



**DECEMBER 2011** (Fiscal Year 2012)

Monthly Ridership Report  
METROBus and METRORail

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**DECEMBER 2011 (FY2012)**  
**FIXED-ROUTE SYSTEM RIDERSHIP OVERVIEW - Explanation of Information**

## **How to read this report**

### **Introduction**

This report shows how many customers used the combined METRO bus and rail systems in a given month and year-to-date. Ridership statistics are given on a system-wide and route/station level basis as well as by weekday, Saturday, and Sunday.

Ridership is counted as *boardings*, or *unlinked passenger trips* (National Transit Database (NTD)).

### **How are customers counted?**

#### **Bus**

Boardings are recorded by automatic passenger counters (APCs) and passenger count cards. METRO has equipped 100% of its fixed-route bus fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting as approved in METRO's NTD alternative sampling methodology. Additionally, there are certain routes for which passenger count cards are used due multiple fares on the same route (Route 236 San Jacinto / Baytown).

#### **Rail**

Boardings are recorded by automatic passenger counters (APCs). METRO has equipped 100% of its fixed-route rail fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting for Special Events as approved in METRO's NTD methodology.

### **How do I read the overview?**

The next 3 pages provide an overview of the average daily boardings on local and Park & Ride bus and METRORail for weekday, Saturday, and Sunday for both the current month as compared to the same month last year and for the current fiscal year-to-date as compared to the previous fiscal year-to-date. Information is also presented for the 10 bus routes with the highest average daily ridership, the highest growth between FY2011 and FY2012, and the highest loss between FY2011 and FY2012 for weekday, Saturday, and Sunday. The 10 bus routes with the highest average daily ridership are also presented in graphical form compared to the average ridership for a weekday, Saturday, or Sunday route.

### **How do I compare this year to last year?**

Boardings data are presented on an average daily basis for ease of comparison. For example, Route 1 Hospital - weekday had 4,396 average daily boardings during FY2012 (October 2011 - December 2011) as compared to 4,216 average daily boardings during FY2011 (October 2010 - December 2010). The change in ridership between FY2011 and FY2012 was + 180 boardings or 4.3%. This percentage increase was higher for Route 1 Hospital than for the average of all weekday routes (+1.9%). A similar presentation is done for each METRORail station.

### **Are all days included in average daily boardings?**

The average daily data cover the service operated on typical days in accordance with the normal schedule (for fixed schedule service). A typical day is a day on which normal, regular service is operated. The average daily data does not include days when 1) extra service is provided to meet demands for special events (e.g., the Houston Livestock Show and Rodeo), or 2) service consumed (or ridership) is reduced due to unusually bad weather (e.g., temperatures at or in excess of 100° or days with significant amounts of rainfall), or 3) holidays (e.g., Christmas). (*From the NTD 2011 Annual Reporting Manual, Service form (S-10), p. 190*)

### **Why do some route numbers have two different names?**

One means of improving operational efficiency is the use of a single bus on multiple bus routes that each serve downtown. Bus routes that are combined in this manner are through-routed or "hooked." For example, Route 3 Langley and Route 3 West Gray are "hooked" and share the same bus equipment. Currently, METRO operates 16 weekday through-routed / "hooked" route combinations.

Fixed Route System Ridership Overview  
**DECEMBER 2011 (FY2012)**

AVERAGE DAILY RIDERSHIP - BY SERVICE CATEGORY						
	WEEKDAY - AVERAGE		SATURDAY - AVERAGE		SUNDAY - AVERAGE	
	Year-To Date	Current Month	Year-To Date	Current Month	Year-To Date	Current Month
<b>METROBus and METRORail</b>						
FY2012	265,540	244,208	119,679	115,768	75,507	68,250
FY2011	259,816	243,017	118,771	120,979	74,439	71,225
Change	5,724	1,192	909	(5,211)	1,068	(2,976)
% Change	2.2%	0.5%	0.8%	-4.3%	1.4%	-4.2%
<b>METROBus</b>						
FY2012	229,478	212,227	105,897	102,924	65,783	58,725
FY2011	225,193	211,904	106,179	110,047	65,685	63,897
Change	4,285	323	(282)	(7,123)	98	(5,173)
% Change	1.9%	0.2%	-0.3%	-6.5%	0.1%	-8.1%
<b>METROBus - Local</b>						
FY2012	201,471	188,131				
FY2011	197,513	187,691				
Change	3,958	440				
% Change	2.0%	0.2%				
<b>METROBus - Park &amp; Ride</b>						
FY2012	28,007	24,096				
FY2011	27,680	24,213				
Change	327	(117)				
% Change	1.2%	-0.5%				
<b>METRORail</b>						
FY2012	36,061	31,982	13,783	12,844	9,725	9,525
FY2011	34,623	31,113	12,592	10,932	8,754	7,328
Change	1,439	869	1,191	1,912	970	2,197
% Change	4.2%	2.8%	9.5%	17.5%	11.1%	30.0%

**DECEMBER 2011 (FY2012)****TOP TEN BUS ROUTES - FY2012****WEEKDAY RIDERSHIP (Year-To-Date)**

Highest Daily Boardings		
Route		Boardings
1	<b>2 BELLAIRE</b>	<b>7,512</b>
2	<b>163 FONDREN EXPRESS</b>	<b>7,423</b>
3	<b>82 WESTHEIMER-WEST OAKS</b>	<b>6,603</b>
4	<b>65 BISSONNET</b>	<b>6,087</b>
5	<b>25 RICHMOND</b>	<b>5,502</b>
6	<b>56 AIRLINE</b>	<b>5,289</b>
7	73 BELLFORT	5,088
8	<b>52 SCOTT</b>	<b>5,070</b>
9	46 GESSNER	5,047
10	<b>81 WESTHEIMER-SHARPSTOWN</b>	<b>4,912</b>
Subtotal		58,534
% of Total Boardings		26%

Highest Growth		
Route		Boardings
	<b>163 FONDREN EXPRESS</b>	<b>649</b>
73	BELLFORT	556
4	BEECHNUT	500
<b>56 AIRLINE</b>		<b>400</b>
86	FM1960	392
102	BUSH I.A.H EXPRESS	389
<b>82 WESTHEIMER-WEST OAKS</b>		<b>381</b>
170	MISSOURI CITY / TMC	320
46	GESSNER	319
45	TIDWELL	269

Highest Loss		
Route		Boardings
<b>81 WESTHEIMER-SHARPSTOWN</b>		<b>(469)</b>
<b>52 SCOTT</b>		<b>(313)</b>
<b>25 RICHMOND</b>		<b>(302)</b>
320	TMC WHITE	(289)
53	BRIAR FOREST	(241)
265	WEST BELLFORT	(238)
29	TSU/UH HIRSCH	(225)
<b>65 BISSONNET</b>		<b>(211)</b>
321	TMC BLUE	(169)
36	KEMPWOOD	(157)

**SATURDAY RIDERSHIP (Year-To-Date)**

Highest Daily Boardings		
Route		Boardings
1	<b>2 BELLAIRE</b>	<b>4,865</b>
2	<b>82 WESTHEIMER-WEST OAKS</b>	<b>4,832</b>
3	<b>56 AIRLINE</b>	<b>4,043</b>
4	<b>163 FONDREN EXPRESS</b>	<b>3,919</b>
5	<b>65 BISSONNET</b>	<b>3,284</b>
6	<b>81 WESTHEIMER-SHARPSTOWN</b>	<b>3,100</b>
7	<b>52 SCOTT</b>	<b>3,083</b>
8	46 GESSNER	3,059
9	<b>25 RICHMOND</b>	<b>3,032</b>
10	73 BELLFORT	2,739
Subtotal		35,956
% of Total Boardings		34%

Highest Growth		
Route		Boardings
	4 BEECHNUT	305
	<b>56 AIRLINE</b>	<b>284</b>
	86 FM1960	279
	102 BUSH I.A.H EXPRESS	274
	44 ACRES HOMES	138
	137 NORTHSHORE EXPRESS	111
	87 SUNNYSIDE	110
	85 ANTOINE	102
	23 CROSSTIMBERS	92
	<b>20 LONG POINT</b>	<b>92</b>

Highest Loss		
Route		Boardings
	<b>2 BELLAIRE</b>	<b>(494)</b>
	<b>65 BISSONNET</b>	<b>(396)</b>
	53 BRIAR FOREST	(302)
	<b>163 FONDREN EXPRESS</b>	<b>(290)</b>
	<b>82 WESTHEIMER-WEST OAKS</b>	<b>(220)</b>
	<b>52 SCOTT</b>	<b>(158)</b>
	19 WILCREST	(138)
	29 TSU/UH HIRSCH	(133)
	36 LAWDALE	(126)
	<b>81 WESTHEIMER-SHARPSTOWN</b>	<b>(113)</b>

**SUNDAY RIDERSHIP (Year-To-Date)**

Highest Daily Boardings		
Route		Boardings
1	<b>56 AIRLINE</b>	<b>3,431</b>
2	<b>82 WESTHEIMER-WEST OAKS</b>	<b>3,290</b>
3	<b>2 BELLAIRE</b>	<b>3,012</b>
4	<b>163 FONDREN EXPRESS</b>	<b>2,801</b>
5	<b>65 BISSONNET</b>	<b>2,102</b>
6	<b>52 SCOTT</b>	<b>2,046</b>
7	<b>81 WESTHEIMER-SHARPSTOWN</b>	<b>2,027</b>
8	46 GESSNER	1,826
9	4 BEECHNUT	1,817
10	33 POST OAK	1,710
Subtotal		24,062
% of Total Boardings		37%

Highest Growth		
Route		Boardings
102	BUSH I.A.H EXPRESS	247
73	BELLFORT	185
68	BRAYS BAYOU	150
137	NORTHSHORE EXPRESS	139
44	ACRES HOMES	115
45	TIDWELL	106
86	FM1960	95
46	GESSNER	93
<b>50 HARRISBURG</b>		<b>81</b>
11	ALMEDA	66

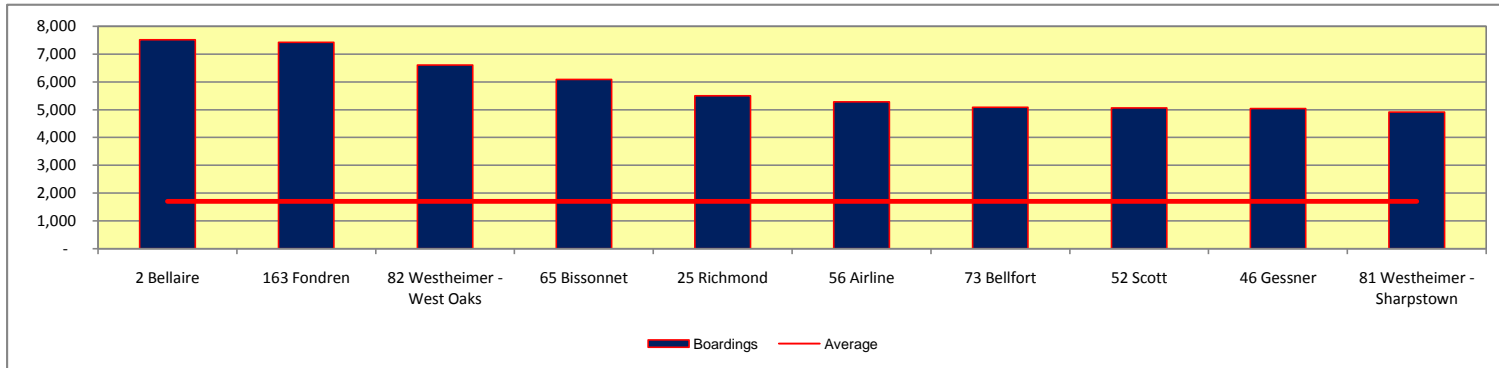
Highest Loss		
Route		Boardings
<b>65 BISSONNET</b>		<b>(323)</b>
<b>81 WESTHEIMER-SHARPSTOWN</b>		<b>(274)</b>
<b>2 BELLAIRE</b>		<b>(184)</b>
53	BRIAR FOREST	(171)
<b>25 RICHMOND</b>		<b>(171)</b>
<b>82 WESTHEIMER-WEST OAKS</b>		<b>(122)</b>
<b>40 TELEPHONE</b>		<b>(94)</b>
<b>1 HOSPITAL</b>		<b>(76)</b>
<b>56 AIRLINE</b>		<b>(63)</b>
80	DOWLING	(52)

NOTES: 1. **BOLD** designates a Core Route.

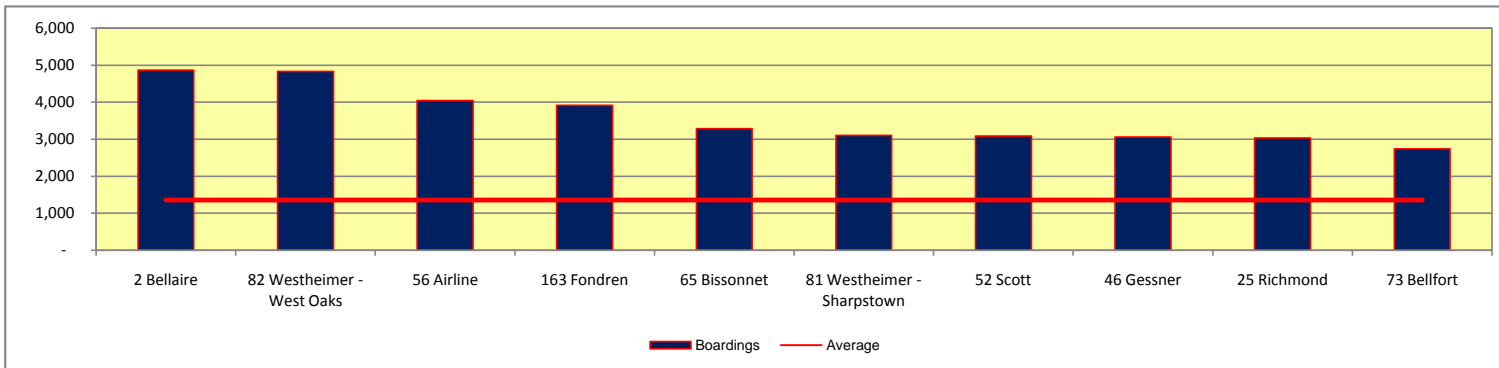
Fixed Route System Ridership Overview  
**DECEMBER 2011 (FY2012)**

**TOP TEN BUS ROUTES - FY2012**

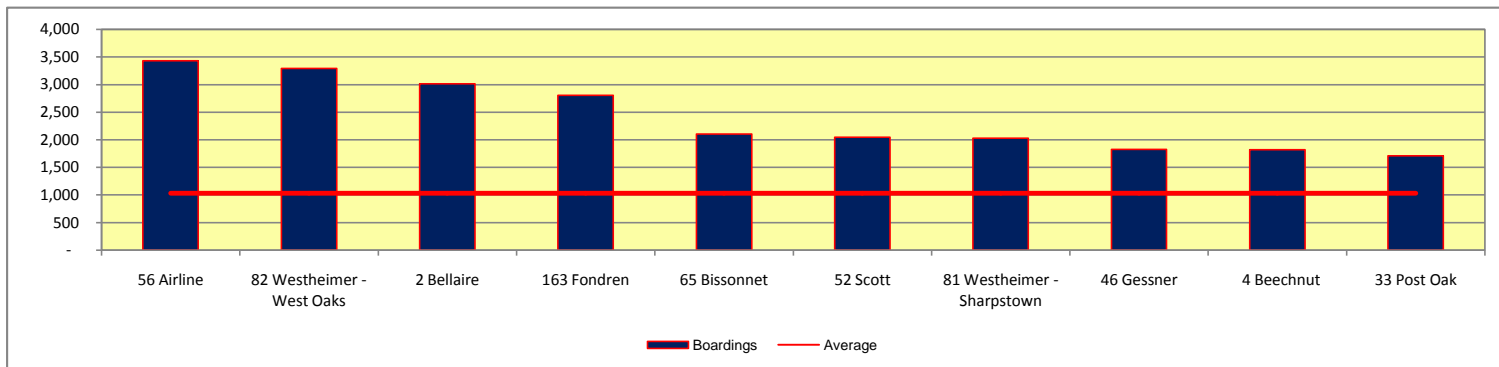
**WEEKDAY RIDERSHIP (Year-To-Date)**



**SATURDAY RIDERSHIP (Year-To-Date)**



**SUNDAY RIDERSHIP (Year-To-Date)**



DECEMBER 2011 (FY2012) - Average Weekday - By Bus Route

	FY2012 October - December	FY2011 October - December	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
1 HOSPITAL	4,396	4,216	180	4.3%	4,520	4,557	4,110									
2 BELLAIRE	7,512	7,619	(107)	-1.4%	7,751	7,787	6,998									
3 LANGLEY	917	982	(65)	-6.6%	944	933	875									
3 WEST GRAY	711	672	39	5.7%	732	723	678									
4 BEECHNUT	4,531	4,031	500	12.4%	4,547	4,669	4,378									
5 KASHMERE	1,710	1,802	(92)	-5.1%	1,807	1,783	1,541									
5 SOUTHMORE	2,383	2,525	(142)	-5.6%	2,518	2,484	2,147									
6 JENSEN	1,573	1,610	(37)	-2.3%	1,576	1,653	1,489									
6 TANGLEWOOD	786	900	(113)	-12.6%	788	827	745									
8 SOUTH MAIN	2,887	2,734	153	5.6%	2,894	3,046	2,721									
9 NORTH MAIN	889	954	(65)	-6.8%	887	951	829									
9 GULFTON	1,456	1,358	98	7.2%	1,452	1,557	1,357									
10 WILLOWBEND	1,192	1,056	136	12.9%	1,157	1,260	1,159									
11 ALMEDA	1,497	1,535	(38)	-2.5%	1,599	1,553	1,338									
11 NANCE	864	856	7	0.8%	923	896	772									
14 HIRAM CLARKE	2,336	2,359	(23)	-1.0%	2,318	2,450	2,241									
15 FULTON	1,908	1,863	45	2.4%	1,920	1,970	1,833									
18 KIRBY	793	781	12	1.6%	857	826	697									
19 WILCREST	1,241	1,241	(1)	-0.1%	1,274	1,316	1,132									
20 CANAL	1,624	1,746	(122)	-7.0%	1,713	1,656	1,502									
20 LONG POINT	2,182	2,210	(28)	-1.3%	2,302	2,225	2,018									
23 CROSSTIMBERS	2,038	1,877	160	8.5%	2,107	2,146	1,860									
24 NORTHLINE	1,873	1,787	87	4.9%	1,861	1,934	1,826									
25 RICHMOND	5,502	5,804	(302)	-5.2%	5,624	5,694	5,188									
26 OUTER LOOP	1,961	1,903	58	3.0%	2,022	2,083	1,777									
27 INNER LOOP	2,128	2,125	3	0.2%	2,184	2,253	1,947									
29 TSU/UH HIRSCH	1,391	1,615	(225)	-13.9%	1,504	1,479	1,189									
30 CLINTON	602	559	43	7.7%	627	643	537									
30 CULLEN	2,896	2,745	151	5.5%	3,012	3,092	2,583									
32 RENWICK	1,001	781	220	28.2%	973	1,049	982									
33 POST OAK	4,667	4,695	(28)	-0.6%	4,541	4,804	4,656									
34 MONTROSE	591	494	98	19.8%	647	597	530									
35 FAIRVIEW	442	455	(12)	-2.7%	449	485	393									
36 KEMPWOOD	1,503	1,659	(157)	-9.4%	1,575	1,547	1,386									
36 LAWNDALE	1,556	1,577	(21)	-1.3%	1,631	1,602	1,436									
37 EL SOL	608	587	21	3.7%	638	625	562									
38 MANCHESTER DOCKS	53	130	(77)	-59.1%	60	52	48									
39 PARKER ROAD	16	30	(13)	-45.6%	15	19	14									
40 PECORE	2,022	2,000	21	1.1%	2,112	2,096	1,857									
40 TELEPHONE	3,089	3,168	(80)	-2.5%	3,227	3,202	2,836									
42 HOLMAN	1,706	1,761	(55)	-3.1%	1,852	1,829	1,435									
44 ACRES HOMES	3,357	3,109	248	8.0%	3,318	3,431	3,322									
45 TIDWELL	3,188	2,919	269	9.2%	3,211	3,230	3,124									
46 GESSNER	5,047	4,728	319	6.7%	5,081	5,184	4,876									
47 HILLCROFT	984	1,027	(43)	-4.1%	998	1,046	908									
48 NAVIGATION	667	705	(38)	-5.3%	707	673	621									
48 WEST DALLAS	638	662	(24)	-3.6%	676	644	594									
49 CHIMNEY ROCK	511	549	(37)	-6.8%	533	524	477									
50 HARRISBURG	3,722	3,618	104	2.9%	3,838	3,807	3,522									
50 HEIGHTS	2,754	2,545	210	8.2%	2,840	2,817	2,606									
52 HIRSCH	2,872	3,014	(141)	-4.7%	2,920	3,006	2,691									
52 SCOTT	5,070	5,383	(313)	-5.8%	5,154	5,306	4,751									
53 BRIAR FOREST	4,010	4,251	(241)	-5.7%	4,294	4,107	3,629									
56 AIRLINE	5,289	4,889	400	8.2%	5,305	5,405	5,157									
58 HAMMERLY	767	690	76	11.1%	790	800	710									
59 ALDINE MAIL	270	261	9	3.6%	269	279	262									
60 HARDY	300	304	(4)	-1.3%	324	310	267									
60 SOUTH MacGREGOR	892	998	(106)	-10.7%	962	921	792									
64 LINCOLN CITY	238	250	(11)	-4.6%	248	237	230									
65 BISSONNET	6,087	6,298	(211)	-3.4%	6,389	6,258	5,615									
66 YALE	1,756	1,736	20	1.2%	1,850	1,844	1,575									
67 DAIRY ASHFORD	842	757	85	11.2%	850	895	781									



