

Privacy Notice

Update: June 2021

Our Privacy Policy (“Policy”) forms part of and must be read in conjunction with our Terms. We reserve the right to change this Privacy at any time.

This notice applies to all users and information collected through our Apps, Websites, features, or other services, (Collectively, the “Services”).

TingsApp and its parent company (collectively, “TingsApp”) respect the privacy of our users and we are committed to protecting your personal information and your right to privacy.

When you visit and/or use the Services, you trust us with your personal information. We take your privacy seriously. In this Privacy notice, we describe what information we collect, how we use it, and what rights you have concerning it. Please read this Policy carefully as it will help you make informed decisions about sharing your personal information with us.

By using the Services, you accept the Terms and our privacy practices described in this Policy.

What information do we collect?

Personal Information

We collect personal information that you voluntarily provide to us when expressing an interest in obtaining information about us or the Services when participating in activities on the platform or otherwise contacting us.

The personal information that we collect depends on the context of your interactions with us and the Services, the choices you make, and the products and features you use. The personal information we collect can include the following:

Name and contact data. We collect your first and last name, email address, postal address, phone number, and other similar contact data.

Credentials. We collect passwords, password hints, and similar security information used for authentication and account access.

Location information

We will track the device location by sending GPS coordinates to our application. We may also determine location by using other data from your mobile device, such as information about wireless networks or cell towers near your device. We use and store information about your location to enable many product and Service features that are dependent upon location tracking. We may also use collected information to troubleshoot software, to conduct data analysis, to do testing, research, and to monitor and analyze usage and activity trends to improve and customize the Services.

Payment Data

We collect data necessary to process your payment if you make purchases, such as your payment instrument number (i.e., a credit card number), and the security code associated with your payment instrument. All payment data is stored by our payment processor and you should review its privacy policies and contact the payment processor directly if you have any concern [@stripe.com](mailto:stripe.com)

Information automatically collected

We automatically collect certain information when you visit, use, or navigate the Services. This information does not reveal your specific identity (like your name or contact information) but may include device and usage information, such as your IP address, browser, and device characteristics, operating system, language preferences, referring URLs, device name, country,

location, information about how and when you use the Services and other technical information. If you access the Services with your mobile device, we may automatically collect device information (such as your mobile device ID, model, and manufacturer), operating system, version information, and IP address. This information is primarily needed to maintain the security and operation of our Site, and for our internal analytics and reporting purposes.

Like many businesses, we also collect information through cookies and similar technologies. You can find out more about this in our [Cookie Policy](#).

Information collected from other Sources

We may obtain information about you from other sources, such as public databases, joint marketing partners, social media platforms (such as Facebook), as well as from other third parties.

If you have chosen to subscribe to our newsletter, your first name, last name and email address will be shared with our newsletter provider. This is to keep you updated with information and offers for marketing purposes.

How do we use your information?

We use your personal information for these purposes in reliance on our legitimate business interests (“Business Purposes”), to enter into or perform a contract with you (“Contractual”), with your consent (“Consent”), and/or for compliance with our legal obligations (“Legal Reasons”). We indicate the specific processing grounds we rely on next to each purpose listed below.

We use the information we collect or receive for:

- **Deliver targeted advertising to you** for our Business Purposes and/or with your consent. We may use your information to develop and display content and advertising (and work with third parties who do so) tailored to your interests and/or location and to measure its effectiveness. [For more information, see our [Cookies Policy](#).

- **Request Feedback** for our Business Purposes and/or with your Consent. We may use your information to request feedback and to contact you about your use of the Services.
- **To protect our Site** for Business Purposes and/or Legal Reasons. We may use your information as part of our efforts to keep our Site safe and secure (for example, for fraud monitoring and prevention).
- **To enforce our terms, conditions, and policies** for our business purposes and as legally required.
- **To respond to legal requests and prevent harm** as legally required. If we receive a subpoena or other legal request, we may need to inspect the data we hold to determine how to respond.
- **For other Business Purposes.** We may use your information for other Business Purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our Site, products, services, marketing, and your experience.

Will your information be shared with anyone?

We only share and disclose your information in the following situations:

- **Compliance with Laws.** We may disclose your information where we are legally required to do so to comply with applicable law, governmental requests, a judicial proceeding, court order, or legal processes, such as in response to a court order or a subpoena (including in response to public authorities to meet national security or law enforcement requirements).
- **Vital Interests and Legal Rights.** We may disclose your information where we believe it is necessary to investigate, prevent, or take action regarding potential violations of our policies, suspected fraud, situations involving potential threats to the safety of any person and illegal activities, or as evidence in litigation in which we are involved.
- **Vendors, Consultants, and other Third-Party Service Providers.** We may share your data with third-party vendors, service providers,

contractors, or agents who perform services for us or on our behalf and require access to such information to do that work.

