Observability 2.0 feat. OpenTelemetry

by Przemek Maciołek

cover by Marcin Stożek

sumo logic

About me Przemek

- 15+ years in IT
- PhD in ML/NLP
- Data Science, Big Data, Cloud Architecture, Databases, etc.
- Worked for and founded several startups
- VP of R&D at Collective Sense since 2015; acquired in 2019 by Sumo Logic
- OpenTelemetry contributor
- https://www.linkedin.com/in/pmaciolek/
- Note: opinions here are my own



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Updated definition:

Monitoring is for running and understanding other people's code (aka "your infrastructure")

✓ Observability is for running and understanding *your* code -- the code you write, change and ship every day; the code that solves your core business problems.

Charity Majors @mipsytipsy · Sep 23, 2017 Monitoring is for operating software/systems Instrumentation is for writing software Observability is for understanding systems

Show this thread

8:48 AM · Sep 14, 2020 · Twitter Web App

"A software system with a capability to allow a human to ask and answer questions"

(Yuri Shkuro)

Traditionally, three pillars:

- metrics
- logs
- traces

https://twitter.com/mipsytipsy/status/1305398051842871297

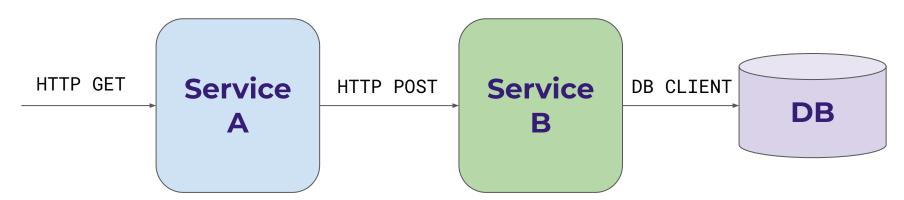
Observability is for monitoring what devops is for operations

