



JANUARY 2012 (Fiscal Year 2012)

Monthly Ridership Report

METROBus and METRORail

Fixed Route System Ridership Overview

Explanation of information	Page	4
Average Daily Ridership - FY2012 and FY2011 - Year-To-Date	Page	5
Top Ten Bus Routes - FY2012 - Data	Page	6
Top Ten Bus Routes - FY2012 - Charts	Page	7

METROBus Ridership Overview

Weekday - By Bus Route - Data	Pages	8 - 10
Saturday - By Bus Route - Data	Pages	11 - 12
Sunday - By Bus Route - Data	Page	13
METROBus Charts - Weekday	Page	14
METROBus Charts - Saturday	Page	15
METROBus Charts - Sunday	Page	16

METRORail Ridership Overview

Weekday - By Rail Station - Data	Page	17
Saturday - By Rail Station - Data	Page	18
Sunday - By Rail Station - Data	Page	19
METRORail Charts - Weekday	Page	20
METRORail Charts - Saturday	Page	21
METRORail Charts - Sunday	Page	22

METROBus Indicators

Explanation of information	Page	23
Weekday - Boardings By Revenue Hour - Data	Page	24
Weekday - Boardings By Revenue Hour - Chart	Page	25
Weekday - Boardings By Revenue Mile - Data	Page	26
Weekday - Boardings By Revenue Mile - Chart	Page	27
Saturday - Boardings By Revenue Hour - Data	Page	28
Saturday - Boardings By Revenue Hour - Chart	Page	29
Saturday - Boardings By Revenue Mile - Data	Page	30
Saturday - Boardings By Revenue Mile - Chart	Page	31
Sunday - Boardings By Revenue Hour - Data	Page	32
Sunday - Boardings By Revenue Hour - Chart	Page	33
Sunday - Boardings By Revenue Mile - Data	Page	34
Sunday - Boardings By Revenue Mile - Chart	Page	35

Composite of Boardings and Indicators by Route

Explanation of information	Page	36
All Fixed-Route Bus Routes	Pages	37 - 39
Local - Radial	Pages	40 - 41
Local - Crosstown	Page	42
Local - Circulator	Page	43
Local - Limited	Page	43
Local - Shuttle	Page	43
Park & Ride - CBD Peak Period	Page	44
Park & Ride - CBD Off-Peak Period	Page	44
Park & Ride - Secondary Activity Centers	Page	44
Indicators by Service Category - Weekday	Page	45
Indicators by Service Category - Saturday	Page	46
Indicators by Service Category - Sunday	Page	47

Core Routes

Explanation of information	Page	48
Core Routes - Weekday	Page	49
Core Routes - Saturday	Page	50
Core Routes - Sunday	Page	51

Annual Fixed-Route Ridership Comparison

Annual Fixed-Route Ridership Comparison by Month and by Year	Page	52
--	------	----

JANUARY 2012 (FY2012)
FIXED-ROUTE SYSTEM RIDERSHIP OVERVIEW - Explanation of Information

How to read this report

Introduction

This report shows how many customers used the combined METRO bus and rail systems in a given month and year-to-date. Ridership statistics are given on a system-wide and route/station level basis as well as by weekday, Saturday, and Sunday.

Ridership is counted as *boardings*, or *unlinked passenger trips* (National Transit Database (NTD)).

How are customers counted?

Bus

Boardings are recorded by automatic passenger counters (APCs) and passenger count cards. METRO has equipped 100% of its fixed-route bus fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting as approved in METRO's NTD alternative sampling methodology. Additionally, there are certain routes for which passenger count cards are used due multiple fares on the same route (Route 236 San Jacinto / Baytown).

Rail

Boardings are recorded by automatic passenger counters (APCs). METRO has equipped 100% of its fixed-route rail fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting for Special Events as approved in METRO's NTD methodology.

How do I read the overview?

The next 3 pages provide an overview of the average daily boardings on local and Park & Ride bus and METRORail for weekday, Saturday, and Sunday for both the current month as compared to the same month last year and for the current fiscal year-to-date as compared to the previous fiscal year-to-date. Information is also presented for the 10 bus routes with the highest average daily ridership, the highest growth between FY2011 and FY2012, and the highest loss between FY2011 and FY2012 for weekday, Saturday, and Sunday. The 10 bus routes with the highest average daily ridership are also presented in graphical form compared to the average ridership for a weekday, Saturday, or Sunday route.

How do I compare this year to last year?

Boardings data are presented on an average daily basis for ease of comparison. For example, Route 1 Hospital - weekday had 4,370 average daily boardings during FY2012 (October 2011 - January 2012) as compared to 4,239 average daily boardings during FY2011 (October 2010 - January 2011). The change in ridership between FY2011 and FY2012 was + 131 boardings or 3.1%. This percentage increase was higher for Route 1 Hospital than for the average of all weekday routes (+2.4%). A similar presentation is done for each METRORail station.

Are all days included in average daily boardings?

The average daily data cover the service operated on typical days in accordance with the normal schedule (for fixed schedule service). A typical day is a day on which normal, regular service is operated. The average daily data does not include days when 1) extra service is provided to meet demands for special events (e.g., the Houston Livestock Show and Rodeo), or 2) service consumed (or ridership) is reduced due to unusually bad weather (e.g., temperatures at or in excess of 100° or days with significant amounts of rainfall), or 3) holidays (e.g., Christmas). (*From the NTD 2011 Annual Reporting Manual, Service form (S-10), p. 190*)

Why do some route numbers have two different names?

One means of improving operational efficiency is the use of a single bus on multiple bus routes that each serve downtown. Bus routes that are combined in this manner are through-routed or "hooked." For example, Route 3 Langley and Route 3 West Gray are "hooked" and share the same bus equipment. Currently, METRO operates 16 weekday through-routed / "hooked" route combinations.

Fixed Route System Ridership Overview
JANUARY 2012 (FY2012)

AVERAGE DAILY RIDERSHIP - BY SERVICE CATEGORY						
	WEEKDAY - AVERAGE		SATURDAY - AVERAGE		SUNDAY - AVERAGE	
	Year-To Date	Current Month	Year-To Date	Current Month	Year-To Date	Current Month
METROBus and METRORail						
FY2012	265,129	263,896	119,711	119,806	75,311	74,720
FY2011	257,635	251,092	117,825	114,988	71,651	63,286
Change	7,494	12,804	1,886	4,819	3,660	11,434
% Change	2.9%	5.1%	1.6%	4.2%	5.1%	18.1%
METROBus						
FY2012	228,879	227,080	105,459	104,143	65,545	64,830
FY2011	223,480	218,340	105,219	102,337	63,511	56,988
Change	5,399	8,741	240	1,807	2,034	7,842
% Change	2.4%	4.0%	0.2%	1.8%	3.2%	13.8%
METROBus - Local						
FY2012	200,473	197,479				
FY2011	195,630	189,983				
Change	4,843	7,497				
% Change	2.5%	3.9%				
METROBus - Park & Ride						
FY2012	28,406	29,601				
FY2011	27,849	28,357				
Change	556	1,244				
% Change	2.0%	4.4%				
METRORail						
FY2012	36,250	36,816	14,253	15,663	9,766	9,890
FY2011	34,155	32,753	12,606	12,651	8,140	6,298
Change	2,095	4,063	1,646	3,012	1,626	3,592
% Change	6.1%	12.4%	13.1%	23.8%	20.0%	57.0%

Fixed Route System Ridership Overview

JANUARY 2012 (FY2012)

TOP TEN BUS ROUTES - FY2012

WEEKDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings		
Route		Boardings
1 163 FONDREN EXPRESS		7,495
2 2 BELLAIRE		7,471
3 82 WESTHEIMER-WEST OAKS		6,588
4 65 BISSONNET		6,086
5 25 RICHMOND		5,479
6 52 SCOTT		5,142
7 56 AIRLINE		5,128
8 73 BELLFORT		5,082
9 46 GESSNER		4,982
10 81 WESTHEIMER-SHARPSTOWN		4,900
Subtotal		58,353
% of Total Boardings		25%

Highest Growth		
Route		Boardings
163 FONDREN EXPRESS		771
73 BELLFORT		531
4 BEECHNUT		523
86 FM1960		427
102 BUSH I.A.H EXPRESS		392
82 WESTHEIMER-WEST OAKS		385
46 GESSNER		336
170 MISSOURI CITY / TMC		332
45 TIDWELL		313
88 HOBBY AIRPORT		284

Highest Loss		
Route		Boardings
81 WESTHEIMER-SHARPSTOWN		(371)
320 TMC WHITE		(311)
53 BRIAR FOREST		(242)
52 SCOTT		(215)
25 RICHMOND		(212)
265 WEST BELLFORT		(200)
29 TSU/UH HIRSCH		(196)
321 TMC BLUE		(172)
36 KEMPWOOD		(139)
5 SOUTHMORE		(129)

SATURDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings		
Route		Boardings
1 2 BELLAIRE		4,846
2 82 WESTHEIMER-WEST OAKS		4,786
3 56 AIRLINE		4,054
4 163 FONDREN EXPRESS		3,923
5 65 BISSONNET		3,229
6 46 GESSNER		3,085
7 52 SCOTT		3,055
8 81 WESTHEIMER-SHARPSTOWN		3,034
9 25 RICHMOND		2,949
10 73 BELLFORT		2,751
Subtotal		35,711
% of Total Boardings		34%

Highest Growth		
Route		Boardings
4 BEECHNUT		390
56 AIRLINE		341
86 FM1960		283
102 BUSH I.A.H EXPRESS		250
44 ACRES HOMES		146
85 ANTOINE		121
137 NORTHSHORE EXPRESS		116
23 CROSSTIMBERS		100
87 SUNNYSIDE		99
20 LONG POINT		97

Highest Loss		
Route		Boardings
65 BISSONNET		(466)
2 BELLAIRE		(454)
53 BRIAR FOREST		(347)
163 FONDREN EXPRESS		(302)
52 SCOTT		(175)
19 WILCREST		(162)
1 HOSPITAL		(142)
82 WESTHEIMER-WEST OAKS		(139)
81 WESTHEIMER-SHARPSTOWN		(122)
36 LAWDALE		(122)

SUNDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings		
Route		Boardings
1 56 AIRLINE		3,496
2 82 WESTHEIMER-WEST OAKS		3,244
3 2 BELLAIRE		3,007
4 163 FONDREN EXPRESS		2,804
5 65 BISSONNET		2,090
6 52 SCOTT		2,046
7 81 WESTHEIMER-SHARPSTOWN		1,994
8 4 BEECHNUT		1,838
9 46 GESSNER		1,809
10 33 POST OAK		1,720
Subtotal		24,048
% of Total Boardings		37%

Highest Growth		
Route		Boardings
102 BUSH I.A.H EXPRESS		256
73 BELLFORT		194
46 GESSNER		171
44 ACRES HOMES		169
86 FM1960		160
137 NORTHSHORE EXPRESS		153
45 TIDWELL		147
56 AIRLINE		146
4 BEECHNUT		141
68 BRAYS BAYOU		135

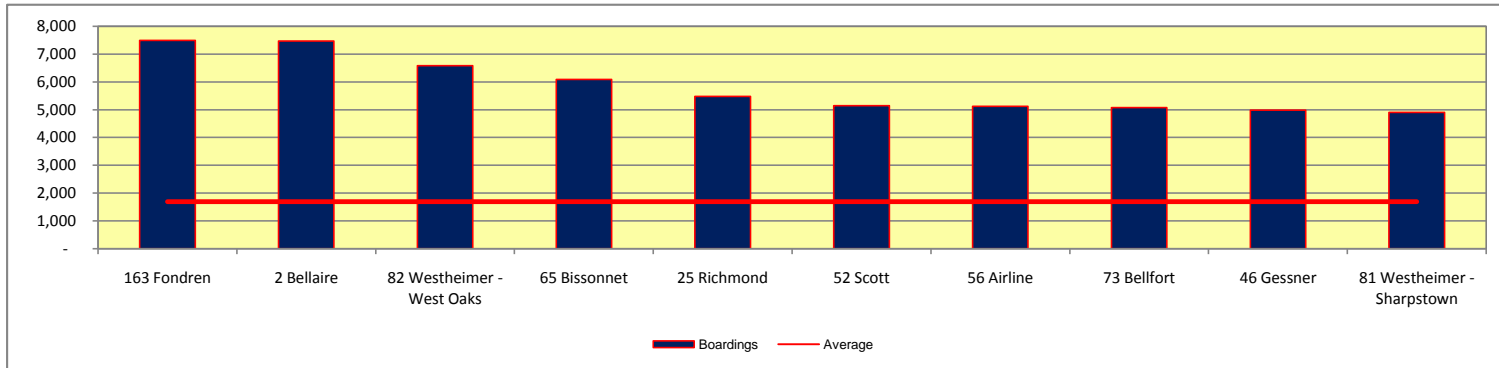
Highest Loss		
Route		Boardings
65 BISSONNET		(257)
81 WESTHEIMER-SHARPSTOWN		(219)
53 BRIAR FOREST		(133)
2 BELLAIRE		(103)
1 HOSPITAL		(60)
25 RICHMOND		(56)
82 WESTHEIMER-WEST OAKS		(51)
9 NORTH MAIN		(45)
80 DOWLING		(42)
40 TELEPHONE		(39)

NOTES: 1. **BOLD** designates a Core Route.

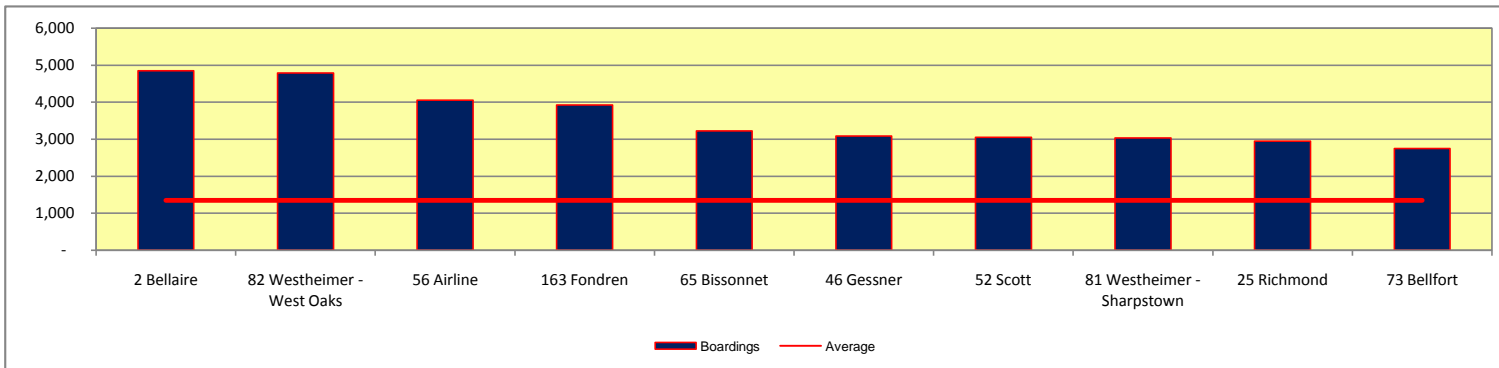
Fixed Route System Ridership Overview
JANUARY 2012 (FY2012)

TOP TEN BUS ROUTES - FY2012

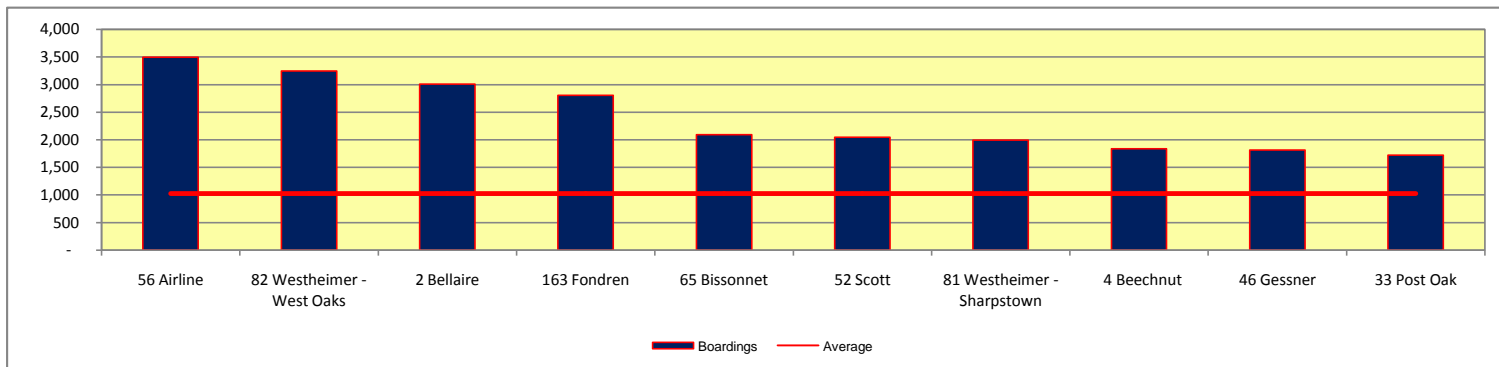
WEEKDAY RIDERSHIP (Year-To-Date)



SATURDAY RIDERSHIP (Year-To-Date)



SUNDAY RIDERSHIP (Year-To-Date)



JANUARY 2012 (FY2012) - Average Weekday - By Bus Route

	FY2012 October - January	FY2011 October - January	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	4,370	4,239	131	3.1%	4,520	4,557	4,110	4,294								
2 BELLAIRE	7,471	7,579	(108)	-1.4%	7,751	7,787	6,998	7,349								
3 LANGLEY	913	976	(63)	-6.4%	944	933	875	902								
3 WEST GRAY	708	668	40	5.9%	732	723	678	699								
4 BEECHNUT	4,525	4,002	523	13.1%	4,547	4,669	4,378	4,508								
5 KASHMERE	1,691	1,774	(83)	-4.7%	1,807	1,783	1,541	1,633								
5 SOUTHMORE	2,356	2,485	(129)	-5.2%	2,518	2,484	2,147	2,276								
6 JENSEN	1,572	1,589	(17)	-1.1%	1,576	1,653	1,489	1,570								
6 TANGLEWOOD	786	888	(102)	-11.5%	788	827	745	785								
8 SOUTH MAIN	2,884	2,690	193	7.2%	2,894	3,046	2,721	2,873								
9 NORTH MAIN	887	934	(47)	-5.0%	887	951	829	879								
9 GULFTON	1,452	1,329	123	9.3%	1,452	1,557	1,357	1,440								
10 WILLOWBEND	1,203	1,056	146	13.9%	1,157	1,260	1,159	1,234								
11 ALMEDA	1,463	1,507	(44)	-2.9%	1,599	1,553	1,338	1,362								
11 NANCE	844	841	3	0.4%	923	896	772	786								
14 HIRAM CLARKE	2,343	2,375	(32)	-1.3%	2,318	2,450	2,241	2,361								
15 FULTON	1,889	1,859	30	1.6%	1,920	1,970	1,833	1,835								
18 KIRBY	783	773	10	1.3%	857	826	697	750								
19 WILCREST	1,220	1,218	2	0.2%	1,274	1,316	1,132	1,159								
20 CANAL	1,604	1,712	(108)	-6.3%	1,713	1,656	1,502	1,544								
20 LONG POINT	2,155	2,167	(12)	-0.5%	2,302	2,225	2,018	2,075								
23 CROSSTIMBERS	2,049	1,872	176	9.4%	2,107	2,146	1,860	2,082								
24 NORTHLINE	1,863	1,780	84	4.7%	1,861	1,934	1,826	1,833								
25 RICHMOND	5,479	5,692	(212)	-3.7%	5,624	5,694	5,188	5,411								
26 OUTER LOOP	1,945	1,879	66	3.5%	2,022	2,083	1,777	1,899								
27 INNER LOOP	2,116	2,124	(7)	-0.3%	2,184	2,253	1,947	2,082								
29 TSU/UH HIRSCH	1,381	1,576	(196)	-12.4%	1,504	1,479	1,189	1,351								
30 CLINTON	598	558	40	7.2%	627	643	537	586								
30 CULLEN	2,877	2,740	136	5.0%	3,012	3,092	2,583	2,820								
32 RENWICK	1,000	781	219	28.0%	973	1,049	982	995								
33 POST OAK	4,682	4,663	19	0.4%	4,541	4,804	4,656	4,729								
34 MONTROSE	593	489	103	21.2%	647	597	530	596								
35 FAIRVIEW	430	443	(13)	-2.9%	449	485	393	392								
36 KEMPWOOD	1,486	1,625	(139)	-8.6%	1,575	1,547	1,386	1,436								
36 LAWDALE	1,539	1,544	(6)	-0.4%	1,631	1,602	1,436	1,487								
37 EL SOL	602	576	26	4.5%	638	625	562	584								
38 MANCHESTER DOCKS	51	126	(75)	-59.5%	60	52	48	44								
39 PARKER ROAD	15	29	(14)	-48.5%	15	19	14	11								
40 PECORE	2,019	1,982	36	1.8%	2,112	2,096	1,857	2,011								
40 TELEPHONE	3,084	3,140	(56)	-1.8%	3,227	3,202	2,836	3,072								
42 HOLMAN	1,688	1,730	(42)	-2.4%	1,852	1,829	1,435	1,635								
44 ACRES HOMES	3,278	3,106	172	5.5%	3,318	3,431	3,322	3,040								
45 TIDWELL	3,218	2,905	313	10.8%	3,211	3,230	3,124	3,309								
46 GESSNER	4,982	4,646	336	7.2%	5,081	5,184	4,876	4,788								
47 HILLCROFT	980	1,006	(26)	-2.5%	998	1,046	908	969								
48 NAVIGATION	654	697	(43)	-6.1%	707	673	621	615								
48 WEST DALLAS	626	654	(28)	-4.4%	676	644	594	589								
49 CHIMNEY ROCK	511	533	(22)	-4.1%	533	524	477	510								
50 HARRISBURG	3,691	3,569	123	3.4%	3,838	3,807	3,522	3,598								
50 HEIGHTS	2,731	2,510	222	8.8%	2,840	2,817	2,606	2,663								
52 HIRSCH	2,913	2,999	(86)	-2.9%	2,920	3,006	2,691	3,033								
52 SCOTT	5,142	5,357	(215)	-4.0%	5,154	5,306	4,751	5,355								
53 BRIAR FOREST	3,926	4,168	(242)	-5.8%	4,294	4,107	3,629	3,674								
56 AIRLINE	5,128	4,851	277	5.7%	5,305	5,405	5,157	4,644								
58 HAMMERLY	755	686	69	10.1%	790	800	710	722								
59 ALDINE MAIL	268	257	10	4.0%	269	279	262	261								
60 HARDY	294	299	(5)	-1.6%	324	310	267	277								
60 SOUTH MacGREGOR	874	981	(107)	-10.9%	962	921	792	821								
64 LINCOLN CITY	235	249	(14)	-5.7%	248	237	230	224								
65 BISSONNET	6,086	6,208	(123)	-2.0%	6,389	6,258	5,615	6,082								
66 YALE	1,726	1,710	17	1.0%	1,850	1,844	1,575	1,636								
67 DAIRY ASHFORD	834	754	81	10.7%	850	895	781	811								

