









AUGUST 2012 (Fiscal Year 2012)

Monthly Ridership Report

METROBus and METRORail

AUGUST 2012 (FY2012) Table Of Contents

Fixed Route System Ridership Overview		
Explanation of information	Page	4
Average Daily Ridership - FY2012 and FY2011 - Year-To-Date	Page	5
Top Ten Bus Routes - FY2012 - Data	Page	6
Top Ten Bus Routes - FY2012 - Charts	Page	7
	_	
METROBus Ridership Overview		
Weekday - By Bus Route - Data	Pages	8 - 10
Saturday - By Bus Route - Data	Pages	11 - 12
Sunday - By Bus Route - Data	Page	13
METROBus Charts - Weekday	Page	14
METROBus Charts - Saturday	Page	15
METROBus Charts - Sunday	Page	16
METRORail Ridership Overview		
Weekday - By Rail Station - Data	Page	17
Saturday - By Rail Station - Data	Page	18
Sunday - By Rail Station - Data	Page	19
METRORail Charts - Weekday	Page	20
METRORail Charts - Saturday	Page	21
METRORail Charts - Sunday	Page	22
METROBus Indicators		
Explanation of information	Page	23
Weekday - Boardings By Revenue Hour - Data	Page	24
Weekday - Boardings By Revenue Hour - Chart	Page	25
Weekday - Boardings By Revenue Mile - Data	Page	26
Weekday - Boardings By Revenue Mile - Chart	Page	27
Saturday - Boardings By Revenue Hour - Data	Page	28
Saturday - Boardings By Revenue Hour - Chart	Page	29
Saturday - Boardings By Revenue Mile - Data	Page	30
Saturday - Boardings By Revenue Mile - Chart	Page	31
Sunday - Boardings By Revenue Hour - Data	Page	32
Sunday - Boardings By Revenue Hour - Chart	Page	33
Sunday - Boardings By Revenue Mile - Data	Page	34
Sunday - Boardings By Revenue Mile - Chart	Page	35
	3	

AUGUST 2012 (FY2012) Table Of Contents

Composite of Boardings and Indicators by Route		
Explanation of information	Page	36
All Fixed-Route Bus Routes	Pages	37 - 39
Local - Radial	Pages	40 - 41
Local - Crosstown	Page	42
Local - Circulator	Page	43
Local - Limited	Page	43
Local - Shuttle	Page	43
Park & Ride - CBD Peak Period	Page	44
Park & Ride - CBD Off-Peak Period	Page	44
Park & Ride - Secondary Activity Centers	Page	44
Indicators by Service Category - Weekday	Page	45
Indicators by Service Category - Saturday	Page	46
Indicators by Service Category - Sunday	Page	47
Core Routes		
Explanation of information	Page	48
Core Routes - Weekday	Page	49
Core Routes - Saturday	Page	50
Core Routes - Sunday	Page	51
Service Adjustments		
Summary of February 2012 Service Adjustments	Page	52
Annual Fixed-Route Ridership Comparison		
Annual Fixed-Route Ridership Comparison by Month and by Year	Page	53

AUGUST 2012 (FY2012) FIXED-ROUTE SYSTEM RIDERSHIP OVERVIEW - Explanation of Information

How to read this report

Introduction

This report shows how many customers used the combined METRO bus and rail systems in a given month and year-to-date. Ridership statistics are given on a system-wide and route/station level basis as well as by weekday, Saturday, and Sunday.

Ridership is counted as boardings, or unlinked passenger trips (National Transit Database (NTD).

How are customers counted?

Bus

Boardings are recorded by automatic passenger counters (APCs) and passenger count cards. METRO has equipped 100% of its fixed-route bus fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting as approved in METRO's NTD alternative sampling methodology. Additionally, there are certain routes for which passenger count cards are used due multiple fares on the same route (Route 236 San Jacinto / Baytown).

Rail

Boardings are recorded by automatic passenger counters (APCs). METRO has equipped 100% of its fixed-route rail fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting for Special Events as approved in METRO's NTD methodology.

How do I read the overview?

The next 3 pages provide an overview of the average daily boardings on local and Park & Ride bus and METRORail for weekday, Saturday, and Sunday for both the current month as compared to the same month last year and for the current fiscal year-to-date as compared to the previous fiscal year-to-date. Information is also presented for the 10 bus routes with the highest average daily ridership, the highest growth between FY2011 and FY2012, and the highest loss between FY2011 and FY2012 for weekday, Saturday, and Sunday. The 10 bus routes with the highest average daily ridership are also presented in graphical form compared to the average ridership for a weekday, Saturday, or Sunday route.

How do I compare this year to last year?

Boardings data are presented on an average daily basis for ease of comparison. For example, Route 1 Hospital - weekday had 4,369 average daily boardings during FY2012 (October 2011 - August 2012) as compared to 4,307 average daily boardings during FY2011 (October 2010 - August 2011). The change in ridership between FY2011 and FY2012 was + 62 boardings or 1.4%. This percentage increase was higher for Route 1 Hospital than for the average of all weekday routes (+0.3%). A similar presentation is done for each METRORail station.

Are all days included in average daily boardings?

The average daily data cover the service operated on typical days in accordance with the normal schedule (for fixed schedule service). A typical day is a day on which normal, regular service is operated. The average daily data does not include days when 1) extra service is provided to meet demands for special events (e.g., the Houston Livestock Show and Rodeo), or 2) service consumed (or ridership) is reduced due to unusually bad weather (e.g., temperatures at or in excess of 100° or days with significant amounts of rainfall), or 3) holidays (e.g., Christmas). (From the NTD 2011 Annual Reporting Manual, Service form (S-10), p. 190)

Why do some route numbers have two different names?

One means of improving operational efficiency is the use of a single bus on multiple bus routes that each serve downtown. Bus routes that are combined in this manner are through-routed or "hooked." For example, Route 3 Langley and Route 3 West Gray are "hooked" and share the same bus equipment. Currently, METRO operates 14 weekday through-routed / "hooked" route combinations.

AVERAGE DAILY RIDERSHIP - BY SERVICE CATEGORY						
	WEEKDAY -	AVERAGE	SATURDAY	- AVERAGE	SUNDAY -	AVERAGE
	Year-To Date	Current Month	Year-To Date	Current Month	Year-To Date	Current Month
METROBus and METRORa	il					
FY2012	262,166	255,791	118,172	122,679	75,499	75,357
FY2011	259,483	262,877	119,184	122,839	75,584	77,394
Change	2,683	(7,086)	(1,012)	(160)	(84)	(2,037)
% Change	1.0%	-2.7%	-0.8%	-0.1%	-0.1%	-2.6%
METROBus						
FY2012	225,079	217,581	103,581	106,358	65,007	64,782
FY2011	224,438	226,934	106,156	109,227	66,356	67,898
Change	641	(9,352)	(2,575)	(2,869)	(1,349)	(3,116
% Change	0.3%	-4.1%	-2.4%	-2.6%	-2.0%	-4.6%
METROBus - Local						
FY2012	195,911	188,775				
FY2011	195,104	197,148				
Change	807	(8,372)				
% Change	0.4%	-4.2%				
METROBus - Park & Ride						
FY2012	29,168	28,806				
FY2011	29,334	29,786				
Change	(166)	(980)				
% Change	-0.6%	-3.3%				
METRORail						
FY2012	37,087	38,209	14,591	16,321	10,493	10,575
FY2011	35,045	35,943	13,028	13,612	9,228	9,496
Change	2,042	2,266	1,563	2,708	1,265	1,080
% Change	5.8%	6.3%	12.0%	19.9%	13.7%	11.49

AUGUST 2012 (FY2012)

TOP TEN BUS ROUTES - FY2012

WEEKDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings

	Route		Boardings
1	2	BELLAIRE	7,372
2	163	FONDREN EXPRESS	7,167
3	82	WESTHEIMER-WEST OAKS	6,502
4	65	BISSONNET	5,907
5	25	RICHMOND	5,393
6	52	SCOTT	5,080
7	46	GESSNER	4,962
8	81	WESTHEIMER-SHARPSTOWN	4,848
9	73	BELLFORT	4,765
10	33	POST OAK	4,716
	Subtotal	·	56,712
	% of Tot	al Boardings	25%

Highest Growth

Route		Boardings
163	FONDREN EXPRESS	539
73	BELLFORT	342
170	MISSOURI CITY / TMC	335
4	BEECHNUT	286
102	BUSH I.A.H EXPRESS	253
86	FM1960	248
217	CYPRESS	221
45	TIDWELL	205
46	GESSNER	188
68	BRAYS BAYOU	181

Highest Loss

Route		Boardings
2	BELLAIRE	(463)
56	AIRLINE	(327)
265	WEST BELLFORT	(238)
29	TSU/UH HIRSCH	(215)
65	BISSONNET	(194)
37	EL SOL	(186)
53	BRIAR FOREST	(172)
48	NAVIGATION	(169)
292	WEST BELLFORT-WESTWOOD/TMC	(147)
137	NORTHSHORE EXPRESS	(144)

SATURDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings

		3 3 3 3 3 3 3 3 3 3	
	Route		Boardings
1	82	WESTHEIMER-WEST OAKS	4,838
2	2	BELLAIRE	4,780
3	56	AIRLINE	3,991
4	163	FONDREN EXPRESS	3,943
5	65	BISSONNET	3,180
6	46	GESSNER	3,086
7	81	WESTHEIMER-SHARPSTOWN	3,083
8	52	SCOTT	2,928
9	25	RICHMOND	2,888
0	4	BEECHNUT	2,654
	Subtotal		35,370
	% of Tot	al Boardings	34%

Highest Growth

Route		Boardings
4	BEECHNUT	250
86	FM1960	159
102	BUSH I.A.H EXPRESS	157
56	AIRLINE	98
88	HOBBY AIRPORT	95
87	SUNNYSIDE	77
20	LONG POINT	65
32	RENWICK	61
50	HARRISBURG	61
23	CROSSTIMBERS	51

Highest Loss

Route		Boardings
2	BELLAIRE	(448)
65	BISSONNET	(298)
52	SCOTT	(239)
53	BRIAR FOREST	(209)
163	FONDREN EXPRESS	(167)
48	NAVIGATION	(136)
9	GULFTON	(135)
37	EL SOL	(130)
9	NORTH MAIN	(129)
68	BRAYS BAYOU	(115)

SUNDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings

	Route		Boardings
1	56	AIRLINE	3,553
2	82	WESTHEIMER-WEST OAKS	3,276
3	2	BELLAIRE	3,066
4	163	FONDREN EXPRESS	2,831
5	65	BISSONNET	2,111
6	81	WESTHEIMER-SHARPSTOWN	2,107
7	52	SCOTT	1,998
8	46	GESSNER	1,794
9	4	BEECHNUT	1,779
0	33	POST OAK	1,720
	Subtotal		24,235
	% of Tot	al Boardings	37%

Highest Growth

Route		Boarding
73	BELLFORT	146
86	FM1960	134
102	BUSH I.A.H EXPRESS	127
44	ACRES HOMES	69
46	GESSNER	50
40	PECORE	39
3	WEST GRAY	37
45	TIDWELL	34
5	KASHMERE	34
20	CANAL	32

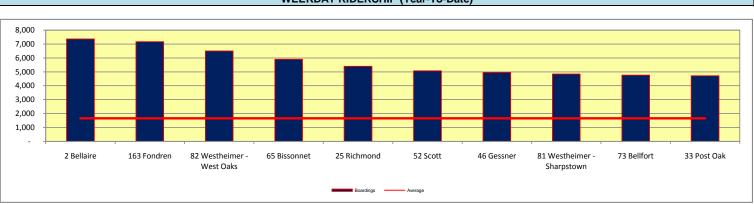
Highest Loss

Route		Boardings
2	BELLAIRE	(245)
65	BISSONNET	(194)
6	JENSEN	(166)
9	NORTH MAIN	(138)
37	EL SOL	(134)
53	BRIAR FOREST	(90)
52	SCOTT	(85)
25	RICHMOND	(83)
40	TELEPHONE	(75)
48	NAVIGATION	(74)

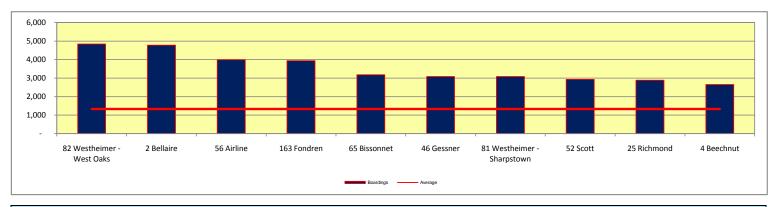
NOTES: 1. BOLD designates a Core Route.

TOP TEN BUS ROUTES - FY2012

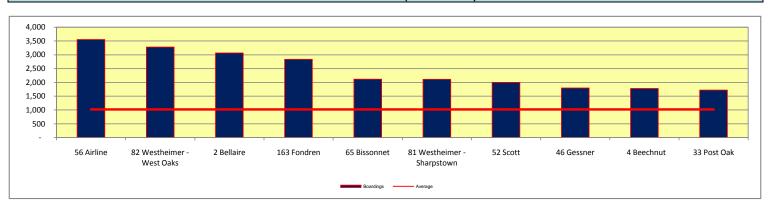
WEEKDAY RIDERSHIP (Year-To-Date)



SATURDAY RIDERSHIP (Year-To-Date)



SUNDAY RIDERSHIP (Year-To-Date)



	FY2012	FY2011		%												
	October -	October -	Change	Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES	August	August														
1 HOSPITAL	4,369	4,307	62	1.4%	4,520	4,557	4,110	4,294	4,230	4,352	4,561	4,456	4,236	4,305	4,438	
2 BELLAIRE	7,372	7,835	(463)	-5.9%	7,751	7,787	6,998	7,349	7,415	7,274	7,434	7,338	7,153	7,082	7,512	
3 LANGLEY	922	984	(62)	-6.3%	944	933	875	902	896	925	958	968	915	922	905	
3 WEST GRAY	715	674	41	6.1%	732	723	678	699	694	717	743	750	709	715	702	-
4 BEECHNUT	4,446	4,159	286	6.9%	4,547	4,669	4,378	4,508	4,485	4,387	4,552	4,496	4,329	4,069	4,484	
5 KASHMERE	1,633	1,725	(91)	-5.3%	1,807	1,783	1,541	1,633	1,634	1,602	1,700	1,673	1,539	1,446	1,607	
5 SOUTHMORE	2,275	2,416	(141)	-5.8%	2,518	2,484	2,147	2,276	2,276	2,232	2,368	2,331	2,145	2,015	2,239	
6 JENSEN	1,546	1,615	(68)	-4.2%	1,576	1,653	1,489	1,570	1,562	1,599	1,604	1,551	1,461	1,434	1,507	
6 TANGLEWOOD	773	902	(129)	-14.3%	788	827	745	785	781	799	802	776	731	717	754	
8 SOUTH MAIN 9 NORTH MAIN	2,848 858	2,705 918	143 (60)	5.3% -6.5%	2,894 887	3,046 951	2,721 829	2,873 879	2,941 880	2,880 833	2,969 880	2,882 874	2,740 809	2,590 779	2,790 838	
9 GULFTON	1,405	1,307	98	7.5%	1,452	1,557	1,357	1,440	1,440	1,363	1,440	1,432	1,325	1,274	1,372	
10 WILLOWBEND	1,199	1,053	146	13.8%	1,157	1,260	1,159	1,234	1,263	1,210	1,159	1,152	1,162	1,189	1,246	
11 ALMEDA	1,412	1,533	(122)	-7.9%	1,599	1,553	1,338	1,362	1,373	1,311	1,430	1,390	1,380	1,336	1,456	
11 NANCE	815	855	(41)	-4.8%	923	896	772	786	793	757	825	802	796	771	840	-
14 HIRAM CLARKE	2,332	2,307	25	1.1%	2,318	2,450	2,241	2,361	2,381	2,441	2,451	2,276	2,264	2,139	2,334	
15 FULTON	1,877	1,872	6	0.3%	1,920	1,970	1,833	1,835	1,699	1,924	1,986	1,911	1,831	1,804	1,938	
18 KIRBY	942	794	148	18.6%	857	826	697	750	774	992	1,027	1,026	1,102	1,127	1,184	
19 WILCREST	1,186	1,211	(25)	-2.1%	1,274	1,316	1,132	1,159	1,147	1,084	1,167	1,179	1,114	1,153	1,322	
20 CANAL	1,695	1,728	(33)	-1.9%	1,713	1,656	1,502	1,544	1,604	1,745	1,814	1,839	1,746	1,684	1,802	
20 LONG POINT 23 CROSSTIMBERS	2,278 1,952	2,187 1,862	91 90	4.2% 4.8%	2,302	2,225 2,146	2,018 1,860	2,075 2,082	2,155 2,036	2,345 1,893	2,437 1,963	2,471	2,346 1,786	2,263 1,750	2,421 1,897	
24 NORTHLINE	1,952	1,862	83	4.8%	2,107 1,861	1,934	1,860	1,833	1,801	1,893	1,950	1,951 1,910	1,786	1,750	1,897	
25 RICHMOND	5,393	5,413	(20)	-0.4%	5,624	5,694	5,188	5,411	5,386	5,317	5,402	5,291	5,210	5,243	5,556	
26 OUTER LOOP	1,911	1,924	(13)	-0.7%	2,022	2,083	1,777	1,899	1,868	1,864	1,942	1,916	1,873	1,873	1,902	-
27 INNER LOOP	2,089	2,131	(42)	-2.0%	2,184	2,253	1,947	2,082	2,036	2,078	2,169	2,111	2,071	1,975	2,073	
29 TSU/UH HIRSCH	1,221	1,436	(215)	-15.0%	1,504	1,479	1,189	1,351	1,286	1,131	1,248	1,166	1,026	977	1,076	
30 CLINTON	570	562	8	1.4%	627	643	537	586	573	548	551	567	536	524	577	
30 CULLEN	2,740	2,757	(17)	-0.6%	3,012	3,092	2,583	2,820	2,755	2,633	2,651	2,728	2,578	2,519	2,772	
32 RENWICK	970	838	131	15.7%	973	1,049	982	995	996	972	938	969	933	894	966	
33 POST OAK	4,716	4,650	66	1.4%	4,541	4,804	4,656	4,729	4,660	4,845	4,975	4,955	4,551	4,382	4,776	
34 MONTROSE	576 414	502	75	14.9%	647 449	597 485	530	596	578	565	618	565	525	533	583	
35 FAIRVIEW 36 KEMPWOOD	1,533	449 1,606	(35)	-7.7% -4.5%	1,575	1,547	393 1,386	392 1,436	351 1,474	1,555	1,572	Disconti 1,582	1,567	1,542	1,633	
36 LAWNDALE	1,588	1,526	62	4.0%	1,631	1,602	1,436	1,430	1,526	1,610	1,628	1,638	1,623	1,597	1,691	
37 EL SOL	417	604	(186)	-30.9%	638	625	562	584	525	246	264	279	285	279	303	
38 MANCHESTER DOCKS	54	89	(36)	-39.9%	60	52	48	44	51	51	59	58	57	54	57	-
39 PARKER ROAD	15	20	(5)	-25.4%	15	19	14	11	14		•	Disconti	nued			
40 PECORE	2,004	1,978	26	1.3%	2,112	2,096	1,857	2,011	2,001	1,979	2,084	2,036	1,964	1,894	2,016	
40 TELEPHONE	3,062	3,134	(71)	-2.3%	3,227	3,202	2,836	3,072	3,057	3,024	3,183	3,110	3,000	2,894	3,080	
42 HOLMAN	1,593	1,651	(58)	-3.5%	1,852	1,829	1,435	1,635	1,760	1,556	1,720	1,473	1,424	1,404	1,439	
44 ACRES HOMES	3,029	3,106	(78)	-2.5%	3,318	3,431	3,322	3,040	2,884	2,780	2,826	2,947	2,912	2,855	3,003	
45 TIDWELL 46 GESSNER	3,122 4,962	2,918 4,774	205 188	7.0% 3.9%	3,211 5,081	3,230 5,184	3,124 4,876	3,309 4,788	3,110 4,950	3,060 4,982	3,164 4,984	3,182 5,068	3,036 4,970	2,843 4,729	3,078 4,969	
47 HILLCROFT	947	990	(44)	-4.4%	998	1,046	908	969	979	912	938	917	908	883	956	
48 NAVIGATION	547	716	(169)	-23.6%	707	673	621	615	571	456	436	487	508	449	495	
48 WEST DALLAS	612	673	(61)	-9.1%	676	644	594	589	556	.20	.23	Disconti				
49 CHIMNEY ROCK	507	509	(2)	-0.4%	533	524	477	510	481	511	528	523	528	469	493	
50 HARRISBURG	3,633	3,636	(4)	-0.1%	3,838	3,807	3,522	3,598	3,606	3,604	3,699	3,663	3,575	3,480	3,569	
50 HEIGHTS	2,688	2,557	131	5.1%	2,840	2,817	2,606	2,663	2,668	2,667	2,737	2,710	2,646	2,575	2,641	
52 HIRSCH	2,878	2,839	39	1.4%	2,920	3,006	2,691	3,033	2,968	2,847	2,962	2,878	2,726	2,664	2,958	
52 SCOTT	5,080	5,071	(472)	0.2%	5,154	5,306	4,751	5,355	5,240	5,025	5,228	5,080	4,812	4,703	5,222	
53 BRIAR FOREST 56 AIRLINE	3,755 4,649	3,928 4,976	(172)	-4.4% -6.6%	4,294 5,305	4,107 5,405	3,629 5,157	3,674 4,644	3,770 4,539	3,651 4,174	3,952 4,184	3,884 4,353	3,496 4,367	3,270 4,194	3,583 4,816	
58 HAMMERLY	796	726	70	9.6%	790	800	710	722	742	792	843	4,353 858	840	822	836	
59 ALDINE MAIL	252	253	(2)	-0.6%	269	279	262	261	249	Discontinued	219	234	240	244	261	
60 HARDY	288	279	9	3.3%	324	310	267	277	264		2.3	Disconti		2.1	-201	
60 SOUTH MacGREGOR	806	915	(109)	-12.0%	962	921	792	821	783	726	753	782	762	774	789	
64 LINCOLN CITY	156	246	(90)	-36.4%	248	237	230	224	205	94	107	105	89	87	94	
65 BISSONNET	5,907	6,102	(194)	-3.2%	6,389	6,258	5,615	6,082	5,976	5,843	6,068	6,035	5,493	5,369	5,854	
66 YALE	1,635	1,684	(49)	-2.9%	1,850	1,844	1,575	1,636	1,571	1,542	1,615	1,611	1,548	1,560	1,631	
67 DAIRY ASHFORD	775	745	30	4.0%	850	895	781	811	795	738	778	744	714	680	734	