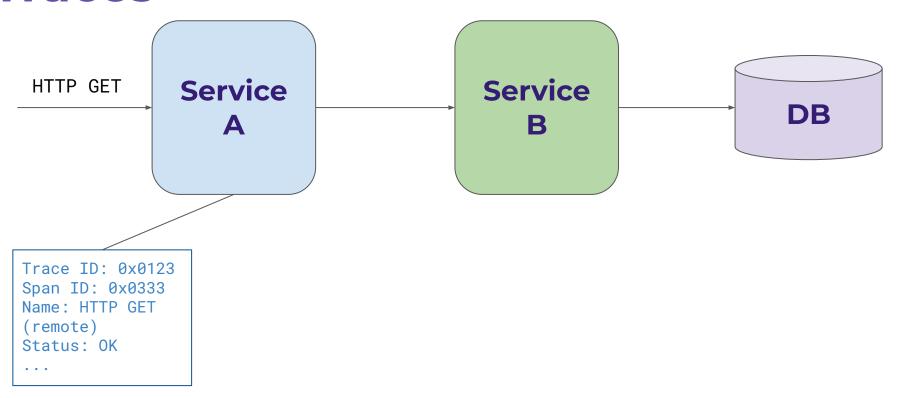
Metrics

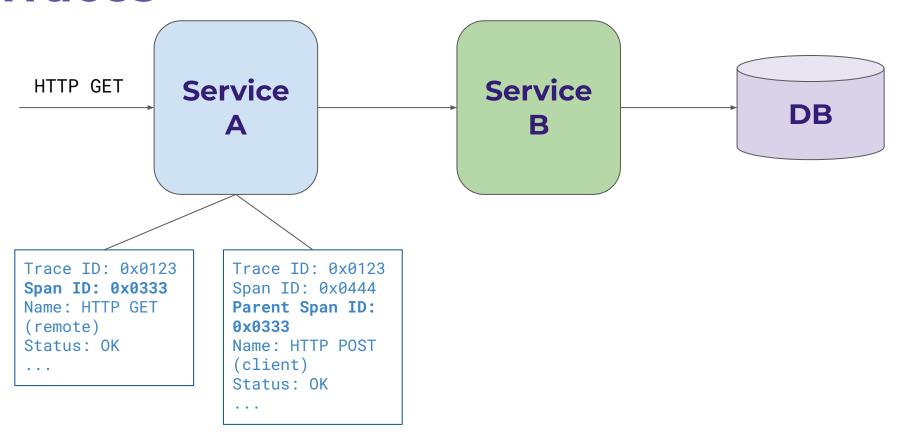


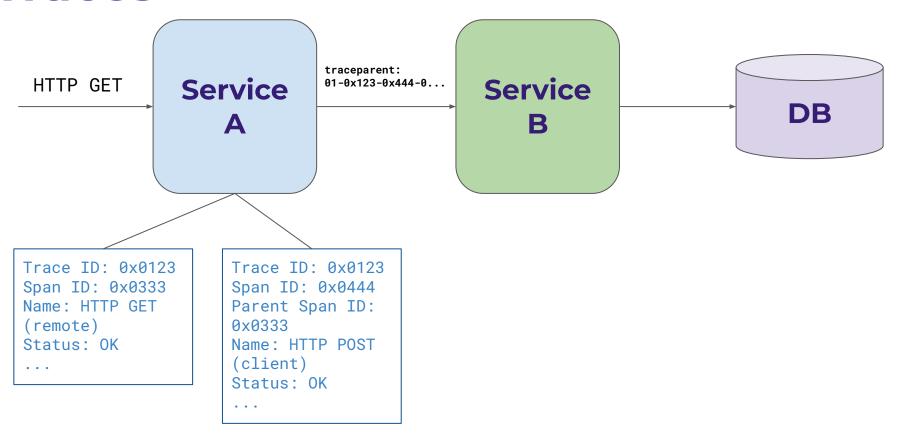
Logs

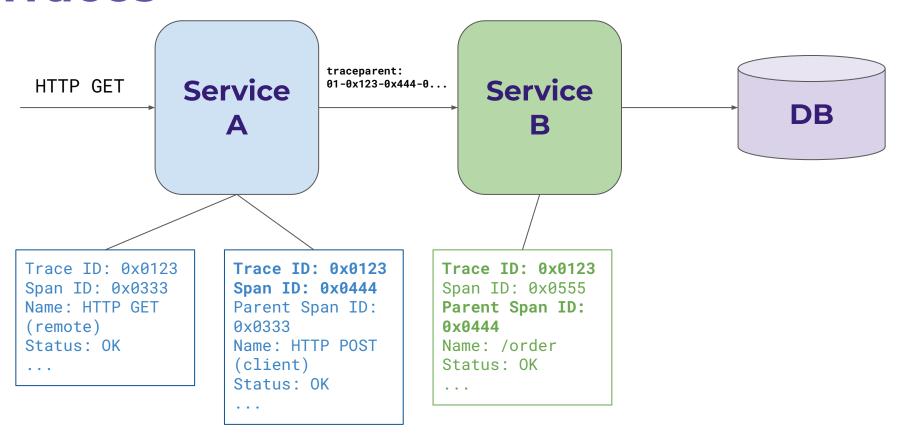
```
2021-09-21 15:11:44,345 - werkzeug - INFO - 10.0.116.67 - - [21/Sep/2021 15:11:44] \"\u001B[33mPOST /order HTTP/1.1\u001B[0m\" 404 - - 2021-09-21 15:11:45,206 - root - INFO - Preparing espresso coffee 2021-09-21 15:11:46,269 - root - INFO - Get product price: cornetto 2021-09-21 15:11:45,024 - werkzeug - INFO - 10.0.58.218 - - [21/Sep/2021 15:11:45] \"OPTIONS /order HTTP/1.1\" 200 - - 2021-09-21 15:11:45,246 - root - ERROR - Missing some ingredients 2021-09-21 15:11:46,270 - root - INFO - Query DB for price of product: cornetto 2021-09-21 15:11:45,074 - root - INFO - Check if tiramisu is available 2021-09-21 15:11:46,272 - root - ERROR - FATAL: remaining connection slots are reserved for non-replication superuser connections ...
```