DECEMBER 2011 (FY2012) - Average Weekday - By Bus Route

	FY2012 October - December	FY2011 October - December	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
68 BRAYS BAYOU	4,155	3,956	200	5.0%	4,510	4,338	3,618									
70 MEMORIAL	571	612	(41)	-6.7%	588	595	528									
72 WESTVIEW	817	722	95	13.1%	797	825	828									
73 BELLFORT	5,088	4,532	556	12.3%	5,184	5,350	4,730									
75 ELDRIDGE	369	317	52	16.4%	378	389	339									
77 LIBERTY	1,665	1,684	(19)	-1.1%	1,716	1,727	1,551									
77 MLK	3,632	3,543	88	2.5%	3,744	3,768	3,384									
78 ALABAMA	748	697	51	7.3%	774	799	670									
78 IRVINGTON	614	619	(5)	-0.8%	636	656	550									
79 WEST LITTLE YORK	1,291	1,255	36	2.9%	1,325	1,345	1,204									
80 DOWLING	681	779	(98)	-12.6%	708	704	630									
80 LYONS	1,071	1,092	(22)	-2.0%	1,113	1,107	992									
81 WESTHEIMER-SHARPSTOWN	4,912	5,381	(469)	-8.7%	4,983	5,095	4,659									
82 WESTHEIMER-WEST OAKS	6,603	6,222	381	6.1%	6,823	6,779	6,205									
83 LEE ROAD	1,035	981	54	5.5%	998	1,086	1,020									
85 ANTOINE	4,243	4,097	146	3.6%	4,347	4,364	4,017									
86 FM1960	3,271	2,879	392	13.6%	3,310	3,433	3,069									
87 SUNNYSIDE	2,576	2,403	173	7.2%	2,693	2,728	2,305									
88 HOBBY AIRPORT	2,363	2,104	259	12.3%	2,447	2,488	2,153									
97 SETTEGAST	269	278	(9)	-3.2%	261	278	270									
98 BRIARGATE	687	547	140	25.6%	748	739	573									
102 BUSH I.A.H EXPRESS	2,984	2,595	389	15.0%	2,965	3,070	2,917									
108 VETERANS MEMORIAL EXPRESS	2,665	2,432	233	9.6%	2,830	2,763	2,404									
131 MEMORIAL EXPRESS	1,637	1,498	139	9.3%	1,706	1,695	1,510									
132 HARWIN EXPRESS	2,215	2,202	13	0.6%	2,377	2,289	1,978									
137 NORTHSHORE EXPRESS	2,082	2,102	(20)	-1.0%	2,113	2,176	1,956									
163 FONDREN EXPRESS	7,423	6,774	649	9.6%	7,348	7,829	7,092									
170 MISSOURI CITY / TMC	691	371	320	86.1%	732	730	610									
202 KUYKENDAHL	1,911	1,841	70	3.8%	2,074	2,036	1,623									
204 SPRING	1,284	1,301	(16)	-1.3%	1,392	1,358	1,104									
209 NORTH FREEWAY	557	512	45	8.8%	602	575	494									
212 SETON LAKE	617	616	1	0.1%	658	664	527									
214 NORTHWEST STATION	2,261	2,332	(71)	-3.0%	2,440	2,414	1,929									
216 WEST LITTLE YORK - PINEMONT	621	623	(2)	-0.4%	673	666	523									
217 CYPRESS	1,311	1,072	239	22.3%	1,360	1,456	1,117									
219 NORTHWEST FREEWAY	238	208	29	14.2%	246	231	236									
221 KINGSLAND	2,192	2,184	9	0.4%	2,355	2,369	1,853									
222 GRAND PARKWAY	620	578	42	7.3%	676	664	520									
228 ADDICKS	1,819	1,850	(31)	-1.7%	1,975	1,916	1,566									
229 KATY FREEWAY	395	393	2	0.4%	434	406	345									
236 MAXEY ROAD	481	483	(2)	-0.3%	530	503	411									
236 SAN JACINTO / BAYTOWN	95	100	(4)	-4.4%	103	99	84									
244 MONROE	489	436	53	12.2%	534	514	418									
245 PASADENA		28	(28)	N/A												
246 BAY AREA	1,679	1,584	95	6.0%	1,911	1,781	1,346									
247 FUQUA	838	829	9	1.1%	902	874	737									
249 GULF FREEWAY	347	329	18	5.5%	376	351	315									
255 KINGWOOD	934	929	5	0.6%	995	1,000	806									
256 EASTEX	826	780	46	5.9%	867	916	694									
257 TOWNSEN	903	888	16	1.8%	974	947	789									
259 EASTEX FREEWAY	262	252	11	4.3%	263	283	242									
261 WEST LOOP	338	367	(29)	-7.8%	443	319	253									
262 WESTWOOD	509	620	(111)	-17.9%	678	472	376									
265 WEST BELLFORT	2,140	2,379	(238)	-10.0%	2,396	2,015	2,011									
269 SOUTHWEST FREEWAY	16	15	2	10.6%	17	19	12									
274 WESTCHASE/GESSNER	385	444	(59)	-13.3%	455	391	308									
283 KUYKENDAHL/GREENWAY	334	327	7	2.1%	364	362	277									
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	276	234	42	17.9%	306	297	225									
292 WEST BELLFORT-WESTWOOD/TMC	511	640	(129)	-20.2%	584	491	457									
297 SOUTHPOINT-MONROE/TMC	941	924	17	1.9%	977	999	847									
298 KINGSLAND-ADDICKS-NWTC/TMC	1,186	1,087	99	9.1%	1,242	1,276	1,042									

DECEMBER 2011 (FY2012) - Average Weekday - By Bus Route

	FY2012 October - December	FY2011 October - December	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
302 POLK SHUTTLE	58	43	15	35.5%	55	60	58									
303 WEST SHUTTLE	244	239	5	2.1%	243	253	235									
304 KASHMERE SHUTTLE	94	23	71	314.6%	90	93	99									
305 HIRAM CLARKE SHUTTLE	80	79	0	0.5%	80	84	75									
306 FALLBROOK SHUTTLE	110	67	43	64.2%	106	110	113									
308 NORTHWEST SHUTTLE	105	62	43	69.3%	102	101	114									
313 ALLEN PARKWAY	399	383	15	4.0%	422	431	343									
320 TMC WHITE	3,490	3,778	(289)	-7.6%	3,646	3,744	3,078									
321 TMC BLUE	781	950	(169)	-17.8%	812	821	710									
322 TMC RED	963	1,074	(112)	-10.4%	986	976	927									
352 SWINGLE SHUTTLE	200	126	74	58.5%	208	203	188									
402 BELLAIRE QUICKLINE	715	641	74	11.6%	724	761	660									
426 TMC SWIFTLINE	274	250	24	9.5%	279	276	266									
500 AIRPORT DIRECT		128	(128)	N/A												
<b>TOTAL</b>	<b>229,478</b>	<b>225,193</b>	<b>4,285</b>	<b>1.9%</b>	<b>237,407</b>	<b>238,800</b>	<b>212,227</b>									

NOTES

<sup>1</sup> METRO made significant route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 32 Renwick. The layover on the 32 Renwick was relocated and travel times were adjusted for more reliable service.

B) 36 Kempwood / 46 Gessner / 58 Hammerly. Route realignments were made to the 36 Kempwood, 46 Gessner and 58 Hammerly to simplify the routes.

C) 75 Energy Corridor / 67 Dairy Ashford. The 75 Energy Corridor and 67 Dairy Ashford were re-structured. As part of the re-structuring, the 75 Energy Corridor was renamed the 75 Eldridge Crosstown. In addition, two one-way loops on the 75 were eliminated and the route was extended to the Mission Bend P & R as well as a change in mid-day frequencies and later PM service. The re-structuring of the 67 Dairy Ashford extended the route to the Addicks P & R and improved headways.

D) 81 Westheimer - Sharpstown / 82 Westheimer - West Oaks. There was a realignment of trips from the 81 Westheimer - Sharpstown to the 82 Westheimer - West Oaks due to increased demand.

E) 87 Sunnyside. The 87 Sunnyside was extended to the HCC South Campus.

F) 352 Swingle Shuttle. Additional trips were added to the 352 Swingle Shuttle to accommodate demand.

G) 426 TMC Swiftline. Two additional earlier AM Westbound trips were added.

H) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

<sup>2</sup> METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.

B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.

C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.

D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.

<sup>3</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.

B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

<sup>4</sup> 170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.

<sup>5</sup> 217 Cypress. Additional trips added on November 1, 2011.

DECEMBER 2011 (FY2012) - Average Saturday - By Bus Route

	FY2012 October - December	FY2011 October - December	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
1 HOSPITAL	1,772	1,876	(105)	-5.6%	1,834	1,704	1,777									
2 BELLAIRE	4,865	5,359	(494)	-9.2%	5,297	4,897	4,400									
3 LANGLEY	536	486	50	10.3%	530	523	555									
3 WEST GRAY	437	446	(9)	-2.1%	432	426	452									
4 BEECHNUT	2,714	2,410	305	12.6%	2,892	2,689	2,561									
5 KASHMERE	960	868	92	10.5%	1,011	943	926									
5 SOUTHMORE	1,343	1,301	43	3.3%	1,414	1,319	1,296									
6 JENSEN	1,058	1,039	20	1.9%	1,088	1,054	1,033									
6 TANGLEWOOD	398	408	(9)	-2.2%	410	397	389									
8 SOUTH MAIN	1,442	1,452	(10)	-0.7%	1,516	1,365	1,447									
9 NORTH MAIN	385	434	(48)	-11.2%	397	384	376									
9 GULFTON	693	682	11	1.6%	713	691	675									
10 WILLOWBEND	672	643	29	4.5%	719	630	666									
11 ALMEDA	926	947	(21)	-2.2%	967	913	897									
11 NANCE	668	639	30	4.6%	698	659	648									
14 HIRAM CLARKE	1,474	1,411	63	4.5%	1,466	1,467	1,488									
15 FULTON	1,341	1,315	25	1.9%	1,355	1,350	1,317									
18 KIRBY	310	301	9	3.0%	328	305	296									
19 WILCREST	556	694	(138)	-19.9%	589	583	496									
20 CANAL	1,146	1,120	26	2.3%	1,199	1,142	1,097									
20 LONG POINT	1,388	1,296	92	7.1%	1,453	1,384	1,329									
23 CROSTIMBERS	747	654	92	14.1%	785	660	794									
24 NORTHLINE	1,333	1,385	(52)	-3.8%	1,399	1,269	1,330									
25 RICHMOND	3,032	2,974	58	2.0%	3,133	3,146	2,817									
26 OUTER LOOP	827	786	42	5.3%	893	736	853									
27 INNER LOOP	939	924	15	1.7%	974	950	893									
29 TSU/UH HIRSCH	688	821	(133)	-16.2%	724	731	609									
30 CLINTON	329	344	(15)	-4.4%	350	313	323									
30 CULLEN	1,684	1,739	(56)	-3.2%	1,795	1,601	1,656									
32 RENWICK	598		598	N/A	605	629	559									
33 POST OAK	2,432	2,529	(97)	-3.8%	2,532	2,360	2,404									
36 KEMPWOOD	674	730	(56)	-7.6%	711	645	666									
36 LAWDALE	796	922	(126)	-13.7%	840	762	787									
37 EL SOL	405	384	21	5.5%	414	406	394									
40 PECORE	973	1,037	(64)	-6.2%	1,004	966	949									
40 TELEPHONE	1,670	1,674	(5)	-0.3%	1,723	1,658	1,629									
42 HOLMAN	643	732	(88)	-12.0%	704	602	624									
44 ACRES HOMES	2,195	2,057	138	6.7%	2,260	2,123	2,203									
45 TIDWELL	1,890	1,820	70	3.9%	1,971	1,867	1,833									
46 GESSNER	3,059	3,062	(3)	-0.1%	3,294	2,874	3,010									
47 HILLCROFT	687	754	(67)	-8.9%	794	670	596									
48 NAVIGATION	345	357	(12)	-3.4%	335	349	350									
49 CHIMNEY ROCK	266	337	(71)	-21.0%	264	274	260									
50 HARRISBURG	2,399	2,370	29	1.2%	2,551	2,338	2,308									
50 HEIGHTS	1,448	1,516	(68)	-4.5%	1,539	1,411	1,393									
52 HIRSCH	1,977	2,023	(46)	-2.3%	2,073	1,900	1,960									
52 SCOTT	3,083	3,241	(158)	-4.9%	3,231	2,962	3,055									
53 BRIAR FOREST	1,567	1,869	(302)	-16.2%	1,617	1,567	1,518									
56 AIRLINE	4,043	3,759	284	7.6%	4,181	4,006	3,943									
58 HAMMERLY	441	440	1	0.2%	496	389	436									
60 SOUTH MacGREGOR	531	498	33	6.6%	543	530	519									
65 BISSONNET	3,284	3,679	(396)	-10.7%	3,444	3,330	3,079									
66 YALE	1,411	1,411	(0)	0.0%	1,478	1,387	1,368									
68 BRAYS BAYOU	1,667	1,712	(44)	-2.6%	1,861	1,705	1,436									
72 WESTVIEW	524	497	26	5.3%	521	522	527									
73 BELLFORT	2,739	2,776	(37)	-1.3%	2,945	2,644	2,629									
77 LIBERTY	1,007	1,003	3	0.3%	996	1,027	997									
77 MLK	1,791	1,800	(9)	-0.5%	1,772	1,827	1,775									
78 IRVINGTON	490	451	40	8.8%	516	457	498									
79 WEST LITTLE YORK	738	784	(45)	-5.8%	820	675	720									

DECEMBER 2011 (FY2012) - Average Saturday - By Bus Route

	FY2012 October - December	FY2011 October - December	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
80 DOWLING	409	448	(39)	-8.7%	412	408	407									
80 LYONS	786	866	(80)	-9.2%	792	784	783									
81 WESTHEIMER-SHARPSTOWN	3,100	3,214	(113)	-3.5%	3,242	3,016	3,042									
82 WESTHEIMER-WEST OAKS	4,832	5,052	(220)	-4.4%	5,020	4,884	4,592									
83 LEE ROAD	667	625	42	6.7%	649	665	685									
85 ANTOINE	2,313	2,211	102	4.6%	2,364	2,301	2,274									
86 FM1960	2,005	1,726	279	16.2%	2,016	1,945	2,055									
87 SUNNYSIDE	1,114	1,003	110	11.0%	1,173	1,095	1,073									
88 HOBBY AIRPORT	1,406	1,321	85	6.4%	1,423	1,359	1,437									
98 BRIARGATE	242	227	15	6.6%	242	247	236									
102 BUSH I.A.H EXPRESS	1,971	1,697	274	16.1%	1,979	1,958	1,975									
131 MEMORIAL EXPRESS	652	632	20	3.2%	630	657	669									
132 HARWIN EXPRESS	599	706	(108)	-15.2%	643	596	556									
137 NORTHSHORE EXPRESS	1,111	1,000	111	11.1%	1,171	1,072	1,089									
163 FONDREN EXPRESS	3,919	4,209	(290)	-6.9%	4,019	3,820	3,918									
302 POLK SHUTTLE	72	29	43	147.7%	91	67	56									
303 WEST SHUTTLE	113	58	55	95.2%	118	105	116									
308 NORTHWEST SHUTTLE	152	100	52	51.5%	150	167	139									
500 AIRPORT DIRECT		80	(80)	N/A												
<b>TOTAL</b>	<b>105,897</b>	<b>106,179</b>	<b>(282)</b>	<b>-0.3%</b>	<b>110,527</b>	<b>104,240</b>	<b>102,924</b>									

NOTES

<sup>1</sup> METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

<sup>2</sup> METRO made route changes with June service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 25 minutes.

B) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

<sup>3</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

DECEMBER 2011 (FY2012) - Average Sunday - By Bus Route

	FY2012 October - December	FY2011 October - December	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
1 HOSPITAL	1,099	1,175	(76)	-6.4%	1,164	1,144	988									
2 BELLAIRE	3,012	3,196	(184)	-5.8%	3,239	3,111	2,686									
3 LANGLEY	384	377	7	1.9%	365	406	381									
3 WEST GRAY	279	235	44	18.7%	265	295	277									
4 BEECHNUT	1,817	1,759	58	3.3%	1,801	2,062	1,588									
5 KASHMERE	727	675	52	7.7%	764	737	681									
5 SOUTHMORE	911	924	(13)	-1.4%	956	923	853									
6 JENSEN	900	928	(28)	-3.0%	902	972	826									
8 SOUTH MAIN	763	761	3	0.3%	798	820	672									
9 NORTH MAIN	390	435	(45)	-10.3%	385	397	388									
10 WILLOWBEND	373	378	(4)	-1.2%	422	392	306									
11 ALMEDA	475	409	66	16.2%	490	454	480									
11 NANCE	265	270	(6)	-2.1%	273	253	268									
14 HIRAM CLARKE	1,043	977	66	6.7%	1,060	1,160	909									
15 FULTON	930	911	19	2.1%	957	918	915									
20 CANAL	964	952	11	1.2%	996	1,059	836									
20 LONG POINT	1,101	1,130	(29)	-2.6%	1,138	1,210	956									
23 CROSSTIMBERS	445	421	24	5.8%	466	440	428									
24 NORTHLINE	1,024	1,073	(49)	-4.5%	1,022	1,060	991									
25 RICHMOND	1,640	1,811	(171)	-9.4%	1,681	1,880	1,359									
26 OUTER LOOP	455	458	(3)	-0.7%	468	518	379									
27 INNER LOOP	525	517	8	1.5%	571	583	420									
30 CLINTON	336	345	(9)	-2.6%	345	358	306									
30 CULLEN	1,354	1,303	51	3.9%	1,387	1,441	1,233									
33 POST OAK	1,710	1,690	19	1.1%	1,824	1,812	1,493									
36 LAWDALE	606	633	(27)	-4.3%	629	661	527									
37 EL SOL	380	371	9	2.4%	374	423	343									
40 PECORE	657	629	29	4.5%	699	661	612									
40 TELEPHONE	1,303	1,397	(94)	-6.7%	1,386	1,311	1,213									
42 HOLMAN	256	249	7	2.8%	265	260	242									
44 ACRES HOMES	1,499	1,384	115	8.3%	1,522	1,551	1,423									
45 TIDWELL	1,270	1,164	106	9.1%	1,364	1,347	1,099									
46 GESSNER	1,826	1,733	93	5.4%	1,805	2,035	1,638									
47 HILLCROFT	377	401	(24)	-6.0%	367	408	356									
48 NAVIGATION	244	239	5	2.0%	247	250	233									
50 HARRISBURG	1,649	1,568	81	5.1%	1,725	1,763	1,459									
50 HEIGHTS	946	934	11	1.2%	989	1,011	837									
52 HIRSCH	1,302	1,278	24	1.9%	1,361	1,416	1,128									
52 SCOTT	2,046	2,017	28	1.4%	2,138	2,225	1,773									
53 BRIAR FOREST	1,129	1,300	(171)	-13.2%	1,229	1,264	893									
56 AIRLINE	3,431	3,494	(63)	-1.8%	3,416	3,550	3,328									
60 SOUTH MacGREGOR	299	301	(2)	-0.5%	314	327	256									
65 BISSONNET	2,102	2,425	(323)	-13.3%	2,237	2,556	1,515									
66 YALE	853	825	28	3.3%	915	922	721									
68 BRAYS BAYOU	1,089	938	150	16.0%	1,152	1,145	969									
72 WESTVIEW	376	377	(1)	-0.4%	387	402	338									
73 BELLFORT	1,473	1,288	185	14.4%	1,499	1,545	1,375									
77 LIBERTY	736	774	(38)	-4.8%	733	784	692									
77 MLK	1,163	1,115	48	4.3%	1,157	1,238	1,093									
78 IRVINGTON	310	305	5	1.7%	314	335	280									
80 DOWLING	260	312	(52)	-16.5%	295	270	216									
80 LYONS	557	547	10	1.9%	631	578	463									
81 WESTHEIMER-SHARPSTOWN	2,027	2,301	(274)	-11.9%	2,097	2,180	1,803									
82 WESTHEIMER-WEST OAKS	3,290	3,411	(122)	-3.6%	3,340	3,687	2,842									
83 LEE ROAD	446	414	32	7.8%	425	478	435									
85 ANTOINE	1,666	1,602	64	4.0%	1,713	1,796	1,488									
86 FM1960	1,261	1,166	95	8.2%	1,380	1,406	997									
87 SUNNYSIDE	664	636	28	4.4%	701	703	588									
102 BUSH I.A.H EXPRESS	1,630	1,382	247	17.9%	1,670	1,758	1,461									
137 NORTHSHORE EXPRESS	696	557	139	24.9%	728	761	599									
163 FONDREN EXPRESS	2,801	2,835	(34)	-1.2%	2,884	2,908	2,611									
302 POLK SHUTTLE	69	14	55	378.9%	61	91	56									
303 WEST SHUTTLE	89	104	(15)	-14.4%	79	81	108									
308 NORTHWEST SHUTTLE	85	59	26	44.0%	82	82	92									
500 AIRPORT DIRECT		93	(93)	N/A												
<b>TOTAL</b>	<b>65,783</b>	<b>65,685</b>	<b>98</b>	<b>0.1%</b>	<b>68,047</b>	<b>70,577</b>	<b>58,725</b>									

NOTES

<sup>1</sup> METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

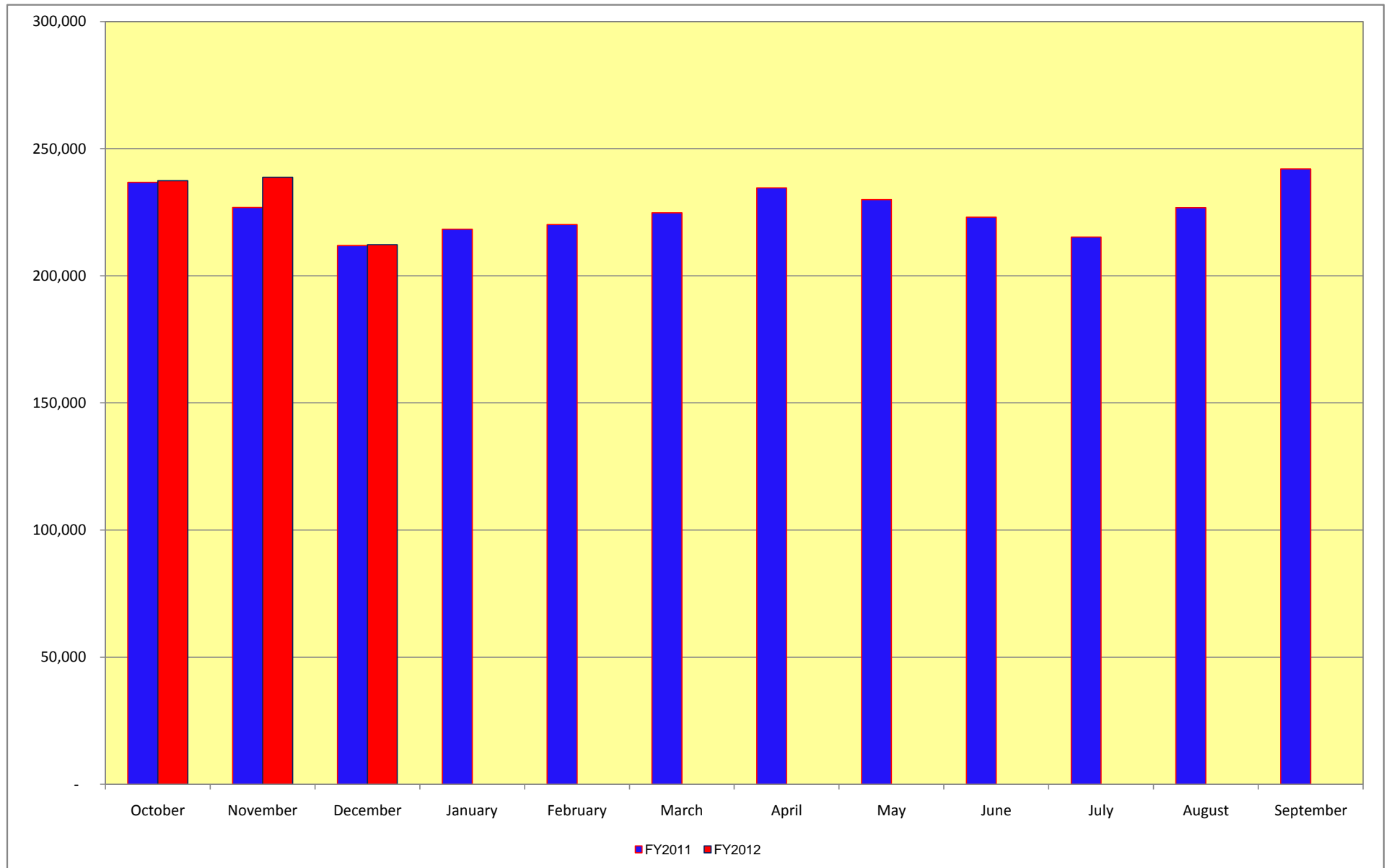
<sup>2</sup> METRO made route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 30 minutes.