JANUARY 2012 (FY2012) - Average Weekday - By Bus Route

	FY2012 October - January	FY2011 October - January	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
68 BRAYS BAYOU	4,152	3,916	236	6.0%	4,510	4,338	3,618	4,143								
70 MEMORIAL	572	606	(34)	-5.7%	588	595	528	574								
72 WESTVIEW	801	715	86	12.0%	797	825	828	755								
73 BELLFORT	5,082	4,550	531	11.7%	5,184	5,350	4,730	5,063								
75 ELDRIDGE	364	307	57	18.7%	378	389	339	350								
77 LIBERTY	1,669	1,660	10	0.6%	1,716	1,727	1,551	1,682								
77 MLK	3,641	3,492	150	4.3%	3,744	3,768	3,384	3,670								
78 ALABAMA	746	687	59	8.6%	774	799	670	742								
78 IRVINGTON	613	610	3	0.5%	636	656	550	610								
79 WEST LITTLE YORK	1,269	1,247	22	1.7%	1,325	1,345	1,204	1,202								
80 DOWLING	678	755	(77)	-10.2%	708	704	630	670								
80 LYONS	1,066	1,059	8	0.7%	1,113	1,107	992	1,054								
81 WESTHEIMER-SHARPSTOWN	4,900	5,272	(371)	-7.0%	4,983	5,095	4,659	4,865								
82 WESTHEIMER-WEST OAKS	6,588	6,203	385	6.2%	6,823	6,779	6,205	6,544								
83 LEE ROAD	1,034	973	61	6.3%	998	1,086	1,020	1,033								
85 ANTOINE	4,214	4,074	140	3.4%	4,347	4,364	4,017	4,129								
86 FM1960	3,282	2,854	427	15.0%	3,310	3,433	3,069	3,314								
87 SUNNYSIDE	2,577	2,396	180	7.5%	2,693	2,728	2,305	2,580								
88 HOBBY AIRPORT	2,344	2,061	284	13.8%	2,447	2,488	2,153	2,290								
97 SETTEGAST	268	276	(9)	-3.1%	261	278	270	262								
98 BRIARGATE	666	539	127	23.7%	748	739	573	605								
102 BUSH I.A.H EXPRESS	2,980	2,588	392	15.2%	2,965	3,070	2,917	2,968								
108 VETERANS MEMORIAL EXPRESS	2,648	2,417	232	9.6%	2,830	2,763	2,404	2,597								
131 MEMORIAL EXPRESS	1,622	1,505	117	7.8%	1,706	1,695	1,510	1,576								
132 HARWIN EXPRESS	2,189	2,180	9	0.4%	2,377	2,289	1,978	2,112								
137 NORTHSHORE EXPRESS	2,065	2,085	(20)	-1.0%	2,113	2,176	1,956	2,016								
163 FONDREN EXPRESS	7,495	6,724	771	11.5%	7,348	7,829	7,092	7,709								
170 MISSOURI CITY / TMC	698	366	332	90.9%	732	730	610	721								
202 KUYKENDAHL	1,932	1,844	88	4.8%	2,074	2,036	1,623	1,998								
204 SPRING	1,307	1,307	(0)	0.0%	1,392	1,358	1,104	1,375								
209 NORTH FREEWAY	555	507	49	9.6%	602	575	494	551								
212 SETON LAKE	630	622	9	1.4%	658	664	527	671								
214 NORTHWEST STATION	2,319	2,351	(32)	-1.4%	2,440	2,414	1,929	2,495								
216 WEST LITTLE YORK - PINEMONT	636	626	10	1.6%	673	666	523	682								
217 CYPRESS	1,351	1,089	262	24.0%	1,360	1,456	1,117	1,469								
219 NORTHWEST FREEWAY	237	202	35	17.4%	246	231	236	237								
221 KINGSLAND	2,230	2,223	7	0.3%	2,355	2,369	1,853	2,342								
222 GRAND PARKWAY	640	588	52	8.8%	676	664	520	700								
228 ADDICKS	1,862	1,869	(8)	-0.4%	1,975	1,916	1,566	1,989								
229 KATY FREEWAY	396	386	10	2.5%	434	406	345	398								
236 MAXEY ROAD	481	483	(2)	-0.4%	530	503	411	479								
236 SAN JACINTO / BAYTOWN	98	103	(5)	-4.4%	103	99	84	106								
244 MONROE	489	440	48	11.0%	534	514	418	488								
245 PASADENA		29	(29)	N/A												
246 BAY AREA	1,694	1,599	95	5.9%	1,911	1,781	1,346	1,738								
247 FUQUA	856	847	9	1.0%	902	874	737	911								
249 GULF FREEWAY	337	330	7	2.2%	376	351	315	306								
255 KINGWOOD	968	952	17	1.8%	995	1,000	806	1,072								
256 EASTEX	839	775	64	8.2%	867	916	694	877								
257 TOWNSEN	912	893	19	2.1%	974	947	789	937								
259 EASTEX FREEWAY	258	243	16	6.4%	263	283	242	246								
261 WEST LOOP	329	366	(37)	-10.1%	443	319	253	301								
262 WESTWOOD	502	624	(122)	-19.6%	678	472	376	483								
265 WEST BELLFORT	2,187	2,387	(200)	-8.4%	2,396	2,015	2,011	2,326								
269 SOUTHWEST FREEWAY	16	14	2	11.5%	17	19	12	14								
274 WESTCHASE/GESSNER	376	448	(72)	-16.2%	455	391	308	349								
283 KUYKENDAHL/GREENWAY	335	329	6	1.9%	364	362	277	337								
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	279	237	43	18.0%	306	297	225	290								
292 WEST BELLFORT-WESTWOOD/TMC	514	638	(123)	-19.3%	584	491	457	526								
297 SOUTHPOINT-MONROE/TMC	942	923	19	2.1%	977	999	847	945								
298 KINGSLAND-ADDICKS-NWTC/TMC	1,200	1,085	115	10.6%	1,242	1,276	1,042	1,241								

	FY2012 October - January	FY2011 October - January	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
302 POLK SHUTTLE	56	41	16	38.4%	55	60	58	53								
303 WEST SHUTTLE	238	233	5	2.2%	243	253	235	223								
304 KASHMERE SHUTTLE	95	20	75	372.2%	90	93	99	96								
305 HIRAM CLARKE SHUTTLE	79	84	(5)	-6.3%	80	84	75	76								
306 FALLBROOK SHUTTLE	109	78	30	38.9%	106	110	113	106								
308 NORTHWEST SHUTTLE	104	63	41	64.6%	102	101	114	99								
313 ALLEN PARKWAY	398	384	14	3.7%	422	431	343	397								
320 TMC WHITE	3,469	3,780	(311)	-8.2%	3,646	3,744	3,078	3,405								
321 TMC BLUE	771	944	(172)	-18.3%	812	821	710	741								
322 TMC RED	966	1,094	(128)	-11.7%	986	976	927	977								
352 SWINGLE SHUTTLE	206	125	82	65.2%	208	203	188	227								
402 BELLAIRE QUICKLINE	710	629	81	12.9%	724	761	660	694								
426 TMC SWIFTLINE	275	249	26	10.4%	279	276	266	278								
500 AIRPORT DIRECT		125	(125)	N/A												
TOTAL	228,879	223,480	5,399	2.4%	237,407	238,800	212,227	227,080								

NOTES

¹ METRO made significant route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 32 Renwick. The layover on the 32 Renwick was relocated and travel times were adjusted for more reliable service.

B) 36 Kempwood / 46 Gessner / 58 Hammerly. Route realignments were made to the 36 Kempwood, 46 Gessner and 58 Hammerly to simplify the routes.

C) 75 Energy Corridor / 67 Dairy Ashford. The 75 Energy Corridor and 67 Dairy Ashford were re-structured. As part of the re-structuring, the 75 Energy Corridor was renamed the 75 Eldridge Crosstown. In addition, two one-way loops on the 75 were eliminated and the route was extended to the Mission Bend P & R as well as a change in mid-day frequencies and later PM service. The re-structuring of the 67 Dairy Ashford extended the route to the Addicks P & R and improved headways.

D) 81 Westheimer - Sharpstown / 82 Westheimer - West Oaks. There was a realignment of trips from the 81 Westheimer - Sharpstown to the 82 Westheimer - West Oaks due to increased demand.

E) 87 Sunnyside. The 87 Sunnyside was extended to the HCC South Campus.

F) 352 Swingle Shuttle. Additional trips were added to the 352 Swingle Shuttle to accommodate demand.

G) 426 TMC Swiftline. Two additional earlier AM Westbound trips were added.

H) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

² METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.

B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.

C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.

D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.

³ METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.

B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

⁴ 170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.

⁵ 217 Cypress. Additional trips added on November 1, 2011.

JANUARY 2012 (FY2012) - Average Saturday - By Bus Route

	FY2012 October - January	FY2011 October - January	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	1,751	1,893	(142)	-7.5%	1,834	1,704	1,777	1,688								
2 BELLAIRE	4,846	5,301	(454)	-8.6%	5,297	4,897	4,400	4,791								
3 LANGLEY	538	479	59	12.3%	530	523	555	547								
3 WEST GRAY	439	440	(1)	-0.3%	432	426	452	446								
4 BEECHNUT	2,740	2,350	390	16.6%	2,892	2,689	2,561	2,817								
5 KASHMERE	948	857	91	10.6%	1,011	943	926	911								
5 SOUTHMORE	1,326	1,284	42	3.3%	1,414	1,319	1,296	1,274								
6 JENSEN	1,052	1,021	32	3.1%	1,088	1,054	1,033	1,033								
6 TANGLEWOOD	396	400	(4)	-1.1%	410	397	389	389								
8 SOUTH MAIN	1,445	1,396	49	3.5%	1,516	1,365	1,447	1,453								
9 NORTH MAIN	388	426	(38)	-8.8%	397	384	376	396								
9 GULFTON	698	669	29	4.3%	713	691	675	711								
10 WILLOWBEND	673	644	29	4.5%	719	630	666	677								
11 ALMEDA	922	925	(3)	-0.3%	967	913	897	911								
11 NANCE	666	624	42	6.7%	698	659	648	658								
14 HIRAM CLARKE	1,460	1,410	50	3.5%	1,466	1,467	1,488	1,418								
15 FULTON	1,359	1,322	37	2.8%	1,355	1,350	1,317	1,415								
18 KIRBY	299	294	5	1.7%	328	305	296	267								
19 WILCREST	537	699	(162)	-23.2%	589	583	496	479								
20 CANAL	1,138	1,108	30	2.7%	1,199	1,142	1,097	1,115								
20 LONG POINT	1,379	1,282	97	7.5%	1,453	1,384	1,329	1,351								
23 CROSTIMBERS	761	661	100	15.1%	785	660	794	803								
24 NORTHLINE	1,334	1,391	(57)	-4.1%	1,399	1,269	1,330	1,337								
25 RICHMOND	2,949	2,935	14	0.5%	3,133	3,146	2,817	2,699								
26 OUTER LOOP	813	780	33	4.3%	893	736	853	772								
27 INNER LOOP	933	908	25	2.8%	974	950	893	915								
29 TSU/UH HIRSCH	670	786	(116)	-14.7%	724	731	609	615								
30 CLINTON	332	340	(8)	-2.4%	350	313	323	341								
30 CULLEN	1,700	1,720	(21)	-1.2%	1,795	1,601	1,656	1,748								
32 RENWICK	612		612	N/A	605	629	559	655								
33 POST OAK	2,421	2,486	(65)	-2.6%	2,532	2,360	2,404	2,390								
36 KEMPWOOD	666	720	(53)	-7.4%	711	645	666	642								
36 LAWDALE	787	909	(122)	-13.4%	840	762	787	758								
37 EL SOL	405	382	23	5.9%	414	406	394	405								
40 PECORE	977	1,019	(42)	-4.1%	1,004	966	949	989								
40 TELEPHONE	1,677	1,645	31	1.9%	1,723	1,658	1,629	1,697								
42 HOLMAN	634	714	(80)	-11.2%	704	602	624	605								
44 ACRES HOMES	2,215	2,069	146	7.1%	2,260	2,123	2,203	2,275								
45 TIDWELL	1,910	1,819	91	5.0%	1,971	1,867	1,833	1,969								
46 GESSNER	3,085	3,002	83	2.7%	3,294	2,874	3,010	3,161								
47 HILLCROFT	682	746	(64)	-8.5%	794	670	596	670								
48 NAVIGATION	339	356	(17)	-4.9%	335	349	350	320								
49 CHIMNEY ROCK	260	331	(71)	-21.5%	264	274	260	241								
50 HARRISBURG	2,404	2,350	54	2.3%	2,551	2,338	2,308	2,418								
50 HEIGHTS	1,451	1,503	(53)	-3.5%	1,539	1,411	1,393	1,459								
52 HIRSCH	1,959	2,016	(57)	-2.8%	2,073	1,900	1,960	1,905								
52 SCOTT	3,055	3,230	(175)	-5.4%	3,231	2,962	3,055	2,970								
53 BRIAR FOREST	1,496	1,843	(347)	-18.8%	1,617	1,567	1,518	1,284								
56 AIRLINE	4,054	3,713	341	9.2%	4,181	4,006	3,943	4,088								
58 HAMMERLY	438	432	6	1.4%	496	389	436	429								
60 SOUTH MacGREGOR	502	503	(0)	-0.1%	543	530	519	416								
65 BISSONNET	3,229	3,695	(466)	-12.6%	3,444	3,330	3,079	3,064								
66 YALE	1,401	1,384	17	1.2%	1,478	1,387	1,368	1,371								
68 BRAYS BAYOU	1,651	1,681	(30)	-1.8%	1,861	1,705	1,436	1,603								
72 WESTVIEW	520	501	19	3.7%	521	522	527	509								
73 BELLFORT	2,751	2,757	(6)	-0.2%	2,945	2,644	2,629	2,785								
77 LIBERTY	1,024	1,000	24	2.4%	996	1,027	997	1,075								
77 MLK	1,822	1,794	28	1.5%	1,772	1,827	1,775	1,913								
78 IRVINGTON	493	459	34	7.4%	516	457	498	500								
79 WEST LITTLE YORK	749	780	(31)	-4.0%	820	675	720	779								

JANUARY 2012 (FY2012) - Average Saturday - By Bus Route

	FY2012 October - January	FY2011 October - January	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
80 DOWLING	405	444	(40)	-8.9%	412	408	407	392								
80 LYONS	778	859	(81)	-9.4%	792	784	783	753								
81 WESTHEIMER-SHARPSTOWN	3,034	3,156	(122)	-3.9%	3,242	3,016	3,042	2,836								
82 WESTHEIMER-WEST OAKS	4,786	4,925	(139)	-2.8%	5,020	4,884	4,592	4,647								
83 LEE ROAD	657	631	26	4.1%	649	665	685	628								
85 ANTOINE	2,324	2,203	121	5.5%	2,364	2,301	2,274	2,356								
86 FM1960	2,013	1,730	283	16.3%	2,016	1,945	2,055	2,035								
87 SUNNYSIDE	1,101	1,002	99	9.9%	1,173	1,095	1,073	1,063								
88 HOBBY AIRPORT	1,412	1,332	81	6.1%	1,423	1,359	1,437	1,431								
98 BRIARGATE	240	230	11	4.8%	242	247	236	237								
102 BUSH I.A.H EXPRESS	1,940	1,690	250	14.8%	1,979	1,958	1,975	1,849								
131 MEMORIAL EXPRESS	639	633	6	0.9%	630	657	669	600								
132 HARWIN EXPRESS	586	688	(102)	-14.8%	643	596	556	549								
137 NORTHSHORE EXPRESS	1,136	1,020	116	11.4%	1,171	1,072	1,089	1,212								
163 FONDREN EXPRESS	3,923	4,224	(302)	-7.1%	4,019	3,820	3,918	3,933								
302 POLK SHUTTLE	61	23	38	162.8%	91	67	56	30								
303 WEST SHUTTLE	111	68	43	62.7%	118	105	116	103								
308 NORTHWEST SHUTTLE	156	95	61	63.8%	150	167	139	169								
500 AIRPORT DIRECT		82	(82)	N/A												
TOTAL	105,459	105,219	240	0.2%	110,527	104,240	102,924	104,143								

NOTES

¹ METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

² METRO made route changes with June service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 25 minutes.

B) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

³ METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

JANUARY 2012 (FY2012) - Average Sunday - By Bus Route

	FY2012 October - January	FY2011 October - January	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	1,106	1,166	(60)	-5.2%	1,164	1,144	988	1,128								
2 BELLAIRE	3,007	3,110	(103)	-3.3%	3,239	3,111	2,686	2,991								
3 LANGLEY	386	372	14	3.7%	365	406	381	391								
3 WEST GRAY	280	232	48	20.8%	265	295	277	284								
4 BEECHNUT	1,838	1,697	141	8.3%	1,801	2,062	1,588	1,901								
5 KASHMERE	719	650	69	10.6%	764	737	681	694								
5 SOUTHMORE	900	890	10	1.2%	956	923	853	869								
6 JENSEN	899	885	14	1.5%	902	972	826	894								
8 SOUTH MAIN	771	724	47	6.5%	798	820	672	794								
9 NORTH MAIN	390	434	(45)	-10.3%	385	397	388	388								
10 WILLOWBEND	358	362	(4)	-1.1%	422	392	306	312								
11 ALMEDA	452	397	55	13.9%	490	454	480	384								
11 NANCE	252	263	(11)	-4.0%	273	253	268	214								
14 HIRAM CLARKE	1,028	957	71	7.4%	1,060	1,160	909	982								
15 FULTON	905	885	20	2.2%	957	918	915	829								
20 CANAL	962	910	52	5.7%	996	1,059	836	956								
20 LONG POINT	1,099	1,080	19	1.8%	1,138	1,210	956	1,092								
23 CROSSTIMBERS	447	412	35	8.4%	466	440	428	453								
24 NORTHLINE	1,021	1,048	(27)	-2.6%	1,022	1,060	991	1,010								
25 RICHMOND	1,650	1,706	(56)	-3.3%	1,681	1,880	1,359	1,679								
26 OUTER LOOP	447	441	6	1.4%	468	518	379	423								
27 INNER LOOP	522	505	17	3.3%	571	583	420	512								
30 CLINTON	334	337	(3)	-0.9%	345	358	306	326								
30 CULLEN	1,343	1,271	72	5.7%	1,387	1,441	1,233	1,312								
33 POST OAK	1,720	1,650	69	4.2%	1,824	1,812	1,493	1,750								
36 LAWDALE	607	612	(5)	-0.8%	629	661	527	611								
37 EL SOL	379	352	27	7.6%	374	423	343	374								
40 PECORE	655	602	53	8.8%	699	661	612	650								
40 TELEPHONE	1,300	1,339	(39)	-2.9%	1,386	1,311	1,213	1,289								
42 HOLMAN	252	243	9	3.8%	265	260	242	240								
44 ACRES HOMES	1,516	1,347	169	12.5%	1,522	1,551	1,423	1,569								
45 TIDWELL	1,279	1,132	147	13.0%	1,364	1,347	1,099	1,307								
46 GESSNER	1,809	1,638	171	10.5%	1,805	2,035	1,638	1,759								
47 HILLCROFT	376	386	(10)	-2.5%	367	408	356	374								
48 NAVIGATION	237	234	3	1.4%	247	250	233	219								
50 HARRISBURG	1,642	1,510	132	8.7%	1,725	1,763	1,459	1,622								
50 HEIGHTS	942	900	42	4.7%	989	1,011	837	931								
52 HIRSCH	1,303	1,244	59	4.7%	1,361	1,416	1,128	1,304								
52 SCOTT	2,046	1,963	83	4.2%	2,138	2,225	1,773	2,049								
53 BRIAR FOREST	1,098	1,231	(133)	-10.8%	1,229	1,264	893	1,005								
56 AIRLINE	3,496	3,349	146	4.4%	3,416	3,550	3,328	3,689								
60 SOUTH MacGREGOR	294	295	(1)	-0.4%	314	327	256	279								
65 BISSONNET	2,090	2,347	(257)	-10.9%	2,237	2,556	1,515	2,054								
66 YALE	841	807	34	4.2%	915	922	721	804								
68 BRAYS BAYOU	1,063	928	135	14.6%	1,152	1,145	969	985								
72 WESTVIEW	378	360	18	4.9%	387	402	338	386								
73 BELLFORT	1,452	1,258	194	15.4%	1,499	1,545	1,375	1,389								
77 LIBERTY	736	742	(6)	-0.8%	733	784	692	733								
77 MLK	1,161	1,069	93	8.7%	1,157	1,238	1,093	1,158								
78 IRVINGTON	308	288	20	7.0%	314	335	280	304								
80 DOWLING	257	299	(42)	-13.9%	295	270	216	249								
80 LYONS	551	524	27	5.1%	631	578	463	533								
81 WESTHEIMER-SHARPSTOWN	1,994	2,214	(219)	-9.9%	2,097	2,180	1,803	1,897								
82 WESTHEIMER-WEST OAKS	3,244	3,295	(51)	-1.5%	3,340	3,687	2,842	3,106								
83 LEE ROAD	447	401	46	11.5%	425	478	435	451								
85 ANTOINE	1,656	1,555	102	6.5%	1,713	1,796	1,488	1,629								
86 FM1960	1,289	1,129	160	14.2%	1,380	1,406	997	1,372								
87 SUNNYSIDE	654	624	30	4.7%	701	703	588	622								
102 BUSH I.A.H EXPRESS	1,616	1,360	256	18.8%	1,670	1,758	1,461	1,573								
137 NORTHSHORE EXPRESS	697	544	153	28.1%	728	761	599	698								
163 FONDREN EXPRESS	2,804	2,747	56	2.0%	2,884	2,908	2,611	2,810								
302 POLK SHUTTLE	65	13	52	384.6%	61	91	56	52								
303 WEST SHUTTLE	92	98	(5)	-5.5%	79	81	108	103								
308 NORTHWEST SHUTTLE	85	56	29	50.7%	82	82	92	85								
500 AIRPORT DIRECT		92	(92)	N/A												
TOTAL	65,545	63,511	2,034	3.2%	68,047	70,577	58,725	64,830								

NOTES

¹ METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

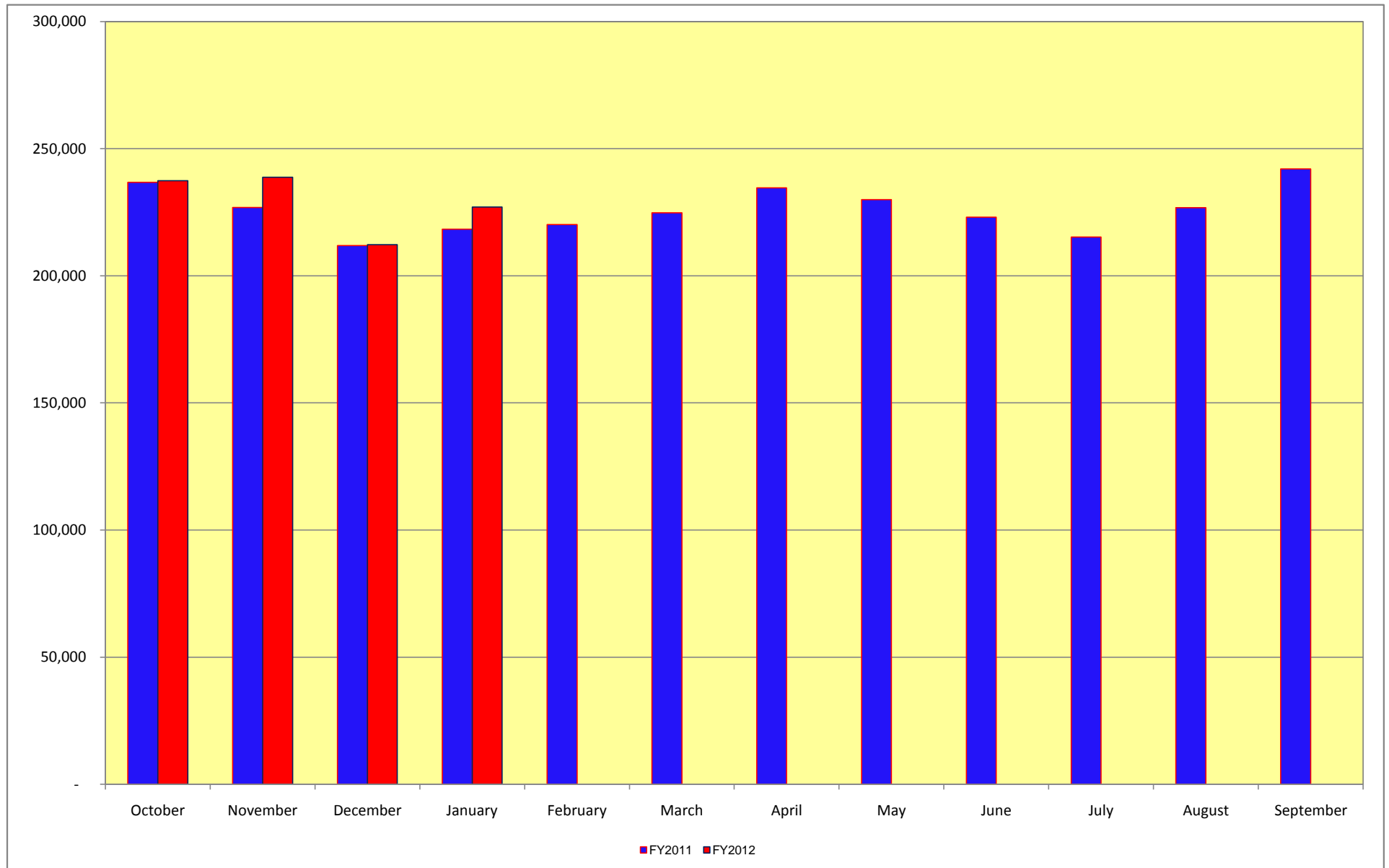
² METRO made route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 30 minutes.

