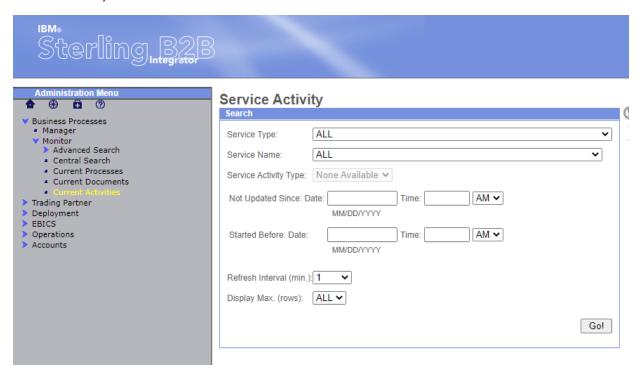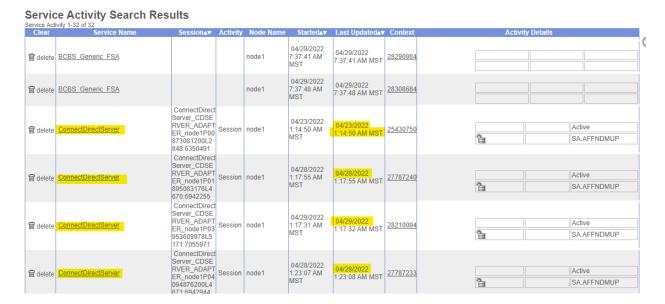**ConnectDirect Adapter Session Limit Restart**

Once Splunk has triggered alert named "SI ConnectDirect Adapter Session Limit has reached 4", please do the following.
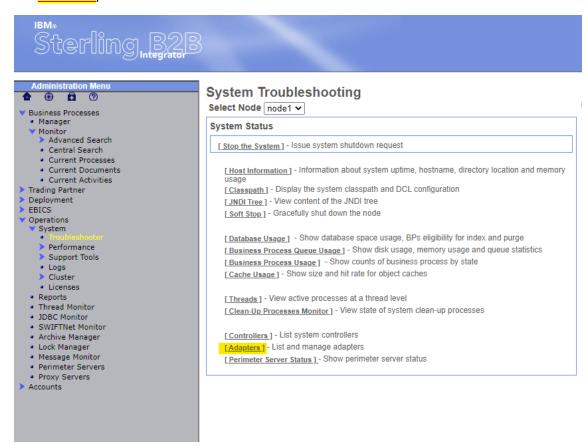
1. Login to SI http://sterlingb2bi.corp.net.bcbsaz.com/dashboard
2. Go to **Business Processes -> Monitor -> Current Activities** (set the values as shown in screenshot)

3. Look for **ConnectDirectserver** and **delete** one by one.

4. Next, go to **Operations -> System -> Troubleshooter -> Click on Adapters** (<mark>Make sure you are on node1</mark>)

5. **Disable** Connect Direct Server Adapter by **unchecking** the check mark. Then click **F5 or right click and refresh the page**. This will show "**State**" as "**Stopped**". Once it's in "**Stopped**" state, **re-check the check box**. This will **re-enable the adapter**.