MARCH 2012 (Fiscal Year 2012)

Monthly Ridership Report

METROBus and METRORail

Fixed Route System Ridership Overview

Explanation of information	Page	4
Average Daily Ridership - FY2012 and FY2011 - Year-To-Date	Page	5
Top Ten Bus Routes - FY2012 - Data	Page	6
Top Ten Bus Routes - FY2012 - Charts	Page	7

METROBus Ridership Overview

Weekday - By Bus Route - Data	Pages	8 - 10
Saturday - By Bus Route - Data	Pages	11 - 12
Sunday - By Bus Route - Data	Page	13
METROBus Charts - Weekday	Page	14
METROBus Charts - Saturday	Page	15
METROBus Charts - Sunday	Page	16

METRORail Ridership Overview

Weekday - By Rail Station - Data	Page	17
Saturday - By Rail Station - Data	Page	18
Sunday - By Rail Station - Data	Page	19
METRORail Charts - Weekday	Page	20
METRORail Charts - Saturday	Page	21
METRORail Charts - Sunday	Page	22

METROBus Indicators

Explanation of information	Page	23
Weekday - Boardings By Revenue Hour - Data	Page	24
Weekday - Boardings By Revenue Hour - Chart	Page	25
Weekday - Boardings By Revenue Mile - Data	Page	26
Weekday - Boardings By Revenue Mile - Chart	Page	27
Saturday - Boardings By Revenue Hour - Data	Page	28
Saturday - Boardings By Revenue Hour - Chart	Page	29
Saturday - Boardings By Revenue Mile - Data	Page	30
Saturday - Boardings By Revenue Mile - Chart	Page	31
Sunday - Boardings By Revenue Hour - Data	Page	32
Sunday - Boardings By Revenue Hour - Chart	Page	33
Sunday - Boardings By Revenue Mile - Data	Page	34
Sunday - Boardings By Revenue Mile - Chart	Page	35

Composite of Boardings and Indicators by Route

Explanation of information	Page	36
All Fixed-Route Bus Routes	Pages	37 - 39
Local - Radial	Pages	40 - 41
Local - Crosstown	Page	42
Local - Circulator	Page	43
Local - Limited	Page	43
Local - Shuttle	Page	43
Park & Ride - CBD Peak Period	Page	44
Park & Ride - CBD Off-Peak Period	Page	44
Park & Ride - Secondary Activity Centers	Page	44
Indicators by Service Category - Weekday	Page	45
Indicators by Service Category - Saturday	Page	46
Indicators by Service Category - Sunday	Page	47

Core Routes

Explanation of information	Page	48
Core Routes - Weekday	Page	49
Core Routes - Saturday	Page	50
Core Routes - Sunday	Page	51

Service Adjustments

Summary of February 2012 Service Adjustments	Page	52

Annual Fixed-Route Ridership Comparison

Annual Fixed-Route Ridership Comparison by Month and by Year	Page	53

MARCH 2012 (FY2012)
FIXED-ROUTE SYSTEM RIDERSHIP OVERVIEW - Explanation of Information

How to read this report

Introduction
This report shows how many customers used the combined METRO bus and rail systems in a given month and year-to-date. Ridership statistics are given on a system-wide and route/station level basis as well as by weekday, Saturday, and Sunday.

Ridership is counted as *boardings* , or *unlinked passenger trips* (National Transit Database (NTD).

How are customers counted?
Bus
Boardings are recorded by automatic passenger counters (APCs) and passenger count cards. METRO has equipped 100% of its fixed-route bus fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting as approved in METRO's NTD alternative sampling methodology. Additionally, there are certain routes for which passenger count cards are used due multiple fares on the same route (Route 236 San Jacinto / Baytown).

Rail
Boardings are recorded by automatic passenger counters (APCs). METRO has equipped 100% of its fixed-route rail fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting for Special Events as approved in METRO's NTD methodology.

How do I read the overview?
The next 3 pages provide an overview of the average daily boardings on local and Park & Ride bus and METRORail for weekday, Saturday, and Sunday for both the current month as compared to the same month last year and for the current fiscal year-to-date as compared to the previous fiscal year-to-date. Information is also presented for the 10 bus routes with the highest average daily ridership, the highest growth between FY2011 and FY2012, and the highest loss between FY2011 and FY2012 for weekday, Saturday, and Sunday. The 10 bus routes with the highest average daily ridership are also presented in graphical form compared to the average ridership for a weekday, Saturday, or Sunday route.

How do I compare this year to last year?
Boardings data are presented on an average daily basis for ease of comparison. For example, Route 1 Hospital - weekday had 4,344 average daily boardings during FY2012 (October 2011 - March 2012) as compared to 4,259 average daily boardings during FY2011 (October 2010 - March 2011). The change in ridership between FY2011 and FY2012 was + 85 boardings or 2.0%. This percentage increase was higher for Route 1 Hospital than for the average of all weekday routes (+1.6%). A similar presentation is done for each METRORail station.

Are all days included in average daily boardings?
The average daily data cover the service operated on typical days in accordance with the normal schedule (for fixed schedule service). A typical day is a day on which normal, regular service is operated. The average daily data does not include days when 1) extra service is provided to meet demands for special events (e.g., the Houston Livestock Show and Rodeo), or 2) service consumed (or ridership) is reduced due to unusually bad weather (e.g., temperatures at or in excess of 100° or days with significant amounts of rainfall), or 3) holidays (e.g., Christmas). *(From the NTD 2011 Annual Reporting Manual, Service form (S-10), p. 190)*

Why do some route numbers have two different names?
One means of improving operational efficiency is the use of a single bus on multiple bus routes that each serve downtown. Bus routes that are combined in this manner are through-routed or "hooked." For example, Route 3 Langley and Route 3 West Gray are "hooked" and share the same bus equipment. Currently, METRO operates 14 weekday through-routed / "hooked" route combinations.

Fixed Route System Ridership Overview

MARCH 2012 (FY2012)

AVERAGE DAILY RIDERSHIP - BY SERVICE CATEGORY

	WEEKDAY - AVERAGE		SATURDAY - AVERAGE		SUNDAY - AVERAGE	
	Year-To Date	Current Month	Year-To Date	Current Month	Year-To Date	Current Month
METROBus and METRORail						
FY2012	263,367	257,483	118,128	117,310	75,009	76,942
FY2011	257,817	261,720	117,459	115,980	73,415	77,520
Change	5,551	(4,237)	669	1,330	1,594	(578)
% Change	2.2%	-1.6%	0.6%	1.1%	2.2%	-0.7%
METROBus						
FY2012	226,650	219,060	103,665	101,566	65,006	65,337
FY2011	223,139	224,751	104,789	103,721	64,798	67,904
Change	3,511	(5,692)	(1,124)	(2,155)	208	(2,567)
% Change	1.6%	-2.5%	-1.1%	-2.1%	0.3%	-3.8%
METROBus - Local						
FY2012	197,905	190,143				
FY2011	194,511	194,181				
Change	3,394	(4,037)				
% Change	1.7%	-2.1%				
METROBus - Park & Ride						
FY2012	28,745	28,917				
FY2011	28,628	30,571				
Change	117	(1,654)				
% Change	0.4%	-5.4%				
METRORail						
FY2012	36,717	38,423	14,463	15,744	10,003	11,605
FY2011	34,678	36,969	12,670	12,259	8,618	9,616
Change	2,040	1,454	1,794	3,485	1,386	1,989
% Change	5.9%	3.9%	14.2%	28.4%	16.1%	20.7%

NOTE: Current month reflects average daily ridership prior to route discontinuations

Fixed Route System Ridership Overview

MARCH 2012 (FY2012)

TOP TEN BUS ROUTES - FY2012

WEEKDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings

	Route		Boardings
1	**163**	**FONDREN EXPRESS**	**7,434**
2	**2**	**BELLAIRE**	**7,429**
3	**82**	**WESTHEIMER-WEST OAKS**	**6,536**
4	**65**	**BISSONNET**	**6,027**
5	**25**	**RICHMOND**	**5,437**
6	**52**	**SCOTT**	**5,138**
7	73	BELLFORT	4,988
8	46	GESSNER	4,977
9	**81**	**WESTHEIMER-SHARPSTOWN**	**4,889**
10	**56**	**AIRLINE**	**4,871**
	Subtotal		57,726
	% of Total Boardings		25%

Highest Growth

Route		Boardings
163	**FONDREN EXPRESS**	**732**
73	BELLFORT	479
4	BEECHNUT	463
86	FM1960	384
102	BUSH I.A.H EXPRESS	351
46	GESSNER	326
45	TIDWELL	280
217	CYPRESS	251
88	HOBBY AIRPORT	237
68	BRAYS BAYOU	228

Highest Loss

Route		Boardings
320	TMC WHITE	(364)
265	WEST BELLFORT	(312)
2	**BELLAIRE**	**(296)**
53	BRIAR FOREST	(209)
29	TSU/UH HIRSCH	(187)
321	TMC BLUE	(178)
81	**WESTHEIMER-SHARPSTOWN**	**(160)**
292	WEST BELLFORT-WESTWOOD/TMC	(156)
5	SOUTHMORE	(143)
36	KEMPWOOD	(111)

SATURDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings

	Route		Boardings
1	**2**	**BELLAIRE**	**4,770**
2	**82**	**WESTHEIMER-WEST OAKS**	**4,726**
3	**56**	**AIRLINE**	**4,013**
4	**163**	**FONDREN EXPRESS**	**3,934**
5	**65**	**BISSONNET**	**3,192**
6	46	GESSNER	3,089
7	**81**	**WESTHEIMER-SHARPSTOWN**	**3,006**
8	**52**	**SCOTT**	**2,953**
9	**25**	**RICHMOND**	**2,902**
10	73	BELLFORT	2,719
	Subtotal		35,304
	% of Total Boardings		34%

Highest Growth

Route		Boardings
4	BEECHNUT	315
86	FM1960	250
56	**AIRLINE**	**230**
102	BUSH I.A.H EXPRESS	194
87	SUNNYSIDE	83
5	KASHMERE	71
23	CROSSTIMBERS	68
20	**LONG POINT**	**68**
3	LANGLEY	66
88	HOBBY AIRPORT	64

Highest Loss

Route		Boardings
2	**BELLAIRE**	**(471)**
65	**BISSONNET**	**(347)**
52	**SCOTT**	**(264)**
53	BRIAR FOREST	(261)
163	**FONDREN EXPRESS**	**(258)**
81	**WESTHEIMER-SHARPSTOWN**	**(142)**
19	WILCREST	(136)
36	LAWNDALE	(120)
52	**HIRSCH**	**(114)**
29	TSU/UH HIRSCH	(104)

SUNDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings

	Route		Boardings
1	**56**	**AIRLINE**	**3,484**
2	**82**	**WESTHEIMER-WEST OAKS**	**3,236**
3	**2**	**BELLAIRE**	**3,012**
4	**163**	**FONDREN EXPRESS**	**2,806**
5	**65**	**BISSONNET**	**2,127**
6	**52**	**SCOTT**	**2,025**
7	**81**	**WESTHEIMER-SHARPSTOWN**	**1,999**
8	4	BEECHNUT	1,824
9	46	GESSNER	1,810
10	33	POST OAK	1,695
	Subtotal		24,019
	% of Total Boardings		37%

Highest Growth

Route		Boardings
102	BUSH I.A.H EXPRESS	211
86	FM1960	168
73	BELLFORT	151
46	GESSNER	118
44	ACRES HOMES	114
4	BEECHNUT	108
137	NORTHSHORE EXPRESS	89
45	TIDWELL	89
68	BRAYS BAYOU	88
50	**HARRISBURG**	**84**

Highest Loss

Route		Boardings
65	**BISSONNET**	**(208)**
2	**BELLAIRE**	**(193)**
81	**WESTHEIMER-SHARPSTOWN**	**(171)**
53	BRIAR FOREST	(125)
25	**RICHMOND**	**(100)**
9	NORTH MAIN	(80)
6	JENSEN	(74)
82	**WESTHEIMER-WEST OAKS**	**(62)**
40	**TELEPHONE**	**(56)**
80	DOWLING	(44)

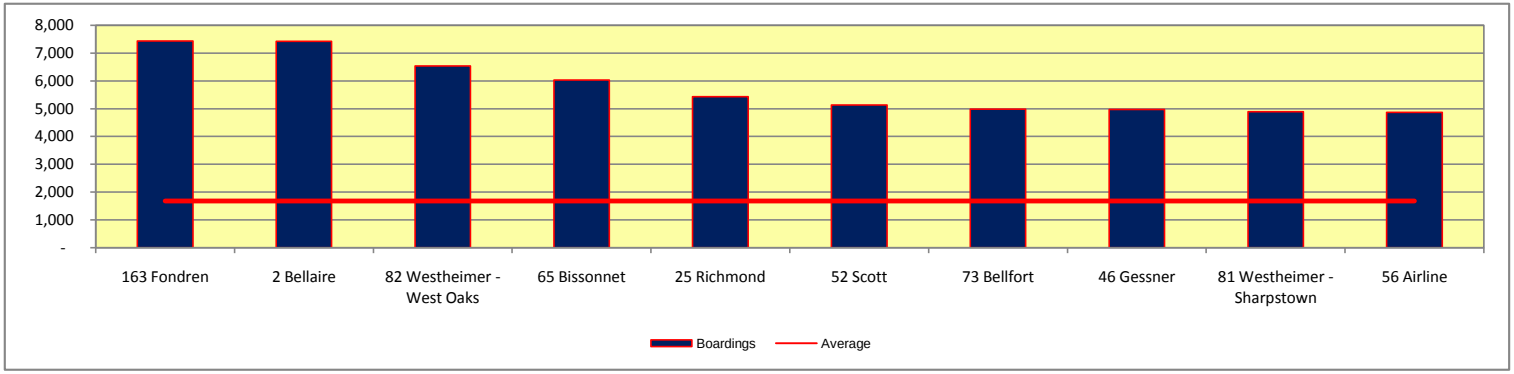
NOTES: 1. **BOLD** designates a Core Route.

Fixed Route System Ridership Overview

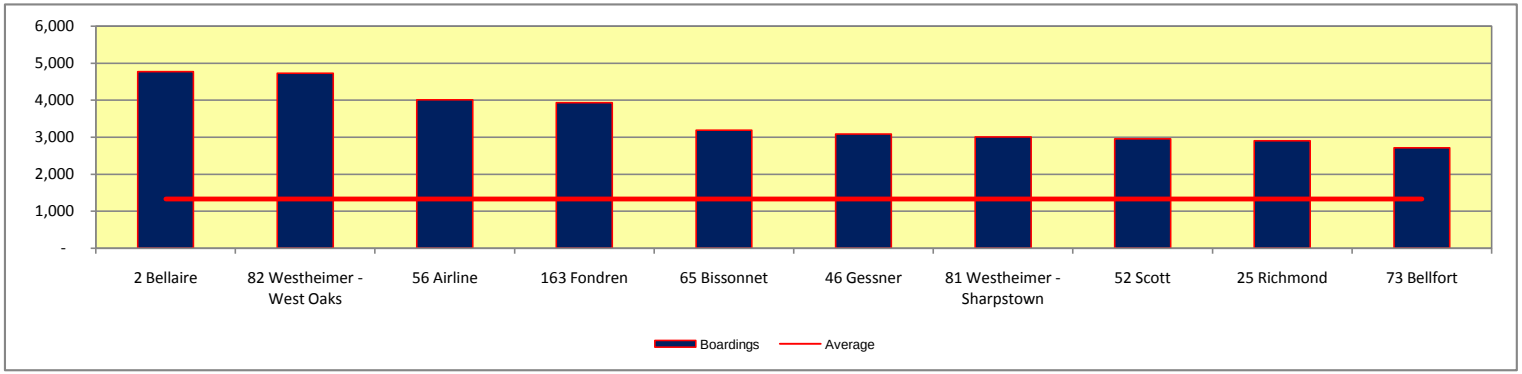
MARCH 2012 (FY2012)

TOP TEN BUS ROUTES - FY2012

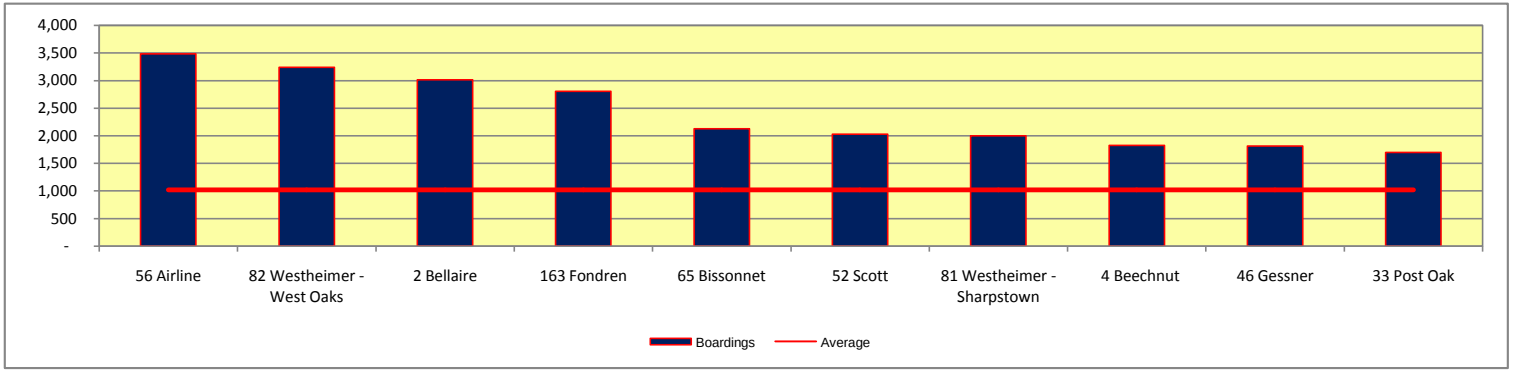
WEEKDAY RIDERSHIP (Year-To-Date)



SATURDAY RIDERSHIP (Year-To-Date)



SUNDAY RIDERSHIP (Year-To-Date)



	FY2012 October - March	FY2011 October - March	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	4,344	4,259	85	2.0%	4,520	4,557	4,110	4,294	4,230	4,352						
2 BELLAIRE	7,429	7,725	(296)	-3.8%	7,751	7,787	6,998	7,349	7,415	7,274						
3 LANGLEY	912	980	(67)	-6.9%	944	933	875	902	896	925						
3 WEST GRAY	707	671	36	5.4%	732	723	678	699	694	717						
4 BEECHNUT	4,495	4,033	463	11.5%	4,547	4,669	4,378	4,508	4,485	4,387						
5 KASHMERE	1,667	1,760	(93)	-5.3%	1,807	1,783	1,541	1,633	1,634	1,602						
5 SOUTHMORE	2,322	2,465	(143)	-5.8%	2,518	2,484	2,147	2,276	2,276	2,232						
6 JENSEN	1,575	1,579	(4)	-0.3%	1,576	1,653	1,489	1,570	1,562	1,599						
6 TANGLEWOOD	787	882	(95)	-10.8%	788	827	745	785	781	799						
8 SOUTH MAIN	2,892	2,670	223	8.4%	2,894	3,046	2,721	2,873	2,941	2,880						
9 NORTH MAIN	877	922	(45)	-4.9%	887	951	829	879	880	833						
9 GULFTON	1,435	1,312	123	9.4%	1,452	1,557	1,357	1,440	1,440	1,363						
10 WILLOWBEND	1,214	1,051	163	15.5%	1,157	1,260	1,159	1,234	1,263	1,210						
11 ALMEDA	1,423	1,500	(77)	-5.2%	1,599	1,553	1,338	1,362	1,373	1,311						
11 NANCE	821	837	(16)	-1.9%	923	896	772	786	793	757						
14 HIRAM CLARKE	2,365	2,370	(5)	-0.2%	2,318	2,450	2,241	2,361	2,381	2,441						
15 FULTON	1,863	1,841	23	1.2%	1,920	1,970	1,833	1,835	1,699	1,924						
18 KIRBY	816	766	50	6.5%	857	826	697	750	774	992						
19 WILCREST	1,185	1,213	(28)	-2.3%	1,274	1,316	1,132	1,159	1,147	1,084						
20 CANAL	1,627	1,699	(72)	-4.2%	1,713	1,656	1,502	1,544	1,604	1,745						
20 LONG POINT	2,187	2,151	36	1.7%	2,302	2,225	2,018	2,075	2,155	2,345						
23 CROSSTIMBERS	2,021	1,864	157	8.4%	2,107	2,146	1,860	2,082	2,036	1,893						
24 NORTHLINE	1,861	1,792	69	3.9%	1,861	1,934	1,826	1,833	1,801	1,913						
25 RICHMOND	5,437	5,530	(93)	-1.7%	5,624	5,694	5,188	5,411	5,386	5,317						
26 OUTER LOOP	1,919	1,889	30	1.6%	2,022	2,083	1,777	1,899	1,868	1,864						
27 INNER LOOP	2,097	2,104	(8)	-0.4%	2,184	2,253	1,947	2,082	2,036	2,078						
29 TSU/UH HIRSCH	1,323	1,511	(187)	-12.4%	1,504	1,479	1,189	1,351	1,286	1,131						
30 CLINTON	586	557	28	5.1%	627	643	537	586	573	548						
30 CULLEN	2,816	2,735	81	3.0%	3,012	3,092	2,583	2,820	2,755	2,633						
32 RENWICK	995	792	203	25.6%	973	1,049	982	995	996	972						
33 POST OAK	4,706	4,654	52	1.1%	4,541	4,804	4,656	4,729	4,660	4,845						
34 MONTROSE	586	484	102	21.0%	647	597	530	596	578	565						
35 FAIRVIEW	414	441	(27)	-6.1%	449	485	393	392	351	Discontinued						
36 KEMPWOOD	1,495	1,606	(111)	-6.9%	1,575	1,547	1,386	1,436	1,474	1,555						
36 LAWNDALE	1,549	1,526	22	1.5%	1,631	1,602	1,436	1,487	1,526	1,610						
37 EL SOL	530	588	(58)	-9.9%	638	625	562	584	525	246						
38 MANCHESTER DOCKS	51	108	(57)	-52.9%	60	52	48	44	51	51						
39 PARKER ROAD	15	23	(9)	-37.9%	15	19	14	11	14	Discontinued						
40 PECORE	2,009	1,966	43	2.2%	2,112	2,096	1,857	2,011	2,001	1,979						
40 TELEPHONE	3,070	3,115	(45)	-1.4%	3,227	3,202	2,836	3,072	3,057	3,024						
42 HOLMAN	1,678	1,722	(44)	-2.6%	1,852	1,829	1,435	1,635	1,760	1,556						
44 ACRES HOMES	3,129	3,070	59	1.9%	3,318	3,431	3,322	3,040	2,884	2,780						
45 TIDWELL	3,174	2,894	280	9.7%	3,211	3,230	3,124	3,309	3,110	3,060						
46 GESSNER	4,977	4,651	326	7.0%	5,081	5,184	4,876	4,788	4,950	4,982						
47 HILLCROFT	969	995	(27)	-2.7%	998	1,046	908	969	979	912						
48 NAVIGATION	607	694	(86)	-12.5%	707	673	621	615	571	456						
48 WEST DALLAS	612	652	(40)	-6.1%	676	644	594	589	556	Discontinued						
49 CHIMNEY ROCK	506	515	(8)	-1.6%	533	524	477	510	481	511						
50 HARRISBURG	3,662	3,587	75	2.1%	3,838	3,807	3,522	3,598	3,606	3,604						
50 HEIGHTS	2,710	2,523	187	7.4%	2,840	2,817	2,606	2,663	2,668	2,667						
52 HIRSCH	2,911	2,933	(22)	-0.8%	2,920	3,006	2,691	3,033	2,968	2,847						
52 SCOTT	5,138	5,240	(101)	-1.9%	5,154	5,306	4,751	5,355	5,240	5,025						
53 BRIAR FOREST	3,854	4,063	(209)	-5.1%	4,294	4,107	3,629	3,674	3,770	3,651						
56 AIRLINE	4,871	4,867	4	0.1%	5,305	5,405	5,157	4,644	4,539	4,174						
58 HAMMERLY	759	705	54	7.7%	790	800	710	722	742	792						
59 ALDINE MAIL	264	255	9	3.4%	269	279	262	261	249	Discontinued						
60 HARDY	288	287	1	0.3%	324	310	267	277	264	Discontinued						
60 SOUTH MacGREGOR	834	942	(108)	-11.5%	962	921	792	821	783	726						
64 LINCOLN CITY	206	250	(44)	-17.5%	248	237	230	224	205	94						
65 BISSONNET	6,027	6,117	(90)	-1.5%	6,389	6,258	5,615	6,082	5,976	5,843						
66 YALE	1,670	1,676	(7)	-0.4%	1,850	1,844	1,575	1,636	1,571	1,542						
67 DAIRY ASHFORD	812	738	73	9.9%	850	895	781	811	795	738						

