

Ziyan Huang

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Experience

EXECUTIVE BRIEFING CENTER | SAP AMERICA, NEWTOWN SQUARE, PA, USA | NOV 2018 - PRESENT

- Assisted EBC unit to serve customers and conference room maintenance
- Managed company technology assets using internal tool and SAP ERP
- Performed internal operation and cooperated with GRF and CS team
- Deployed new technology and provided training for end users and contractors

TECHNICAL SUPPORT REPRESENTATIVE | LTS NJ, INC, MT LAUREL, NJ, USA | AUG 2018- NOV 2018

- Supported customer with access control product, NVR/DVR and other company's product
- Router port forwarding service for customer and local IP troubleshooting
- Consulted with clients and provided professional solution of company products

SOFTWARE DEVELOPMENT AND TESTING | SAP AMERICA, NEWTOWN SQUARE, PA, USA | SEPT 2016-MARCH 2017

- Worked as a developer in CTW team for frontend web application design and build structure
- Developed business web application project base on AngularJs, Node.js and SQL
- Developed a OneClick internal application using XML, C# and SQL
- Deployed image to test machines and performed automated testing for company sales software group

TECHNICAL SUPPORT SPECIALIST | PHILADELPHIA FIRE DEPARTMENT, PHILADELPHIA, PA USA | OCT 2014-MARCH 2015

- Troubleshoot headquarter, local engine and ladder's computers hardware and software
- Prepared image for local work station for emergency deployment
- Managed fire department Intranet and public official website content by using Dreamweaver

Skills & Abilities

FOREIGN LANGUAGE

- Fluent Mandarin & Cantonese; Basic German & Japanese;

TECHNICAL SKILLS

- Programming Languages: C; C#; C++; Java; JavaScript; HTML5; MATLAB; Python; VHDL; SAP UI5; SQL; CSS; AngularJs; jQuery; Git; LaTeX; R; ABAP; XML;
- Software: AutoCAD; PTC Creo; iMovie; Adobe Premier; Adobe Photoshop; Visual Studio; SQL Server Management Studio; PSOC; ModelSim; Microsoft Office 365; Unix; Ubuntu; Github; Android Studio; MIT AppInventor2; Dreamweaver; SAP ERP; SAP Ariba; SAP SuccessFactors; SAP Fiori; SAP HANA;

Education

BACHELOR'S DEGREE | JUNE 2018 | DREXEL UNIVERSITY

- Major: Computer Engineering