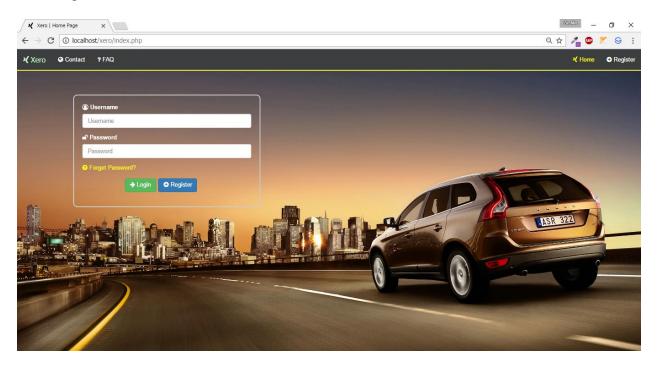
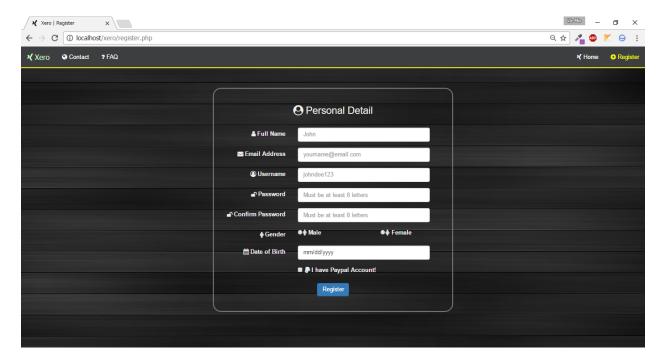
Registration

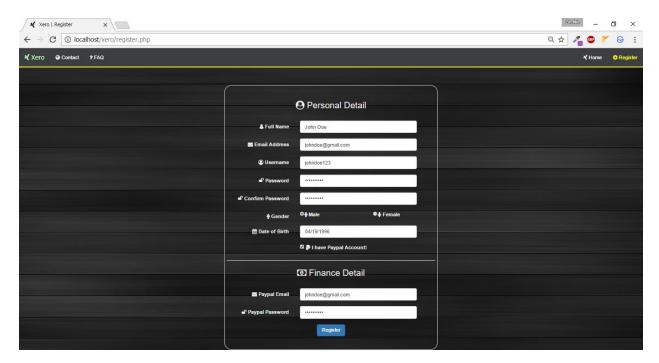
When the user first visits the website, the website will redirect him into the home page as following.



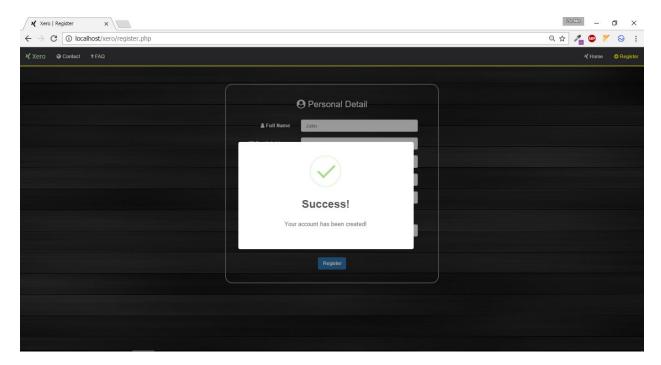
Click the 'Register' button to make the account creation.



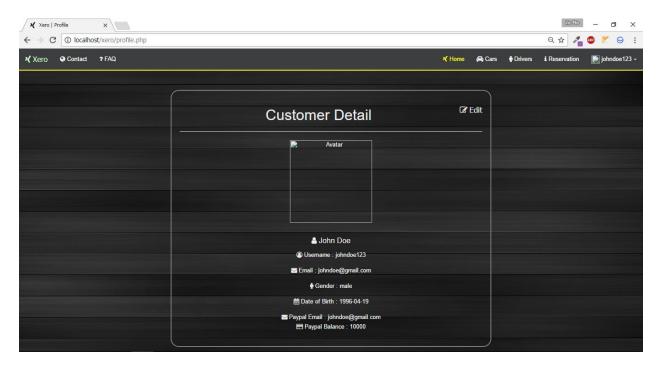
In the register page, fill up the following all of the information. If the user has PayPal account, he can login in by clicking 'I have a PayPal Account'. Then, the PayPal email and password forms will also appear as following.