- **Business Transfers.** We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.
- **Third-Party Advertisers.** We may use third-party advertising companies to serve Ads when you visit the Services. These companies may use information about your visits to the Services and other websites that are contained in web cookies and other tracking technologies to provide advertisements about goods and services of interest to you.
- **Affiliates.** We may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include our parent company and any subsidiaries, joint venture partners, or other companies that we control or that are under common control with us.
- **Business Partners.** We may share your information with our business partners to offer you certain products, services, or promotions.
- **With your Consent.** We may disclose your personal information for any other purpose with your consent.
- **Other Users.** When you share personal information (for example, by posting comments, contributions, or other content to the Platform) or otherwise interact with public areas of the Services, such personal information may be viewed by all users and may be publicly distributed outside the Platform in perpetuity.

Do we use cookies and other tracking technologies?

We may use cookies and similar tracking technologies (like web beacons and pixels) to access or store information. Specific information about how we use such technologies and how you can refuse certain cookies is set out in our [Cookies Policy](#).

Cookies Policy

By continuing to use the Services, you are agreeing to the use of Cookies and similar technologies for the purpose we describe in this Cookies Policy.

Cookies

A cookie is a small text file that a website saves on your computer or mobile device when you visit the site. In general, cookies have two main purposes: to improve your browsing experience by remembering your actions and preferences and to help us analyze our website traffic.

What do we do with Cookies?

We use cookies to help us analyze traffic to the platform, to help us improve website performance and usability, and to make the website more secure. Third-party cookies help us use Google Analytics to count, track, and analyze visits to the website. This helps us understand how people are using the Services and where we need to make improvements. These third-party cookies do not specifically identify you.

Types and Category of Cookies used

Security

We use cookies to enable and support our security features, and to help us detect malicious activity violations of our Terms and Conditions.

Performance, Analytics, Research and Advertising

Cookies help us learn how well our site and web products perform in different locations. We also use these to understand, improve, and research products, features, and services, including when you access **<https://TingsApp.com>** from other websites, applications, or devices such as your work computer or your mobile device. We also use third-party cookies to improve and personalize our marketing messages/communications with you.

Control cookies

You are always free to delete cookies that are already on your computer through your browser settings, and you can set most browsers to prevent them from being added to your computer. However, this may prevent you from using certain features of the Services.

What is our stance on third party websites?

The Services may contain advertisements from third parties that are not affiliated with us and which may link to other websites, online services, or mobile applications. We cannot guarantee the safety and privacy of data you provide to any third parties. Any data collected by third parties is not covered by this Privacy Policy. We are not responsible for the content or privacy and security practices and policies of any third parties, including other websites, services, or applications that may be linked to or from the Services. You should review the policies of such third parties and contact them directly to respond to your questions.

How long do we keep your information?

We will only keep your personal information for as long as it is necessary for the purposes set out in this Privacy Policy unless a longer retention period is required or permitted by law (such as tax, accounting, or other legal requirements).

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize it, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

How do we keep your information safe?

We have implemented appropriate technical and organizational security measures designed to protect the security of any personal information we

process. However, please also remember that we cannot guarantee that the internet itself is 100% secure. Although we will do our best to protect your personal information, the transmission of personal information to and from our platform is at your own risk. You should only access the services within a secure environment.

What are your privacy rights?

You may at any time review or change the information in your account or terminate your account by contacting us using the contact information provided below

Upon your request to terminate your account, we will deactivate or delete your account and information from our active databases. However, some information may be retained in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our Terms, and/or comply with legal requirements.

Do we make updates to this Policy?

We may update this Privacy Policy from time to time. The updated version will be indicated by an updated “Revised” date and the updated version will be effective as soon as it is accessible. If we make material changes to this Privacy Policy, we may notify you either by prominently posting a notice of such changes or by directly sending you a notification. We encourage you to review this Policy frequently to be informed of how we are protecting your information.

Where Do we Keep and Process Information?

Regardless of where you use the Services, the information collected as part of that use will be transferred to and maintained on our servers located in the United States. Any information we obtain about you will be stored in accordance with U.S. privacy laws, regulations, and standards, which may not be equivalent to the laws in your country of residence. By using the

Services, you consent to this collection, transfer, storage, and processing of information to and in the United States.

How can you contact us about this Policy?

If you have questions or comments about this Policy, please email us at legal@TingsApp.com