



MAY 2011 (Fiscal Year 2011)
Monthly Ridership Report
METROBus and METRORail

Fixed Route System Ridership Overview

Explanation of information	Page	4
Average Daily Ridership - FY2011 and FY2010 - Year-To-Date	Page	5
Top Ten Bus Routes - FY2011 - Data	Page	6
Top Ten Bus Routes - FY2011 - Charts	Page	7

METROBus Ridership Overview

Weekday - By Bus Route - Data	Pages	8 - 10
Saturday - By Bus Route - Data	Pages	11 - 12
Sunday - By Bus Route - Data	Page	13
METROBus Charts - Weekday	Page	14
METROBus Charts - Saturday	Page	15
METROBus Charts - Sunday	Page	16

METRORail Ridership Overview

Weekday - By Rail Station - Data	Page	17
Saturday - By Rail Station - Data	Page	18
Sunday - By Rail Station - Data	Page	19
METRORail Charts - Weekday	Page	20
METRORail Charts - Saturday	Page	21
METRORail Charts - Sunday	Page	22

METROBus Indicators

Explanation of information	Page	23
Weekday - Boardings By Revenue Hour - Data	Page	24
Weekday - Boardings By Revenue Hour - Chart	Page	25
Weekday - Boardings By Revenue Mile - Data	Page	26
Weekday - Boardings By Revenue Mile - Chart	Page	27
Saturday - Boardings By Revenue Hour - Data	Page	28
Saturday - Boardings By Revenue Hour - Chart	Page	29
Saturday - Boardings By Revenue Mile - Data	Page	30
Saturday - Boardings By Revenue Mile - Chart	Page	31
Sunday - Boardings By Revenue Hour - Data	Page	32
Sunday - Boardings By Revenue Hour - Chart	Page	33
Sunday - Boardings By Revenue Mile - Data	Page	34
Sunday - Boardings By Revenue Mile - Chart	Page	35

Composite of Boardings and Indicators by Route

Explanation of information	Page	36
All Fixed-Route Bus Routes	Pages	37 - 39
Local - Radial	Pages	40 - 41
Local - Crosstown	Page	42
Local - Circulator	Page	43
Local - Limited	Page	43
Local - Shuttle	Page	43
Park & Ride - CBD Peak Period	Page	44
Park & Ride - CBD Off-Peak Period	Page	44
Park & Ride - Secondary Activity Centers	Page	44
Indicators by Service Category - Weekday	Page	45
Indicators by Service Category - Saturday	Page	46
Indicators by Service Category - Sunday	Page	47

Core Routes

Explanation of information	Page	48
Core Routes - Weekday	Page	49
Core Routes - Saturday	Page	50
Core Routes - Sunday	Page	51

Annual Fixed-Route Ridership Comparison

Annual Fixed-Route Ridership Comparison by Month and by Year	Page	52
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MAY 2011 (FY2011)
FIXED-ROUTE SYSTEM RIDERSHIP OVERVIEW - Explanation of Information

How to read this report

Introduction

This report shows how many customers used the combined METRO bus and rail systems in a given month and year-to-date. Ridership statistics are given on a system-wide and route/station level basis as well as by weekday, Saturday, and Sunday.

Ridership is counted as *boardings*, or *unlinked passenger trips* (National Transit Database (NTD)).

How are customers counted?

Bus

Boardings are recorded by automatic passenger counters (APCs) and passenger count cards. METRO has equipped 100% of its fixed-route bus fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting as approved in METRO's NTD alternative sampling methodology. Additionally, there are several routes for which passenger count cards are used due to the absence of APC equipment in the vehicle (Route 352 Swingle), multiple fares on the same route (Route 236 Baytown and 244 Monroe), and recording of non-riders (Route 500 Airport Direct, which uses concierge staff to assist with boarding and alighting).

Rail

Boardings are recorded by automatic passenger counters (APCs). METRO has equipped 100% of its fixed-route rail fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting for Special Events as approved in METRO's NTD methodology.

How do I read the overview?

The next 3 pages provide an overview of the average daily boardings on local and Park & Ride bus and METRORail for weekday, Saturday, and Sunday for both the current month as compared to the same month last year and for the current fiscal year-to-date as compared to the previous fiscal year-to-date. Information is also presented for the 10 bus routes with the highest average daily ridership, the highest growth between FY2010 and FY2011, and the highest loss between FY2010 and FY2011 for weekday, Saturday, and Sunday. The 10 bus routes with the highest average daily ridership are also presented in graphical form compared to the average ridership for a weekday, Saturday, or Sunday route.

How do I compare this year to last year?

Boardings data are presented on an average daily basis for ease of comparison. For example, Route 1 Hospital - weekday had 4,290 average daily boardings during FY2011 (October 2010 - May 2011) as compared to 4,294 average daily boardings during FY2010 (October 2009 - May 2010). The change in ridership between FY2010 and FY2011 was **-4** boardings or **-0.1%**. This percentage decrease was lower for Route 1 Hospital than for the average of all weekday routes (**-1.6%**). A similar presentation is done for each METRORail station.

Why do some route numbers have two different names?

One means of improving operational efficiency is the use of a single bus on multiple bus routes that each serve downtown. Bus routes that are combined in this manner are through-routed or "hooked." For example, Route 3 Langley and Route 3 W. Gray are "hooked" and share the same bus equipment. Currently, METRO operates 16 weekday through-routed / "hooked" route combinations.

Fixed Route System Ridership Overview
MAY 2011 (FY2011)

AVERAGE DAILY RIDERSHIP - BY SERVICE CATEGORY						
	WEEKDAY - AVERAGE		SATURDAY - AVERAGE		SUNDAY - AVERAGE	
	Year-To Date	Current Month	Year-To Date	Current Month	Year-To Date	Current Month
METROBus and METRORail						
FY2011	260,392	264,214	118,625	119,944	75,177	79,876
FY2010	264,475	266,275	114,961	113,831	73,730	77,458
Change	(4,083)	(2,061)	3,664	6,114	1,447	2,418
% Change	-1.5%	-0.8%	3.2%	5.4%	2.0%	3.1%
METROBus						
FY2011	225,432	229,999	105,670	106,725	66,071	69,502
FY2010	229,012	232,512	101,894	101,519	63,806	67,567
Change	(3,580)	(2,512)	3,776	5,206	2,265	1,934
% Change	-1.6%	-1.1%	3.7%	5.1%	3.5%	2.9%
METROBus - Local						
FY2011	196,230	199,351				
FY2010	197,234	200,344				
Change	(1,004)	(993)				
% Change	-0.5%	-0.5%				
METROBus - Park & Ride						
FY2011	29,202	30,648				
FY2010	31,778	32,167				
Change	(2,576)	(1,519)				
% Change	-8.1%	-4.7%				
METRORail						
FY2011	34,960	34,215	12,955	13,220	9,106	10,374
FY2010	35,463	33,764	13,067	12,312	9,924	9,891
Change	(503)	451	(112)	908	(818)	484
% Change	-1.4%	1.3%	-0.9%	7.4%	-8.2%	4.9%

Fixed Route System Ridership Overview

MAY 2011 (FY2011)

TOP TEN BUS ROUTES - FY2011

WEEKDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings		
Route		Boardings
1	2 BELLAIRE	7,879
2	163 FONDREN EXPRESS	6,743
3	82 WESTHEIMER-WEST OAKS	6,463
4	65 BISSONNET	6,180
5	25 RICHMOND	5,479
6	52 SCOTT	5,215
7	81 WESTHEIMER-SHARPSTOWN	5,021
8	56 AIRLINE	4,944
9	46 GESSNER	4,743
10	33 POST OAK	4,714
Subtotal		57,380
% of Total Boardings		25%

Highest Growth		
Route		Boardings
	82 WESTHEIMER-WEST OAKS	728
	2 BELLAIRE	578
	46 GESSNER	465
	56 AIRLINE	429
	53 BRIAR FOREST	366
	4 BEECHNUT	348
	25 RICHMOND	201
	44 ACRES HOMES	194
	23 CROSSTIMBERS	177
	137 NORTHSHORE EXPRESS	177

Highest Loss		
Route		Boardings
320	TMC WHITE	(1,200)
322	TMC RED	(819)
	52 SCOTT	(519)
321	TMC BLUE	(470)
	65 BISSONNET	(458)
	81 WESTHEIMER-SHARPSTOWN	(376)
202	KUYKENDAHL	(321)
214	NORTHWEST STATION	(320)
30	CLINTON	(262)
228	ADDICKS	(231)

SATURDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings		
Route		Boardings
1	2 BELLAIRE	5,274
2	82 WESTHEIMER-WEST OAKS	4,828
3	163 FONDREN EXPRESS	4,187
4	56 AIRLINE	3,865
5	65 BISSONNET	3,481
6	52 SCOTT	3,200
7	81 WESTHEIMER-SHARPSTOWN	3,182
8	46 GESSNER	3,097
9	25 RICHMOND	2,926
10	73 BELLFORT	2,737
Subtotal		36,776
% of Total Boardings		35%

Highest Growth		
Route		Boardings
	82 WESTHEIMER-WEST OAKS	357
	46 GESSNER	346
	73 BELLFORT	324
	2 BELLAIRE	307
	1 HOSPITAL	291
	44 ACRES HOMES	287
	4 BEECHNUT	251
	50 HARRISBURG	209
	53 BRIAR FOREST	208
	52 SCOTT	165

Highest Loss		
Route		Boardings
	77 MLK	(288)
	5 SOUTHMORE	(182)
	81 WESTHEIMER-SHARPSTOWN	(147)
	78 IRVINGTON	(94)
	30 CULLEN	(84)
	5 KASHMERE	(81)
	65 BISSONNET	(71)
	9 N. MAIN	(52)
	132 HARWIN EXPRESS	(49)
	26 OUTER LOOP	(49)

SUNDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings		
Route		Boardings
1	56 AIRLINE	3,571
2	82 WESTHEIMER-WEST OAKS	3,317
3	2 BELLAIRE	3,302
4	163 FONDREN EXPRESS	2,882
5	65 BISSONNET	2,360
6	81 WESTHEIMER-SHARPSTOWN	2,180
7	52 SCOTT	2,064
8	4 BEECHNUT	1,751
9	46 GESSNER	1,737
10	25 RICHMOND	1,724
Subtotal		24,888
% of Total Boardings		38%

Highest Growth		
Route		Boardings
	56 AIRLINE	257
	82 WESTHEIMER-WEST OAKS	243
	46 GESSNER	242
	4 BEECHNUT	192
	2 BELLAIRE	175
	1 HOSPITAL	147
	33 POST OAK	138
	44 ACRES HOMES	137
	53 BRIAR FOREST	136
	65 BISSONNET	129

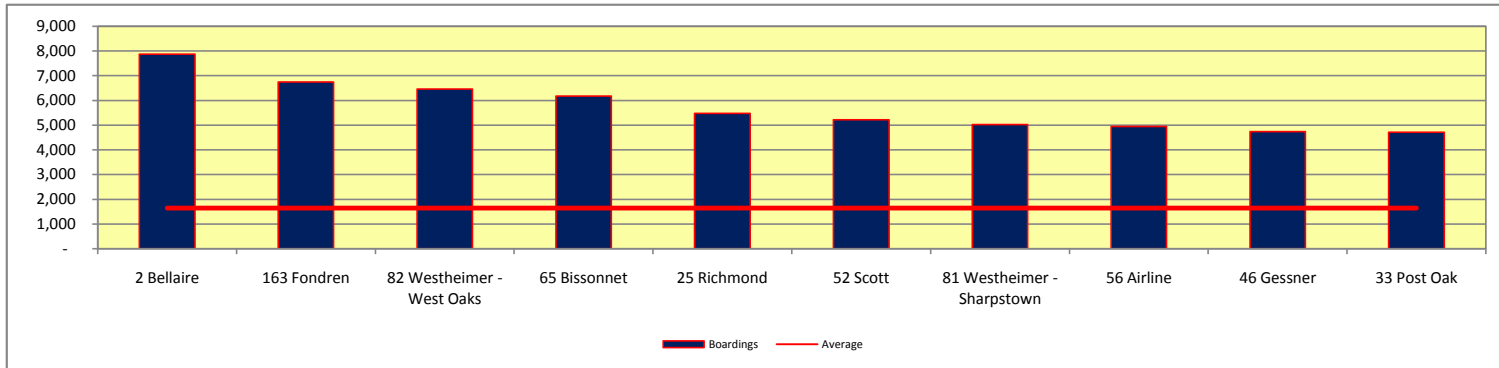
Highest Loss		
Route		Boardings
	163 FONDREN EXPRESS	(188)
	77 LIBERTY	(126)
	40 PECORE	(88)
	5 KASHMERE	(67)
	9 N.MAIN	(59)
	81 WESTHEIMER-SHARPSTOWN	(53)
	52 HIRSCH	(52)
	78 IRVINGTON	(45)
	26 OUTER LOOP	(38)
	30 CULLEN	(29)

NOTES: 1. **BOLD** designates a Core Route.

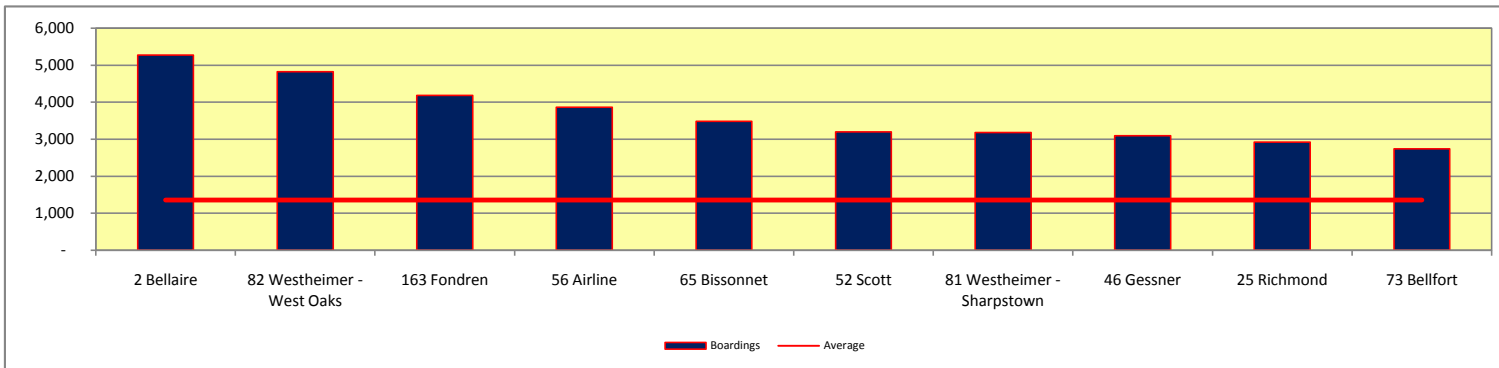
Fixed Route System Ridership Overview
MAY 2011 (FY2011)

TOP TEN BUS ROUTES - FY2011

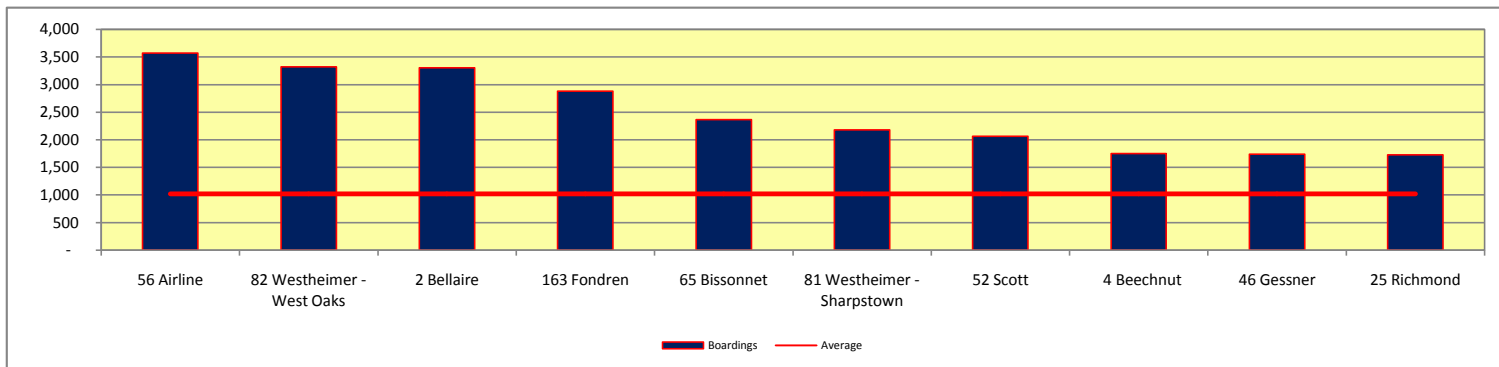
WEEKDAY RIDERSHIP (Year-To-Date)



SATURDAY RIDERSHIP (Year-To-Date)



SUNDAY RIDERSHIP (Year-To-Date)



MAY 2011 (FY2011) - Average Weekday - By Bus Route

	FY2011 October - May	FY2010 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	4,290	4,294	(4)	-0.1%	4,332	4,286	4,030	4,309	4,199	4,399	4,393	4,371				
2 BELLAIRE	7,879	7,300	578	7.9%	7,777	7,589	7,491	7,461	7,748	8,282	8,473	8,209				
3 LANGLEY	990	1,011	(21)	-2.1%	1,037	972	937	959	949	1,025	1,012	1,026				
3 W. GRAY	678	706	(29)	-4.0%	710	666	641	657	650	702	693	703				
4 BEECHNUT	4,101	3,754	348	9.3%	4,241	3,952	3,901	3,913	4,060	4,129	4,313	4,299				
5 KASHMERE	1,771	1,730	41	2.4%	1,890	1,832	1,685	1,688	1,733	1,731	1,823	1,784				
5 SOUTHMORE	2,481	2,557	(76)	-3.0%	2,648	2,566	2,360	2,365	2,428	2,425	2,553	2,499				
6 JENSEN	1,604	1,534	70	4.6%	1,690	1,598	1,541	1,527	1,495	1,624	1,641	1,713				
6 TANGLEWOOD	896	891	5	0.5%	944	893	861	853	835	907	917	957				
8 S.MAIN	2,696	2,522	174	6.9%	2,845	2,720	2,637	2,559	2,575	2,681	2,783	2,769				
9 N.MAIN	931	983	(52)	-5.3%	1,112	928	823	871	907	889	966	952				
9 GULFTON	1,325	1,509	(184)	-12.2%	1,582	1,321	1,171	1,240	1,291	1,266	1,375	1,355				
10 WILLOWBEND	1,064	1,082	(18)	-1.6%	1,091	1,054	1,024	1,056	1,039	1,040	1,110	1,099				
11 ALMEDA	1,532	1,591	(59)	-3.7%	1,631	1,544	1,430	1,423	1,491	1,481	1,655	1,602				
11 NANCE	855	920	(65)	-7.1%	910	861	798	794	832	826	923	894				
14 HIRAM CLARKE	2,350	2,409	(59)	-2.4%	2,454	2,262	2,362	2,420	2,365	2,358	2,287	2,293				
15 FULTON	1,875	2,024	(149)	-7.4%	1,965	1,851	1,772	1,848	1,764	1,846	2,029	1,924				
18 KIRBY	778	730	49	6.7%	797	799	748	747	745	762	788	841				
19 WILCREST	1,214	1,189	25	2.1%	1,308	1,257	1,160	1,148	1,189	1,219	1,292	1,141				
20 CANAL	1,717	1,835	(119)	-6.5%	1,833	1,756	1,649	1,609	1,642	1,705	1,799	1,739				
20 LONG POINT	2,173	2,034	139	6.8%	2,321	2,222	2,087	2,037	2,079	2,158	2,277	2,202				
23 CROSSTIMBERS	1,889	1,712	177	10.3%	1,952	1,885	1,795	1,858	1,852	1,841	1,950	1,976				
24 NORTHLINE	1,807	1,755	52	3.0%	1,807	1,798	1,755	1,758	1,761	1,872	1,880	1,826				
25 RICHMOND	5,479	5,278	201	3.8%	6,015	5,939	5,459	5,354	5,109	5,304	5,440	5,211				
26 OUTER LOOP	1,917	2,051	(135)	-6.6%	2,012	1,874	1,823	1,808	1,865	1,950	2,011	1,992				
27 INNER LOOP	2,129	2,041	88	4.3%	2,226	2,121	2,028	2,121	1,993	2,137	2,222	2,183				
29 TSU/UH HIRSCH	1,494	1,625	(131)	-8.0%	1,737	1,641	1,467	1,460	1,421	1,337	1,490	1,403				
30 CLINTON	564	826	(262)	-31.7%	586	570	522	556	553	557	594	576				
30 CULLEN	2,769	2,604	165	6.3%	2,877	2,796	2,561	2,727	2,715	2,734	2,914	2,828				
32 RENWICK	804	739	65	8.8%	839	747	756	782	800	827	842	838				
33 POST OAK	4,714	4,730	(16)	-0.3%	4,807	4,740	4,537	4,568	4,496	4,777	4,923	4,861				
34 MONTROSE	492	598	(107)	-17.8%	549	475	457	475	469	478	518	511				
35 FAIRVIEW	445	457	(12)	-2.7%	483	456	425	407	423	452	455	456				
36 KEMPWOOD	1,606	1,622	(16)	-1.0%	1,752	1,658	1,568	1,523	1,531	1,605	1,618	1,591				
36 LAWNDALE	1,526	1,605	(79)	-4.9%	1,665	1,575	1,490	1,447	1,455	1,525	1,537	1,512				
37 EL SOL	600	609	(10)	-1.6%	627	578	557	545	594	628	640	631				
38 MANCHESTER DOCKS	101	119	(19)	-15.8%	127	123	142	112	66	81	81	73				
39 PARKER ROAD	21	35	(14)	-39.5%	32	34	23	26	13	13	12	16				
40 PECORE	1,992	1,951	41	2.1%	2,100	2,016	1,884	1,929	1,905	1,964	2,071	2,067				
40 TELEPHONE	3,156	3,080	76	2.5%	3,326	3,194	2,985	3,056	3,017	3,111	3,282	3,275				
42 HOLMAN	1,714	1,745	(31)	-1.8%	1,924	1,789	1,570	1,638	1,764	1,650	1,785	1,593				
44 ACRES HOMES	3,103	2,910	194	6.7%	3,218	3,073	3,035	3,097	2,973	3,023	3,210	3,196				
45 TIDWELL	2,928	2,873	55	1.9%	2,976	2,903	2,878	2,865	2,907	2,833	3,010	3,053				
46 GESSNER	4,743	4,278	465	10.9%	4,818	4,674	4,691	4,400	4,470	4,853	5,039	4,998				
47 HILLCROFT	1,004	971	32	3.3%	1,061	1,015	1,003	944	955	994	1,048	1,010				
48 NAVIGATION	706	718	(12)	-1.7%	751	706	656	673	669	707	749	735				
48 W. DALLAS	663	720	(57)	-7.9%	706	663	617	632	628	664	704	691				
49 CHIMNEY ROCK	516	546	(30)	-5.5%	569	580	497	485	476	480	533	506				
50 HARRISBURG	3,646	3,692	(46)	-1.2%	3,744	3,688	3,422	3,420	3,580	3,671	3,837	3,808				
50 HEIGHTS	2,564	2,591	(27)	-1.0%	2,633	2,594	2,407	2,405	2,517	2,581	2,698	2,678				
52 HIRSCH	2,919	2,884	35	1.2%	3,208	3,027	2,806	2,955	2,832	2,772	2,926	2,829				
52 SCOTT	5,215	5,733	(519)	-9.0%	5,730	5,407	5,012	5,278	5,059	4,952	5,226	5,054				
53 BRIAR FOREST	4,068	3,702	366	9.9%	4,383	4,317	4,054	3,920	3,881	3,822	4,156	4,012				
56 AIRLINE	4,944	4,515	429	9.5%	4,985	4,909	4,772	4,736	4,745	5,053	5,147	5,203				
58 HAMMERLY	718	678	40	5.9%	716	690	665	674	733	751	770	743				
59 ALDINE MAIL	258	250	8	3.4%	267	254	260	248	248	254	275	258				
60 HARDY	284	283	2	0.5%	316	313	284	284	268	259	270	281				
60 SOUTH MacGREGOR	932	958	(25)	-2.6%	1,037	1,026	931	930	879	850	885	921				
64 LINCOLN CITY	250	265	(15)	-5.7%	260	259	230	246	260	244	253	249				
65 BISSONNET	6,180	6,638	(458)	-6.9%	6,614	6,348	5,934	5,938	5,857	6,013	6,492	6,246				
66 YALE	1,688	1,824	(135)	-7.4%	1,956	1,658	1,594	1,630	1,579	1,640	1,732	1,715				
67 DAIRY ASHFORD	745	753	(8)	-1.1%	794	757	720	744	733	682	732	796				