	FY2012 October - March	FY2011 October - March	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
68 BRAYS BAYOU	4,116	3,888	228	5.9%	4,510	4,338	3,618	4,143	4,222	3,864						
70 MEMORIAL	537	607	(70)	-11.5%	588	595	528	574	532	404						
72 WESTVIEW	804	728	76	10.4%	797	825	828	755	802	818						
73 BELLFORT	4,988	4,509	479	10.6%	5,184	5,350	4,730	5,063	4,905	4,698						
75 ELDRIDGE	367	310	56	18.2%	378	389	339	350	365	380						
77 LIBERTY	1,657	1,640	17	1.0%	1,716	1,727	1,551	1,682	1,652	1,610						
77 MLK	3,613	3,449	164	4.8%	3,744	3,768	3,384	3,670	3,602	3,512						
78 ALABAMA	752	690	62	9.0%	774	799	670	742	771	756						
78 IRVINGTON	618	613	5	0.9%	636	656	550	610	634	621						
79 WEST LITTLE YORK	1,232	1,217	14	1.2%	1,325	1,345	1,204	1,202	1,180	1,133						
80 DOWLING	677	746	(69)	-9.2%	708	704	630	670	671	681						
80 LYONS	1,066	1,046	20	1.9%	1,113	1,107	992	1,054	1,056	1,072						
81 WESTHEIMER-SHARPSTOWN	4,889	5,049	(160)	-3.2%	4,983	5,095	4,659	4,865	4,861	4,873						
82 WESTHEIMER-WEST OAKS	6,536	6,317	219	3.5%	6,823	6,779	6,205	6,544	6,381	6,485						
83 LEE ROAD	994	935	59	6.4%	998	1,086	1,020	1,033	941	888						
85 ANTOINE	4,129	4,015	114	2.8%	4,347	4,364	4,017	4,129	4,057	3,859						
86 FM1960	3,190	2,806	384	13.7%	3,310	3,433	3,069	3,314	3,088	2,925						
87 SUNNYSIDE	2,549	2,420	129	5.3%	2,693	2,728	2,305	2,580	2,546	2,440						
88 HOBBY AIRPORT	2,290	2,053	237	11.5%	2,447	2,488	2,153	2,290	2,304	2,060						
97 SETTEGAST	262	277	(15)	-5.4%	261	278	270	262	245	256						
98 BRIARGATE	646	543	102	18.9%	748	739	573	605	628	581						
102 BUSH I.A.H EXPRESS	2,903	2,552	351	13.8%	2,965	3,070	2,917	2,968	2,780	2,720						
108 VETERANS MEMORIAL EXPRESS	2,597	2,416	181	7.5%	2,830	2,763	2,404	2,597	2,465	2,527						
131 MEMORIAL EXPRESS	1,632	1,514	118	7.8%	1,706	1,695	1,510	1,576	1,588	1,719						
132 HARWIN EXPRESS	2,182	2,197	(14)	-0.7%	2,377	2,289	1,978	2,112	2,154	2,184						
137 NORTHSHORE EXPRESS	1,995	2,084	(89)	-4.3%	2,113	2,176	1,956	2,016	1,880	1,827						
163 FONDREN EXPRESS	7,434	6,701	732	10.9%	7,348	7,829	7,092	7,709	7,479	7,145						
170 MISSOURI CITY / TMC	707	363	344	94.9%	732	730	610	721	740	709						
202 KUYKENDAHL	1,940	1,886	55	2.9%	2,074	2,036	1,623	1,998	1,958	1,954						
204 SPRING	1,321	1,323	(2)	-0.1%	1,392	1,358	1,104	1,375	1,358	1,339						
209 NORTH FREEWAY	568	524	44	8.3%	602	575	494	551	607	579						
212 SETON LAKE	639	640	(2)	-0.3%	658	664	527	671	659	651						
214 NORTHWEST STATION	2,337	2,401	(65)	-2.7%	2,440	2,414	1,929	2,495	2,423	2,318						
216 WEST LITTLE YORK - PINEMONT	649	642	7	1.1%	673	666	523	682	654	696						
217 CYPRESS	1,373	1,122	251	22.4%	1,360	1,456	1,117	1,469	1,420	1,415						
219 NORTHWEST FREEWAY	243	209	34	16.3%	246	231	236	237	257	252						
221 KINGSLAND	2,259	2,281	(22)	-0.9%	2,355	2,369	1,853	2,342	2,385	2,252						
222 GRAND PARKWAY	662	613	49	8.0%	676	664	520	700	720	694						
228 ADDICKS	1,887	1,935	(49)	-2.5%	1,975	1,916	1,566	1,989	1,947	1,929						
229 KATY FREEWAY	411	395	16	4.1%	434	406	345	398	447	438						
236 MAXEY ROAD	475	496	(20)	-4.1%	530	503	411	479	464	466						
236 SAN JACINTO / BAYTOWN	100	103	(3)	-2.7%	103	99	84	106	104	105						
244 MONROE	490	459	31	6.8%	534	514	418	488	501	485						
245 PASADENA		29	(29)	N/A												
246 BAY AREA	1,730	1,647	83	5.0%	1,911	1,781	1,346	1,738	1,791	1,815						
247 FUQUA	865	869	(3)	-0.4%	902	874	737	911	900	867						
249 GULF FREEWAY	348	334	15	4.4%	376	351	315	306	341	400						
255 KINGWOOD	992	975	17	1.7%	995	1,000	806	1,072	1,068	1,012						
256 EASTEX	854	788	66	8.3%	867	916	694	877	882	887						
257 TOWNSEN	926	912	14	1.5%	974	947	789	937	960	947						
259 EASTEX FREEWAY	264	246	18	7.2%	263	283	242	246	275	277						
261 WEST LOOP	349	383	(34)	-9.0%	443	319	253	301	376	401						
262 WESTWOOD	540	634	(94)	-14.9%	678	472	376	483	614	618						
265 WEST BELLFORT	2,221	2,533	(312)	-12.3%	2,396	2,015	2,011	2,326	2,351	2,228						
269 SOUTHWEST FREEWAY	15	15	0	0.4%	17	19	12	14	13	15						
274 WESTCHASE/GESSNER	397	457	(60)	-13.2%	455	391	308	349	441	439						
283 KUYKENDAHL/GREENWAY	353	338	15	4.3%	364	362	277	337	378	398						
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	273	250	22	9.0%	306	297	225	290	247	**Discontinued**						
292 WEST BELLFORT-WESTWOOD/TMC	490	647	(156)	-24.2%	584	491	457	526	480	402						
297 SOUTHPOINT-MONROE/TMC	953	927	26	2.8%	977	999	847	945	988	962						
298 KINGSLAND-ADDICKS-NWTC/TMC	1,158	1,103	55	5.0%	1,242	1,276	1,042	1,241	1,182	969						

	FY2012 October - March	FY2011 October - March	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
302 POLK SHUTTLE	56	44	12	26.1%	55	60	58	53	51	57						
303 WEST SHUTTLE	234	244	(10)	-4.2%	243	253	235	223	209	240						
304 KASHMERE SHUTTLE	96	32	65	204.3%	90	93	99	96	96	104						
305 HIRAM CLARKE SHUTTLE	80	85	(5)	-5.6%	80	84	75	76	78	89						
306 FALLBROOK SHUTTLE	111	82	29	34.7%	106	110	113	106	119	111						
308 NORTHWEST SHUTTLE	102	70	33	47.1%	102	101	114	99	103	96						
313 ALLEN PARKWAY	396	390	7	1.7%	422	431	343	397	389	**Discontinued**						
320 TMC WHITE	3,504	3,868	(364)	-9.4%	3,646	3,744	3,078	3,405	3,595	3,557						
321 TMC BLUE	759	937	(178)	-19.0%	812	821	710	741	746	724						
322 TMC RED	989	1,068	(79)	-7.4%	986	976	927	977	968	1,101						
352 SWINGLE SHUTTLE	196	130	66	50.5%	208	203	188	227	201	152						
402 BELLAIRE QUICKLINE	714	642	71	11.1%	724	761	660	694	730	714						
426 TMC SWIFTLINE	260	245	15	6.1%	279	276	266	278	257	206						
500 AIRPORT DIRECT		148	(148)	N/A												
TOTAL	**226,650**	**223,139**	**3,511**	**1.6%**	**237,407**	**238,800**	**212,227**	**227,080**	**225,326**	**219,060**						

NOTES

[1] METRO made significant route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 32 Renwick. The layover on the 32 Renwick was relocated and travel times were adjusted for more reliable service.

B) 36 Kempwood / 46 Gessner / 58 Hammerly. Route realignments were made to the 36 Kempwood, 46 Gessner and 58 Hammerly to simplify the routes.

C) 75 Energy Corridor / 67 Dairy Ashford. The 75 Energy Corridor and 67 Dairy Ashford were re-structured. As part of the re-structuring, the 75 Energy Corridor was renamed the 75 Eldridge Crosstown. In addition, two one-way loops on the 75 were eliminated and the route was extended to the Mission Bend P & R as well as a change in mid-day frequencies and later PM service. The re-structuring of the 67 Dairy Ashford extended the route to the Addicks P & R and improved headways.

D) 81 Westheimer - Sharpstown / 82 Westheimer - West Oaks. There was a realignment of trips from the 81 Westheimer - Sharpstown to the 82 Westheimer - West Oaks due to increased demand.

E) 87 Sunnyside. The 87 Sunnyside was extended to the HCC South Campus.

F) 352 Swingle Shuttle. Additional trips were added to the 352 Swingle Shuttle to accommodate demand.

G) 426 TMC Swiftline. Two additional earlier AM Westbound trips were added.

H) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from $15.00 to $4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

[2] METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.

B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.

C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.

D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.

[3] METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.

B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

[4] 170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.

[5] 217 Cypress. Additional trips added on November 1, 2011.

[6] METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

	FY2012 October - March	FY2011 October - March	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	1,763	1,805	(42)	-2.3%	1,834	1,704	1,777	1,688	1,848	1,727						
2 BELLAIRE	4,770	5,241	(471)	-9.0%	5,297	4,897	4,400	4,791	4,440	4,796						
3 LANGLEY	532	466	66	14.3%	530	523	555	547	519	521						
3 WEST GRAY	434	428	6	1.5%	432	426	452	446	423	425						
4 BEECHNUT	2,661	2,346	315	13.4%	2,892	2,689	2,561	2,817	2,383	2,625						
5 KASHMERE	907	836	71	8.5%	1,011	943	926	911	840	814						
5 SOUTHMORE	1,270	1,253	17	1.3%	1,414	1,319	1,296	1,274	1,175	1,139						
6 JENSEN	1,021	1,000	21	2.1%	1,088	1,054	1,033	1,033	933	987						
6 TANGLEWOOD	384	392	(8)	-2.0%	410	397	389	389	351	371						
8 SOUTH MAIN	1,417	1,375	43	3.1%	1,516	1,365	1,447	1,453	1,280	1,442						
9 NORTH MAIN	357	430	(73)	-16.9%	397	384	376	396	365	225						
9 GULFTON	642	675	(33)	-5.0%	713	691	675	711	656	405						
10 WILLOWBEND	681	668	12	1.8%	719	630	666	677	658	735						
11 ALMEDA	876	921	(45)	-4.9%	967	913	897	911	844	724						
11 NANCE	633	621	11	1.8%	698	659	648	658	609	523						
14 HIRAM CLARKE	1,415	1,427	(12)	-0.9%	1,466	1,467	1,488	1,418	1,351	1,301						
15 FULTON	1,363	1,302	61	4.7%	1,355	1,350	1,317	1,415	1,302	1,436						
18 KIRBY	276	295	(20)	-6.6%	328	305	296	267	272	186						
19 WILCREST	529	665	(136)	-20.4%	589	583	496	479	518	509						
20 CANAL	1,137	1,132	6	0.5%	1,199	1,142	1,097	1,115	1,054	1,216						
20 LONG POINT	1,378	1,310	68	5.2%	1,453	1,384	1,329	1,351	1,277	1,473						
23 CROSSTIMBERS	759	691	68	9.9%	785	660	794	803	763	749						
24 NORTHLINE	1,357	1,402	(45)	-3.2%	1,399	1,269	1,330	1,337	1,264	1,542						
25 RICHMOND	2,902	2,921	(19)	-0.6%	3,133	3,146	2,817	2,699	2,671	2,946						
26 OUTER LOOP	819	798	21	2.6%	893	736	853	772	790	868						
27 INNER LOOP	900	901	(2)	-0.2%	974	950	893	915	807	858						
29 TSU/UH HIRSCH	653	757	(104)	-13.7%	724	731	609	615	566	675						
30 CLINTON	330	346	(16)	-4.6%	350	313	323	341	315	337						
30 CULLEN	1,690	1,749	(59)	-3.4%	1,795	1,601	1,656	1,748	1,615	1,724						
32 RENWICK	619		619	N/A	605	629	559	655	644	624						
33 POST OAK	2,380	2,454	(74)	-3.0%	2,532	2,360	2,404	2,390	2,207	2,387						
36 KEMPWOOD	655	707	(52)	-7.4%	711	645	666	642	604	661						
36 LAWNDALE	773	893	(120)	-13.4%	840	762	787	758	713	781						
37 EL SOL	356	393	(37)	-9.4%	414	406	394	405	367	151						
40 PECORE	965	1,050	(85)	-8.1%	1,004	966	949	989	923	959						
40 TELEPHONE	1,656	1,695	(40)	-2.3%	1,723	1,658	1,629	1,697	1,583	1,645						
42 HOLMAN	631	709	(78)	-11.0%	704	602	624	605	626	623						
44 ACRES HOMES	2,148	2,092	55	2.6%	2,260	2,123	2,203	2,275	1,917	2,108						
45 TIDWELL	1,849	1,805	44	2.4%	1,971	1,867	1,833	1,969	1,676	1,779						
46 GESSNER	3,089	3,041	48	1.6%	3,294	2,874	3,010	3,161	3,051	3,144						
47 HILLCROFT	672	753	(81)	-10.8%	794	670	596	670	645	654						
48 NAVIGATION	301	380	(79)	-20.8%	335	349	350	320	293	160						
49 CHIMNEY ROCK	265	328	(64)	-19.4%	264	274	260	241	269	280						
50 HARRISBURG	2,410	2,360	50	2.1%	2,551	2,338	2,308	2,418	2,362	2,485						
50 HEIGHTS	1,455	1,509	(55)	-3.6%	1,539	1,411	1,393	1,459	1,425	1,499						
52 HIRSCH	1,894	2,008	(114)	-5.7%	2,073	1,900	1,960	1,905	1,817	1,711						
52 SCOTT	2,953	3,217	(264)	-8.2%	3,231	2,962	3,055	2,970	2,833	2,668						
53 BRIAR FOREST	1,500	1,762	(261)	-14.8%	1,617	1,567	1,518	1,284	1,426	1,592						
56 AIRLINE	4,013	3,783	230	6.1%	4,181	4,006	3,943	4,088	3,787	4,072						
58 HAMMERLY	407	439	(32)	-7.3%	496	389	436	429	393	297						
60 SOUTH MacGREGOR	473	509	(35)	-6.9%	543	530	519	416	441	390						
65 BISSONNET	3,192	3,538	(347)	-9.8%	3,444	3,330	3,079	3,064	3,064	3,171						
66 YALE	1,363	1,374	(11)	-0.8%	1,478	1,387	1,368	1,371	1,218	1,358						
68 BRAYS BAYOU	1,628	1,665	(37)	-2.2%	1,861	1,705	1,436	1,603	1,575	1,588						
72 WESTVIEW	510	500	10	2.0%	521	522	527	509	515	468						
73 BELLFORT	2,719	2,734	(15)	-0.6%	2,945	2,644	2,629	2,785	2,493	2,818						
77 LIBERTY	1,003	995	7	0.7%	996	1,027	997	1,075	980	942						
77 MLK	1,784	1,786	(1)	-0.1%	1,772	1,827	1,775	1,913	1,744	1,676						
78 IRVINGTON	458	469	(11)	-2.3%	516	457	498	500	448	328						
79 WEST LITTLE YORK	739	764	(24)	-3.2%	820	675	720	779	704	736						

	FY2012 October - March	FY2011 October - March	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
80 DOWLING	400	434	(34)	-7.8%	412	408	407	392	397	387						
80 LYONS	770	840	(70)	-8.3%	792	784	783	753	763	743						
81 WESTHEIMER-SHARPSTOWN	3,006	3,148	(142)	-4.5%	3,242	3,016	3,042	2,836	2,916	2,985						
82 WESTHEIMER-WEST OAKS	4,726	4,826	(100)	-2.1%	5,020	4,884	4,592	4,647	4,387	4,824						
83 LEE ROAD	640	611	29	4.8%	649	665	685	628	584	628						
85 ANTOINE	2,275	2,217	57	2.6%	2,364	2,301	2,274	2,356	2,165	2,187						
86 FM1960	1,962	1,712	250	14.6%	2,016	1,945	2,055	2,035	1,912	1,808						
87 SUNNYSIDE	1,087	1,003	83	8.3%	1,173	1,095	1,073	1,063	1,068	1,050						
88 HOBBY AIRPORT	1,418	1,353	64	4.8%	1,423	1,359	1,437	1,431	1,403	1,455						
98 BRIARGATE	228	225	2	1.0%	242	247	236	237	241	164						
102 BUSH I.A.H EXPRESS	1,869	1,675	194	11.6%	1,979	1,958	1,975	1,849	1,746	1,708						
131 MEMORIAL EXPRESS	629	629	1	0.1%	630	657	669	600	591	631						
132 HARWIN EXPRESS	577	663	(85)	-12.8%	643	596	556	549	560	560						
137 NORTHSHORE EXPRESS	1,093	1,040	53	5.1%	1,171	1,072	1,089	1,212	880	1,134						
163 FONDREN EXPRESS	3,934	4,192	(258)	-6.1%	4,019	3,820	3,918	3,933	3,984	3,930						
302 POLK SHUTTLE	60	45	15	33.5%	91	67	56	30	48	66						
303 WEST SHUTTLE	111	86	26	29.9%	118	105	116	103	119	108						
308 NORTHWEST SHUTTLE	164	115	49	42.2%	150	167	139	169	192	165						
500 AIRPORT DIRECT		106	(106)	N/A												
TOTAL	**103,665**	**104,789**	**(1,124)**	**-1.1%**	**110,527**	**104,240**	**102,924**	**104,143**	**98,587**	**101,566**						

NOTES

[1] METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additonal weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from $15.00 to $4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

[2] METRO made route changes with June service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 25 minutes.

B) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

[3] METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

[4] METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

MARCH 2012 (FY2012) - Average Sunday - By Bus Route

	FY2012 October - March	FY2011 October - March	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	1,107	1,139	(32)	-2.8%	1,164	1,144	988	1,128	1,115	1,100						
2 BELLAIRE	3,012	3,205	(193)	-6.0%	3,239	3,111	2,686	2,991	3,019	3,026						
3 LANGLEY	385	380	5	1.2%	365	406	381	391	354	411						
3 WEST GRAY	279	237	42	17.9%	265	295	277	284	257	298						
4 BEECHNUT	1,824	1,716	108	6.3%	1,801	2,062	1,588	1,901	1,736	1,857						
5 KASHMERE	697	655	42	6.4%	764	737	681	694	632	672						
5 SOUTHMORE	872	896	(23)	-2.6%	956	923	853	869	792	841						
6 JENSEN	818	893	(74)	-8.3%	902	972	826	894	735	581						
8 SOUTH MAIN	769	747	22	2.9%	798	820	672	794	756	774						
9 NORTH MAIN	353	433	(80)	-18.4%	385	397	388	388	344	217						
10 WILLOWBEND	371	359	12	3.3%	422	392	306	312	395	400						
11 ALMEDA	432	410	22	5.4%	490	454	480	384	373	409						
11 NANCE	241	271	(30)	-11.2%	273	253	268	214	208	228						
14 HIRAM CLARKE	1,018	994	24	2.5%	1,060	1,160	909	982	961	1,039						
15 FULTON	895	891	4	0.4%	957	918	915	829	873	879						
20 CANAL	975	951	24	2.5%	996	1,059	836	956	930	1,076						
20 LONG POINT	1,115	1,129	(14)	-1.3%	1,138	1,210	956	1,092	1,062	1,230						
23 CROSSTIMBERS	460	418	42	10.0%	466	440	428	453	505	467						
24 NORTHLINE	1,044	1,080	(37)	-3.4%	1,022	1,060	991	1,010	1,076	1,102						
25 RICHMOND	1,632	1,732	(100)	-5.8%	1,681	1,880	1,359	1,679	1,579	1,613						
26 OUTER LOOP	446	462	(17)	-3.6%	468	518	379	423	427	461						
27 INNER LOOP	530	520	11	2.0%	571	583	420	512	514	580						
30 CLINTON	327	338	(11)	-3.3%	345	358	306	326	316	313						
30 CULLEN	1,317	1,278	40	3.1%	1,387	1,441	1,233	1,312	1,271	1,260						
33 POST OAK	1,695	1,675	20	1.2%	1,824	1,812	1,493	1,750	1,535	1,757						
36 LAWNDALE	603	632	(29)	-4.6%	629	661	527	611	556	637						
37 EL SOL	330	363	(33)	-9.0%	374	423	343	374	295	170						
40 PECORE	663	617	46	7.5%	699	661	612	650	652	705						
40 TELEPHONE	1,315	1,371	(56)	-4.1%	1,386	1,311	1,213	1,289	1,293	1,398						
42 HOLMAN	224	244	(21)	-8.4%	265	260	242	240	197	138						
44 ACRES HOMES	1,498	1,384	114	8.2%	1,522	1,551	1,423	1,569	1,400	1,522						
45 TIDWELL	1,255	1,166	89	7.6%	1,364	1,347	1,099	1,307	1,158	1,256						
46 GESSNER	1,810	1,692	118	7.0%	1,805	2,035	1,638	1,759	1,786	1,837						
47 HILLCROFT	385	396	(11)	-2.9%	367	408	356	374	370	431						
48 NAVIGATION	210	236	(27)	-11.3%	247	250	233	219	187	123						
50 HARRISBURG	1,632	1,548	84	5.4%	1,725	1,763	1,459	1,622	1,552	1,670						
50 HEIGHTS	936	922	14	1.5%	989	1,011	837	931	890	958						
52 HIRSCH	1,289	1,279	10	0.8%	1,361	1,416	1,128	1,304	1,282	1,241						
52 SCOTT	2,025	2,018	7	0.3%	2,138	2,225	1,773	2,049	2,014	1,949						
53 BRIAR FOREST	1,105	1,230	(125)	-10.2%	1,229	1,264	893	1,005	1,134	1,108						
56 AIRLINE	3,484	3,476	9	0.2%	3,416	3,550	3,328	3,689	3,345	3,579						
60 SOUTH MacGREGOR	290	304	(14)	-4.5%	314	327	256	279	298	265						
65 BISSONNET	2,127	2,335	(208)	-8.9%	2,237	2,556	1,515	2,054	2,252	2,151						
66 YALE	832	811	21	2.6%	915	922	721	804	748	880						
68 BRAYS BAYOU	1,052	963	88	9.2%	1,152	1,145	969	985	1,074	985						
72 WESTVIEW	386	365	21	5.9%	387	402	338	386	377	426						
73 BELLFORT	1,430	1,279	151	11.8%	1,499	1,545	1,375	1,389	1,279	1,494						
77 LIBERTY	728	757	(29)	-3.8%	733	784	692	733	647	778						
77 MLK	1,149	1,090	60	5.5%	1,157	1,238	1,093	1,158	1,022	1,229						
78 IRVINGTON	289	300	(10)	-3.5%	314	335	280	304	263	240						
80 DOWLING	258	302	(44)	-14.6%	295	270	216	249	249	268						
80 LYONS	552	530	22	4.2%	631	578	463	533	534	575						
81 WESTHEIMER-SHARPSTOWN	1,999	2,170	(171)	-7.9%	2,097	2,180	1,803	1,897	1,949	2,070						
82 WESTHEIMER-WEST OAKS	3,236	3,298	(62)	-1.9%	3,340	3,687	2,842	3,106	3,078	3,366						
83 LEE ROAD	406	410	(3)	-0.8%	425	478	435	451	380	270						
85 ANTOINE	1,633	1,598	35	2.2%	1,713	1,796	1,488	1,629	1,568	1,602						
86 FM1960	1,298	1,130	168	14.9%	1,380	1,406	997	1,372	1,285	1,346						
87 SUNNYSIDE	654	650	5	0.7%	701	703	588	622	630	681						
102 BUSH I.A.H EXPRESS	1,570	1,359	211	15.5%	1,670	1,758	1,461	1,573	1,428	1,529						
137 NORTHSHORE EXPRESS	692	603	89	14.8%	728	761	599	698	663	704						
163 FONDREN EXPRESS	2,806	2,840	(34)	-1.2%	2,884	2,908	2,611	2,810	2,696	2,925						
302 POLK SHUTTLE	60	37	22	60.2%	61	91	56	52	43	56						
303 WEST SHUTTLE	91	100	(8)	-8.5%	79	81	108	103	88	88						
308 NORTHWEST SHUTTLE	88	64	24	37.8%	82	82	92	85	90	95						
500 AIRPORT DIRECT		121	(121)	N/A												
TOTAL	**65,006**	**64,798**	**208**	**0.3%**	**68,047**	**70,577**	**58,725**	**64,830**	**62,519**	**65,337**						

NOTES

[1] METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additonal weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from $15.00 to $4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

[2] METRO made route changes with June 2011 service change effective June 5, 2011 (FY2011).