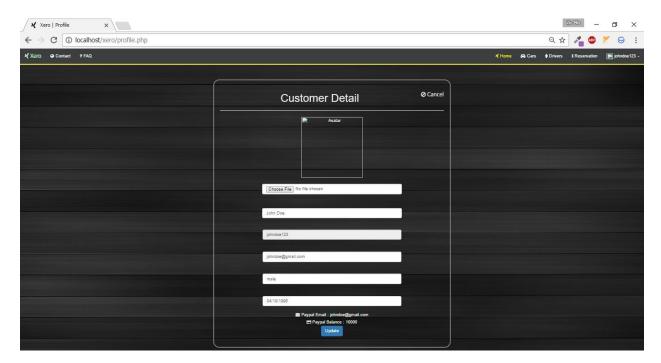
The username and password should be more than 8 characters. All fields are required to be filled. Otherwise, the form will show errors. If the form has been filled, click 'Register' button to proceed. If all information is valid, the form will show the success message as following. Then, the user will be redirected to the user profile page to fill up more information.



User can change the information by click edit button on the top right corner.

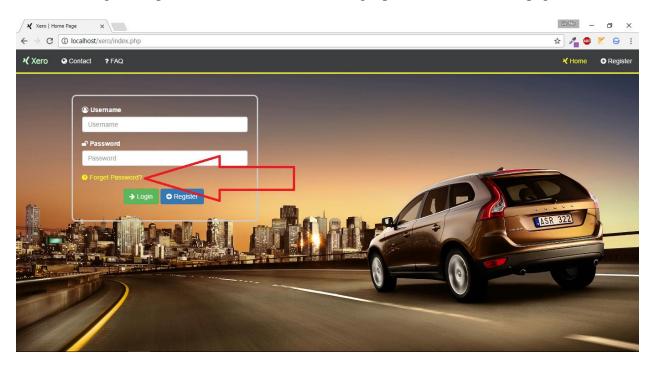


Users can upload the profile picture and change other information as following.

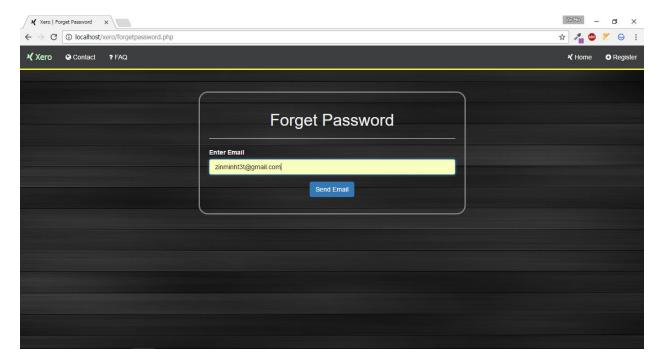


Forget Password

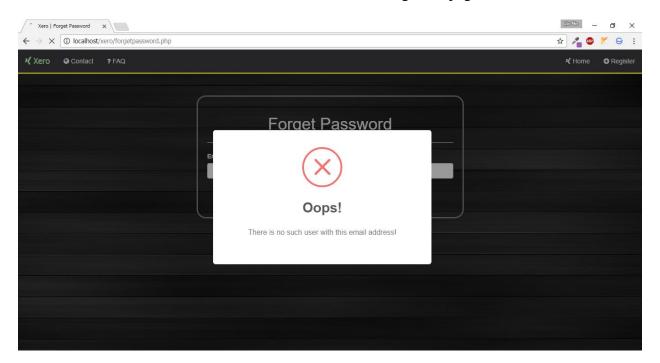
If the user forgets the password, user can click the forget password in the home page.



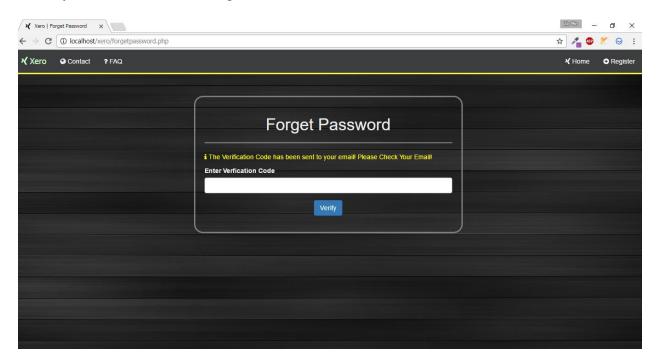
Enter the email that is used to create the account and then click Send Email. The system will send email for the verification code.