	FY2012	FY2011		%	1						1	1	1			
	October -	October -	Change	Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	August	August		g												
FIXED ROUTE BUS ROUTES																
68 BRAYS BAYOU	4,000	3,818	181	4.7%	4,510	4,338	3,618	4,143	4,222	3,864	4,111	3,873	3,647	3,620	4,049	
70 MEMORIAL	495	610	(115)	-18.9%	588	595	528	574	532	404	455	448	449	422	445	
72 WESTVIEW	801	760	41	5.4%	797	825	828	755	802	818	794	808	811	761	812	
73 BELLFORT	4,765	4,423	342	7.7%	5,184	5,350	4,730	5,063	4,905	4,698	4,783	4,865	4,277	4,063	4,495	
75 ELDRIDGE	369	341	29	8.4%	378	389	339	350	365	380	382	395	375	355	356	
77 LIBERTY	1,627	1,623	4	0.2%	1,716	1,727	1,551	1,682	1,652	1,610	1,693	1,623	1,510	1,488	1,640	
77 MLK 78 ALABAMA	3,548 377	3,414	134	3.9% 2.5%	3,744 399	3,768	3,384 345	3,670 383	3,602 398	3,512 390	3,692 394	3,540 389	3,293 348	3,245 331	3,577 354	
78 IRVINGTON	954	368 959	9 (5)	-0.5%	1,012	412 1,044	875	970	1,007	987	999	986	881	840	897	
79 WEST LITTLE YORK	1,208	1,221	(13)	-1.1%	1,325	1,345	1,204	1,202	1,180	1,133	1,190	1,205	1,187	1,115	1,205	
80 DOWLING	673	749	(76)	-10.2%	708	704	630	670	671	681	684	663	664	635	693	
80 LYONS	1,059	1,051	8	0.8%	1,113	1,107	992	1,054	1,056	1,072	1,077	1,043	1.045	999	1,090	
81 WESTHEIMER-SHARPSTOWN	4,848	4,938	(90)	-1.8%	4,983	5,095	4,659	4,865	4,861	4,873	5,019	4,985	4,675	4,606	4,706	
82 WESTHEIMER-WEST OAKS	6,502	6,506	(4)	-0.1%	6,823	6,779	6,205	6,544	6,381	6,485	6,561	6,562	6,441	6,334	6,406	
83 LEE ROAD	980	929	51	5.4%	998	1,086	1,020	1,033	941	888	951	962	952	942	1.003	
85 ANTOINE	4,060	4,025	34	0.9%	4,347	4,364	4,017	4,129	4,057	3,859	4,149	4,095	3,967	3,712	3,959	
86 FM1960	3,089	2,841	248	8.7%	3,310	3,433	3,069	3,314	3,088	2,925	3,017	2,914	2,925	2,831	3,149	
87 SUNNYSIDE	2,455	2,442	14	0.6%	2,693	2,728	2,305	2,580	2,546	2,440	2,543	2,437	2,199	2,099	2,439	
88 HOBBY AIRPORT	2,226	2,083	143	6.8%	2,447	2,488	2,153	2,290	2,304	2,060	2,223	2,113	2,096	2,103	2,207	
97 SETTEGAST	265	289	(24)	-8.3%	261	278	270	262	245	256	252	274	274	265	284	
98 BRIARGATE	612	575	37	6.5%	748	739	573	605	628	581	565	579	599	545	574	
102 BUSH I.A.H EXPRESS	2,831	2,577	253	9.8%	2,965	3,070	2,917	2,968	2,780	2,720	2,777	2,729	2,697	2,776	2,738	
108 VETERANS MEMORIAL EXPRESS	2,593	2,487	106	4.3%	2,830	2,763	2,404	2,597	2,465	2,527	2,619	2,625	2,556	2,582	2,555	
131 MEMORIAL EXPRESS	1,654	1,572	81	5.2%	1,706	1,695	1,510	1,576	1,588	1,719	1,669	1,707	1,647	1,651	1,724	
132 HARWIN EXPRESS	2,182	2,223	(41)	-1.9%	2,377	2,289	1,978	2,112	2,154	2,184	2,318	2,249	2,063	2,119	2,156	
137 NORTHSHORE EXPRESS	1,958	2,103	(144)	-6.9%	2,113	2,176	1,956	2,016	1,880	1,827	1,931	1,919	1,922	1,857	1,944	
163 FONDREN EXPRESS	7,167	6,628	539	8.1%	7,348	7,829	7,092	7,709	7,479	7,145	7,358	7,077	6,608	6,464	6,728	
170 MISSOURI CITY / TMC	713	378	335	88.6%	732	730	610	721	740	709	733	747	666	722	731	
202 KUYKENDAHL 204 SPRING	1,944 1,301	1,930 1,331	(30)	0.7%	2,074 1.392	2,036 1,358	1,623 1,104	1,998 1,375	1,958 1,358	1,954 1,339	2,008 1,349	1,954 1,328	1,925 1,230	1,964 1,268	1,890 1,206	
209 NORTH FREEWAY	567	539	29	5.3%	1,392	1,358	1,104	551	607	1,339	1,349	1,328	1,230 546	1,268	561	
212 SETON LAKE	642	659	(17)	-2.5%	658	664	527	671	659	651	639	645	664	650	629	
214 NORTHWEST STATION	2,313	2,445	(132)	-5.4%	2,440	2,414	1,929	2,495	2,423	2,318	2.349	2.290	2,235	2,332	2,222	
216 WEST LITTLE YORK - PINEMONT	659	657	2	0.3%	673	666	523	682	654	696	677	689	698	641	653	
217 CYPRESS	1,407	1,186	221	18.6%	1,360	1,456	1,117	1,469	1,420	1,415	1,589	1,596	1,359	1,319	1,374	-
219 NORTHWEST FREEWAY	248	216	31	14.5%	246	231	236	237	257	252	262	244	265	235	261	
221 KINGSLAND	2,242	2,269	(28)	-1.2%	2,355	2,369	1,853	2,342	2,385	2,252	2,363	2,257	2,095	2,177	2,213	-
222 GRAND PARKWAY	675	634	41	6.4%	676	664	520	700	720	694	732	698	649	671	696	•
228 ADDICKS	1,903	1,969	(66)	-3.4%	1,975	1,916	1,566	1,989	1,947	1,929	1,992	1,952	1,918	1,878	1,872	•
229 KATY FREEWAY	425	403	22	5.4%	434	406	345	398	447	438	497	428	446	414	417	
236 MAXEY ROAD	481	523	(42)	-8.0%	530	503	411	479	464	466	481	504	480	498	473	
236 SAN JACINTO / BAYTOWN	105	105	1	0.8%	103	99	84	106	104	105	110	113	112	111	112	
244 MONROE	496	494	2	0.4%	534	514	418	488	501	485	542	533	515	460	462	
245 PASADENA		28	(28)	N/A												
246 BAY AREA	1,747	1,712	35	2.1%	1,911	1,781	1,346	1,738	1,791	1,815	1,854	1,775	1,745	1,725	1,735	
247 FUQUA	896	885	11	1.3%	902	874	737	911	900	867	940	946	947	910	921	
249 GULF FREEWAY	359	339	19	5.7%	376	351	315	306	341	400	404	359	363	362	369	
255 KINGWOOD	1,013	980	34	3.4%	995	1,000	806	1,072	1,068	1,012	1,074	1,051	986	1,047	1,033	
256 EASTEX	848	821	26	3.2%	867	916	694	877	882	887	864	857	819	826	836	
257 TOWNSEN	946	943	3	0.3%	974	947	789	937	960	947	1,007	1,010	938	937	958	
259 EASTEX FREEWAY	266	243	24	9.7%	263	283	242	246	275	277	296	277	251	259	262	
261 WEST LOOP 262 WESTWOOD	370 577	415 660	(44)	-10.7%	443 678	319 472	253 376	301 483	376 614	401 618	408 638	406 611	393 620	377 613	397 630	
265 WEST BELLFORT	2,291	2,529	(83)	-12.5% -9.4%	2,396	2.015	2,011	2,326	2,351	2,228	2.411	2.368	2.337	2.397	2,362	
269 SOUTHWEST FREEWAY	2,291	2,529	(238)	-9.4%	2,396	2,015	2,011	2,326	2,351	2,228	2,411	2,368	2,337	2,397	2,362	
274 WESTCHASE/GESSNER	412	466	(65)	-11.7%	455	391	308	349	441	439	424	433	419	452	416	
283 KUYKENDAHL/GREENWAY	384	370	14	3.7%	364	362	277	337	378	398	421	447	433	410	392	
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	273	277	(5)	-1.7%	304	297	225	290	247	390	721	Disconti		-110	332	
292 WEST BELLFORT-WESTWOOD/TMC	490	636	(147)	-23.0%	584	491	457	526	480	402	550	449	457	481	512	
297 SOUTHPOINT-MONROE/TMC	988	947	41	4.3%	977	999	847	945	988	962	992	990	1,057	1.045	1,060	-
298 KINGSLAND-ADDICKS-NWTC/TMC	1,174	1,135	39	3.4%	1,242	1,276	1,042	1,241	1,182	969	1,265	1,222	1,204	1,137	1,135	
	.,	.,	30	J. 170	.,_ 12	.,_,	.,0 12	.,	.,.52	300	.,200	.,	.,204	.,.01	.,.50	

	FY2012	FY2011		%												
	October -	October -	Change	Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	August	August														
FIXED ROUTE BUS ROUTES																
302 POLK SHUTTLE	54	54	1	1.0%	55	60	58	53	51	57	60	49	47	51	55	
303 WEST SHUTTLE	236	243	(7)	-2.8%	243	253	235	223	209	240	254	221	240	228	249	
304 KASHMERE SHUTTLE	91	62	29	46.4%	90	93	99	96	96	104	99	103	108	59	51	
305 HIRAM CLARKE SHUTTLE	88	84	4	4.3%	80	84	75	76	78	89	94	88	90	105	106	
306 FALLBROOK SHUTTLE	112	102	10	9.8%	106	110	113	106	119	111	123	125	103	111	108	
308 NORTHWEST SHUTTLE	96	86	10	11.4%	102	101	114	99	103	96	90	92	90	82	86	
313 ALLEN PARKWAY	396	399	(3)	-0.7%	422	431	343	397	389			Discont	inued			
320 TMC WHITE	3,315	3,788	(473)	-12.5%	3,646	3,744	3,078	3,405	3,595	3,557	3,061	2,430		Discontinued		
321 TMC BLUE	737	943	(206)	-21.8%	812	821	710	741	746	724	605		Discont	inued		
322 TMC RED	989	1,063	(73)	-6.9%	986	976	927	977	968	1,101	991		Discont	inued		
352 SWINGLE SHUTTLE	178	140	38	27.0%	208	203	188	227	201	152	147	149	154	162	164	
402 BELLAIRE QUICKLINE	706	663	43	6.5%	724	761	660	694	730	714	725	727	697	652	685	
412 GREENLINK CIRCULATOR	762		762	N/A									416	998	871	
426 TMC SWIFTLINE	222	250	(29)	-11.5%	279	276	266	278	257	206	209	178	172	155	163	
500 AIRPORT DIRECT		195	(195)	N/A												
TOTAL	225,079	224,438	641	0.3%	237,407	238,800	212,227	227,080	225,326	219,060	226,403	220,923	209,977	205,907	217,581	

NOTES

- METRO made significant route changes with January 2011 service change effective January 23, 2011 (FY2011).
- A) 32 Renwick. The layover on the 32 Renwick was relocated and travel times were adjusted for more reliable service.
- B) 36 Kempwood / 46 Gessner / 58 Hammerly. Route realignments were made to the 36 Kempwood, 46 Gessner and 58 Hammerly to simplify the routes.
- C) 75 Energy Corridor / 67 Dairy Ashford. The 75 Energy Corridor and 67 Dairy Ashford were re-structured. As part of the re-structuring, the 75 Energy Corridor was renamed the 75 Eldridge Crosstown. In addition, two one-way loops on the 75 were eliminated and the route was extended to the Mission Bend P & R as well as a change in mid-day frequencies and later PM service. The re-structuring of the 67 Dairy Ashford extended the route to the Addicks P & R and improved headways.
- D) 81 Westheimer Sharpstown / 82 Westheimer West Oaks. There was a realignment of trips from the 81 Westheimer Sharpstown to the 82 Westheimer West Oaks due to increased demand.
- E) 87 Sunnyside. The 87 Sunnyside was extended to the HCC South Campus.
- F) 352 Swingle Shuttle. Additional trips were added to the 352 Swingle Shuttle to accommodate demand.
- G) 426 TMC Swiftline. Two additional earlier AM Westbound trips were added.
- H) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.
- ² METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).
- A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.
- B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.
- C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.
- D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.
- ³ METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).
- A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.
- B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.
- ⁴ 170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.
- ⁵ 217 Cypress. Additional trips added on November 1, 2011.
- ⁶ METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.
- ⁷ 59 Aldine Mail. Reinstated route on April 2, 2012.
- 18 Kirby. Additional trips added on April 2, 2012.
- 70 Memorial. Extended route EB from Northwest Transit Center to intersection of Washington and Westcott on April 2, 2012.
- ⁸ METRO discontinued operation of 321 TMC Blue and 322 TMC Red effective May 7, 2012.
- ⁹ METRO made route changes with June 2012 service change effective June 10, 2012 (FY2012).
- A) 320 TMC White Shuttle. METRO discontinued operation effective June 4, 2012. 321 TMC Blue and 322 TMC Red discontinued effective May 7, 2012.
- B) 412 Greenlink. New route commenced operations effective June 10, 2012.
- C) 87 Sunnyside / TMC. Realigned route to improve circulation within TMC; extended route to TMC Transit Center.
- 10 163 Fondren. Additional trip added on July 16, 2012.
- $^{\rm 11}$ METRO made route changes with the August 2012 service change effective August 26, 2012.
- A) 59 Aldine Mail. Extended route via West Route, I-45 North Freeway Service Road.
- B) 68 Brays Bayou. Extended route to serve the El Franco Lee Heath Center.

	F)/0040	E)/0044		0/							1					
	FY2012 October -	FY2011 October -	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	August	August	Change	Change	001	NOV	DEC	JAN	FEB	IVIAIN	AFK	IVIAT	JUN	JUL	AUG	SEF
FIXED ROUTE BUS ROUTES	August	August														
1 HOSPITAL	1,837	1,827	10	0.6%	1,834	1,704	1,777	1,688	1,848	1,727	1,894	2,107	1,875	1,857	1,897	
2 BELLAIRE	4,780	5,229	(448)	-8.6%	5,297	4,897	4,400	4,791	4,440	4,796	4,796	4,866	4,476	4,755	5,070	
3 LANGLEY	530	489	41	8.4%	530	523	555	547	519	521	526	529	529	503	549	
3 WEST GRAY	432	449	(17)	-3.8%	432	426	452	446	423	425	429	431	432	410	448	
4 BEECHNUT	2,654	2,404	250	10.4%	2,892	2,689	2,561	2,817	2,383	2,625	2,803	2,554	2,692	2,490	2,685	
5 KASHMERE	892	858	34	3.9%	1.011	943	926	911	840	814	875	906	836	831	920	
5 SOUTHMORE	1,248	1,286	(37)	-2.9%	1,414	1,319	1,296	1,274	1,175	1,139	1,225	1,268	1,170	1,163	1,288	
6 JENSEN	1,042	1,043	(1)	-0.1%	1,088	1,054	1,033	1,033	933	987	1,072	1,109	1,072	1,034	1,046	
6 TANGLEWOOD	392	409	(17)	-4.1%	410	397	389	389	351	371	404	418	404	389	394	
8 SOUTH MAIN	1,428	1,395	33	2.4%	1,516	1,365	1,447	1,453	1,280	1,442	1,388	1,476	1,459	1,422	1,463	
9 NORTH MAIN	306	435	(129)	-29.7%	397	384	376	396	365	225	247	272	228	233	241	
9 GULFTON	550	684	(135)	-19.7%	713	691	675	711	656	405	444	489	410	419	432	
10 WILLOWBEND	694	670	24	3.6%	719	630	666	677	658	735	696	688	716	744	705	
11 ALMEDA	827	937	(110)	-11.7%	967	913	897	911	844	724	812	796	760	729	745	
11 NANCE	597	632	(35)	-5.5%	698	659	648	658	609	523	586	574	549	527	538	
14 HIRAM CLARKE	1,390	1,425	(35)	-2.5%	1,466	1,467	1,488	1.418	1,351	1,301	1,263	1,354	1,383	1,379	1,415	
15 FULTON	1,378	1,335	43	3.2%	1,355	1,350	1,317	1,415	1,302	1,436	1,203	1,376	1,419	1,431	1,477	
18 KIRBY	247	301	(53)	-17.8%	328	305	296	267	272	186	207	224	1,413	215	230	
19 WILCREST	544	635	(91)	-14.3%	589	583	496	479	518	509	537	582	520	578	597	
20 CANAL	1.164	1,163	2	0.1%	1,199	1,142	1.097	1.115	1,054	1,216	1,289	1.191	1,155	1,095	1,255	
20 LONG POINT	1,411	1,346	65	4.8%	1,453	1,384	1,329	1,351	1,277	1,473	1,562	1,443	1,399	1,327	1,520	
23 CROSSTIMBERS	730	678	51	7.6%	785	660	794	803	763	749	708	703	674	696	692	
24 NORTHLINE	1,443	1,406	37	2.6%	1,399	1,269	1,330	1,337	1,264	1,542	1,531	1,559	1,552	1,478	1,609	
25 RICHMOND	2,888	2,937	(49)	-1.7%	3,133	3,146	2,817	2,699	2,671	2,946	2,850	2,915	2,807	2,806	2,974	
26 OUTER LOOP	831	837	(6)	-0.8%	893	736	853	772	790	868	851	795	830	858	893	
27 INNER LOOP	924	935	(11)	-1.2%	974	950	893	915	807	858	1,004	951	931	946	932	
29 TSU/UH HIRSCH	675	720	(45)	-6.2%	724	731	609	615	566	675	689	733	655	702	722	
30 CLINTON	325	341	(16)	-4.7%	350	313	323	341	315	337	357	312	312	299	318	
30 CULLEN	1,666	1,727	(61)	-3.5%	1,795	1,601	1,656	1,748	1,615	1,724	1,829	1,599	1,600	1,534	1,627	
32 RENWICK	641	580	61	10.5%	605	629	559	655	644	624	661	640	645	679	713	
33 POST OAK	2,389	2,428	(39)	-1.6%	2,532	2,360	2,404	2,390	2,207	2,387	2,537	2,287	2,343	2,362	2,468	
36 KEMPWOOD	668	699	(31)	-4.4%	711	645	666	642	604	661	684	678	695	654	707	
36 LAWNDALE	789	883	(94)	-10.6%	840	762	787	758	713	781	808	801	820	772	835	
37 EL SOL	288	418	(130)	-31.0%	414	406	394	405	367	151	189	191	198	221	235	
40 PECORE	984	1,064	(80)	-7.5%	1,004	966	949	989	923	959	996	1,055	1,031	947	1,002	
40 TELEPHONE	1,688	1,717	(29)	-1.7%	1,723	1,658	1,629	1,697	1,583	1,645	1,710	1,810	1,769	1,625	1,718	
42 HOLMAN	629	684	(55)	-8.0%	704	602	624	605	626	623	652	626	634	553	669	
44 ACRES HOMES	2,128	2,124	5	0.2%	2,260	2,123	2,203	2,275	1,917	2,108	2,124	2,157	2,135	1,991	2,118	
45 TIDWELL	1,782	1,811	(29)	-1.6%	1,971	1,867	1,833	1,969	1,676	1,779	1,718	1,759	1,734	1,638	1,660	
46 GESSNER	3,086	3,114	(28)	-0.9%	3,294	2,874	3,010	3,161	3,051	3,144	3,248	3,055	2,827	2,943	3,343	
47 HILLCROFT	693	761	(68)	-8.9%	794	670	596	670	645	654	734	741	677	707	734	
48 NAVIGATION	247	382	(136)	-35.4%	335	349	350	320	293	160	200	178	166	205	160	
49 CHIMNEY ROCK	275	324	(50)	-15.3%	264	274	260	241	269	280	292	268	282	287	304	
50 HARRISBURG	2,447	2,386	61	2.6%	2,551	2,338	2,308	2,418	2,362	2,485	2,537	2,501	2,539	2,391	2,485	
50 HEIGHTS	1,477	1,526	(49)	-3.2%	1,539	1,411	1,393	1,459	1,425	1,499	1,531	1,509	1,532	1,443	1,499	
52 HIRSCH	1,878	1,977	(99)	-5.0%	2,073	1,900	1,960	1,905	1,817	1,711	1,777	1,833	1,904	1,831	1,947	
52 SCOTT	2,928	3,167	(239)	-7.6%	3,231	2,962	3,055	2,970	2,833	2,668	2,770	2,857	2,968	2,855	3,035	
53 BRIAR FOREST	1,536	1,745	(209)	-12.0%	1,617	1,567	1,518	1,284	1,426	1,592	1,580	1,651	1,490	1,555	1,616	
56 AIRLINE	3,991	3,893	98	2.5%	4,181	4,006	3,943	4,088	3,787	4,072	4,007	4,073	3,856	3,910	3,979	
58 HAMMERLY	366	427	(61)	-14.3%	496	389	436	429	393	297	328	310	320	322	306	
60 SOUTH MacGREGOR	465	526	(61)	-11.6%	543	530	519	416	441	390	432	486	419	439	497	
65 BISSONNET	3,180	3,478	(298)	-8.6%	3,444	3,330	3,079	3,064	3,064	3,171	3,423	2,994	3,029	3,292	3,088	
66 YALE	1,387	1,356	31	2.3%	1,478	1,387	1,368	1,371	1,218	1,358	1,418	1,456	1,343	1,407	1,454	
68 BRAYS BAYOU	1,579	1,694	(115)	-6.8%	1,861	1,705	1,436	1,603	1,575	1,588	1,672	1,289	1,455	1,607	1,580	
72 WESTVIEW	525	525	(1)	-0.1%	521	522	527	509	515	468	511	549	561	550	536	
73 BELLFORT	2,621	2,724	(103)	-3.8%	2,945	2,644	2,629	2,785	2,493	2,818	2,698	2,467	2,433	2,377	2,543	
77 LIBERTY	999	1,001	(2)	-0.2%	996	1,027	997	1,075	980	942	981	1,056	953	957	1,028	
77 MLK	1,778	1,796	(18)	-1.0%	1,772	1,827	1,775	1,913	1,744	1,676	1,746	1,880	1,697	1,703	1,830	
78 IRVINGTON	402	481	(79)	-16.4%	516	457	498	500	448	328	342	345	350	304	333	
79 WEST LITTLE YORK	733	746	(13)	-1.8%	820	675	720	779	704	736	748	688	720	719	751	
	, 33	7-10	(10)	1.070	020	5.5	120	113	70-1	, 55	7-10	000	120	7.13	701	

	FY2012 October - August	FY2011 October - August	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
80 DOWLING	413	436	(23)	-5.2%	412	408	407	392	397	387	406	450	447	413	430	
80 LYONS	795	843	(48)	-5.7%	792	784	783	753	763	743	781	864	858	795	826	
81 WESTHEIMER-SHARPSTOWN	3,083	3,159	(77)	-2.4%	3,242	3,016	3,042	2,836	2,916	2,985	3,187	3,199	3,004	3,191	3,291	
82 WESTHEIMER-WEST OAKS	4,838	4,877	(39)	-0.8%	5,020	4,884	4,592	4,647	4,387	4,824	5,066	4,976	4,673	4,915	5,231	
83 LEE ROAD	633	605	28	4.6%	649	665	685	628	584	628	664	629	599	611	624	
85 ANTOINE	2,285	2,275	10	0.5%	2,364	2,301	2,274	2,356	2,165	2,187	2,272	2,317	2,269	2,258	2,371	
86 FM1960	1,917	1,758	159	9.1%	2,016	1,945	2,055	2,035	1,912	1,808	1,808	1,833	1,815	1,885	1,978	
87 SUNNYSIDE	1,117	1,041	77	7.4%	1,173	1,095	1,073	1,063	1,068	1,050	1,102	1,053	1,106	1,206	1,303	
88 HOBBY AIRPORT	1,422	1,327	95	7.2%	1,423	1,359	1,437	1,431	1,403	1,455	1,500	1,360	1,392	1,337	1,550	
98 BRIARGATE	202	232	(30)	-12.9%	242	247	236	237	241	164	170	172	183	154	176	
102 BUSH I.A.H EXPRESS	1,907	1,749	157	9.0%	1,979	1,958	1,975	1,849	1,746	1,708	1,853	1,954	1,872	1,983	2,095	
131 MEMORIAL EXPRESS	630	628	2	0.3%	630	657	669	600	591	631	697	624	633	574	621	
132 HARWIN EXPRESS	576	668	(93)	-13.9%	643	596	556	549	560	560	624	584	539	534	588	
137 NORTHSHORE EXPRESS	1,092	1,058	34	3.2%	1,171	1,072	1,089	1,212	880	1,134	1,118	1,164	1,085	932	1,158	
163 FONDREN EXPRESS	3,943	4,110	(167)	-4.1%	4,019	3,820	3,918	3,933	3,984	3,930	4,184	3,936	3,966	3,738	3,946	
302 POLK SHUTTLE	57	55	2	4.2%	91	67	56	30	48	66	54	52	48	57	62	
303 WEST SHUTTLE	107	92	14	15.5%	118	105	116	103	119	108	114	91	103	93	107	
308 NORTHWEST SHUTTLE	162	138	24	17.4%	150	167	139	169	192	165	165	176	173	143	145	
500 AIRPORT DIRECT		136	(136)	N/A												
TOTAL	103,581	106,156	(2,575)	-2.4%	110,527	104,240	102,924	104,143	98,587	101,566	104,970	103,842	101,321	100,918	106,358	

NOTES

¹ METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

 $^{^{2}\,}$ METRO made route changes with June service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 25 minutes.

B) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

³ METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

⁴ METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

⁵ METRO made route changes with June 2012 service change effective June 10, 2012 (FY2012).

A) 87 Sunnyside / TMC. Realigned route to improve circulation within TMC; extended route to TMC Transit Center.

					AUGUST 20	12 (EV2012) -	Average Sur	nday - By Bus	Poute							
	FY2012	FY2011		%	A00001 20	12 (1 12012)	Average our	iday - Dy Dus	Route							
	October -	October -	Change	Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	August	August														
FIXED ROUTE BUS ROUTES	4.470	4.400	(4.4)	0.00/	1 101	4 4 4 4	000	4.400	4.445	4.400	4.000	4.000	4.047	4.000	4.000	
1 HOSPITAL 2 BELLAIRE	1,178 3,066	1,189 3,311	(11) (245)	-0.9% -7.4%	1,164 3,239	1,144 3,111	988 2,686	1,128 2,991	1,115 3,019	1,100 3,026	1,203 3,438	1,306 3,319	1,317 2,769	1,262 3,015	1,229 3,114	
3 LANGLEY	3,066	400	(245)	-1.5%	3,239	406	381	391	3,019	3,026	406	413	420	393	3,114	
3 WEST GRAY	286	249	37	14.7%	265	295	277	284	257	298	295	300	305	285	285	
4 BEECHNUT	1,779	1,781	(2)	-0.1%	1,801	2,062	1,588	1,901	1,736	1,857	1,845	1,705	1,658	1,737	1,676	
5 KASHMERE	708	674	34	5.1%	764	737	681	694	632	672	699	703	700	754	751	
5 SOUTHMORE	886	922	(35)	-3.8%	956	923	853	869	792	841	876	880	876	944	940	
6 JENSEN	731	897	(166)	-18.5%	902	972	826	894	735	581	553	662	646	630	642	
8 SOUTH MAIN	771	757	14	1.8%	798	820	672	794	756	774	750	773	807	733	803	
9 NORTH MAIN	292	430	(138)	-32.1%	385	397	388	388	344	217	226	213	218	212	223	
10 WILLOWBEND 11 ALMEDA	362 429	363 428	(1)	-0.2% 0.2%	422 490	392 454	306 480	312 384	395 373	400 409	359 443	347 400	352 470	332 409	367 406	
11 NANCE	239	283	(44)	-15.6%	273	253	268	214	208	228	247	223	262	228	226	
14 HIRAM CLARKE	973	1,006	(33)	-13.0%	1,060	1,160	909	982	961	1,039	894	924	903	869	1,008	
15 FULTON	938	914	23	2.6%	957	918	915	829	873	879	1.050	921	959	976	1.038	-
20 CANAL	1,020	988	32	3.2%	996	1,059	836	956	930	1,076	1,071	1,123	1,150	1,017	1,002	
20 LONG POINT	1,165	1,172	(7)	-0.6%	1,138	1,210	956	1,092	1,062	1,230	1,225	1,284	1,315	1,162	1,146	
23 CROSSTIMBERS	437	415	22	5.3%	466	440	428	453	505	467	425	399	398	408	413	
24 NORTHLINE	1,086	1,066	20	1.8%	1,022	1,060	991	1,010	1,076	1,102	1,140	1,131	1,170	1,101	1,144	
25 RICHMOND	1,612	1,695	(83)	-4.9%	1,681	1,880	1,359	1,679	1,579	1,613	1,568	1,642	1,558	1,676	1,497	
26 OUTER LOOP 27 INNER LOOP	447 550	479 539	(32)	-6.6% 2.0%	468	518	379	423	427	461 580	509	429 529	453	413 577	438 594	
30 CLINTON	324	344	(20)	2.0%	571 345	583 358	420 306	512 326	514 316	313	585 329	330	580 328	299	315	
30 CULLEN	1.305	1.298	7	0.5%	1.387	1.441	1,233	1.312	1.271	1,260	1.324	1.330	1.322	1,204	1,269	
33 POST OAK	1,720	1,727	(8)	-0.5%	1,824	1,812	1,493	1,750	1,535	1,757	1,775	1,757	1,782	1,689	1,741	
36 LAWNDALE	615	639	(24)	-3.7%	629	661	527	611	556	637	632	657	661	561	636	
37 EL SOL	255	388	(134)	-34.4%	374	423	343	374	295	170	156	148	182	155	179	
40 PECORE	675	636	39	6.2%	699	661	612	650	652	705	713	697	692	659	690	
40 TELEPHONE	1,339	1,414	(75)	-5.3%	1,386	1,311	1,213	1,289	1,293	1,398	1,414	1,382	1,372	1,307	1,368	
42 HOLMAN	188	253	(65)	-25.7%	265	260	242	240	197	138	183	133	130	130	151	
44 ACRES HOMES 45 TIDWELL	1,471 1,245	1,402 1,211	69 34	4.9% 2.8%	1,522 1,364	1,551 1,347	1,423 1,099	1,569 1,307	1,400 1,158	1,522 1,256	1,434 1,242	1,448 1,272	1,537 1,254	1,385 1,165	1,385 1,235	
46 GESSNER	1,794	1,744	50	2.0%	1,805	2,035	1,638	1,759	1,786	1,837	1,900	1,857	1,772	1,661	1,680	
47 HILLCROFT	386	393	(8)	-2.0%	367	408	356	374	370	431	374	419	383	364	396	-
48 NAVIGATION	171	245	(74)	-30.2%	247	250	233	219	187	123	133	117	140	120	113	
50 HARRISBURG	1,648	1,633	15	0.9%	1,725	1,763	1,459	1,622	1,552	1,670	1,742	1,724	1,710	1,591	1,570	
50 HEIGHTS	945	973	(28)	-2.9%	989	1,011	837	931	890	958	999	989	981	913	901	
52 HIRSCH	1,272	1,320	(48)	-3.7%	1,361	1,416	1,128	1,304	1,282	1,241	1,230	1,242	1,314	1,230	1,239	
52 SCOTT	1,998	2,083	(85)	-4.1%	2,138	2,225	1,773	2,049	2,014	1,949	1,932	1,951	2,065	1,933	1,947	
53 BRIAR FOREST	1,140	1,230	(90)	-7.3%	1,229	1,264	893	1,005	1,134	1,108	1,128	1,173	1,223	1,161	1,222	
56 AIRLINE 60 SOUTH MacGREGOR	3,553 303	3,572 313	(19)	-0.5% -3.4%	3,416 314	3,550 327	3,328 256	3,689 279	3,345 298	3,579 265	3,780 311	3,752 300	3,610 340	3,454 297	3,580 343	
65 BISSONNET	2,111	2,305	(194)	-8.4%	2,237	2,556	1,515	2,054	2,252	2,151	2,181	2,098	2,142	2,074	1,964	
66 YALE	849	829	20	2.4%	915	922	721	804	748	880	813	870	888	861	915	
68 BRAYS BAYOU	984	1,014	(30)	-3.0%	1,152	1,145	969	985	1,074	985	879	891	909	894	940	
72 WESTVIEW	385	391	(6)	-1.6%	387	402	338	386	377	426	371	395	396	363	393	
73 BELLFORT	1,371	1,224	146	12.0%	1,499	1,545	1,375	1,389	1,279	1,494	1,278	1,249	1,280	1,290	1,399	
77 LIBERTY	725	775	(50)	-6.4%	733	784	692	733	647	778	738	714	757	654	744	
77 MLK	1,145	1,116	29	2.6%	1,157	1,238	1,093	1,158	1,022	1,229	1,165	1,128	1,194	1,033	1,175	
78 IRVINGTON	251	311	(60)	-19.3%	314	335	280	304	263	240	229	217	202	178	202	
80 DOWLING 80 LYONS	260 556	323 567	(63) (11)	-19.6% -1.9%	295 631	270 578	216 463	249 533	249 534	268 575	261 558	256 549	263 564	263 563	266 570	
81 WESTHEIMER-SHARPSTOWN	2,107	2,152	(44)	-1.9%	2,097	2,180	1,803	1,897	1,949	2,070	2,302	2,235	2,182	2,167	2,297	
82 WESTHEIMER-WEST OAKS	3,276	3,291	(15)	-0.4%	3,340	3,687	2,842	3,106	3,078	3,366	3,356	3,309	3,246	3,347	3,364	
83 LEE ROAD	363	407	(44)	-10.7%	425	478	435	451	380	270	332	335	282	310	296	
85 ANTOINE	1,618	1,642	(25)	-1.5%	1,713	1,796	1,488	1,629	1,568	1,602	1,595	1,572	1,619	1,570	1,642	
86 FM1960	1,302	1,168	134	11.5%	1,380	1,406	997	1,372	1,285	1,346	1,281	1,248	1,365	1,312	1,327	
87 SUNNYSIDE	692	668	24	3.6%	701	703	588	622	630	681	689	711	740	741	803	
102 BUSH I.A.H EXPRESS	1,565	1,438	127	8.8%	1,670	1,758	1,461	1,573	1,428	1,529	1,541	1,534	1,505	1,620	1,593	
137 NORTHSHORE EXPRESS	684	653	31	4.8%	728	761	599	698	663	704	644	792	629	648	658	
163 FONDREN EXPRESS	2,831	2,891	(60)	-2.1%	2,884	2,908	2,611	2,810	2,696	2,925	3,011	3,007	2,877	2,728	2,688	
302 POLK SHUTTLE 303 WEST SHUTTLE	52 100	45 101	7 (1)	15.4% -1.1%	61 79	91 81	56 108	52 103	43 88	56 88	46 115	35 109	39 112	40 118	58 98	
308 NORTHWEST SHUTTLE	86	78	9	11.0%	82	82	92	85	90	95	78	64	86	98	96	
500 AIRPORT DIRECT	00	191	(191)	N/A	32	32	32	83	90	95	70	34	00	30	90	

NOTES

TOTAL

METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

- A) 137 Northshore. Headways were improved to provide additional weekend service.
- B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

68,047

70,577

58,725

64,830

62,519 65,337 66,001 65,620

65,356

63,282 64,782

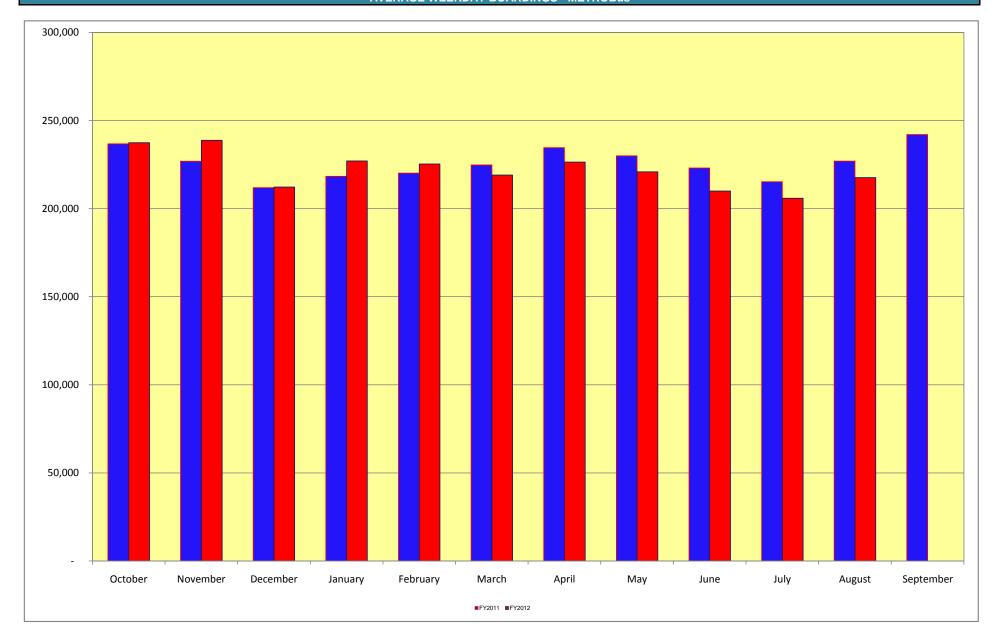
- $^{2}\,$ METRO made route changes with June 2011 service change effective June 5, 2011 (FY2011).
- A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 30 minutes.
- 3 METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).
- A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

65,007

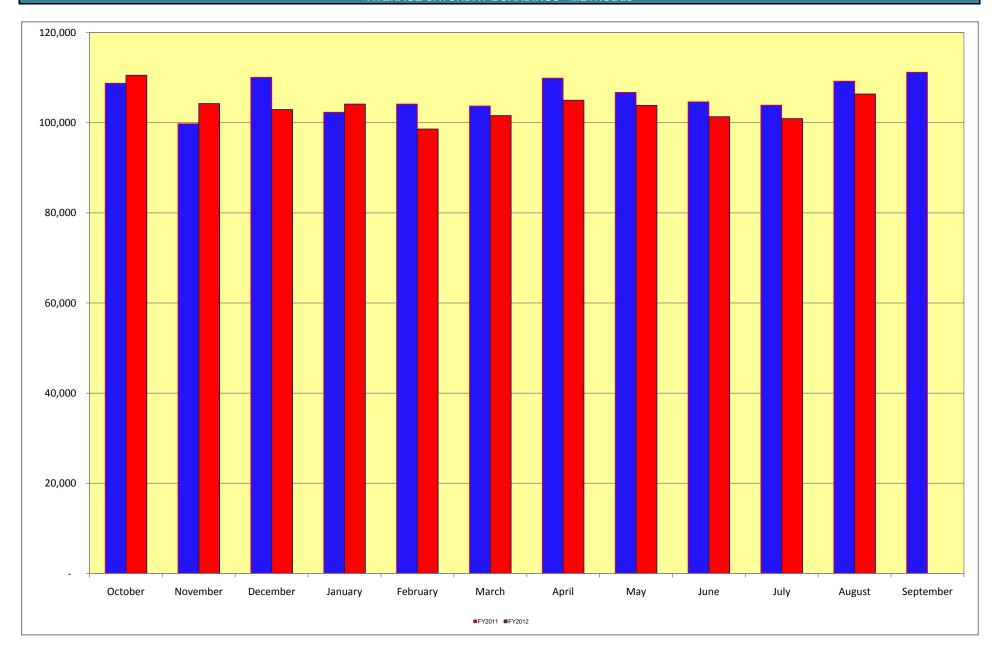
66,356

- ⁴ METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.
- ⁵ METRO made route changes with June 2012 service change effective June 10, 2012 (FY2012).
- A) 87 Sunnyside / TMC. Realigned route to improve circulation within TMC; extended route to TMC Transit Center.

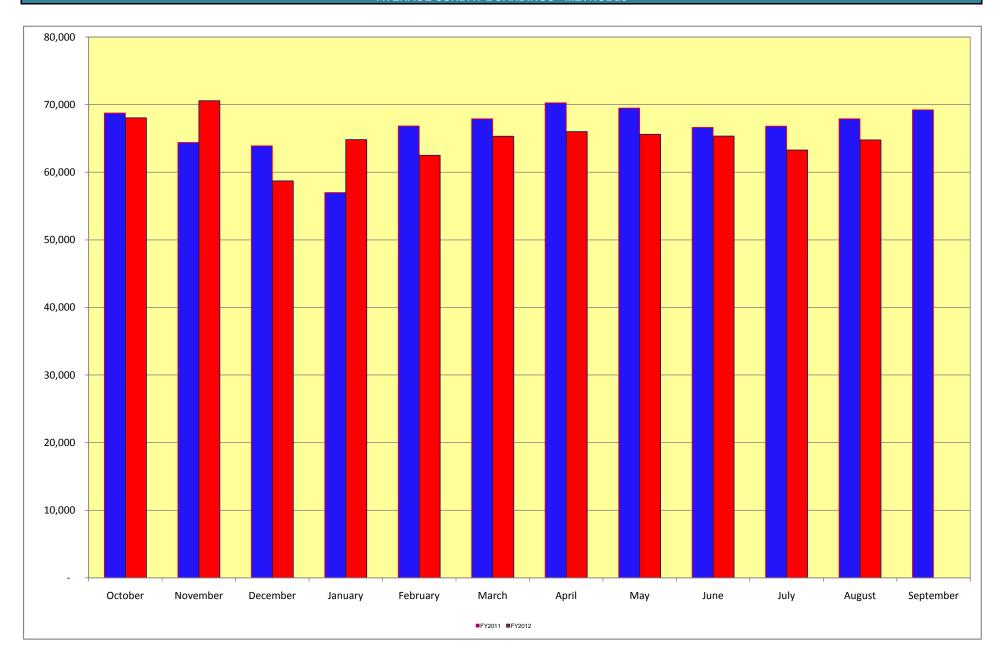
AVERAGE WEEKDAY BOARDINGS - METROBUS



AVERAGE SATURDAY BOARDINGS - METROBUS



AVERAGE SUNDAY BOARDINGS - METROBUS



	FY2012 October - July	FY2011 October - July	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL	July	July														
FANNIN SOUTH	2,004	1,835	170	9.3%	2,019	2,026	1,756	1,987	1,987	2,053	2,041	1,968	2,071	2,059	2,083	
RELIANT PARK	935	872	63	7.2%	976	1,036	756	1,023	991	1,067	1,007	854	794	879	903	
SMITH LANDS	2,996	2,783	213	7.6%	3,025	2,986	2,580	2,978	2,861	3,018	3,088	3,036	3,067	3,135	3,177	
TMC TC	3,260	3,047	213	7.0%	3,498	3,411	2,794	3,285	3,415	3,374	3,374	3,114	3,194	3,172	3,230	
DRYDEN	4,675	4,588	87	1.9%	4,782	4,679	4,167	4,671	4,567	4,789	4,778	4,709	4,809	4,748	4,725	
HERMANN HOSPITAL / ZOO	3,046	2,707	339	12.5%	3,039	2,992	2,495	2,996	2,957	3,089	3,177	3,106	3,149	3,194	3,316	
HERMANN PARK / RICE UNIV	464	442	22	5.0%	479	442	352	408	435	517	519	470	498	484	499	
MUSEUM DISTRICT	1,094	1,007	87	8.7%	1,149	1,033	940	1,045	1,066	1,121	1,132	1,063	1,154	1,168	1,166	
WHEELER	3,085	2,948	137	4.6%	3,198	3,174	2,786	3,067	2,985	3,156	3,221	2,991	3,081	3,126	3,147	
HCC / ENSEMBLE	2,105	2,003	103	5.1%	2,374	2,224	1,703	2,148	2,321	2,374	2,363	1,770	1,940	1,923	2,017	
McGOWEN	1,231	1,206	25	2.0%	1,269	1,207	1,101	1,240	1,172	1,260	1,260	1,203	1,234	1,252	1,338	
DOWNTOWN TC	2,953	2,843	110	3.9%	3,084	2,975	2,625	2,990	2,954	2,953	2,958	2,821	2,946	3,017	3,158	
BELL	846	727	120	16.5%	740	724	770	1,014	984	885	851	766	861	841	873	
MAIN STREET SQUARE	3,780	3,637	143	3.9%	4,059	3,902	3,331	3,440	3,497	3,835	3,919	3,769	3,932	3,908	3,986	
PRESTON	3,195	2,643	552	20.9%	3,258	3,131	2,705	3,070	3,074	3,260	3,389	3,262	3,355	3,306	3,333	
UH - DOWNTOWN	1,418	1,757	(340)	-19.3%	1,690	1,623	1,121	1,453	1,615	1,672	1,579	1,160	1,211	1,212	1,258	
TOTAL	37,087	35,045	2,042	5.8%	38,640	37,563	31,982	36,816	36,881	38,423	38,656	36,065	37,295	37,424	38,209	

LEGEND

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

Downtown TC = Downtown Transit Center

UH - Downtown = University of Houston - Downtown

¹ METRORail stations are shown from south to north.