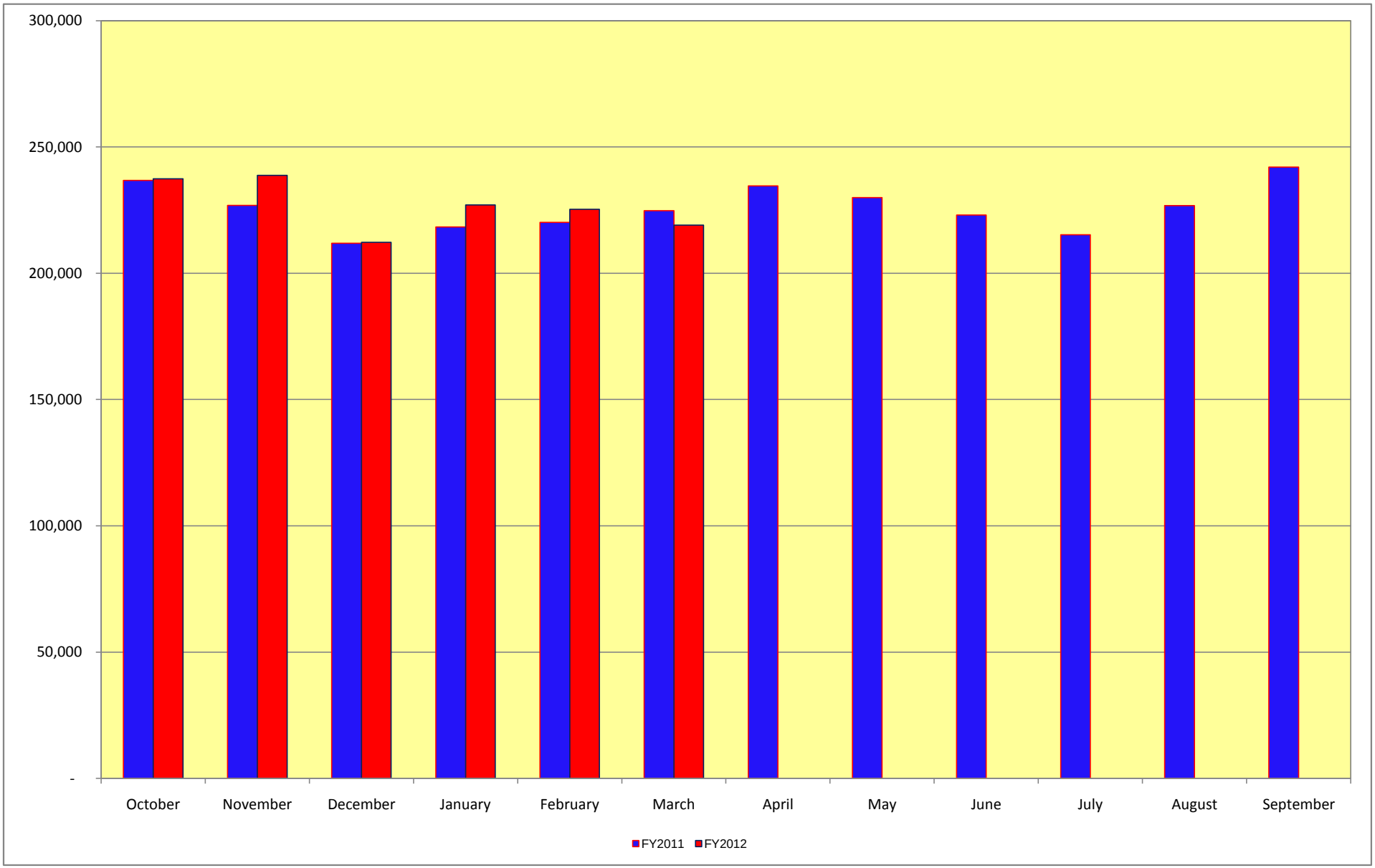
A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 30 minutes.

[3] METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

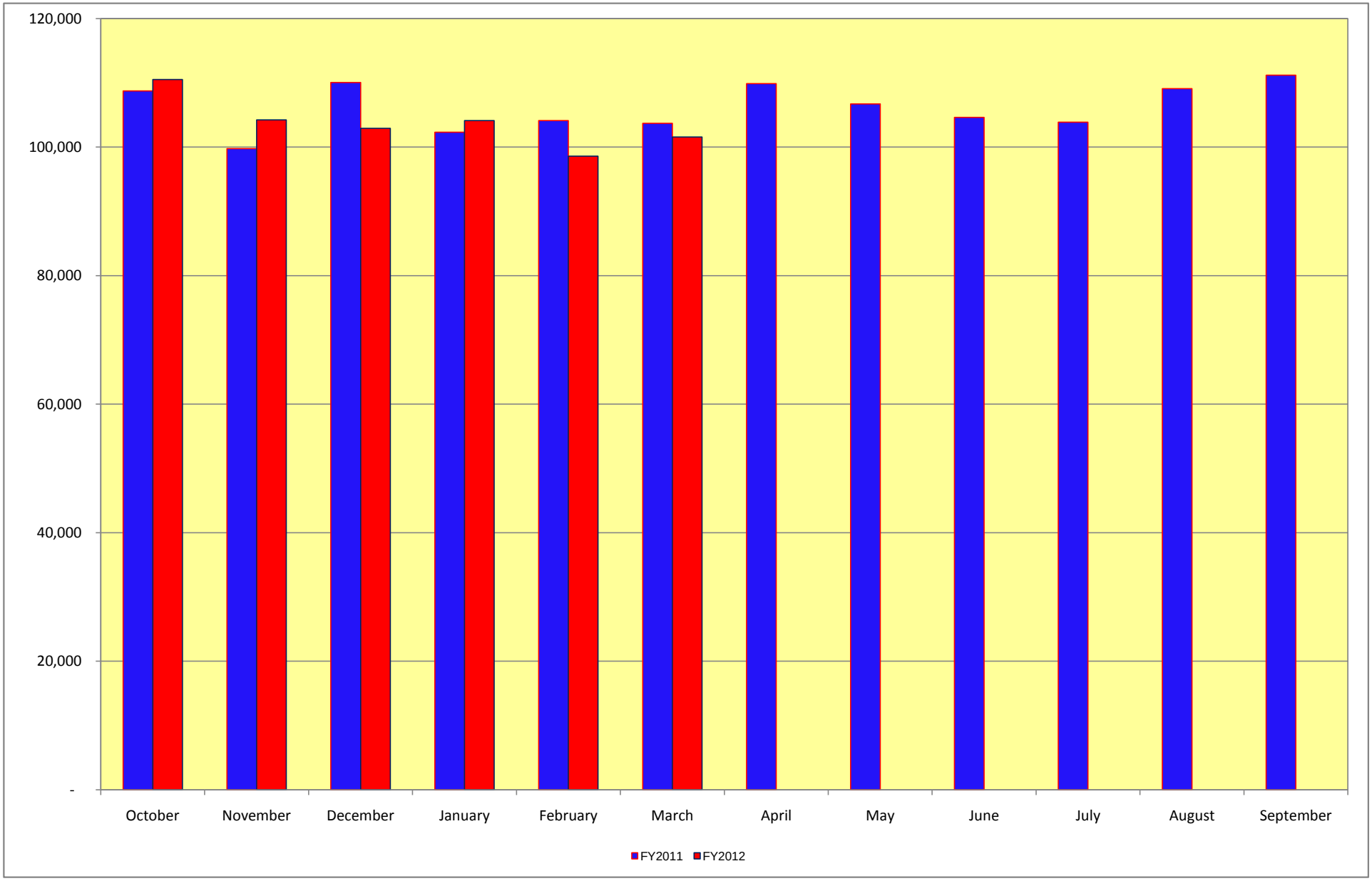
A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

[4] METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

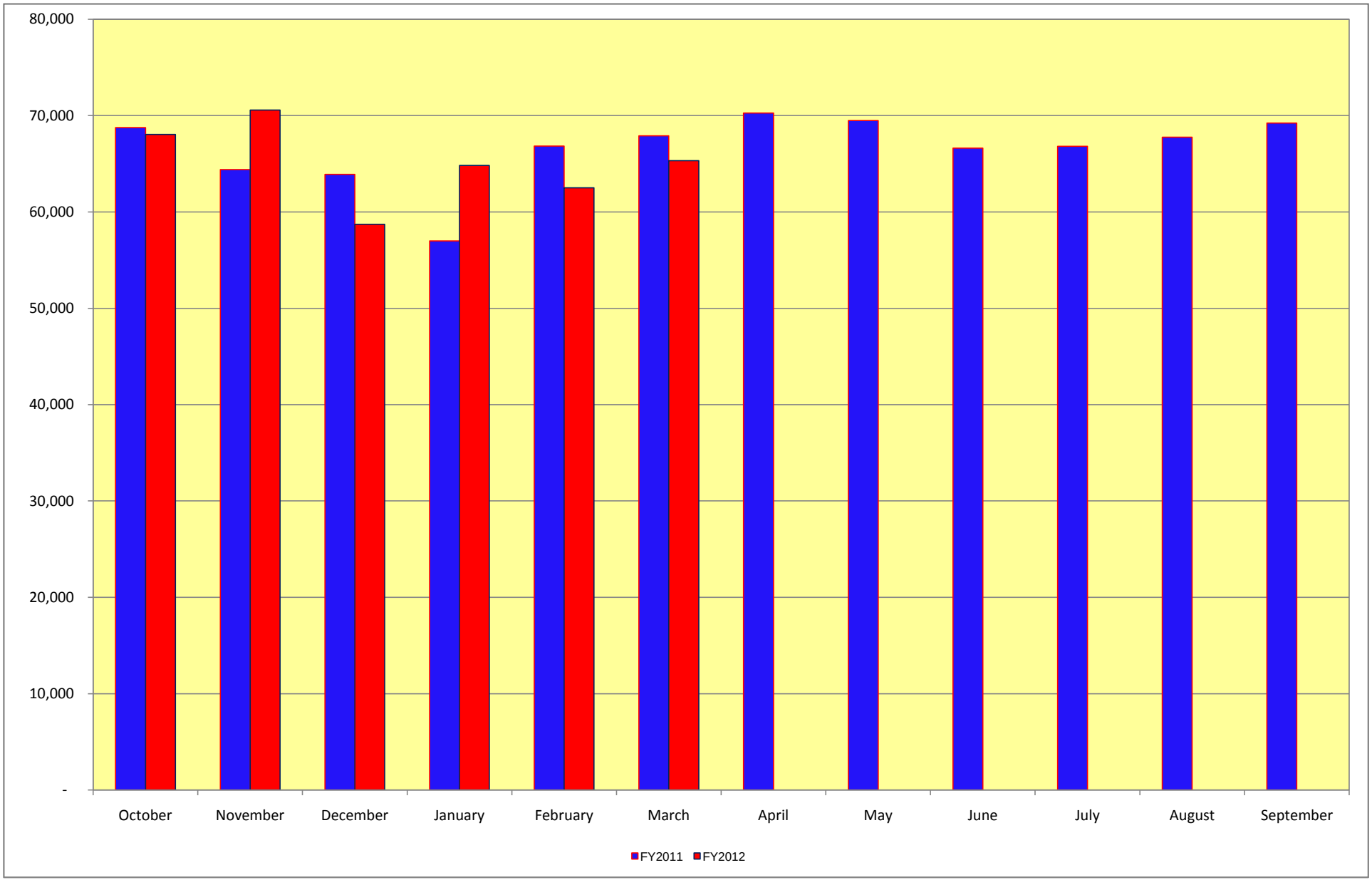
AVERAGE WEEKDAY BOARDINGS - METROBus



AVERAGE SATURDAY BOARDINGS - METROBus



AVERAGE SUNDAY BOARDINGS - METROBus



	FY2012 October - March	FY2011 October - March	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	1,971	1,790	181	10.1%	2,019	2,026	1,756	1,987	1,987	2,053						
RELIANT PARK	975	862	113	13.1%	976	1,036	756	1,023	991	1,067						
SMITH LANDS	2,908	2,739	169	6.2%	3,025	2,986	2,580	2,978	2,861	3,018						
TMC TC	3,296	3,033	263	8.7%	3,498	3,411	2,794	3,285	3,415	3,374						
DRYDEN	4,609	4,519	90	2.0%	4,782	4,679	4,167	4,671	4,567	4,789						
HERMANN HOSPITAL / ZOO	2,928	2,689	239	8.9%	3,039	2,992	2,495	2,996	2,957	3,089						
HERMANN PARK / RICE UNIV	439	420	19	4.6%	479	442	352	408	435	517						
MUSEUM DISTRICT	1,059	975	84	8.7%	1,149	1,033	940	1,045	1,066	1,121						
WHEELER	3,061	2,928	133	4.5%	3,198	3,174	2,786	3,067	2,985	3,156						
HCC / ENSEMBLE	2,191	2,096	95	4.5%	2,374	2,224	1,703	2,148	2,321	2,374						
McGOWEN	1,208	1,206	2	0.2%	1,269	1,207	1,101	1,240	1,172	1,260						
DOWNTOWN TC	2,930	2,809	121	4.3%	3,084	2,975	2,625	2,990	2,954	2,953						
BELL	853	702	151	21.6%	740	724	770	1,014	984	885						
MAIN STREET SQUARE	3,677	3,568	109	3.1%	4,059	3,902	3,331	3,440	3,497	3,835						
PRESTON	3,083	2,513	570	22.7%	3,258	3,131	2,705	3,070	3,074	3,260						
UH - DOWNTOWN	1,529	1,829	(300)	-16.4%	1,690	1,623	1,121	1,453	1,615	1,672						
TOTAL	**36,717**	**34,678**	**2,040**	**5.9%**	**38,640**	**37,563**	**31,982**	**36,816**	**36,881**	**38,423**						

LEGEND

[1] METRORail stations are shown from south to north.

[2] The complete names of stations shown above with abbreviations or acronymns are:

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

Downtown TC = Downtown Transit Center

UH - Downtown = University of Houston - Downtown

	FY2012 October - March	FY2011 October - March	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	957	794	162	20.4%	929	921	779	1,187	933	990						
RELIANT PARK	780	687	92	13.4%	634	763	555	1,392	761	572						
SMITH LANDS	282	253	29	11.6%	281	275	235	312	257	332						
TMC TC	1,264	1,114	150	13.4%	1,300	1,229	1,248	1,278	1,282	1,246						
DRYDEN	819	731	88	12.1%	837	827	776	869	735	872						
HERMANN HOSPITAL / ZOO	842	689	153	22.2%	867	808	717	883	804	972						
HERMANN PARK / RICE UNIV	468	399	70	17.5%	481	444	278	487	399	721						
MUSEUM DISTRICT	543	440	103	23.4%	494	586	446	572	489	671						
WHEELER	1,744	1,558	186	11.9%	1,751	1,741	1,639	1,731	1,707	1,898						
HCC / ENSEMBLE	781	710	71	10.0%	759	750	720	857	762	837						
McGOWEN	580	530	50	9.5%	554	578	515	614	560	662						
DOWNTOWN TC	1,404	1,225	179	14.6%	1,396	1,298	1,355	1,432	1,471	1,471						
BELL	455	317	138	43.4%	331	252	296	533	767	550						
MAIN STREET SQUARE	1,797	1,711	85	5.0%	2,024	1,872	1,665	1,769	1,413	2,038						
PRESTON	1,280	976	304	31.2%	1,301	1,317	1,216	1,286	1,265	1,295						
UH - DOWNTOWN	468	536	(67)	-12.6%	434	472	405	461	421	617						
TOTAL	**14,463**	**12,670**	**1,794**	**14.2%**	**14,370**	**14,133**	**12,844**	**15,663**	**14,026**	**15,744**						

LEGEND

1 METRORail stations are shown from south to north.

2 The complete names of stations shown above with abbreviations or acronymns are:

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

Downtown TC = Downtown Transit Center

UH - Downtown = University of Houston - Downtown

NOTES

[1] METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9 , 2011 and January 22 - 23, 2011; September 24 - 25, 2011.

[2] METRORail service was shut down for Texas Children's Hospital construction on Saturday, October 22, 2011.

	FY2012 October - March	FY2011 October - March	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	692	569	123	21.7%	594	771	635	681	688	785						
RELIANT PARK	472	381	92	24.1%	330	760	378	490	515	360						
SMITH LANDS	242	154	88	57.4%	186	221	179	451	187	232						
TMC TC	888	820	68	8.2%	914	986	917	684	839	987						
DRYDEN	632	552	80	14.4%	596	614	607	730	538	706						
HERMANN HOSPITAL / ZOO	600	525	75	14.3%	610	548	526	602	530	786						
HERMANN PARK / RICE UNIV	300	253	47	18.6%	290	247	199	291	230	541						
MUSEUM DISTRICT	403	319	84	26.4%	414	395	354	365	365	523						
WHEELER	1,134	990	145	14.6%	1,063	1,129	1,132	1,104	1,055	1,324						
HCC / ENSEMBLE	563	475	87	18.3%	493	556	573	525	553	675						
McGOWEN	365	319	46	14.6%	326	346	352	401	363	402						
DOWNTOWN TC	1,065	967	98	10.1%	1,080	1,061	1,017	1,047	995	1,191						
BELL	253	211	41	19.6%	199	243	267	197	325	285						
MAIN STREET SQUARE	1,183	1,041	142	13.6%	1,206	1,163	1,264	1,151	1,002	1,311						
PRESTON	908	693	215	31.0%	871	891	829	903	845	1,107						
UH - DOWNTOWN	304	349	(45)	-12.9%	261	287	296	270	322	390						
TOTAL	**10,003**	**8,618**	**1,386**	**16.1%**	**9,430**	**10,219**	**9,525**	**9,890**	**9,352**	**11,605**						

LEGEND

1 METRORail stations are shown from south to north.

2 The complete names of stations shown above with abbreviations or acronymns are:

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

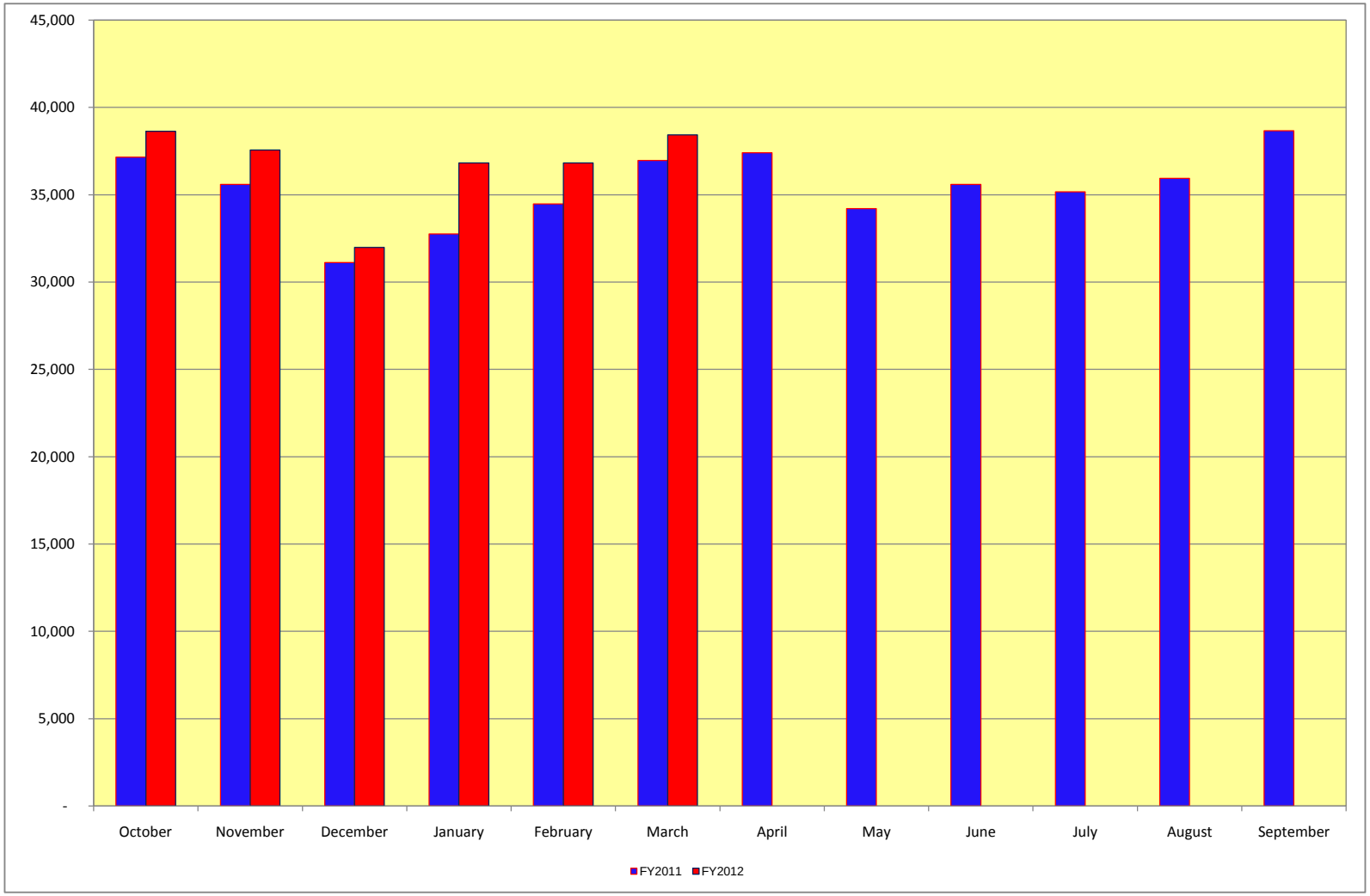
Downtown TC = Downtown Transit Center

UH - Downtown = University of Houston - Downtown

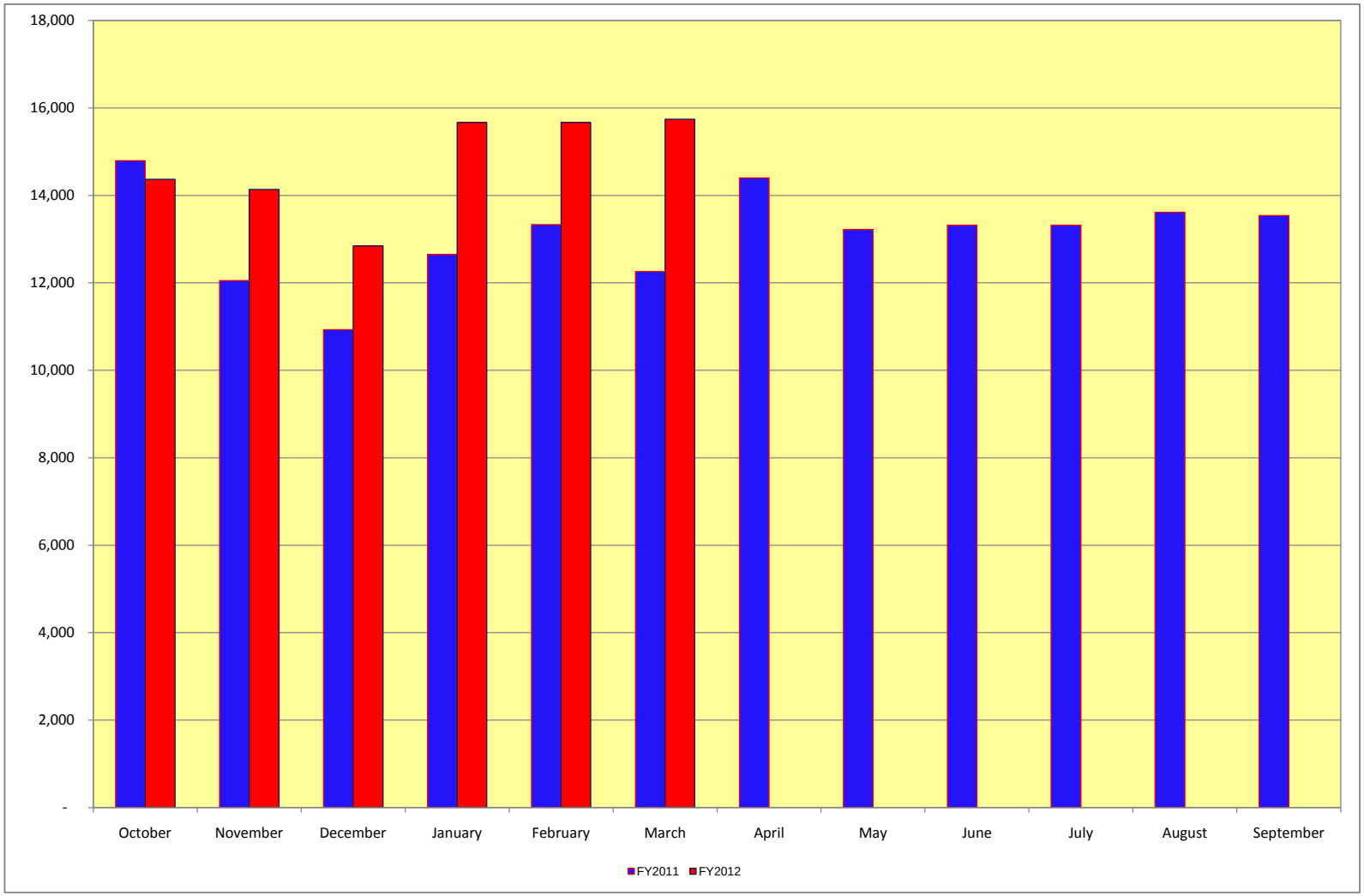
NOTES

[1] METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9 , 2011 and January 22 - 23, 2011; September 24 - 25, 2011.

