Bachelor thesis



NLP Trolls

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Declaration

I declare that this work is all my own work and I have cited all sources I have used in the bibliography.

Prague, April 16, 2024

Prohlašuji, že jsem předloženou práci vypracoval samostatně, a že jsem uvedl veškerou použitou literaturu.

V Praze, 16. dubna 2024

Abstract

Abstrakt

 $\textbf{Keywords:} \quad \text{manual, degree project,} \\$

ATEX

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V záplavě mnoha zdrojů a množství mediálních zpráv není jednoduché se zorientovat i pro profesionální mediální analytiky. Výrazem demokracie je i možnost se ke zprávám vyjadřovat a tříbit si názory v diskusních příspěvcích dílčích zpráv. Diskuse však vytváří prostor i pro osoby, jejichž cílem je z rozmanitých důvodu diskuse narušovat a překrucovat. Cílem práce je vytvořit komponenty systému, který umožní sledovat linie vývoje tématu a identifikovat příspěvky narušitelů, tzv. trollů.

Klíčová slova: manuál, závěrečnná

práce, LATEX

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Introduction

1.1 Problem Statement

In today's flood of diverse media sources and information, even professional media analysts find it challenging to navigate and filter reliable content. A key aspect of democracy is the ability to express opinions and refine perspectives through discussions on news articles. However, these online discussions also create opportunities for individuals whose goal is to disrupt and manipulate conversations for various reasons. The rise of online trolling has become a significant issue, as trolls deliberately provoke, mislead, and incite conflict, thereby spreading misinformation and fostering hostility in digital spaces.

The internet, as a central platform for communication, information sharing, and community building, is increasingly affected by this phenomenon. Studies, such as that by Fornacciari et al.[FMP+18], demonstrate that different types of trolls display unique behavioral patterns, emphasizing the need for diverse and adaptive detection methods. Natural Language Processing (NLP) has emerged as a crucial tool in addressing this challenge, offering methods to automatically identify and mitigate the impact of trolls. This thesis aims to develop components of a system capable of tracking the evolution of discussion topics and identifying disruptive contributions from trolls. It provides an overview of various NLP techniques for troll detection, including stylometry, topic modeling, deep learning, and transformer models.

1.2 Structure of the Thesis

Theoretical Background

2.1 Stylometry

Stylometry, is the discipline of analyzing writing style. It is commonly used to identify authors and uncover details about their writing style.[MW64] [AP20] The term was introduced in 1890 by Polish philosopher Wincenty Lutosławski, who applied it to analyze Plato's works. [Lut98] In the context of this thesis, stylometry helps quantify distinctive writing patterns that internet trolls exhibit, by extracting features from their text such as:

- Lexical Features: These can be word choices, vocabulary richness or usage of certain phrases.
- Syntactic Features: This involves sentence structure, punctuation usage and grammatical complexity.[SSV18]
- Semantic Features: Which explores meaning and sentiment express in a text.[ZJ21]
- 2.2 Sentiment Analysis
- 2.3 Topic Detection Techniques
- 2.4
- 2.5 Troll Detection

Appendix A

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