If the email address is not located in the server, the following error page will be shown.



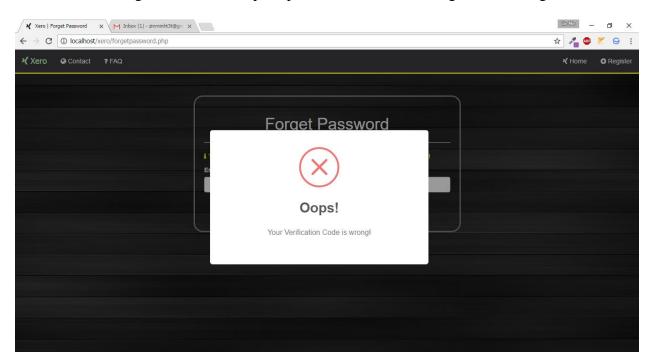
If the system shows the following screen, check email for the verification code.



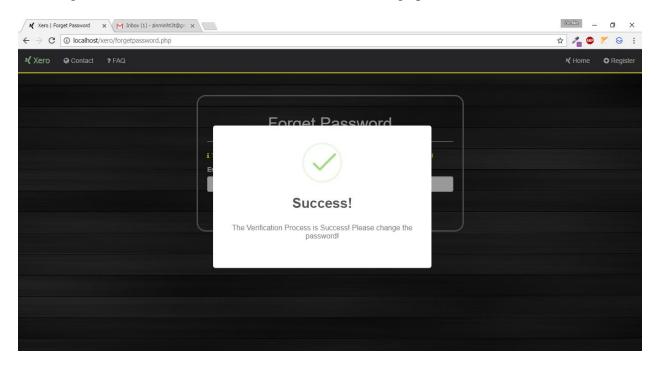
In the email, the verification code will be provided. Copy the verify code and paste in the form.



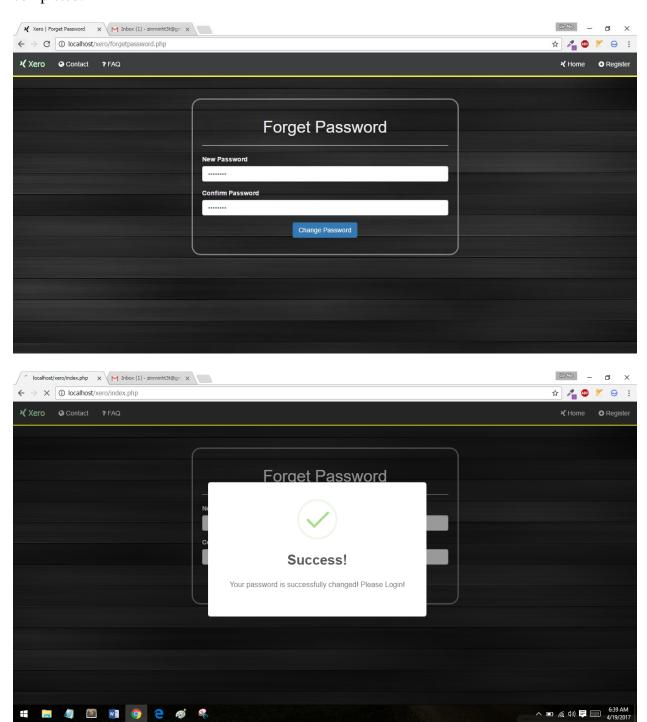
If the code is wrong, the user will be prompted with the error message as following.



If it is right, the user will be redirected to new form to change password.