 $^{^{\}rm 2}$ The complete names of stations shown above with abbreviations or acronymns are:

	FY2012 October - July	FY2011 October - July	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	959	827	132	16.0%	929	921	779	1,187	933	990	994	998	771	898	1,147	
RELIANT PARK	745	640	105	16.4%	634	763	555	1,392	761	572	651	571	440	592	1,265	
SMITH LANDS	293	252	41	16.2%	281	275	235	312	257	332	335	290	277	274	355	
TMC TC	1,255	1,149	107	9.3%	1,300	1,229	1,248	1,278	1,282	1,246	1,254	1,180	1,221	1,206	1,367	
DRYDEN	824	765	59	7.7%	837	827	776	869	735	872	893	804	838	770	847	
HERMANN HOSPITAL / ZOO	846	727	120	16.5%	867	808	717	883	804	972	976	779	776	823	906	
HERMANN PARK / RICE UNIV	473	423	50	11.8%	481	444	278	487	399	721	646	545	404	341	455	
MUSEUM DISTRICT	539	471	69	14.6%	494	586	446	572	489	671	596	520	495	505	561	
WHEELER	1,753	1,603	151	9.4%	1,751	1,741	1,639	1,731	1,707	1,898	1,892	1,722	1,711	1,701	1,793	
HCC / ENSEMBLE	770	701	69	9.9%	759	750	720	857	762	837	842	706	717	699	819	
McGOWEN	583	552	31	5.6%	554	578	515	614	560	662	632	548	586	534	633	
DOWNTOWN TC	1,421	1,252	169	13.5%	1,396	1,298	1,355	1,432	1,471	1,471	1,413	1,372	1,356	1,477	1,593	
BELL	414	314	101	32.1%	331	252	296	533	767	550	365	341	304	407	412	
MAIN STREET SQUARE	1,905	1,765	140	7.9%	2,024	1,872	1,665	1,769	1,413	2,038	2,191	1,906	2,065	1,914	2,093	
PRESTON	1,365	1,046	319	30.5%	1,301	1,317	1,216	1,286	1,265	1,295	1,444	1,374	1,409	1,505	1,605	
UH - DOWNTOWN	444	543	(99)	-18.2%	434	472	405	461	421	617	464	391	354	394	469	
TOTAL	14,591	13,028	1,563	12.0%	14,370	14,133	12,844	15,663	14,026	15,744	15,586	14,048	13,726	14,038	16,321	

LEGEND

1 METRORail stations are shown from south to north.

2 The complete names of stations shown above with abbreviations or acronymns are:

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

Downtown TC = Downtown Transit Center

UH - Downtown = University of Houston - Downtown

NOTES

¹ METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 22 - 23, 2011; September 24 - 25, 2011.

 $^{^{2}}$ METRORail service was shut down for Texas Children's Hospital construction on Saturday, October 22, 2011.

 $^{^{3}}$ METRORail service was shut down for track maintenance on the following weekend: May 5 - 6, 2012.

	FY2012 October - July	FY2011 October - July	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	702	619	83	13.4%	594	771	635	681	688	785	778	737	671	716	666	
RELIANT PARK	472	410	62	15.0%	330	760	378	490	515	360	591	551	374	495	347	
SMITH LANDS	235	167	68	40.7%	186	221	179	451	187	232	251	233	219	220	212	i
TMC TC	919	876	43	4.9%	914	986	917	684	839	987	996	950	928	935	971	
DRYDEN	651	595	56	9.4%	596	614	607	730	538	706	769	660	698	610	636	i
HERMANN HOSPITAL / ZOO	626	539	87	16.2%	610	548	526	602	530	786	714	669	648	627	630	i
HERMANN PARK / RICE UNIV	322	304	19	6.1%	290	247	199	291	230	541	504	459	322	229	233	i
MUSEUM DISTRICT	417	342	75	21.9%	414	395	354	365	365	523	483	465	418	427	383	
WHEELER	1,177	1,052	125	11.9%	1,063	1,129	1,132	1,104	1,055	1,324	1,295	1,237	1,191	1,227	1,196	i
HCC / ENSEMBLE	607	500	107	21.5%	493	556	573	525	553	675	667	617	681	656	686	
McGOWEN	377	339	38	11.1%	326	346	352	401	363	402	432	386	367	395	374	
DOWNTOWN TC	1,118	998	119	12.0%	1,080	1,061	1,017	1,047	995	1,191	1,204	1,125	1,164	1,194	1,221	
BELL	255	225	31	13.6%	199	243	267	197	325	285	286	230	289	235	252	ĺ
MAIN STREET SQUARE	1,265	1,119	146	13.0%	1,206	1,163	1,264	1,151	1,002	1,311	1,508	1,345	1,329	1,347	1,286	
PRESTON	1,034	766	268	35.0%	871	891	829	903	845	1,107	1,134	1,178	1,225	1,210	1,180	
UH - DOWNTOWN	314	375	(62)	-16.4%	261	287	296	270	322	390	388	322	302	311	304	
TOTAL	10,493	9,228	1,265	13.7%	9,430	10,219	9,525	9,890	9,352	11,605	11,999	11,164	10,825	10,835	10,575	

LEGEND

1 METRORail stations are shown from south to north.

2 The complete names of stations shown above with abbreviations or acronymns are:

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

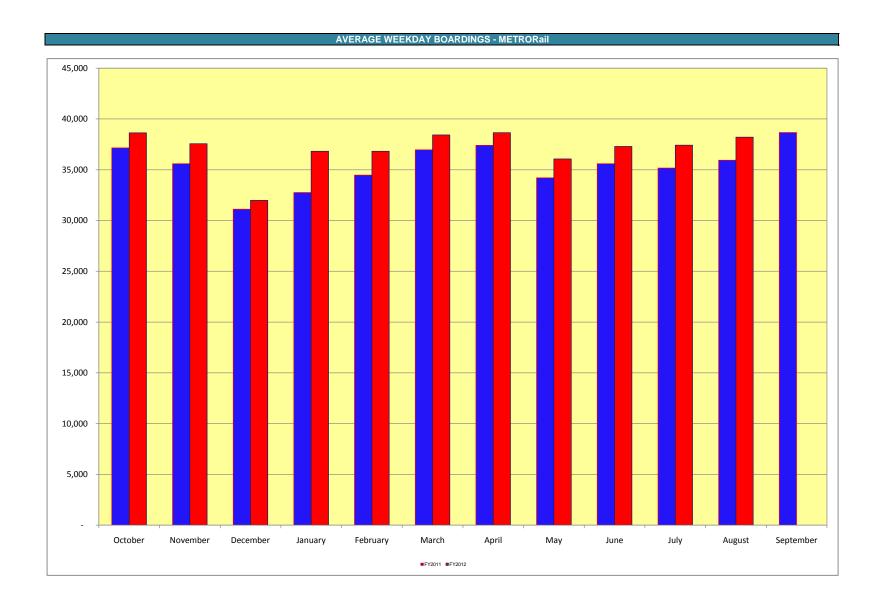
Downtown TC = Downtown Transit Center

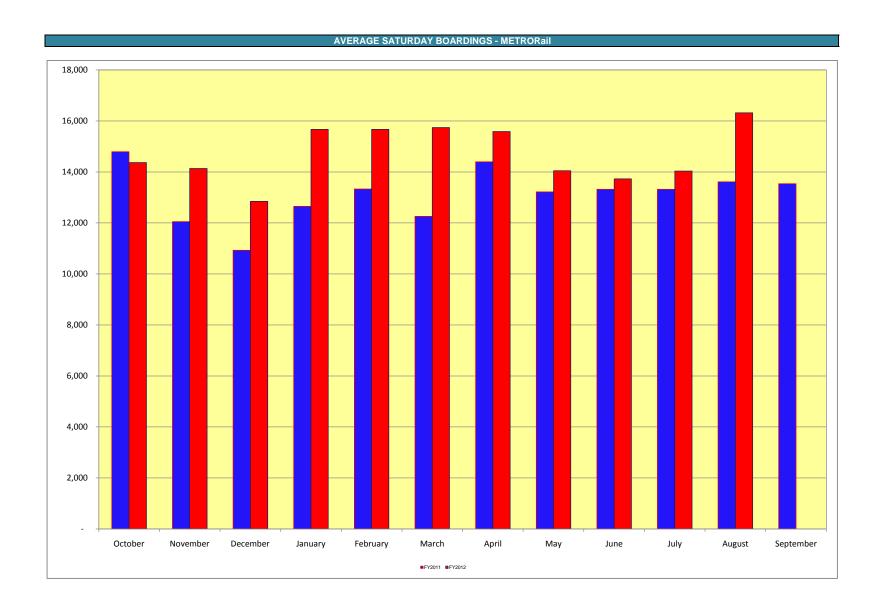
UH - Downtown = University of Houston - Downtown

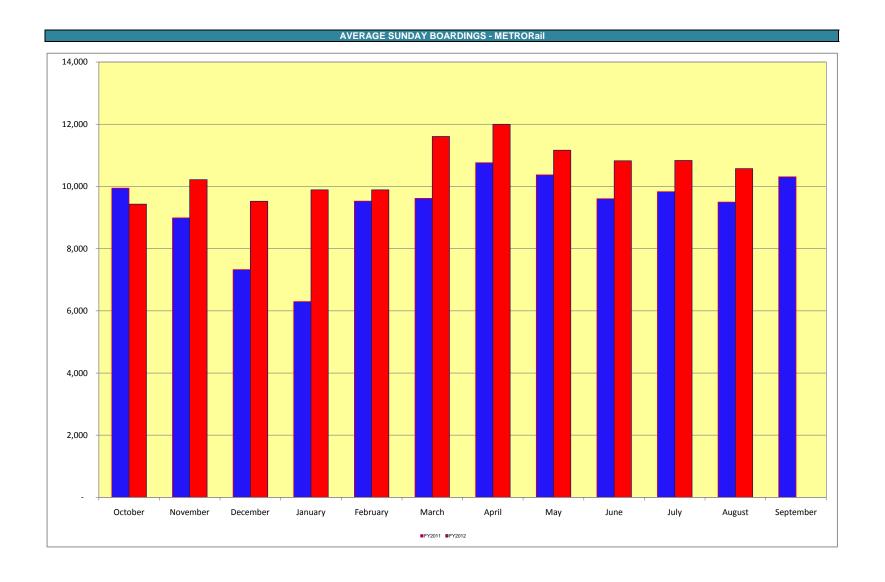
NOTES

¹ METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 22 - 23, 2011; September 24 - 25, 2011.

 $^{^{3}}$ METRORail service was shut down for track maintenance on the following weekend: May 5 - 6, 2012.







AUGUST 2012 (FY2012) METROBus Indicators - Explanation of Information

How can I evaluate the ridership (demand) and the service resources supplied to each route (supply)?

METRO uses four indicators in its comparative / route ranking model. The four indicators are:

- 1) Passenger Boardings per Revenue Mile;
- 2) Passenger Boardings per Revenue Hour;
- 3) Total Subsidy per Passenger Boarding; and
- 4) Operating Ratio.

These four factors provide a balanced weighting between effectiveness measures (the first two factors), and efficiency measures (the last two factors). By using the two effectiveness indicators, the reader can compare the effectiveness of multiple bus routes. (NOTE: With only 1 rail line, there is no opportunity to compare effectiveness with other rail lines in METRO's system at this time.)

The indicator passenger boardings per revenue mile is calculated by dividing the number of average daily passenger boardings by route by the daily number of revenue miles of service supplied on that route. The indicator passenger boardings per revenue hour is calculated by dividing the number of average daily passenger boardings by the daily number of revenue hours of service supplied on that route.

The indicators are presented in two different formats on the following pages. The first format for presentation is by route number order. Route number format allows the reader to look at the performance on one or more routes of interest. The second format for presentation is by indicator performance, highest to lowest. For ease of viewing, an additional visual presentation format has been added. Routes with indicators in the first (best) quartile are shown in white, while those in the second (next-best) quartile are shown in gray, those in the third quartile are shown in pink, and those in the fourth (worst) quartile are shown in purple.

Additionally, the report includes charts showing the performance of the ten best and ten worst routes by indicator along with the average performance.

NOTE: The service levels used for these calculations are the current service levels, while the ridership used are year-to-date. The indicators on routes which had additional service added in February 2012 will be lower than expected as the anticipated ridership growth associated with this additional service has not yet occurred. The converse will also be true.

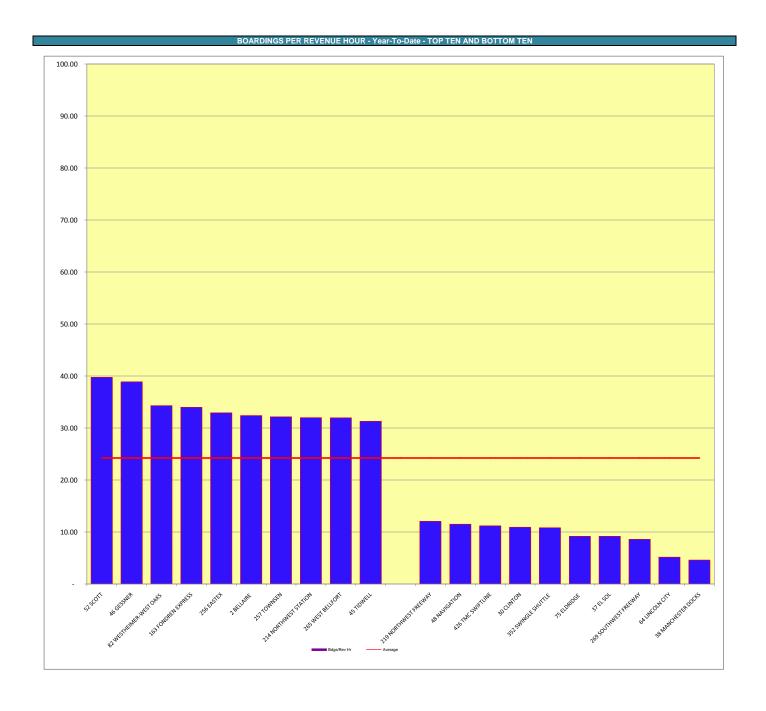
BOARDINGS PER REVENUE HOUR - Year-To-Date

	SORTED E	BY ROUTE NUMBER
	Donadia as	
ROUTE	Boardings	
ROUTE	Per Revenue Hour	
1 HOSPITAL	22.39	72 WESTVIEW
2 BELLAIRE	32.43	73 BELLFORT
3 LANGLEY	12.05	75 ELDRIDGE
3 WEST GRAY	20.06	77 LIBERTY
4 BEECHNUT	28.95	77 MLK
5 KASHMERE	16.14	78 ALABAMA
5 SOUTHMORE	22.54	78 IRVINGTON
6 JENSEN	18.55	79 WEST LITTLE YORI
6 TANGLEWOOD	14.90	80 DOWLING
8 SOUTH MAIN	26.42	80 LYONS
9 NORTH MAIN	13.98	81 WESTHEIMER-SHA
9 GULFTON	20.72	82 WESTHEIMER-WES
10 WILLOWBEND	22.86	83 LEE ROAD
11 ALMEDA	26.55	85 ANTOINE
11 NANCE	17.28	86 FM 1960
14 HIRAM CLARKE	22.60	87 SUNNYSIDE
15 FULTON	20.55	88 HOBBY AIRPORT
18 KIRBY	14.83	97 SETTEGAST
19 WILCREST	22.60	98 BRIARGATE
20 CANAL	23.65	102 BUSH I.A.H EXPRI
20 LONG POINT	24.40	108 VETERANS MEMO
23 CROSSTIMBERS	28.13	131 MEMORIAL EXPR
24 NORTHLINE	22.90	132 HARWIN EXPRES
25 RICHMOND	27.14	137 NORTHSHORE EX
26 OUTER LOOP	19.89	163 FONDREN EXPRE
27 INNER LOOP	21.29	170 MISSOURI CITY /
29 TSU/UH HIRSCH	15.72	202 KUYKENDAHL
30 CLINTON	10.95	204 SPRING
30 CULLEN	28.94	209 NORTH FREEWAY
32 RENWICK	19.97	212 SETON LAKE 214 NORTHWEST STA
33 POST OAK 34 MONTROSE	27.08 15.04	216 WEST LITTLE YOR
36 KEMPWOOD	21.23	217 CYPRESS
36 LAWNDALE	20.69	219 NORTHWEST FRE
37 EL SOL	9.14	221 KINGSLAND
38 MANCHESTER DOCKS	4.64	222 GRAND PARKWAY
40 PECORE	19.89	228 ADDICKS
40 TELEPHONE	25.00	229 KATY FREEWAY
42 HOLMAN	18.95	236 MAXEY ROAD - S
44 ACRES HOMES	23.26	244 MONROE
45 TIDWELL	31.30	246 BAY AREA
46 GESSNER	38.87	247 FUQUA
47 HILLCROFT	24.28	249 GULF FREEWAY
48 NAVIGATION	11.52	255 KINGWOOD
49 CHIMNEY ROCK	13.98	256 EASTEX
50 HARRISBURG	24.66	257 TOWNSEN
50 HEIGHTS	18.86	259 EASTEX FREEWA
52 HIRSCH	16.72	261 WEST LOOP
52 SCOTT	39.76	262 WESTWOOD
53 BRIAR FOREST		265 WEST BELLFORT
	20.98	
56 AIRLINE	28.16	
56 AIRLINE 58 HAMMERLY	28.16 13.04	274 WESTCHASE - GE
56 AIRLINE 58 HAMMERLY 59 ALDINE MAIL	28.16 13.04 12.78	274 WESTCHASE - GE 283 KUYKENDAHL/GR
56 AIRLINE 58 HAMMERLY 59 ALDINE MAIL 60 SOUTH MacGREGOR	28.16 13.04 12.78 14.70	274 WESTCHASE - GE 283 KUYKENDAHL/GR 292 WEST BELLFORT
56 AIRLINE 58 HAMMERLY 59 ALDINE MAIL 60 SOUTH MacGREGOR 64 LINCOLN CITY	28.16 13.04 12.78 14.70 5.18	274 WESTCHASE - GE 283 KUYKENDAHL/GR 292 WEST BELLFORT 297 SOUTH POINT-MO
56 AIRLINE 58 HAMMERLY 59 ALDINE MAIL 60 SOUTH MacGREGOR 64 LINCOLN CITY 65 BISSONNET	28.16 13.04 12.78 14.70 5.18 30.67	274 WESTCHASE - GE 283 KUYKENDAHL/GR 292 WEST BELLFORT: 297 SOUTH POINT-MC 298 KINGSLAND-ADDI
56 AIRLINE 58 HAMMERLY 59 ALDINE MAIL 60 SOUTH MACGREGOR 64 LINCOLN CITY 66 BISSONNET 66 YALE	28.16 13.04 12.78 14.70 5.18 30.67 14.67	274 WESTCHASE - GE 283 KUYKENDAHL/GR 292 WEST BELLFORT: 297 SOUTH POINT-MC 298 KINGSLAND-ADDI 352 SWINGLE SHUTTI
56 AIRLINE 58 HAMMERLY 59 ALDINE MAIL 60 SOUTH MacGREGOR 64 LINCOLN CITY 65 BISSONNET 66 YALE 67 DAIRY ASHFORD	28.16 13.04 12.78 14.70 5.18 30.67 14.67 24.08	274 WESTCHASE - GE 283 KUYKENDAHL/GR 292 WEST BELLFORT: 297 SOUTH POINT-MC 298 KINGSLAND-ADDI 362 SWINGLE SHUTTL 402 BELLAIRE QUICKL
56 ARLINE 58 HAMMERLY 59 ALDINE MAIL 60 SOUTH MACGREGOR 64 LINCOLN CITY 65 BISSONNET 66 YALE	28.16 13.04 12.78 14.70 5.18 30.67 14.67	269 SOUTHWEST FRE 274 WESTCHASE - GE 283 KUYKENDAHLOR 292 WEST BELLFORT- 297 SOUTH POINT-MC 298 KINGSLAND-ADDI 352 SWINGLE SHUTTI- 402 BELLAIRE OUICKI 412 GREENLINK CIRC 426 TMC SWIFTLINE

	Boardings
ROUTE	Per Revenue
	Hour
72 WESTVIEW	18.68
73 BELLFORT	25.99
75 ELDRIDGE	9.19
77 LIBERTY	14.58
77 MLK	24.77
78 ALABAMA	13.51
78 IRVINGTON	19.26
79 WEST LITTLE YORK	21.78
80 DOWLING	16.38
80 LYONS	21.85
81 WESTHEIMER-SHARPSTOWN	27.69
82 WESTHEIMER-WEST OAKS	34.31
83 LEE ROAD	23.53
85 ANTOINE	24.38
86 FM 1960	26.25
87 SUNNYSIDE	22.14
88 HOBBY AIRPORT	22.10
97 SETTEGAST	16.72
98 BRIARGATE	12.81
102 BUSH I.A.H EXPRESS	24.53
108 VETERANS MEMORIAL EXPRESS	26.15
131 MEMORIAL EXPRESS	17.97
132 HARWIN EXPRESS	20.84
137 NORTHSHORE EXPRESS	21.89
163 FONDREN EXPRESS	33.98
170 MISSOURI CITY / TMC	21.61
202 KUYKENDAHL	30.86
204 SPRING	30.82
209 NORTH FREEWAY	19.70
212 SETON LAKE	22.09
214 NORTHWEST STATION	32.00
216 WEST LITTLE YORK - PINEMONT	
	20.84
217 CYPRESS	26.54
219 NORTHWEST FREEWAY	12.03
221 KINGSLAND	29.58
222 GRAND PARKWAY	21.52
228 ADDICKS	29.03
229 KATY FREEWAY	16.10
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	23.91
244 MONROE	20.62
246 BAY AREA	28.86
247 FUQUA	30.48
249 GULF FREEWAY	13.13
255 KINGWOOD	23.47
256 EASTEX	32.95
257 TOWNSEN	32.18
259 EASTEX FREEWAY	12.56
261 WEST LOOP	17.76
262 WESTWOOD	17.70
265 WEST BELLFORT	31.94
269 SOUTHWEST FREEWAY	8.59
274 WESTCHASE - GESSNER	15.99
283 KUYKENDAHL/GREENWAY	18.51
292 WEST BELLFORT-WESTWOOD/TMC	12.88
297 SOUTH POINT-MONROE/TMC	26.64
298 KINGSLAND-ADDICKS-NWTC/TMC	22.58
352 SWINGLE SHUTTLE	10.85
402 BELLAIRE QUICKLINE 412 GREENLINK CIRCULATOR (New)	19.88

