**Frequently Asked Questions (FAQs)**

**1. Is the membership on Bhalo-Achee.com free?**

* **Answer:** Yes, any kind of membership on Bhalo-Achee.com is always free.

**2. Who can be a member on Bhalo-Achee.com?**

* **Answer:** Yes, we ask any hospital, clinic, pharmaceutical company, medicine shop, fitness center, therapy center, medical-diagnostic center, NGO, pharmacist, dentist, dietician and doctor to be a member on Bhalo-Achee.com, and contribute in healthcare for the people, using our free platform, and get RSB (Rating on Social Branding) points for that.

**3. How to inform if I do not find the medicine that I have searched for?**

* **Answer:** Please visit: [www.facebook.com/BhaloAchee](http://www.facebook.com/BhaloAchee) and post about the missing medicine. We believe using our platform, you can contribute, along with our pharmacist members, to enrich our medicine-price database to help the general people to reduce their cost of treatment. If you want to provide us any detail price information, please post on our Facebook fan page with the tag: “

**4. How can the pharmacists help people?**

* **Answer:** People can ask questions about the uses/indications, dosage, side effects, adverse reactions, contraindications, pharmacology, alternative, price and more of any medicine to them. Our pharmacist members can answer to the questions of people and get RSB (Rating on Social Branding) points for that.

**5. What is a free event?**

* **Answer:** A free event is any event where any healthcare professional can spend their time with people for free consultation and get RSB (Rating on Social Branding) points for that.

**6. How to get Free Event notifications from Bhalo-Achee.com?**

* **Answer:** Please visit: [www.facebook.com/BhaloAchee](http://www.facebook.com/BhaloAchee) and hit the Like button on our page to be updated about all news and events.

**7. How many RSB points can I get?**

* **Answer:** You can get RSB points always. We manually give RSB points as below:
  1. “10 RSB points” for a pharmacist for every time s/he submits a new or updated medicine price, or answers to a medicine-related question.
  2. “100 RSB points” for a doctor or any other healthcare professional or a business for every hour they spend for free health consultancy.
  3. “1000 RSB points” for a business or company for every thousand they spend as monetary donation.

**8. How can I get “Rating on Social Branding” (RSB) points?**

* **Answer:** Please follow the respective instructions below to get RSB points.

|  |  |
| --- | --- |
| **For pharmacists** | **For doctors, other professionals and business.** |
| **1.** To get RSB points for the answers to individual questions:   1. Please visit [www.facebook.com/BhaloAchee](http://www.facebook.com/BhaloAchee) 2. Select a medicine-related question to answer. 3. Post with the following information below:  * **Your answer:** * **Your Bhalo-Achee.com ID:** * **Tag:** #‎BhaloAchee‬\_QA\_By\_Pharmacists   *(We will manually update your RSB point within 12 to 72 hours.)* | **1.** To get RSB points for the events with Bhalo-Achee.com:   1. Please visit: [www.facebook.com/BhaloAchee](http://www.facebook.com/BhaloAchee) 2. Consult into a previously declared free event on Bhalo-Achee.com.   *(We will manually update your RSB point within 12 to 72 hours.)* |
| **2.** To get RSB points for the events without Bhalo-Achee.com:   1. Please visit [www.facebook.com/BhaloAchee](http://www.facebook.com/BhaloAchee) 2. Post with the following information below:  * **Your evidence:**   (Please submit a link of any event, video, image, website page, article or post that proves that any particular free event on healthcare was done by you)   * **Your Bhalo-Achee.com ID:** * **Tag:** #‎BhaloAchee‬\_Event\_Evidence   *(We will manually update your RSB point within 12 to 72 hours.)* |
| **2.** To get RSB points by submitting new or updated medicine price:   1. Please visit [www.facebook.com/BhaloAchee](http://www.facebook.com/BhaloAchee) 2. Post with the following information below:  * **Brand Name\*:** * **Generic Name\*:** * **Manufacturer\*:** * **Dosage Form\*:** * **Strength:** * **Amount/volume:** * **Quantity per pack\*:** * **Price\*:** * **Your Bhalo-Achee.com ID:** * **Tag:**   *(We will manually update your RSB point within 12 to 72 hours.)* |

**10. What is “Appointment-SMS” in Doctor’s profile?**

* **Answer:** By sending SMS a given specific code, the patient can fix an appointment. For example, if a patient sends this SMS “app, add3” code given by a doctor, then the doctor can send a reply-SMS to inform when he can give appointment at **Address 3**, e.g.: “3.30 pm, sat, add3”.

**9. How to use Bhalo-Achee.com?**

* **Answer:** Please watch the following videos to know how to use Bhalo-Achee.com:

1. for visitors:

*(Coming)*

1. for members:

*(Coming)*

**11. How to advertise with Bhalo-Achee.com?**

* **Answer:** Please go to [www.facebook.com/BhaloAchee](http://www.facebook.com/BhaloAchee)and send us inbox message for price quotation.