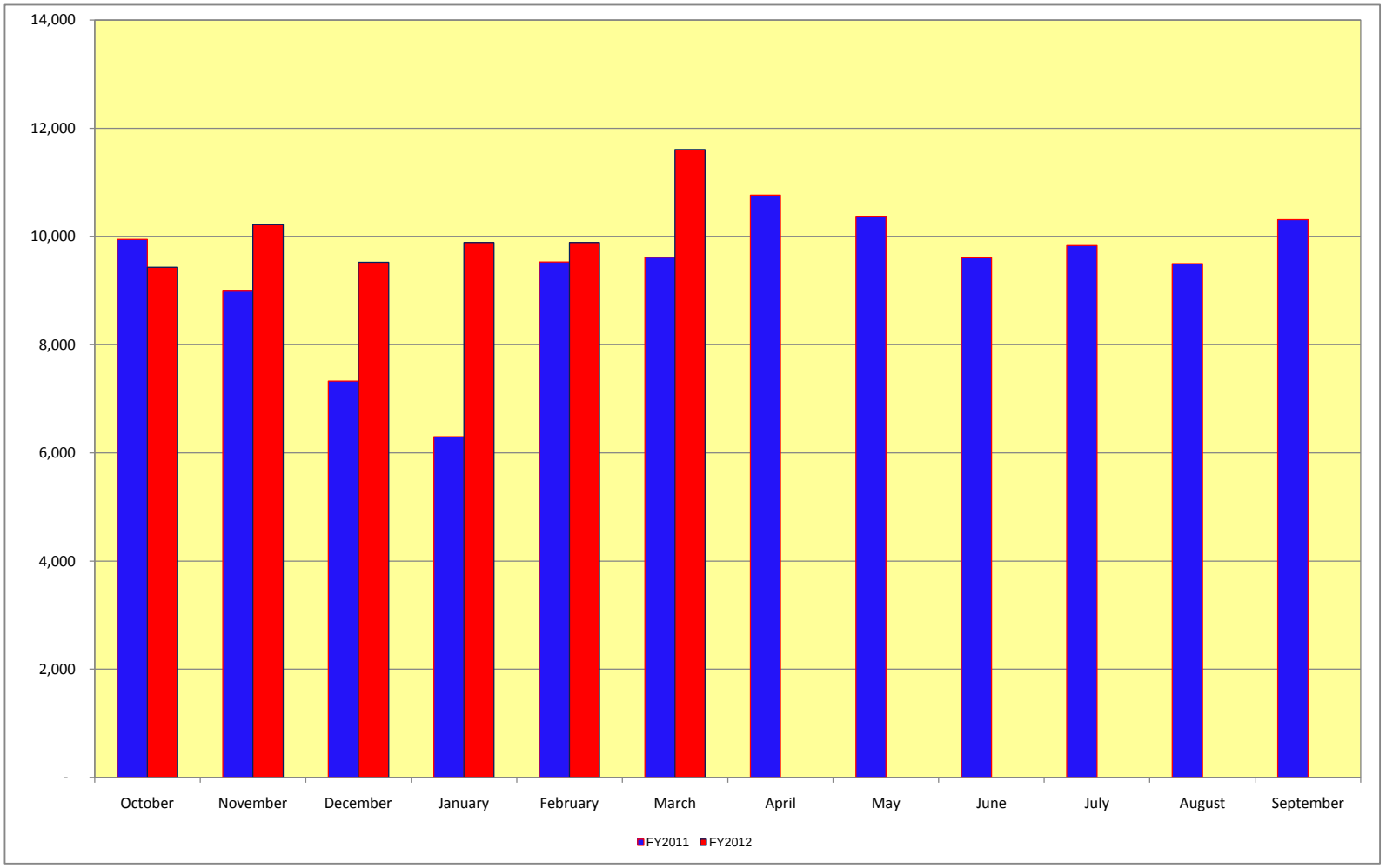
AVERAGE WEEKDAY BOARDINGS - METRORail



AVERAGE SATURDAY BOARDINGS - METRORail



AVERAGE SUNDAY BOARDINGS - METRORail



How can I evaluate the ridership (demand) and the service resources supplied to each route (supply)?

METRO uses four indicators in its comparative / route ranking model. The four indicators are:
1) Passenger Boardings per Revenue Mile;
2) Passenger Boardings per Revenue Hour;
3) Total Subsidy per Passenger Boarding; and
4) Operating Ratio.

These four factors provide a balanced weighting between effectiveness measures (the first two factors), and efficiency measures (the last two factors). By using the two effectiveness indicators, the reader can compare the effectiveness of multiple bus routes. (NOTE: With only 1 rail line, there is no opportunity to compare effectiveness with other rail lines in METRO's system at this time.)

The indicator passenger boardings per revenue mile is calculated by dividing the number of average daily passenger boardings by route by the daily number of revenue miles of service supplied on that route. The indicator passenger boardings per revenue hour is calculated by dividing the number of average daily passenger boardings by the daily number of revenue hours of service supplied on that route.

The indicators are presented in two different formats on the following pages. The first format for presentation is by route number order. Route number format allows the reader to look at the performance on one or more routes of interest. The second format for presentation is by indicator performance, highest to lowest. For ease of viewing, an additional visual presentation format has been added. Routes with indicators in the first (best) quartile are shown in white, while those in the second (next-best) quartile are shown in gray, those in the third quartile are shown in pink, and those in the fourth (worst) quartile are shown in purple.

Additionally, the report includes charts showing the performance of the ten best and ten worst routes by indicator along with the average performance.

NOTE: The service levels used for these calculations are the current service levels, while the ridership used are year-to-date. The indicators on routes which had additional service added in February 2012 will be lower than expected as the anticipated ridership growth associated with this additional service has not yet occurred. The converse will also be true.

BOARDINGS PER REVENUE HOUR - Year-To-Date

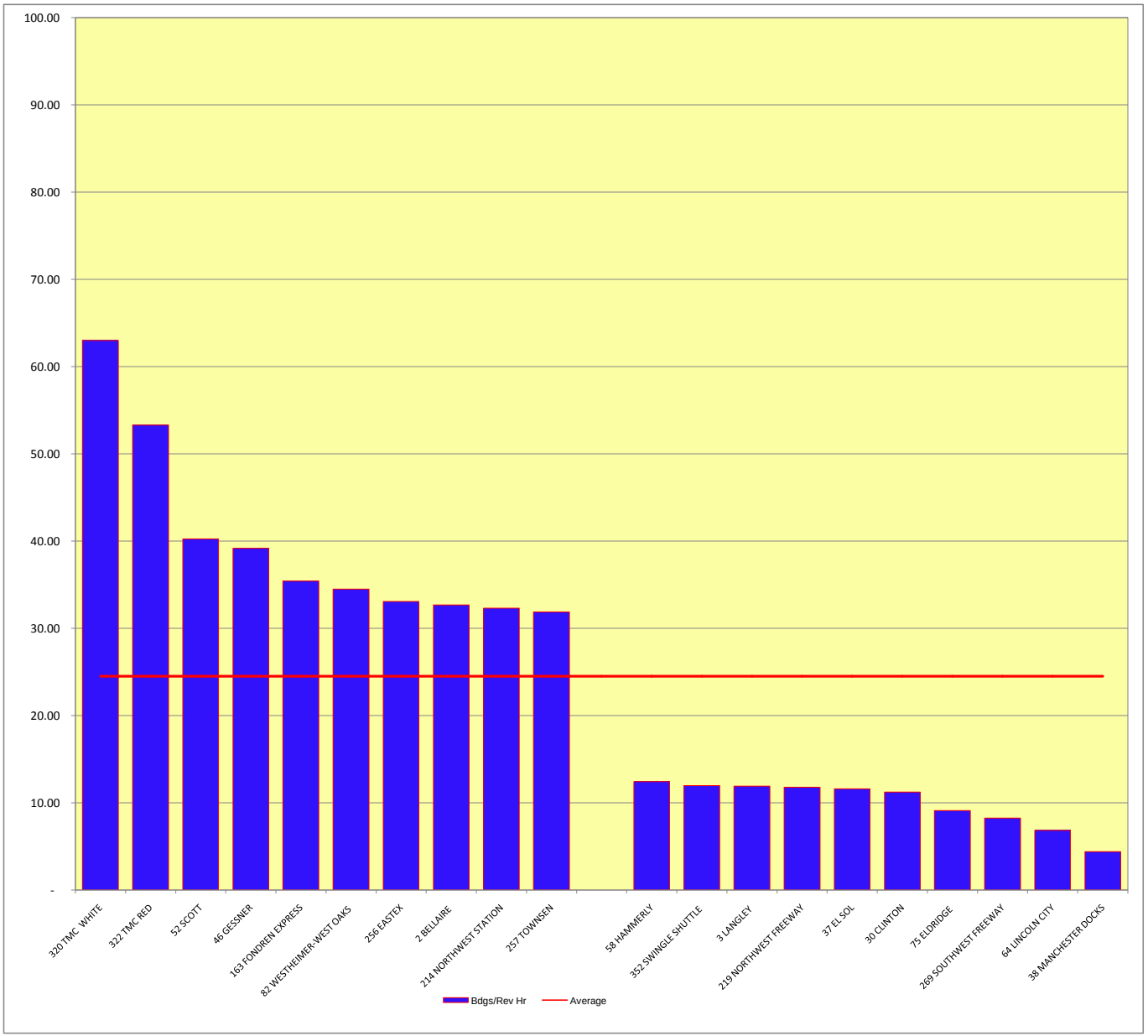
SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	22.26
2 BELLAIRE	32.69
3 LANGLEY	11.93
3 WEST GRAY	19.85
4 BEECHNUT	29.31
5 KASHMERE	16.47
5 SOUTHMORE	23.00
6 JENSEN	18.90
6 TANGLEWOOD	15.18
8 SOUTH MAIN	26.83
9 NORTH MAIN	14.28
9 GULFTON	21.17
10 WILLOWBEND	23.14
11 ALMEDA	26.76
11 NANCE	17.42
14 HIRAM CLARKE	22.92
15 FULTON	20.38
18 KIRBY	15.85
19 WILCREST	22.59
20 CANAL	22.68
20 LONG POINT	23.42
23 CROSSTIMBERS	29.12
24 NORTHLINE	22.52
25 RICHMOND	27.93
26 OUTER LOOP	19.97
27 INNER LOOP	21.37
29 TSU/UH HIRSCH	17.04
30 CLINTON	11.25
30 CULLEN	29.74
32 RENWICK	20.49
33 POST OAK	27.87
34 MONTROSE	15.35
36 KEMPWOOD	20.71
36 LAWNDALE	20.17
37 EL SOL	11.61
38 MANCHESTER DOCKS	4.41
40 PECORE	19.94
40 TELEPHONE	25.06
42 HOLMAN	19.95
44 ACRES HOMES	24.09
45 TIDWELL	31.82
46 GESSNER	39.19
47 HILLCROFT	24.84
48 NAVIGATION	12.79
49 CHIMNEY ROCK	13.95
50 HARRISBURG	24.85
50 HEIGHTS	19.02
52 HIRSCH	16.91
52 SCOTT	40.27
53 BRIAR FOREST	21.64
56 AIRLINE	29.50
58 HAMMERLY	12.44
60 SOUTH MacGREGOR	15.21
64 LINCOLN CITY	6.84
65 BISSONNET	31.52
66 YALE	15.03
67 DAIRY ASHFORD	25.34
68 BRAYS BAYOU	24.90
70 MEMORIAL	20.58
72 WESTVIEW	18.75
73 BELLFORT	27.22
75 ELDRIDGE	9.13
77 LIBERTY	14.85
77 MLK	25.23
78 ALABAMA	25.55
78 IRVINGTON	12.95
79 WEST LITTLE YORK	22.20
80 DOWLING	16.48
80 LYONS	21.99
81 WESTHEIMER-SHARPSTOWN	27.97
82 WESTHEIMER-WEST OAKS	34.51
83 LEE ROAD	23.88
85 ANTOINE	25.44
86 FM 1960	27.19
87 SUNNYSIDE	27.72
88 HOBBY AIRPORT	22.74
97 SETTEGAST	16.49
98 BRIARGATE	13.50
102 BUSH I.A.H EXPRESS	26.00
108 VETERANS MEMORIAL EXPRESS	26.19
131 MEMORIAL EXPRESS	17.73
132 HARWIN EXPRESS	20.76
137 NORTHSHORE EXPRESS	22.29
163 FONDREN EXPRESS	35.42
170 MISSOURI CITY / TMC	21.64
202 KUYKENDAHL	30.78
204 SPRING	31.30
209 NORTH FREEWAY	19.73
212 SETON LAKE	21.65
214 NORTHWEST STATION	32.32
216 WEST LITTLE YORK - PINEMONT	20.52
217 CYPRESS	27.28
219 NORTHWEST FREEWAY	11.80
221 KINGSLAND	29.80
222 GRAND PARKWAY	21.67
228 ADDICKS	29.02
229 KATY FREEWAY	15.60
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	23.50
244 MONROE	19.82
246 BAY AREA	28.94
247 FUQUA	30.07
249 GULF FREEWAY	12.65
255 KINGWOOD	22.59
256 EASTEX	33.08
257 TOWNSEN	31.89
259 EASTEX FREEWAY	12.45
261 WEST LOOP	16.72
262 WESTWOOD	16.61
265 WEST BELLFORT	30.84
269 SOUTHWEST FREEWAY	8.25
274 WESTCHASE - GESSNER	15.59
283 KUYKENDAHL/GREENWAY	17.02
292 WEST BELLFORT-WESTWOOD/TMC	12.89
297 SOUTH POINT-MONROE/TMC	26.51
298 KINGSLAND-ADDICKS-NWTC/TMC	22.29
320 TMC WHITE	62.99
321 TMC BLUE	20.81
322 TMC RED	53.32
352 SWINGLE SHUTTLE	11.99
402 BELLAIRE QUICKLINE	20.09
426 TMC SWIFTLINE	13.14

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour
320 TMC WHITE	62.99
322 TMC RED	53.32
52 SCOTT	40.27
46 GESSNER	39.19
163 FONDREN EXPRESS	35.42
82 WESTHEIMER-WEST OAKS	34.51
256 EASTEX	33.08
2 BELLAIRE	32.69
214 NORTHWEST STATION	32.32
257 TOWNSEN	31.89
45 TIDWELL	31.82
65 BISSONNET	31.52
204 SPRING	31.30
265 WEST BELLFORT	30.84
202 KUYKENDAHL	30.78
247 FUQUA	30.07
221 KINGSLAND	29.80
30 CULLEN	29.74
56 AIRLINE	29.50
4 BEECHNUT	29.31
23 CROSSTIMBERS	29.12
228 ADDICKS	29.02
246 BAY AREA	28.94
81 WESTHEIMER-SHARPSTOWN	27.97
25 RICHMOND	27.93
33 POST OAK	27.87
87 SUNNYSIDE	27.72
217 CYPRESS	27.28
73 BELLFORT	27.22
86 FM 1960	27.19
8 SOUTH MAIN	26.83
11 ALMEDA	26.76
297 SOUTH POINT-MONROE/TMC	26.51
108 VETERANS MEMORIAL EXPRESS	26.19
102 BUSH I.A.H EXPRESS	26.00
78 ALABAMA	25.55
85 ANTOINE	25.44
67 DAIRY ASHFORD	25.34
77 MLK	25.23
40 TELEPHONE	25.06
68 BRAYS BAYOU	24.90
50 HARRISBURG	24.85
47 HILLCROFT	24.84
44 ACRES HOMES	24.09
83 LEE ROAD	23.88
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	23.50
20 LONG POINT	23.42
10 WILLOWBEND	23.14
5 SOUTHMORE	23.00
14 HIRAM CLARKE	22.92
88 HOBBY AIRPORT	22.74
20 CANAL	22.68
255 KINGWOOD	22.59
19 WILCREST	22.59
24 NORTHLINE	22.52
137 NORTHSHORE EXPRESS	22.29
298 KINGSLAND-ADDICKS-NWTC/TMC	22.29
1 HOSPITAL	22.26
79 WEST LITTLE YORK	22.20
80 LYONS	21.99
222 GRAND PARKWAY	21.67
212 SETON LAKE	21.65
170 MISSOURI CITY / TMC	21.64
53 BRIAR FOREST	21.64
27 INNER LOOP	21.37
9 GULFTON	21.17
321 TMC BLUE	20.81
132 HARWIN EXPRESS	20.76
36 KEMPWOOD	20.71
70 MEMORIAL	20.58
216 WEST LITTLE YORK - PINEMONT	20.52
32 RENWICK	20.49
15 FULTON	20.38
402 BELLAIRE QUICKLINE	20.09
26 OUTER LOOP	19.97
42 HOLMAN	19.95
40 PECORE	19.94
3 WEST GRAY	19.85
244 MONROE	19.82
209 NORTH FREEWAY	19.73
50 HEIGHTS	19.02
6 JENSEN	18.90
72 WESTVIEW	18.75
131 MEMORIAL EXPRESS	17.73
11 NANCE	17.42
29 TSU/UH HIRSCH	17.04
283 KUYKENDAHL/GREENWAY	17.02
52 HIRSCH	16.91
261 WEST LOOP	16.72
262 WESTWOOD	16.61
97 SETTEGAST	16.49
80 DOWLING	16.48
5 KASHMERE	16.47
18 KIRBY	15.85
229 KATY FREEWAY	15.60
274 WESTCHASE - GESSNER	15.59
34 MONTROSE	15.35
60 SOUTH MacGREGOR	15.21
6 TANGLEWOOD	15.18
66 YALE	15.03
77 LIBERTY	14.85
9 NORTH MAIN	14.28
49 CHIMNEY ROCK	13.95
98 BRIARGATE	13.50
426 TMC SWIFTLINE	13.14
78 IRVINGTON	12.95
292 WEST BELLFORT-WESTWOOD/TMC	12.89
48 NAVIGATION	12.79
249 GULF FREEWAY	12.65
259 EASTEX FREEWAY	12.45
58 HAMMERLY	12.44
352 SWINGLE SHUTTLE	11.99
3 LANGLEY	11.93
219 NORTHWEST FREEWAY	11.80
37 EL SOL	11.61
30 CLINTON	11.25
75 ELDRIDGE	9.13
269 SOUTHWEST FREEWAY	8.25
64 LINCOLN CITY	6.84
38 MANCHESTER DOCKS	4.41

BOARDINGS PER REVENUE HOUR - Year-To-Date - TOP TEN AND BOTTOM TEN



BOARDINGS PER REVENUE MILE - Year-To-Date

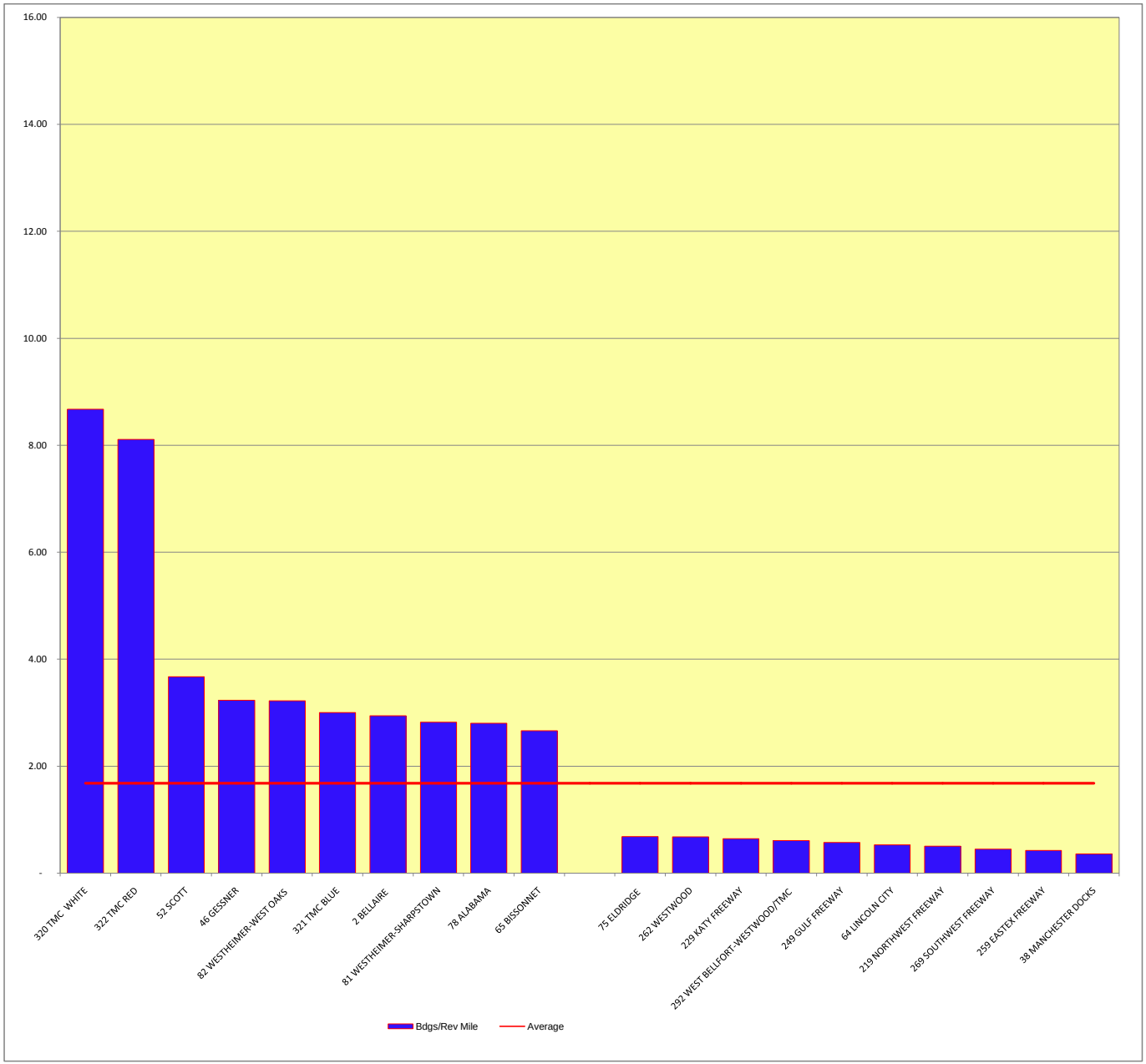
SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.85
2 BELLAIRE	2.94
3 LANGLEY	0.82
3 WEST GRAY	2.09
4 BEECHNUT	2.14
5 KASHMERE	1.25
5 SOUTHMORE	1.93
6 JENSEN	1.29
6 TANGLEWOOD	1.14
8 SOUTH MAIN	2.02
9 NORTH MAIN	1.06
9 GULFTON	1.67
10 WILLOWBEND	1.85
11 ALMEDA	1.71
11 NANCE	1.72
14 HIRAM CLARKE	1.80
15 FULTON	1.97
18 KIRBY	1.29
19 WILCREST	1.69
20 CANAL	2.23
20 LONG POINT	1.43
23 CROSSTIMBERS	2.11
24 NORTHLINE	2.24
25 RICHMOND	2.43
26 OUTER LOOP	1.72
27 INNER LOOP	1.84
29 TSU/UH HIRSCH	1.46
30 CLINTON	0.86
30 CULLEN	2.22
32 RENWICK	1.66
33 POST OAK	2.45
34 MONTROSE	1.24
36 KEMPWOOD	1.49
36 LAWNDALE	1.52
37 EL SOL	1.00
38 MANCHESTER DOCKS	0.36
40 PECORE	1.58
40 TELEPHONE	1.89
42 HOLMAN	2.37
44 ACRES HOMES	1.49
45 TIDWELL	2.11
46 GESSNER	3.23
47 HILLCROFT	2.39
48 NAVIGATION	0.93
49 CHIMNEY ROCK	1.24
50 HARRISBURG	2.11
50 HEIGHTS	1.49
52 HIRSCH	1.33
52 SCOTT	3.67
53 BRIAR FOREST	1.70
56 AIRLINE	2.08
58 HAMMERLY	0.98
60 SOUTH MacGREGOR	1.40
64 LINCOLN CITY	0.53
65 BISSONNET	2.66
66 YALE	1.27
67 DAIRY ASHFORD	2.28
68 BRAYS BAYOU	2.02
70 MEMORIAL	1.16
72 WESTVIEW	1.31
73 BELLFORT	2.18
75 ELDRIDGE	0.69
77 LIBERTY	1.08
77 MLK	2.02
78 ALABAMA	2.80
78 IRVINGTON	1.01
79 WEST LITTLE YORK	1.52
80 DOWLING	1.63
80 LYONS	1.96
81 WESTHEIMER-SHARPSTOWN	2.82
82 WESTHEIMER-WEST OAKS	3.22
83 LEE ROAD	1.39
85 ANTOINE	1.61
86 FM 1960	1.90
87 SUNNYSIDE	2.04
88 HOBBY AIRPORT	1.52
97 SETTEGAST	0.85
98 BRIARGATE	1.00
102 BUSH I.A.H EXPRESS	1.32
108 VETERANS MEMORIAL EXPRESS	1.36
131 MEMORIAL EXPRESS	0.94
132 HARWIN EXPRESS	1.26
137 NORTHSHORE EXPRESS	1.31
163 FONDREN EXPRESS	2.65
170 MISSOURI CITY / TMC	0.81
202 KUYKENDAHL	1.18
204 SPRING	1.06
209 NORTH FREEWAY	0.75
212 SETON LAKE	1.00
214 NORTHWEST STATION	1.08
216 WEST LITTLE YORK - PINEMONT	0.80
217 CYPRESS	0.83
219 NORTHWEST FREEWAY	0.50
221 KINGSLAND	0.93
222 GRAND PARKWAY	0.69
228 ADDICKS	1.03
229 KATY FREEWAY	0.64
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.95
244 MONROE	0.98
246 BAY AREA	1.12
247 FUQUA	1.36
249 GULF FREEWAY	0.57
255 KINGWOOD	0.73
256 EASTEX	1.19
257 TOWNSEN	1.12
259 EASTEX FREEWAY	0.42
261 WEST LOOP	0.88
262 WESTWOOD	0.68
265 WEST BELLFORT	1.20
269 SOUTHWEST FREEWAY	0.45
274 WESTCHASE - GESSNER	0.84
283 KUYKENDAHL/GREENWAY	0.69
292 WEST BELLFORT-WESTWOOD/TMC	0.61
297 SOUTH POINT-MONROE/TMC	1.04
298 KINGSLAND-ADDICKS-NWTC/TMC	0.93
320 TMC WHITE	8.68
321 TMC BLUE	3.00
322 TMC RED	8.11
352 SWINGLE SHUTTLE	0.82
402 BELLAIRE QUICKLINE	1.52
426 TMC SWIFTLINE	1.43

