358-6261								
Address	212-43 Powell St BC, Canada. V6A1E9								
Home <b>Profile</b> Orders Payment Help									
Log out									

- By clicking on photo on top left, the customer should be able to change the profile photo.
- In case we don't have Account details of a customer. The same screen shows with only phone number because we always have a number. Update button will take the customer to update their information. The update form should contain full name, email, phone, and address. The only mandatory field is the phone number.

## Orders:

<div></div> <div>Name (604) 358-6261</div>	<div>Orders History</div> <table><tr><th>Order</th><th>Date</th><th>Time</th><th>Type</th><th>Price</th><th>Status</th><th>Details</th></tr><tr><td>TM05614</td><td>MAY 29, 2020</td><td>1400-1500</td><td>Moving: 1bedroom</td><td>625</td><td>completed</td><td>...</td></tr></table>	Order	Date	Time	Type	Price	Status	Details	TM05614	MAY 29, 2020	1400-1500	Moving: 1bedroom	625	completed	...
Order	Date	Time	Type	Price	Status	Details									
TM05614	MAY 29, 2020	1400-1500	Moving: 1bedroom	625	completed	...									
<div>Home</div> <div>Profile</div> <div><b>Orders</b></div> <div>Payment</div> <div>Help</div>															
<div>Log out</div>															

Order detail box:

**Status:** New

EditCancel

**Order**

No. TM05614  
Placed on: May 23,2021 at 1023  
Pick up location: 43 Powell St. Vancouver BC  
Floor: No stairs  
Destination: 555 homer St. Vancouver BC  
Floor: 3  
Moving size: 1 bedroom  
Requested vehicle: Mini van  
Number of movers: 2  
Scheduled date: May 25, 2021  
Time window: 1400-1500  
  
Instruction: Please be on time.

**Supplies**

Not selected.

**Price**

**Total \$625**  
Moving cost: \$ 400  
Travel Cost: \$100  
Taxes: \$ 25  
Tips: \$100

**Mover Contact**

Name: Name  
Email: [email@email.com](mailto:email@email.com)  
Phone: (604) 358-6261

1. Each order has 5 job statuses.
  - New: when the order is placed.
  - Accepted: when the mover accepts the order.
  - Declined: when the mover declines the order.
  - Cancelled: when the customer or mover cancels the order.
  - Completed: once the job is done the mover changes the status to completed.

2. Movers have the choice to Accept or Decline as well as to cancel an order after accepting.

- Cancel button is disabled 24 hours prior to scheduled date in case of moving apartment and Office. 2 hours prior to schedule time in case of a few items and junk removal.
- If the status of an order stays New an hour after placing the order, Movers are notified once again to accept or decline the order via email, text, and app notification.
- In case of Decline and Cancellation of an order, customer is to be notified to place a new order.

2. Customers have the choice to change and/or cancel an order.

- In case of Edit, the customer is routed back to the order process where they can bring changes and hit the Update button. The update button brings changes to the same order and all parties are notified of the changes.
- In case of cancellation, simply they click on cancel button after a confirmation popup the order gets cancelled and all parties are notified.
- Edit and Cancel buttons are disabled 24 hours prior to scheduled date in case of moving Apartment and Office. 2 hours prior to schedule time in case of a few items and junk removal.

Payment: needs no changes.

Help: it will take customers to help center with Customer Help already selected. In the App it will show the help page only related to customers.

In an order process at the price page after pushing the Place Order button the following will appear at the same screen in the left side of the map.

### What's your phone number?

You'll receive updates about the status of your order via this phone number.

(604) 358-6261



After providing number the following will replace the above one at the same spot.

### Enter verification code

We texted a code to your number.

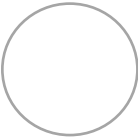
- - - -

Verify

After a successful verification if the customer has a payment method with us the order will be placed. If it is a new customer, the billing information will be asked. Based on provided data the system will create an account.