MAY 2011 (FY2011) - Average Weekday - By Bus Route

	FY2011 October - May	FY2010 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
68 BRAYS BAYOU	3,860	4,033	(173)	-4.3%	4,318	4,010	3,539	3,797	3,866	3,796	3,882	3,670				
70 MEMORIAL	616	583	32	5.6%	626	617	592	589	596	620	639	645				
72 WESTVIEW	752	758	(6)	-0.8%	741	718	707	695	734	776	831	811				
73 BELLFORT	4,496	4,442	54	1.2%	4,693	4,495	4,407	4,606	4,484	4,371	4,453	4,457				
75 ELDRIDGE CROSSTOWN	327	416	(89)	-21.4%	337	336	276	276	298	339	372	383				
77 LIBERTY	1,646	1,596	51	3.2%	1,802	1,687	1,563	1,586	1,612	1,586	1,695	1,638				
77 MLK	3,463	3,617	(154)	-4.3%	3,792	3,550	3,288	3,337	3,392	3,337	3,565	3,445				
78 ALABAMA	705	582	123	21.1%	741	718	633	657	679	712	764	740				
78 IRVINGTON	626	750	(124)	-16.5%	658	637	562	584	603	633	679	657				
79 WEST LITTLE YORK	1,231	1,112	118	10.6%	1,286	1,267	1,212	1,225	1,125	1,190	1,284	1,256				
80 DOWLING	756	827	(71)	-8.6%	838	786	714	683	741	715	792	781				
80 LYONS	1,060	1,014	46	4.5%	1,175	1,102	1,001	958	1,039	1,003	1,111	1,095				
81 WESTHEIMER-SHARPS TOWN	5,021	5,397	(376)	-7.0%	5,613	5,398	5,132	4,944	4,606	4,604	4,985	4,884				
82 WESTHEIMER-WEST OAKS	6,463	5,735	728	12.7%	6,390	6,174	6,102	6,148	6,408	6,679	7,019	6,782				
83 LEE ROAD	927	935	(8)	-0.8%	996	970	978	949	836	880	876	932				
85 ANTOINE	4,062	4,096	(34)	-0.8%	4,360	4,082	3,850	4,004	3,885	3,908	4,227	4,177				
86 FM1960	2,809	2,709	100	3.7%	3,026	2,826	2,784	2,781	2,762	2,657	2,819	2,819				
87 SUNNYSIDE	2,446	2,360	86	3.7%	2,519	2,490	2,199	2,377	2,504	2,428	2,572	2,482				
88 HOBBY AIRPORT	2,081	1,981	100	5.1%	2,251	2,083	1,977	1,932	2,012	2,065	2,213	2,118				
97 SETTEGAST	284	317	(33)	-10.3%	280	284	271	269	276	281	292	322				
98 BRIARGATE	562	549	13	2.4%	584	546	511	515	532	573	629	609				
102 BUSH I.A.H EXPRESS	2,563	2,403	160	6.7%	2,532	2,604	2,650	2,566	2,474	2,490	2,627	2,563				
108 VETERANS MEMORIAL EXP.	2,452	2,588	(137)	-5.3%	2,638	2,410	2,249	2,370	2,378	2,454	2,571	2,545				
131 MEMORIAL EXPRESS	1,544	1,536	8	0.5%	1,572	1,465	1,456	1,527	1,503	1,563	1,645	1,617				
132 HARWIN EXPRESS	2,229	2,078	151	7.2%	2,355	2,279	1,971	2,113	2,230	2,233	2,367	2,282				
137 NORTHSHORE EXPRESS	2,109	1,933	177	9.1%	2,187	2,128	1,992	2,034	2,013	2,149	2,200	2,170				
163 FONDREN EXPRESS	6,743	6,953	(210)	-3.0%	7,061	6,804	6,457	6,574	6,677	6,636	6,953	6,786				
170 MISSOURI CITY EXPRESS	368	451	(83)	-18.4%	409	386	319	350	357	356	385	382				
202 KUYKENDAH	1,926	2,247	(321)	-14.3%	1,972	1,949	1,602	1,852	1,947	1,990	2,081	2,015				
204 SPRING	1,344	1,373	(29)	-2.1%	1,408	1,382	1,113	1,327	1,370	1,336	1,428	1,387				
209 NORTH FWY	533	569	(36)	-6.3%	538	520	477	493	556	562	584	533				
212 SETON LAKE	652	792	(141)	-17.8%	684	630	535	639	683	671	691	680				
214 NORTHWEST STATION	2,446	2,766	(320)	-11.6%	2,428	2,502	2,065	2,410	2,571	2,430	2,616	2,548				
216 W LITTLE YORK	651	760	(108)	-14.2%	668	668	533	634	644	706	692	666				
217 CYPRESS	1,157	1,109	48	4.3%	1,107	1,131	978	1,140	1,191	1,185	1,229	1,293				
219 NW FREEWAY	217	261	(44)	-16.8%	221	209	194	184	221	225	265	218				
221 KINGSLAND	2,300	2,429	(129)	-5.3%	2,376	2,309	1,866	2,342	2,412	2,380	2,415	2,303				
222 GRAND PARKWAY	628	592	36	6.1%	633	612	488	620	651	675	686	659				
228 ADDICKS	1,956	2,186	(231)	-10.5%	2,020	1,914	1,616	1,926	2,069	2,068	2,011	2,021				
229 KATY FREEWAY	399	376	23	6.1%	455	400	325	364	401	426	446	373				
236 MAXEY ROAD	517	535	(18)	-3.4%	537	486	427	482	511	532	566	600				
237 SAN JACINTO	103	108	(5)	-4.8%	106	106	87	111	109	99	106	102				
244 MONROE	479	522	(44)	-8.4%	467	446	393	454	487	506	534	541				
245 PASADENA	29	30	(1)	-3.5%	31	29	25	29	28	30	32	27				
246 BAY AREA	1,691	1,732	(41)	-2.4%	1,715	1,661	1,376	1,643	1,715	1,772	1,856	1,790				
247 FUQUA	882	1,019	(137)	-13.4%	883	865	738	903	924	899	925	922				
249 GULF FREEWAY	343	320	23	7.1%	330	334	323	331	331	352	384	357				
255 KINGWOOD	993	1,076	(83)	-7.7%	984	994	807	1,021	1,037	1,009	1,049	1,041				
256 EASTEX	813	973	(160)	-16.4%	860	810	669	762	810	820	910	866				
257 TOWNSEN	937	975	(38)	-3.9%	956	932	775	909	954	945	994	1,028				
259 EASTEX FREEWAY	248	236	12	5.1%	269	263	223	216	243	265	265	243				
261 WEST LOOP	398	534	(135)	-25.3%	425	381	295	363	414	422	440	448				
262 WESTWOOD	649	736	(86)	-11.7%	691	639	530	638	650	658	709	681				
265 WEST BELLFORT	2,540	2,723	(183)	-6.7%	2,627	2,449	2,059	2,413	2,472	3,176	2,545	2,576				
269 SOUTHWEST FREEWAY	16	16	(1)	-4.3%	16	15	13	13	15	18	18	17				
274 WESTCHASE/GESSNER	463	569	(106)	-18.6%	475	458	398	462	469	482	482	478				
283 KUYKENDAH/GREENWAY	357	405	(47)	-11.7%	365	337	280	333	345	368	415	416				
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	268	275	(6)	-2.2%	260	242	200	245	259	296	319	327				
292 W. BELL-WOOD/TMC	649	772	(123)	-15.9%	668	668	584	631	675	653	672	639				
297 S POINT-MONROE/TMC	943	992	(48)	-4.8%	988	958	827	920	951	921	982	1,002				
298 ADDICKS-NWTC/TMC	1,122	1,206	(84)	-6.9%	1,158	1,152	952	1,079	1,165	1,112	1,188	1,173				

MAY 2011 (FY2011) - Average Weekday - By Bus Route

	FY2011 October - May	FY2010 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
302 POLK SHUTTLE	49	86	(37)	-42.7%	42	40	47	35	42	60	66	63				
303 WEST SHUTTLE	244	248	(5)	-1.9%	216	253	247	217	290	241	247	239				
304 KASHMERE SHUTTLE	49	118	(70)	-58.9%	26	24	18	12	17	93	97	101				
305 HIRAM CLARKE SHUTTLE	86	102	(16)	-15.5%	78	76	83	98	86	89	80	96				
306 FALLBROOK SHUTTLE	93	157	(64)	-40.8%	69	64	68	113	54	126	122	128				
308 NORTHWEST SHUTTLE	81	171	(90)	-52.7%	48	67	72	66	63	102	117	113				
313 ALLEN PARKWAY	398	448	(51)	-11.3%	405	396	350	387	388	414	418	426				
320 TMC WHITE	3,841	5,041	(1,200)	-23.8%	4,133	3,710	3,492	3,783	4,094	3,997	3,936	3,585				
321 TMC BLUE	944	1,414	(470)	-33.2%	1,006	996	848	924	931	919	955	974				
322 TMC RED	1,071	1,890	(819)	-43.3%	1,107	1,050	1,066	1,154	1,027	1,005	1,102	1,058				
352 SWINGLE SHUTTLE	135		135	N/A	127	127	124	122	144	139	144	151				
402 BELLAIRE QUICKLINE	667	574	94	16.3%	703	645	575	592	656	683	758	725				
426 TMC SWIFTLINE	249	267	(18)	-6.7%	260	245	245	245	238	240	262	257				
500 AIRPORT DIRECT	183	113	70	61.5%	133	129	121	118	164	223	283	294				
TOTAL	225,432	229,012	(3,580)	-1.6%	236,754	226,921	211,904	218,340	220,165	224,751	234,623	229,999				

¹ Route 75 Energy Corridor Connector began operation on January 25, 2010 (FY2010).

² Route 352 Swingle Shuttle began operation on June 1, 2010 (FY2010).

³ METRO made significant route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 32 Renwick. The layover on the 32 Renwick was relocated and travel times were adjusted for more reliable service.

B) 36 Kempwood / 46 Gessner / 58 Hammerly. Route realignments were made to the 36 Kempwood, 46 Gessner and 58 Hammerly to simplify the routes.

C) 75 Energy Corridor / 67 Dairy Ashford. The 75 Energy Corridor and 67 Dairy Ashford were re-structured. As part of the re-structuring, the 75 Energy Corridor was renamed the 75 Eldridge Crosstown. In addition, two one-way loops on the 75 were eliminated and the route was extended to the Mission Bend P & R as well as a change in mid-day frequencies and later PM service. The re-structuring of the 67 Dairy Ashford extended the route to the Addicks P & R and improved headways.

D) 81 Westheimer - Sharpstown / 82 Westheimer - West Oaks. There was a realignment of trips from the 81 Westheimer - Sharpstown to the 82 Westheimer - West Oaks due to increased demand.

E) 87 Sunnyside. The 87 Sunnyside was extended to the HCC South Campus.

F) 352 Swingle Shuttle. Additional trips were added to the 352 Swingle Shuttle to accommodate demand.

G) 426 TMC Swiftline. Two additional earlier AM Westbound trips were added.

H) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

⁴ January 2011 Route 500 Airport Direct ridership restated to reflect data from passenger count cards not available at the time January 2011 report was issued.

MAY 2011 (FY2011) - Average Saturday - By Bus Route

	FY2011 October - May	FY2010 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	1,839	1,548	291	18.8%	1,821	1,627	2,182	1,941	1,466	1,793	1,847	2,035				
2 BELLAIRE	5,274	4,967	307	6.2%	5,542	5,094	5,441	5,126	4,983	5,260	5,727	5,022				
3 LANGLEY	478	483	(6)	-1.2%	486	471	501	461	418	459	503	523				
3 W. GRAY	439	398	41	10.3%	446	432	460	423	384	422	462	480				
4 BEECHNUT	2,357	2,106	251	11.9%	2,459	2,295	2,475	2,171	2,355	2,324	2,449	2,332				
5 KASHMERE	875	955	(81)	-8.4%	876	786	943	823	824	767	1,013	966				
5 SOUTHMORE	1,310	1,492	(182)	-12.2%	1,312	1,177	1,412	1,233	1,234	1,149	1,518	1,447				
6 JENSEN	1,026	959	67	7.0%	1,079	983	1,054	966	894	1,024	1,094	1,110				
6 TANGLEWOOD	402	441	(38)	-8.7%	423	386	414	379	351	402	429	436				
8 S.MAIN	1,397	1,299	98	7.5%	1,478	1,364	1,515	1,227	1,365	1,298	1,449	1,479				
9 N.MAIN	436	488	(52)	-10.7%	459	391	451	401	431	444	466	447				
9 GULFTON	686	664	22	3.3%	722	615	709	630	678	698	733	702				
10 WILLOWBEND	680	641	39	6.0%	628	599	702	647	644	791	727	704				
11 ALMEDA	932	831	101	12.2%	960	855	1,026	859	890	934	931	1,002				
11 NANCE	629	610	19	3.1%	648	577	692	580	600	630	638	676				
14 HIRAM CLARKE	1,428	1,275	153	12.0%	1,481	1,283	1,469	1,407	1,487	1,437	1,451	1,408				
15 FULTON	1,327	1,249	78	6.2%	1,322	1,195	1,429	1,341	1,311	1,212	1,415	1,390				
18 KIRBY	299	262	37	14.0%	318	282	302	273	297	298	326	294				
19 WILCREST	650	587	63	10.8%	688	668	724	715	594	599	602	609				
20 CANAL	1,170	1,162	7	0.6%	1,166	1,050	1,144	1,072	1,126	1,231	1,255	1,313				
20 LONG POINT	1,354	1,375	(21)	-1.5%	1,350	1,216	1,324	1,240	1,303	1,425	1,452	1,520				
23 CROSSTIMBERS	695	568	127	22.3%	623	640	700	682	855	645	744	670				
24 NORTHLINE	1,413	1,309	104	7.9%	1,372	1,304	1,478	1,409	1,423	1,426	1,461	1,434				
25 RICHMOND	2,926	2,903	22	0.8%	3,022	2,902	2,996	2,820	2,916	2,870	3,048	2,829				
26 OUTER LOOP	817	866	(49)	-5.6%	792	737	829	764	847	821	850	899				
27 INNER LOOP	923	858	65	7.6%	1,001	829	941	860	924	853	974	1,004				
29 TSU/UH HIRSCH	750	771	(22)	-2.8%	862	770	830	681	725	676	754	699				
30 CLINTON	342	354	(12)	-3.4%	354	307	371	329	364	350	363	299				
30 CULLEN	1,730	1,815	(84)	-4.7%	1,790	1,552	1,876	1,663	1,841	1,771	1,836	1,511				
33 POST OAK	2,461	2,313	148	6.4%	2,507	2,449	2,631	2,358	2,396	2,384	2,451	2,511				
36 KEMPWOOD	702	729	(27)	-3.7%	774	679	738	688	654	712	724	648				
36 LAWDALE	887	836	51	6.1%	977	857	932	869	826	899	914	819				
37 EL SOL	410	435	(25)	-5.7%	403	358	391	377	437	392	454	466				
40 PECORE	1,062	960	102	10.6%	1,080	960	1,072	965	1,131	1,095	1,097	1,098				
40 TELEPHONE	1,714	1,706	9	0.5%	1,743	1,549	1,731	1,557	1,825	1,767	1,770	1,772				
42 HOLMAN	695	716	(21)	-2.9%	775	678	741	660	694	705	652	658				
44 ACRES HOMES	2,115	1,828	287	15.7%	2,045	1,874	2,254	2,104	2,195	2,083	2,174	2,190				
45 TIDWELL	1,811	1,700	112	6.6%	1,796	1,607	2,058	1,814	1,897	1,660	1,812	1,847				
46 GESSNER	3,097	2,750	346	12.6%	3,044	2,963	3,179	2,822	3,175	3,061	3,294	3,236				
47 HILLCROFT	761	763	(2)	-0.3%	795	707	760	723	710	822	792	778				
48 NAVIGATION	380	380	(0)	-0.1%	365	337	368	353	446	412	389	369				
49 CHIMNEY ROCK	332	310	22	7.1%	335	326	349	314	334	312	342	345				
50 HARRISBURG	2,392	2,183	209	9.6%	2,453	2,292	2,365	2,292	2,407	2,352	2,468	2,508				
50 HEIGHTS	1,530	1,471	59	4.0%	1,569	1,466	1,513	1,466	1,539	1,504	1,579	1,604				
52 HIRSCH	1,998	1,986	11	0.6%	2,073	1,859	2,137	1,996	2,024	1,962	2,044	1,887				
52 SCOTT	3,200	3,035	165	5.4%	3,321	2,978	3,423	3,197	3,242	3,142	3,273	3,023				
53 BRIAR FOREST	1,751	1,543	208	13.5%	1,840	1,769	1,998	1,766	1,589	1,609	1,775	1,659				
56 AIRLINE	3,865	3,732	133	3.6%	3,915	3,609	3,753	3,577	3,832	4,013	4,196	4,028				
58 HAMMERLY	433	415	18	4.3%	436	430	454	408	476	430	419	409				
60 SOUTH MacGREGOR	512	497	15	3.1%	520	489	486	516	531	509	555	494				
65 BISSONNET	3,481	3,552	(71)	-2.0%	3,927	3,238	3,873	3,741	3,253	3,198	3,283	3,331				
66 YALE	1,372	1,311	61	4.6%	1,471	1,266	1,496	1,303	1,347	1,362	1,382	1,347				
68 BRAYS BAYOU	1,687	1,551	136	8.8%	1,797	1,652	1,687	1,589	1,641	1,626	1,782	1,722				
72 WESTVIEW	513	517	(5)	-0.9%	541	444	507	514	489	508	562	537				
73 BELLFORT	2,737	2,413	324	13.4%	2,832	2,693	2,804	2,700	2,762	2,615	2,775	2,716				
77 LIBERTY	1,005	1,018	(13)	-1.3%	1,068	956	986	990	1,017	956	1,034	1,032				
77 MLK	1,803	2,091	(288)	-13.8%	1,916	1,715	1,769	1,776	1,825	1,715	1,856	1,851				
78 IRVINGTON	481	575	(94)	-16.3%	439	464	450	483	469	506	522	514				
79 WEST LITTLE YORK	762	668	94	14.0%	795	704	853	768	753	709	765	746				

MAY 2011 (FY2011) - Average Saturday - By Bus Route

	FY2011 October - May	FY2010 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
80 DOWLING	438	425	13	3.0%	449	423	471	433	412	418	452	443				
80 LYONS	846	733	113	15.4%	869	819	910	837	796	807	874	857				
81 WESTHEIMER-SHARPSTOWN	3,182	3,328	(147)	-4.4%	3,284	3,100	3,256	2,985	3,146	3,119	3,306	3,257				
82 WESTHEIMER-WEST OAKS	4,828	4,471	357	8.0%	5,103	4,847	5,207	4,541	4,525	4,733	4,984	4,684				
83 LEE ROAD	610	566	44	7.9%	632	601	642	650	579	561	623	593				
85 ANTOINE	2,276	2,171	105	4.8%	2,281	2,083	2,270	2,179	2,257	2,235	2,490	2,414				
86 FM1960	1,725	1,637	88	5.3%	1,742	1,669	1,767	1,743	1,753	1,599	1,693	1,833				
87 SUNNYSIDE	1,033	1,007	26	2.6%	1,049	919	1,042	998	984	1,028	1,146	1,097				
88 HOBBY AIRPORT	1,344	1,373	(29)	-2.1%	1,314	1,250	1,399	1,362	1,402	1,393	1,336	1,292				
98 BRIARGATE	228	213	15	7.1%	232	215	232	238	219	216	237	238				
102 BUSH I.A.H EXPRESS	1,701	1,673	28	1.7%	1,688	1,683	1,720	1,668	1,653	1,638	1,830	1,725				
131 MEMORIAL EXPRESS	621	596	25	4.2%	649	579	668	637	593	646	596	603				
132 HARWIN EXPRESS	672	721	(49)	-6.8%	707	728	684	634	589	634	644	755				
137 NORTHSHORE EXPRESS	1,049	928	120	12.9%	1,047	947	1,006	1,080	1,003	1,156	1,061	1,089				
163 FONDREN EXPRESS	4,187	4,217	(30)	-0.7%	4,400	3,908	4,318	4,270	4,285	3,969	4,439	3,907				
302 POLK SHUTTLE	51	106	(55)	-51.8%	10	36	41	6	110	66	72	67				
303 WEST SHUTTLE	91	94	(3)	-3.5%	51	51	72	98	123	120	97	116				
308 NORTHWEST SHUTTLE	129	331	(202)	-61.0%	122	53	125	80	142	167	164	179				
500 AIRPORT DIRECT	130	82	48	59.2%	82	88	70	89	121	187	215	191				
TOTAL	105,670	101,894	3,776	3.7%	108,736	99,755	110,047	102,337	104,139	103,721	109,902	106,725				

¹ METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

² January 2011 Route 500 Airport Direct ridership restated to reflect data from passenger count cards not available at the time January 2011 report was issued.

MAY 2011 (FY2011) - Average Sunday - By Bus Route

	FY2011 October - May	FY2010 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	1,173	1,026	147	14.3%	1,227	1,073	1,224	1,141	983	1,184	1,265	1,286				
2 BELLAIRE	3,302	3,126	175	5.6%	3,520	3,030	3,039	2,850	3,461	3,331	3,649	3,532				
3 LANGLEY	390	383	7	1.9%	401	375	355	358	393	399	423	415				
3 W. GRAY	243	242	0	0.2%	250	233	221	223	245	249	264	259				
4 BEECHNUT	1,751	1,559	192	12.4%	1,883	1,724	1,671	1,510	1,767	1,742	1,915	1,798				
5 KASHMERE	672	739	(67)	-9.1%	776	683	566	575	648	678	681	767				
5 SOUTHWEST	919	876	44	5.0%	1,062	935	775	787	887	927	932	1,049				
6 JENSEN	897	903	(6)	-0.7%	996	953	836	755	830	987	874	946				
8 S.MAIN	754	704	50	7.1%	799	743	739	614	793	795	773	775				
9 N.MAIN	432	490	(59)	-12.0%	455	436	414	433	441	419	467	388				
10 WILLOWBEND	356	366	(10)	-2.8%	391	379	363	315	338	370	311	378				
11 ALMEDA	421	404	18	4.3%	443	406	377	361	465	406	460	450				
11 NANCE	279	294	(16)	-5.3%	293	268	250	239	308	268	304	298				
14 HIRAM CLARKE	1,006	942	64	6.8%	1,026	923	983	896	1,075	1,061	1,027	1,057				
15 FULTON	912	874	39	4.4%	938	902	894	806	961	847	957	993				
20 CANAL	986	874	112	12.8%	976	939	941	782	1,002	1,067	1,062	1,118				
20 LONG POINT	1,170	1,073	98	9.1%	1,159	1,115	1,117	928	1,190	1,267	1,260	1,327				
23 CROSSTIMBERS	419	353	66	18.7%	393	447	422	387	466	395	419	421				
24 NORTHLINE	1,082	975	107	11.0%	1,108	1,049	1,062	972	1,154	1,138	1,127	1,046				
25 RICHMOND	1,724	1,750	(25)	-1.5%	1,950	1,827	1,656	1,390	1,792	1,776	1,620	1,783				
26 OUTER LOOP	480	517	(38)	-7.3%	488	451	434	389	505	505	540	524				
27 INNER LOOP	537	517	20	3.8%	518	506	527	468	545	553	592	583				
30 CLINTON	338	328	10	3.1%	375	330	331	311	350	334	332	345				
30 CULLEN	1,278	1,306	(29)	-2.2%	1,416	1,246	1,248	1,175	1,320	1,261	1,253	1,303				
33 POST OAK	1,713	1,575	138	8.8%	1,617	1,693	1,761	1,530	1,646	1,805	1,816	1,834				
36 LAWNDALE	631	645	(15)	-2.3%	669	621	610	549	640	705	584	668				
37 EL SOL	377	382	(4)	-1.1%	387	349	378	294	377	391	453	390				
40 PECORE	634	722	(88)	-12.2%	670	608	608	523	648	644	699	671				
40 TELEPHONE	1,409	1,308	102	7.8%	1,489	1,351	1,352	1,163	1,441	1,431	1,555	1,492				
42 HOLMAN	247	273	(25)	-9.3%	261	248	237	224	254	241	251	263				
44 ACRES HOMES	1,400	1,264	137	10.8%	1,339	1,385	1,428	1,237	1,447	1,466	1,370	1,530				
45 TIDWELL	1,189	1,128	61	5.4%	1,227	1,113	1,152	1,039	1,242	1,225	1,207	1,306				
46 GESSNER	1,737	1,495	242	16.2%	1,696	1,700	1,803	1,353	1,842	1,758	1,920	1,822				
47 HILLCROFT	399	394	5	1.3%	441	394	368	341	431	400	399	421				
48 NAVIGATION	242	251	(8)	-3.4%	244	227	246	220	235	247	248	271				
50 HARRISBURG	1,604	1,495	109	7.3%	1,685	1,506	1,513	1,336	1,571	1,674	1,760	1,785				
50 HEIGHTS	956	868	87	10.1%	1,004	897	902	796	936	997	1,048	1,063				
52 HIRSCH	1,308	1,360	(52)	-3.9%	1,319	1,240	1,275	1,141	1,342	1,355	1,430	1,359				
52 SCOTT	2,064	2,044	20	1.0%	2,082	1,957	2,012	1,801	2,117	2,139	2,256	2,145				
53 BRIAR FOREST	1,233	1,097	136	12.4%	1,321	1,290	1,289	1,023	1,256	1,203	1,217	1,265				
56 AIRLINE	3,571	3,315	257	7.8%	3,752	3,398	3,331	2,917	3,492	3,966	3,888	3,828				
60 SOUTH MacGREGOR	308	315	(7)	-2.2%	299	305	297	280	344	297	312	333				
65 BISSONNET	2,360	2,232	129	5.8%	2,540	2,402	2,334	2,113	2,260	2,361	2,488	2,386				
66 YALE	827	762	65	8.5%	848	833	795	751	777	863	874	875				
68 BRAYS BAYOU	1,002	985	18	1.8%	1,005	941	869	896	1,020	1,050	1,136	1,102				
72 WESTVIEW	385	413	(28)	-6.9%	370	393	368	310	371	375	455	434				
73 BELLFORT	1,266	1,252	13	1.1%	1,347	1,293	1,225	1,168	1,387	1,254	1,245	1,206				
77 LIBERTY	767	893	(126)	-14.1%	827	751	743	646	796	777	832	763				
77 MLK	1,105	998	107	10.7%	1,192	1,082	1,071	930	1,146	1,119	1,199	1,099				
78 IRVINGTON	305	350	(45)	-12.9%	322	280	312	239	301	345	318	322				
80 DOWLING	314	320	(5)	-1.7%	336	295	305	261	323	294	340	361				
80 LYONS	551	526	25	4.8%	589	517	534	457	566	515	596	633				
81 WESTHEIMER-SHARPSTOWN	2,180	2,233	(53)	-2.4%	2,333	2,318	2,253	1,951	2,047	2,118	2,391	2,030				
82 WESTHEIMER-WEST OAKS	3,317	3,074	243	7.9%	3,495	3,331	3,409	2,944	3,187	3,425	3,639	3,105				
83 LEE ROAD	409	417	(8)	-1.8%	432	393	415	363	437	418	414	401				
85 ANTOINE	1,633	1,652	(19)	-1.1%	1,689	1,572	1,544	1,414	1,694	1,672	1,742	1,737				
86 FM1980	1,145	1,024	121	11.8%	1,182	1,141	1,174	1,018	1,161	1,102	1,134	1,249				
87 SUNNYSIDE	653	625	28	4.4%	677	612	620	588	705	697	640	685				
102 BUSH I.A.H EXPRESS	1,393	1,373	20	1.4%	1,384	1,402	1,361	1,292	1,356	1,357	1,504	1,487				
137 NORTHSHORE EXPRESS	636	629	7	1.1%	567	556	549	503	727	717	684	782				
163 FONDREN EXPRESS	2,882	3,069	(188)	-6.1%	2,990	2,744	2,772	2,483	3,005	3,047	3,063	2,950				
302 POLK SHUTTLE	43	79	(35)	-44.9%	20	23	-	10	102	68	51	72				
303 WEST SHUTTLE	99	126	(27)	-21.1%	102	102	108	79	101	105	99	96				
308 NORTHWEST SHUTTLE	72	134	(62)	-46.6%	65	62	51	49	59	96	90	100				
500 AIRPORT DIRECT	186	93	94	101.1%	101	102	75	91	128	228	423	340				
TOTAL	66,071	63,806	2,265	3.5%	68,756	64,401	63,897	56,988	66,840	67,904	70,278	69,502				

