

Project and Change Management

QUICK START TIPS:

- If considering an IT project review all policies [here](#) first.
- When considering process recommendations/changes but mindful of all the downstream impacts, and vested parties.
- Use the project management resources.

Change Management Toolkit

https://hr.berkeley.edu/sites/default/files/change_management_toolkit.pdf

For individuals looking to lead (1) Project Management (2) Change Management or successfully fulfill both roles for a project of any size, please refer to the Project Management and Change Management resources that have been developed and curated by the BPMO. The PM/CM comb as depicted in this Promapp shows the necessary intricacies of following a Project Management and Change Management methodology simultaneously throughout the project's lifecycle. Each of the folders contain a collection of tools and techniques which organize the work needed for the project/change initiative and they are best followed chronologically.

Business Process Improvement

<https://vca.berkeley.edu/business-process-management-office>

Business process improvement is organized by the Business Process Management (BPM) office and provides portfolio and project management, process improvement, and change management services to ensure alignment and accountability of strategic projects in support to the Vice Chancellor of Administration and associated units, including the newly-formed service-delivery regions.

IT Change Management

<https://technology.berkeley.edu/itsm/CM>

The primary goals of IT Change Management at UC Berkeley are three-fold: (1) Help IT community members standardize the methods and procedures for efficiently managing IT system changes, (2) Enable better communication and collaboration by IT teams on changes which have the potential to affect people or services outside their area of responsibility, and (3) Minimize outages and downtime related to IT system change activity.

Project Management Resources

- [IT PM Policy](#)
- [Value of PM](#)
- [Glossary](#)
- [Online PM Books](#)
- [Organizations & Certifications](#)
- [Templates](#)
- [Training & Career Development](#)