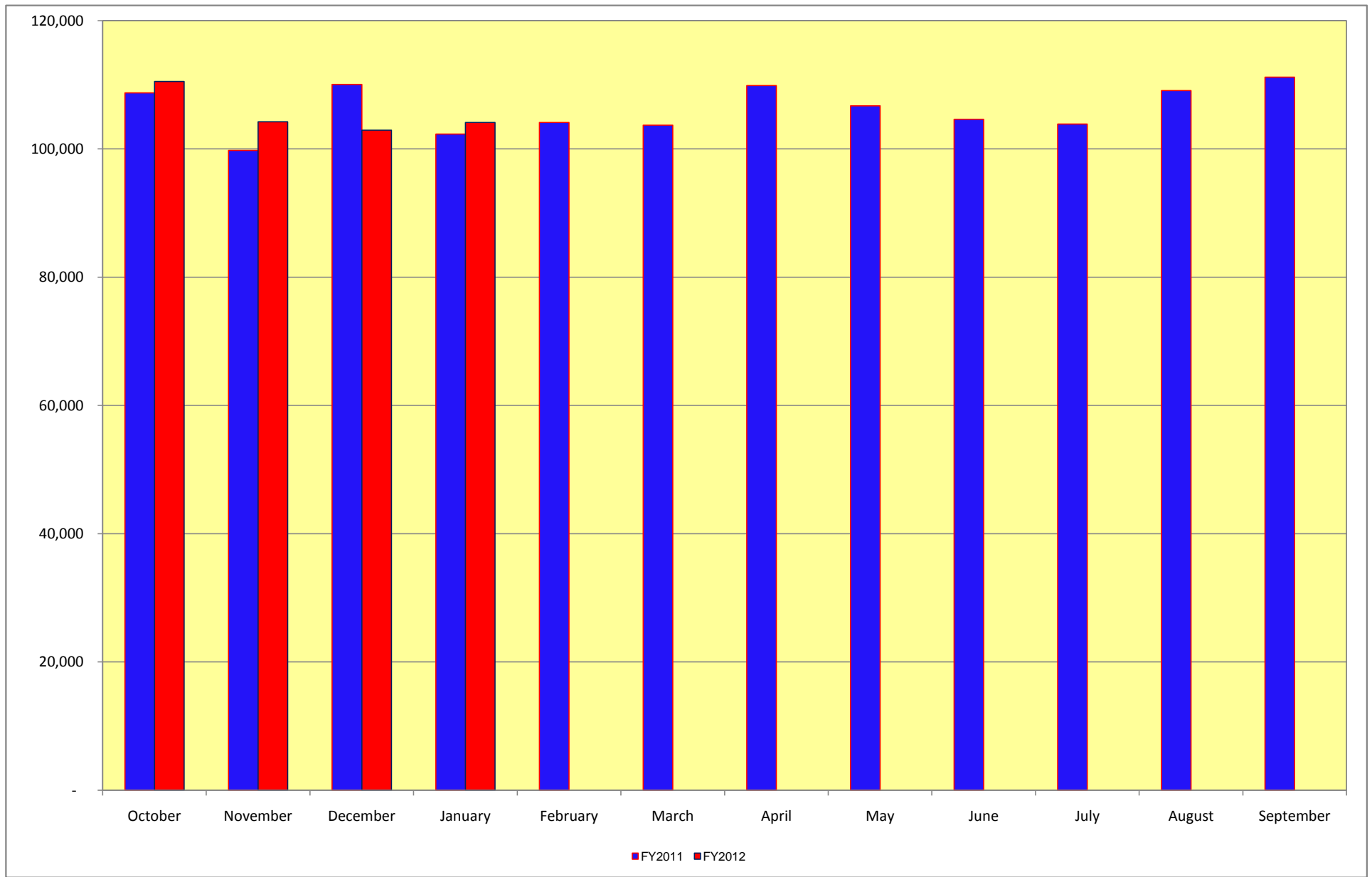
³ METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

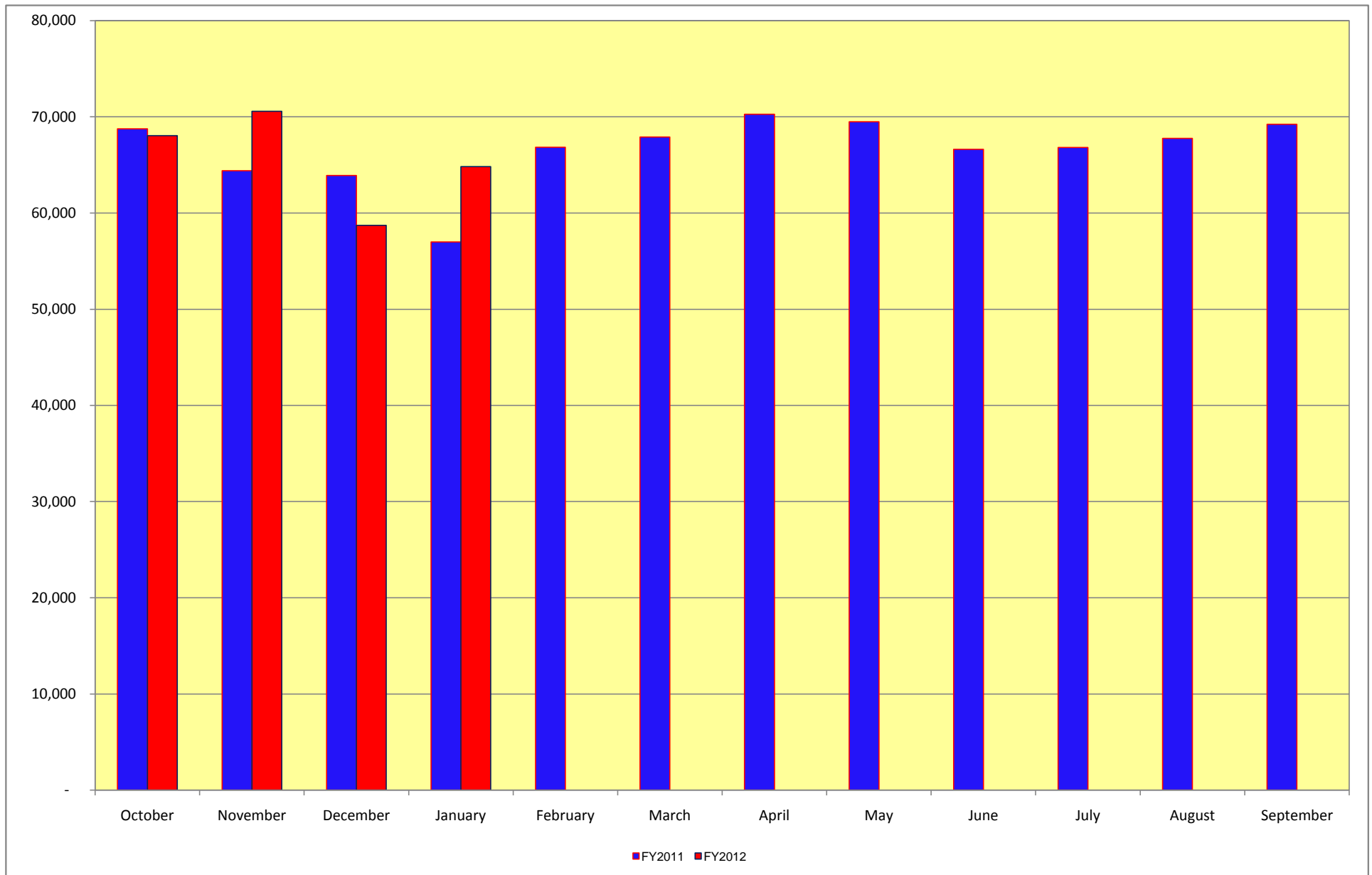
AVERAGE WEEKDAY BOARDINGS - METROBus



AVERAGE SATURDAY BOARDINGS - METROBus



AVERAGE SUNDAY BOARDINGS - METROBus



	FY2012 October - January	FY2011 October - January	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	1,947	1,772	175	9.9%	2,019	2,026	1,756	1,987								
RELIANT PARK	948	822	126	15.3%	976	1,036	756	1,023								
SMITH LANDS	2,892	2,743	149	5.4%	3,025	2,986	2,580	2,978								
TMC TC	3,247	2,968	279	9.4%	3,498	3,411	2,794	3,285								
DRYDEN	4,575	4,470	105	2.3%	4,782	4,679	4,167	4,671								
HERMANN HOSPITAL / ZOO	2,881	2,667	213	8.0%	3,039	2,992	2,495	2,996								
HERMANN PARK / RICE UNIV	420	422	(1)	-0.3%	479	442	352	408								
MUSEUM DISTRICT	1,042	972	70	7.2%	1,149	1,033	940	1,045								
WHEELER	3,056	2,892	164	5.7%	3,198	3,174	2,786	3,067								
HCC / ENSEMBLE	2,112	2,006	106	5.3%	2,374	2,224	1,703	2,148								
McGOWEN	1,205	1,202	3	0.2%	1,269	1,207	1,101	1,240								
DOWNTOWN TC	2,918	2,786	132	4.7%	3,084	2,975	2,625	2,990								
BELL	812	678	134	19.7%	740	724	770	1,014								
MAIN STREET SQUARE	3,683	3,537	146	4.1%	4,059	3,902	3,331	3,440								
PRESTON	3,041	2,489	552	22.2%	3,258	3,131	2,705	3,070								
UH - DOWNTOWN	1,472	1,730	(258)	-14.9%	1,690	1,623	1,121	1,453								
TOTAL	36,250	34,155	2,095	6.1%	38,640	37,563	31,982	36,816								

LEGEND

¹ METRORail stations are shown from south to north.

² The complete names of stations shown above with abbreviations or acronyms are:

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

Downtown TC = Downtown Transit Center

UH - Downtown = University of Houston - Downtown

	FY2012 October - January	FY2011 October - January	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	954	751	203	27.0%	929	921	779	1,187								
RELIANT PARK	836	580	256	44.2%	634	763	555	1,392								
SMITH LANDS	276	244	31	12.9%	281	275	235	312								
TMC TC	1,264	1,120	143	12.8%	1,300	1,229	1,248	1,278								
DRYDEN	827	752	76	10.1%	837	827	776	869								
HERMANN HOSPITAL / ZOO	819	670	148	22.1%	867	808	717	883								
HERMANN PARK / RICE UNIV	423	409	14	3.4%	481	444	278	487								
MUSEUM DISTRICT	524	436	89	20.3%	494	586	446	572								
WHEELER	1,715	1,547	168	10.9%	1,751	1,741	1,639	1,731								
HCC / ENSEMBLE	771	716	55	7.7%	759	750	720	857								
McGOWEN	565	541	24	4.4%	554	578	515	614								
DOWNTOWN TC	1,370	1,266	104	8.2%	1,396	1,298	1,355	1,432								
BELL	353	319	34	10.6%	331	252	296	533								
MAIN STREET SQUARE	1,832	1,743	89	5.1%	2,024	1,872	1,665	1,769								
PRESTON	1,280	984	296	30.0%	1,301	1,317	1,216	1,286								
UH - DOWNTOWN	443	527	(84)	-16.0%	434	472	405	461								
TOTAL	14,253	12,606	1,646	13.1%	14,370	14,133	12,844	15,663								

LEGEND

- 1 METRORail stations are shown from south to north.
- 2 The complete names of stations shown above with abbreviations or acronyms are:
TMC TC = Texas Medical Center Transit Center
Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo
Hermann Park / Rice Univ = Hermann Park / Rice University
HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater
Downtown TC = Downtown Transit Center
UH - Downtown = University of Houston - Downtown

NOTES

- 1 METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 22 - 23, 2011; September 24 - 25, 2011.
- 2 METRORail service was shut down for Texas Children's Hospital construction on Saturday, October 22, 2011.

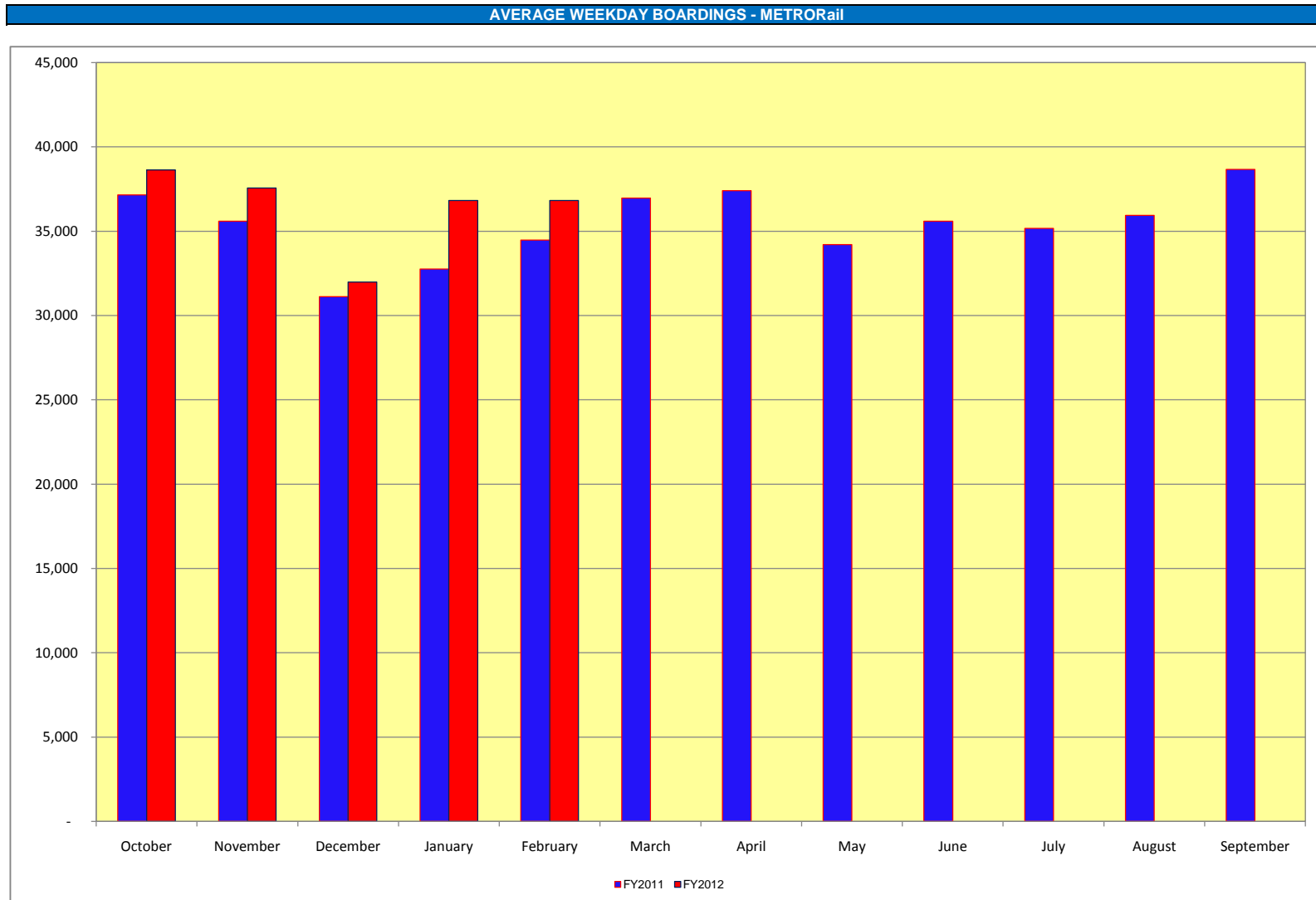
	FY2012 October - January	FY2011 October - January	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	670	523	147	28.1%	594	771	635	681								
RELIANT PARK	490	319	170	53.4%	330	760	378	490								
SMITH LANDS	259	149	110	73.8%	186	221	179	451								
TMC TC	875	776	99	12.7%	914	986	917	684								
DRYDEN	637	527	110	20.8%	596	614	607	730								
HERMANN HOSPITAL / ZOO	571	479	92	19.2%	610	548	526	602								
HERMANN PARK / RICE UNIV	257	222	35	15.8%	290	247	199	291								
MUSEUM DISTRICT	382	303	79	26.0%	414	395	354	365								
WHEELER	1,107	944	163	17.3%	1,063	1,129	1,132	1,104								
HCC / ENSEMBLE	537	463	74	16.0%	493	556	573	525								
McGOWEN	356	305	51	16.7%	326	346	352	401								
DOWNTOWN TC	1,051	936	115	12.3%	1,080	1,061	1,017	1,047								
BELL	227	191	36	18.7%	199	243	267	197								
MAIN STREET SQUARE	1,196	1,011	185	18.2%	1,206	1,163	1,264	1,151								
PRESTON	874	688	185	26.9%	871	891	829	903								
UH - DOWNTOWN	278	304	(26)	-8.5%	261	287	296	270								
TOTAL	9,766	8,140	1,626	20.0%	9,430	10,219	9,525	9,890								

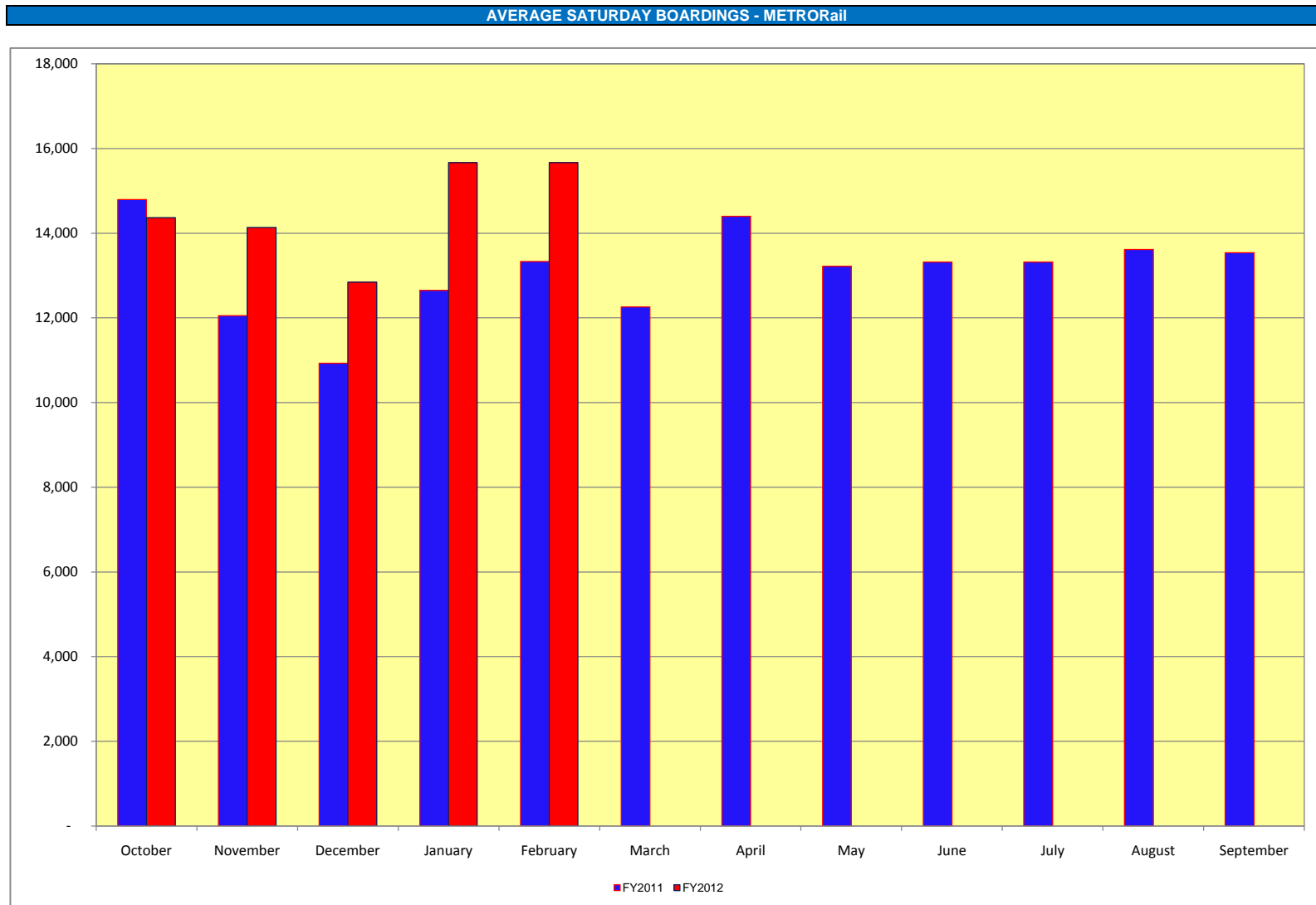
LEGEND

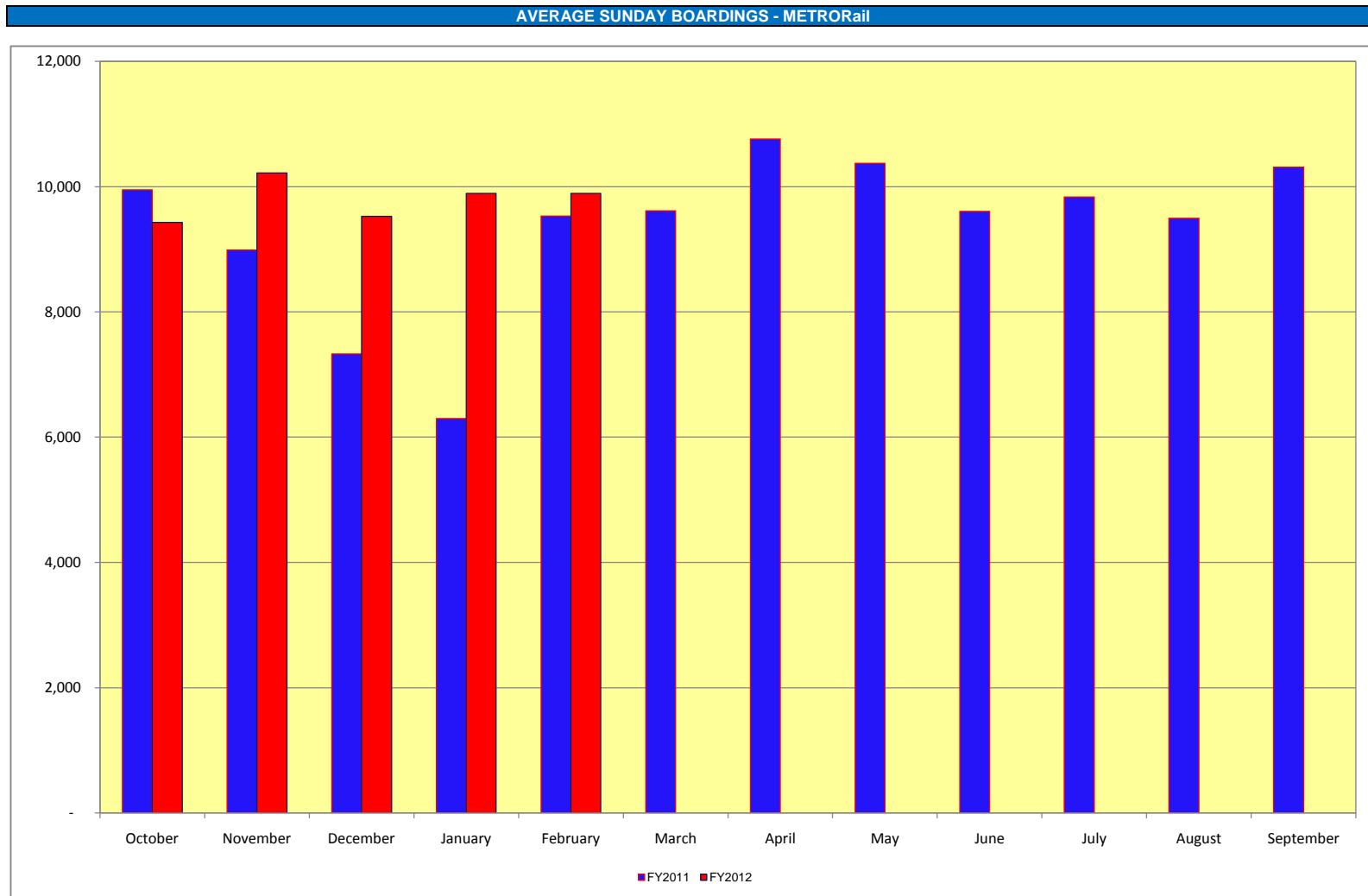
- 1 METRORail stations are shown from south to north.
- 2 The complete names of stations shown above with abbreviations or acronyms are:
TMC TC = Texas Medical Center Transit Center
Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo
Hermann Park / Rice Univ = Hermann Park / Rice University
HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater
Downtown TC = Downtown Transit Center
UH - Downtown = University of Houston - Downtown

NOTES

¹ METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 22 - 23, 2011; September 24 - 25, 2011.