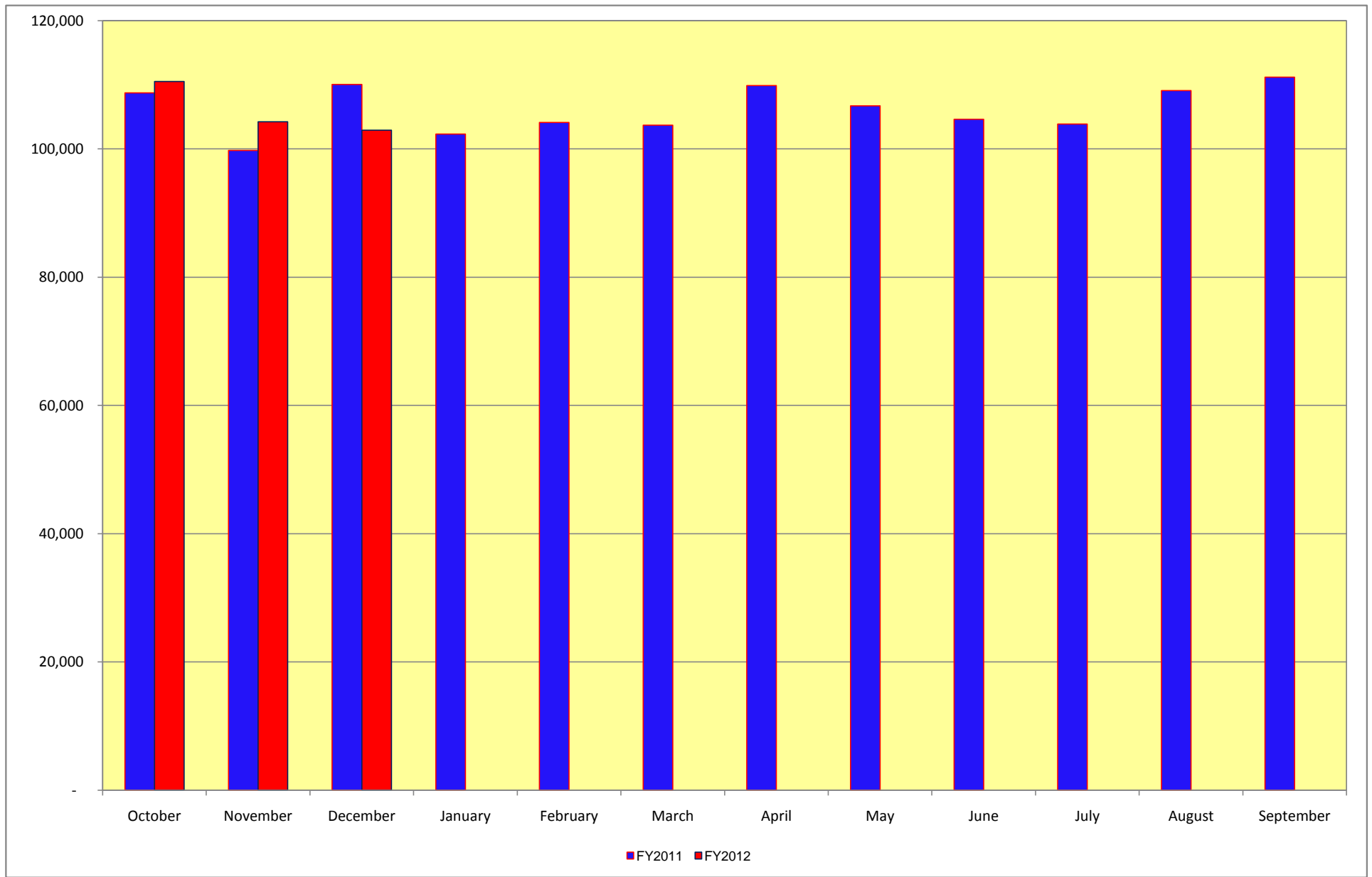
<sup>3</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

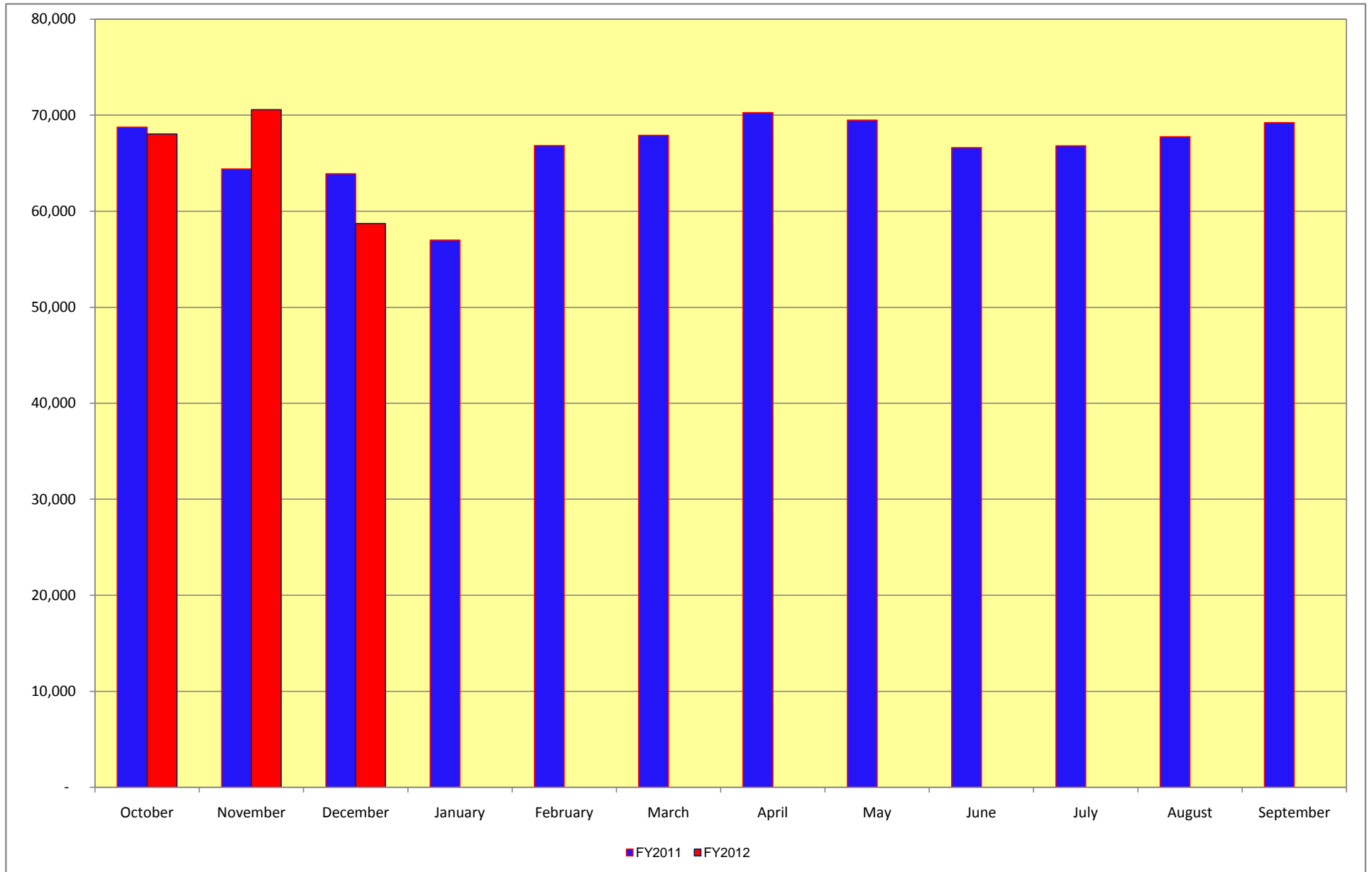
**AVERAGE WEEKDAY BOARDINGS - METROBus**



AVERAGE SATURDAY BOARDINGS - METROBus



AVERAGE SUNDAY BOARDINGS - METROBus





	FY2012 October - December	FY2011 October - December	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE RAIL</b>																
FANNIN SOUTH	1,934	1,797	136	7.6%	929	921	779									
RELIANT PARK	923	811	112	13.8%	634	763	555									
SMITH LANDS	2,864	2,793	70	2.5%	281	275	235									
TMC TC	3,234	2,999	235	7.8%	1,300	1,229	1,248									
DRYDEN	4,543	4,533	10	0.2%	837	827	776									
HERMANN HOSPITAL / ZOO	2,842	2,693	149	5.5%	867	808	717									
HERMANN PARK / RICE UNIV	425	438	(14)	-3.2%	481	444	278									
MUSEUM DISTRICT	1,041	995	46	4.6%	494	586	446									
WHEELER	3,053	2,945	108	3.7%	1,751	1,741	1,639									
HCC / ENSEMBLE	2,100	2,036	64	3.2%	759	750	720									
McGOWEN	1,193	1,204	(12)	-1.0%	554	578	515									
DOWNTOWN TC	2,894	2,804	90	3.2%	1,396	1,298	1,355									
BELL	745	666	79	11.8%	331	252	296									
MAIN STREET SQUARE	3,764	3,626	138	3.8%	2,024	1,872	1,665									
PRESTON	3,031	2,529	502	19.9%	1,301	1,317	1,216									
UH - DOWNTOWN	1,478	1,753	(275)	-15.7%	434	472	405									
<b>TOTAL</b>	<b>36,061</b>	<b>34,623</b>	<b>1,439</b>	<b>4.2%</b>	<b>38,640</b>	<b>37,563</b>	<b>31,982</b>									

## LEGEND

<sup>1</sup> METRORail stations are shown from south to north.

<sup>2</sup> The complete names of stations shown above with abbreviations or acronyms are:

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

Downtown TC = Downtown Transit Center

UH - Downtown = University of Houston - Downtown

	FY2012 October - December	FY2011 October - December	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE RAIL</b>																
FANNIN SOUTH	876	726	150	20.7%	929	921	779									
RELIANT PARK	651	432	219	50.7%	634	763	555									
SMITH LANDS	264	254	10	3.9%	281	275	235									
TMC TC	1,259	1,139	120	10.5%	1,300	1,229	1,248									
DRYDEN	814	705	109	15.4%	837	827	776									
HERMANN HOSPITAL / ZOO	797	696	101	14.5%	867	808	717									
HERMANN PARK / RICE UNIV	401	436	(35)	-8.0%	481	444	278									
MUSEUM DISTRICT	509	435	74	16.9%	494	586	446									
WHEELER	1,710	1,565	146	9.3%	1,751	1,741	1,639									
HCC / ENSEMBLE	743	732	11	1.5%	759	750	720									
McGOWEN	549	540	9	1.6%	554	578	515									
DOWNTOWN TC	1,349	1,284	65	5.1%	1,396	1,298	1,355									
BELL	293	308	(15)	-4.8%	331	252	296									
MAIN STREET SQUARE	1,853	1,814	40	2.2%	2,024	1,872	1,665									
PRESTON	1,278	995	283	28.5%	1,301	1,317	1,216									
UH - DOWNTOWN	437	532	(96)	-18.0%	434	472	405									
<b>TOTAL</b>	<b>13,783</b>	<b>12,592</b>	<b>1,191</b>	<b>9.5%</b>	<b>14,370</b>	<b>14,133</b>	<b>12,844</b>									

## LEGEND

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TMC TC = Texas Medical Center Transit Center  
Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo  
Hermann Park / Rice Univ = Hermann Park / Rice University  
HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater  
Downtown TC = Downtown Transit Center  
UH - Downtown = University of Houston - Downtown

## NOTES

- 1 METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 22 - 23, 2011; September 24 - 25, 2011.
- 2 METRORail service was shut down for Texas Children's Hospital construction on Saturday, October 22, 2011.

DECEMBER 2011 (FY2012) - Average Sunday - By Rail Station

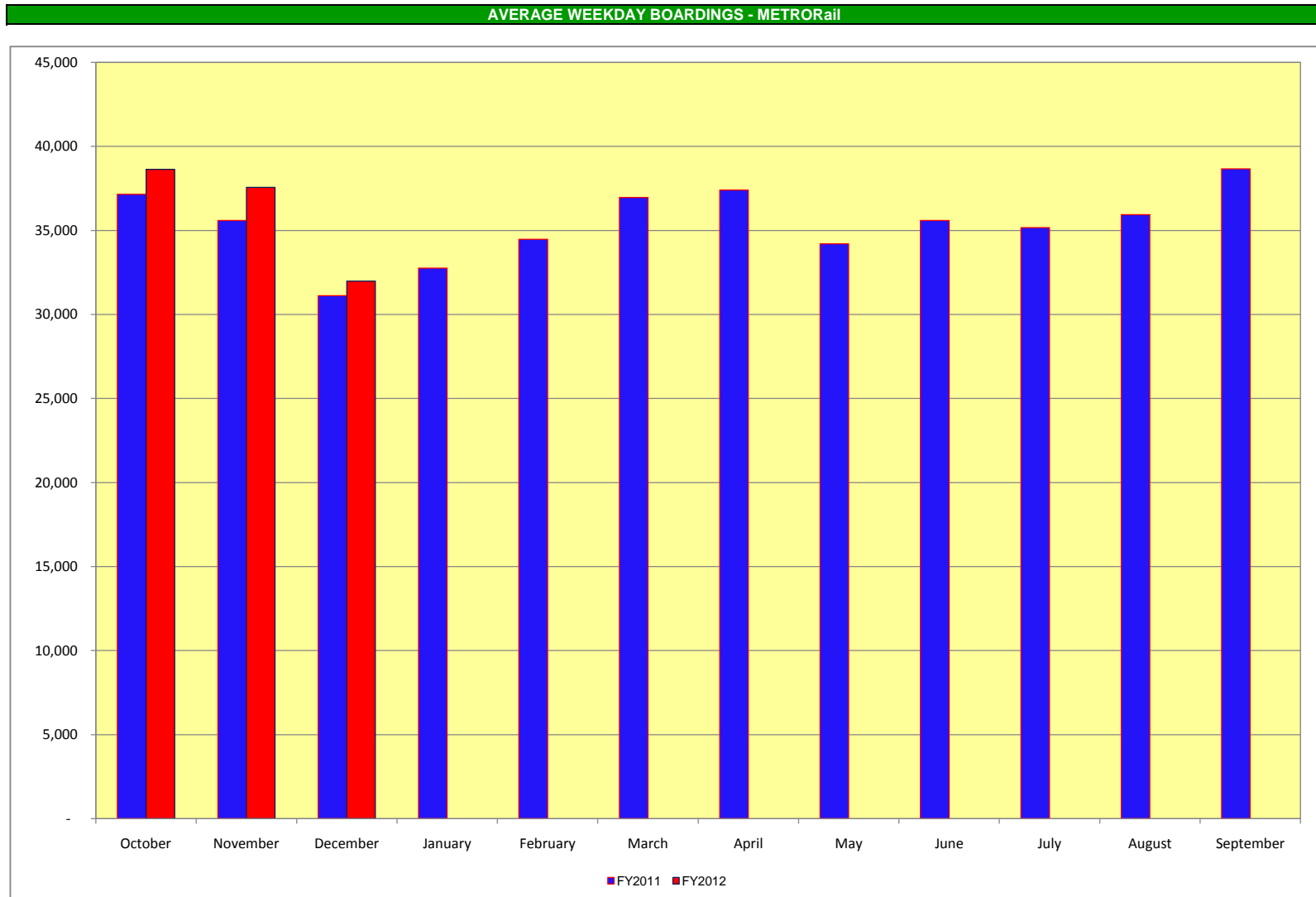
	FY2012 October - December	FY2011 October - December	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE RAIL</b>																
FANNIN SOUTH	667	557	110	19.7%	594	771	635									
RELIANT PARK	489	336	153	45.6%	330	760	378									
SMITH LANDS	195	169	26	15.5%	186	221	179									
TMC TC	939	813	126	15.5%	914	986	917									
DRYDEN	606	550	56	10.2%	596	614	607									
HERMANN HOSPITAL / ZOO	561	520	41	8.0%	610	548	526									
HERMANN PARK / RICE UNIV	245	253	(7)	-2.9%	290	247	199									
MUSEUM DISTRICT	388	330	58	17.5%	414	395	354									
WHEELER	1,108	1,023	85	8.3%	1,063	1,129	1,132									
HCC / ENSEMBLE	541	501	40	7.9%	493	556	573									
McGOWEN	341	333	8	2.5%	326	346	352									
DOWNTOWN TC	1,053	999	53	5.3%	1,080	1,061	1,017									
BELL	236	211	26	12.2%	199	243	267									
MAIN STREET SQUARE	1,211	1,095	116	10.6%	1,206	1,163	1,264									
PRESTON	864	740	124	16.8%	871	891	829									
UH - DOWNTOWN	281	326	(44)	-13.6%	261	287	296									
<b>TOTAL</b>	<b>9,725</b>	<b>8,754</b>	<b>970</b>	<b>11.1%</b>	<b>9,430</b>	<b>10,219</b>	<b>9,525</b>									

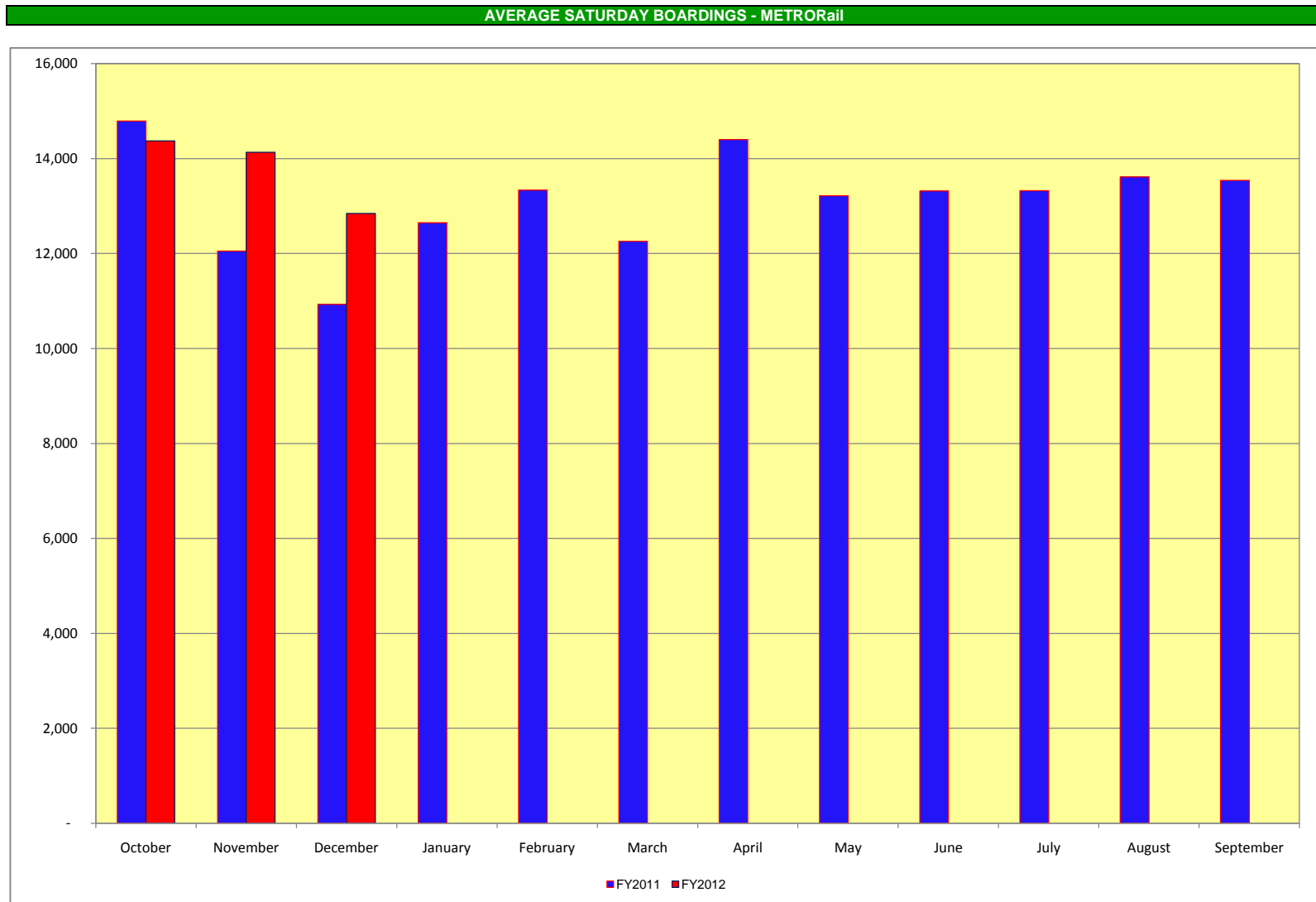
LEGEND

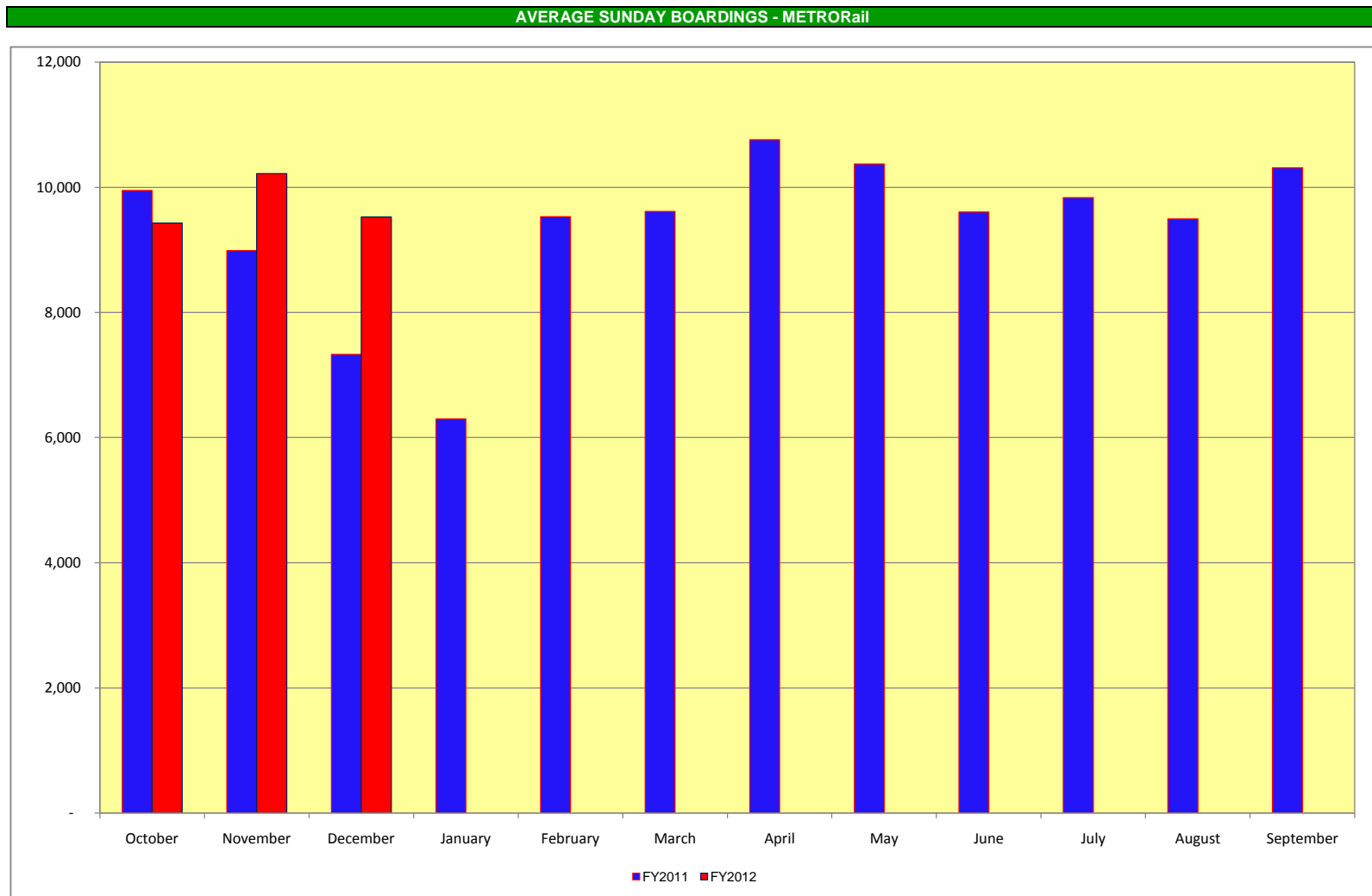
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NOTES

- <sup>1</sup> METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 22 - 23, 2011; September 24 - 25, 2011.







**DECEMBER 2011 (FY2012)**  
**METROBus Indicators - Explanation of Information**

**How can I evaluate the ridership (demand) and the service resources supplied to each route (supply)?**

METRO uses four indicators in its comparative / route ranking model. The four indicators are:

- 1) Passenger Boardings per Revenue Mile;
- 2) Passenger Boardings per Revenue Hour;
- 3) Total Subsidy per Passenger Boarding; and
- 4) Operating Ratio.

