



**SEPTEMBER 2011** (Fiscal Year 2011)

Monthly Ridership Report  
METROBus and METRORail

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## SEPTEMBER 2011 (FY2011) FIXED-ROUTE SYSTEM RIDERSHIP OVERVIEW - Explanation of Information

### How to read this report

#### Introduction

This report shows how many customers used the combined METRO bus and rail systems in a given month and year-to-date. Ridership statistics are given on a system-wide and route/station level basis as well as by weekday, Saturday, and Sunday.

Ridership is counted as *boardings*, or *unlinked passenger trips* (National Transit Database (NTD)).

#### How are customers counted?

##### Bus

Boardings are recorded by automatic passenger counters (APCs) and passenger count cards. METRO has equipped 100% of its fixed-route bus fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting as approved in METRO's NTD alternative sampling methodology. Additionally, there are several routes for which passenger count cards are used due to the absence of APC equipment in the vehicle (Route 352 Swingle) and multiple fares on the same route (Route 236 Baytown).

##### Rail

Boardings are recorded by automatic passenger counters (APCs). METRO has equipped 100% of its fixed-route rail fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting for Special Events as approved in METRO's NTD methodology.

#### How do I read the overview?

The next 3 pages provide an overview of the average daily boardings on local and Park & Ride bus and METRORail for weekday, Saturday, and Sunday for both the current month as compared to the same month last year and for the current fiscal year-to-date as compared to the previous fiscal year-to-date. Information is also presented for the 10 bus routes with the highest average daily ridership, the highest growth between FY2010 and FY2011, and the highest loss between FY2010 and FY2011 for weekday, Saturday, and Sunday. The 10 bus routes with the highest average daily ridership are also presented in graphical form compared to the average ridership for a weekday, Saturday, or Sunday route.

#### How do I compare this year to last year?

Boardings data are presented on an average daily basis for ease of comparison. For example, Route 1 Hospital - weekday had 4,334 average daily boardings during FY2011 (October 2010 - September 2011) as compared to 4,320 average daily boardings during FY2010 (October 2009 - September 2010). The change in ridership between FY2010 and FY2011 was + 14 boardings or 0.3%. This percentage increase was higher for Route 1 Hospital than for the average of all weekday routes ( -1.1%). A similar presentation is done for each METRORail station.

#### Why do some route numbers have two different names?

One means of improving operational efficiency is the use of a single bus on multiple bus routes that each serve downtown. Bus routes that are combined in this manner are through-routed or "hooked." For example, Route 3 Langley and Route 3 W. Gray are "hooked" and share the same bus equipment. Currently, METRO operates 16 weekday through-routed / "hooked" route combinations.

Fixed Route System Ridership Overview  
**SEPTEMBER 2011 (FY2011)**

AVERAGE DAILY RIDERSHIP - BY SERVICE CATEGORY						
	WEEKDAY - AVERAGE		SATURDAY - AVERAGE		SUNDAY - AVERAGE	
	Year-To Date	Current Month	Year-To Date	Current Month	Year-To Date	Current Month
<b>METROBus and METRORail</b>						
FY2011	261,305	280,692	119,300	124,745	75,924	79,538
FY2010	263,650	281,020	115,454	122,910	74,751	76,377
Change	(2,345)	(328)	3,846	1,834	1,172	3,161
% Change	-0.9%	-0.1%	3.3%	1.5%	1.6%	4.1%
<b>METROBus</b>						
FY2011	225,884	242,028	106,180	111,203	66,583	69,229
FY2010	228,398	243,919	102,391	107,795	65,093	67,379
Change	(2,514)	(1,891)	3,790	3,408	1,491	1,850
% Change	-1.1%	-0.8%	3.7%	3.2%	2.3%	2.7%
<b>METROBus - Local</b>						
FY2011	196,419	210,883				
FY2010	196,603	211,144				
Change	(184)	(261)				
% Change	-0.1%	-0.1%				
<b>METROBus - Park &amp; Ride</b>						
FY2011	29,465	31,145				
FY2010	31,796	32,775				
Change	(2,331)	(1,630)				
% Change	-7.3%	-5.0%				
<b>METRORail</b>						
FY2011	35,421	38,664	13,120	13,542	9,340	10,310
FY2010	35,252	37,101	13,063	15,115	9,659	8,998
Change	169	1,563	57	(1,573)	(318)	1,312
% Change	0.5%	4.2%	0.4%	-10.4%	-3.3%	14.6%

