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## Ziya Mirzayev

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## About me

Network and IT Support Specialist with experience in network administration, troubleshooting, and hardware management. Skilled in configuring routers, switches, and access points. Constantly improving technical expertise to provide efficient IT solutions.

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## Experience

### Soliton LTD MMC / Junior Technical Support

Full time: 05.08.2024 - present

Internship: 27.06.2024 - 04.08.2024

- Provided technical support for network & hardware issues.
- Configured & maintained network devices (routers, switches, APs).
- Resolved Windows & connectivity problems.

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## Skills

**Network:** TCP/IP, VLAN, DHCP, DNS, NAT, subnetting, routing & switching, network devices (AP, Wi-Fi, routers, switches).

**Operating Systems:** Windows XP-11, Windows Server (AD, DHCP, DNS), basic Linux.

**Hardware:** Setup & troubleshooting of PCs, printers, CCTV, access control systems; Cat5e, Cat6 termination.

**Software & Tools:** Remote Access & Support(AnyDesk, TeamViewer), MS Office, VoIP & Telephony Systems (FreePBX)

**Additional Skills:** Web technologies (HTML, CSS/Tailwind/Bootstrap, JS).

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## Education

**MSc Computer Engineering,** AzTU (2024-Present)

**BSc Information Technology,** ASOIU (2020-2024)

**System Administration,** Algorithmics (2022-2023)

**STEM High School,** TDV-BTL (2017-2020)

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## Language

**Azerbaijan** - Native proficiency

**English** - Pre-Intermediate proficiency (B1)

**Turkish** - Professional working proficiency (C1)