

# Md. Zahidul Islam

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github.com/zishuvo1

## Education

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|---|-----------------------|
| <b>Uttara University</b> , BSc. in Computer Science and Engineering | Sept 2016 – Sept 2020 |
| • GPA: 2.87/4.0   |                       |

## Experience

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| <b>Quality Assurance (QA) Trainee</b> , Fusionsoft (Remote)   | June 2023 – Jan 2025 |
| • Designed and executed 30+ manual test cases for complex web applications.<br>• Performed functional, regression, and UI testing for web and mobile platforms.<br>• Logged and tracked 20+ defects in JIRA, including several critical production bugs.<br>• Validated REST APIs using Postman and collaborated with developers to resolve issues.<br>• Participated in Agile stand-ups, sprint reviews, and QA planning sessions. |                      |

## Projects

### Evershop Demo E-commerce QA Project

- Manual test cases for product search, cart, checkout.
- Cross-browser mobile responsiveness testing.
- API validation using Postman.

### Hisabee App (Business Management Platform) – QA Project

- Conducted manual functional testing for invoice, expense tracking, and user management modules.
- Tested REST APIs (user registration, transactions, reports) using Postman.
- Logged issues and prepared defect reports to improve system stability.

### Arogga (Healthcare & Pharmacy App) – Manual & API Testing

- Tested core features: medicine ordering, account management, and refund processes.
- Conducted API testing with Postman for login, order placement, and returns.
- Verified error handling and validation for invalid inputs.

### Mamun Academy (EdTech Platform) – Manual Testing

- Performed functional and UI testing for course enrollment, login, and payment modules.
- Designed and executed 40+ test cases covering both positive and negative scenarios.
- Reported and tracked bugs using JIRA.

## Skills

- **Manual Testing:** Functional, Regression, UI, Test Case Design, Bug Reporting, STLC, SDLC
- **Testing Tools:** JIRA, Trello, Postman
- **Automation:** Selenium WebDriver, Postman
- **Programming:** Java, JavaScript, SQL, Python, HTML
- **Platforms:** Linux, Windows
- **Soft Skills:** Leadership, Problem Solving, Time Management, Communication

## Certifications

- Software Quality Assurance (SQA) – Ostar (2024)
- Certified Ethical Hacker (CEH) – Creative IT Institute (2024)