JANUARY 2012 (FY2012)
METROBus Indicators - Explanation of Information

How can I evaluate the ridership (demand) and the service resources supplied to each route (supply)?

METRO uses four indicators in its comparative / route ranking model. The four indicators are:

- 1) Passenger Boardings per Revenue Mile;
- 2) Passenger Boardings per Revenue Hour;
- 3) Total Subsidy per Passenger Boarding; and
- 4) Operating Ratio.

These four factors provide a balanced weighting between effectiveness measures (the first two factors), and efficiency measures (the last two factors). By using the two effectiveness indicators, the reader can compare the effectiveness of multiple bus routes. (NOTE: With only 1 rail line, there is no opportunity to compare effectiveness with other rail lines in METRO's system at this time.)

The indicator passenger boardings per revenue mile is calculated by dividing the number of average daily passenger boardings by route by the daily number of revenue miles of service supplied on that route. The indicator passenger boardings per revenue hour is calculated by dividing the number of average daily passenger boardings by the daily number of revenue hours of service supplied on that route.

The indicators are presented in two different formats on the following pages. The first format for presentation is by route number order. Route number format allows the reader to look at the performance on one or more routes of interest. The second format for presentation is by indicator performance, highest to lowest. For ease of viewing, an additional visual presentation format has been added. Routes with indicators in the first (best) quartile are shown in white, while those in the second (next-best) quartile are shown in gray, those in the third quartile are shown in pink, and those in the fourth (worst) quartile are shown in purple.

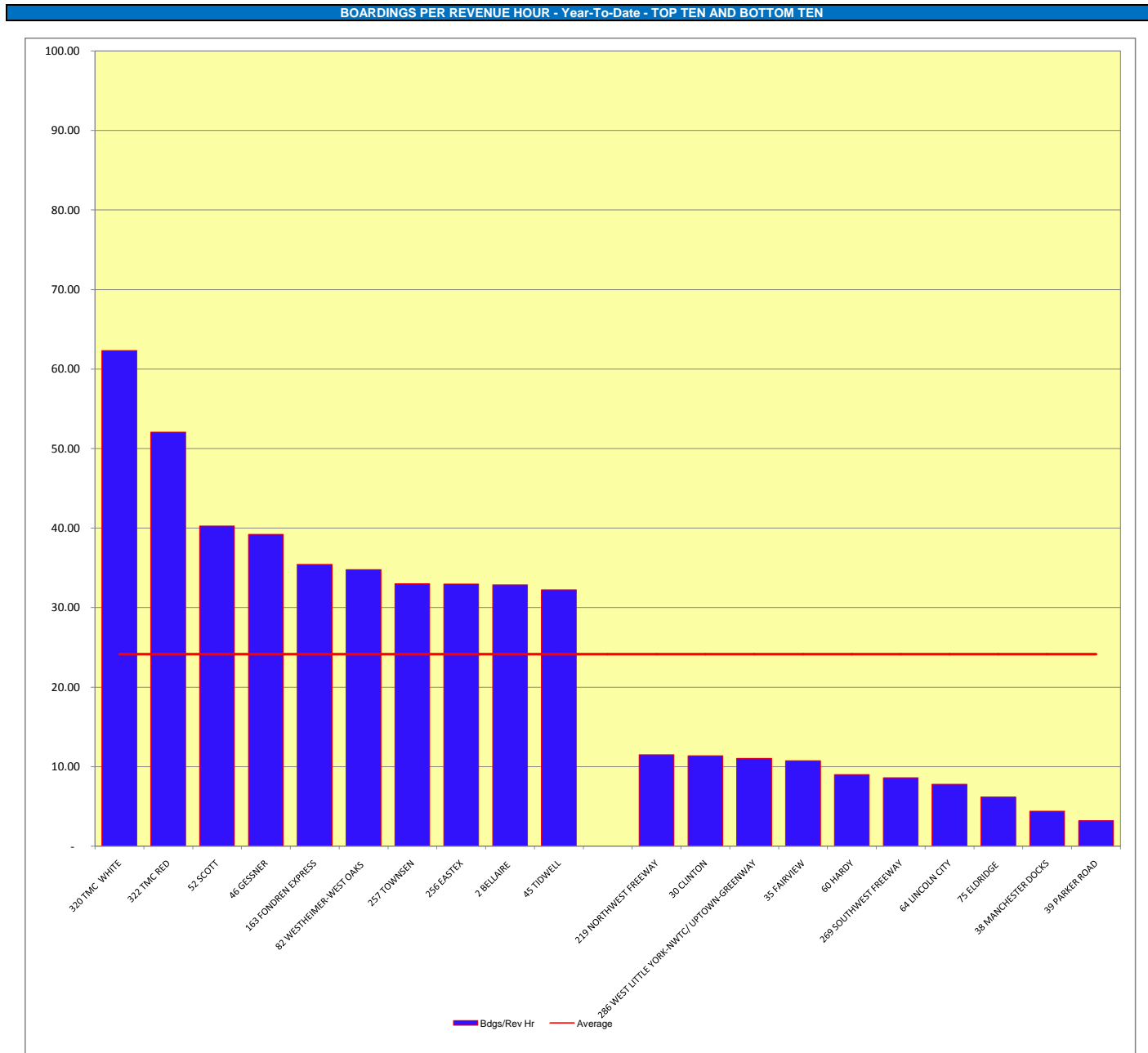
Additionally, the report includes charts showing the performance of the ten best and ten worst routes by indicator along with the average performance.

JANUARY 2012 (FY2012) - Weekday Indicators - Year-To-Date

BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER	
ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	22.38
2 BELLAIRE	32.88
3 LANGLEY	11.94
3 WEST GRAY	19.88
4 BEECHNUT	29.50
5 KASHMERE	16.71
5 SOUTHMORE	23.34
6 JENSEN	18.86
6 TANGLEWOOD	15.15
8 SOUTH MAIN	26.75
9 NORTH MAIN	14.45
9 GULFTON	21.39
10 WILLOWBEND	22.93
11 ALMEDA	27.51
11 NANCE	17.91
14 HIRAM CLARKE	22.60
15 FULTON	20.80
18 KIRBY	15.14
19 WILCREST	23.25
20 CANAL	22.36
20 LONG POINT	23.08
23 CROSSTIMBERS	29.53
24 NORTHLINE	22.55
25 RICHMOND	28.15
26 OUTER LOOP	20.25
27 INNER LOOP	21.57
29 TSU/WH HIRSCH	16.88
30 CLINTON	11.37
30 CULLEN	30.39
32 RENWICK	20.59
33 POST OAK	27.70
34 MONTROSE	15.53
35 FAIRVIEW	10.77
36 KEMPWOOD	20.45
36 LAWDALE	19.97
37 EL SOL	14.42
38 MANCHESTER DOCKS	4.40
39 PARKER ROAD	3.20
40 PECORE	20.47
40 TELEPHONE	25.23
42 HOLMAN	20.07
44 ACRES HOMES	25.32
45 TIDWELL	32.26
46 GESSNER	39.24
47 HILLCROFT	25.14
48 NAVIGATION	12.83
48 WEST DALLAS	11.85
49 CHIMNEY ROCK	13.92
50 HARRISBURG	25.05
50 HEIGHTS	19.17
52 HIRSCH	16.91
52 SCOTT	40.29
53 BRIAR FOREST	22.86
56 AIRLINE	31.06
58 HAMMERLY	18.39
59 ALDINE MAIL	13.71
60 HARDY	9.01
60 SOUTH MacGREGOR	17.19
64 LINCOLN CITY	7.78
65 BISSONNET	31.83
66 YALE	15.56
67 DAIRY ASHFORD	19.46
68 BRAYS BAYOU	25.12
70 MEMORIAL	13.49
72 WESTVIEW	18.69
73 BELLFORT	27.73
75 ELDRIDGE	6.18
77 LIBERTY	14.96
77 MLK	25.42
78 ALABAMA	25.33
78 IRVINGTON	12.86
79 WEST LITTLE YORK	22.88
80 DOWLING	16.49
80 LYONS	22.00
81 WESTHEIMER-SHARPSTOWN	28.03
82 WESTHEIMER-WEST OAKS	34.79
83 LEE ROAD	24.84
85 ANTOINE	24.24
86 FM 1960	28.19
87 SUNNYSIDE	28.02
88 HOBBY AIRPORT	23.19
97 SETTEGAST	17.06
98 BRIARGATE	13.92
102 BUSH I.A.H EXPRESS	27.46
108 VETERANS MEMORIAL EXPRESS	26.71
131 MEMORIAL EXPRESS	17.62
132 HARWIN EXPRESS	20.87
137 NORTHSHORE EXPRESS	23.86
163 FONDREN EXPRESS	35.45
170 MISSOURI CITY / TMC	21.38
202 KUYKENDAHL	30.66
204 SPRING	30.97
209 NORTH FREEWAY	19.29
212 SETON LAKE	21.37
214 NORTHWEST STATION	30.11
216 WEST LITTLE YORK - PINEMONT	20.05
217 CYPRESS	28.05
219 NORTHWEST FREEWAY	11.51
221 KINGSLAND	29.41
222 GRAND PARKWAY	20.94
228 ADDICKS	28.52
229 KATY FREEWAY	15.01
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	23.62
244 MONROE	19.76
246 BAY AREA	28.94
247 FUQUA	29.75
249 GULF FREEWAY	12.24
255 KINGWOOD	22.04
256 EASTEX	32.99
257 TOWNSEN	33.02
259 EASTEX FREEWAY	12.17
261 WEST LOOP	15.77
262 WESTWOOD	15.44
265 WEST BELLFORT	30.36
269 SOUTHWEST FREEWAY	8.62
274 WESTCHASE - GESSNER	14.75
283 KUYKENDAHL/GREENWAY	16.17
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	11.05
292 WEST BELLFORT-WESTWOOD/TMC	13.53
297 SOUTH POINT-MONROE/TMC	27.41
298 KINGSLAND-ADDICKS-NWTC/TMC	23.62
313 ALLEN PARKWAY	13.37
320 TMC WHITE	62.35
321 TMC BLUE	21.14
322 TMC RED	52.09
352 SWINGLE SHUTTLE	12.61
402 BELLAIRE QUICKLINE	19.98
426 TMC SWIFTLINE	13.87

SORTED BY INDICATOR - HIGHEST TO LOWEST	
ROUTE	Boardings Per Revenue Hour
320 TMC WHITE	62.35
322 TMC RED	52.09
52 SCOTT	40.29
46 GESSNER	39.24
163 FONDREN EXPRESS	35.45
82 WESTHEIMER-WEST OAKS	34.79
257 TOWNSEN	33.02
256 EASTEX	32.99
2 BELLAIRE	32.88
45 TIDWELL	32.26
65 BISSONNET	31.83
56 AIRLINE	31.06
204 SPRING	30.97
202 KUYKENDAHL	30.66
30 CULLEN	30.39
265 WEST BELLFORT	30.36
214 NORTHWEST STATION	30.11
247 FUQUA	29.75
23 CROSSTIMBERS	29.53
4 BEECHNUT	29.50
221 KINGSLAND	29.41
246 BAY AREA	28.94
228 ADDICKS	28.52
86 FM 1960	28.19
25 RICHMOND	28.15
217 CYPRESS	28.05
81 WESTHEIMER-SHARPSTOWN	28.03
87 SUNNYSIDE	28.02
73 BELLFORT	27.73
33 POST OAK	27.70
11 ALMEDA	27.51
102 BUSH I.A.H EXPRESS	27.46
297 SOUTH POINT-MONROE/TMC	27.41
8 SOUTH MAIN	26.75
108 VETERANS MEMORIAL EXPRESS	26.71
77 MLK	25.42
78 ALABAMA	25.33
44 ACRES HOMES	25.32
40 TELEPHONE	25.23
47 HILLCROFT	25.14
68 BRAYS BAYOU	25.12
50 HARRISBURG	25.05
83 LEE ROAD	24.84
85 ANTOINE	24.24
137 NORTHSHORE EXPRESS	23.86
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	23.62
298 KINGSLAND-ADDICKS-NWTC/TMC	23.62
5 SOUTHMORE	23.34
19 WILCREST	23.25
88 HOBBY AIRPORT	23.19
20 LONG POINT	23.08
10 WILLOWBEND	22.93
79 WEST LITTLE YORK	22.88
53 BRIAR FOREST	22.86
14 HIRAM CLARKE	22.60
24 NORTHLINE	22.55
1 HOSPITAL	22.38
20 CANAL	22.36
255 KINGWOOD	22.04
80 LYONS	22.00
27 INNER LOOP	21.57
9 GULFTON	21.39
170 MISSOURI CITY / TMC	21.38
212 SETON LAKE	21.37
321 TMC BLUE	21.14
222 GRAND PARKWAY	20.94
132 HARWIN EXPRESS	20.87
15 FULTON	20.80
32 RENWICK	20.59
40 PECORE	20.47
36 KEMPWOOD	20.45
26 OUTER LOOP	20.25
42 HOLMAN	20.07
216 WEST LITTLE YORK - PINEMONT	20.05
402 BELLAIRE QUICKLINE	19.98
36 LAWDALE	19.97
3 WEST GRAY	19.88
244 MONROE	19.76
67 DAIRY ASHFORD	19.46
209 NORTH FREEWAY	19.29
50 HEIGHTS	19.17
6 JENSEN	18.86
72 WESTVIEW	18.69
58 HAMMERLY	18.39
11 NANCE	17.91
131 MEMORIAL EXPRESS	17.62
60 SOUTH MacGREGOR	17.19
97 SETTEGAST	17.06
52 HIRSCH	16.91
29 TSU/WH HIRSCH	16.88
5 KASHMERE	16.71
80 DOWLING	16.49
283 KUYKENDAHL/GREENWAY	16.17
261 WEST LOOP	15.77
66 YALE	15.56
34 MONTROSE	15.53
262 WESTWOOD	15.44
6 TANGLEWOOD	15.15
18 KIRBY	15.14
229 KATY FREEWAY	15.01
77 LIBERTY	14.96
274 WESTCHASE - GESSNER	14.75
9 NORTH MAIN	14.45
37 EL SOL	14.42
49 CHIMNEY ROCK	13.92
98 BRIARGATE	13.92
426 TMC SWIFTLINE	13.87
59 ALDINE MAIL	13.71
292 WEST BELLFORT-WESTWOOD/TMC	13.53
70 MEMORIAL	13.49
313 ALLEN PARKWAY	13.37
78 IRVINGTON	12.86
48 NAVIGATION	12.83
352 SWINGLE SHUTTLE	12.61
249 GULF FREEWAY	12.24
259 EASTEX FREEWAY	12.17
3 LANGLEY	11.94
48 WEST DALLAS	11.85
219 NORTHWEST FREEWAY	11.51
30 CLINTON	11.37
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	11.05
35 FAIRVIEW	10.77
60 HARDY	9.01
269 SOUTHWEST FREEWAY	8.62
64 LINCOLN CITY	7.78
75 ELDRIDGE	6.18
38 MANCHESTER DOCKS	4.40
39 PARKER ROAD	3.20



JANUARY 2012 (FY2012) - Weekday Indicators - Year-To-Date

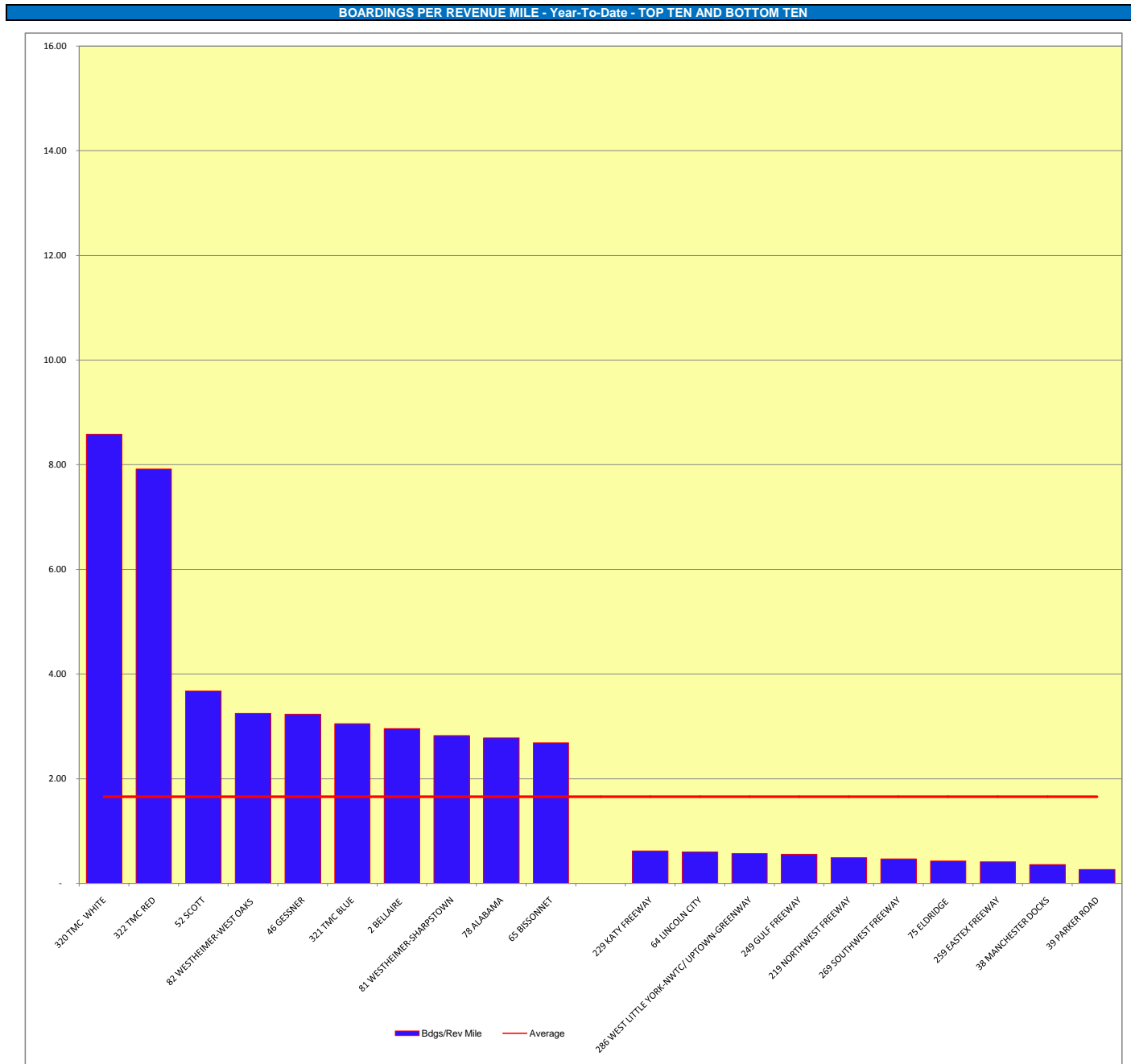
BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.86	72 WESTVIEW	1.30
2 BELLAIRE	2.96	73 BELLFORT	2.22
3 LANGLEY	0.82	75 ELDRIDGE	0.43
3 WEST GRAY	2.09	77 LIBERTY	1.09
4 BEECHNUT	2.16	77 MLK	2.03
5 KASHMERE	1.27	78 ALABAMA	2.78
5 SOUTHMORE	1.96	78 IRVINGTON	1.00
6 JENSEN	1.28	79 WEST LITTLE YORK	1.57
6 TANGLEWOOD	1.14	80 DOWLING	1.63
8 SOUTH MAIN	2.02	80 LYONS	1.96
9 NORTH MAIN	1.07	81 WESTHEIMER-SHARPSTOWN	2.83
9 GULFTON	1.69	82 WESTHEIMER-WEST OAKS	3.25
10 WILLOWBEND	1.83	83 LEE ROAD	1.44
11 ALMEDA	1.75	85 ANTOINE	1.65
11 NANCE	1.77	86 FM 1960	1.95
14 HIRAM CLARKE	1.79	87 SUNNYSIDE	2.06
15 FULTON	2.00	88 HOBBY AIRPORT	1.57
18 KIRBY	1.30	97 SETTEGAST	0.88
19 WILCREST	1.74	98 BRIARGATE	1.14
20 CANAL	2.20	102 BUSH I.A.H EXPRESS	1.39
20 LONG POINT	1.41	108 VETERANS MEMORIAL EXPRESS	1.38
23 CROSSTIMBERS	2.14	131 MEMORIAL EXPRESS	0.93
24 NORTHLINE	2.25	132 HARWIN EXPRESS	1.26
25 RICHMOND	2.45	137 NORTHSHORE EXPRESS	1.42
26 OUTER LOOP	1.75	163 FONDREN EXPRESS	2.65
27 INNER LOOP	1.86	170 MISSOURI CITY / TMC	0.80
29 TSU/UH HIRSCH	1.42	202 KUYKENDAHL	1.18
30 CLINTON	0.88	204 SPRING	1.04
30 CULLEN	2.27	209 NORTH FREEWAY	0.73
32 RENWICK	1.66	212 SETON LAKE	0.99
33 POST OAK	2.44	214 NORTHWEST STATION	1.00
34 MONTROSE	1.26	216 WEST LITTLE YORK - PINEMONT	0.79
35 FAIRVIEW	0.99	217 CYPRESS	0.86
36 KEMPWOOD	1.48	219 NORTHWEST FREEWAY	0.49
36 LAWNDALE	1.51	221 KINGSLAND	0.91
37 EL SOL	1.30	222 GRAND PARKWAY	0.67
38 MANCHESTER DOCKS	0.36	228 ADDICKS	1.01
39 PARKER ROAD	0.27	229 KATY FREEWAY	0.62
40 PECORE	1.62	236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.95
40 TELEPHONE	1.90	244 MONROE	0.98
42 HOLMAN	2.39	246 BAY AREA	1.11
44 ACRES HOMES	1.56	247 FUQUA	1.35
45 TIDWELL	2.15	249 GULF FREEWAY	0.56
46 GESSNER	3.24	255 KINGWOOD	0.72
47 HILLCROFT	2.42	256 EASTEX	1.17
48 NAVIGATION	0.98	257 TOWNSEN	1.16
48 WEST DALLAS	1.03	259 EASTEX FREEWAY	0.41
49 CHIMNEY ROCK	1.23	261 WEST LOOP	0.83
50 HARRISBURG	2.12	262 WESTWOOD	0.63
50 HEIGHTS	1.50	265 WEST BELLFORT	1.18
52 HIRSCH	1.33	269 SOUTHWEST FREEWAY	0.47
52 SCOTT	3.68	274 WESTCHASE - GESSNER	0.79
53 BRIAR FOREST	1.80	283 KUYKENDAHL/GREENWAY	0.65
56 AIRLINE	2.19	286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	0.57
58 HAMMERLY	1.34	292 WEST BELLFORT-WESTWOOD/TMC	0.64
59 ALDINE MAIL	0.91	297 SOUTH POINT-MONROE/TMC	1.05
60 HARDY	0.64	298 KINGSLAND-ADDICKS-NWTC/TMC	0.98
60 SOUTH MacGREGOR	1.54	313 ALLEN PARKWAY	1.47
64 LINCOLN CITY	0.60	320 TMC WHITE	8.58
65 BISSONNET	2.69	321 TMC BLUE	3.05
66 YALE	1.30	322 TMC RED	7.92
67 DAIRY ASHFORD	1.42	352 SWINGLE SHUTTLE	0.86
68 BRAYS BAYOU	2.03	402 BELLAIRE QUICKLINE	1.51
70 MEMORIAL	0.87	426 TMC SWIFTLINE	1.50

