



APRIL 2011 (Fiscal Year 2011)

Monthly Ridership Report
METROBus and METRORail

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APRIL 2011 (FY2011)
FIXED-ROUTE SYSTEM RIDERSHIP OVERVIEW - Explanation of Information

How to read this report

Introduction

This report shows how many customers used the combined METRO bus and rail systems in a given month and year-to-date. Ridership statistics are given on a system-wide and route/station level basis as well as by weekday, Saturday, and Sunday.

Ridership is counted as *boardings*, or *unlinked passenger trips* (National Transit Database (NTD)).

How are customers counted?

Bus

Boardings are recorded by automatic passenger counters (APCs) and passenger count cards. METRO has equipped 100% of its fixed-route bus fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting as approved in METRO's NTD alternative sampling methodology. Additionally, there are several routes for which passenger count cards are used due to the absence of APC equipment in the vehicle (Route 352 Swingle), multiple fares on the same route (Route 236 Baytown and 244 Monroe), and recording of non-riders (Route 500 Airport Direct, which uses concierge staff to assist with boarding and alighting).

Rail

Boardings are recorded by automatic passenger counters (APCs). METRO has equipped 100% of its fixed-route rail fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting for Special Events as approved in METRO's NTD methodology.

How do I read the overview?

The next 3 pages provide an overview of the average daily boardings on local and Park & Ride bus and METRORail for weekday, Saturday, and Sunday for both the current month as compared to the same month last year and for the current fiscal year-to-date as compared to the previous fiscal year-to-date. Information is also presented for the 10 bus routes with the highest average daily ridership, the highest growth between FY2010 and FY2011, and the highest loss between FY2010 and FY2011 for weekday, Saturday, and Sunday. The 10 bus routes with the highest average daily ridership are also presented in graphical form compared to the average ridership for a weekday, Saturday, or Sunday route.

How do I compare this year to last year?

Boardings data are presented on an average daily basis for ease of comparison. For example, Route 1 Hospital - weekday had 4,278 average daily boardings during FY2011 (October 2010 - April 2011) as compared to 4,273 average daily boardings during FY2010 (October 2009 - April 2010). The change in ridership between FY2010 and FY2011 was + 5 boardings or 0.1%. This percentage growth was greater for Route 1 Hospital than for the average of all weekday routes (-1.6%). A similar presentation is done for each METRORail station.

Why do some route numbers have two different names?

One means of improving operational efficiency is the use of a single bus on multiple bus routes that each serve downtown. Bus routes that are combined in this manner are through-routed or "hooked." For example, Route 3 Langley and Route 3 W. Gray are "hooked" and share the same bus equipment. Currently, METRO operates 16 weekday through-routed / "hooked" route combinations.

Fixed Route System Ridership Overview
APRIL 2011 (FY2011)

AVERAGE DAILY RIDERSHIP - BY SERVICE CATEGORY						
	WEEKDAY - AVERAGE		SATURDAY - AVERAGE		SUNDAY - AVERAGE	
	Year-To Date	Current Month	Year-To Date	Current Month	Year-To Date	Current Month
METROBus and METRORail						
FY2011	259,846	272,024	118,437	124,303	74,505	81,041
FY2010	264,218	268,851	115,192	118,943	73,735	75,310
Change	(4,372)	3,173	3,244	5,361	771	5,731
% Change	-1.7%	1.2%	2.8%	4.5%	1.0%	7.6%
METROBus						
FY2011	224,780	234,623	105,519	109,902	65,581	70,278
FY2010	228,512	233,012	102,017	104,794	63,806	64,505
Change	(3,733)	1,611	3,502	5,108	1,774	5,774
% Change	-1.6%	0.7%	3.4%	4.9%	2.8%	9.0%
METROBus - Local						
FY2011	195,784	203,420				
FY2010	196,790	200,138				
Change	(1,006)	3,282				
% Change	-0.5%	1.6%				
METROBus - Park & Ride						
FY2011	28,996	31,203				
FY2010	31,723	32,874				
Change	(2,727)	(1,671)				
% Change	-8.6%	-5.1%				
METRORail						
FY2011	35,067	37,401	12,917	14,402	8,925	10,763
FY2010	35,706	35,839	13,175	14,149	9,929	10,805
Change	(639)	1,561	(258)	253	(1,004)	(43)
% Change	-1.8%	4.4%	-2.0%	1.8%	-10.1%	-0.4%

APRIL 2011 (FY2011)

TOP TEN BUS ROUTES - FY2011

WEEKDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings

Route	Boardings
1 2 BELLAIRE	7,832
2 163 FONDREN EXPRESS	6,737
3 82 WESTHEIMER-WEST OAKS	6,417
4 65 BISSONNET	6,171
5 25 RICHMOND	5,517
6 52 SCOTT	5,238
7 81 WESTHEIMER-SHARPSTOWN	5,040
8 56 AIRLINE	4,907
9 46 GESSNER	4,706
10 33 POST OAK	4,693
Subtotal	57,257
% of Total Boardings	25%

Highest Growth

Route	Boardings
82 WESTHEIMER-WEST OAKS	670
2 BELLAIRE	562
46 GESSNER	443
56 AIRLINE	423
53 BRIAR FOREST	399
4 BEECHNUT	326
25 RICHMOND	277
44 ACRES HOMES	183
137 NORTHSHORE EXPRESS	178
8 S.MAIN	171

Highest Loss

Route	Boardings
320 TMC WHITE	(1,210)
322 TMC RED	(822)
52 SCOTT	(510)
321 TMC BLUE	(475)
65 BISSONNET	(445)
81 WESTHEIMER-SHARPSTOWN	(342)
214 NORTHWEST STATION	(333)
202 KUYKENDAHL	(327)
30 CLINTON	(266)
228 ADDICKS	(245)

SATURDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings

Route	Boardings
1 2 BELLAIRE	5,310
2 82 WESTHEIMER-WEST OAKS	4,849
3 163 FONDREN EXPRESS	4,227
4 56 AIRLINE	3,842
5 65 BISSONNET	3,502
6 52 SCOTT	3,225
7 81 WESTHEIMER-SHARPSTOWN	3,171
8 46 GESSNER	3,077
9 25 RICHMOND	2,939
10 73 BELLFORT	2,740
Subtotal	36,883
% of Total Boardings	35%

Highest Growth

Route	Boardings
82 WESTHEIMER-WEST OAKS	365
2 BELLAIRE	343
73 BELLFORT	338
46 GESSNER	327
44 ACRES HOMES	276
1 HOSPITAL	263
4 BEECHNUT	255
53 BRIAR FOREST	227
50 HARRISBURG	203
52 HIRSCH	183

Highest Loss

Route	Boardings
77 LIBERTY	(309)
5 SOUTHMORE	(201)
81 WESTHEIMER-SHARPSTOWN	(167)
78 IRVINGTON	(97)
5 KASHMERE	(94)
132 HARWIN EXPRESS	(65)
26 OUTER LOOP	(60)
65 BISSONNET	(58)
9 N.MAIN	(54)
30 CULLEN	(53)

SUNDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings

Route	Boardings
1 56 AIRLINE	3,535
2 82 WESTHEIMER-WEST OAKS	3,347
3 2 BELLAIRE	3,269
4 163 FONDREN EXPRESS	2,872
5 65 BISSONNET	2,357
6 81 WESTHEIMER-SHARPSTOWN	2,202
7 52 SCOTT	2,052
8 4 BEECHNUT	1,744
9 46 GESSNER	1,725
10 25 RICHMOND	1,716
Subtotal	24,818
% of Total Boardings	38%

Highest Growth

Route	Boardings
82 WESTHEIMER-WEST OAKS	273
46 GESSNER	230
56 AIRLINE	220
4 BEECHNUT	186
2 BELLAIRE	142
53 BRIAR FOREST	131
1 HOSPITAL	131
65 BISSONNET	125
33 POST OAK	121
44 ACRES HOMES	118

Highest Loss

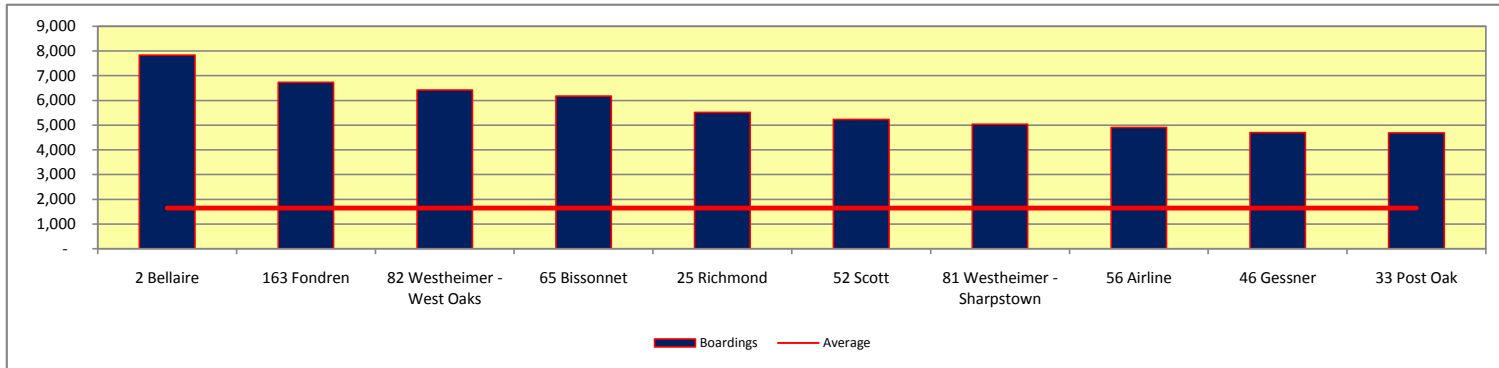
Route	Boardings
163 FONDREN EXPRESS	(197)
77 LIBERTY	(125)
40 PECORE	(94)
5 KASHMERE	(81)
52 HIRSCH	(60)
9 N.MAIN	(53)
78 IRVINGTON	(47)
26 OUTER LOOP	(44)
72 WESTVIEW	(36)
25 RICHMOND	(34)

NOTES: 1. **BOLD** designates a Core Route.

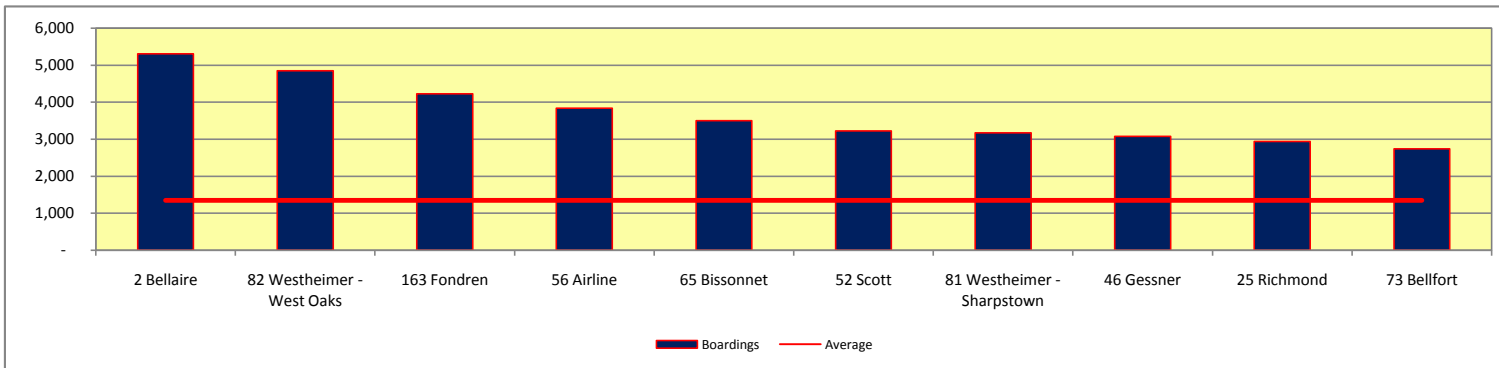
Fixed Route System Ridership Overview
APRIL 2011 (FY2011)

TOP TEN BUS ROUTES - FY2011

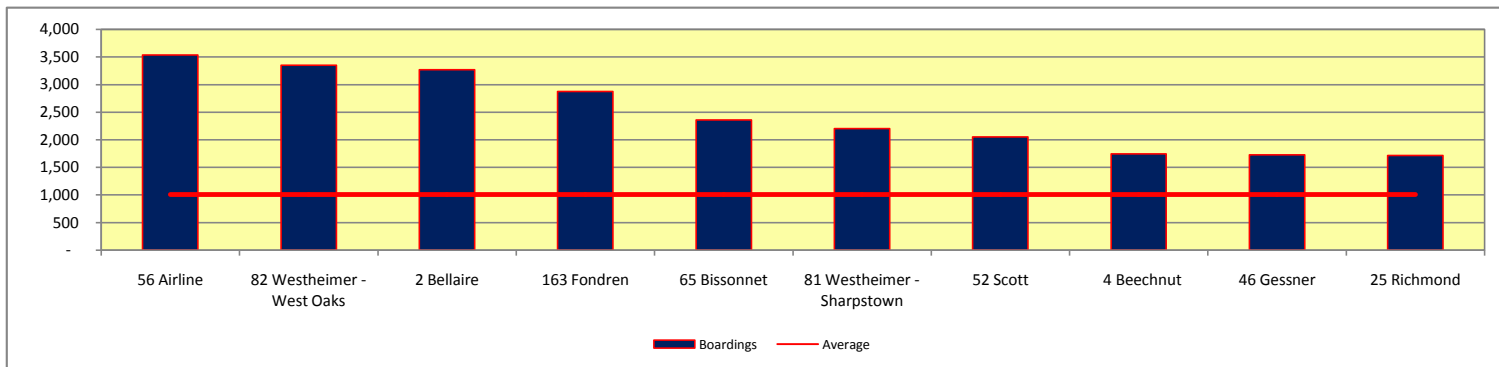
WEEKDAY RIDERSHIP (Year-To-Date)



SATURDAY RIDERSHIP (Year-To-Date)



SUNDAY RIDERSHIP (Year-To-Date)



APRIL 2011 (FY2011) - Average Weekday - By Bus Route

	FY2011 October - April	FY2010 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	4,278	4,273	6	0.1%	4,332	4,286	4,030	4,309	4,199	4,399	4,393					
2 BELLAIRE	7,832	7,270	562	7.7%	7,777	7,589	7,491	7,461	7,748	8,282	8,473					
3 LANGLEY	984	1,006	(22)	-2.1%	1,037	972	937	959	949	1,025	1,012					
3 W. GRAY	674	703	(29)	-4.1%	710	666	641	657	650	702	693					
4 BEECHNUT	4,073	3,746	326	8.7%	4,241	3,952	3,901	3,913	4,060	4,129	4,313					
5 KASHMERE	1,769	1,725	44	2.5%	1,890	1,832	1,685	1,688	1,733	1,731	1,823					
5 SOUTHMORE	2,478	2,550	(72)	-2.8%	2,648	2,566	2,360	2,365	2,428	2,425	2,553					
6 JENSEN	1,588	1,534	54	3.5%	1,690	1,598	1,541	1,527	1,495	1,624	1,641					
6 TANGLEWOOD	887	892	(4)	-0.5%	944	893	861	853	835	907	917					
8 S.MAIN	2,686	2,515	171	6.8%	2,845	2,720	2,637	2,559	2,575	2,681	2,783					
9 N.MAIN	928	984	(56)	-5.7%	1,112	928	823	871	907	889	966					
9 GULFTON	1,321	1,510	(189)	-12.5%	1,582	1,321	1,171	1,240	1,291	1,266	1,375					
10 WILLOWBEND	1,059	1,074	(15)	-1.4%	1,091	1,054	1,024	1,056	1,039	1,040	1,110					
11 ALMEDA	1,522	1,602	(80)	-5.0%	1,631	1,544	1,430	1,423	1,491	1,481	1,655					
11 NANCE	849	926	(77)	-8.3%	910	861	798	794	832	826	923					
14 HIRAM CLARKE	2,358	2,406	(47)	-2.0%	2,454	2,262	2,362	2,420	2,365	2,358	2,287					
15 FULTON	1,868	2,023	(156)	-7.7%	1,965	1,851	1,772	1,848	1,764	1,846	2,029					
18 KIRBY	769	725	45	6.2%	797	799	748	747	745	762	788					
19 WILCREST	1,224	1,179	45	3.8%	1,308	1,257	1,160	1,148	1,189	1,219	1,292					
20 CANAL	1,713	1,820	(107)	-5.9%	1,833	1,756	1,649	1,609	1,642	1,705	1,799					
20 LONG POINT	2,169	2,018	151	7.5%	2,321	2,222	2,087	2,037	2,079	2,158	2,277					
23 CROSSTIMBERS	1,876	1,709	167	9.8%	1,952	1,885	1,795	1,858	1,852	1,841	1,950					
24 NORTHLINE	1,804	1,749	56	3.2%	1,807	1,798	1,755	1,758	1,761	1,872	1,880					
25 RICHMOND	5,517	5,240	277	5.3%	6,015	5,939	5,459	5,354	5,109	5,304	5,440					
26 OUTER LOOP	1,906	2,042	(136)	-6.6%	2,012	1,874	1,823	1,808	1,865	1,950	2,011					
27 INNER LOOP	2,121	2,022	99	4.9%	2,226	2,121	2,028	2,121	1,993	2,137	2,222					
29 TSU/UH HIRSCH	1,508	1,628	(121)	-7.4%	1,737	1,641	1,467	1,460	1,421	1,337	1,490					
30 CLINTON	562	828	(266)	-32.1%	586	570	522	556	553	557	594					
30 CULLEN	2,761	2,610	151	5.8%	2,877	2,796	2,561	2,727	2,715	2,734	2,914					
32 RENWICK	799	729	70	9.7%	839	747	756	782	800	827	842					
33 POST OAK	4,693	4,705	(13)	-0.3%	4,807	4,740	4,537	4,568	4,496	4,777	4,923					
34 MONTROSE	489	600	(111)	-18.5%	549	475	457	475	469	478	518					
35 FAIRVIEW	443	454	(11)	-2.5%	483	456	425	407	423	452	455					
36 KEMPWOOD	1,608	1,610	(2)	-0.1%	1,752	1,658	1,568	1,523	1,531	1,605	1,618					
36 LAWNDALE	1,528	1,593	(65)	-4.1%	1,665	1,575	1,490	1,447	1,455	1,525	1,537					
37 EL SOL	595	606	(10)	-1.7%	627	578	557	545	594	628	640					
38 MANCHESTER DOCKS	105	119	(14)	-11.9%	127	123	142	112	66	81	81					
39 PARKER ROAD	22	35	(13)	-37.9%	32	34	23	26	13	13	12					
40 PECORE	1,981	1,933	48	2.5%	2,100	2,016	1,884	1,929	1,905	1,964	2,071					
40 TELEPHONE	3,139	3,052	87	2.9%	3,326	3,194	2,985	3,056	3,017	3,111	3,282					
42 HOLMAN	1,731	1,762	(31)	-1.8%	1,924	1,789	1,570	1,638	1,764	1,650	1,785					
44 ACRES HOMES	3,090	2,907	183	6.3%	3,218	3,073	3,035	3,097	2,973	3,023	3,210					
45 TIDWELL	2,910	2,878	32	1.1%	2,976	2,903	2,878	2,865	2,907	2,833	3,010					
46 GESSNER	4,706	4,264	443	10.4%	4,818	4,674	4,691	4,400	4,470	4,853	5,039					
47 HILLCROFT	1,003	965	37	3.9%	1,061	1,015	1,003	944	955	994	1,048					
48 NAVIGATION	702	712	(10)	-1.4%	751	706	656	673	669	707	749					
48 W. DALLAS	659	714	(55)	-7.6%	706	663	617	632	628	664	704					
49 CHIMNEY ROCK	517	539	(22)	-4.1%	569	580	497	485	476	480	533					
50 HARRISBURG	3,623	3,673	(50)	-1.4%	3,744	3,688	3,422	3,420	3,580	3,671	3,837					
50 HEIGHTS	2,548	2,577	(29)	-1.1%	2,633	2,594	2,407	2,405	2,517	2,581	2,698					
52 HIRSCH	2,932	2,891	41	1.4%	3,208	3,027	2,806	2,955	2,832	2,772	2,926					
52 SCOTT	5,238	5,748	(510)	-8.9%	5,730	5,407	5,012	5,278	5,059	4,952	5,226					
53 BRIAR FOREST	4,076	3,677	399	10.9%	4,383	4,317	4,054	3,920	3,881	3,822	4,156					
56 AIRLINE	4,907	4,483	423	9.4%	4,985	4,909	4,772	4,736	4,745	5,053	5,147					
58 HAMMERLY	714	676	38	5.6%	716	690	665	674	733	751	770					
59 ALDINE MAIL	258	249	9	3.5%	267	254	260	248	248	254	275					
60 HARDY	285	281	3	1.2%	316	313	284	284	268	259	270					
60 SOUTH MacGREGOR	934	953	(18)	-1.9%	1,037	1,026	931	930	879	850	885					
64 LINCOLN CITY	250	265	(14)	-5.4%	260	259	230	246	260	244	253					
65 BISSONNET	6,171	6,616	(445)	-6.7%	6,614	6,348	5,934	5,938	5,857	6,013	6,492					
66 YALE	1,684	1,812	(128)	-7.1%	1,956	1,658	1,594	1,630	1,579	1,640	1,732					
67 DAIRY ASHFORD	737	749	(11)	-1.5%	794	757	720	744	733	682	732					