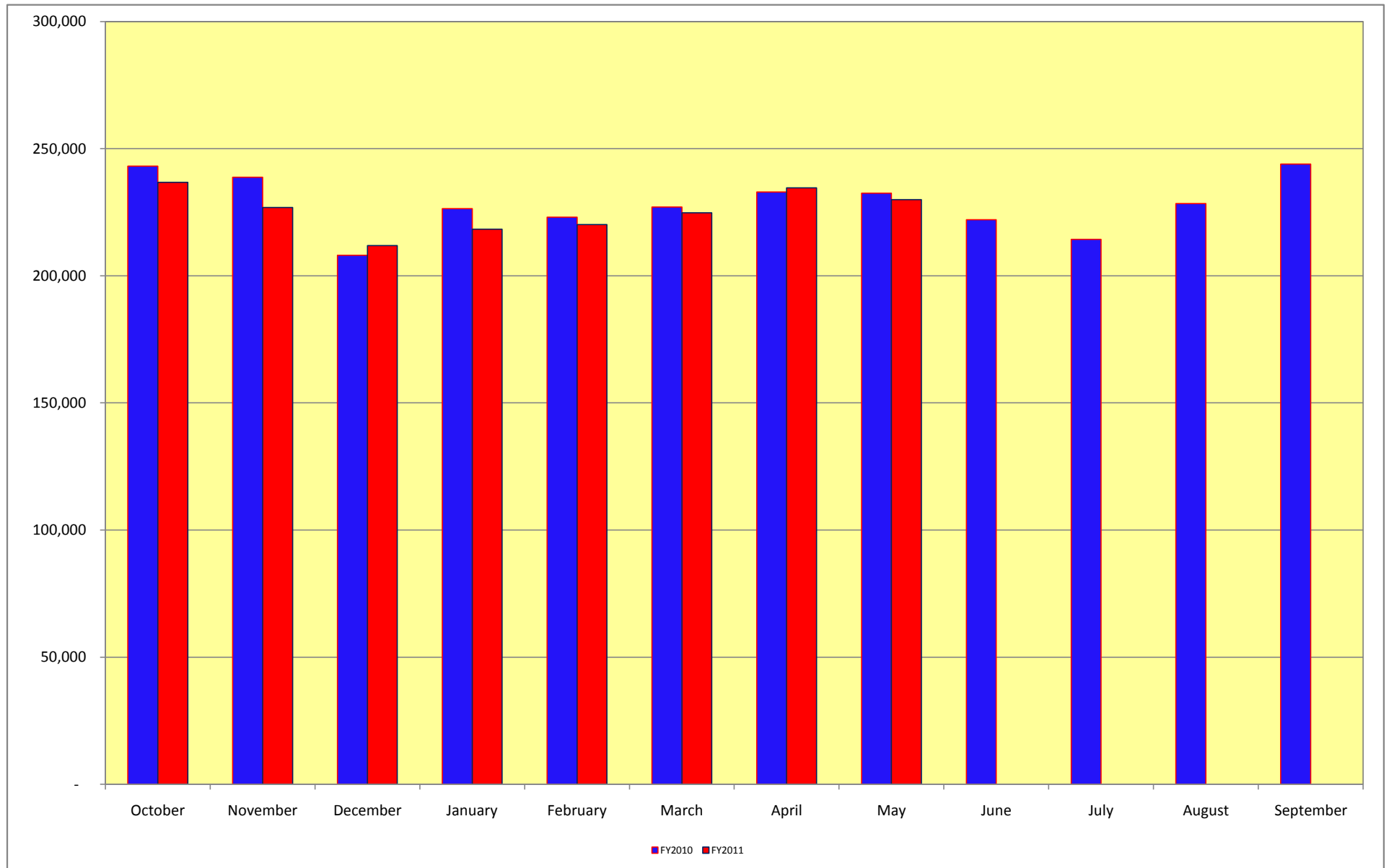
¹ 302 Polk Shuttle (Sunday) recorded trips with zero boardings in December 2010.² METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

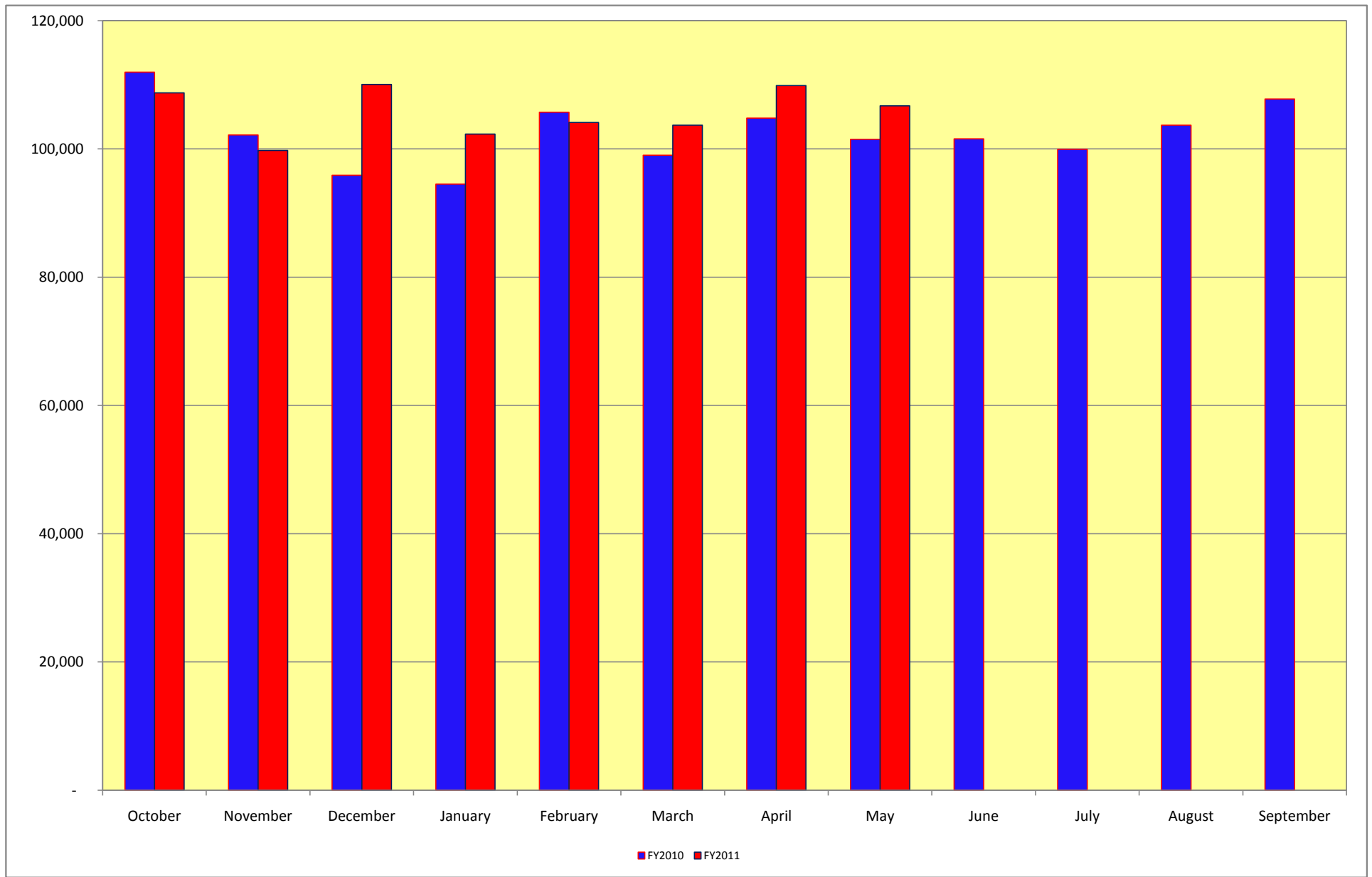
B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

³ January 2011 Sunday ridership adjusted to reflect an overreporting of number of trips used in calculating ridership.⁴ January 2011 Route 500 Airport Direct ridership restated to reflect data from passenger count cards not available at the time January 2011 report was issued.

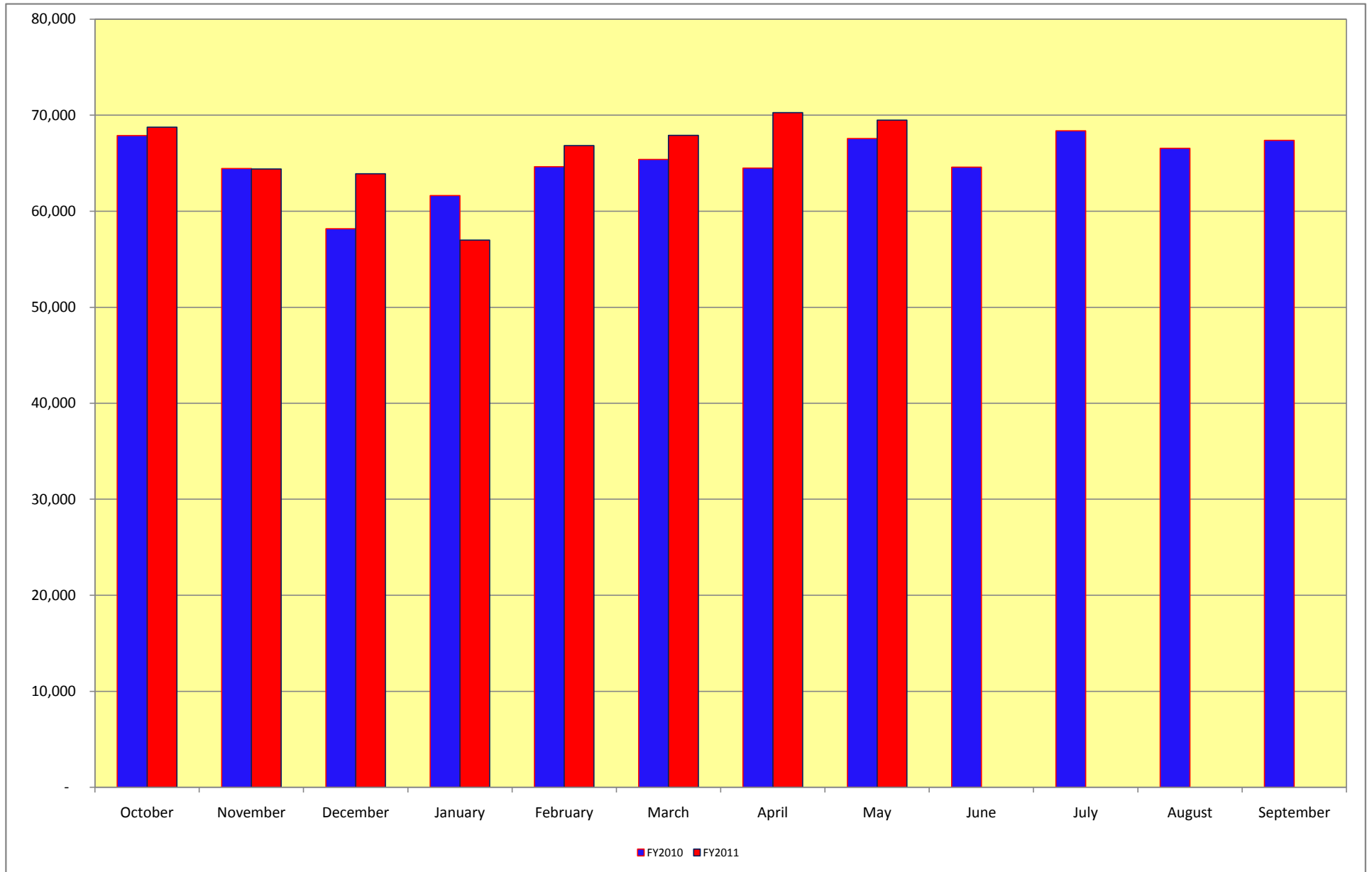
AVERAGE WEEKDAY BOARDINGS - METROBus



AVERAGE SATURDAY BOARDINGS - METROBus



AVERAGE SUNDAY BOARDINGS - METROBus



MAY 2011 (FY2011) - Average Weekday - By Rail Station

	FY2011 October - May	FY2010 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	1,808	1,775	34	1.9%	1,892	1,855	1,645	1,696	1,789	1,863	1,888	1,839				
RELIANT PARK	884	862	22	2.5%	872	882	678	855	927	957	1,073	827				
SMITH LANDS	2,765	2,881	(116)	-4.0%	2,968	2,855	2,558	2,594	2,601	2,861	2,885	2,800				
TMC TC	3,044	2,988	57	1.9%	3,234	3,081	2,684	2,873	3,044	3,283	3,230	2,927				
DRYDEN	4,561	4,537	24	0.5%	4,786	4,604	4,208	4,279	4,379	4,860	4,811	4,558				
HERMANN HOSPITAL / ZOO	2,704	2,829	(125)	-4.4%	2,908	2,787	2,384	2,591	2,623	2,842	2,831	2,669				
HERMANN PARK / RICE UNIV	431	455	(24)	-5.4%	485	447	384	372	377	454	473	455				
MUSEUM DISTRICT	991	1,116	(125)	-11.2%	1,051	1,023	910	905	908	1,051	1,053	1,029				
WHEELER	2,948	3,000	(52)	-1.7%	3,102	3,032	2,701	2,732	2,949	3,053	3,119	2,892				
HCC / ENSEMBLE	2,056	2,118	(61)	-2.9%	2,321	2,134	1,653	1,917	2,244	2,305	2,229	1,647				
McGOWEN	1,211	1,302	(91)	-7.0%	1,272	1,231	1,111	1,194	1,181	1,248	1,283	1,167				
DOWNTOWN TC	2,826	2,842	(17)	-0.6%	3,004	2,851	2,558	2,731	2,811	2,898	2,954	2,797				
BELL	721	719	2	0.2%	680	699	618	715	766	731	813	747				
MAIN STREET SQUARE	3,610	3,706	(96)	-2.6%	3,904	3,672	3,302	3,271	3,437	3,824	3,906	3,561				
PRESTON	2,576	2,587	(11)	-0.4%	2,767	2,555	2,264	2,367	2,464	2,661	2,849	2,678				
UH - DOWNTOWN	1,825	1,747	78	4.5%	1,913	1,890	1,456	1,661	1,977	2,076	2,004	1,621				
TOTAL	34,960	35,463	(503)	-1.4%	37,159	35,597	31,113	32,753	34,477	36,969	37,401	34,215				

LEGEND

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TMC TC = Texas Medical Center Transit Center
Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo
Hermann Park / Rice Univ = Hermann Park / Rice University
HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater
Downtown TC = Downtown Transit Center
UH - Downtown = University of Houston - Downtown

	FY2011 October - May	FY2010 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	823	775	47	6.1%	882	668	629	827	1,015	745	956	859				
RELIANT PARK	653	559	94	16.8%	489	407	399	1,025	1,292	511	643	457				
SMITH LANDS	250	254	(3)	-1.4%	293	219	249	216	295	244	257	229				
TMC TC	1,137	1,105	32	2.9%	1,277	1,110	1,029	1,065	1,091	1,112	1,231	1,179				
DRYDEN	753	778	(25)	-3.2%	879	670	565	893	649	732	836	796				
HERMANN HOSPITAL / ZOO	718	698	20	2.9%	937	627	524	593	615	838	834	776				
HERMANN PARK / RICE UNIV	426	436	(10)	-2.4%	587	383	338	327	277	480	540	476				
MUSEUM DISTRICT	463	455	9	1.9%	529	426	350	438	415	481	533	534				
WHEELER	1,597	1,628	(31)	-1.9%	1,710	1,580	1,404	1,494	1,665	1,497	1,708	1,715				
HCC / ENSEMBLE	714	767	(53)	-6.9%	861	679	655	669	731	665	767	687				
McGOWEN	550	559	(8)	-1.5%	600	538	482	545	512	505	616	606				
DOWNTOWN TC	1,234	1,305	(72)	-5.5%	1,441	1,257	1,155	1,212	1,240	1,043	1,306	1,215				
BELL	313	327	(13)	-4.1%	370	275	279	353	421	206	318	285				
MAIN STREET SQUARE	1,759	1,815	(55)	-3.0%	2,178	1,765	1,498	1,532	1,536	1,759	2,082	1,725				
PRESTON	1,010	1,036	(26)	-2.5%	1,148	954	883	953	992	924	1,150	1,075				
UH - DOWNTOWN	556	573	(17)	-3.0%	613	492	493	511	588	517	624	608				
TOTAL	12,955	13,067	(112)	-0.9%	14,793	12,050	10,932	12,651	13,334	12,259	14,402	13,220				

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NOTES

- 1 METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 23 - 24, 2011.

	FY2011 October - May	FY2010 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	610	628	(18)	-2.9%	588	607	477	421	645	677	739	731				
RELIANT PARK	409	444	(35)	-7.9%	317	469	223	268	648	359	477	516				
SMITH LANDS	166	176	(10)	-5.8%	204	167	136	89	167	161	216	185				
TMC TC	857	863	(5)	-0.6%	927	844	669	666	899	917	1,022	915				
DRYDEN	585	587	(2)	-0.4%	617	553	479	458	598	608	721	642				
HERMANN HOSPITAL / ZOO	537	525	12	2.2%	595	546	419	358	523	710	590	558				
HERMANN PARK / RICE UNIV	310	327	(17)	-5.1%	384	228	146	129	291	338	595	372				
MUSEUM DISTRICT	339	377	(38)	-10.2%	390	346	254	223	337	362	391	406				
WHEELER	1,033	1,128	(95)	-8.4%	1,155	988	927	704	1,059	1,104	1,173	1,154				
HCC / ENSEMBLE	493	602	(109)	-18.1%	550	537	416	348	493	509	571	523				
McGOWEN	335	393	(58)	-14.7%	379	364	257	222	361	330	382	390				
DOWNTOWN TC	982	1,092	(109)	-10.0%	1,170	953	875	745	1,045	1,017	1,005	1,048				
BELL	221	224	(3)	-1.5%	220	241	171	131	286	219	258	243				
MAIN STREET SQUARE	1,110	1,268	(158)	-12.5%	1,209	1,097	979	762	1,058	1,141	1,283	1,349				
PRESTON	742	856	(114)	-13.3%	898	719	603	534	699	705	902	875				
UH - DOWNTOWN	376	433	(57)	-13.2%	348	337	297	240	421	459	441	468				
TOTAL	9,106	9,924	(818)	-8.2%	9,948	8,993	7,328	6,298	9,529	9,616	10,763	10,374				