Mover panel:

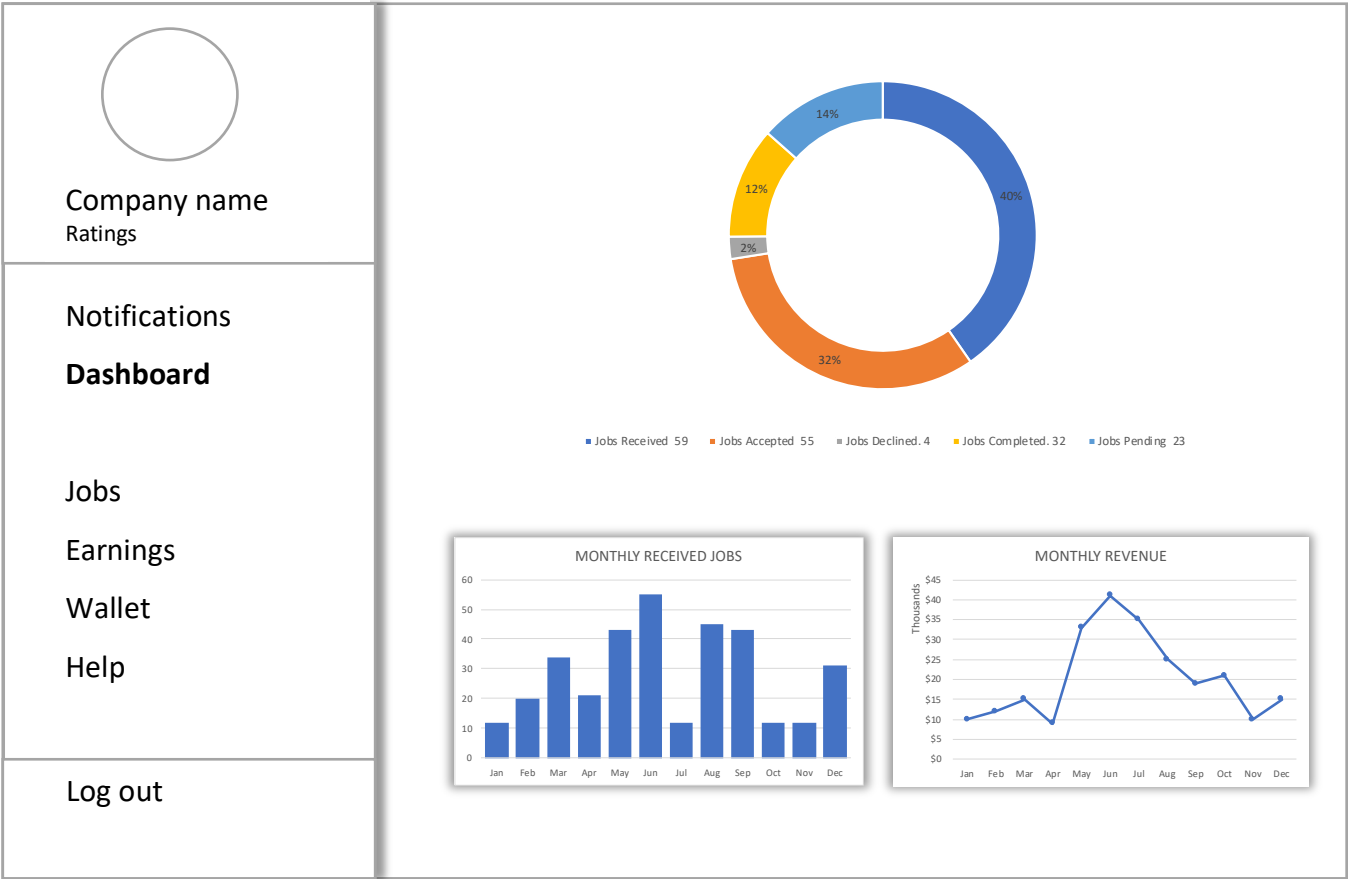
No notification bell and background color for the top left corner.

<div></div> <div><b>Company name</b> Ratings</div>	
<div>Notifications</div> <div>Dashboard</div> <div>Account</div> <div>Jobs</div> <div>Earnings</div> <div>Wallet</div> <div>Help</div>	
<div>Log out</div>	

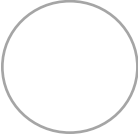
- Notifications: This acts as an inbox, for a new order or changes to an order or any other message that we send to a mover comes here and a copy to their provided email.