APRIL 2011 (FY2011) - Average Weekday - By Bus Route

	FY2011 October - April	FY2010 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
68 BRAYS BAYOU	3,887	4,056	(169)	-4.2%	4,318	4,010	3,539	3,797	3,866	3,796	3,882					
70 MEMORIAL	611	577	34	5.9%	626	617	592	589	596	620	639					
72 WESTVIEW	743	757	(14)	-1.9%	741	718	707	695	734	776	831					
73 BELLFORT	4,501	4,438	63	1.4%	4,693	4,495	4,407	4,606	4,484	4,371	4,453					
75 ELDRIDGE CROSSTOWN	319	405	(86)	-21.1%	337	336	276	276	298	339	372					
77 LIBERTY	1,647	1,599	48	3.0%	1,802	1,687	1,563	1,586	1,612	1,586	1,695					
77 MLK	3,466	3,626	(160)	-4.4%	3,792	3,550	3,288	3,337	3,392	3,337	3,565					
78 ALABAMA	701	579	122	21.0%	741	718	633	657	679	712	764					
78 IRVINGTON	622	745	(123)	-16.5%	658	637	562	584	603	633	679					
79 WEST LITTLE YORK	1,227	1,108	119	10.7%	1,286	1,267	1,212	1,225	1,125	1,190	1,284					
80 DOWLING	753	825	(72)	-8.7%	838	786	714	683	741	715	792					
80 LYONS	1,055	1,011	44	4.3%	1,175	1,102	1,001	958	1,039	1,003	1,111					
81 WESTHEIMER-SHARPS TOWN	5,040	5,383	(342)	-6.4%	5,613	5,398	5,132	4,944	4,606	4,604	4,985					
82 WESTHEIMER-WEST OAKS	6,417	5,747	670	11.7%	6,390	6,174	6,102	6,148	6,408	6,679	7,019					
83 LEE ROAD	926	933	(6)	-0.7%	996	970	978	949	836	880	876					
85 ANTOINE	4,045	4,087	(42)	-1.0%	4,360	4,082	3,850	4,004	3,885	3,908	4,227					
86 FM1960	2,808	2,706	102	3.8%	3,026	2,826	2,784	2,781	2,762	2,657	2,819					
87 SUNNYSIDE	2,441	2,368	74	3.1%	2,519	2,490	2,199	2,377	2,504	2,428	2,572					
88 HOBBY AIRPORT	2,076	1,966	110	5.6%	2,251	2,083	1,977	1,932	2,012	2,065	2,213					
97 SETTEGAST	279	317	(38)	-12.1%	280	284	271	269	276	281	292					
98 BRIARGATE	556	552	4	0.7%	584	546	511	515	532	573	629					
102 BUSH I.A.H EXPRESS	2,563	2,407	156	6.5%	2,532	2,604	2,650	2,566	2,474	2,490	2,627					
108 VETERANS MEMORIAL EXP.	2,438	2,590	(151)	-5.8%	2,638	2,410	2,249	2,370	2,378	2,454	2,571					
131 MEMORIAL EXPRESS	1,533	1,523	10	0.6%	1,572	1,465	1,456	1,527	1,503	1,563	1,645					
132 HARWIN EXPRESS	2,221	2,067	154	7.5%	2,355	2,279	1,971	2,113	2,230	2,233	2,367					
137 NORTHSHORE EXPRESS	2,101	1,923	178	9.2%	2,187	2,128	1,992	2,034	2,013	2,149	2,200					
163 FONDREN EXPRESS	6,737	6,970	(233)	-3.3%	7,061	6,804	6,457	6,574	6,677	6,636	6,953					
170 MISSOURI CITY EXPRESS	366	450	(84)	-18.6%	409	386	319	350	357	356	385					
202 KUYKENDAH	1,913	2,240	(327)	-14.6%	1,972	1,949	1,602	1,852	1,947	1,990	2,081					
204 SPRING	1,338	1,368	(30)	-2.2%	1,408	1,382	1,113	1,327	1,370	1,336	1,428					
209 NORTH FWY	533	563	(30)	-5.3%	538	520	477	493	556	562	584					
212 SETON LAKE	647	793	(146)	-18.3%	684	630	535	639	683	671	691					
214 NORTHWEST STATION	2,432	2,765	(333)	-12.0%	2,428	2,502	2,065	2,410	2,571	2,430	2,616					
216 W LITTLE YORK	649	755	(106)	-14.0%	668	668	533	634	644	706	692					
217 CYPRESS	1,137	1,095	43	3.9%	1,107	1,131	978	1,140	1,191	1,185	1,229					
219 NW FREEWAY	217	262	(45)	-17.2%	221	209	194	184	221	225	265					
221 KINGSLAND	2,300	2,429	(129)	-5.3%	2,376	2,309	1,866	2,342	2,412	2,380	2,415					
222 GRAND PARKWAY	624	588	35	6.0%	633	612	488	620	651	675	686					
228 ADDICKS	1,946	2,191	(245)	-11.2%	2,020	1,914	1,616	1,926	2,069	2,068	2,011					
229 KATY FREEWAY	402	379	23	6.1%	455	400	325	364	401	426	446					
236 MAXEY ROAD	506	533	(27)	-5.1%	537	486	427	482	511	532	566					
237 SAN JACINTO	103	109	(5)	-4.9%	106	106	87	111	109	99	106					
244 MONROE	470	522	(53)	-10.1%	467	446	393	454	487	506	534					
245 PASADENA	29	30	(1)	-3.9%	31	29	25	29	28	30	32					
246 BAY AREA	1,677	1,723	(46)	-2.7%	1,715	1,661	1,376	1,643	1,715	1,772	1,856					
247 FUQUA	877	1,020	(143)	-14.1%	883	865	738	903	924	899	925					
249 GULF FREEWAY	341	319	21	6.7%	330	334	323	331	331	352	384					
255 KINGWOOD	986	1,075	(89)	-8.3%	984	994	807	1,021	1,037	1,009	1,049					
256 EASTEX	806	977	(171)	-17.5%	860	810	669	762	810	820	910					
257 TOWNSEN	924	974	(51)	-5.2%	956	932	775	909	954	945	994					
259 EASTEX FREEWAY	249	233	16	7.0%	269	263	223	216	243	265	265					
261 WEST LOOP	391	535	(143)	-26.8%	425	381	295	363	414	422	440					
262 WESTWOOD	645	737	(92)	-12.5%	691	639	530	638	650	658	709					
265 WEST BELLFORT	2,535	2,722	(188)	-6.9%	2,627	2,449	2,059	2,413	2,472	3,176	2,545					
269 SOUTHWEST FREEWAY	15	16	(1)	-5.2%	16	15	13	13	15	18	18					
274 WESTCHASE/GESSNER	461	569	(108)	-19.0%	475	458	398	462	469	482	482					
283 KUYKENDAH/GREENWAY	349	394	(45)	-11.5%	365	337	280	333	345	368	415					
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	260	271	(11)	-4.2%	260	242	200	245	259	296	319					
292 W. BELL-WOOD/TMC	650	775	(124)	-16.1%	668	668	584	631	675	653	672					
297 S POINT-MONROE/TMC	935	993	(58)	-5.8%	988	958	827	920	951	921	982					
298 ADDICKS-NWTC/TMC	1,115	1,207	(91)	-7.6%	1,158	1,152	952	1,079	1,165	1,112	1,188					

APRIL 2011 (FY2011) - Average Weekday - By Bus Route

	FY2011 October - April	FY2010 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
302 POLK SHUTTLE	47	87	(39)	-45.4%	42	40	47	35	42	60	66					
303 WEST SHUTTLE	244	251	(6)	-2.5%	216	253	247	217	290	241	247					
304 KASHMERE SHUTTLE	41	119	(78)	-65.6%	26	24	18	12	17	93	97					
305 HIRAM CLARKE SHUTTLE	84	102	(17)	-17.0%	78	76	83	98	86	89	80					
306 FALLBROOK SHUTTLE	88	159	(71)	-44.8%	69	64	68	113	54	126	122					
308 NORTHWEST SHUTTLE	76	172	(96)	-55.6%	48	67	72	66	63	102	117					
313 ALLEN PARKWAY	394	446	(52)	-11.7%	405	396	350	387	388	414	418					
320 TMC WHITE	3,878	5,088	(1,210)	-23.8%	4,133	3,710	3,492	3,783	4,094	3,997	3,936					
321 TMC BLUE	940	1,415	(475)	-33.6%	1,006	996	848	924	931	919	955					
322 TMC RED	1,073	1,895	(822)	-43.4%	1,107	1,050	1,066	1,154	1,027	1,005	1,102					
352 SWINGLE SHUTTLE	132		132	N/A	127	127	124	122	144	139	144					
402 BELLAIRE QUICKLINE	659	565	94	16.6%	703	645	575	592	656	683	758					
426 TMC SWIFTLINE	248	264	(16)	-6.0%	260	245	245	245	238	240	262					
500 AIRPORT DIRECT	167	111	56	50.3%	133	129	121	118	164	223	283					
TOTAL	224,780	228,512	(3,733)	-1.6%	236,754	226,921	211,904	218,340	220,165	224,751	234,623					

¹ Route 75 Energy Corridor Connector began operation on January 25, 2010 (FY2010).

² Route 352 Swingle Shuttle began operation on June 1, 2010 (FY2010).

³ METRO made significant route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 32 Renwick. The layover on the 32 Renwick was relocated and travel times were adjusted for more reliable service.

B) 36 Kempwood / 46 Gessner / 58 Hammerly. Route realignments were made to the 36 Kempwood, 46 Gessner and 58 Hammerly to simplify the routes.

C) 75 Energy Corridor / 67 Dairy Ashford. The 75 Energy Corridor and 67 Dairy Ashford were re-structured. As part of the re-structuring, the 75 Energy Corridor was renamed the 75 Eldridge Crosstown. In addition, two one-way loops on the 75 were eliminated and the route was extended to the Mission Bend P & R as well as a change in mid-day frequencies and later PM service. The re-structuring of the 67 Dairy Ashford extended the route to the Addicks P & R and improved headways.

D) 81 Westheimer - Sharpstown / 82 Westheimer - West Oaks. There was a realignment of trips from the 81 Westheimer - Sharpstown to the 82 Westheimer - West Oaks due to increased demand.

E) 87 Sunnyside. The 87 Sunnyside was extended to the HCC South Campus.

F) 352 Swingle Shuttle. Additional trips were added to the 352 Swingle Shuttle to accommodate demand.

G) 426 TMC Swiftline. Two additional earlier AM Westbound trips were added.

H) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

⁴ January 2011 Route 500 Airport Direct ridership restated to reflect data from passenger count cards not available at the time January 2011 report was issued.

APRIL 2011 (FY2011) - Average Saturday - By Bus Route

	FY2011 October - April	FY2010 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	1,811	1,548	263	17.0%	1,821	1,627	2,182	1,941	1,466	1,793	1,847					
2 BELLAIRE	5,310	4,967	343	6.9%	5,542	5,094	5,441	5,126	4,983	5,260	5,727					
3 LANGLEY	471	483	(12)	-2.5%	486	471	501	461	418	459	503					
3 W. GRAY	433	398	35	8.8%	446	432	460	423	384	422	462					
4 BEECHNUT	2,361	2,106	255	12.1%	2,459	2,295	2,475	2,171	2,355	2,324	2,449					
5 KASHMERE	862	955	(94)	-9.8%	876	786	943	823	824	767	1,013					
5 SOUTHMORE	1,291	1,492	(201)	-13.5%	1,312	1,177	1,412	1,233	1,234	1,149	1,518					
6 JENSEN	1,013	959	55	5.7%	1,079	983	1,054	966	894	1,024	1,094					
6 TANGLEWOOD	398	441	(43)	-9.7%	423	386	414	379	351	402	429					
8 S.MAIN	1,385	1,299	86	6.6%	1,478	1,364	1,515	1,227	1,365	1,298	1,449					
9 N.MAIN	435	488	(54)	-11.0%	459	391	451	401	431	444	466					
9 GULFTON	684	664	19	2.9%	722	615	709	630	678	698	733					
10 WILLOWBEND	677	641	35	5.5%	628	599	702	647	644	791	727					
11 ALMEDA	922	831	91	11.0%	960	855	1,026	859	890	934	931					
11 NANCE	622	610	12	2.0%	648	577	692	580	600	630	628					
14 HIRAM CLARKE	1,431	1,275	156	12.2%	1,481	1,283	1,469	1,407	1,487	1,437	1,451					
15 FULTON	1,318	1,249	69	5.5%	1,322	1,195	1,429	1,341	1,311	1,212	1,415					
18 KIRBY	300	262	37	14.3%	318	282	302	273	297	298	326					
19 WILCREST	656	587	69	11.8%	688	668	724	715	594	599	602					
20 CANAL	1,149	1,162	(13)	-1.1%	1,166	1,050	1,144	1,072	1,126	1,231	1,255					
20 LONG POINT	1,330	1,375	(45)	-3.3%	1,350	1,216	1,324	1,240	1,303	1,425	1,452					
23 CROSSTIMBERS	698	568	130	23.0%	623	640	700	682	855	645	744					
24 NORTHLINE	1,410	1,309	101	7.7%	1,372	1,304	1,478	1,409	1,423	1,426	1,461					
25 RICHMOND	2,939	2,903	36	1.2%	3,022	2,902	2,996	2,820	2,916	2,870	3,048					
26 OUTER LOOP	805	866	(60)	-7.0%	792	737	829	764	847	821	850					
27 INNER LOOP	912	858	54	6.3%	1,001	829	941	860	924	853	974					
29 TSU/UH HIRSCH	757	771	(15)	-1.9%	862	770	830	681	725	676	754					
30 CLINTON	348	354	(6)	-1.6%	354	307	371	329	364	350	363					
30 CULLEN	1,761	1,815	(53)	-2.9%	1,790	1,552	1,876	1,663	1,841	1,771	1,836					
33 POST OAK	2,454	2,313	140	6.1%	2,507	2,449	2,631	2,358	2,396	2,384	2,451					
36 KEMPWOOD	710	729	(19)	-2.6%	774	679	738	688	654	712	724					
36 LAWDALE	896	836	61	7.3%	977	857	932	869	826	899	914					
37 EL SOL	402	435	(33)	-7.6%	403	358	391	377	437	392	454					
40 PECORE	1,057	960	97	10.1%	1,080	960	1,072	965	1,131	1,095	1,097					
40 TELEPHONE	1,706	1,706	1	0.0%	1,743	1,549	1,731	1,557	1,825	1,767	1,770					
42 HOLMAN	701	716	(15)	-2.2%	775	678	741	660	694	705	652					
44 ACRES HOMES	2,104	1,828	276	15.1%	2,045	1,874	2,254	2,104	2,195	2,083	2,174					
45 TIDWELL	1,806	1,700	106	6.3%	1,796	1,607	2,058	1,814	1,897	1,660	1,812					
46 GESSNER	3,077	2,750	327	11.9%	3,044	2,963	3,179	2,822	3,175	3,061	3,294					
47 HILLCROFT	758	765	(7)	-0.9%	795	707	760	723	710	822	792					
48 NAVIGATION	382	381	1	0.3%	365	337	368	353	446	412	389					
49 CHIMNEY ROCK	330	309	22	7.1%	335	326	349	314	334	312	342					
50 HARRISBURG	2,376	2,172	203	9.4%	2,453	2,292	2,365	2,292	2,407	2,352	2,468					
50 HEIGHTS	1,519	1,464	55	3.8%	1,569	1,466	1,513	1,466	1,539	1,504	1,579					
52 HIRSCH	2,014	1,989	25	1.2%	2,073	1,859	2,137	1,996	2,024	1,962	2,044					
52 SCOTT	3,225	3,043	183	6.0%	3,321	2,978	3,423	3,197	3,242	3,142	3,273					
53 BRIAR FOREST	1,764	1,537	227	14.8%	1,840	1,769	1,998	1,766	1,589	1,609	1,775					
56 AIRLINE	3,842	3,736	107	2.9%	3,915	3,609	3,753	3,577	3,832	4,013	4,196					
58 HAMMERLY	436	411	25	6.0%	436	430	454	408	476	430	419					
60 SOUTH MacGREGOR	515	495	20	4.0%	520	489	486	516	531	509	555					
65 BISSONNET	3,502	3,560	(58)	-1.6%	3,927	3,238	3,873	3,741	3,253	3,198	3,283					
66 YALE	1,375	1,314	61	4.6%	1,471	1,266	1,496	1,303	1,347	1,362	1,382					
68 BRAYS BAYOU	1,682	1,552	130	8.4%	1,797	1,652	1,687	1,589	1,641	1,626	1,782					
72 WESTVIEW	509	513	(4)	-0.8%	541	444	507	514	489	508	562					
73 BELLFORT	2,740	2,402	338	14.1%	2,832	2,693	2,804	2,700	2,762	2,615	2,775					
77 LIBERTY	1,001	1,024	(23)	-2.3%	1,068	956	986	990	1,017	956	1,034					
77 MLK	1,796	2,105	(309)	-14.7%	1,916	1,715	1,769	1,776	1,825	1,715	1,856					
78 IRVINGTON	476	574	(97)	-17.0%	439	464	450	483	469	506	522					
79 WEST LITTLE YORK	764	665	99	14.8%	795	704	853	768	753	709	765					

APRIL 2011 (FY2011) - Average Saturday - By Bus Route

	FY2011 October - April	FY2010 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
80 DOWLING	437	430	7	1.7%	449	423	471	433	412	418	452					
80 LYONS	845	740	104	14.1%	869	819	910	837	796	807	874					
81 WESTHEIMER-SHARPSTOWN	3,171	3,338	(167)	-5.0%	3,284	3,100	3,256	2,985	3,146	3,119	3,306					
82 WESTHEIMER-WEST OAKS	4,849	4,483	365	8.1%	5,103	4,847	5,207	4,541	4,525	4,733	4,984					
83 LEE ROAD	612	568	44	7.8%	632	601	642	650	579	561	623					
85 ANTOINE	2,256	2,172	85	3.9%	2,281	2,083	2,270	2,179	2,257	2,235	2,490					
86 FM1960	1,709	1,649	61	3.7%	1,742	1,669	1,767	1,743	1,753	1,599	1,693					
87 SUNNYSIDE	1,024	1,015	9	0.9%	1,049	919	1,042	998	984	1,028	1,146					
88 HOBBY AIRPORT	1,351	1,386	(35)	-2.6%	1,314	1,250	1,399	1,362	1,402	1,393	1,336					
98 BRIARGATE	227	215	12	5.7%	232	215	232	238	219	216	237					
102 BUSH I.A.H EXPRESS	1,697	1,679	18	1.1%	1,688	1,683	1,720	1,668	1,653	1,638	1,830					
131 MEMORIAL EXPRESS	624	594	30	5.1%	649	579	668	637	593	646	596					
132 HARWIN EXPRESS	660	725	(65)	-9.0%	707	728	684	634	589	634	644					
137 NORTHSHORE EXPRESS	1,043	926	117	12.7%	1,047	947	1,006	1,080	1,003	1,156	1,061					
163 FONDREN EXPRESS	4,227	4,249	(22)	-0.5%	4,400	3,908	4,318	4,270	4,285	3,969	4,439					
302 POLK SHUTTLE	49	107	(58)	-54.3%	10	36	41	6	110	66	72					
303 WEST SHUTTLE	87	96	(9)	-9.0%	51	51	72	98	123	120	97					
308 NORTHWEST SHUTTLE	122	342	(220)	-64.3%	122	53	125	80	142	167	164					
500 AIRPORT DIRECT	122	82	40	48.6%	82	88	70	89	121	187	215					
TOTAL	105,519	102,017	3,502	3.4%	108,736	99,755	110,047	102,337	104,139	103,721	109,902					

¹ METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

² January 2011 Route 500 Airport Direct ridership restated to reflect data from passenger count cards not available at the time January 2011 report was issued.

APRIL 2011 (FY2011) - Average Sunday - By Bus Route

	FY2011 October - April	FY2010 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	1,157	1,026	131	12.7%	1,227	1,073	1,224	1,141	983	1,184	1,265					
2 BELLAIRE	3,269	3,126	142	4.6%	3,520	3,030	3,039	2,850	3,461	3,331	3,649					
3 LANGLEY	386	383	4	0.9%	401	375	355	358	393	399	423					
3 W. GRAY	241	242	(2)	-0.7%	250	233	221	223	245	249	264					
4 BEECHNUT	1,744	1,559	186	11.9%	1,883	1,724	1,671	1,510	1,767	1,742	1,915					
5 KASHMERE	658	739	(81)	-10.9%	776	683	566	575	648	678	681					
5 SOUTHWEST	901	876	25	2.9%	1,062	935	775	787	887	927	932					
6 JENSEN	890	903	(13)	-1.4%	996	953	836	755	830	987	874					
8 S.MAIN	751	704	47	6.6%	799	743	739	614	793	795	773					
9 N.MAIN	438	490	(53)	-10.7%	455	436	414	433	441	419	467					
10 WILLOWBEND	352	366	(13)	-3.6%	391	379	363	315	338	370	311					
11 ALMEDA	417	404	13	3.3%	443	406	377	361	465	406	460					
11 NANCE	276	294	(18)	-6.2%	293	268	250	239	308	268	304					
14 HIRAM CLARKE	999	942	57	6.1%	1,026	923	983	896	1,075	1,061	1,027					
15 FULTON	901	874	27	3.1%	938	902	894	806	961	847	957					
20 CANAL	967	874	93	10.7%	976	939	941	782	1,002	1,067	1,062					
20 LONG POINT	1,148	1,073	75	7.0%	1,159	1,115	1,117	928	1,190	1,267	1,260					
23 CROSSTIMBERS	418	353	66	18.6%	393	447	422	387	466	395	419					
24 NORTHLINE	1,087	975	112	11.5%	1,108	1,049	1,062	972	1,154	1,138	1,127					
25 RICHMOND	1,716	1,750	(34)	-1.9%	1,950	1,827	1,656	1,390	1,792	1,776	1,620					
26 OUTER LOOP	473	517	(44)	-8.5%	488	451	434	389	505	505	540					
27 INNER LOOP	530	517	13	2.5%	518	506	527	468	545	553	592					
30 CLINTON	338	328	9	2.8%	375	330	331	311	350	334	332					
30 CULLEN	1,274	1,306	(32)	-2.5%	1,416	1,246	1,248	1,175	1,320	1,261	1,253					
33 POST OAK	1,695	1,575	121	7.7%	1,617	1,693	1,761	1,530	1,646	1,805	1,816					
36 LAWNDALE	625	645	(20)	-3.1%	669	621	610	549	640	705	584					
37 EL SOL	376	382	(6)	-1.6%	387	349	378	294	377	391	453					
40 PECORE	629	722	(94)	-13.0%	670	608	608	523	648	644	699					
40 TELEPHONE	1,398	1,308	90	6.9%	1,489	1,351	1,352	1,163	1,441	1,431	1,555					
42 HOLMAN	245	273	(28)	-10.2%	261	248	237	224	254	241	251					
44 ACRES HOMES	1,382	1,264	118	9.4%	1,339	1,385	1,428	1,237	1,447	1,466	1,370					
45 TIDWELL	1,172	1,128	44	3.9%	1,227	1,113	1,152	1,039	1,242	1,225	1,207					
46 GESSNER	1,725	1,495	230	15.4%	1,696	1,700	1,803	1,353	1,842	1,758	1,920					
47 HILLCROFT	396	394	2	0.5%	441	394	368	341	431	400	399					
48 NAVIGATION	238	251	(13)	-5.0%	244	227	246	220	235	247	248					
50 HARRISBURG	1,578	1,495	83	5.6%	1,685	1,506	1,513	1,336	1,571	1,674	1,760					
50 HEIGHTS	940	868	72	8.3%	1,004	897	902	796	936	997	1,048					
52 HIRSCH	1,300	1,360	(60)	-4.4%	1,319	1,240	1,275	1,141	1,342	1,355	1,430					
52 SCOTT	2,052	2,044	9	0.4%	2,082	1,957	2,012	1,801	2,117	2,139	2,256					
53 BRIAR FOREST	1,228	1,097	131	12.0%	1,321	1,290	1,289	1,023	1,256	1,203	1,217					
56 AIRLINE	3,535	3,315	220	6.6%	3,752	3,398	3,331	2,917	3,492	3,966	3,888					
60 SOUTH MacGREGOR	305	315	(10)	-3.3%	299	305	297	280	344	297	312					
65 BISSONNET	2,357	2,232	125	5.6%	2,540	2,402	2,334	2,113	2,260	2,361	2,488					
66 YALE	820	762	58	7.6%	848	833	795	751	777	863	874					
68 BRAYS BAYOU	988	985	3	0.3%	1,005	941	869	896	1,020	1,050	1,136					
72 WESTVIEW	377	413	(36)	-8.6%	370	393	368	310	371	375	455					
73 BELLFORT	1,274	1,252	22	1.8%	1,347	1,293	1,225	1,168	1,387	1,254	1,245					
77 LIBERTY	768	893	(125)	-14.0%	827	751	743	646	796	777	832					
77 MLK	1,105	998	107	10.8%	1,192	1,082	1,071	930	1,146	1,119	1,199					
78 IRVINGTON	302	350	(47)	-13.5%	322	280	312	239	301	345	318					
80 DOWLING	307	320	(12)	-3.8%	336	295	305	261	323	294	340					
80 LYONS	539	526	14	2.6%	589	517	534	457	566	515	596					
81 WESTHEIMER-SHARPSTOWN	2,202	2,233	(32)	-1.4%	2,333	2,318	2,253	1,951	2,047	2,118	2,391					
82 WESTHEIMER-WEST OAKS	3,347	3,074	273	8.9%	3,495	3,331	3,409	2,944	3,187	3,425	3,639					
83 LEE ROAD	410	417	(6)	-1.6%	432	393	415	363	437	418	414					
85 ANTOINE	1,618	1,652	(33)	-2.0%	1,689	1,572	1,544	1,414	1,694	1,672	1,742					
86 FM1960	1,130	1,024	106	10.4%	1,182	1,141	1,174	1,018	1,161	1,102	1,134					
87 SUNNYSIDE	648	625	23	3.7%	677	612	620	588	705	697	640					
102 BUSH I.A.H EXPRESS	1,379	1,373	6	0.5%	1,384	1,402	1,361	1,292	1,356	1,357	1,504					
137 NORTHSHORE EXPRESS	615	629	(14)	-2.2%	567	556	549	503	727	717	684					
163 FONDREN EXPRESS	2,872	3,069	(197)	-6.4%	2,990	2,744	2,772	2,483	3,005	3,047	3,063					
302 POLK SHUTTLE	39	79	(40)	-50.1%	20	23	-	10	102	68	51					
303 WEST SHUTTLE	99	126	(26)	-20.8%	102	102	108	79	101	105	99					
308 NORTHWEST SHUTTLE	67	134	(67)	-49.7%	65	62	51	49	59	96	90					
500 AIRPORT DIRECT	164	93	72	77.3%	101	102	75	91	128	228	423					
TOTAL	65,581	63,806	1,774	2.8%	68,756	64,401	63,897	56,988	66,840	67,904	70,278					

¹ 302 Polk Shuttle (Sunday) recorded trips with zero boardings in December 2010.

² METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

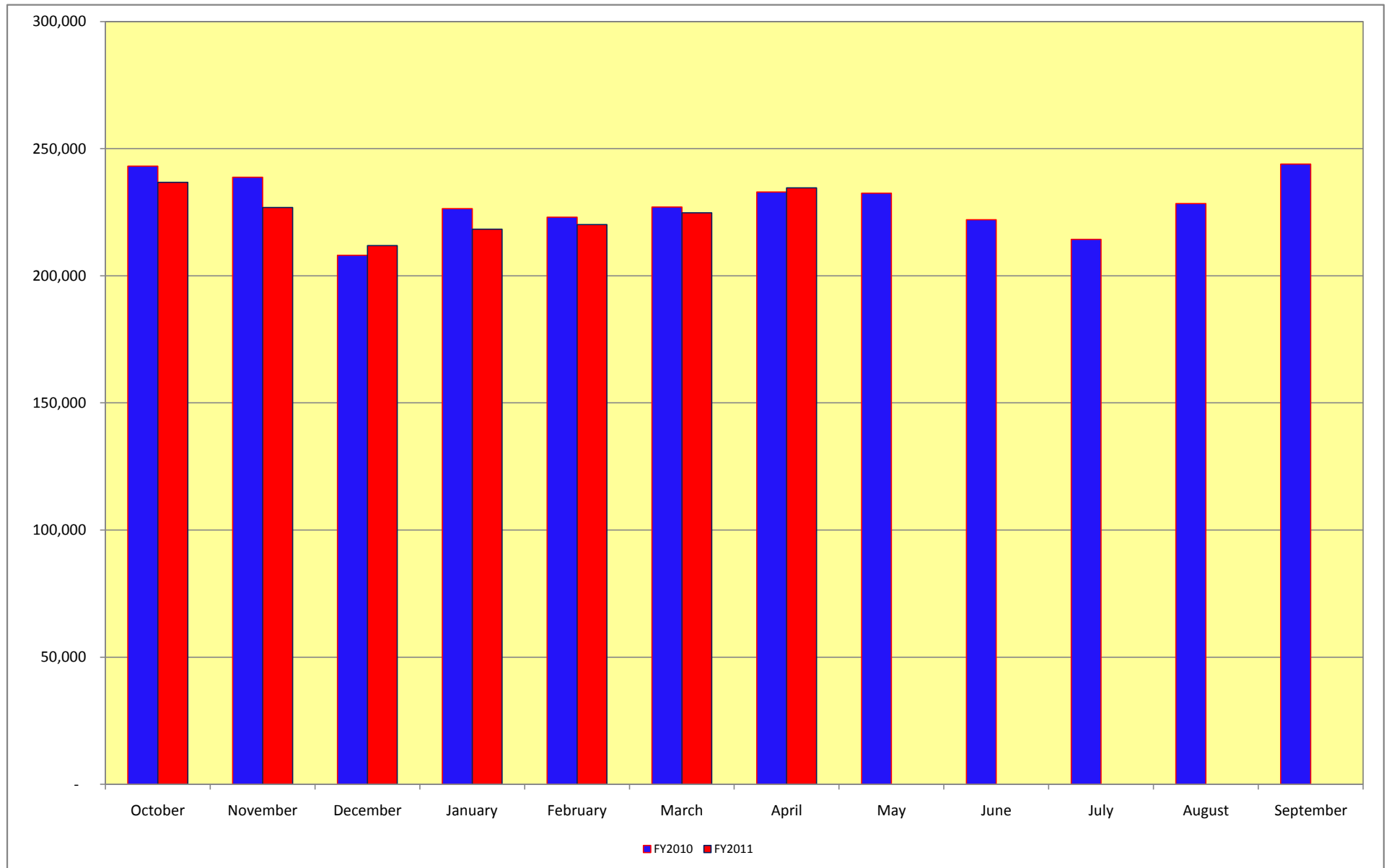
A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

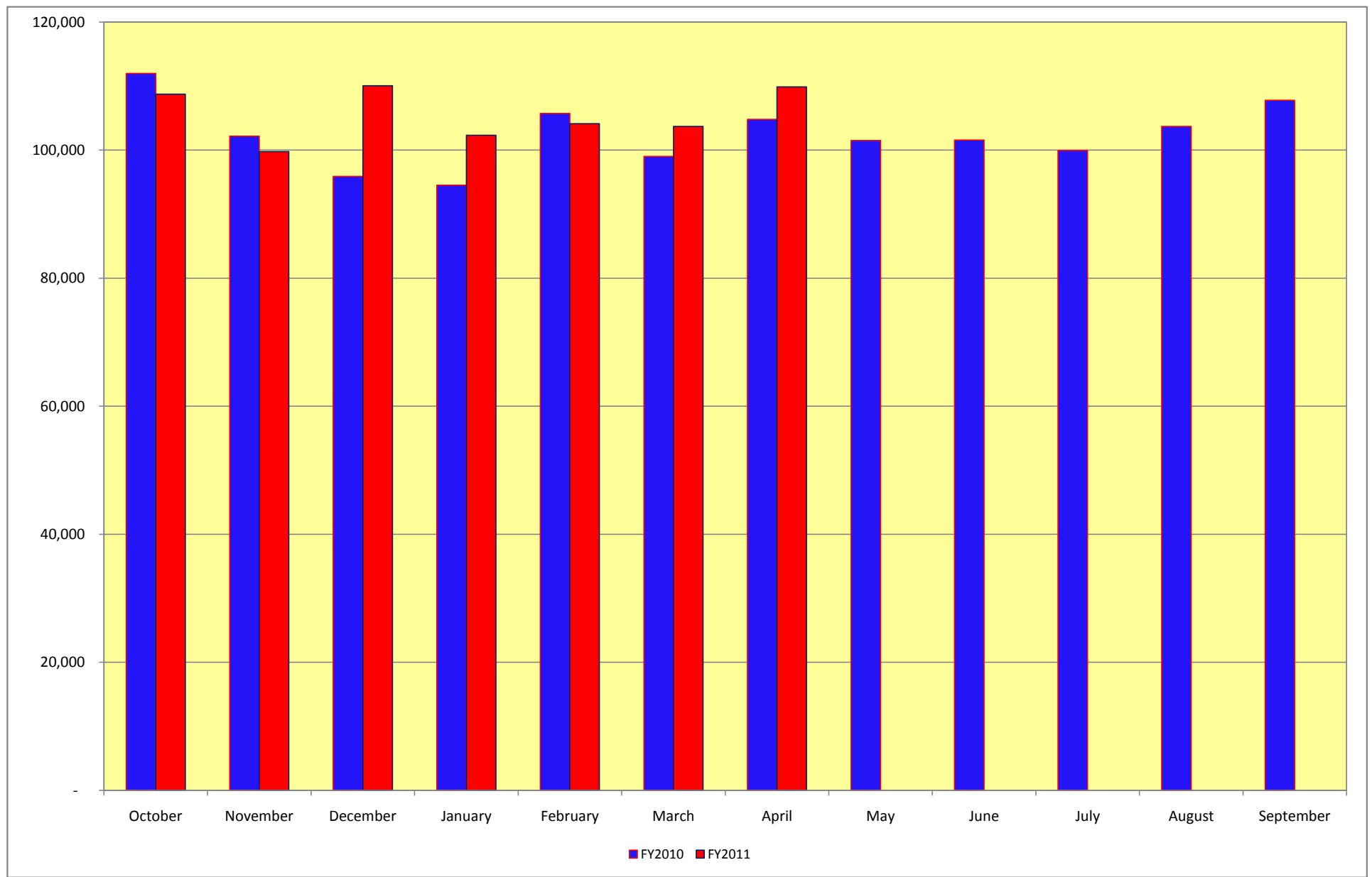
³ January 2011 Sunday ridership adjusted to reflect an overreporting of number of trips used in calculating ridership.

⁴ January 2011 Route 500 Airport Direct ridership restated to reflect data from passenger count cards not available at the time January 2011 report was issued.

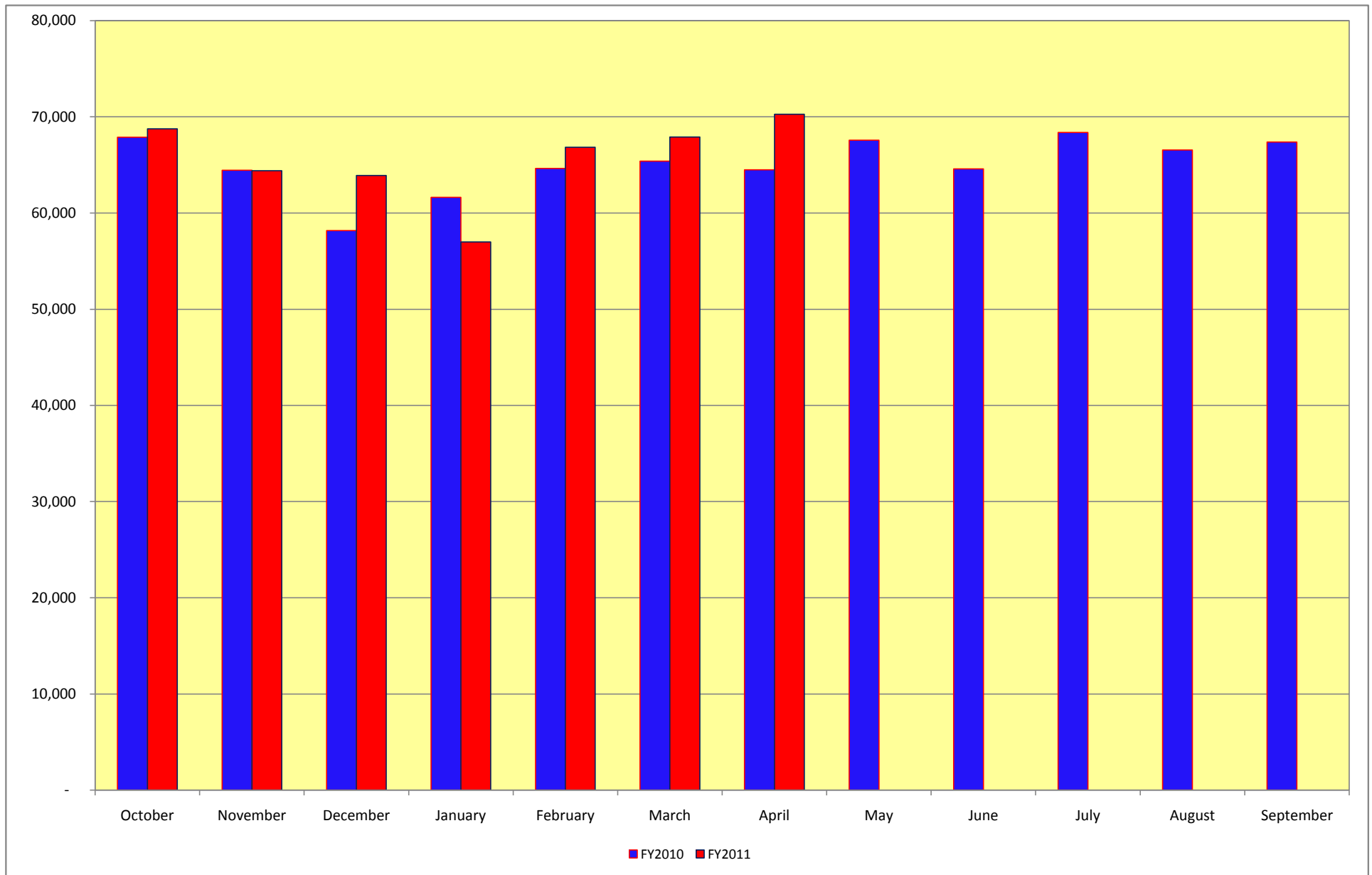
AVERAGE WEEKDAY BOARDINGS - METROBus



AVERAGE SATURDAY BOARDINGS - METROBus



AVERAGE SUNDAY BOARDINGS - METROBus



	FY2011 October - April	FY2010 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	1,804	1,791	13	0.7%	1,892	1,855	1,645	1,696	1,789	1,863	1,888					
RELIANT PARK	892	877	15	1.7%	872	882	678	855	927	957	1,073					
SMITH LANDS	2,760	2,891	(130)	-4.5%	2,968	2,855	2,558	2,594	2,601	2,861	2,885					
TMC TC	3,061	3,013	48	1.6%	3,234	3,081	2,684	2,873	3,044	3,283	3,230					
DRYDEN	4,561	4,525	36	0.8%	4,786	4,604	4,208	4,279	4,379	4,860	4,811					
HERMANN HOSPITAL / ZOO	2,709	2,848	(139)	-4.9%	2,908	2,787	2,384	2,591	2,623	2,842	2,831					
HERMANN PARK / RICE UNIV	427	451	(24)	-5.2%	485	447	384	372	377	454	473					
MUSEUM DISTRICT	986	1,122	(136)	-12.1%	1,051	1,023	910	905	908	1,051	1,053					
WHEELER	2,955	3,012	(56)	-1.9%	3,102	3,032	2,701	2,732	2,949	3,053	3,119					
HCC / ENSEMBLE	2,115	2,174	(59)	-2.7%	2,321	2,134	1,653	1,917	2,244	2,305	2,229					
McGOWEN	1,217	1,309	(92)	-7.1%	1,272	1,231	1,111	1,194	1,181	1,248	1,283					
DOWNTOWN TC	2,830	2,859	(30)	-1.0%	3,004	2,851	2,558	2,731	2,811	2,898	2,954					
BELL	718	717	0	0.0%	680	699	618	715	766	731	813					
MAIN STREET SQUARE	3,617	3,729	(113)	-3.0%	3,904	3,672	3,302	3,271	3,437	3,824	3,906					
PRESTON	2,561	2,597	(36)	-1.4%	2,767	2,555	2,264	2,367	2,464	2,661	2,849					
UH - DOWNTOWN	1,854	1,791	63	3.5%	1,913	1,890	1,456	1,661	1,977	2,076	2,004					
TOTAL	35,067	35,706	(639)	-1.8%	37,159	35,597	31,113	32,753	34,477	36,969	37,401					

LEGEND

- 1 METRORail stations are shown from south to north.
- 2 The complete names of stations shown above with abbreviations or acronyms are:
TMC TC = Texas Medical Center Transit Center
Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo
Hermann Park / Rice Univ = Hermann Park / Rice University
HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater
Downtown TC = Downtown Transit Center
UH - Downtown = University of Houston - Downtown

	FY2011 October - April	FY2010 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	817	783	34	4.4%	882	668	629	827	1,015	745	956					
RELIANT PARK	681	578	103	17.9%	489	407	399	1,025	1,292	511	643					
SMITH LANDS	253	259	(6)	-2.1%	293	219	249	216	295	244	257					
TMC TC	1,131	1,110	21	1.9%	1,277	1,110	1,029	1,065	1,091	1,112	1,231					
DRYDEN	746	785	(38)	-4.9%	879	670	565	893	649	732	836					
HERMANN HOSPITAL / ZOO	710	708	2	0.3%	937	627	524	593	615	838	834					
HERMANN PARK / RICE UNIV	419	443	(24)	-5.4%	587	383	338	327	277	480	540					
MUSEUM DISTRICT	453	457	(4)	-1.0%	529	426	350	438	415	481	533					
WHEELER	1,580	1,636	(56)	-3.4%	1,710	1,580	1,404	1,494	1,665	1,497	1,708					
HCC / ENSEMBLE	718	776	(58)	-7.5%	861	679	655	669	731	665	767					
McGOWEN	543	558	(15)	-2.7%	600	538	482	545	512	505	616					
DOWNTOWN TC	1,236	1,309	(73)	-5.6%	1,441	1,257	1,155	1,212	1,240	1,043	1,306					
BELL	317	332	(15)	-4.5%	370	275	279	353	421	206	318					
MAIN STREET SQUARE	1,764	1,824	(59)	-3.3%	2,178	1,765	1,498	1,532	1,536	1,759	2,082					
PRESTON	1,000	1,037	(37)	-3.6%	1,148	954	883	953	992	924	1,150					
UH - DOWNTOWN	548	581	(33)	-5.7%	613	492	493	511	588	517	624					
TOTAL	12,917	13,175	(258)	-2.0%	14,793	12,050	10,932	12,651	13,334	12,259	14,402					

LEGEND

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NOTES

- METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 23 - 24, 2011.

APRIL 2011 (FY2011) - Average Sunday - By Rail Station

	FY2011 October - April	FY2010 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	593	630	(37)	-5.8%	588	607	477	421	645	677	739					
RELIANT PARK	394	438	(44)	-10.0%	317	469	223	268	648	359	477					
SMITH LANDS	163	177	(14)	-7.8%	204	167	136	89	167	161	216					
TMC TC	849	857	(8)	-1.0%	927	844	669	666	899	917	1,022					
DRYDEN	576	585	(9)	-1.5%	617	553	479	458	598	608	721					
HERMANN HOSPITAL / ZOO	534	526	8	1.5%	595	546	419	358	523	710	590					
HERMANN PARK / RICE UNIV	302	322	(21)	-6.4%	384	228	146	129	291	338	595					
MUSEUM DISTRICT	329	379	(50)	-13.2%	390	346	254	223	337	362	391					
WHEELER	1,016	1,122	(107)	-9.5%	1,155	988	927	704	1,059	1,104	1,173					
HCC / ENSEMBLE	489	611	(122)	-20.0%	550	537	416	348	493	509	571					
McGOWEN	328	393	(66)	-16.7%	379	364	257	222	361	330	382					
DOWNTOWN TC	973	1,097	(124)	-11.3%	1,170	953	875	745	1,045	1,017	1,005					
BELL	218	225	(7)	-3.0%	220	241	171	131	286	219	258					
MAIN STREET SQUARE	1,075	1,274	(198)	-15.6%	1,209	1,097	979	762	1,058	1,141	1,283					
PRESTON	723	858	(135)	-15.7%	898	719	603	534	699	705	902					
UH - DOWNTOWN	363	434	(71)	-16.4%	348	337	297	240	421	459	441					
TOTAL	8,925	9,929	(1,004)	-10.1%	9,948	8,993	7,328	6,298	9,529	9,616	10,763					

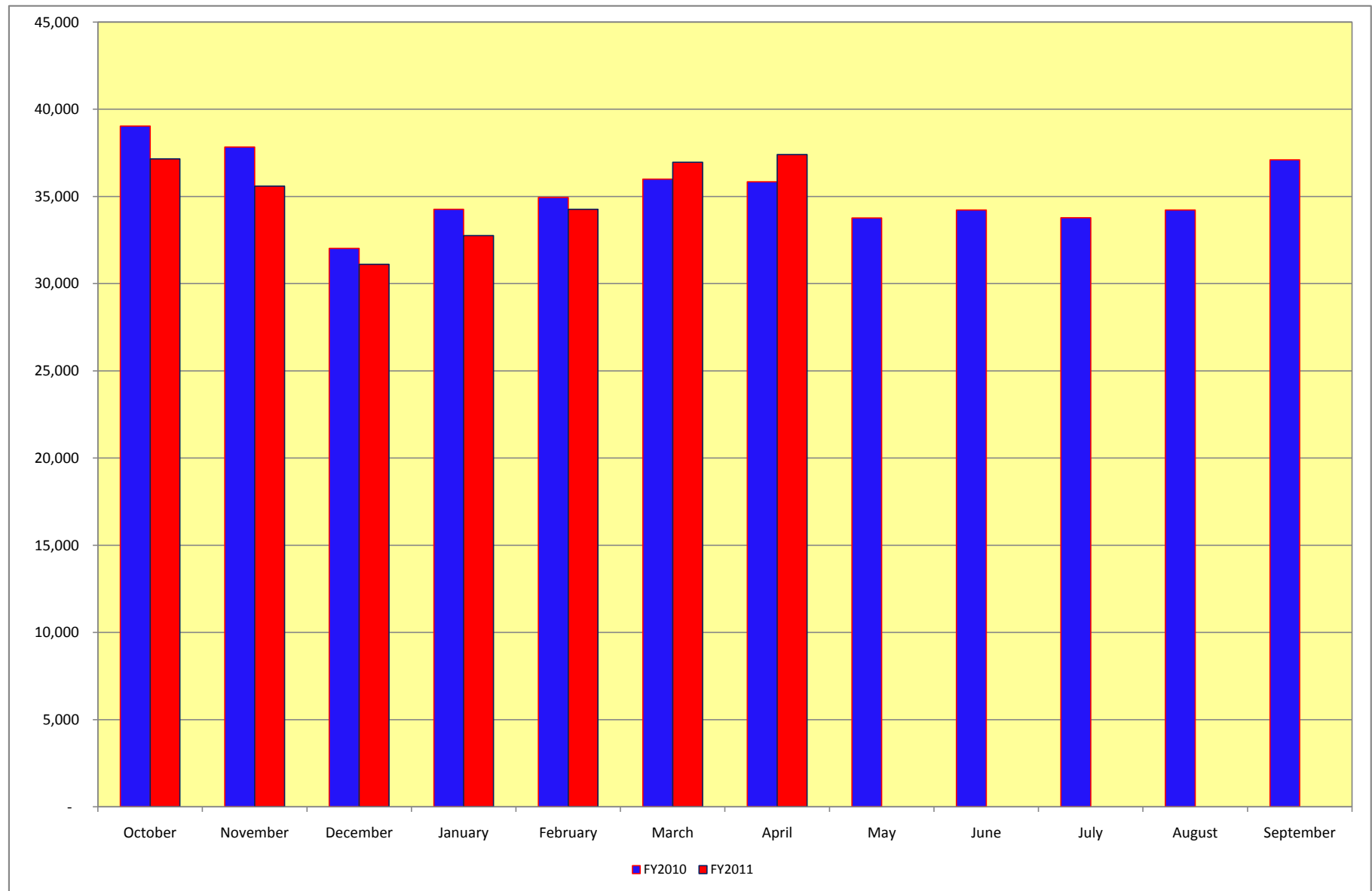
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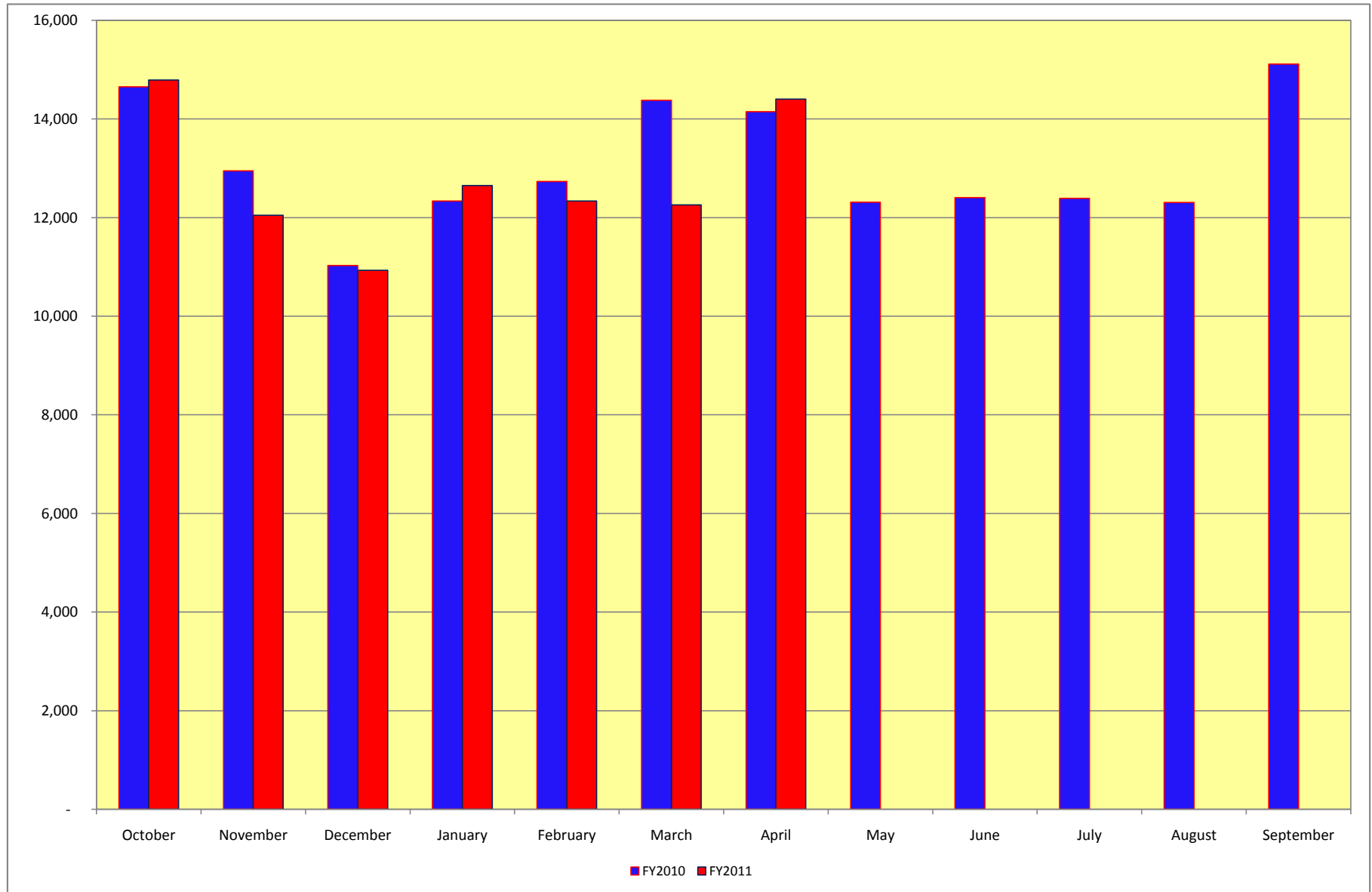
NOTES

