



# NOVEMBER 2011 (Fiscal Year 2012)

Monthly Ridership Report

**METROBus and METRORail** 

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# NOVEMBER 2011 (FY2012) FIXED-ROUTE SYSTEM RIDERSHIP OVERVIEW - Explanation of Information

## How to read this report

#### Introduction

This report shows how many customers used the combined METRO bus and rail systems in a given month and year-to-date. Ridership statistics are given on a system-wide and route/station level basis as well as by weekday, Saturday, and Sunday.

Ridership is counted as boardings, or unlinked passenger trips (National Transit Database (NTD).

#### How are customers counted?

#### Bus

Boardings are recorded by automatic passenger counters (APCs) and passenger count cards. METRO has equipped 100% of its fixed-route bus fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting as approved in METRO's NTD alternative sampling methodology. Additionally, there are certain routes for which passenger count cards are used due multiple fares on the same route (Route 236 Baytown).

#### Rail

Boardings are recorded by automatic passenger counters (APCs). METRO has equipped 100% of its fixed-route rail fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting for Special Events as approved in METRO's NTD methodology.

#### How do I read the overview?

The next 3 pages provide an overview of the average daily boardings on local and Park & Ride bus and METRORail for weekday, Saturday, and Sunday for both the current month as compared to the same month last year and for the current fiscal year-to-date as compared to the previous fiscal year-to-date. Information is also presented for the 10 bus routes with the highest average daily ridership, the highest growth between FY2011 and FY2012, and the highest loss between FY2011 and FY2012 for weekday, Saturday, and Sunday. The 10 bus routes with the highest average daily ridership are also presented in graphical form compared to the average ridership for a weekday, Saturday, or Sunday route.

#### How do I compare this year to last year?

Boardings data are presented on an average daily basis for ease of comparison. For example, Route 1 Hospital - weekday had 4,538 average daily boardings during FY2012 (October 2011 - November 2011) as compared to 4,309 average daily boardings during FY2011 (October 2010 - November 2010). The change in ridership between FY2011 and FY2012 was + 229 boardings or 5.3%. This percentage increase was higher for Route 1 Hospital than for the average of all weekday routes (+2.7%). A similar presentation is done for each METRORail station.

#### Are all days included in average daily boardings?

The average daily data cover the service operated on typical days in accordance with the normal schedule (for fixed schedule service). A typical day is a day on which normal, regular service is operated. The average daily data does not include days when 1) extra service is provided to meet demands for special events (e.g., the Houston Livestock Show and Rodeo), or 2) service is reduced due to unusually bad weather (e.g., temperatures at or in excess of 100° or days with significant amounts of rainfall) or 3) holidays (e.g., Christmas). (From the NTD 2011 Annual Reporting Manual, Service form (S-10), p. 190)

#### Why do some route numbers have two different names?

One means of improving operational efficiency is the use of a single bus on multiple bus routes that each serve downtown. Bus routes that are combined in this manner are through-routed or "hooked." For example, Route 3 Langley and Route 3 W. Gray are "hooked" and share the same bus equipment. Currently, METRO operates 16 weekday through-routed / "hooked" route combinations.

	AVERAGE	DAILY RIDERSHI	P - BY SERVICE C	ATEGORY		
	WEEKDAY	- AVERAGE	SATURDAY	- AVERAGE	SUNDAY -	· AVERAGE
	Year-To Date	Current Month	Year-To Date	Current Month	Year-To Date	Current Month
METROBus and METRO	Rail					
FY2012	276,205	276,363	121,635	118,373	79,136	80,796
FY2011	268,215	262,518	117,667	111,805	76,046	73,389
Change	7,990	13,846	3,968	6,568	3,090	7,407
% Change	3.0%	5.3%	3.4%	5.9%	4.1%	10.1%
METROBus						
FY2012	238,104	238,800	107,384	104,240	69,312	70,577
FY2011	231,838	226,921	104,245	99,755	66,578	64,401
Change	6,266	11,879	3,138	4,485	2,734	6,175
% Change	2.7%	5.2%	3.0%	4.5%	4.1%	9.6%
METROBus - Local						
FY2012	208,141	209,405				
FY2011	202,424	197,956				
Change	5,717	11,449				
% Change	2.8%	5.8%				
METROBus - Park & Ride	Δ.					
FY2012	29,963	29,395				
FY2011	29,414	28,965				
Change	549	430				
% Change	1.9%	1.5%				
METRORail						
FY2012	38,101	37,563	14,252	14,133	9,824	10,219
FY2011	36,378	35,597	13,421	12,050	9,468	8,988
Change	1,724	1,966	830	2,083	357	1,232
% Change	4.7%	5.5%	6.2%	17.3%	3.8%	13.7%

# **NOVEMBER 2011 (FY2012)**

# **TOP TEN BUS ROUTES - FY2012**

### WEEKDAY RIDERSHIP (Year-To-Date)

### **Highest Daily Boardings**

		3 3 3	
	Route		Boardings
1	2	BELLAIRE	7,769
2	163	FONDREN EXPRESS	7,589
3	82	WESTHEIMER-WEST OAKS	6,801
4	65	BISSONNET	6,324
5	25	RICHMOND	5,659
6	56	AIRLINE	5,355
7	73	BELLFORT	5,267
8	52	SCOTT	5,230
9	46	GESSNER	5,132
10	81	WESTHEIMER-SHARPSTOWN	5,039
	Subtotal	•	60,165
	% of Total	al Boardings	25%

#### Highest Growth

	riigiloot Olowar	
Route		Boardings
73	BELLFORT	673
163	FONDREN EXPRESS	656
82	WESTHEIMER-WEST OAKS	519
4	BEECHNUT	511
102	BUSH I.A.H EXPRESS	450
86	FM1960	445
56	AIRLINE	408
46	GESSNER	386
170	MISSOURI CITY / TMC	334
88	HOBBY AIRPORT	301

# **Highest Loss**

	gco. =ccc	
Route		Boardings
81	WESTHEIMER-SHARPSTOWN	(467)
52	SCOTT	(338)
265	WEST BELLFORT	(333)
25	RICHMOND	(318)
320	TMC WHITE	(226)
29	TSU/UH HIRSCH	(198)
321	TMC BLUE	(185)
65	BISSONNET	(157)
52	HIRSCH	(155)
53	BRIAR FOREST	(150)

## SATURDAY RIDERSHIP (Year-To-Date)

## **Highest Daily Boardings**

	Route		Boardings
1	2	BELLAIRE	5,097
2	82	WESTHEIMER-WEST OAKS	4,952
3	56	AIRLINE	4,093
4	163	FONDREN EXPRESS	3,920
5	65	BISSONNET	3,387
6	25	RICHMOND	3,139
7	81	WESTHEIMER-SHARPSTOWN	3,129
8	52	SCOTT	3,097
9	46	GESSNER	3,084
10	73	BELLFORT	2,794
	Subtotal		36,692
	% of Tot	al Boardings	34%

# Highest Growth

Route		Boardings
4	BEECHNUT	414
56	AIRLINE	331
102	BUSH I.A.H EXPRESS	283
86	FM1960	275
44	ACRES HOMES	232
45	TIDWELL	218
25	RICHMOND	177
85	ANTOINE	150
87	SUNNYSIDE	150
5	KASHMERE	146

## Highest Loss

r lightest Loss			
Route		Boardings	
163	FONDREN EXPRESS	(235	
2	BELLAIRE	(220	
53	BRIAR FOREST	(213	
65	BISSONNET	(196	
36	LAWNDALE	(116	
132	HARWIN EXPRESS	(97	
19	WILCREST	(92	
29	TSU/UH HIRSCH	(88)	
42	HOLMAN	(74	
81	WESTHEIMER-SHARPSTOWN	(63	

# SUNDAY RIDERSHIP (Year-To-Date)

#### Highest Daily Boardings

	I lightest bally boardings				
	Route		Boardings		
1	82	WESTHEIMER-WEST OAKS	3,514		
2	56	AIRLINE	3,483		
3	2	BELLAIRE	3,175		
4	163	FONDREN EXPRESS	2,896		
5	65	BISSONNET	2,396		
6	52	SCOTT	2,182		
7	81	WESTHEIMER-SHARPSTOWN	2,139		
8	4	BEECHNUT	1,932		
9	46	GESSNER	1,920		
10	33	POST OAK	1,818		
	Subtotal		25,454		
	% of Tota	al Boardings	37%		

# Highest Growth

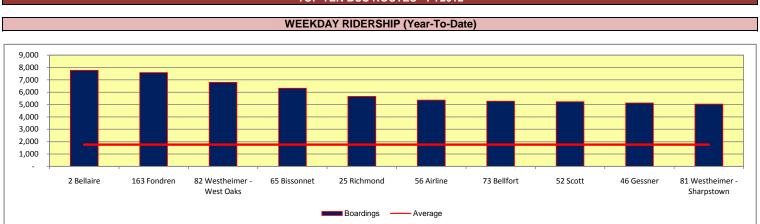
Route		Boardings
102	BUSH I.A.H EXPRESS	321
86	FM1960	231
46	GESSNER	222
73	BELLFORT	202
45	TIDWELL	186
137	NORTHSHORE EXPRESS	183
68	BRAYS BAYOU	175
44	ACRES HOMES	175
33	POST OAK	163
52	SCOTT	162

# Highest Loss

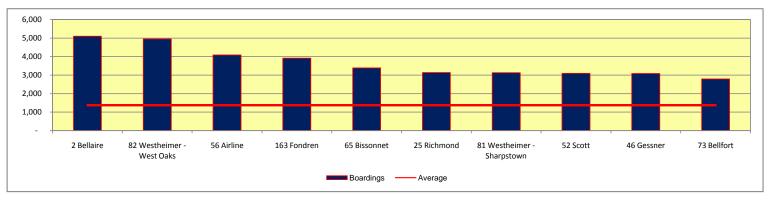
Route		Boardings
81	WESTHEIMER-SHARPSTOWN	(187)
25	RICHMOND	(108)
2	BELLAIRE	(100)
56	AIRLINE	(92)
65	BISSONNET	(75)
40	TELEPHONE	(71)
5	SOUTHMORE	(59)
53	BRIAR FOREST	(59)
9	N.MAIN	(55)
24	NORTHLINE	(38)

NOTES: 1. BOLD designates a Core Route.

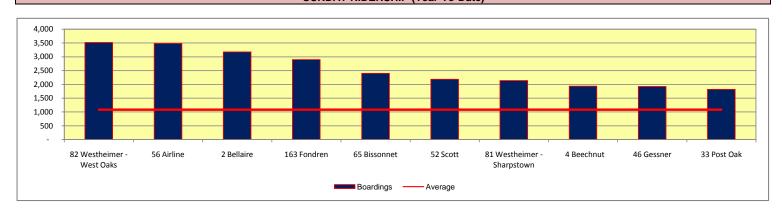
## **TOP TEN BUS ROUTES - FY2012**



## SATURDAY RIDERSHIP (Year-To-Date)



## SUNDAY RIDERSHIP (Year-To-Date)



	F)/0040	E)(0044		0/	1				1	1	1	1	1	1		
	FY2012 October -	FY2011 October -	Chango	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	November	November	Change	Change	001	NOV	DEC	JAN	FEB	IVIAR	AFK	IVIAT	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES	Nevenber	November														
1 HOSPITAL	4,538	4,309	229	5.3%	4,520	4,557			I		l l			1		
2 BELLAIRE	7,769	7,683	86	1.1%	7,751	7,787										
3 LANGLEY	939	1,005	(66)	-6.6%	944	933										
3 W. GRAY	727	688	40	5.8%	732	723										( )
4 BEECHNUT	4,608	4,096	511	12.5%	4,547	4,669										
5 KASHMERE	1,795	1,861	(66)	-3.6%	1,807	1,783										
5 SOUTHMORE	2,501	2,607	(107)	-4.1%	2,518	2,484										L
6 JENSEN	1,615	1,644	(30)	-1.8%	1,576	1,653										<b></b>
6 TANGLEWOOD	807	919	(112)	-12.1%	788	827										
8 S.MAIN	2,970	2,783	188	6.7%	2,894	3,046										<b>├</b>
9 N.MAIN	919	1,020	(101) 53	-9.9% 3.7%	887	951 1,557										<del> </del>
9 GULFTON 10 WILLOWBEND	1,505 1,208	1,452 1,072	136	12.7%	1,452 1,157	1,260										<b></b>
11 ALMEDA	1,576	1,588	(11)	-0.7%	1,599	1,553										
11 NANCE	910	886	24	2.7%	923	896										<del>                                     </del>
14 HIRAM CLARKE	2,384	2,358	26	1.1%	2,318	2,450										
15 FULTON	1,945	1,908	37	1.9%	1,920	1,970			1	1	1		1			
18 KIRBY	842	798	44	5.5%	857	826			1		1					
19 WILCREST	1,295	1,282	13	1.0%	1,274	1,316										
20 CANAL	1,684	1,795	(110)	-6.1%	1,713	1,656										
20 LONG POINT	2,264	2,271	(8)	-0.3%	2,302	2,225										
23 CROSSTIMBERS	2,127	1,918	208	10.9%	2,107	2,146										
24 NORTHLINE	1,897	1,803	95	5.2%	1,861	1,934										
25 RICHMOND	5,659	5,977	(318)	-5.3%	5,624	5,694										<b></b> '
26 OUTER LOOP	2,053	1,943	110	5.6%	2,022	2,083										<b></b>
27 INNER LOOP	2,218	2,173	45	2.1%	2,184	2,253										<b></b>
29 TSU/UH HIRSCH	1,491	1,689	(198)	-11.7%	1,504	1,479										<b></b>
30 CLINTON 30 CULLEN	635 3,052	578 2,837	57 215	9.8% 7.6%	627 3,012	643 3,092			-		-					<del></del>
32 RENWICK	1,011	793	218	27.4%	973	1,049										<del></del>
33 POST OAK	4,673	4,774	(101)	-2.1%	4,541	4,804										
34 MONTROSE	622	512	110	21.4%	647	597										
35 FAIRVIEW	467	469	(2)	-0.5%	449	485										
36 KEMPWOOD	1,561	1,705	(144)	-8.4%	1,575	1,547			İ		İ					
36 LAWNDALE	1,617	1,620	(4)	-0.2%	1,631	1,602										
37 EL SOL	632	602	30	4.9%	638	625										
38 MANCHESTER DOCKS	56	125	(69)	-55.0%	60	52										
39 PARKER ROAD	17	33	(15)	-47.2%	15	19										
40 PECORE	2,104	2,058	46	2.2%	2,112	2,096										<b></b>
40 TELEPHONE	3,215	3,260	(46)	-1.4%	3,227	3,202										<b></b> '
42 HOLMAN	1,841	1,856	(15)	-0.8%	1,852	1,829										<b></b>
44 ACRES HOMES	3,374	3,146	229	7.3%	3,318	3,431										<del>                                     </del>
45 TIDWELL	3,220	2,939	281	9.6%	3,211	3,230			<del>                                     </del>	<b> </b>	<del>                                     </del>		-	1		<del>                                     </del>
46 GESSNER	5,132	4,746 1,038	386	8.1%	5,081	5,184			<b>_</b>		<b>_</b>					<del></del>
47 HILLCROFT 48 NAVIGATION	1,022 690	1,038 729	(16) (39)	-1.6% -5.3%	998 707	1,046 673			-	-	-					<del>                                     </del>
48 W. DALLAS	660	684	(24)	-3.5%	676	644			<del>                                     </del>	<del> </del>	<del>                                     </del>		<del> </del>	1		
49 CHIMNEY ROCK	529	575	(46)	-8.0%	533	524			<b>+</b>		<b>+</b>					<del>                                     </del>
50 HARRISBURG	3,822	3,716	106	2.9%	3,838	3,807			<b>-</b>							
50 HEIGHTS	2,829	2,613	215	8.2%	2,840	2,817			1		1					
52 HIRSCH	2,963	3,118	(155)	-5.0%	2,920	3,006										
52 SCOTT	5,230	5,569	(338)	-6.1%	5,154	5,306										
53 BRIAR FOREST	4,200	4,350	(150)	-3.4%	4,294	4,107										
56 AIRLINE	5,355	4,947	408	8.2%	5,305	5,405										
58 HAMMERLY	795	703	92	13.1%	790	800	· · · · · · · · · · · · · · · · · · ·									
59 ALDINE MAIL	274	261	13	5.2%	269	279										
60 HARDY	317	315	3	0.8%	324	310			ļ		ļ					<b></b>
60 SOUTH MacGREGOR	942	1,032	(90)	-8.7%	962	921										<b></b>
64 LINCOLN CITY	242	260	(17)	-6.6%	248	237										<del></del>
65 BISSONNET	6,324	6,481	(157)	-2.4%	6,389	6,258			<del>                                     </del>	ļ	<del>                                     </del>		-	1		<del>                                     </del>
66 YALE	1,847	1,807	40	2.2%	1,850	1,844			<b>_</b>		<b>_</b>					$\vdash \vdash \vdash$
67 DAIRY ASHFORD	872	776	96	12.4%	850	895			I	l	I	l	l	l	l	