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
320 TMC WHITE	8.58	108 VETERANS MEMORIAL EXPRESS	1.38
322 TMC RED	7.92	247 FUQUA	1.35
52 SCOTT	3.68	58 HAMMERLY	1.34
82 WESTHEIMER-WEST OAKS	3.25	52 HIRSCH	1.33
46 GESSNER	3.24	66 YALE	1.30
321 TMC BLUE	3.05	72 WESTVIEW	1.30
2 BELLAIRE	2.96	37 EL SOL	1.30
81 WESTHEIMER-SHARPSTOWN	2.83	18 KIRBY	1.30
78 ALABAMA	2.78	6 JENSEN	1.28
65 BISSONNET	2.69	5 KASHMERE	1.27
163 FONDREN EXPRESS	2.65	132 HARWIN EXPRESS	1.26
25 RICHMOND	2.45	34 MONTROSE	1.26
33 POST OAK	2.44	49 CHIMNEY ROCK	1.23
47 HILLCROFT	2.42	265 WEST BELLFORT	1.18
42 HOLMAN	2.39	202 KUYKENDAHL	1.18
30 CULLEN	2.27	256 EASTEX	1.17
24 NORTHLINE	2.25	257 TOWNSEN	1.16
73 BELLFORT	2.22	98 BRIARGATE	1.14
20 CANAL	2.20	6 TANGLEWOOD	1.14
56 AIRLINE	2.19	246 BAY AREA	1.11
4 BEECHNUT	2.16	77 LIBERTY	1.09
45 TIDWELL	2.15	9 NORTH MAIN	1.07
23 CROSSTIMBERS	2.14	297 SOUTH POINT-MONROE/TMC	1.05
50 HARRISBURG	2.12	204 SPRING	1.04
3 WEST GRAY	2.09	48 WEST DALLAS	1.03
87 SUNNYSIDE	2.06	228 ADDICKS	1.01
68 BRAYS BAYOU	2.03	214 NORTHWEST STATION	1.00
77 MLK	2.03	78 IRVINGTON	1.00
8 SOUTH MAIN	2.02	35 FAIRVIEW	0.99
15 FULTON	2.00	212 SETON LAKE	0.99
80 LYONS	1.96	298 KINGSLAND-ADDICKS-NWTC/TMC	0.98
5 SOUTHMORE	1.96	48 NAVIGATION	0.98
86 FM 1960	1.95	244 MONROE	0.98
40 TELEPHONE	1.90	236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.95
1 HOSPITAL	1.86	131 MEMORIAL EXPRESS	0.93
27 INNER LOOP	1.86	221 KINGSLAND	0.91
10 WILLOWBEND	1.83	59 ALDINE MAIL	0.91
53 BRIAR FOREST	1.80	97 SETTEGAST	0.88
14 HIRAM CLARKE	1.79	30 CLINTON	0.88
11 NANCE	1.77	70 MEMORIAL	0.87
11 ALMEDA	1.75	352 SWINGLE SHUTTLE	0.86
26 OUTER LOOP	1.75	217 CYPRESS	0.86
19 WILCREST	1.74	261 WEST LOOP	0.83
9 GULFTON	1.69	3 LANGLEY	0.82
32 RENWICK	1.66	170 MISSOURI CITY / TMC	0.80
85 ANTOINE	1.65	274 WESTCHASE - GESSNER	0.79
80 DOWLING	1.63	216 WEST LITTLE YORK - PINEMONT	0.79
40 PECORE	1.62	209 NORTH FREEWAY	0.73
88 HOBBY AIRPORT	1.57	255 KINGWOOD	0.72
79 WEST LITTLE YORK	1.57	222 GRAND PARKWAY	0.67
44 ACRES HOMES	1.56	283 KUYKENDAHL/GREENWAY	0.65
60 SOUTH MacGREGOR	1.54	60 HARDY	0.64
36 LAWNDALE	1.51	292 WEST BELLFORT-WESTWOOD/TMC	0.64
402 BELLAIRE QUICKLINE	1.51	262 WESTWOOD	0.63
426 TMC SWIFTLINE	1.50	229 KATY FREEWAY	0.62
50 HEIGHTS	1.50	64 LINCOLN CITY	0.60
36 KEMPWOOD	1.48	286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	0.57
313 ALLEN PARKWAY	1.47	249 GULF FREEWAY	0.56
83 LEE ROAD	1.44	219 NORTHWEST FREEWAY	0.49
137 NORTHSHORE EXPRESS	1.42	269 SOUTHWEST FREEWAY	0.47
67 DAIRY ASHFORD	1.42	75 ELDRIDGE	0.43
29 TSU/UH HIRSCH	1.42	259 EASTEX FREEWAY	0.41
20 LONG POINT	1.41	38 MANCHESTER DOCKS	0.36
102 BUSH I.A.H EXPRESS	1.39	39 PARKER ROAD	0.27

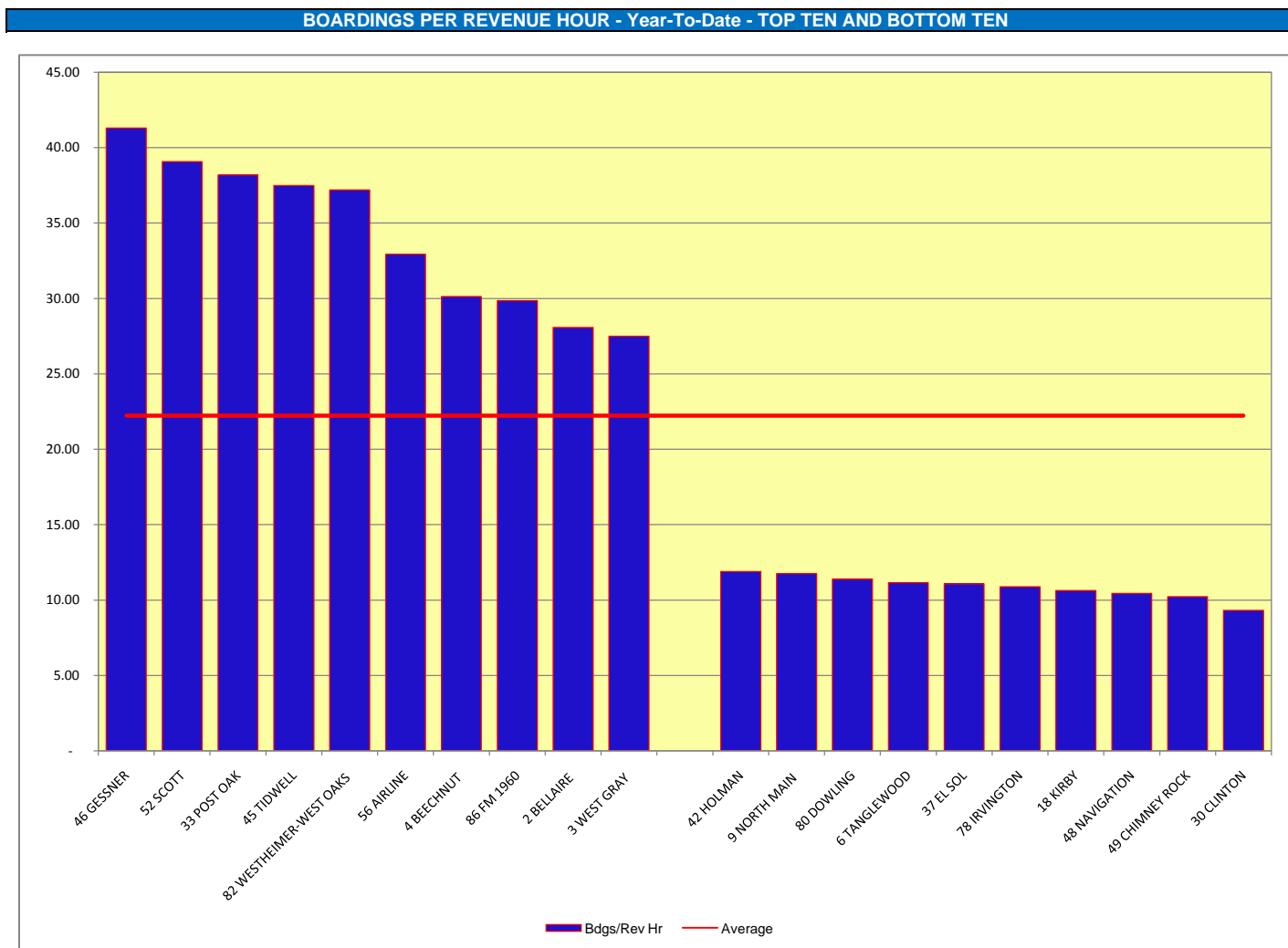


JANUARY 2012
(FY2012) - Saturday Indicators - Year-To-Date

BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER			
ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	19.85	45 TIDWELL	37.49
2 BELLAIRE	28.07	46 GESSNER	41.30
3 LANGLEY	13.63	47 HILLCROFT	15.28
3 WEST GRAY	27.49	48 NAVIGATION	10.45
4 BEECHNUT	30.13	49 CHIMNEY ROCK	10.22
5 KASHMERE	14.01	50 HARRISBURG	24.64
5 SOUTHMORE	19.89	50 HEIGHTS	22.64
6 JENSEN	18.36	52 HIRSCH	16.77
6 TANGLEWOOD	11.16	52 SCOTT	39.08
8 SOUTH MAIN	25.39	53 BRIAR FOREST	19.63
9 NORTH MAIN	11.75	56 AIRLINE	32.93
9 GULFTON	12.82	58 HAMMERLY	14.75
10 WILLOWBEND	18.74	60 SOUTH MacGREGOR	14.02
11 ALMEDA	20.51	65 BISSONNET	26.46
11 NANCE	12.97	66 YALE	13.68
14 HIRAM CLARKE	25.29	68 BRAYS BAYOU	20.56
15 FULTON	18.79	72 WESTVIEW	15.94
18 KIRBY	10.63	73 BELLFORT	26.89
19 WILCREST	18.48	77 LIBERTY	14.99
20 CANAL	23.38	77 MLK	19.71
20 LONG POINT	21.19	78 IRVINGTON	10.88
23 CROSSTIMBERS	25.90	79 WEST LITTLE YORK	16.82
24 NORTHLINE	19.46	80 DOWLING	11.38
25 RICHMOND	26.82	80 LYONS	19.76
26 OUTER LOOP	19.54	81 WESTHEIMER-SHARPSTOWN	26.41
27 INNER LOOP	21.25	82 WESTHEIMER-WEST OAKS	37.19
29 TSU/UH HIRSCH	14.24	83 LEE ROAD	21.29
30 CLINTON	9.31	85 ANTOINE	24.68
30 CULLEN	25.77	86 FM 1960	29.86
32 RENWICK (New)	12.48	87 SUNNYSIDE	19.88
33 POST OAK	38.19	88 HOBBY AIRPORT	15.34
36 KEMPWOOD	17.69	98 BRIARGATE	17.18
36 LAWNDAL	21.45	102 BUSH I.A.H EXPRESS	26.39
37 EL SOL	11.08	131 MEMORIAL EXPRESS	14.71
40 PECORE	12.59	132 HARWIN EXPRESS	15.69
40 TELEPHONE	25.95	137 NORTHSHORE EXPRESS	22.66
42 HOLMAN	11.88	163 FONDREN EXPRESS	25.68
44 ACRES HOMES	25.90		

SORTED BY INDICATOR - HIGHEST TO LOWEST			
ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
46 GESSNER	41.30	53 BRIAR FOREST	19.63
52 SCOTT	39.08	26 OUTER LOOP	19.54
33 POST OAK	38.19	24 NORTHLINE	19.46
45 TIDWELL	37.49	15 FULTON	18.79
82 WESTHEIMER-WEST OAKS	37.19	10 WILLOWBEND	18.74
56 AIRLINE	32.93	19 WILCREST	18.48
4 BEECHNUT	30.13	6 JENSEN	18.36
86 FM 1960	29.86	36 KEMPWOOD	17.69
2 BELLAIRE	28.07	98 BRIARGATE	17.18
3 WEST GRAY	27.49	79 WEST LITTLE YORK	16.82
73 BELLFORT	26.89	52 HIRSCH	16.77
25 RICHMOND	26.82	72 WESTVIEW	15.94
65 BISSONNET	26.46	132 HARWIN EXPRESS	15.69
81 WESTHEIMER-SHARPSTOWN	26.41	88 HOBBY AIRPORT	15.34
102 BUSH I.A.H EXPRESS	26.39	47 HILLCROFT	15.28
40 TELEPHONE	25.95	77 LIBERTY	14.99
44 ACRES HOMES	25.90	58 HAMMERLY	14.75
23 CROSSTIMBERS	25.90	131 MEMORIAL EXPRESS	14.71
30 CULLEN	25.77	29 TSU/UH HIRSCH	14.24
163 FONDREN EXPRESS	25.68	60 SOUTH MacGREGOR	14.02
8 SOUTH MAIN	25.39	5 KASHMERE	14.01
14 HIRAM CLARKE	25.29	66 YALE	13.68
85 ANTOINE	24.68	3 LANGLEY	13.63
50 HARRISBURG	24.64	11 NANCE	12.97
20 CANAL	23.38	9 GULFTON	12.82
137 NORTHSHORE EXPRESS	22.66	40 PECORE	12.59
50 HEIGHTS	22.64	32 RENWICK (New)	12.48
36 LAWNDAL	21.45	42 HOLMAN	11.88
83 LEE ROAD	21.29	9 NORTH MAIN	11.75
27 INNER LOOP	21.25	80 DOWLING	11.38
20 LONG POINT	21.19	6 TANGLEWOOD	11.16
68 BRAYS BAYOU	20.56	37 EL SOL	11.08
11 ALMEDA	20.51	78 IRVINGTON	10.88
5 SOUTHMORE	19.89	18 KIRBY	10.63
87 SUNNYSIDE	19.88	48 NAVIGATION	10.45
1 HOSPITAL	19.85	49 CHIMNEY ROCK	10.22
80 LYONS	19.76	30 CLINTON	9.31
77 MLK	19.71		



JANUARY 2012
(FY2012) - Saturday Indicators - Year-To-Date

BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

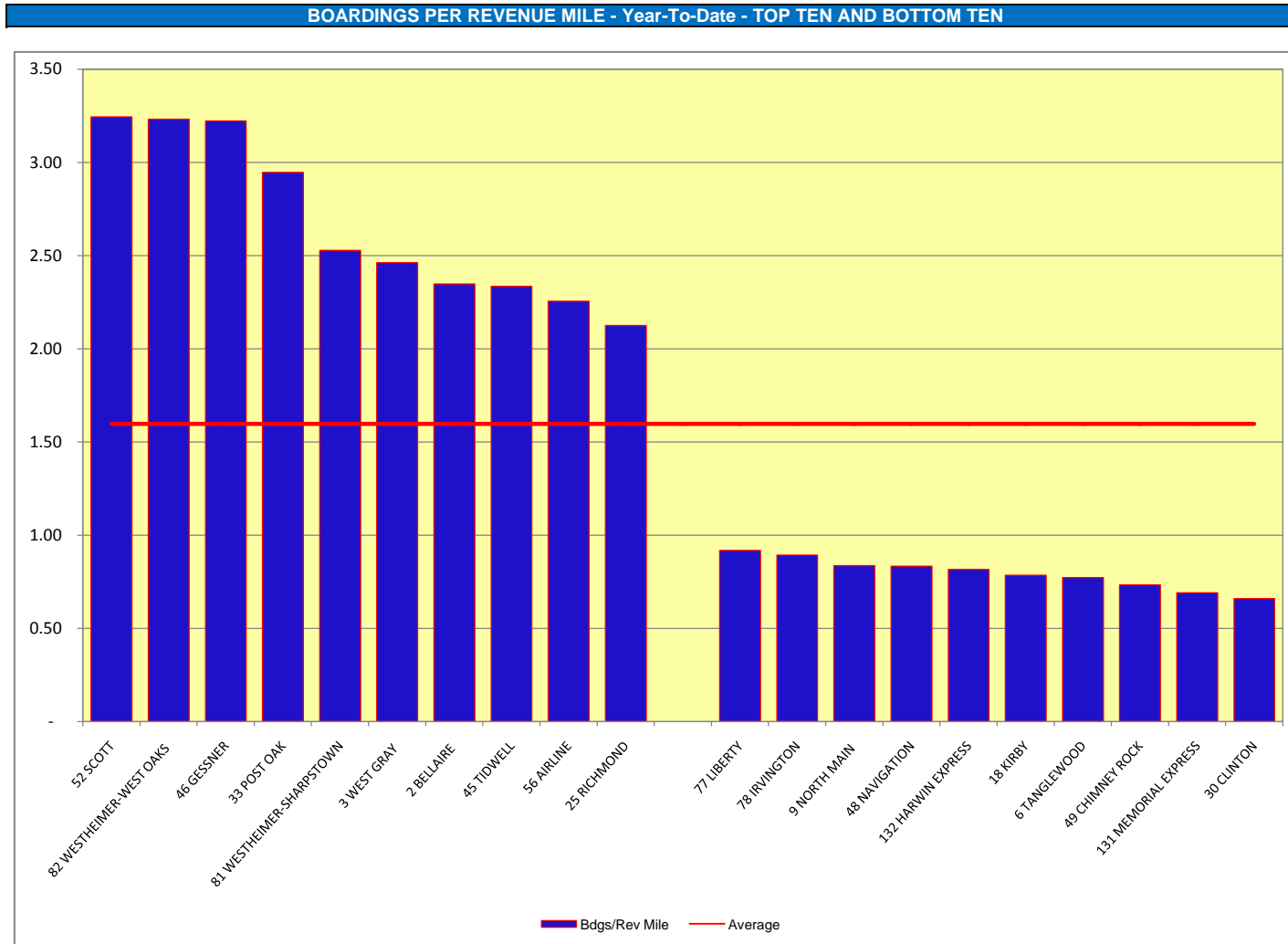
ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.42
2 BELLAIRE	2.35
3 LANGLEY	0.93
3 WEST GRAY	2.46
4 BEECHNUT	1.92
5 KASHMERE	0.98
5 SOUTHMORE	1.48
6 JENSEN	1.29
6 TANGLEWOOD	0.77
8 SOUTH MAIN	1.89
9 NORTH MAIN	0.84
9 GULFTON	0.96
10 WILLOWBEND	1.39
11 ALMEDA	1.29
11 NANCE	1.23
14 HIRAM CLARKE	1.73
15 FULTON	1.78
18 KIRBY	0.79
19 WILCREST	1.17
20 CANAL	1.83
20 LONG POINT	1.14
23 CROSSTIMBERS	1.81
24 NORTHLINE	1.88
25 RICHMOND	2.12
26 OUTER LOOP	1.41
27 INNER LOOP	1.55
29 TSU/UH HIRSCH	1.09
30 CLINTON	0.66
30 CULLEN	1.65
32 RENWICK (New)	0.97
33 POST OAK	2.95
36 KEMPWOOD	1.25
36 LAWNDALE	1.37
37 EL SOL	1.00
40 PECORE	0.94
40 TELEPHONE	2.10
42 HOLMAN	1.17
44 ACRES HOMES	1.40

ROUTE	Boardings Per Revenue Mile
45 TIDWELL	2.34
46 GESSNER	3.22
47 HILLCROFT	1.29
48 NAVIGATION	0.83
49 CHIMNEY ROCK	0.73
50 HARRISBURG	1.73
50 HEIGHTS	1.58
52 HIRSCH	1.18
52 SCOTT	3.24
53 BRIAR FOREST	1.40
56 AIRLINE	2.25
58 HAMMERLY	1.11
60 SOUTH MacGREGOR	1.16
65 BISSONNET	2.01
66 YALE	1.12
68 BRAYS BAYOU	1.53
72 WESTVIEW	1.19
73 BELLFORT	2.01
77 LIBERTY	0.92
77 MLK	1.59
78 IRVINGTON	0.89
79 WEST LITTLE YORK	1.14
80 DOWLING	1.02
80 LYONS	1.51
81 WESTHEIMER-SHARPSTOWN	2.53
82 WESTHEIMER-WEST OAKS	3.23
83 LEE ROAD	1.17
85 ANTOINE	1.62
86 FM 1960	1.68
87 SUNNYSIDE	1.37
88 HOBBY AIRPORT	0.99
98 BRIARGATE	1.04
102 BUSH I.A.H EXPRESS	1.16
131 MEMORIAL EXPRESS	0.69
132 HARWIN EXPRESS	0.82
137 NORTHSHORE EXPRESS	1.17
163 FONDREN EXPRESS	1.99

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
52 SCOTT	3.24
82 WESTHEIMER-WEST OAKS	3.23
46 GESSNER	3.22
33 POST OAK	2.95
81 WESTHEIMER-SHARPSTOWN	2.53
3 WEST GRAY	2.46
2 BELLAIRE	2.35
45 TIDWELL	2.34
56 AIRLINE	2.25
25 RICHMOND	2.12
40 TELEPHONE	2.10
73 BELLFORT	2.01
65 BISSONNET	2.01
163 FONDREN EXPRESS	1.99
4 BEECHNUT	1.92
8 SOUTH MAIN	1.89
24 NORTHLINE	1.88
20 CANAL	1.83
23 CROSSTIMBERS	1.81
15 FULTON	1.78
14 HIRAM CLARKE	1.73
50 HARRISBURG	1.73
86 FM 1960	1.68
30 CULLEN	1.65
85 ANTOINE	1.62
77 MLK	1.59
50 HEIGHTS	1.58
27 INNER LOOP	1.55
68 BRAYS BAYOU	1.53
80 LYONS	1.51
5 SOUTHMORE	1.48
1 HOSPITAL	1.42
26 OUTER LOOP	1.41
53 BRIAR FOREST	1.40
44 ACRES HOMES	1.40
10 WILLOWBEND	1.39
36 LAWNDALE	1.37
87 SUNNYSIDE	1.37

