

Zachary Hartman

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PROFESSIONAL SUMMARY

Highly respected professional with exceptional technical acumen and a commitment to service excellence. Proven ability to lead and motivate team members; gain trusted status with key decision makers while implementing processes and strategies that improve performance and productivity resulting in highly satisfied customers.

EDUCATION

York College of Pennsylvania, York, Pennsylvania

Bachelor of Science in Music

GPA 3.95

SKILLS

Team Leadership & Management
Customer Service & Client Support
Project & Operations Management

Audio-Visual Production
Event Staging & Logistics
Social media & Digital Marketing

Inventory Management
Technical Troubleshooting
Collaboration & Communication

PROFESSIONAL EXPERIENCE

Advanced Productions, Hanover MD

Production Lead/ Warehouse Manager

August 2024 – Present

- Led and motivated production teams to achieve efficient operations, high-quality outputs, and meet project deadlines by implementing best practices that optimize performance and promote collaboration.
- Developed and executed inventory control and social media marketing strategies, leveraging data-driven insights to optimize stock levels, reduce costs and waste, while enhancing brand visibility and managing web development projects for a strong online presence.

Production Assistant

August 2023 – August 2024

- Led production efforts for audio, visual, and staging elements across various live events. Ensured smooth execution by coordinating setup, operation, and breakdown with the production team.
- Delivered high-quality customer service to meet client expectations and event requirements. Prepared and organized equipment to maintain quality standards and support seamless event execution.

Klassic Sound & Stage, Halethorpe, Maryland

Production Technician

Freelance; June 2023 – July 2023

- Assembled and disassembled various audio, video, and stage systems tailored to event requirements and client expectations. Collaborated with team members to ensure efficient setup and breakdown, consistently meeting tight deadlines.
- Prepped and de-prepped equipment while maintaining accurate inventory records using tracking software. Streamlined equipment management by organizing gear for easy access and reducing loss or misplacement.

Annapolis Area Christian School, Severn, Maryland

Audio Visual Technician

Contract; 2016 – 2023

- Managed audio-visual setup, operation, and breakdown for a wide range of stage productions, including live performances and special events. Ensured all technical components were show-ready and operated smoothly under tight production schedules.
- Delivered professional customer service to support production teams and meet all A/V requirements set by directors and clients. Acted as a liaison between technical staff and creative teams to guarantee high-quality, on-time execution.