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
320 TMC WHITE	8.68
322 TMC RED	8.11
52 SCOTT	3.67
46 GESSNER	3.23
82 WESTHEIMER-WEST OAKS	3.22
321 TMC BLUE	3.00
2 BELLAIRE	2.94
81 WESTHEIMER-SHARPSTOWN	2.82
78 ALABAMA	2.80
65 BISSONNET	2.66
163 FONDREN EXPRESS	2.65
33 POST OAK	2.45
25 RICHMOND	2.43
47 HILLCROFT	2.39
42 HOLMAN	2.37
67 DAIRY ASHFORD	2.28
24 NORTHLINE	2.24
20 CANAL	2.23
30 CULLEN	2.22
73 BELLFORT	2.18
4 BEECHNUT	2.14
23 CROSSTIMBERS	2.11
50 HARRISBURG	2.11
45 TIDWELL	2.11
3 WEST GRAY	2.09
56 AIRLINE	2.08
87 SUNNYSIDE	2.04
8 SOUTH MAIN	2.02
77 MLK	2.02
68 BRAYS BAYOU	2.02
15 FULTON	1.97
80 LYONS	1.96
5 SOUTHMORE	1.93
86 FM 1960	1.90
40 TELEPHONE	1.89
1 HOSPITAL	1.85
10 WILLOWBEND	1.85
27 INNER LOOP	1.84
14 HIRAM CLARKE	1.80
26 OUTER LOOP	1.72
11 NANCE	1.72
11 ALMEDA	1.71
53 BRIAR FOREST	1.70
19 WILCREST	1.69
9 GULFTON	1.67
32 RENWICK	1.66
80 DOWLING	1.63
85 ANTOINE	1.61
40 PECORE	1.58
79 WEST LITTLE YORK	1.52
88 HOBBY AIRPORT	1.52
36 LAWNDALE	1.52
402 BELLAIRE QUICKLINE	1.52
50 HEIGHTS	1.49
36 KEMPWOOD	1.49
44 ACRES HOMES	1.49
29 TSU/UH HIRSCH	1.46
20 LONG POINT	1.43
426 TMC SWIFTLINE	1.43
60 SOUTH MacGREGOR	1.40
83 LEE ROAD	1.39
247 FUQUA	1.36
108 VETERANS MEMORIAL EXPRESS	1.36
52 HIRSCH	1.33
102 BUSH I.A.H EXPRESS	1.32
137 NORTHSHORE EXPRESS	1.31
72 WESTVIEW	1.31
18 KIRBY	1.29
6 JENSEN	1.29
66 YALE	1.27
132 HARWIN EXPRESS	1.26
5 KASHMERE	1.25
34 MONTROSE	1.24
49 CHIMNEY ROCK	1.24
265 WEST BELLFORT	1.20
256 EASTEX	1.19
202 KUYKENDAHL	1.18
70 MEMORIAL	1.16
6 TANGLEWOOD	1.14
257 TOWNSEN	1.12
246 BAY AREA	1.12
77 LIBERTY	1.08
214 NORTHWEST STATION	1.08
9 NORTH MAIN	1.06
204 SPRING	1.06
297 SOUTH POINT-MONROE/TMC	1.04
228 ADDICKS	1.03
78 IRVINGTON	1.01
98 BRIARGATE	1.00
212 SETON LAKE	1.00
37 EL SOL	1.00
58 HAMMERLY	0.98
244 MONROE	0.98
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.95
131 MEMORIAL EXPRESS	0.94
48 NAVIGATION	0.93
298 KINGSLAND-ADDICKS-NWTC/TMC	0.93
221 KINGSLAND	0.93
261 WEST LOOP	0.88
30 CLINTON	0.86
97 SETTEGAST	0.85
274 WESTCHASE - GESSNER	0.84
217 CYPRESS	0.83
3 LANGLEY	0.82
352 SWINGLE SHUTTLE	0.82
170 MISSOURI CITY / TMC	0.81
216 WEST LITTLE YORK - PINEMONT	0.80
209 NORTH FREEWAY	0.75
255 KINGWOOD	0.73
222 GRAND PARKWAY	0.69
283 KUYKENDAHL/GREENWAY	0.69
75 ELDRIDGE	0.69
262 WESTWOOD	0.68
229 KATY FREEWAY	0.64
292 WEST BELLFORT-WESTWOOD/TMC	0.61
249 GULF FREEWAY	0.57
64 LINCOLN CITY	0.53
219 NORTHWEST FREEWAY	0.50
269 SOUTHWEST FREEWAY	0.45
259 EASTEX FREEWAY	0.42
38 MANCHESTER DOCKS	0.36

BOARDINGS PER REVENUE MILE - Year-To-Date - TOP TEN AND BOTTOM TEN



BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	19.99
2 BELLAIRE	27.63
3 LANGLEY	13.48
3 WEST GRAY	27.18
4 BEECHNUT	29.27
5 KASHMERE	13.42
5 SOUTHMORE	19.04
6 JENSEN	17.82
6 TANGLEWOOD	10.84
8 SOUTH MAIN	24.90
9 NORTH MAIN	10.81
9 GULFTON	11.80
10 WILLOWBEND	18.95
11 ALMEDA	18.00
11 NANCE	14.63
14 HIRAM CLARKE	24.56
15 FULTON	18.83
18 KIRBY	9.75
19 WILCREST	18.21
20 CANAL	23.36
20 LONG POINT	21.17
23 CROSSTIMBERS	25.85
24 NORTHLINE	19.80
25 RICHMOND	26.40
26 OUTER LOOP	19.66
27 INNER LOOP	20.49
29 TSU/UH HIRSCH	13.89
30 CLINTON	9.26
30 CULLEN	25.61
32 RENWICK (New)	12.63
33 POST OAK	37.54
36 KEMPWOOD	17.39
36 LAWNDALE	21.09
37 EL SOL	8.19
40 PECORE	12.43
40 TELEPHONE	25.62
42 HOLMAN	11.82
44 ACRES HOMES	25.11

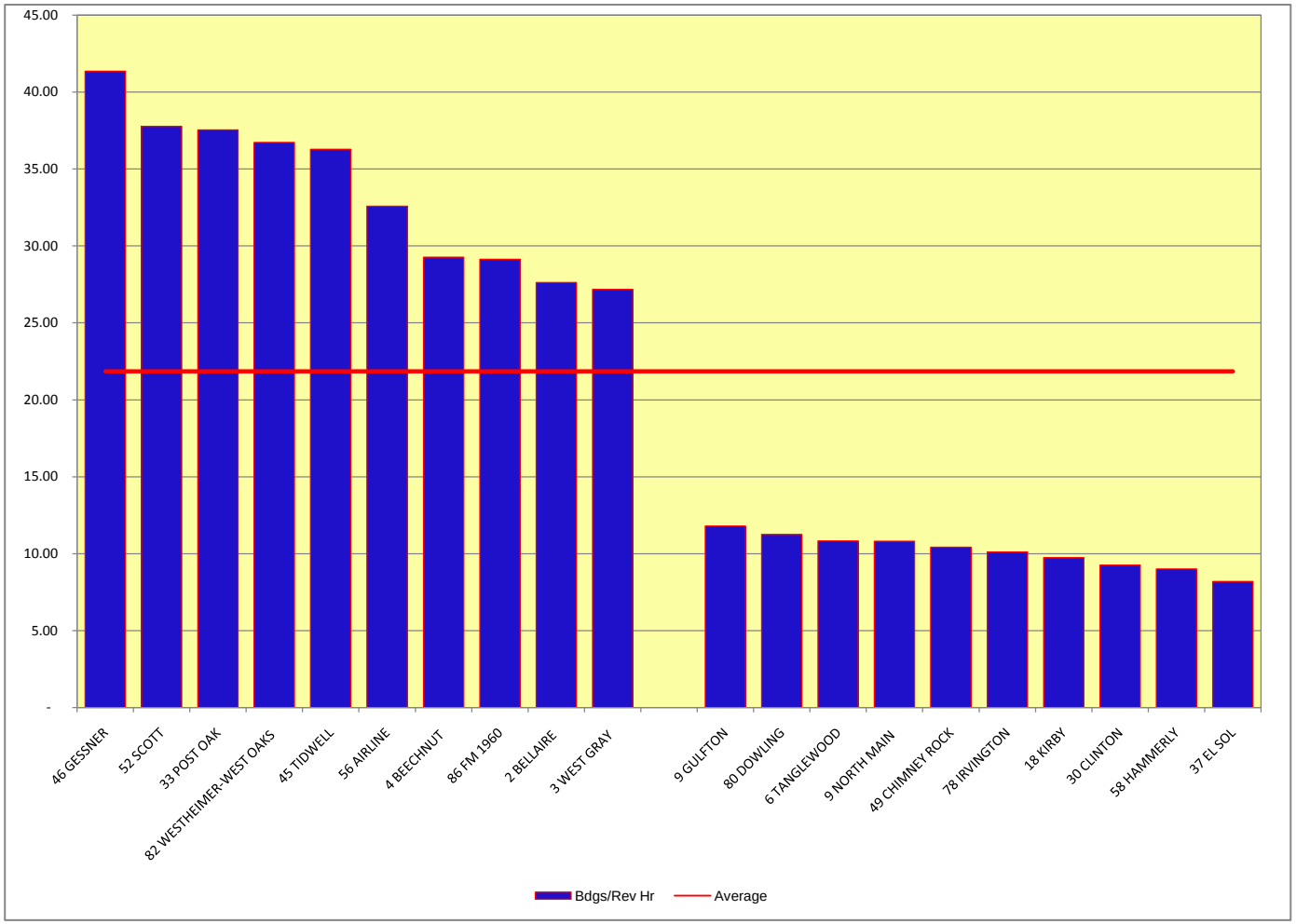
ROUTE	Boardings Per Revenue Hour
45 TIDWELL	36.29
46 GESSNER	41.36
47 HILLCROFT	15.04
48 NAVIGATION	18.40
49 CHIMNEY ROCK	10.42
50 HARRISBURG	24.70
50 HEIGHTS	22.70
52 HIRSCH	16.21
52 SCOTT	37.78
53 BRIAR FOREST	19.68
56 AIRLINE	32.59
58 HAMMERLY	9.02
60 SOUTH MacGREGOR	13.21
65 BISSONNET	26.15
66 YALE	13.31
68 BRAYS BAYOU	20.27
72 WESTVIEW	15.65
73 BELLFORT	26.58
77 LIBERTY	14.68
77 MLK	19.31
78 IRVINGTON	10.11
79 WEST LITTLE YORK	16.61
80 DOWLING	11.26
80 LYONS	19.55
81 WESTHEIMER-SHARPSTOWN	26.16
82 WESTHEIMER-WEST OAKS	36.72
83 LEE ROAD	20.75
85 ANTOINE	24.31
86 FM 1960	29.14
87 SUNNYSIDE	19.63
88 HOBBY AIRPORT	15.40
98 BRIARGATE	16.27
102 BUSH I.A.H EXPRESS	25.42
131 MEMORIAL EXPRESS	14.50
132 HARWIN EXPRESS	15.45
137 NORTHSHORE EXPRESS	21.80
163 FONDREN EXPRESS	25.76

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour
46 GESSNER	41.36
52 SCOTT	37.78
33 POST OAK	37.54
82 WESTHEIMER-WEST OAKS	36.72
45 TIDWELL	36.29
56 AIRLINE	32.59
4 BEECHNUT	29.27
86 FM 1960	29.14
2 BELLAIRE	27.63
3 WEST GRAY	27.18
73 BELLFORT	26.58
25 RICHMOND	26.40
81 WESTHEIMER-SHARPSTOWN	26.16
65 BISSONNET	26.15
23 CROSSTIMBERS	25.85
163 FONDREN EXPRESS	25.76
40 TELEPHONE	25.62
30 CULLEN	25.61
102 BUSH I.A.H EXPRESS	25.42
44 ACRES HOMES	25.11
8 SOUTH MAIN	24.90
50 HARRISBURG	24.70
14 HIRAM CLARKE	24.56
85 ANTOINE	24.31
20 CANAL	23.36
50 HEIGHTS	22.70
137 NORTHSHORE EXPRESS	21.80
20 LONG POINT	21.17
36 LAWNDALE	21.09
83 LEE ROAD	20.75
27 INNER LOOP	20.49
68 BRAYS BAYOU	20.27
1 HOSPITAL	19.99
24 NORTHLINE	19.80
53 BRIAR FOREST	19.68
26 OUTER LOOP	19.66
87 SUNNYSIDE	19.63
80 LYONS	19.55

ROUTE	Boardings Per Revenue Hour
77 MLK	19.31
5 SOUTHMORE	19.04
10 WILLOWBEND	18.95
15 FULTON	18.83
48 NAVIGATION	18.40
19 WILCREST	18.21
11 ALMEDA	18.00
6 JENSEN	17.82
36 KEMPWOOD	17.39
79 WEST LITTLE YORK	16.61
98 BRIARGATE	16.27
52 HIRSCH	16.21
72 WESTVIEW	15.65
132 HARWIN EXPRESS	15.45
88 HOBBY AIRPORT	15.40
47 HILLCROFT	15.04
77 LIBERTY	14.68
11 NANCE	14.63
131 MEMORIAL EXPRESS	14.50
29 TSU/UH HIRSCH	13.89
3 LANGLEY	13.48
5 KASHMERE	13.42
66 YALE	13.31
60 SOUTH MacGREGOR	13.21
32 RENWICK (New)	12.63
40 PECORE	12.43
42 HOLMAN	11.82
9 GULFTON	11.80
80 DOWLING	11.26
6 TANGLEWOOD	10.84
9 NORTH MAIN	10.81
49 CHIMNEY ROCK	10.42
78 IRVINGTON	10.11
18 KIRBY	9.75
30 CLINTON	9.26
58 HAMMERLY	9.02
37 EL SOL	8.19

BOARDINGS PER REVENUE HOUR - Year-To-Date - TOP TEN AND BOTTOM TEN



SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.43
2 BELLAIRE	2.31
3 LANGLEY	0.92
3 WEST GRAY	2.43
4 BEECHNUT	1.86
5 KASHMERE	0.94
5 SOUTHMORE	1.42
6 JENSEN	1.25
6 TANGLEWOOD	0.75
8 SOUTH MAIN	1.85
9 NORTH MAIN	0.77
9 GULFTON	0.89
10 WILLOWBEND	1.41
11 ALMEDA	1.10
11 NANCE	1.40
14 HIRAM CLARKE	1.68
15 FULTON	1.79
18 KIRBY	0.69
19 WILCREST	1.16
20 CANAL	1.83
20 LONG POINT	1.14
23 CROSSTIMBERS	1.81
24 NORTHLINE	1.91
25 RICHMOND	2.09
26 OUTER LOOP	1.42
27 INNER LOOP	1.50
29 TSU/UH HIRSCH	1.07
30 CLINTON	0.66
30 CULLEN	1.64
32 RENWICK (New)	0.98
33 POST OAK	2.90
36 KEMPWOOD	1.23
36 LAWNDALE	1.35
37 EL SOL	0.70
40 PECORE	0.92
40 TELEPHONE	2.07
42 HOLMAN	1.17
44 ACRES HOMES	1.36

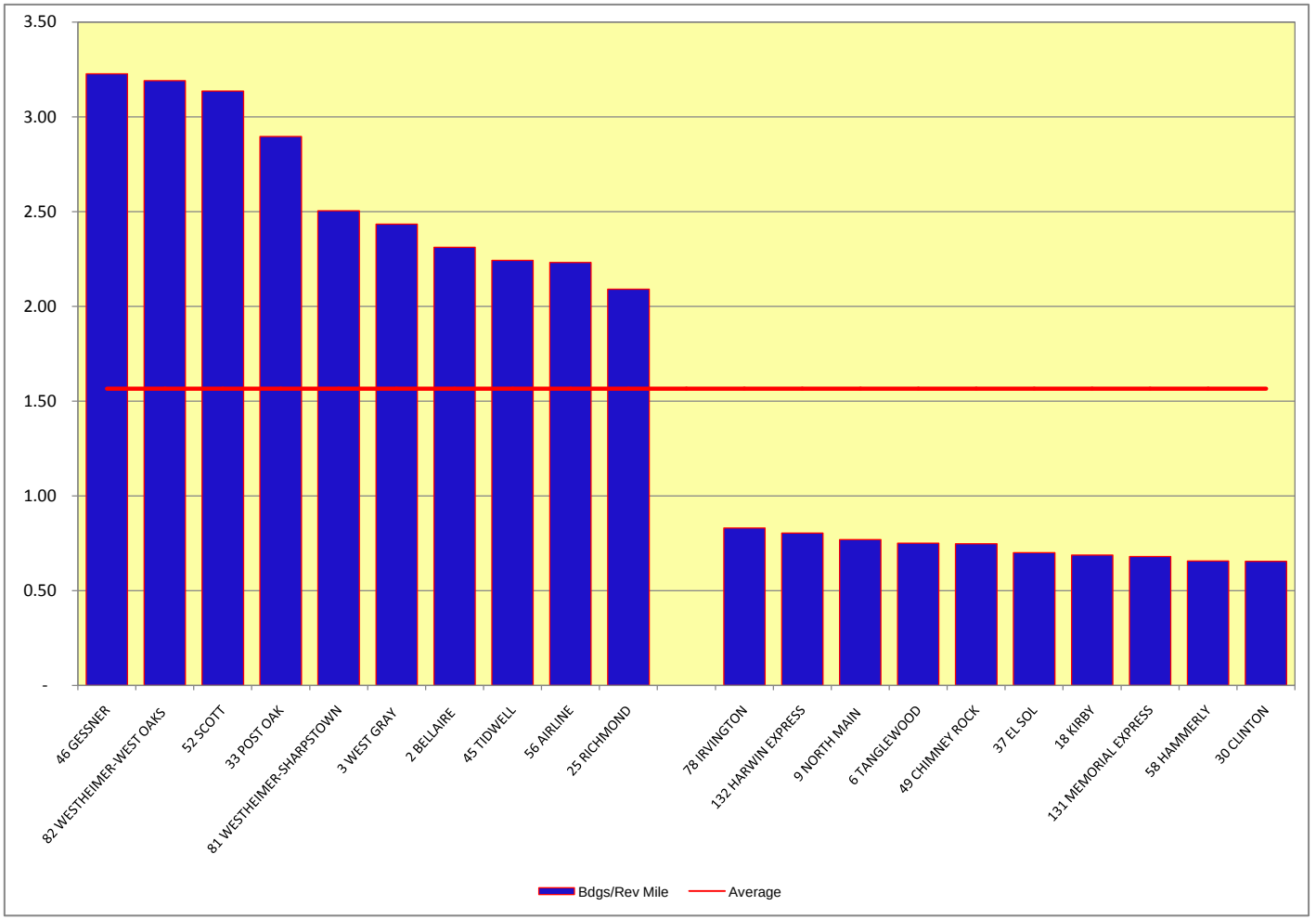
ROUTE	Boardings Per Revenue Mile
45 TIDWELL	2.24
46 GESSNER	3.23
47 HILLCROFT	1.27
48 NAVIGATION	1.18
49 CHIMNEY ROCK	0.75
50 HARRISBURG	1.73
50 HEIGHTS	1.58
52 HIRSCH	1.14
52 SCOTT	3.14
53 BRIAR FOREST	1.40
56 AIRLINE	2.23
58 HAMMERLY	0.66
60 SOUTH MacGREGOR	1.09
65 BISSONNET	1.98
66 YALE	1.10
68 BRAYS BAYOU	1.51
72 WESTVIEW	1.17
73 BELLFORT	1.99
77 LIBERTY	0.90
77 MLK	1.55
78 IRVINGTON	0.83
79 WEST LITTLE YORK	1.13
80 DOWLING	1.01
80 LYONS	1.50
81 WESTHEIMER-SHARPSTOWN	2.50
82 WESTHEIMER-WEST OAKS	3.19
83 LEE ROAD	1.15
85 ANTOINE	1.59
86 FM 1960	1.64
87 SUNNYSIDE	1.35
88 HOBBY AIRPORT	0.99
98 BRIARGATE	0.98
102 BUSH I.A.H EXPRESS	1.11
131 MEMORIAL EXPRESS	0.68
132 HARWIN EXPRESS	0.80
137 NORTHSHORE EXPRESS	1.13
163 FONDREN EXPRESS	2.00