	T T								ı			I	T	1		
	FY2012	FY2011	Channa	%	OCT	NOV	DEC	IANI	FEB	MAR	APR	MAN	11.18.1		AUG	SEP
	October - November	October - November	Change	Change	001	NOV	DEC	JAN	FEB	WAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES	November	November														
68 BRAYS BAYOU	4,424	4,164	260	6.2%	4,510	4,338			I			l		1		
70 MEMORIAL	592	622	(30)	-4.8%	588	595										
72 WESTVIEW	811	729	82	11.2%	797	825							İ			
73 BELLFORT	5,267	4,594	673	14.7%	5,184	5,350										
75 ELDRIDGE	384	337	47	13.9%	378	389										
77 LIBERTY	1,722	1,745	(23)	-1.3%	1,716	1,727										
77 MLK	3,756	3,671	85	2.3%	3,744	3,768										
78 ALABAMA	787	729	58	7.9%	774	799										
78 IRVINGTON	646	647	(1)	-0.2%	636	656										
79 WEST LITTLE YORK	1,335	1,277	59	4.6%	1,325	1,345										
80 DOWLING	706	812	(106)	-13.1%	708	704										
80 LYONS	1,110	1,138	(28)	-2.5%	1,113	1,107										
81 WESTHEIMER-SHARPSTOWN	5,039 6,801	5,505 6,282	(467) 519	-8.5%	4,983 6,823	5,095 6,779							+			
82 WESTHEIMER-WEST OAKS 83 LEE ROAD	1,042	983	519	8.3% 6.0%	998	1,086										
85 ANTOINE	4,356	4,221	135	3.2%	4,347	4,364							<del> </del>			
86 FM1960	3,371	2,926	445	15.2%	3,310	3,433							<del>                                     </del>			
87 SUNNYSIDE	2.711	2,505	206	8.2%	2,693	2,728							<b>-</b>			
88 HOBBY AIRPORT	2,468	2,167	301	13.9%	2,447	2,488							1			
97 SETTEGAST	269	282	(13)	-4.5%	261	278										
98 BRIARGATE	743	565	179	31.6%	748	739										
102 BUSH I.A.H EXPRESS	3,018	2,568	450	17.5%	2,965	3,070										
108 VETERANS MEMORIAL EXPRESS	2,796	2,524	272	10.8%	2,830	2,763										
131 MEMORIAL EXPRESS	1,700	1,519	182	12.0%	1,706	1,695										1
132 HARWIN EXPRESS	2,333	2,317	16	0.7%	2,377	2,289										
137 NORTHSHORE EXPRESS	2,145	2,158	(13)	-0.6%	2,113	2,176										
163 FONDREN EXPRESS	7,589	6,933	656	9.5%	7,348	7,829										
170 MISSOURI CITY / TMC	731	397	334	84.1%	732	730										
202 KUYKENDAHL	2,055	1,961	94	4.8%	2,074	2,036										
204 SPRING 209 NORTH FWY	1,375 588	1,395 529	(20) 59	-1.4% 11.2%	1,392 602	1,358 575										
212 SETON LAKE	661	657	5	0.7%	658	664										
214 NORTHWEST STATION	2,427	2,465	(38)	-1.6%	2,440	2,414										
216 W LITTLE YORK	670	668	2	0.3%	673	666										
217 CYPRESS	1,408	1,119	289	25.9%	1,360	1,456							İ			
219 NW FREEWAY	239	215	23	10.9%	246	231										
221 KINGSLAND	2,362	2,342	20	0.8%	2,355	2,369										
222 GRAND PARKWAY	670	622	47	7.6%	676	664										
228 ADDICKS	1,945	1,967	(22)	-1.1%	1,975	1,916										
229 KATY FREEWAY	420	428	(8)	-1.8%	434	406										
236 MAXEY ROAD	517	511	5	1.1%	530	503										
237 SAN JACINTO	101	106	(5)	-4.7%	103	99										,
244 MONROE	524	457	67	14.8%	534	514							<del>                                     </del>	1		
245 PASADENA 246 BAY AREA	1,846	30 1,688	(30) 158	N/A 9.3%	1,911	1,781							<b>_</b>			
247 FUQUA	888	874	14	1.6%	902	874										
249 GULF FREEWAY	363	332	31	9.3%	376	351							<del>                                     </del>			
255 KINGWOOD	998	989	8	0.8%	995	1,000							<b>+</b>			
256 EASTEX	892	835	57	6.8%	867	916										
257 TOWNSEN	960	944	17	1.8%	974	947							1			
259 EASTEX FREEWAY	273	266	7	2.5%	263	283										
261 WEST LOOP	381	403	(22)	-5.5%	443	319										
262 WESTWOOD	575	665	(89)	-13.5%	678	472										
265 WEST BELLFORT	2,205	2,538	(333)	-13.1%	2,396	2,015										
269 SOUTHWEST FREEWAY	18	16	3	16.4%	17	19	· · · · · · · · · · · · · · · · · · ·									
274 WESTCHASE/GESSNER	423	467	(44)	-9.3%	455	391	<u> </u>									
283 KUYKENDAHL/GREENWAY	363	351	12	3.4%	364	362										
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	301	251	50	20.1%	306	297							ļ			
292 W. BELL-WWOOD/TMC	537	668	(131)	-19.5%	584	491										,
297 S POINT-MONROE/TMC	988	973	16	1.6%	977	999							<b>.</b>			
298 ADDICKS-NWTC/TMC	1,259	1,155	104	9.0%	1,242	1,276			l				ı	l		

	FY2012 October - November	FY2011 October - November	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
302 POLK SHUTTLE	57	41	17	41.7%	55	60										
303 WEST SHUTTLE	248	234	14	5.9%	243	253										
304 KASHMERE SHUTTLE	92	25	67	269.1%	90	93										
305 HIRAM CLARKE SHUTTLE	82	77	4	5.8%	80	84										
306 FALLBROOK SHUTTLE	108	66	42	62.9%	106	110										
308 NORTHWEST SHUTTLE	101	57	44	76.9%	102	101										
313 ALLEN PARKWAY	426	400	26	6.5%	422	431										
320 TMC WHITE	3,695	3,922	(226)	-5.8%	3,646	3,744										
321 TMC BLUE	817	1,001	(185)	-18.4%	812	821										
322 TMC RED	981	1,078	(98)	-9.1%	986	976										
352 SWINGLE SHUTTLE	206	127	79	62.1%	208	203										
402 BELLAIRE QUICKLINE	743	674	69	10.2%	724	761										
426 TMC SWIFTLINE	278	252	25	10.1%	279	276										
500 AIRPORT DIRECT		131	(131)	N/A		•										
TOTAL	238,104	231,838	6,266	2.7%	237,407	238,800										

- A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.
- B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.
- C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.
- D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.

- A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.
- B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

<sup>&</sup>lt;sup>1</sup> METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).

 $<sup>^{2}\,</sup>$  METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

 $<sup>^{3}</sup>$  170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.

<sup>&</sup>lt;sup>4</sup> 217 Cypress. Additional trips added on November 1, 2011.

	FY2012	FY2011		%												1
	October -	October -	Change	Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	November	November														
FIXED ROUTE BUS ROUTES	4 = 00	4 = 0.4		0.00/	1 22 1	4 = 0.4		T	1	T	ı	1	T	1	T	
1 HOSPITAL	1,769	1,724	45	2.6%	1,834	1,704										-
2 BELLAIRE	5,097	5,318	(220)	-4.1%	5,297	4,897										<del>                                     </del>
3 LANGLEY 3 W. GRAY	526 429	478 439	48 (10)	10.0%	530	523										<del></del>
4 BEECHNUT	2,791	2,377	414	-2.3% 17.4%	432 2,892	426 2,689										-
5 KASHMERE	977	831	146	17.4%	1,011	943			<b>†</b>			1		<b>†</b>		<del>                                     </del>
5 SOUTHMORE	1,367	1,245	122	9.8%	1,414	1,319			1			1		1		<del>                                     </del>
6 JENSEN	1,071	1,031	40	3.9%	1,088	1,054										<b>—</b>
6 TANGLEWOOD	403	405	(1)	-0.3%	410	397										<b>—</b>
8 S.MAIN	1,440	1,421	19	1.3%	1,516	1,365										
9 N.MAIN	390	425	(35)	-8.2%	397	384										
9 GULFTON	702	669	33	5.0%	713	691										
10 WILLOWBEND	674	613	61	10.0%	719	630										
11 ALMEDA	940	908	32	3.6%	967	913										
11 NANCE	679	612	67	10.9%	698	659										
14 HIRAM CLARKE	1,467	1,382	85	6.1%	1,466	1,467										
15 FULTON	1,353	1,259	94	7.5%	1,355	1,350										
18 KIRBY	317	300	16	5.5%	328	305										
19 WILCREST	586	678	(92)	-13.6%	589	583										
20 CANAL	1,170	1,108	62	5.6%	1,199	1,142										
20 LONG POINT	1,418	1,283	136	10.6%	1,453	1,384										
23 CROSSTIMBERS	723	631	92	14.5%	785	660										
24 NORTHLINE	1,334	1,338	(4)	-0.3%	1,399	1,269										
25 RICHMOND	3,139	2,962	177	6.0%	3,133	3,146										
26 OUTER LOOP	814	764	50	6.6%	893	736										1
27 INNER LOOP	962	915	47	5.2%	974	950										
29 TSU/UH HIRSCH	728	816	(88)	-10.8%	724	731										
30 CLINTON	331	330	1	0.3%	350	313										-
30 CULLEN	1,698	1,671	27	1.6%	1,795	1,601										<b>!</b>
32 RENWICK	617	0.470	617	N/A	605	629			-			-		-		<del>                                     </del>
33 POST OAK	2,446 678	2,478	(32)	-1.3%	2,532	2,360 645										<b></b>
36 KEMPWOOD 36 LAWNDALE	801	726 917	(48) (116)	-6.6% -12.7%	711 840	762										<del></del>
37 EL SOL	410	380	30	7.8%	414	406			1			1		1		<del>                                     </del>
40 PECORE	985	1,020	(35)	-3.4%	1,004	966										<del>                                     </del>
40 TELEPHONE	1,690	1,646	44	2.7%	1,723	1,658										<b>—</b>
42 HOLMAN	653	727	(74)	-10.1%	704	602										<b>—</b>
44 ACRES HOMES	2,192	1,959	232	11.8%	2,260	2,123										
45 TIDWELL	1,919	1,701	218	12.8%	1,971	1,867										
46 GESSNER	3,084	3,003	80	2.7%	3,294	2,874										
47 HILLCROFT	732	751	(19)	-2.5%	794	670										
48 NAVIGATION	342	351	(9)	-2.6%	335	349										
49 CHIMNEY ROCK	269	330	(61)	-18.6%	264	274										
50 HARRISBURG	2,445	2,372	72	3.1%	2,551	2,338										
50 HEIGHTS	1,475	1,517	(42)	-2.8%	1,539	1,411										
52 HIRSCH	1,986	1,966	20	1.0%	2,073	1,900										
52 SCOTT	3,097	3,149	(53)	-1.7%	3,231	2,962			1					1		
53 BRIAR FOREST	1,592	1,805	(213)	-11.8%	1,617	1,567										
56 AIRLINE	4,093	3,762	331	8.8%	4,181	4,006			ļ			ļ		ļ		
58 HAMMERLY	443	433	10	2.3%	496	389										<del></del>
60 SOUTH MacGREGOR	537	504	33	6.5%	543	530										
65 BISSONNET	3,387	3,583	(196)	-5.5%	3,444	3,330			1		-	1		1		
66 YALE	1,433	1,369	64	4.7%	1,478	1,387			<b>!</b>			<b>!</b>		<b>!</b>		<b>├</b>
68 BRAYS BAYOU	1,783	1,724	59	3.4%	1,861	1,705			<del>                                     </del>		-	<del>                                     </del>		<del>                                     </del>		<u> </u>
72 WESTVIEW	522 2,794	493	29	5.9%	521	522			-					-		1
73 BELLFORT		2,762	32	1.2%	2,945	2,644			<b>-</b>			<b>-</b>		<b>-</b>		<del></del>
77 LIBERTY 77 MLK	1,011 1,800	1,012 1,815	(1) (16)	-0.1% -0.9%	996 1,772	1,027 1,827		-	<del>                                     </del>			<del>                                     </del>		<del>                                     </del>	-	<del></del>
77 MLK 78 IRVINGTON	487	451	35	7.9%	516	457			1			1		1		<del>                                     </del>
79 WEST LITTLE YORK	748	749	(2)	-0.2%	820	675			<del> </del>		1	<del>                                     </del>		<del> </del>		<del>                                     </del>
19 WEST LITTLE TURK	748	749	(2)	-U.Z%	020	610		L	1	l	<u> </u>	l	L	l	L	

	FY2012 October - November	FY2011 October - November	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
80 DOWLING	410	436	(27)	-6.1%	412	408										
80 LYONS	788	844	(56)	-6.6%	792	784										
81 WESTHEIMER-SHARPSTOWN	3,129	3,192	(63)	-2.0%	3,242	3,016										
82 WESTHEIMER-WEST OAKS	4,952	4,975	(23)	-0.5%	5,020	4,884										
83 LEE ROAD	657	616	41	6.7%	649	665										
85 ANTOINE	2,333	2,182	150	6.9%	2,364	2,301										
86 FM1960	1,980	1,705	275	16.1%	2,016	1,945										
87 SUNNYSIDE	1,134	984	150	15.2%	1,173	1,095										
88 HOBBY AIRPORT	1,391	1,282	108	8.5%	1,423	1,359										
98 BRIARGATE	244	224	20	9.1%	242	247										
102 BUSH I.A.H EXPRESS	1,968	1,685	283	16.8%	1,979	1,958										
131 MEMORIAL EXPRESS	643	614	30	4.8%	630	657										
132 HARWIN EXPRESS	620	717	(97)	-13.6%	643	596										
137 NORTHSHORE EXPRESS	1,121	997	125	12.5%	1,171	1,072										
163 FONDREN EXPRESS	3,920	4,154	(235)	-5.7%	4,019	3,820										
302 POLK SHUTTLE	79	23	56	246.6%	91	67										
303 WEST SHUTTLE	111	51	60	118.6%	118	105										
308 NORTHWEST SHUTTLE	158	88	70	80.2%	150	167										
500 AIRPORT DIRECT		85	(85)	N/A												
TOTAL	107,384	104,245	3,138	3.0%	110,527	104,240										

 $<sup>^{\</sup>rm 1}$  METRO made route changes with June service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 25 minutes.

B) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

 $<sup>^{2}\,</sup>$  METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

	FY2012 October -	FY2011 October -	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	November	November	3-	5												
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	1,154	1,150	5		1,164	1,144										
2 BELLAIRE	3,175	3,275	(100)	-3.1%	3,239	3,111										
3 LANGLEY 3 W. GRAY	386 280	388 242	(2) 38	-0.6% 15.8%	365 265	406 295										-
4 BEECHNUT	1,932	1,804	128	7.1%	1,801	2,062										<del></del>
5 KASHMERE	750	730	21	2.8%	764	737										<del> </del>
5 SOUTHMORE	940	999	(59)	-5.9%	956	923										
6 JENSEN	937	974	(37)	-3.8%	902	972										
8 S.MAIN	809	771	37	4.9%	798	820										
9 N.MAIN	391	445	(55)	-12.2%	385	397										
10 WILLOWBEND	407	385	22	5.6%	422	392										
11 ALMEDA	472	424 281	48	11.2%	490 273	454 253										
11 NANCE 14 HIRAM CLARKE	263 1,110	281 975	(18) 136	-6.3% 13.9%	1,060	1,160										
15 FULTON	938	920	17	1.9%	957	918										
20 CANAL	1,027	958	70	7.3%	996	1,059										
20 LONG POINT	1,174	1,137	37	3.3%	1,138	1,210										
23 CROSSTIMBERS	453	420	33	7.9%	466	440		İ	l			l	İ	l	İ	
24 NORTHLINE	1,041	1,078	(38)	-3.5%	1,022	1,060										
25 RICHMOND	1,781	1,889	(108)	-5.7%	1,681	1,880										
26 OUTER LOOP	493	469	23	5.0%	468	518		ļ					ļ		ļ	<b>↓</b>
27 INNER LOOP	577	512	65	12.7%	571	583					-					$\vdash$
30 CLINTON 30 CULLEN	351 1,414	353 1,331	(1) 83	-0.4% 6.3%	345 1,387	358 1,441		-		<b> </b>	<del>                                     </del>		-		-	<b>├</b>
33 POST OAK	1,818	1,655	163	9.8%	1,824	1,812										
36 LAWNDALE	645	645	(0)	0.0%	629	661										
37 EL SOL	399	368	31	8.3%	374	423										
40 PECORE	680	639	41	6.4%	699	661										
40 TELEPHONE	1,348	1,420	(71)	-5.0%	1,386	1,311										
42 HOLMAN	263	254	8	3.2%	265	260										
44 ACRES HOMES	1,537	1,362	175	12.8%	1,522	1,551										
45 TIDWELL	1,356	1,170	186	15.9%	1,364	1,347										
46 GESSNER 47 HILLCROFT	1,920 388	1,698 418	(30)	13.1% -7.2%	1,805 367	2,035 408										
48 NAVIGATION	249	235	13	5.6%	247	250										
50 HARRISBURG	1,744	1,596	148	9.3%	1,725	1,763										
50 HEIGHTS	1,000	951	49	5.2%	989	1,011										
52 HIRSCH	1,389	1,280	109	8.5%	1,361	1,416										
52 SCOTT	2,182	2,020	162	8.0%	2,138	2,225										
53 BRIAR FOREST	1,247	1,305	(59)	-4.5%	1,229	1,264										
56 AIRLINE	3,483	3,575	(92)	-2.6%	3,416	3,550										
60 SOUTH MacGREGOR	321	302	18	6.1%	314	327										
65 BISSONNET 66 YALE	2,396 919	2,471 840	(75) 78	-3.0% 9.3%	2,237 915	2,556 922										
68 BRAYS BAYOU	1,148	973	175	18.0%	1,152	1,145										
72 WESTVIEW	395	382	13	3.4%	387	402		1			1		1		1	
73 BELLFORT	1,522	1,320	202	15.3%	1,499	1,545		İ	l			l	İ	l	İ	
77 LIBERTY	759	789	(31)	-3.9%	733	784										
77 MLK	1,198	1,137	61	5.4%	1,157	1,238										$ldsymbol{oxed}$
78 IRVINGTON	324	301	23	7.8%	314	335		ļ					ļ		ļ	<b>↓</b>
80 DOWLING	282	315	(33)	-10.5%	295	270		ļ	ļ		-	ļ	ļ	ļ	<b> </b>	$\vdash$
80 LYONS 81 WESTHEIMER-SHARPSTOWN	604 2,139	553 2,325	51 (187)	9.3%	631 2,097	578 2,180		<del>                                     </del>	-		<del>                                     </del>	-	<del>                                     </del>	-	<del>                                     </del>	$\vdash$
82 WESTHEIMER-WEST OAKS	3,514	3,413	101	3.0%	3,340	3,687					<del> </del>					$\vdash$
83 LEE ROAD	451	413	39	9.4%	425	478										$\vdash$
85 ANTOINE	1,754	1,631	124	7.6%	1,713	1,796		1			1		1		1	
86 FM1960	1,393	1,162	231	19.9%	1,380	1,406									<u> </u>	
87 SUNNYSIDE	702	644	58	9.0%	701	703										
102 BUSH I.A.H EXPRESS	1,714	1,393	321	23.1%	1,670	1,758										
137 NORTHSHORE EXPRESS	744	561	183	32.6%	728	761										ldash
163 FONDREN EXPRESS	2,896	2,867	29	1.0%	2,884	2,908					-					$\vdash$
302 POLK SHUTTLE	76	22	54	250.0%	61	91					-					$\vdash$
303 WEST SHUTTLE 308 NORTHWEST SHUTTLE	80 82	102 63	(22) 19	-21.7% 29.3%	79 82	81 82		<del>                                     </del>	-		<del>                                     </del>	-	<del>                                     </del>	-	<del>                                     </del>	$\vdash$
500 AIRPORT DIRECT	82	101	(101)	29.3% N/A	82	82			1	1	1	1		1		$\vdash$
TOTAL	69,312	66,578	2,734	4.1%	68,047	70,577										$\vdash$
	30,512	55,570	_,. 54	/0	00,041	. 0,011	·	1			1		ı	l	ı	

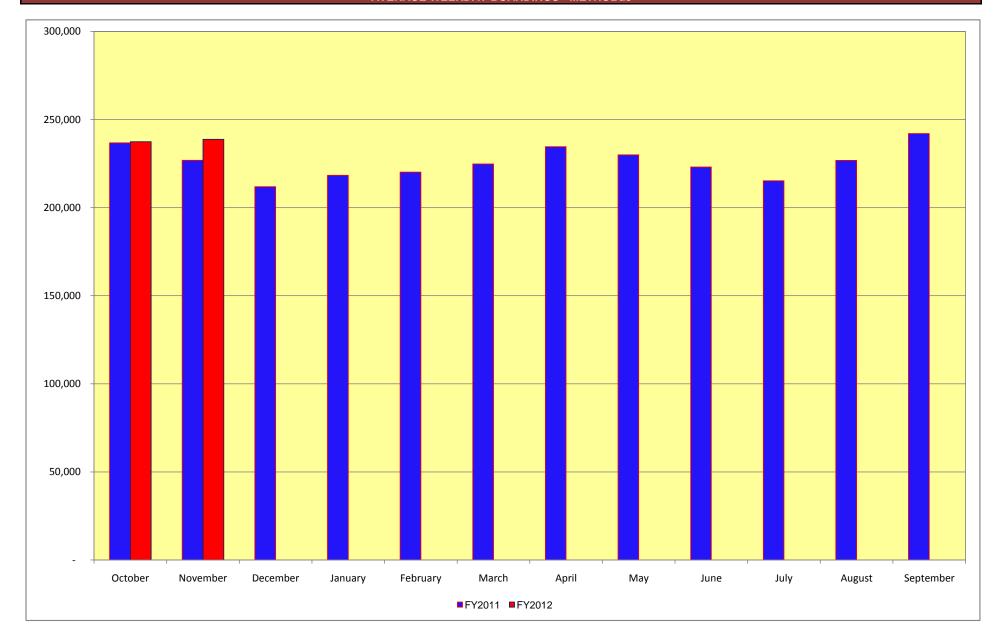
<sup>&</sup>lt;sup>1</sup> METRO made route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 30 minutes.

