

# Md. Zahidul Islam

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## Education

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**Uttara University**, BSc. in Computer Science and Engineering Sept 2016 – Sept 2020  
• GPA: 2.87/4.0

## Experience

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**Quality Assurance (QA) Trainee**, Fusionsoft (Remote) June 2023 – Jan 2025  
• Designed and executed 30+ manual test cases for complex web applications.  
• Performed functional, regression, and UI testing for web and mobile platforms.  
• Logged and tracked 20+ defects in JIRA, including several critical production bugs.  
• Validated REST APIs using Postman and collaborated with developers to resolve issues.  
• Participated in Agile stand-ups, sprint reviews, and QA planning sessions.

## Projects

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**Evershop Demo E-commerce QA Project**  
• Manual test cases for product search, cart, checkout.  
• Cross-browser mobile responsiveness testing.  
• API validation using Postman.

**Hisabee App (Business Management Platform) – QA Project**  
• Conducted manual functional testing for invoice, expense tracking, and user management modules.  
• Tested REST APIs (user registration, transactions, reports) using Postman.  
• Logged issues and prepared defect reports to improve system stability.

**Arogha (Healthcare & Pharmacy App) – Manual & API Testing**  
• Tested core features: medicine ordering, account management, and refund processes.  
• Conducted API testing with Postman for login, order placement, and returns.  
• Verified error handling and validation for invalid inputs.

**Mamun Academy (EdTech Platform) – Manual Testing**  
• Performed functional and UI testing for course enrollment, login, and payment modules.  
• Designed and executed 40+ test cases covering both positive and negative scenarios.  
• Reported and tracked bugs using JIRA.

## Skills

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- **Manual Testing:** Functional, Regression, UI, Test Case Design, Bug Reporting, STLC, SDLC
- **Testing Tools:** JIRA, Trello, Postman
- **Automation:** Selenium WebDriver, Postman
- **Programming:** Java, JavaScript, SQL, Python, HTML
- **Platforms:** Linux, Windows
- **Soft Skills:** Leadership, Problem Solving, Time Management, Communication

## Certifications

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- Software Quality Assurance (SQA) – Ostar (2024)
- Certified Ethical Hacker (CEH) – Creative IT Institute (2024)