



Gunstock Ranch
gunstockranch.com
808-341-3995
rides@gunstockranch.com

Thanks for booking with us! We've emailed you this confirmation.

If you need to make a change, please call (808) 341-3995. We look forward to seeing you!

Shucun Dong
dongshucun@gmail.com
8083891817

\$99.64

CHARGED TO VISA 4205

Our charges will appear on your statement as "Gunstock Ranch"

Booking #19866824

Pony Ride for Kids

Saturday, June 30th 2018 @ 9:45am - 10:15am

1 Adult, 1 Young Adult

✓ Please arrive by 9:15am

Please meet us at our ranch on the North Shore of Oahu, 56-250 Kamehameha Hwy, Kahuku, HI 96731 To view a map of the location click here: <https://goo.gl/maps/sEChf8mJ8U22>

Check-In:

Please check in 30-minute before your ride time. There will be a 15-minute safety briefing prior to the ride. Our goal is to leave on time so we provide you the full experience. Please plan ahead so you are not late. Guests who are late are subject to being left behind. If you miss your safety briefing you will not be able to ride and will be considered late and no refund will be issued.

Attire:

We recommend that you wear long pants and covered shoes for this ride. Cowboy boots are not required. Wear sunscreen and bring a bottle of water. Small cameras are welcome. For chilly days, it is a good idea to bring a light sweater or jacket. Backpacks, bags, and bulky camera equipment will not be allowed on the horse for the ride. We do have a small pack on the saddle that can fit a water bottle or small camera.

Cancellation Policy:

Rescheduling/Cancellation (with more than 24 hours):

- We will reschedule rides based on availability. Rides that can not be rescheduled will receive a full refund.
- There is a minimum of two riders for this ride. If this minimum is not met, we will contact you to reschedule. You may choose to pay an additional \$25 to make it a private ride.

Rescheduling/Cancellation (with LESS than 24 hours)

- Less than 24 hours, up to 2 hours before tour time - 50% refund available
- Two hours before tour time, including being late - No refund will be available. Guests may reschedule with an additional 25% (of the price paid) as a rebooking fee

- It is your responsibility to ensure you have proper directions to our location. Please use the map we have on our site to ensure you find the right location. Please allow yourself ample time to reach us. Please give yourself an additional 15 min due to traffic and construction.

-We are closed on Sundays. Cancellations for Monday tours need to be done via email

-We tour rain or shine. In the event, we cancel a tour due to unsafe conditions a full refund will be issued. If customer wants to cancel due to weather on a tour that is going out other policies will apply.

For Private Tours

-Arriving late for your tour will effect your tour length. All tours need to end at the scheduled time. It is your responsibility to ensure you have proper directions to our location.

General Rules

-Parents and Guardians must sign a waiver for children 17 years old and younger.

-All riders must be (7) seven years of age to qualify for the regular horseback rides. Please don't ask us to fudge on child's age no matter the experience level. The Pony Ride for Kids Experience allows for children 2 yrs. and older.

-Only one rider per horse. No packing or doubling is allowed.

-Body weight must not exceed 240 lbs.

-No pregnant riders will be permitted to ride.

-Gunstock Ranch is an alcohol-free establishment. No intoxicated riders will be allowed on a horseback ride. If a rider shows up intoxicated they will be asked to leave and no refund will be given.

-Smoking is not allowed at our check-in area or on the horseback ride.

-Backpacks and large jackets are not allowed on the rides. A small pack is on your saddle that fits a small water bottle or camera.

-We encourage guests to bring a small camera while on their ride.

-All riders must abide by the trail guides instructions. Do not leave the position you were assigned in the ride lineup. -- Horses will vie for position, please control them as instructed.

-Any purposeful attempt to run, trot or take a different turn will result in disqualification of your ride. You will be instructed to dismount.

-Helmets are considered personal protective equipment. It is highly recommended that all persons wear a helmet, ATSM/SEI approved. Adults 18 years and older may opt to sign out of wearing a helmet.

-Riders 17 years old and younger are required to wear a helmet.

-Appropriate riding attire is long pants (jeans), shorts, shoes/boots/tennis or flats and walking shoes.

-A liability waiver must be thoroughly read and signed. You may print one out now or wait until you arrive at your ride where you will be given one to sign.

-Check in time is 30 min. before scheduled ride time. Please allow ample time to reach us.

-We reserve the right to refuse service to anyone who we feel would put our horses, other riders, or themselves in danger.

-Please remember that gratuities are not included in your horseback ride price.

Please sign and print our liability waiver for each participant. Children under the age of 18 will need their parent or guardian's signature. To download the waiver, please visit: <http://gunstockranch.com/wp-content/uploads/2012/02/Updated-Liability-Waiverpdf.pdf>

CANCELLATIONS

Rescheduling/Cancellation (with more than 48 hours):

-We will reschedule rides based on availability. Rides that cannot be rescheduled will receive a full refund.

Rescheduling with LESS than 48 hours:

-50% of your booking is non-refundable if booking is canceled or changed with less than 48 hours notice.

-Reschedules with less than 48 hours can be accommodated when possible with a fee of 25% of the price paid for the ride being canceled.

-We are CLOSED on Sunday. Cancellations for Monday rides must be made by Saturday at 5:00 pm.

No Shows:

-Will not be given a refund. This includes missing your ride due to being late and we were unable to hold the ride for you.

Late fees:

-\$20 per half hour, per customer, will be charged to your card or paid cash upon arrival if we are able to hold the ride for you.

This is not a possibility if other guests are on your ride. It is your responsibility to ensure you have proper directions to our location. Please use the map we have on our site to ensure you find the right location. Please allow yourself ample time to reach us.

Rainy Day Cancellation:

-We plan to ride rain or shine. In the event we cancel a ride due to conditions we feel are unsafe for our trails, no charges will be

applied, or a full refund will be issued.
-If a party calls in to cancel their ride because they don't want to ride in the rain, and we plan to carry out the ride, no refund will be given.

DETAILS

<div><div>Adult</div><div>\$45.00</div><div>Name: Shucun Dong</div><div>Weight: 130</div></div>	<div><div>Young Adult</div><div>\$45.00</div><div>Name: Ziyu Dong</div><div>Weight: 81</div><div>Age: 11</div></div>
<div>How did you hear about us?: Internet Search</div>	

All prices are in US dollars
Direct online booking powered by FareHarbor.com