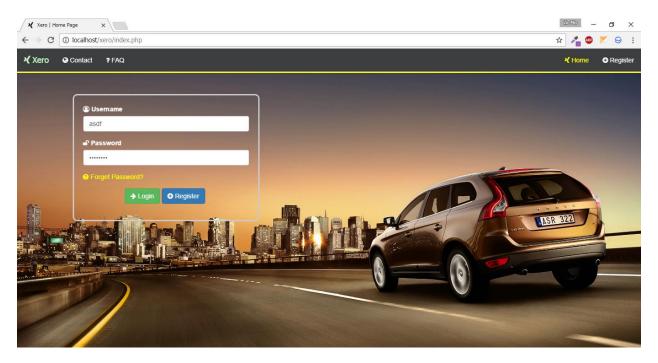


Fill up the passwords and click 'Change Password'. The forget password is successfully completed.

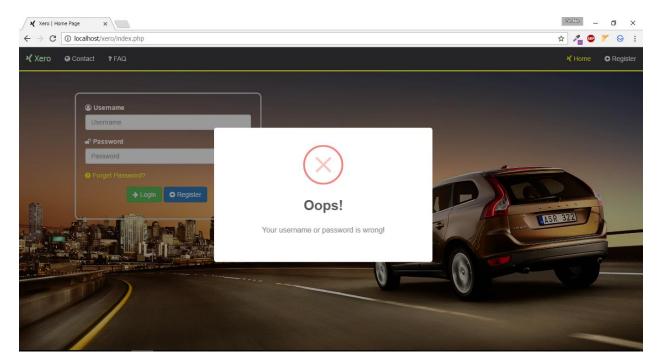


Login

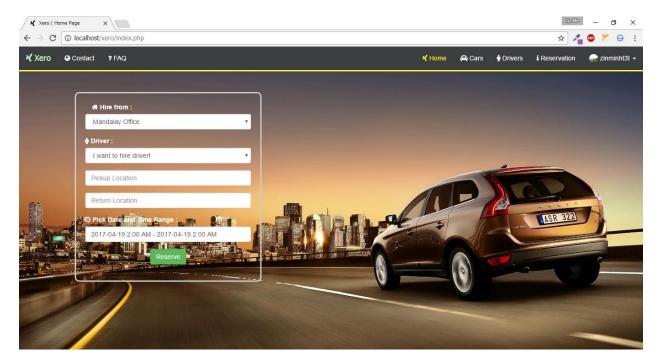
Fill up the username and password and click 'Login'.



If the username or password is wrong, the following error message will occur.

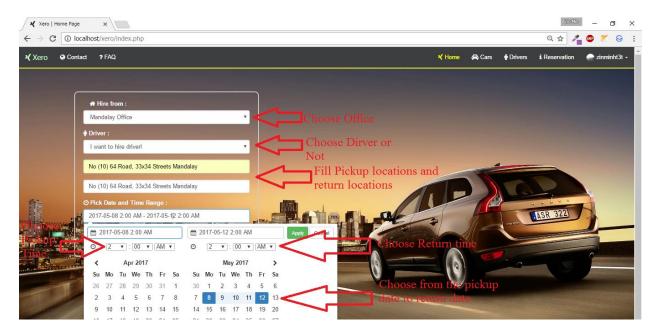


If success, the user will be redirected to the customer home page.

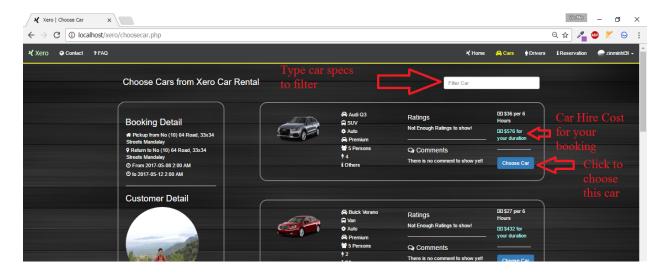


Making Booking

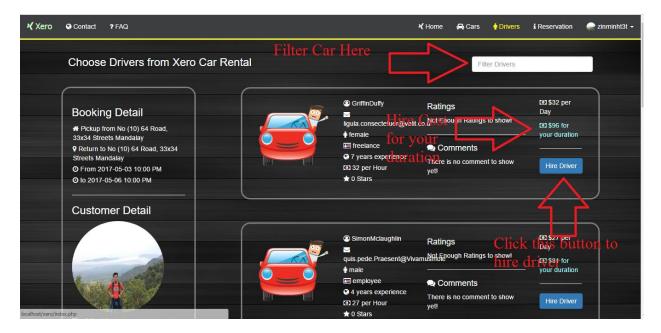
To make booking, customers must be logged in into the website. Then go to the home page. Fill up the information in 'Pick Up from' from which office will the user hire, in the driver form, choose whether I want to hire driver or 'No Driver', and pickup and return locations. Then choose the pickup time and return time range. And then, click 'Reserve' button.



