



THE UNIVERSITY OF
CHICAGO

**Center for
Data Intensive Science**

Requisition # 100154

Technical Support Engineer



We're looking for problem solvers with a restless **curiosity**, measure of **humility**, and sharp **wit** who want to **make an impact on society** through novel technology and outstanding service.

Primary Responsibilities

- » Research, troubleshoot and resolve issues raised by our users
- » Take ownership of technical issues, and work with our internal teams to resolve more advanced issues
- » Provide input to internal teams for future product improvements
- » Contribute to the end-to-end quality of the product by verifying fixes and advocating for improvements
- » Ensure proper tracking and resolution of all issues
- » Participate in user training when required

Join our product support team dedicated to the upcoming launch of the Genomic Data Commons, one of the world's largest unified storage, analysis, and distribution systems for cancer genomics.

5PB



13,000 Cores



100Gbps



About the Center for Data Intensive Science

We're a dedicated team of researchers and engineers drawing from different backgrounds and ideas to push the boundaries of data intensive science. Our mission is to pioneer translational data intensive science to advance medicine and healthcare. Our research interests include data commons, bioinformatics, high performance analytics, virtualized infrastructure, and pipelines for large-scale data analysis.

About the Genomic Data Commons

The National Cancer Institute Genomic Data Commons is the next generation cancer knowledge network that will translate biomedical research into clinical results.

Join us in transforming cancer research

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The University of Chicago is an Affirmative Action / Equal Opportunity / Disabled / Veterans Employer.

