

UCIS2033 Software and Project Management

Tutorial 4

Reference Text : Kathy Schwalbe

No	Chapter	QFD	Description
1.	Chap 8	Q3	How do functionality, system outputs, performance, reliability, and maintainability requirements affect quality planning?
2.	Chap 8	Q5	What are the three main outputs of quality control?
3.	Chap 9	Q1	Discuss the changes in the job market for information technology workers. How does the job market and current state of the economy affect human resource management?
4.	Chap 9	Q3	Briefly summarize the works of Maslow, Herzberg, McClellan, McGregor, and Covey. How do their theories relate to project management?
5.	Chap 9	Q8	How can you use Project 2002 to assist in project human resource management?

QFD – Question for Discussion

* Exercises