ROUTE	Boardings Per Revenue Mile
11 ALMEDA	1.29
47 HILLCROFT	1.29
6 JENSEN	1.29
36 KEMPWOOD	1.25
11 NANCE	1.23
72 WESTVIEW	1.19
52 HIRSCH	1.18
19 WILCREST	1.17
83 LEE ROAD	1.17
137 NORTHSHORE EXPRESS	1.17
42 HOLMAN	1.17
60 SOUTH MacGREGOR	1.16
102 BUSH I.A.H EXPRESS	1.16
79 WEST LITTLE YORK	1.14
20 LONG POINT	1.14
66 YALE	1.12
58 HAMMERLY	1.11
29 TSU/UH HIRSCH	1.09
98 BRIARGATE	1.04
80 DOWLING	1.02
37 EL SOL	1.00
88 HOBBY AIRPORT	0.99
5 KASHMERE	0.98
32 RENWICK (New)	0.97
9 GULFTON	0.96
40 PECORE	0.94
3 LANGLEY	0.93
77 LIBERTY	0.92
78 IRVINGTON	0.89
9 NORTH MAIN	0.84
48 NAVIGATION	0.83
132 HARWIN EXPRESS	0.82
18 KIRBY	0.79
6 TANGLEWOOD	0.77
49 CHIMNEY ROCK	0.73
131 MEMORIAL EXPRESS	0.69
30 CLINTON	0.66



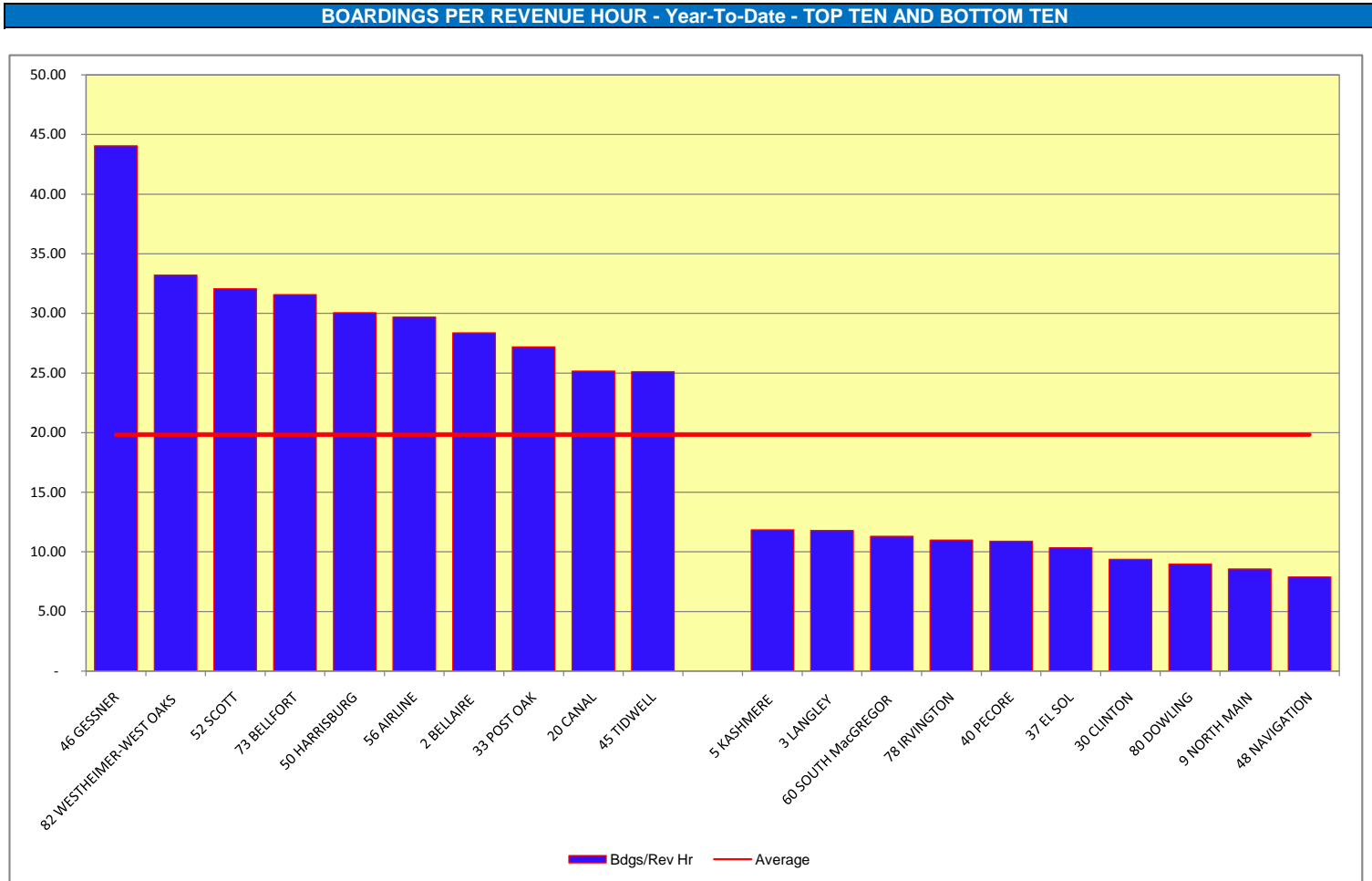
BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	15.86	45 TIDWELL	25.11
2 BELLAIRE	28.36	46 GESSNER	44.04
3 LANGLEY	11.79	47 HILLCROFT	14.86
3 WEST GRAY	15.71	48 NAVIGATION	7.87
4 BEECHNUT	23.87	50 HARRISBURG	30.05
5 KASHMERE	11.85	50 HEIGHTS	17.23
5 SOUTHMORE	16.67	52 HIRSCH	13.94
6 JENSEN	12.80	52 SCOTT	32.07
8 SOUTH MAIN	22.42	53 BRIAR FOREST	15.74
9 NORTH MAIN	8.57	56 AIRLINE	29.68
10 WILLOWBEND	19.05	60 SOUTH MacGREGOR	11.31
11 ALMEDA	16.81	65 BISSONNET	21.18
11 NANCE	14.56	66 YALE	14.31
14 HIRAM CLARKE	18.53	68 BRAYS BAYOU	16.39
15 FULTON	16.88	72 WESTVIEW	13.27
20 CANAL	25.15	73 BELLFORT	31.58
20 LONG POINT	20.13	77 LIBERTY	13.21
23 CROSSTIMBERS	16.63	77 MLK	15.79
24 NORTHLINE	19.09	78 IRVINGTON	10.99
25 RICHMOND	23.58	80 DOWLING	8.97
26 OUTER LOOP	13.65	80 LYONS	18.18
27 INNER LOOP	14.82	81 WESTHEIMER-SHARPSTOWN	22.82
30 CLINTON	9.36	82 WESTHEIMER-WEST OAKS	33.20
30 CULLEN	20.36	83 LEE ROAD	15.73
33 POST OAK	27.20	85 ANTOINE	19.72
36 KEMPWOOD	14.13	86 FM 1960	24.70
37 EL SOL	10.33	87 SUNNYSIDE	15.25
40 PECORE	10.88	102 BUSH I.A.H EXPRESS	22.05
40 TELEPHONE	19.02	137 NORTHSHORE EXPRESS	16.46
42 HOLMAN	12.87	163 FONDREN EXPRESS	21.33
44 ACRES HOMES	20.91		

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
46 GESSNER	44.04	23 CROSSTIMBERS	16.63
82 WESTHEIMER-WEST OAKS	33.20	137 NORTHSHORE EXPRESS	16.46
52 SCOTT	32.07	68 BRAYS BAYOU	16.39
73 BELLFORT	31.58	1 HOSPITAL	15.86
50 HARRISBURG	30.05	77 MLK	15.79
56 AIRLINE	29.68	53 BRIAR FOREST	15.74
2 BELLAIRE	28.36	83 LEE ROAD	15.73
33 POST OAK	27.20	3 WEST GRAY	15.71
20 CANAL	25.15	87 SUNNYSIDE	15.25
45 TIDWELL	25.11	47 HILLCROFT	14.86
86 FM 1960	24.70	27 INNER LOOP	14.82
4 BEECHNUT	23.87	11 NANCE	14.56
25 RICHMOND	23.58	66 YALE	14.31
81 WESTHEIMER-SHARPSTOWN	22.82	36 KEMPWOOD	14.13
8 SOUTH MAIN	22.42	52 HIRSCH	13.94
102 BUSH I.A.H EXPRESS	22.05	26 OUTER LOOP	13.65
163 FONDREN EXPRESS	21.33	72 WESTVIEW	13.27
65 BISSONNET	21.18	77 LIBERTY	13.21
44 ACRES HOMES	20.91	42 HOLMAN	12.87
30 CULLEN	20.36	6 JENSEN	12.80
20 LONG POINT	20.13	5 KASHMERE	11.85
85 ANTOINE	19.72	3 LANGLEY	11.79
24 NORTHLINE	19.09	60 SOUTH MacGREGOR	11.31
10 WILLOWBEND	19.05	78 IRVINGTON	10.99
40 TELEPHONE	19.02	40 PECORE	10.88
14 HIRAM CLARKE	18.53	37 EL SOL	10.33
80 LYONS	18.18	30 CLINTON	9.36
50 HEIGHTS	17.23	80 DOWLING	8.97
15 FULTON	16.88	9 NORTH MAIN	8.57
11 ALMEDA	16.81	48 NAVIGATION	7.87
5 SOUTHMORE	16.67		



BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

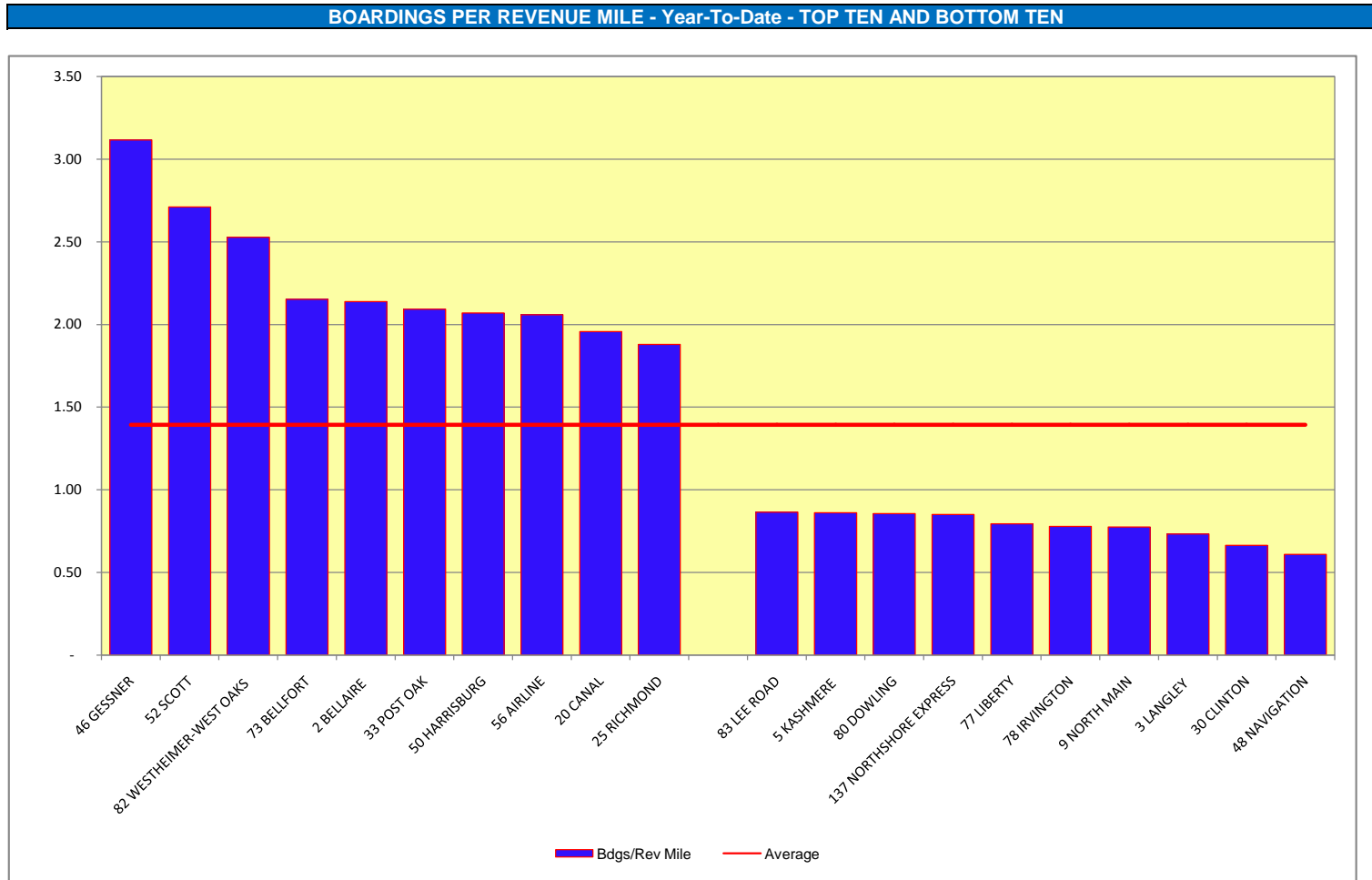
ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.25
2 BELLAIRE	2.14
3 LANGLEY	0.73
3 WEST GRAY	1.72
4 BEECHNUT	1.45
5 KASHMERE	0.86
5 SOUTHMORE	1.18
6 JENSEN	1.00
8 SOUTH MAIN	1.37
9 NORTH MAIN	0.77
10 WILLOWBEND	1.07
11 ALMEDA	0.98
11 NANCE	1.25
14 HIRAM CLARKE	1.45
15 FULTON	1.47
20 CANAL	1.96
20 LONG POINT	1.10
23 CROSSTIMBERS	1.16
24 NORTHLINE	1.64
25 RICHMOND	1.88
26 OUTER LOOP	0.98
27 INNER LOOP	1.08
30 CLINTON	0.66
30 CULLEN	1.30
33 POST OAK	2.09
36 KEMPWOOD	1.04
37 EL SOL	0.93
40 PECORE	0.88
40 TELEPHONE	1.34
42 HOLMAN	1.39
44 ACRES HOMES	1.08

ROUTE	Boardings Per Revenue Mile
45 TIDWELL	1.56
46 GESSNER	3.12
47 HILLCROFT	1.19
48 NAVIGATION	0.61
50 HARRISBURG	2.07
50 HEIGHTS	1.15
52 HIRSCH	0.98
52 SCOTT	2.71
53 BRIAR FOREST	1.12
56 AIRLINE	2.06
60 SOUTH MacGREGOR	0.94
65 BISSONNET	1.51
66 YALE	1.08
68 BRAYS BAYOU	1.24
72 WESTVIEW	0.98
73 BELLFORT	2.15
77 LIBERTY	0.79
77 MLK	1.21
78 IRVINGTON	0.78
80 DOWLING	0.86
80 LYONS	1.41
81 WESTHEIMER-SHARPSTOWN	1.85
82 WESTHEIMER-WEST OAKS	2.53
83 LEE ROAD	0.86
85 ANTOINE	1.32
86 FM 1960	1.35
87 SUNNYSIDE	1.08
102 BUSH I.A.H EXPRESS	0.96
137 NORTHSHORE EXPRESS	0.85
163 FONDREN EXPRESS	1.60

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
46 GESSNER	3.12
52 SCOTT	2.71
82 WESTHEIMER-WEST OAKS	2.53
73 BELLFORT	2.15
2 BELLAIRE	2.14
33 POST OAK	2.09
50 HARRISBURG	2.07
56 AIRLINE	2.06
20 CANAL	1.96
25 RICHMOND	1.88
81 WESTHEIMER-SHARPSTOWN	1.85
3 WEST GRAY	1.72
24 NORTHLINE	1.64
163 FONDREN EXPRESS	1.60
45 TIDWELL	1.56
65 BISSONNET	1.51
15 FULTON	1.47
4 BEECHNUT	1.45
14 HIRAM CLARKE	1.45
80 LYONS	1.41
42 HOLMAN	1.39
8 SOUTH MAIN	1.37
86 FM 1960	1.35
40 TELEPHONE	1.34
85 ANTOINE	1.32
30 CULLEN	1.30
1 HOSPITAL	1.25
11 NANCE	1.25
68 BRAYS BAYOU	1.24
77 MLK	1.21
47 HILLCROFT	1.19

ROUTE	Boardings Per Revenue Mile
5 SOUTHMORE	1.18
23 CROSSTIMBERS	1.16
50 HEIGHTS	1.15
53 BRIAR FOREST	1.12
20 LONG POINT	1.10
87 SUNNYSIDE	1.08
27 INNER LOOP	1.08
44 ACRES HOMES	1.08
66 YALE	1.08
10 WILLOWBEND	1.07
36 KEMPWOOD	1.04
6 JENSEN	1.00
72 WESTVIEW	0.98
52 HIRSCH	0.98
26 OUTER LOOP	0.98
11 ALMEDA	0.98
102 BUSH I.A.H EXPRESS	0.96
60 SOUTH MacGREGOR	0.94
37 EL SOL	0.93
40 PECORE	0.88
83 LEE ROAD	0.86
5 KASHMERE	0.86
80 DOWLING	0.86
137 NORTHSHORE EXPRESS	0.85
77 LIBERTY	0.79
78 IRVINGTON	0.78
9 NORTH MAIN	0.77
3 LANGLEY	0.73
30 CLINTON	0.66
48 NAVIGATION	0.61



JANUARY 2012 (FY2012)

Composite of Boardings and Indicators by Route - Explanation of Information

How can I compare the weekday, Saturday, and Sunday services on a particular route?

The following section of the report presents the average daily boardings, boardings per revenue hour, and boardings per revenue mile for each route. Some routes operate only on weekdays, while other routes operate only on weekdays and Saturdays. Cells that would show data for Saturdays and Sundays where service is not operated are shaded for ease of viewing.

How can I compare the performance of a particular route within a given category?

METRO's Service Planning section has categorized each route into one of the following service categories:

- Local - Radial
- Local - Crosstown
- Local - Circulator
- Local - Limited
- Local - Shuttle
- Park & Ride - CBD Peak Period
- Park & Ride - CBD Off-Peak Period
- Park & Ride - Secondary Activity Centers

A consolidated summary of average daily boardings, boardings per revenue hour, and boardings per revenue mile are provided. Additionally, charts show a relative comparison of the performance of each of these service category groups in these two effectiveness indicators for weekday, Saturday, and Sunday.

Composite - JANUARY 2012 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
1 HOSPITAL	4,294	1,688	1,128	21.99	19.14	16.17	1.83	1.37	1.27
2 BELLAIRE	7,349	4,791	2,991	32.34	27.75	28.21	2.91	2.32	2.13
3 LANGLEY	902	547	391	11.79	13.84	11.94	0.81	0.94	0.74
3 WEST GRAY	699	446	284	19.63	27.91	15.92	2.06	2.50	1.74
4 BEECHNUT	4,508	2,817	1,901	29.38	30.98	24.68	2.15	1.97	1.50
5 KASHMERE	1,633	911	694	16.14	13.47	11.44	1.23	0.94	0.83
5 SOUTHMORE	2,276	1,274	869	22.55	19.11	16.09	1.89	1.42	1.13
6 JENSEN	1,570	1,033	894	18.84	18.03	12.73	1.28	1.26	0.99
6 TANGLEWOOD	785	389		15.13	10.96		1.14	0.76	
8 SOUTH MAIN	2,873	1,453	794	26.65	25.52	23.08	2.01	1.90	1.41
9 NORTH MAIN	879	396	388	14.33	11.98	8.55	1.07	0.85	0.77
9 GULFTON	1,440	711		21.21	13.07		1.67	0.98	
10 WILLOWBEND	1,234	677	312	23.53	18.84	16.61	1.88	1.40	0.94
11 ALMEDA	1,362	911	384	25.61	20.26	14.28	1.63	1.27	0.83
11 NANCE	786	658	214	16.67	12.81	12.38	1.64	1.22	1.06
14 HIRAM CLARKE	2,361	1,418	982	22.78	24.56	17.69	1.80	1.68	1.38
15 FULTON	1,835	1,415	829	20.20	19.56	15.46	1.94	1.86	1.35
18 KIRBY	750	267		14.52	9.48		1.25	0.70	
19 WILCREST	1,159	479		22.08	16.50		1.65	1.05	
20 CANAL	1,544	1,115	956	21.53	22.91	25.00	2.12	1.79	1.94
20 LONG POINT	2,075	1,351	1,092	22.22	20.76	20.01	1.36	1.12	1.10
23 CROSSTIMBERS	2,082	803	453	30.00	27.33	16.87	2.18	1.91	1.18
24 NORTHLINE	1,833	1,337	1,010	22.18	19.51	18.90	2.21	1.88	1.62
25 RICHMOND	5,411	2,699	1,679	27.80	24.55	24.00	2.42	1.95	1.91
26 OUTER LOOP	1,899	772	423	19.77	18.55	12.92	1.70	1.34	0.93
27 INNER LOOP	2,082	915	512	21.22	20.85	14.54	1.83	1.52	1.06
29 TSU/UH HIRSCH	1,351	615		16.52	13.08		1.39	1.00	
30 CLINTON	586	341	326	11.15	9.57	9.15	0.86	0.68	0.65
30 CULLEN	2,820	1,748	1,312	29.78	26.49	19.89	2.22	1.70	1.27
32 RENWICK	995	655		20.50	13.36		1.66	1.04	
33 POST OAK	4,729	2,390	1,750	27.98	37.70	27.68	2.46	2.91	2.13
34 MONTROSE	596			15.62			1.26		
35 FAIRVIEW	392			9.83			0.91		
36 KEMPWOOD	1,436	642		19.76	17.05		1.43	1.20	
36 LAWDALE	1,487	758	611	19.30	20.68	14.22	1.46	1.32	1.05
37 EL SOL	584	405	374	13.98	11.08	10.21	1.26	1.00	0.92
38 MANCHESTER DOCKS	44			3.81			0.31		
39 PARKER ROAD	11			2.38			0.20		
40 PECORE	2,011	989	650	20.39	12.74	10.79	1.61	0.95	0.87
40 TELEPHONE	3,072	1,697	1,289	25.12	26.26	18.87	1.89	2.12	1.33
42 HOLMAN	1,635	605	240	19.44	11.34	12.26	2.31	1.12	1.33
44 ACRES HOMES	3,040	2,275	1,569	23.49	26.60	21.63	1.44	1.44	1.12
45 TIDWELL	3,309	1,969	1,307	33.17	38.64	25.66	2.21	2.41	1.60
46 GESSNER	4,788	3,161	1,759	37.71	42.32	42.82	3.11	3.30	3.03
47 HILLCROFT	969	670	374	24.85	15.00	14.77	2.40	1.26	1.18
48 NAVIGATION	615	320	219	12.07	9.89	7.26	0.92	0.79	0.56
48 WEST DALLAS	589			11.15			0.97		
49 CHIMNEY ROCK	510	241		13.89	9.49		1.23	0.68	
50 HARRISBURG	3,598	2,418	1,622	24.42	24.78	29.68	2.07	1.74	2.04
50 HEIGHTS	2,663	1,459	931	18.69	22.78	17.02	1.46	1.59	1.14
52 HIRSCH	3,033	1,905	1,304	17.61	16.31	13.96	1.39	1.15	0.98
52 SCOTT	5,355	2,970	2,049	41.96	38.00	32.11	3.83	3.15	2.72
53 BRIAR FOREST	3,674	1,284	1,005	21.39	16.84	14.41	1.69	1.20	1.03
56 AIRLINE	4,644	4,088	3,689	28.13	33.21	31.32	1.99	2.27	2.17
58 HAMMERLY	722	429		17.57	14.46		1.28	1.09	
59 ALDINE MAIL	261			13.37			0.89		
60 HARDY	277			8.46			0.60		
60 SOUTH MacGREGOR	821	416	279	16.15	11.62	10.74	1.44	0.96	0.89
64 LINCOLN CITY	224			7.43			0.57		
65 BISSONNET	6,082	3,064	2,054	31.81	25.11	20.81	2.69	1.90	1.49
66 YALE	1,636	1,371	804	14.74	13.39	13.69	1.24	1.10	1.03
67 DAIRY ASHFORD	811			18.92			1.38		
68 BRAYS BAYOU	4,143	1,603	985	25.06	19.95	15.19	2.03	1.48	1.15