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
46 GESSNER	3.23
82 WESTHEIMER-WEST OAKS	3.19
52 SCOTT	3.14
33 POST OAK	2.90
81 WESTHEIMER-SHARPSTOWN	2.50
3 WEST GRAY	2.43
2 BELLAIRE	2.31
45 TIDWELL	2.24
56 AIRLINE	2.23
25 RICHMOND	2.09
40 TELEPHONE	2.07
163 FONDREN EXPRESS	2.00
73 BELLFORT	1.99
65 BISSONNET	1.98
24 NORTHLINE	1.91
4 BEECHNUT	1.86
8 SOUTH MAIN	1.85
20 CANAL	1.83
23 CROSSTIMBERS	1.81
15 FULTON	1.79
50 HARRISBURG	1.73
14 HIRAM CLARKE	1.68
30 CULLEN	1.64
86 FM 1960	1.64
85 ANTOINE	1.59
50 HEIGHTS	1.58
77 MLK	1.55
68 BRAYS BAYOU	1.51
80 LYONS	1.50
27 INNER LOOP	1.50
1 HOSPITAL	1.43
26 OUTER LOOP	1.42
5 SOUTHMORE	1.42
10 WILLOWBEND	1.41
53 BRIAR FOREST	1.40
11 NANCE	1.40
44 ACRES HOMES	1.36
36 LAWNDALE	1.35

ROUTE	Boardings Per Revenue Mile
87 SUNNYSIDE	1.35
47 HILLCROFT	1.27
6 JENSEN	1.25
36 KEMPWOOD	1.23
48 NAVIGATION	1.18
72 WESTVIEW	1.17
42 HOLMAN	1.17
19 WILCREST	1.16
83 LEE ROAD	1.15
52 HIRSCH	1.14
20 LONG POINT	1.14
79 WEST LITTLE YORK	1.13
137 NORTHSHORE EXPRESS	1.13
102 BUSH I.A.H EXPRESS	1.11
11 ALMEDA	1.10
66 YALE	1.10
60 SOUTH MacGREGOR	1.09
29 TSU/UH HIRSCH	1.07
80 DOWLING	1.01
88 HOBBY AIRPORT	0.99
98 BRIARGATE	0.98
32 RENWICK (New)	0.98
5 KASHMERE	0.94
40 PECORE	0.92
3 LANGLEY	0.92
77 LIBERTY	0.90
9 GULFTON	0.89
78 IRVINGTON	0.83
132 HARWIN EXPRESS	0.80
9 NORTH MAIN	0.77
6 TANGLEWOOD	0.75
49 CHIMNEY ROCK	0.75
37 EL SOL	0.70
18 KIRBY	0.69
131 MEMORIAL EXPRESS	0.68
58 HAMMERLY	0.66
30 CLINTON	0.66

BOARDINGS PER REVENUE MILE - Year-To-Date - TOP TEN AND BOTTOM TEN



BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	15.87
2 BELLAIRE	28.41
3 LANGLEY	11.76
3 WEST GRAY	15.67
4 BEECHNUT	23.69
5 KASHMERE	11.49
5 SOUTHMORE	16.15
6 JENSEN	11.66
8 SOUTH MAIN	22.37
9 NORTH MAIN	7.77
10 WILLOWBEND	19.75
11 ALMEDA	16.05
11 NANCE	13.91
14 HIRAM CLARKE	18.41
15 FULTON	16.70
20 CANAL	25.51
20 LONG POINT	20.42
23 CROSSTIMBERS	17.12
24 NORTHLINE	19.52
25 RICHMOND	23.32
26 OUTER LOOP	13.62
27 INNER LOOP	15.06
30 CLINTON	9.18
30 CULLEN	19.97
33 POST OAK	26.81
36 KEMPWOOD	14.05
37 EL SOL	7.58
40 PECORE	11.01
40 TELEPHONE	19.25
42 HOLMAN	11.44
44 ACRES HOMES	20.65

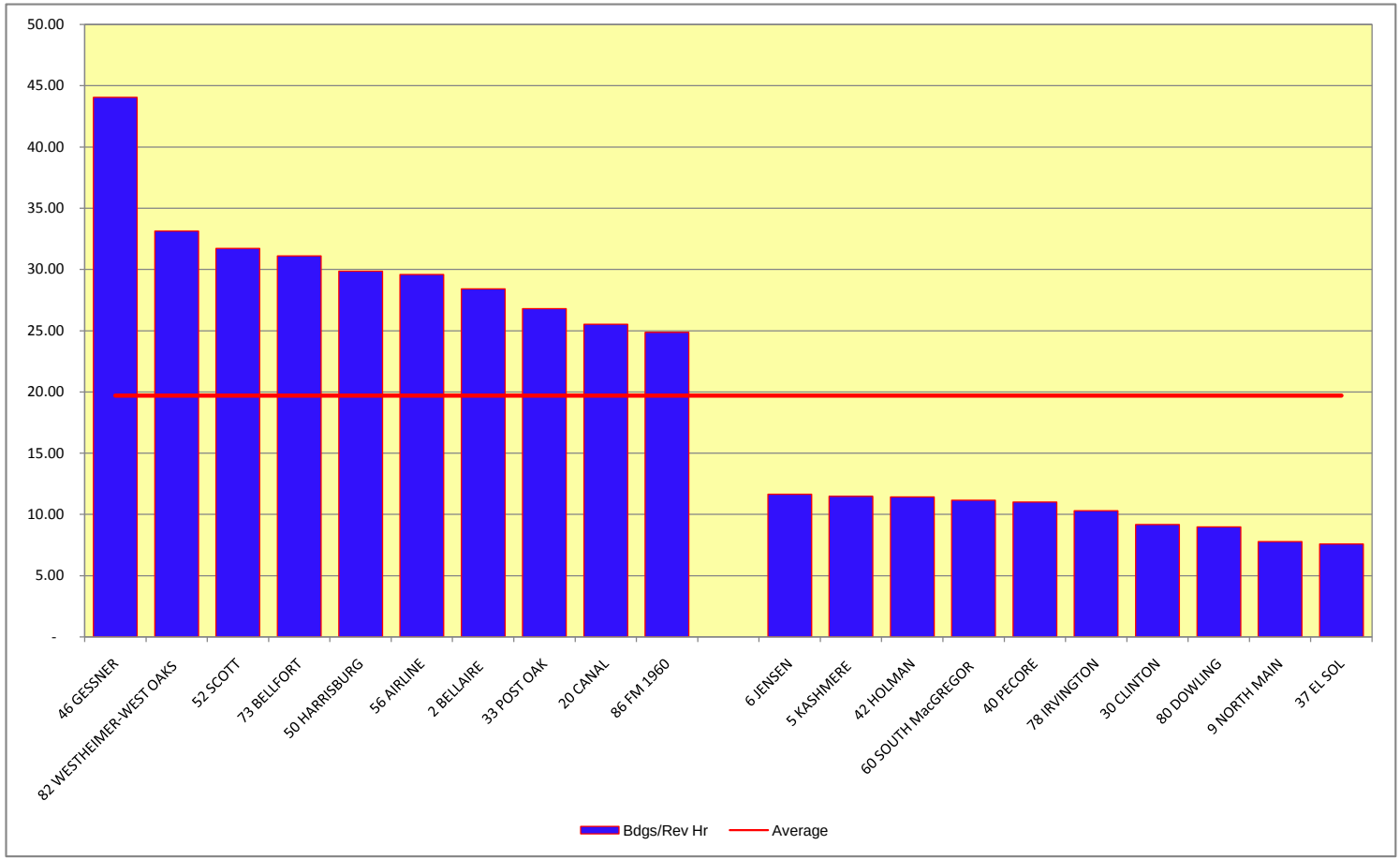
ROUTE	Boardings Per Revenue Hour
45 TIDWELL	24.64
46 GESSNER	44.06
47 HILLCROFT	15.19
48 NAVIGATION	13.47
50 HARRISBURG	29.86
50 HEIGHTS	17.12
52 HIRSCH	13.80
52 SCOTT	31.73
53 BRIAR FOREST	15.85
56 AIRLINE	29.58
60 SOUTH MacGREGOR	11.15
65 BISSONNET	21.56
66 YALE	14.16
68 BRAYS BAYOU	16.22
72 WESTVIEW	13.54
73 BELLFORT	31.11
77 LIBERTY	13.07
77 MLK	15.62
78 IRVINGTON	10.31
80 DOWLING	8.99
80 LYONS	18.22
81 WESTHEIMER-SHARPSTOWN	22.88
82 WESTHEIMER-WEST OAKS	33.13
83 LEE ROAD	14.30
85 ANTOINE	19.65
86 FM 1960	24.87
87 SUNNYSIDE	15.27
102 BUSH I.A.H EXPRESS	21.42
137 NORTHSHORE EXPRESS	16.36
163 FONDREN EXPRESS	21.35

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour
46 GESSNER	44.06
82 WESTHEIMER-WEST OAKS	33.13
52 SCOTT	31.73
73 BELLFORT	31.11
50 HARRISBURG	29.86
56 AIRLINE	29.58
2 BELLAIRE	28.41
33 POST OAK	26.81
20 CANAL	25.51
86 FM 1960	24.87
45 TIDWELL	24.64
4 BEECHNUT	23.69
25 RICHMOND	23.32
81 WESTHEIMER-SHARPSTOWN	22.88
8 SOUTH MAIN	22.37
65 BISSONNET	21.56
102 BUSH I.A.H EXPRESS	21.42
163 FONDREN EXPRESS	21.35
44 ACRES HOMES	20.65
20 LONG POINT	20.42
30 CULLEN	19.97
10 WILLOWBEND	19.75
85 ANTOINE	19.65
24 NORTHLINE	19.52
40 TELEPHONE	19.25
14 HIRAM CLARKE	18.41
80 LYONS	18.22
23 CROSSTIMBERS	17.12
50 HEIGHTS	17.12
15 FULTON	16.70
137 NORTHSHORE EXPRESS	16.36

ROUTE	Boardings Per Revenue Hour
68 BRAYS BAYOU	16.22
5 SOUTHMORE	16.15
11 ALMEDA	16.05
1 HOSPITAL	15.87
53 BRIAR FOREST	15.85
3 WEST GRAY	15.67
77 MLK	15.62
87 SUNNYSIDE	15.27
47 HILLCROFT	15.19
27 INNER LOOP	15.06
83 LEE ROAD	14.30
66 YALE	14.16
36 KEMPWOOD	14.05
11 NANCE	13.91
52 HIRSCH	13.80
26 OUTER LOOP	13.62
72 WESTVIEW	13.54
48 NAVIGATION	13.47
77 LIBERTY	13.07
3 LANGLEY	11.76
6 JENSEN	11.66
5 KASHMERE	11.49
42 HOLMAN	11.44
60 SOUTH MacGREGOR	11.15
40 PECORE	11.01
78 IRVINGTON	10.31
30 CLINTON	9.18
80 DOWLING	8.99
9 NORTH MAIN	7.77
37 EL SOL	7.58

BOARDINGS PER REVENUE HOUR - Year-To-Date - TOP TEN AND BOTTOM TEN



BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.25
2 BELLAIRE	2.14
3 LANGLEY	0.73
3 WEST GRAY	1.71
4 BEECHNUT	1.44
5 KASHMERE	0.83
5 SOUTHMORE	1.14
6 JENSEN	0.91
8 SOUTH MAIN	1.36
9 NORTH MAIN	0.70
10 WILLOWBEND	1.11
11 ALMEDA	0.93
11 NANCE	1.19
14 HIRAM CLARKE	1.43
15 FULTON	1.45
20 CANAL	1.98
20 LONG POINT	1.12
23 CROSSTIMBERS	1.20
24 NORTHLINE	1.67
25 RICHMOND	1.86
26 OUTER LOOP	0.98
27 INNER LOOP	1.10
30 CLINTON	0.65
30 CULLEN	1.28
33 POST OAK	2.06
36 KEMPWOOD	1.03
37 EL SOL	0.65
40 PECORE	0.89
40 TELEPHONE	1.35
42 HOLMAN	1.24
44 ACRES HOMES	1.07

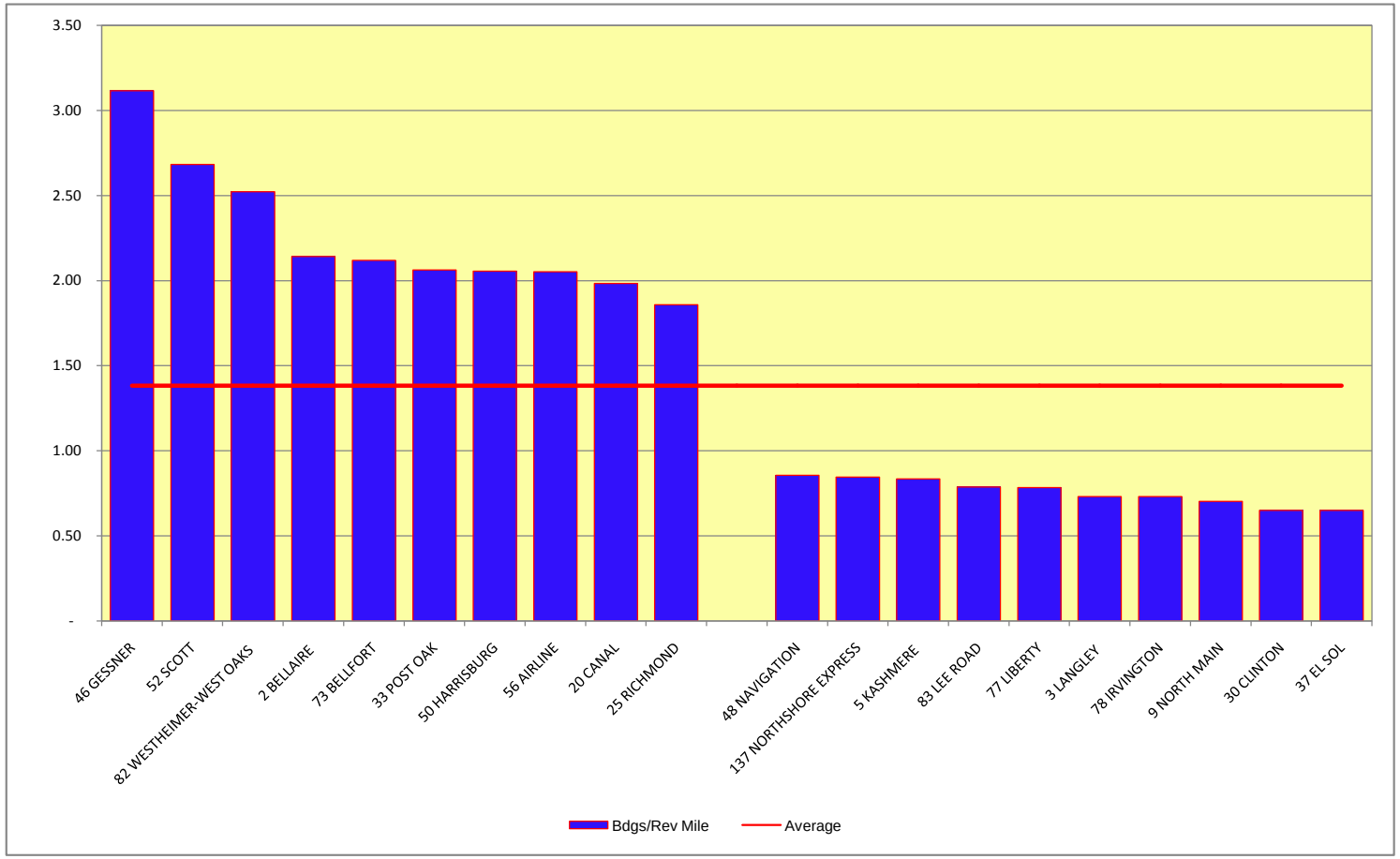
ROUTE	Boardings Per Revenue Mile
45 TIDWELL	1.52
46 GESSNER	3.12
47 HILLCROFT	1.22
48 NAVIGATION	0.86
50 HARRISBURG	2.06
50 HEIGHTS	1.15
52 HIRSCH	0.97
52 SCOTT	2.68
53 BRIAR FOREST	1.13
56 AIRLINE	2.05
60 SOUTH MacGREGOR	0.93
65 BISSONNET	1.54
66 YALE	1.07
68 BRAYS BAYOU	1.22
72 WESTVIEW	1.01
73 BELLFORT	2.12
77 LIBERTY	0.78
77 MLK	1.20
78 IRVINGTON	0.73
80 DOWLING	0.86
80 LYONS	1.41
81 WESTHEIMER-SHARPSTOWN	1.86
82 WESTHEIMER-WEST OAKS	2.52
83 LEE ROAD	0.79
85 ANTOINE	1.30
86 FM 1960	1.36
87 SUNNYSIDE	1.09
102 BUSH I.A.H EXPRESS	0.94
137 NORTHSHORE EXPRESS	0.84
163 FONDREN EXPRESS	1.60

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
46 GESSNER	3.12
52 SCOTT	2.68
82 WESTHEIMER-WEST OAKS	2.52
2 BELLAIRE	2.14
73 BELLFORT	2.12
33 POST OAK	2.06
50 HARRISBURG	2.06
56 AIRLINE	2.05
20 CANAL	1.98
25 RICHMOND	1.86
81 WESTHEIMER-SHARPSTOWN	1.86
3 WEST GRAY	1.71
24 NORTHLINE	1.67
163 FONDREN EXPRESS	1.60
65 BISSONNET	1.54
45 TIDWELL	1.52
15 FULTON	1.45
4 BEECHNUT	1.44
14 HIRAM CLARKE	1.43
80 LYONS	1.41
8 SOUTH MAIN	1.36
86 FM 1960	1.36
40 TELEPHONE	1.35
85 ANTOINE	1.30
30 CULLEN	1.28
1 HOSPITAL	1.25
42 HOLMAN	1.24
68 BRAYS BAYOU	1.22
47 HILLCROFT	1.22
77 MLK	1.20
23 CROSSTIMBERS	1.20

ROUTE	Boardings Per Revenue Mile
11 NANCE	1.19
50 HEIGHTS	1.15
5 SOUTHMORE	1.14
53 BRIAR FOREST	1.13
20 LONG POINT	1.12
10 WILLOWBEND	1.11
27 INNER LOOP	1.10
87 SUNNYSIDE	1.09
66 YALE	1.07
44 ACRES HOMES	1.07
36 KEMPWOOD	1.03
72 WESTVIEW	1.01
26 OUTER LOOP	0.98
52 HIRSCH	0.97
102 BUSH I.A.H EXPRESS	0.94
11 ALMEDA	0.93
60 SOUTH MacGREGOR	0.93
6 JENSEN	0.91
40 PECORE	0.89
80 DOWLING	0.86
48 NAVIGATION	0.86
137 NORTHSHORE EXPRESS	0.84
5 KASHMERE	0.83
83 LEE ROAD	0.79
77 LIBERTY	0.78
3 LANGLEY	0.73
78 IRVINGTON	0.73
9 NORTH MAIN	0.70
30 CLINTON	0.65
37 EL SOL	0.65

BOARDINGS PER REVENUE MILE - Year-To-Date - TOP TEN AND BOTTOM TEN



How can I compare the weekday, Saturday, and Sunday services on a particular route?
The following section of the report presents the average daily boardings, boardings per revenue hour, and boardings per revenue mile for each route. Some routes operate only on weekdays, while other routes operate only on weekdays and Saturdays. Cells that would show data for Saturdays and Sundays where service is not operated are shaded for ease of viewing.

How can I compare the performance of a particular route within a given category?
METRO's Service Planning section has categorized each route into one of the following service categories:

- Local - Radial
- Local - Crosstown
- Local - Circulator
- Local - Limited
- Local - Shuttle
- Park & Ride - CBD Peak Period
- Park & Ride - CBD Off-Peak Period
- Park & Ride - Secondary Activity Centers

A consolidated summary of average daily boardings, boardings per revenue hour, and boardings per revenue mile are provided. Additionally, charts show a relative comparision of the performance of each of these service category groups in these two effectiveness indicators for weekday, Saturday, and Sunday.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
1 HOSPITAL	4,352	1,727	1,100	22.31	19.58	15.78	1.86	1.40	1.24
2 BELLAIRE	7,274	4,796	3,026	32.01	27.78	28.54	2.88	2.32	2.15
3 LANGLEY	925	521	411	12.09	13.19	12.57	0.83	0.90	0.78
3 WEST GRAY	717	425	298	20.13	26.60	16.75	2.12	2.38	1.83
4 BEECHNUT	4,387	2,625	1,857	28.60	28.87	24.11	2.09	1.84	1.46
5 KASHMERE	1,602	814	672	15.83	12.03	11.07	1.20	0.84	0.80
5 SOUTHMORE	2,232	1,139	841	22.11	17.08	15.57	1.86	1.27	1.10
6 JENSEN	1,599	987	581	19.18	17.22	8.28	1.30	1.21	0.65
6 TANGLEWOOD	799	371		15.40	10.47		1.16	0.72	
8 SOUTH MAIN	2,880	1,442	774	26.71	25.34	22.52	2.01	1.88	1.37
9 NORTH MAIN	833	225	217	13.57	6.83	4.78	1.01	0.49	0.43
9 GULFTON	1,363	405		20.11	7.45		1.59	0.56	
10 WILLOWBEND	1,210	735	400	23.07	20.46	21.27	1.84	1.52	1.20
11 ALMEDA	1,311	724	409	24.67	14.88	15.19	1.57	0.91	0.88
11 NANCE	757	523	228	16.06	12.10	13.17	1.58	1.16	1.13
14 HIRAM CLARKE	2,441	1,301	1,039	23.65	22.58	18.77	1.86	1.55	1.46
15 FULTON	1,924	1,436	879	21.04	19.85	16.39	2.03	1.89	1.43
18 KIRBY	992	186		19.27	6.57		1.57	0.46	
19 WILCREST	1,084	509		20.66	17.53		1.54	1.11	
20 CANAL	1,745	1,216	1,076	24.32	24.98	28.15	2.39	1.95	2.19
20 LONG POINT	2,345	1,473	1,230	25.11	22.64	22.53	1.53	1.22	1.23
23 CROSSTIMBERS	1,893	749	467	27.29	25.51	17.37	1.98	1.78	1.21
24 NORTHLINE	1,913	1,542	1,102	23.14	22.50	20.60	2.31	2.17	1.77
25 RICHMOND	5,317	2,946	1,613	27.32	26.80	23.05	2.38	2.12	1.84
26 OUTER LOOP	1,864	868	461	19.40	20.84	14.09	1.67	1.50	1.01
27 INNER LOOP	2,078	858	580	21.18	19.53	16.48	1.83	1.43	1.21
29 TSU/UH HIRSCH	1,131	675		14.56	14.35		1.25	1.10	
30 CLINTON	548	337	313	10.52	9.45	8.79	0.81	0.67	0.62
30 CULLEN	2,633	1,724	1,260	27.81	26.13	19.10	2.07	1.67	1.22
32 RENWICK	972	624		20.03	12.73		1.62	0.99	
33 POST OAK	4,845	2,387	1,757	28.69	37.65	27.79	2.52	2.90	2.14
34 MONTROSE	565			14.82			1.20		
35 FAIRVIEW	**DISCONTINUED**								
36 KEMPWOOD	1,555	661		21.53	17.55		1.55	1.24	
36 LAWNDALE	1,610	781	637	20.97	21.28	14.83	1.58	1.36	1.09
37 EL SOL	246	151	170	5.39	3.48	3.91	0.46	0.30	0.34
38 MANCHESTER DOCKS	51			4.42			0.36		
39 PARKER ROAD	**DISCONTINUED**								
40 PECORE	1,979	959	705	19.64	12.36	11.71	1.56	0.92	0.94
40 TELEPHONE	3,024	1,645	1,398	24.68	25.46	20.46	1.86	2.06	1.44
42 HOLMAN	1,556	623	138	18.50	11.68	7.08	2.20	1.15	0.77
44 ACRES HOMES	2,780	2,108	1,522	21.40	24.64	20.98	1.32	1.33	1.08
45 TIDWELL	3,060	1,779	1,256	30.68	34.91	24.64	2.03	2.16	1.52
46 GESSNER	4,982	3,144	1,837	39.24	42.10	44.71	3.24	3.28	3.16
47 HILLCROFT	912	654	431	23.37	14.66	17.03	2.25	1.23	1.36
48 NAVIGATION	456	160	123	9.61	9.75	7.87	0.70	0.63	0.50
48 WEST DALLAS	**DISCONTINUED**								
49 CHIMNEY ROCK	511	280		14.09	11.03		1.25	0.79	
50 HARRISBURG	3,604	2,485	1,670	24.46	25.47	30.56	2.07	1.79	2.11
50 HEIGHTS	2,667	1,499	958	18.72	23.40	17.52	1.46	1.63	1.17
52 HIRSCH	2,847	1,711	1,241	16.54	14.65	13.28	1.30	1.03	0.94
52 SCOTT	5,025	2,668	1,949	39.38	34.13	30.55	3.59	2.83	2.58
53 BRIAR FOREST	3,651	1,592	1,108	20.50	20.89	15.88	1.61	1.49	1.13
56 AIRLINE	4,174	4,072	3,579	25.28	33.08	30.39	1.78	2.26	2.11
58 HAMMERLY	792	297		12.99	6.58		1.02	0.48	
59 ALDINE MAIL	**DISCONTINUED**								
60 HARDY	**DISCONTINUED**								
60 SOUTH MacGREGOR	726	390	265	13.24	10.88	10.18	1.22	0.90	0.85
64 LINCOLN CITY	94			3.11			0.24		
65 BISSONNET	5,843	3,171	2,151	30.56	25.98	21.80	2.58	1.97	1.56
66 YALE	1,542	1,358	880	13.88	13.26	14.98	1.17	1.09	1.14
67 DAIRY ASHFORD	738			23.05			2.07		
68 BRAYS BAYOU	3,864	1,588	985	23.37	19.76	15.19	1.89	1.47	1.15