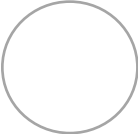
Dashboard:



## Profile:

<div></div> <div>Company name Ratings</div>	<div>Account</div> <div>Email <a href="mailto:naqib.ehsan@gmail.com">naqib.ehsan@gmail.com</a></div> <div>Password *****</div> <div>Edit</div>																				
<div>Notifications</div> <div>Dashboard</div> <div><b>Account</b></div> <div>Jobs</div> <div>Earnings</div> <div>Wallet</div> <div>Help</div>	<div>Profile</div> <table><tr><td>Name</td><td>Naqib Ehsan</td></tr><tr><td>Company name</td><td>EG</td></tr><tr><td>Address</td><td>212-43 Powell St BC, Canada. V6A1E9</td></tr><tr><td>No. of employees</td><td>5</td></tr><tr><td>No. of vehicles:</td><td>3</td></tr><tr><td>No. of years in business</td><td>4</td></tr><tr><td>Phone</td><td>1(604) 358-6261</td></tr><tr><td>Business License:</td><td>Attachment</td></tr><tr><td>Certificate of insurance:</td><td>Attachment</td></tr><tr><td>Rate per hour for two movers and a vehicle:</td><td>\$90</td></tr></table> <div>Update</div>	Name	Naqib Ehsan	Company name	EG	Address	212-43 Powell St BC, Canada. V6A1E9	No. of employees	5	No. of vehicles:	3	No. of years in business	4	Phone	1(604) 358-6261	Business License:	Attachment	Certificate of insurance:	Attachment	Rate per hour for two movers and a vehicle:	\$90
Name	Naqib Ehsan																				
Company name	EG																				
Address	212-43 Powell St BC, Canada. V6A1E9																				
No. of employees	5																				
No. of vehicles:	3																				
No. of years in business	4																				
Phone	1(604) 358-6261																				
Business License:	Attachment																				
Certificate of insurance:	Attachment																				
Rate per hour for two movers and a vehicle:	\$90																				
Log out																					

Jobs:



**Company name**  
Ratings

Notifications

Dashboard

Profile

**Jobs**

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Log out

### Jobs History

Order	Date	Time	Type	Price	Status	Details
M05614	MAY 29, 2020	1400-1500	Moving: 1bedroom	\$625	completed	...
M05678	June 01, 2021	0800-0900	Junk removal	\$250	New	...

Jobs history contains all incoming transactions with all kinds of statuses.

Order detail box:

Status: New		Accept	Decline	Complete
-------------	--	--------	---------	----------

### Order

No.	TM05614
Placed on:	May 23,2021 at 1023
Pick up location:	43 Powell St. Vancouver BC
Floor:	No stairs
Destination:	555 homer St. Vancouver BC
Floor:	3
Moving size:	1 bedroom
Requested vehicle:	Mini van
Number of movers:	2
Scheduled date:	May 25, 2021
Time window:	1400-1500
Instruction:	Please be on time.

### Supplies

Not selected.

### Price

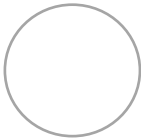
**Total \$525.25**  
Moving cost: \$ 360  
Travel Cost: \$90  
Service fee: -\$45  
Taxes: \$ 20.25  
Tips: \$100

### Customer Contact

Name:	Name
Email:	<a href="mailto:email@email.com">email@email.com</a>
Phone:	(604) 358-6261

The customer contact is provided to movers.

## Earnings:



Company name  
Ratings

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**Earnings**

Wallet

Help

Log out

[Unpaid earnings](#)   Paid earnings

Date	Order	Type	Price	Status	Details
MAY 29, 2020	M05614	Moving: 1bedroom	\$625	Unpaid	...
June 01, 2021	M05678	Junk removal	\$250	Unpaid	...

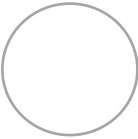
Balance      \$875

- All completed jobs with unpaid status will be shown under Unpaid earnings.
- All completed jobs with paid status will be shown under Paid earnings.