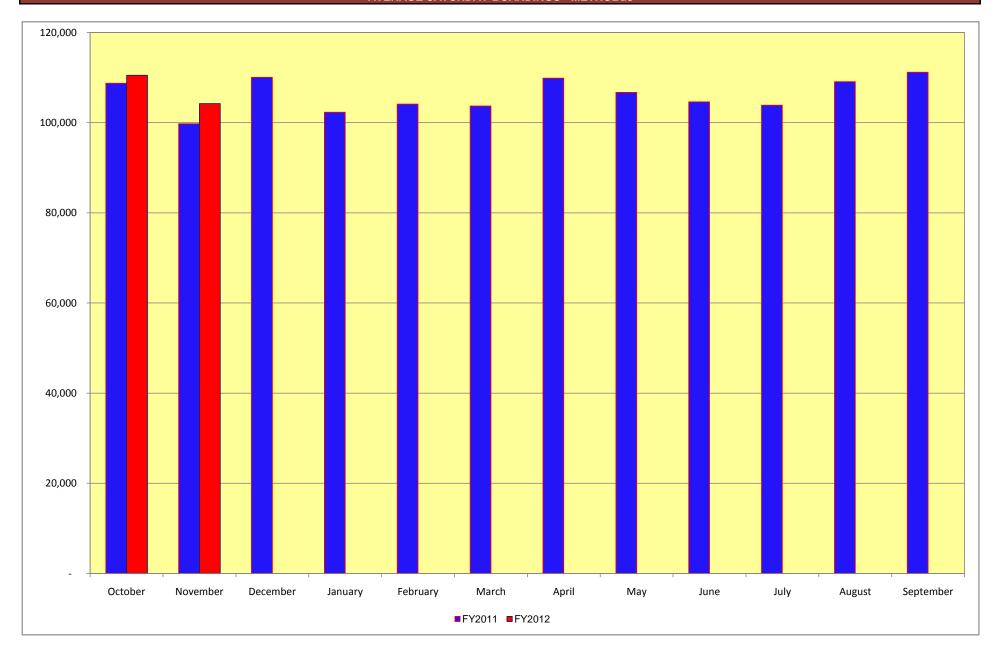
 $<sup>^2\,</sup>$  METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

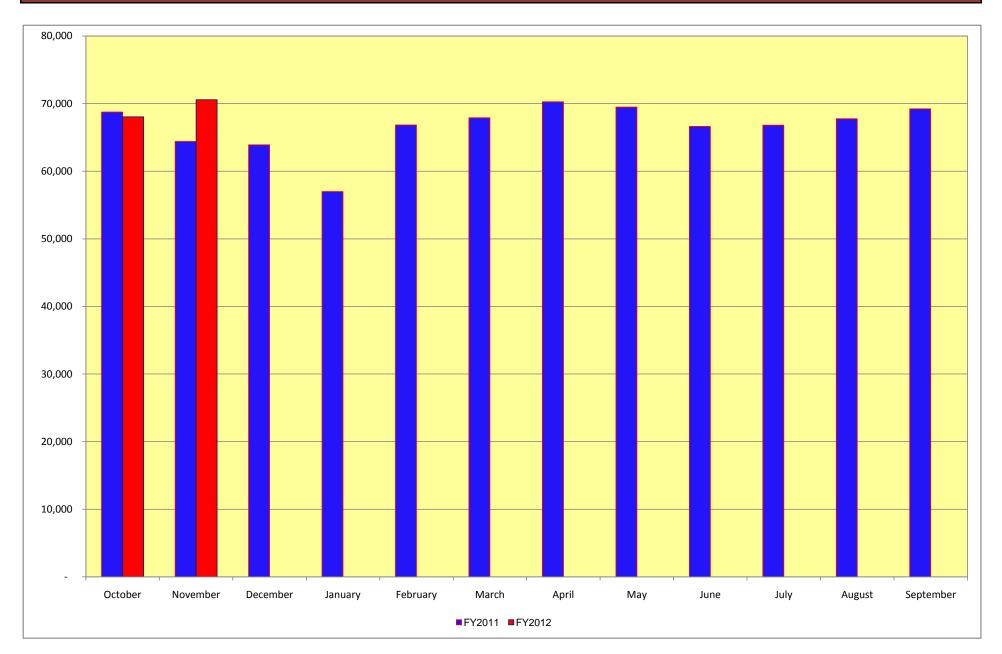
# **AVERAGE WEEKDAY BOARDINGS - METROBUS**



# **AVERAGE SATURDAY BOARDINGS - METROBUS**



# **AVERAGE SUNDAY BOARDINGS - METROBUS**



	FY2012 October - November	FY2011 October - November	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL	November	November														
FANNIN SOUTH	2,022	1,873	149	8.0%	929	921										
RELIANT PARK	1,006	877	129	14.7%	634	763										
SMITH LANDS	3,005	2,911	94	3.2%	281	275										
TMC TC	3,454	3,157	297	9.4%	1,300	1,229										
DRYDEN	4,730	4,695	35	0.7%	837	827										
HERMANN HOSPITAL / ZOO	3,015	2,847	168	5.9%	867	808										
HERMANN PARK / RICE UNIV	461	466	(5)	-1.1%	481	444										
MUSEUM DISTRICT	1,091	1,037	54	5.2%	494	586										
WHEELER	3,186	3,067	119	3.9%	1,751	1,741										
HCC / ENSEMBLE	2,299	2,227	72	3.2%	759	750										
McGOWEN	1,238	1,251	(13)	-1.0%	554	578										
DOWNTOWN TC	3,029	2,927	102	3.5%	1,396	1,298										
BELL	732	690	42	6.1%	331	252										
MAIN STREET SQUARE	3,981	3,788	192	5.1%	2,024	1,872										
PRESTON	3,194	2,661	533	20.0%	1,301	1,317										
UH - DOWNTOWN	1,656	1,901	(245)	-12.9%	434	472										
TOTAL	38,101	36,378	1,724	4.7%	38,640	37,563										

#### LEGEND

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

Downtown TC = Downtown Transit Center

UH - Downtown = University of Houston - Downtown

<sup>&</sup>lt;sup>1</sup> METRORail stations are shown from south to north.

<sup>&</sup>lt;sup>2</sup> The complete names of stations shown above with abbreviations or acronymns are:

<sup>&</sup>lt;sup>1</sup> METRORail service was shut down for Texas Children's Hospital construction on a portion of Friday, October 21, 2011.

	FY2012 October -	FY2011 October -	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL	November	November														
FANNIN SOUTH	925	775	150	19.4%	929	921		ı	ı	ı		l				
						-										<b></b>
RELIANT PARK	699	448	251	55.9%	634	763										
SMITH LANDS	278	256	22	8.5%	281	275										
TMC TC	1,264	1,194	71	5.9%	1,300	1,229										
DRYDEN	832	775	57	7.4%	837	827										
HERMANN HOSPITAL / ZOO	837	782	55	7.1%	867	808										
HERMANN PARK / RICE UNIV	462	485	(23)	-4.7%	481	444										
MUSEUM DISTRICT	540	477	63	13.1%	494	586										
WHEELER	1,746	1,645	101	6.1%	1,751	1,741										
HCC / ENSEMBLE	754	770	(16)	-2.0%	759	750										
McGOWEN	566	569	(3)	-0.5%	554	578										
DOWNTOWN TC	1,347	1,349	(2)	-0.2%	1,396	1,298										
BELL	292	322	(31)	-9.6%	331	252										
MAIN STREET SQUARE	1,948	1,972	(24)	-1.2%	2,024	1,872										
PRESTON	1,309	1,051	259	24.6%	1,301	1,317										
UH - DOWNTOWN	453	552	(100)	-18.0%	434	472										
TOTAL	14,252	13,421	830	6.2%	14,370	14,133										

### LEGEND

1 METRORail stations are shown from south to north.

2 The complete names of stations shown above with abbreviations or acronymns are:

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

Downtown TC = Downtown Transit Center

UH - Downtown = University of Houston - Downtown

#### NOTES

<sup>1</sup> METRORail service was shut down for Texas Children's Hospital construction on a portion of Saturday, October 22, 2011.

	FY2012 October -	FY2011 October -	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	November	November	3	3 3 .												
FIXED ROUTE RAIL																
FANNIN SOUTH	682	597	85	14.3%	594	771										
RELIANT PARK	545	393	152	38.8%	330	760										
SMITH LANDS	203	185	18	9.6%	186	221										
TMC TC	950	885	65	7.3%	914	986										
DRYDEN	605	585	20	3.4%	596	614										
HERMANN HOSPITAL / ZOO	579	570	9	1.5%	610	548										
HERMANN PARK / RICE UNIV	268	306	(37)	-12.2%	290	247										
MUSEUM DISTRICT	404	368	37	9.9%	414	395										
WHEELER	1,096	1,072	24	2.3%	1,063	1,129										
HCC / ENSEMBLE	525	544	(19)	-3.5%	493	556										
McGOWEN	336	371	(35)	-9.5%	326	346										
DOWNTOWN TC	1,070	1,061	9	0.9%	1,080	1,061										
BELL	221	230	(9)	-4.0%	199	243										
MAIN STREET SQUARE	1,185	1,153	32	2.8%	1,206	1,163										
PRESTON	881	808	73	9.0%	871	891										
UH - DOWNTOWN	274	340	(66)	-19.4%	261	287										
TOTAL	9,824	9,468	357	3.8%	9,430	10,219										

### LEGEND

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

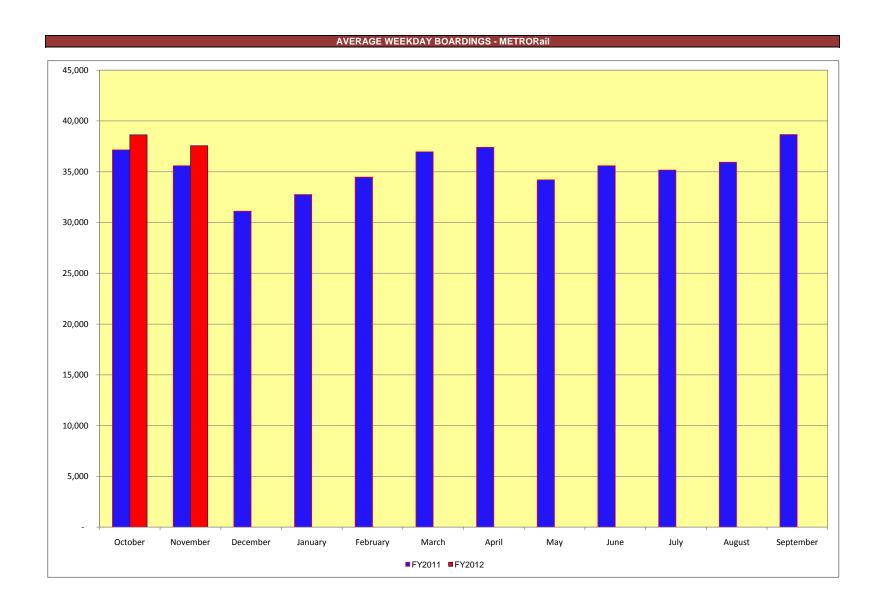
HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

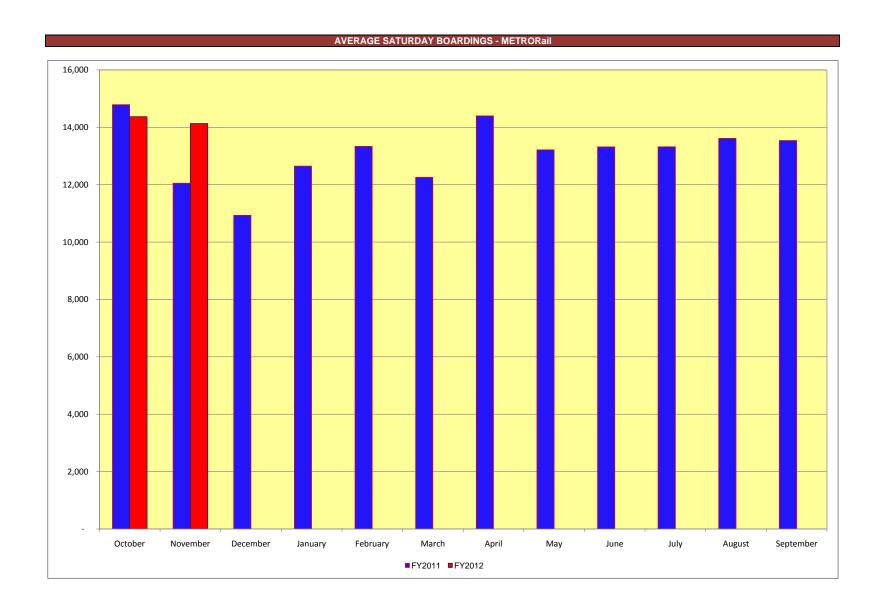
Downtown TC = Downtown Transit Center

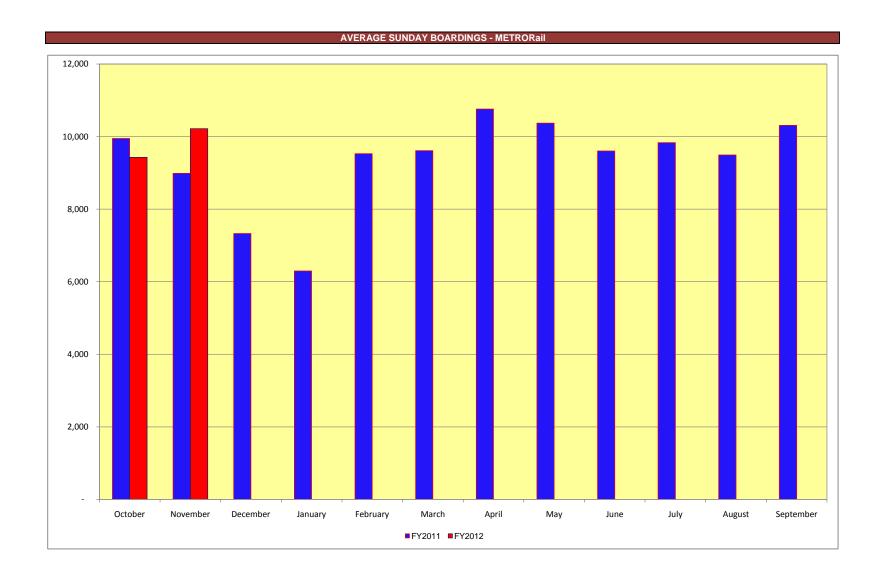
UH - Downtown = University of Houston - Downtown

<sup>1</sup> METRORail stations are shown from south to north.

<sup>2</sup> The complete names of stations shown above with abbreviations or acronymns are:







# NOVEMBER 2011 (FY2012) METROBus Indicators - Explanation of Information

## How can I evaluate the ridership (demand) and the service resources supplied to each route (supply)?

METRO uses four indicators in its comparative / route ranking model. The four indicators are:

- 1) Passenger Boardings per Revenue Mile;
- 2) Passenger Boardings per Revenue Hour;
- 3) Total Subsidy per Passenger Boarding; and
- 4) Operating Ratio.

These four factors provide a balanced weighting between effectiveness measures (the first two factors), and efficiency measures (the last two factors). By using the two effectiveness indicators, the reader can compare the effectiveness of multiple bus routes. (NOTE: With only 1 rail line, there is no opportunity to compare effectiveness with other rail lines in METRO's system at this time.)

The indicator passenger boardings per revenue mile is calculated by dividing the number of average daily passenger boardings by route by the daily number of revenue miles of service supplied on that route. The indicator passenger boardings per revenue hour is calculated by dividing the number of average daily passenger boardings by the daily number of revenue hours of service supplied on that route.

The indicators are presented in two different formats on the following pages. The first format for presentation is by route number order. Route number format allows the reader to look at the performance on one or more routes of interest. The second format for presentation is by indicator performance, highest to lowest. For ease of viewing, an additional visual presentation format has been added. Routes with indicators in the first (best) quartile are shown in white, while those in the second (next-best) quartile are shown in gray, those in the third quartile are shown in pink, and those in the fourth (worst) quartile are shown in purple.

Additionally, the report includes charts showing the performance of the ten best and ten worst routes by indicator along with the average performance.

NOTE: The service levels used for these calculations are the current service levels, while the ridership used are year-to-date. The indicators on routes which had additional service added in August 2011 will be lower than expected as the anticipated ridership growth associated with this additional service has not yet occurred. The converse will also be true.