Shading indicates that the route does not operate service on that day.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
70 MEMORIAL	404			15.47			0.87		
72 WESTVIEW	818	468	426	19.08	14.36	14.96	1.33	1.07	1.11
73 BELLFORT	4,698	2,818	1,494	25.64	27.55	32.49	2.05	2.06	2.21
75 ELDRIDGE	380			9.45			0.71		
77 LIBERTY	1,610	942	778	14.43	13.80	13.98	1.05	0.84	0.84
77 MLK	3,512	1,676	1,229	24.52	18.14	16.71	1.96	1.46	1.28
78 ALABAMA	756			25.67			2.82		
78 IRVINGTON	621	328	240	13.01	7.24	8.56	1.01	0.59	0.61
79 WEST LITTLE YORK	1,133	736		20.42	16.54		1.40	1.13	
80 DOWLING	681	387	268	16.58	10.87	9.35	1.64	0.98	0.89
80 LYONS	1,072	743	575	22.12	18.88	18.95	1.97	1.45	1.47
81 WESTHEIMER-SHARPSTOWN	4,873	2,985	2,070	27.88	25.98	23.68	2.81	2.49	1.92
82 WESTHEIMER-WEST OAKS	6,485	4,824	3,366	34.25	37.49	34.45	3.20	3.26	2.62
83 LEE ROAD	888	628	270	21.32	20.37	9.52	1.24	1.13	0.52
85 ANTOINE	3,859	2,187	1,602	23.78	23.37	19.29	1.51	1.53	1.27
86 FM1960	2,925	1,808	1,346	24.93	26.86	25.80	1.74	1.51	1.41
87 SUNNYSIDE	2,440	1,050	681	26.53	18.95	15.90	1.95	1.30	1.13
88 HOBBY AIRPORT	2,060	1,455		20.45	15.80		1.37	1.01	
97 SETTEGAST	256			16.11			0.83		
98 BRIARGATE	581	164		12.16	11.71		0.90	0.71	
102 BUSH I.A.H EXPRESS	2,720	1,708	1,529	24.36	23.24	20.86	1.24	1.02	0.91
108 VETERANS MEMORIAL EXPRESS	2,527			25.49			1.32		
131 MEMORIAL EXPRESS	1,719	631		18.68	14.52		0.99	0.68	
132 HARWIN EXPRESS	2,184	560		20.78	14.97		1.26	0.78	
137 NORTHSHORE EXPRESS	1,827	1,134	704	20.42	22.63	16.64	1.20	1.17	0.86
163 FONDREN EXPRESS	7,145	3,930	2,925	34.05	25.73	22.26	2.55	1.99	1.67
170 MISSOURI CITY / TMC	709			21.69			0.82		
202 KUYKENDAHL	1,954			30.99			1.19		
204 SPRING	1,339			31.73			1.07		
209 NORTH FREEWAY	579			20.11			0.76		
212 SETON LAKE	651			22.08			1.02		
214 NORTHWEST STATION	2,318			32.07			1.07		
216 WEST LITTLE YORK - PINEMONT	696			22.00			0.86		
217 CYPRESS	1,415			28.11			0.85		
219 NORTHWEST FREEWAY	252			12.25			0.52		
221 KINGSLAND	2,252			29.70			0.92		
222 GRAND PARKWAY	694			22.70			0.73		

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
228 ADDICKS	1,929			29.66			1.05		
229 KATY FREEWAY	438			16.62			0.68		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	571			23.30			0.94		
244 MONROE	485			19.61			0.97		
246 BAY AREA	1,815			30.36			1.17		
247 FUQUA	867			30.14			1.36		
249 GULF FREEWAY	400			14.54			0.66		
255 KINGWOOD	1,012			23.03			0.75		
256 EASTEX	887			34.35			1.24		
257 TOWNSEN	947			32.64			1.14		
259 EASTEX FREEWAY	277			13.04			0.44		
261 WEST LOOP	401			19.22			1.01		
262 WESTWOOD	618			19.00			0.78		
265 WEST BELLFORT	2,228			30.93			1.20		
269 SOUTHWEST FREEWAY	15			7.92			0.43		
274 WESTCHASE/GESSNER	439			17.24			0.93		
283 KUYKENDAHL/GREENWAY	398			19.19			0.77		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	**DISCONTINUED**								
292 WEST BELLFORT-WESTWOOD/TMC	402			10.58			0.50		
297 SOUTHPOINT-MONROE/TMC	962			26.75			1.05		
298 KINGSLAND-ADDICKS-NWTC/TMC	969			18.64			0.77		
313 ALLEN PARKWAY	**DISCONTINUED**								
320 TMC WHITE	3,557			63.93			8.80		
321 TMC BLUE	724			19.85			2.87		
322 TMC RED	1,101			59.36			9.03		
352 SWINGLE SHUTTLE	152			9.26			0.63		
402 BELLAIRE QUICKLINE	714			20.08			1.52		
426 TMC SWIFTLINE	206			10.39			1.13		
TOTAL	**218,363**	**101,227**	**65,097**	**23.67**	**21.41**	**19.80**	**1.62**	**1.53**	**1.39**

[1] METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
1 HOSPITAL	4,352	1,727	1,100	22.31	19.58	15.78	1.86	1.40	1.24
3 LANGLEY	925	521	411	12.09	13.19	12.57	0.83	0.90	0.78
3 WEST GRAY	717	425	298	20.13	26.60	16.75	2.12	2.38	1.83
5 KASHMERE	1,602	814	672	15.83	12.03	11.07	1.20	0.84	0.80
5 SOUTHMORE	2,232	1,139	841	22.11	17.08	15.57	1.86	1.27	1.10
6 JENSEN	1,599	987	581	19.18	17.22	8.28	1.30	1.21	0.65
6 TANGLEWOOD	799	371		15.40	10.47		1.16	0.72	
8 SOUTH MAIN	2,880	1,442	774	26.71	25.34	22.52	2.01	1.88	1.37
9 NORTH MAIN	833	225	217	13.57	6.83	4.78	1.01	0.49	0.43
9 GULFTON	1,363	405		20.11	7.45		1.59	0.56	
10 WILLOWBEND	1,210	735	400	23.07	20.46	21.27	1.84	1.52	1.20
11 ALMEDA	1,311	724	409	24.67	14.88	15.19	1.57	0.91	0.88
11 NANCE	757	523	228	16.06	12.10	13.17	1.58	1.16	1.13
14 HIRAM CLARKE	2,441	1,301	1,039	23.65	22.58	18.77	1.86	1.55	1.46
15 FULTON	1,924	1,436	879	21.04	19.85	16.39	2.03	1.89	1.43
18 KIRBY	992	186		19.27	6.57		1.57	0.46	
20 CANAL	1,745	1,216	1,076	24.32	24.98	28.15	2.39	1.95	2.19
20 LONG POINT	2,345	1,473	1,230	25.11	22.64	22.53	1.53	1.22	1.23
24 NORTHLINE	1,913	1,542	1,102	23.14	22.50	20.60	2.31	2.17	1.77
25 RICHMOND	5,317	2,946	1,613	27.32	26.80	23.05	2.38	2.12	1.84
30 CLINTON	548	337	313	10.52	9.45	8.79	0.81	0.67	0.62
30 CULLEN	2,633	1,724	1,260	27.81	26.13	19.10	2.07	1.67	1.22
35 FAIRVIEW	**DISCONTINUED**								
36 KEMPWOOD	1,555	661		21.53	17.55		1.55	1.24	
36 LAWNDALE	1,610	781	637	20.97	21.28	14.83	1.58	1.36	1.09
40 PECORE	1,979	959	705	19.64	12.36	11.71	1.56	0.92	0.94
40 TELEPHONE	3,024	1,645	1,398	24.68	25.46	20.46	1.86	2.06	1.44
44 ACRES HOMES	2,780	2,108	1,522	21.40	24.64	20.98	1.32	1.33	1.08
48 NAVIGATION	456	160	123	9.61	9.75	7.87	0.70	0.63	0.50
48 WEST DALLAS	**DISCONTINUED**								

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
50 HARRISBURG	3,604	2,485	1,670	24.46	25.47	30.56	2.07	1.79	2.11
50 HEIGHTS	2,667	1,499	958	18.72	23.40	17.52	1.46	1.63	1.17
52 HIRSCH	2,847	1,711	1,241	16.54	14.65	13.28	1.30	1.03	0.94
52 SCOTT	5,025	2,668	1,949	39.38	34.13	30.55	3.59	2.83	2.58
53 BRIAR FOREST	3,651	1,592	1,108	20.50	20.89	15.88	1.61	1.49	1.13
56 AIRLINE	4,174	4,072	3,579	25.28	33.08	30.39	1.78	2.26	2.11
60 HARDY	DISCONTINUED								
60 SOUTH MacGREGOR	726	390	265	13.24	10.88	10.18	1.22	0.90	0.85
65 BISSONNET	5,843	3,171	2,151	30.56	25.98	21.80	2.58	1.97	1.56
66 YALE	1,542	1,358	880	13.88	13.26	14.98	1.17	1.09	1.14
68 BRAYS BAYOU	3,864	1,588	985	23.37	19.76	15.19	1.89	1.47	1.15
77 LIBERTY	1,610	942	778	14.43	13.80	13.98	1.05	0.84	0.84
77 MLK	3,512	1,676	1,229	24.52	18.14	16.71	1.96	1.46	1.28
78 ALABAMA	756			25.67			2.82		
78 IRVINGTON	621	328	240	13.01	7.24	8.56	1.01	0.59	0.61
79 WEST LITTLE YORK	1,133	736		20.42	16.54		1.40	1.13	
80 DOWLING	681	387	268	16.58	10.87	9.35	1.64	0.98	0.89
80 LYONS	1,072	743	575	22.12	18.88	18.95	1.97	1.45	1.47
81 WESTHEIMER-SHARPSTOWN	4,873	2,985	2,070	27.88	25.98	23.68	2.81	2.49	1.92
82 WESTHEIMER-WEST OAKS	6,485	4,824	3,366	34.25	37.49	34.45	3.20	3.26	2.62
85 ANTOINE	3,859	2,187	1,602	23.78	23.37	19.29	1.51	1.53	1.27
LOCAL - RADIAL	110,387	63,854	43,742	22.63	20.78	18.84	1.80	1.53	1.36

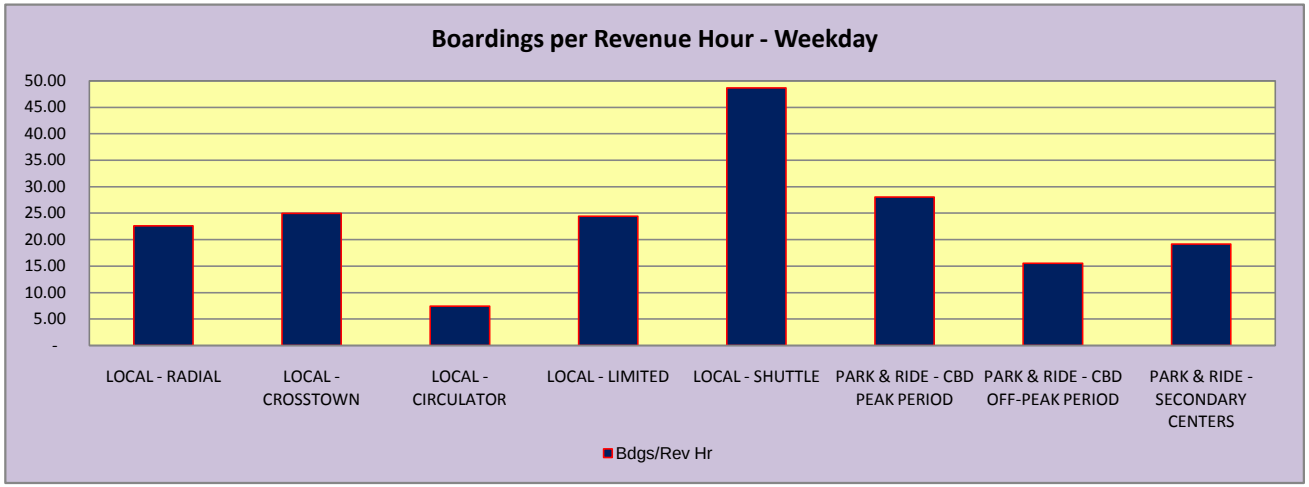
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CROSSTOWN									
2 BELLAIRE	7,274	4,796	3,026	32.01	27.78	28.54	2.88	2.32	2.15
4 BEECHNUT	4,387	2,625	1,857	28.60	28.87	24.11	2.09	1.84	1.46
19 WILCREST	1,084	509		20.66	17.53		1.54	1.11	
23 CROSSTIMBERS	1,893	749	467	27.29	25.51	17.37	1.98	1.78	1.21
26 OUTER LOOP	1,864	868	461	19.40	20.84	14.09	1.67	1.50	1.01
27 INNER LOOP	2,078	858	580	21.18	19.53	16.48	1.83	1.43	1.21
29 TSU/UH HIRSCH	1,131	675		14.56	14.35		1.25	1.10	
32 RENWICK	972	624		20.03	12.73		1.62	0.99	
33 POST OAK	4,845	2,387	1,757	28.69	37.65	27.79	2.52	2.90	2.14
34 MONTROSE	565			14.82			1.20		
42 HOLMAN	1,556	623	138	18.50	11.68	7.08	2.20	1.15	0.77
45 TIDWELL	3,060	1,779	1,256	30.68	34.91	24.64	2.03	2.16	1.52
46 GESSNER	4,982	3,144	1,837	39.24	42.10	44.71	3.24	3.28	3.16
47 HILLCROFT	912	654	431	23.37	14.66	17.03	2.25	1.23	1.36
49 CHIMNEY ROCK	511	280		14.09	11.03		1.25	0.79	
58 HAMMERLY	792	297		12.99	6.58		1.02	0.48	
59 ALDINE MAIL	**DISCONTINUED**								
67 DAIRY ASHFORD	738			23.05			2.07		
70 MEMORIAL	404			15.47			0.87		
72 WESTVIEW	818	468	426	19.08	14.36	14.96	1.33	1.07	1.11
73 BELLFORT	4,698	2,818	1,494	25.64	27.55	32.49	2.05	2.06	2.21
75 ELDRIDGE	380			9.45			0.71		
86 FM1960	2,925	1,808	1,346	24.93	26.86	25.80	1.74	1.51	1.41
LOCAL - CROSSTOWN	47,869	25,962	15,075	24.95	25.60	24.93	2.02	1.88	1.73

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CIRCULATOR									
37 EL SOL	246	151	170	5.39	3.48	3.91	0.46	0.30	0.34
38 MANCHESTER DOCKS	51			4.42			0.36		
39 PARKER ROAD	**DISCONTINUED**								
64 LINCOLN CITY	94			3.11			0.24		
83 LEE ROAD	888	628	270	21.32	20.37	9.52	1.24	1.13	0.52
87 SUNNYSIDE	2,440	1,050	681	26.53	18.95	15.90	1.95	1.30	1.13
97 SETTEGAST	256			16.11			0.83		
98 BRIARGATE	581	164		12.16	11.71		0.90	0.71	
352 SWINGLE SHUTTLE	152			9.26			0.63		
LOCAL - CIRCULATOR	4,707	1,993	1,122	7.46	6.14	5.82	0.59	0.43	0.40
LOCAL - LIMITED									
88 HOBBY AIRPORT	2,060	1,455		20.45	15.80		1.37	1.01	
102 BUSH I.A.H EXPRESS	2,720	1,708	1,529	24.36	23.24	20.86	1.24	1.02	0.91
108 VETERANS MEMORIAL EXPRESS	2,527			25.49			1.32		
131 MEMORIAL EXPRESS	1,719	631		18.68	14.52		0.99	0.68	
132 HARWIN EXPRESS	2,184	560		20.78	14.97		1.26	0.78	
137 NORTHSHORE EXPRESS	1,827	1,134	704	20.42	22.63	16.64	1.20	1.17	0.86
163 FONDREN EXPRESS	7,145	3,930	2,925	34.05	25.73	22.26	2.55	1.99	1.67
402 BELLAIRE QUICKLINE	714			20.08			1.52		
426 TMC SWIFTLINE	206			10.39			1.13		
LOCAL - LIMITED	21,102	9,418	5,158	24.44	20.96	20.88	1.50	1.22	1.21
LOCAL - SHUTTLE									
313 ALLEN PARKWAY	**DISCONTINUED**								
320 TMC WHITE	3,557			63.93			8.80		
321 TMC BLUE	724			19.85			2.87		
322 TMC RED	1,101			59.36			9.03		
LOCAL - SHUTTLE	5,382			48.63			6.91		

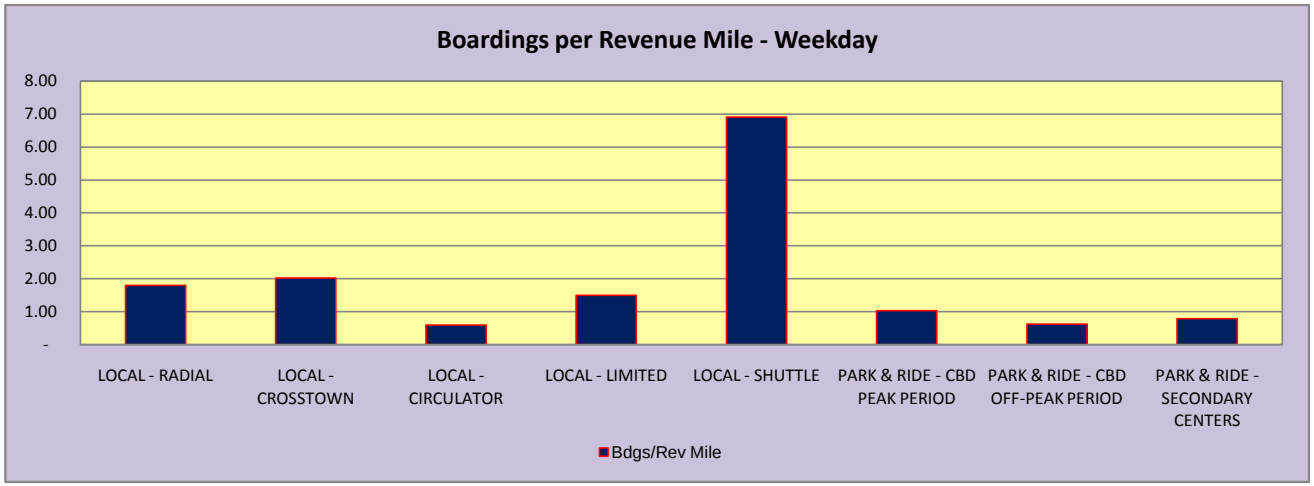
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
PARK & RIDE - CBD PEAK PERIOD									
202 KUYKENDAHL	1,954			30.99			1.19		
204 SPRING	1,339			31.73			1.07		
212 SETON LAKE	651			22.08			1.02		
214 NORTHWEST STATION	2,318			32.07			1.07		
216 WEST LITTLE YORK - PINEMONT	696			22.00			0.86		
217 CYPRESS	1,415			28.11			0.85		
221 KINGSLAND	2,252			29.70			0.92		
222 GRAND PARKWAY	694			22.70			0.73		
228 ADDICKS	1,929			29.66			1.05		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	571			23.30			0.94		
244 MONROE	485			19.61			0.97		
246 BAY AREA	1,815			30.36			1.17		
247 FUQUA	867			30.14			1.36		
255 KINGWOOD	1,012			23.03			0.75		
256 EASTEX	887			34.35			1.24		
257 TOWNSEN	947			32.64			1.14		
261 WEST LOOP	401			19.22			1.01		
262 WESTWOOD	618			19.00			0.78		
265 WEST BELLFORT	2,228			30.93			1.20		
274 WESTCHASE/GESSNER	439			17.24			0.93		
PARK & RIDE - CBD PEAK PERIOD	23,517			28.06			1.03		
PARK & RIDE - CBD OFF-PEAK PERIOD									
209 NORTH FREEWAY	579			20.11			0.76		
219 NORTHWEST FREEWAY	252			12.25			0.52		
229 KATY FREEWAY	438			16.62			0.68		
249 GULF FREEWAY	400			14.54			0.66		
259 EASTEX FREEWAY	277			13.04			0.44		
269 SOUTHWEST FREEWAY	15			7.92			0.43		
PARK & RIDE - CBD OFF-PEAK PERIOD	1,961			15.52			0.62		
PARK & RIDE - SECONDARY CENTERS									
170 MISSOURI CITY / TMC	709			21.69			0.82		
283 KUYKENDAHL/GREENWAY	398			19.19			0.77		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	**DISCONTINUED**								
292 WEST BELLFORT-WESTWOOD/TMC	402			10.58			0.50		
297 SOUTHPOINT-MONROE/TMC	962			26.75			1.05		
298 KINGSLAND-ADDICKS-NWTC/TMC	969			18.64			0.77		
PARK & RIDE - SECONDARY CENTERS	3,439			19.18			0.79		

INDICATORS BY SERVICE TYPE - WEEKDAY

	Weekday Bdgs/Rev Hr
LOCAL - RADIAL	22.63
LOCAL - CROSSTOWN	24.95
LOCAL - CIRCULATOR	7.46
LOCAL - LIMITED	24.44
LOCAL - SHUTTLE	48.63
PARK & RIDE - CBD PEAK PERIOD	28.06
PARK & RIDE - CBD OFF-PEAK PERIOD	15.52
PARK & RIDE - SECONDARY CENTERS	19.18

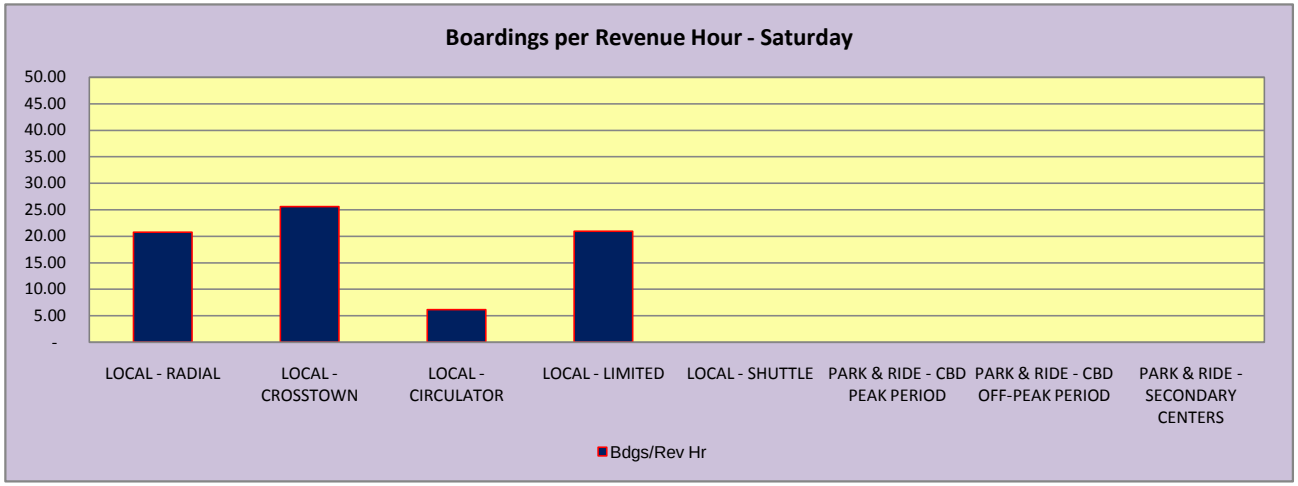


	Weekday Bdgs/Rev Mile
LOCAL - RADIAL	1.80
LOCAL - CROSSTOWN	2.02
LOCAL - CIRCULATOR	0.59
LOCAL - LIMITED	1.50
LOCAL - SHUTTLE	6.91
PARK & RIDE - CBD PEAK PERIOD	1.03
PARK & RIDE - CBD OFF-PEAK PERIOD	0.62
PARK & RIDE - SECONDARY CENTERS	0.79

