

# Tan Ziheng

## Bachelor of Engineering in Computer Science and Technology (Honours)

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 [LinkedIn](#)

 [Portfolio](#)

Computer Science fresh graduate with a sincere passion for technology and a strong desire to contribute to the innovative endeavors of a company. Armed with comprehensive academic knowledge and practical skills acquired through coursework and hands-on projects, I am eager to embark on a career where I can leverage my abilities to tackle real-world challenges and drive technological advancements. With a relentless commitment to continuous learning and a proactive approach to problem-solving, I am poised to thrive in a collaborative and fast-paced tech environment, while continuously pushing the boundaries of innovation.

## Experience

- **IT Support (Intern)**  
**UG Global Resources Sdn. Bhd., Senawang** *Feb - July 2023*
  - Designed and developed a user-friendly website for production line recording, incorporating ASP.net, SQL database, C#, and JavaScript technologies.
  - Designed a website for a local TV by applying the skills received from the course, which resulted in the improvement of the website's performance
  - Provided IT support by performing PC setups, diagnosing issues, and installing printer drivers, demonstrating strong problem-solving abilities and effective communication skills.
  - Proficient in Microsoft Dynamics 365, Power BI, Excel (including VBA), ASP.net, SQL database, C#, JavaScript, and server management.
- **Senior Service Crew (Part Time)**  
**Ho Kow Hainam Kopitiam, Kuala Lumpur** *Aug - Oct 2023*
  - Provided exceptional customer service by promptly serving food and drinks to customers according to their orders, ensuring a positive dining experience.
  - Managed restaurant operations, including coordinating with kitchen staff to ensure timely preparation and delivery of orders, maintaining cleanliness and organization of dining areas, and handling cash transactions.
  - Communicated effectively with customers to facilitate the order process, address any inquiries or special requests, and ensure satisfaction with their dining experience.
- **Promoter**  
**Farm to Fork Sdn Bhd** *Oct 2020*
  - Proactively approached and engaged with random individuals to promote and encourage app installations.
  - Utilized persuasive communication skills to explain the benefits and features of the apps and convince potential users to download and install them.

## Skills

- **Programming Languages:** HTML, CSS, JavaScript, Solidity, C, Java
- **Technical Skills:** Microsoft Dynamics 365, Power BI, Excel (including VBA), ASP.net, SQL database, C#, JavaScript
- **Other Skills:** Server management, IT Support
- **Languages:** Mandarin, English, Bahasa Melayu, Cantonese

## Education

- **Xiamen University Malaysia** *2020-2024*
  - Bachelor of Engineering in Computer Science and Technology (Honours)
  - CGPA: 3.06
  - Awarded scholarship covering 45% of total tuition fees for a duration of 4 years.
- **Kuen Cheng High School** *2014-2019*
  - (UEC) Senior Middle Level Grade: 5A, 2B, 1C