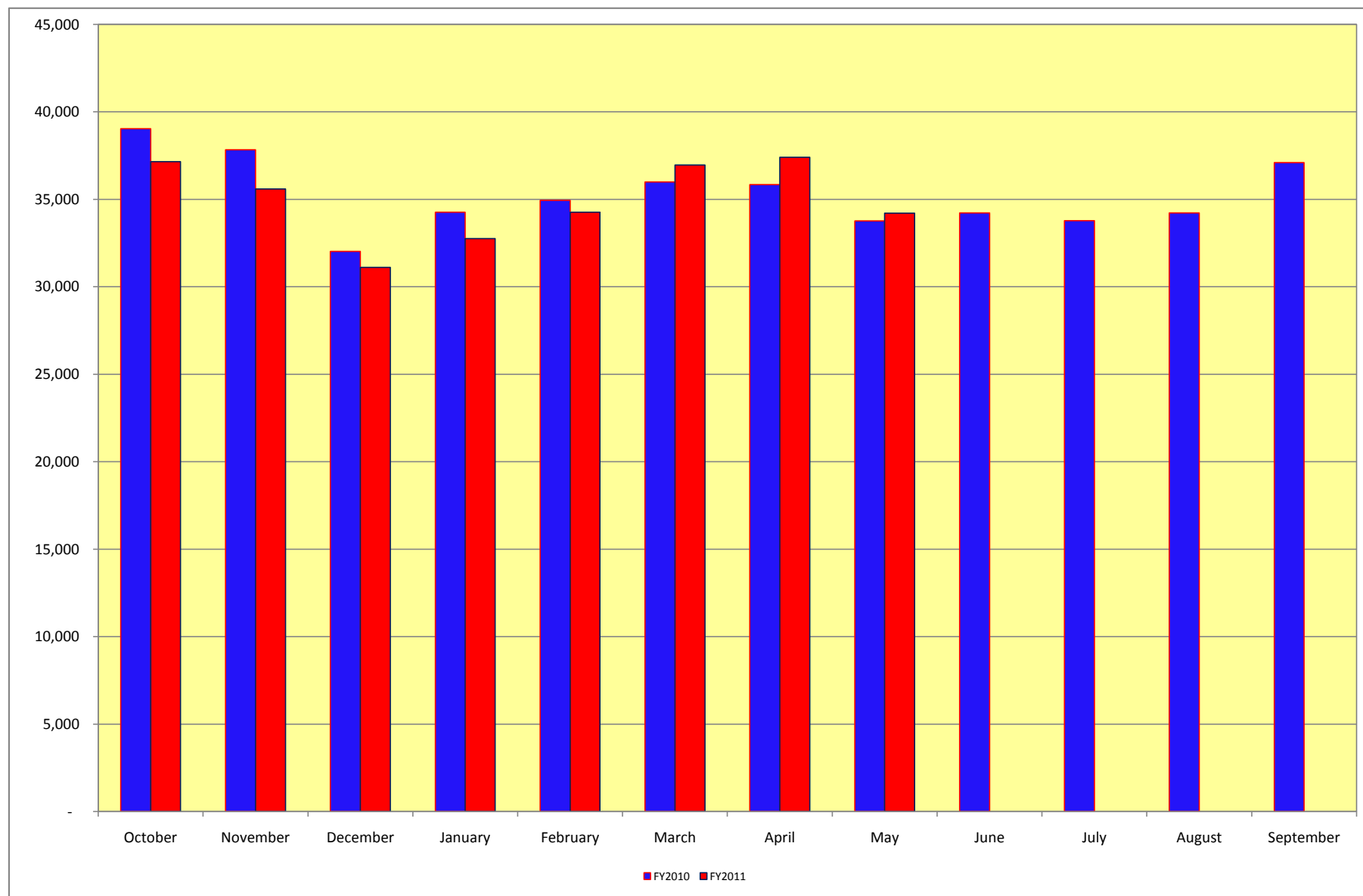
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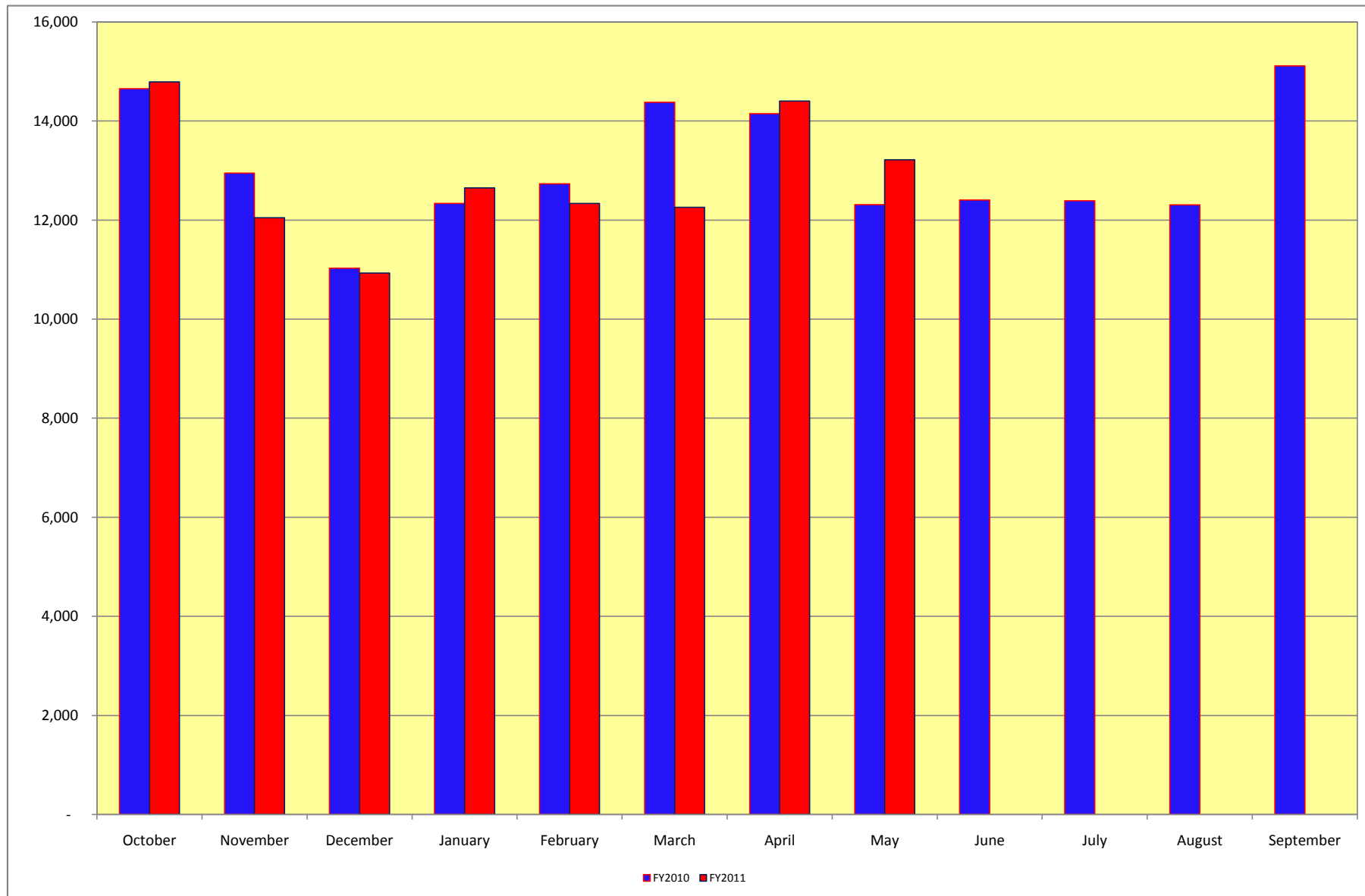
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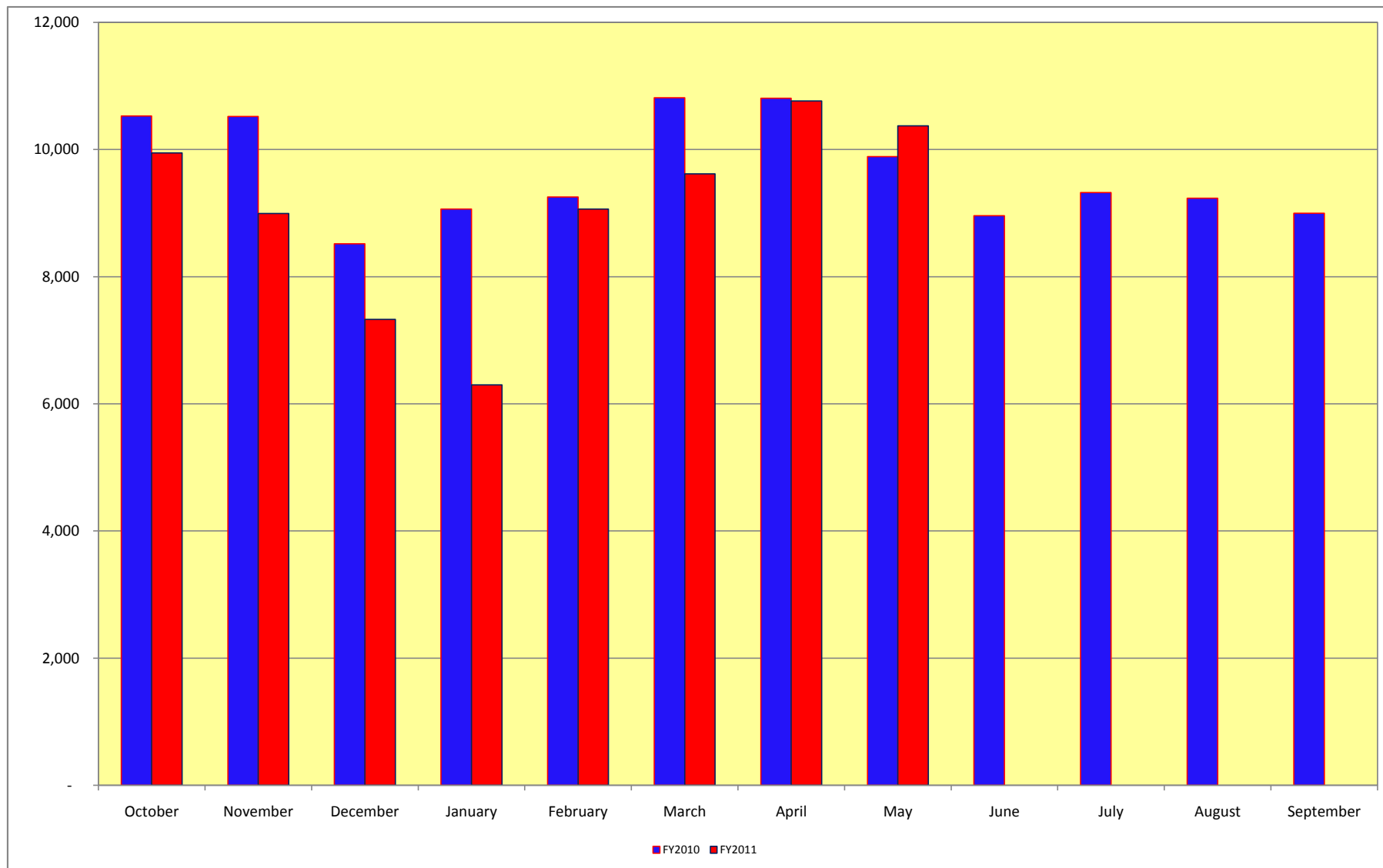
AVERAGE WEEKDAY BOARDINGS - METRORail



AVERAGE SATURDAY BOARDINGS - METRORail



AVERAGE SUNDAY BOARDINGS - METRORail



MAY 2011 (FY2011)
METROBus Indicators - Explanation of Information

How can I evaluate the ridership (demand) and the service resources supplied to each route (supply)?

METRO uses four indicators in its comparative / route ranking model. The four indicators are:

- 1) Passenger Boardings per Revenue Mile;
- 2) Passenger Boardings per Revenue Hour;
- 3) Total Subsidy per Passenger Boarding; and
- 4) Operating Ratio.

These four factors provide a balanced weighting between effectiveness measures (the first two factors), and efficiency measures (the last two factors). By using the two effectiveness indicators, the reader can compare the effectiveness of multiple bus routes. (NOTE: With only 1 rail line, there is no opportunity to compare effectiveness with other rail lines in METRO's system at this time.)

The indicator passenger boardings per revenue mile is calculated by dividing the number of average daily passenger boardings by route by the daily number of revenue miles of service supplied on that route. The indicator passenger boardings per revenue hour is calculated by dividing the number of average daily passenger boardings by the daily number of revenue hours of service supplied on that route.

The indicators are presented in two different formats on the following pages. The first format for presentation is by route number order. Route number format allows the reader to look at the performance on one or more routes of interest. The second format for presentation is by indicator performance, highest to lowest. For ease of viewing, an additional visual presentation format has been added. Routes with indicators in the first (best) quartile are shown in white, while those in the second (next-best) quartile are shown in gray, those in the third quartile are shown in pink, and those in the fourth (worst) quartile are shown in purple.

Additionally, the report includes charts showing the performance of the ten best and ten worst routes by indicator along with the average performance.

NOTE: The service levels used for these calculations are the current service levels, while the ridership used are year-to-date. The indicators on routes which had additional service added in January 2011 will be lower than expected as the anticipated ridership growth associated with this additional service has not yet occurred. The converse will also be true.

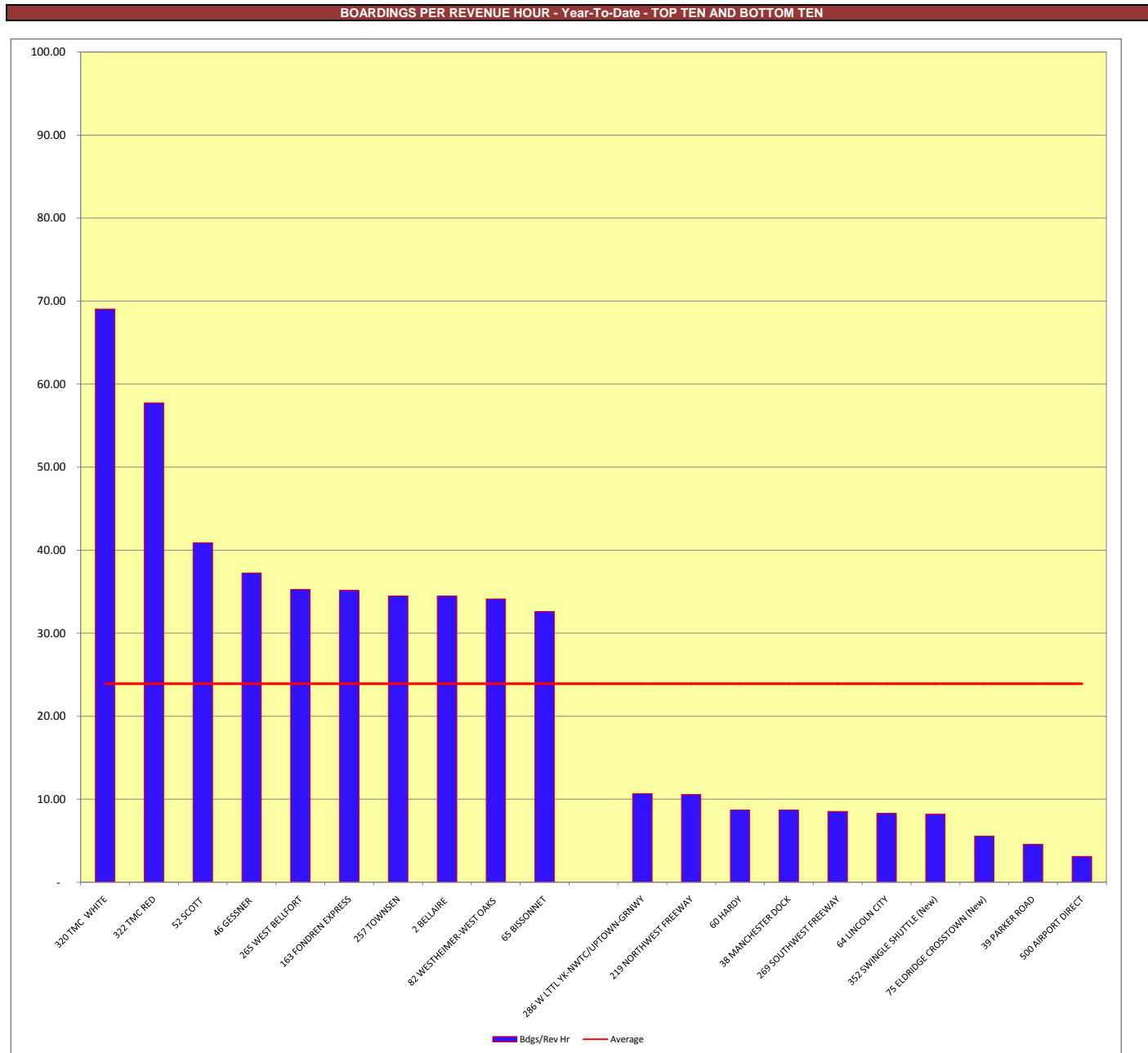
BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	21.99	73 BELLFORT	25.29
2 BELLAIRE	34.44	75 ELDRIDGE CROSSTOWN (New)	5.55
3 LANGLEY	12.94	77 LIBERTY	14.75
3 W. GRAY	19.02	77 MLK	24.21
4 BEECHNUT	31.43	78 ALABAMA	23.94
5 KASHMERE	17.49	78 IRVINGTON	13.13
5 SOUTHMORE	24.57	79 W. LITTLE YORK	22.18
6 JENSEN	19.24	80 DOWLING	18.40
6 TANGLEWOOD	17.27	80 LYONS	21.88
8 S.MAIN	25.01	81 WESTHEIMER-SHARPSTOWN	28.71
9 N.MAIN	15.17	82 WESTHEIMER-WEST OAKS	34.13
9 GULFTON	19.52	83 LEE ROAD	22.27
10 WILLOWBEND	20.29	85 ANTOINE	23.36
11 ALMEDA	28.82	86 FM1960	24.73
11 NANCE	18.14	87 YELLOWSTONE	26.52
14 HIRAM CLARKE	22.81	88 HOBBY AIRPORT	20.59
15 FULTON	20.64	97 SETTEGAST	18.14
18 KIRBY	15.06	98 BRIARGATE	17.80
19 WILCREST	23.13	102 BUSH I.A.H EXPRESS	23.72
20 CANAL	23.93	108 VETERANS MEMORIAL EXP.	24.71
20 LONG POINT	23.27	131 MEMORIAL EXPRESS	16.77
23 CROSSTIMBERS	27.22	132 HARWIN EXPRESS	22.32
24 NORTHLINE	21.87	137 NORTHSHORE EXPRESS	24.22
25 RICHMOND	28.50	163 FONDREN EXPRESS	35.13
26 OUTER LOOP	19.95	170 MISSOURI CITY EXPRESS	24.26
27 INNER LOOP	21.70	202 KUYKENDAHL	30.01
29 TSU/UH HIRSCH	18.27	204 SPRING	31.84
30 CLINTON	10.73	209 NORTH FWY	19.93
30 CULLEN	29.25	212 SETON LAKE	22.09
32 RENWICK	16.58	214 NORTHWEST STATION	31.93
33 POST OAK	27.86	216 WEST LITTLE YORK / PINEMONT	20.36
34 MONTROSE	12.88	217 CYPRESS	26.68
35 FAIRVIEW	11.14	219 NORTHWEST FREEWAY	10.54
36 KEMPWOOD	22.09	221 KINGSLAND	30.34
36 LAWDALE	19.80	222 GRAND PARKWAY	20.54
37 EL SOL	14.36	228 ADDICKS	31.28
38 MANCHESTER DOCK	8.68	229 KATY FREEWAY	15.80
39 PARKER ROAD	4.56	236 MAXEY ROAD - BAYTOWN	24.75
40 PECORE	20.20	244 MONROE - PASADENA	19.42
40 TELEPHONE	25.81	246 BAY AREA	29.89
42 HOLMAN	20.38	247 FUQUA	31.43
44 ACRES HOMES	23.98	249 GULF FREEWAY	12.45
45 TIDWELL	29.35	255 KINGWOOD	22.27
46 GESSNER	37.25	256 EASTEX	31.99
47 HILLCROFT	25.95	257 TOWNSEN	34.48
48 NAVIGATION	13.85	259 EASTEX FREEWAY	11.71
48 W. DALLAS	12.56	261 WEST LOOP	20.04
49 CHIMNEY ROCK	14.16	262 WESTWOOD	19.97
50 HARRISBURG	24.72	265 WEST BELLFORT	35.26
50 HEIGHTS	18.00	269 SOUTHWEST FREEWAY	8.54
52 HIRSCH	16.96	274 WESTCHASE - GESSNER	18.17
52 SCOTT	40.90	283 KUYKENDAHL/GREENWAY	17.24
53 BRIAR FOREST	23.90	286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	10.67
56 AIRLINE	29.94	292 WEST BELLFORT-WESTWOOD/TMC	17.06
58 HAMMERLY	17.48	297 SOUTH POINT-MONROE/TMC	28.00
59 ALDINE MAIL	13.21	298 ADDICKS-NWTC/TMC	22.09
60 HARDY	8.70	313 ALLEN PARKWAY	13.35
60 SOUTH MacGREGOR	18.34	320 TMC WHITE	69.05
64 LINCOLN CITY	8.29	321 TMC BLUE	25.68
65 BISSONNET	32.59	322 TMC RED	57.74
66 YALE	15.25	352 SWINGLE SHUTTLE (New)	8.23
67 DAIRY ASHFORD	17.37	402 BELLAIRE QUICKLINE	18.78
68 BRAYS BAYOU	23.61	426 TMC SWIFTLINE	12.58
70 MEMORIAL	14.53	500 AIRPORT DIRECT	3.12
72 WESTVIEW	17.53		

SORTED BY INDICATOR - HIGHEST TO LOWEST

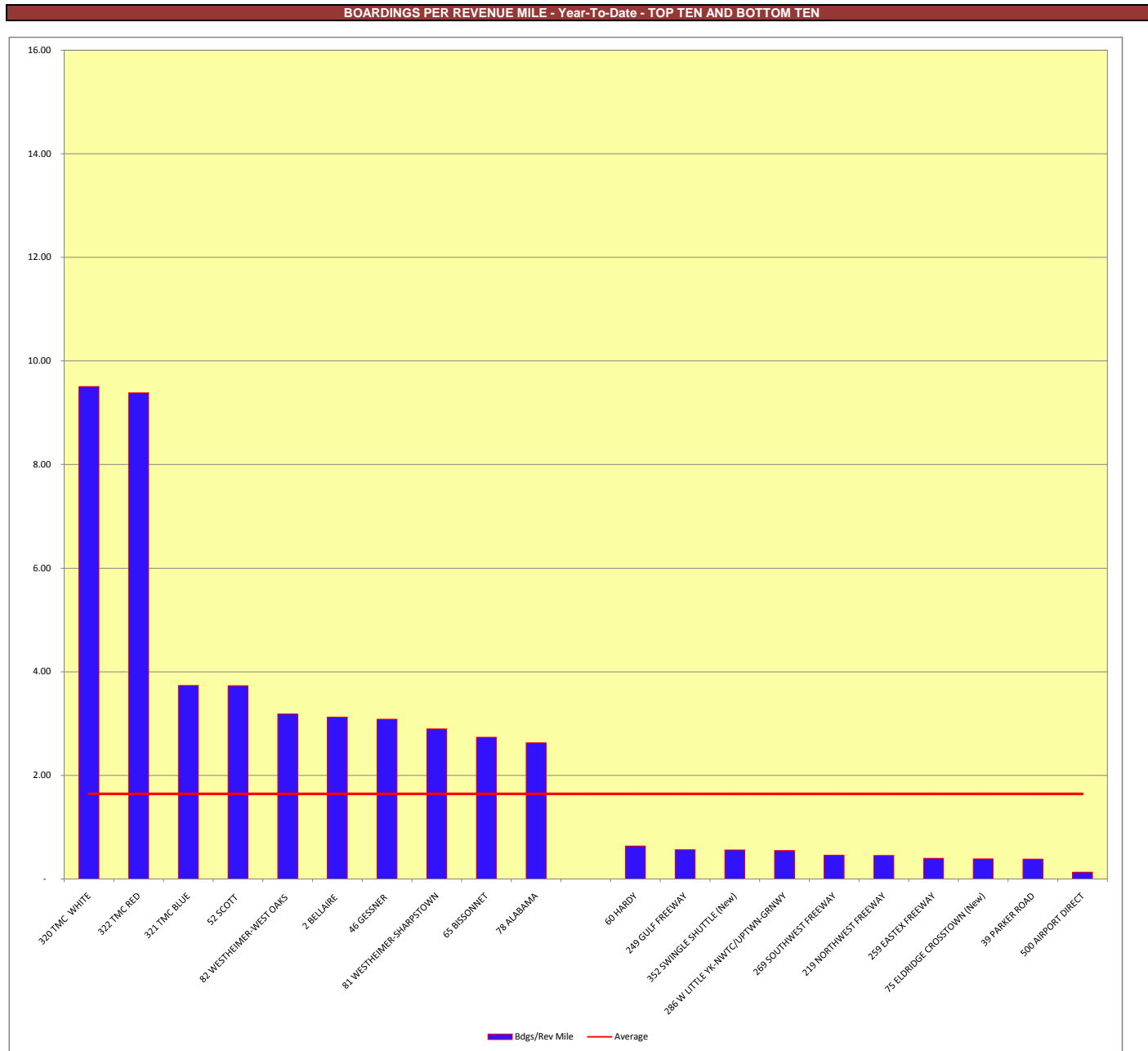
ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
320 TMC WHITE	69.05	88 HOBBY AIRPORT	20.59
322 TMC RED	57.74	222 GRAND PARKWAY	20.54
52 SCOTT	40.90	42 HOLMAN	20.38
46 GESSNER	37.25	216 WEST LITTLE YORK / PINEMONT	20.36
265 WEST BELLFORT	35.26	10 WILLOWBEND	20.29
163 FONDREN EXPRESS	35.13	40 PECORE	20.20
257 TOWNSEN	34.48	261 WEST LOOP	20.04
2 BELLAIRE	34.44	262 WESTWOOD	19.97
82 WESTHEIMER-WEST OAKS	34.13	26 OUTER LOOP	19.95
65 BISSONNET	32.59	209 NORTH FWY	19.93
256 EASTEX	31.99	36 LAWDALE	19.80
214 NORTHWEST STATION	31.93	9 GULFTON	19.52
204 SPRING	31.84	244 MONROE - PASADENA	19.42
247 FUQUA	31.43	6 JENSEN	19.24
4 BEECHNUT	31.43	3 W. GRAY	19.02
228 ADDICKS	31.28	402 BELLAIRE QUICKLINE	18.78
221 KINGSLAND	30.34	80 DOWLING	18.40
202 KUYKENDAHL	30.01	60 SOUTH MacGREGOR	18.34
56 AIRLINE	29.94	29 TSU/UH HIRSCH	18.27
246 BAY AREA	29.89	274 WESTCHASE - GESSNER	18.17
45 TIDWELL	29.35	97 SETTEGAST	18.14
30 CULLEN	29.25	11 NANCE	18.14
11 ALMEDA	28.82	50 HEIGHTS	18.00
81 WESTHEIMER-SHARPSTOWN	28.71	98 BRIARGATE	17.80
25 RICHMOND	28.50	72 WESTVIEW	17.53
297 SOUTH POINT-MONROE/TMC	28.00	5 KASHMERE	17.49
33 POST OAK	27.86	58 HAMMERLY	17.48
23 CROSSTIMBERS	27.22	67 DAIRY ASHFORD	17.37
217 CYPRESS	26.68	6 TANGLEWOOD	17.27
87 YELLOWSTONE	26.52	283 KUYKENDAHL/GREENWAY	17.24
47 HILLCROFT	25.95	292 WEST BELLFORT-WESTWOOD/TMC	17.06
40 TELEPHONE	25.81	52 HIRSCH	16.96
321 TMC BLUE	25.68	131 MEMORIAL EXPRESS	16.77
73 BELLFORT	25.29	32 RENWICK	16.58
8 S.MAIN	25.01	229 KATY FREEWAY	15.80
236 MAXEY ROAD - BAYTOWN	24.75	66 YALE	15.25
86 FM1960	24.73	9 N.MAIN	15.17
50 HARRISBURG	24.72	18 KIRBY	15.06
108 VETERANS MEMORIAL EXP.	24.71	77 LIBERTY	14.75
5 SOUTHMORE	24.57	70 MEMORIAL	14.53
170 MISSOURI CITY EXPRESS	24.26	37 EL SOL	14.36
137 NORTHSHORE EXPRESS	24.22	49 CHIMNEY ROCK	14.16
77 MLK	24.21	48 NAVIGATION	13.85
44 ACRES HOMES	23.98	313 ALLEN PARKWAY	13.35
78 ALABAMA	23.94	59 ALDINE MAIL	13.21
20 CANAL	23.93	78 IRVINGTON	13.13
53 BRIAR FOREST	23.90	3 LANGLEY	12.94
102 BUSH I.A.H EXPRESS	23.72	34 MONTROSE	12.88
68 BRAYS BAYOU	23.61	426 TMC SWIFTLINE	12.58
85 ANTOINE	23.36	48 W. DALLAS	12.56
20 LONG POINT	23.27	249 GULF FREEWAY	12.45
19 WILCREST	23.13	259 EASTEX FREEWAY	11.71
14 HIRAM CLARKE	22.81	35 FAIRVIEW	11.14
132 HARWIN EXPRESS	22.32	30 CLINTON	10.73
83 LEE ROAD	22.27	286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	10.67
255 KINGWOOD	22.27	219 NORTHWEST FREEWAY	10.54
79 W. LITTLE YORK	22.18	60 HARDY	8.70
36 KEMPWOOD	22.09	38 MANCHESTER DOCK	8.68
212 SETON LAKE	22.09	269 SOUTHWEST FREEWAY	8.54
298 ADDICKS-NWTC/TMC	22.09	64 LINCOLN CITY	8.29
1 HOSPITAL	21.99	352 SWINGLE SHUTTLE (New)	8.23
80 LYONS	21.88	75 ELDRIDGE CROSSTOWN (New)	5.55
24 NORTHLINE	21.87	39 PARKER ROAD	4.56
27 INNER LOOP	21.70	500 AIRPORT DIRECT	3.12
15 FULTON	20.64		



BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER			
ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.78	73 BELLFORT	1.96
2 BELLAIRE	3.12	75 ELDRIDGE CROSSTOWN (New)	0.39
3 LANGLEY	0.89	77 LIBERTY	1.07
3 W. GRAY	2.00	77 MLK	1.93
4 BEECHNUT	2.24	78 ALABAMA	2.63
5 KASHMERE	1.34	78 IRVINGTON	1.07
5 SOUTHMORE	2.07	79 W. LITTLE YORK	1.52
6 JENSEN	1.31	80 DOWLING	1.84
6 TANGLEWOOD	1.30	80 LYONS	1.95
8 S.MAIN	1.88	81 WESTHEIMER-SHARPSTOWN	2.90
9 N.MAIN	1.14	82 WESTHEIMER-WEST OAKS	3.19
9 GULFTON	1.54	83 LEE ROAD	1.29
10 WILLOWBEND	1.62	85 ANTOINE	1.59
11 ALMEDA	1.84	86 FM1960	1.71
11 NANCE	1.79	87 YELLOWSTONE	1.96
14 HIRAM CLARKE	1.79	88 HOBBY AIRPORT	1.39
15 FULTON	2.02	97 SETTEGAST	0.94
18 KIRBY	1.29	98 BRIARGATE	1.29
19 WILCREST	1.73	102 BUSH I.A.H EXPRESS	1.20
20 CANAL	2.35	108 VETERANS MEMORIAL EXP.	1.28
20 LONG POINT	1.42	131 MEMORIAL EXPRESS	0.89
23 CROSSTIMBERS	1.97	132 HARWIN EXPRESS	1.34
24 NORTHLINE	2.23	137 NORTHSHORE EXPRESS	1.47
25 RICHMOND	2.45	163 FONDREN EXPRESS	2.59
26 OUTER LOOP	1.72	170 MISSOURI CITY EXPRESS	1.32
27 INNER LOOP	1.87	202 KUYKENDAHL	1.15
29 TSU/UH HIRSCH	1.59	204 SPRING	1.07
30 CLINTON	0.83	209 NORTH FWY	0.74
30 CULLEN	2.18	212 SETON LAKE	1.02
32 RENWICK	1.34	214 NORTHWEST STATION	1.06
33 POST OAK	2.45	216 WEST LITTLE YORK / PINEMONT	0.81
34 MONTROSE	1.04	217 CYPRESS	0.89
35 FAIRVIEW	1.03	219 NORTHWEST FREEWAY	0.45
36 KEMPWOOD	1.59	221 KINGSLAND	0.94
36 LAWDALE	1.50	222 GRAND PARKWAY	0.66
37 EL SOL	1.29	228 ADDICKS	1.11
38 MANCHESTER DOCK	0.71	229 KATY FREEWAY	0.65
39 PARKER ROAD	0.38	236 MAXEY ROAD - BAYTOWN	1.01
40 PECORE	1.60	244 MONROE - PASADENA	0.95
40 TELEPHONE	1.94	246 BAY AREA	1.14
42 HOLMAN	2.43	247 FUQUA	1.42
44 ACRES HOMES	1.47	249 GULF FREEWAY	0.56
45 TIDWELL	1.96	255 KINGWOOD	0.72
46 GESSNER	3.08	256 EASTEX	1.14
47 HILLCROFT	2.48	257 TOWNSEN	1.19
48 NAVIGATION	1.06	259 EASTEX FREEWAY	0.40
48 W. DALLAS	1.09	261 WEST LOOP	1.00
49 CHIMNEY ROCK	1.25	262 WESTWOOD	0.82
50 HARRISBURG	2.10	265 WEST BELLFORT	1.37
50 HEIGHTS	1.41	269 SOUTHWEST FREEWAY	0.46
52 HIRSCH	1.35	274 WESTCHASE - GESSNER	0.98
52 SCOTT	3.73	283 KUYKENDAHL/GREENWAY	0.70
53 BRIAR FOREST	1.89	286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	0.55
56 AIRLINE	2.11	292 WEST BELLFORT-WESTWOOD/TMC	0.81
58 HAMMERLY	1.28	297 SOUTH POINT-MONROE/TMC	1.07
59 ALDINE MAIL	0.88	298 ADDICKS-NWTC/TMC	0.92
60 HARDY	0.63	313 ALLEN PARKWAY	1.47
60 SOUTH MacGREGOR	1.64	320 TMC WHITE	9.51
64 LINCOLN CITY	0.64	321 TMC BLUE	3.73
65 BISSONNET	2.73	322 TMC RED	9.38
66 YALE	1.27	352 SWINGLE SHUTTLE (New)	0.56
67 DAIRY ASHFORD	1.27	402 BELLAIRE QUICKLINE	1.42
68 BRAYS BAYOU	1.91	426 TMC SWIFTLINE	1.36
70 MEMORIAL	0.93	500 AIRPORT DIRECT	0.13
72 WESTVIEW	1.22		

SORTED BY INDICATOR - HIGHEST TO LOWEST			
ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
320 TMC WHITE	9.51	32 RENWICK	1.34
322 TMC RED	9.38	170 MISSOURI CITY EXPRESS	1.32
321 TMC BLUE	3.73	6 JENSEN	1.31
52 SCOTT	3.73	6 TANGLEWOOD	1.30
82 WESTHEIMER-WEST OAKS	3.19	37 EL SOL	1.29
2 BELLAIRE	3.12	83 LEE ROAD	1.29
46 GESSNER	3.08	18 KIRBY	1.29
81 WESTHEIMER-SHARPSTOWN	2.90	98 BRIARGATE	1.29
65 BISSONNET	2.73	108 VETERANS MEMORIAL EXP.	1.28
78 ALABAMA	2.63	58 HAMMERLY	1.28
163 FONDREN EXPRESS	2.59	66 YALE	1.27
47 HILLCROFT	2.48	67 DAIRY ASHFORD	1.27
33 POST OAK	2.45	49 CHIMNEY ROCK	1.25
25 RICHMOND	2.45	72 WESTVIEW	1.22
42 HOLMAN	2.43	102 BUSH I.A.H EXPRESS	1.20
20 CANAL	2.35	257 TOWNSEN	1.19
4 BEECHNUT	2.24	202 KUYKENDAHL	1.15
24 NORTHLINE	2.23	9 N.MAIN	1.14
30 CULLEN	2.18	246 BAY AREA	1.14
56 AIRLINE	2.11	256 EASTEX	1.14
50 HARRISBURG	2.10	228 ADDICKS	1.11
5 SOUTHMORE	2.07	48 W. DALLAS	1.09
15 FULTON	2.02	204 SPRING	1.07
3 W. GRAY	2.00	297 SOUTH POINT-MONROE/TMC	1.07
23 CROSSTIMBERS	1.97	77 LIBERTY	1.07
73 BELLFORT	1.96	78 IRVINGTON	1.07
87 YELLOWSTONE	1.96	214 NORTHWEST STATION	1.06
45 TIDWELL	1.96	48 NAVIGATION	1.06
80 LYONS	1.95	34 MONTROSE	1.04
40 TELEPHONE	1.94	35 FAIRVIEW	1.03
77 MLK	1.93	212 SETON LAKE	1.02
68 BRAYS BAYOU	1.91	236 MAXEY ROAD - BAYTOWN	1.01
53 BRIAR FOREST	1.89	261 WEST LOOP	1.00
8 S.MAIN	1.88	274 WESTCHASE - GESSNER	0.98
27 INNER LOOP	1.87	244 MONROE - PASADENA	0.95
80 DOWLING	1.84	221 KINGSLAND	0.94
11 ALMEDA	1.84	97 SETTEGAST	0.94
14 HIRAM CLARKE	1.79	70 MEMORIAL	0.93
11 NANCE	1.79	298 ADDICKS-NWTC/TMC	0.92
1 HOSPITAL	1.78	217 CYPRESS	0.89
19 WILCREST	1.73	131 MEMORIAL EXPRESS	0.89
26 OUTER LOOP	1.72	3 LANGLEY	0.89
86 FM1960	1.71	59 ALDINE MAIL	0.88
60 SOUTH MacGREGOR	1.64	30 CLINTON	0.83
10 WILLOWBEND	1.62	262 WESTWOOD	0.82
40 PECORE	1.60	292 WEST BELLFORT-WESTWOOD/TMC	0.81
85 ANTOINE	1.59	216 WEST LITTLE YORK / PINEMONT	0.81
36 KEMPWOOD	1.59	209 NORTH FWY	0.74
29 TSU/UH HIRSCH	1.59	255 KINGWOOD	0.72
9 GULFTON	1.54	38 MANCHESTER DOCK	0.71
79 W. LITTLE YORK	1.52	283 KUYKENDAHL/GREENWAY	0.70
36 LAWDALE	1.50	222 GRAND PARKWAY	0.66
44 ACRES HOMES	1.47	229 KATY FREEWAY	0.65
313 ALLEN PARKWAY	1.47	64 LINCOLN CITY	0.64
137 NORTHSHORE EXPRESS	1.47	60 HARDY	0.63
247 FUQUA	1.42	249 GULF FREEWAY	0.56
20 LONG POINT	1.42	352 SWINGLE SHUTTLE (New)	0.56
402 BELLAIRE QUICKLINE	1.42	286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	0.55
50 HEIGHTS	1.41	269 SOUTHWEST FREEWAY	0.46
88 HOBBY AIRPORT	1.39	219 NORTHWEST FREEWAY	0.45
265 WEST BELLFORT	1.37	259 EASTEX FREEWAY	0.40
426 TMC SWIFTLINE	1.36	75 ELDRIDGE CROSSTOWN (New)	0.39
52 HIRSCH	1.35	39 PARKER ROAD	0.38
5 KASHMERE	1.34	500 AIRPORT DIRECT	0.13
132 HARWIN EXPRESS	1.34		



MAY 2011
(FY2011) - Saturday Indicators - Year-To-Date

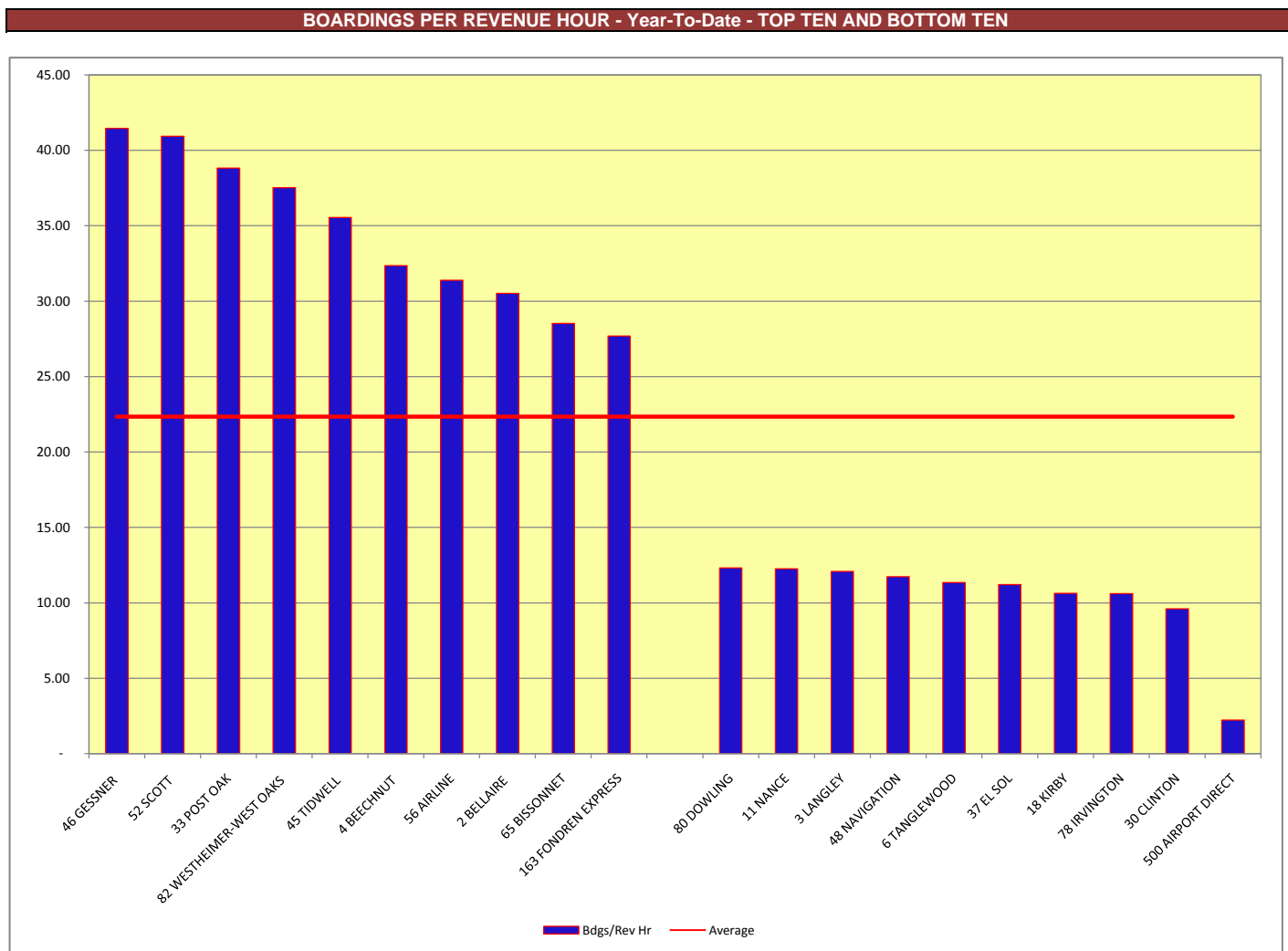
BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	20.85	46 GESSNER	41.47
2 BELLAIRE	30.52	47 HILLCROFT	17.04
3 LANGLEY	12.09	48 NAVIGATION	11.73
3 W. GRAY	27.46	49 CHIMNEY ROCK	13.08
4 BEECHNUT	32.35	50 HARRISBURG	24.52
5 KASHMERE	12.93	50 HEIGHTS	23.88
5 SOUTHMORE	19.65	52 HIRSCH	17.10
6 JENSEN	17.90	52 SCOTT	40.94
6 TANGLEWOOD	11.34	53 BRIAR FOREST	22.96
8 S.MAIN	24.54	56 AIRLINE	31.40
9 N.MAIN	13.21	58 HAMMERLY	14.58
9 GULFTON	12.60	60 SOUTH MacGREGOR	14.31
10 WILLOWBEND	18.93	65 BISSONNET	28.52
11 ALMEDA	20.73	66 YALE	13.40
11 NANCE	12.25	68 BRAYS BAYOU	21.00
14 HIRAM CLARKE	24.74	72 WESTVIEW	15.72
15 FULTON	18.34	73 BELLFORT	26.76
18 KIRBY	10.63	77 LIBERTY	14.72
19 WILCREST	22.38	77 MLK	19.50
20 CANAL	24.03	78 IRVINGTON	10.61
20 LONG POINT	20.80	79 W. LITTLE YORK	17.11
23 CROSSTIMBERS	23.66	80 DOWLING	12.31
24 NORTHLINE	20.62	80 LYONS	21.49
25 RICHMOND	26.61	81 WESTHEIMER-SHARPSTOWN	27.69
26 OUTER LOOP	19.63	82 WESTHEIMER-WEST OAKS	37.52
27 INNER LOOP	21.03	83 LEE ROAD	19.78
29 TSU/UH HIRSCH	15.93	85 ANTOINE	24.17
30 CLINTON	9.60	86 FM1960	25.59
30 CULLEN	26.23	87 YELLOWSTONE	18.65
33 POST OAK	38.81	88 HOBBY AIRPORT	14.59
36 KEMPWOOD	18.63	98 BRIARGATE	16.32
36 LAWNDAL	24.17	102 BUSH I.A.H EXPRESS	23.13
37 EL SOL	11.22	131 MEMORIAL EXPRESS	14.31
40 PECORE	13.69	132 HARWIN EXPRESS	17.98
40 TELEPHONE	26.53	137 NORTHSHORE EXPRESS	20.91
42 HOLMAN	13.04	163 FONDREN EXPRESS	27.42
44 ACRES HOMES	24.73	500 AIRPORT DIRECT	2.22
45 TIDWELL	35.55		

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
46 GESSNER	41.47	5 SOUTHMORE	19.65
52 SCOTT	40.94	26 OUTER LOOP	19.63
33 POST OAK	38.81	77 MLK	19.50
82 WESTHEIMER-WEST OAKS	37.52	10 WILLOWBEND	18.93
45 TIDWELL	35.55	87 YELLOWSTONE	18.65
4 BEECHNUT	32.35	36 KEMPWOOD	18.63
56 AIRLINE	31.40	15 FULTON	18.34
2 BELLAIRE	30.52	132 HARWIN EXPRESS	17.98
65 BISSONNET	28.52	6 JENSEN	17.90
81 WESTHEIMER-SHARPSTOWN	27.69	79 W. LITTLE YORK	17.11
3 W. GRAY	27.46	52 HIRSCH	17.10
163 FONDREN EXPRESS	27.42	47 HILLCROFT	17.04
73 BELLFORT	26.76	98 BRIARGATE	16.32
25 RICHMOND	26.61	29 TSU/UH HIRSCH	15.93
40 TELEPHONE	26.53	72 WESTVIEW	15.72
30 CULLEN	26.23	77 LIBERTY	14.72
86 FM1960	25.59	88 HOBBY AIRPORT	14.59
14 HIRAM CLARKE	24.74	58 HAMMERLY	14.58
44 ACRES HOMES	24.73	131 MEMORIAL EXPRESS	14.31
8 S.MAIN	24.54	60 SOUTH MacGREGOR	14.31
50 HARRISBURG	24.52	40 PECORE	13.69
36 LAWNDAL	24.17	66 YALE	13.40
85 ANTOINE	24.17	9 N.MAIN	13.21
20 CANAL	24.03	49 CHIMNEY ROCK	13.08
50 HEIGHTS	23.88	42 HOLMAN	13.04
23 CROSSTIMBERS	23.66	5 KASHMERE	12.93
102 BUSH I.A.H EXPRESS	23.13	9 GULFTON	12.60
53 BRIAR FOREST	22.96	80 DOWLING	12.31
19 WILCREST	22.38	11 NANCE	12.25
80 LYONS	21.49	3 LANGLEY	12.09
27 INNER LOOP	21.03	48 NAVIGATION	11.73
68 BRAYS BAYOU	21.00	6 TANGLEWOOD	11.34
137 NORTHSHORE EXPRESS	20.91	37 EL SOL	11.22
1 HOSPITAL	20.85	18 KIRBY	10.63
20 LONG POINT	20.80	78 IRVINGTON	10.61
11 ALMEDA	20.73	30 CLINTON	9.60
24 NORTHLINE	20.62	500 AIRPORT DIRECT	2.22
83 LEE ROAD	19.78		

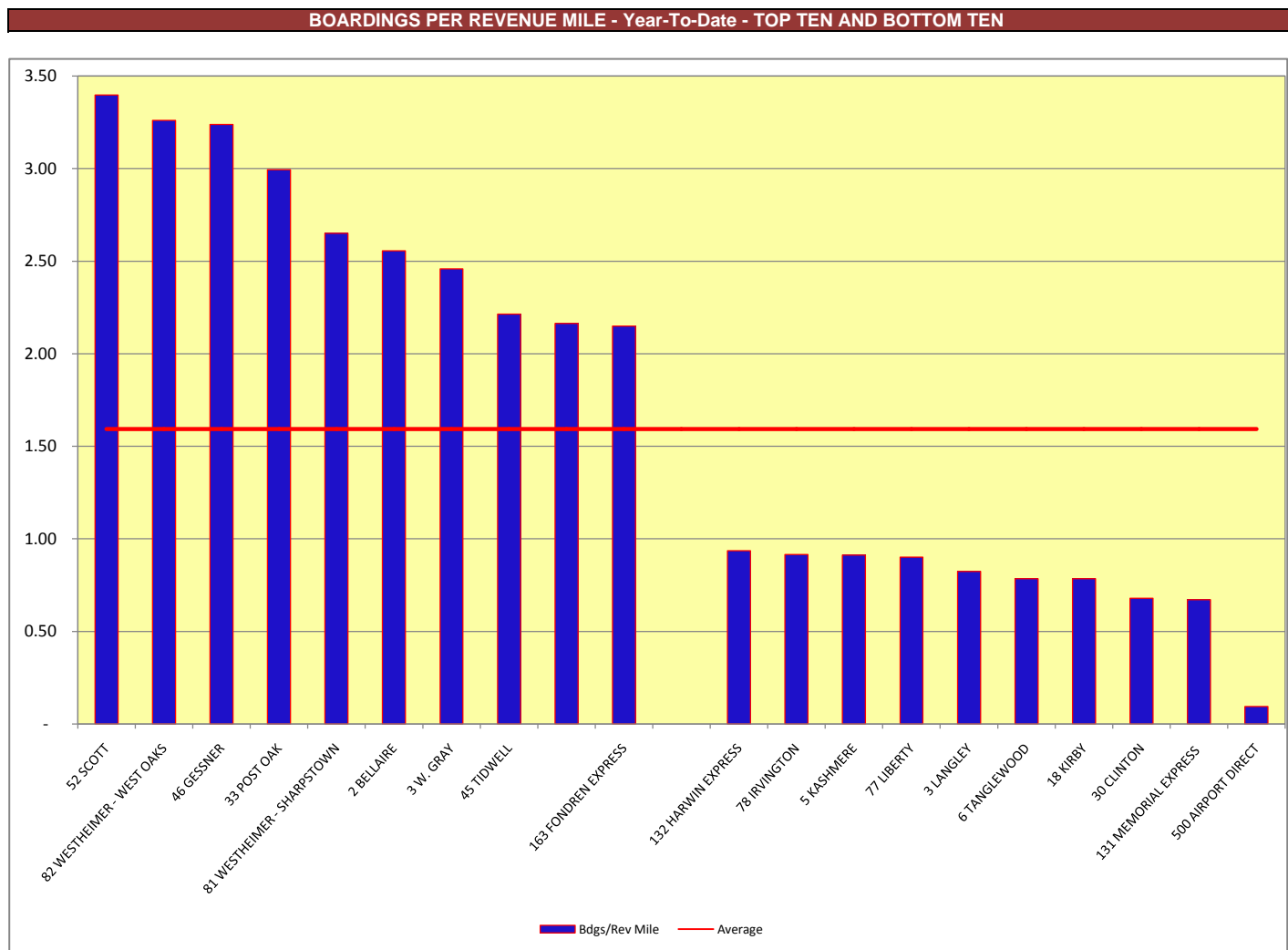


MAY 2011
(FY2011) - Saturday Indicators - Year-To-Date

BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER			
ROUTE		Boardings Per Revenue Mile	ROUTE
1	HOSPITAL	1.45	46 GESSNER
2	BELLAIRE	2.56	47 HILLCROFT
3	LANGLEY	0.82	48 NAVIGATION
3	W. GRAY	2.46	49 CHIMNEY ROCK
4	BEECHNUT	2.08	50 HARRISBURG
5	KASHMERE	0.91	50 HEIGHTS
5	SOUTHMORE	1.46	52 HIRSCH
6	JENSEN	1.25	52 SCOTT
6	TANGLEWOOD	0.79	53 BRIAR FOREST
8	S.MAIN	1.82	56 AIRLINE
9	N.MAIN	0.97	58 HAMMERLY
9	GULFTON	0.95	60 SOUTH MacGREGOR
10	WILLOWBEND	1.41	65 BISSONNET
11	ALMEDA	1.30	66 YALE
11	NANCE	1.16	68 BRAYS BAYOU
14	HIRAM CLARKE	1.70	72 WESTVIEW
15	FULTON	1.77	73 BELLFORT
18	KIRBY	0.78	77 LIBERTY
19	WILCREST	1.42	77 MLK
20	CANAL	1.88	78 IRVINGTON
20	LONG POINT	1.12	79 W. LITTLE YORK
23	CROSTIMBERS	1.65	80 DOWLING
24	NORTHLINE	2.04	80 LYONS
25	RICHMOND	2.11	81 WESTHEIMER-SHARPSTOWN
26	OUTER LOOP	1.42	82 WESTHEIMER-WEST OAKS
27	INNER LOOP	1.53	83 LEE ROAD
29	TSU/UH HIRSCH	1.27	85 ANTOINE
30	CLINTON	0.68	86 FM1960
30	CULLEN	1.68	87 YELLOWSTONE
33	POST OAK	2.99	88 HOBBY AIRPORT
36	KEMPWOOD	1.30	98 BRIARGATE
36	LAWNDALE	1.55	102 BUSH I.A.H EXPRESS
37	EL SOL	1.01	131 MEMORIAL EXPRESS
40	PECORE	1.02	132 HARWIN EXPRESS
40	TELEPHONE	2.15	137 NORTHSHORE EXPRESS
42	HOLMAN	1.28	163 FONDREN EXPRESS
44	ACRES HOMES	1.34	500 AIRPORT DIRECT
45	TIDWELL	2.21	