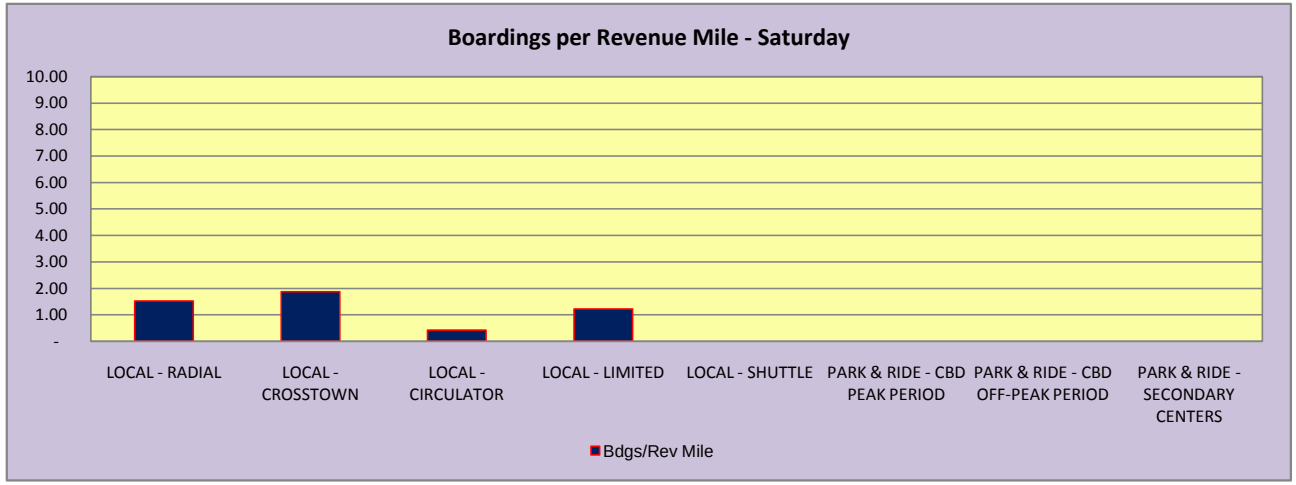


INDICATORS BY SERVICE TYPE - SATURDAY

	Saturday Bdgs/Rev Hr
LOCAL - RADIAL	20.78
LOCAL - CROSSTOWN	25.60
LOCAL - CIRCULATOR	6.14
LOCAL - LIMITED	20.96
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

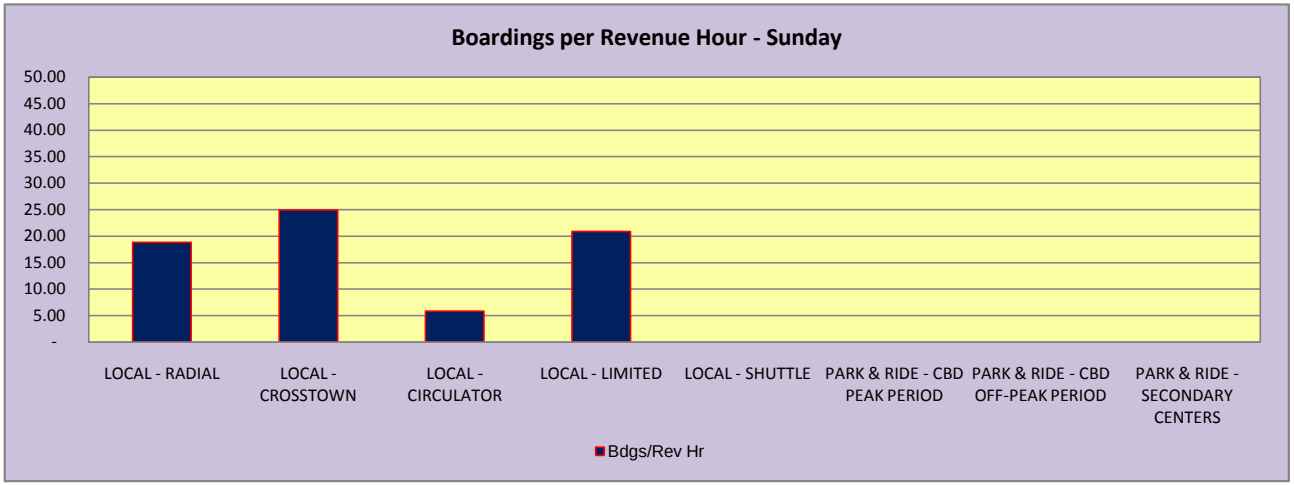


	Saturday Bdgs/Rev Mile
LOCAL - RADIAL	1.53
LOCAL - CROSSTOWN	1.88
LOCAL - CIRCULATOR	0.43
LOCAL - LIMITED	1.22
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

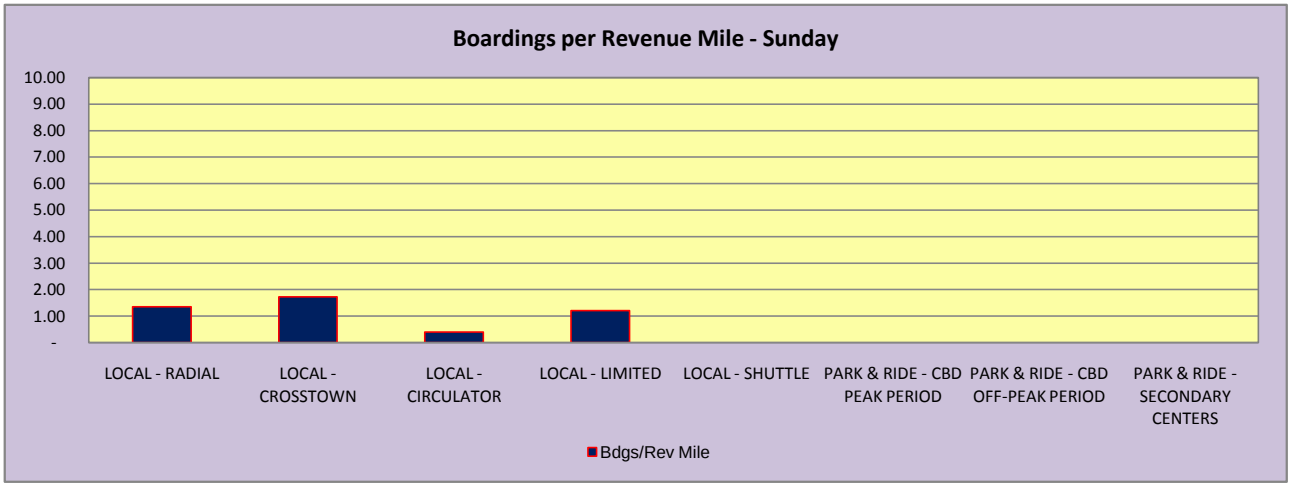


INDICATORS BY SERVICE TYPE - SUNDAY

	Sunday Bdgs/Rev Hr
LOCAL - RADIAL	18.84
LOCAL - CROSSTOWN	24.93
LOCAL - CIRCULATOR	5.82
LOCAL - LIMITED	20.88
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



	Sunday Bdgs/Rev Mile
LOCAL - RADIAL	1.36
LOCAL - CROSSTOWN	1.73
LOCAL - CIRCULATOR	0.40
LOCAL - LIMITED	1.21
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



Introduction

Prior to Hurricanes Rita (September 2005) and Ike (September 2008), METRO developed a list of priority routes to be returned to service first after the threat of damage had passed. The routes were chosen for their geographical coverage as well as for their ridership and / or service to one or more public hospitals.

The Core Routes are:

1 Hospital
2 Bellaire
8 South Main
20 Canal / 20 Long Point
25 Richmond
40 Pecore / 40 Telephone
50 Harrisburg / 50 Heights
52 Hirsch / 52 Scott
56 Airline
65 Bissonnet
77 Liberty / 77 MLK
81 Westheimer - Sharpstown
82 Westheimer - West Oaks
163 Fondren

Core Routes

ROUTE			Ridership Trend - Year-To-Date				Indicators - Current Month				
			FY2012 October - March	FY2011 October - March	Change	% Change	March FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
WEEKDAY											
1	HOSPITAL	WEEKDAY	4,344	4,259	85	2.0%	4,352	2,343.63	195.12	1.86	22.31
2	BELLAIRE	WEEKDAY	7,429	7,725	(296)	-3.8%	7,274	2,523.91	227.22	2.88	32.01
8	SOUTH MAIN	WEEKDAY	2,892	2,670	223	8.4%	2,880	1,430.31	107.80	2.01	26.71
20	CANAL	WEEKDAY	1,627	1,699	(72)	-4.2%	1,745	729.65	71.74	2.39	24.32
20	LONG POINT	WEEKDAY	2,187	2,151	36	1.7%	2,345	1,529.53	93.37	1.53	25.11
25	RICHMOND	WEEKDAY	5,437	5,530	(93)	-1.7%	5,317	2,234.49	194.63	2.38	27.32
40	PECORE	WEEKDAY	2,009	1,966	43	2.2%	1,979	1,272.36	100.77	1.56	19.64
40	TELEPHONE	WEEKDAY	3,070	3,115	(45)	-1.4%	3,024	1,627.63	122.51	1.86	24.68
50	HARRISBURG	WEEKDAY	3,662	3,587	75	2.1%	3,604	1,738.78	147.37	2.07	24.46
50	HEIGHTS	WEEKDAY	2,710	2,523	187	7.4%	2,667	1,820.80	142.48	1.46	18.72
52	HIRSCH	WEEKDAY	2,911	2,933	(22)	-0.8%	2,847	2,188.50	172.13	1.30	16.54
52	SCOTT	WEEKDAY	5,138	5,240	(101)	-1.9%	5,025	1,399.03	127.60	3.59	39.38
56	AIRLINE	WEEKDAY	4,871	4,867	4	0.1%	4,174	2,338.41	165.10	1.78	25.28
65	BISSONNET	WEEKDAY	6,027	6,117	(90)	-1.5%	5,843	2,262.29	191.20	2.58	30.56
77	LIBERTY	WEEKDAY	1,657	1,640	17	1.0%	1,610	1,536.20	111.58	1.05	14.43
77	MLK	WEEKDAY	3,613	3,449	164	4.8%	3,512	1,792.45	143.24	1.96	24.52
81	WESTHEIMER-SHARPSTOWN	WEEKDAY	4,889	5,049	(160)	-3.2%	4,873	1,733.55	174.80	2.81	27.88
82	WESTHEIMER-WEST OAKS	WEEKDAY	6,536	6,317	219	3.5%	6,485	2,028.54	189.38	3.20	34.25
163	FONDREN EXPRESS	WEEKDAY	7,434	6,701	732	10.9%	7,145	2,805.98	209.85	2.55	34.05
Subtotals - Core - WEEKDAY			**78,444**	**77,538**	**906**	**1.2%**	**76,701**	**35,336.04**	**2,887.89**	**2.17**	**26.56**
Totals - All Local Routes - WEEKDAY			**197,905**	**194,511**	**3,394**	**1.7%**	**190,143**	**104,244.11**	**8,071.82**	**1.82**	**23.56**

Core Routes

	ROUTE		Ridership Trend - Year-To-Date				Indicators - Current Month				
			FY2012 October - March	FY2011 October - March	Change	% Change	March FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
SATURDAY											
1	HOSPITAL	SATURDAY	1,763	1,805	(42)	-2.3%	1,727	1,234.76	88.20	1.40	19.58
2	BELLAIRE	SATURDAY	4,770	5,241	(471)	-9.0%	4,796	2,063.72	172.63	2.32	27.78
8	SOUTH MAIN	SATURDAY	1,417	1,375	43	3.1%	1,442	765.46	56.92	1.88	25.34
20	CANAL	SATURDAY	1,137	1,132	6	0.5%	1,216	622.09	48.68	1.95	24.98
20	LONG POINT	SATURDAY	1,378	1,310	68	5.2%	1,473	1,205.80	65.09	1.22	22.64
25	RICHMOND	SATURDAY	2,902	2,921	(19)	-0.6%	2,946	1,387.70	109.95	2.12	26.80
40	PECORE	SATURDAY	965	1,050	(85)	-8.1%	959	1,044.10	77.60	0.92	12.36
40	TELEPHONE	SATURDAY	1,656	1,695	(40)	-2.3%	1,645	798.71	64.62	2.06	25.46
50	HARRISBURG	SATURDAY	2,410	2,360	50	2.1%	2,485	1,390.78	97.57	1.79	25.47
50	HEIGHTS	SATURDAY	1,455	1,509	(55)	-3.6%	1,499	919.26	64.07	1.63	23.40
52	HIRSCH	SATURDAY	1,894	2,008	(114)	-5.7%	1,711	1,655.82	116.83	1.03	14.65
52	SCOTT	SATURDAY	2,953	3,217	(264)	-8.2%	2,668	941.68	78.17	2.83	34.13
56	AIRLINE	SATURDAY	4,013	3,783	230	6.1%	4,072	1,798.40	123.12	2.26	33.08
65	BISSONNET	SATURDAY	3,192	3,538	(347)	-9.8%	3,171	1,609.04	122.05	1.97	25.98
77	LIBERTY	SATURDAY	1,003	995	7	0.7%	942	1,119.18	68.28	0.84	13.80
77	MLK	SATURDAY	1,784	1,786	(1)	-0.1%	1,676	1,148.93	92.43	1.46	18.14
81	WESTHEIMER-SHARPSTOWN	SATURDAY	3,006	3,148	(142)	-4.5%	2,985	1,200.38	114.90	2.49	25.98
82	WESTHEIMER-WEST OAKS	SATURDAY	4,726	4,826	(100)	-2.1%	4,824	1,480.82	128.68	3.26	37.49
163	FONDREN EXPRESS	SATURDAY	3,934	4,192	(258)	-6.1%	3,930	1,971.75	152.72	1.99	25.73
Subtotals - Core - SATURDAY			**46,358**	**47,893**	**(1,534)**	**-3.2%**	**46,168**	**24,358.38**	**1,842.51**	**1.90**	**25.06**
Totals - All Local Routes - SATURDAY			**103,665**	**104,789**	**(1,124)**	**-1.1%**	**101,566**	**66,009.97**	**4,729.06**	**1.54**	**21.48**

Core Routes

			Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE			FY2012 October - March	FY2011 October - March	Change	% Change	March FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
SUNDAY											
1	HOSPITAL	SUNDAY	1,107	1,139	(32)	-2.8%	1,100	886.07	69.73	1.24	15.78
2	BELLAIRE	SUNDAY	3,012	3,205	(193)	-6.0%	3,026	1,405.80	106.03	2.15	28.54
8	SOUTH MAIN	SUNDAY	769	747	22	2.9%	774	564.11	34.38	1.37	22.52
20	CANAL	SUNDAY	975	951	24	2.5%	1,076	491.55	38.23	2.19	28.15
20	LONG POINT	SUNDAY	1,115	1,129	(14)	-1.3%	1,230	996.51	54.60	1.23	22.53
25	RICHMOND	SUNDAY	1,632	1,732	(100)	-5.8%	1,613	878.02	69.98	1.84	23.05
40	PECORE	SUNDAY	663	617	46	7.5%	705	746.54	60.22	0.94	11.71
40	TELEPHONE	SUNDAY	1,315	1,371	(56)	-4.1%	1,398	972.10	68.32	1.44	20.46
50	HARRISBURG	SUNDAY	1,632	1,548	84	5.4%	1,670	793.42	54.65	2.11	30.56
50	HEIGHTS	SUNDAY	936	922	14	1.5%	958	816.15	54.68	1.17	17.52
52	HIRSCH	SUNDAY	1,289	1,279	10	0.8%	1,241	1,325.25	93.42	0.94	13.28
52	SCOTT	SUNDAY	2,025	2,018	7	0.3%	1,949	754.70	63.82	2.58	30.55
56	AIRLINE	SUNDAY	3,484	3,476	9	0.2%	3,579	1,698.12	117.78	2.11	30.39
65	BISSONNET	SUNDAY	2,127	2,335	(208)	-8.9%	2,151	1,380.57	98.68	1.56	21.80
77	LIBERTY	SUNDAY	728	757	(29)	-3.8%	778	928.42	55.70	0.84	13.98
77	MLK	SUNDAY	1,149	1,090	60	5.5%	1,229	960.16	73.57	1.28	16.71
81	WESTHEIMER-SHARPSTOWN	SUNDAY	1,999	2,170	(171)	-7.9%	2,070	1,076.27	87.40	1.92	23.68
82	WESTHEIMER-WEST OAKS	SUNDAY	3,236	3,298	(62)	-1.9%	3,366	1,283.23	97.70	2.62	34.45
163	FONDREN EXPRESS	SUNDAY	2,806	2,840	(34)	-1.2%	2,925	1,749.14	131.42	1.67	22.26
Subtotals - Core - SUNDAY			**32,000**	**32,624**	**(625)**	**-1.9%**	**32,839**	**19,706.13**	**1,430.31**	**1.67**	**22.96**
Totals - All Local Routes - SUNDAY			**65,006**	**64,798**	**208**	**0.3%**	**65,337**	**46,837.38**	**3,287.69**	**1.39**	**19.87**

February 2012 Service Change Summary

Service Change Adjustment	Routes Impacted Weekday	Routes Impacted Saturday	Routes Impacted Sunday
Route Discontinuation	35 Fairview		
Route Discontinuation	39 Parker		
Route Discontinuation	48 West Dallas		
Route Discontinuation	59 Aldine Mail		
Route Discontinuation	60 Hardy		
Route Discontinuation	286 WLY- NWTC/ Uptown - Greenway		
Route Discontinuation	313 Allen Parkway		
Alternative Service Vehicles -- Smaller Bus	37 El Sol	9 Gulfton	6 Jensen
Alternative Service Vehicles -- Smaller Bus	38 Manchester Docks	18 Kirby	9 North Main
Alternative Service Vehicles -- Smaller Bus	64 Lincoln City	37 El Sol	37 El Sol
Alternative Service Vehicles -- Smaller Bus	352 Swingle Shuttle	58 Hammerly	42 Holman
Alternative Service Vehicles -- Smaller Bus	426 TMC Swiftline	78 Irvington	78 Irvington
Alternative Service Vehicles -- Smaller Bus		98 Briargate	83 Lee Road
Route Restructuring	18 Kirby	18 Kirby	
Route Restructuring	37 El Sol	37 El Sol	37 El Sol
Route Restructuring	48 Navigation	48 Navigation	48 Navigation
Route Restructuring	58 Hammerly	58 Hammerly	
Route Restructuring	60 MacGregor		
Route Restructuring	67 Dairy Ashford		
Route Restructuring	70 Memorial		
Route Restructuring	132 Harwin		
Route Restructuring	297 South Point - Monroe / TMC		

NOTE: This does not represent a complete lists of service adjustments for the February 2012 Service Change. Other route changes included adjustments to running times, changes to frequency, and the addition or deletion of trips to match service with demand.

Annual Fixed-Route Ridership

FIXED-ROUTE RIDERSHIP

CURRENT YEAR	October 2011	November 2011	December 2011	January 2012	February 2012	March 2012	April 2012	May 2012	June 2012	July 2012	August 2012	September 2012	ANNUAL FY2012	Year-To-Date
Fixed Route Bus Services														
Local	5,218,836	5,049,483	4,707,412	4,834,295	4,724,271	4,903,070							29,437,367	29,437,367
Park & Ride	641,145	590,513	506,019	620,811	627,808	641,211							3,627,507	3,627,507
Total Fixed Route Bus Services	**5,859,981**	**5,639,997**	**5,213,431**	**5,455,106**	**5,352,079**	**5,544,280**	**-**	**-**	**-**	**-**	**-**	**-**	**33,064,874**	**33,064,874**
METRORail	951,970	874,184	801,076	902,025	939,679	1,252,441							5,721,375	5,721,375
Total Fixed Route Services	**6,811,951**	**6,514,181**	**6,014,507**	**6,357,131**	**6,291,758**	**6,796,722**	**-**	**-**	**-**	**-**	**-**	**-**	**38,786,249**	**38,786,249**

PREVIOUS YEAR	October 2010	November 2010	December 2010	January 2011	February 2011	March 2011	April 2011	May 2011	June 2011	July 2011	August 2011	September 2011	ANNUAL FY2011	Year-To-Date
Fixed Route Bus Services														
Local	5,231,261	4,749,866	4,665,634	4,690,853	4,341,157	5,150,995	5,040,718	5,025,311	4,863,103	4,629,339	5,241,874	5,206,986	58,837,094	28,829,765
Park & Ride	628,040	580,172	503,345	586,376	562,210	704,785	641,192	646,317	665,032	584,997	682,681	653,249	7,438,395	3,564,927
Total Fixed Route Bus Services	**5,859,300**	**5,330,038**	**5,168,978**	**5,277,229**	**4,903,366**	**5,855,780**	**5,681,909**	**5,671,628**	**5,528,134**	**5,214,336**	**5,924,555**	**5,860,235**	**66,275,490**	**32,394,692**
METRORail	918,523	831,851	734,413	766,051	808,653	1,252,118	943,628	859,605	876,262	833,591	932,895	919,203	10,676,793	5,311,609
Total Fixed Route Services	**6,777,823**	**6,161,889**	**5,903,391**	**6,043,280**	**5,712,019**	**7,107,898**	**6,625,537**	**6,531,233**	**6,404,396**	**6,047,927**	**6,857,450**	**6,779,438**	**76,952,283**	**37,706,301**

VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-Date
Fixed Route Bus Services														
Local	**(12,425)**	299,617	41,778	143,442	383,114	**(247,925)**							**(29,399,728)**	607,602
Park & Ride	13,106	10,341	2,674	34,435	65,598	**(63,574)**							**(3,810,888)**	62,580
Total Fixed Route Bus Services	**681**	**309,958**	**44,452**	**177,877**	**448,713**	**(311,500)**							**(33,210,616)**	**670,182**
METRORail	33,447	42,333	66,663	135,974	131,026	323							**(4,955,418)**	409,766
Total Fixed Route Services	**34,127**	**352,291**	**111,115**	**313,851**	**579,739**	**(311,176)**							**(38,166,034)**	**1,079,948**

% VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-Date
Fixed Route Bus Services														
Local	**-0.2%**	6.3%	0.9%	3.1%	8.8%	**-4.8%**							**-50.0%**	2.1%
Park & Ride	2.1%	1.8%	0.5%	5.9%	11.7%	**-9.0%**							**-51.2%**	1.8%
Total Fixed Route Bus Services	**0.0%**	**5.8%**	**0.9%**	**3.4%**	**9.2%**	**-5.3%**							**-50.1%**	**2.1%**
METRORail	3.6%	5.1%	9.1%	17.7%	16.2%	0.0%							**-46.4%**	7.7%
Total Fixed Route Services	**0.5%**	**5.7%**	**1.9%**	**5.2%**	**10.1%**	**-4.4%**							**-49.6%**	**2.9%**

SOURCE: RASE

Includes bus bridge for service interruptions

1) Calendar Mix. There was one fewer weekday and one more Saturday in March 2012 relative to March 2011. Monthly data are not adjusted for changes in calendar mix.
2) Fare Increase. There was no change in METRO's base fare between FY2011 and FY2012. No ridership change would have been expected due to fares.
3) Gasoline Prices. Although gasoline prices increased during FY2012 relative to FY2011, there is no statistical correlation between changes in gasoline prices and local bus ridership and the only statistical correlation between gasoline prices and Park & Ride ridership occurred in FY2008 during the time period when the average price of a gallon of gasoline exceeded the maximum base fare for a Park & Ride (then $3.50). No ridership change would have been expected due to the change in gasoline prices.
4) Special Events - METRORail. There were 15 special events in March 2012 (18 Houston Livestock Show and Rodeo dates in March 2012 as compared to 20 Houston Livestock Show and Rodeo dates in March 2011). A ridership decrease would be expected due to the two fewer Houston Livestock Show and Rodeo dates in March 2012.
5) Service Interruptions - METRORail. There was 0 closures for TCH construction in March 2012 or March 2011, resulting in no ridership impact due to service interruptions.
6) Unemployment. The unemployment rate was 7.2% in February 2012 compared to 8.3% in March 2011. A positive ridership change would be expected due to the improved unemployment rate.
7) Weather. Average temperature of 69° and 7.14 inches of rainful in March 2012 as compared to average temperature of 60° and 0.78 inches in March 2011. A negative impact on ridership would be expected due to the increased rainfall in March 2012 and two rain days in March 2012 compared to no rain days in March 2011.