DOLUTE.	Boardings
ROUTE	Per Revenue
50 000TT	Hour
52 SCOTT	39.76
46 GESSNER 82 WESTHEIMER-WEST OAKS	38.87 34.31
163 FONDREN EXPRESS 256 EASTEX	33.98
2 BELLAIRE	32.95 32.43
257 TOWNSEN	32.43
214 NORTHWEST STATION	32.00
265 WEST BELLFORT	31.94
45 TIDWELL	31.30
202 KUYKENDAHL	30.86
204 SPRING	30.82
65 BISSONNET	30.67
247 FUQUA	30.48
221 KINGSLAND	29.58
228 ADDICKS	29.03
4 BEECHNUT	28.95
30 CULLEN	28.94
246 BAY AREA	28.86
56 AIRLINE	28.16
23 CROSSTIMBERS	28.13
81 WESTHEIMER-SHARPSTOWN	27.69
25 RICHMOND	27.14
33 POST OAK	27.08
297 SOUTH POINT-MONROE/TMC	26.64
11 ALMEDA	26.55
217 CYPRESS	26.54
8 SOUTH MAIN	26.42
86 FM 1960	26.25
108 VETERANS MEMORIAL EXPRESS	26.15
73 BELLFORT	25.99
40 TELEPHONE	25.00
77 MLK	24.77
50 HARRISBURG	24.66
102 BUSH I.A.H EXPRESS	24.53
20 LONG POINT	24.40
85 ANTOINE	24.38
47 HILLCROFT	24.28
67 DAIRY ASHFORD	24.08
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	23.91
20 CANAL	23.65
68 BRAYS BAYOU	23.64
83 LEE ROAD	23.53
255 KINGWOOD 44 ACRES HOMES	23.47
24 NORTHLINE 10 WILLOWBEND	22.90 22.86
19 WILCREST	22.60
14 HIRAM CLARKE	22.60
298 KINGSLAND-ADDICKS-NWTC/TMC	22.58
5 SOUTHMORE	22.54
1 HOSPITAL	22.39
87 SUNNYSIDE	22.14
88 HOBBY AIRPORT	22.14
212 SETON LAKE	22.10
137 NORTHSHORE EXPRESS	21.89
80 LYONS	21.85
	21.78
79 WEST LITTLE YORK	
79 WEST LITTLE YORK 170 MISSOURI CITY / TMC	21.61

BOUTE	Boardings
ROUTE	Per Revenu
27 INNER LOOP	Hour 21.29
36 KEMPWOOD	21.23
53 BRIAR FOREST	20.98
132 HARWIN EXPRESS	20.84
216 WEST LITTLE YORK - PINEMONT	20.84
9 GULFTON	20.72
36 LAWNDALE	20.69
244 MONROE	20.62
15 FULTON	20.55
3 WEST GRAY	20.06
32 RENWICK	19.97
40 PECORE	19.89
26 OUTER LOOP	19.89
402 BELLAIRE QUICKLINE	19.88
209 NORTH FREEWAY	19.70
78 IRVINGTON	19.26
42 HOLMAN	18.95
50 HEIGHTS	18.86
72 WESTVIEW	18.6
6 JENSEN	18.5
283 KUYKENDAHL/GREENWAY	18.5
131 MEMORIAL EXPRESS	17.9
412 GREENLINK CIRCULATOR (New)	17.8
261 WEST LOOP	17.7
262 WESTWOOD	17.70
11 NANCE	17.2
97 SETTEGAST	16.73
52 HIRSCH	16.73
80 DOWLING	16.3
5 KASHMERE	16.14
229 KATY FREEWAY	16.10
274 WESTCHASE - GESSNER	15.9
29 TSU/UH HIRSCH	15.73
34 MONTROSE	15.0
6 TANGLEWOOD	14.9
18 KIRBY	14.83
60 SOUTH MacGREGOR	14.70
66 YALE	14.6
77 LIBERTY	14.5
9 NORTH MAIN	13.9
49 CHIMNEY ROCK	13.9
78 ALABAMA	13.5
249 GULF FREEWAY	13.13
58 HAMMERLY	13.0
292 WEST BELLFORT-WESTWOOD/TMC	12.8
98 BRIARGATE	12.8
59 ALDINE MAIL	12.7
70 MEMORIAL	12.6
259 EASTEX FREEWAY	12.50
3 LANGLEY	12.0
219 NORTHWEST FREEWAY	12.0
48 NAVIGATION	11.5
426 TMC SWIFTLINE	11.19
30 CLINTON	10.9
352 SWINGLE SHUTTLE	10.8
75 ELDRIDGE	9.19
37 EL SOL	9.14
269 SOUTHWEST FREEWAY	8.59
64 LINCOLN CITY	5.18



BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

	Boardings
ROUTE	Per Revenue
ROOTE	Mile
1 HOSPITAL	1.87
2 BELLAIRE	2.92
3 LANGLEY	0.82
3 WEST GRAY	2.11
4 BEECHNUT	2.12
5 KASHMERE	1.24
5 SOUTHMORE	1.89
6 JENSEN	1.26
6 TANGLEWOOD	1.12
8 SOUTH MAIN	1.99
9 NORTH MAIN	1.05
9 GULFTON	1.63
10 WILLOWBEND	1.83
11 ALMEDA	1.69
11 NANCE	1.70
14 HIRAM CLARKE	1.79
15 FULTON	2.01
18 KIRBY	1.39
19 WILCREST	1.69
20 CANAL	2.30
20 LONG POINT 23 CROSSTIMBERS	1.49 2.04
24 NORTHLINE	2.04
25 RICHMOND	2.33
26 OUTER LOOP	1.71
27 INNER LOOP	1.84
29 TSU/UH HIRSCH	1.31
30 CLINTON	0.84
30 CULLEN	2.16
32 RENWICK	1.61
33 POST OAK	2.37
34 MONTROSE	1.22
36 KEMPWOOD	1.53
36 LAWNDALE	1.56
37 EL SOL	0.78
38 MANCHESTER DOCKS	0.37
40 PECORE	1.58
40 TELEPHONE	1.88
42 HOLMAN	2.29
44 ACRES HOMES	1.44
45 TIDWELL	2.07
46 GESSNER	3.22
47 HILLCROFT	2.34
48 NAVIGATION 49 CHIMNEY ROCK	0.85 1.24
50 HARRISBURG 50 HEIGHTS	2.06 1.48
52 HIRSCH	1.46
52 SCOTT	3.64
53 BRIAR FOREST	1.65
56 AIRLINE	1.99
58 HAMMERLY	1.03
59 ALDINE MAIL	0.77
60 SOUTH MacGREGOR	1.36
64 LINCOLN CITY	0.40
65 BISSONNET	2.59
66 YALE	1.24
67 DAIRY ASHFORD	2.17
68 BRAYS BAYOU	1.90
70 MEMORIAL	0.71

	Boardings
DOUTE	_
ROUTE	Per Revenue
	Mile
72 WESTVIEW	1.30
73 BELLFORT	2.08
75 ELDRIDGE	0.69
77 LIBERTY	1.06
77 MLK	1.98
78 ALABAMA	1.40
78 IRVINGTON	1.51
79 WEST LITTLE YORK	1.49
80 DOWLING	1.62
80 LYONS	1.95
81 WESTHEIMER-SHARPSTOWN	2.80
82 WESTHEIMER-WEST OAKS	3.21
83 LEE ROAD	1.37
85 ANTOINE	1.59
86 FM 1960	1.84
87 SUNNYSIDE	1.80
88 HOBBY AIRPORT	1.48
97 SETTEGAST	0.86
98 BRIARGATE	0.95
102 BUSH I.A.H EXPRESS	1.26
108 VETERANS MEMORIAL EXPRESS	1.35
131 MEMORIAL EXPRESS	0.95
132 HARWIN EXPRESS	1.26
137 NORTHSHORE EXPRESS	1.29
163 FONDREN EXPRESS	2.61
170 MISSOURI CITY / TMC	0.82
202 KUYKENDAHL	1.18
204 SPRING	1.04
209 NORTH FREEWAY	0.75
212 SETON LAKE	1.01
214 NORTHWEST STATION	1.07
216 WEST LITTLE YORK - PINEMONT	0.82
217 CYPRESS	0.81
219 NORTHWEST FREEWAY	0.51
221 KINGSLAND	0.92
222 GRAND PARKWAY	0.69
228 ADDICKS	1.04
229 KATY FREEWAY	0.66
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.96
244 MONROE	1.03
246 BAY AREA	1.13
247 FUQUA	1.37
249 GULF FREEWAY	0.59
255 KINGWOOD	0.76
256 EASTEX	1.18
257 TOWNSEN	1.14
259 EASTEX FREEWAY	0.43
261 WEST LOOP	0.93
262 WESTWOOD	0.73
265 WEST BELLFORT	1.25
269 SOUTHWEST FREEWAY	0.47
274 WESTCHASE - GESSNER	0.87
283 KUYKENDAHL/GREENWAY	0.75
292 WEST BELLFORT-WESTWOOD/TMC	0.61
297 SOUTH POINT-MONROE/TMC	1.05
298 KINGSLAND-ADDICKS-NWTC/TMC	0.94
352 SWINGLE SHUTTLE	0.74
402 BELLAIRE QUICKLINE	1.50
412 GREENLINK CIRCULATOR (New)	3.26
400 TMO CAUSTI INS	3.26

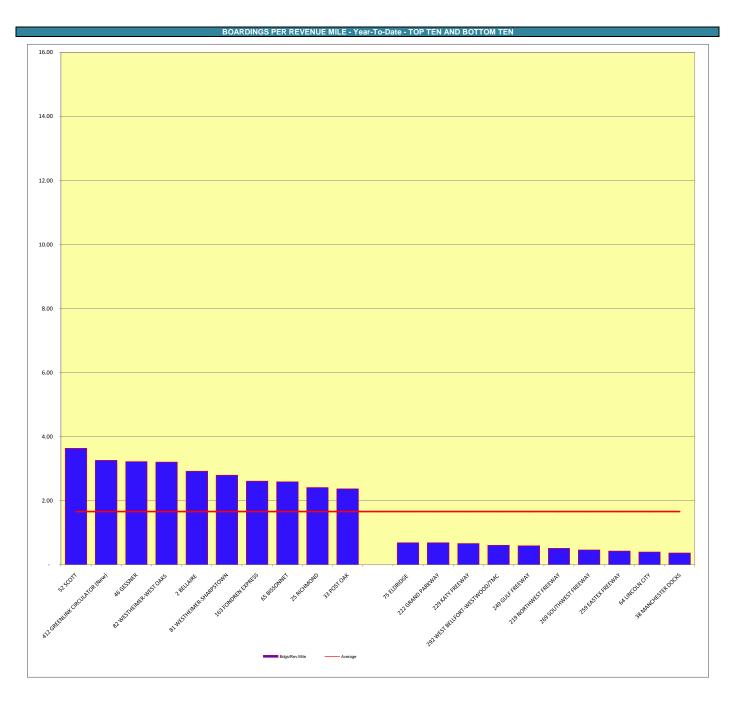
426 TMC SWIFTLINE

SORTED BY INDICATOR - HIGHEST TO LOWEST

	Boardings
ROUTE	Per Revenue
	Mile
52 SCOTT	3.64
412 GREENLINK CIRCULATOR (New)	3.26
46 GESSNER	3.22
82 WESTHEIMER-WEST OAKS	3.21
2 BELLAIRE	2.92
81 WESTHEIMER-SHARPSTOWN	2.80
163 FONDREN EXPRESS	2.61
65 BISSONNET	2.59
25 RICHMOND	2.41
33 POST OAK	2.37
47 HILLCROFT	2.34
24 NORTHLINE	2.33
20 CANAL	2.30
42 HOLMAN	2.29
67 DAIRY ASHFORD	2.17
30 CULLEN	2.16
4 BEECHNUT	2.12
3 WEST GRAY	2.11
73 BELLFORT 45 TIDWELL	2.08
50 HARRISBURG 23 CROSSTIMBERS	2.06
15 FULTON	2.04
56 AIRLINE 8 SOUTH MAIN	1.99
77 MLK	1.98
80 LYONS	1.95
68 BRAYS BAYOU	1.90
5 SOUTHMORE	1.89
40 TELEPHONE	1.88
1 HOSPITAL	1.87
86 FM 1960	1.84
27 INNER LOOP	1.84
10 WILLOWBEND	1.83
87 SUNNYSIDE	1.80
14 HIRAM CLARKE	1.79
26 OUTER LOOP	1.71
11 NANCE	1.70
11 ALMEDA	1.69
19 WILCREST	1.69
53 BRIAR FOREST	1.65
9 GULFTON	1.63
80 DOWLING	1.62
32 RENWICK	1.61
85 ANTOINE	1.59
40 PECORE	1.58
36 LAWNDALE	1.56
36 KEMPWOOD	1.53
78 IRVINGTON	1.51
402 BELLAIRE QUICKLINE	1.50
79 WEST LITTLE YORK	1.49
20 LONG POINT	1.49
88 HOBBY AIRPORT	1.48
50 HEIGHTS	1.48
44 ACRES HOMES	1.44
78 ALABAMA	1.40
18 KIRBY	1.39
247 FUQUA	1.37
83 LEE ROAD 60 SOUTH MacGREGOR	1.37

	Boardings
ROUTE	Per Revenue
	Mile
108 VETERANS MEMORIAL EXPRESS	1.35
52 HIRSCH	1.32
29 TSU/UH HIRSCH	1.31
72 WESTVIEW	1.30
137 NORTHSHORE EXPRESS 102 BUSH I.A.H EXPRESS	1.29
6 JENSEN	1.26
132 HARWIN EXPRESS	1.26
265 WEST BELLFORT	1.25
66 YALE	1.24
49 CHIMNEY ROCK	1.24
5 KASHMERE	1.24
34 MONTROSE	1.22
426 TMC SWIFTLINE	1.21
202 KUYKENDAHL	1.18
256 EASTEX	1.18
257 TOWNSEN	1.14
246 BAY AREA	1.13
6 TANGLEWOOD	1.12
214 NORTHWEST STATION	1.07
77 LIBERTY 9 NORTH MAIN	1.06 1.05
297 SOUTH POINT-MONROE/TMC	1.05
204 SPRING	1.04
228 ADDICKS	1.04
58 HAMMERLY	1.03
244 MONROE	1.03
212 SETON LAKE	1.01
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.96
98 BRIARGATE	0.95
131 MEMORIAL EXPRESS	0.95
298 KINGSLAND-ADDICKS-NWTC/TMC	0.94
261 WEST LOOP	0.93
221 KINGSLAND	0.92
274 WESTCHASE - GESSNER	0.87
97 SETTEGAST	0.86
48 NAVIGATION 30 CLINTON	0.85 0.84
3 LANGLEY	0.82
170 MISSOURI CITY / TMC	0.82
216 WEST LITTLE YORK - PINEMONT	0.82
217 CYPRESS	0.81
37 EL SOL	0.78
59 ALDINE MAIL	0.77
255 KINGWOOD	0.76
209 NORTH FREEWAY	0.75
283 KUYKENDAHL/GREENWAY	0.75
352 SWINGLE SHUTTLE	0.74
262 WESTWOOD	0.73
70 MEMORIAL	0.71
75 ELDRIDGE	0.69
222 GRAND PARKWAY	0.69
229 KATY FREEWAY	0.66
292 WEST BELLFORT-WESTWOOD/TMC	0.61
249 GULF FREEWAY	0.59 0.51
219 NORTHWEST FREEWAY 269 SOUTHWEST FREEWAY	0.51
259 EASTEX FREEWAY	0.47
64 LINCOLN CITY	0.43
38 MANCHESTER DOCKS	0.40
OU WANDILLETEN DOORS	0.37

1.21



BOARDINGS PER REVENUE HOUR - Year-To-Date

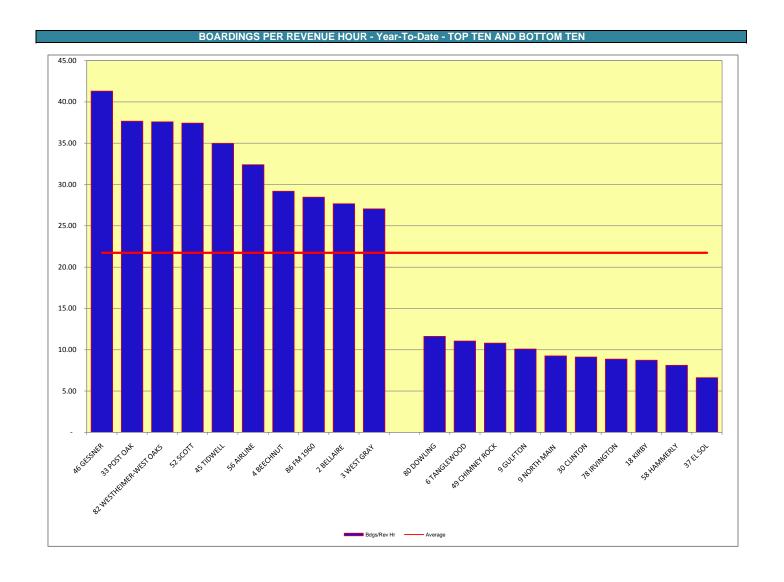
SORTED BY ROUTE NUMBER

	Poordings
ROUTE	Boardings
ROUTE	Per Revenue
4 LICODITAL	Hour
1 HOSPITAL	20.83
2 BELLAIRE	27.69
3 LANGLEY	13.42
3 WEST GRAY	27.06
4 BEECHNUT	29.19
5 KASHMERE	13.19
5 SOUTHMORE	18.72
6 JENSEN	18.18
6 TANGLEWOOD	11.05
8 SOUTH MAIN	25.09
9 NORTH MAIN	9.26
9 GULFTON	10.10
10 WILLOWBEND	19.32
11 ALMEDA	17.00
11 NANCE	13.82
14 HIRAM CLARKE	24.12
15 FULTON	19.04
18 KIRBY	8.74
19 WILCREST	18.74
20 CANAL	23.92
20 LONG POINT	21.67
23 CROSSTIMBERS	24.85
24 NORTHLINE	21.05
25 RICHMOND	25.06
26 OUTER LOOP	19.96
27 INNER LOOP	21.04
29 TSU/UH HIRSCH	14.34
30 CLINTON	9.13
30 CULLEN	25.25
32 RENWICK	13.08
33 POST OAK	37.68
36 KEMPWOOD	17.74
36 LAWNDALE	21.51
37 EL SOL	6.62
40 PECORE	12.68
40 TELEPHONE	26.12
42 HOLMAN	11.82
44 ACRES HOMES	24.89

	Boardings
ROUTE	Per Revenue
	Hour
45 TIDWELL	34.98
46 GESSNER	41.33
47 HILLCROFT	15.52
48 NAVIGATION	15.08
49 CHIMNEY ROCK	10.81
50 HARRISBURG	25.08
50 HEIGHTS	23.05
52 HIRSCH	16.07
52 SCOTT	37.45
53 BRIAR FOREST	20.15
56 AIRLINE	32.42
58 HAMMERLY	8.11
60 SOUTH MacGREGOR	12.97
65 BISSONNET	26.05
66 YALE	13.55
68 BRAYS BAYOU	19.66
72 WESTVIEW	16.08
73 BELLFORT	25.62
77 LIBERTY	14.63
77 MLK	19.24
78 IRVINGTON	8.87
79 WEST LITTLE YORK	16.47
80 DOWLING	11.62
80 LYONS	20.19
81 WESTHEIMER-SHARPSTOWN	26.83
82 WESTHEIMER-WEST OAKS	37.59
83 LEE ROAD	20.53
85 ANTOINE	24.42
86 FM 1960	28.48
87 SUNNYSIDE	15.84
88 HOBBY AIRPORT	15.44
98 BRIARGATE	14.43
102 BUSH I.A.H EXPRESS	25.93
131 MEMORIAL EXPRESS	14.50
132 HARWIN EXPRESS	15.41
137 NORTHSHORE EXPRESS	21.79
163 FONDREN EXPRESS	25.82

	Boardings
ROUTE	Per Revenue
ROOTE	Hour
46 GESSNER	41.33
33 POST OAK	37.68
82 WESTHEIMER-WEST OAKS 52 SCOTT	37.59
45 TIDWELL	37.45
56 AIRLINE	34.98
4 BEECHNUT	32.42 29.19
86 FM 1960 2 BELLAIRE	28.48 27.69
3 WEST GRAY	27.06
81 WESTHEIMER-SHARPSTOWN	26.83
40 TELEPHONE	26.12
65 BISSONNET	26.05
102 BUSH I.A.H EXPRESS	25.93
163 FONDREN EXPRESS	25.82
73 BELLFORT	25.62
30 CULLEN	25.25
8 SOUTH MAIN	25.09
50 HARRISBURG	25.08
25 RICHMOND	25.06
44 ACRES HOMES	24.89
23 CROSSTIMBERS	24.85
85 ANTOINE	24.42
14 HIRAM CLARKE	24.12
20 CANAL	23.92
50 HEIGHTS	23.05
137 NORTHSHORE EXPRESS	21.79
20 LONG POINT	21.67
36 LAWNDALE	21.51
24 NORTHLINE	21.05
27 INNER LOOP	21.04
1 HOSPITAL	20.83
83 LEE ROAD	20.53
80 LYONS	20.19
53 BRIAR FOREST	20.15
26 OUTER LOOP	19.96
68 BRAYS BAYOU	19.66
10 WILLOWBEND	19.32

	Boardings
ROUTE	Per Revenue
	Hour
77 MLK	19.24
15 FULTON	19.04
19 WILCREST	18.74
5 SOUTHMORE	18.72
6 JENSEN	18.18
36 KEMPWOOD	17.74
11 ALMEDA	17.00
79 WEST LITTLE YORK	16.47
72 WESTVIEW	16.08
52 HIRSCH	16.07
87 SUNNYSIDE	15.84
47 HILLCROFT	15.52
88 HOBBY AIRPORT	15.44
132 HARWIN EXPRESS	15.41
48 NAVIGATION	15.08
77 LIBERTY	14.63
131 MEMORIAL EXPRESS	14.50
98 BRIARGATE	14.43
29 TSU/UH HIRSCH	14.34
11 NANCE	13.82
66 YALE	13.55
3 LANGLEY	13.42
5 KASHMERE	13.19
32 RENWICK	13.08
60 SOUTH MacGREGOR	12.97
40 PECORE	12.68
42 HOLMAN	11.82
80 DOWLING	11.62
6 TANGLEWOOD	11.05
49 CHIMNEY ROCK	10.81
9 GULFTON	10.10
9 NORTH MAIN	9.26
30 CLINTON	9.13
78 IRVINGTON	8.87
18 KIRBY	8.74
58 HAMMERLY	8.11
37 EL SOL	6.62