#### **BOARDINGS PER REVENUE HOUR - Year-To-Date**

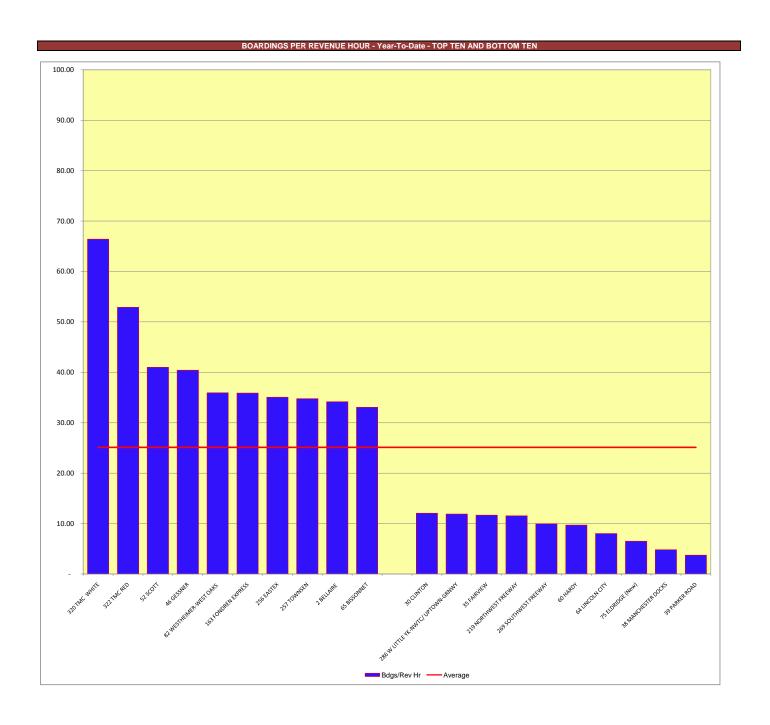
### SORTED BY ROUTE NUMBER

	1
	Boardings
ROUTE	Per Revenue
	Hour
1 HOSPITAL	23.24
2 BELLAIRE	34.19
3 LANGLEY	12.27
3 W. GRAY	20.42
4 BEECHNUT	30.04
5 KASHMERE	17.73
5 SOUTHMORE	24.77
6 JENSEN	19.37
6 TANGLEWOOD	15.56
8 S.MAIN	27.55
9 N.MAIN	14.98
9 GULFTON	22.17
10 WILLOWBEND	23.04
11 ALMEDA	29.64
11 NANCE	19.30
14 HIRAM CLARKE	23.01
15 FULTON	21.41
18 KIRBY	16.28
19 WILCREST	24.68
20 CANAL	23.49
20 LONG POINT	24.24
23 CROSSTIMBERS	30.65
24 NORTHLINE	22.95
25 RICHMOND	29.08
26 OUTER LOOP	21.36
27 INNER LOOP	22.61
29 TSU/UH HIRSCH	18.23
30 CLINTON	12.07
30 CULLEN	32.24
32 RENWICK	20.82
33 POST OAK	27.64
34 MONTROSE	16.30
35 FAIRVIEW	11.70
36 KEMPWOOD	21.48
36 LAWNDALE	20.98
37 EL SOL	15.12
38 MANCHESTER DOCKS	4.84
39 PARKER ROAD	3.74
40 PECORE	21.33
40 TELEPHONE	26.29
42 HOLMAN	21.89
44 ACRES HOMES	26.07
45 TIDWELL	32.28
46 GESSNER 47 HILLCROFT	40.42
	26.21
48 NAVIGATION	13.53
48 W. DALLAS	12.50
49 CHIMNEY ROCK	14.40
50 HARRISBURG	25.94
50 HEIGHTS	19.85
52 HIRSCH	17.20
52 SCOTT	40.99
53 BRIAR FOREST	24.46
56 AIRLINE	32.43
58 HAMMERLY	19.36
59 ALDINE MAIL	14.03
60 HARDY	9.70
60 SOUTH MacGREGOR	18.52
64 LINCOLN CITY	8.03
65 BISSONNET	33.07
	10.05
	16.65
66 YALE 67 DAIRY ASHFORD	20.34
66 YALE	

ROUTE	Per Revenue
72 WESTVIEW	Hour 18.92
73 BELLFORT	28.74
75 ELDRIDGE (New)	6.51
77 LIBERTY	15.43
77 MLK	26.22
78 ALABAMA	26.69
78 IRVINGTON	13.55
79 W. LITTLE YORK	24.07
80 DOWLING	17.17
80 LYONS 81 WESTHEIMER-SHARPSTOWN	22.90 28.82
82 WESTHEIMER-WEST OAKS	35.91
83 LEE ROAD	25.03
85 ANTOINE	25.05
86 FM 1960	28.96
87 SUNNYSIDE	29.48
88 HOBBY AIRPORT	24.41
97 SETTEGAST	17.18
98 BRIARGATE	15.53
102 BUSH I.A.H EXPRESS	27.81
108 VETERANS MEMORIAL EXP.	28.20
131 MEMORIAL EXPRESS 132 HARWIN EXPRESS	18.47 22.24
137 NORTHSHORE EXPRESS	24.78
163 FONDREN EXPRESS	35.89
170 MISSOURI CITY / TMC	22.38
202 KUYKENDAHL	32.60
204 SPRING	32.58
209 NORTH FWY	20.43
212 SETON LAKE	22.42
214 NORTHWEST STATION	31.50
216 WEST LITTLE YORK / PINEMONT	21.12
217 CYPRESS	29.24
219 NORTHWEST FREEWAY	11.57
221 KINGSLAND	31.15
222 GRAND PARKWAY	21.91
228 ADDICKS 229 KATY FREEWAY	29.80
236 MAXEY ROAD - BAYTOWN	15.93 25.21
244 MONROE	21.20
246 BAY AREA	31.54
247 FUQUA	30.86
249 GULF FREEWAY	13.19
255 KINGWOOD	22.71
256 EASTEX	35.08
257 TOWNSEN	34.77
259 EASTEX FREEWAY	12.85
261 WEST LOOP	18.25
262 WESTWOOD	17.69
265 WEST BELLFORT	30.62
269 SOUTHWEST FREEWAY	9.98
274 WESTCHASE - GESSNER 283 KUYKENDAHL/GREENWAY	16.60 17.50
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	11.92
292 WEST BELLFORT-WESTWOOD/TMC	14.14
297 SOUTH POINT-MONROE/TMC	28.75
298 ADDICKS-NWTC/TMC	24.77
313 ALLEN PARKWAY	14.31
320 TMC WHITE	66.43
321 TMC BLUE	22.39
322 TMC RED	52.87
352 SWINGLE SHUTTLE	12.57
402 BELLAIRE QUICKLINE	20.90
426 TMC SWIFTLINE	14.02

	Boardings
ROUTE	Per Revenue
ROOTE	
320 TMC WHITE	Hour 66.43
322 TMC RED	52.87
52 SCOTT	40.99
46 GESSNER	40.42
82 WESTHEIMER-WEST OAKS	35.91
163 FONDREN EXPRESS	35.89
256 EASTEX	35.08
257 TOWNSEN	34.77
2 BELLAIRE	34.19
65 BISSONNET	33.07
202 KUYKENDAHL	32.60
204 SPRING	32.58
56 AIRLINE	32.43
45 TIDWELL	32.28 32.24
30 CULLEN 246 BAY AREA	
	31.54
214 NORTHWEST STATION 221 KINGSLAND	31.50
	31.15
247 FUQUA 23 CROSSTIMBERS	30.86 30.65
265 WEST BELLFORT 4 BEECHNUT	30.62 30.04
228 ADDICKS 11 ALMEDA	29.80 29.64
87 SUNNYSIDE	29.48
217 CYPRESS	29.24
25 RICHMOND	29.08
86 FM 1960	28.96
81 WESTHEIMER-SHARPSTOWN	28.82
297 SOUTH POINT-MONROE/TMC	28.75
73 BELLFORT	28.74
108 VETERANS MEMORIAL EXP.	28.20
102 BUSH I.A.H EXPRESS	27.81
33 POST OAK	27.64
8 S.MAIN	27.55
68 BRAYS BAYOU	26.76
78 ALABAMA	26.69
40 TELEPHONE	26.29
77 MLK	26.22
47 HILLCROFT	26.21
44 ACRES HOMES	26.07
50 HARRISBURG	25.94
236 MAXEY ROAD - BAYTOWN	25.21
OF ANTOINE	05.05
85 ANTOINE	25.05
83 LEE ROAD	25.03
83 LEE ROAD	25.03
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC	25.03 24.78
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST	25.03 24.78 24.77
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST 53 BRIAR FOREST	25.03 24.78 24.77 24.77
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST 53 BRIAR FOREST 86 HOBBY AIRPORT	25.03 24.78 24.77 24.77 24.68
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST 53 BRIAR FOREST	25.03 24.78 24.77 24.77 24.68 24.46
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST 53 BRIAR FOREST 88 HOBBY AIRPORT 20 LONG POINT 79 W. LITTLE YORK	25.03 24.78 24.77 24.77 24.68 24.46 24.41 24.24 24.07
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST 55 BRIAR FOREST 88 HOBBY AIRPORT 20 LONG POINT 79 W. LITTLE YORK 20 CANAL	25.03 24.78 24.77 24.77 24.68 24.46 24.41 24.24
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST 53 BRIAR FOREST 88 HOBBY AIRPORT 20 LONG POINT 79 W. LITTLE YORK	25.03 24.78 24.77 24.77 24.68 24.46 24.41 24.24 24.07
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST 55 BRIAR FOREST 88 HOBBY AIRPORT 20 LONG POINT 79 W. LITTLE YORK 20 CANAL	25.03 24.78 24.77 24.77 24.68 24.46 24.41 24.24 24.07 23.49
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST 53 BRIAR FOREST 88 HOBBY AIRPORT 20 LONG POINT 79 W. LITTLE YORK 20 CANAL 1 HOSPITAL	25.03 24.78 24.77 24.77 24.68 24.46 24.41 24.24 24.07 23.49 23.24
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST 53 BRIAR FOREST 88 HOBBY AIRPORT 20 LONG POINT 79 W. LITTLE YORK 20 CANAL 1 HOSPITAL 10 WILLOWBEND 14 HIRAM CLARKE 24 NORTHLINE	25.03 24.78 24.77 24.77 24.68 24.46 24.41 24.24 24.07 23.49 23.24 23.04 23.01 22.95
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST 53 BRIAR FOREST 88 HOBBY AIRPORT 20 LONG POINT 79 W. LITTLE YORK 20 CANAL 1 HOSPITAL 10 WILLOWBEND 14 HIRAM CLARKE 24 NORTHLINE 80 LYONS	25.03 24.78 24.77 24.77 24.68 24.46 24.41 24.24 24.07 23.49 23.24 23.04 23.01 22.95 22.90
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST 53 BRIAR FOREST 88 HOBBY AIRPORT 20 LONG POINT 79 W. LITTLE YORK 20 CANAL 1 HOSPITAL 10 WILLOWBEND 14 HIRAM CLARKE 24 NORTHLINE	25.03 24.78 24.77 24.77 24.68 24.46 24.41 24.24 24.07 23.49 23.24 23.04 23.01 22.95
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST 53 BRIAR FOREST 88 HOBBY AIRPORT 20 LONG POINT 79 W. LITTLE YORK 20 CANAL 1 HOSPITAL 10 WILLOWBEND 14 HIRAM CLARKE 24 NORTHLINE 80 LYONS	25.03 24.78 24.77 24.77 24.68 24.46 24.41 24.24 24.07 23.49 23.24 23.04 23.01 22.95 22.90
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST 53 BRIAR FOREST 88 HOBBY AIRPORT 20 LONG POINT 79 W. LITTLE YORK 20 CANAL 1 HOSPITAL 10 WILLOWBEND 14 HIRAM CLARKE 24 NORTHLINE 80 LYONS 255 KINGWOOD	25.03 24.78 24.77 24.77 24.68 24.46 24.41 24.24 24.07 23.49 23.24 23.04 23.01 22.95 22.90
83 LEE ROAD 137 NORTHSHORE EXPRESS 5 SOUTHMORE 298 ADDICKS-NWTC/TMC 19 WILCREST 58 BRIAR FOREST 88 HOBBY AIRPORT 20 LONG POINT 79 W. LITTLE YORK 20 CANAL 1 HOSPITAL 10 WILLOWBEND 14 HIRAM CLARKE 24 NORTHLINE 80 LYONS 255 KINGWOOD 27 INNER LOOP	25.03 24.78 24.77 24.77 24.68 24.46 24.41 24.24 24.07 23.49 23.24 23.01 22.95 22.90 22.71 22.61

	Boardings
ROUTE	Per Revenue
	Hour
132 HARWIN EXPRESS	22.24
9 GULFTON	22.17
222 GRAND PARKWAY	21.91
42 HOLMAN	21.89
36 KEMPWOOD	21.48
15 FULTON	21.41
26 OUTER LOOP	21.36
40 PECORE	21.33
244 MONROE	21.20
216 WEST LITTLE YORK / PINEMONT	21.12
36 LAWNDALE	20.98
402 BELLAIRE QUICKLINE	20.90
32 RENWICK	20.82
209 NORTH FWY	20.43
3 W. GRAY	20.42
67 DAIRY ASHFORD	20.34
50 HEIGHTS	19.85
6 JENSEN	19.37
58 HAMMERLY	19.36
11 NANCE	19.30
72 WESTVIEW	18.92
60 SOUTH MacGREGOR	18.52
131 MEMORIAL EXPRESS	18.47
261 WEST LOOP	18.25
29 TSU/UH HIRSCH	18.23
5 KASHMERE	17.73
262 WESTWOOD	17.69
283 KUYKENDAHL/GREENWAY	17.50
52 HIRSCH	17.20
97 SETTEGAST	17.18
80 DOWLING	17.17
66 YALE	16.65
274 WESTCHASE - GESSNER	16.60
34 MONTROSE	16.30
18 KIRBY	16.28
229 KATY FREEWAY	15.93
6 TANGLEWOOD	15.56
98 BRIARGATE	15.53
77 LIBERTY	15.43
37 EL SOL	15.12
9 N.MAIN	14.98
49 CHIMNEY ROCK	14.40
313 ALLEN PARKWAY	14.31
292 WEST BELLFORT-WESTWOOD/TMC	14.14
59 ALDINE MAIL	14.14
426 TMC SWIFTLINE	14.02
70 MEMORIAL	13.97
78 IRVINGTON	13.55
48 NAVIGATION	13.53
249 GULF FREEWAY	13.19
259 EASTEX FREEWAY	12.85
352 SWINGLE SHUTTLE	12.85
48 W. DALLAS	12.57
3 LANGLEY	12.50
30 CLINTON	12.07
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	11.92
35 FAIRVIEW	11.92
219 NORTHWEST FREEWAY	11.70
269 SOUTHWEST FREEWAY	9.98
60 HARDY	9.90
64 LINCOLN CITY	
75 ELDRIDGE (New)	8.03 6.51
38 MANCHESTER DOCKS	4.84
39 PARKER ROAD	3.74
00 I ANNER NOAD	3.74



#### BOARDINGS PER REVENUE MILE - Year-To-Date

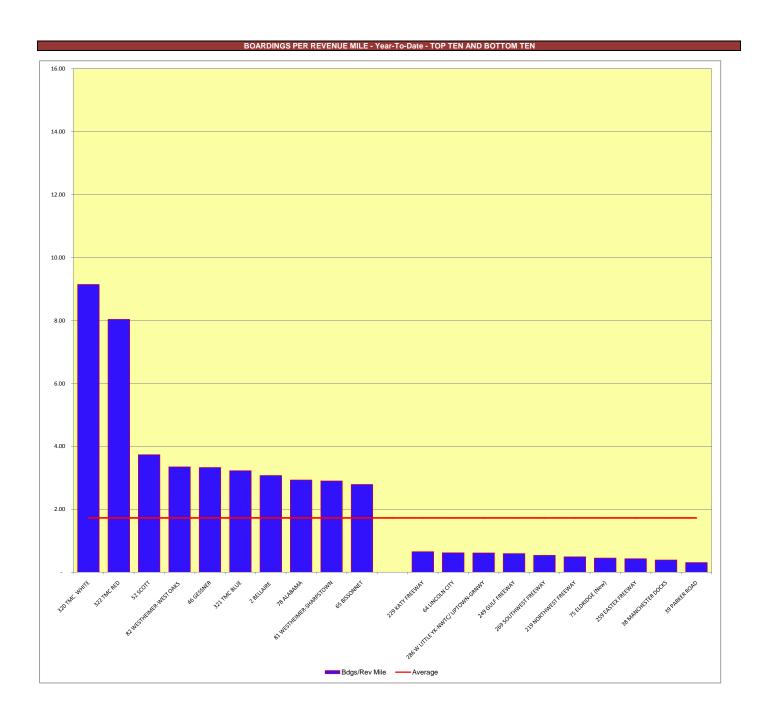
### SORTED BY ROUTE NUMBER

ROUTE	Boardings
ROUTE	Per Revenue Mile
1 HOSPITAL	1.94
2 BELLAIRE	3.08
3 LANGLEY	0.84
3 W. GRAY	2.15
4 BEECHNUT	2.20
5 KASHMERE	1.35
5 SOUTHMORE	2.08
6 JENSEN	1.32
6 TANGLEWOOD	1.17
8 S.MAIN	2.08
9 N.MAIN	1.11
9 GULFTON	1.75
10 WILLOWBEND	1.84
11 ALMEDA	1.89
11 NANCE	1.90
14 HIRAM CLARKE	1.82
15 FULTON	2.06
18 KIRBY	1.40
19 WILCREST	1.84
20 CANAL	2.31
20 LONG POINT	1.48
23 CROSSTIMBERS	2.22
24 NORTHLINE	2.29
25 RICHMOND	2.53
26 OUTER LOOP	1.84
27 INNER LOOP	1.95
29 TSU/UH HIRSCH	1.53
30 CLINTON	0.93
30 CULLEN	2.40
32 RENWICK	1.68
33 POST OAK	2.43
34 MONTROSE 35 FAIRVIEW	1.32 1.08
36 KEMPWOOD	1.55
36 LAWNDALE	1.59
37 EL SOL	1.36
38 MANCHESTER DOCKS	0.39
39 PARKER ROAD	0.31
40 PECORE	1.68
40 TELEPHONE	1.98
42 HOLMAN	2.61
44 ACRES HOMES	1.60
45 TIDWELL	2.15
46 GESSNER	3.33
47 HILLCROFT	2.53
48 NAVIGATION	1.03
48 W. DALLAS	1.09
49 CHIMNEY ROCK	1.28
50 HARRISBURG	2.20
50 HEIGHTS	1.55
52 HIRSCH	1.35
52 SCOTT	3.74
53 BRIAR FOREST	1.93
56 AIRLINE	2.29
58 HAMMERLY	1.41
59 ALDINE MAIL	0.93
60 HARDY	0.69
60 SOUTH MacGREGOR	1.66
64 LINCOLN CITY	0.62
65 BISSONNET	2.80
66 YALE	1.39
67 DAIRY ASHFORD	1.48
68 BRAYS BAYOU	2.17
70 MEMORIAL	0.90

ROUTE	Boardings Per Revenue Mile
72 WESTVIEW	1.32
73 BELLFORT	2.30
75 ELDRIDGE (New)	0.45
77 LIBERTY	1.12
77 MLK	2.10
78 ALABAMA	2.93
78 IRVINGTON	1.05
79 W. LITTLE YORK 80 DOWLING	1.65
80 LYONS	1.69 2.04
81 WESTHEIMER-SHARPSTOWN	2.91
82 WESTHEIMER-WEST OAKS	3.35
83 LEE ROAD	1.45
85 ANTOINE	1.70
86 FM 1960	2.00
87 SUNNYSIDE	2.17
88 HOBBY AIRPORT	1.65
97 SETTEGAST	0.89
98 BRIARGATE	1.27
102 BUSH I.A.H EXPRESS	1.41
108 VETERANS MEMORIAL EXP. 131 MEMORIAL EXPRESS	1.46
132 HARWIN EXPRESS	0.98
137 NORTHSHORE EXPRESS	1.48
163 FONDREN EXPRESS	2.68
170 MISSOURI CITY / TMC	0.84
202 KUYKENDAHL	1.25
204 SPRING	1.10
209 NORTH FWY	0.77
212 SETON LAKE	1.04
214 NORTHWEST STATION	1.05
216 WEST LITTLE YORK / PINEMONT	0.83
217 CYPRESS	0.89
219 NORTHWEST FREEWAY	0.49
221 KINGSLAND 222 GRAND PARKWAY	0.97
228 ADDICKS	1.06
229 KATY FREEWAY	0.66
236 MAXEY ROAD - BAYTOWN	1.02
244 MONROE	1.05
246 BAY AREA	1.21
247 FUQUA	1.40
249 GULF FREEWAY	0.60
255 KINGWOOD	0.74
256 EASTEX	1.24
257 TOWNSEN	1.22
259 EASTEX FREEWAY	0.44
261 WEST LOOP	0.96
262 WESTWOOD 265 WEST BELLFORT	0.72 1.19
269 SOUTHWEST FREEWAY	0.54
274 WESTCHASE - GESSNER	0.89
283 KUYKENDAHL/GREENWAY	0.71
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	0.61
292 WEST BELLFORT-WESTWOOD/TMC	0.67
297 SOUTH POINT-MONROE/TMC	1.10
298 ADDICKS-NWTC/TMC	1.03
313 ALLEN PARKWAY	1.58
320 TMC WHITE	9.15
321 TMC BLUE	3.23
322 TMC RED	8.04
352 SWINGLE SHUTTLE 402 BELLAIRE QUICKLINE	0.85
	1.58