Then, the choose car page will appear. Choose the desire car to make booking and then click 'Choose this car' to proceed the booking process.



Choose the driver as the same steps with the choosing car.

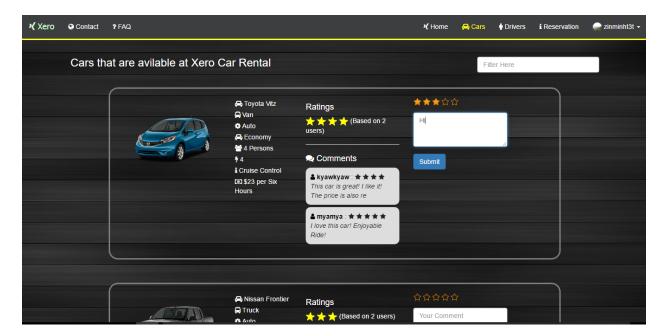


Then, the customer will be redicted to the booking confirmation page. The customer can choose two options for payment. The 'pay at arrival' option let the customer to pay the booking cost when the booking is completed. The 'PayPal' option let the customer to pay with 'PayPal' system. Click confirm reservation and the booking making is completed.



Rate and Review Cars and Drivers

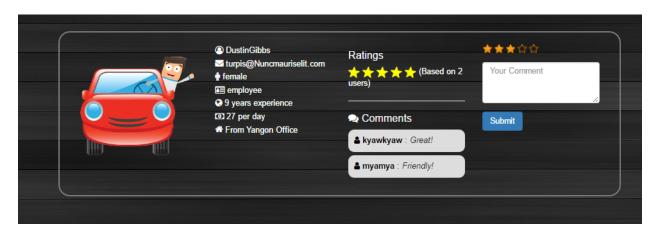
To rate and review the cars, go to the cars page. Choose the cars to rate and review. Then click the stars to rate and fill in the input form to write review.

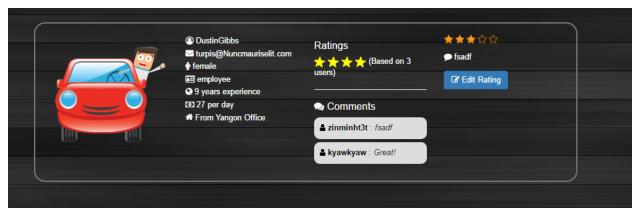


Then click submit to update the rating result. The rating is changed in the below picture.



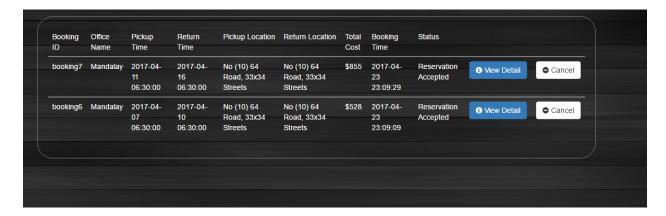
Rating car is the same with the rating system of car.



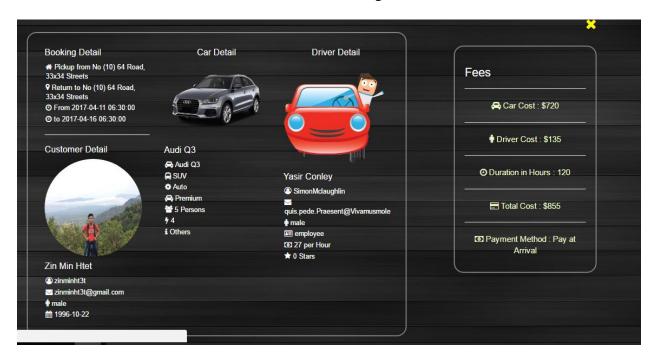


Booking Details

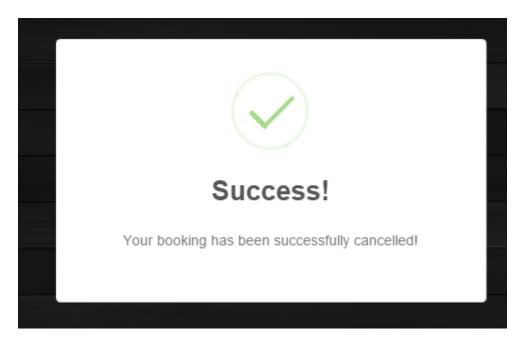
If the customer wants to view the detail of his booking, go to the reservation page.