BOARDINGS PER REVENUE MILE - Year-To-Date

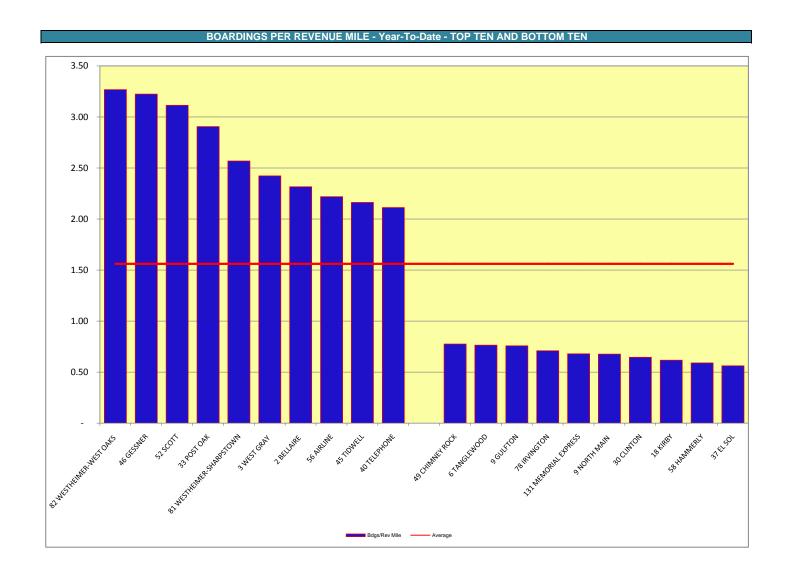
SORTED BY ROUTE NUMBER

	Boardings
ROUTE	Per Revenue
	Mile
1 HOSPITAL	1.49
2 BELLAIRE	2.32
3 LANGLEY	0.92
3 WEST GRAY	2.42
4 BEECHNUT	1.86
5 KASHMERE	0.93
5 SOUTHMORE	1.39
6 JENSEN	1.27
6 TANGLEWOOD	0.77
8 SOUTH MAIN	1.87
9 NORTH MAIN	0.68
9 GULFTON	0.76
10 WILLOWBEND	1.44
11 ALMEDA	1.04
11 NANCE	1.32
14 HIRAM CLARKE	1.66
15 FULTON	1.84
18 KIRBY	0.62
19 WILCREST	1.19
20 CANAL	1.85
20 LONG POINT	1.17
23 CROSSTIMBERS	1.74
24 NORTHLINE	2.08
25 RICHMOND	2.07
26 OUTER LOOP	1.44
27 INNER LOOP	1.54
29 TSU/UH HIRSCH	1.07
30 CLINTON	0.65
30 CULLEN	1.62
32 RENWICK	1.01
33 POST OAK	2.91
36 KEMPWOOD	1.25
36 LAWNDALE	1.38
37 EL SOL	0.56
40 PECORE	0.94
40 TELEPHONE	2.11
42 HOLMAN	1.16
44 ACRES HOMES	1.34

	Boardings
ROUTE	Per Revenue
	Mile
45 TIDWELL	2.16
46 GESSNER	3.22
47 HILLCROFT	1.31
48 NAVIGATION	0.98
49 CHIMNEY ROCK	0.78
50 HARRISBURG	1.74
50 HEIGHTS	1.61
52 HIRSCH	1.14
52 SCOTT	3.11
53 BRIAR FOREST	1.44
56 AIRLINE	2.22
58 HAMMERLY	0.59
60 SOUTH MacGREGOR	1.07
65 BISSONNET	1.98
66 YALE	1.11
68 BRAYS BAYOU	1.46
72 WESTVIEW	1.20
73 BELLFORT	1.91
77 LIBERTY	0.89
77 MLK	1.55
78 IRVINGTON	0.71
79 WEST LITTLE YORK	1.12
80 DOWLING	1.05
80 LYONS	1.55
81 WESTHEIMER-SHARPSTOWN	2.57
82 WESTHEIMER-WEST OAKS	3.27
83 LEE ROAD	1.13
85 ANTOINE	1.60
86 FM 1960	1.60
87 SUNNYSIDE	1.17
88 HOBBY AIRPORT	0.99
98 BRIARGATE	0.87
102 BUSH I.A.H EXPRESS	1.15
131 MEMORIAL EXPRESS	0.68
132 HARWIN EXPRESS	0.80
137 NORTHSHORE EXPRESS	1.13
163 FONDREN EXPRESS	2.00

	Boardings
ROUTE	Per Revenue
	Mile
82 WESTHEIMER-WEST OAKS	3.27
46 GESSNER	3.22
52 SCOTT	3.11
33 POST OAK	2.91
81 WESTHEIMER-SHARPSTOWN	2.57
3 WEST GRAY	2.42
2 BELLAIRE	2.32
56 AIRLINE	2.22
45 TIDWELL	2.16
40 TELEPHONE	2.11
24 NORTHLINE	2.08
25 RICHMOND	2.07
163 FONDREN EXPRESS	2.00
65 BISSONNET	1.98
73 BELLFORT	1.91
8 SOUTH MAIN	1.87
4 BEECHNUT	1.86
20 CANAL	1.85
15 FULTON	1.84
23 CROSSTIMBERS	1.74
50 HARRISBURG	1.74
14 HIRAM CLARKE	1.66
30 CULLEN	1.62
50 HEIGHTS	1.61
86 FM 1960	1.60
85 ANTOINE	1.60
77 MLK	1.55
80 LYONS	1.55
27 INNER LOOP	1.54
1 HOSPITAL	1.49
68 BRAYS BAYOU	1.46
26 OUTER LOOP	1.44
10 WILLOWBEND	1.44
53 BRIAR FOREST	1.44
5 SOUTHMORE	1.39
36 LAWNDALE	1.38
44 ACRES HOMES	1.34
11 NANCE	1.32

	Boardings
ROUTE	Per Revenue
	Mile
47 HILLCROFT	1.31
6 JENSEN	1.27
36 KEMPWOOD	1.25
72 WESTVIEW	1.20
19 WILCREST	1.19
20 LONG POINT	1.17
87 SUNNYSIDE	1.17
42 HOLMAN	1.16
102 BUSH I.A.H EXPRESS	1.15
52 HIRSCH	1.14
83 LEE ROAD	1.13
137 NORTHSHORE EXPRESS	1.13
79 WEST LITTLE YORK	1.12
66 YALE	1.11
29 TSU/UH HIRSCH	1.07
60 SOUTH MacGREGOR	1.07
80 DOWLING	1.05
11 ALMEDA	1.04
32 RENWICK	1.01
88 HOBBY AIRPORT	0.99
48 NAVIGATION	0.98
40 PECORE	0.94
5 KASHMERE	0.93
3 LANGLEY	0.92
77 LIBERTY	0.89
98 BRIARGATE	0.87
132 HARWIN EXPRESS	0.80
49 CHIMNEY ROCK	0.78
6 TANGLEWOOD	0.77
9 GULFTON	0.76
78 IRVINGTON	0.71
131 MEMORIAL EXPRESS	0.68
9 NORTH MAIN	0.68
30 CLINTON	0.65
18 KIRBY	0.62
58 HAMMERLY	0.59
37 EL SOL	0.56



BOARDINGS PER REVENUE HOUR - Year-To-Date

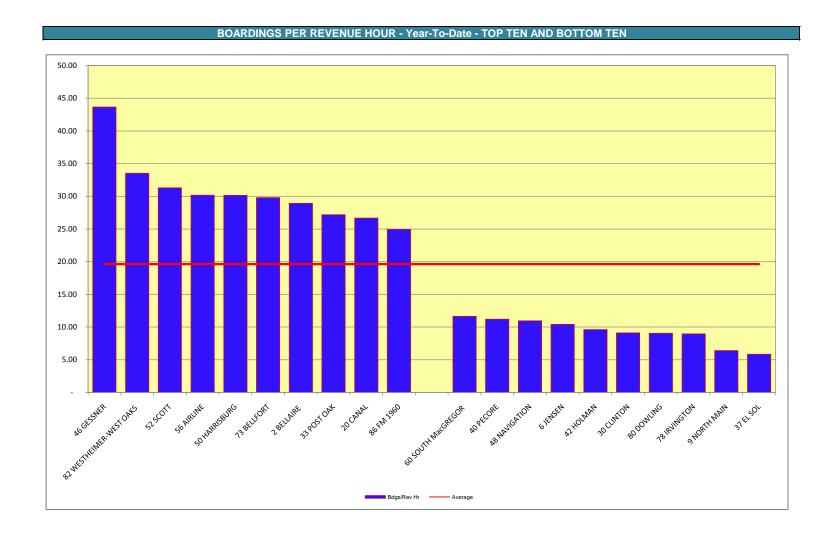
SORTED BY ROUTE NUMBER

	Boardings
ROUTE	Per Revenue
	Hour
1 HOSPITAL	16.89
2 BELLAIRE	28.92
3 LANGLEY	12.04
3 WEST GRAY	16.05
4 BEECHNUT	23.10
5 KASHMERE	11.67
5 SOUTHMORE	16.41
6 JENSEN	10.41
8 SOUTH MAIN	22.42
9 NORTH MAIN	6.42
10 WILLOWBEND	19.27
11 ALMEDA	15.95
11 NANCE	13.82
14 HIRAM CLARKE	17.59
15 FULTON	17.49
20 CANAL	26.67
20 LONG POINT	21.34
23 CROSSTIMBERS	16.25
24 NORTHLINE	20.31
25 RICHMOND	23.04
26 OUTER LOOP	13.66
27 INNER LOOP	15.61
30 CLINTON	9.10
30 CULLEN	19.78
33 POST OAK	27.20
36 KEMPWOOD	14.32
37 EL SOL	5.85
40 PECORE	11.22
40 TELEPHONE	19.60
42 HOLMAN	9.61
44 ACRES HOMES	20.28

	Boardings
ROUTE	Per Revenue
	Hour
45 TIDWELL	24.44
46 GESSNER	43.66
47 HILLCROFT	15.23
48 NAVIGATION	10.97
50 HARRISBURG	30.15
50 HEIGHTS	17.29
52 HIRSCH	13.61
52 SCOTT	31.31
53 BRIAR FOREST	16.35
56 AIRLINE	30.17
60 SOUTH MacGREGOR	11.64
65 BISSONNET	21.39
66 YALE	14.44
68 BRAYS BAYOU	15.17
72 WESTVIEW	13.51
73 BELLFORT	29.81
77 LIBERTY	13.02
77 MLK	15.56
78 IRVINGTON	8.95
80 DOWLING	9.05
80 LYONS	18.34
81 WESTHEIMER-SHARPSTOWN	24.11
82 WESTHEIMER-WEST OAKS	33.54
83 LEE ROAD	12.77
85 ANTOINE	19.47
86 FM 1960	24.94
87 SUNNYSIDE	12.45
102 BUSH I.A.H EXPRESS	21.35
137 NORTHSHORE EXPRESS	16.17
163 FONDREN EXPRESS	21.55

	Boardings
ROUTE	Per Revenue
	Hour
46 GESSNER	43.66
82 WESTHEIMER-WEST OAKS	33.54
52 SCOTT	31.31
56 AIRLINE	30.17
50 HARRISBURG	30.15
73 BELLFORT	29.81
2 BELLAIRE	28.92
33 POST OAK	27.20
20 CANAL	26.67
86 FM 1960	24.94
45 TIDWELL	24.44
81 WESTHEIMER-SHARPSTOWN	24.11
4 BEECHNUT	23.10
25 RICHMOND	23.04
8 SOUTH MAIN	22.42
163 FONDREN EXPRESS	21.55
65 BISSONNET	21.39
102 BUSH I.A.H EXPRESS	21.35
20 LONG POINT	21.34
24 NORTHLINE	20.31
44 ACRES HOMES	20.28
30 CULLEN	19.78
40 TELEPHONE	19.60
85 ANTOINE	19.47
10 WILLOWBEND	19.27
80 LYONS	18.34
14 HIRAM CLARKE	17.59
15 FULTON	17.49
50 HEIGHTS	17.29
1 HOSPITAL	16.89
5 SOUTHMORE	16.41

ROUTE	Boardings
	Per Revenue
	Hour
53 BRIAR FOREST	16.35
23 CROSSTIMBERS	16.25
137 NORTHSHORE EXPRESS	16.17
3 WEST GRAY	16.05
11 ALMEDA	15.95
27 INNER LOOP	15.61
77 MLK	15.56
47 HILLCROFT	15.23
68 BRAYS BAYOU	15.17
66 YALE	14.44
36 KEMPWOOD	14.32
11 NANCE	13.82
26 OUTER LOOP	13.66
52 HIRSCH	13.61
72 WESTVIEW	13.51
77 LIBERTY	13.02
33 LEE ROAD	12.77
37 SUNNYSIDE	12.45
3 LANGLEY	12.04
5 KASHMERE	11.67
60 SOUTH MacGREGOR	11.64
40 PECORE	11.22
48 NAVIGATION	10.97
5 JENSEN	10.41
42 HOLMAN	9.61
30 CLINTON	9.10
30 DOWLING	9.05
78 IRVINGTON	8.95
9 NORTH MAIN	6.42
37 EL SOL	5.85



BOARDINGS PER REVENUE MILE - Year-To-Date

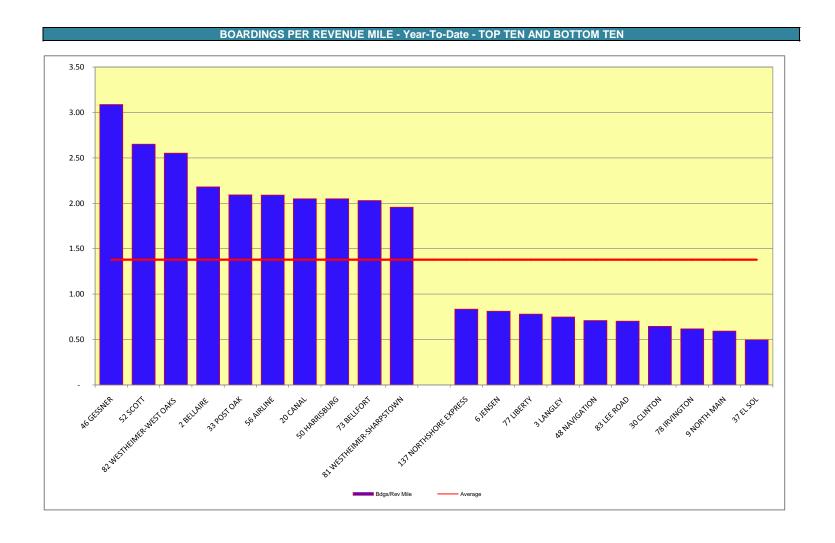
SORTED BY ROUTE NUMBER

	Boardings
ROUTE	Per Revenue
	Mile
1 HOSPITAL	1.33
2 BELLAIRE	2.18
3 LANGLEY	0.75
3 WEST GRAY	1.75
4 BEECHNUT	1.40
5 KASHMERE	0.86
5 SOUTHMORE	1.16
6 JENSEN	0.81
8 SOUTH MAIN	1.37
9 NORTH MAIN	0.59
10 WILLOWBEND	1.09
11 ALMEDA	0.93
11 NANCE	1.18
14 HIRAM CLARKE	1.38
15 FULTON	1.55
20 CANAL	2.05
20 LONG POINT	1.17
23 CROSSTIMBERS	1.14
24 NORTHLINE	1.78
25 RICHMOND	1.84
26 OUTER LOOP	0.98
27 INNER LOOP	1.14
30 CLINTON	0.64
30 CULLEN	1.27
33 POST OAK	2.09
36 KEMPWOOD	1.05
37 EL SOL	0.50
40 PECORE	0.90
40 TELEPHONE	1.38
42 HOLMAN	1.04
44 ACRES HOMES	1.05

	Boardings
ROUTE	Per Revenue
	Mile
45 TIDWELL	1.51
46 GESSNER	3.09
47 HILLCROFT	1.22
48 NAVIGATION	0.71
50 HARRISBURG	2.05
50 HEIGHTS	1.16
52 HIRSCH	0.96
52 SCOTT	2.65
53 BRIAR FOREST	1.17
56 AIRLINE	2.09
60 SOUTH MacGREGOR	0.97
65 BISSONNET	1.53
66 YALE	1.09
68 BRAYS BAYOU	1.14
72 WESTVIEW	1.00
73 BELLFORT	2.03
77 LIBERTY	0.78
77 MLK	1.19
78 IRVINGTON	0.62
80 DOWLING	0.86
80 LYONS	1.42
81 WESTHEIMER-SHARPSTOWN	1.96
82 WESTHEIMER-WEST OAKS	2.55
83 LEE ROAD	0.70
85 ANTOINE	1.29
86 FM 1960	1.37
87 SUNNYSIDE	0.90
102 BUSH I.A.H EXPRESS	0.95
137 NORTHSHORE EXPRESS	0.83
163 FONDREN EXPRESS	1.62

	Boardings
ROUTE	Per Revenue
	Mile
46 GESSNER	3.09
52 SCOTT	2.65
82 WESTHEIMER-WEST OAKS	2.55
2 BELLAIRE	2.18
33 POST OAK	2.09
56 AIRLINE	2.09
20 CANAL	2.05
50 HARRISBURG	2.05
73 BELLFORT	2.03
81 WESTHEIMER-SHARPSTOWN	1.96
25 RICHMOND	1.84
24 NORTHLINE	1.78
3 WEST GRAY	1.75
163 FONDREN EXPRESS	1.62
15 FULTON	1.55
65 BISSONNET	1.53
45 TIDWELL	1.51
80 LYONS	1.42
4 BEECHNUT	1.40
14 HIRAM CLARKE	1.38
40 TELEPHONE	1.38
8 SOUTH MAIN	1.37
86 FM 1960	1.37
1 HOSPITAL	1.33
85 ANTOINE	1.29
30 CULLEN	1.27
47 HILLCROFT	1.22
77 MLK	1.19
11 NANCE	1.18
20 LONG POINT	1.17
53 BRIAR FOREST	1.17

	Boardings
ROUTE	Per Revenue
	Mile
50 HEIGHTS	1.16
SOUTHMORE	1.16
68 BRAYS BAYOU	1.14
27 INNER LOOP	1.14
23 CROSSTIMBERS	1.14
66 YALE	1.09
10 WILLOWBEND	1.09
36 KEMPWOOD	1.05
14 ACRES HOMES	1.05
12 HOLMAN	1.04
72 WESTVIEW	1.00
26 OUTER LOOP	0.98
60 SOUTH MacGREGOR	0.97
52 HIRSCH	0.96
102 BUSH I.A.H EXPRESS	0.95
11 ALMEDA	0.93
40 PECORE	0.90
37 SUNNYSIDE	0.90
30 DOWLING	0.86
KASHMERE	0.86
137 NORTHSHORE EXPRESS	0.83
SJENSEN	0.81
77 LIBERTY	0.78
B LANGLEY	0.75
18 NAVIGATION	0.71
33 LEE ROAD	0.70
30 CLINTON	0.64
78 IRVINGTON	0.62
NORTH MAIN	0.59
37 EL SOL	0.50



AUGUST 2012 (FY2012)

Composite of Boardings and Indicators by Route - Explanation of Information

How can I compare the weekday, Saturday, and Sunday services on a particular route?

The following section of the report presents the average daily boardings, boardings per revenue hour, and boardings per revenue mile for each route. Some routes operate only on weekdays, while other routes operate only on weekdays and Saturdays. Cells that would show data for Saturdays and Sundays where service is not operated are shaded for ease of viewing.

How can I compare the performance of a particular route within a given category?

METRO's Service Planning section has categorized each route into one of the following service categories:

Local - Radial

Local - Crosstown

Local - Circulator

Local - Limited

Local - Shuttle

Park & Ride - CBD Peak Period

Park & Ride - CBD Off-Peak Period

Park & Ride - Secondary Activity Centers

A consolidated summary of average daily boardings, boardings per revenue hour, and boardings per revenue mile are provided. Additionally, charts show a relative comparision of the performance of each of these service category groups in these two effectiveness indicators for weekday, Saturday, and Sunday.