These four factors provide a balanced weighting between effectiveness measures (the first two factors), and efficiency measures (the last two factors). By using the two effectiveness indicators, the reader can compare the effectiveness of multiple bus routes. (NOTE: With only 1 rail line, there is no opportunity to compare effectiveness with other rail lines in METRO's system at this time.)

The indicator passenger boardings per revenue mile is calculated by dividing the number of average daily passenger boardings by route by the daily number of revenue miles of service supplied on that route. The indicator passenger boardings per revenue hour is calculated by dividing the number of average daily passenger boardings by the daily number of revenue hours of service supplied on that route.

The indicators are presented in two different formats on the following pages. The first format for presentation is by route number order. Route number format allows the reader to look at the performance on one or more routes of interest. The second format for presentation is by indicator performance, highest to lowest. For ease of viewing, an additional visual presentation format has been added. Routes with indicators in the first (best) quartile are shown in white, while those in the second (next-best) quartile are shown in gray, those in the third quartile are shown in pink, and those in the fourth (worst) quartile are shown in purple.

Additionally, the report includes charts showing the performance of the ten best and ten worst routes by indicator along with the average performance.

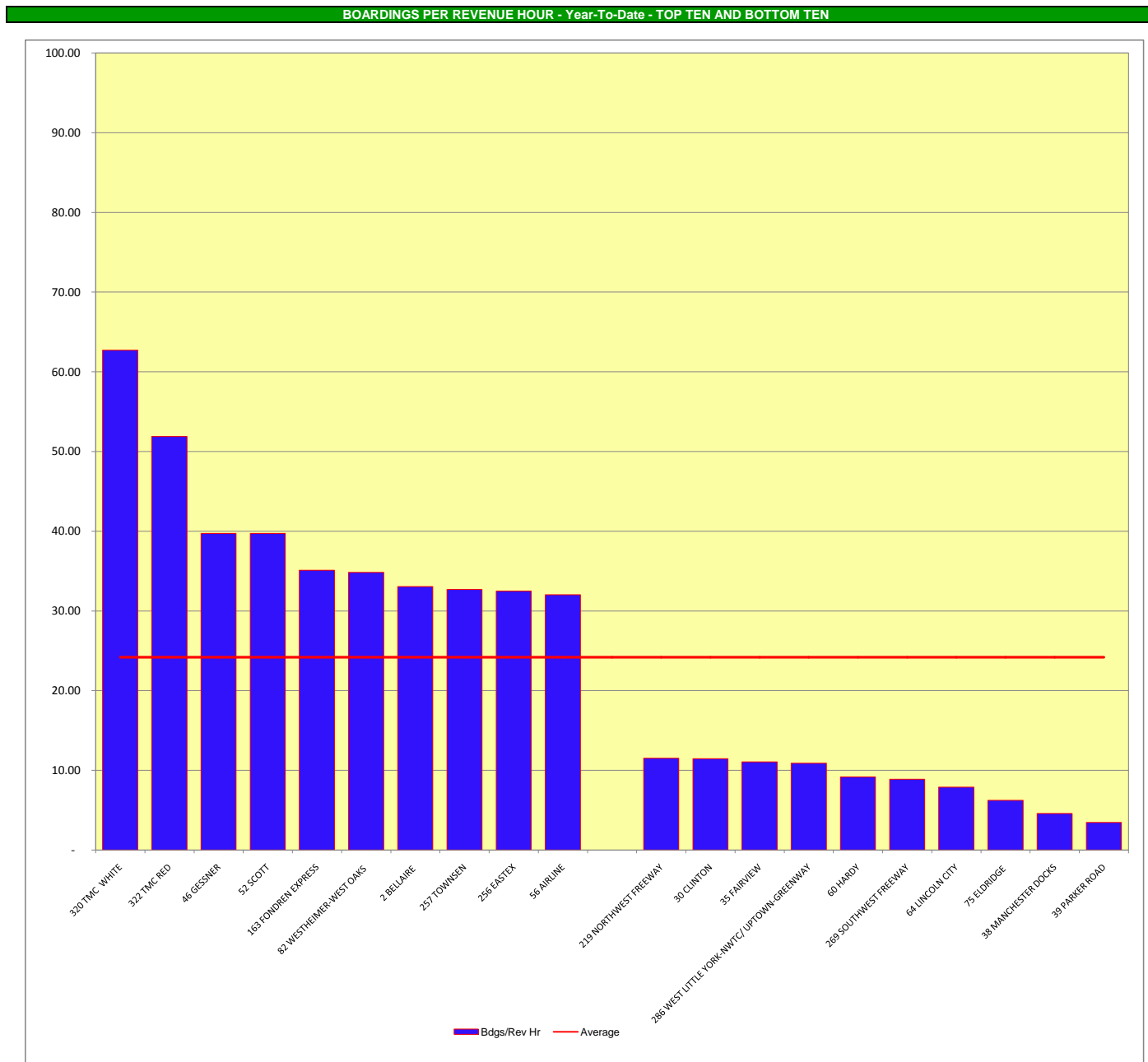
DECEMBER 2011 (FY2012) - Weekday Indicators - Year-To-Date

BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER	
ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	22.51
2 BELLAIRE	33.06
3 LANGLEY	11.99
3 WEST GRAY	19.96
4 BEECHNUT	29.54
5 KASHMERE	16.90
5 SOUTHMORE	23.61
6 JENSEN	18.87
6 TANGLEWOOD	15.16
8 SOUTH MAIN	26.78
9 NORTH MAIN	14.49
9 GULFTON	21.45
10 WILLOWBEND	22.73
11 ALMEDA	28.15
11 NANCE	18.33
14 HIRAM CLARKE	22.55
15 FULTON	21.00
18 KIRBY	15.35
19 WILCREST	23.64
20 CANAL	22.64
20 LONG POINT	23.37
23 CROSSTIMBERS	29.37
24 NORTHLINE	22.67
25 RICHMOND	28.27
26 OUTER LOOP	20.41
27 INNER LOOP	21.69
29 TSU/UH HIRSCH	17.00
30 CLINTON	11.45
30 CULLEN	30.59
32 RENWICK	20.63
33 POST OAK	27.61
34 MONTROSE	15.50
35 FAIRVIEW	11.08
36 KEMPWOOD	20.68
36 LAWDALE	20.20
37 EL SOL	14.56
38 MANCHESTER DOCKS	4.60
39 PARKER ROAD	3.48
40 PECORE	20.50
40 TELEPHONE	25.26
42 HOLMAN	20.28
44 ACRES HOMES	25.94
45 TIDWELL	31.96
46 GESSNER	39.74
47 HILLCROFT	25.23
48 NAVIGATION	13.08
48 WEST DALLAS	12.09
49 CHIMNEY ROCK	13.93
50 HARRISBURG	25.26
50 HEIGHTS	19.33
52 HIRSCH	16.68
52 SCOTT	39.74
53 BRIAR FOREST	23.35
56 AIRLINE	32.04
58 HAMMERLY	18.67
59 ALDINE MAIL	13.82
60 HARDY	9.19
60 SOUTH MacGREGOR	17.54
64 LINCOLN CITY	7.90
65 BISSONNET	31.84
66 YALE	15.83
67 DAIRY ASHFORD	19.63
68 BRAYS BAYOU	25.14
70 MEMORIAL	13.47
72 WESTVIEW	19.05
73 BELLFORT	27.76
75 ELDRIDGE	6.26
77 LIBERTY	14.92
77 MLK	25.35
78 ALABAMA	25.37
78 IRVINGTON	12.88
79 WEST LITTLE YORK	23.28
80 DOWLING	16.56
80 LYONS	22.09
81 WESTHEIMER-SHARPSTOWN	28.10
82 WESTHEIMER-WEST OAKS	34.86
83 LEE ROAD	24.85
85 ANTOINE	24.40
86 FM 1960	28.10
87 SUNNYSIDE	28.01
88 HOBBY AIRPORT	23.37
97 SETTEGAST	17.18
98 BRIARGATE	14.34
102 BUSH I.A.H EXPRESS	27.50
108 VETERANS MEMORIAL EXPRESS	26.88
131 MEMORIAL EXPRESS	17.78
132 HARWIN EXPRESS	21.11
137 NORTHSHORE EXPRESS	24.06
163 FONDREN EXPRESS	35.11
170 MISSOURI CITY / TMC	21.15
202 KUYKENDAHL	30.32
204 SPRING	30.44
209 NORTH FREEWAY	19.34
212 SETON LAKE	20.90
214 NORTHWEST STATION	29.35
216 WEST LITTLE YORK - PINEMONT	19.57
217 CYPRESS	27.23
219 NORTHWEST FREEWAY	11.52
221 KINGSLAND	28.91
222 GRAND PARKWAY	20.28
228 ADDICKS	27.87
229 KATY FREEWAY	14.98
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	23.54
244 MONROE	19.76
246 BAY AREA	28.69
247 FUQUA	29.11
249 GULF FREEWAY	12.61
255 KINGWOOD	21.26
256 EASTEX	32.49
257 TOWNSEN	32.71
259 EASTEX FREEWAY	12.36
261 WEST LOOP	16.21
262 WESTWOOD	15.64
265 WEST BELLFORT	29.72
269 SOUTHWEST FREEWAY	8.88
274 WESTCHASE - GESSNER	15.10
283 KUYKENDAHL/GREENWAY	16.13
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	10.91
292 WEST BELLFORT-WESTWOOD/TMC	13.43
297 SOUTH POINT-MONROE/TMC	27.38
298 KINGSLAND-ADDICKS-NWTC/TMC	23.35
313 ALLEN PARKWAY	13.38
320 TMC WHITE	62.73
321 TMC BLUE	21.41
322 TMC RED	51.90
352 SWINGLE SHUTTLE	12.20
402 BELLAIRE QUICKLINE	20.13
426 TMC SWIFTLINE	13.82

SORTED BY INDICATOR - HIGHEST TO LOWEST	
ROUTE	Boardings Per Revenue Hour
132 HARWIN EXPRESS	21.11
15 FULTON	21.00
212 SETON LAKE	20.90
36 KEMPWOOD	20.68
32 RENWICK	20.63
40 PECORE	20.50
26 OUTER LOOP	20.41
222 GRAND PARKWAY	20.28
42 HOLMAN	20.28
36 LAWDALE	20.20
402 BELLAIRE QUICKLINE	20.13
3 WEST GRAY	19.96
244 MONROE	19.76
67 DAIRY ASHFORD	19.63
216 WEST LITTLE YORK - PINEMONT	19.57
209 NORTH FREEWAY	19.34
50 HEIGHTS	19.33
72 WESTVIEW	19.05
6 JENSEN	18.87
58 HAMMERLY	18.67
11 NANCE	18.33
131 MEMORIAL EXPRESS	17.78
60 SOUTH MacGREGOR	17.54
97 SETTEGAST	17.18
29 TSU/UH HIRSCH	17.00
5 KASHMERE	16.90
52 HIRSCH	16.68
80 DOWLING	16.56
261 WEST LOOP	16.21
283 KUYKENDAHL/GREENWAY	16.13
66 YALE	15.83
262 WESTWOOD	15.64
34 MONTROSE	15.50
18 KIRBY	15.35
6 TANGLEWOOD	15.16
274 WESTCHASE - GESSNER	15.10
229 KATY FREEWAY	14.98
77 LIBERTY	14.92
37 EL SOL	14.56
9 NORTH MAIN	14.49
98 BRIARGATE	14.34
49 CHIMNEY ROCK	13.93
426 TMC SWIFTLINE	13.82
59 ALDINE MAIL	13.82
70 MEMORIAL	13.47
292 WEST BELLFORT-WESTWOOD/TMC	13.43
313 ALLEN PARKWAY	13.38
48 NAVIGATION	13.08
78 IRVINGTON	12.88
249 GULF FREEWAY	12.61
259 EASTEX FREEWAY	12.36
352 SWINGLE SHUTTLE	12.20
48 WEST DALLAS	12.09
3 LANGLEY	11.99
219 NORTHWEST FREEWAY	11.52
30 CLINTON	11.45
35 FAIRVIEW	11.08
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	10.91
60 HARDY	9.19
269 SOUTHWEST FREEWAY	8.88
64 LINCOLN CITY	7.90
75 ELDRIDGE	6.26
38 MANCHESTER DOCKS	4.60
39 PARKER ROAD	3.48
320 TMC WHITE	62.73
322 TMC RED	51.90
46 GESSNER	39.74
52 SCOTT	39.74
163 FONDREN EXPRESS	35.11
82 WESTHEIMER-WEST OAKS	34.86
2 BELLAIRE	33.06
257 TOWNSEN	32.71
256 EASTEX	32.49
56 AIRLINE	32.04
45 TIDWELL	31.96
65 BISSONNET	31.84
30 CULLEN	30.59
204 SPRING	30.44
202 KUYKENDAHL	30.32
265 WEST BELLFORT	29.72
4 BEECHNUT	29.54
23 CROSSTIMBERS	29.37
214 NORTHWEST STATION	29.35
247 FUQUA	29.11
221 KINGSLAND	28.91
246 BAY AREA	28.69
25 RICHMOND	28.27
11 ALMEDA	28.15
81 WESTHEIMER-SHARPSTOWN	28.10
86 FM 1960	28.10
87 SUNNYSIDE	28.01
228 ADDICKS	27.87
73 BELLFORT	27.76
33 POST OAK	27.61
102 BUSH I.A.H EXPRESS	27.50
297 SOUTH POINT-MONROE/TMC	27.38
217 CYPRESS	27.23
108 VETERANS MEMORIAL EXPRESS	26.88
8 SOUTH MAIN	26.78
44 ACRES HOMES	25.94
78 ALABAMA	25.37
77 MLK	25.35
40 TELEPHONE	25.26
50 HARRISBURG	25.26
47 HILLCROFT	25.23
68 BRAYS BAYOU	25.14
83 LEE ROAD	24.85
85 ANTOINE	24.40
137 NORTHSHORE EXPRESS	24.06
19 WILCREST	23.64
5 SOUTHMORE	23.61
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	23.54
88 HOBBY AIRPORT	23.37
20 LONG POINT	23.37
53 BRIAR FOREST	23.35
298 KINGSLAND-ADDICKS-NWTC/TMC	23.35
79 WEST LITTLE YORK	23.28
10 WILLOWBEND	22.73
24 NORTHLINE	22.67
20 CANAL	22.64
14 HIRAM CLARKE	22.55
1 HOSPITAL	22.51
80 LYONS	22.09
27 INNER LOOP	21.69
9 GULFTON	21.45
321 TMC BLUE	21.41
255 KINGWOOD	21.26
170 MISSOURI CITY / TMC	21.15





## BOARDINGS PER REVENUE MILE - Year-To-Date

## SORTED BY ROUTE NUMBER

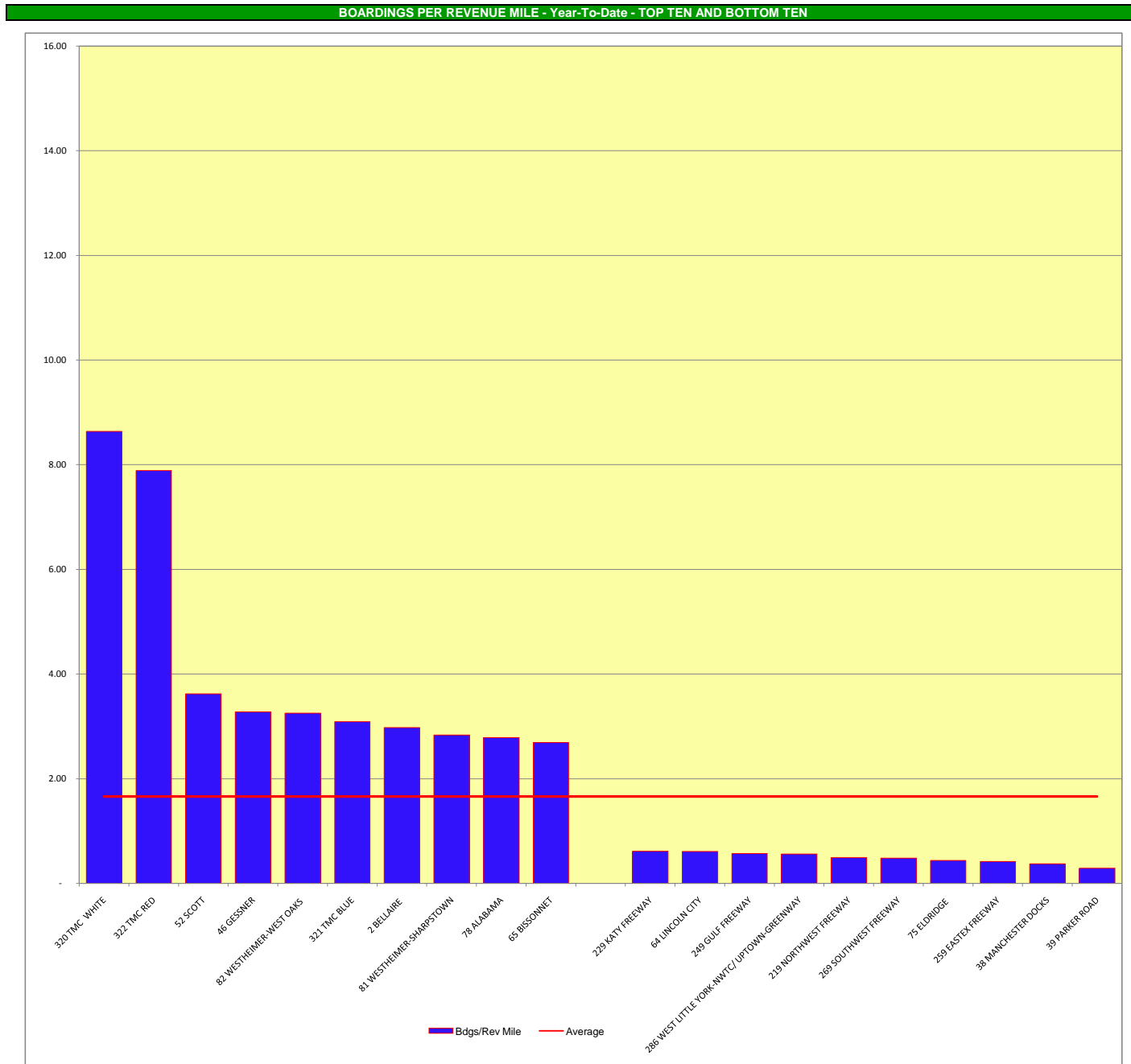
ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.88
2 BELLAIRE	2.98
3 LANGLEY	0.82
3 WEST GRAY	2.10
4 BEECHNUT	2.16
5 KASHMERE	1.28
5 SOUTHMORE	1.98
6 JENSEN	1.28
6 TANGLEWOOD	1.14
8 SOUTH MAIN	2.02
9 NORTH MAIN	1.08
9 GULFTON	1.69
10 WILLOWBEND	1.81
11 ALMEDA	1.79
11 NANCE	1.81
14 HIRAM CLARKE	1.78
15 FULTON	2.02
18 KIRBY	1.32
19 WILCREST	1.76
20 CANAL	2.23
20 LONG POINT	1.43
23 CROSSTIMBERS	2.13
24 NORTHLINE	2.26
25 RICHMOND	2.46
26 OUTER LOOP	1.76
27 INNER LOOP	1.87
29 TSU/UH HIRSCH	1.43
30 CLINTON	0.89
30 CULLEN	2.28
32 RENWICK	1.67
33 POST OAK	2.43
34 MONTROSE	1.25
35 FAIRVIEW	1.02
36 KEMPWOOD	1.50
36 LAWDALE	1.53
37 EL SOL	1.31
38 MANCHESTER DOCKS	0.38
39 PARKER ROAD	0.29
40 PECORE	1.62
40 TELEPHONE	1.90
42 HOLMAN	2.41
44 ACRES HOMES	1.59
45 TIDWELL	2.13
46 GESSNER	3.28
47 HILLCROFT	2.43
48 NAVIGATION	1.00
48 WEST DALLAS	1.05
49 CHIMNEY ROCK	1.24
50 HARRISBURG	2.14
50 HEIGHTS	1.51
52 HIRSCH	1.31
52 SCOTT	3.62
53 BRIAR FOREST	1.84
56 AIRLINE	2.26
58 HAMMERLY	1.36
59 ALDINE MAIL	0.92
60 HARDY	0.66
60 SOUTH MacGREGOR	1.57
64 LINCOLN CITY	0.61
65 BISSONNET	2.69
66 YALE	1.33
67 DAIRY ASHFORD	1.43
68 BRAYS BAYOU	2.03
70 MEMORIAL	0.87

ROUTE	Boardings Per Revenue Mile
72 WESTVIEW	1.33
73 BELLFORT	2.22
75 ELDRIDGE	0.44
77 LIBERTY	1.09
77 MLK	2.03
78 ALABAMA	2.79
78 IRVINGTON	1.00
79 WEST LITTLE YORK	1.60
80 DOWLING	1.63
80 LYONS	1.97
81 WESTHEIMER-SHARPSTOWN	2.83
82 WESTHEIMER-WEST OAKS	3.25
83 LEE ROAD	1.44
85 ANTOINE	1.66
86 FM 1960	1.94
87 SUNNYSIDE	2.06
88 HOBBY AIRPORT	1.58
97 SETTEGAST	0.89
98 BRIARGATE	1.18
102 BUSH I.A.H EXPRESS	1.40
108 VETERANS MEMORIAL EXPRESS	1.39
131 MEMORIAL EXPRESS	0.94
132 HARWIN EXPRESS	1.28
137 NORTHSHORE EXPRESS	1.44
163 FONDREN EXPRESS	2.63
170 MISSOURI CITY / TMC	0.80
202 KUYKENDAHL	1.16
204 SPRING	1.03
209 NORTH FREEWAY	0.73
212 SETON LAKE	0.97
214 NORTHWEST STATION	0.98
216 WEST LITTLE YORK - PINEMONT	0.77
217 CYPRESS	0.83
219 NORTHWEST FREEWAY	0.49
221 KINGSLAND	0.90
222 GRAND PARKWAY	0.65
228 ADDICKS	0.99
229 KATY FREEWAY	0.62
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.95
244 MONROE	0.98
246 BAY AREA	1.10
247 FUQUA	1.32
249 GULF FREEWAY	0.57
255 KINGWOOD	0.69
256 EASTEX	1.15
257 TOWNSEN	1.15
259 EASTEX FREEWAY	0.42
261 WEST LOOP	0.85
262 WESTWOOD	0.64
265 WEST BELLFORT	1.16
269 SOUTHWEST FREEWAY	0.48
274 WESTCHASE - GESSNER	0.81
283 KUYKENDAHL/GREENWAY	0.65
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	0.56
292 WEST BELLFORT-WESTWOOD/TMC	0.64
297 SOUTH POINT-MONROE/TMC	1.05
298 KINGSLAND-ADDICKS-NWTC/TMC	0.97
313 ALLEN PARKWAY	1.47
320 TMC WHITE	8.64
321 TMC BLUE	3.09
322 TMC RED	7.89
352 SWINGLE SHUTTLE	0.83
402 BELLAIRE QUICKLINE	1.52
426 TMC SWIFTLINE	1.50

## SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
320 TMC WHITE	8.64
322 TMC RED	7.89
52 SCOTT	3.62
46 GESSNER	3.28
82 WESTHEIMER-WEST OAKS	3.25
321 TMC BLUE	3.09
2 BELLAIRE	2.98
81 WESTHEIMER-SHARPSTOWN	2.83
78 ALABAMA	2.79
65 BISSONNET	2.69
163 FONDREN EXPRESS	2.63
25 RICHMOND	2.46
47 HILLCROFT	2.43
33 POST OAK	2.43
42 HOLMAN	2.41
30 CULLEN	2.28
56 AIRLINE	2.26
24 NORTHLINE	2.26
20 CANAL	2.23
73 BELLFORT	2.22
4 BEECHNUT	2.16
50 HARRISBURG	2.14
45 TIDWELL	2.13
23 CROSSTIMBERS	2.13
3 WEST GRAY	2.10
87 SUNNYSIDE	2.06
68 BRAYS BAYOU	2.03
77 MLK	2.03
8 SOUTH MAIN	2.02
15 FULTON	2.02
5 SOUTHMORE	1.98
80 LYONS	1.97
86 FM 1960	1.94
40 TELEPHONE	1.90
1 HOSPITAL	1.88
27 INNER LOOP	1.87
53 BRIAR FOREST	1.84
10 WILLOWBEND	1.81
11 NANCE	1.81
11 ALMEDA	1.79
14 HIRAM CLARKE	1.78
19 WILCREST	1.76
26 OUTER LOOP	1.76
9 GULFTON	1.69
32 RENWICK	1.67
85 ANTOINE	1.66
80 DOWLING	1.63
40 PECORE	1.62
79 WEST LITTLE YORK	1.60
44 ACRES HOMES	1.59
88 HOBBY AIRPORT	1.58
60 SOUTH MacGREGOR	1.57
36 LAWDALE	1.53
402 BELLAIRE QUICKLINE	1.52
50 HEIGHTS	1.51
426 TMC SWIFTLINE	1.50
36 KEMPWOOD	1.50
313 ALLEN PARKWAY	1.47
83 LEE ROAD	1.44
137 NORTHSHORE EXPRESS	1.44
67 DAIRY ASHFORD	1.43
20 LONG POINT	1.43
29 TSU/UH HIRSCH	1.43
102 BUSH I.A.H EXPRESS	1.40

ROUTE	Boardings Per Revenue Mile
108 VETERANS MEMORIAL EXPRESS	1.39
58 HAMMERLY	1.36
72 WESTVIEW	1.33
66 YALE	1.33
247 FUQUA	1.32
18 KIRBY	1.32
37 EL SOL	1.31
52 HIRSCH	1.31
6 JENSEN	1.28
5 KASHMERE	1.28
132 HARWIN EXPRESS	1.28
34 MONTROSE	1.25
49 CHIMNEY ROCK	1.24
98 BRIARGATE	1.18
202 KUYKENDAHL	1.16
265 WEST BELLFORT	1.16
256 EASTEX	1.15
257 TOWNSEN	1.15
6 TANGLEWOOD	1.14
246 BAY AREA	1.10
77 LIBERTY	1.09
9 NORTH MAIN	1.08
48 WEST DALLAS	1.05
297 SOUTH POINT-MONROE/TMC	1.05
204 SPRING	1.03
35 FAIRVIEW	1.02
78 IRVINGTON	1.00
48 NAVIGATION	1.00
228 ADDICKS	0.99
214 NORTHWEST STATION	0.98
244 MONROE	0.98
298 KINGSLAND-ADDICKS-NWTC/TMC	0.97
212 SETON LAKE	0.97
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.95
131 MEMORIAL EXPRESS	0.94
59 ALDINE MAIL	0.92
221 KINGSLAND	0.90
97 SETTEGAST	0.89
30 CLINTON	0.89
70 MEMORIAL	0.87
261 WEST LOOP	0.85
217 CYPRESS	0.83
352 SWINGLE SHUTTLE	0.83
3 LANGLEY	0.82
274 WESTCHASE - GESSNER	0.81
170 MISSOURI CITY / TMC	0.80
216 WEST LITTLE YORK - PINEMONT	0.77
209 NORTH FREEWAY	0.73
255 KINGWOOD	0.69
60 HARDY	0.66
283 KUYKENDAHL/GREENWAY	0.65
222 GRAND PARKWAY	0.65
262 WESTWOOD	0.64
292 WEST BELLFORT-WESTWOOD/TMC	0.64
229 KATY FREEWAY	0.62
64 LINCOLN CITY	0.61
249 GULF FREEWAY	0.57
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	0.56
219 NORTHWEST FREEWAY	0.49
269 SOUTHWEST FREEWAY	0.48
75 ELDRIDGE	0.44
259 EASTEX FREEWAY	0.42
38 MANCHESTER DOCKS	0.38
39 PARKER ROAD	0.29



DECEMBER 2011  
(FY2012) - Saturday Indicators - Year-To-Date

BOARDINGS PER REVENUE HOUR - Year-To-Date

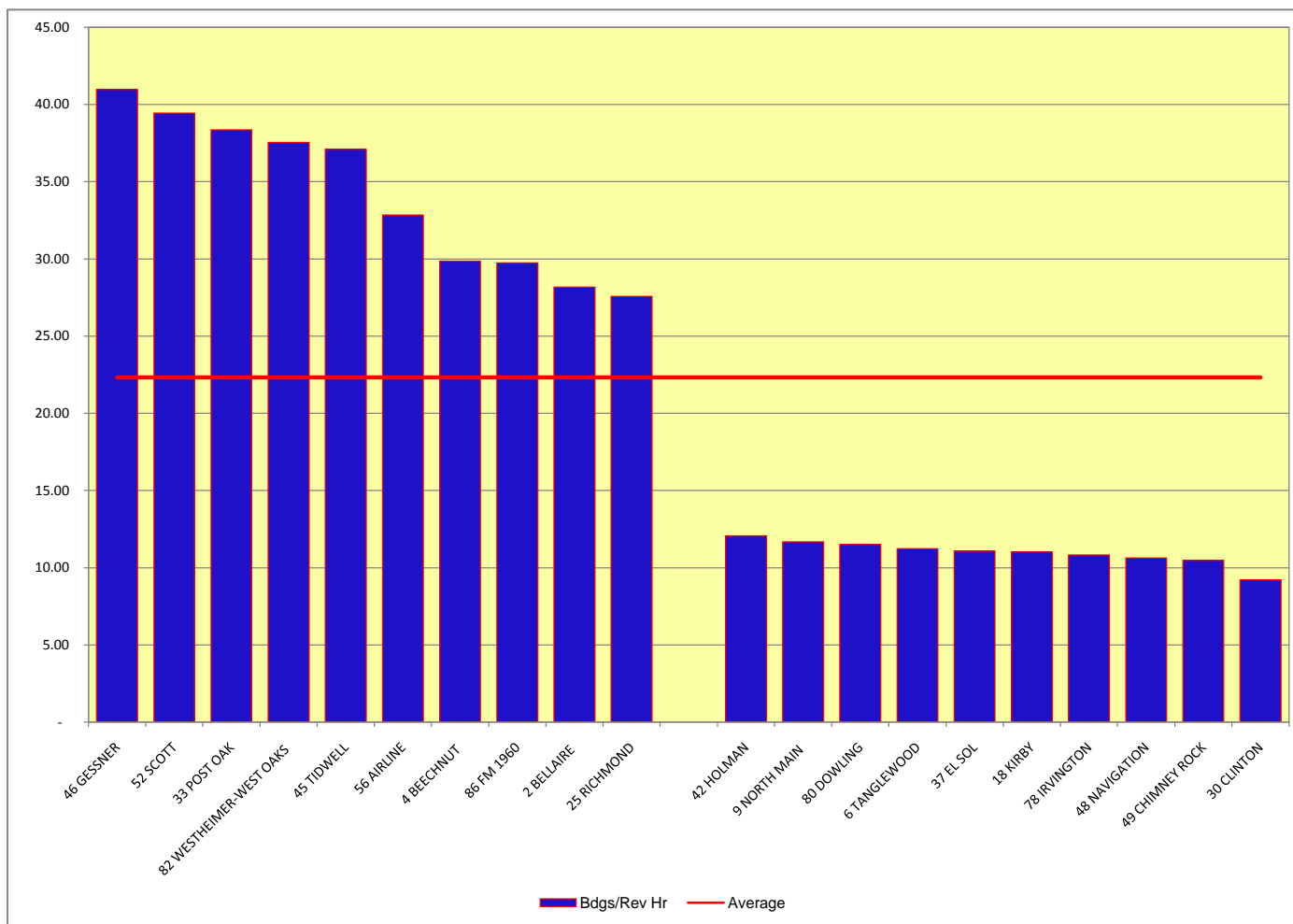
SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	20.09	45 TIDWELL	37.10
2 BELLAIRE	28.18	46 GESSNER	40.96
3 LANGLEY	13.56	47 HILLCROFT	15.38
3 WEST GRAY	27.35	48 NAVIGATION	10.63
4 BEECHNUT	29.85	49 CHIMNEY ROCK	10.47
5 KASHMERE	14.19	50 HARRISBURG	24.59
5 SOUTHMORE	20.15	50 HEIGHTS	22.60
6 JENSEN	18.47	52 HIRSCH	16.93
6 TANGLEWOOD	11.23	52 SCOTT	39.44
8 SOUTH MAIN	25.34	53 BRIAR FOREST	20.56
9 NORTH MAIN	11.67	56 AIRLINE	32.84
9 GULFTON	12.73	58 HAMMERLY	14.85
10 WILLOWBEND	18.70	60 SOUTH MacGREGOR	14.82
11 ALMEDA	20.59	65 BISSONNET	26.91
11 NANCE	13.02	66 YALE	13.78
14 HIRAM CLARKE	25.53	68 BRAYS BAYOU	20.76
15 FULTON	18.53	72 WESTVIEW	16.05
18 KIRBY	11.02	73 BELLFORT	26.77
19 WILCREST	19.14	77 LIBERTY	14.74
20 CANAL	23.54	77 MLK	19.38
20 LONG POINT	21.33	78 IRVINGTON	10.82
23 CROSSTIMBERS	25.42	79 WEST LITTLE YORK	16.59
24 NORTHLINE	19.45	80 DOWLING	11.50
25 RICHMOND	27.58	80 LYONS	19.97
26 OUTER LOOP	19.87	81 WESTHEIMER-SHARPSTOWN	26.98
27 INNER LOOP	21.39	82 WESTHEIMER-WEST OAKS	37.55
29 TSU/UH HIRSCH	14.63	83 LEE ROAD	21.61
30 CLINTON	9.23	85 ANTOINE	24.56
30 CULLEN	25.52	86 FM 1960	29.75
32 RENWICK (New)	12.19	87 SUNNYSIDE	20.11
33 POST OAK	38.36	88 HOBBY AIRPORT	15.27
36 KEMPWOOD	17.90	98 BRIARGATE	17.25
36 LAWNDALE	21.71	102 BUSH I.A.H EXPRESS	26.80
37 EL SOL	11.09	131 MEMORIAL EXPRESS	15.01
40 PECORE	12.54	132 HARWIN EXPRESS	16.02
40 TELEPHONE	25.84	137 NORTHSHORE EXPRESS	22.16
42 HOLMAN	12.06	163 FONDREN EXPRESS	25.66
44 ACRES HOMES	25.67		

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
46 GESSNER	40.96	26 OUTER LOOP	19.87
52 SCOTT	39.44	24 NORTHLINE	19.45
33 POST OAK	38.36	77 MLK	19.38
82 WESTHEIMER-WEST OAKS	37.55	19 WILCREST	19.14
45 TIDWELL	37.10	10 WILLOWBEND	18.70
56 AIRLINE	32.84	15 FULTON	18.53
4 BEECHNUT	29.85	6 JENSEN	18.47
86 FM 1960	29.75	36 KEMPWOOD	17.90
2 BELLAIRE	28.18	98 BRIARGATE	17.25
25 RICHMOND	27.58	52 HIRSCH	16.93
3 WEST GRAY	27.35	79 WEST LITTLE YORK	16.59
81 WESTHEIMER-SHARPSTOWN	26.98	72 WESTVIEW	16.05
65 BISSONNET	26.91	132 HARWIN EXPRESS	16.02
102 BUSH I.A.H EXPRESS	26.80	47 HILLCROFT	15.38
73 BELLFORT	26.77	88 HOBBY AIRPORT	15.27
40 TELEPHONE	25.84	131 MEMORIAL EXPRESS	15.01
44 ACRES HOMES	25.67	58 HAMMERLY	14.85
163 FONDREN EXPRESS	25.66	60 SOUTH MacGREGOR	14.82
14 HIRAM CLARKE	25.53	77 LIBERTY	14.74
30 CULLEN	25.52	29 TSU/UH HIRSCH	14.63
23 CROSSTIMBERS	25.42	5 KASHMERE	14.19
8 SOUTH MAIN	25.34	66 YALE	13.78
50 HARRISBURG	24.59	3 LANGLEY	13.56
85 ANTOINE	24.56	11 NANCE	13.02
20 CANAL	23.54	9 GULFTON	12.73
50 HEIGHTS	22.60	40 PECORE	12.54
137 NORTHSHORE EXPRESS	22.16	32 RENWICK (New)	12.19
36 LAWNDALE	21.71	42 HOLMAN	12.06
83 LEE ROAD	21.61	9 NORTH MAIN	11.67
27 INNER LOOP	21.39	80 DOWLING	11.50
20 LONG POINT	21.33	6 TANGLEWOOD	11.23
68 BRAYS BAYOU	20.76	37 EL SOL	11.09
11 ALMEDA	20.59	18 KIRBY	11.02
53 BRIAR FOREST	20.56	78 IRVINGTON	10.82
5 SOUTHMORE	20.15	48 NAVIGATION	10.63
87 SUNNYSIDE	20.11	49 CHIMNEY ROCK	10.47
1 HOSPITAL	20.09	30 CLINTON	9.23
80 LYONS	19.97		

BOARDINGS PER REVENUE HOUR - Year-To-Date - TOP TEN AND BOTTOM TEN



DECEMBER 2011  
(FY2012) - Saturday Indicators - Year-To-Date

BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

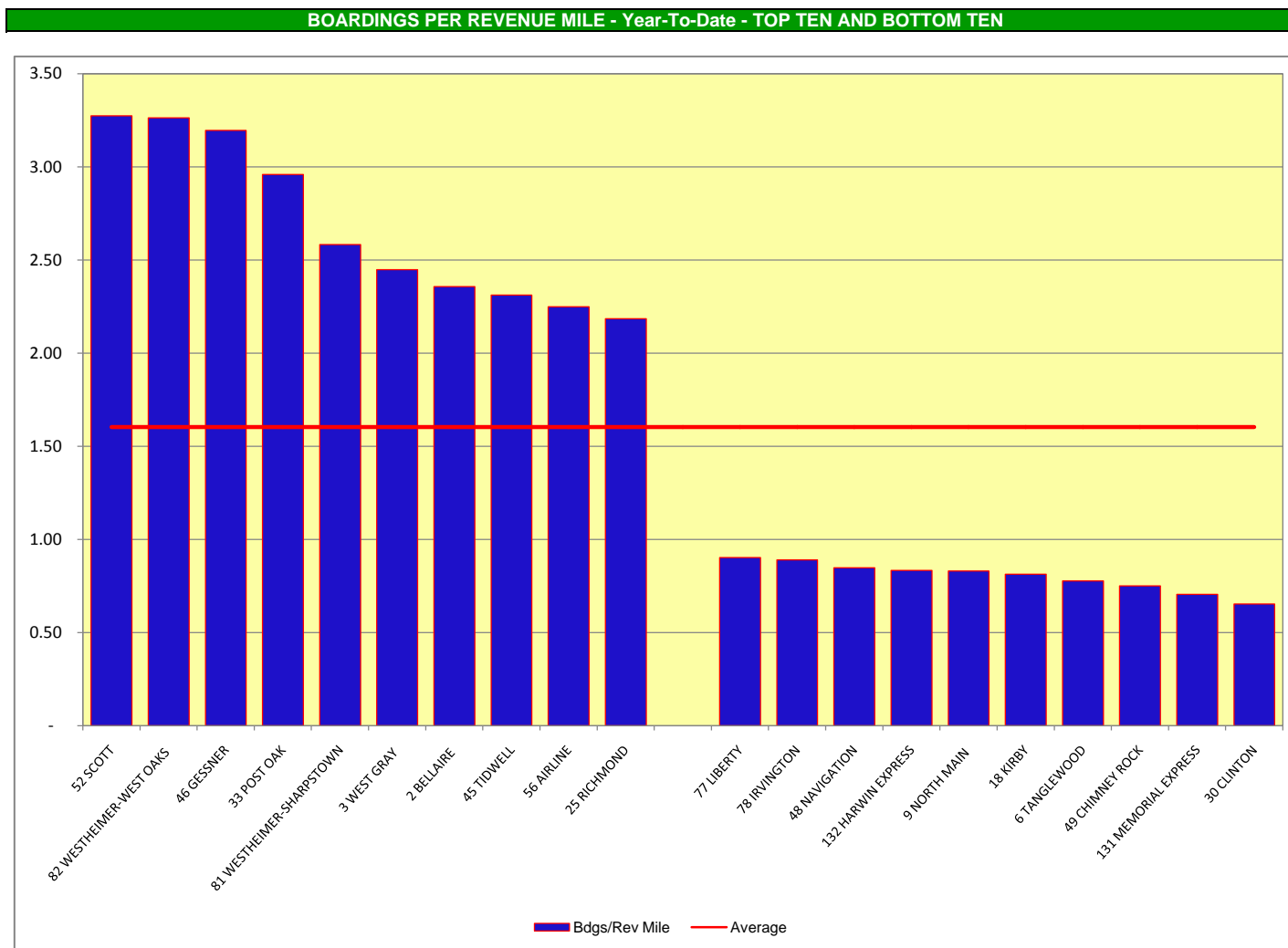
ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.43
2 BELLAIRE	2.36
3 LANGLEY	0.92
3 WEST GRAY	2.45
4 BEECHNUT	1.90
5 KASHMERE	0.99
5 SOUTHMORE	1.50
6 JENSEN	1.29
6 TANGLEWOOD	0.78
8 SOUTH MAIN	1.88
9 NORTH MAIN	0.83
9 GULFTON	0.96
10 WILLOWBEND	1.39
11 ALMEDA	1.29
11 NANCE	1.24
14 HIRAM CLARKE	1.75
15 FULTON	1.76
18 KIRBY	0.81
19 WILCREST	1.22
20 CANAL	1.84
20 LONG POINT	1.15
23 CROSSTIMBERS	1.78
24 NORTHLINE	1.88
25 RICHMOND	2.18
26 OUTER LOOP	1.43
27 INNER LOOP	1.56
29 TSU/UH HIRSCH	1.12
30 CLINTON	0.65
30 CULLEN	1.63
32 RENWICK (New)	0.94
33 POST OAK	2.96
36 KEMPWOOD	1.26
36 LAWNDALE	1.39
37 EL SOL	1.00
40 PECORE	0.93
40 TELEPHONE	2.09
42 HOLMAN	1.19
44 ACRES HOMES	1.39

ROUTE	Boardings Per Revenue Mile
45 TIDWELL	2.31
46 GESSNER	3.20
47 HILLCROFT	1.30
48 NAVIGATION	0.85
49 CHIMNEY ROCK	0.75
50 HARRISBURG	1.73
50 HEIGHTS	1.57
52 HIRSCH	1.19
52 SCOTT	3.27
53 BRIAR FOREST	1.47
56 AIRLINE	2.25
58 HAMMERLY	1.12
60 SOUTH MacGREGOR	1.22
65 BISSONNET	2.04
66 YALE	1.13
68 BRAYS BAYOU	1.54
72 WESTVIEW	1.20
73 BELLFORT	2.00
77 LIBERTY	0.90
77 MLK	1.56
78 IRVINGTON	0.89
79 WEST LITTLE YORK	1.13
80 DOWLING	1.03
80 LYONS	1.53
81 WESTHEIMER-SHARPSTOWN	2.58
82 WESTHEIMER-WEST OAKS	3.26
83 LEE ROAD	1.19
85 ANTOINE	1.62
86 FM 1960	1.67
87 SUNNYSIDE	1.38
88 HOBBY AIRPORT	0.99
98 BRIARGATE	1.04
102 BUSH I.A.H EXPRESS	1.18
131 MEMORIAL EXPRESS	0.70
132 HARWIN EXPRESS	0.83
137 NORTHSHORE EXPRESS	1.15
163 FONDREN EXPRESS	1.99

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
52 SCOTT	3.27
82 WESTHEIMER-WEST OAKS	3.26
46 GESSNER	3.20
33 POST OAK	2.96
81 WESTHEIMER-SHARPSTOWN	2.58
3 WEST GRAY	2.45
2 BELLAIRE	2.36
45 TIDWELL	2.31
56 AIRLINE	2.25
25 RICHMOND	2.18
40 TELEPHONE	2.09
65 BISSONNET	2.04
73 BELLFORT	2.00
163 FONDREN EXPRESS	1.99
4 BEECHNUT	1.90
8 SOUTH MAIN	1.88
24 NORTHLINE	1.88
20 CANAL	1.84
23 CROSSTIMBERS	1.78
15 FULTON	1.76
14 HIRAM CLARKE	1.75
50 HARRISBURG	1.73
86 FM 1960	1.67
30 CULLEN	1.63
85 ANTOINE	1.62
50 HEIGHTS	1.57
27 INNER LOOP	1.56
77 MLK	1.56
68 BRAYS BAYOU	1.54
80 LYONS	1.53
5 SOUTHMORE	1.50
53 BRIAR FOREST	1.47
26 OUTER LOOP	1.43
1 HOSPITAL	1.43
10 WILLOWBEND	1.39
36 LAWNDALE	1.39
44 ACRES HOMES	1.39
87 SUNNYSIDE	1.38

ROUTE	Boardings Per Revenue Mile
47 HILLCROFT	1.30
11 ALMEDA	1.29
6 JENSEN	1.29
36 KEMPWOOD	1.26
11 NANCE	1.24
60 SOUTH MacGREGOR	1.22
19 WILCREST	1.22
72 WESTVIEW	1.20
52 HIRSCH	1.19
83 LEE ROAD	1.19
42 HOLMAN	1.19
102 BUSH I.A.H EXPRESS	1.18
20 LONG POINT	1.15
137 NORTHSHORE EXPRESS	1.15
79 WEST LITTLE YORK	1.13
66 YALE	1.13
29 TSU/UH HIRSCH	1.12
58 HAMMERLY	1.12
98 BRIARGATE	1.04
80 DOWLING	1.03
37 EL SOL	1.00
5 KASHMERE	0.99
88 HOBBY AIRPORT	0.99
9 GULFTON	0.96
32 RENWICK (New)	0.94
40 PECORE	0.93
3 LANGLEY	0.92
77 LIBERTY	0.90
78 IRVINGTON	0.89
48 NAVIGATION	0.85
132 HARWIN EXPRESS	0.83
9 NORTH MAIN	0.83
18 KIRBY	0.81
6 TANGLEWOOD	0.78
49 CHIMNEY ROCK	0.75
131 MEMORIAL EXPRESS	0.70
30 CLINTON	0.65