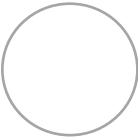
All completed jobs have 3 statuses

1. Paid
2. Unpaid
3. Refunded

Wallet:

	<a href="#">Payment method</a>	Payment history
Company name Ratings	XXXXXXXXXX1234	<a href="#">Edit</a>
Notifications		
Dashboard		
Profile		
Jobs		
Earnings		
<b>Wallet</b>		
Help		
Log out		

The payment method of the mover is their banking information for direct deposit of their earnings.



Company name

Ratings

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Earnings

**Wallet**

Help

Log out

Payment method

[Payment history](#)

Date	Earning period		Amount
	From	To	
June 16, 2021	June 1, 2021	June 15,2021	\$675

Payments are made through admin panel and will show in payment history of movers.

Help: it will take movers to help center with Mover Help already selected. In the App it will show the help page only related to movers.

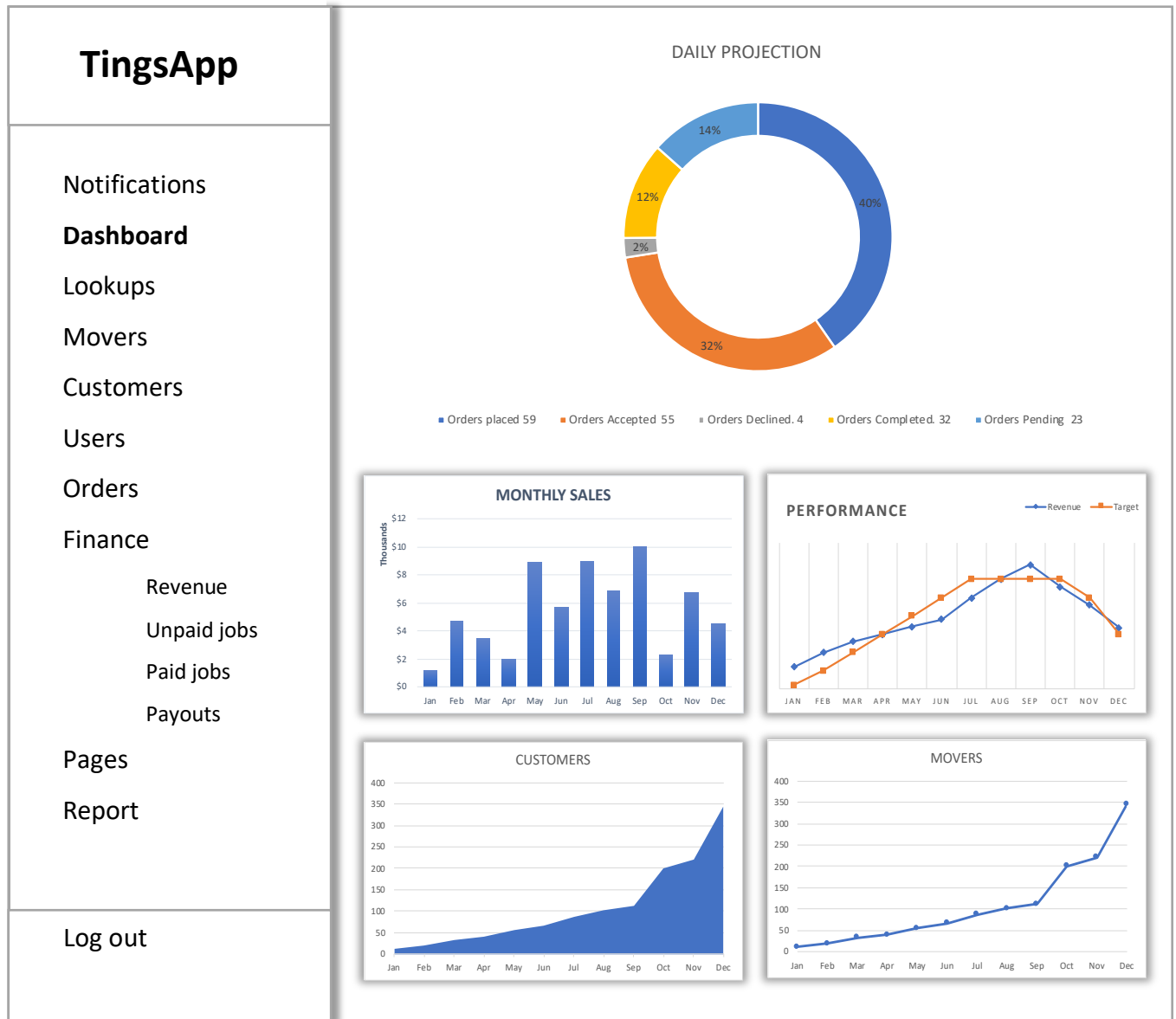
Admin panel:

<b>TingsApp</b>	
Notifications	
Dashboard	
Lookups	
Movers	
Customers	
Users	
Orders	
Finance	
Revenue	
Unpaid jobs	
Paid jobs	
Payouts	
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Log out	

- Notifications: This acts as an inbox, all notifications shown here as messages and copy is sent to a given email.



Dashboard:



Lookups: we have worked on it.

Movers:

**TingsApp**

Notifications

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Lookups

**Movers**

Customers

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Revenue

Unpaid jobs

Paid jobs

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**Movers**

Mover ID	Company name	Email	Phone	Details
M320983	EG	<a href="mailto:eg@gmail.com">eg@gmail.com</a>	604-358-6261	...
M789412	Amu	<a href="mailto:amu@gmail.com">amu@gmail.com</a>	604-358-6261	...

Mover detail box:

<b>TingsApp</b>	<div>Account</div> <div>Email <a href="mailto:eg@gmail.com">eg@gmail.com</a></div> <div>Password *****</div> <div>Edit</div>
Notifications	
Dashboard	
Lookups	
<b>Movers</b>	<div>Profile</div> <div>Mover ID M320983</div> <div>Name Naqib Ehsan</div> <div>Company name EG</div> <div>Address 212-43 Powell St BC, Canada. V6A1E9</div> <div>No. of employees 5</div> <div>No. of vehicles: 3</div> <div>No. of years in business 4</div> <div>Phone 1(604) 358-6261</div> <div>Business License: Attachment</div> <div>Certificate of insurance: Attachment</div> <div>Rate per hour for two movers and a vehicle: \$90</div> <div>Method of payment XXXXXXXXXXXX67</div> <div>Update</div>
Customers	
Users	
Orders	
Finance	
Revenue	
Unpaid jobs	
Paid jobs	
Payouts	
Refunds	
Pages	
Report	
Log out	<div>Delete</div> <div></div>

Customers:

TingsApp

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Customers

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Paid jobs

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Customers

Search .....

Customer ID	Name	Phone	Address	Payment method	Actions
C320983	Zia	604-358-6261	43 Powell St.	XXXXXXXXXX7865	Delete   Edit

Users:

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Users

Search .....

User ID	Name	Phone	Email	Access	Actions
T20983	Zia	604-358-6261	zia@gmail	Admin	Delete   Edit

Orders:

**TingsApp**

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**Orders**

Finance

- Revenue
- Unpaid jobs
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**Orders history**

Search .....

Order	Date	Time	Type	Status	Details
M05614	MAY 29, 2020	1400-1500	Moving: 1bedroom	completed	...
M05678	June 01, 2021	0800-0900	Junk removal	New	...

## Order detail box:

Status: New

### Order

No. TM05614  
Placed on: May 23,2021 at 1023  
Pick up location: 43 Powell St. Vancouver BC  
Floor: No stairs  
Destination: 555 homer St. Vancouver BC  
Floor: 3  
Moving size: 1 bedroom  
Requested vehicle: Mini van  
Number of movers: 2  
Scheduled date: May 25, 2021  
Time window: 1400-1500

Instruction: Please be on time.

### Supplies

Not selected.

### Customer

Name: Zia  
Email: [zia@gmail.com](mailto:zia@gmail.com)  
Phone: 604-358-6261

### Price

**Total \$625**  
Moving cost: \$ 400  
Travel Cost: \$100  
Taxes: \$ 25  
Tips: \$100

### Mover

Mover ID: M2172  
Email: [eg@gmail.com](mailto:eg@gmail.com)  
Phone: 604-358-6261

### Cost

**Total \$525.25**  
Moving cost: \$ 360  
Travel Cost: \$90  
Service fee: -\$45  
Taxes: \$ 20.25  
Tips: \$100

- All the orders placed will be shown in Orders with all kinds of statuses.
- As admin the order detail should contain the complete information as shown above.