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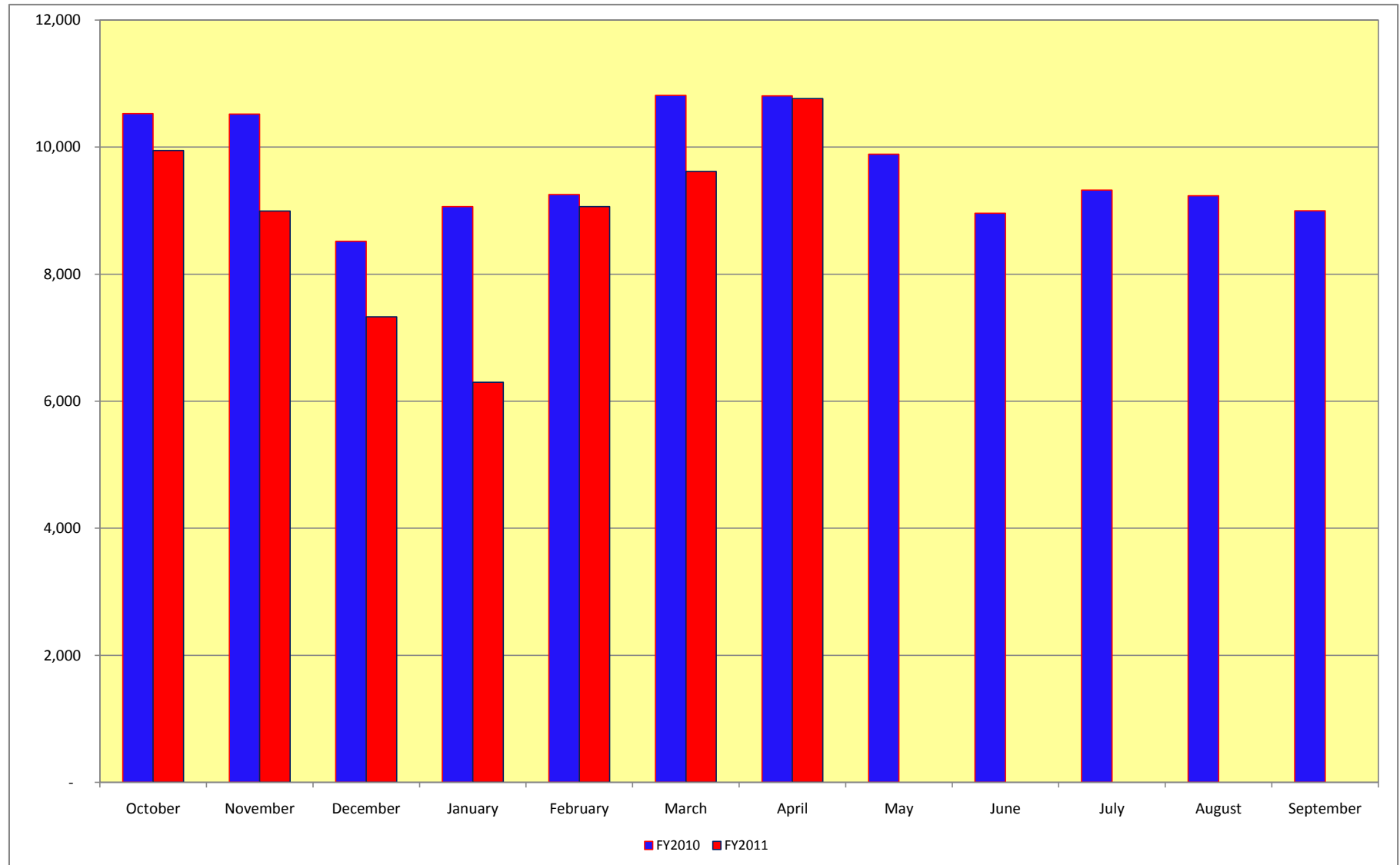
AVERAGE WEEKDAY BOARDINGS - METRORail



AVERAGE SATURDAY BOARDINGS - METRORail



AVERAGE SUNDAY BOARDINGS - METRORail



APRIL 2011 (FY2011)
METROBus Indicators - Explanation of Information

How can I evaluate the ridership (demand) and the service resources supplied to each route (supply)?

METRO uses four indicators in its comparative / route ranking model. The four indicators are:

- 1) Passenger Boardings per Revenue Mile;
- 2) Passenger Boardings per Revenue Hour;
- 3) Total Subsidy per Passenger Boarding; and
- 4) Operating Ratio.

These four factors provide a balanced weighting between effectiveness measures (the first two factors), and efficiency measures (the last two factors). By using the two effectiveness indicators, the reader can compare the effectiveness of multiple bus routes. (NOTE: With only 1 rail line, there is no opportunity to compare effectiveness with other rail lines in METRO's system at this time.)

The indicator passenger boardings per revenue mile is calculated by dividing the number of average daily passenger boardings by route by the daily number of revenue miles of service supplied on that route. The indicator passenger boardings per revenue hour is calculated by dividing the number of average daily passenger boardings by the daily number of revenue hours of service supplied on that route.

The indicators are presented in two different formats on the following pages. The first format for presentation is by route number order. Route number format allows the reader to look at the performance on one or more routes of interest. The second format for presentation is by indicator performance, highest to lowest. For ease of viewing, an additional visual presentation format has been added. Routes with indicators in the first (best) quartile are shown in white, while those in the second (next-best) quartile are shown in gray, those in the third quartile are shown in pink, and those in the fourth (worst) quartile are shown in purple.

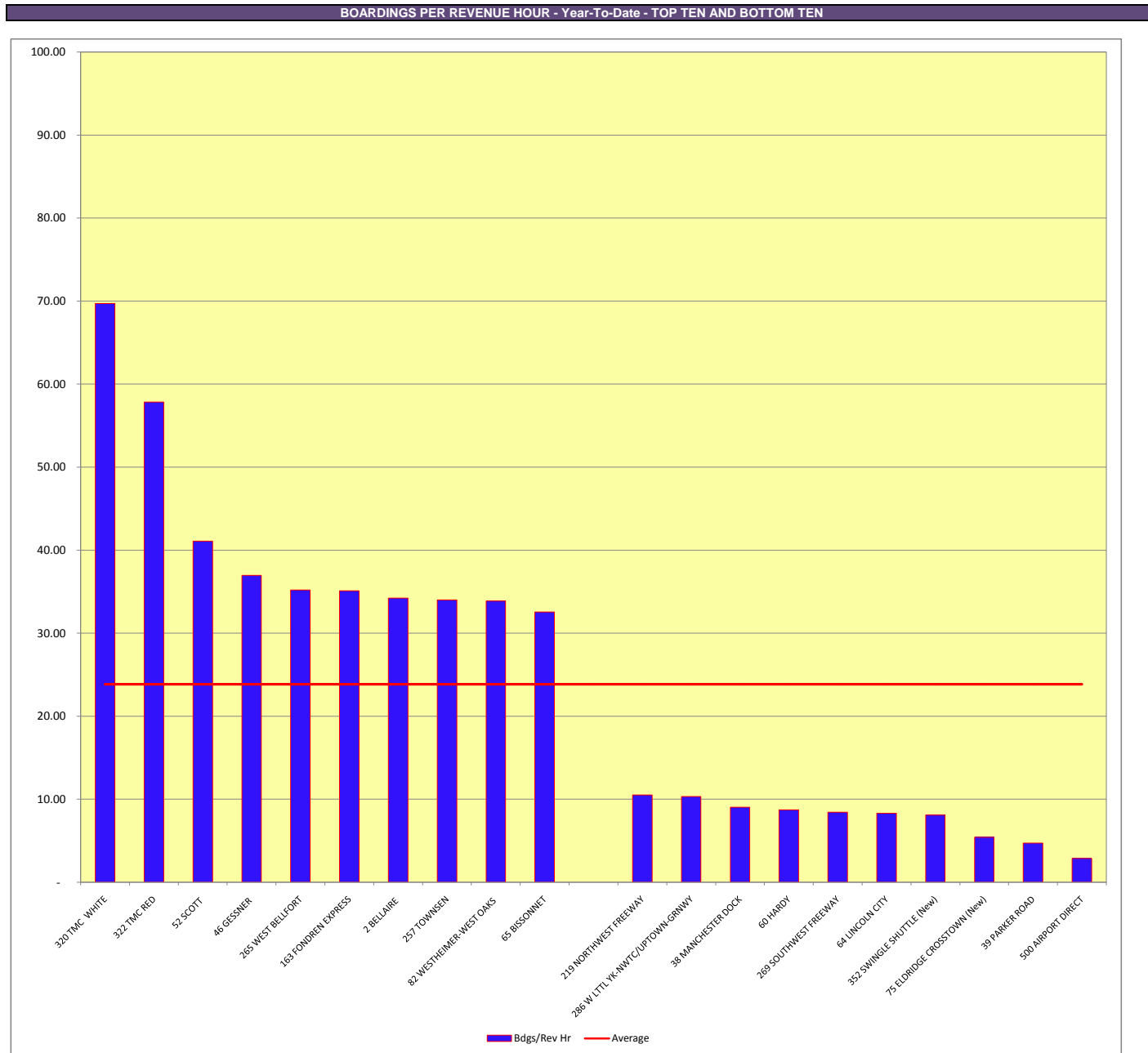
Additionally, the report includes charts showing the performance of the ten best and ten worst routes by indicator along with the average performance.

NOTE: The service levels used for these calculations are the current service levels, while the ridership used are year-to-date. The indicators on routes which had additional service added in January 2011 will be lower than expected as the anticipated ridership growth associated with this additional service has not yet occurred. The converse will also be true.

BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER			
ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	21.93	73 BELLFORT	25.32
2 BELLAIRE	34.23	75 ELDRIDGE CROSSTOWN (New)	5.42
3 LANGLEY	12.87	77 LIBERTY	14.76
3 W. GRAY	18.92	77 MLK	24.23
4 BEECHNUT	31.22	78 ALABAMA	23.77
5 KASHMERE	17.47	78 IRVINGTON	13.04
5 SOUTHMORE	24.55	79 W. LITTLE YORK	22.12
6 JENSEN	19.05	80 DOWLING	18.31
6 TANGLEWOOD	17.10	80 LYONS	21.78
8 S.MAIN	24.91	81 WESTHEIMER-SHARPSTOWN	28.83
9 N.MAIN	15.12	82 WESTHEIMER-WEST OAKS	33.88
9 GULFTON	19.46	83 LEE ROAD	22.25
10 WILLOWBEND	20.19	85 ANTOINE	23.27
11 ALMEDA	28.63	86 FM1960	24.72
11 NANCE	18.02	87 YELLOWSTONE	26.47
14 HIRAM CLARKE	22.88	88 HOBBY AIRPORT	20.54
15 FULTON	20.56	97 SETTEGAST	17.80
18 KIRBY	14.89	98 BRIARGATE	17.59
19 WILCREST	23.33	102 BUSH I.A.H EXPRESS	23.73
20 CANAL	23.89	108 VETERANS MEMORIAL EXP.	24.57
20 LONG POINT	23.23	131 MEMORIAL EXPRESS	16.65
23 CROSSTIMBERS	27.04	132 HARWIN EXPRESS	22.24
24 NORTHLINE	21.83	137 NORTHSHORE EXPRESS	24.12
25 RICHMOND	28.70	163 FONDREN EXPRESS	35.10
26 OUTER LOOP	19.84	170 MISSOURI CITY EXPRESS	24.13
27 INNER LOOP	21.62	202 KUYKENDAHL	29.81
29 TSU/UH HIRSCH	18.43	204 SPRING	31.70
30 CLINTON	10.69	209 NORTH FWY	19.92
30 CULLEN	29.16	212 SETON LAKE	21.95
32 RENWICK	16.48	214 NORTHWEST STATION	31.74
33 POST OAK	27.74	216 WEST LITTLE YORK / PINEMONT	20.29
34 MONTROSE	12.81	217 CYPRESS	26.23
35 FAIRVIEW	11.10	219 NORTHWEST FREEWAY	10.53
36 KEMPWOOD	22.12	221 KINGSLAND	30.34
36 LAWDALE	19.83	222 GRAND PARKWAY	20.40
37 EL SOL	14.25	228 ADDICKS	31.13
38 MANCHESTER DOCK	9.02	229 KATY FREEWAY	15.94
39 PARKER ROAD	4.72	236 MAXEY ROAD - BAYTOWN	24.28
40 PECORE	20.09	244 MONROE - PASADENA	19.09
40 TELEPHONE	25.67	246 BAY AREA	29.64
42 HOLMAN	20.59	247 FUQUA	31.23
44 ACRES HOMES	23.87	249 GULF FREEWAY	12.38
45 TIDWELL	29.18	255 KINGWOOD	22.11
46 GESSNER	36.96	256 EASTEX	31.70
47 HILLCROFT	25.93	257 TOWNSEN	33.99
48 NAVIGATION	13.76	259 EASTEX FREEWAY	11.74
48 W. DALLAS	12.48	261 WEST LOOP	19.68
49 CHIMNEY ROCK	14.20	262 WESTWOOD	19.83
50 HARRISBURG	24.56	265 WEST BELLFORT	35.19
50 HEIGHTS	17.88	269 SOUTHWEST FREEWAY	8.42
52 HIRSCH	17.04	274 WESTCHASE - GESSNER	18.09
52 SCOTT	41.08	283 KUYKENDAHL/GREENWAY	16.84
53 BRIAR FOREST	23.94	286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	10.33
56 AIRLINE	29.72	292 WEST BELLFORT-WESTWOOD/TMC	17.10
58 HAMMERLY	17.39	297 SOUTH POINT-MONROE/TMC	27.75
59 ALDINE MAIL	13.22	298 ADDICKS-NWTC/TMC	21.95
60 HARDY	8.71	313 ALLEN PARKWAY	13.21
60 SOUTH MacGREGOR	18.38	320 TMC WHITE	69.71
64 LINCOLN CITY	8.30	321 TMC BLUE	25.56
65 BISSONNET	32.54	322 TMC RED	57.84
66 YALE	15.21	352 SWINGLE SHUTTLE (New)	8.09
67 DAIRY ASHFORD	17.20	402 BELLAIRE QUICKLINE	18.55
68 BRAYS BAYOU	23.78	426 TMC SWIFTLINE	12.51
70 MEMORIAL	14.43	500 AIRPORT DIRECT	2.85
72 WESTVIEW	17.33		

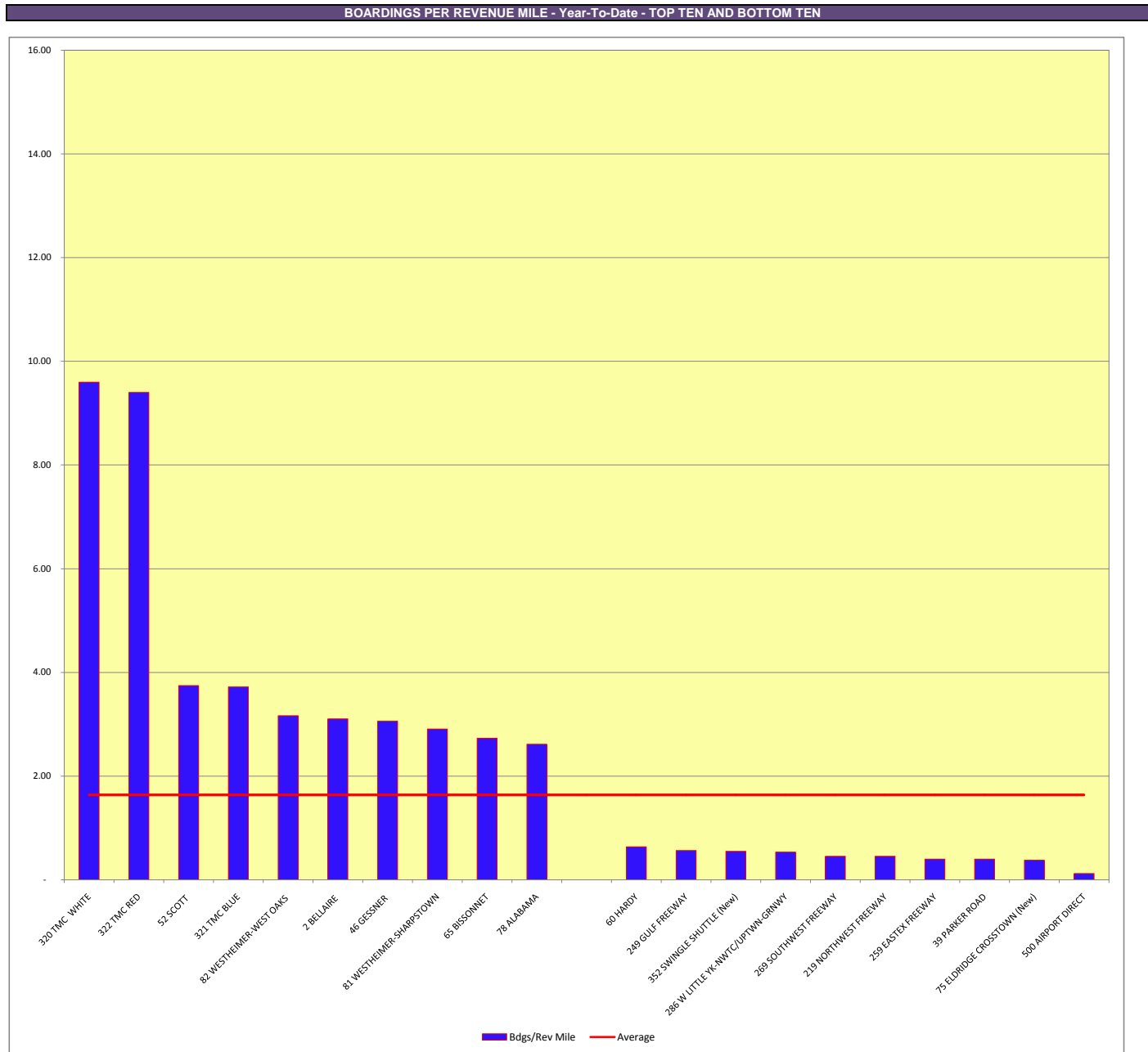
SORTED BY INDICATOR - HIGHEST TO LOWEST			
ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
320 TMC WHITE	69.71	15 FULTON	20.56
322 TMC RED	57.84	88 HOBBY AIRPORT	20.54
52 SCOTT	41.08	222 GRAND PARKWAY	20.40
46 GESSNER	36.96	216 WEST LITTLE YORK / PINEMONT	20.29
265 WEST BELLFORT	35.19	10 WILLOWBEND	20.19
163 FONDREN EXPRESS	35.10	40 PECORE	20.09
2 BELLAIRE	34.23	209 NORTH FWY	19.92
257 TOWNSEN	33.99	26 OUTER LOOP	19.84
82 WESTHEIMER-WEST OAKS	33.88	262 WESTWOOD	19.83
65 BISSONNET	32.54	36 LAWDALE	19.83
214 NORTHWEST STATION	31.74	261 WEST LOOP	19.68
256 EASTEX	31.70	9 GULFTON	19.46
204 SPRING	31.70	244 MONROE - PASADENA	19.09
247 FUQUA	31.23	6 JENSEN	19.05
4 BEECHNUT	31.22	3 W. GRAY	18.92
228 ADDICKS	31.13	402 BELLAIRE QUICKLINE	18.55
221 KINGSLAND	30.34	29 TSU/UH HIRSCH	18.43
202 KUYKENDAHL	29.81	60 SOUTH MacGREGOR	18.38
56 AIRLINE	29.72	80 DOWLING	18.31
246 BAY AREA	29.64	274 WESTCHASE - GESSNER	18.09
45 TIDWELL	29.18	11 NANCE	18.02
30 CULLEN	29.16	50 HEIGHTS	17.88
81 WESTHEIMER-SHARPSTOWN	28.83	97 SETTEGAST	17.80
25 RICHMOND	28.70	98 BRIARGATE	17.59
11 ALMEDA	28.63	5 KASHMERE	17.47
297 SOUTH POINT-MONROE/TMC	27.75	58 HAMMERLY	17.39
33 POST OAK	27.74	72 WESTVIEW	17.33
23 CROSSTIMBERS	27.04	67 DAIRY ASHFORD	17.20
87 YELLOWSTONE	26.47	6 TANGLEWOOD	17.10
217 CYPRESS	26.23	292 WEST BELLFORT-WESTWOOD/TMC	17.10
47 HILLCROFT	25.93	52 HIRSCH	17.04
40 TELEPHONE	25.67	283 KUYKENDAHL/GREENWAY	16.84
321 TMC BLUE	25.56	131 MEMORIAL EXPRESS	16.65
73 BELLFORT	25.32	32 RENWICK	16.48
8 S.MAIN	24.91	229 KATY FREEWAY	15.94
86 FM1960	24.72	66 YALE	15.21
108 VETERANS MEMORIAL EXP.	24.57	9 N.MAIN	15.12
50 HARRISBURG	24.56	18 KIRBY	14.89
5 SOUTHMORE	24.55	77 LIBERTY	14.76
236 MAXEY ROAD - BAYTOWN	24.28	70 MEMORIAL	14.43
77 MLK	24.23	37 EL SOL	14.25
170 MISSOURI CITY EXPRESS	24.13	49 CHIMNEY ROCK	14.20
137 NORTHSHORE EXPRESS	24.12	48 NAVIGATION	13.76
53 BRIAR FOREST	23.94	59 ALDINE MAIL	13.22
20 CANAL	23.89	313 ALLEN PARKWAY	13.21
44 ACRES HOMES	23.87	78 IRVINGTON	13.04
68 BRAYS BAYOU	23.78	3 LANGLEY	12.87
78 ALABAMA	23.77	34 MONTROSE	12.81
102 BUSH I.A.H EXPRESS	23.73	426 TMC SWIFTLINE	12.51
19 WILCREST	23.33	48 W. DALLAS	12.48
85 ANTOINE	23.27	249 GULF FREEWAY	12.38
20 LONG POINT	23.23	259 EASTEX FREEWAY	11.74
14 HIRAM CLARKE	22.88	35 FAIRVIEW	11.10
83 LEE ROAD	22.25	30 CLINTON	10.69
132 HARWIN EXPRESS	22.24	219 NORTHWEST FREEWAY	10.53
36 KEMPWOOD	22.12	286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	10.33
79 W. LITTLE YORK	22.12	38 MANCHESTER DOCK	9.02
255 KINGWOOD	22.11	60 HARDY	8.71
212 SETON LAKE	21.95	269 SOUTHWEST FREEWAY	8.42
298 ADDICKS-NWTC/TMC	21.95	64 LINCOLN CITY	8.30
1 HOSPITAL	21.93	352 SWINGLE SHUTTLE (New)	8.09
24 NORTHLINE	21.83	75 ELDRIDGE CROSSTOWN (New)	5.42
80 LYONS	21.78	39 PARKER ROAD	4.72
27 INNER LOOP	21.62	500 AIRPORT DIRECT	2.85
42 HOLMAN	20.59		



BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER			
ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.78	73 BELLFORT	1.96
2 BELLAIRE	3.10	75 ELDRIDGE CROSSTOWN (New)	0.38
3 LANGLEY	0.88	77 LIBERTY	1.07
3 W. GRAY	1.99	77 MLK	1.93
4 BEECHNUT	2.22	78 ALABAMA	2.61
5 KASHMERE	1.34	78 IRVINGTON	1.06
5 SOUTHMORE	2.06	79 W. LITTLE YORK	1.52
6 JENSEN	1.30	80 DOWLING	1.83
6 TANGLEWOOD	1.28	80 LYONS	1.94
8 S.MAIN	1.88	81 WESTHEIMER-SHARPSTOWN	2.91
9 N.MAIN	1.14	82 WESTHEIMER-WEST OAKS	3.16
9 GULFTON	1.54	83 LEE ROAD	1.29
10 WILLOWBEND	1.61	85 ANTOINE	1.58
11 ALMEDA	1.83	86 FM1960	1.71
11 NANCE	1.78	87 YELLOWSTONE	1.95
14 HIRAM CLARKE	1.80	88 HOBBY AIRPORT	1.38
15 FULTON	2.01	97 SETTEGAST	0.92
18 KIRBY	1.28	98 BRIARGATE	1.27
19 WILCREST	1.74	102 BUSH I.A.H EXPRESS	1.20
20 CANAL	2.35	108 VETERANS MEMORIAL EXP.	1.27
20 LONG POINT	1.42	131 MEMORIAL EXPRESS	0.88
23 CROSSTIMBERS	1.96	132 HARWIN EXPRESS	1.34
24 NORTHLINE	2.23	137 NORTHSHORE EXPRESS	1.46
25 RICHMOND	2.47	163 FONDREN EXPRESS	2.58
26 OUTER LOOP	1.71	170 MISSOURI CITY EXPRESS	1.31
27 INNER LOOP	1.86	202 KUYKENDAHL	1.14
29 TSU/UH HIRSCH	1.60	204 SPRING	1.07
30 CLINTON	0.83	209 NORTH FWY	0.74
30 CULLEN	2.17	212 SETON LAKE	1.02
32 RENWICK	1.33	214 NORTHWEST STATION	1.05
33 POST OAK	2.44	216 WEST LITTLE YORK / PINEMONT	0.80
34 MONTROSE	1.04	217 CYPRESS	0.88
35 FAIRVIEW	1.03	219 NORTHWEST FREEWAY	0.45
36 KEMPWOOD	1.59	221 KINGSLAND	0.94
36 LAWDALE	1.50	222 GRAND PARKWAY	0.65
37 EL SOL	1.29	228 ADDICKS	1.10
38 MANCHESTER DOCK	0.74	229 KATY FREEWAY	0.66
39 PARKER ROAD	0.40	236 MAXEY ROAD - BAYTOWN	0.99
40 PECORE	1.59	244 MONROE - PASADENA	0.94
40 TELEPHONE	1.93	246 BAY AREA	1.13
42 HOLMAN	2.45	247 FUQUA	1.41
44 ACRES HOMES	1.47	249 GULF FREEWAY	0.56
45 TIDWELL	1.95	255 KINGWOOD	0.71
46 GESSNER	3.06	256 EASTEX	1.12
47 HILLCROFT	2.48	257 TOWNSEN	1.18
48 NAVIGATION	1.05	259 EASTEX FREEWAY	0.40
48 W. DALLAS	1.09	261 WEST LOOP	0.98
49 CHIMNEY ROCK	1.25	262 WESTWOOD	0.81
50 HARRISBURG	2.08	265 WEST BELLFORT	1.37
50 HEIGHTS	1.40	269 SOUTHWEST FREEWAY	0.45
52 HIRSCH	1.36	274 WESTCHASE - GESSNER	0.97
52 SCOTT	3.74	283 KUYKENDAHL/GREENWAY	0.68
53 BRIAR FOREST	1.89	286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	0.53
56 AIRLINE	2.10	292 WEST BELLFORT-WESTWOOD/TMC	0.81
58 HAMMERLY	1.27	297 SOUTH POINT-MONROE/TMC	1.06
59 ALDINE MAIL	0.88	298 ADDICKS-NWTC/TMC	0.91
60 HARDY	0.63	313 ALLEN PARKWAY	1.46
60 SOUTH MacGREGOR	1.64	320 TMC WHITE	9.60
64 LINCOLN CITY	0.64	321 TMC BLUE	3.72
65 BISSONNET	2.73	322 TMC RED	9.40
66 YALE	1.27	352 SWINGLE SHUTTLE (New)	0.55
67 DAIRY ASHFORD	1.25	402 BELLAIRE QUICKLINE	1.40
68 BRAYS BAYOU	1.92	426 TMC SWIFTLINE	1.36
70 MEMORIAL	0.93	500 AIRPORT DIRECT	0.12
72 WESTVIEW	1.21		

SORTED BY INDICATOR - HIGHEST TO LOWEST			
ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
320 TMC WHITE	9.60	32 RENWICK	1.33
322 TMC RED	9.40	170 MISSOURI CITY EXPRESS	1.31
52 SCOTT	3.74	6 JENSEN	1.30
321 TMC BLUE	3.72	83 LEE ROAD	1.29
82 WESTHEIMER-WEST OAKS	3.16	37 EL SOL	1.29
2 BELLAIRE	3.10	6 TANGLEWOOD	1.28
46 GESSNER	3.06	18 KIRBY	1.28
81 WESTHEIMER-SHARPSTOWN	2.91	108 VETERANS MEMORIAL EXP.	1.27
65 BISSONNET	2.73	66 YALE	1.27
78 ALABAMA	2.61	58 HAMMERLY	1.27
163 FONDREN EXPRESS	2.58	98 BRIARGATE	1.27
47 HILLCROFT	2.48	67 DAIRY ASHFORD	1.25
25 RICHMOND	2.47	49 CHIMNEY ROCK	1.25
42 HOLMAN	2.45	72 WESTVIEW	1.21
33 POST OAK	2.44	102 BUSH I.A.H EXPRESS	1.20
20 CANAL	2.35	257 TOWNSEN	1.18
24 NORTHLINE	2.23	202 KUYKENDAHL	1.14
4 BEECHNUT	2.22	9 N.MAIN	1.14
30 CULLEN	2.17	246 BAY AREA	1.13
56 AIRLINE	2.10	256 EASTEX	1.12
50 HARRISBURG	2.08	228 ADDICKS	1.10
5 SOUTHMORE	2.06	48 W. DALLAS	1.09
15 FULTON	2.01	77 LIBERTY	1.07
3 W. GRAY	1.99	204 SPRING	1.07
73 BELLFORT	1.96	78 IRVINGTON	1.06
23 CROSSTIMBERS	1.96	297 SOUTH POINT-MONROE/TMC	1.06
87 YELLOWSTONE	1.95	214 NORTHWEST STATION	1.05
45 TIDWELL	1.95	48 NAVIGATION	1.05
80 LYONS	1.94	34 MONTROSE	1.04
77 MLK	1.93	35 FAIRVIEW	1.03
40 TELEPHONE	1.93	212 SETON LAKE	1.02
68 BRAYS BAYOU	1.92	236 MAXEY ROAD - BAYTOWN	0.99
53 BRIAR FOREST	1.89	261 WEST LOOP	0.98
8 S.MAIN	1.88	274 WESTCHASE - GESSNER	0.97
27 INNER LOOP	1.86	221 KINGSLAND	0.94
80 DOWLING	1.83	244 MONROE - PASADENA	0.94
11 ALMEDA	1.83	70 MEMORIAL	0.93
14 HIRAM CLARKE	1.80	97 SETTEGAST	0.92
1 HOSPITAL	1.78	298 ADDICKS-NWTC/TMC	0.91
11 NANCE	1.78	131 MEMORIAL EXPRESS	0.88
19 WILCREST	1.74	3 LANGLEY	0.88
26 OUTER LOOP	1.71	59 ALDINE MAIL	0.88
86 FM1960	1.71	217 CYPRESS	0.88
60 SOUTH MacGREGOR	1.64	30 CLINTON	0.83
10 WILLOWBEND	1.61	292 WEST BELLFORT-WESTWOOD/TMC	0.81
29 TSU/UH HIRSCH	1.60	262 WESTWOOD	0.81
40 PECORE	1.59	216 WEST LITTLE YORK / PINEMONT	0.80
36 KEMPWOOD	1.59	209 NORTH FWY	0.74
85 ANTOINE	1.58	38 MANCHESTER DOCK	0.74
9 GULFTON	1.54	255 KINGWOOD	0.71
79 W. LITTLE YORK	1.52	283 KUYKENDAHL/GREENWAY	0.68
36 LAWDALE	1.50	229 KATY FREEWAY	0.66
44 ACRES HOMES	1.47	222 GRAND PARKWAY	0.65
137 NORTHSHORE EXPRESS	1.46	64 LINCOLN CITY	0.64
313 ALLEN PARKWAY	1.46	60 HARDY	0.63
20 LONG POINT	1.42	249 GULF FREEWAY	0.56
247 FUQUA	1.41	352 SWINGLE SHUTTLE (New)	0.55
402 BELLAIRE QUICKLINE	1.40	286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	0.53
50 HEIGHTS	1.40	269 SOUTHWEST FREEWAY	0.45
88 HOBBY AIRPORT	1.38	219 NORTHWEST FREEWAY	0.45
265 WEST BELLFORT	1.37	259 EASTEX FREEWAY	0.40
426 TMC SWIFTLINE	1.36	39 PARKER ROAD	0.40
52 HIRSCH	1.36	75 ELDRIDGE CROSSTOWN (New)	0.38
5 KASHMERE	1.34	500 AIRPORT DIRECT	0.12
132 HARWIN EXPRESS	1.34		



APRIL 2011
(FY2011) - Saturday Indicators - Year-To-Date

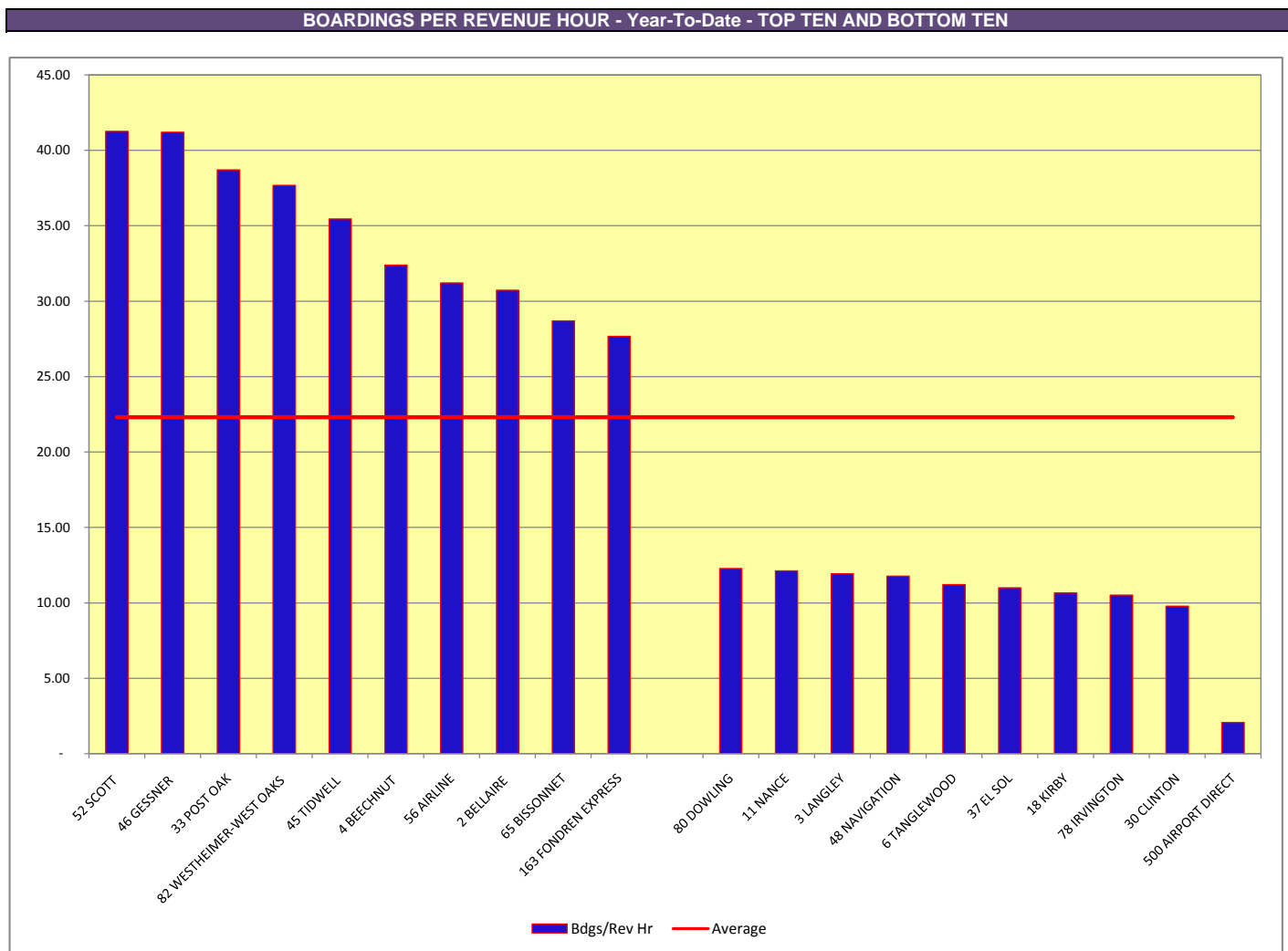
BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	20.53	46 GESSNER	41.20
2 BELLAIRE	30.73	47 HILLCROFT	16.98
3 LANGLEY	11.93	48 NAVIGATION	11.77
3 W. GRAY	27.09	49 CHIMNEY ROCK	13.01
4 BEECHNUT	32.40	50 HARRISBURG	24.35
5 KASHMERE	12.74	50 HEIGHTS	23.71
5 SOUTHMORE	19.36	52 HIRSCH	17.23
6 JENSEN	17.68	52 SCOTT	41.26
6 TANGLEWOOD	11.21	53 BRIAR FOREST	23.14
8 S.MAIN	24.34	56 AIRLINE	31.21
9 N.MAIN	13.16	58 HAMMERLY	14.70
9 GULFTON	12.56	60 SOUTH MacGREGOR	14.38
10 WILLOWBEND	18.84	65 BISSONNET	28.69
11 ALMEDA	20.51	66 YALE	13.43
11 NANCE	12.12	68 BRAYS BAYOU	20.94
14 HIRAM CLARKE	24.79	72 WESTVIEW	15.61
15 FULTON	18.22	73 BELLFORT	26.78
18 KIRBY	10.65	77 LIBERTY	14.66
19 WILCREST	22.58	77 MLK	19.43
20 CANAL	23.61	78 IRVINGTON	10.51
20 LONG POINT	20.43	79 W. LITTLE YORK	17.16
23 CROSSTIMBERS	23.78	80 DOWLING	12.28
24 NORTHLINE	20.58	80 LYONS	21.45
25 RICHMOND	26.73	81 WESTHEIMER-SHARPSTOWN	27.60
26 OUTER LOOP	19.35	82 WESTHEIMER-WEST OAKS	37.68
27 INNER LOOP	20.77	83 LEE ROAD	19.85
29 TSU/UH HIRSCH	16.09	85 ANTOINE	23.96
30 CLINTON	9.77	86 FM1960	25.36
30 CULLEN	26.70	87 YELLOWSTONE	18.49
33 POST OAK	38.70	88 HOBBY AIRPORT	14.67
36 KEMPWOOD	18.84	98 BRIARGATE	16.22
36 LAWNDAL	24.44	102 BUSH I.A.H EXPRESS	23.08
37 EL SOL	11.00	131 MEMORIAL EXPRESS	14.37
40 PECORE	13.62	132 HARWIN EXPRESS	17.66
40 TELEPHONE	26.40	137 NORTHSHORE EXPRESS	20.79
42 HOLMAN	13.13	163 FONDREN EXPRESS	27.68
44 ACRES HOMES	24.60	500 AIRPORT DIRECT	2.08
45 TIDWELL	35.45		

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
52 SCOTT	41.26	77 MLK	19.43
46 GESSNER	41.20	5 SOUTHMORE	19.36
33 POST OAK	38.70	26 OUTER LOOP	19.35
82 WESTHEIMER-WEST OAKS	37.68	10 WILLOWBEND	18.84
45 TIDWELL	35.45	36 KEMPWOOD	18.84
4 BEECHNUT	32.40	87 YELLOWSTONE	18.49
56 AIRLINE	31.21	15 FULTON	18.22
2 BELLAIRE	30.73	6 JENSEN	17.68
65 BISSONNET	28.69	132 HARWIN EXPRESS	17.66
163 FONDREN EXPRESS	27.68	52 HIRSCH	17.23
81 WESTHEIMER-SHARPSTOWN	27.60	79 W. LITTLE YORK	17.16
3 W. GRAY	27.09	47 HILLCROFT	16.98
73 BELLFORT	26.78	98 BRIARGATE	16.22
25 RICHMOND	26.73	29 TSU/UH HIRSCH	16.09
30 CULLEN	26.70	72 WESTVIEW	15.61
40 TELEPHONE	26.40	58 HAMMERLY	14.70
86 FM1960	25.36	88 HOBBY AIRPORT	14.67
14 HIRAM CLARKE	24.79	77 LIBERTY	14.66
44 ACRES HOMES	24.60	60 SOUTH MacGREGOR	14.38
36 LAWNDAL	24.44	131 MEMORIAL EXPRESS	14.37
50 HARRISBURG	24.35	40 PECORE	13.62
8 S.MAIN	24.34	66 YALE	13.43
85 ANTOINE	23.96	9 N.MAIN	13.16
23 CROSSTIMBERS	23.78	42 HOLMAN	13.13
50 HEIGHTS	23.71	49 CHIMNEY ROCK	13.01
20 CANAL	23.61	5 KASHMERE	12.74
53 BRIAR FOREST	23.14	9 GULFTON	12.56
102 BUSH I.A.H EXPRESS	23.08	80 DOWLING	12.28
19 WILCREST	22.58	11 NANCE	12.12
80 LYONS	21.45	3 LANGLEY	11.93
68 BRAYS BAYOU	20.94	48 NAVIGATION	11.77
137 NORTHSHORE EXPRESS	20.79	6 TANGLEWOOD	11.21
27 INNER LOOP	20.77	37 EL SOL	11.00
24 NORTHLINE	20.58	18 KIRBY	10.65
1 HOSPITAL	20.53	78 IRVINGTON	10.51
11 ALMEDA	20.51	30 CLINTON	9.77
20 LONG POINT	20.43	500 AIRPORT DIRECT	2.08
83 LEE ROAD	19.85		



APRIL 2011
(FY2011) - Saturday Indicators - Year-To-Date

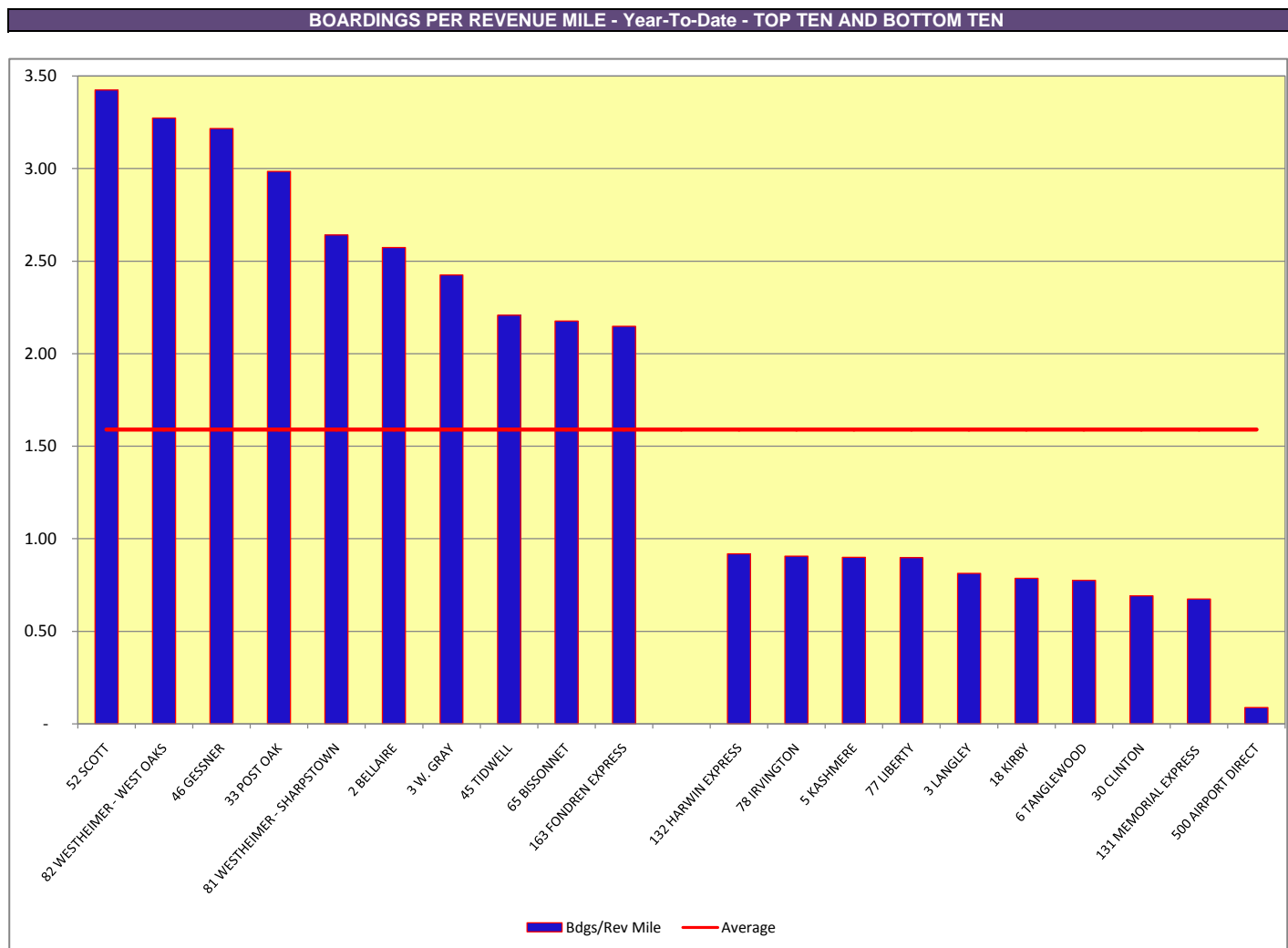
BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.43	46 GESSNER	3.22
2 BELLAIRE	2.57	47 HILLCROFT	1.43
3 LANGLEY	0.81	48 NAVIGATION	0.94
3 W. GRAY	2.43	49 CHIMNEY ROCK	0.93
4 BEECHNUT	2.08	50 HARRISBURG	1.71
5 KASHMERE	0.90	50 HEIGHTS	1.65
5 SOUTHMORE	1.44	52 HIRSCH	1.23
6 JENSEN	1.24	52 SCOTT	3.42
6 TANGLEWOOD	0.78	53 BRIAR FOREST	1.65
8 S.MAIN	1.81	56 AIRLINE	2.14
9 N.MAIN	0.97	58 HAMMERLY	1.10
9 GULFTON	0.94	60 SOUTH MacGREGOR	1.19
10 WILLOWBEND	1.40	65 BISSONNET	2.18
11 ALMEDA	1.29	66 YALE	1.10
11 NANCE	1.15	68 BRAYS BAYOU	1.56
14 HIRAM CLARKE	1.70	72 WESTVIEW	1.16
15 FULTON	1.76	73 BELLFORT	2.00
18 KIRBY	0.79	77 LIBERTY	0.90
19 WILCREST	1.44	77 MLK	1.56
20 CANAL	1.85	78 IRVINGTON	0.91
20 LONG POINT	1.10	79 W. LITTLE YORK	1.17
23 CROSSTIMBERS	1.66	80 DOWLING	1.12
24 NORTHLINE	2.03	80 LYONS	1.64
25 RICHMOND	2.12	81 WESTHEIMER-SHARPSTOWN	2.64
26 OUTER LOOP	1.40	82 WESTHEIMER-WEST OAKS	3.27
27 INNER LOOP	1.52	83 LEE ROAD	1.09
29 TSU/UH HIRSCH	1.28	85 ANTOINE	1.58
30 CLINTON	0.69	86 FM1960	1.43
30 CULLEN	1.71	87 YELLOWSTONE	1.27
33 POST OAK	2.99	88 HOBBY AIRPORT	0.94
36 KEMPWOOD	1.32	98 BRIARGATE	0.98
36 LAWDALE	1.57	102 BUSH I.A.H EXPRESS	1.01
37 EL SOL	0.99	131 MEMORIAL EXPRESS	0.67
40 PECORE	1.02	132 HARWIN EXPRESS	0.92
40 TELEPHONE	2.14	137 NORTHSHORE EXPRESS	1.09
42 HOLMAN	1.29	163 FONDREN EXPRESS	2.15
44 ACRES HOMES	1.33	500 AIRPORT DIRECT	0.09
45 TIDWELL	2.21		