## BOARDINGS PER REVENUE HOUR - Year-To-Date

## SORTED BY ROUTE NUMBER

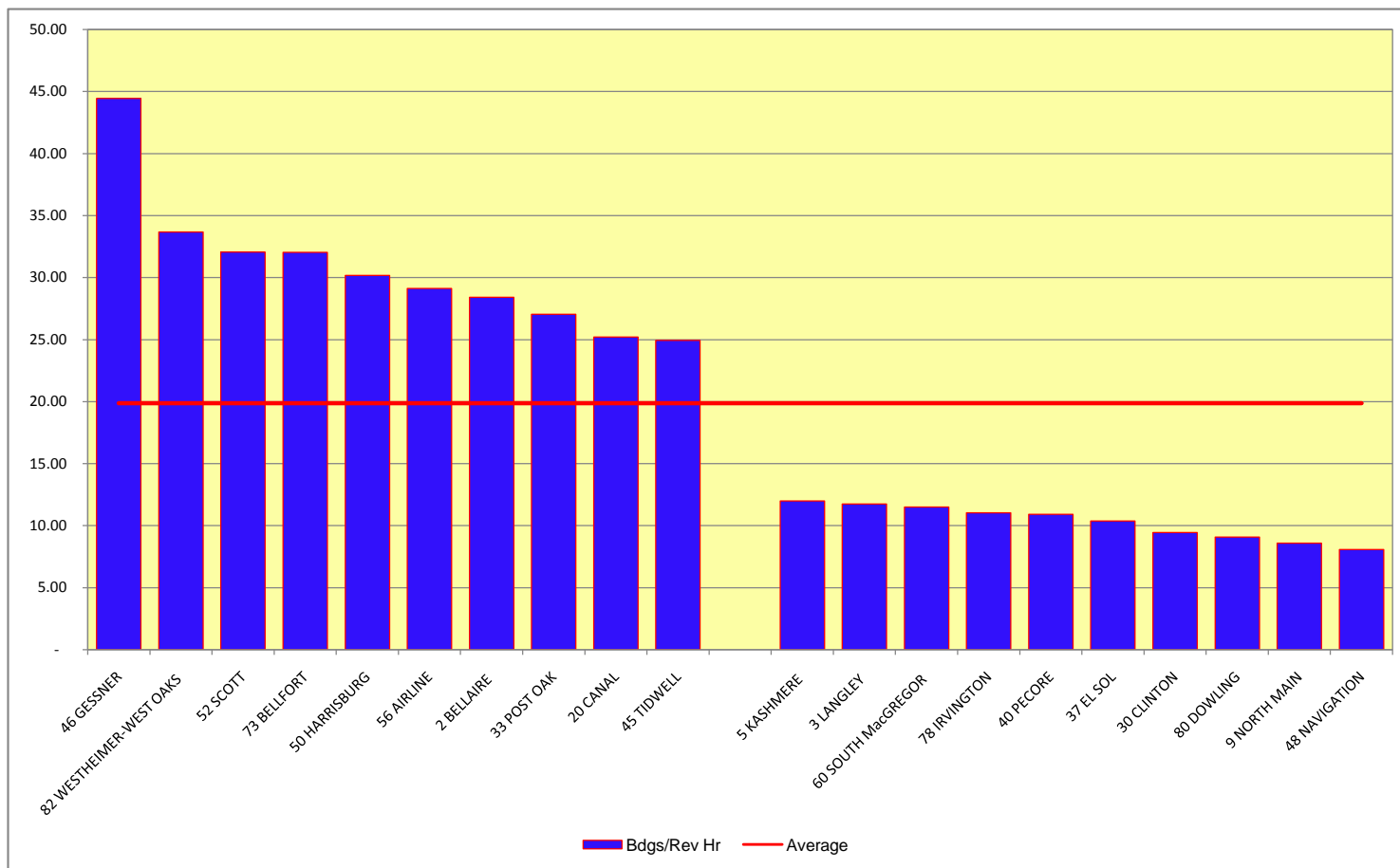
ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	15.76	45 TIDWELL	24.93
2 BELLAIRE	28.41	46 GESSNER	44.45
3 LANGLEY	11.74	47 HILLCROFT	14.89
3 WEST GRAY	15.65	48 NAVIGATION	8.08
4 BEECHNUT	23.60	50 HARRISBURG	30.17
5 KASHMERE	11.99	50 HEIGHTS	17.30
5 SOUTHMORE	16.86	52 HIRSCH	13.94
6 JENSEN	12.82	52 SCOTT	32.05
8 SOUTH MAIN	22.20	53 BRIAR FOREST	16.19
9 NORTH MAIN	8.58	56 AIRLINE	29.13
10 WILLOWBEND	19.86	60 SOUTH MacGREGOR	11.50
11 ALMEDA	17.65	65 BISSONNET	21.30
11 NANCE	15.29	66 YALE	14.51
14 HIRAM CLARKE	18.80	68 BRAYS BAYOU	16.79
15 FULTON	17.35	72 WESTVIEW	13.18
20 CANAL	25.21	73 BELLFORT	32.04
20 LONG POINT	20.17	77 LIBERTY	13.22
23 CROSSTIMBERS	16.55	77 MLK	15.80
24 NORTHLINE	19.16	78 IRVINGTON	11.03
25 RICHMOND	23.44	80 DOWLING	9.07
26 OUTER LOOP	13.90	80 LYONS	18.38
27 INNER LOOP	14.91	81 WESTHEIMER-SHARPSTOWN	23.19
30 CLINTON	9.44	82 WESTHEIMER-WEST OAKS	33.67
30 CULLEN	20.52	83 LEE ROAD	15.69
33 POST OAK	27.04	85 ANTOINE	19.83
36 KEMPWOOD	14.10	86 FM 1960	24.16
37 EL SOL	10.38	87 SUNNYSIDE	15.50
40 PECORE	10.91	102 BUSH I.A.H EXPRESS	22.24
40 TELEPHONE	19.07	137 NORTHSHORE EXPRESS	16.45
42 HOLMAN	13.08	163 FONDREN EXPRESS	21.32
44 ACRES HOMES	20.67		

## SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
46 GESSNER	44.45	68 BRAYS BAYOU	16.79
82 WESTHEIMER-WEST OAKS	33.67	23 CROSSTIMBERS	16.55
52 SCOTT	32.05	137 NORTHSHORE EXPRESS	16.45
73 BELLFORT	32.04	53 BRIAR FOREST	16.19
50 HARRISBURG	30.17	77 MLK	15.80
56 AIRLINE	29.13	1 HOSPITAL	15.76
2 BELLAIRE	28.41	83 LEE ROAD	15.69
33 POST OAK	27.04	3 WEST GRAY	15.65
20 CANAL	25.21	87 SUNNYSIDE	15.50
45 TIDWELL	24.93	11 NANCE	15.29
86 FM 1960	24.16	27 INNER LOOP	14.91
4 BEECHNUT	23.60	47 HILLCROFT	14.89
25 RICHMOND	23.44	66 YALE	14.51
81 WESTHEIMER-SHARPSTOWN	23.19	36 KEMPWOOD	14.10
102 BUSH I.A.H EXPRESS	22.24	52 HIRSCH	13.94
8 SOUTH MAIN	22.20	26 OUTER LOOP	13.90
163 FONDREN EXPRESS	21.32	77 LIBERTY	13.22
65 BISSONNET	21.30	72 WESTVIEW	13.18
44 ACRES HOMES	20.67	42 HOLMAN	13.08
30 CULLEN	20.52	6 JENSEN	12.82
20 LONG POINT	20.17	5 KASHMERE	11.99
10 WILLOWBEND	19.86	3 LANGLEY	11.74
85 ANTOINE	19.83	60 SOUTH MacGREGOR	11.50
24 NORTHLINE	19.16	78 IRVINGTON	11.03
40 TELEPHONE	19.07	40 PECORE	10.91
14 HIRAM CLARKE	18.80	37 EL SOL	10.38
80 LYONS	18.38	30 CLINTON	9.44
11 ALMEDA	17.65	80 DOWLING	9.07
15 FULTON	17.35	9 NORTH MAIN	8.58
50 HEIGHTS	17.30	48 NAVIGATION	8.08
5 SOUTHMORE	16.86		



BOARDINGS PER REVENUE HOUR - Year-To-Date - TOP TEN AND BOTTOM TEN



## BOARDINGS PER REVENUE MILE - Year-To-Date

## SORTED BY ROUTE NUMBER

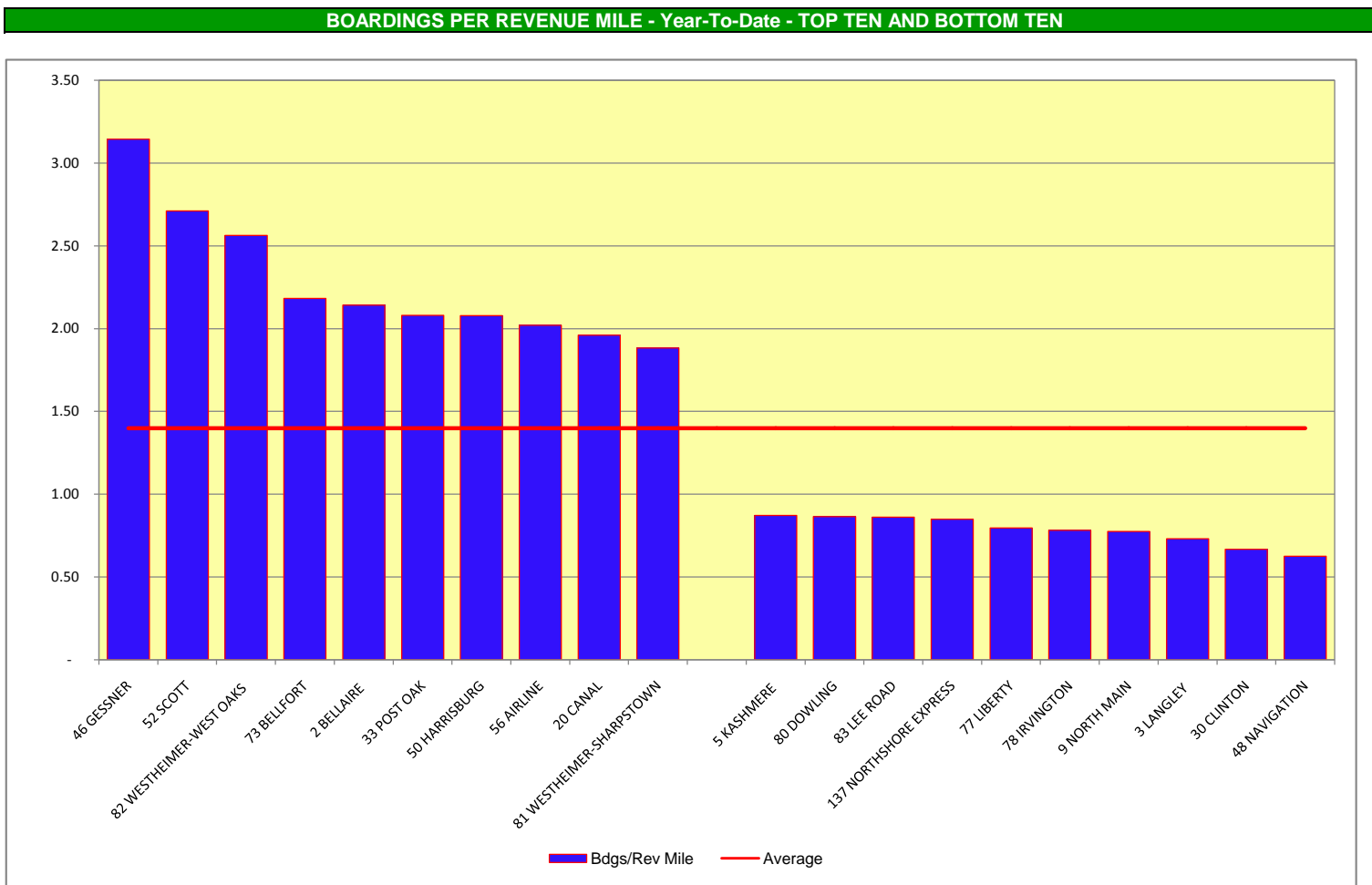
ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.24
2 BELLAIRE	2.14
3 LANGLEY	0.73
3 WEST GRAY	1.71
4 BEECHNUT	1.43
5 KASHMERE	0.87
5 SOUTHMORE	1.19
6 JENSEN	1.00
8 SOUTH MAIN	1.35
9 NORTH MAIN	0.78
10 WILLOWBEND	1.12
11 ALMEDA	1.03
11 NANCE	1.31
14 HIRAM CLARKE	1.47
15 FULTON	1.51
20 CANAL	1.96
20 LONG POINT	1.11
23 CROSSTIMBERS	1.16
24 NORTHLINE	1.64
25 RICHMOND	1.87
26 OUTER LOOP	1.00
27 INNER LOOP	1.09
30 CLINTON	0.67
30 CULLEN	1.31
33 POST OAK	2.08
36 KEMPWOOD	1.04
37 EL SOL	0.94
40 PECORE	0.88
40 TELEPHONE	1.34
42 HOLMAN	1.42
44 ACRES HOMES	1.07

ROUTE	Boardings Per Revenue Mile
45 TIDWELL	1.55
46 GESSNER	3.14
47 HILLCROFT	1.19
48 NAVIGATION	0.63
50 HARRISBURG	2.08
50 HEIGHTS	1.16
52 HIRSCH	0.98
52 SCOTT	2.71
53 BRIAR FOREST	1.15
56 AIRLINE	2.02
60 SOUTH MacGREGOR	0.95
65 BISSONNET	1.52
66 YALE	1.09
68 BRAYS BAYOU	1.27
72 WESTVIEW	0.98
73 BELLFORT	2.18
77 LIBERTY	0.80
77 MLK	1.21
78 IRVINGTON	0.78
80 DOWLING	0.87
80 LYONS	1.42
81 WESTHEIMER-SHARPSTOWN	1.88
82 WESTHEIMER-WEST OAKS	2.56
83 LEE ROAD	0.86
85 ANTOINE	1.32
86 FM 1960	1.32
87 SUNNYSIDE	1.10
102 BUSH I.A.H EXPRESS	0.97
137 NORTHSHORE EXPRESS	0.85
163 FONDREN EXPRESS	1.60

## SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
46 GESSNER	3.14
52 SCOTT	2.71
82 WESTHEIMER-WEST OAKS	2.56
73 BELLFORT	2.18
2 BELLAIRE	2.14
33 POST OAK	2.08
50 HARRISBURG	2.08
56 AIRLINE	2.02
20 CANAL	1.96
81 WESTHEIMER-SHARPSTOWN	1.88
25 RICHMOND	1.87
3 WEST GRAY	1.71
24 NORTHLINE	1.64
163 FONDREN EXPRESS	1.60
45 TIDWELL	1.55
65 BISSONNET	1.52
15 FULTON	1.51
14 HIRAM CLARKE	1.47
4 BEECHNUT	1.43
80 LYONS	1.42
42 HOLMAN	1.42
8 SOUTH MAIN	1.35
40 TELEPHONE	1.34
85 ANTOINE	1.32
86 FM 1960	1.32
30 CULLEN	1.31
11 NANCE	1.31
68 BRAYS BAYOU	1.27
1 HOSPITAL	1.24
77 MLK	1.21
47 HILLCROFT	1.19

ROUTE	Boardings Per Revenue Mile
5 SOUTHMORE	1.19
50 HEIGHTS	1.16
23 CROSSTIMBERS	1.16
53 BRIAR FOREST	1.15
10 WILLOWBEND	1.12
20 LONG POINT	1.11
87 SUNNYSIDE	1.10
66 YALE	1.09
27 INNER LOOP	1.09
44 ACRES HOMES	1.07
36 KEMPWOOD	1.04
11 ALMEDA	1.03
6 JENSEN	1.00
26 OUTER LOOP	1.00
52 HIRSCH	0.98
72 WESTVIEW	0.98
102 BUSH I.A.H EXPRESS	0.97
60 SOUTH MacGREGOR	0.95
37 EL SOL	0.94
40 PECORE	0.88
5 KASHMERE	0.87
80 DOWLING	0.87
83 LEE ROAD	0.86
137 NORTHSHORE EXPRESS	0.85
77 LIBERTY	0.80
78 IRVINGTON	0.78
9 NORTH MAIN	0.78
3 LANGLEY	0.73
30 CLINTON	0.67
48 NAVIGATION	0.63



## **DECEMBER 2011 (FY2012)**

### **Composite of Boardings and Indicators by Route - Explanation of Information**

#### **How can I compare the weekday, Saturday, and Sunday services on a particular route?**

The following section of the report presents the average daily boardings, boardings per revenue hour, and boardings per revenue mile for each route. Some routes operate only on weekdays, while other routes operate only on weekdays and Saturdays. Cells that would show data for Saturdays and Sundays where service is not operated are shaded for ease of viewing.

#### **How can I compare the performance of a particular route within a given category?**

METRO's Service Planning section has categorized each route into one of the following service categories:

- Local - Radial
- Local - Crosstown
- Local - Circulator
- Local - Limited
- Local - Shuttle
- Park & Ride - CBD Peak Period
- Park & Ride - CBD Off-Peak Period
- Park & Ride - Secondary Activity Centers

A consolidated summary of average daily boardings, boardings per revenue hour, and boardings per revenue mile are provided. Additionally, charts show a relative comparison of the performance of each of these service category groups in these two effectiveness indicators for weekday, Saturday, and Sunday.

Composite - DECEMBER 2011 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
1 HOSPITAL	4,110	1,777	988	21.05	20.15	14.17	1.75	1.44	1.12
2 BELLAIRE	6,998	4,400	2,686	30.79	25.49	25.33	2.77	2.13	1.91
3 LANGLEY	875	555	381	11.44	14.04	11.65	0.78	0.96	0.72
3 WEST GRAY	678	452	277	19.04	28.31	15.53	2.00	2.54	1.70
4 BEECHNUT	4,378	2,561	1,588	28.54	28.16	20.63	2.09	1.79	1.25
5 KASHMERE	1,541	926	681	15.22	13.69	11.23	1.16	0.96	0.82
5 SOUTHMORE	2,147	1,296	853	21.27	19.44	15.79	1.79	1.45	1.11
6 JENSEN	1,489	1,033	826	17.87	18.02	11.76	1.22	1.26	0.92
6 TANGLEWOOD	745	389		14.35	10.96		1.08	0.76	
8 SOUTH MAIN	2,721	1,447	672	25.24	25.42	19.56	1.90	1.89	1.19
9 NORTH MAIN	829	376	388	13.51	11.37	8.54	1.00	0.81	0.77
9 GULFTON	1,357	675		20.00	12.41		1.58	0.93	
10 WILLOWBEND	1,159	666	306	22.10	18.55	16.29	1.76	1.38	0.92
11 ALMEDA	1,338	897	480	25.16	19.95	17.85	1.60	1.25	1.04
11 NANCE	772	648	268	16.38	12.62	15.47	1.62	1.20	1.33
14 HIRAM CLARKE	2,241	1,488	909	21.62	25.78	16.39	1.71	1.77	1.28
15 FULTON	1,833	1,317	915	20.17	18.20	17.07	1.94	1.73	1.49
18 KIRBY	697	296		13.48	10.54		1.16	0.78	
19 WILCREST	1,132	496		21.57	17.07		1.61	1.09	
20 CANAL	1,502	1,097	836	20.94	22.53	21.87	2.06	1.76	1.70
20 LONG POINT	2,018	1,329	956	21.62	20.42	17.50	1.32	1.10	0.96
23 CROSSTIMBERS	1,860	794	428	26.80	27.04	15.94	1.94	1.89	1.11
24 NORTHLINE	1,826	1,330	991	22.09	19.41	18.54	2.20	1.87	1.59
25 RICHMOND	5,188	2,817	1,359	26.65	25.62	19.42	2.32	2.03	1.55
26 OUTER LOOP	1,777	853	379	18.50	20.49	11.57	1.59	1.48	0.83
27 INNER LOOP	1,947	893	420	19.85	20.33	11.94	1.71	1.48	0.87
29 TSU/UH HIRSCH	1,189	609		14.54	12.95		1.22	0.99	
30 CLINTON	537	323	306	10.21	9.07	8.60	0.79	0.64	0.61
30 CULLEN	2,583	1,656	1,233	27.28	25.10	18.69	2.03	1.61	1.20
32 RENWICK	982	559		20.23	11.40		1.63	0.88	
33 POST OAK	4,656	2,404	1,493	27.55	37.92	23.61	2.42	2.92	1.82
34 MONTROSE	530			13.90			1.12		
35 FAIRVIEW	393			9.84			0.91		
36 KEMPWOOD	1,386	666		19.07	17.68		1.38	1.25	
36 LAWDALE	1,436	787	527	18.63	21.45	12.28	1.41	1.37	0.90
37 EL SOL	562	394	343	13.44	10.80	9.37	1.21	0.97	0.85
38 MANCHESTER DOCKS	48			4.12			0.34		
39 PARKER ROAD	14			2.96			0.25		
40 PECORE	1,857	949	612	18.82	12.23	10.16	1.49	0.91	0.82
40 TELEPHONE	2,836	1,629	1,213	23.20	25.21	17.75	1.74	2.04	1.25
42 HOLMAN	1,435	624	242	17.06	11.71	12.36	2.03	1.15	1.34
44 ACRES HOMES	3,322	2,203	1,423	25.66	25.76	19.62	1.58	1.39	1.01
45 TIDWELL	3,124	1,833	1,099	31.32	35.97	21.56	2.09	2.24	1.34
46 GESSNER	4,876	3,010	1,638	38.40	40.31	39.86	3.17	3.14	2.82
47 HILLCROFT	908	596	356	23.27	13.35	14.07	2.24	1.12	1.13
48 NAVIGATION	621	350	233	12.18	10.80	7.74	0.93	0.86	0.60
48 WEST DALLAS	594			11.25			0.98		
49 CHIMNEY ROCK	477	260		12.99	10.25		1.15	0.74	
50 HARRISBURG	3,522	2,308	1,459	23.90	23.66	26.69	2.03	1.66	1.84
50 HEIGHTS	2,606	1,393	837	18.29	21.74	15.30	1.43	1.52	1.03
52 HIRSCH	2,691	1,960	1,128	15.63	16.77	12.08	1.23	1.18	0.85
52 SCOTT	4,751	3,055	1,773	37.23	39.08	27.77	3.40	3.24	2.35
53 BRIAR FOREST	3,629	1,518	893	21.13	19.91	12.81	1.67	1.42	0.91
56 AIRLINE	5,157	3,943	3,328	31.24	32.02	28.25	2.21	2.19	1.96
58 HAMMERLY	710	436		17.29	14.71		1.26	1.10	
59 ALDINE MAIL	262			13.40			0.89		
60 HARDY	267			8.16			0.58		
60 SOUTH MacGREGOR	792	519	256	15.58	14.48	9.84	1.39	1.20	0.82
64 LINCOLN CITY	230			7.63			0.59		
65 BISSONNET	5,615	3,079	1,515	29.37	25.22	15.35	2.48	1.91	1.10
66 YALE	1,575	1,368	721	14.20	13.35	12.27	1.19	1.09	0.92
67 DAIRY ASHFORD	781			18.22			1.33		
68 BRAYS BAYOU	3,618	1,436	969	21.89	17.87	14.95	1.77	1.33	1.13

Shading indicates that the route does not operate service on that day.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
70 MEMORIAL	528			12.47			0.80		
72 WESTVIEW	828	527	338	19.31	16.16	11.85	1.35	1.20	0.88
73 BELLFORT	4,730	2,629	1,375	25.81	25.70	29.91	2.06	1.92	2.04
75 ELDRIDGE	339			5.75			0.40		
77 LIBERTY	1,551	997	692	13.90	14.60	12.43	1.01	0.89	0.75
77 MLK	3,384	1,775	1,093	23.63	19.20	14.85	1.89	1.54	1.14
78 ALABAMA	670			22.73			2.50		
78 IRVINGTON	550	498	280	11.54	10.99	9.98	0.90	0.90	0.71
79 WEST LITTLE YORK	1,204	720		21.70	16.17		1.49	1.10	
80 DOWLING	630	407	216	15.34	11.45	7.54	1.51	1.03	0.72
80 LYONS	992	783	463	20.46	19.88	15.28	1.83	1.52	1.18
81 WESTHEIMER-SHARPSTOWN	4,659	3,042	1,803	26.66	26.47	20.63	2.69	2.53	1.68
82 WESTHEIMER-WEST OAKS	6,205	4,592	2,842	32.76	35.69	29.09	3.06	3.10	2.21
83 LEE ROAD	1,020	685	435	24.51	22.21	15.31	1.42	1.22	0.84
85 ANTOINE	4,017	2,274	1,488	23.11	24.15	17.72	1.57	1.59	1.18
86 FM1960	3,069	2,055	997	26.37	30.50	19.11	1.82	1.72	1.04
87 SUNNYSIDE	2,305	1,073	588	25.07	19.38	13.73	1.85	1.33	0.98
88 HOBBY AIRPORT	2,153	1,437		21.29	15.61		1.44	1.01	
97 SETTEGAST	270			17.19			0.89		
98 BRIARGATE	573	236		11.97	16.86		0.98	1.02	
102 BUSH I.A.H EXPRESS	2,917	1,975	1,461	26.88	26.87	19.94	1.36	1.18	0.87
108 VETERANS MEMORIAL EXPRESS	2,404			24.24			1.26		
131 MEMORIAL EXPRESS	1,510	669		16.40	15.40		0.87	0.72	
132 HARWIN EXPRESS	1,978	556		18.86	14.88		1.14	0.77	
137 NORTHSHORE EXPRESS	1,956	1,089	599	22.60	21.73	14.16	1.35	1.12	0.73
163 FONDREN EXPRESS	7,092	3,918	2,611	33.54	25.66	19.87	2.51	1.99	1.49
170 MISSOURI CITY / TMC	610			18.67			0.70		
202 KUYKENDAHL	1,623			25.75			0.99		
204 SPRING	1,104			26.16			0.88		
209 NORTH FREEWAY	494			17.14			0.65		
212 SETON LAKE	527			17.87			0.83		
214 NORTHWEST STATION	1,929			25.04			0.83		
216 WEST LITTLE YORK - PINEMONT	523			16.48			0.65		
217 CYPRESS	1,117			23.20			0.71		
219 NORTHWEST FREEWAY	236			11.42			0.49		
221 KINGSLAND	1,853			24.44			0.76		
222 GRAND PARKWAY	520			17.02			0.55		

Composite - DECEMBER 2011 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
228 ADDICKS	1,566			24.00			0.85		
229 KATY FREEWAY	345			13.08			0.54		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	495			20.22			0.82		
244 MONROE	418			16.90			0.84		
246 BAY AREA	1,346			22.99			0.88		
247 FUQUA	737			25.62			1.16		
249 GULF FREEWAY	315			11.45			0.52		
255 KINGWOOD	806			18.35			0.60		
256 EASTEX	694			27.30			0.97		
257 TOWNSEN	789			28.58			1.00		
259 EASTEX FREEWAY	242			11.38			0.39		
261 WEST LOOP	253			12.14			0.64		
262 WESTWOOD	376			11.55			0.47		
265 WEST BELLFORT	2,011			27.92			1.09		
269 SOUTHWEST FREEWAY	12			6.66			0.36		
274 WESTCHASE/GESSNER	308			12.09			0.65		
283 KUYKENDAHL/GREENWAY	277			13.37			0.54		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	225			8.88			0.46		
292 WEST BELLFORT-WESTWOOD/TMC	457			12.01			0.57		
297 SOUTHPOINT-MONROE/TMC	847			24.65			0.94		
298 KINGSLAND-ADDICKS-NWTC/TMC	1,042			20.50			0.85		
313 ALLEN PARKWAY	343			11.52			1.27		
320 TMC WHITE	3,078			55.34			7.62		
321 TMC BLUE	710			19.47			2.81		
322 TMC RED	927			49.97			7.60		
352 SWINGLE SHUTTLE	188			11.46			0.78		
402 BELLAIRE QUICKLINE	660			18.58			1.40		
426 TMC SWIFTLINE	266			13.42			1.46		
<b>TOTAL</b>	<b>211,533</b>	<b>102,612</b>	<b>58,469</b>	<b>22.38</b>	<b>21.70</b>	<b>17.74</b>	<b>1.54</b>	<b>1.56</b>	<b>1.25</b>

<sup>1</sup> METRO made significant route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 32 Renwick. The layover on the 32 Renwick was relocated and travel times were adjusted for more reliable service.

