

Setting up iPhone / iPad

If you are going to use a new Apple ID for your company device, go here to set it up: [Create An Apple ID \(https://appleid.apple.com/account#!&page=create\)](https://appleid.apple.com/account#!&page=create). Otherwise, make sure you know your existing Apple ID and password prior to setting up your device.

1. Press and hold the power button until you see the Apple logo.
2. **Hello** – Swipe up from the bottom of the screen, select a language then select United States.
3. **Quick Start** – Select **Set Up Manually**.
4. **Choose a Wi-Fi Network** – Select your Wi-Fi network, enter the Wi-Fi password then tap Join.
→ *If activating over the Verizon network, select Use Cellular Connection.*
5. The device will now activate; this could take a few minutes to finish.
→ *Retrieving configuration could also take a few minutes to complete.*
6. **Data & Privacy** – Tap **Continue**.
7. **Apps & Data** – Select a setup option:
 - Restore from iCloud® Backup – *this can take up to 30 minutes to complete*
 - Restore from Mac or PC
 - Move Data from Android™
 - Don't Transfer Apps & Data – *select this option for new phone setup*
8. **Remote Management** – Tap **Next**.
9. **Face ID** – Tap **Continue**, then **Get Started** and follow the instructions.
→ *Face ID must be setup to enroll the device in Intune.*
10. **Use Face ID with a Mask** – Tap **Set Up Later in Settings** unless you routinely wear a mask.
11. **Face ID is Now Set Up** – Tap **Continue**.
12. **Create a Passcode** – Enter a 6-digit passcode, then re-enter to confirm.
→ *Passcode must be 6-digit minimum to enroll the device in Intune.*
13. **Apple ID** – Enter your Apple ID tap **Next**, then enter your password and tap **Next**.
→ If you are using the same Apple ID on another device, a verification code is sent to that device; you must enter this code to proceed with activation.
14. **Terms and Conditions** – Tap **Agree**.
15. **It may take a few minutes to set up your Apple ID...** – This will take a minute to finish.

***** The following steps could be presented on your device in a different order *****

16. **Apple Pay** – Tap **Continue** or **Set Up Later in Wallet** – this is optional.
17. **Improve Siri & Dictation** – Tap **Share Audio Recordings** or **Not Now** – this is optional.
18. **Keep Your iPhone Up to Date** – Tap **Continue**.
19. **iMessage & FaceTime** – Tap **Continue**.
20. **Location Services** – Tap **Enable Location Services** or **Disable Location Services** – this is optional.
21. **Screen Time** – Tap **Continue** or **Set Up Later in Settings** – this is optional.
22. **iPhone Analytics** – Tap **Share with Apple** or **Don't Share** – this is optional.
23. **Appearance** – Tap **Light** or **Dark**, whichever you prefer then tap **Continue**.
24. **Display Zoom** – Tap **Standard** or **Zoomed**, whichever you prefer then tap **Continue**.