ROUTE 320 TMC WHITE 322 TMC RED 52 SCOTT 82 WESTHEIMER-WEST OAKS 46 GESSNER 321 TMC BLUE 2 BELLAIRE 78 ALABAMA	Boardings Per Revenue Mile 9.15 8.04 3.74 3.35 3.33
320 TMC WHITE 322 TMC RED 52 SCOTT 82 WESTHEIMER-WEST OAKS 46 GESSNER 321 TMC BLUE 2 BELLAIRE 78 ALABAMA	Mile 9.15 8.04 3.74 3.35
322 TMC RED 52 SCOTT 82 WESTHEIMER-WEST OAKS 46 GESSNER 321 TMC BLUE 2 BELLAIRE 78 ALABAMA	9.15 8.04 3.74 3.35
322 TMC RED 52 SCOTT 82 WESTHEIMER-WEST OAKS 46 GESSNER 321 TMC BLUE 2 BELLAIRE 78 ALABAMA	8.04 3.74 3.35
52 SCOTT 82 WESTHEIMER-WEST OAKS 46 GESSNER 321 TMC BLUE 2 BELLAIRE 78 ALABAMA	3.35
46 GESSNER 321 TMC BLUE 2 BELLAIRE 78 ALABAMA	
321 TMC BLUE 2 BELLAIRE 78 ALABAMA	3.33
2 BELLAIRE 78 ALABAMA	
78 ALABAMA	3.23
	3.08
	2.93
81 WESTHEIMER-SHARPSTOWN	2.91
65 BISSONNET	2.80
163 FONDREN EXPRESS	2.68
42 HOLMAN	2.61
25 RICHMOND	2.53
47 HILLCROFT	2.53
33 POST OAK	2.43
30 CULLEN	2.40
20 CANAL	2.31
73 BELLFORT	2.30
56 AIRLINE	2.29
24 NORTHLINE 23 CROSSTIMBERS	2.29
50 HARRISBURG	2.22
4 BEECHNUT	2.20
87 SUNNYSIDE	2.17
68 BRAYS BAYOU	2.17
45 TIDWELL	2.15
3 W. GRAY	2.15
77 MLK	2.10
5 SOUTHMORE	2.08
8 S.MAIN	2.08
15 FULTON	2.06
80 LYONS	2.04
86 FM 1960	2.00
40 TELEPHONE	1.98
27 INNER LOOP	1.95
1 HOSPITAL	1.94
53 BRIAR FOREST	1.93
11 NANCE	1.90
11 ALMEDA	1.89
19 WILCREST	1.84
26 OUTER LOOP	1.84
10 WILLOWBEND	1.84
14 HIRAM CLARKE	1.82
9 GULFTON 85 ANTOINE	1.75 1.70
80 DOWLING	
40 PECORE	1.69
32 RENWICK	1.68
60 SOUTH MacGREGOR	1.66
88 HOBBY AIRPORT	1.65
79 W. LITTLE YORK	1.65
44 ACRES HOMES	1.60
36 LAWNDALE	1.59
402 BELLAIRE QUICKLINE	1.58
313 ALLEN PARKWAY	1.58
36 KEMPWOOD	1.55
50 HEIGHTS	1.55
29 TSU/UH HIRSCH	1.53
426 TMC SWIFTLINE	1.52
67 DAIRY ASHFORD	1.48
20 LONG POINT	1.48
137 NORTHSHORE EXPRESS	1.48
	1.46
108 VETERANS MEMORIAL EXP. 83 LEE ROAD	1.45

	Boardings
ROUTE	Per Revenue
	Mile
58 HAMMERLY	1.41
102 BUSH I.A.H EXPRESS	1.41
18 KIRBY	1.40
247 FUQUA	1.40
66 YALE	1.39
37 EL SOL	1.36
52 HIRSCH 5 KASHMERE	1.35
132 HARWIN EXPRESS	1.35
72 WESTVIEW	1.32
34 MONTROSE	1.32
6 JENSEN	1.32
49 CHIMNEY ROCK	1.28
98 BRIARGATE	1.27
202 KUYKENDAHL	1.25
256 EASTEX	1.24
257 TOWNSEN	1.22
246 BAY AREA	1.21
265 WEST BELLFORT	1.19
6 TANGLEWOOD 77 LIBERTY	1.17 1.12
9 N.MAIN	1.12
297 SOUTH POINT-MONROE/TMC	1.10
204 SPRING	1.10
48 W. DALLAS	1.09
35 FAIRVIEW	1.08
228 ADDICKS	1.06
78 IRVINGTON	1.05
214 NORTHWEST STATION	1.05
244 MONROE	1.05
212 SETON LAKE	1.04
48 NAVIGATION	1.03
298 ADDICKS-NWTC/TMC	1.03
236 MAXEY ROAD - BAYTOWN 131 MEMORIAL EXPRESS	1.02
221 KINGSLAND	0.98
261 WEST LOOP	0.96
30 CLINTON	0.93
59 ALDINE MAIL	0.93
70 MEMORIAL	0.90
274 WESTCHASE - GESSNER	0.89
217 CYPRESS	0.89
97 SETTEGAST	0.89
352 SWINGLE SHUTTLE	0.85
170 MISSOURI CITY / TMC	0.84
3 LANGLEY	0.84
216 WEST LITTLE YORK / PINEMONT	0.83
209 NORTH FWY	0.77
255 KINGWOOD 262 WESTWOOD	0.74 0.72
283 KUYKENDAHL/GREENWAY	0.72
222 GRAND PARKWAY	0.70
60 HARDY	0.69
292 WEST BELLFORT-WESTWOOD/TMC	0.67
229 KATY FREEWAY	0.66
64 LINCOLN CITY	0.62
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	0.61
249 GULF FREEWAY	0.60
269 SOUTHWEST FREEWAY	0.54
219 NORTHWEST FREEWAY	0.49
75 ELDRIDGE (New)	0.45
259 EASTEX FREEWAY	0.44
38 MANCHESTER DOCKS 39 PARKER ROAD	0.39



### **BOARDINGS PER REVENUE HOUR - Year-To-Date**

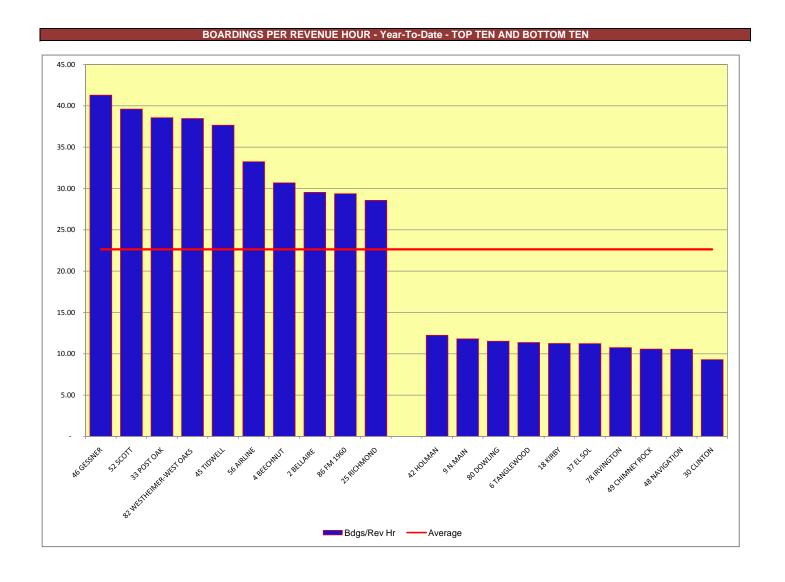
# SORTED BY ROUTE NUMBER

	Decadings
POLITE	Boardings
ROUTE	Per Revenue
4 LICODITAL	Hour
1 HOSPITAL	20.05
2 BELLAIRE	29.53
3 LANGLEY	13.32
3 W. GRAY	26.86
4 BEECHNUT	30.70
5 KASHMERE	14.44
5 SOUTHMORE	20.50
6 JENSEN	18.69
6 TANGLEWOOD	11.36
8 S.MAIN	25.30
9 N.MAIN	11.82
9 GULFTON	12.90
10 WILLOWBEND	18.78
11 ALMEDA	20.91
11 NANCE	13.23
14 HIRAM CLARKE	25.41
15 FULTON	18.69
18 KIRBY	11.25
19 WILCREST	20.17
20 CANAL	24.04
20 LONG POINT	21.79
23 CROSSTIMBERS	24.61
24 NORTHLINE	19.46
25 RICHMOND	28.55
26 OUTER LOOP	19.56
27 INNER LOOP	21.92
29 TSU/UH HIRSCH	15.46
30 CLINTON	9.30
30 CULLEN	25.74
32 RENWICK (New)	12.59
33 POST OAK	38.58
36 KEMPWOOD	18.01
36 LAWNDALE	21.84
37 EL SOL	11.23
40 PECORE	12.69
40 TELEPHONE	26.16
42 HOLMAN	12.24
44 ACRES HOMES	25.63

	Boardings
ROUTE	Per Revenue
	Hour
45 TIDWELL	37.67
46 GESSNER	41.29
47 HILLCROFT	16.39
48 NAVIGATION	10.55
49 CHIMNEY ROCK	10.58
50 HARRISBURG	25.05
50 HEIGHTS	23.02
52 HIRSCH	17.00
52 SCOTT	39.61
53 BRIAR FOREST	20.88
56 AIRLINE	33.25
58 HAMMERLY	14.93
60 SOUTH MacGREGOR	14.98
65 BISSONNET	27.75
66 YALE	13.99
68 BRAYS BAYOU	22.20
72 WESTVIEW	16.00
73 BELLFORT	27.31
77 LIBERTY	14.81
77 MLK	19.47
78 IRVINGTON	10.74
79 W. LITTLE YORK	16.81
80 DOWLING	11.52
80 LYONS	20.01
81 WESTHEIMER-SHARPSTOWN	27.23
82 WESTHEIMER-WEST OAKS	38.48
83 LEE ROAD	21.31
85 ANTOINE	24.77
86 FM 1960	29.38
87 SUNNYSIDE	20.48
88 HOBBY AIRPORT	15.10
98 BRIARGATE	17.45
102 BUSH I.A.H EXPRESS	26.77
131 MEMORIAL EXPRESS	14.81
132 HARWIN EXPRESS	16.59
137 NORTHSHORE EXPRESS	22.37
163 FONDREN EXPRESS	25.66

	Boardings
ROUTE	Per Revenue
	Hour
46 GESSNER	41.29
52 SCOTT	39.61
33 POST OAK	38.58
82 WESTHEIMER-WEST OAKS	38.48
45 TIDWELL	37.67
56 AIRLINE	33.25
4 BEECHNUT	30.70
2 BELLAIRE	29.53
86 FM 1960	29.38
25 RICHMOND	28.55
65 BISSONNET	27.75
73 BELLFORT	27.31
81 WESTHEIMER-SHARPSTOWN	27.23
3 W. GRAY	26.86
102 BUSH I.A.H EXPRESS	26.77
40 TELEPHONE	26.16
30 CULLEN	25.74
163 FONDREN EXPRESS	25.66
44 ACRES HOMES	25.63
14 HIRAM CLARKE	25.41
8 S.MAIN	25.30
50 HARRISBURG	25.05
85 ANTOINE	24.77
23 CROSSTIMBERS	24.61
20 CANAL	24.04
50 HEIGHTS	23.02
137 NORTHSHORE EXPRESS	22.37
68 BRAYS BAYOU	22.20
27 INNER LOOP	21.92
36 LAWNDALE	21.84
20 LONG POINT	21.79
83 LEE ROAD	21.31
11 ALMEDA	20.91
53 BRIAR FOREST	20.88
5 SOUTHMORE	20.50
87 SUNNYSIDE	20.48
19 WILCREST	20.17
1 HOSPITAL	20.05

	Boardings
ROUTE	Per Revenue
	Hour
0 LYONS	20.01
6 OUTER LOOP	19.56
7 MLK	19.47
4 NORTHLINE	19.46
0 WILLOWBEND	18.78
5 FULTON	18.69
JENSEN	18.69
6 KEMPWOOD	18.01
8 BRIARGATE	17.45
2 HIRSCH	17.00
9 W. LITTLE YORK	16.81
32 HARWIN EXPRESS	16.59
7 HILLCROFT	16.39
2 WESTVIEW	16.00
9 TSU/UH HIRSCH	15.46
8 HOBBY AIRPORT	15.10
0 SOUTH MacGREGOR	14.98
8 HAMMERLY	14.93
31 MEMORIAL EXPRESS	14.81
7 LIBERTY	14.81
KASHMERE	14.44
6 YALE	13.99
LANGLEY	13.32
1 NANCE	13.23
GULFTON	12.90
0 PECORE	12.69
2 RENWICK (New)	12.59
2 HOLMAN	12.24
N.MAIN	11.82
0 DOWLING	11.52
TANGLEWOOD	11.36
8 KIRBY	11.25
7 EL SOL	11.23
8 IRVINGTON	10.74
9 CHIMNEY ROCK	10.58
8 NAVIGATION	10.55
0 CLINTON	9.30



### **BOARDINGS PER REVENUE MILE - Year-To-Date**

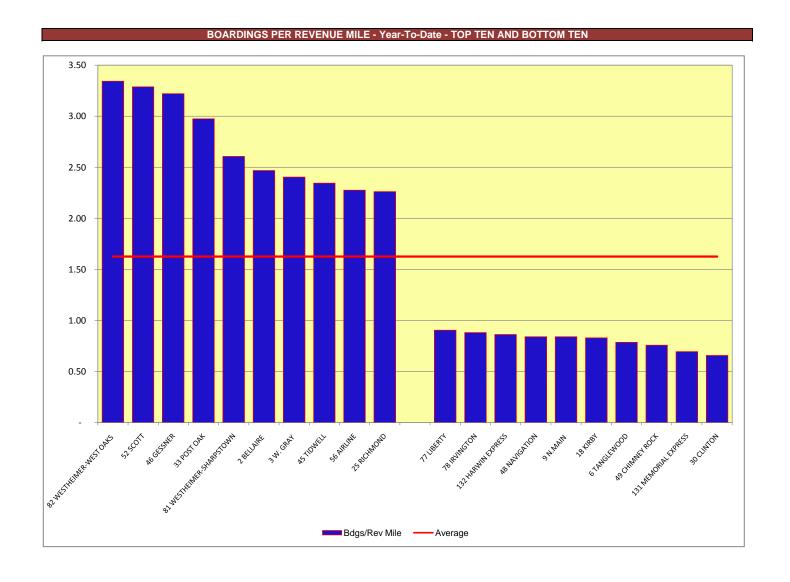
# SORTED BY ROUTE NUMBER

ROUTE   Boardings   Per Revent   Mile	13 17 91 11 95 93 31
Mile           1 HOSPITAL         1.4           2 BELLAIRE         2.4           3 LANGLEY         0.9           3 W. GRAY         2.4           4 BEECHNUT         1.9           5 KASHMERE         1.0	13 17 91 11 95 93 31
1 HOSPITAL       1.4         2 BELLAIRE       2.4         3 LANGLEY       0.9         3 W. GRAY       2.4         4 BEECHNUT       1.9         5 KASHMERE       1.0	17 11 15 13 13
2 BELLAIRE 2.4 3 LANGLEY 0.9 3 W. GRAY 2.4 4 BEECHNUT 1.9 5 KASHMERE 1.0	17 11 15 13 13
3 LANGLEY 0.9 3 W. GRAY 2.4 4 BEECHNUT 1.9 5 KASHMERE 1.0	91 95 91 93 93
3 W. GRAY 2.4 4 BEECHNUT 1.5 5 KASHMERE 1.0	95 01 53
4 BEECHNUT 1.9 5 KASHMERE 1.0	95 91 93
5 KASHMERE 1.0	)1 53 31
	53 31
5 SOUTHMORE 1.5	31
1.0	
6 JENSEN 1.3	'9
6 TANGLEWOOD 0.7	
8 S.MAIN 1.8	88
9 N.MAIN 0.8	34
9 GULFTON 0.9	7
10 WILLOWBEND 1.4	10
11 ALMEDA 1.3	31
11 NANCE 1.2	26
14 HIRAM CLARKE 1.7	4
15 FULTON 1.7	'8
18 KIRBY 0.8	33
19 WILCREST 1.2	28
20 CANAL 1.8	38
20 LONG POINT 1.1	8
23 CROSSTIMBERS 1.7	′2
24 NORTHLINE 1.8	38
25 RICHMOND 2.2	26
26 OUTER LOOP 1.4	11
27 INNER LOOP 1.6	60
29 TSU/UH HIRSCH 1.1	9
30 CLINTON 0.6	66
30 CULLEN 1.6	35
32 RENWICK (New) 0.9	8
33 POST OAK 2.9	
36 KEMPWOOD 1.2	
36 LAWNDALE 1.4	
37 EL SOL 1.0	
40 PECORE 0.9	
40 TELEPHONE 2.1	
42 HOLMAN 1.2	
44 ACRES HOMES 1.3	÷

	Boardings
ROUTE	Per Revenue
	Mile
45 TIDWELL	2.35
46 GESSNER	3.22
47 HILLCROFT	1.38
48 NAVIGATION	0.84
49 CHIMNEY ROCK	0.76
50 HARRISBURG	1.76
50 HEIGHTS	1.60
52 HIRSCH	1.20
52 SCOTT	3.29
53 BRIAR FOREST	1.49
56 AIRLINE	2.28
58 HAMMERLY	1.12
60 SOUTH MacGREGOR	1.24
65 BISSONNET	2.10
66 YALE	1.14
68 BRAYS BAYOU	1.65
72 WESTVIEW	1.19
73 BELLFORT	2.04
77 LIBERTY	0.91
77 MLK	1.57
78 IRVINGTON	0.88
79 W. LITTLE YORK	1.14
80 DOWLING	1.04
80 LYONS	1.53
81 WESTHEIMER-SHARPSTOWN	2.61
82 WESTHEIMER-WEST OAKS	3.34
83 LEE ROAD	1.17
85 ANTOINE	1.63
86 FM 1960	1.65
87 SUNNYSIDE	1.41
88 HOBBY AIRPORT	0.98
98 BRIARGATE	1.05
102 BUSH I.A.H EXPRESS	1.17
131 MEMORIAL EXPRESS	0.70
132 HARWIN EXPRESS	0.86
137 NORTHSHORE EXPRESS	1.16
163 FONDREN EXPRESS	1.99

	Boardings
ROUTE	Per Revenue
	Mile
82 WESTHEIMER-WEST OAKS	3.34
52 SCOTT	3.29
46 GESSNER	3.22
33 POST OAK	2.98
81 WESTHEIMER-SHARPSTOWN	2.61
2 BELLAIRE	2.47
3 W. GRAY	2.41
45 TIDWELL	2.35
56 AIRLINE	2.28
25 RICHMOND	2.26
40 TELEPHONE	2.12
65 BISSONNET	2.10
73 BELLFORT	2.04
163 FONDREN EXPRESS	1.99
4 BEECHNUT	1.95
20 CANAL	1.88
8 S.MAIN	1.88
24 NORTHLINE	1.88
15 FULTON	1.78
50 HARRISBURG	1.76
14 HIRAM CLARKE	1.74
23 CROSSTIMBERS	1.72
86 FM 1960	1.65
68 BRAYS BAYOU	1.65
30 CULLEN	1.65
85 ANTOINE	1.63
50 HEIGHTS	1.60
27 INNER LOOP	1.60
77 MLK	1.57
80 LYONS	1.53
5 SOUTHMORE	1.53
53 BRIAR FOREST	1.49
1 HOSPITAL	1.43
26 OUTER LOOP	1.41
87 SUNNYSIDE	1.41
36 LAWNDALE	1.40
10 WILLOWBEND	1.40
44 ACRES HOMES	1.38

