

CONTACT

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🏠 Bihar colony Karachi, Pakistan

EDUCATION

BS Computer Science (in progress)
*Benazir Bhutto Shaheed University Lyari,
Karachi*

Intermediate (Pre-Engineering)
Govt. Science & Commerce College (2019)

Matriculation (Computer Science)
TCF Cowas Jee Campus (2017)

KEY SKILLS

-**Adaptability:** Quick adjusting to new environments and tasks, maintaining productivity under pressure.
-**Time Management:** Efficiently prioritize tasks to meet deadlines and optimize workflow.
-**Problem Solving:** Quick to identify and resolve challenges.

INTERESTS

- Aspiring Developer
- Technology and Innovation
- Problem-solving and Critical Thinking
- Community Volunteering or Social Causes
- Continuous Learning and Professional Development

PROFILE

Passionate Computer Science student with a strong desire to apply theoretical knowledge in practical settings. Eager to contribute technical skills and problem-solving abilities to a dynamic team.

WORK EXPERIENCE

CUSTOMER SERVICE REPRESENTATIVE (Ufone call Centre)
PAKISTAN INTERNATIONAL AIRLINES (MAY 2022 – JUNE 2024)

- Attended customer calls and provided guidance to clients regarding their respective flights.
- Managed complaints effectively and offered alternative solutions to ensure customer satisfaction.

DOMINO'S CAMPAIGN

Duration: 6 months

- Delivered exceptional customer service, handling inquiries, complaints, and order processing efficiently.

EXTRACURRICULAR EXPERIENCE

Volunteering Experience:

Pehchan Project, Greenwich University

- Volunteered in a self-defense training program designed for women, aimed at empowering them with essential self-defense skills and techniques.

(DOCUMENTS AND REFERENCES CAN BE PROVIDED UPON REQUEST)