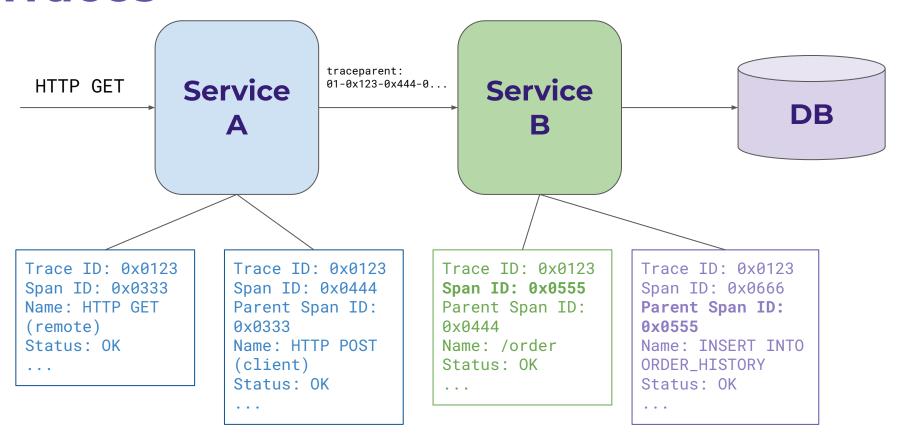


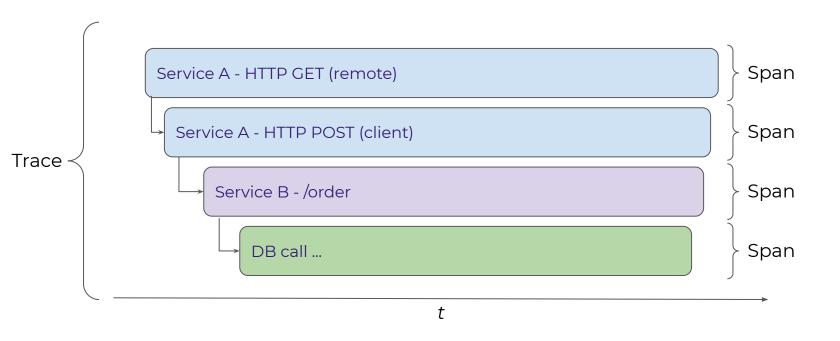


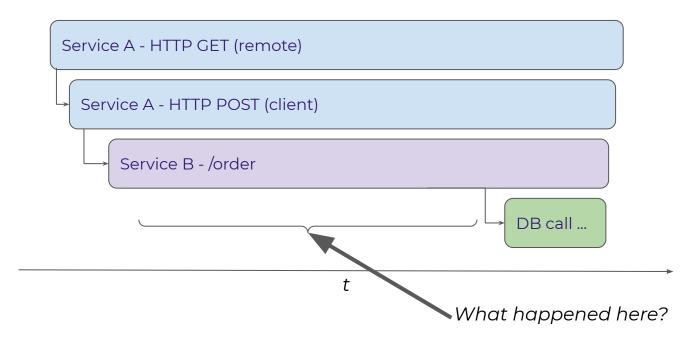












Maybe logs or metrics could help?

Bringing this all together



Bringing this all together

```
View as Raw
              timestamp: 1632237607594,
             message: "2021-09-21 15:20:07,594 - root - WARNING - Sweet: tiramisu is not available - trace_id=828cdd67e9dd56750aeeee5b84aec25b -
                                            span_id=1d040a884181999c",
             requestID: "INFO",
             logStream: "2021/09/21/[$LATEST]3796125db1a549eea326b3a463821fd8",
            logGroup: "/aws/lambda/SweetsFunction"
Host:/aws/lambda/SweetsFunction - Name:2021/09/21/[$LATEST]3796125db1a549eea326b3a463821fd8 - Category:aws/observability/cloudwatch/logs -
View as Raw
             timestamp: 1632237607534,
             message: "2021-09-21 15:20:07,534 - root - INFO - Call Sweets stock service - trace id=828cdd67e9dd56750aeeee5b84aec25b - span id=4ba240f27eda9606",
             requestID: "61744919-f297-44e0-add1-8b8b7b0b098d",
            logStream: "2021/09/21/[$LATEST]e709e86d65354054a42e21066be66b75",
             logGroup: "/aws/lambda/CheckSweetsFunction"
Host:/aws/lambda/CheckSweetsFunction - Name:2021/09/21/[$LATEST]e709e86d65354054a42e21066be66b75 - Category:aws/observability/cloudwatch/logs - Category:aws
View as Raw
             timestamp: 1632237607534,
            message: "2021-09-21 15:20:07,533 - root - INFO - Got request to check if \"tiramisu\" is available - trace id=828cdd67e9dd56750aeeee5b84aec25b -
                                            span id=4ba240f27eda9606",
             requestID: "61744919-f297-44e0-add1-8b8b7b0b098d",
             logStream: "2021/09/21/[$LATEST]e709e86d65354054a42e21066be66b75",
            logGroup: "/aws/lambda/CheckSweetsFunction"
Host:/aws/lambda/CheckSweetsFunction - Name:2021/09/21/[$LATEST]e709e86d65354054a42e21066be66b75 - Category:aws/observability/cloudwatch/logs - Category:aws
```

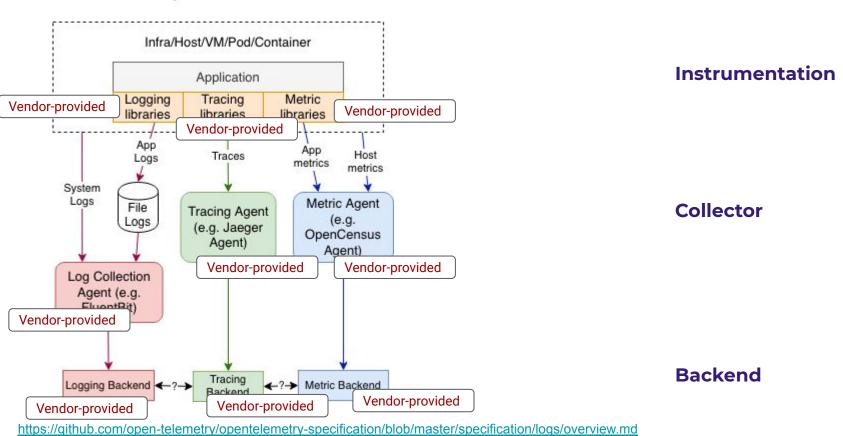
Not a new problem

- Prometheus
- Grafana
- Fluentd/Fluent Bit
- ELK
- Jaeger
- Zipkin
- OpenTracing
- Vector