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
52 SCOTT	3.42	44 ACRES HOMES	1.33
82 WESTHEIMER-WEST OAKS	3.27	36 KEMPWOOD	1.32
46 GESSNER	3.22	42 HOLMAN	1.29
33 POST OAK	2.99	11 ALMEDA	1.29
81 WESTHEIMER-SHARPSTOWN	2.64	29 TSU/UH HIRSCH	1.28
2 BELLAIRE	2.57	87 YELLOWSTONE	1.27
3 W. GRAY	2.43	6 JENSEN	1.24
45 TIDWELL	2.21	52 HIRSCH	1.23
65 BISSONNET	2.18	60 SOUTH MacGREGOR	1.19
163 FONDREN EXPRESS	2.15	79 W. LITTLE YORK	1.17
56 AIRLINE	2.14	72 WESTVIEW	1.16
40 TELEPHONE	2.14	11 NANCE	1.15
25 RICHMOND	2.12	80 DOWLING	1.12
4 BEECHNUT	2.08	58 HAMMERLY	1.10
24 NORTHLINE	2.03	20 LONG POINT	1.10
73 BELLFORT	2.00	66 YALE	1.10
20 CANAL	1.85	83 LEE ROAD	1.09
8 S.MAIN	1.81	137 NORTHSHORE EXPRESS	1.09
15 FULTON	1.76	40 PECORE	1.02
30 CULLEN	1.71	102 BUSH I.A.H EXPRESS	1.01
50 HARRISBURG	1.71	37 EL SOL	0.99
14 HIRAM CLARKE	1.70	98 BRIARGATE	0.98
23 CROSSTIMBERS	1.66	9 N.MAIN	0.97
50 HEIGHTS	1.65	9 GULFTON	0.94
53 BRIAR FOREST	1.65	88 HOBBY AIRPORT	0.94
80 LYONS	1.64	48 NAVIGATION	0.94
85 ANTOINE	1.58	49 CHIMNEY ROCK	0.93
36 LAWDALE	1.57	132 HARWIN EXPRESS	0.92
77 MLK	1.56	78 IRVINGTON	0.91
68 BRAYS BAYOU	1.56	5 KASHMERE	0.90
27 INNER LOOP	1.52	77 LIBERTY	0.90
5 SOUTHMORE	1.44	3 LANGLEY	0.81
19 WILCREST	1.44	18 KIRBY	0.79
47 HILLCROFT	1.43	6 TANGLEWOOD	0.78
1 HOSPITAL	1.43	30 CLINTON	0.69
86 FM1960	1.43	131 MEMORIAL EXPRESS	0.67
10 WILLOWBEND	1.40	500 AIRPORT DIRECT	0.09
26 OUTER LOOP	1.40		



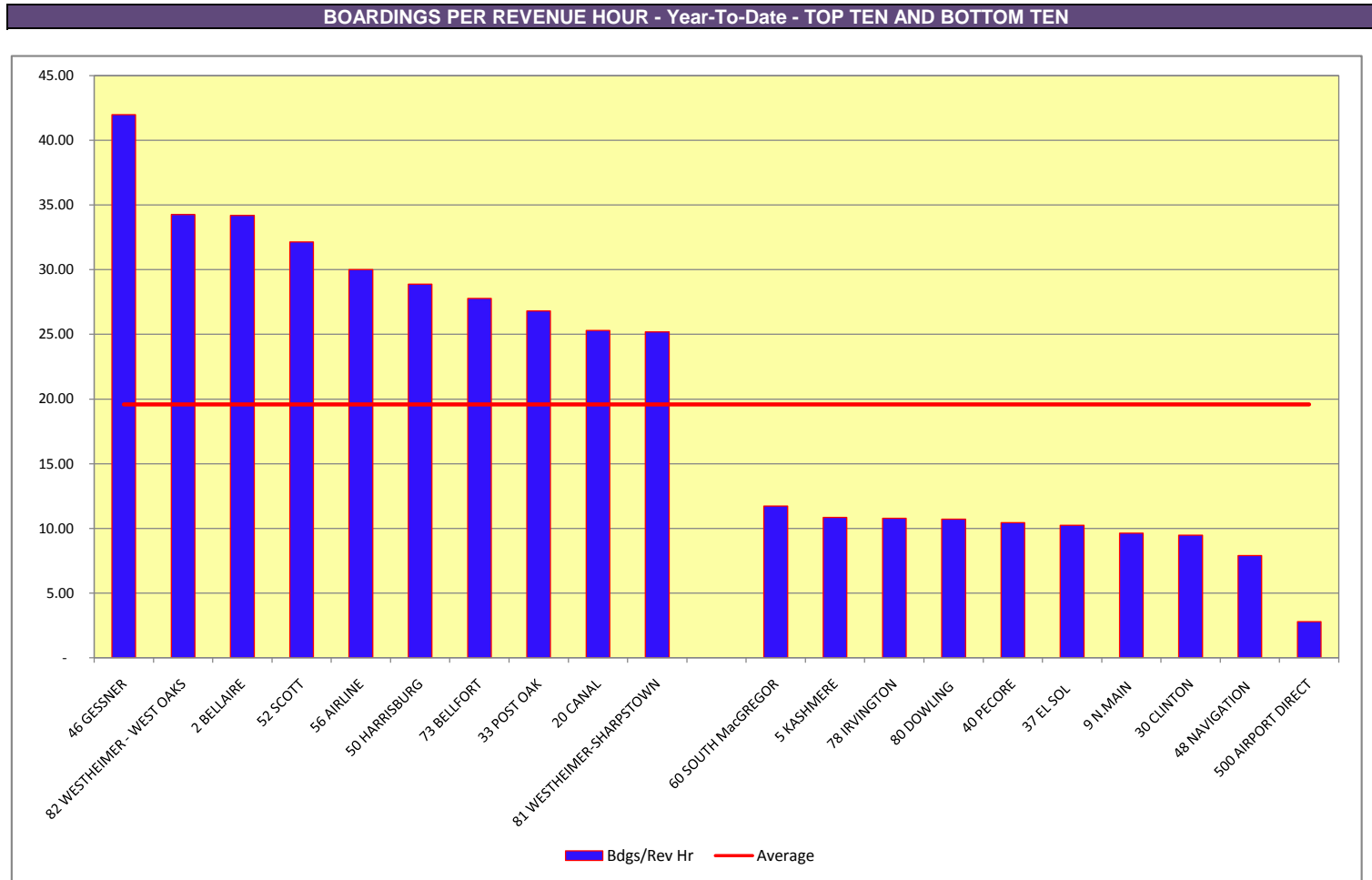
BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	16.59	45 TIDWELL	23.00
2 BELLAIRE	34.19	46 GESSNER	41.98
3 LANGLEY	11.80	47 HILLCROFT	15.65
3 W. GRAY	13.51	48 NAVIGATION	7.90
4 BEECHNUT	24.70	50 HARRISBURG	28.87
5 KASHMERE	10.86	50 HEIGHTS	17.19
5 SOUTHMORE	16.68	52 HIRSCH	13.92
6 JENSEN	12.68	52 SCOTT	32.16
8 S.MAIN	21.85	53 BRIAR FOREST	17.62
9 N.MAIN	9.64	56 AIRLINE	30.01
10 WILLOWBEND	18.74	60 SOUTH MacGREGOR	11.73
11 ALMEDA	15.50	65 BISSONNET	23.88
11 NANCE	15.94	66 YALE	13.96
14 HIRAM CLARKE	18.01	68 BRAYS BAYOU	15.24
15 FULTON	16.80	72 WESTVIEW	13.24
20 CANAL	25.30	73 BELLFORT	27.77
20 LONG POINT	21.02	77 LIBERTY	13.78
23 CROSSTIMBERS	15.57	77 MLK	15.03
24 NORTHLINE	20.33	78 IRVINGTON	10.77
25 RICHMOND	24.81	80 DOWLING	10.72
26 OUTER LOOP	14.46	80 LYONS	17.79
27 INNER LOOP	15.06	81 WESTHEIMER-SHARPSTOWN	25.19
30 CLINTON	9.47	82 WESTHEIMER-WEST OAKS	34.26
30 CULLEN	19.31	83 LEE ROAD	14.44
33 POST OAK	26.81	85 ANTOINE	19.26
36 LAWNSDALE	14.56	86 FM1960	21.66
37 EL SOL	10.25	87 YELLOWSTONE	15.13
40 PECORE	10.44	102 BUSH I.A.H EXPRESS	18.82
40 TELEPHONE	20.46	137 NORTHSHORE EXPRESS	14.58
42 HOLMAN	12.54	163 FONDREN EXPRESS	21.85
44 ACRES HOMES	19.05	500 AIRPORT DIRECT	2.80

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
46 GESSNER	41.98	1 HOSPITAL	16.59
82 WESTHEIMER-WEST OAKS	34.26	11 NANCE	15.94
2 BELLAIRE	34.19	47 HILLCROFT	15.65
52 SCOTT	32.16	23 CROSSTIMBERS	15.57
56 AIRLINE	30.01	11 ALMEDA	15.50
50 HARRISBURG	28.87	68 BRAYS BAYOU	15.24
73 BELLFORT	27.77	87 YELLOWSTONE	15.13
33 POST OAK	26.81	27 INNER LOOP	15.06
20 CANAL	25.30	77 MLK	15.03
81 WESTHEIMER-SHARPSTOWN	25.19	137 NORTHSHORE EXPRESS	14.58
25 RICHMOND	24.81	36 LAWNSDALE	14.56
4 BEECHNUT	24.70	26 OUTER LOOP	14.46
65 BISSONNET	23.88	83 LEE ROAD	14.44
45 TIDWELL	23.00	66 YALE	13.96
163 FONDREN EXPRESS	21.85	52 HIRSCH	13.92
8 S.MAIN	21.85	77 LIBERTY	13.78
86 FM1960	21.66	3 W. GRAY	13.51
20 LONG POINT	21.02	72 WESTVIEW	13.24
40 TELEPHONE	20.46	6 JENSEN	12.68
24 NORTHLINE	20.33	42 HOLMAN	12.54
30 CULLEN	19.31	3 LANGLEY	11.80
85 ANTOINE	19.26	60 SOUTH MacGREGOR	11.73
44 ACRES HOMES	19.05	5 KASHMERE	10.86
102 BUSH I.A.H EXPRESS	18.82	78 IRVINGTON	10.77
10 WILLOWBEND	18.74	80 DOWLING	10.72
14 HIRAM CLARKE	18.01	40 PECORE	10.44
80 LYONS	17.79	37 EL SOL	10.25
53 BRIAR FOREST	17.62	9 N.MAIN	9.64
50 HEIGHTS	17.19	30 CLINTON	9.47
15 FULTON	16.80	48 NAVIGATION	7.90
5 SOUTHMORE	16.68	500 AIRPORT DIRECT	2.80



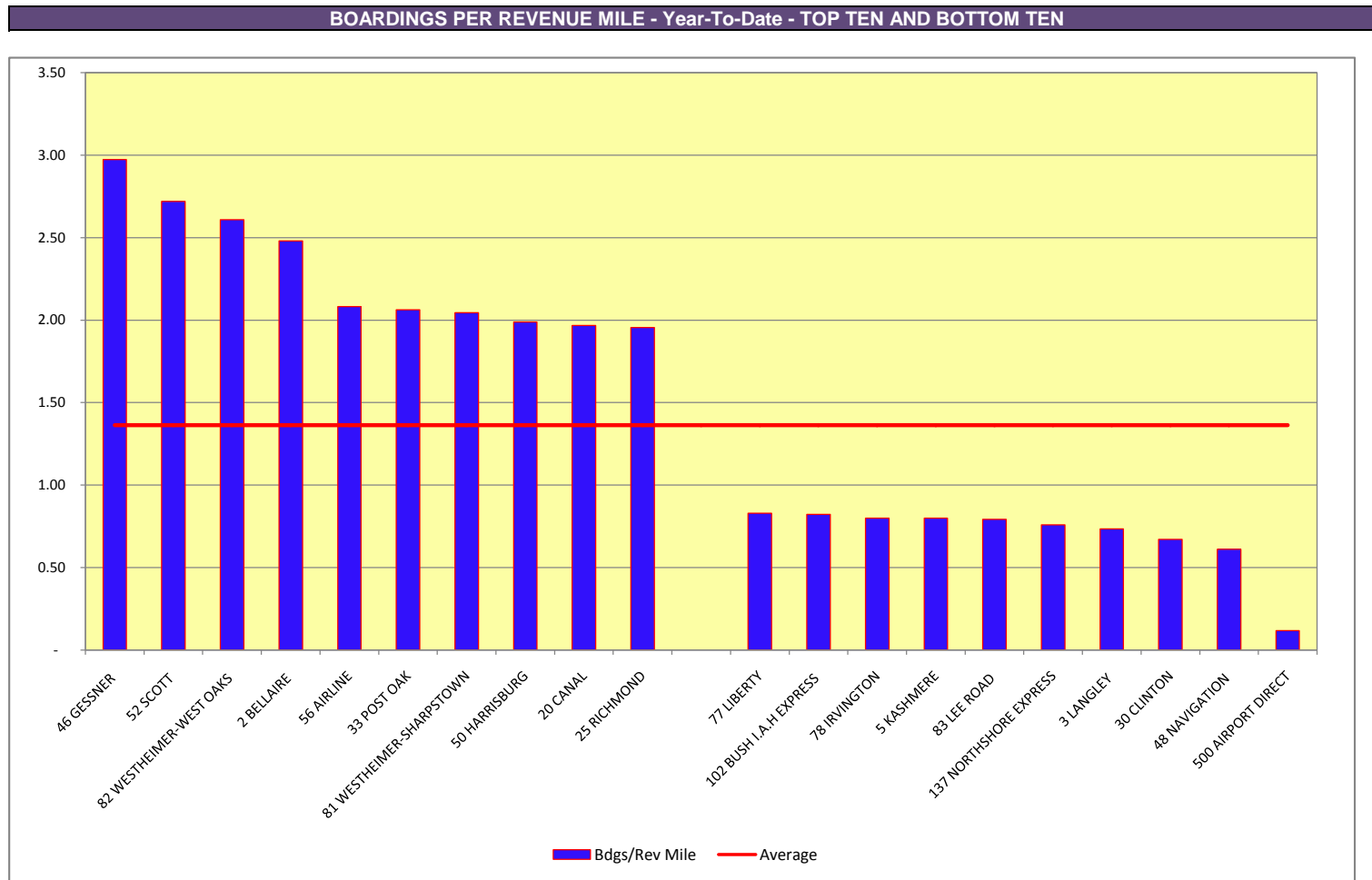
BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.28	45 TIDWELL	1.43
2 BELLAIRE	2.48	46 GESSNER	2.97
3 LANGLEY	0.73	47 HILLCROFT	1.25
3 W. GRAY	1.47	48 NAVIGATION	0.61
4 BEECHNUT	1.57	50 HARRISBURG	1.99
5 KASHMERE	0.80	50 HEIGHTS	1.15
5 SOUTHMORE	1.18	52 HIRSCH	0.99
6 JENSEN	0.99	52 SCOTT	2.72
8 S.MAIN	1.33	53 BRIAR FOREST	1.26
9 N.MAIN	0.89	56 AIRLINE	2.08
10 WILLOWBEND	1.06	60 SOUTH MacGREGOR	0.97
11 ALMEDA	0.90	65 BISSONNET	1.71
11 NANCE	1.37	66 YALE	1.05
14 HIRAM CLARKE	1.41	68 BRAYS BAYOU	1.15
15 FULTON	1.49	72 WESTVIEW	0.98
20 CANAL	1.97	73 BELLFORT	1.89
20 LONG POINT	1.15	77 LIBERTY	0.83
23 CROSSTIMBERS	1.09	77 MLK	1.15
24 NORTHLINE	1.78	78 IRVINGTON	0.80
25 RICHMOND	1.95	80 DOWLING	1.04
26 OUTER LOOP	1.04	80 LYONS	1.38
27 INNER LOOP	1.10	81 WESTHEIMER-SHARPSTOWN	2.05
30 CLINTON	0.67	82 WESTHEIMER-WEST OAKS	2.61
30 CULLEN	1.24	83 LEE ROAD	0.79
33 POST OAK	2.06	85 ANTOINE	1.29
36 LAWNSDALE	1.07	86 FM1960	1.18
37 EL SOL	0.93	87 YELLOWSTONE	1.08
40 PECORE	0.84	102 BUSH I.A.H EXPRESS	0.82
40 TELEPHONE	1.44	137 NORTHSHORE EXPRESS	0.76
42 HOLMAN	1.36	163 FONDREN EXPRESS	1.64
44 ACRES HOMES	0.98	500 AIRPORT DIRECT	0.12

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
46 GESSNER	2.97	50 HEIGHTS	1.15
52 SCOTT	2.72	77 MLK	1.15
82 WESTHEIMER-WEST OAKS	2.61	20 LONG POINT	1.15
2 BELLAIRE	2.48	68 BRAYS BAYOU	1.15
56 AIRLINE	2.08	27 INNER LOOP	1.10
33 POST OAK	2.06	23 CROSSTIMBERS	1.09
81 WESTHEIMER-SHARPSTOWN	2.05	87 YELLOWSTONE	1.08
50 HARRISBURG	1.99	36 LAWNSDALE	1.07
20 CANAL	1.97	10 WILLOWBEND	1.06
25 RICHMOND	1.95	66 YALE	1.05
73 BELLFORT	1.89	26 OUTER LOOP	1.04
24 NORTHLINE	1.78	80 DOWLING	1.04
65 BISSONNET	1.71	52 HIRSCH	0.99
163 FONDREN EXPRESS	1.64	6 JENSEN	0.99
4 BEECHNUT	1.57	72 WESTVIEW	0.98
15 FULTON	1.49	44 ACRES HOMES	0.98
3 W. GRAY	1.47	60 SOUTH MacGREGOR	0.97
40 TELEPHONE	1.44	37 EL SOL	0.93
45 TIDWELL	1.43	11 ALMEDA	0.90
14 HIRAM CLARKE	1.41	9 N.MAIN	0.89
80 LYONS	1.38	40 PECORE	0.84
11 NANCE	1.37	77 LIBERTY	0.83
42 HOLMAN	1.36	102 BUSH I.A.H EXPRESS	0.82
8 S.MAIN	1.33	78 IRVINGTON	0.80
85 ANTOINE	1.29	5 KASHMERE	0.80
1 HOSPITAL	1.28	83 LEE ROAD	0.79
53 BRIAR FOREST	1.26	137 NORTHSHORE EXPRESS	0.76
47 HILLCROFT	1.25	3 LANGLEY	0.73
30 CULLEN	1.24	30 CLINTON	0.67
86 FM1960	1.18	48 NAVIGATION	0.61
5 SOUTHMORE	1.18	500 AIRPORT DIRECT	0.12



APRIL 2011 (FY2011)

Composite of Boardings and Indicators by Route - Explanation of Information

How can I compare the weekday, Saturday, and Sunday services on a particular route?

The following section of the report presents the average daily boardings, boardings per revenue hour, and boardings per revenue mile for each route. Some routes operate only on weekdays, while other routes operate only on weekdays and Saturdays. Cells that would show data for Saturdays and Sundays where service is not operated are shaded for ease of viewing.

How can I compare the performance of a particular route within a given category?

METRO's Service Planning section has categorized each route into one of the following service categories:

- Local - Radial
- Local - Crosstown
- Local - Circulator
- Local - Limited
- Local - Shuttle
- Park & Ride - CBD Peak Period
- Park & Ride - CBD Off-Peak Period
- Park & Ride - Secondary Activity Centers

A consolidated summary of average daily boardings, boardings per revenue hour, and boardings per revenue mile are provided. Additionally, charts show a relative comparison of the performance of each of these service category groups in these two effectiveness indicators for weekday, Saturday, and Sunday.

Composite - APRIL 2011 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
1 HOSPITAL	4,393	1,847	1,265	22.52	20.94	18.15	1.83	1.46	1.40
2 BELLAIRE	8,473	5,727	3,649	37.03	33.14	38.17	3.36	2.77	2.77
3 LANGLEY	1,012	503	423	13.23	12.72	12.93	0.91	0.87	0.80
3 W. GRAY	693	462	264	19.45	28.90	14.79	2.05	2.59	1.62
4 BEECHNUT	4,313	2,449	1,915	33.06	33.60	27.11	2.36	2.16	1.73
5 KASHMERE	1,823	1,013	681	18.01	14.98	11.24	1.38	1.06	0.83
5 SOUTHMORE	2,553	1,518	932	25.30	22.77	17.27	2.13	1.70	1.22
6 JENSEN	1,641	1,094	874	19.69	19.09	12.45	1.34	1.34	0.97
6 TANGLEWOOD	917	429		17.67	12.10		1.33	0.84	
8 S.MAIN	2,783	1,449	773	25.81	25.46	22.48	1.94	1.89	1.37
9 N.MAIN	966	466	467	15.74	14.12	10.28	1.19	1.03	0.95
9 GULFTON	1,375	733		20.26	13.47		1.60	1.01	
10 WILLOWBEND	1,110	727	311	21.16	20.23	16.55	1.69	1.51	0.93
11 ALMEDA	1,655	931	460	31.12	20.71	17.09	1.98	1.30	0.99
11 NANCE	923	628	304	19.59	12.24	17.58	1.93	1.16	1.51
14 HIRAM CLARKE	2,287	1,451	1,027	22.19	25.13	18.52	1.74	1.72	1.45
15 FULTON	2,029	1,415	957	22.34	19.56	17.85	2.18	1.89	1.58
18 KIRBY	788	326		15.25	11.60		1.31	0.86	
19 WILCREST	1,292	602		24.61	20.73		1.84	1.32	
20 CANAL	1,799	1,255	1,062	25.08	25.77	27.77	2.47	2.02	2.16
20 LONG POINT	2,277	1,452	1,260	24.38	22.31	23.08	1.49	1.20	1.26
23 CROSSTIMBERS	1,950	744	419	28.10	25.33	15.61	2.04	1.77	1.09
24 NORTHLINE	1,880	1,461	1,127	22.75	21.32	21.09	2.32	2.11	1.85
25 RICHMOND	5,440	3,048	1,620	28.30	27.73	23.42	2.43	2.20	1.84
26 OUTER LOOP	2,011	850	540	20.93	20.42	16.50	1.80	1.47	1.19
27 INNER LOOP	2,222	974	592	22.65	22.19	16.83	1.95	1.62	1.23
29 TSU/UH HIRSCH	1,490	754		18.22	16.03		1.58	1.27	
30 CLINTON	594	363	332	11.29	10.19	9.32	0.87	0.72	0.66
30 CULLEN	2,914	1,836	1,253	30.78	27.84	18.99	2.29	1.78	1.22
32 RENWICK	842			17.35			1.40		
33 POST OAK	4,923	2,451	1,816	29.10	38.66	28.72	2.56	2.98	2.21
34 MONTROSE	518			13.57			1.10		
35 FAIRVIEW	455			11.39			1.05		
36 KEMPWOOD	1,618	724		22.26	19.21		1.60	1.34	
36 LAWNSDALE	1,537	914	584	19.95	24.92	13.61	1.51	1.60	1.00
37 EL SOL	640	454	453	15.32	12.42	12.35	1.38	1.12	1.12
38 MANCHESTER DOCKS	81			6.99			0.57		
39 PARKER ROAD	12			2.59			0.22		
40 PECORE	2,071	1,097	699	21.00	14.13	11.62	1.66	1.05	0.94
40 TELEPHONE	3,282	1,770	1,555	26.84	27.40	22.76	2.02	2.22	1.60
42 HOLMAN	1,785	652	251	21.23	12.22	12.84	2.53	1.20	1.39
44 ACRES HOMES	3,210	2,174	1,370	24.80	25.42	18.89	1.52	1.37	0.97
45 TIDWELL	3,010	1,812	1,207	30.18	35.56	23.68	2.01	2.21	1.48
46 GESSNER	5,039	3,294	1,920	39.57	44.11	46.74	3.28	3.45	3.31
47 HILLCROFT	1,048	792	399	27.09	17.73	15.78	2.59	1.49	1.26
48 NAVIGATION	749	389	248	14.70	12.01	8.23	1.12	0.96	0.64
48 W. DALLAS	704			13.33			1.16		
49 CHIMNEY ROCK	533	342		14.62	13.48		1.29	0.97	
50 HARRISBURG	3,837	2,468	1,760	26.01	25.30	32.20	2.21	1.77	2.22
50 HEIGHTS	2,698	1,579	1,048	18.94	24.64	19.18	1.48	1.72	1.28

Shading indicates that the route does not operate service on that day.