	Boardings
ROUTE	Per Revenue
	Mile
47 HILLCROFT	1.38
11 ALMEDA	1.31
6 JENSEN	1.31
19 WILCREST	1.28
36 KEMPWOOD	1.27
11 NANCE	1.26
60 SOUTH MacGREGOR	1.24
42 HOLMAN	1.21
52 HIRSCH	1.20
72 WESTVIEW	1.19
29 TSU/UH HIRSCH	1.19
20 LONG POINT	1.18
83 LEE ROAD	1.17
102 BUSH I.A.H EXPRESS	1.17
137 NORTHSHORE EXPRESS	1.16
66 YALE	1.14
79 W. LITTLE YORK	1.14
58 HAMMERLY	1.12
98 BRIARGATE	1.05
80 DOWLING	1.04
37 EL SOL	1.01
5 KASHMERE	1.01
32 RENWICK (New)	0.98
88 HOBBY AIRPORT	0.98
9 GULFTON	0.97
40 PECORE	0.94
3 LANGLEY	0.91
77 LIBERTY	0.91
78 IRVINGTON	0.88
132 HARWIN EXPRESS	0.86
48 NAVIGATION	0.84
9 N.MAIN	0.84
18 KIRBY	0.83
6 TANGLEWOOD	0.79
49 CHIMNEY ROCK	0.76
131 MEMORIAL EXPRESS	0.70
30 CLINTON	0.66



# **BOARDINGS PER REVENUE HOUR - Year-To-Date**

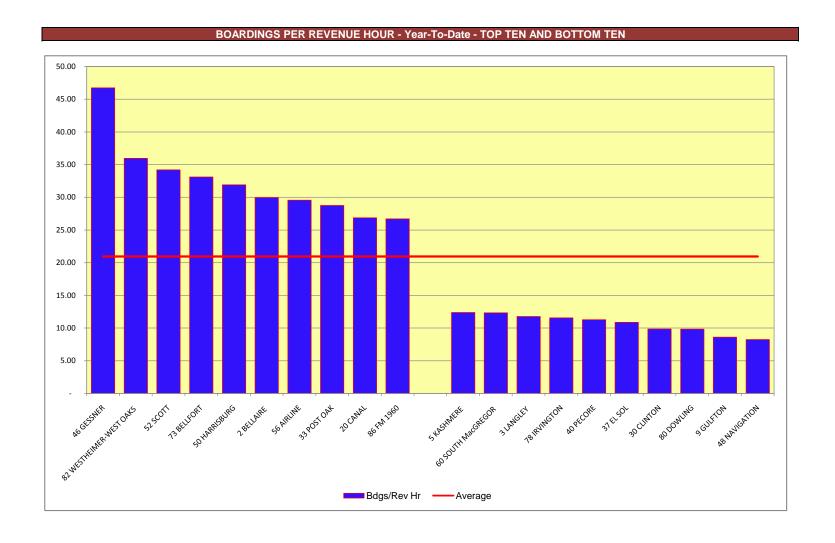
# SORTED BY ROUTE NUMBER

	Boardings
ROUTE	Per Revenue
	Hour
1 HOSPITAL	16.56
2 BELLAIRE	29.94
3 LANGLEY	11.78
3 W. GRAY	15.70
4 BEECHNUT	25.09
5 KASHMERE	12.37
5 SOUTHMORE	17.40
6 JENSEN	13.34
9 N.MAIN	23.53
9 GULFTON	8.60
10 WILLOWBEND	21.64
11 ALMEDA	17.55
11 NANCE	15.21
14 HIRAM CLARKE	20.01
15 FULTON	17.49
20 CANAL	26.87
20 LONG POINT	21.50
23 CROSSTIMBERS	16.86
24 NORTHLINE	19.46
25 RICHMOND	25.44
26 OUTER LOOP	15.06
27 INNER LOOP	16.40
30 CLINTON	9.86
30 CULLEN	21.44
33 POST OAK	28.75
36 KEMPWOOD	15.01
37 EL SOL	10.88
40 PECORE	11.29
40 TELEPHONE	19.73
42 HOLMAN	13.43
44 ACRES HOMES	21.19

	Boardings
ROUTE	Per Revenue
	Hour
45 TIDWELL	26.61
46 GESSNER	46.74
47 HILLCROFT	15.31
48 NAVIGATION	8.25
50 HARRISBURG	31.91
50 HEIGHTS	18.29
52 HIRSCH	14.87
52 SCOTT	34.19
53 BRIAR FOREST	17.88
56 AIRLINE	29.57
60 SOUTH MacGREGOR	12.33
65 BISSONNET	24.28
66 YALE	15.63
68 BRAYS BAYOU	17.71
72 WESTVIEW	13.84
73 BELLFORT	33.10
77 LIBERTY	13.62
77 MLK	16.28
78 IRVINGTON	11.56
80 DOWLING	9.84
80 LYONS	19.94
81 WESTHEIMER-SHARPSTOWN	24.47
82 WESTHEIMER-WEST OAKS	35.96
83 LEE ROAD	15.88
85 ANTOINE	20.89
86 FM 1960	26.69
87 SUNNYSIDE	16.38
102 BUSH I.A.H EXPRESS	23.39
137 NORTHSHORE EXPRESS	17.59
163 FONDREN EXPRESS	22.04

	Boardings
ROUTE	Per Revenue
	Hour
46 GESSNER	46.74
82 WESTHEIMER-WEST OAKS	35.96
52 SCOTT	34.19
73 BELLFORT	33.10
50 HARRISBURG	31.91
2 BELLAIRE	29.94
56 AIRLINE	29.57
33 POST OAK	28.75
20 CANAL	26.87
86 FM 1960	26.69
45 TIDWELL	26.61
25 RICHMOND	25.44
4 BEECHNUT	25.09
81 WESTHEIMER-SHARPSTOWN	24.47
65 BISSONNET	24.28
9 N.MAIN	23.53
102 BUSH I.A.H EXPRESS	23.39
163 FONDREN EXPRESS	22.04
10 WILLOWBEND	21.64
20 LONG POINT	21.50
30 CULLEN	21.44
44 ACRES HOMES	21.19
85 ANTOINE	20.89
14 HIRAM CLARKE	20.01
80 LYONS	19.94
40 TELEPHONE	19.73
24 NORTHLINE	19.46
50 HEIGHTS	18.29
53 BRIAR FOREST	17.88
68 BRAYS BAYOU	17.71
137 NORTHSHORE EXPRESS	17.59

	Boardings
ROUTE	Per Revenue
	Hour
11 ALMEDA	17.55
15 FULTON	17.49
5 SOUTHMORE	17.40
23 CROSSTIMBERS	16.86
1 HOSPITAL	16.56
27 INNER LOOP	16.40
87 SUNNYSIDE	16.38
77 MLK	16.28
83 LEE ROAD	15.88
3 W. GRAY	15.70
66 YALE	15.63
47 HILLCROFT	15.31
11 NANCE	15.21
26 OUTER LOOP	15.06
36 KEMPWOOD	15.01
52 HIRSCH	14.87
72 WESTVIEW	13.84
77 LIBERTY	13.62
42 HOLMAN	13.43
6 JENSEN	13.34
5 KASHMERE	12.37
60 SOUTH MacGREGOR	12.33
3 LANGLEY	11.78
78 IRVINGTON	11.56
40 PECORE	11.29
37 EL SOL	10.88
30 CLINTON	9.86
80 DOWLING	9.84
9 GULFTON	8.60
48 NAVIGATION	8.25



# **BOARDINGS PER REVENUE MILE - Year-To-Date**

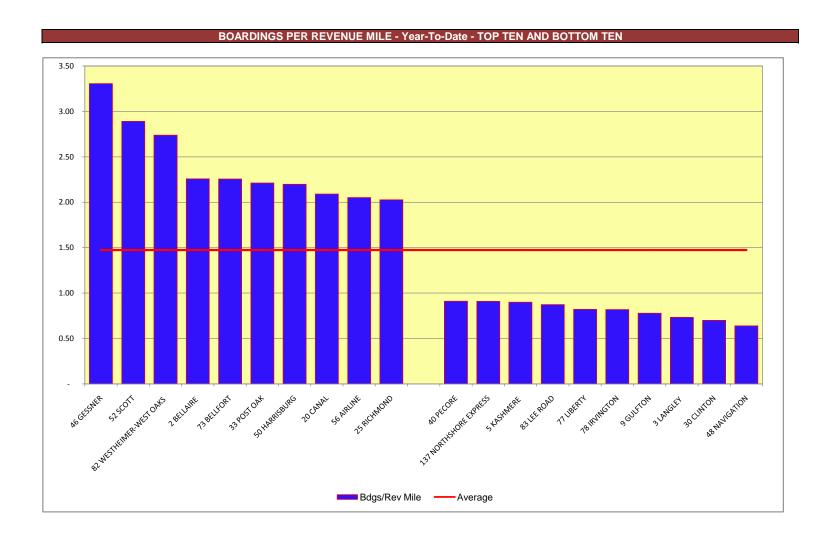
# SORTED BY ROUTE NUMBER

<u></u>	
	Boardings
ROUTE	Per Revenue
	Mile
1 HOSPITAL	1.30
2 BELLAIRE	2.26
3 LANGLEY	0.73
3 W. GRAY	1.71
4 BEECHNUT	1.52
5 KASHMERE	0.90
5 SOUTHMORE	1.23
6 JENSEN	1.04
9 N.MAIN	1.43
9 GULFTON	0.78
10 WILLOWBEND	1.22
11 ALMEDA	1.02
11 NANCE	1.30
14 HIRAM CLARKE	1.56
15 FULTON	1.52
20 CANAL	2.09
20 LONG POINT	1.18
23 CROSSTIMBERS	1.18
24 NORTHLINE	1.67
25 RICHMOND	2.03
26 OUTER LOOP	1.08
27 INNER LOOP	1.20
30 CLINTON	0.70
30 CULLEN	1.37
33 POST OAK	2.21
36 KEMPWOOD	1.11
37 EL SOL	0.98
40 PECORE	0.91
40 TELEPHONE	1.39
42 HOLMAN	1.45
44 ACRES HOMES	1.09

	Boardings
ROUTE	Per Revenue
	Mile
45 TIDWELL	1.66
46 GESSNER	3.31
47 HILLCROFT	1.23
48 NAVIGATION	0.64
50 HARRISBURG	2.20
50 HEIGHTS	1.23
52 HIRSCH	1.05
52 SCOTT	2.89
53 BRIAR FOREST	1.28
56 AIRLINE	2.05
60 SOUTH MacGREGOR	1.02
65 BISSONNET	1.74
66 YALE	1.18
68 BRAYS BAYOU	1.34
72 WESTVIEW	1.03
73 BELLFORT	2.26
77 LIBERTY	0.82
77 MLK	1.25
78 IRVINGTON	0.82
80 DOWLING	0.94
80 LYONS	1.54
81 WESTHEIMER-SHARPSTOWN	1.99
82 WESTHEIMER-WEST OAKS	2.74
83 LEE ROAD	0.87
85 ANTOINE	1.39
86 FM 1960	1.46
87 SUNNYSIDE	1.16
102 BUSH I.A.H EXPRESS	1.02
137 NORTHSHORE EXPRESS	0.91
163 FONDREN EXPRESS	1.66

	Boardings
ROUTE	Per Revenue
	Mile
46 GESSNER	3.31
52 SCOTT	2.89
82 WESTHEIMER-WEST OAKS	2.74
2 BELLAIRE	2.26
73 BELLFORT	2.26
33 POST OAK	2.21
50 HARRISBURG	2.20
20 CANAL	2.09
56 AIRLINE	2.05
25 RICHMOND	2.03
81 WESTHEIMER-SHARPSTOWN	1.99
65 BISSONNET	1.74
3 W. GRAY	1.71
24 NORTHLINE	1.67
45 TIDWELL	1.66
163 FONDREN EXPRESS	1.66
14 HIRAM CLARKE	1.56
80 LYONS	1.54
4 BEECHNUT	1.52
15 FULTON	1.52
86 FM 1960	1.46
42 HOLMAN	1.45
9 N.MAIN	1.43
85 ANTOINE	1.39
40 TELEPHONE	1.39
30 CULLEN	1.37
68 BRAYS BAYOU	1.34
1 HOSPITAL	1.30
11 NANCE	1.30
53 BRIAR FOREST	1.28
77 MLK	1.25

	Boardings
ROUTE	Per Revenue
	Mile
5 SOUTHMORE	1.23
50 HEIGHTS	1.23
47 HILLCROFT	1.23
10 WILLOWBEND	1.22
27 INNER LOOP	1.20
23 CROSSTIMBERS	1.18
20 LONG POINT	1.18
66 YALE	1.18
87 SUNNYSIDE	1.16
36 KEMPWOOD	1.11
44 ACRES HOMES	1.09
26 OUTER LOOP	1.08
52 HIRSCH	1.05
6 JENSEN	1.04
72 WESTVIEW	1.03
60 SOUTH MacGREGOR	1.02
102 BUSH I.A.H EXPRESS	1.02
11 ALMEDA	1.02
37 EL SOL	0.98
80 DOWLING	0.94
40 PECORE	0.91
137 NORTHSHORE EXPRESS	0.91
5 KASHMERE	0.90
83 LEE ROAD	0.87
77 LIBERTY	0.82
78 IRVINGTON	0.82
9 GULFTON	0.78
3 LANGLEY	0.73
30 CLINTON	0.70
48 NAVIGATION	0.64



# **NOVEMBER 2011 (FY2012)**

Composite of Boardings and Indicators by Route - Explanation of Information

## How can I compare the weekday, Saturday, and Sunday services on a particular route?

The following section of the report presents the average daily boardings, boardings per revenue hour, and boardings per revenue mile for each route. Some routes operate only on weekdays, while other routes operate only on weekdays and Saturdays. Cells that would show data for Saturdays and Sundays where service is not operated are shaded for ease of viewing.

## How can I compare the performance of a particular route within a given category?

METRO's Service Planning section has categorized each route into one of the following service categories:

Local - Radial

Local - Crosstown

Local - Circulator

Local - Limited

Local - Shuttle

Park & Ride - CBD Peak Period

Park & Ride - CBD Off-Peak Period

Park & Ride - Secondary Activity Centers

A consolidated summary of average daily boardings, boardings per revenue hour, and boardings per revenue mile are provided. Additionally, charts show a relative comparision of the performance of each of these service category groups in these two effectiveness indicators for weekday, Saturday, and Sunday.

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
FIXED ROUTE BUS ROUTES	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
1 HOSPITAL	4,557	1,704	1,144	23.34	19.32	16.41	1.94	1.38	1.29
2 BELLAIRE	7,787	4,897	3,111	34.27	28.37	29.34	3.09	2.37	2.21
3 LANGLEY	933	523	406	12.19	13.23	12.41	0.83	0.90	0.77
3 W. GRAY	723	426	295	20.30	26.68	16.54	2.13	2.39	1.81
4 BEECHNUT	4,669	2,689	2,062	30.44	29.58	26.78	2.22	1.88	1.63
5 KASHMERE	1,783	943	737	17.61	13.94	12.15	1.34	0.97	0.88
5 SOUTHMORE	2,484	1,319	923	24.60	19.79	17.09	2.07	1.47	1.20
6 JENSEN	1,653	1,054	972	19.84	18.39	13.85	1.35	1.29	1.08
6 TANGLEWOOD	827	397		15.93	11.18		1.20	0.77	
8 S.MAIN	3,046	1,365	820	28.25	23.98	23.84	2.13	1.78	1.45
9 N.MAIN	951	384	397	15.50	11.63	8.73	1.15	0.83	0.79
9 GULFTON	1,557	691		22.95	12.69		1.81	0.95	
10 WILLOWBEND	1,260	630	392	24.02	17.53	20.86	1.92	1.30	1.18
11 ALMEDA	1,553	913	454	29.21	20.31	16.87	1.86	1.28	0.98
11 NANCE	896	659	253	19.02	12.85	14.61	1.88	1.22	1.25
14 HIRAM CLARKE	2,450	1,467	1,160	23.64	25.42	20.91	1.87	1.74	1.63
15 FULTON	1,970	1,350	918	21.69	18.66	17.12	2.08	1.77	1.49
18 KIRBY	826	305		15.98	10.86		1.37	0.80	
19 WILCREST	1,316	583		25.08	20.07		1.87	1.28	
20 CANAL	1,656	1,142	1,059	23.09	23.46	27.70	2.27	1.84	2.15
20 LONG POINT	2,225	1,384	1,210	23.83	21.26	22.17	1.45	1.15	1.21
23 CROSSTIMBERS	2,146	660	440	30.93	22.48	16.37	2.24	1.57	1.14
24 NORTHLINE	1,934	1,269	1,060	23.39	18.51	19.82	2.33	1.79	1.70
25 RICHMOND	5,694	3,146	1,880	29.25	28.62	26.87	2.55	2.27	2.14
26 OUTER LOOP	2,083	736	518	21.68	17.67	15.83	1.87	1.28	1.14
27 INNER LOOP	2,253 1,479	950 731	583	22.96 18.08	21.64 15.55	16.57	1.98 1.52	1.58 1.19	1.21
29 TSU/UH HIRSCH 30 CLINTON	643	313	358	12.23	8.77	10.05	0.95	0.62	0.71
30 CULLEN	3,092	1,601	1,441	32.66	24.27	21.84	2.43	1.55	1.40
32 RENWICK	1,049	629	1,441	21.60	12.83	21.04	1.75	0.99	1.40
33 POST OAK	4,804	2,360	1,812	28.43	37.22	28.65	2.50	2.87	2.20
34 MONTROSE	597	2,000	1,012	15.65	01.22	20.00	1.27	2.01	2.20
35 FAIRVIEW	485			12.15			1.12		
36 KEMPWOOD	1,547	645		21.29	17.13		1.54	1.21	
36 LAWNDALE	1,602	762	661	20.80	20.78	15.39	1.57	1.33	1.13
37 EL SOL	625	406	423	14.97	11.12	11.54	1.35	1.00	1.04
38 MANCHESTER DOCKS	52			4.51			0.37		
39 PARKER ROAD	19			4.19			0.35		
40 PECORE	2,096	966	661	21.25	12.45	10.97	1.68	0.93	0.89
40 TELEPHONE	3,202	1,658	1,311	26.19	25.65	19.18	1.97	2.08	1.35
42 HOLMAN	1,829	602	260	21.75	11.29	13.29	2.59	1.11	1.44
44 ACRES HOMES	3,431	2,123	1,551	26.51	24.82	21.39	1.63	1.34	1.10
45 TIDWELL	3,230	1,867	1,347	32.38	36.64	26.45	2.16	2.28	1.65
46 GESSNER	5,184	2,874	2,035	40.82	38.48	49.54	3.37	3.00	3.50
47 HILLCROFT	1,046	670	408	26.82	15.01	16.12	2.59	1.26	1.29
48 NAVIGATION	673	349	250	13.20	10.75	8.30	1.01	0.86	0.64
48 W. DALLAS	644			12.20			1.06		
49 CHIMNEY ROCK	524	274	. = -	14.27	10.78	22.5=	1.27	0.77	2.5-
50 HARRISBURG	3,807	2,338	1,763	25.83	23.97	32.25	2.19	1.68	2.22
50 HEIGHTS	2,817	1,411	1,011	19.77	22.02	18.49	1.55	1.53	1.24
52 HIRSCH	3,006	1,900	1,416	17.45	16.26	15.16	1.37	1.15	1.07
52 SCOTT	5,306	2,962	2,225	41.58	37.89	34.87	3.79	3.15	2.95
53 BRIAR FOREST	4,107	1,567	1,264	23.91	20.55	18.13	1.88	1.47	1.29
56 AIRLINE	5,405 800	4,006	3,550	32.74 19.47	32.54	30.14	2.31 1.42	2.23	2.09
58 HAMMERLY	279	389		19.47	13.13		0.95	0.99	
59 ALDINE MAIL 60 HARDY	310			9.50			0.95		
60 SOUTH MacGREGOR	921	530	327	18.13	14.80	12.58	1.62	1.22	1.04
00 3001H WatGREGOR	921	550	321	10.13	14.00	12.30	1.02	1.22	1.04