• ...

Observability 1.0

Separate Collection





OpenCensus:

- metrics and tracing focused
- originated at Google, based on Census concepts
- Omnition started incorporating it into a complete observability solution



OpenTracing:

- distributed-tracing focused
- originated at Google, based on Dapper concepts
- CNCF project since 2016
- API used by many vendors (Jaeger, DataDog, etc.)



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- API used by many vendors (Jaeger, DataDog, etc.)



OpenTelemetry:

- merge of OpenCensus + OpenTracing
- announced May 2019
- backed by all major vendors
- CNCF project (incubating since Aug 2021)

Former rivals at OpenTelemetry lock in tracing specification, to focus on metrics next

By Julia Schmidt - October 22, 2020

The future of tracing is open



OpenTelemetry: Future-Proofing Your Instrumentation



By John Watson and Lavanya Chockalingam • Jun. 22nd, 2020 • New Relic News and Products

sobservability, open instrumentation, OpenTelemetry, telemetry

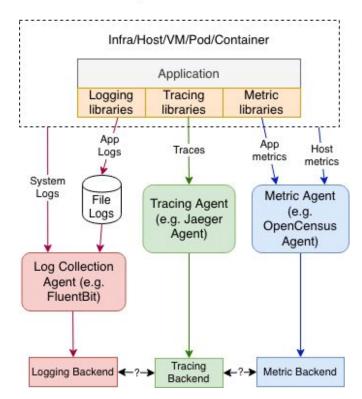
December 17, 2020 By Dave Sudia

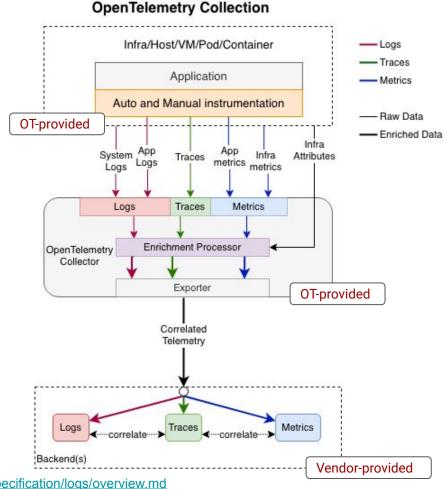
Everywhere in One Place: OpenTelemetry and Observability in Sumo Logic

https://devclass.com/2020/10/22/opentelemetry-tracing-spec-rc/ https://www.datadoghq.com/blog/opentelemetry-instrumentation/ https://blog.newrelic.com/product-news/what-is-opentelemetry/

Observability 1.0 vs 2.0 (aka "the promise")