Composite - APRIL 2011 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
52 HIRSCH	2,926	2,044	1,430	17.00	17.49	15.30	1.35	1.25	1.09
52 SCOTT	5,226	3,273	2,256	40.99	41.88	35.35	3.73	3.48	2.99
53 BRIAR FOREST	4,156	1,775	1,217	24.41	23.29	17.45	1.93	1.66	1.24
56 AIRLINE	5,147	4,196	3,888	31.18	34.08	33.01	2.20	2.33	2.29
58 HAMMERLY	770	419		18.74	14.11		1.37	1.06	
59 ALDINE MAIL	275			14.10			0.93		
60 HARDY	270			8.25			0.60		
60 SOUTH MacGREGOR	885	555	312	17.40	15.48	12.01	1.56	1.28	1.00
64 LINCOLN CITY	253			8.38			0.65		
65 BISSONNET	6,492	3,283	2,488	34.23	26.90	25.21	2.87	2.04	1.80
66 YALE	1,732	1,382	874	15.65	13.49	14.87	1.31	1.10	1.12
67 DAIRY ASHFORD	732			17.07			1.24		
68 BRAYS BAYOU	3,882	1,782	1,136	23.75	22.18	17.51	1.92	1.65	1.32
70 MEMORIAL	639			15.09			0.97		
72 WESTVIEW	831	562	455	19.38	17.23	15.96	1.35	1.28	1.18
73 BELLFORT	4,453	2,775	1,245	25.05	27.13	27.14	1.94	2.03	1.85
75 ELDRIDGE CROSSTOWN	372			6.31			0.44		
77 LIBERTY	1,695	1,034	832	15.19	15.15	14.94	1.10	0.93	0.90
77 MLK	3,565	1,856	1,199	24.92	20.08	16.30	1.99	1.62	1.25
78 ALABAMA	764			25.94			2.85		
78 IRVINGTON	679	522	318	14.23	11.51	11.33	1.16	0.99	0.84
79 WEST LITTLE YORK	1,284	765		23.14	17.19		1.59	1.17	
80 DOWLING	792	452	340	19.28	12.71	11.85	1.93	1.16	1.15
80 LYONS	1,111	874	596	22.93	22.20	19.66	2.05	1.70	1.52
81 WESTHEIMER-SHARPSTOWN	4,985	3,306	2,391	28.51	28.78	27.36	2.88	2.75	2.22
82 WESTHEIMER-WEST OAKS	7,019	4,984	3,639	37.06	38.73	37.25	3.46	3.37	2.84
83 LEE ROAD	876	623	414	21.03	20.21	14.55	1.22	1.11	0.80
85 ANTOINE	4,227	2,490	1,742	24.31	26.44	20.74	1.65	1.74	1.39
86 FM1960	2,819	1,693	1,134	24.82	25.12	21.72	1.72	1.41	1.19
87 SUNNYSIDE	2,572	1,146	640	27.88	20.70	14.94	2.06	1.42	1.06
88 HOBBY AIRPORT	2,213	1,336		21.89	14.51		1.48	0.93	
97 SETTEGAST	292			18.64			0.97		
98 BRIARGATE	629	237		19.90	16.94		1.44	1.02	
102 BUSH I.A.H EXPRESS	2,627	1,830	1,504	24.32	24.89	20.52	1.23	1.09	0.90
108 VETERANS MEMORIAL EXP.	2,571			25.91			1.34		
131 MEMORIAL EXPRESS	1,645	596		17.87	13.72		0.94	0.64	
132 HARWIN EXPRESS	2,367	644		23.70	17.23		1.43	0.90	
137 NORTHSHORE EXPRESS	2,200	1,061	684	25.27	21.15	16.22	1.53	1.11	0.84
163 FONDREN EXPRESS	6,953	4,439	3,047	36.22	29.06	23.18	2.67	2.25	1.74
170 MISSOURI CITY EXPRESS	385			25.41			1.38		
202 KUYKENDAHL	2,081			32.42			1.24		
204 SPRING	1,428			33.84			1.14		
209 NORTH FWY	584			21.84			0.81		
212 SETON LAKE	691			23.42			1.08		
214 NORTHWEST STATION	2,616			34.15			1.13		
216 W LITTLE YORK	692			21.63			0.86		
217 CYPRESS	1,229			28.36			0.95		
219 NW FREEWAY	265			12.87			0.55		
221 KINGSLAND	2,415			31.86			0.99		
222 GRAND PARKWAY	686			22.45			0.72		

Shading indicates that the route does not operate service on that day.

Composite - APRIL 2011 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
228 ADDICKS	2,011			32.16			1.14		
229 KATY FREEWAY	446			17.66			0.73		
236 MAXEY ROAD - BAYTOWN	672			26.78			1.09		
244 MONROE - PASADENA	566			21.64			1.06		
246 BAY AREA	1,856			32.80			1.26		
247 FUQUA	925			32.94			1.49		
249 GULF FREEWAY	384			13.94			0.63		
255 KINGWOOD	1,049			23.53			0.76		
256 EASTEX	910			35.81			1.27		
257 TOWNSEN	994			36.57			1.26		
259 EASTEX FREEWAY	265			12.51			0.42		
261 WEST LOOP	440			22.13			1.11		
262 WESTWOOD	709			21.79			0.89		
265 WEST BELLFORT	2,545			35.33			1.38		
269 SOUTHWEST FREEWAY	18			9.67			0.52		
274 WESTCHASE/GESSNER	482			18.93			1.02		
283 KUYKENDAH/GRNWAY	415			20.01			0.81		
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	319			12.68			0.65		
292 W. BELL-WWOOD/TMC	672			17.67			0.84		
297 S POINT-MONROE/TMC	982			29.15			1.12		
298 ADDICKS-NWTC/TMC	1,188			23.38			0.97		
313 ALLEN PARKWAY	418			14.02			1.55		
320 TMC WHITE	3,936			70.76			9.74		
321 TMC BLUE	955			25.98			3.78		
322 TMC RED	1,102			59.40			9.65		
352 SWINGLE SHUTTLE	144			8.80			0.60		
402 BELLAIRE QUICKLINE	758			21.35			1.61		
426 TMC SWIFTLINE	262			13.25			1.44		
500 AIRPORT DIRECT	283	215	423	4.82	3.66	7.21	0.20	0.15	0.30
TOTAL	234,623	109,902	70,278	24.95	23.29	21.06	1.71	1.66	1.47

¹ Route 237 Baytown began operation on October 1, 2007 (FY2008); data are combined with Route 236 Maxey Road.

Route 245 Pasadena began operation on April 3, 2009 (FY2009); data are combined with Route 244 Monroe.

² Route 352 Swingle Shuttle began operation on June 1, 2010 (FY2010).

³ Route 75 Energy Corridor (now 75 Eldridge Crosstown) began operation on January 25, 2010 (FY2010)

⁴ METRO made significant route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 32 Renwick. The layover on the 32 Renwick was relocated and travel times were adjusted for more reliable service.

B) 36 Kempwood / 46 Gessner / 58 Hammerly. Route realignments were made to the 36 Kempwood, 46 Gessner and 58 Hammerly to simplify the routes.

C) 75 Energy Corridor / 67 Dairy Ashford. The 75 Energy Corridor and 67 Dairy Ashford were re-structured. As part of the re-structuring, the 75 Energy Corridor was renamed the 75 Eldridge Crosstown.

In addition, two one-way loops on the 75 were eliminated and the route was extended to the Mission Bend P & R as well as a change in mid-day frequencies and later PM service.

The re-structuring of the 67 Dairy Ashford extended the route to the Addicks P & R and improved headways.

D) 81 Westheimer - Sharpstown / 82 Westheimer - West Oaks. There was a realignment of trips from the 81 Westheimer - Sharpstown to the 82 Westheimer - West Oaks due to increased demand.

E) 87 Sunnyside. The 87 Sunnyside was extended to the HCC South Campus.

F) 137 Northshore. Headways were improved to provide additional weekend service.

G) 352 Swingle Shuttle. Additional trips were added to the 352 Swingle Shuttle to accommodate demand.

H) 426 TMC Swiftline. Two additional earlier AM Westbound trips were added.

I) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
1 HOSPITAL	4,393	1,847	1,265	22.52	20.94	18.15	1.83	1.46	1.40
3 LANGLEY	1,012	503	423	13.23	12.72	12.93	0.91	0.87	0.80
3 W. GRAY	693	462	264	19.45	28.90	14.79	2.05	2.59	1.62
5 KASHMERE	1,823	1,013	681	18.01	14.98	11.24	1.38	1.06	0.83
5 SOUTHMORE	2,553	1,518	932	25.30	22.77	17.27	2.13	1.70	1.22
6 JENSEN	1,641	1,094	874	19.69	19.09	12.45	1.34	1.34	0.97
6 TANGLEWOOD	917	429		17.67	12.10		1.33	0.84	
8 S.MAIN	2,783	1,449	773	25.81	25.46	22.48	1.94	1.89	1.37
9 N.MAIN	966	466	467	15.74	14.12	10.28	1.19	1.03	0.95
9 GULFTON	1,375	733		20.26	13.47		1.60	1.01	
10 WILLOWBEND	1,110	727	311	21.16	20.23	16.55	1.69	1.51	0.93
11 ALMEDA	1,655	931	460	31.12	20.71	17.09	1.98	1.30	0.99
11 NANCE	923	628	304	19.59	12.24	17.58	1.93	1.16	1.51
14 HIRAM CLARKE	2,287	1,451	1,027	22.19	25.13	18.52	1.74	1.72	1.45
15 FULTON	2,029	1,415	957	22.34	19.56	17.85	2.18	1.89	1.58
18 KIRBY	788	326		15.25	11.60		1.31	0.86	
20 CANAL	1,799	1,255	1,062	25.08	25.77	27.77	2.47	2.02	2.16
20 LONG POINT	2,277	1,452	1,260	24.38	22.31	23.08	1.49	1.20	1.26
24 NORTHLINE	1,880	1,461	1,127	22.75	21.32	21.09	2.32	2.11	1.85
25 RICHMOND	5,440	3,048	1,620	28.30	27.73	23.42	2.43	2.20	1.84
30 CLINTON	594	363	332	11.29	10.19	9.32	0.87	0.72	0.66
30 CULLEN	2,914	1,836	1,253	30.78	27.84	18.99	2.29	1.78	1.22
35 FAIRVIEW	455			11.39			1.05		
36 KEMPWOOD	1,618	724		22.26	19.21		1.60	1.34	
36 LAWDALE	1,537	914	584	19.95	24.92	13.61	1.51	1.60	1.00
40 PECORE	2,071	1,097	699	21.00	14.13	11.62	1.66	1.05	0.94
40 TELEPHONE	3,282	1,770	1,555	26.84	27.40	22.76	2.02	2.22	1.60
44 ACRES HOMES	3,210	2,174	1,370	24.80	25.42	18.89	1.52	1.37	0.97
48 NAVIGATION	749	389	248	14.70	12.01	8.23	1.12	0.96	0.64
48 W. DALLAS	704			13.33			1.16		

Shading indicates that the route does not operate service on that day.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
50 HARRISBURG	3,837	2,468	1,760	26.01	25.30	32.20	2.21	1.77	2.22
50 HEIGHTS	2,698	1,579	1,048	18.94	24.64	19.18	1.48	1.72	1.28
52 HIRSCH	2,926	2,044	1,430	17.00	17.49	15.30	1.35	1.25	1.09
52 SCOTT	5,226	3,273	2,256	40.99	41.88	35.35	3.73	3.48	2.99
53 BRIAR FOREST	4,156	1,775	1,217	24.41	23.29	17.45	1.93	1.66	1.24
56 AIRLINE	5,147	4,196	3,888	31.18	34.08	33.01	2.20	2.33	2.29
60 HARDY	270			8.25			0.60		
60 SOUTH MacGREGOR	885	555	312	17.40	15.48	12.01	1.56	1.28	1.00
65 BISSONNET	6,492	3,283	2,488	34.23	26.90	25.21	2.87	2.04	1.80
66 YALE	1,732	1,382	874	15.65	13.49	14.87	1.31	1.10	1.12
68 BRAYS BAYOU	3,882	1,782	1,136	23.75	22.18	17.51	1.92	1.65	1.32
70 MEMORIAL	639			15.09			0.97		
77 LIBERTY	1,695	1,034	832	15.19	15.15	14.94	1.10	0.93	0.90
77 MLK	3,565	1,856	1,199	24.92	20.08	16.30	1.99	1.62	1.25
78 ALABAMA	764			25.94			2.85		
78 IRVINGTON	679	522	318	14.23	11.51	11.33	1.16	0.99	0.84
79 WEST LITTLE YORK	1,284	765		23.14	17.19		1.59	1.17	
80 DOWLING	792	452	340	19.28	12.71	11.85	1.93	1.16	1.15
80 LYONS	1,111	874	596	22.93	22.20	19.66	2.05	1.70	1.52
81 WESTHEIMER-SHARPSTOWN	4,985	3,306	2,391	28.51	28.78	27.36	2.88	2.75	2.22
82 WESTHEIMER-WEST OAKS	7,019	4,984	3,639	37.06	38.73	37.25	3.46	3.37	2.84
85 ANTOINE	4,227	2,490	1,742	24.31	26.44	20.74	1.65	1.74	1.39
LOCAL - RADIAL	119,486	70,097	47,316	23.70	22.66	20.25	1.89	1.68	1.46

Shading indicates that the route does not operate service on that day.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CROSSTOWN									
2 BELLAIRE	8,473	5,727	3,649	37.03	33.14	38.17	3.36	2.77	2.77
4 BEECHNUT	4,313	2,449	1,915	33.06	33.60	27.11	2.36	2.16	1.73
19 WILCREST	1,292	602		24.61	20.73		1.84	1.32	
23 CROSSTIMBERS	1,950	744	419	28.10	25.33	15.61	2.04	1.77	1.09
26 OUTER LOOP	2,011	850	540	20.93	20.42	16.50	1.80	1.47	1.19
27 INNER LOOP	2,222	974	592	22.65	22.19	16.83	1.95	1.62	1.23
29 TSU/UH HIRSCH	1,490	754		18.22	16.03		1.58	1.27	
32 RENWICK	842			17.35			1.40		
33 POST OAK	4,923	2,451	1,816	29.10	38.66	28.72	2.56	2.98	2.21
34 MONTROSE	518			13.57			1.10		
42 HOLMAN	1,785	652	251	21.23	12.22	12.84	2.53	1.20	1.39
45 TIDWELL	3,010	1,812	1,207	30.18	35.56	23.68	2.01	2.21	1.48
46 GESSNER	5,039	3,294	1,920	39.57	44.11	46.74	3.28	3.45	3.31
47 HILLCROFT	1,048	792	399	27.09	17.73	15.78	2.59	1.49	1.26
49 CHIMNEY ROCK	533	342		14.62	13.48		1.29	0.97	
58 HAMMERLY	770	419		18.74	14.11		1.37	1.06	
59 ALDINE MAIL	275			14.10			0.93		
67 DAIRY ASHFORD	732			17.07			1.24		
72 WESTVIEW	831	562	455	19.38	17.23	15.96	1.35	1.28	1.18
73 BELLFORT	4,453	2,775	1,245	25.05	27.13	27.14	1.94	2.03	1.85
75 ELDRIDGE CROSSTOWN	372			6.31			0.44		
86 FM1960	2,819	1,693	1,134	24.82	25.12	21.72	1.72	1.41	1.19
LOCAL - CROSSTOWN	49,699	26,892	15,542	26.21	27.41	26.44	2.11	2.03	1.83

Shading indicates that the route does not operate service on that day.

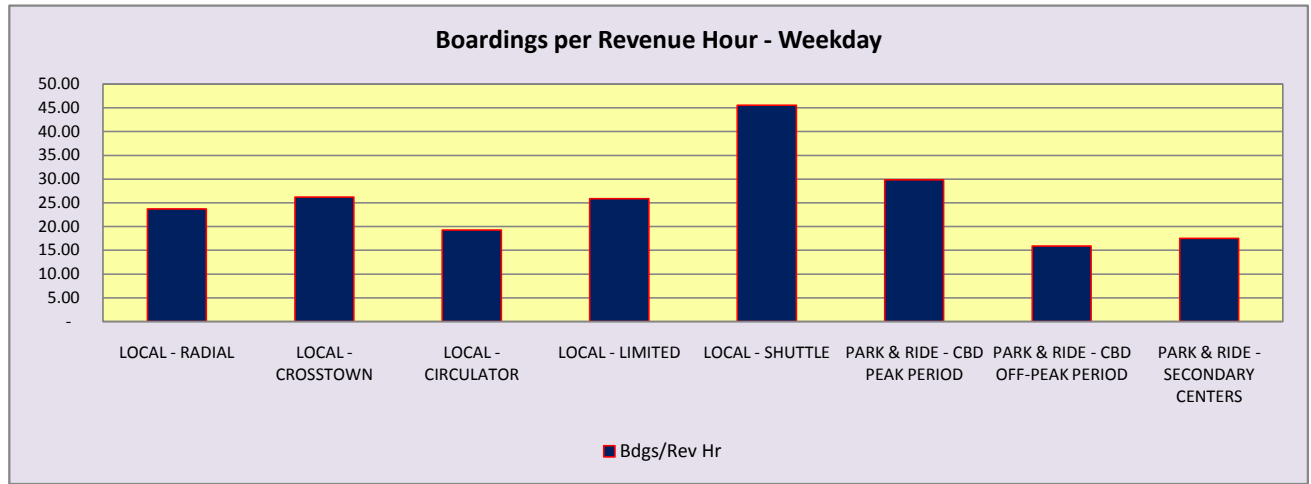
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CIRCULATOR									
37 EL SOL	640	454	453	15.32	12.42	12.35	1.38	1.12	1.12
38 MANCHESTER DOCKS	81			6.99			0.57		
39 PARKER ROAD	12			2.59			0.22		
64 LINCOLN CITY	253			8.38			0.65		
83 LEE ROAD	876	623	414	21.03	20.21	14.55	1.22	1.11	0.80
87 SUNNYSIDE	2,572	1,146	640	27.88	20.70	14.94	2.06	1.42	1.06
97 SETTEGAST	292			18.64			0.97		
98 BRIARGATE	629	237		19.90	16.94		1.44	1.02	
352 SWINGLE SHUTTLE	144			8.80			0.60		
LOCAL - CIRCULATOR	5,497	2,460	1,506	19.25	17.99	13.96	1.37	1.23	0.99
LOCAL - LIMITED									
88 HOBBY AIRPORT	2,213	1,336		21.89	14.51		1.48	0.93	
102 BUSH I.A.H EXPRESS	2,627	1,830	1,504	24.32	24.89	20.52	1.23	1.09	0.90
108 VETERANS MEMORIAL EXP.	2,571			25.91			1.34		
131 MEMORIAL EXPRESS	1,645	596		17.87	13.72		0.94	0.64	
132 HARWIN EXPRESS	2,367	644		23.70	17.23		1.43	0.90	
137 NORTHSHORE EXPRESS	2,200	1,061	684	25.27	21.15	16.22	1.53	1.11	0.84
163 FONDREN EXPRESS	6,953	4,439	3,047	36.22	29.06	23.18	2.67	2.25	1.74
402 BELLAIRE QUICKLINE	758			21.35			1.61		
426 TMC SWIFTLINE	262			13.25			1.44		
LOCAL - LIMITED	21,597	9,905	5,234	25.88	22.05	21.20	1.58	1.29	1.24
LOCAL - SHUTTLE									
313 ALLEN PARKWAY	418			14.02			1.55		
320 TMC WHITE	3,936			70.76			9.74		
321 TMC BLUE	955			25.98			3.78		
322 TMC RED	1,102			59.40			9.65		
LOCAL - SHUTTLE	6,411			45.55			6.16		

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
PARK & RIDE - CBD PEAK PERIOD									
202 KUYKENDAHL	2,081			32.42			1.24		
204 SPRING	1,428			33.84			1.14		
212 SETON LAKE	691			23.42			1.08		
214 NORTHWEST STATION	2,616			34.15			1.13		
216 W LITTLE YORK	692			21.63			0.86		
217 CYPRESS	1,229			28.36			0.95		
221 KINGSLAND	2,415			31.86			0.99		
222 GRAND PARKWAY	686			22.45			0.72		
228 ADDICKS	2,011			32.16			1.14		
236 MAXEY ROAD - BAYTOWN	672			26.78			1.09		
244 MONROE - PASADENA	566			21.64			1.06		
246 BAY AREA	1,856			32.80			1.26		
247 FUQUA	925			32.94			1.49		
255 KINGWOOD	1,049			23.53			0.76		
256 EASTEX	910			35.81			1.27		
257 TOWNSEN	994			36.57			1.26		
261 WEST LOOP	440			22.13			1.11		
262 WESTWOOD	709			21.79			0.89		
265 WEST BELLFORT	2,545			35.33			1.38		
274 WESTCHASE/GESSNER	482			18.93			1.02		
PARK & RIDE - CBD PEAK PERIOD	24,996			29.82			1.10		
PARK & RIDE - CBD OFF-PEAK PERIOD									
209 NORTH FWY	584			21.84			0.81		
219 NW FREEWAY	265			12.87			0.55		
229 KATY FREEWAY	446			17.66			0.73		
249 GULF FREEWAY	384			13.94			0.63		
259 EASTEX FREEWAY	265			12.51			0.42		
269 SOUTHWEST FREEWAY	18			9.67			0.52		
PARK & RIDE - CBD OFF-PEAK PERIOD	1,962			15.93			0.64		
PARK & RIDE - SECONDARY CENTERS									
170 MISSOURI CITY EXPRESS	385			25.41			1.38		
283 KUYKENDAHL/GREENWAY	415			20.01			0.81		
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	319			12.68			0.65		
292 W. BELL-WWOOD/TMC	672			17.67			0.84		
297 S POINT-MONROE/TMC	982			29.15			1.12		
298 ADDICKS-NWTC/TMC	1,188			23.38			0.97		
500 AIRPORT DIRECT	283	215	423	4.82	3.66	7.21	0.20	0.15	0.30
PARK & RIDE - SECONDARY CENTERS	4,245	215	423	17.52	3.66	7.21	0.76	0.15	0.30

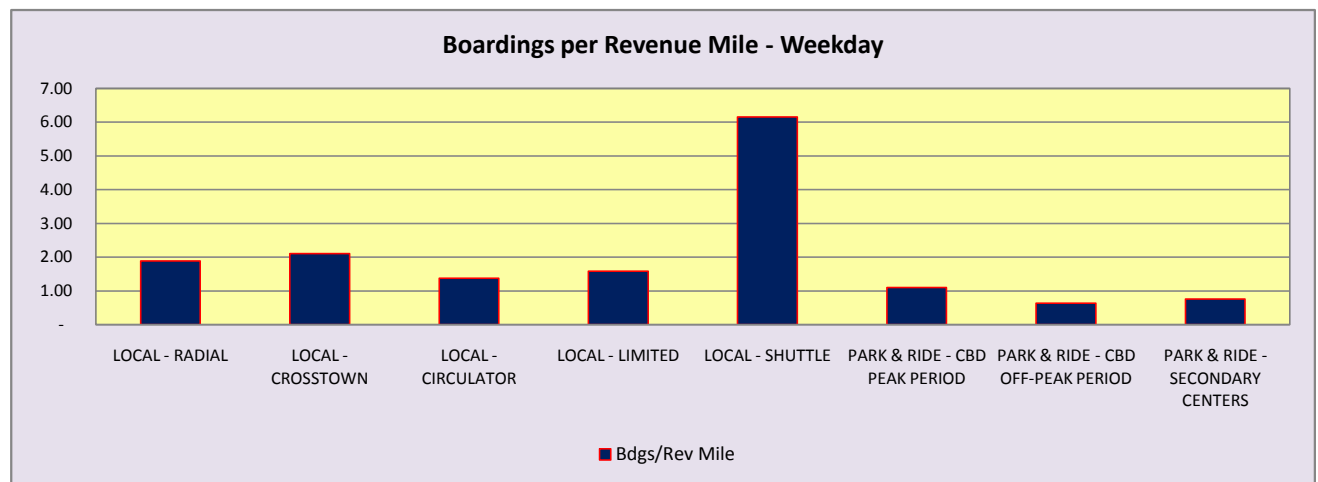
Shading indicates that the route does not operate service on that day.

