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| Scenarios | User | Bot |
| greeting | Hello | Hello zin, I am MBR’s chat bot. How can I help you today?  Type /help for a list of things I can help you with |
| help | help | Ask any questions about the dashboards you have access to. Example: *What is my current wtd actuals?* |
| Default fallback | Gibberish | I am sorry I do not understand what you are saying. If you still need assistance I can add a support member to continue the conversation. Is that what you want? (Y/N) |
|  | Y | Support member, Matt has entered the room. Thanks for using MBR-chatbot. |
|  | N | Sorry I wasn’t able to help you. Have a nice day! |
| Wtd-generic (multi-node) | What is my current wtd actuals? | What region would you like to see? |
| (Wtd-America) | America | $ 3 M. |
|  |  | Suggestion : Would you also like your current MTD actuals?(y/n) |
|  | Y | $ 24 M |
|  | Zin/ Antarctica | Sorry we do not have any region related to Zin/ Antarctica for wtd or mtd. Please try again. |
| mtd-generic (multi-node) | Give me the MTD actuals. | What region would you like to see? |
| (Mtd-America) | America | $ 24 M |
|  |  | Suggestion : Would you also like your current WTD actuals?(y/n) |
|  | Y | $ 3 M |
|  | Zin/ Antarctica | Sorry we do not have any region related to Zin/ Antarctica for wtd or mtd. Please try again. |
| Wtd-America | What is my current wtd actuals in America? | If have access: $ 3 M. |
|  |  | Else: I am sorry you do not have access to data in that region. Here are the list of regions that you have access to.  Americas  Apj  (other regions that user has access to) |
| Streaming: | Give me constant updates on current wtd actuals. | $ 157 M April 27th 18, 2:00pm |
| Streaming: | Stop giving me updates | Thank you for using MBR chat bot. Let me know if you have any other needs. |
| Ambiguous input | actuals | These are the examples of actuals that we have.  Week to date (wtd)  Month to date (mtd)  Year to date (ytd)  Summary (total) |
|  | Gibberish | Sorry I don’t understand what type of actuals you mean please try again. |
|  | week to date or wtd or 1 | $ 3M |
|  |  | Suggestion: Would you like to see a table for all relevant data?(Y/N) |
|  | Y | Show Table |
| Ambiguous input | Americas | Did you want exact current week to go actuals for Americas or an estimated current week to go actuals for Americas? |
|  | Neither | Have a nice day |
|  | actuals | $ 3M |
|  | I want the estimated actuals | $ 5M |