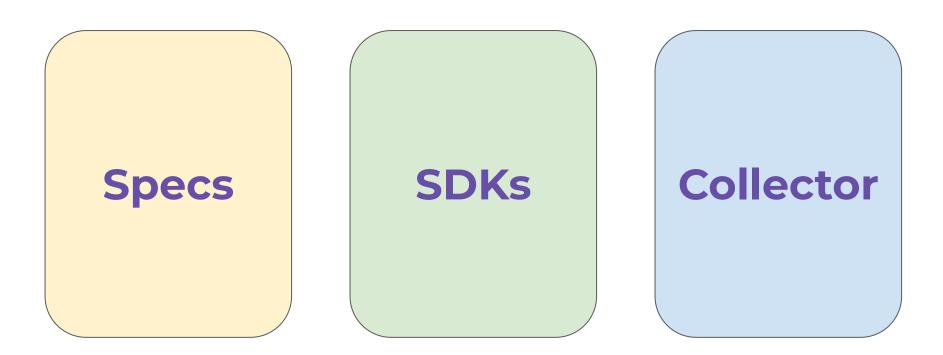
Separate Collection

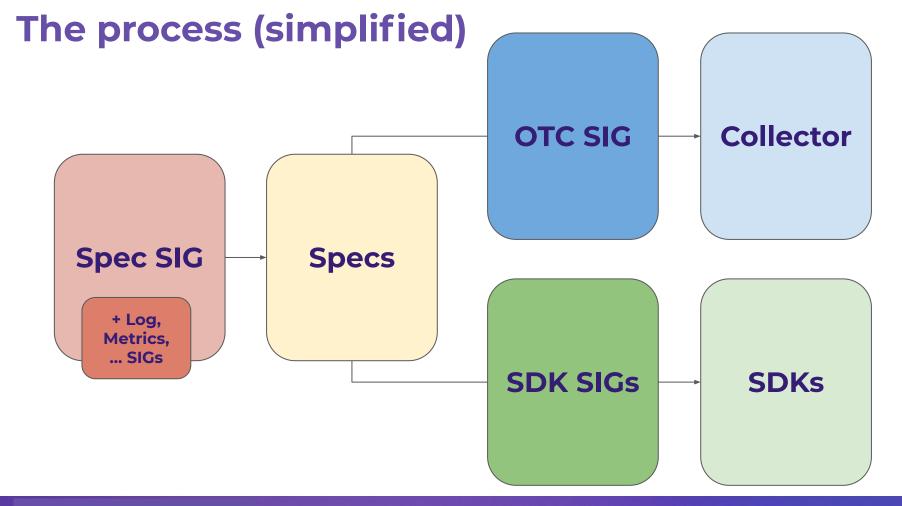




https://github.com/open-telemetry/opentelemetry-specification/blob/master/specification/logs/overview.md

The components



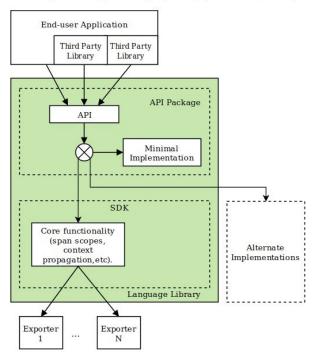


OpenTelemetry Specs

- Specification, including guidelines, API, SDK, semantic conventions https://github.com/open-telemetry/opentelemetry-specification
- OTEPS (Enhancement Proposals) for discussing any major changes https://github.com/open-telemetry/oteps
- Proto language independent interface types
 https://github.com/open-telemetry/opentelemetry-proto

Language Library Generic Design

Here is a generic design for a language library (arrows indicate calls):



Expected Usage

The OpenTelemetry Language Library is composed of 2 packages: API package and SDK package. In this specification, *package* is used as a conceptual separation and does not prescribe the exact structure of the artifacts making up the language implementations. Whether the

AWS ECS

type: aws.ecs

Description: Resources used by AWS Elastic Container Service (ECS).

Attribute	Type	Description	Examples	Required	
		The Amazon Resource Name	arn:aws:ecs:us-west-		
aws.ecs.container.arn	string	(ARN) of an ECS container instance.	1:123456789123:container/32624152-9086-	No	
			4f0e-acae-1a75b14fe4d9		
aws.ecs.cluster.arn	string	The ARN of an ECS cluster.	arn:aws:ecs:us-west-	No	
	string	The AKN of an ECS cluster.	2:123456789123:cluster/my-cluster	No	
aws.ecs.launchtype	string	The launch type for an ECS task.	EC2; Fargate	No	
		The ARN of an ECS task	arn:aws:ecs:us-west-		
aws.ecs.task.arn	string	definition.	1:123456789123:task/10838bed-421f-43ef-	No	
			870a-f43feacbbb5b		
aws.ecs.task.family	ecs.task.family string The task definition family this task definition is a member of.		opentelemetry-family	No	

aws.ecs.launchtype MUST be one of the following:

Value	Description				
EC2	ec2				
Fargate	fargate				

APIs and SDKs

Auto- and manual- instrumentation libraries, including:

- Java
- Ruby
- Swift
- Rust
- JavaScript
- Python
- C++
- Erlang
- Go
- .NET
- PHP

Feature	Optional	Go	Java	JS	Python	Ruby	Erlang	PHP	Rust	C++	.NET	Swift
TracerProvider												
Create TracerProvider		+	+	+	+	+	+	+	+	+	+	+
Get a Tracer		+	+	+	+	+	+	+	+	+	+	+
Get a Tracer with schema_url		+										
Safe for concurrent calls		+	+	+	+	+	+	+	+	+	+	+
Shutdown (SDK only required)		+	+	+	+	+	-		+	+	+	+
ForceFlush (SDK only required)		+	+	-	+	+	-		+	+	+	+
Trace / Context interaction												
Get active Span		N/A	+	+	+	+	+		+	+	+	+
Set active Span		N/A	+	+	+	+	+		+	+	+	+
Tracer												
Create a new Span		+	+	+	+	+	+	+	+	+	+	+
Get active Span		N/A	+	+	+	+	+	+	+	+	+	+
Mark Span active		N/A	+	+	+	+	+	+	+	+	+	+
Safe for concurrent calls		+	+	+	+	+	+	+	+	+	+	+
SpanContext												
IsValid		+	+	+	+	+	+	+	+	+	+	+
IsRemote		+	+	+	+	+	+	+	+	+	+	+
Conforms to the W3C TraceContext spec		+	+	+	+	+	+		+	+	+	+
Snan												

