

Ibadan Plant

Plant Manager QA Expectations from all Ibadan Employees

This is to share with you my expectations on Quality for Year 2023.

Objective is to ensure we have <u>Zero regulatory notification</u>, <u>Zero SQI</u>, <u>zero quality consumer/customer complaints</u> and produce Quality products always:

I expect you to <u>be disciplined</u> in fulfilling the requirements of the QA program in your area and <u>MODEL BEHAVIOURS</u> that support the right Quality Culture <u>as you execute your daily</u> responsibilities.

To meet our QA goals, these are my expectations:

- 1. Build <u>your capability on QA systems</u> and ensure you are <u>trained</u> and <u>qualified</u> on ALL mandatory and Priority A skills for your area before executing the work without supervision. (This includes contractors and interns).
- 2. Comply with <u>all Standard Operating Procedures</u> applicable to your job task. Please request for clarification from subject matter expert if unclear about the procedure or standard.
- 3. You are held accountable for the quality of the product you produce. Always run your equipment, process to validated centerlines. You shall not knowingly produce defective products. Stop machines/equipment producing quality defects and fix the defect immediately.
- 4. Adhere to all <u>packing</u>, <u>labelling and coding standards</u> for all products following company policies and regulatory standards.
- 5. <u>Validate</u> all material, process and equipment changes initiated and <u>complete</u> documentations promptly (Before use). Seek QA guidance if unclear on validation needs.
- 6. Report all Quality failures promptly and investigate quality failures to root cause to provide Corrective and Preventive fixes and execute CAPA without follow-up.
- 7. Participate in <u>Q-BOS</u> tours, quality alerts reporting and company quality programs and react <u>immediately</u> by fixing gaps identified.
- 8. Keep <u>high(Data) integrity</u> by reporting the correct values for all quality parameters as seen on the line/product.

 You are responsible for the enforce their compliance version. 	ne work of the <u>contractor</u> with UGEE quality expe	ors in your area; it's your responsibility to ectations.
10. You are responsible for behaviors and reinforce be	maintaining <u>high star</u> ehaviors that model GM	dards in your area. Confront anti-GMF IP all the time during your operations
Thanks in advance for ensuring Sadik Abass Site Leader January 2023	ng Ibadan site is compli	ant to all quality requirements
I have read and commit to ful may lead to disciplinary actio		ations and understand that any violation
Employee Name & Sign	Date	Signature of Manager