

ZACKERY MERTZ

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Education

- ***B.S. in Computer Science*** Sept. 2016 - Dec. 2022
Brigham Young University
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Experience

- ***Lab Researcher - BYU CS Security Lab*** Aug. 2022 - Dec. 2022
 - Performed research on malicious messages sent using WhatsApp
 - Studied WhatsApp source code to determine how these attacks are performed
 - Used Python to work on an extension that decrypts the messages
 - Reported my work to other researchers in stand-ups
 - ***Setter Verification - Blue Raven Solar*** Aug. 2020 - Jan. 2023
 - Verify customer qualifying information such as credit and income
 - Communicate with managers across the country to assist in scheduling consultations
 - ***Office Associate - RC Willey*** Dec. 2018 - April 2020
 - Provided customer service and performing transactions with high volumes of cash
 - Reconciled cash drawer at the start and end of shift
 - Worked shifts as phone operator, providing information and assistance to customers
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Volunteer Experience

- Missionary for the Church of Jesus Christ of Latter Day Saints in New York City
- Youth Sunday School Teacher