	Weekday Average	Saturday Average	Sunday Average	Weekday Boardings/	Saturday Boardings/	Sunday Boardings/	Weekday Boardings/	Saturday Boardings/	Sunday Boardings/
	Boardings	Boardings	Boardings		Revenue Hour		-		Revenue Mile
FIXED ROUTE BUS ROUTES									
1 HOSPITAL	4,438	1,897	1,229	22.75	21.50	17.63	1.90	1.54	1.39
2 BELLAIRE	7,512 905	5,070 549	3,114 393	33.04 11.84	29.37 13.90	29.37 12.00	2.98 0.81	2.46 0.95	2.22 0.75
3 LANGLEY 3 WEST GRAY	702	448	285	19.70	28.03	15.99	2.07	2.51	1.75
4 BEECHNUT	4,484	2,685	1,676	29.20	29.53	21.77	2.14	1.88	1.73
5 KASHMERE	1,607	920	751	15.88	13.61	12.38	1.22	0.96	0.91
5 SOUTHMORE	2,239	1,288	940	22.19	19.32	17.41	1.86	1.44	1.23
6 JENSEN	1,507	1,046	642	18.08	18.25	9.14	1.23	1.28	0.71
6 TANGLEWOOD	754	394		14.52	11.10		1.09	0.77	
8 SOUTH MAIN	2,790	1,463	803	25.88	25.70	23.34	1.95	1.91	1.42
9 NORTH MAIN	838	241	223	13.65	7.28	4.91	1.03	0.53	0.45
9 GULFTON	1,372	432		20.23	7.95		1.59	0.60	
10 WILLOWBEND	1,246	705	367	23.75	19.64	19.54	1.90	1.46	1.10
11 ALMEDA	1,456	745	406	27.38	15.31	15.10	1.75	0.94	0.88
11 NANCE	840	538	226	17.83	12.45	13.09	1.76	1.19	1.12
14 HIRAM CLARKE	2,334	1,415	1,008	22.61	24.56	18.22	1.79	1.69	1.43
15 FULTON	1,938	1,477	1,038	21.21	20.42	19.36	2.08	1.97	1.71
18 KIRBY 19 WILCREST	1,184 1,322	230 597		18.65 25.18	8.14 20.55		1.75 1.88	0.57 1.31	
20 CANAL	1,322	1,255	1,002	25.18	25.77	26.22	2.44	1.31	2.02
20 LONG POINT	2,421	1,520	1,146	25.14	23.35	20.98	1.58	1.26	1.15
23 CROSSTIMBERS	1,897	692	413	27.34	23.56	15.38	1.98	1.65	1.08
24 NORTHLINE	1,983	1,609	1,144	23.99	23.48	21.40	2.44	2.32	1.87
25 RICHMOND	5,556	2,974	1,497	27.96	25.82	21.39	2.49	2.13	1.70
26 OUTER LOOP	1,902	893	438	19.79	21.46	13.37	1.71	1.55	0.96
27 INNER LOOP	2,073	932	594	21.13	21.23	16.88	1.82	1.55	1.23
29 TSU/UH HIRSCH	1,076	722		13.85	15.35		1.16	1.15	
30 CLINTON	577	318	315	11.07	8.91	8.84	0.85	0.63	0.63
30 CULLEN	2,772	1,627	1,269	29.28	24.66	19.23	2.19	1.58	1.23
32 RENWICK	966	713		19.89	14.55		1.61	1.13	
33 POST OAK	4,776	2,468	1,741	27.43	38.93	27.53	2.40	3.00	2.12
34 MONTROSE	583			15.23			1.24		
35 FAIRVIEW	4.000	707			DISCONTINUED		4.00	4.00	
36 KEMPWOOD	1,633	707	000	22.61	18.78	44.00	1.63	1.32	4.00
36 LAWNDALE	1,691 303	835 235	636 179	22.03 6.63	22.77 5.40	14.80 4.10	1.66 0.57	1.46 0.46	1.09 0.35
37 EL SOL 38 MANCHESTER DOCKS	57	235	179	4.91	5.40	4.10	0.39	0.46	0.35
39 PARKER ROAD	31				DISCONTINUED		0.39		
40 PECORE	2,016	1,002	690	20.00	12.91	11.46	1.58	0.96	0.92
40 TELEPHONE	3,080	1,718	1,368	25.14	26.59	20.03	1.89	2.15	1.41
42 HOLMAN	1,439	669	151	17.11	12.57	7.71	2.07	1.24	0.83
44 ACRES HOMES	3,003	2,118	1,385	23.06	24.77	19.10	1.43	1.34	0.99
45 TIDWELL	3,078	1,660	1,235	30.85	32.58	24.23	2.04	2.01	1.50
46 GESSNER	4,969	3,343	1,680	38.93	44.76	40.91	3.23	3.49	2.89
47 HILLCROFT	956	734	396	24.52	16.43	15.63	2.36	1.38	1.25
48 NAVIGATION	495	160	113	10.43	9.76	7.22	0.77	0.64	0.47
48 WEST DALLAS					DISCONTINUED				
49 CHIMNEY ROCK	493	304	4 5=0	13.60	11.96	00.70	1.21	0.86	4.0=
50 HARRISBURG	3,569	2,485	1,570	24.23	25.47	28.73	2.03	1.76	1.95
50 HEIGHTS	2,641 2,958	1,499 1,947	901 1,239	18.53 17.18	23.40	16.47 13.27	1.45 1.36	1.63 1.18	1.10 0.94
52 HIRSCH		3,035	1,239	40.87	16.66 38.83	30.51	3.74	3.23	2.58
52 SCOTT 53 BRIAR FOREST	5,222 3,583	1,616	1,947	20.01	21.20	17.53	1.58	1.51	1.25
56 AIRLINE	4,816	3,979	3,580	29.17	32.32	30.39	2.06	2.21	2.11
58 HAMMERLY	836	306	5,500	13.70	6.78	00.00	1.08	0.49	2.11
59 ALDINE MAIL	261	530		13.27	3.70		0.80	0.40	
60 HARDY	201				DISCONTINUED		5.50		
60 SOUTH MacGREGOR	789	497	343	14.38	13.88	13.21	1.33	1.15	1.10
64 LINCOLN CITY	94			3.13			0.24		
65 BISSONNET	5,854	3,088	1,964	30.40	25.30	19.90	2.57	1.92	1.42
66 YALE	1,631	1,454	915	14.63	14.20	15.57	1.24	1.17	1.18
67 DAIRY ASHFORD	734			22.82			2.06		
68 BRAYS BAYOU	4,049	1,580	940	23.94	19.68	14.50	1.93	1.46	1.09
70 MEMORIAL	445			11.34			0.64		

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
FIXED ROUTE BUS ROUTES									
72 WESTVIEW	812	536	393	18.95	16.43	13.80	1.32	1.22	1.02
73 BELLFORT	4,495	2,543	1,399	24.52	24.86	30.42	1.96	1.86	2.07
75 ELDRIDGE	356			8.85			0.66		
77 LIBERTY	1,640	1,028	744	14.70	15.06	13.36	1.07	0.92	0.80
77 MLK	3,577	1,830	1,175	24.97	19.80	15.97	2.00	1.59	1.22
78 ALABAMA	354			12.70			1.32		
78 IRVINGTON	897	333	202	18.10	7.35	7.18	1.42	0.59	0.50
79 WEST LITTLE YORK	1,205	751		21.72	16.87		1.49	1.15	
80 DOWLING	693	430	266	16.86	12.09	9.27	1.66	1.09	0.88
80 LYONS	1,090	826	570	22.49	20.99	18.79	2.01	1.61	1.45
81 WESTHEIMER-SHARPSTOWN	4,706	3,291	2,297	26.89	28.64	26.29	2.71	2.74	2.13
82 WESTHEIMER-WEST OAKS	6,406	5,231	3,364	33.80	40.65	34.44	3.16	3.53	2.62
83 LEE ROAD	1,003	624	296	24.10	20.22	10.40	1.40	1.12	0.57
85 ANTOINE	3,959	2,371	1,642	23.77	25.33	19.76	1.55	1.66	1.30
86 FM1960	3,149	1,978	1,327	26.76	29.39	25.43	1.87	1.65	1.39
87 SUNNYSIDE	2,439	1,303	803	22.00	18.48	14.44	1.79	1.36	1.04
88 HOBBY AIRPORT	2,207	1,550		21.92	16.83		1.47	1.08	
97 SETTEGAST	284			17.91			0.93		
98 BRIARGATE	574	176		12.00	12.57		0.89	0.76	
102 BUSH I.A.H EXPRESS	2,738	2,095	1,593	23.73	28.50	21.73	1.22	1.27	0.96
108 VETERANS MEMORIAL EXPRESS	2,555			25.77			1.33		
131 MEMORIAL EXPRESS	1,724	621		18.73	14.31		0.99	0.67	
132 HARWIN EXPRESS	2,156	588		20.59	15.73		1.24	0.82	
137 NORTHSHORE EXPRESS	1,944	1,158	658	21.73	23.09	15.55	1.28	1.19	0.80
163 FONDREN EXPRESS	6,728	3,946	2,688	31.90	25.84	20.45	2.45	2.00	1.54
170 MISSOURI CITY / TMC	731			22.15			0.84		
202 KUYKENDAHL	1,890			30.01			1.15		
204 SPRING	1,206			28.58			0.96		
209 NORTH FREEWAY	561			19.49			0.74		
212 SETON LAKE	629			21.66			0.99		
214 NORTHWEST STATION	2,222			30.74			1.02		
216 WEST LITTLE YORK - PINEMONT	653			20.63			0.81		
217 CYPRESS	1,374			25.92			0.79		
219 NORTHWEST FREEWAY	261			12.69			0.54		
221 KINGSLAND	2,213			29.20			0.91		
222 GRAND PARKWAY	696			22.19			0.71		

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
FIXED ROUTE BUS ROUTES									
228 ADDICKS	1,872			28.56			1.02		
229 KATY FREEWAY	417			15.81			0.65		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	586			23.89			0.96		
244 MONROE	462			19.24			0.96		
246 BAY AREA	1,735			28.67			1.12		
247 FUQUA	921			31.33			1.41		
249 GULF FREEWAY	369			13.50			0.61		
255 KINGWOOD	1,033			23.92			0.78		
256 EASTEX	836			32.49			1.17		
257 TOWNSEN	958			32.60			1.16		
259 EASTEX FREEWAY	262			12.36			0.42		
261 WEST LOOP	397			19.02			1.00		
262 WESTWOOD	630			19.32			0.79		
265 WEST BELLFORT	2,362			32.94			1.29		
269 SOUTHWEST FREEWAY	15			7.98			0.43		
274 WESTCHASE/GESSNER	416			16.16			0.88		
283 KUYKENDAHL/GREENWAY	392			18.92			0.76		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY					DISCONTINUED				
292 WEST BELLFORT-WESTWOOD/TMC	512			13.45			0.64		
297 SOUTHPOINT-MONROE/TMC	1,060			28.59			1.12		
298 KINGSLAND-ADDICKS-NWTC/TMC	1,135			21.83			0.91		
313 ALLEN PARKWAY					DISCONTINUED				
320 TMC WHITE					DISCONTINUED				
321 TMC BLUE	DISCONTINUED								
322 TMC RED	DISCONTINUED								
352 SWINGLE SHUTTLE	164			10.02			0.68		
402 BELLAIRE QUICKLINE	685			19.27			1.45		
412 GREENLINK CIRCULATOR	871			20.47			3.73		
426 TMC SWIFTLINE	163			8.22			0.89		
TOTAL	216,926	106,044	64,530	23.44	22.33	19.55	1.60	1.60	1.37

¹ METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

 $^{^{2}\,}$ METRO discontinued operation of 321 TMC Blue and 322 TMC Red effective May 7, 2012.

³ METRO made route changes with June 2012 service change effective June 10, 2012 (FY2012).

A) 320 TMC White Shuttle. METRO discontinued operation effective June 4, 2012. 321 TMC Blue and 322 TMC Red discontinued effective May 7, 2012.

B) 412 Greenlink. New route commenced operations effective June 10, 2012.

C) 87 Sunnyside / TMC. Realigned route to improve circulation within TMC; extended route to TMC Transit Center (Weekday/Saturday/Sunday).

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
1 HOSPITAL	4,438	1,897	1,229	22.75	21.50	17.63	1.90	1.54	1.39
3 LANGLEY	905	549	393	11.84	13.90	12.00	0.81	0.95	0.75
3 WEST GRAY	702	448	285	19.70	28.03	15.99	2.07	2.51	1.75
5 KASHMERE	1,607	920	751	15.88	13.61	12.38	1.22	0.96	0.91
5 SOUTHMORE	2,239	1,288	940	22.19	19.32	17.41	1.86	1.44	1.23
6 JENSEN	1,507	1,046	642	18.08	18.25	9.14	1.23	1.28	0.71
6 TANGLEWOOD	754	394		14.52	11.10		1.09	0.77	
8 SOUTH MAIN	2,790	1,463	803	25.88	25.70	23.34	1.95	1.91	1.42
9 NORTH MAIN	838	241	223	13.65	7.28	4.91	1.03	0.53	0.45
9 GULFTON	1,372	432		20.23	7.95		1.59	0.60	
10 WILLOWBEND	1,246	705	367	23.75	19.64	19.54	1.90	1.46	1.10
11 ALMEDA	1,456	745	406	27.38	15.31	15.10	1.75	0.94	0.88
11 NANCE	840	538	226	17.83	12.45	13.09	1.76	1.19	1.12
14 HIRAM CLARKE	2,334	1,415	1,008	22.61	24.56	18.22	1.79	1.69	1.43
15 FULTON	1,938	1,477	1,038	21.21	20.42	19.36	2.08	1.97	1.71
18 KIRBY	1,184	230		18.65	8.14		1.75	0.57	
20 CANAL	1,802	1,255	1,002	25.14	25.77	26.22	2.44	1.99	2.02
20 LONG POINT	2,421	1,520	1,146	25.93	23.35	20.98	1.58	1.26	1.15
24 NORTHLINE	1,983	1,609	1,144	23.99	23.48	21.40	2.44	2.32	1.87
25 RICHMOND	5,556	2,974	1,497	27.96	25.82	21.39	2.49	2.13	1.70
30 CLINTON	577	318	315	11.07	8.91	8.84	0.85	0.63	0.63
30 CULLEN	2,772	1,627	1,269	29.28	24.66	19.23	2.19	1.58	1.23
35 FAIRVIEW					DISCONTINUED				
36 KEMPWOOD	1,633	707		22.61	18.78		1.63	1.32	
36 LAWNDALE	1,691	835	636	22.03	22.77	14.80	1.66	1.46	1.09
40 PECORE	2,016	1,002	690	20.00	12.91	11.46	1.58	0.96	0.92
40 TELEPHONE	3,080	1,718	1,368	25.14	26.59	20.03	1.89	2.15	1.41
44 ACRES HOMES	3,003	2,118	1,385	23.06	24.77	19.10	1.43	1.34	0.99
48 NAVIGATION	495	160	113	10.43	9.76	7.22	0.77	0.64	0.47
48 WEST DALLAS					DISCONTINUED				

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
50 HARRISBURG	3,569	2,485	1,570	24.23	25.47	28.73	2.03	1.76	1.95
50 HEIGHTS	2,641	1,499	901	18.53	23.40	16.47	1.45	1.63	1.10
52 HIRSCH	2,958	1,947	1,239	17.18	16.66	13.27	1.36	1.18	0.94
52 SCOTT	5,222	3,035	1,947	40.87	38.83	30.51	3.74	3.23	2.58
53 BRIAR FOREST	3,583	1,616	1,222	20.01	21.20	17.53	1.58	1.51	1.25
56 AIRLINE	4,816	3,979	3,580	29.17	32.32	30.39	2.06	2.21	2.11
60 HARDY					DISCONTINUED				
60 SOUTH MacGREGOR	789	497	343	14.38	13.88	13.21	1.33	1.15	1.10
65 BISSONNET	5,854	3,088	1,964	30.40	25.30	19.90	2.57	1.92	1.42
66 YALE	1,631	1,454	915	14.63	14.20	15.57	1.24	1.17	1.18
68 BRAYS BAYOU	4,049	1,580	940	23.94	19.68	14.50	1.93	1.46	1.09
77 LIBERTY	1,640	1,028	744	14.70	15.06	13.36	1.07	0.92	0.80
77 MLK	3,577	1,830	1,175	24.97	19.80	15.97	2.00	1.59	1.22
78 ALABAMA	354			12.70			1.32		
78 IRVINGTON	897	333	202	18.10	7.35	7.18	1.42	0.59	0.50
79 WEST LITTLE YORK	1,205	751		21.72	16.87		1.49	1.15	
80 DOWLING	693	430	266	16.86	12.09	9.27	1.66	1.09	0.88
80 LYONS	1,090	826	570	22.49	20.99	18.79	2.01	1.61	1.45
81 WESTHEIMER-SHARPSTOWN	4,706	3,291	2,297	26.89	28.64	26.29	2.71	2.74	2.13
82 WESTHEIMER-WEST OAKS	6,406	5,231	3,364	33.80	40.65	34.44	3.16	3.53	2.62
85 ANTOINE	3,959	2,371	1,642	23.77	25.33	19.76	1.55	1.66	1.30
LOCAL - RADIAL	112,815	66,904	43,758	23.00	21.74	18.85	1.83	1.60	1.36

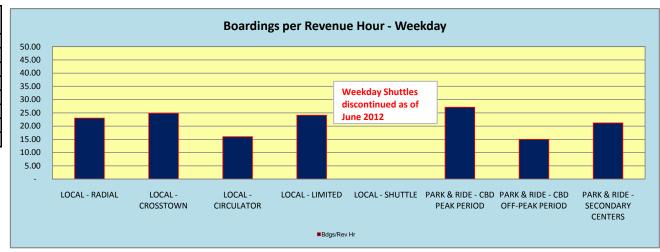
	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CROSSTOWN									
2 BELLAIRE	7,512	5,070	3,114	33.04	29.37	29.37	2.98	2.46	2.22
4 BEECHNUT	4,484	2,685	1,676	29.20	29.53	21.77	2.14	1.88	1.32
19 WILCREST	1,322	597		25.18	20.55		1.88	1.31	
23 CROSSTIMBERS	1,897	692	413	27.34	23.56	15.38	1.98	1.65	1.08
26 OUTER LOOP	1,902	893	438	19.79	21.46	13.37	1.71	1.55	0.96
27 INNER LOOP	2,073	932	594	21.13	21.23	16.88	1.82	1.55	1.23
29 TSU/UH HIRSCH	1,076	722		13.85	15.35		1.16	1.15	
32 RENWICK	966	713		19.89	14.55		1.61	1.13	
33 POST OAK	4,776	2,468	1,741	27.43	38.93	27.53	2.40	3.00	2.12
34 MONTROSE	583			15.23			1.24		
42 HOLMAN	1,439	669	151	17.11	12.57	7.71	2.07	1.24	0.83
45 TIDWELL	3,078	1,660	1,235	30.85	32.58	24.23	2.04	2.01	1.50
46 GESSNER	4,969	3,343	1,680	38.93	44.76	40.91	3.23	3.49	2.89
47 HILLCROFT	956	734	396	24.52	16.43	15.63	2.36	1.38	1.25
49 CHIMNEY ROCK	493	304		13.60	11.96		1.21	0.86	
58 HAMMERLY	836	306		13.70	6.78		1.08	0.49	
59 ALDINE MAIL	261			13.27			0.80		
67 DAIRY ASHFORD	734			22.82			2.06		
70 MEMORIAL	445			11.34			0.64		
72 WESTVIEW	812	536	393	18.95	16.43	13.80	1.32	1.22	1.02
73 BELLFORT	4,495	2,543	1,399	24.52	24.86	30.42	1.96	1.86	2.07
75 ELDRIDGE	356			8.85			0.66		
86 FM1960	3,149	1,978	1,327	26.76	29.39	25.43	1.87	1.65	1.39
LOCAL - CROSSTOWN	48,615	26,845	14,557	24.82	25.25	24.08	2.00	1.86	1.67

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CIRCULATOR									
37 EL SOL	303	235	179	6.63	5.40	4.10	0.57	0.46	0.35
38 MANCHESTER DOCKS	57			4.91			0.39		
39 PARKER ROAD					DISCONTINUED				
64 LINCOLN CITY	94			3.13			0.24		
83 LEE ROAD	1,003	624	296	24.10	20.22	10.40	1.40	1.12	0.57
87 SUNNYSIDE	2,439	1,303	803	22.00	18.48	14.44	1.79	1.36	1.04
97 SETTEGAST	284			17.91			0.93		
98 BRIARGATE	574	176		12.00	12.57		0.89	0.76	
352 SWINGLE SHUTTLE	164			10.02			0.68		
412 GREENLINK CIRCULATOR	871			20.47			3.73		
LOCAL - CIRCULATOR	5,790	2,338	1,277	15.97	14.71	10.01	1.26	1.04	0.71
LOCAL - LIMITED									
88 HOBBY AIRPORT	2,207	1,550		21.92	16.83		1.47	1.08	
102 BUSH I.A.H EXPRESS	2,738	2,095	1,593	23.73	28.50	21.73	1.22	1.27	0.96
108 VETERANS MEMORIAL EXPRESS	2,555			25.77			1.33		
131 MEMORIAL EXPRESS	1,724	621		18.73	14.31		0.99	0.67	
132 HARWIN EXPRESS	2,156	588		20.59	15.73		1.24	0.82	
137 NORTHSHORE EXPRESS	1,944	1,158	658	21.73	23.09	15.55	1.28	1.19	0.80
163 FONDREN EXPRESS	6,728	3,946	2,688	31.90	25.84	20.45	2.45	2.00	1.54
402 BELLAIRE QUICKLINE	685			19.27			1.45		
426 TMC SWIFTLINE	163			8.22			0.89		
LOCAL - LIMITED	20,900	9,958	4,939	24.09	22.17	19.99	1.49	1.30	1.17
	•		•	•	•	•	•	•	•
LOCAL - SHUTTLE									
313 ALLEN PARKWAY					DISCONTINUED				
320 TMC WHITE					DISCONTINUED				
321 TMC BLUE					DISCONTINUED				
322 TMC RED		DISCONTINUED							
LOCAL - SHUTTLE	-			_			-		

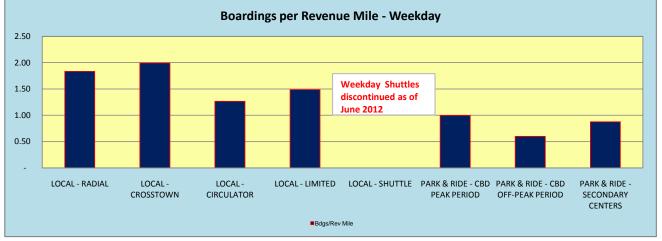
	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
FIXED ROUTE BUS ROUTES		<u> </u>							
PARK & RIDE - CBD PEAK PERIOD									
202 KUYKENDAHL	1,890			30.01			1.15		
204 SPRING	1,206			28.58			0.96		
212 SETON LAKE	629			21.66			0.99		
214 NORTHWEST STATION	2,222			30.74			1.02		
216 WEST LITTLE YORK - PINEMONT	653			20.63			0.81		
217 CYPRESS	1,374			25.92			0.79		
221 KINGSLAND	2,213			29.20			0.91		
222 GRAND PARKWAY	696			22.19			0.71		
228 ADDICKS	1,872			28.56			1.02		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	586			23.89			0.96		
244 MONROE	462			19.24			0.96		
246 BAY AREA	1,735			28.67			1.12		
247 FUQUA	921			31.33			1.41		
255 KINGWOOD	1,033			23.92			0.78		
256 EASTEX	836			32.49			1.17		
257 TOWNSEN	958			32.60			1.16		
261 WEST LOOP	397			19.02			1.00		
262 WESTWOOD	630			19.32			0.79		
265 WEST BELLFORT	2,362			32.94			1.29		
274 WESTCHASE/GESSNER	416			16.16			0.88		
PARK & RIDE - CBD PEAK PERIOD	23,092			27.12			1.00		
PARK & RIDE - CBD OFF-PEAK PERIOD									
209 NORTH FREEWAY	561			19.49			0.74		
219 NORTHWEST FREEWAY	261			12.69			0.54		
229 KATY FREEWAY	417			15.81			0.65		
249 GULF FREEWAY	369			13.50			0.61		
259 EASTEX FREEWAY	262			12.36			0.42		
269 SOUTHWEST FREEWAY	15			7.98			0.43		
PARK & RIDE - CBD OFF-PEAK PERIOD	1,885			14.95			0.60		
PARK & RIDE - SECONDARY CENTERS									
170 MISSOURI CITY / TMC	731			22.15			0.84	·	
283 KUYKENDAHL/GREENWAY	392			18.92			0.76		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY					DISCONTINUED				
292 WEST BELLFORT-WESTWOOD/TMC	512			13.45			0.64		
297 SOUTHPOINT-MONROE/TMC	1,060			28.59			1.12		
298 KINGSLAND-ADDICKS-NWTC/TMC	1,135			21.83			0.91		
PARK & RIDE - SECONDARY CENTERS	3,829			21.18			0.87		