+ https://opentelemetry.io/status/

https://github.com/open-telemetry/opentelemetry-specification/blob/master/spec-compliance-matrix.md

A trivial Golang http server...

```
func main() {
      r := mux.NewRouter()
      r.HandleFunc("/users/{id:[0-9]+}", func(w http.ResponseWriter, r *http.Request) {
             name := getUser(r.Context(), mux.Vars(r)["id"])
             reply := fmt.Sprintf("user %s (id %s)\n", name, id)
             , = w.Write(([]byte)(reply))
      })
      http.Handle("/", r)
      = http.ListenAndServe(":8080", nil)
func getUser(ctx context.Context, id string) string {
      if id == "123" {
             return "otelmux tester"
      return "unknown"
```

```
import
                                                                                              + tracing
      "go.opentelemetry.io/contrib/instrumentation/github.com/gorilla/mux/otelmux"
var tracer = otel.Tracer("mux-server")
func main() {
      shutdown := helper.InitTracer("demo-server")
      defer shutdown()
      r := mux.NewRouter()
      r.Use(otelmux.Middleware("my-server"))
      r.HandleFunc("/users/{id:[0-9]+}", func(w http.ResponseWriter, r *http.Request) {
             name := getUser(r.Context(), mux.Vars(r)["id"])
             reply := fmt.Sprintf("user %s (id %s)\n", name, id)
             _, _ = w.Write(([]byte)(reply))
      })
      http.Handle("/", r)
      = http.ListenAndServe(":8080", r)
func getUser(ctx context.Context, id string) string {
      , span := tracer.Start(ctx, "getUser", oteltrace.WithAttributes(attribute.String("id", id)))
      defer span.End()
      if id == "123" {
```

sumo logic

return "unknown"

return "otelmux tester"

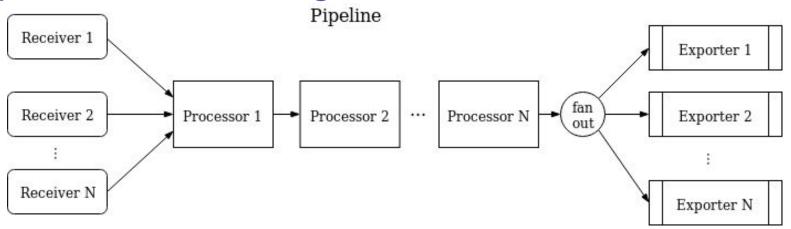
```
import
       otelmetric "go.opentelemetry.io/otel/metric"
var tracer = otel.Tracer("mux-server")
var meter = global.Meter("demo-meter")
func main() {
      shutdown := helper.InitTracer("demo-server")
      defer shutdown()
      metricShutdown := helper.InitMeter()
      defer metricShutdown()
      userCounter := otelmetric.Must(meter).NewInt64Counter("users req count",
             otelmetric.WithDescription("Number of requests to /users"))
      r := mux.NewRouter()
      r.Use(otelmux.Middleware("my-server"))
      r.HandleFunc("/users/{id:[0-9]+}", func(w http.ResponseWriter, r *http.Request) {
             userCounter.Add(context.Background(), 1)
             name := getUser(r.Context(), mux.Vars(r)["id"])
             reply := fmt.Sprintf("user %s (id %s)\n", name, id)
             , = w.Write(([]byte)(reply))
       })
      http.Handle("/", r)
        = http.ListenAndServe(":8080", r)
```

+ tracing + metrics

+ tracing+ metrics+ logs

yourFavoriteLoggingLibrary.log("hello world")

OpenTelemetry Collector



Receivers: Prometheus, OTLP, Jaeger, Kafka, Fluentforward, Host metrics, Log File Receiver, AWS XRay, JMX, Nginx, SignalFX, Splunk, Carbon, Collectd, Dockerstats, ...

Processors: Attributes, Filter, Span, Sampling, K8s, Resource Detection, Metrics Transformation, ...

Exporters: File, Logging, OTLP, Prometheus, Carbon, Zipkin, Jager, vendor-specific (DataDog, Dynatrace, Honeycomb, Logz.IO, NewRelic, ... Sumologic), ...

OTLP Receiver

Receives data via gRPC or HTTP using OTLP format.