Shading indicates that the route does not operate service on that day.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
70 MEMORIAL	574			13.56			0.87		
72 WESTVIEW	755	509	386	17.62	15.62	13.53	1.23	1.16	1.00
73 BELLFORT	5,063	2,785	1,389	27.63	27.23	30.21	2.21	2.03	2.06
75 ELDRIDGE	350			5.95			0.41		
77 LIBERTY	1,682	1,075	733	15.08	15.74	13.16	1.10	0.96	0.79
77 MLK	3,670	1,913	1,158	25.62	20.69	15.74	2.05	1.66	1.21
78 ALABAMA	742			25.19			2.77		
78 IRVINGTON	610	500	304	12.79	11.04	10.84	0.99	0.91	0.77
79 WEST LITTLE YORK	1,202	779		21.68	17.50		1.49	1.19	
80 DOWLING	670	392	249	16.30	11.01	8.67	1.61	0.99	0.83
80 LYONS	1,054	753	533	21.74	19.13	17.57	1.94	1.47	1.36
81 WESTHEIMER-SHARPSTOWN	4,865	2,836	1,897	27.83	24.68	21.70	2.81	2.36	1.76
82 WESTHEIMER-WEST OAKS	6,544	4,647	3,106	34.56	36.11	31.79	3.23	3.14	2.42
83 LEE ROAD	1,033	628	451	24.81	20.34	15.86	1.44	1.12	0.87
85 ANTOINE	4,129	2,356	1,629	23.75	25.02	19.39	1.61	1.65	1.29
86 FM1960	3,314	2,035	1,372	28.47	30.19	26.30	1.97	1.70	1.44
87 SUNNYSIDE	2,580	1,063	622	28.06	19.20	14.52	2.07	1.32	1.03
88 HOBBY AIRPORT	2,290	1,431		22.65	15.54		1.54	1.00	
97 SETTEGAST	262			16.70			0.87		
98 BRIARGATE	605	237		12.64	16.95		1.04	1.02	
102 BUSH I.A.H EXPRESS	2,968	1,849	1,573	27.35	25.15	21.47	1.39	1.10	0.94
108 VETERANS MEMORIAL EXPRESS	2,597			26.19			1.36		
131 MEMORIAL EXPRESS	1,576	600		17.13	13.81		0.91	0.65	
132 HARWIN EXPRESS	2,112	549		20.13	14.70		1.22	0.77	
137 NORTHSHORE EXPRESS	2,016	1,212	698	23.29	24.17	16.50	1.39	1.25	0.85
163 FONDREN EXPRESS	7,709	3,933	2,810	36.46	25.75	21.38	2.73	1.99	1.61
170 MISSOURI CITY / TMC	721			22.07			0.83		
202 KUYKENDAHL	1,998			31.69			1.22		
204 SPRING	1,375			32.58			1.10		
209 NORTH FREEWAY	551			19.16			0.73		
212 SETON LAKE	671			22.75			1.05		
214 NORTHWEST STATION	2,495			32.39			1.08		
216 WEST LITTLE YORK - PINEMONT	682			21.50			0.84		
217 CYPRESS	1,469			30.51			0.93		
219 NORTHWEST FREEWAY	237			11.47			0.49		
221 KINGSLAND	2,342			30.89			0.96		
222 GRAND PARKWAY	700			22.90			0.73		

Composite - JANUARY 2012 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
228 ADDICKS	1,989			30.47			1.08		
229 KATY FREEWAY	398			15.10			0.62		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	585			23.87			0.96		
244 MONROE	488			19.73			0.97		
246 BAY AREA	1,738			29.69			1.14		
247 FUQUA	911			31.66			1.43		
249 GULF FREEWAY	306			11.12			0.50		
255 KINGWOOD	1,072			24.40			0.79		
256 EASTEX	877			34.51			1.22		
257 TOWNSEN	937			33.94			1.19		
259 EASTEX FREEWAY	246			11.61			0.39		
261 WEST LOOP	301			14.43			0.76		
262 WESTWOOD	483			14.84			0.61		
265 WEST BELLFORT	2,326			32.29			1.26		
269 SOUTHWEST FREEWAY	14			7.87			0.43		
274 WESTCHASE/GESSNER	349			13.70			0.74		
283 KUYKENDAHL/GREENWAY	337			16.29			0.66		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	290			11.47			0.59		
292 WEST BELLFORT-WESTWOOD/TMC	526			13.84			0.66		
297 SOUTHPOINT-MONROE/TMC	945			27.48			1.05		
298 KINGSLAND-ADDICKS-NWTC/TMC	1,241			24.43			1.02		
313 ALLEN PARKWAY	397			13.34			1.47		
320 TMC WHITE	3,405			61.21			8.43		
321 TMC BLUE	741			20.31			2.93		
322 TMC RED	977			52.65			8.01		
352 SWINGLE SHUTTLE	227			13.84			0.94		
402 BELLAIRE QUICKLINE	694			19.53			1.47		
426 TMC SWIFTLINE	278			14.02			1.52		
TOTAL	226,428	103,842	64,590	23.96	21.96	19.59	1.65	1.58	1.38

¹ METRO made significant route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 32 Renwick. The layover on the 32 Renwick was relocated and travel times were adjusted for more reliable service.

B) 36 Kempwood / 46 Gessner / 58 Hammerly. Route realignments were made to the 36 Kempwood, 46 Gessner and 58 Hammerly to simplify the routes.

C) 75 Energy Corridor / 67 Dairy Ashford. The 75 Energy Corridor and 67 Dairy Ashford were re-structured. As part of the re-structuring, the 75 Energy Corridor was renamed the 75 Eldridge Crosstown. In addition, two one-way loops on the 75 were eliminated and the route was extended to the Mission Bend P & R as well as a change in mid-day frequencies and later PM service. The re-structuring of the 67 Dairy Ashford extended the route to the Addicks P & R and improved headways.

D) 81 Westheimer - Sharpstown / 82 Westheimer - West Oaks. There was a realignment of trips from the 81 Westheimer - Sharpstown to the 82 Westheimer - West Oaks due to increased demand.

E) 87 Sunnyside. The 87 Sunnyside was extended to the HCC South Campus.

F) 352 Swingle Shuttle. Additional trips were added to the 352 Swingle Shuttle to accommodate demand.

G) 426 TMC Swiftline. Two additional earlier AM Westbound trips were added.

H) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

² METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

³ METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

⁴ METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.

B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.

C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.

D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.

E) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

⁵ METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.

B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

⁶ 170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.

⁷ 217 Cypress. Additional trips added on November 1, 2011.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
1 HOSPITAL	4,294	1,688	1,128	21.99	19.14	16.17	1.83	1.37	1.27
3 LANGLEY	902	547	391	11.79	13.84	11.94	0.81	0.94	0.74
3 WEST GRAY	699	446	284	19.63	27.91	15.92	2.06	2.50	1.74
5 KASHMERE	1,633	911	694	16.14	13.47	11.44	1.23	0.94	0.83
5 SOUTHMORE	2,276	1,274	869	22.55	19.11	16.09	1.89	1.42	1.13
6 JENSEN	1,570	1,033	894	18.84	18.03	12.73	1.28	1.26	0.99
6 TANGLEWOOD	785	389		15.13	10.96		1.14	0.76	
8 SOUTH MAIN	2,873	1,453	794	26.65	25.52	23.08	2.01	1.90	1.41
9 NORTH MAIN	879	396	388	14.33	11.98	8.55	1.07	0.85	0.77
9 GULFTON	1,440	711		21.21	13.07		1.67	0.98	
10 WILLOWBEND	1,234	677	312	23.53	18.84	16.61	1.88	1.40	0.94
11 ALMEDA	1,362	911	384	25.61	20.26	14.28	1.63	1.27	0.83
11 NANCE	786	658	214	16.67	12.81	12.38	1.64	1.22	1.06
14 HIRAM CLARKE	2,361	1,418	982	22.78	24.56	17.69	1.80	1.68	1.38
15 FULTON	1,835	1,415	829	20.20	19.56	15.46	1.94	1.86	1.35
18 KIRBY	750	267		14.52	9.48		1.25	0.70	
20 CANAL	1,544	1,115	956	21.53	22.91	25.00	2.12	1.79	1.94
20 LONG POINT	2,075	1,351	1,092	22.22	20.76	20.01	1.36	1.12	1.10
24 NORTHLINE	1,833	1,337	1,010	22.18	19.51	18.90	2.21	1.88	1.62
25 RICHMOND	5,411	2,699	1,679	27.80	24.55	24.00	2.42	1.95	1.91
30 CLINTON	586	341	326	11.15	9.57	9.15	0.86	0.68	0.65
30 CULLEN	2,820	1,748	1,312	29.78	26.49	19.89	2.22	1.70	1.27
35 FAIRVIEW	392			9.83			0.91		
36 KEMPWOOD	1,436	642		19.76	17.05		1.43	1.20	
36 LAWNSDALE	1,487	758	611	19.30	20.68	14.22	1.46	1.32	1.05
40 PECORE	2,011	989	650	20.39	12.74	10.79	1.61	0.95	0.87
40 TELEPHONE	3,072	1,697	1,289	25.12	26.26	18.87	1.89	2.12	1.33
44 ACRES HOMES	3,040	2,275	1,569	23.49	26.60	21.63	1.44	1.44	1.12
48 NAVIGATION	615	320	219	12.07	9.89	7.26	0.92	0.79	0.56
48 WEST DALLAS	589			11.15			0.97		

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
50 HARRISBURG	3,598	2,418	1,622	24.42	24.78	29.68	2.07	1.74	2.04
50 HEIGHTS	2,663	1,459	931	18.69	22.78	17.02	1.46	1.59	1.14
52 HIRSCH	3,033	1,905	1,304	17.61	16.31	13.96	1.39	1.15	0.98
52 SCOTT	5,355	2,970	2,049	41.96	38.00	32.11	3.83	3.15	2.72
53 BRIAR FOREST	3,674	1,284	1,005	21.39	16.84	14.41	1.69	1.20	1.03
56 AIRLINE	4,644	4,088	3,689	28.13	33.21	31.32	1.99	2.27	2.17
60 HARDY	277			8.46			0.60		
60 SOUTH MacGREGOR	821	416	279	16.15	11.62	10.74	1.44	0.96	0.89
65 BISSONNET	6,082	3,064	2,054	31.81	25.11	20.81	2.69	1.90	1.49
66 YALE	1,636	1,371	804	14.74	13.39	13.69	1.24	1.10	1.03
68 BRAYS BAYOU	4,143	1,603	985	25.06	19.95	15.19	2.03	1.48	1.15
70 MEMORIAL	574			13.56			0.87		
77 LIBERTY	1,682	1,075	733	15.08	15.74	13.16	1.10	0.96	0.79
77 MLK	3,670	1,913	1,158	25.62	20.69	15.74	2.05	1.66	1.21
78 ALABAMA	742			25.19			2.77		
78 IRVINGTON	610	500	304	12.79	11.04	10.84	0.99	0.91	0.77
79 WEST LITTLE YORK	1,202	779		21.68	17.50		1.49	1.19	
80 DOWLING	670	392	249	16.30	11.01	8.67	1.61	0.99	0.83
80 LYONS	1,054	753	533	21.74	19.13	17.57	1.94	1.47	1.36
81 WESTHEIMER-SHARPSTOWN	4,865	2,836	1,897	27.83	24.68	21.70	2.81	2.36	1.76
82 WESTHEIMER-WEST OAKS	6,544	4,647	3,106	34.56	36.11	31.79	3.23	3.14	2.42
85 ANTOINE	4,129	2,356	1,629	23.75	25.02	19.39	1.61	1.65	1.29
LOCAL - RADIAL	114,260	65,294	43,206	22.63	21.11	18.49	1.80	1.56	1.33

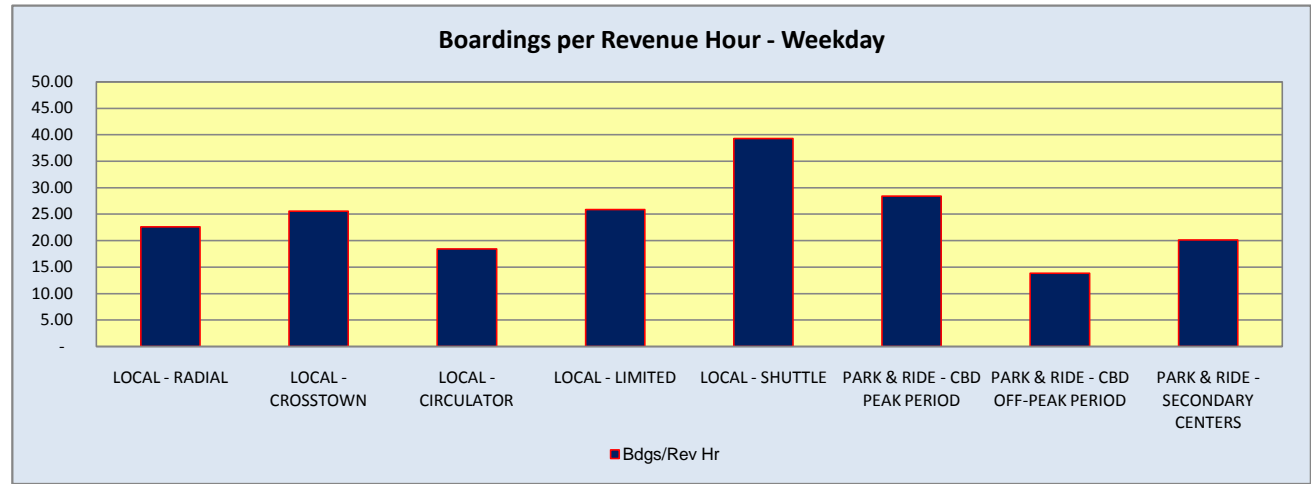
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CROSSTOWN									
2 BELLAIRE	7,349	4,791	2,991	32.34	27.75	28.21	2.91	2.32	2.13
4 BEECHNUT	4,508	2,817	1,901	29.38	30.98	24.68	2.15	1.97	1.50
19 WILCREST	1,159	479		22.08	16.50		1.65	1.05	
23 CROSSTIMBERS	2,082	803	453	30.00	27.33	16.87	2.18	1.91	1.18
26 OUTER LOOP	1,899	772	423	19.77	18.55	12.92	1.70	1.34	0.93
27 INNER LOOP	2,082	915	512	21.22	20.85	14.54	1.83	1.52	1.06
29 TSU/UH HIRSCH	1,351	615		16.52	13.08		1.39	1.00	
32 RENWICK	995	655		20.50	13.36		1.66	1.04	
33 POST OAK	4,729	2,390	1,750	27.98	37.70	27.68	2.46	2.91	2.13
34 MONTROSE	596			15.62			1.26		
42 HOLMAN	1,635	605	240	19.44	11.34	12.26	2.31	1.12	1.33
45 TIDWELL	3,309	1,969	1,307	33.17	38.64	25.66	2.21	2.41	1.60
46 GESSNER	4,788	3,161	1,759	37.71	42.32	42.82	3.11	3.30	3.03
47 HILLCROFT	969	670	374	24.85	15.00	14.77	2.40	1.26	1.18
49 CHIMNEY ROCK	510	241		13.89	9.49		1.23	0.68	
58 HAMMERLY	722	429		17.57	14.46		1.28	1.09	
59 ALDINE MAIL	261			13.37			0.89		
67 DAIRY ASHFORD	811			18.92			1.38		
72 WESTVIEW	755	509	386	17.62	15.62	13.53	1.23	1.16	1.00
73 BELLFORT	5,063	2,785	1,389	27.63	27.23	30.21	2.21	2.03	2.06
75 ELDRIDGE	350			5.95			0.41		
86 FM1960	3,314	2,035	1,372	28.47	30.19	26.30	1.97	1.70	1.44
LOCAL - CROSSTOWN	49,237	26,641	14,856	25.57	26.67	24.57	2.06	1.96	1.70

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CIRCULATOR									
37 EL SOL	584	405	374	13.98	11.08	10.21	1.26	1.00	0.92
38 MANCHESTER DOCKS	44			3.81			0.31		
39 PARKER ROAD	11			2.38			0.20		
64 LINCOLN CITY	224			7.43			0.57		
83 LEE ROAD	1,033	628	451	24.81	20.34	15.86	1.44	1.12	0.87
87 SUNNYSIDE	2,580	1,063	622	28.06	19.20	14.52	2.07	1.32	1.03
97 SETTEGAST	262			16.70			0.87		
98 BRIARGATE	605	237		12.64	16.95		1.04	1.02	
352 SWINGLE SHUTTLE	227			13.84			0.94		
LOCAL - CIRCULATOR	5,570	2,333	1,447	18.46	17.06	13.41	1.34	1.16	0.95
LOCAL - LIMITED									
88 HOBBY AIRPORT	2,290	1,431		22.65	15.54		1.54	1.00	
102 BUSH I.A.H EXPRESS	2,968	1,849	1,573	27.35	25.15	21.47	1.39	1.10	0.94
108 VETERANS MEMORIAL EXPRESS	2,597			26.19			1.36		
131 MEMORIAL EXPRESS	1,576	600		17.13	13.81		0.91	0.65	
132 HARWIN EXPRESS	2,112	549		20.13	14.70		1.22	0.77	
137 NORTHSHORE EXPRESS	2,016	1,212	698	23.29	24.17	16.50	1.39	1.25	0.85
163 FONDREN EXPRESS	7,709	3,933	2,810	36.46	25.75	21.38	2.73	1.99	1.61
402 BELLAIRE QUICKLINE	694			19.53			1.47		
426 TMC SWIFTLINE	278			14.02			1.52		
LOCAL - LIMITED	22,240	9,574	5,082	25.89	21.31	20.57	1.59	1.25	1.20
LOCAL - SHUTTLE									
313 ALLEN PARKWAY	397			13.34			1.47		
320 TMC WHITE	3,405			61.21			8.43		
321 TMC BLUE	741			20.31			2.93		
322 TMC RED	977			52.65			8.01		
LOCAL - SHUTTLE	5,520			39.30			5.26		

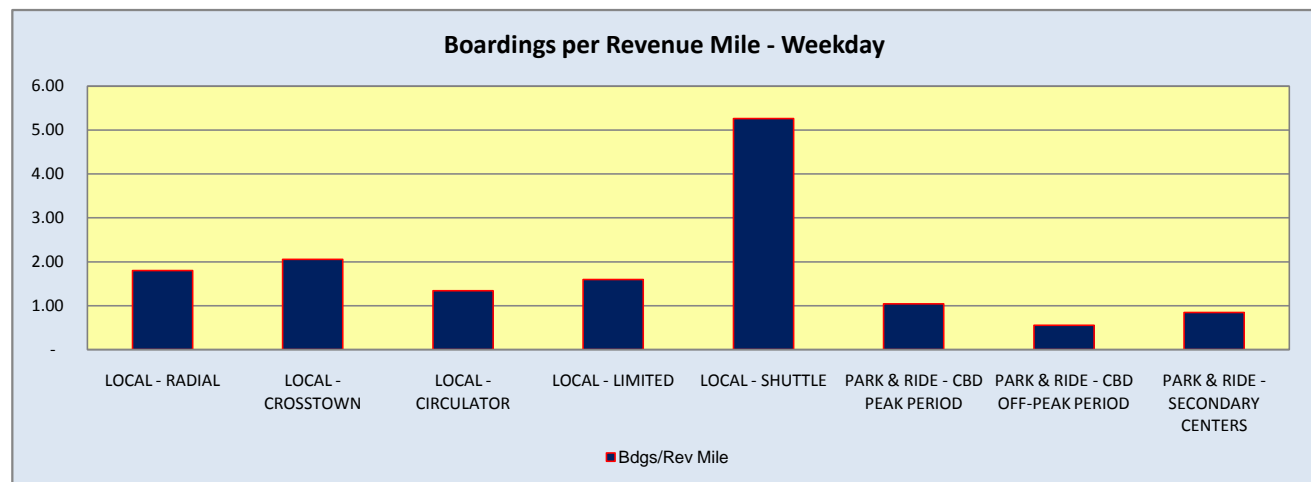
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
PARK & RIDE - CBD PEAK PERIOD									
202 KUYKENDAHL	1,998			31.69			1.22		
204 SPRING	1,375			32.58			1.10		
212 SETON LAKE	671			22.75			1.05		
214 NORTHWEST STATION	2,495			32.39			1.08		
216 WEST LITTLE YORK - PINEMONT	682			21.50			0.84		
217 CYPRESS	1,469			30.51			0.93		
221 KINGSLAND	2,342			30.89			0.96		
222 GRAND PARKWAY	700			22.90			0.73		
228 ADDICKS	1,989			30.47			1.08		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	585			23.87			0.96		
244 MONROE	488			19.73			0.97		
246 BAY AREA	1,738			29.69			1.14		
247 FUQUA	911			31.66			1.43		
255 KINGWOOD	1,072			24.40			0.79		
256 EASTEX	877			34.51			1.22		
257 TOWNSEN	937			33.94			1.19		
261 WEST LOOP	301			14.43			0.76		
262 WESTWOOD	483			14.84			0.61		
265 WEST BELLFORT	2,326			32.29			1.26		
274 WESTCHASE/GESSNER	349			13.70			0.74		
PARK & RIDE - CBD PEAK PERIOD	23,787			28.38			1.05		
PARK & RIDE - CBD OFF-PEAK PERIOD									
209 NORTH FREEWAY	551			19.16			0.73		
219 NORTHWEST FREEWAY	237			11.47			0.49		
229 KATY FREEWAY	398			15.10			0.62		
249 GULF FREEWAY	306			11.12			0.50		
259 EASTEX FREEWAY	246			11.61			0.39		
269 SOUTHWEST FREEWAY	14			7.87			0.43		
PARK & RIDE - CBD OFF-PEAK PERIOD	1,753			13.87			0.56		
PARK & RIDE - SECONDARY CENTERS									
170 MISSOURI CITY / TMC	721			22.07			0.83		
283 KUYKENDAHL/GREENWAY	337			16.29			0.66		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	290			11.47			0.59		
292 WEST BELLFORT-WESTWOOD/TMC	526			13.84			0.66		
297 SOUTHPOINT-MONROE/TMC	945			27.48			1.05		
298 KINGSLAND-ADDICKS-NWTC/TMC	1,241			24.43			1.02		
PARK & RIDE - SECONDARY CENTERS	4,061			20.11			0.85		

INDICATORS BY SERVICE TYPE - WEEKDAY

	Weekday Bdgs/Rev Hr
LOCAL - RADIAL	22.63
LOCAL - CROSSTOWN	25.57
LOCAL - CIRCULATOR	18.46
LOCAL - LIMITED	25.89
LOCAL - SHUTTLE	39.30
PARK & RIDE - CBD PEAK PERIOD	28.38
PARK & RIDE - CBD OFF-PEAK PERIOD	13.87
PARK & RIDE - SECONDARY CENTERS	20.11