SORTED BY INDICATOR - HIGHEST TO LOWEST			
ROUTE		Boardings Per Revenue Mile	ROUTE
52	SCOTT	3.40	44 ACRES HOMES
82	WESTHEIMER-WEST OAKS	3.26	36 KEMPWOOD
46	GESSNER	3.24	11 ALMEDA
33	POST OAK	2.99	42 HOLMAN
81	WESTHEIMER-SHARPSTOWN	2.65	87 YELLOWSTONE
2	BELLAIRE	2.56	29 TSU/UH HIRSCH
3	W. GRAY	2.46	6 JENSEN
45	TIDWELL	2.21	52 HIRSCH
65	BISSONNET	2.16	60 SOUTH MacGREGOR
56	AIRLINE	2.15	72 WESTVIEW
40	TELEPHONE	2.15	79 W. LITTLE YORK
163	FONDREN EXPRESS	2.13	11 NANCE
25	RICHMOND	2.11	80 DOWLING
4	BEECHNUT	2.08	20 LONG POINT
24	NORTHLINE	2.04	66 YALE
73	BELLFORT	2.00	58 HAMMERLY
20	CANAL	1.88	137 NORTHSHORE EXPRESS
8	S.MAIN	1.82	83 LEE ROAD
15	FULTON	1.77	40 PECORE
50	HARRISBURG	1.72	102 BUSH I.A.H EXPRESS
14	HIRAM CLARKE	1.70	37 EL SOL
30	CULLEN	1.68	98 BRIARGATE
50	HEIGHTS	1.66	9 N.MAIN
23	CROSTIMBERS	1.65	9 GULFTON
80	LYONS	1.65	49 CHIMNEY ROCK
53	BRIAR FOREST	1.64	88 HOBBY AIRPORT
85	ANTOINE	1.59	48 NAVIGATION
77	MLK	1.57	132 HARWIN EXPRESS
68	BRAYS BAYOU	1.56	78 IRVINGTON
36	LAWNDALE	1.55	5 KASHMERE
27	INNER LOOP	1.53	77 LIBERTY
5	SOUTHMORE	1.46	3 LANGLEY
1	HOSPITAL	1.45	6 TANGLEWOOD
86	FM1960	1.44	18 KIRBY
47	HILLCROFT	1.44	30 CLINTON
19	WILCREST	1.42	131 MEMORIAL EXPRESS
26	OUTER LOOP	1.42	500 AIRPORT DIRECT
10	WILLOWBEND	1.41	



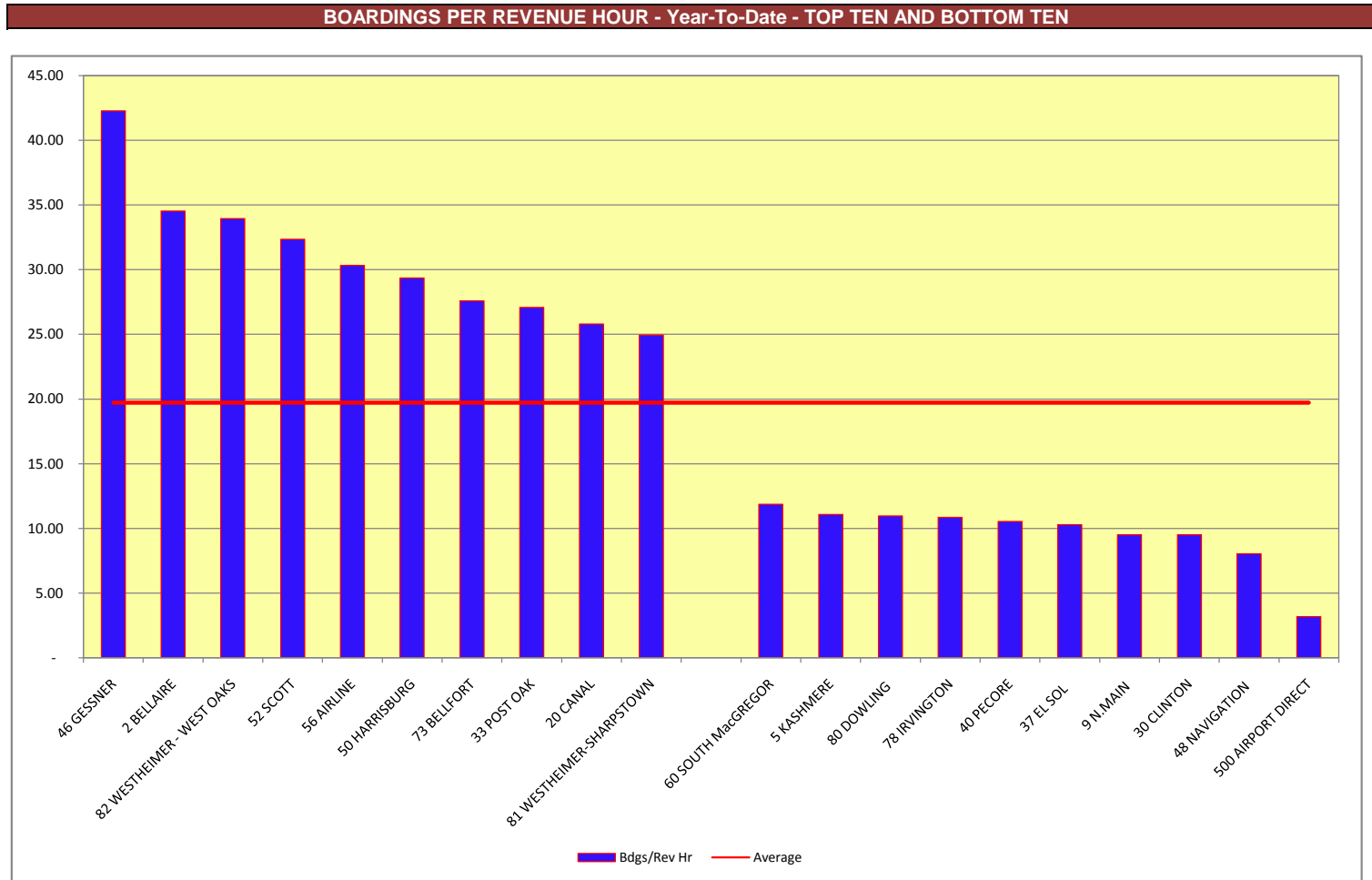
BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	16.82	45 TIDWELL	23.33
2 BELLAIRE	34.54	46 GESSNER	42.28
3 LANGLEY	11.92	47 HILLCROFT	15.78
3 W. GRAY	13.63	48 NAVIGATION	8.03
4 BEECHNUT	24.79	50 HARRISBURG	29.34
5 KASHMERE	11.08	50 HEIGHTS	17.48
5 SOUTHMORE	17.03	52 HIRSCH	14.00
6 JENSEN	12.78	52 SCOTT	32.34
8 S.MAIN	21.93	53 BRIAR FOREST	17.69
9 N.MAIN	9.50	56 AIRLINE	30.32
10 WILLOWBEND	18.91	60 SOUTH MacGREGOR	11.86
11 ALMEDA	15.65	65 BISSONNET	23.92
11 NANCE	16.10	66 YALE	14.07
14 HIRAM CLARKE	18.14	68 BRAYS BAYOU	15.45
15 FULTON	17.01	72 WESTVIEW	13.49
20 CANAL	25.79	73 BELLFORT	27.59
20 LONG POINT	21.43	77 LIBERTY	13.77
23 CROSSTIMBERS	15.58	77 MLK	15.02
24 NORTHLINE	20.23	78 IRVINGTON	10.86
25 RICHMOND	24.93	80 DOWLING	10.95
26 OUTER LOOP	14.66	80 LYONS	18.17
27 INNER LOOP	15.24	81 WESTHEIMER-SHARPSTOWN	24.94
30 CLINTON	9.50	82 WESTHEIMER-WEST OAKS	33.95
30 CULLEN	19.37	83 LEE ROAD	14.40
33 POST OAK	27.09	85 ANTOINE	19.44
36 LAWNSDALE	14.68	86 FM1960	21.95
37 EL SOL	10.29	87 YELLOWSTONE	15.24
40 PECORE	10.53	102 BUSH I.A.H EXPRESS	19.01
40 TELEPHONE	20.63	137 NORTHSORE EXPRESS	15.07
42 HOLMAN	12.66	163 FONDREN EXPRESS	21.93
44 ACRES HOMES	19.31	500 AIRPORT DIRECT	3.17

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
46 GESSNER	42.28	1 HOSPITAL	16.82
2 BELLAIRE	34.54	11 NANCE	16.10
82 WESTHEIMER-WEST OAKS	33.95	47 HILLCROFT	15.78
52 SCOTT	32.34	11 ALMEDA	15.65
56 AIRLINE	30.32	23 CROSSTIMBERS	15.58
50 HARRISBURG	29.34	68 BRAYS BAYOU	15.45
73 BELLFORT	27.59	27 INNER LOOP	15.24
33 POST OAK	27.09	87 YELLOWSTONE	15.24
20 CANAL	25.79	137 NORTHSORE EXPRESS	15.07
81 WESTHEIMER-SHARPSTOWN	24.94	77 MLK	15.02
25 RICHMOND	24.93	36 LAWNSDALE	14.68
4 BEECHNUT	24.79	26 OUTER LOOP	14.66
65 BISSONNET	23.92	83 LEE ROAD	14.40
45 TIDWELL	23.33	66 YALE	14.07
86 FM1960	21.95	52 HIRSCH	14.00
8 S.MAIN	21.93	77 LIBERTY	13.77
163 FONDREN EXPRESS	21.93	3 W. GRAY	13.63
20 LONG POINT	21.43	72 WESTVIEW	13.49
40 TELEPHONE	20.63	6 JENSEN	12.78
24 NORTHLINE	20.23	42 HOLMAN	12.66
85 ANTOINE	19.44	3 LANGLEY	11.92
30 CULLEN	19.37	60 SOUTH MacGREGOR	11.86
44 ACRES HOMES	19.31	5 KASHMERE	11.08
102 BUSH I.A.H EXPRESS	19.01	80 DOWLING	10.95
10 WILLOWBEND	18.91	78 IRVINGTON	10.86
80 LYONS	18.17	40 PECORE	10.53
14 HIRAM CLARKE	18.14	37 EL SOL	10.29
53 BRIAR FOREST	17.69	9 N.MAIN	9.50
50 HEIGHTS	17.48	30 CLINTON	9.50
5 SOUTHMORE	17.03	48 NAVIGATION	8.03
15 FULTON	17.01	500 AIRPORT DIRECT	3.17



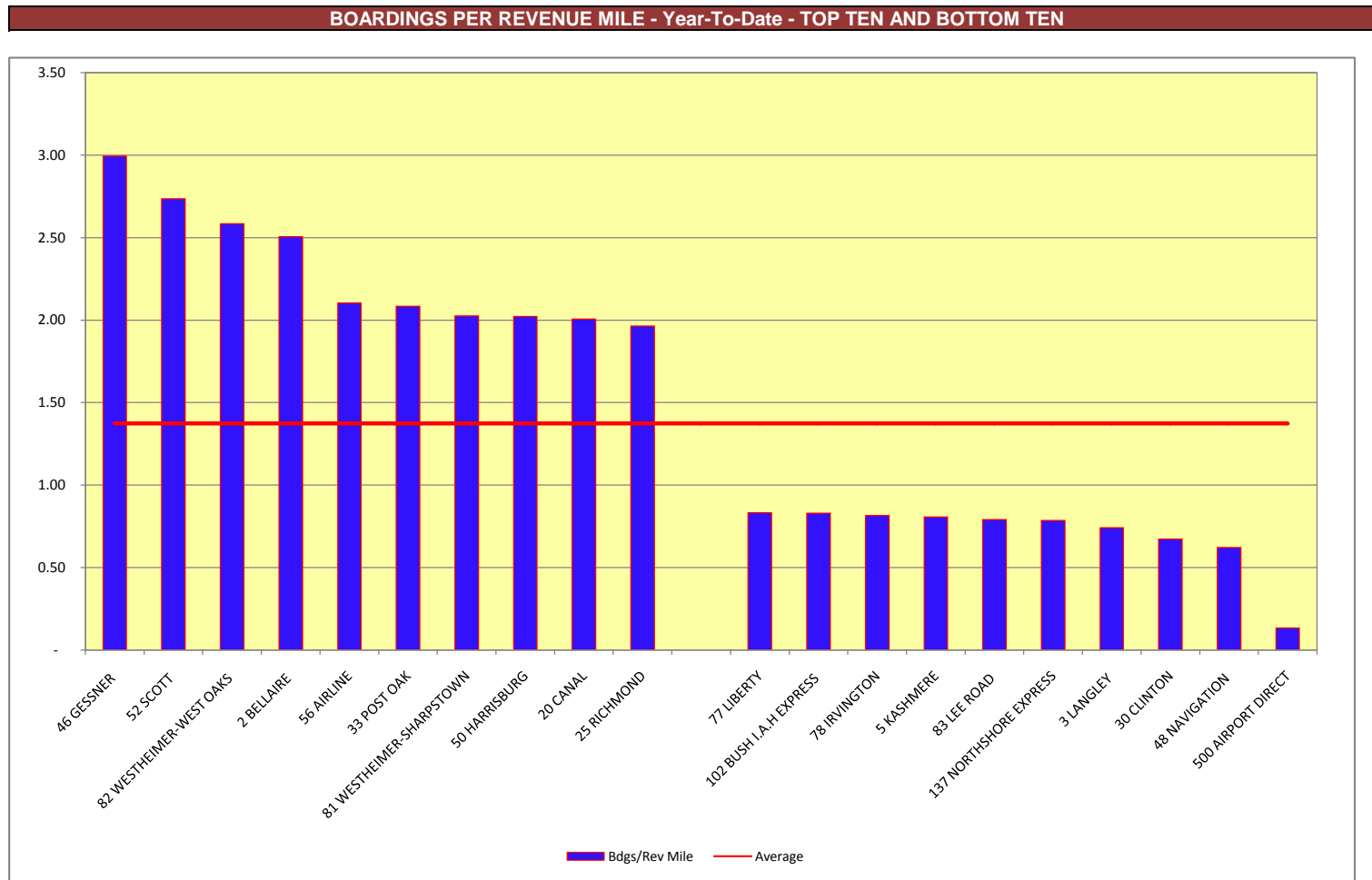
BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.30	45 TIDWELL	1.45
2 BELLAIRE	2.50	46 GESSNER	2.99
3 LANGLEY	0.74	47 HILLCROFT	1.26
3 W. GRAY	1.49	48 NAVIGATION	0.62
4 BEECHNUT	1.58	50 HARRISBURG	2.02
5 KASHMERE	0.81	50 HEIGHTS	1.17
5 SOUTHMORE	1.20	52 HIRSCH	1.00
6 JENSEN	1.00	52 SCOTT	2.73
8 S.MAIN	1.34	53 BRIAR FOREST	1.26
9 N.MAIN	0.88	56 AIRLINE	2.10
10 WILLOWBEND	1.07	60 SOUTH MacGREGOR	0.98
11 ALMEDA	0.91	65 BISSONNET	1.71
11 NANCE	1.38	66 YALE	1.06
14 HIRAM CLARKE	1.42	68 BRAYS BAYOU	1.17
15 FULTON	1.51	72 WESTVIEW	1.00
20 CANAL	2.01	73 BELLFORT	1.88
20 LONG POINT	1.17	77 LIBERTY	0.83
23 CROSSTIMBERS	1.09	77 MLK	1.15
24 NORTHLINE	1.78	78 IRVINGTON	0.81
25 RICHMOND	1.96	80 DOWLING	1.06
26 OUTER LOOP	1.05	80 LYONS	1.41
27 INNER LOOP	1.12	81 WESTHEIMER-SHARPSTOWN	2.03
30 CLINTON	0.67	82 WESTHEIMER-WEST OAKS	2.58
30 CULLEN	1.24	83 LEE ROAD	0.79
33 POST OAK	2.08	85 ANTOINE	1.30
36 LAWNSDALE	1.08	86 FM1960	1.20
37 EL SOL	0.93	87 YELLOWSTONE	1.08
40 PECORE	0.85	102 BUSH I.A.H EXPRESS	0.83
40 TELEPHONE	1.45	137 NORTHSHORE EXPRESS	0.78
42 HOLMAN	1.37	163 FONDREN EXPRESS	1.65
44 ACRES HOMES	1.00	500 AIRPORT DIRECT	0.13

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
46 GESSNER	2.99	20 LONG POINT	1.17
52 SCOTT	2.73	50 HEIGHTS	1.17
82 WESTHEIMER-WEST OAKS	2.58	68 BRAYS BAYOU	1.17
2 BELLAIRE	2.50	77 MLK	1.15
56 AIRLINE	2.10	27 INNER LOOP	1.12
33 POST OAK	2.08	23 CROSSTIMBERS	1.09
81 WESTHEIMER-SHARPSTOWN	2.03	87 YELLOWSTONE	1.08
50 HARRISBURG	2.02	36 LAWNSDALE	1.08
20 CANAL	2.01	10 WILLOWBEND	1.07
25 RICHMOND	1.96	80 DOWLING	1.06
73 BELLFORT	1.88	66 YALE	1.06
24 NORTHLINE	1.78	26 OUTER LOOP	1.05
65 BISSONNET	1.71	72 WESTVIEW	1.00
163 FONDREN EXPRESS	1.65	52 HIRSCH	1.00
4 BEECHNUT	1.58	6 JENSEN	1.00
15 FULTON	1.51	44 ACRES HOMES	1.00
3 W. GRAY	1.49	60 SOUTH MacGREGOR	0.98
45 TIDWELL	1.45	37 EL SOL	0.93
40 TELEPHONE	1.45	11 ALMEDA	0.91
14 HIRAM CLARKE	1.42	9 N.MAIN	0.88
80 LYONS	1.41	40 PECORE	0.85
11 NANCE	1.38	102 BUSH I.A.H EXPRESS	0.83
42 HOLMAN	1.37	77 LIBERTY	0.83
8 S.MAIN	1.34	5 KASHMERE	0.81
85 ANTOINE	1.30	78 IRVINGTON	0.81
1 HOSPITAL	1.30	83 LEE ROAD	0.79
47 HILLCROFT	1.26	137 NORTHSHORE EXPRESS	0.78
53 BRIAR FOREST	1.26	3 LANGLEY	0.74
30 CULLEN	1.24	30 CLINTON	0.67
5 SOUTHMORE	1.20	48 NAVIGATION	0.62
86 FM1960	1.20	500 AIRPORT DIRECT	0.13



MAY 2011 (FY2011)

Composite of Boardings and Indicators by Route - Explanation of Information

How can I compare the weekday, Saturday, and Sunday services on a particular route?

The following section of the report presents the average daily boardings, boardings per revenue hour, and boardings per revenue mile for each route. Some routes operate only on weekdays, while other routes operate only on weekdays and Saturdays. Cells that would show data for Saturdays and Sundays where service is not operated are shaded for ease of viewing.

How can I compare the performance of a particular route within a given category?

METRO's Service Planning section has categorized each route into one of the following service categories:

- Local - Radial
- Local - Crosstown
- Local - Circulator
- Local - Limited
- Local - Shuttle
- Park & Ride - CBD Peak Period
- Park & Ride - CBD Off-Peak Period
- Park & Ride - Secondary Activity Centers

A consolidated summary of average daily boardings, boardings per revenue hour, and boardings per revenue mile are provided. Additionally, charts show a relative comparison of the performance of each of these service category groups in these two effectiveness indicators for weekday, Saturday, and Sunday.

Composite - MAY 2011 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
1 HOSPITAL	4,371	2,035	1,286	22.40	23.07	18.44	1.82	1.61	1.42
2 BELLAIRE	8,209	5,022	3,532	35.88	29.06	36.95	3.25	2.43	2.68
3 LANGLEY	1,026	523	415	13.42	13.24	12.69	0.92	0.90	0.79
3 W. GRAY	703	480	259	19.73	30.07	14.52	2.07	2.69	1.59
4 BEECHNUT	4,299	2,332	1,798	32.95	32.00	25.45	2.35	2.05	1.62
5 KASHMERE	1,784	966	767	17.62	14.28	12.64	1.35	1.01	0.93
5 SOUTHMORE	2,499	1,447	1,049	24.76	21.70	19.43	2.08	1.62	1.37
6 JENSEN	1,713	1,110	946	20.55	19.37	13.47	1.40	1.36	1.05
6 TANGLEWOOD	957	436		18.45	12.28		1.38	0.85	
8 S.MAIN	2,769	1,479	775	25.68	25.99	22.53	1.93	1.93	1.37
9 N.MAIN	952	447	388	15.51	13.52	8.55	1.17	0.99	0.79
9 GULFTON	1,355	702		19.96	12.90		1.57	0.97	
10 WILLOWBEND	1,099	704	378	20.95	19.59	20.08	1.67	1.46	1.13
11 ALMEDA	1,602	1,002	450	30.13	22.29	16.73	1.92	1.40	0.97
11 NANCE	894	676	298	18.96	13.17	17.21	1.87	1.25	1.47
14 HIRAM CLARKE	2,293	1,408	1,057	22.26	24.39	19.05	1.75	1.67	1.49
15 FULTON	1,924	1,390	993	21.18	19.21	18.51	2.07	1.86	1.64
18 KIRBY	841	294		16.27	10.46		1.40	0.77	
19 WILCREST	1,141	609		21.75	20.98		1.62	1.33	
20 CANAL	1,739	1,313	1,118	24.25	26.98	29.25	2.38	2.11	2.27
20 LONG POINT	2,202	1,520	1,327	23.58	23.35	24.31	1.44	1.26	1.33
23 CROSSTIMBERS	1,976	670	421	28.49	22.81	15.65	2.07	1.59	1.09
24 NORTHLINE	1,826	1,434	1,046	22.10	20.93	19.56	2.25	2.07	1.72
25 RICHMOND	5,211	2,829	1,783	27.11	25.73	25.78	2.33	2.04	2.03
26 OUTER LOOP	1,992	899	524	20.73	21.59	16.02	1.79	1.56	1.15
27 INNER LOOP	2,183	1,004	583	22.25	22.88	16.57	1.92	1.67	1.21
29 TSU/UH HIRSCH	1,403	699		17.15	14.85		1.49	1.18	
30 CLINTON	576	299	345	10.96	8.38	9.68	0.85	0.59	0.69
30 CULLEN	2,828	1,511	1,303	29.88	22.91	19.74	2.23	1.47	1.26
32 RENWICK	838			17.28			1.39		
33 POST OAK	4,861	2,511	1,834	28.74	39.61	29.00	2.53	3.06	2.23
34 MONTROSE	511			13.39			1.08		
35 FAIRVIEW	456			11.41			1.05		
36 KEMPWOOD	1,591	648		21.89	17.21		1.57	1.20	
36 LAWNSDALE	1,512	819	668	19.62	22.32	15.56	1.49	1.43	1.15
37 EL SOL	631	466	390	15.11	12.77	10.63	1.36	1.15	0.96
38 MANCHESTER DOCKS	73			6.30			0.51		
39 PARKER ROAD	16			3.46			0.29		
40 PECORE	2,067	1,098	671	20.96	14.15	11.15	1.66	1.05	0.90
40 TELEPHONE	3,275	1,772	1,492	26.79	27.42	21.85	2.01	2.22	1.54
42 HOLMAN	1,593	658	263	18.94	12.34	13.47	2.25	1.22	1.46
44 ACRES HOMES	3,196	2,190	1,530	24.69	25.60	21.10	1.52	1.38	1.09
45 TIDWELL	3,053	1,847	1,306	30.60	36.26	25.63	2.04	2.26	1.60
46 GESSNER	4,998	3,236	1,822	39.25	43.32	44.35	3.25	3.38	3.14
47 HILLCROFT	1,010	778	421	26.11	17.42	16.63	2.50	1.47	1.33
48 NAVIGATION	735	369	271	14.42	11.39	8.99	1.10	0.91	0.70
48 W. DALLAS	691			13.08			1.14		
49 CHIMNEY ROCK	506	345		13.88	13.58		1.22	0.97	
50 HARRISBURG	3,808	2,508	1,785	25.82	25.71	32.66	2.19	1.80	2.25
50 HEIGHTS	2,678	1,604	1,063	18.80	25.04	19.45	1.47	1.75	1.30

Shading indicates that the route does not operate service on that day.