Supported pipeline types: traces, metrics, logs

OTLP metrics format is currently marked as "Alpha" and may change in incompatible way any time.

Getting Started

All that is required to enable the OTLP receiver is to include it in the receiver definitions. A protocol can be disabled by simply not specifying it in the list of protocols.

```
receivers:
otlp:
protocols:
grpc:
http:
```

The following settings are configurable:

• endpoint (default = 0.0.0.0:4317 for grpc protocol, 0.0.0.0:4318 http protocol): host:port to which the receiver is going to receive data. The valid syntax is described at https://github.com/grpc/grpc/blob/master/doc/naming.md.

Advanced Configuration

Several helper files are leveraged to provide additional capabilities automatically:

Attributes Processor

Supported pipeline types: traces, logs.

The attributes processor modifies attributes of a span. Please refer to config.go for the config spec.

It optionally supports the ability to include/exclude spans.

It takes a list of actions which are performed in order specified in the config. The supported actions are:

- · insert : Inserts a new attribute in spans where the key does not already exist.
- update: Updates an attribute in spans where the key does exist.
- upsert: Performs insert or update. Inserts a new attribute in spans where the key does not already exist and updates an attribute in spans where the key does exist.
- · delete: Deletes an attribute from a span.
- · hash: Hashes (SHA1) an existing attribute value.
- extract: Extracts values using a regular expression rule from the input key to target keys specified in the rule. If a target key already
 exists, it will be overridden. Note: It behaves similar to the Span Processor to_attributes setting with the existing attribute as the
 source.

For the actions insert, update and upsert,

- · key is required
- · one of value or from_attribute is required
- · action is required.

```
# Key specifies the attribute to act upon.
- key: <key>
    action: {insert, update, upsert}
# Value specifies the value to populate for the key.
# The type is inferred from the configuration.
value: <value>

# Key specifies the attribute to act upon.
- key: <key>
    action: {insert, update, upsert}
# FromAttribute specifies the attribute from the span to use to populate
# the value. If the attribute doesn't exist, no action is performed.
from_attribute: <other key>
```

For the delete action

OTLP gRPC Exporter

Exports data via gRPC using OTLP format. By default, this exporter requires TLS and offers queued retry capabilities.

OTLP metrics and logs formats are currently marked as "Alpha" and may change in incompatible way any time.

Supported pipeline types: traces, metrics

Getting Started

The following settings are required:

• endpoint (no default): host:port to which the exporter is going to send OTLP trace data, using the gRPC protocol. The valid syntax is described here. If a scheme of https is used then client transport security is enabled and overrides the insecure setting.

By default, TLS is enabled:

• insecure (default = false): whether to enable client transport security for the exporter's connection.

As a result, the following parameters are also required:

- · cert_file (no default): path to the TLS cert to use for TLS required connections. Should only be used if insecure is set to false.
- key_file (no default): path to the TLS key to use for TLS required connections. Should only be used if insecure is set to false.

Example:

```
exporters:
otlp:
endpoint: otelcol2:4317
cert_file: file.cert
key_file: file.key
otlp/2:
endpoint: otelcol2:4317
insecure: true
```

Advanced Configuration

```
receivers:
 otlp:
    protocols:
      grpc:
     http:
processors:
  batch:
  memory_limiter:
   # 75% of maximum memory up to 4G
    limit_mib: 1536
    # 25% of limit up to 2G
    spike_limit_mib: 512
    check_interval: 5s
exporters:
  logging:
    logLevel: debug
service:
 pipelines:
    traces:
      receivers: [otlp]
     processors: [memory_limiter, batch]
     exporters: [logging]
    metrics:
      receivers: [otlp]
      processors: [memory_limiter, batch]
      exporters: [logging]
```

Collector & Misc

- Two OpenTelemetry Collector flavors
 <u>https://github.com/open-telemetry/opentelemetry-collector</u>
 <u>https://github.com/open-telemetry/opentelemetry-collector-contrib</u>
 - + OTC builder
 https://github.com/open-telemetry/opentelemetry-collector-builder
 - + vendor distros:
 <u>https://github.com/aws-observability/aws-otel-collector</u>

 https://github.com/SumoLogic/sumologic-otel-collector

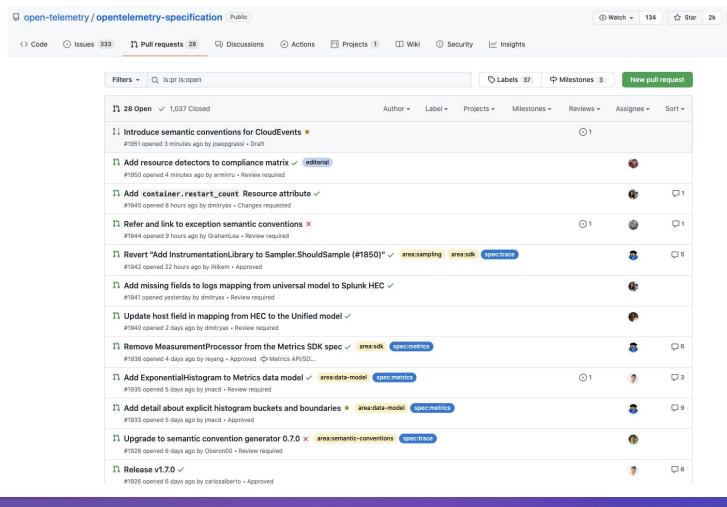
. . .