B) 36 Kempwood / 46 Gessner / 58 Hammerly. Route realignments were made to the 36 Kempwood, 46 Gessner and 58 Hammerly to simplify the routes.

C) 75 Energy Corridor / 67 Dairy Ashford. The 75 Energy Corridor and 67 Dairy Ashford were re-structured. As part of the re-structuring, the 75 Energy Corridor was renamed the 75 Eldridge Crosstown. In addition, two one-way loops on the 75 were eliminated and the route was extended to the Mission Bend P & R as well as a change in mid-day frequencies and later PM service. The re-structuring of the 67 Dairy Ashford extended the route to the Addicks P & R and improved headways.

D) 81 Westheimer - Sharpstown / 82 Westheimer - West Oaks. There was a realignment of trips from the 81 Westheimer - Sharpstown to the 82 Westheimer - West Oaks due to increased demand.

E) 87 Sunnyside. The 87 Sunnyside was extended to the HCC South Campus.

F) 352 Swingle Shuttle. Additional trips were added to the 352 Swingle Shuttle to accommodate demand.

G) 426 TMC Swiftline. Two additional earlier AM Westbound trips were added.

H) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

<sup>2</sup> METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

<sup>3</sup> METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

<sup>4</sup> METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.

B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.

C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.

D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.

E) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

<sup>5</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.

B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

<sup>6</sup> 170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.

<sup>7</sup> 217 Cypress. Additional trips added on November 1, 2011.

Shading indicates that the route does not operate service on that day.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - RADIAL</b>									
1 HOSPITAL	4,110	1,777	988	21.05	20.15	14.17	1.75	1.44	1.12
3 LANGLEY	875	555	381	11.44	14.04	11.65	0.78	0.96	0.72
3 WEST GRAY	678	452	277	19.04	28.31	15.53	2.00	2.54	1.70
5 KASHMERE	1,541	926	681	15.22	13.69	11.23	1.16	0.96	0.82
5 SOUTHMORE	2,147	1,296	853	21.27	19.44	15.79	1.79	1.45	1.11
6 JENSEN	1,489	1,033	826	17.87	18.02	11.76	1.22	1.26	0.92
6 TANGLEWOOD	745	389		14.35	10.96		1.08	0.76	
8 SOUTH MAIN	2,721	1,447	672	25.24	25.42	19.56	1.90	1.89	1.19
9 NORTH MAIN	829	376	388	13.51	11.37	8.54	1.00	0.81	0.77
9 GULFTON	1,357	675		20.00	12.41		1.58	0.93	
10 WILLOWBEND	1,159	666	306	22.10	18.55	16.29	1.76	1.38	0.92
11 ALMEDA	1,338	897	480	25.16	19.95	17.85	1.60	1.25	1.04
11 NANCE	772	648	268	16.38	12.62	15.47	1.62	1.20	1.33
14 HIRAM CLARKE	2,241	1,488	909	21.62	25.78	16.39	1.71	1.77	1.28
15 FULTON	1,833	1,317	915	20.17	18.20	17.07	1.94	1.73	1.49
18 KIRBY	697	296		13.48	10.54		1.16	0.78	
20 CANAL	1,502	1,097	836	20.94	22.53	21.87	2.06	1.76	1.70
20 LONG POINT	2,018	1,329	956	21.62	20.42	17.50	1.32	1.10	0.96
24 NORTHLINE	1,826	1,330	991	22.09	19.41	18.54	2.20	1.87	1.59
25 RICHMOND	5,188	2,817	1,359	26.65	25.62	19.42	2.32	2.03	1.55
30 CLINTON	537	323	306	10.21	9.07	8.60	0.79	0.64	0.61
30 CULLEN	2,583	1,656	1,233	27.28	25.10	18.69	2.03	1.61	1.20
35 FAIRVIEW	393			9.84			0.91		
36 KEMPWOOD	1,386	666		19.07	17.68		1.38	1.25	
36 LAWNSDALE	1,436	787	527	18.63	21.45	12.28	1.41	1.37	0.90
40 PECORE	1,857	949	612	18.82	12.23	10.16	1.49	0.91	0.82
40 TELEPHONE	2,836	1,629	1,213	23.20	25.21	17.75	1.74	2.04	1.25
44 ACRES HOMES	3,322	2,203	1,423	25.66	25.76	19.62	1.58	1.39	1.01
48 NAVIGATION	621	350	233	12.18	10.80	7.74	0.93	0.86	0.60
48 WEST DALLAS	594			11.25			0.98		



	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - RADIAL</b>									
50 HARRISBURG	3,522	2,308	1,459	23.90	23.66	26.69	2.03	1.66	1.84
50 HEIGHTS	2,606	1,393	837	18.29	21.74	15.30	1.43	1.52	1.03
52 HIRSCH	2,691	1,960	1,128	15.63	16.77	12.08	1.23	1.18	0.85
52 SCOTT	4,751	3,055	1,773	37.23	39.08	27.77	3.40	3.24	2.35
53 BRIAR FOREST	3,629	1,518	893	21.13	19.91	12.81	1.67	1.42	0.91
56 AIRLINE	5,157	3,943	3,328	31.24	32.02	28.25	2.21	2.19	1.96
60 HARDY	267			8.16			0.58		
60 SOUTH MacGREGOR	792	519	256	15.58	14.48	9.84	1.39	1.20	0.82
65 BISSONNET	5,615	3,079	1,515	29.37	25.22	15.35	2.48	1.91	1.10
66 YALE	1,575	1,368	721	14.20	13.35	12.27	1.19	1.09	0.92
68 BRAYS BAYOU	3,618	1,436	969	21.89	17.87	14.95	1.77	1.33	1.13
70 MEMORIAL	528			12.47			0.80		
77 LIBERTY	1,551	997	692	13.90	14.60	12.43	1.01	0.89	0.75
77 MLK	3,384	1,775	1,093	23.63	19.20	14.85	1.89	1.54	1.14
78 ALABAMA	670			22.73			2.50		
78 IRVINGTON	550	498	280	11.54	10.99	9.98	0.90	0.90	0.71
79 WEST LITTLE YORK	1,204	720		21.70	16.17		1.49	1.10	
80 DOWLING	630	407	216	15.34	11.45	7.54	1.51	1.03	0.72
80 LYONS	992	783	463	20.46	19.88	15.28	1.83	1.52	1.18
81 WESTHEIMER-SHARPSTOWN	4,659	3,042	1,803	26.66	26.47	20.63	2.69	2.53	1.68
82 WESTHEIMER-WEST OAKS	6,205	4,592	2,842	32.76	35.69	29.09	3.06	3.10	2.21
85 ANTOINE	4,017	2,274	1,488	23.11	24.15	17.72	1.57	1.59	1.18
<b>LOCAL - RADIAL</b>	<b>109,246</b>	<b>65,038</b>	<b>39,391</b>	<b>21.64</b>	<b>21.02</b>	<b>16.86</b>	<b>1.72</b>	<b>1.55</b>	<b>1.22</b>

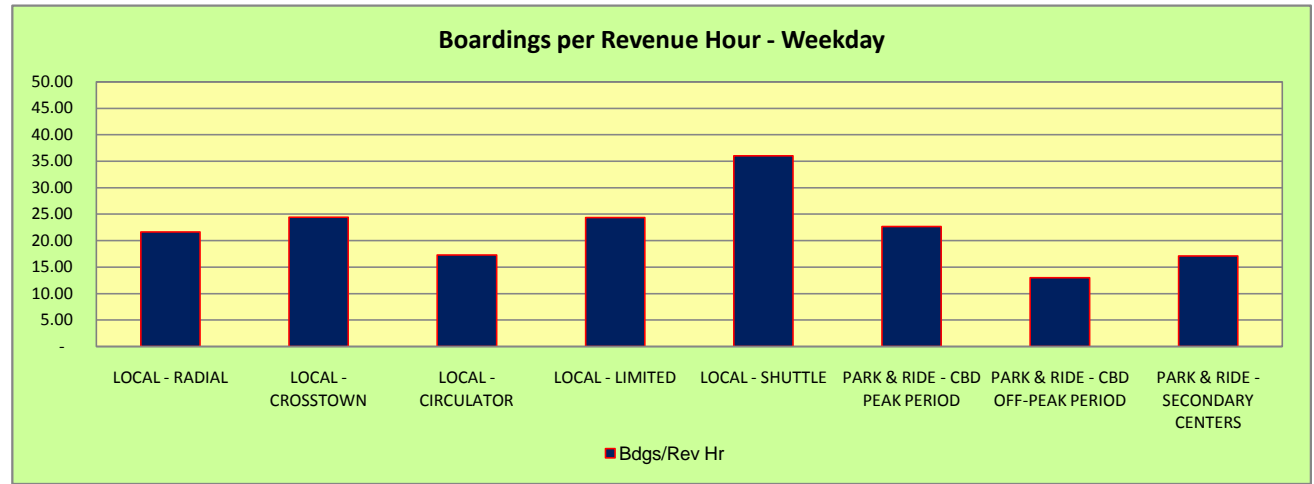
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - CROSSTOWN</b>									
2 BELLAIRE	6,998	4,400	2,686	30.79	25.49	25.33	2.77	2.13	1.91
4 BEECHNUT	4,378	2,561	1,588	28.54	28.16	20.63	2.09	1.79	1.25
19 WILCREST	1,132	496		21.57	17.07		1.61	1.09	
23 CROSSTIMBERS	1,860	794	428	26.80	27.04	15.94	1.94	1.89	1.11
26 OUTER LOOP	1,777	853	379	18.50	20.49	11.57	1.59	1.48	0.83
27 INNER LOOP	1,947	893	420	19.85	20.33	11.94	1.71	1.48	0.87
29 TSU/UH HIRSCH	1,189	609		14.54	12.95		1.22	0.99	
32 RENWICK	982	559		20.23	11.40		1.63	0.88	
33 POST OAK	4,656	2,404	1,493	27.55	37.92	23.61	2.42	2.92	1.82
34 MONTROSE	530			13.90			1.12		
42 HOLMAN	1,435	624	242	17.06	11.71	12.36	2.03	1.15	1.34
45 TIDWELL	3,124	1,833	1,099	31.32	35.97	21.56	2.09	2.24	1.34
46 GESSNER	4,876	3,010	1,638	38.40	40.31	39.86	3.17	3.14	2.82
47 HILLCROFT	908	596	356	23.27	13.35	14.07	2.24	1.12	1.13
49 CHIMNEY ROCK	477	260		12.99	10.25		1.15	0.74	
58 HAMMERLY	710	436		17.29	14.71		1.26	1.10	
59 ALDINE MAIL	262			13.40			0.89		
67 DAIRY ASHFORD	781			18.22			1.33		
72 WESTVIEW	828	527	338	19.31	16.16	11.85	1.35	1.20	0.88
73 BELLFORT	4,730	2,629	1,375	25.81	25.70	29.91	2.06	1.92	2.04
75 ELDRIDGE	339			5.75			0.40		
86 FM1960	3,069	2,055	997	26.37	30.50	19.11	1.82	1.72	1.04
<b>LOCAL - CROSSTOWN</b>	<b>46,987</b>	<b>25,540</b>	<b>13,039</b>	<b>24.40</b>	<b>25.57</b>	<b>21.57</b>	<b>1.96</b>	<b>1.88</b>	<b>1.49</b>

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - CIRCULATOR</b>									
37 EL SOL	562	394	343	13.44	10.80	9.37	1.21	0.97	0.85
38 MANCHESTER DOCKS	48			4.12			0.34		
39 PARKER ROAD	14			2.96			0.25		
64 LINCOLN CITY	230			7.63			0.59		
83 LEE ROAD	1,020	685	435	24.51	22.21	15.31	1.42	1.22	0.84
87 SUNNYSIDE	2,305	1,073	588	25.07	19.38	13.73	1.85	1.33	0.98
97 SETTEGAST	270			17.19			0.89		
98 BRIARGATE	573	236		11.97	16.86		0.98	1.02	
352 SWINGLE SHUTTLE	188			11.46			0.78		
<b>LOCAL - CIRCULATOR</b>	<b>5,209</b>	<b>2,389</b>	<b>1,367</b>	<b>17.27</b>	<b>17.47</b>	<b>12.66</b>	<b>1.26</b>	<b>1.19</b>	<b>0.90</b>
<b>LOCAL - LIMITED</b>									
88 HOBBY AIRPORT	2,153	1,437		21.29	15.61		1.44	1.01	
102 BUSH I.A.H EXPRESS	2,917	1,975	1,461	26.88	26.87	19.94	1.36	1.18	0.87
108 VETERANS MEMORIAL EXPRESS	2,404			24.24			1.26		
131 MEMORIAL EXPRESS	1,510	669		16.40	15.40		0.87	0.72	
132 HARWIN EXPRESS	1,978	556		18.86	14.88		1.14	0.77	
137 NORTHSHORE EXPRESS	1,956	1,089	599	22.60	21.73	14.16	1.35	1.12	0.73
163 FONDREN EXPRESS	7,092	3,918	2,611	33.54	25.66	19.87	2.51	1.99	1.49
402 BELLAIRE QUICKLINE	660			18.58			1.40		
426 TMC SWIFTLINE	266			13.42			1.46		
<b>LOCAL - LIMITED</b>	<b>20,936</b>	<b>9,645</b>	<b>4,672</b>	<b>24.37</b>	<b>21.47</b>	<b>18.91</b>	<b>1.50</b>	<b>1.25</b>	<b>1.10</b>
<b>LOCAL - SHUTTLE</b>									
313 ALLEN PARKWAY	343			11.52			1.27		
320 TMC WHITE	3,078			55.34			7.62		
321 TMC BLUE	710			19.47			2.81		
322 TMC RED	927			49.97			7.60		
<b>LOCAL - SHUTTLE</b>	<b>5,059</b>			<b>36.02</b>			<b>4.82</b>		

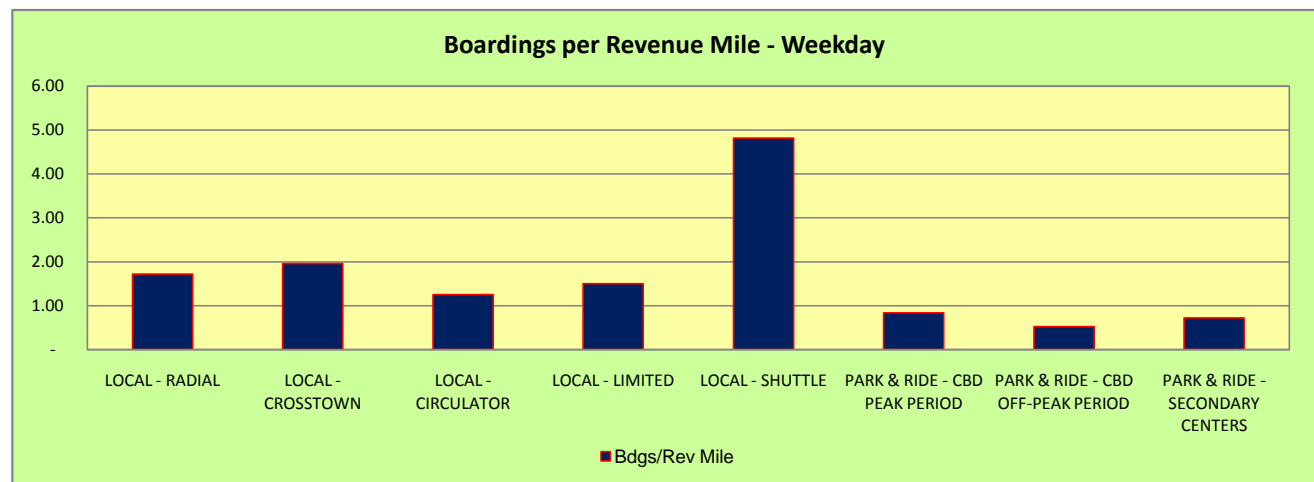
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>PARK &amp; RIDE - CBD PEAK PERIOD</b>									
202 KUYKENDAHL	1,623			25.75			0.99		
204 SPRING	1,104			26.16			0.88		
212 SETON LAKE	527			17.87			0.83		
214 NORTHWEST STATION	1,929			25.04			0.83		
216 WEST LITTLE YORK - PINEMONT	523			16.48			0.65		
217 CYPRESS	1,117			23.20			0.71		
221 KINGSLAND	1,853			24.44			0.76		
222 GRAND PARKWAY	520			17.02			0.55		
228 ADDICKS	1,566			24.00			0.85		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	495			20.22			0.82		
244 MONROE	418			16.90			0.84		
246 BAY AREA	1,346			22.99			0.88		
247 FUQUA	737			25.62			1.16		
255 KINGWOOD	806			18.35			0.60		
256 EASTEX	694			27.30			0.97		
257 TOWNSEN	789			28.58			1.00		
261 WEST LOOP	253			12.14			0.64		
262 WESTWOOD	376			11.55			0.47		
265 WEST BELLFORT	2,011			27.92			1.09		
274 WESTCHASE/GESSNER	308			12.09			0.65		
<b>PARK &amp; RIDE - CBD PEAK PERIOD</b>	<b>18,996</b>			<b>22.66</b>			<b>0.84</b>		
<b>PARK &amp; RIDE - CBD OFF-PEAK PERIOD</b>									
209 NORTH FREEWAY	494			17.14			0.65		
219 NORTHWEST FREEWAY	236			11.42			0.49		
229 KATY FREEWAY	345			13.08			0.54		
249 GULF FREEWAY	315			11.45			0.52		
259 EASTEX FREEWAY	242			11.38			0.39		
269 SOUTHWEST FREEWAY	12			6.66			0.36		
<b>PARK &amp; RIDE - CBD OFF-PEAK PERIOD</b>	<b>1,643</b>			<b>13.00</b>			<b>0.52</b>		
<b>PARK &amp; RIDE - SECONDARY CENTERS</b>									
170 MISSOURI CITY / TMC	610			18.67			0.70		
283 KUYKENDAHL/GREENWAY	277			13.37			0.54		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	225			8.88			0.46		
292 WEST BELLFORT-WESTWOOD/TMC	457			12.01			0.57		
297 SOUTHPOINT-MONROE/TMC	847			24.65			0.94		
298 KINGSLAND-ADDICKS-NWTC/TMC	1,042			20.50			0.85		
<b>PARK &amp; RIDE - SECONDARY CENTERS</b>	<b>3,458</b>			<b>17.13</b>			<b>0.72</b>		

INDICATORS BY SERVICE TYPE - WEEKDAY

	Weekday Bdgs/Rev Hr
LOCAL - RADIAL	21.64
LOCAL - CROSSTOWN	24.40
LOCAL - CIRCULATOR	17.27
LOCAL - LIMITED	24.37
LOCAL - SHUTTLE	36.02
PARK & RIDE - CBD PEAK PERIOD	22.66
PARK & RIDE - CBD OFF-PEAK PERIOD	13.00
PARK & RIDE - SECONDARY CENTERS	17.13

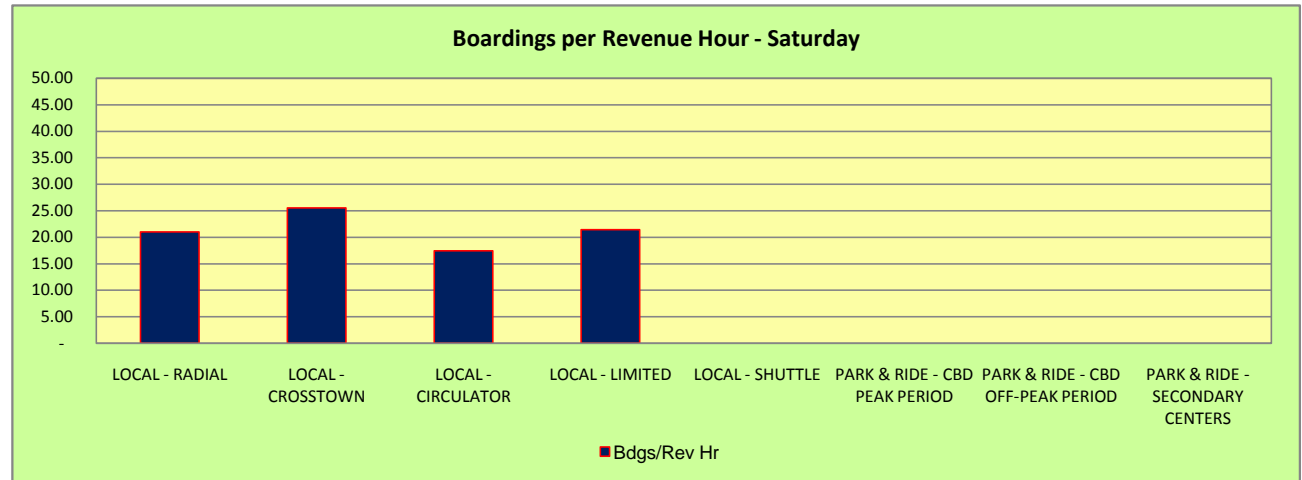


	Weekday Bdgs/Rev Mile
LOCAL - RADIAL	1.72
LOCAL - CROSSTOWN	1.96
LOCAL - CIRCULATOR	1.26
LOCAL - LIMITED	1.50
LOCAL - SHUTTLE	4.82
PARK & RIDE - CBD PEAK PERIOD	0.84
PARK & RIDE - CBD OFF-PEAK PERIOD	0.52
PARK & RIDE - SECONDARY CENTERS	0.72

