



ABU ABDULLAH MOHAMMAD NEAZI.

Contact : +881873880000
Alternative : **00971505491951 (Dubai)**
E-mail : md.neazi.bd@gmail.com
Current Location: Feni, Chittagong, Bangladesh.

Personal Details:

Name: **ABU ABDULLAH MOHAMMAD NEAZI.**
Date of Birth : 01st Jan, 1990
Religion : Islam
Nationality : Bangladeshi
Gender : Male
Marital Status : Unmarried.
Blood Group : AB+

Passport Details:

✪ Passport # : A07857467
✪ Date of Issue: 16 MAY 2023
✪ Date Of Expire: 15 MAY 2033
✪ Place of Issue: DIP/DHAKA

Languages Known:

✪ English: Fluent
✪ Hindi: Speaking Known
✪ Bengali: Mother Language

Professional Skills:

✪ Good Communicational and Interpersonal Skills
✪ Hard working Team member
✪ Very Energetic result oriented and organized.
✪ Courageous true towards the duties.
✪ Have a high respect for customer's service.
✪ Always keep on smiling under pressure.
✪ Efficient and well behaved person.
✪ Extremely hardworking self motivated and able to work independently.

CAREER OBJECTIVES:

Seeking a position with an organization where I can employ my skills and abilities and professional experiences for the growth and advancement of the organization while advancing my own growth and development alongside.

KEY QUALIFICATIONS:

- I have customer service experience in a reputed telecommunication company in Bangladesh.

Responsibilities of customer service officer :

- Approach the customer with positive first response & greeting.
- Escort customer to the service.
- Chat with the customer with enthusiastic mind and smile.
- Ensure the full customer satisfaction.
- Ask the customer if there is anything else I can help?

EDUCATIONAL QUALIFICATION:

- Higher Secondary Certificate:
(H.S.C) Group-General
Year of Passing-2015.
BOU, Gazipur,
Dhaka.
- Secondary School Certificate:
(S.S.C) Group-General
Year of Passing-2012.
BOU, Gazipur,
Dhaka.

COMPUTER LITERACY:

- M/S Word, Excel & PowerPoint
- Internet & Emails

INTEREST:

- Reading books of Different Sorts.
- Travelling, Athletics, Swimming and Volunteer works.

EXTRA CURRICULUM ACTIVITIES:

- Involve with social welfare Organization.
- Accustom to work with Multi Discipline workforces.
- Boy Scout Member in High School.

WORK EXPERIENCE:

🏠 **Company : ROBI AXIATA LTD.**
Position : HVU Specialist.
Duration : December 2014 to February 2016
Location : Feni, Bangladesh

↗ **Company : ROBI AXIATA LTD.**
Position : Co-ordinator officer
Duration : March 2016 to May 2017
Location : Feni, Bangladesh

↗ **Company : TVS.**
Position : Marketing officer.
Duration : January 2019 to October 2023.
Location : Feni, Bangladesh.

DECLARATION:

I hereby certify that the above information are true and correct according to the best of my knowledge & My Experience.

Abu Abdullah Md Neazi.