INDICATORS BY SERVICE TYPE - WEEKDAY

	Weekday
	Bdgs/Rev Hr
LOCAL - RADIAL	23.00
LOCAL - CROSSTOWN	24.82
LOCAL - CIRCULATOR	15.97
LOCAL - LIMITED	24.09
LOCAL - SHUTTLE	Discontinued
PARK & RIDE - CBD PEAK PERIOD	27.12
PARK & RIDE - CBD OFF-PEAK PERIOD	14.95
PARK & RIDE - SECONDARY CENTERS	21.18

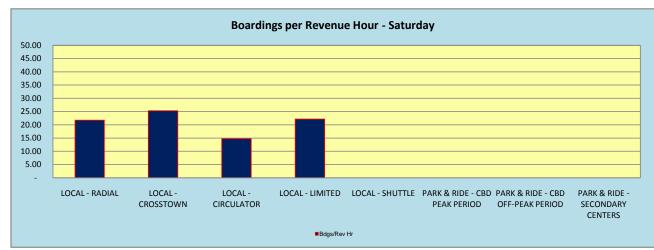


	Weekday
	Bdgs/Rev Mile
LOCAL - RADIAL	1.83
LOCAL - CROSSTOWN	2.00
LOCAL - CIRCULATOR	1.26
LOCAL - LIMITED	1.49
LOCAL - SHUTTLE	Discontinued
PARK & RIDE - CBD PEAK PERIOD	1.00
PARK & RIDE - CBD OFF-PEAK PERIOD	0.60
PARK & RIDE - SECONDARY CENTERS	0.87



INDICATORS BY SERVICE TYPE - SATURDAY

	Saturday
	Bdgs/Rev Hr
LOCAL - RADIAL	21.74
LOCAL - CROSSTOWN	25.25
LOCAL - CIRCULATOR	14.71
LOCAL - LIMITED	22.17
LOCAL - SHUTTLE	N/A
PARK & RIDE - CBD PEAK PERIOD	N/A
PARK & RIDE - CBD OFF-PEAK PERIOD	N/A
PARK & RIDE - SECONDARY CENTERS	N/A

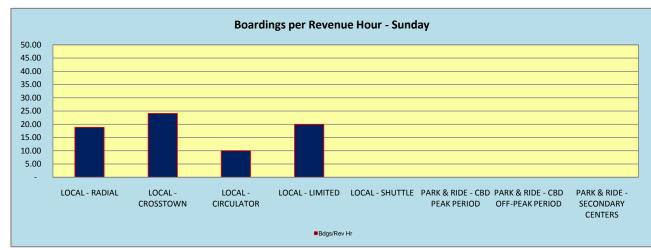


	Saturday
	Bdgs/Rev Mile
LOCAL - RADIAL	1.60
LOCAL - CROSSTOWN	1.86
LOCAL - CIRCULATOR	1.04
LOCAL - LIMITED	1.30
LOCAL - SHUTTLE	N/A
PARK & RIDE - CBD PEAK PERIOD	N/A
PARK & RIDE - CBD OFF-PEAK PERIOD	N/A
PARK & RIDE - SECONDARY CENTERS	N/A



INDICATORS BY SERVICE TYPE - SUNDAY

	Sunday
	Bdgs/Rev Hr
LOCAL - RADIAL	18.85
LOCAL - CROSSTOWN	24.08
LOCAL - CIRCULATOR	10.01
LOCAL - LIMITED	19.99
LOCAL - SHUTTLE	N/A
PARK & RIDE - CBD PEAK PERIOD	N/A
PARK & RIDE - CBD OFF-PEAK PERIOD	N/A
PARK & RIDE - SECONDARY CENTERS	N/A



	Sunday
	Bdgs/Rev Mile
LOCAL - RADIAL	1.36
LOCAL - CROSSTOWN	1.67
LOCAL - CIRCULATOR	0.71
LOCAL - LIMITED	1.17
LOCAL - SHUTTLE	N/A
PARK & RIDE - CBD PEAK PERIOD	N/A
PARK & RIDE - CBD OFF-PEAK PERIOD	N/A
PARK & RIDE - SECONDARY CENTERS	N/A



AUGUST 2012 (FY2012)

Core Routes - Explanation of Information

Introduction

Prior to Hurricanes Rita (September 2005) and Ike (September 2008), METRO developed a list of priority routes to be returned to service first after the threat of damage had passed. The routes were chosen for their geographical coverage as well as for their ridership and / or service to one or more public hospitals.

The Core Routes are:

- 1 Hospital
- 2 Bellaire
- 8 South Main
- 20 Canal / 20 Long Point
- 25 Richmond
- 40 Pecore / 40 Telephone
- 50 Harrisburg / 50 Heights
- 52 Hirsch / 52 Scott
- 56 Airline
- 65 Bissonnet
- 77 Liberty / 77 MLK
- 81 Westheimer Sharpstown
- 82 Westheimer West Oaks
- 163 Fondren

Core Routes

		Ridership ⁻	Trend - Year-To	-Date		Indicators - Current Month							
		FY2012	FY2011		%	August	Daily	Daily	Boardings	Boardings			
ROUTE		October -	October -	Change	Change	FY2012	Revenue	Revenue	Per	Per			
		August	August			Boardings	Miles	Hours	Rev. Mile	Rev. Hour			
WEEKDAY		Ü	ŭ			, in the second							
1 HOSPITAL	WEEKDAY	4,369	4,307	62	1.4%	4,438	2,332.82	195.12	1.90	22.75			
2 BELLAIRE	WEEKDAY	7,372	7,835	(463)	-5.9%	7,512	2,523.91	227.35	2.98	33.04			
8 SOUTH MAIN	WEEKDAY	2,848	2,705	143	5.3%	2,790	1,430.31	107.80	1.95	25.88			
20 CANAL	WEEKDAY	1,695	1,728	(33)	-1.9%	1,802	738.22	71.67	2.44	25.14			
20 LONG POINT	WEEKDAY	2,278	2,187	91	4.2%	2,421	1,529.53	93.37	1.58	25.93			
25 RICHMOND	WEEKDAY	5,393	5,413	(20)	-0.4%	5,556	2,234.49	198.70	2.49	27.96			
40 PECORE	WEEKDAY	2,004	1,978	26	1.3%	2,016	1,272.36	100.77	1.58	20.00			
40 TELEPHONE	WEEKDAY	3,062	3,134	(71)	-2.3%	3,080	1,627.63	122.51	1.89	25.14			
50 HARRISBURG	WEEKDAY	3,633	3,636	(4)	-0.1%	3,569	1,761.83	147.33	2.03	24.23			
50 HEIGHTS	WEEKDAY	2,688	2,557	131	5.1%	2,641	1,820.86	142.56	1.45	18.53			
52 HIRSCH	WEEKDAY	2,878	2,839	39	1.4%	2,958	2,180.74	172.13	1.36	17.18			
52 SCOTT	WEEKDAY	5,080	5,071	9	0.2%	5,222	1,396.67	127.75	3.74	40.87			
56 AIRLINE	WEEKDAY	4,649	4,976	(327)	-6.6%	4,816	2,332.81	165.10	2.06	29.17			
65 BISSONNET	WEEKDAY	5,907	6,102	(194)	-3.2%	5,854	2,279.11	192.60	2.57	30.40			
77 LIBERTY	WEEKDAY	1,627	1,623	4	0.2%	1,640	1,536.20	111.58	1.07	14.70			
77 MLK	WEEKDAY	3,548	3,414	134	3.9%	3,577	1,792.45	143.24	2.00	24.97			
81 WESTHEIMER-SHARPSTOWN	WEEKDAY	4,848	4,938	(90)	-1.8%	4,706	1,733.55	175.05	2.71	26.89			
82 WESTHEIMER-WEST OAKS	WEEKDAY	6,502	6,506	(4)	-0.1%	6,406	2,028.54	189.50	3.16	33.80			
163 FONDREN EXPRESS	WEEKDAY	7,167	6,628	539	8.1%	6,728	2,743.20	210.92	2.45	31.90			
Subtotals - Core - WEEKDAY		77,548	77,577	(29)	0.0%	77,732	35,295.23	2,895.05	2.20	26.85			
Totals - All Local Routes - WI	EEKDAY	195,911	195,104	807	0.4%	188,775	104,501.52	8,094.66	1.81	23.32			

Core Routes

			Ridership	Frend - Year-To-	-Date		Indicators - Current Month							
			FY2012	FY2011		%	August	Daily	Daily	Boardings	Boardings			
	ROUTE		October -	October -	Change	Change	FY2012	Revenue	Revenue	Per	Per			
			August	August August			Boardings	Miles	Hours	Rev. Mile	Rev. Hour			
SAT	TURDAY													
1	HOSPITAL	SATURDAY	1,837	1,827	10	0.6%	1,897	1,229.06	88.20	1.54	21.50			
2	BELLAIRE	SATURDAY	4,780	5,229	(448)	-8.6%	5,070	2,063.72	172.63	2.46	29.37			
8	SOUTH MAIN	SATURDAY	1,428	1,395	33	2.4%	1,463	765.46	56.92	1.91	25.70			
20	CANAL	SATURDAY	1,164	1,163	2	0.1%	1,255	629.42	48.68	1.99	25.77			
20	LONG POINT	SATURDAY	1,411	1,346	65	4.8%	1,520	1,205.80	65.09	1.26	23.35			
25	RICHMOND	SATURDAY	2,888	2,937	(49)	-1.7%	2,974	1,394.91	115.22	2.13	25.82			
40	PECORE	SATURDAY	984	1,064	(80)	-7.5%	1,002	1,044.00	77.60	0.96	12.91			
40	TELEPHONE	SATURDAY	1,688	1,717	(29)	-1.7%	1,718	798.71	64.62	2.15	26.59			
50	HARRISBURG	SATURDAY	2,447	2,386	61	2.6%	2,485	1,409.29	97.57	1.76	25.47			
50	HEIGHTS	SATURDAY	1,477	1,526	(49)	-3.2%	1,499	919.26	64.07	1.63	23.40			
52	HIRSCH	SATURDAY	1,878	1,977	(99)	-5.0%	1,947	1,649.23	116.83	1.18	16.66			
52	SCOTT	SATURDAY	2,928	3,167	(239)	-7.6%	3,035	939.99	78.17	3.23	38.83			
56	AIRLINE	SATURDAY	3,991	3,893	98	2.5%	3,979	1,798.91	123.12	2.21	32.32			
65	BISSONNET	SATURDAY	3,180	3,478	(298)	-8.6%	3,088	1,609.04	122.05	1.92	25.30			
77	LIBERTY	SATURDAY	999	1,001	(2)	-0.2%	1,028	1,119.18	68.28	0.92	15.06			
77	MLK	SATURDAY	1,778	1,796	(18)	-1.0%	1,830	1,148.93	92.43	1.59	19.80			
81	WESTHEIMER-SHARPSTOWN	SATURDAY	3,083	3,159	(77)	-2.4%	3,291	1,200.38	114.90	2.74	28.64			
82	WESTHEIMER-WEST OAKS	SATURDAY	4,838	4,877	(39)	-0.8%	5,231	1,480.82	128.68	3.53	40.65			
163	FONDREN EXPRESS	SATURDAY	3,943	4,110	(167)	-4.1%	3,946	1,971.75	152.72	2.00	25.84			
Sub	totals - Core - SATURDAY	<u> </u>	46,721	48,047	(1,326)	-2.8%	48,258	24,377.86	1,847.78	1.98	26.12			
Tota	als - All Local Routes - SA	TURDAY	103,581	106,156	(2,575)	-2.4%	106,358	66,127.50	4,749.35	1.61	22.39			

Core Routes

		Ridership ²	Trend - Year-To	-Date		Indicators - Current Month							
		FY2012	FY2011		%	August	Daily	Daily	Boardings	Boardings			
ROUTE		October -	October -	Change	Change	FY2012	Revenue	Revenue	Per	Per			
		August	August			Boardings	Miles	Hours	Rev. Mile	Rev. Hour			
SUNDAY													
1 HOSPITAL	SUNDAY	1,178	1,189	(11)	-0.9%	1,229	882.86	69.73	1.39	17.63			
2 BELLAIRE	SUNDAY	3,066	3,311	(245)	-7.4%	3,114	1,405.80	106.03	2.22	29.37			
8 SOUTH MAIN	SUNDAY	771	757	14	1.8%	803	564.11	34.38	1.42	23.34			
20 CANAL	SUNDAY	1,020	988	32	3.2%	1,002	497.17	38.23	2.02	26.22			
20 LONG POINT	SUNDAY	1,165	1,172	(7)	-0.6%	1,146	996.51	54.60	1.15	20.98			
25 RICHMOND	SUNDAY	1,612	1,695	(83)	-4.9%	1,497	878.02	69.98	1.70	21.39			
40 PECORE	SUNDAY	675	636	39	6.2%	690	746.54	60.22	0.92	11.46			
40 TELEPHONE	SUNDAY	1,339	1,414	(75)	-5.3%	1,368	972.10	68.32	1.41	20.03			
50 HARRISBURG	SUNDAY	1,648	1,633	15	0.9%	1,570	804.00	54.65	1.95	28.73			
50 HEIGHTS	SUNDAY	945	973	(28)	-2.9%	901	816.15	54.68	1.10	16.47			
52 HIRSCH	SUNDAY	1,272	1,320	(48)	-3.7%	1,239	1,320.01	93.42	0.94	13.27			
52 SCOTT	SUNDAY	1,998	2,083	(85)	-4.1%	1,947	753.35	63.82	2.58	30.51			
56 AIRLINE	SUNDAY	3,553	3,572	(19)	-0.5%	3,580	1,699.64	117.78	2.11	30.39			
65 BISSONNET	SUNDAY	2,111	2,305	(194)	-8.4%	1,964	1,380.57	98.68	1.42	19.90			
77 LIBERTY	SUNDAY	725	775	(50)	-6.4%	744	928.42	55.70	0.80	13.36			
77 MLK	SUNDAY	1,145	1,116	29	2.6%	1,175	960.16	73.57	1.22	15.97			
81 WESTHEIMER-SHARPSTOWN	SUNDAY	2,107	2,152	(44)	-2.1%	2,297	1,076.27	87.40	2.13	26.29			
82 WESTHEIMER-WEST OAKS	SUNDAY	3,276	3,291	(15)	-0.4%	3,364	1,283.23	97.70	2.62	34.44			
163 FONDREN EXPRESS	SUNDAY	2,831	2,891	(60)	-2.1%	2,688	1,749.14	131.42	1.54	20.45			
Subtotals - Core - SUNDAY		32,438	33,272	(834)	-2.5%	32,318	19,714.05	1,430.31	1.64	22.59			
Totals - All Local Routes - SU	INDAY	65,007	66,356	(1,349)	-2.0%	64,782	46,948.34	3,300.41	1.38	19.63			

February 2012 Service Change Summary

	Routes Impacted	Routes Impacted	Routes Impacted
Service Change Adjustment	Weekday	Saturday	Sunday
Route Discontinuation	35 Fairview		
Route Discontinuation	39 Parker		
Route Discontinuation	48 West Dallas		
Route Discontinuation	59 Aldine Mail		
Route Discontinuation	60 Hardy		
Route Discontinuation	286 WLY- NWTC/ Uptown - Greenway		
Route Discontinuation	313 Allen Parkway		
Alternative Service Vehicles Smaller Bus	37 El Sol	9 Gulfton	6 Jensen
Alternative Service Vehicles Smaller Bus	38 Manchester Docks	18 Kirby	9 North Main
Alternative Service Vehicles Smaller Bus	64 Lincoln City	37 El Sol	37 El Sol
Alternative Service Vehicles Smaller Bus	352 Swingle Shuttle	58 Hammerly	42 Holman
Alternative Service Vehicles Smaller Bus	426 TMC Swiftline	78 Irvington	78 Irvington
Alternative Service Vehicles Smaller Bus		98 Briargate	83 Lee Road
Route Restructuring	18 Kirby	18 Kirby	
Route Restructuring	37 El Sol	37 El Sol	37 El Sol
Route Restructuring	48 Navigation	48 Navigation	48 Navigation
Route Restructuring	58 Hammerly	58 Hammerly	
Route Restructuring	60 MacGregor		
Route Restructuring	67 Dairy Ashford		
Route Restructuring	70 Memorial		
Route Restructuring	132 Harwin		
Route Restructuring	297 South Point - Monroe / TMC		

NOTE: This does not represent a complete lists of service adjustments for the February 2012 Service Change. Other route changes included adjustments to running times, changes to frequency, and the addition or deletion of trips to match service with demand.

Annual Fixed-Route Ridership

						FIXED-ROUT	E RIDERSHIP)						
CURRENT YEAR	October 2011	November 2011	December 2011	January 2012	February 2012	March 2012	April 2012	May 2012	June 2012	July 2012	August 2012	September 2012	ANNUAL FY2012	Year-To- Date
Fixed Route Bus Services													<u>.</u>	
Local	5,218,836	5,049,483	4,707,412	4,834,295	4,724,271	4,903,070	4,787,757	4,956,583	4,583,942	4,469,946	5,026,396		53,261,992	53,261,992
Park & Ride	641,145	590,513	506,019	620,811	627,808	641,211	627,283	654,681	618,081	609,571	662,537		6,799,659	6,799,659
Total Fixed Route Bus Services	5,859,981	5,639,997	5,213,431	5,455,106	5,352,079	5,544,280	5,415,040	5,611,264	5,202,023	5,079,517	5,688,932		60,061,650	60,061,650
METRORail	951,970	874,178	801,076	902,025	939,679	1,252,441	923,834	919,508	896,205	897,155	1,001,987		10,360,059	10,360,059
Total Fixed Route Services	6,811,951	6,514,175	6,014,507	6,357,131	6,291,758	6,796,722	6,338,874	6,530,772	6,098,228	5,976,672	6,690,919		70,421,709	70,421,709
PREVIOUS YEAR	October 2010	November 2010	December 2010	January 2011	February 2011	March 2011	April 2011	May 2011	June 2011	July 2011	August 2011	September 2011	ANNUAL FY2011	Year-To- Date
Fixed Route Bus Services													•	
Local	5,231,261	4,749,866	4,665,634	4,690,853	4,341,157	5,150,995	5,040,718	5,025,311	4,863,103	4,629,339	5,241,874	5,206,986	58,837,094	53,630,109
Park & Ride	628,040	580,172	503,345	586,376	562,210	704,785	641,192	646,317	665,032	584,997	682,681	653,249	7,438,395	6,785,146
Total Fixed Route Bus Services	5,859,300	5,330,038	5,168,978	5,277,229	4,903,366	5,855,780	5,681,909	5,671,628	5,528,134	5,214,336	5,924,555	5,860,235	66,275,490	60,415,255
METRORail	918,523	831,851	734,413	766,051	808,653	1,252,118	943,628	859,605	876,262	833,591	932,895	919,203	10,676,793	9,757,590
Total Fixed Route Services	6,777,823	6,161,889	5,903,391	6,043,280	5,712,019	7,107,898	6,625,537	6,531,233	6,404,396	6,047,927	6,857,450	6,779,438	76,952,283	70,172,845
VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To- Date
Fixed Route Bus Services														
Local	(12,425)	299,617	41,778	143,442	383,114	(247,925)	(252,960)	(68,727)	(279,160)	(159,392)	(215,478)		(5,575,103)	(368,117
Park & Ride	13,106	10,341	2,674	34,435	65,598	(63,574)	(13,909)	8,364	(46,951)	24,573	(20,144)		(638,737)	14,513
Total Fixed Route Bus Services	681	309,958	44,452	177,877	448,713	(311,500)	(266,869)	(60,364)	(326,111)	(134,819)	(235,623)		(6,213,839)	(353,604
METRORail	33,447	42,327	66,663	135,974	131,026	323	(19,794)	59,903	19,943	63,564	69,092		(316,734)	602,469
Total Fixed Route Services	34,127	352,285	111,115	313,851	579,739	(311,176)	(286,663)	(461)	(306,168)	(71,255)	(166,531)		(6,530,574)	248,864
% VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To- Date
Fixed Route Bus Services														
Local	-0.2%	6.3%	0.9%	3.1%	8.8%	-4.8%	-5.0%	-1.4%	-5.7%	-3.4%	-4.1%		-9.5%	-0.7
Park & Ride	2.1%	1.8%	0.5%	5.9%	11.7%	-9.0%	-2.2%	1.3%	-7.1%	4.2%	-3.0%		-8.6%	0.2
Total Fixed Route Bus Services	0.0%	5.8%	0.9%	3.4%	9.2%	-5.3%	-4.7%	-1.1%	-5.9%	-2.6%	-4.0%		-9.4%	-0.6
METRORail	3.6%	5.1%	9.1%	17.7%	16.2%	0.0%	-2.1%	7.0%	2.3%	7.6%	7.4%		-3.0%	6.2
Total Fixed Route Services	0.5%	5.7%	1.9%	5.2%	10.1%	-4.4%	-4.3%	0.0%	-4.8%	-1.2%	-2.4%		-8.5%	0.4

SOURCE: RASE

Includes bus bridge for service interruptions

- 1) Calendar Mix. There was no change in the calendar mix in August 2012 relative to August 2011. Monthly data are not adjusted for changes in calendar mix.
- 2) Fare Increase. There was no change in METRO's base fare between FY2011 and FY2012. No ridership change would have been expected due to fares.

- 4) Special Events METRORail. There was 2 special events in August 2012 and two special events August 2011. No ridership change would be expected due to special events.
- 5) Service Interruptions METRORail. There was 1 service interruptions in August 2012 compared to no service interruptions in August 2011. A ridership decrease would be expected due to the service interruption.
- 6) Unemployment. The unemployment rate was 7.5% in July 2012 compared to 8.4% in August 2011. A positive ridership change would be expected due to the improved unemployment rate.
- 7) Weather. Average temperature of 86° and 3.88 inches of rainfall in August 2012 as compared to average temperature of 91° and 0.09 inches in August 2011. The increase in rainfall was offset by the decrease in the number of days when the temperature was equal to or exceeding 100° in August 2012 relative to August 2011 leading to no expected change in ridership associated with the weather.

³⁾ Gasoline Prices. Gasoline prices increased in August 2012 relative to August 2011. However, there is no statistical correlation between changes in gasoline prices and local bus ridership and the only statistical correlation between gasoline prices and Park & Ride ridership occurred in FY2008 during the time period when the average price of a gallon of gasoline exceeded the maximum base fare for a Park & Ride (then \$3.50). No ridership change would have been expected due to the change in gasoline prices.