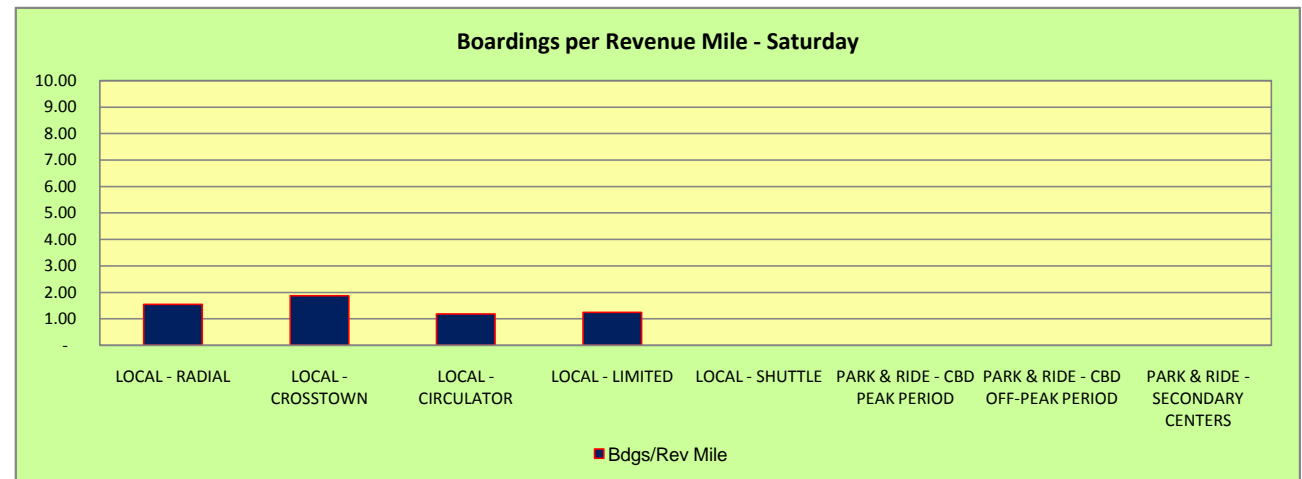


## INDICATORS BY SERVICE TYPE - SATURDAY

	Saturday Bdgs/Rev Hr
LOCAL - RADIAL	21.02
LOCAL - CROSSTOWN	25.57
LOCAL - CIRCULATOR	17.47
LOCAL - LIMITED	21.47
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

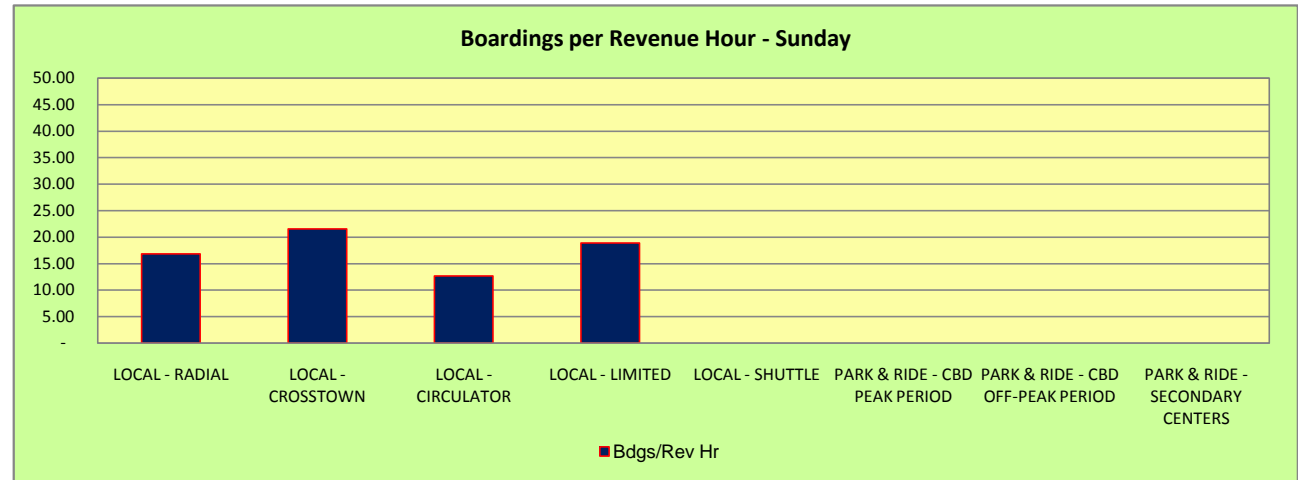


	Saturday Bdgs/Rev Mile
LOCAL - RADIAL	1.55
LOCAL - CROSSTOWN	1.88
LOCAL - CIRCULATOR	1.19
LOCAL - LIMITED	1.25
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

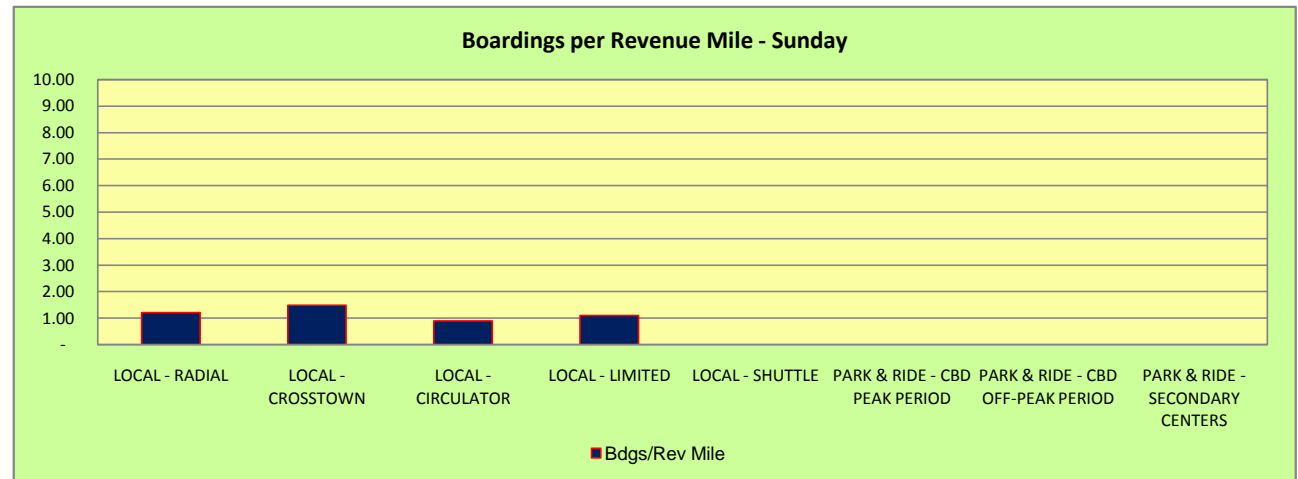


## INDICATORS BY SERVICE TYPE - SUNDAY

	Sunday Bdgs/Rev Hr
LOCAL - RADIAL	16.86
LOCAL - CROSSTOWN	21.57
LOCAL - CIRCULATOR	12.66
LOCAL - LIMITED	18.91
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



	Sunday Bdgs/Rev Mile
LOCAL - RADIAL	1.22
LOCAL - CROSSTOWN	1.49
LOCAL - CIRCULATOR	0.90
LOCAL - LIMITED	1.10
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



**DECEMBER 2011 (FY2012)**  
**Core Routes - Explanation of Information**

**Introduction**

Prior to Hurricanes Rita (September 2005) and Ike (September 2008), METRO developed a list of priority routes to be returned to service first after the threat of damage had passed. The routes were chosen for their geographical coverage as well as for their ridership and / or service to one or more public hospitals.

The Core Routes are:

- 1 Hospital
- 2 Bellaire
- 8 South Main
- 20 Canal / 20 Long Point
- 25 Richmond
- 40 Pecore / 40 Telephone
- 50 Harrisburg / 50 Heights
- 52 Hirsch / 52 Scott
- 56 Airline
- 65 Bissonnet
- 77 Liberty / 77 MLK
- 81 Westheimer - Sharpstown
- 82 Westheimer - West Oaks
- 163 Fondren



## Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - December	FY2011 October - December	Change	% Change	December FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
<b>WEEKDAY</b>										
1 HOSPITAL	WEEKDAY	4,396	4,216	180	4.3%	4,110	2,343.63	195.25	1.75	21.05
2 BELLAIRE	WEEKDAY	7,512	7,619	(107)	-1.4%	6,998	2,523.91	227.25	2.77	30.79
8 SOUTH MAIN	WEEKDAY	2,887	2,734	153	5.6%	2,721	1,430.31	107.80	1.90	25.24
20 CANAL	WEEKDAY	1,624	1,746	(122)	-7.0%	1,502	729.65	71.72	2.06	20.94
20 LONG POINT	WEEKDAY	2,182	2,210	(28)	-1.3%	2,018	1,529.53	93.37	1.32	21.62
25 RICHMOND	WEEKDAY	5,502	5,804	(302)	-5.2%	5,188	2,234.49	194.63	2.32	26.65
40 PECORE	WEEKDAY	2,022	2,000	21	1.1%	1,857	1,249.33	98.62	1.49	18.82
40 TELEPHONE	WEEKDAY	3,089	3,168	(80)	-2.5%	2,836	1,626.38	122.27	1.74	23.20
50 HARRISBURG	WEEKDAY	3,722	3,618	104	2.9%	3,522	1,738.78	147.37	2.03	23.90
50 HEIGHTS	WEEKDAY	2,754	2,545	210	8.2%	2,606	1,820.80	142.48	1.43	18.29
52 HIRSCH	WEEKDAY	2,872	3,014	(141)	-4.7%	2,691	2,188.50	172.25	1.23	15.63
52 SCOTT	WEEKDAY	5,070	5,383	(313)	-5.8%	4,751	1,399.03	127.60	3.40	37.23
56 AIRLINE	WEEKDAY	5,289	4,889	400	8.2%	5,157	2,338.41	165.10	2.21	31.24
65 BISSONNET	WEEKDAY	6,087	6,298	(211)	-3.4%	5,615	2,262.29	191.20	2.48	29.37
77 LIBERTY	WEEKDAY	1,665	1,684	(19)	-1.1%	1,551	1,531.40	111.58	1.01	13.90
77 MLK	WEEKDAY	3,632	3,543	88	2.5%	3,384	1,792.45	143.24	1.89	23.63
81 WESTHEIMER-SHARPSTOWN	WEEKDAY	4,912	5,381	(469)	-8.7%	4,659	1,733.55	174.80	2.69	26.66
82 WESTHEIMER-WEST OAKS	WEEKDAY	6,603	6,222	381	6.1%	6,205	2,028.54	189.38	3.06	32.76
163 FONDREN EXPRESS	WEEKDAY	7,423	6,774	649	9.6%	7,092	2,827.03	211.43	2.51	33.54
<b>Subtotals - Core - WEEKDAY</b>		<b>79,243</b>	<b>78,849</b>	<b>394</b>	<b>0.5%</b>	<b>74,465</b>	<b>35,328.01</b>	<b>2,887.34</b>	<b>2.11</b>	<b>25.79</b>
<b>Totals - All Local Routes - WEEKDAY</b>		<b>201,471</b>	<b>197,513</b>	<b>3,958</b>	<b>2.0%</b>	<b>188,131</b>	<b>104,782.46</b>	<b>8,083.48</b>	<b>1.80</b>	<b>23.27</b>

## Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - December	FY2011 October - December	Change	% Change	December FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
<b>SATURDAY</b>										
1 HOSPITAL	SATURDAY	1,772	1,876	(105)	-5.6%	1,777	1,234.76	88.20	1.44	20.15
2 BELLAIRE	SATURDAY	4,865	5,359	(494)	-9.2%	4,400	2,063.72	172.63	2.13	25.49
8 SOUTH MAIN	SATURDAY	1,442	1,452	(10)	-0.7%	1,447	765.57	56.92	1.89	25.42
20 CANAL	SATURDAY	1,146	1,120	26	2.3%	1,097	622.09	48.68	1.76	22.53
20 LONG POINT	SATURDAY	1,388	1,296	92	7.1%	1,329	1,205.80	65.09	1.10	20.42
25 RICHMOND	SATURDAY	3,032	2,974	58	2.0%	2,817	1,387.70	109.95	2.03	25.62
40 PECORE	SATURDAY	973	1,037	(64)	-6.2%	949	1,044.10	77.60	0.91	12.23
40 TELEPHONE	SATURDAY	1,670	1,674	(5)	-0.3%	1,629	798.71	64.62	2.04	25.21
50 HARRISBURG	SATURDAY	2,399	2,370	29	1.2%	2,308	1,390.78	97.57	1.66	23.66
50 HEIGHTS	SATURDAY	1,448	1,516	(68)	-4.5%	1,393	919.26	64.07	1.52	21.74
52 HIRSCH	SATURDAY	1,977	2,023	(46)	-2.3%	2,073	1,655.82	116.83	1.25	17.74
52 SCOTT	SATURDAY	3,083	3,241	(158)	-4.9%	3,055	941.68	78.17	3.24	39.08
56 AIRLINE	SATURDAY	4,043	3,759	284	7.6%	3,943	1,798.40	123.12	2.19	32.02
65 BISSONNET	SATURDAY	3,284	3,679	(396)	-10.7%	3,079	1,609.04	122.05	1.91	25.22
77 LIBERTY	SATURDAY	1,007	1,003	3	0.3%	997	1,115.15	68.28	0.89	14.60
77 MLK	SATURDAY	1,791	1,800	(9)	-0.5%	1,775	1,148.93	92.43	1.54	19.20
81 WESTHEIMER-SHARPSTOWN	SATURDAY	3,100	3,214	(113)	-3.5%	3,042	1,200.38	114.90	2.53	26.47
82 WESTHEIMER-WEST OAKS	SATURDAY	4,832	5,052	(220)	-4.4%	4,592	1,480.82	128.68	3.10	35.69
163 FONDREN EXPRESS	SATURDAY	3,919	4,209	(290)	-6.9%	3,918	1,971.93	152.72	1.99	25.66
<b>Subtotals - Core - SATURDAY</b>		<b>47,172</b>	<b>48,655</b>	<b>(1,483)</b>	<b>-3.0%</b>	<b>45,620</b>	<b>24,354.64</b>	<b>1,842.51</b>	<b>1.87</b>	<b>24.76</b>
<b>Totals - All Local Routes - SATURDAY</b>		<b>105,897</b>	<b>106,179</b>	<b>(282)</b>	<b>-0.3%</b>	<b>102,924</b>	<b>65,809.99</b>	<b>4,727.68</b>	<b>1.56</b>	<b>21.77</b>

## Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - December	FY2011 October - December	Change	% Change	December FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
<b>SUNDAY</b>										
1 HOSPITAL	SUNDAY	1,099	1,175	(76)	-6.4%	988	886.07	69.73	1.12	14.17
2 BELLAIRE	SUNDAY	3,012	3,196	(184)	-5.8%	2,686	1,405.80	106.03	1.91	25.33
8 SOUTH MAIN	SUNDAY	763	761	3	0.3%	672	564.11	34.38	1.19	19.56
20 CANAL	SUNDAY	964	952	11	1.2%	836	491.55	38.23	1.70	21.87
20 LONG POINT	SUNDAY	1,101	1,130	(29)	-2.6%	956	996.51	54.60	0.96	17.50
25 RICHMOND	SUNDAY	1,640	1,811	(171)	-9.4%	1,359	878.02	69.98	1.55	19.42
40 PECORE	SUNDAY	657	629	29	4.5%	612	746.65	60.22	0.82	10.16
40 TELEPHONE	SUNDAY	1,303	1,397	(94)	-6.7%	1,213	972.10	68.32	1.25	17.75
50 HARRISBURG	SUNDAY	1,649	1,568	81	5.1%	1,459	793.42	54.65	1.84	26.69
50 HEIGHTS	SUNDAY	946	934	11	1.2%	837	816.15	54.68	1.03	15.30
52 HIRSCH	SUNDAY	1,302	1,278	24	1.9%	1,128	1,325.25	93.42	0.85	12.08
52 SCOTT	SUNDAY	2,046	2,017	28	1.4%	1,773	754.70	63.82	2.35	27.77
56 AIRLINE	SUNDAY	3,431	3,494	(63)	-1.8%	3,328	1,698.12	117.78	1.96	28.25
65 BISSONNET	SUNDAY	2,102	2,425	(323)	-13.3%	1,515	1,380.57	98.68	1.10	15.35
77 LIBERTY	SUNDAY	736	774	(38)	-4.8%	692	925.63	55.70	0.75	12.43
77 MLK	SUNDAY	1,163	1,115	48	4.3%	1,093	960.16	73.57	1.14	14.85
81 WESTHEIMER-SHARPSTOWN	SUNDAY	2,027	2,301	(274)	-11.9%	1,803	1,076.27	87.40	1.68	20.63
82 WESTHEIMER-WEST OAKS	SUNDAY	3,290	3,411	(122)	-3.6%	2,842	1,283.23	97.70	2.21	29.09
163 FONDREN EXPRESS	SUNDAY	2,801	2,835	(34)	-1.2%	2,611	1,749.30	131.42	1.49	19.87
<b>Subtotals - Core - SUNDAY</b>		<b>32,032</b>	<b>33,205</b>	<b>(1,173)</b>	<b>-3.5%</b>	<b>28,402</b>	<b>19,703.61</b>	<b>1,430.31</b>	<b>1.44</b>	<b>19.86</b>
<b>Totals - All Local Routes - SUNDAY</b>		<b>65,783</b>	<b>65,685</b>	<b>98</b>	<b>0.1%</b>	<b>58,725</b>	<b>46,875.49</b>	<b>3,296.45</b>	<b>1.25</b>	<b>17.81</b>

## Annual Fixed-Route Ridership

FIXED-ROUTE RIDERSHIP														
CURRENT YEAR	October 2011	November 2011	December 2011	January 2012	February 2012	March 2012	April 2012	May 2012	June 2012	July 2012	August 2012	September 2012	ANNUAL FY2012	Year-To-Date
<b>Fixed Route Bus Services</b>														
Local	5,218,836	5,049,483	4,707,412										14,975,731	14,975,731
Park & Ride	641,145	590,513	506,019										1,737,677	1,737,677
<b>Total Fixed Route Bus Services</b>	<b>5,859,981</b>	<b>5,639,997</b>	<b>5,213,431</b>	-	-	-	-	-	-	-	-	-	<b>16,713,409</b>	<b>16,713,409</b>
METRORail	951,970	874,184	801,076										2,627,230	2,627,230
<b>Total Fixed Route Services</b>	<b>6,811,951</b>	<b>6,514,181</b>	<b>6,014,507</b>	-	-	-	-	-	-	-	-	-	<b>19,340,638</b>	<b>19,340,638</b>

PREVIOUS YEAR	October 2010	November 2010	December 2010	January 2011	February 2011	March 2011	April 2011	May 2011	June 2011	July 2011	August 2011	September 2011	ANNUAL FY2011	Year-To-Date
<b>Fixed Route Bus Services</b>														
Local	5,231,261	4,749,866	4,665,634	4,690,853	4,341,157	5,150,995	5,040,718	5,025,311	4,863,103	4,629,339	5,241,874	5,206,986	58,837,094	14,646,760
Park & Ride	628,040	580,172	503,345	586,376	562,210	704,785	641,192	646,317	665,032	584,997	682,681	653,249	7,438,395	1,711,557
<b>Total Fixed Route Bus Services</b>	<b>5,859,300</b>	<b>5,330,038</b>	<b>5,168,978</b>	<b>5,277,229</b>	<b>4,903,366</b>	<b>5,855,780</b>	<b>5,681,909</b>	<b>5,671,628</b>	<b>5,528,134</b>	<b>5,214,336</b>	<b>5,924,555</b>	<b>5,860,235</b>	<b>66,275,490</b>	<b>16,358,317</b>
METRORail	918,523	831,851	734,413	766,051	808,653	1,252,118	943,628	859,605	876,262	833,591	932,895	919,203	10,676,793	2,484,787
<b>Total Fixed Route Services</b>	<b>6,777,823</b>	<b>6,161,889</b>	<b>5,903,391</b>	<b>6,043,280</b>	<b>5,712,019</b>	<b>7,107,898</b>	<b>6,625,537</b>	<b>6,531,233</b>	<b>6,404,396</b>	<b>6,047,927</b>	<b>6,857,450</b>	<b>6,779,438</b>	<b>76,952,283</b>	<b>18,843,104</b>

VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-Date
<b>Fixed Route Bus Services</b>														
Local	(12,425)	299,617	41,778										(43,861,363)	328,971
Park & Ride	13,106	10,341	2,674										(5,700,718)	26,121
<b>Total Fixed Route Bus Services</b>	<b>681</b>	<b>309,958</b>	<b>44,452</b>										<b>(49,562,081)</b>	<b>355,092</b>
METRORail	33,447	42,333	66,663										(8,049,563)	142,443
<b>Total Fixed Route Services</b>	<b>34,127</b>	<b>352,291</b>	<b>111,115</b>										<b>(57,611,644)</b>	<b>497,534</b>

% VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-Date
<b>Fixed Route Bus Services</b>														
Local	-0.2%	6.3%	0.9%										-74.5%	2.2%
Park & Ride	2.1%	1.8%	0.5%										-76.6%	1.5%
<b>Total Fixed Route Bus Services</b>	<b>0.0%</b>	<b>5.8%</b>	<b>0.9%</b>										<b>-74.8%</b>	<b>2.2%</b>
METRORail	3.6%	5.1%	9.1%										-75.4%	5.7%
<b>Total Fixed Route Services</b>	<b>0.5%</b>	<b>5.7%</b>	<b>1.9%</b>										<b>-74.9%</b>	<b>2.6%</b>

SOURCE: RASE

  Includes bus bridge for service interruptions

- 1) Calendar Mix. There were no changes in the calendar mix for December 2011. Monthly data are not adjusted for changes in calendar mix.
- 2) Fare Increase. There was no change in METRO's base fare between FY2011 and FY2012. No ridership change would have been expected due to fares.
- 3) Gasoline Prices. Although gasoline prices increased during FY2012 relative to FY2011, there is no statistical correlation between changes in gasoline prices and local bus ridership and the only statistical correlation between gasoline prices and Park & Ride ridership occurred in FY2008 during the time period when the average price of a gallon of gasoline exceeded the maximum base fare for a Park & Ride (then \$3.50). No ridership change would have been expected due to the change in gasoline prices.
- 4) Special Events - METRORail. There was 2 special events in December 2011 (2 Houston Texans' home games) compared to 1 special event in December 2010 (1 Houston Texans' home game). A ridership increase would be expected due to the additional Houston Texans' home game in December 2011.
- 5) Service Interruptions - METRORail. There was one service interruption in December 2011 compared to two service interruptions in December 2010. A ridership increase would be expected due to one fewer service interruption.
- 6) Unemployment. The unemployment rate was 7.6% in November 2011 compared to 8.3% in December 2010. A positive ridership change would be expected due to the improved unemployment rate.
- 7) Weather. Average temperature of 56° and 4.27 inches of rainfall in December 2011 as compared to average temperature of 56° and 3.04 inches in December 2010. There were 0 rain days in December 2011 and 1 rain day in December 2010. A ridership increase would be expected due to 1 fewer rain day in December 2011.