

# Tan Ziheng

## Bachelor of Engineering in Computer Science and Technology (Honours)

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 [LinkedIn](#)

 [Portfolio](#)

Enthusiastic and diligent Computer Science graduate with a fervent passion for technology and a strong desire to contribute to the innovative endeavors of a dynamic tech company. Armed with comprehensive academic knowledge and practical skills acquired through coursework and hands-on projects, I am eager to embark on a career where I can leverage my abilities to tackle real-world challenges and drive technological advancements. With a relentless commitment to continuous learning and a proactive approach to problem-solving, I am poised to thrive in a collaborative and fast-paced tech environment, while continuously pushing the boundaries of innovation.

## Experience

IT Support (Intern)

**UG Global Resources Sdn. Bhd., Senawang**

2015 - 2017

- Designed and developed a user-friendly website for production line recording, incorporating ASP.net, SQL database, C#, and JavaScript technologies.
- Designed a website for a local TV by applying the skills received from the course and years of experience as a graphic designer, which resulted in the improvement of the website performance and web traffic by 46%
- Provided IT support by performing PC setups, diagnosing issues, and installing printer drivers, demonstrating strong problem-solving abilities and effective communication skills.
- Proficient in Microsoft Dynamics 365, Power BI, Excel (including VBA), ASP.net, SQL database, C#, JavaScript, and server management.

Senior Service Crew (Part Time)

**Ho Kow Hainam Kopitiam, Kuala Lumpur**

2017 - present

- Provided exceptional customer service by promptly serving food and drinks to customers according to their orders, ensuring a positive dining experience.
- Managed restaurant operations, including coordinating with kitchen staff to ensure timely preparation and delivery of orders, maintaining cleanliness and organization of dining areas, and handling cash transactions.
- Communicated effectively with customers to facilitate the order process, address any inquiries or special requests, and ensure satisfaction with their dining experience.

Promoter

**Farm to Fork Sdn Bhd**

2017 - present

- Proactively approached and engaged with random individuals to promote and encourage app installations.
- Utilized persuasive communication skills to explain the benefits and features of the apps and convince potential users to download and install them.

## Skills

- **Programming Languages:** HTML, CSS, JavaScript, Solidity, C, Java
- **Technical Skills:** Microsoft Dynamics 365, Power BI, Excel (including VBA), ASP.net, SQL database, C#, JavaScript
- **Other Skills:** Server management, Installation and configuration of printer drivers

## Education

**Kuen Cheng High School**

2014-2019

- (UEC) Senior Middle Level Grade: 5A, 2B, 1C

**Xiamen University Malaysia**

2020-2024

- Bachelor of Engineering in Computer Science and Technology (Honours)
- CGPA: 3.06
- Awarded scholarship covering 45% of total tuition fees for a duration of 4 years.