

# SARATH RAMACHANDRAN

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## Professional Summary

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Results-driven Software Quality Engineer and Level 4 Software Developer Apprentice at William Hill. Proficient in both manual and automated testing, frontend development (React), and backend APIs using Java and Spring Boot. Actively contributing to major live projects like Bet Builder, Base Pricing, and Acca Boost, with end-to-end involvement across the SDLC—from planning to deployment. Strong in debugging, testing strategies, and collaborative Agile delivery.

## Key Skills

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- Java, Spring Boot, REST APIs, Kafka, DynamoDB
- React, Redux, HTML/CSS, JavaScript
- TestCafe, Cypress, Jest, JUnit, Mockito, Selenium
- Git, GitLab CI/CD, Postman, IntelliJ, Jira, Confluence
- Agile/Scrum, SDLC, STLC, ATDD, Component Testing

## Professional Experience

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### WILLIAM HILL

#### Software Test Engineer & Developer Apprentice (Leeds, UK - Hybrid)

Nov 23 - Present

- Build and optimize CI/CD pipelines, test automation frameworks, and end-to-end regression packs across frontend and backend systems.
- Deliver features in both frontend (React) and backend (Java/Spring Boot) with strong focus on testability, scalability, and performance.
- Maintain and extend reusable UI components and hooks using Redux and context-based architecture.
- Implement backend services integrated with Kafka and DynamoDB for real-time event updates.
- Collaborate closely with product owners, testers, and developers across sprints using Agile methodology.
- Write and maintain unit and integration tests using JUnit, Mockito, TestCafe, and Cypress.
- Engage proactively in communities of practice to share insights and enhance collective knowledge across engineering and development teams.
- Proficiently use tools such as Jira, EMS, Testcafe, Confluence, Slack, etc. to streamline and enhance testing and collaboration processes.
- Technologies: Java 21, Spring Boot, Kafka, React, Redux, DynamoDB, AWS.

#### Key Project Contributions:

- Delivered production-ready features as part of Bet Builder, Acca Winnings Boost, and Base Pricing.
- Replaced legacy dropdowns with reusable, accessible filter components across key betting journeys.
- Improved test coverage and debugging workflows for competition filtering logic using React Context.
- Ensured smooth rollouts via regression testing, stakeholder demos, and monitoring in non-prod/prod environments.

#### Customer Service Representative (London, UK)

Jun 23 – Nov 23

Took on the responsibilities of a stand-in Team Leader, overseeing daily store operations, team coordination, and customer experience—while also ensuring compliance. This leadership experience, combined with internal upskilling, led to my transition into the tech team based on performance and initiative.

## BOOTS UK

### Customer Advisor (Part Time, London UK)

2022

- Assisted customers, handled complaints, and supported store management.
- Awarded Best Employee of the Month (Aug 2022) and contributed to Best Performing Branch award.

## KPMG GLOBAL SERVICES

### Analyst - KYC Compliance (Bangalore, India - UK Offshore)

2021

- Conducted regular reviews in accordance with client policies to meet Know Your Customer (KYC) requirements, ensuring adherence to regulatory standards.
- Performance Management: Achieved targets for both productivity and quality, independently managing a personal pipeline and incorporating feedback from approvers to enhance case quality.
- Project Management: Successfully managed projects for our UK Banking client as a valuable member of the Rubicon Team, consistently meeting timelines and contributing to project success.

## THOMAS COOK INDIA LTD

### Team Lead (Service Delivery Team, Forex Division - Bangalore, India)

2019 – 2021

- Led a 6-member team managing compliance with AML/FEMA regulations.
- Reduced internal audit hours by 50% through process optimization project.
- Twice awarded Best Employee of the Month.

## Education

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### Master's in Financial Technology

#### Coventry University London Campus

January 2023

- Dissertation: A study on transaction factors affecting choice of payment method in the UK
- Covered AI in Finance, Risk & RegTech, Python, Financial Modelling

### Bachelor of Technology (BTech) in Electrical & Electronics Engineering

#### University of Calicut, Kerala, India

July 2016

- Represented college in international workshop conducted by IUCEE-SPEED on the topic of "Innovations in engineering education".
- Participated in workshop conducted as a part of EPSCICON 2014 at Vidya engineering college Thrissur.
- Coordinated Tech-Fest VYVIDH'14 (Executive member for 3 years).

## Additional Information

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### Level 4 Software Developer Apprenticeship – QA Ltd (Jan 2025 – Aug 2026)

- In-depth modules on Java, Testing, React, Agile, and Automation.

### Certifications

- Automated Software Testing with TestCafe (Udemy, Issued Dec 2024)
- GitLab CI/CD: Pipelines, CI/CD and DevOps for Beginners (Udemy, Issued Dec 2024)
- Quick Introduction to Postman and API Testing for Beginners (Udemy, Issued Nov 2024)

**Languages:** English, Hindi, Tamil, Malayalam

**Interests:** Frontend development, tech meetups, engineering podcasts, volleyball, cricket, football, travel