**Cycle Payment Dashboard**

Splunk Dashboard for the Cycle Payment :

The cycle payment runs on Monday and Wednesday except for holidays.

So if the holiday falls on a Monday then the cycle payment will on Tuesday and Thursday…  
If there is a special cycle payment run the DXC will notify Ops of the change ahead of time…

DXC Contact:

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What the dashboard look like when completed……

A screenshot of a blue and black screen

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If the dashboard is not completed these are the steps to balance the dashboard.

HRP panel :

If you have any questions DXC will help you and will contact HRP if their issue with HRP side.

Operations is mainly SI and Zelis panel on the dashboard….

Overview of the HRP Process :

The process starts around 1AM from HRP…

Splunk database connection URL :

<https://lm-spl-a08.corp.net.bcbsaz.com:8000/en-US/app/splunk_app_db_connect/data_lab#/inputs/edit/mp-hrp-d03_hrp_extract>

User: admin PW: Sp1Unk1tyo!

Azure :

Two locations in the storage Account that you can take look for files to be processed for HRP files

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SaFISP001 – files drops here first and then

SaFESP001 – files goes to SI (Sterling Gateway)

On the HRP panel count is different from the SI and Zelis panel .. As you can see the HRP count is 6323 from 6308 the diff is 15….this how to fix it…

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Scroll all the down to the bottom and compare the HRP from Zelis panels.

Here look for the different counts from the two panels. In this case there are two paymentId that is in question….

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Now go back to the top and open in search on the HRP

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Used this new search:

index=sterling sourcetype="hrp:dbx:bazpdwpr\_gg:eop:extract:prd" source=hrp\_extract payment\_cycle\_key!="Child BCBSAZ Individual Supplier Payment Cycle" Payment\_Batch\_Key=\* paymentId=\*

find the Payment Batch key and paymentId that is in question…

A screen shot of a computer

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Add the batch number to the search and pipe it to the table see highlighted and then export the csv rename it something…

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From Zelis panel :

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Add the batch number to the search see highlighted and then export the csv rename it something…

A screenshot of a computer

Description automatically generated

Now open the file you export to on you local laptop..

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Open both csv file :

HRP csv open a new sheet

Copy all the payment Id to the new sheet

Delete the header and open zelis csv and copy all the paymentId to the HRP new sheet and copy it to column C

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Capture all column A and then control button on keyboard and capture one cell in column C and

Click on the conditional formatting – Highlighted cell – duplicate value.. should see yellow hightlights…. Example below…

A screenshot of a table

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A white rectangular object with a yellow center

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Need to delete a PaymentId with 0 payment to balance the count use this search in splunk :

index=sterling sourcetype="hrp:dbx:bazpdwpr\_gg:eop:extract:prd" source=hrp\_extract

payment\_cycle\_key!="Child BCBSAZ Individual Supplier Payment Cycle"

Payment\_Batch\_Key=243459 paymentId=4387066 OR

paymentId=4387072 OR paymentId=4387078 OR paymentId=4387150 Payment\_Amount=\*

Make sure the ones that are highlighted Green are in the search……  
once you have the information then use the delete command to delete the paymentId…

index=sterling sourcetype="hrp:dbx:bazpdwpr\_gg:eop:extract:prd" source=hrp\_extract payment\_cycle\_key!="Child BCBSAZ Individual Supplier Payment Cycle" Payment\_Batch\_Key=243459 paymentId=4387066 OR paymentId=4387072 OR paymentId=4387078 OR paymentId=4387150 Payment\_Amount=\* | delete

if see this then it all good

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Refresh the HRP panel should see the count go down from 6323 to 6319…..

A blue and white background with numbers

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Repeat the steps again for another batch count….

D:\CyclePayment

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Check on these two folder for the zip files to verify the count.

\\baz-filer01\SHARE\EMFT\_FTP\Inbound\HRP\EOP\Prod\Backup

Copy the backup folder zip files to the Zip folder on mm-ops-a01

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Run the SI script :

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SI panel update process :

Once the script completed the count should match from DXC chat ….

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Also check the unzip folder for the correct count……  
  
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Move the files from the unzip folder to the EOP\_Decompressed folder   
  
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Once the files are in the EOP\_Decompressed folder then run the script   
  
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Once the script completed should see the count match… goto the EOP\_Splunk folder to check the count…

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Then from EOP\_SI\_Splunk folder copy files to this folder :

[\\mm-ops-a03\d$\scripts\file\_processing\file\_processing\_eop\processed](file:///\\mm-ops-a03\d$\scripts\file_processing\file_processing_eop\processed)

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Once the copy completed this will update the SI Panel on the Dashboard…… It might take few minutes… so be patient…..

Zelis files :

[\\baz-filer01\share\EMFT\_FTP\Outbound\RedCard\EOP\Prod](file:///\\baz-filer01\share\EMFT_FTP\Outbound\RedCard\EOP\Prod)

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Copy the files from prod folder to the filer folder on mm-ops-a01…..

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Run the zelis script to get the count….



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When completed the count should match the Zelis panel on the dashboard…

If not then might need to contact DXC for help….

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Update Zelis Panel :

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Run these three files in order :

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Once the all three scripts completed then copy the files to the redcard folder :

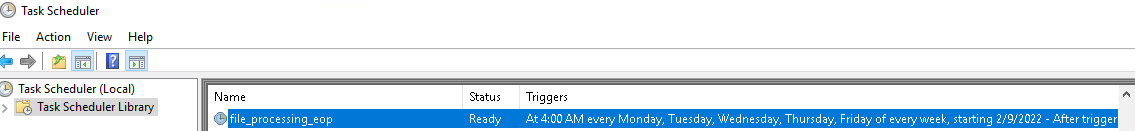
On this mm-ops-a03 -

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Scheduler :

EOP (SI) Files :



mm-ops-a03 : D:\scripts\file\_processing\_eop\processed

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Zelis Files :



mm-ops-a03 : D:\scripts\file\_processing\file\_processing\_redcard\processed

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Once everything is completed make sure to delete all the files in the folders on mm-ops-a01

For the next cycle payment….

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