- Helm chart.
- Kubernetes Operator
- Lambda Extension

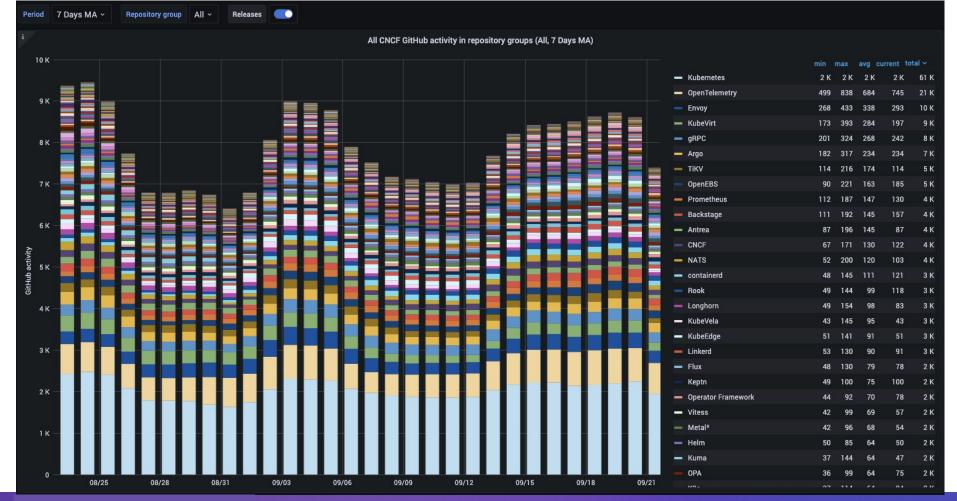
Community

- GitHub
- Mailing lists
- Gitter CNCF Slack
- SIGs!
- Calendar
- Community page
 <u>https://github.com/</u>
 <u>open-telemetry/community</u>

Name	Meeting Time	Meeting Notes	Meeting Link	Discussions
Maintainers weekly meeting	Every Monday at 09:00PT	Google Doc	Zoom	Slack
Collector	Every Wednesday at 09:00 PT	Google Doc	Zoom	Slack
C/C++: SDK	Every week alternating between Monday at 15:00 PT and Wednesday at 10:00 PT	Google Doc	Zoom	Slack
DotNET: Instrumentation	Every Wednesday at 10:30 PT	Google Doc	Zoom	Slack
DotNET: SDK	Every Tuesday alternating between 11:00 and 16:00 PT	Google Doc	Zoom	Slack
Erlang/Elixir: SDK	Every Thursday alternating between 07:00 and 15:00 PT	Google Doc	Zoom	Slack
GoLang: SDK	Every Thursday alternating between 10:00 and 15:00 PDT	Google Doc	Zoom	Slack
Instrumentation: Semantics	Every Monday at 11:30 PT	Google Doc	Zoom	Slack
Instrumentation: General	Every Tuesday at 16:00 PT	Google Doc	Zoom	Slack
Instrumentation: Messaging	Every Thursday at 8:00 PT	Google Doc	Zoom	Slack
				SDK and

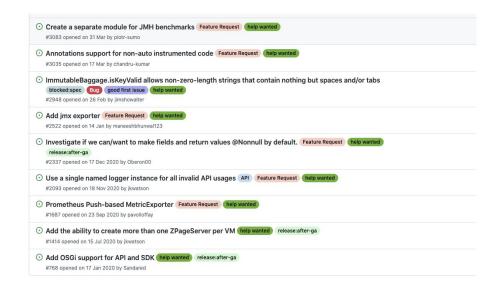


℃ Fork 478



How to start contributing

- There are frequently issues labeled with "help wanted" or "good first issue"
- E.g. here's the list for opentelemetry-java
- The process is typically to leave a note in the issue, asking for assignment. Keep your PR's small if possible
- Each repo also has a CONTRIBUTING.md doc, which describes the specific details. Please read it before contributing:)
- Contributor License Agreement



See original (youtube, in english)



https://youtu.be/DA_0KgpbnPc

