Ziyan Huang

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Experience

EXECUTIVE BRIEFING CENTER | SAP AMERICA, NEWTOWN SQUARE, PA, USA | NOV 2018 - PRESENT
· Assisted EBC unit to serve customers and conference room maintenance
· Managed company technology assets using SharePoint and internal ISP
· Worked with GRF and CS team for NSQ's brand new transition
· Deployed new technology and provided training for end users and contractors

TECHNICAL SUPPORT REPRESENTATIVE| LTS NJ, INC, MT LAUREL, NJ, USA| AUG 2018- NOV 2018
· Supported customer with access control product, NVR/DVR and other company's product
· Router port forwarding service for customer and local IP troubleshooting
· Consulted with clients and provided professional solution of company products

SOFTWARE DEVELOPMENT AND TESTING| SAP AMERICA, NEWTOWN SQUARE, PA, USA | SEPT 2016-MARCH 2017
· Worked as a developer in CTW team for frontend web application design and build structure
· Developed business web application project base on AngularJs, Node.js and SQL
· Developed a OneClick internal application using XML, C# and SQL
· Deployed image to test machines and performed automated testing for company sales software group

TECHNICAL SUPPORT SPECIALIST| PHILADELPHIA FIRE DEPARTMENT, PHILADELPHIA, PA USA |OCT 2014- MARCH 2015
· Troubleshoot headquarter, local engine and ladder's computers hardware and software
· Prepared image for local work station for emergency deployment
· Managed fire department Intranet and public official website content by using Dreamweaver

Skills & Abilities

FOREIGN LANGUAGE
· Fluent Mandarin & Cantonese; Basic German & Japanese;

TECHNICAL SKILLS
· Programming Languages: C; C#; C++; Java; JavaScript; HTML5; MATLAB; Python; VHDL; SAPUI5; SQL; CSS; AngularJs; jQuery; Git; LaTex; R;
· Software: AutoCAD; PTC Creo; iMovie; Adobe Premier; Adobe Photoshop; Visual Studio; SQL Server Management Studio; PSOC; ModelSim; Microsoft Office 365; Unix; Ubuntu; Github; Android Studio; MIT AppInventor2; Dreamweaver; SAP ERP; SAP Ariba; SAP SuccessFactors;

Education

BACHELOR'S DEGREE | JUNE 2018 | DREXEL UNIVERSITY
· Major: Computer Engineering