**Payment Processor – Model Office**

Model Office: At 11:30am, there are 2 payments that processed:

if no e-mails by 12:30pm... I N V E S T I G A T E!!

OLD AB-V8 Active Batch Job: AbatMO/BSD/851\_Payment\_Processor

//mu-abs-a01/IntApps/851\_Payment\_Processor

YYYYMMDDPaymenIA.txt

YYYYMMDDPayments.txt

Example of the two e-mails:

" /s2prod/cdunix/eds/phone/archive/20170502PaymenIA.txt NDM sent Tue May 2 11:31:24 MST 2017 "

" /s2prod/cdunix/eds/phone/archive/20170502Payments.txt NDM sent Tue May 2 11:31:32 MST 2017 "

if you log into unix server:

-login to BCBSAIX1

-change credentials to root: su –

Change credentials again to su- abaprod – check user name

root@bcbsaix1:/s2prod/cdunix/eds/phone/ ----------> oo\_phone\_push.ksh

root@bcbsaix1:/s2prod/cdunix/eds/phone/sent>

-rw-r----- 1 abaprod netx 56 May 02 11:30 20170502Payments.txt

-rw-r----- 1 abaprod netx 56 May 02 11:30 20170502PaymenIA.txt

Archive Directory should be empty

/s2prod/cdunix/eds/phone/archive/CCYYMMDDPayments.txt

/s2prod/cdunix/eds/phone/archive/CCYYMMDDPaymenIA.txt

logfile:

[\\corp\dfs\abq-bsd\851\_Payment\_Processor\Trace](file:///\\corp\dfs\abq-bsd\851_Payment_Processor\Trace)

[\\corp\dfs\abq-bsd\851\_Payment\_Processor\Output\Archive](file:///\\corp\dfs\abq-bsd\851_Payment_Processor\Output\Archive)

If you see missing payments files in other directories (i.e. working, archive, trace)

-Copy to mount point directory

- [\\corp\dfs\abq-bsd\851\_Payment\_Processor\Output](file:///\\corp\dfs\abq-bsd\851_Payment_Processor\Output)

-Here below AB-V10 prod should automatically start picking up payments

//mp-abs-a01/E2/MOD/OUTBOUNDtoAIXandHP/GVP\_PAY\_BY\_PHONE\_WEB\_ACH\_ModelOffice

-BSDtoAIX\_MOBILE\_PAYMENT\_CADA\_mod for MobCADA

-BSDtoAIX\_MOBILE\_PAYMENT\_IA\_mod for MobileIA

-BSDtoAIX\_PREMPAY\_GVP\_mod for PayCTDT

-BSDtoAIX\_PREMPAY\_WEB\_mod for PayCADA

-BSDtoAIX\_SUBSCRIBER\_ACH\_mod for Payments and PaymenIA

Any issues; if Operation is unsuccessful with initial resolution notify below personnel.

E-mail notification will be sent to:

-IT Prod Support (Benjamin Ramirez, Eddie Espinoza)

-Arustamov, Irene <Irene.Arustamov@azblue.com>; Koval, Anna [Anna.Koval@azblue.com](mailto:Anna.Koval@azblue.com)

-'V, Sriram (GDAS)' [sriram.v2@dxc.com](mailto:sriram.v2@dxc.com), Royer, Kelly [kelly.royer@dxc.com](mailto:kelly.royer@dxc.com)