

# Assisted Living Tour Scorecard

Bring this to every tour to compare care, safety, and overall fit in a consistent way.

**PLEASE NOTE:** This scorecard is educational and can be used for any assisted living residence (in Pueblo, Colorado, or elsewhere). Always confirm policies and pricing in writing.

**How to use:** Print this scorecard. During the tour, check boxes, write quick notes, and rate each category 1–5. Compare totals across residences.

## Facility Info

Facility name: \_\_\_\_\_

Address/Area: \_\_\_\_\_

Tour date/time: \_\_\_\_\_

Tour lead (name/title): \_\_\_\_\_

Contact phone/email: \_\_\_\_\_

### 1) Staffing & Responsiveness

Rate (1–5): \_\_\_\_\_

- ☐ 24/7 staff on-site
- ☐ Overnight coverage explained (awake/asleep/on-call)
- ☐ Clear process for residents to request help
- ☐ Staff answered questions directly and consistently

Notes:

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### 2) Medication Support

Rate (1–5): \_\_\_\_\_

- ☐ Clear medication process (reminders vs administration)
- ☐ Refill/changes process explained
- ☐ Controlled/PRN medication process explained
- ☐ Error prevention and documentation explained

Notes:

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**3) ADL Help (Bathing/Dressing/Toileting/Mobility)**

Rate (1–5): \_\_\_\_\_

- ☐ Care levels are defined with examples
- ☐ Transfer and fall-risk support explained
- ☐ Incontinence care routines explained (if needed)
- ☐ Mobility limitations are handled safely

**Notes:**

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**4) Safety & Environment**

Rate (1–5): \_\_\_\_\_

- ☐ Clean, organized, comfortable environment
- ☐ Emergency response process explained
- ☐ Evacuation/fire safety discussed clearly
- ☐ Maintenance feels consistent and proactive

**Notes:**

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**5) Meals & Nutrition**

Rate (1–5): \_\_\_\_\_

- ☐ Meal schedule and alternatives explained
- ☐ Special diets supported (if needed)
- ☐ Hydration/nutrition monitoring discussed

**Notes:**

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**6) Activities & Social Life**

Rate (1–5): \_\_\_\_\_

- ☐ Activity calendar exists and is realistic
- ☐ Options for different mobility/social needs
- ☐ Residents encouraged (not forced) to participate

Notes:

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**7) Transportation / Escorts**

Rate (1–5): \_\_\_\_\_

- ☐ Transportation options explained
- ☐ Escort support available if needed

Notes:

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**8) Communication with Family**

Rate (1–5): \_\_\_\_\_

- ☐ Clear point of contact
- ☐ Update routine explained
- ☐ Grievance/concerns process provided

Notes:

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**9) Cleanliness & Maintenance**

Rate (1–5): \_\_\_\_\_

- ☐ Bathrooms/common areas clean
- ☐ Laundry/housekeeping schedule explained
- ☐ Building feels well-maintained

Notes:

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**Policies (get these in writing)**

Initials: \_\_\_\_\_

- ☐ Visiting policy
- ☐ Discharge/move-out policy
- ☐ Fee schedule / rate sheet (including care level criteria)
- ☐ Resident agreement/contract
- ☐ Grievance policy

**Red Flags (check any observed)**

- ☐ Messy/unclean environment
- ☐ Chaotic house
- ☐ Unhappy residents
- ☐ Poor staff temperament
- ☐ Residents don't seem to like to stay

Overall gut comfort (1–5): \_\_\_\_\_

Total score (optional): \_\_\_\_\_ / 45

**What to do after the tour (simple next steps)**

1. Review your notes the same day (while details are fresh).
2. Request anything you didn't receive in writing (policies, fee sheet, care level criteria).
3. Compare two or three places using the scorecard — then shortlist based on **fit + trust**, not just price.
4. If needs may change, prioritize residences that clearly explain how care levels adjust over time.

**If you're touring assisted living in Pueblo and want to talk with us** If you'd like to schedule a tour with Golden Gate Manor's assisted living homes in Pueblo, you can start here:

- Assisted Living page: [goldengatemanor.com/assisted-living](http://goldengatemanor.com/assisted-living)
- Contact page: [goldengatemanor.com/company/contact-us](http://goldengatemanor.com/company/contact-us)
- Phone: (719) 696-8032 (ask to schedule with the Residential Care Coordinator)