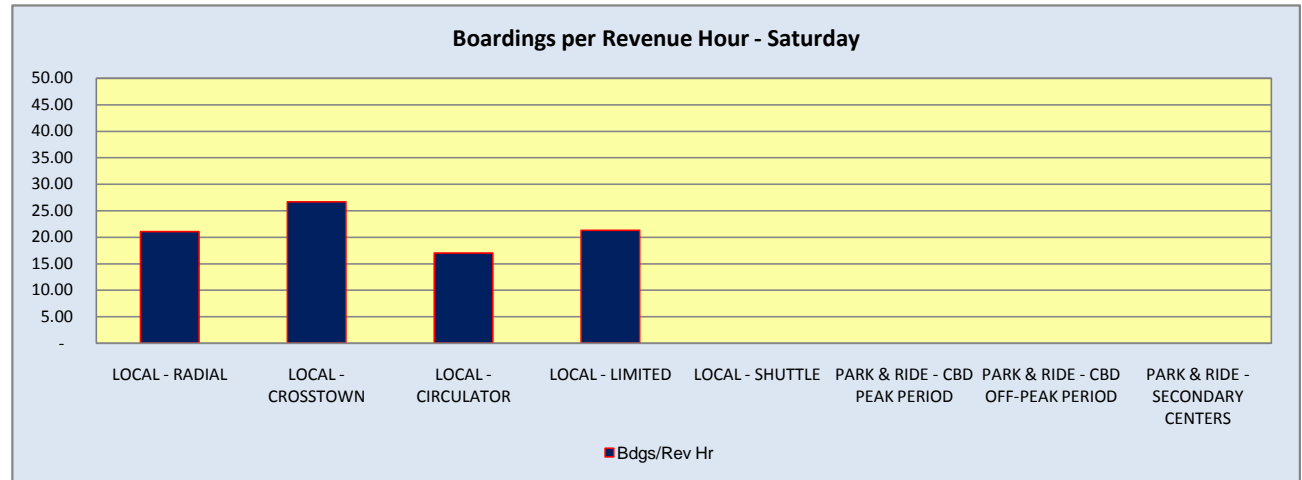


	Weekday Bdgs/Rev Mile
LOCAL - RADIAL	1.80
LOCAL - CROSSTOWN	2.06
LOCAL - CIRCULATOR	1.34
LOCAL - LIMITED	1.59
LOCAL - SHUTTLE	5.26
PARK & RIDE - CBD PEAK PERIOD	1.05
PARK & RIDE - CBD OFF-PEAK PERIOD	0.56
PARK & RIDE - SECONDARY CENTERS	0.85

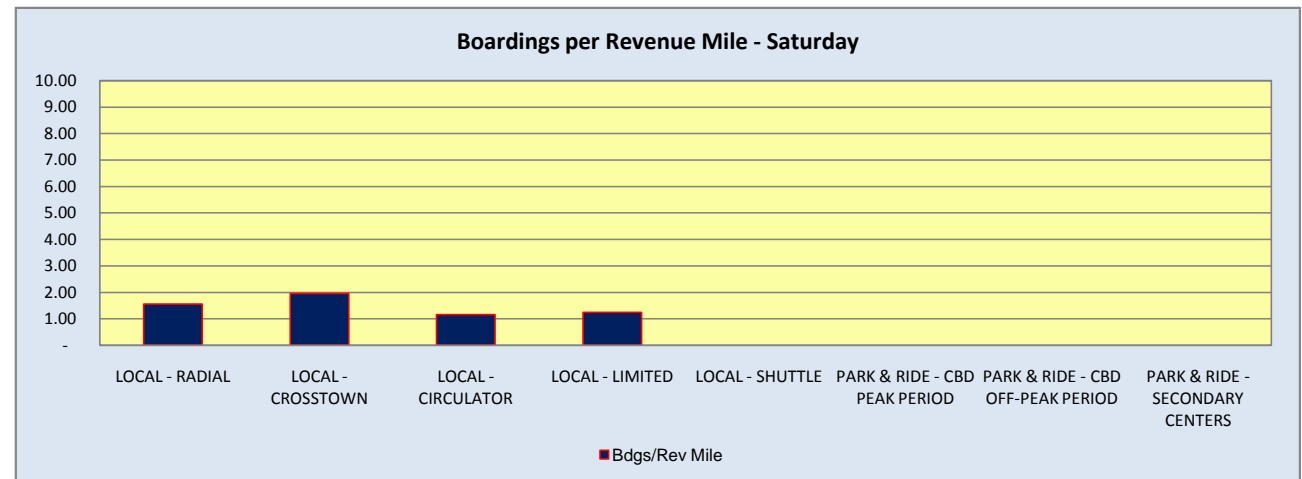


INDICATORS BY SERVICE TYPE - SATURDAY

	Saturday Bdgs/Rev Hr
LOCAL - RADIAL	21.11
LOCAL - CROSSTOWN	26.67
LOCAL - CIRCULATOR	17.06
LOCAL - LIMITED	21.31
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

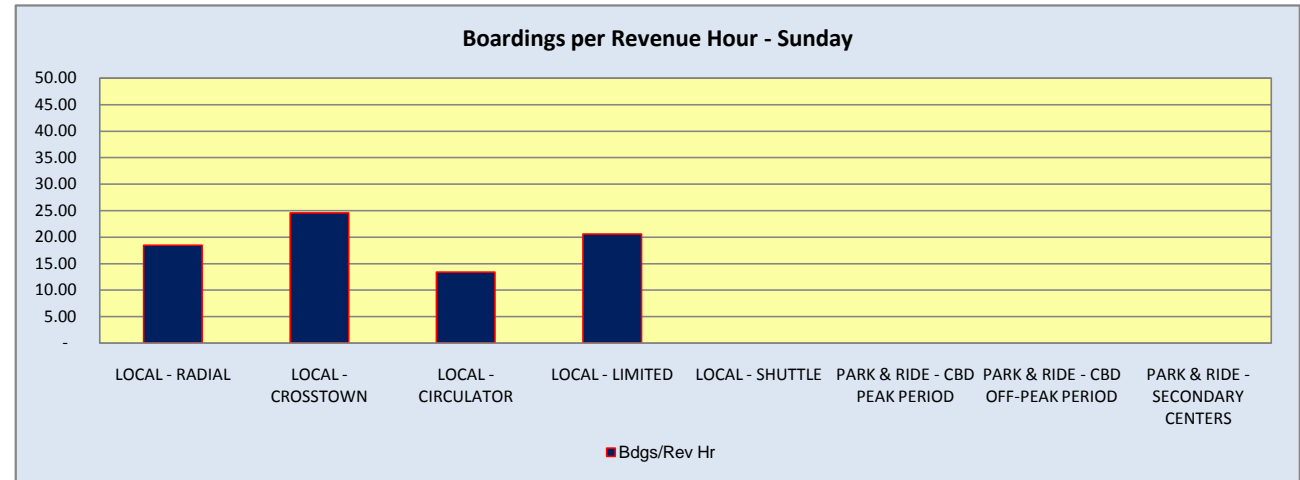


	Saturday Bdgs/Rev Mile
LOCAL - RADIAL	1.56
LOCAL - CROSSTOWN	1.96
LOCAL - CIRCULATOR	1.16
LOCAL - LIMITED	1.25
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

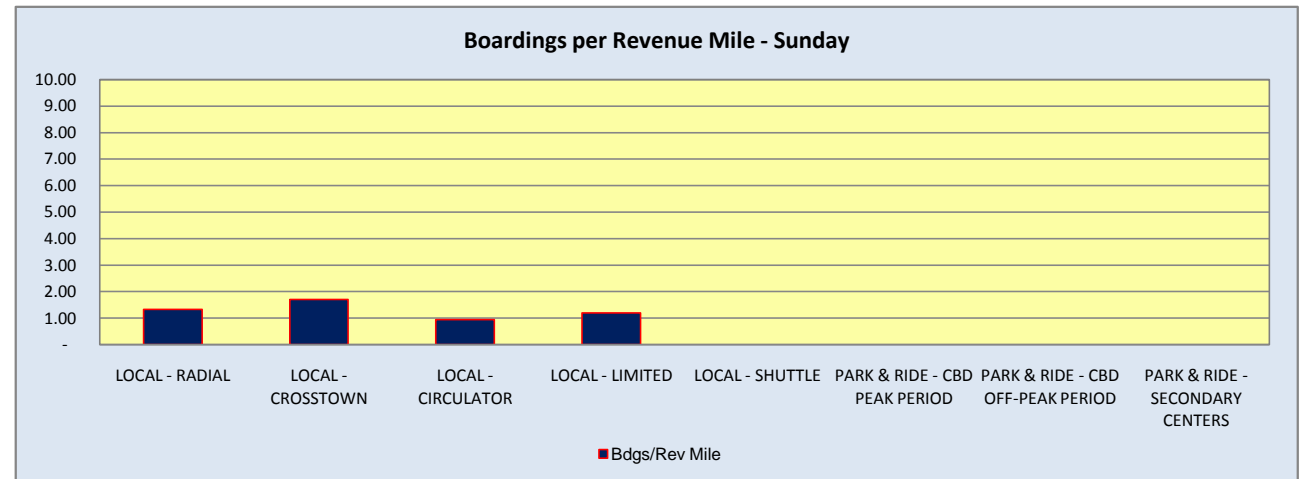


INDICATORS BY SERVICE TYPE - SUNDAY

	Sunday Bdgs/Rev Hr
LOCAL - RADIAL	18.49
LOCAL - CROSSTOWN	24.57
LOCAL - CIRCULATOR	13.41
LOCAL - LIMITED	20.57
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



	Sunday Bdgs/Rev Mile
LOCAL - RADIAL	1.33
LOCAL - CROSSTOWN	1.70
LOCAL - CIRCULATOR	0.95
LOCAL - LIMITED	1.20
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



JANUARY 2012 (FY2012)
Core Routes - Explanation of Information

Introduction

Prior to Hurricanes Rita (September 2005) and Ike (September 2008), METRO developed a list of priority routes to be returned to service first after the threat of damage had passed. The routes were chosen for their geographical coverage as well as for their ridership and / or service to one or more public hospitals.

The Core Routes are:

- 1 Hospital
- 2 Bellaire
- 8 South Main
- 20 Canal / 20 Long Point
- 25 Richmond
- 40 Pecore / 40 Telephone
- 50 Harrisburg / 50 Heights
- 52 Hirsch / 52 Scott
- 56 Airline
- 65 Bissonnet
- 77 Liberty / 77 MLK
- 81 Westheimer - Sharpstown
- 82 Westheimer - West Oaks
- 163 Fondren

Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - January	FY2011 October - January	Change	% Change	January FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
WEEKDAY										
1 HOSPITAL	WEEKDAY	4,370	4,239	131	3.1%	4,294	2,343.63	195.25	1.83	21.99
2 BELLAIRE	WEEKDAY	7,471	7,579	(108)	-1.4%	7,349	2,523.91	227.25	2.91	32.34
8 SOUTH MAIN	WEEKDAY	2,884	2,690	193	7.2%	2,873	1,430.31	107.80	2.01	26.65
20 CANAL	WEEKDAY	1,604	1,712	(108)	-6.3%	1,544	729.65	71.72	2.12	21.53
20 LONG POINT	WEEKDAY	2,155	2,167	(12)	-0.5%	2,075	1,529.53	93.37	1.36	22.22
25 RICHMOND	WEEKDAY	5,479	5,692	(212)	-3.7%	5,411	2,234.49	194.63	2.42	27.80
40 PECORE	WEEKDAY	2,019	1,982	36	1.8%	2,011	1,249.33	98.62	1.61	20.39
40 TELEPHONE	WEEKDAY	3,084	3,140	(56)	-1.8%	3,072	1,626.38	122.27	1.89	25.12
50 HARRISBURG	WEEKDAY	3,691	3,569	123	3.4%	3,598	1,738.78	147.37	2.07	24.42
50 HEIGHTS	WEEKDAY	2,731	2,510	222	8.8%	2,663	1,820.80	142.48	1.46	18.69
52 HIRSCH	WEEKDAY	2,913	2,999	(86)	-2.9%	3,033	2,188.50	172.25	1.39	17.61
52 SCOTT	WEEKDAY	5,142	5,357	(215)	-4.0%	5,355	1,399.03	127.60	3.83	41.96
56 AIRLINE	WEEKDAY	5,128	4,851	277	5.7%	4,644	2,338.41	165.10	1.99	28.13
65 BISSONNET	WEEKDAY	6,086	6,208	(123)	-2.0%	6,082	2,262.29	191.20	2.69	31.81
77 LIBERTY	WEEKDAY	1,669	1,660	10	0.6%	1,682	1,531.40	111.58	1.10	15.08
77 MLK	WEEKDAY	3,641	3,492	150	4.3%	3,670	1,792.45	143.24	2.05	25.62
81 WESTHEIMER-SHARPSTOWN	WEEKDAY	4,900	5,272	(371)	-7.0%	4,865	1,733.55	174.80	2.81	27.83
82 WESTHEIMER-WEST OAKS	WEEKDAY	6,588	6,203	385	6.2%	6,544	2,028.54	189.38	3.23	34.56
163 FONDREN EXPRESS	WEEKDAY	7,495	6,724	771	11.5%	7,709	2,827.03	211.43	2.73	36.46
Subtotals - Core - WEEKDAY		79,051	78,046	1,005	1.3%	78,474	35,328.01	2,887.34	2.22	27.18
Totals - All Local Routes - WEEKDAY		200,473	195,630	4,843	2.5%	197,479	104,782.46	8,083.48	1.88	24.43

Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - January	FY2011 October - January	Change	% Change	January FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
SATURDAY										
1 HOSPITAL	SATURDAY	1,751	1,893	(142)	-7.5%	1,688	1,234.76	88.20	1.37	19.14
2 BELLAIRE	SATURDAY	4,846	5,301	(454)	-8.6%	4,791	2,063.72	172.63	2.32	27.75
8 SOUTH MAIN	SATURDAY	1,445	1,396	49	3.5%	1,453	765.57	56.92	1.90	25.52
20 CANAL	SATURDAY	1,138	1,108	30	2.7%	1,115	622.09	48.68	1.79	22.91
20 LONG POINT	SATURDAY	1,379	1,282	97	7.5%	1,351	1,205.80	65.09	1.12	20.76
25 RICHMOND	SATURDAY	2,949	2,935	14	0.5%	2,699	1,387.70	109.95	1.95	24.55
40 PECORE	SATURDAY	977	1,019	(42)	-4.1%	989	1,044.10	77.60	0.95	12.74
40 TELEPHONE	SATURDAY	1,677	1,645	31	1.9%	1,697	798.71	64.62	2.12	26.26
50 HARRISBURG	SATURDAY	2,404	2,350	54	2.3%	2,418	1,390.78	97.57	1.74	24.78
50 HEIGHTS	SATURDAY	1,451	1,503	(53)	-3.5%	1,459	919.26	64.07	1.59	22.78
52 HIRSCH	SATURDAY	1,959	2,016	(57)	-2.8%	1,905	1,655.82	116.83	1.15	16.31
52 SCOTT	SATURDAY	3,055	3,230	(175)	-5.4%	2,970	941.68	78.17	3.15	38.00
56 AIRLINE	SATURDAY	4,054	3,713	341	9.2%	4,088	1,798.40	123.12	2.27	33.21
65 BISSONNET	SATURDAY	3,229	3,695	(466)	-12.6%	3,064	1,609.04	122.05	1.90	25.11
77 LIBERTY	SATURDAY	1,024	1,000	24	2.4%	1,075	1,115.15	68.28	0.96	15.74
77 MLK	SATURDAY	1,822	1,794	28	1.5%	1,913	1,148.93	92.43	1.66	20.69
81 WESTHEIMER-SHARPSTOWN	SATURDAY	3,034	3,156	(122)	-3.9%	2,836	1,200.38	114.90	2.36	24.68
82 WESTHEIMER-WEST OAKS	SATURDAY	4,786	4,925	(139)	-2.8%	4,647	1,480.82	128.68	3.14	36.11
163 FONDREN EXPRESS	SATURDAY	3,923	4,224	(302)	-7.1%	3,933	1,971.93	152.72	1.99	25.75
Subtotals - Core - SATURDAY		46,902	48,186	(1,285)	-2.7%	46,091	24,354.64	1,842.51	1.89	25.02
Totals - All Local Routes - SATURDAY		105,459	105,219	240	0.2%	104,143	65,809.99	4,727.68	1.58	22.03

Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - January	FY2011 October - January	Change	% Change	January FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
SUNDAY										
1 HOSPITAL	SUNDAY	1,106	1,166	(60)	-5.2%	1,128	886.07	69.73	1.27	16.17
2 BELLAIRE	SUNDAY	3,007	3,110	(103)	-3.3%	2,991	1,405.80	106.03	2.13	28.21
8 SOUTH MAIN	SUNDAY	771	724	47	6.5%	794	564.11	34.38	1.41	23.08
20 CANAL	SUNDAY	962	910	52	5.7%	956	491.55	38.23	1.94	25.00
20 LONG POINT	SUNDAY	1,099	1,080	19	1.8%	1,092	996.51	54.60	1.10	20.01
25 RICHMOND	SUNDAY	1,650	1,706	(56)	-3.3%	1,679	878.02	69.98	1.91	24.00
40 PECORE	SUNDAY	655	602	53	8.8%	650	746.65	60.22	0.87	10.79
40 TELEPHONE	SUNDAY	1,300	1,339	(39)	-2.9%	1,289	972.10	68.32	1.33	18.87
50 HARRISBURG	SUNDAY	1,642	1,510	132	8.7%	1,622	793.42	54.65	2.04	29.68
50 HEIGHTS	SUNDAY	942	900	42	4.7%	931	816.15	54.68	1.14	17.02
52 HIRSCH	SUNDAY	1,303	1,244	59	4.7%	1,304	1,325.25	93.42	0.98	13.96
52 SCOTT	SUNDAY	2,046	1,963	83	4.2%	2,049	754.70	63.82	2.72	32.11
56 AIRLINE	SUNDAY	3,496	3,349	146	4.4%	3,689	1,698.12	117.78	2.17	31.32
65 BISSONNET	SUNDAY	2,090	2,347	(257)	-10.9%	2,054	1,380.57	98.68	1.49	20.81
77 LIBERTY	SUNDAY	736	742	(6)	-0.8%	733	925.63	55.70	0.79	13.16
77 MLK	SUNDAY	1,161	1,069	93	8.7%	1,158	960.16	73.57	1.21	15.74
81 WESTHEIMER-SHARPSTOWN	SUNDAY	1,994	2,214	(219)	-9.9%	1,897	1,076.27	87.40	1.76	21.70
82 WESTHEIMER-WEST OAKS	SUNDAY	3,244	3,295	(51)	-1.5%	3,106	1,283.23	97.70	2.42	31.79
163 FONDREN EXPRESS	SUNDAY	2,804	2,747	56	2.0%	2,810	1,749.30	131.42	1.61	21.38
Subtotals - Core - SUNDAY		32,007	32,016	(9)	0.0%	31,931	19,703.61	1,430.31	1.62	22.32
Totals - All Local Routes - SUNDAY		65,545	63,511	2,034	3.2%	64,830	46,875.49	3,296.45	1.38	19.67

Annual Fixed-Route Ridership

FIXED-ROUTE RIDERSHIP														
CURRENT YEAR	October 2011	November 2011	December 2011	January 2012	February 2012	March 2012	April 2012	May 2012	June 2012	July 2012	August 2012	September 2012	ANNUAL FY2012	Year-To-Date
Fixed Route Bus Services														
Local	5,218,836	5,049,483	4,707,412	4,834,295									19,810,026	19,810,026
Park & Ride	641,145	590,513	506,019	620,811									2,358,489	2,358,489
Total Fixed Route Bus Services	5,859,981	5,639,997	5,213,431	5,455,106	-	-	-	-	-	-	-	-	22,168,514	22,168,514
METROrail	951,970	874,184	801,076	902,025									3,529,255	3,529,255
Total Fixed Route Services	6,811,951	6,514,181	6,014,507	6,357,131	-	-	-	-	-	-	-	-	25,697,769	25,697,769

PREVIOUS YEAR	October 2010	November 2010	December 2010	January 2011	February 2011	March 2011	April 2011	May 2011	June 2011	July 2011	August 2011	September 2011	ANNUAL FY2011	Year-To-Date
Fixed Route Bus Services														
Local	5,231,261	4,749,866	4,665,634	4,690,853	4,341,157	5,150,995	5,040,718	5,025,311	4,863,103	4,629,339	5,241,874	5,206,986	58,837,094	19,337,613
Park & Ride	628,040	580,172	503,345	586,376	562,210	704,785	641,192	646,317	665,032	584,997	682,681	653,249	7,438,395	2,297,933
Total Fixed Route Bus Services	5,859,300	5,330,038	5,168,978	5,277,229	4,903,366	5,855,780	5,681,909	5,671,628	5,528,134	5,214,336	5,924,555	5,860,235	66,275,490	21,635,546
METROrail	918,523	831,851	734,413	766,051	808,653	1,252,118	943,628	859,605	876,262	833,591	932,895	919,203	10,676,793	3,250,838
Total Fixed Route Services	6,777,823	6,161,889	5,903,391	6,043,280	5,712,019	7,107,898	6,625,537	6,531,233	6,404,396	6,047,927	6,857,450	6,779,438	76,952,283	24,886,384

VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-Date
Fixed Route Bus Services														
Local	(12,425)	299,617	41,778	143,442									(39,027,068)	472,413
Park & Ride	13,106	10,341	2,674	34,435									(5,079,907)	60,556
Total Fixed Route Bus Services	681	309,958	44,452	177,877									(44,106,975)	532,969
METROrail	33,447	42,333	66,663	135,974									(7,147,538)	278,417
Total Fixed Route Services	34,127	352,291	111,115	313,851									(51,254,514)	811,385

% VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-Date
Fixed Route Bus Services														
Local	-0.2%	6.3%	0.9%	3.1%									-66.3%	2.4%
Park & Ride	2.1%	1.8%	0.5%	5.9%									-68.3%	2.6%
Total Fixed Route Bus Services	0.0%	5.8%	0.9%	3.4%									-66.6%	2.5%
METROrail	3.6%	5.1%	9.1%	17.7%									-66.9%	8.6%
Total Fixed Route Services	0.5%	5.7%	1.9%	5.2%									-66.6%	3.3%

SOURCE: RASE

 Includes bus bridge for service interruptions

- 1) Calendar Mix. There were no significant changes in the calendar mix for January 2012 (1 more holiday and 1 less Saturday). Monthly data are not adjusted for changes in calendar mix.
- 2) Fare Increase. There was no change in METRO's base fare between FY2011 and FY2012. No ridership change would have been expected due to fares.
- 3) Gasoline Prices. Although gasoline prices increased during FY2012 relative to FY2011, there is no statistical correlation between changes in gasoline prices and local bus ridership and the only statistical correlation between gasoline prices and Park & Ride ridership occurred in FY2008 during the time period when the average price of a gallon of gasoline exceeded the maximum base fare for a Park & Ride (then \$3.50). No ridership change would have been expected due to the change in gasoline prices.
- 4) Special Events - METROrail. There was 7 special events in January 2012 [2 Houston Texans' home games, International Soccer, Houston Marathon, Olympic trials, Auto Show (2 days)] compared to 2 special events in January 2011 (1 Houston Texans' home game and Houston Marathon). A ridership increase would be expected due to the additional special events in January 2012.
- 5) Service Interruptions - METROrail. There were no service interruptions in January 2012 compared to two closures for TCH construction in January 2011. A ridership increase would be expected due to no service interruptions in January 2012.
- 6) Unemployment. The unemployment rate was 7.3% in December 2011 compared to 8.8% in January 2011. A positive ridership change would be expected due to the improved unemployment rate.
- 7) Weather. Average temperature of 59° and 5.07 inches of rainfall in January 2012 as compared to average temperature of 52° and 5.07 inches in January 2011. However, there were 2 rain days in January 2012 compared to no days in January 2011. A ridership decrease would be expected due to the 2 rain days in January 2012.