**SEPTEMBER 2011 (FY2011)****TOP TEN BUS ROUTES - FY2011****WEEKDAY RIDERSHIP (Year-To-Date)**

Highest Daily Boardings		
Route		Boardings
1	<b>2 BELLAIRE</b>	<b>7,838</b>
2	<b>163 FONDREN EXPRESS</b>	<b>6,690</b>
3	<b>82 WESTHEIMER-WEST OAKS</b>	<b>6,547</b>
4	<b>65 BISSONNET</b>	<b>6,153</b>
5	<b>25 RICHMOND</b>	<b>5,435</b>
6	<b>52 SCOTT</b>	<b>5,092</b>
7	<b>56 AIRLINE</b>	<b>5,005</b>
8	<b>81 WESTHEIMER-SHARPSTOWN</b>	<b>4,956</b>
9	46 GESSNER	4,802
10	33 POST OAK	4,649
	Subtotal	57,169
	% of Total Boardings	25%

Highest Growth		
Route		Boardings
	<b>82 WESTHEIMER-WEST OAKS</b>	<b>846</b>
	<b>2 BELLAIRE</b>	<b>511</b>
	46 GESSNER	475
	4 BEECHNUT	473
	<b>56 AIRLINE</b>	<b>460</b>
	53 BRIAR FOREST	263
	44 ACRES HOMES	245
	<b>8 S.MAIN</b>	<b>211</b>
	102 BUSH I.A.H EXPRESS	199
	23 CROSSTIMBERS	192

Highest Loss		
Route		Boardings
	320 TMC WHITE	(1,620)
	322 TMC RED	(859)
	<b>52 SCOTT</b>	<b>(499)</b>
	321 TMC BLUE	(462)
	<b>81 WESTHEIMER-SHARPSTOWN</b>	<b>(436)</b>
	<b>65 BISSONNET</b>	<b>(369)</b>
	214 NORTHWEST STATION	(320)
	202 KUYKENDAHL	(294)
	30 CLINTON	(265)
	265 WEST BELLFORT	(229)

**SATURDAY RIDERSHIP (Year-To-Date)**

Highest Daily Boardings		
Route		Boardings
1	<b>2 BELLAIRE</b>	<b>5,225</b>
2	<b>82 WESTHEIMER-WEST OAKS</b>	<b>4,894</b>
3	<b>163 FONDREN EXPRESS</b>	<b>4,124</b>
4	<b>56 AIRLINE</b>	<b>3,910</b>
5	<b>65 BISSONNET</b>	<b>3,488</b>
6	<b>52 SCOTT</b>	<b>3,178</b>
7	<b>81 WESTHEIMER-SHARPSTOWN</b>	<b>3,173</b>
8	46 GESSNER	3,122
9	<b>25 RICHMOND</b>	<b>2,959</b>
10	73 BELLFORT	2,730
	Subtotal	36,802
	% of Total Boardings	35%

Highest Growth		
Route		Boardings
	<b>82 WESTHEIMER-WEST OAKS</b>	<b>387</b>
	46 GESSNER	374
	44 ACRES HOMES	283
	73 BELLFORT	278
	4 BEECHNUT	278
	<b>1 HOSPITAL</b>	<b>221</b>
	<b>2 BELLAIRE</b>	<b>215</b>
	53 BRIAR FOREST	201
	<b>52 SCOTT</b>	<b>173</b>
	<b>50 HARRISBURG</b>	<b>170</b>