Composite - MAY 2011 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
52 HIRSCH	2,829	1,887	1,359	16.44	16.16	14.55	1.31	1.15	1.04
52 SCOTT	5,054	3,023	2,145	39.64	38.67	33.61	3.61	3.21	2.84
53 BRIAR FOREST	4,012	1,659	1,265	23.57	21.76	18.15	1.86	1.55	1.29
56 AIRLINE	5,203	4,028	3,828	31.51	32.71	32.50	2.22	2.24	2.25
58 HAMMERLY	743	409		18.08	13.78		1.32	1.04	
59 ALDINE MAIL	258			13.20			0.87		
60 HARDY	281			8.60			0.62		
60 SOUTH MacGREGOR	921	494	333	18.13	13.80	12.79	1.62	1.14	1.06
64 LINCOLN CITY	249			8.24			0.64		
65 BISSONNET	6,246	3,331	2,386	32.94	27.29	24.18	2.76	2.07	1.73
66 YALE	1,715	1,347	875	15.49	13.15	14.88	1.30	1.08	1.12
67 DAIRY ASHFORD	796			18.56			1.35		
68 BRAYS BAYOU	3,670	1,722	1,102	22.45	21.44	16.99	1.81	1.59	1.28
70 MEMORIAL	645			15.23			0.98		
72 WESTVIEW	811	537	434	18.90	16.47	15.24	1.32	1.23	1.13
73 BELLFORT	4,457	2,716	1,206	25.07	26.55	26.29	1.94	1.98	1.79
75 ELDRIDGE CROSSTOWN	383			6.50			0.45		
77 LIBERTY	1,638	1,032	763	14.68	15.11	13.70	1.07	0.93	0.82
77 MLK	3,445	1,851	1,099	24.09	20.02	14.94	1.92	1.61	1.14
78 ALABAMA	740			25.10			2.76		
78 IRVINGTON	657	514	322	13.77	11.34	11.45	1.12	0.98	0.85
79 WEST LITTLE YORK	1,256	746		22.64	16.77		1.55	1.14	
80 DOWLING	781	443	361	19.00	12.46	12.58	1.90	1.14	1.22
80 LYONS	1,095	857	633	22.59	21.77	20.87	2.02	1.67	1.62
81 WESTHEIMER-SHARPSTOWN	4,884	3,257	2,030	27.93	28.34	23.23	2.82	2.71	1.89
82 WESTHEIMER-WEST OAKS	6,782	4,684	3,105	35.81	36.40	31.78	3.34	3.16	2.42
83 LEE ROAD	932	593	401	22.39	19.23	14.12	1.30	1.06	0.78
85 ANTOINE	4,177	2,414	1,737	24.02	25.64	20.68	1.63	1.69	1.38
86 FM1960	2,819	1,833	1,249	24.82	27.19	23.93	1.72	1.53	1.31
87 SUNNYSIDE	2,482	1,097	685	26.91	19.80	15.98	1.99	1.36	1.14
88 HOBBY AIRPORT	2,118	1,292		20.95	14.03		1.41	0.90	
97 SETTEGAST	322			20.53			1.06		
98 BRIARGATE	609	238		19.28	16.98		1.39	1.03	
102 BUSH I.A.H EXPRESS	2,563	1,725	1,487	23.72	23.47	20.29	1.20	1.03	0.89
108 VETERANS MEMORIAL EXP.	2,545			25.65			1.33		
131 MEMORIAL EXPRESS	1,617	603		17.56	13.89		0.93	0.65	
132 HARWIN EXPRESS	2,282	755		22.85	20.19		1.37	1.05	
137 NORTHSHORE EXPRESS	2,170	1,089	782	24.92	21.72	18.55	1.51	1.14	0.96
163 FONDREN EXPRESS	6,786	3,907	2,950	35.35	25.58	22.45	2.60	1.98	1.69
170 MISSOURI CITY EXPRESS	382			25.20			1.37		
202 KUYKENDAHL	2,015			31.39			1.20		
204 SPRING	1,387			32.87			1.11		
209 NORTH FWY	533			19.94			0.74		
212 SETON LAKE	680			23.06			1.07		
214 NORTHWEST STATION	2,548			33.26			1.10		
216 W LITTLE YORK	666			20.83			0.83		
217 CYPRESS	1,293			29.82			0.99		
219 NW FREEWAY	218			10.59			0.45		
221 KINGSLAND	2,303			30.37			0.94		
222 GRAND PARKWAY	659			21.56			0.69		

Shading indicates that the route does not operate service on that day.

Composite - MAY 2011 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
228 ADDICKS	2,021			32.33			1.15		
229 KATY FREEWAY	373			14.78			0.61		
236 MAXEY ROAD - BAYTOWN	702			27.99			1.14		
244 MONROE - PASADENA	568			21.74			1.07		
246 BAY AREA	1,790			31.64			1.21		
247 FUQUA	922			32.85			1.49		
249 GULF FREEWAY	357			12.98			0.59		
255 KINGWOOD	1,041			23.34			0.75		
256 EASTEX	866			34.05			1.21		
257 TOWNSEN	1,028			37.85			1.31		
259 EASTEX FREEWAY	243			11.47			0.39		
261 WEST LOOP	448			22.55			1.13		
262 WESTWOOD	681			20.93			0.85		
265 WEST BELLFORT	2,576			35.77			1.39		
269 SOUTHWEST FREEWAY	17			9.34			0.50		
274 WESTCHASE/GESSNER	478			18.76			1.01		
283 KUYKENDAH/GRNWAY	416			20.07			0.81		
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	327			13.00			0.67		
292 W. BELL-WWOOD/TMC	639			16.81			0.80		
297 S POINT-MONROE/TMC	1,002			29.72			1.14		
298 ADDICKS-NWTC/TMC	1,173			23.07			0.96		
313 ALLEN PARKWAY	426			14.28			1.58		
320 TMC WHITE	3,585			64.44			8.87		
321 TMC BLUE	974			26.49			3.85		
322 TMC RED	1,058			57.03			9.27		
352 SWINGLE SHUTTLE	151			9.22			0.63		
402 BELLAIRE QUICKLINE	725			20.40			1.54		
426 TMC SWIFTLINE	257			13.00			1.41		
500 AIRPORT DIRECT	294	191	340	5.01	3.26	5.80	0.21	0.14	0.24
TOTAL	229,999	106,725	69,502	24.46	22.61	20.83	1.68	1.61	1.45

¹ Route 237 Baytown began operation on October 1, 2007 (FY2008); data are combined with Route 236 Maxey Road.

Route 245 Pasadena began operation on April 3, 2009 (FY2009); data are combined with Route 244 Monroe.

² Route 352 Swingle Shuttle began operation on June 1, 2010 (FY2010).

³ Route 75 Energy Corridor (now 75 Eldridge Crosstown) began operation on January 25, 2010 (FY2010)

⁴ METRO made significant route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 32 Renwick. The layover on the 32 Renwick was relocated and travel times were adjusted for more reliable service.

B) 36 Kempwood / 46 Gessner / 58 Hammerly. Route realignments were made to the 36 Kempwood, 46 Gessner and 58 Hammerly to simplify the routes.

C) 75 Energy Corridor / 67 Dairy Ashford. The 75 Energy Corridor and 67 Dairy Ashford were re-structured. As part of the re-structuring, the 75 Energy Corridor was renamed the 75 Eldridge Crosstown.

In addition, two one-way loops on the 75 were eliminated and the route was extended to the Mission Bend P & R as well as a change in mid-day frequencies and later PM service.

The re-structuring of the 67 Dairy Ashford extended the route to the Addicks P & R and improved headways.

D) 81 Westheimer - Sharpstown / 82 Westheimer - West Oaks. There was a realignment of trips from the 81 Westheimer - Sharpstown to the 82 Westheimer - West Oaks due to increased demand.

E) 87 Sunnyside. The 87 Sunnyside was extended to the HCC South Campus.

F) 137 Northshore. Headways were improved to provide additional weekend service.

G) 352 Swingle Shuttle. Additional trips were added to the 352 Swingle Shuttle to accommodate demand.

H) 426 TMC Swiftline. Two additional earlier AM Westbound trips were added.

I) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

Composite - MAY 2011 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
1 HOSPITAL	4,371	2,035	1,286	22.40	23.07	18.44	1.82	1.61	1.42
3 LANGLEY	1,026	523	415	13.42	13.24	12.69	0.92	0.90	0.79
3 W. GRAY	703	480	259	19.73	30.07	14.52	2.07	2.69	1.59
5 KASHMERE	1,784	966	767	17.62	14.28	12.64	1.35	1.01	0.93
5 SOUTHWEST	2,499	1,447	1,049	24.76	21.70	19.43	2.08	1.62	1.37
6 JENSEN	1,713	1,110	946	20.55	19.37	13.47	1.40	1.36	1.05
6 TANGLEWOOD	957	436		18.45	12.28		1.38	0.85	
8 S.MAIN	2,769	1,479	775	25.68	25.99	22.53	1.93	1.93	1.37
9 N.MAIN	952	447	388	15.51	13.52	8.55	1.17	0.99	0.79
9 GULFTON	1,355	702		19.96	12.90		1.57	0.97	
10 WILLOWBEND	1,099	704	378	20.95	19.59	20.08	1.67	1.46	1.13
11 ALMEDA	1,602	1,002	450	30.13	22.29	16.73	1.92	1.40	0.97
11 NANCE	894	676	298	18.96	13.17	17.21	1.87	1.25	1.47
14 HIRAM CLARKE	2,293	1,408	1,057	22.26	24.39	19.05	1.75	1.67	1.49
15 FULTON	1,924	1,390	993	21.18	19.21	18.51	2.07	1.86	1.64
18 KIRBY	841	294		16.27	10.46		1.40	0.77	
20 CANAL	1,739	1,313	1,118	24.25	26.98	29.25	2.38	2.11	2.27
20 LONG POINT	2,202	1,520	1,327	23.58	23.35	24.31	1.44	1.26	1.33
24 NORTHLINE	1,826	1,434	1,046	22.10	20.93	19.56	2.25	2.07	1.72
25 RICHMOND	5,211	2,829	1,783	27.11	25.73	25.78	2.33	2.04	2.03
30 CLINTON	576	299	345	10.96	8.38	9.68	0.85	0.59	0.69
30 CULLEN	2,828	1,511	1,303	29.88	22.91	19.74	2.23	1.47	1.26
35 FAIRVIEW	456			11.41			1.05		
36 KEMPWOOD	1,591	648		21.89	17.21		1.57	1.20	
36 LAWDALE	1,512	819	668	19.62	22.32	15.56	1.49	1.43	1.15
40 PECORE	2,067	1,098	671	20.96	14.15	11.15	1.66	1.05	0.90
40 TELEPHONE	3,275	1,772	1,492	26.79	27.42	21.85	2.01	2.22	1.54
44 ACRES HOMES	3,196	2,190	1,530	24.69	25.60	21.10	1.52	1.38	1.09
48 NAVIGATION	735	369	271	14.42	11.39	8.99	1.10	0.91	0.70
48 W. DALLAS	691			13.08			1.14		

Shading indicates that the route does not operate service on that day.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
50 HARRISBURG	3,808	2,508	1,785	25.82	25.71	32.66	2.19	1.80	2.25
50 HEIGHTS	2,678	1,604	1,063	18.80	25.04	19.45	1.47	1.75	1.30
52 HIRSCH	2,829	1,887	1,359	16.44	16.16	14.55	1.31	1.15	1.04
52 SCOTT	5,054	3,023	2,145	39.64	38.67	33.61	3.61	3.21	2.84
53 BRIAR FOREST	4,012	1,659	1,265	23.57	21.76	18.15	1.86	1.55	1.29
56 AIRLINE	5,203	4,028	3,828	31.51	32.71	32.50	2.22	2.24	2.25
60 HARDY	281			8.60			0.62		
60 SOUTH MacGREGOR	921	494	333	18.13	13.80	12.79	1.62	1.14	1.06
65 BISSONNET	6,246	3,331	2,386	32.94	27.29	24.18	2.76	2.07	1.73
66 YALE	1,715	1,347	875	15.49	13.15	14.88	1.30	1.08	1.12
68 BRAYS BAYOU	3,670	1,722	1,102	22.45	21.44	16.99	1.81	1.59	1.28
70 MEMORIAL	645			15.23			0.98		
77 LIBERTY	1,638	1,032	763	14.68	15.11	13.70	1.07	0.93	0.82
77 MLK	3,445	1,851	1,099	24.09	20.02	14.94	1.92	1.61	1.14
78 ALABAMA	740			25.10			2.76		
78 IRVINGTON	657	514	322	13.77	11.34	11.45	1.12	0.98	0.85
79 WEST LITTLE YORK	1,256	746		22.64	16.77		1.55	1.14	
80 DOWLING	781	443	361	19.00	12.46	12.58	1.90	1.14	1.22
80 LYONS	1,095	857	633	22.59	21.77	20.87	2.02	1.67	1.62
81 WESTHEIMER-SHARPSTOWN	4,884	3,257	2,030	27.93	28.34	23.23	2.82	2.71	1.89
82 WESTHEIMER-WEST OAKS	6,782	4,684	3,105	35.81	36.40	31.78	3.34	3.16	2.42
85 ANTOINE	4,177	2,414	1,737	24.02	25.64	20.68	1.63	1.69	1.38
LOCAL - RADIAL	117,204	68,302	46,805	23.25	22.08	20.04	1.85	1.63	1.45

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CROSSTOWN									
2 BELLAIRE	8,209	5,022	3,532	35.88	29.06	36.95	3.25	2.43	2.68
4 BEECHNUT	4,299	2,332	1,798	32.95	32.00	25.45	2.35	2.05	1.62
19 WILCREST	1,141	609		21.75	20.98		1.62	1.33	
23 CROSSTIMBERS	1,976	670	421	28.49	22.81	15.65	2.07	1.59	1.09
26 OUTER LOOP	1,992	899	524	20.73	21.59	16.02	1.79	1.56	1.15
27 INNER LOOP	2,183	1,004	583	22.25	22.88	16.57	1.92	1.67	1.21
29 TSU/UH HIRSCH	1,403	699		17.15	14.85		1.49	1.18	
32 RENWICK	838			17.28			1.39		
33 POST OAK	4,861	2,511	1,834	28.74	39.61	29.00	2.53	3.06	2.23
34 MONTROSE	511			13.39			1.08		
42 HOLMAN	1,593	658	263	18.94	12.34	13.47	2.25	1.22	1.46
45 TIDWELL	3,053	1,847	1,306	30.60	36.26	25.63	2.04	2.26	1.60
46 GESSNER	4,998	3,236	1,822	39.25	43.32	44.35	3.25	3.38	3.14
47 HILLCROFT	1,010	778	421	26.11	17.42	16.63	2.50	1.47	1.33
49 CHIMNEY ROCK	506	345		13.88	13.58		1.22	0.97	
58 HAMMERLY	743	409		18.08	13.78		1.32	1.04	
59 ALDINE MAIL	258			13.20			0.87		
67 DAIRY ASHFORD	796			18.56			1.35		
72 WESTVIEW	811	537	434	18.90	16.47	15.24	1.32	1.23	1.13
73 BELLFORT	4,457	2,716	1,206	25.07	26.55	26.29	1.94	1.98	1.79
75 ELDRIDGE CROSSTOWN	383			6.50			0.45		
86 FM1960	2,819	1,833	1,249	24.82	27.19	23.93	1.72	1.53	1.31
LOCAL - CROSSTOWN	48,839	26,105	15,393	25.76	26.61	26.19	2.07	1.97	1.82

Shading indicates that the route does not operate service on that day.

Composite - MAY 2011 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CIRCULATOR									
37 EL SOL	631	466	390	15.11	12.77	10.63	1.36	1.15	0.96
38 MANCHESTER DOCKS	73			6.30			0.51		
39 PARKER ROAD	16			3.46			0.29		
64 LINCOLN CITY	249			8.24			0.64		
83 LEE ROAD	932	593	401	22.39	19.23	14.12	1.30	1.06	0.78
87 SUNNYSIDE	2,482	1,097	685	26.91	19.80	15.98	1.99	1.36	1.14
97 SETTEGAST	322			20.53			1.06		
98 BRIARGATE	609	238		19.28	16.98		1.39	1.03	
352 SWINGLE SHUTTLE	151			9.22			0.63		
LOCAL - CIRCULATOR	5,464	2,394	1,476	19.13	17.50	13.67	1.37	1.19	0.97
LOCAL - LIMITED									
88 HOBBY AIRPORT	2,118	1,292		20.95	14.03		1.41	0.90	
102 BUSH I.A.H EXPRESS	2,563	1,725	1,487	23.72	23.47	20.29	1.20	1.03	0.89
108 VETERANS MEMORIAL EXP.	2,545			25.65			1.33		
131 MEMORIAL EXPRESS	1,617	603		17.56	13.89		0.93	0.65	
132 HARWIN EXPRESS	2,282	755		22.85	20.19		1.37	1.05	
137 NORTHSHORE EXPRESS	2,170	1,089	782	24.92	21.72	18.55	1.51	1.14	0.96
163 FONDREN EXPRESS	6,786	3,907	2,950	35.35	25.58	22.45	2.60	1.98	1.69
402 BELLAIRE QUICKLINE	725			20.40			1.54		
426 TMC SWIFTLINE	257			13.00			1.41		
LOCAL - LIMITED	21,063	9,371	5,219	25.24	20.86	21.14	1.54	1.22	1.23
LOCAL - SHUTTLE									
313 ALLEN PARKWAY	426			14.28			1.58		
320 TMC WHITE	3,585			64.44			8.87		
321 TMC BLUE	974			26.49			3.85		
322 TMC RED	1,058			57.03			9.27		
LOCAL - SHUTTLE	6,042			42.93			5.80		

Shading indicates that the route does not operate service on that day.

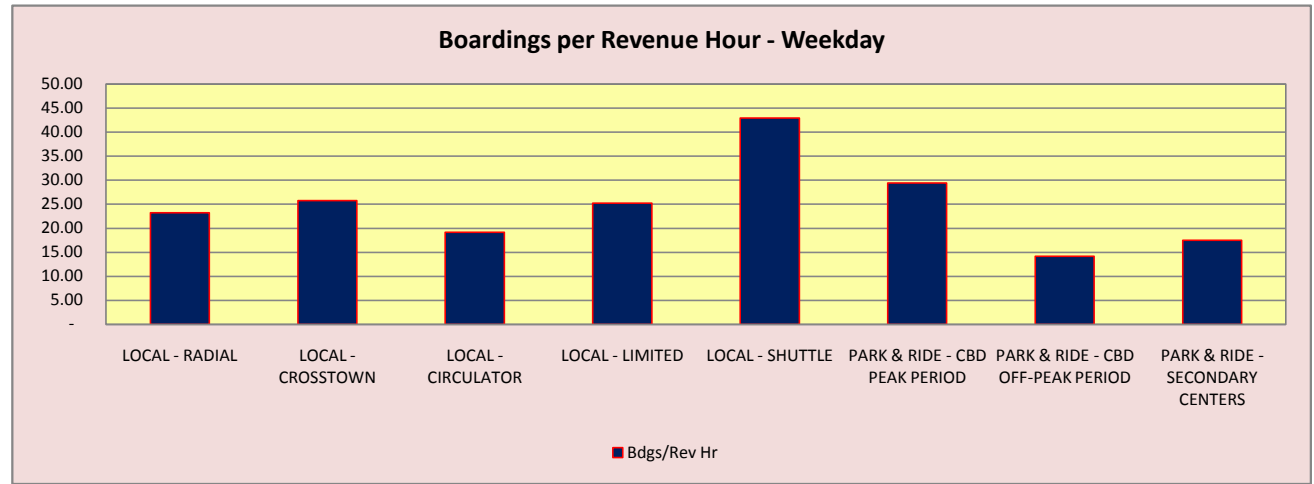
Composite - MAY 2011 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
PARK & RIDE - CBD PEAK PERIOD									
202 KUYKENDAHL	2,015			31.39			1.20		
204 SPRING	1,387			32.87			1.11		
212 SETON LAKE	680			23.06			1.07		
214 NORTHWEST STATION	2,548			33.26			1.10		
216 W LITTLE YORK	666			20.83			0.83		
217 CYPRESS	1,293			29.82			0.99		
221 KINGSLAND	2,303			30.37			0.94		
222 GRAND PARKWAY	659			21.56			0.69		
228 ADDICKS	2,021			32.33			1.15		
236 MAXEY ROAD - BAYTOWN	702			27.99			1.14		
244 MONROE - PASADENA	568			21.74			1.07		
246 BAY AREA	1,790			31.64			1.21		
247 FUQUA	922			32.85			1.49		
255 KINGWOOD	1,041			23.34			0.75		
256 EASTEX	866			34.05			1.21		
257 TOWNSEN	1,028			37.85			1.31		
261 WEST LOOP	448			22.55			1.13		
262 WESTWOOD	681			20.93			0.85		
265 WEST BELLFORT	2,576			35.77			1.39		
274 WESTCHASE/GESSNER	478			18.76			1.01		
PARK & RIDE - CBD PEAK PERIOD	24,673			29.44			1.08		
PARK & RIDE - CBD OFF-PEAK PERIOD									
209 NORTH FWY	533			19.94			0.74		
219 NW FREEWAY	218			10.59			0.45		
229 KATY FREEWAY	373			14.78			0.61		
249 GULF FREEWAY	357			12.98			0.59		
259 EASTEX FREEWAY	243			11.47			0.39		
269 SOUTHWEST FREEWAY	17			9.34			0.50		
PARK & RIDE - CBD OFF-PEAK PERIOD	1,743			14.15			0.57		
PARK & RIDE - SECONDARY CENTERS									
170 MISSOURI CITY EXPRESS	382			25.20			1.37		
283 KUYKENDAHL/GREENWAY	416			20.07			0.81		
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	327			13.00			0.67		
292 W. BELL-WWOOD/TMC	639			16.81			0.80		
297 S POINT-MONROE/TMC	1,002			29.72			1.14		
298 ADDICKS-NWTC/TMC	1,173			23.07			0.96		
500 AIRPORT DIRECT	294	191	340	5.01	3.26	5.80	0.21	0.14	0.24
PARK & RIDE - SECONDARY CENTERS	4,233	191	340	17.47	3.26	5.80	0.76	0.14	0.24

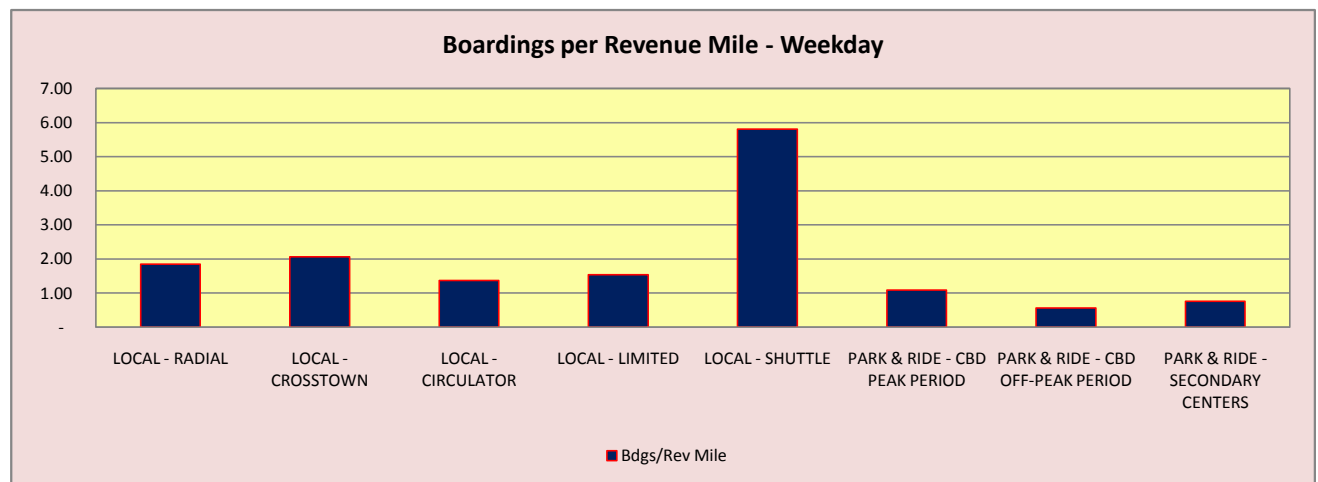
Shading indicates that the route does not operate service on that day.