INDICATORS BY SERVICE TYPE - WEEKDAY

	Weekday Bdgs/Rev Hr
LOCAL - RADIAL	23.70
LOCAL - CROSSTOWN	26.21
LOCAL - CIRCULATOR	19.25
LOCAL - LIMITED	25.88
LOCAL - SHUTTLE	45.55
PARK & RIDE - CBD PEAK PERIOD	29.82
PARK & RIDE - CBD OFF-PEAK PERIOD	15.93
PARK & RIDE - SECONDARY CENTERS	17.52

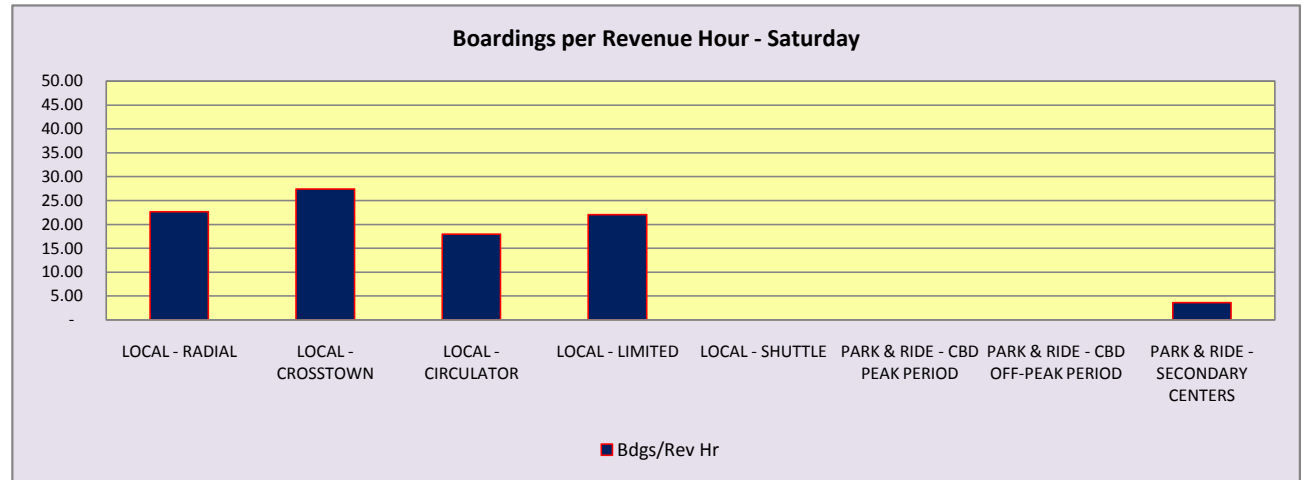


	Weekday Bdgs/Rev Mile
LOCAL - RADIAL	1.89
LOCAL - CROSSTOWN	2.11
LOCAL - CIRCULATOR	1.37
LOCAL - LIMITED	1.58
LOCAL - SHUTTLE	6.16
PARK & RIDE - CBD PEAK PERIOD	1.10
PARK & RIDE - CBD OFF-PEAK PERIOD	0.64
PARK & RIDE - SECONDARY CENTERS	0.76

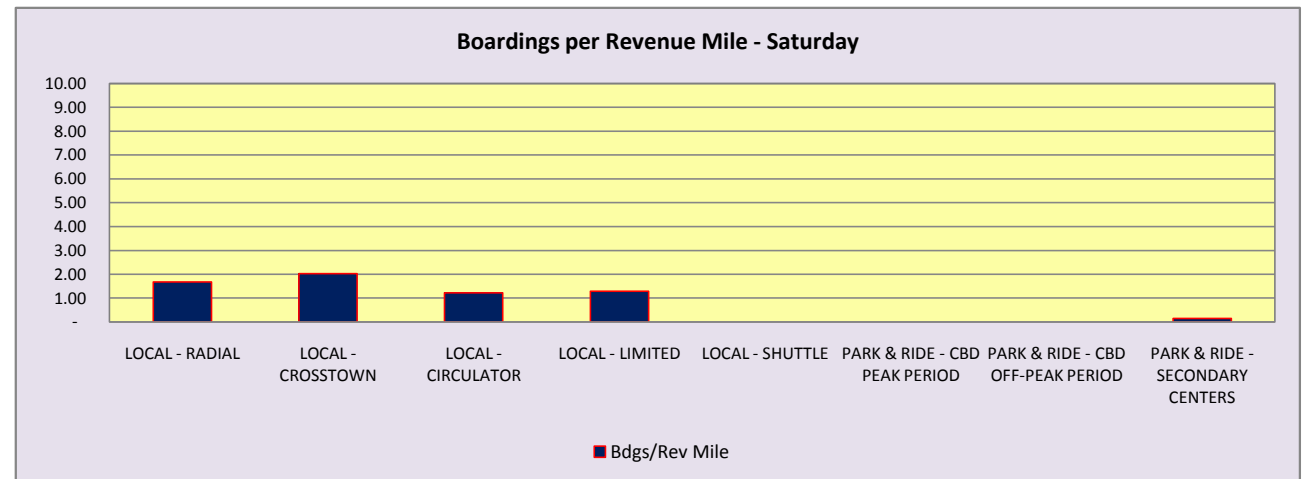


INDICATORS BY SERVICE TYPE - SATURDAY

	Saturday Bdgs/Rev Hr
LOCAL - RADIAL	22.66
LOCAL - CROSSTOWN	27.41
LOCAL - CIRCULATOR	17.99
LOCAL - LIMITED	22.05
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	3.66

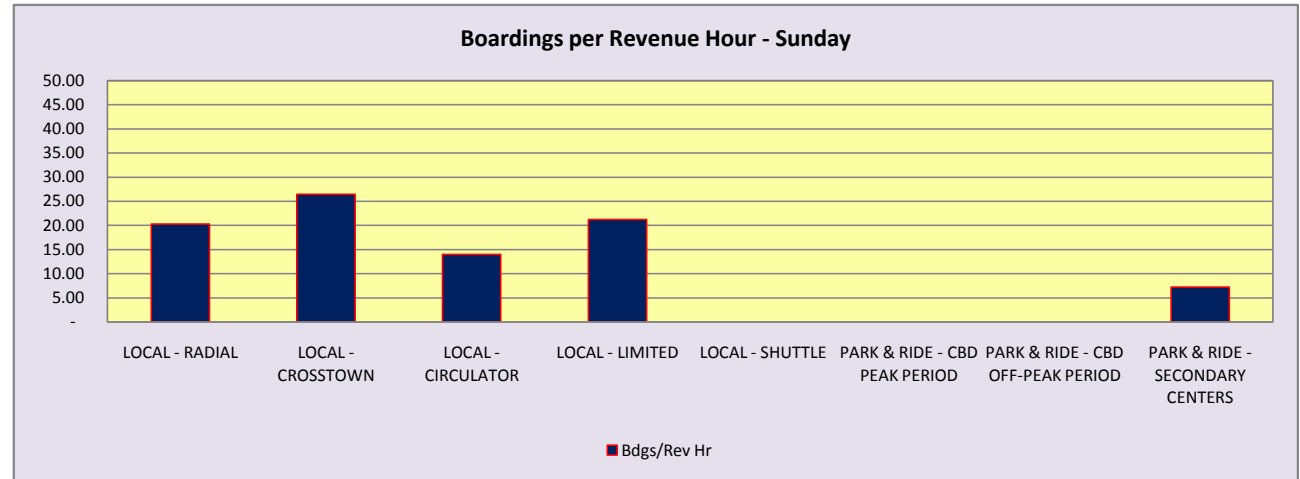


	Saturday Bdgs/Rev Mile
LOCAL - RADIAL	1.68
LOCAL - CROSSTOWN	2.03
LOCAL - CIRCULATOR	1.23
LOCAL - LIMITED	1.29
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	0.15

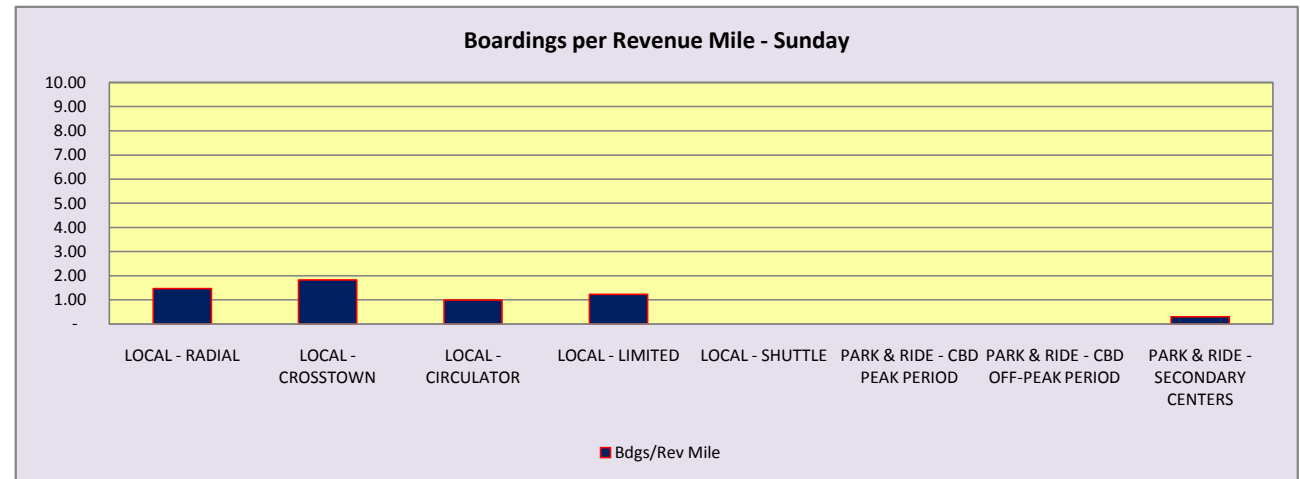


INDICATORS BY SERVICE TYPE - SUNDAY

	Sunday Bdgs/Rev Hr
LOCAL - RADIAL	20.25
LOCAL - CROSSTOWN	26.44
LOCAL - CIRCULATOR	13.96
LOCAL - LIMITED	21.20
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	7.21



	Sunday Bdgs/Rev Mile
LOCAL - RADIAL	1.46
LOCAL - CROSSTOWN	1.83
LOCAL - CIRCULATOR	0.99
LOCAL - LIMITED	1.24
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	0.30



APRIL 2011 (FY2011)
Core Routes - Explanation of Information

Introduction

Prior to Hurricanes Rita (September 2005) and Ike (September 2008), METRO developed a list of priority routes to be returned to service first after the threat of damage had passed. The routes were chosen for their geographical coverage as well as for their ridership and / or service to one or more public hospitals.

The Core Routes are:

- 1 Hospital
- 2 Bellaire
- 8 South Main
- 20 Canal / 20 Long Point
- 25 Richmond
- 40 Pecore / 40 Telephone
- 50 Harrisburg / 50 Heights
- 52 Hirsch / 52 Scott
- 56 Airline
- 65 Bissonnet
- 77 Liberty / 77 MLK
- 81 Westheimer - Sharpstown
- 82 Westheimer - West Oaks
- 163 Fondren

Core Routes

ROUTE		Ridership Trend - Year-To-Date				Indicators - Current Month					
			FY2011 October - April	FY2010 October - April	Change	% Change	April 2011 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
WEEKDAY											
1	HOSPITAL	WEEKDAY	4,278	4,273	6	0.1%	4,393	2,403.92	195.11	1.83	22.52
2	BELLAIRE	WEEKDAY	7,832	7,270	562	7.7%	8,473	2,523.91	228.78	3.36	37.03
8	S.MAIN	WEEKDAY	2,686	2,515	171	6.8%	2,783	1,430.84	107.80	1.94	25.81
20	CANAL	WEEKDAY	1,713	1,820	(107)	-5.9%	1,799	729.65	71.72	2.47	25.08
20	LONG POINT	WEEKDAY	2,169	2,018	151	7.5%	2,277	1,530.47	93.37	1.49	24.38
25	RICHMOND	WEEKDAY	5,517	5,240	277	5.3%	5,440	2,234.48	192.21	2.43	28.30
40	PECORE	WEEKDAY	1,981	1,933	48	2.5%	2,071	1,245.87	98.62	1.66	21.00
40	TELEPHONE	WEEKDAY	3,139	3,052	87	2.9%	3,282	1,626.38	122.27	2.02	26.84
50	HARRISBURG	WEEKDAY	3,623	3,673	(50)	-1.4%	3,837	1,738.78	147.50	2.21	26.01
50	HEIGHTS	WEEKDAY	2,548	2,577	(29)	-1.1%	2,698	1,820.80	142.48	1.48	18.94
52	HIRSCH	WEEKDAY	2,932	2,891	41	1.4%	2,926	2,162.36	172.13	1.35	17.00
52	SCOTT	WEEKDAY	5,238	5,748	(510)	-8.9%	5,226	1,399.20	127.49	3.73	40.99
56	AIRLINE	WEEKDAY	4,907	4,483	423	9.4%	5,147	2,338.41	165.10	2.20	31.18
65	BISSONNET	WEEKDAY	6,171	6,616	(445)	-6.7%	6,492	2,260.71	189.62	2.87	34.23
77	LIBERTY	WEEKDAY	1,647	1,599	48	3.0%	1,695	1,535.71	111.58	1.10	15.19
77	MLK	WEEKDAY	3,466	3,626	(160)	-4.4%	3,565	1,792.45	143.04	1.99	24.92
81	WESTHEIMER-SHARPSTOWN	WEEKDAY	5,040	5,383	(342)	-6.4%	4,985	1,733.55	174.85	2.88	28.51
82	WESTHEIMER-WEST OAKS	WEEKDAY	6,417	5,747	670	11.7%	7,019	2,028.54	189.38	3.46	37.06
163	FONDREN EXPRESS	WEEKDAY	6,737	6,970	(233)	-3.3%	6,953	2,607.76	191.95	2.67	36.22
Subtotals - Core - WEEKDAY			78,041	77,435	606	0.8%	81,058	35,143.79	2,865.00	2.31	28.29
Totals - All Local Routes - WEEKDAY			195,784	196,790	(1,006)	-0.5%	203,420	103,892.26	8,004.78	1.96	25.41

Core Routes

ROUTE		Ridership Trend - Year-To-Date				Indicators - Current Month					
			FY2011 October - April	FY2010 October - April	Change	% Change	April 2011 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
SATURDAY											
1	HOSPITAL	SATURDAY	1,811	1,548	263	17.0%	1,847	1,266.72	88.20	1.46	20.94
2	BELLAIRE	SATURDAY	5,310	4,967	343	6.9%	5,727	2,063.72	172.80	2.77	33.14
8	S.MAIN	SATURDAY	1,385	1,299	86	6.6%	1,449	765.57	56.92	1.89	25.46
20	CANAL	SATURDAY	1,149	1,162	(13)	-1.1%	1,255	622.09	48.68	2.02	25.77
20	LONG POINT	SATURDAY	1,330	1,375	(45)	-3.3%	1,452	1,206.57	65.09	1.20	22.31
25	RICHMOND	SATURDAY	2,939	2,903	36	1.2%	3,048	1,387.70	109.95	2.20	27.73
40	PECORE	SATURDAY	1,057	960	97	10.1%	1,097	1,041.28	77.60	1.05	14.13
40	TELEPHONE	SATURDAY	1,706	1,706	1	0.0%	1,770	798.71	64.62	2.22	27.40
50	HARRISBURG	SATURDAY	2,376	2,172	203	9.4%	2,468	1,390.78	97.57	1.77	25.30
50	HEIGHTS	SATURDAY	1,519	1,464	55	3.8%	1,579	919.26	64.07	1.72	24.64
52	HIRSCH	SATURDAY	2,014	1,989	25	1.2%	2,044	1,635.18	116.83	1.25	17.49
52	SCOTT	SATURDAY	3,225	3,043	183	6.0%	3,273	941.68	78.17	3.48	41.88
56	AIRLINE	SATURDAY	3,842	3,736	107	2.9%	4,196	1,798.40	123.12	2.33	34.08
65	BISSONNET	SATURDAY	3,502	3,560	(58)	-1.6%	3,283	1,609.04	122.05	2.04	26.90
77	LIBERTY	SATURDAY	1,001	1,024	(23)	-2.3%	1,034	1,115.15	68.28	0.93	15.15
77	MLK	SATURDAY	1,796	2,105	(309)	-14.7%	1,856	1,148.93	92.43	1.62	20.08
81	WESTHEIMER-SHARPSTOWN	SATURDAY	3,171	3,338	(167)	-5.0%	3,306	1,200.38	114.90	2.75	28.78
82	WESTHEIMER-WEST OAKS	SATURDAY	4,849	4,483	365	8.1%	4,984	1,480.82	128.68	3.37	38.73
163	FONDREN EXPRESS	SATURDAY	4,227	4,249	(22)	-0.5%	4,439	1,968.51	152.72	2.25	29.06
Subtotals - Core - SATURDAY			48,209	47,085	1,124	2.4%	50,108	24,360.49	1,842.68	2.06	27.19
Totals - All Local Routes - SATURDAY			105,519	102,017	3,502	3.4%	109,902	66,180.26	4,719.47	1.66	23.29

Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2011 October - April	FY2010 October - April	Change	% Change	April 2011 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
SUNDAY										
1 HOSPITAL	SUNDAY	1,157	1,026	131	12.7%	1,265	905.30	69.73	1.40	18.15
2 BELLAIRE	SUNDAY	3,269	3,126	142	4.6%	3,649	1,318.51	95.60	2.77	38.17
8 S.MAIN	SUNDAY	751	704	47	6.6%	773	564.11	34.38	1.37	22.48
20 CANAL	SUNDAY	967	874	93	10.7%	1,062	491.55	38.23	2.16	27.77
20 LONG POINT	SUNDAY	1,148	1,073	75	7.0%	1,260	997.15	54.60	1.26	23.08
25 RICHMOND	SUNDAY	1,716	1,750	(34)	-1.9%	1,620	878.02	69.15	1.84	23.42
40 PECORE	SUNDAY	629	722	(94)	-13.0%	699	744.66	60.22	0.94	11.62
40 TELEPHONE	SUNDAY	1,398	1,308	90	6.9%	1,555	972.10	68.32	1.60	22.76
50 HARRISBURG	SUNDAY	1,578	1,495	83	5.6%	1,760	793.42	54.65	2.22	32.20
50 HEIGHTS	SUNDAY	940	868	72	8.3%	1,048	816.15	54.68	1.28	19.18
52 HIRSCH	SUNDAY	1,300	1,360	(60)	-4.4%	1,430	1,308.72	93.42	1.09	15.30
52 SCOTT	SUNDAY	2,052	2,044	9	0.4%	2,256	754.70	63.82	2.99	35.35
56 AIRLINE	SUNDAY	3,535	3,315	220	6.6%	3,888	1,698.12	117.78	2.29	33.01
65 BISSONNET	SUNDAY	2,357	2,232	125	5.6%	2,488	1,380.57	98.68	1.80	25.21
77 LIBERTY	SUNDAY	768	893	(125)	-14.0%	832	925.63	55.70	0.90	14.94
77 MLK	SUNDAY	1,105	998	107	10.8%	1,199	960.16	73.57	1.25	16.30
81 WESTHEIMER-SHARPSTOWN	SUNDAY	2,202	2,233	(32)	-1.4%	2,391	1,076.27	87.40	2.22	27.36
82 WESTHEIMER-WEST OAKS	SUNDAY	3,347	3,074	273	8.9%	3,639	1,283.23	97.70	2.84	37.25
163 FONDREN EXPRESS	SUNDAY	2,872	3,069	(197)	-6.4%	3,063	1,746.31	131.42	1.75	23.31
Subtotals - Core - SUNDAY		33,089	32,163	926	2.9%	35,877	19,614.68	1,419.05	1.83	25.28
Totals - All Local Routes - SUNDAY		65,581	63,806	1,774	2.8%	70,278	47,943.91	3,337.24	1.47	21.06

Annual Fixed-Route Ridership

FIXED-ROUTE RIDERSHIP													
CURRENT YEAR	October 2010	November 2010	December 2010	January 2011	February 2011	March 2011	April 2011	May 2011	June 2011	July 2011	August 2011	September 2011	ANNUAL FY2010
Fixed Route Bus Services													
Local	5,231,261	4,749,866	4,665,634	4,690,853	4,341,157	5,150,995	5,040,718						33,870,482
Park & Ride	628,040	580,172	503,345	586,376	562,210	704,785	641,192						4,206,119
Total Fixed Route Bus Services	5,859,300	5,330,038	5,168,978	5,277,229	4,903,367	5,855,780	5,681,909						38,076,602
METRORail	918,523	831,851	734,409	766,051	808,338	1,251,663	943,628						6,254,463
Total Fixed Route Services	6,777,823	6,161,889	5,903,387	6,043,280	5,711,705	7,107,443	6,625,537						44,331,065

PREVIOUS YEAR	October 2009	November 2009	December 2009	January 2010	February 2010	March 2010	April 2010	May 2010	June 2010	July 2010	August 2010	September 2010	Year-To-Date
Fixed Route Bus Services													
Local	5,320,881	4,794,586	4,517,183	4,596,018	4,508,529	5,144,830	5,029,760						33,911,787
Park & Ride	751,745	613,369	534,282	626,300	633,715	743,819	705,200						4,608,430
Total Fixed Route Bus Services	6,072,626	5,407,955	5,051,465	5,222,318	5,142,244	5,888,649	5,734,960						38,520,217
METRORail	963,731	869,647	772,376	802,453	835,707	1,222,208	863,428						6,329,550
Total Fixed Route Services	7,036,357	6,277,602	5,823,841	6,024,771	5,977,951	7,110,857	6,598,388						44,849,767

VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	Year-To-Date
Fixed Route Bus Services													
Local	(89,620)	(44,720)	148,451	94,835	(167,372)	6,165	10,958						(41,305)
Park & Ride	(123,705)	(33,196)	(30,937)	(39,924)	(71,505)	(39,034)	(64,008)						(402,310)
Total Fixed Route Bus Services	(213,325)	(77,916)	117,514	54,911	(238,877)	(32,869)	(53,051)						(443,615)
METRORail	(45,208)	(37,796)	(37,967)	(36,402)	(27,369)	29,455	80,200						(75,087)
Total Fixed Route Services	(258,533)	(115,712)	79,547	18,509	(266,246)	(3,414)	27,149						(518,702)

% VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	Year-To-Date
Fixed Route Bus Services													
Local	-1.7%	-0.9%	3.3%	2.1%	-3.7%	0.1%	0.2%						-0.1%
Park & Ride	-16.5%	-5.4%	-5.8%	-6.4%	-11.3%	-5.2%	-9.1%						-8.7%
Total Fixed Route Bus Services	-3.5%	-1.4%	2.3%	1.1%	-4.6%	-0.6%	-0.9%						-1.2%
METRORail	-4.7%	-4.3%	-4.9%	-4.5%	-3.3%	2.4%	9.3%						-1.2%
Total Fixed Route Services	-3.7%	-1.8%	1.4%	0.3%	-4.5%	0.0%	0.4%						-1.2%

SOURCE: RASE

NOTES:

- 1) Calendar Mix. There were changes in the calendar mix for every month, October 2010 - January 2011 and April 2011. Monthly data are not adjusted for changes in calendar mix.
- 2) Fare Increase. There was no change in METRO's base fare between FY2010 and FY2011. No ridership change would have been expected due to fares.
- 3) Gasoline Prices. Although gasoline prices increased during FY2011 relative to FY2010, there is no statistical correlation between changes in gasoline prices and local bus ridership and the only statistical correlation between gasoline prices and Park & Ride ridership occurred in FY2008 during the time period when the average price of a gallon of gasoline exceeded the maximum base fare for a Park & Ride (then \$3.50). No ridership change would have been expected due to the change in gasoline prices.
- 4) Special Events - METRORail. NCAA Men's Basketball Final Four Tournament, Kid's Dance Competition in April 2011; none in April 2010. A ridership increase would be expected.
- 5) Service Interruptions - METRORail. There were no service interruptions in April 2011 and 1 service interruption in April 2010.
- 6) Unemployment. The unemployment rate was 8.3% in March 2011 compared to 8.2% in April 2010.
- 7) Weather. No change in April 2011 ridership would have been expected due to weather.
- 8) Adjustments. Adjustments were made to October 2010 - February 2011 data.