



Basic Services

# **Passengers**

Mr. Afek Ables 5 Feb 2000 ==

1× personal item 20 × 25 × 40cm, 10kg

Mr. Ziv Serphos 12 May 2000 =

∆ 1× personal item 20 × 25 × 40cm, 10kg

## Tel Aviv TLV → Thessaloniki SKG

09:30 TLV Tel Aviv, Israel
Fri, 4 Mar 2022 Ben Gurion

12:05 SKG Thessaloniki, Greece

Thessaloniki International Airport Macedonia

Carrier: Ryanair
Flight no: FR5526
Duration: 2h 35m

Mr. Afek Ables

Carrier reservation number (PNR) YCLZQG

Provide additional passenger info in your account at least 24h before departure so we can check you in with the airline.

Mr. Ziv Serphos

Carrier reservation number (PNR) YCLZQG

Provide additional passenger info in your account at least 24h before departure so we can check you in with the airline.

All times are local. We strongly recommend arriving at the airport at least 2 hours before your departure for domestic flights and at least 3 hours before international flights, especially if traveling with checked baggage. You can also check the airport's official recommendations.

# Terminal and gate info

Check in the app

You'll find up-to-date terminal info in the Kiwi.com app — it'll appear in your itinerary details before your trip. We'll add it there when it's available. Please **recheck it before you go** to the airport as it can change sometimes. Download the app at **app.kiwi.com/terminal**.

# Check your visa requirements

Not sure if you need a visa? Check this guide: <u>go.kiwi.com/visas</u>. Kiwi.com is not responsible for any visa issue, including airport transit visas; this is the responsibility of the passenger. Without the correct documents, you might not be allowed to board.

#### Additional information

# Passport / visa / health

Kiwi.com is not responsible for any visa issue (including airport transit visas). Boarding might be refused if you do not have the necessary documentation. Make sure that you have all the required travel documents for your entire journey including a valid passport, necessary visas, and a record of any vaccinations recommended for your destination.

# Check your visa requirements

- Not sure if you need a visa? Check this guide: go.kiwi.com/visas.
- You will enter Greece (Thessaloniki) as if it were your final destination.

# **1** Fare conditions Saver Ticket

Refund and rebooking options are only available up to 48h before the first departure in your itinerary. If you want to rebook, you'll pay the full price for your new booking with little to no discount. If you need to cancel, you'll receive very little to no refund. Learn more at **go.kiwi.com/fare-types**.

#### 🛎 Meals

Most low-cost carriers don't include meals with the reservation. Snacks and refreshments can usually be purchased en route. Contact us by phone to order a meal in advance. Some food and drinks might be allowed on board, but liquids are limited to 100ml and must be kept in a zip-lock plastic bag.

## **Contacts**

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1. Check our articles for help (Fastest option)

Go to kiwi.com/help to see personalized articles with answers to the most frequent questions.

# 2. If you don't find the answer, message us

Sign in at <u>kiwi.com/help/contact</u> to message us. Our agents will get back to you as soon as possible. Tip: If you're in the Kiwi.com app, you'll find the messages in your profile.

## 3. Call us when it's close to your trip

You can also call us. Our lines will be open when you're close to departure or traveling. Follow the contact flow above to see the details or use one of these numbers:

**IL** +97223764531 **GB** +442038085910 **US** +12028444159

All our numbers have standard call rates and will provide you with English support outside the language working hours.

Basic Services

You'll receive limited support with higher processing fees for extra services. Learn more at go.kiwi.com/service-packages.

## **Smart travel**



# Kiwi.com app — always with some extra features

- ✓ The easiest way to reach our customer support
- ✓ Live **trip updates** and important notifications in your pocket
- All your boarding documents and tickets (including this e-ticket) in one place, accessible offline