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
FIXED ROUTE BUS ROUTES									
65 BISSONNET	6,258	3,330	2,556	32.73	27.28	25.90	2.77	2.07	1.85
66 YALE	1,844	1,387	922	16.62	13.55	15.69	1.39	1.11	1.18
67 DAIRY ASHFORD	895			20.87			1.52		
68 BRAYS BAYOU	4,338	1,705	1,145	26.24	21.23	17.65	2.12	1.58	1.33
70 MEMORIAL	595			14.05			0.90		
72 WESTVIEW	825	522	402	19.24	16.01	14.12	1.34	1.19	1.05
73 BELLFORT	5,350	2,644	1,545	29.19	25.84	33.61	2.33	1.93	2.29
75 ELDRIDGE	389			6.61			0.46		
77 LIBERTY	1,727	1,027	784	15.48	15.03	14.08	1.13	0.92	0.85
77 MLK	3,768	1,827	1,238	26.30	19.77	16.83	2.10	1.59	1.29
78 ALABAMA	799			27.11			2.98		
78 IRVINGTON	656	457	335	13.76	10.09	11.95	1.07	0.83	0.85
79 WEST LITTLE YORK	1,345	675		24.25	15.17		1.66	1.03	
80 DOWLING	704	408	270	17.12	11.47	9.41	1.69	1.03	0.90
80 LYONS	1,107	784	578	22.84	19.91	19.06	2.04	1.53	1.47
81 WESTHEIMER-SHARPSTOWN	5,095	3,016	2,180	29.15	26.25	24.94	2.94	2.51	2.03
82 WESTHEIMER-WEST OAKS	6,779	4,884	3,687	35.80	37.95	37.74	3.34	3.30	2.87
83 LEE ROAD	1,086	665	478	26.09	21.57	16.81	1.51	1.19	0.92
85 ANTOINE	4,364	2,301	1,796	25.10	24.43	21.38	1.70	1.61	1.43
86 FM1960	3,433	1,945	1,406	29.49	28.85	26.95	2.04	1.62	1.47
87 SUNNYSIDE	2,728	1,095	703	29.67	19.77	16.40	2.18	1.36	1.17
88 HOBBY AIRPORT	2,488	1,359		24.61	14.75		1.67	0.95	
97 SETTEGAST	278			17.72			0.92		
98 BRIARGATE	739	247		15.44	17.64		1.27	1.07	
102 BUSH I.A.H EXPRESS	3,070	1,958	1,758	28.29	26.63	24.00	1.44	1.17	1.05
108 VETERANS MEMORIAL EXPRESS	2,763			27.86			1.44		
131 MEMORIAL EXPRESS	1,695	657		18.42	15.12		0.97	0.71	
132 HARWIN EXPRESS	2,289	596		21.82	15.95		1.32	0.83	
137 NORTHSHORE EXPRESS	2,176	1,072	761	25.14	21.38	17.97	1.50	1.11	0.93
163 FONDREN EXPRESS	7,829	3,820	2,908	37.03	25.01	22.13	2.77	1.94	1.66
170 MISSOURI CITY / TMC	730			22.36			0.84		
202 KUYKENDAHL	2,036			32.30			1.24		
204 SPRING	1,358			32.18			1.08		
209 NORTH FWY	575			19.97			0.76		
212 SETON LAKE	664			22.52			1.04		
214 NORTHWEST STATION	2,414			31.33			1.04		
216 W LITTLE YORK	666			21.01			0.83		
217 CYPRESS	1,456			30.23			0.92		
219 NW FREEWAY	231			11.22			0.48		
221 KINGSLAND	2,369			31.24			0.97		
222 GRAND PARKWAY	664			21.72			0.70		

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
FIXED ROUTE BUS ROUTES									
228 ADDICKS	1,916			29.35			1.04		
229 KATY FREEWAY	406			15.40			0.63		
236 MAXEY ROAD - BAYTOWN	602			24.59			0.99		
244 MONROE	514			20.80			1.03		
246 BAY AREA	1,781			30.44			1.17		
247 FUQUA	874			30.38			1.37		
249 GULF FREEWAY	351			12.74			0.58		
255 KINGWOOD	1,000			22.77			0.74		
256 EASTEX	916			36.05			1.28		
257 TOWNSEN	947			34.29			1.21		
259 EASTEX FREEWAY	283			13.32			0.45		
261 WEST LOOP	319			15.28			0.80		
262 WESTWOOD	472			14.53			0.59		
265 WEST BELLFORT	2,015			27.98			1.09		
269 SOUTHWEST FREEWAY	19			10.62			0.58		
274 WESTCHASE/GESSNER	391			15.35			0.83		
283 KUYKENDAHL/GREENWAY	362			17.46			0.70		
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	297			11.74			0.61		
292 W. BELL-WWOOD/TMC	491			12.92			0.61		
297 S POINT-MONROE/TMC	999			29.07			1.11		
298 ADDICKS-NWTC/TMC	1,276			25.10			1.04		
313 ALLEN PARKWAY	431			14.45			1.59		
320 TMC WHITE	3,744			67.31			9.27		
321 TMC BLUE	821			22.50			3.25		
322 TMC RED	976			52.59			8.00		
352 SWINGLE SHUTTLE	203			12.42			0.84		
402 BELLAIRE QUICKLINE	761			21.42			1.62		
426 TMC SWIFTLINE	276			13.95			1.51		
TOTAL	238,100	103,901	70,323	25.19	21.98	21.33	1.73	1.58	1.50

<sup>&</sup>lt;sup>1</sup> METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.

B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.

C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.

D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.

E) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

<sup>&</sup>lt;sup>2</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.

B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

 $<sup>^{\</sup>rm 3}$  170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.

 $<sup>^{4}</sup>$  217 Cypress. Additional trips added on November 1, 2011.

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mi
IXED ROUTE BUS ROUTES									
OCAL - RADIAL									
1 HOSPITAL	4,557	1,704	1,144	23.34	19.32	16.41	1.94	1.38	1.29
3 LANGLEY	933	523	406	12.19	13.23	12.41	0.83	0.90	0.77
3 W. GRAY	723	426	295	20.30	26.68	16.54	2.13	2.39	1.8
5 KASHMERE	1,783	943	737	17.61	13.94	12.15	1.34	0.97	0.8
5 SOUTHMORE	2,484	1,319	923	24.60	19.79	17.09	2.07	1.47	1.20
6 JENSEN	1,653	1,054	972	19.84	18.39	13.85	1.35	1.29	1.08
6 TANGLEWOOD	827	397		15.93	11.18		1.20	0.77	
8 S.MAIN	3,046	1,365	820	28.25	23.98	23.84	2.13	1.78	1.4
9 N.MAIN	951	384	397	15.50	11.63	8.73	1.15	0.83	0.79
9 GULFTON	1,557	691		22.95	12.69		1.81	0.95	
10 WILLOWBEND	1,260	630	392	24.02	17.53	20.86	1.92	1.30	1.18
11 ALMEDA	1,553	913	454	29.21	20.31	16.87	1.86	1.28	0.98
11 NANCE	896	659	253	19.02	12.85	14.61	1.88	1.22	1.2
14 HIRAM CLARKE	2,450	1,467	1,160	23.64	25.42	20.91	1.87	1.74	1.63
15 FULTON	1,970	1,350	918	21.69	18.66	17.12	2.08	1.77	1.49
18 KIRBY	826	305		15.98	10.86		1.37	0.80	
20 CANAL	1,656	1,142	1,059	23.09	23.46	27.70	2.27	1.84	2.1
20 LONG POINT	2,225	1,384	1,210	23.83	21.26	22.17	1.45	1.15	1.2
24 NORTHLINE	1,934	1,269	1,060	23.39	18.51	19.82	2.33	1.79	1.70
25 RICHMOND	5,694	3,146	1,880	29.25	28.62	26.87	2.55	2.27	2.1
30 CLINTON	643	313	358	12.23	8.77	10.05	0.95	0.62	0.7
30 CULLEN	3,092	1,601	1,441	32.66	24.27	21.84	2.43	1.55	1.4
35 FAIRVIEW	485	,	,	12.15			1.12		
36 KEMPWOOD	1,547	645		21.29	17.13		1.54	1.21	
36 LAWNDALE	1,602	762	661	20.80	20.78	15.39	1.57	1.33	1.13
40 PECORE	2,096	966	661	21.25	12.45	10.97	1.68	0.93	0.8
40 TELEPHONE	3,202	1,658	1,311	26.19	25.65	19.18	1.97	2.08	1.3
44 ACRES HOMES	3,431	2,123	1,551	26.51	24.82	21.39	1.63	1.34	1.1
48 NAVIGATION	673	349	250	13.20	10.75	8.30	1.01	0.86	0.6
48 W. DALLAS	644	3.0		12.20		2.00	1.06	2.00	0.0

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
50 HARRISBURG	3,807	2,338	1,763	25.83	23.97	32.25	2.19	1.68	2.22
50 HEIGHTS	2,817	1,411	1,011	19.77	22.02	18.49	1.55	1.53	1.24
52 HIRSCH	3,006	1,900	1,416	17.45	16.26	15.16	1.37	1.15	1.07
52 SCOTT	5,306	2,962	2,225	41.58	37.89	34.87	3.79	3.15	2.95
53 BRIAR FOREST	4,107	1,567	1,264	23.91	20.55	18.13	1.88	1.47	1.29
56 AIRLINE	5,405	4,006	3,550	32.74	32.54	30.14	2.31	2.23	2.09
60 HARDY	310			9.50			0.68		
60 SOUTH MacGREGOR	921	530	327	18.13	14.80	12.58	1.62	1.22	1.04
65 BISSONNET	6,258	3,330	2,556	32.73	27.28	25.90	2.77	2.07	1.85
66 YALE	1,844	1,387	922	16.62	13.55	15.69	1.39	1.11	1.18
68 BRAYS BAYOU	4,338	1,705	1,145	26.24	21.23	17.65	2.12	1.58	1.33
70 MEMORIAL	595			14.05			0.90		
77 LIBERTY	1,727	1,027	784	15.48	15.03	14.08	1.13	0.92	0.85
77 MLK	3,768	1,827	1,238	26.30	19.77	16.83	2.10	1.59	1.29
78 ALABAMA	799			27.11			2.98		
78 IRVINGTON	656	457	335	13.76	10.09	11.95	1.07	0.83	0.85
79 WEST LITTLE YORK	1,345	675		24.25	15.17		1.66	1.03	
80 DOWLING	704	408	270	17.12	11.47	9.41	1.69	1.03	0.90
80 LYONS	1,107	784	578	22.84	19.91	19.06	2.04	1.53	1.47
81 WESTHEIMER-SHARPSTOWN	5,095	3,016	2,180	29.15	26.25	24.94	2.94	2.51	2.03
82 WESTHEIMER-WEST OAKS	6,779	4,884	3,687	35.80	37.95	37.74	3.34	3.30	2.87
85 ANTOINE	4,364	2,301	1,796	25.10	24.43	21.38	1.70	1.61	1.43
LOCAL - RADIAL	121,451	66,003	47,361	24.05	21.33	20.27	1.91	1.58	1.46

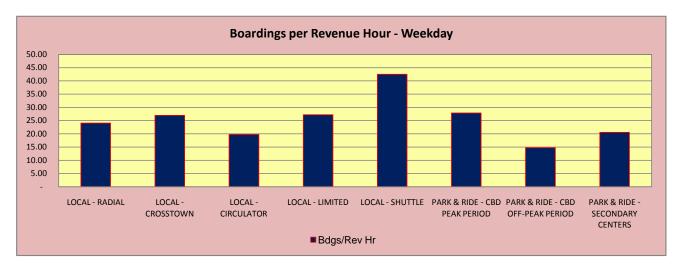
	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mi
IXED ROUTE BUS ROUTES									
OCAL - CROSSTOWN									
2 BELLAIRE	7,787	4,897	3,111	34.27	28.37	29.34	3.09	2.37	2.2
4 BEECHNUT	4,669	2,689	2,062	30.44	29.58	26.78	2.22	1.88	1.6
19 WILCREST	1,316	583		25.08	20.07		1.87	1.28	
23 CROSSTIMBERS	2,146	660	440	30.93	22.48	16.37	2.24	1.57	1.1
26 OUTER LOOP	2,083	736	518	21.68	17.67	15.83	1.87	1.28	1.1
27 INNER LOOP	2,253	950	583	22.96	21.64	16.57	1.98	1.58	1.2
29 TSU/UH HIRSCH	1,479	731		18.08	15.55		1.52	1.19	
32 RENWICK	1,049	629		21.60	12.83		1.75	0.99	
33 POST OAK	4,804	2,360	1,812	28.43	37.22	28.65	2.50	2.87	2.2
34 MONTROSE	597			15.65			1.27		
42 HOLMAN	1,829	602	260	21.75	11.29	13.29	2.59	1.11	1.4
45 TIDWELL	3,230	1,867	1,347	32.38	36.64	26.45	2.16	2.28	1.6
46 GESSNER	5,184	2,874	2,035	40.82	38.48	49.54	3.37	3.00	3.5
47 HILLCROFT	1,046	670	408	26.82	15.01	16.12	2.59	1.26	1.2
49 CHIMNEY ROCK	524	274		14.27	10.78		1.27	0.77	
58 HAMMERLY	800	389		19.47	13.13		1.42	0.99	
59 ALDINE MAIL	279			14.30			0.95		
67 DAIRY ASHFORD	895			20.87			1.52		
72 WESTVIEW	825	522	402	19.24	16.01	14.12	1.34	1.19	1.0
73 BELLFORT	5,350	2,644	1,545	29.19	25.84	33.61	2.33	1.93	2.2
75 ELDRIDGE	389			6.61			0.46		
86 FM1960	3,433	1,945	1,406	29.49	28.85	26.95	2.04	1.62	1.4
OCAL - CROSSTOWN	51,966	26,024	15,930	26.99	26.05	26.35	2.17	1.92	1.8

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CIRCULATOR									
37 EL SOL	625	406	423	14.97	11.12	11.54	1.35	1.00	1.04
38 MANCHESTER DOCKS	52			4.51			0.37		
39 PARKER ROAD	19			4.19			0.35		
64 LINCOLN CITY	237			7.85			0.61		
83 LEE ROAD	1,086	665	478	26.09	21.57	16.81	1.51	1.19	0.92
87 SUNNYSIDE	2,728	1,095	703	29.67	19.77	16.40	2.18	1.36	1.17
97 SETTEGAST	278			17.72			0.92		
98 BRIARGATE	739	247		15.44	17.64		1.27	1.07	
352 SWINGLE SHUTTLE	203			12.42			0.84		
LOCAL - CIRCULATOR	5,968	2,413	1,604	19.79	17.65	14.86	1.44	1.20	1.05
LOCAL - LIMITED									
88 HOBBY AIRPORT	2,488	1,359		24.61	14.75		1.67	0.95	
102 BUSH I.A.H EXPRESS	3,070	1,958	1,758	28.29	26.63	24.00	1.44	1.17	1.05
108 VETERANS MEMORIAL EXPRESS	2,763			27.86			1.44		
131 MEMORIAL EXPRESS	1,695	657		18.42	15.12		0.97	0.71	
132 HARWIN EXPRESS	2,289	596		21.82	15.95		1.32	0.83	
137 NORTHSHORE EXPRESS	2,176	1,072	761	25.14	21.38	17.97	1.50	1.11	0.93
163 FONDREN EXPRESS	7,829	3,820	2,908	37.03	25.01	22.13	2.77	1.94	1.66
402 BELLAIRE QUICKLINE	761			21.42			1.62		
426 TMC SWIFTLINE	276			13.95			1.51		
LOCAL - LIMITED	23,348	9,461	5,427	27.18	21.06	21.97	1.67	1.23	1.28
LOCAL - SHUTTLE									
313 ALLEN PARKWAY	431			14.45			1.59		
320 TMC WHITE	3,744			67.31			9.27		
321 TMC BLUE	821			22.50			3.25		
322 TMC RED	976			52.59			8.00		
LOCAL - SHUTTLE	5,971			42.51			5.69		

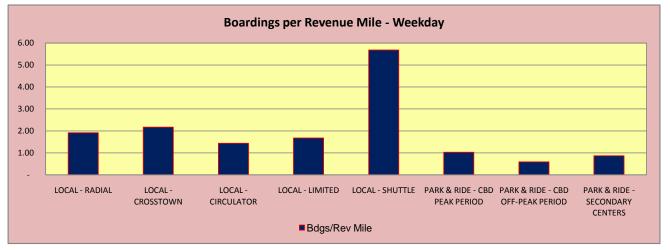
	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings			Revenue Hour			
FIXED ROUTE BUS ROUTES	20aran 190	2 caramige	20aran igo	11010114011041	Trovollas Floar	11010114011041	Trovoltae iviite	Trovollas IIIIs	Troveride iviiie
PARK & RIDE - CBD PEAK PERIOD									
202 KUYKENDAHL	2,036			32.30			1.24		
204 SPRING	1,358			32.18			1.08		
212 SETON LAKE	664			22.52			1.04		
214 NORTHWEST STATION	2,414			31.33			1.04		
216 W LITTLE YORK	666			21.01			0.83		
217 CYPRESS	1,456			30.23			0.92		
221 KINGSLAND	2,369			31.24			0.97		
222 GRAND PARKWAY	664			21.72			0.70		
228 ADDICKS	1,916			29.35			1.04		
236 MAXEY ROAD - BAYTOWN	602			24.59			0.99		
244 MONROE	514			20.80			1.03		
246 BAY AREA	1,781			30.44			1.17		
247 FUQUA	874			30.38			1.37		
255 KINGWOOD	1,000			22.77			0.74		
256 EASTEX	916			36.05			1.28		
257 TOWNSEN	947			34.29			1.21		
261 WEST LOOP	319			15.28			0.80		
262 WESTWOOD	472			14.53			0.59		
265 WEST BELLFORT	2,015			27.98			1.09		
274 WESTCHASE/GESSNER	391			15.35			0.83		
PARK & RIDE - CBD PEAK PERIOD	23,375			27.89			1.03		
PARK & RIDE - CBD OFF-PEAK PERIOD									
209 NORTH FWY	575			19.97			0.76		
219 NW FREEWAY	231			11.22			0.48		
229 KATY FREEWAY	406			15.40			0.63		
249 GULF FREEWAY	351			12.74			0.58		
259 EASTEX FREEWAY	283			13.32			0.45		
269 SOUTHWEST FREEWAY	19			10.62			0.58		
PARK & RIDE - CBD OFF-PEAK PERIOD	1,865			14.76			0.59		
PARK & RIDE - SECONDARY CENTERS									
170 MISSOURI CITY / TMC	730			22.36			0.84		
283 KUYKENDAHL/GREENWAY	362			17.46			0.70		
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	297			11.74			0.61		
292 W. BELL-WWOOD/TMC	491			12.92			0.61		
297 S POINT-MONROE/TMC	999			29.07			1.11		
298 ADDICKS-NWTC/TMC	1,276			25.10			1.04		
PARK & RIDE - SECONDARY CENTERS	4,155			20.58			0.87		

## **INDICATORS BY SERVICE TYPE - WEEKDAY**

	Weekday
	Bdgs/Rev Hr
LOCAL - RADIAL	24.05
LOCAL - CROSSTOWN	26.99
LOCAL - CIRCULATOR	19.79
LOCAL - LIMITED	27.18
LOCAL - SHUTTLE	42.51
PARK & RIDE - CBD PEAK PERIOD	27.89
PARK & RIDE - CBD OFF-PEAK PERIOD	14.76
PARK & RIDE - SECONDARY CENTERS	20.58