Finance:

**TingsApp**

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**Finance**

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**Total Revenue****\$625**

Search .....

Date	Order No.	Price	Cost	GST Received	GST paid	Owing GST	Gross Profit
Jun 21, 2021	TM05614	\$625	\$525.25	\$25	\$20.25	4.75	\$95
<b>Total</b>		<b>\$625</b>	<b>\$525.25</b>	<b>\$25</b>	<b>\$20.25</b>	<b>\$4.75</b>	<b>\$95</b>

- Revenue means to total amount coming from sales of goods and services. Our total revenue is the total of prices we received from customers after completion of jobs.
- All the numbers in the above screen are taken out of a completed jobs.



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Unpaid jobs

Search .....

Date	Order	Type	Status	Details
MAY 29, 2020	M05614	Moving: 1bedroom	Unpaid	...
June 01, 2021	M05678	Junk removal	Unpaid	...

All completed jobs will be listed under unpaid jobs with full details.

Status: Unpaid

### Order

No. TM05614  
Placed on: May 23, 2021 at 1023  
Pick up location: 43 Powell St. Vancouver BC  
Floor: No stairs  
Destination: 555 homer St. Vancouver BC  
Floor: 3  
Moving size: 1 bedroom  
Requested vehicle: Mini van  
Number of movers: 2  
Scheduled date: May 25, 2021  
Time window: 1400-1500

Instruction: Please be on time.

### Supplies

Not selected.

### Customer

Name: Zia  
Email: zia@gmail.com  
Phone: 604-358-6261

### Price

**Total \$625**  
Moving cost: \$ 400  
Travel Cost: \$100  
Taxes: \$ 25  
Tips: \$100

Refund

### Mover

Mover ID: M2172  
Email: [eg@gmail.com](mailto:eg@gmail.com)  
Phone: 604-358-6261

### Cost

**Total \$525.25**  
Moving cost: \$ 360  
Travel Cost: \$90  
Service fee: -\$45  
Taxes: \$ 20.25  
Tips: \$100

Pay

- After clicking on pay button this job will be moved under paid jobs.
- In some cases we may refund customer even after completion. In case of refunding the job with Refunded status will be gone from paid and unpaid jobs list, but it will remain under the Jobs list, as all other jobs with different statuses.

# TingsApp

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## Paid jobs

Search .....

Date	Order	Type	Status	Details
MAY 29, 2020	M05614	Moving: 1bedroom	paid	...

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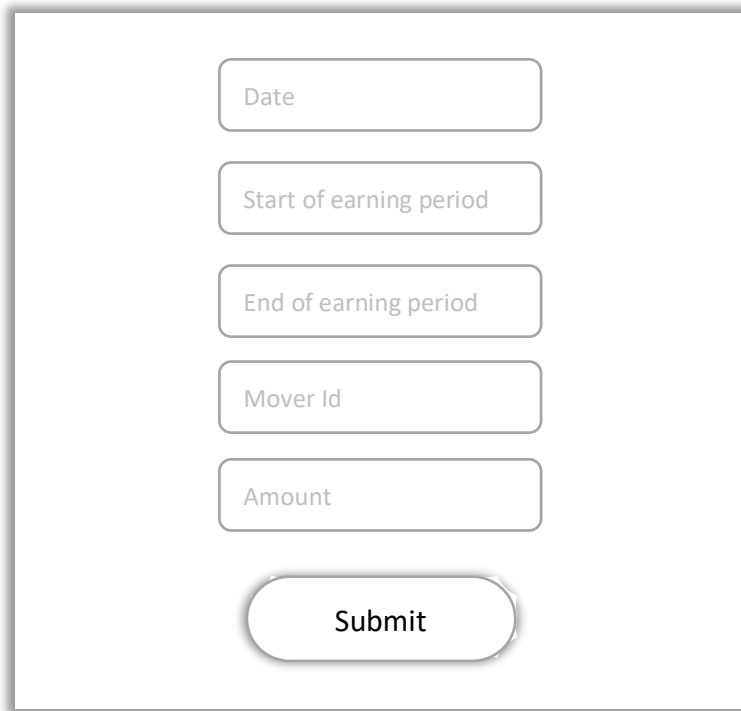
Payout history