Click view detail button to view the detail of the booking.



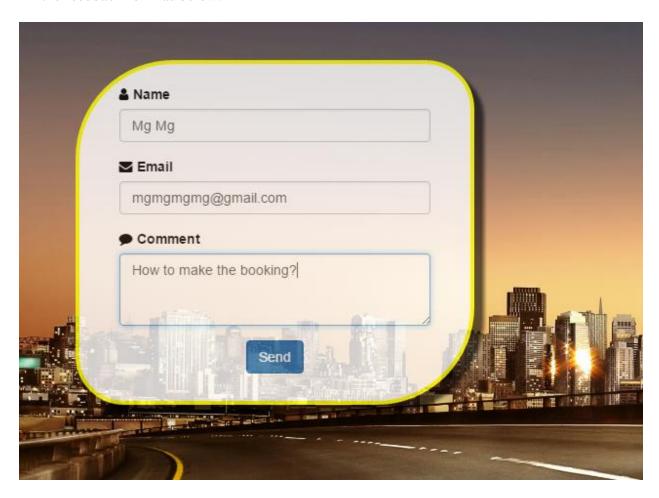
If the customer wants to cancel the booking, go back to the reservation page by click the close button on top right corner. And then, click cancel to cancel the booking. The message box will appear. The total cost will be refunded to the customer if the customer has paid for that booking.



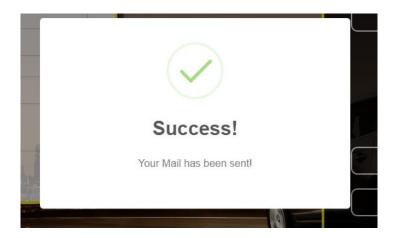


Send Feedbacks

If the customer wants to send the feedback to the admin team, go to the feedback page. And then fill the feedback form as below.



Then, click send to continue. The successful message box will appear.

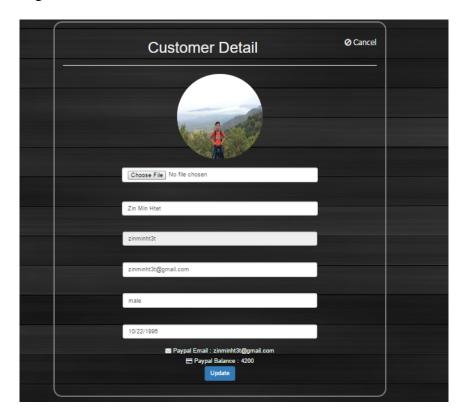


Account Profile

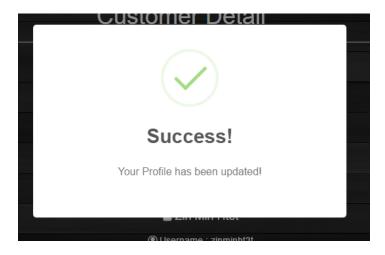
If the customer wants to update their customer profile, go to the customer profile page.



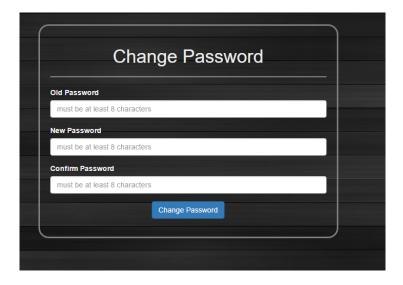
Click edit to change the information of the customer detail.



Then, click update button to save the information. The alert box will appear.



If the customer wants to change their password, go to the change password page.



Fills the old password, new password and confirm password in the input fields. The new password and confirm password must be the same and at least 8 characters.



Then, click change password to update the password. The successful alert box will appear. The customer email address will be sent about the password change for security purpose.