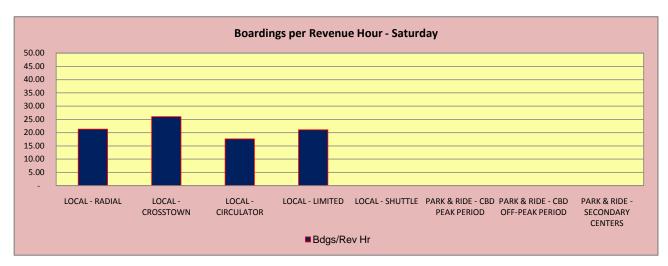


	Weekday
	Bdgs/Rev Mile
LOCAL - RADIAL	1.91
LOCAL - CROSSTOWN	2.17
LOCAL - CIRCULATOR	1.44
LOCAL - LIMITED	1.67
LOCAL - SHUTTLE	5.69
PARK & RIDE - CBD PEAK PERIOD	1.03
PARK & RIDE - CBD OFF-PEAK PERIOD	0.59
PARK & RIDE - SECONDARY CENTERS	0.87



### **INDICATORS BY SERVICE TYPE - SATURDAY**

	Saturday
	Bdgs/Rev Hr
LOCAL - RADIAL	21.33
LOCAL - CROSSTOWN	26.05
LOCAL - CIRCULATOR	17.65
LOCAL - LIMITED	21.06
LOCAL - SHUTTLE	N/A
PARK & RIDE - CBD PEAK PERIOD	N/A
PARK & RIDE - CBD OFF-PEAK PERIOD	N/A
PARK & RIDE - SECONDARY CENTERS	N/A



	Saturday
	Bdgs/Rev Mile
LOCAL - RADIAL	1.58
LOCAL - CROSSTOWN	1.92
LOCAL - CIRCULATOR	1.20
LOCAL - LIMITED	1.23
LOCAL - SHUTTLE	N/A
PARK & RIDE - CBD PEAK PERIOD	N/A
PARK & RIDE - CBD OFF-PEAK PERIOD	N/A
PARK & RIDE - SECONDARY CENTERS	N/A

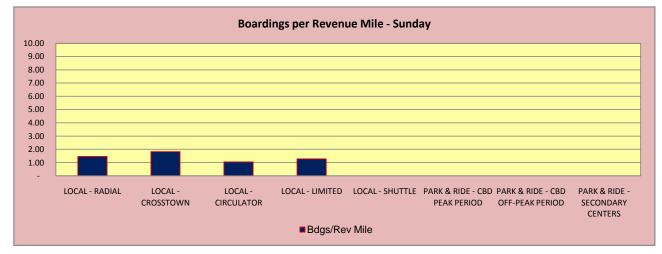


### **INDICATORS BY SERVICE TYPE - SUNDAY**

	Sunday
	Bdgs/Rev Hr
LOCAL - RADIAL	20.27
LOCAL - CROSSTOWN	26.35
LOCAL - CIRCULATOR	14.86
LOCAL - LIMITED	21.97
LOCAL - SHUTTLE	N/A
PARK & RIDE - CBD PEAK PERIOD	N/A
PARK & RIDE - CBD OFF-PEAK PERIOD	N/A
PARK & RIDE - SECONDARY CENTERS	N/A

			Boardi	ngs per Revenu	ue Hour - Sund	ay		
50.00								
45.00								
40.00								
35.00								
30.00								
25.00								
20.00								
15.00								
10.00								
5.00								
-	LOCAL - RADIAL	LOCAL -	LOCAL -	LOCAL - LIMITED	LOCAL - SHUTTLE	PARK & RIDE - CBD	PARK & RIDE - CBD	PARK & RIDE -
		CROSSTOWN	CIRCULATOR			PEAK PERIOD	OFF-PEAK PERIOD	SECONDARY CENTERS
				■Bdgs/Re	ev Hr			

	Sunday
	Bdgs/Rev Mile
LOCAL - RADIAL	1.46
LOCAL - CROSSTOWN	1.83
LOCAL - CIRCULATOR	1.05
LOCAL - LIMITED	1.28
LOCAL - SHUTTLE	N/A
PARK & RIDE - CBD PEAK PERIOD	N/A
PARK & RIDE - CBD OFF-PEAK PERIOD	N/A
PARK & RIDE - SECONDARY CENTERS	N/A



### **NOVEMBER 2011 (FY2012)**

Core Routes - Explanation of Information

#### Introduction

Prior to Hurricanes Rita (September 2005) and Ike (September 2008), METRO developed a list of priority routes to be returned to service first after the threat of damage had passed. The routes were chosen for their geographical coverage as well as for their ridership and / or service to one or more public hospitals.

### The Core Routes are:

- 1 Hospital
- 2 Bellaire
- 8 South Main
- 20 Canal / 20 Long Point
- 25 Richmond
- 40 Pecore / 40 Telephone
- 50 Harrisburg / 50 Heights
- 52 Hirsch / 52 Scott
- 56 Airline
- 65 Bissonnet
- 77 Liberty / 77 MLK
- 81 Westheimer Sharpstown
- 82 Westheimer West Oaks
- 163 Fondren

# **Core Routes**

	[		Ridership	Frend - Year-To-	Date		Indicators - Current Month							
			FY2012	FY2011		%	November	Daily	Daily	Boardings	Boardings			
	ROUTE		October -	October -	Change	Change	FY2012	Revenue	Revenue	Per	Per			
			November	November		· ·	Boardings	Miles	Hours	Rev. Mile	Rev. Hour			
WEEK	DAY													
1 HO	SPITAL	WEEKDAY	4,538	4,309	229	5.3%	4,557	2,343.63	195.25	1.94	23.34			
2 BEI	LLAIRE	WEEKDAY	7,769	7,683	86	1.1%	7,787	2,523.91	227.25	3.09	34.27			
8 S.N	MAIN	WEEKDAY	2,970	2,783	188	6.7%	3,046	1,430.31	107.80	2.13	28.25			
20 CA	NAL	WEEKDAY	1,684	1,795	(110)	-6.1%	1,656	729.65	71.72	2.27	23.09			
20 LOI	NG POINT	WEEKDAY	2,264	2,271	(8)	-0.3%	2,225	1,529.53	93.37	1.45	23.83			
25 RIC	CHMOND	WEEKDAY	5,659	5,977	(318)	-5.3%	5,694	2,234.49	194.63	2.55	29.25			
40 PE	CORE	WEEKDAY	2,104	2,058	46	2.2%	2,096	1,249.33	98.62	1.68	21.25			
40 TEI	LEPHONE	WEEKDAY	3,215	3,260	(46)	-1.4%	3,202	1,626.38	122.27	1.97	26.19			
50 HA	RRISBURG	WEEKDAY	3,822	3,716	106	2.9%	3,807	1,738.78	147.37	2.19	25.83			
50 HE	IGHTS	WEEKDAY	2,829	2,613	215	8.2%	2,817	1,820.80	142.48	1.55	19.77			
52 HIF	RSCH	WEEKDAY	2,963	3,118	(155)	-5.0%	3,006	2,188.50	172.25	1.37	17.45			
52 SC	OTT	WEEKDAY	5,230	5,569	(338)	-6.1%	5,306	1,399.03	127.60	3.79	41.58			
56 AIR	RLINE	WEEKDAY	5,355	4,947	408	8.2%	5,405	2,338.41	165.10	2.31	32.74			
65 BIS	SSONNET	WEEKDAY	6,324	6,481	(157)	-2.4%	6,258	2,262.29	191.20	2.77	32.73			
77 LIB	BERTY	WEEKDAY	1,722	1,745	(23)	-1.3%	1,727	1,531.40	111.58	1.13	15.48			
77 ML	.K	WEEKDAY	3,756	3,671	85	2.3%	3,768	1,792.45	143.24	2.10	26.30			
81 WE	ESTHEIMER-SHARPSTOWN	WEEKDAY	5,039	5,505	(467)	-8.5%	5,095	1,733.55	174.80	2.94	29.15			
82 WE	ESTHEIMER-WEST OAKS	WEEKDAY	6,801	6,282	519	8.3%	6,779	2,028.54	189.38	3.34	35.80			
163 FO	NDREN EXPRESS	WEEKDAY	7,589	6,933	656	9.5%	7,829	2,827.03	211.43	2.77	37.03			
Subtot	als - Core - WEEKDAY		81,632	80,714	917	1.1%	82,059	35,328.01	2,887.34	2.32	28.42			
Totals	- All Local Routes - WE	EKDAY	208,141	202,424	5,717	2.8%	209,405	104,782.46	8,083.48	2.00	25.91			

# **Core Routes**

			Ridership	Trend - Year-To-	Date		Indicators - Current Month							
			FY2012	FY2011		%	November	Daily	Daily	Boardings	Boardings			
	ROUTE		October -	October -	Change	Change	FY2012	Revenue	Revenue	Per	Per			
			November	November			Boardings	Miles	Hours	Rev. Mile	Rev. Hour			
SAT	TURDAY						ű							
1	HOSPITAL	SATURDAY	1,769	1,724	45	2.6%	1,834	1,234.76	88.20	1.49	20.79			
2	BELLAIRE	SATURDAY	5,097	5,318	(220)	-4.1%	5,297	2,063.72	172.63	2.57	30.69			
8	S.MAIN	SATURDAY	1,440	1,421	19	1.3%	1,516	765.57	56.92	1.98	26.63			
20	CANAL	SATURDAY	1,170	1,108	62	5.6%	1,199	622.09	48.68	1.93	24.63			
20	LONG POINT	SATURDAY	1,418	1,283	136	10.6%	1,453	1,205.80	65.09	1.20	22.32			
25	RICHMOND	SATURDAY	3,139	2,962	177	6.0%	3,133	1,387.70	109.95	2.26	28.49			
40	PECORE	SATURDAY	985	1,020	(35)	-3.4%	1,004	1,044.10	77.60	0.96	12.94			
40	TELEPHONE	SATURDAY	1,690	1,646	44	2.7%	1,723	798.71	64.62	2.16	26.66			
50	HARRISBURG	SATURDAY	2,445	2,372	72	3.1%	2,551	1,390.78	97.57	1.83	26.14			
50	HEIGHTS	SATURDAY	1,475	1,517	(42)	-2.8%	1,539	919.26	64.07	1.67	24.02			
52	HIRSCH	SATURDAY	1,986	1,966	20	1.0%	2,073	1,655.82	116.83	1.25	17.74			
52	SCOTT	SATURDAY	3,097	3,149	(53)	-1.7%	3,231	941.68	78.17	3.43	41.33			
56	AIRLINE	SATURDAY	4,093	3,762	331	8.8%	4,181	1,798.40	123.12	2.32	33.96			
65	BISSONNET	SATURDAY	3,387	3,583	(196)	-5.5%	3,444	1,609.04	122.05	2.14	28.22			
77	LIBERTY	SATURDAY	1,011	1,012	(1)	-0.1%	996	1,115.15	68.28	0.89	14.59			
77	MLK	SATURDAY	1,800	1,815	(16)	-0.9%	1,772	1,148.93	92.43	1.54	19.18			
81	WESTHEIMER-SHARPSTOWN	SATURDAY	3,129	3,192	(63)	-2.0%	3,242	1,200.38	114.90	2.70	28.22			
82	WESTHEIMER-WEST OAKS	SATURDAY	4,952	4,975	(23)	-0.5%	5,020	1,480.82	128.68	3.39	39.01			
163	FONDREN EXPRESS	SATURDAY	3,920	4,154	(235)	-5.7%	4,019	1,971.93	152.72	2.04	26.31			
Sub	totals - Core - SATURDAY	<b>'</b>	48,004	47,981	24	0.0%	49,225	24,354.64	1,842.51	2.02	26.72			
Tota	als - All Local Routes - SA	TURDAY	107,384	104,245	3,138	3.0%	104,240	65,809.99	4,727.68	1.58	22.05			

# **Core Routes**

		Ridership <sup>-</sup>	Trend - Year-To-	Date		Indicators - Current Month							
		FY2012	FY2011		%	November	Daily	Daily	Boardings	Boardings			
ROUTE		October -	October -	Change	Change	FY2012	Revenue	Revenue	Per	Per			
		November	November		•	Boardings	Miles	Hours	Rev. Mile	Rev. Hour			
SUNDAY						ű							
1 HOSPITAL	SUNDAY	1,154	1,150	5	0.4%	1,164	886.07	69.73	1.31	16.70			
2 BELLAIRE	SUNDAY	3,175	3,275	(100)	-3.1%	3,239	1,405.80	106.03	2.30	30.55			
8 S.MAIN	SUNDAY	809	771	37	4.9%	798	564.11	34.38	1.41	23.21			
20 CANAL	SUNDAY	1,027	958	70	7.3%	996	491.55	38.23	2.03	26.04			
20 LONG POINT	SUNDAY	1,174	1,137	37	3.3%	1,138	996.51	54.60	1.14	20.84			
25 RICHMOND	SUNDAY	1,781	1,889	(108)	-5.7%	1,681	878.02	69.98	1.91	24.02			
40 PECORE	SUNDAY	680	639	41	6.4%	699	746.65	60.22	0.94	11.61			
40 TELEPHONE	SUNDAY	1,348	1,420	(71)	-5.0%	1,386	972.10	68.32	1.43	20.29			
50 HARRISBURG	SUNDAY	1,744	1,596	148	9.3%	1,725	793.42	54.65	2.17	31.56			
50 HEIGHTS	SUNDAY	1,000	951	49	5.2%	989	816.15	54.68	1.21	18.09			
52 HIRSCH	SUNDAY	1,389	1,280	109	8.5%	1,361	1,325.25	93.42	1.03	14.57			
52 SCOTT	SUNDAY	2,182	2,020	162	8.0%	2,138	754.70	63.82	2.83	33.51			
56 AIRLINE	SUNDAY	3,483	3,575	(92)	-2.6%	3,416	1,698.12	117.78	2.01	29.00			
65 BISSONNET	SUNDAY	2,396	2,471	(75)	-3.0%	2,237	1,380.57	98.68	1.62	22.66			
77 LIBERTY	SUNDAY	759	789	(31)	-3.9%	733	925.63	55.70	0.79	13.16			
77 MLK	SUNDAY	1,198	1,137	61	5.4%	1,157	960.16	73.57	1.21	15.73			
81 WESTHEIMER-SHARPSTO	OWN SUNDAY	2,139	2,325	(187)	-8.0%	2,097	1,076.27	87.40	1.95	24.00			
82 WESTHEIMER-WEST OAK	S SUNDAY	3,514	3,413	101	3.0%	3,340	1,283.23	97.70	2.60	34.18			
163 FONDREN EXPRESS	SUNDAY	2,896	2,867	29	1.0%	2,884	1,749.30	131.42	1.65	21.95			
Subtotals - Core - SUNDA	Υ	33,847	33,661	186	0.6%	33,178	19,703.61	1,430.31	1.68	23.20			
Totals - All Local Routes	- SUNDAY	69,312	66,578	2,734	4.1%	70,577	46,875.49	3,296.45	1.51	21.41			

#### **Annual Fixed-Route Ridership**

					FIXE	D-ROUTE RI	DERSHIP							
CURRENT YEAR	October 2011	November 2011	December 2011	January 2012	February 2012	March 2012	April 2012	May 2012	June 2012	July 2012	August 2012	September 2012	ANNUAL FY2011	Year-To- Date
Fixed Route Bus Services														
Local	5,218,836	5,049,483											10,268,319	10,268,319
Park & Ride	641,145	590,513											1,231,659	1,231,659
Total Fixed Route Bus Services	5,859,981	5,639,997	-		-	-	-	-	-	-	-	-	11,499,978	11,499,978
METRORail	951,970	874,184											1,826,154	1,826,154
Total Fixed Route Services	6,811,951	6,514,181	-	-	-	-	-	-	-	-	-	-	13,326,131	13,326,131
PREVIOUS YEAR	October 2010	November 2010	December 2010	January 2011	February 2011	March 2011	April 2011	May 2011	June 2011	July 2011	August 2011	September 2011	ANNUAL FY2011	Year-To- Date
Fixed Route Bus Services													I	
Local	5,231,261	4,749,866	4,665,634	4,690,853	4,341,157	5,150,995	5,040,718	5,025,311	4,863,103	4,629,339	5,241,874	5,206,986	58,837,094	9,981,127
Park & Ride	628.040	580,172	503,345	586,376	562,210	704.785	641.192	646,317	665.032	584.997	682.681	653,249	7.438.395	1,208,212
Total Fixed Route Bus Services	5,859,300	5,330,038	5,168,978	5,277,229	4,903,366	5,855,780	5,681,909	5,671,628	5,528,134	5,214,336	5,924,555	5,860,235	66,275,490	11,189,339
METRORail	918,523	831.851	734,413	766,051	808,653	1,252,118	943,628	859,605	876,262	833,591	932,895	919,203	10,676,793	1,750,374
Total Fixed Route Services	6,777,823	6,161,889	5,903,391	6,043,280	5,712,019	7,107,898	6,625,537	6,531,233	6,404,396	6,047,927	6,857,450	6,779,438	76,952,283	12,939,713
												,		
VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To- Date
Fixed Route Bus Services													l.	
Local	(12.425)	299.617											(48,568,775)	287,192
Park & Ride	13,106	10,341										1	(6,206,736)	23,447
Total Fixed Route Bus Services	681	309,958										1	(54,775,512)	310,639
METRORail	33,447	42,333											(8,850,639)	75,780
Total Fixed Route Services	34,127	352,291											(63,626,151)	386,419
% VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To- Date
Fixed Route Bus Services														
Local	-0.2%	6.3%											-82.5%	2.9%
Park & Ride	2.1%	1.8%											-83.4%	1.9%
Total Fixed Route Bus Services	0.0%	5.8%											-82.6%	2.8%
METRORail	3.6%	5.1%											-82.9%	4.3%
Total Fixed Route Services	0.5%	5.7%											-82.7%	3.0%

SOURCE: RASE

Includes bus bridge for service interruptions

- 1) Calendar Mix. There were no changes in the calendar mix or holiday mix for November 2011. Monthly data are not adjusted for changes in calendar mix.
- 2) Fare Increase. There was no change in METRO's base fare between FY2011 and FY2012. No ridership change would have been expected due to fares.
- 3) Gasoline Prices. Although gasoline prices increased during FY2012 relative to FY2011, there is no statistical correlation between changes in gasoline prices and local bus ridership and the only statistical correlation between gasoline prices and Park & Ride ridership occurred in FY2008 during the time period when the average price of a gallon of gasoline exceeded the maximum base fare for a Park & Ride (then \$3.50). No ridership change would have been expected due to the change in gasoline prices.
- 4) Special Events METRORail. There was 1 special event in November 2011 (1 Houston Texans' home game) and 2 special events in November 2010 (2 Houston Texans' home games). A ridership decrease would be expected due to the loss of one Houston Texans' home game in November 2011.
- 5) Service Interruptions METRORail. There was one service interruption in November 2011 and one service interruption in November 2010. No ridership change would have been expected due to service interruptions.
- 6) Unemployment. The unemployment rate was 8.1% in October 2011 compared to 8.5% in November 2010. A positive ridership change would be expected due to the improved unemployment rate.
- 7) Weather. Average temperature of 63° and 4.70 inches of rainful in November 2011 as compared to average temperature of 63° and 2.71 inches in November 2010. A ridership decrease would be expected with the increased rainfall.