New payout

Date	Mover Id	Earning period		Amount
		From	To	
June 16, 2021	M64835	June 1, 2021	June 15,2021	\$675
July 01.2021	M76784	June 16, 2021	June 30, 2021	\$1000
Total				\$1675

The accountant thru the admin panel goes to Unpaid jobs, search filters by a mover ID, totals the prices of jobs done in last two weeks, then initiates a new payout to the specific mover ID with the total amount owing. The payout will be listed under payout history and to that mover's payment history. Also after the payout, accountant has to change the status of all those jobs to paid.

By clicking on New payout button the following pops up;



Date

Start of earning period

End of earning period

Mover Id

Amount

Submit

- Date and earning periods have a calendar drop down menu.
- Mover Id has a dropdown of all mover Ids in the system.

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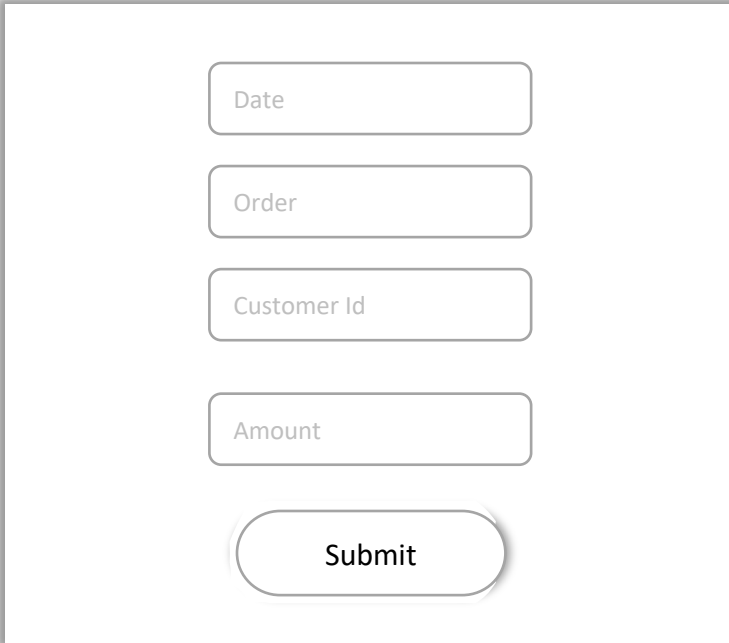
Refund history

New refund

Date	Order	Customer Id	Amount
June 23, 2021	M68686	C68878	\$400
Total			\$400

- In case of some conflict, we may refund to customers. The refunds made to customers will list in here also in customers payment history.
- Whoever is making the refund will change the status of the same order to refund.

By clicking on New refund, the following will pop up;



A form for creating a new refund. It consists of a white rectangular box with a thin gray border and a subtle drop shadow. Inside the box, there are four rectangular input fields with rounded corners and a light gray border, stacked vertically. Each field contains a placeholder label: "Date", "Order", "Customer Id", and "Amount". Below these fields is a single rounded rectangular button with a light gray border and a subtle drop shadow, labeled "Submit".

Date
Order
Customer Id
Amount
Submit

Report:

<b>TingsApp</b>	
Notifications	
Dashboard	
Lookups	
<b>Movers</b>	<ul style="list-style-type: none"><li>• Sales Repot</li><li>○ Financial Report</li></ul>
Customers	
Users	
Orders	
Finance	
Revenue	
Unpaid jobs	
Paid jobs	
Payouts	
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Generate new report

- Sales report: The system should be able to generate sales report in a given period of time filterable by all fields of an order.
- Financial report: This includes Revenue report, paid and unpaid jobs, payouts and refunds reports filterable by all fields related to the respective reports.
- All reports generated must be downloadable in pdf format.
- All reports must be printable.