

Zachary Moore

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Summary

I've worked in the automotive industry for the past 6 years with experience in both servicing vehicles and customer service. Very computer literate with a strong understanding of electronic systems.

Experience

Automotive Technician

Wilmington Tire and Auto • Wilmington, NC
03/2016 - 05/2021

- Inspect and troubleshoot electrical issues
- Diagnose, repair and confirm completed repair solved initial complaint / problem
- Demonstrate competency at all times, asking questions when unsure
- Receive, monitor, and complete all repair requests
- Provide general support to coworkers as needed
- Train new hires for general service position and serve as mentor
- Exercise critical-thinking skills when inspecting, troubleshooting, and diagnosing instrumentation and equipment
- Completed new training courses as required

General Service Technician

Blacks Tire and Auto Service • Wilmington, North Carolina
04/2015 - 03/2016

- General lookover of vehicles for suggested preventive maintenance
 - Oil changes, tire rotations/ replacement, fluid exchanges
 - Maintained shop equipment
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Skills

- MACS certification
 - North Carolina State Inspection license (safety)
 - Ford and GM module reprogramming
 - Computer Literacy
 - Wheel Alignment
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Education

Full-Stack Web Development

University of North Carolina at Chapel Hill • Chapel Hill, NC
01/2021

Certification for full stack web development utilizing HTML, CSS, and JavaScript to create RESTful web applications utilizing JavaScript libraries such as React and Express. Online portfolio viewable at <https://zmoore371.github.io/React-Portfolio/>