INDICATORS BY SERVICE TYPE - WEEKDAY

	Weekday Bdgs/Rev Hr
LOCAL - RADIAL	23.25
LOCAL - CROSSTOWN	25.76
LOCAL - CIRCULATOR	19.13
LOCAL - LIMITED	25.24
LOCAL - SHUTTLE	42.93
PARK & RIDE - CBD PEAK PERIOD	29.44
PARK & RIDE - CBD OFF-PEAK PERIOD	14.15
PARK & RIDE - SECONDARY CENTERS	17.47

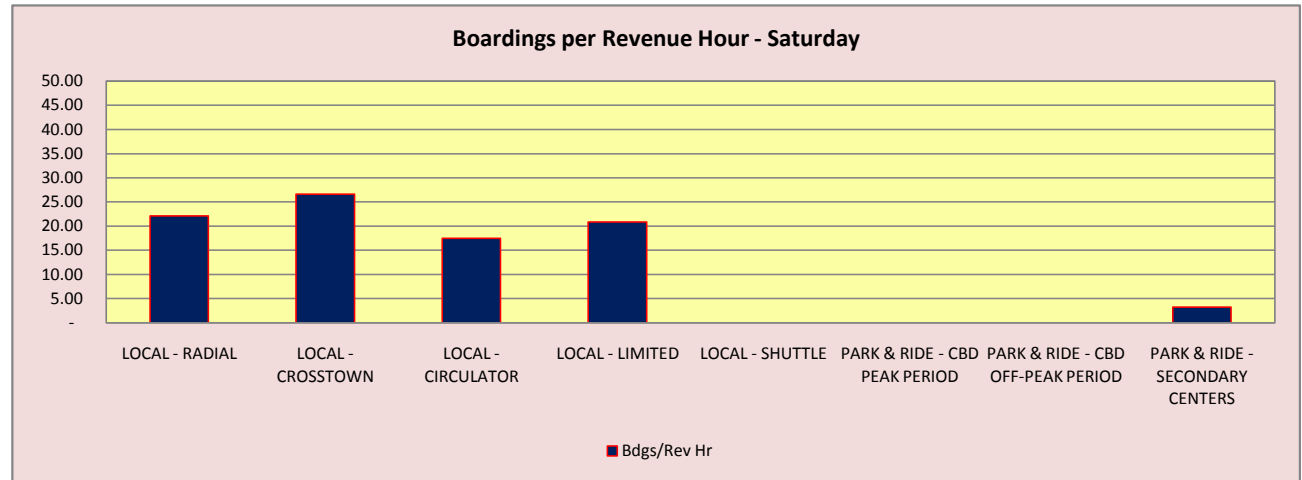


	Weekday Bdgs/Rev Mile
LOCAL - RADIAL	1.85
LOCAL - CROSSTOWN	2.07
LOCAL - CIRCULATOR	1.37
LOCAL - LIMITED	1.54
LOCAL - SHUTTLE	5.80
PARK & RIDE - CBD PEAK PERIOD	1.08
PARK & RIDE - CBD OFF-PEAK PERIOD	0.57
PARK & RIDE - SECONDARY CENTERS	0.76

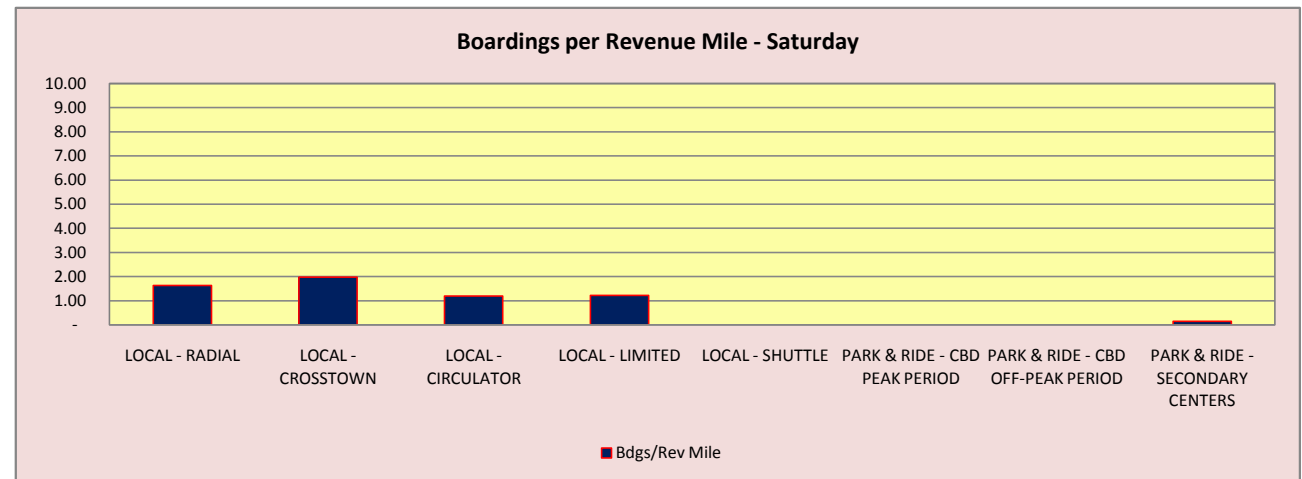


INDICATORS BY SERVICE TYPE - SATURDAY

	Saturday Bdgs/Rev Hr
LOCAL - RADIAL	22.08
LOCAL - CROSSTOWN	26.61
LOCAL - CIRCULATOR	17.50
LOCAL - LIMITED	20.86
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	3.26

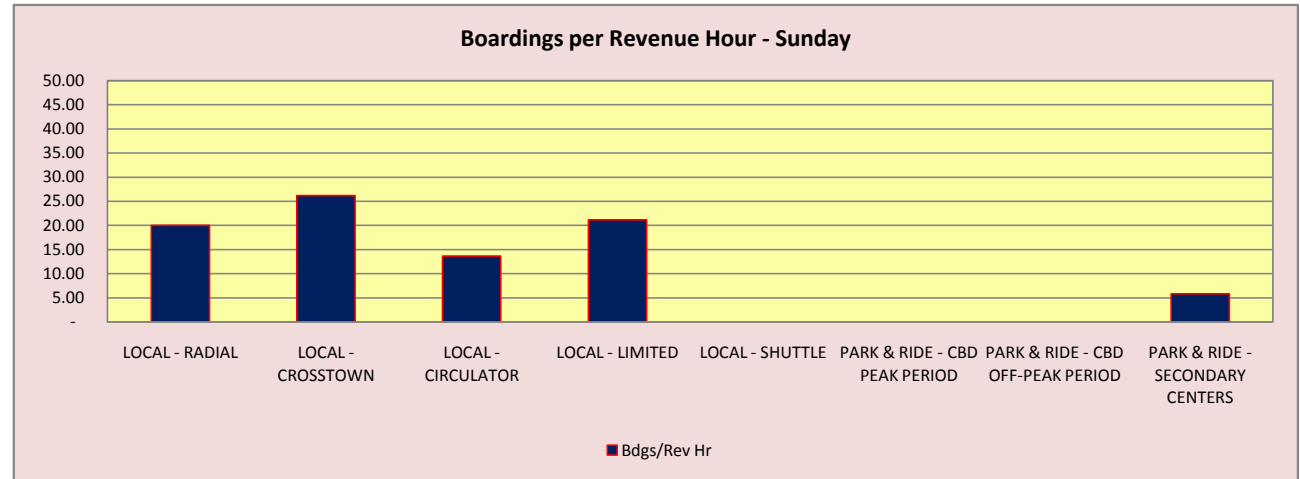


	Saturday Bdgs/Rev Mile
LOCAL - RADIAL	1.63
LOCAL - CROSSTOWN	1.97
LOCAL - CIRCULATOR	1.19
LOCAL - LIMITED	1.22
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	0.14

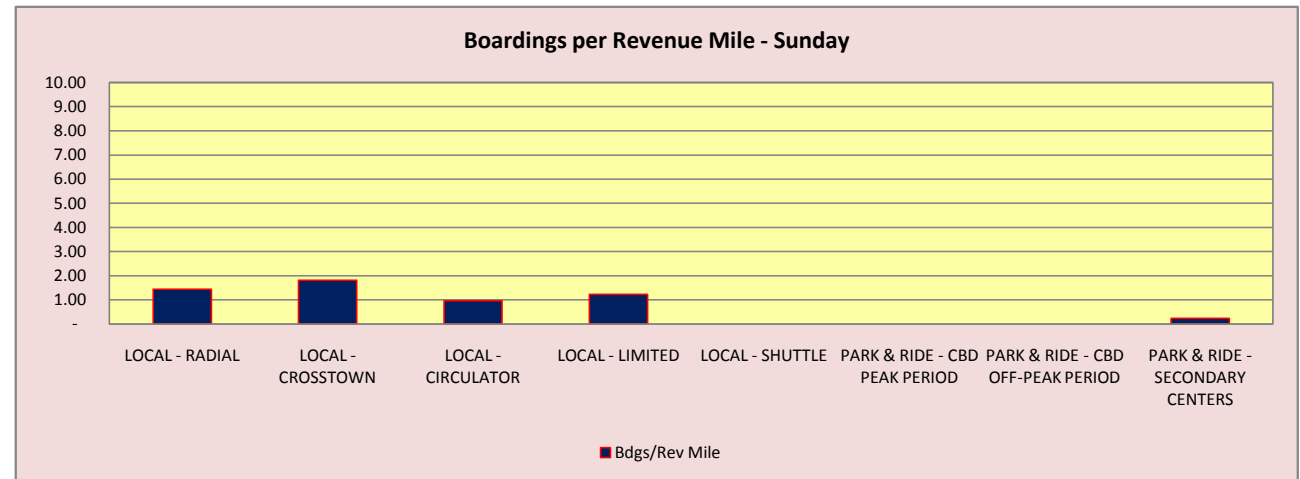


INDICATORS BY SERVICE TYPE - SUNDAY

	Sunday Bdgs/Rev Hr
LOCAL - RADIAL	20.04
LOCAL - CROSSTOWN	26.19
LOCAL - CIRCULATOR	13.67
LOCAL - LIMITED	21.14
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	5.80



	Sunday Bdgs/Rev Mile
LOCAL - RADIAL	1.45
LOCAL - CROSSTOWN	1.82
LOCAL - CIRCULATOR	0.97
LOCAL - LIMITED	1.23
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	0.24



MAY 2011 (FY2011)
Core Routes - Explanation of Information

Introduction

Prior to Hurricanes Rita (September 2005) and Ike (September 2008), METRO developed a list of priority routes to be returned to service first after the threat of damage had passed. The routes were chosen for their geographical coverage as well as for their ridership and / or service to one or more public hospitals.

The Core Routes are:

- 1 Hospital
- 2 Bellaire
- 8 South Main
- 20 Canal / 20 Long Point
- 25 Richmond
- 40 Pecore / 40 Telephone
- 50 Harrisburg / 50 Heights
- 52 Hirsch / 52 Scott
- 56 Airline
- 65 Bissonnet
- 77 Liberty / 77 MLK
- 81 Westheimer - Sharpstown
- 82 Westheimer - West Oaks
- 163 Fondren

Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2011 October - May	FY2010 October - May	Change	% Change	May 2011 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
WEEKDAY										
1 HOSPITAL	WEEKDAY	4,290	4,294	(4)	-0.1%	4,393	2,403.92	195.11	1.83	22.52
2 BELLAIRE	WEEKDAY	7,879	7,300	578	7.9%	8,473	2,523.91	228.78	3.36	37.03
8 S.MAIN	WEEKDAY	2,696	2,522	174	6.9%	2,783	1,430.84	107.80	1.94	25.81
20 CANAL	WEEKDAY	1,717	1,835	(119)	-6.5%	1,799	729.65	71.72	2.47	25.08
20 LONG POINT	WEEKDAY	2,173	2,034	139	6.8%	2,277	1,530.47	93.37	1.49	24.38
25 RICHMOND	WEEKDAY	5,479	5,278	201	3.8%	5,440	2,234.48	192.21	2.43	28.30
40 PECORE	WEEKDAY	1,992	1,951	41	2.1%	2,071	1,245.87	98.62	1.66	21.00
40 TELEPHONE	WEEKDAY	3,156	3,080	76	2.5%	3,282	1,626.38	122.27	2.02	26.84
50 HARRISBURG	WEEKDAY	3,646	3,692	(46)	-1.2%	3,837	1,738.78	147.50	2.21	26.01
50 HEIGHTS	WEEKDAY	2,564	2,591	(27)	-1.0%	2,698	1,820.80	142.48	1.48	18.94
52 HIRSCH	WEEKDAY	2,919	2,884	35	1.2%	2,926	2,162.36	172.13	1.35	17.00
52 SCOTT	WEEKDAY	5,215	5,733	(519)	-9.0%	5,226	1,399.20	127.49	3.73	40.99
56 AIRLINE	WEEKDAY	4,944	4,515	429	9.5%	5,147	2,338.41	165.10	2.20	31.18
65 BISSONNET	WEEKDAY	6,180	6,638	(458)	-6.9%	6,492	2,260.71	189.62	2.87	34.23
77 LIBERTY	WEEKDAY	1,646	1,596	51	3.2%	1,695	1,535.71	111.58	1.10	15.19
77 MLK	WEEKDAY	3,463	3,617	(154)	-4.3%	3,565	1,792.45	143.04	1.99	24.92
81 WESTHEIMER-SHARPSTOWN	WEEKDAY	5,021	5,397	(376)	-7.0%	4,985	1,733.55	174.85	2.88	28.51
82 WESTHEIMER-WEST OAKS	WEEKDAY	6,463	5,735	728	12.7%	7,019	2,028.54	189.38	3.46	37.06
163 FONDREN EXPRESS	WEEKDAY	6,743	6,953	(210)	-3.0%	6,953	2,607.76	191.95	2.67	36.22
Subtotals - Core - WEEKDAY		78,186	77,647	538	0.7%	81,058	35,143.79	2,865.00	2.31	28.29
Totals - All Local Routes - WEEKDAY		196,230	197,234	(1,004)	-0.5%	199,351	103,892.26	8,004.78	1.92	24.90

Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2011 October - May	FY2010 October - May	Change	% Change	May 2011 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
SATURDAY										
1 HOSPITAL	SATURDAY	1,839	1,548	291	18.8%	1,847	1,266.72	88.20	1.46	20.94
2 BELLAIRE	SATURDAY	5,274	4,967	307	6.2%	5,727	2,063.72	172.80	2.77	33.14
8 S.MAIN	SATURDAY	1,397	1,299	98	7.5%	1,449	765.57	56.92	1.89	25.46
20 CANAL	SATURDAY	1,170	1,162	7	0.6%	1,255	622.09	48.68	2.02	25.77
20 LONG POINT	SATURDAY	1,354	1,375	(21)	-1.5%	1,452	1,206.57	65.09	1.20	22.31
25 RICHMOND	SATURDAY	2,926	2,903	22	0.8%	3,048	1,387.70	109.95	2.20	27.73
40 PECORE	SATURDAY	1,062	960	102	10.6%	1,097	1,041.28	77.60	1.05	14.13
40 TELEPHONE	SATURDAY	1,714	1,706	9	0.5%	1,770	798.71	64.62	2.22	27.40
50 HARRISBURG	SATURDAY	2,392	2,183	209	9.6%	2,468	1,390.78	97.57	1.77	25.30
50 HEIGHTS	SATURDAY	1,530	1,471	59	4.0%	1,579	919.26	64.07	1.72	24.64
52 HIRSCH	SATURDAY	1,998	1,986	11	0.6%	2,044	1,635.18	116.83	1.25	17.49
52 SCOTT	SATURDAY	3,200	3,035	165	5.4%	3,273	941.68	78.17	3.48	41.88
56 AIRLINE	SATURDAY	3,865	3,732	133	3.6%	4,196	1,798.40	123.12	2.33	34.08
65 BISSONNET	SATURDAY	3,481	3,552	(71)	-2.0%	3,283	1,609.04	122.05	2.04	26.90
77 LIBERTY	SATURDAY	1,005	1,018	(13)	-1.3%	1,034	1,115.15	68.28	0.93	15.15
77 MLK	SATURDAY	1,803	2,091	(288)	-13.8%	1,856	1,148.93	92.43	1.62	20.08
81 WESTHEIMER-SHARPSTOWN	SATURDAY	3,182	3,328	(147)	-4.4%	3,306	1,200.38	114.90	2.75	28.78
82 WESTHEIMER-WEST OAKS	SATURDAY	4,828	4,471	357	8.0%	4,984	1,480.82	128.68	3.37	38.73
163 FONDREN EXPRESS	SATURDAY	4,187	4,217	(30)	-0.7%	4,439	1,968.51	152.72	2.25	29.06
Subtotals - Core - SATURDAY		48,206	47,005	1,201	2.6%	50,108	24,360.49	1,842.68	2.06	27.19
Totals - All Local Routes - SATURDAY		105,670	101,894	3,776	3.7%	106,725	66,180.26	4,719.47	1.61	22.61

Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2011 October - May	FY2010 October - May	Change	% Change	May 2011 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
SUNDAY										
1 HOSPITAL	SUNDAY	1,173	1,026	147	14.3%	1,265	905.30	69.73	1.40	18.15
2 BELLAIRE	SUNDAY	3,302	3,126	175	5.6%	3,649	1,318.51	95.60	2.77	38.17
8 S.MAIN	SUNDAY	754	704	50	7.1%	773	564.11	34.38	1.37	22.48
20 CANAL	SUNDAY	986	874	112	12.8%	1,062	491.55	38.23	2.16	27.77
20 LONG POINT	SUNDAY	1,170	1,073	98	9.1%	1,260	997.15	54.60	1.26	23.08
25 RICHMOND	SUNDAY	1,724	1,750	(25)	-1.5%	1,620	878.02	69.15	1.84	23.42
40 PECORE	SUNDAY	634	722	(88)	-12.2%	699	744.66	60.22	0.94	11.62
40 TELEPHONE	SUNDAY	1,409	1,308	102	7.8%	1,555	972.10	68.32	1.60	22.76
50 HARRISBURG	SUNDAY	1,604	1,495	109	7.3%	1,760	793.42	54.65	2.22	32.20
50 HEIGHTS	SUNDAY	956	868	87	10.1%	1,048	816.15	54.68	1.28	19.18
52 HIRSCH	SUNDAY	1,308	1,360	(52)	-3.9%	1,430	1,308.72	93.42	1.09	15.30
52 SCOTT	SUNDAY	2,064	2,044	20	1.0%	2,256	754.70	63.82	2.99	35.35
56 AIRLINE	SUNDAY	3,571	3,315	257	7.8%	3,888	1,698.12	117.78	2.29	33.01
65 BISSONNET	SUNDAY	2,360	2,232	129	5.8%	2,488	1,380.57	98.68	1.80	25.21
77 LIBERTY	SUNDAY	767	893	(126)	-14.1%	832	925.63	55.70	0.90	14.94
77 MLK	SUNDAY	1,105	998	107	10.7%	1,199	960.16	73.57	1.25	16.30
81 WESTHEIMER-SHARPSTOWN	SUNDAY	2,180	2,233	(53)	-2.4%	2,391	1,076.27	87.40	2.22	27.36
82 WESTHEIMER-WEST OAKS	SUNDAY	3,317	3,074	243	7.9%	3,639	1,283.23	97.70	2.84	37.25
163 FONDREN EXPRESS	SUNDAY	2,882	3,069	(188)	-6.1%	3,063	1,746.31	131.42	1.75	23.31
Subtotals - Core - SUNDAY		33,265	32,163	1,102	3.4%	35,877	19,614.68	1,419.05	1.83	25.28
Totals - All Local Routes - SUNDAY		66,071	63,806	2,265	3.5%	69,502	47,943.91	3,337.24	1.45	20.83

Annual Fixed-Route Ridership

FIXED-ROUTE RIDERSHIP													
CURRENT YEAR	October 2010	November 2010	December 2010	January 2011	February 2011	March 2011	April 2011	May 2011	June 2011	July 2011	August 2011	September 2011	ANNUAL FY2010
Fixed Route Bus Services													
Local	5,231,261	4,749,866	4,665,634	4,690,853	4,341,157	5,150,995	5,040,718	5,025,311					38,895,793
Park & Ride	628,040	580,172	503,345	586,376	562,210	704,785	641,192	646,317					4,852,436
Total Fixed Route Bus Services	5,859,300	5,330,038	5,168,978	5,277,229	4,903,367	5,855,780	5,681,909	5,671,628					43,748,229
METRORail	918,523	831,851	734,409	766,051	808,338	1,251,663	943,628	859,694					7,114,157
Total Fixed Route Services	6,777,823	6,161,889	5,903,387	6,043,280	5,711,705	7,107,443	6,625,537	6,531,322					50,862,386

PREVIOUS YEAR	October 2009	November 2009	December 2009	January 2010	February 2010	March 2010	April 2010	May 2010	June 2010	July 2010	August 2010	September 2010	Year-To-Date
Fixed Route Bus Services													
Local	5,320,881	4,794,586	4,517,183	4,596,018	4,508,529	5,144,830	5,029,760	4,913,072					38,824,859
Park & Ride	751,745	613,369	534,282	626,300	633,715	743,819	705,200	644,340					5,252,770
Total Fixed Route Bus Services	6,072,626	5,407,955	5,051,465	5,222,318	5,142,244	5,888,649	5,734,960	5,557,412					44,077,629
METRORail	963,731	869,647	772,376	802,453	835,707	1,222,208	863,428	829,030					7,158,580
Total Fixed Route Services	7,036,357	6,277,602	5,823,841	6,024,771	5,977,951	7,110,857	6,598,388	6,386,442					51,236,209

VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	Year-To-Date
Fixed Route Bus Services													
Local	(89,620)	(44,720)	148,451	94,835	(167,372)	6,165	10,958	112,239					70,934
Park & Ride	(123,705)	(33,196)	(30,937)	(39,924)	(71,505)	(39,034)	(64,008)	1,976					(400,334)
Total Fixed Route Bus Services	(213,325)	(77,916)	117,514	54,911	(238,877)	(32,869)	(53,051)	114,215					(329,400)
METRORail	(45,208)	(37,796)	(37,967)	(36,402)	(27,369)	29,455	80,200	30,664					(44,423)
Total Fixed Route Services	(258,533)	(115,712)	79,547	18,509	(266,246)	(3,414)	27,149	144,879					(373,823)

% VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	Year-To-Date
Fixed Route Bus Services													
Local	-1.7%	-0.9%	3.3%	2.1%	-3.7%	0.1%	0.2%	2.3%					0.2%
Park & Ride	-16.5%	-5.4%	-5.8%	-6.4%	-11.3%	-5.2%	-9.1%	0.3%					-7.6%
Total Fixed Route Bus Services	-3.5%	-1.4%	2.3%	1.1%	-4.6%	-0.6%	-0.9%	2.1%					-0.7%
METRORail	-4.7%	-4.3%	-4.9%	-4.5%	-3.3%	2.4%	9.3%	3.7%					-0.6%
Total Fixed Route Services	-3.7%	-1.8%	1.4%	0.3%	-4.5%	0.0%	0.4%	2.3%					-0.7%

SOURCE: RASE

NOTES:

- 1) Calendar Mix. There were changes in the calendar mix for every month, October 2010 - January 2011 and April 2011 - May 2011. Monthly data are not adjusted for changes in calendar mix.
- 2) Fare Increase. There was no change in METRO's base fare between FY2010 and FY2011. No ridership change would have been expected due to fares.
- 3) Gasoline Prices. Although gasoline prices increased during FY2011 relative to FY2010, there is no statistical correlation between changes in gasoline prices and local bus ridership and the only statistical correlation between gasoline prices and Park & Ride ridership occurred in FY2008 during the time period when the average price of a gallon of gasoline exceeded the maximum base fare for a Park & Ride (then \$3.50). No ridership change would have been expected due to the change in gasoline prices.
- 4) Special Events - METRORail. Offshore Technology Conference in May 2010 and May 2011. International Soccer match in May 2010 only. A ridership decrease would be expected with one less special less in May 2011.
- 5) Service Interruptions - METRORail. There was one service interruptions in May 2011 and 0 service interruptions in May 2010. A ridership decrease would be expected.
- 6) Unemployment. The unemployment rate was 8.0% in April 2011 compared to 8.2% in May 2010.
- 7) Weather. No change in May 2011 ridership would have been expected due to weather.
- 8) Adjustments. Adjustments were made to October 2010 - February 2011 data.