Highest Loss		
Route		Boardings
	<b>77 MLK</b>	<b>(214)</b>
	5 SOUTHMORE	(196)
	<b>81 WESTHEIMER-SHARPSTOWN</b>	<b>(130)</b>
	5 KASHMERE	(90)
	<b>65 BISSONNET</b>	<b>(79)</b>
	78 IRVINGTON	(69)
	30 CULLEN	(57)
	29 TSU/UH HIRSCH	(56)
	<b>163 FONDREN EXPRESS</b>	<b>(56)</b>
	9 N.MAIN	(51)

**SUNDAY RIDERSHIP (Year-To-Date)**

Highest Daily Boardings		
Route		Boardings
1	<b>56 AIRLINE</b>	<b>3,589</b>
2	<b>2 BELLAIRE</b>	<b>3,297</b>
3	<b>82 WESTHEIMER-WEST OAKS</b>	<b>3,293</b>
4	<b>163 FONDREN EXPRESS</b>	<b>2,897</b>
5	<b>65 BISSONNET</b>	<b>2,325</b>
6	<b>81 WESTHEIMER-SHARPSTOWN</b>	<b>2,145</b>
7	<b>52 SCOTT</b>	<b>2,095</b>
8	4 BEECHNUT	1,796
9	46 GESSNER	1,755
10	33 POST OAK	1,739
	Subtotal	24,931
	% of Total Boardings	37%

Highest Growth		
Route		Boardings
	46 GESSNER	249
	4 BEECHNUT	205
	<b>56 AIRLINE</b>	<b>204</b>
	86 FM1960	133
	<b>82 WESTHEIMER-WEST OAKS</b>	<b>125</b>
	<b>77 MLK</b>	<b>125</b>
	44 ACRES HOMES	120
	33 POST OAK	110
	<b>2 BELLAIRE</b>	<b>103</b>
	<b>1 HOSPITAL</b>	<b>102</b>

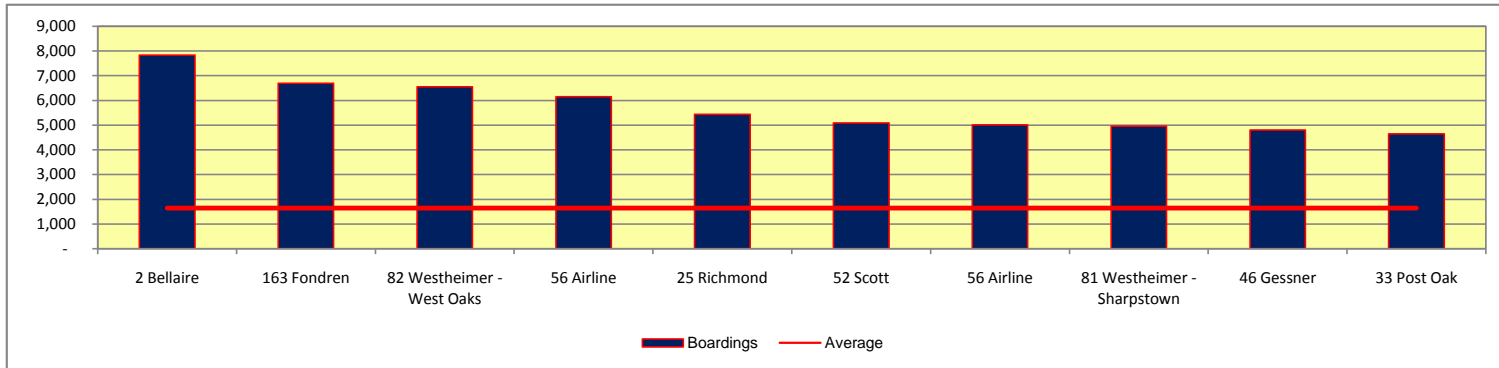
Highest Loss		
Route		Boardings
	<b>163 FONDREN EXPRESS</b>	<b>(161)</b>
	<b>81 WESTHEIMER-SHARPSTOWN</b>	<b>(137)</b>
	<b>77 LIBERTY</b>	<b>(124)</b>
	5 KASHMERE	(92)
	<b>40 PECORE</b>	<b>(87)</b>
	<b>25 RICHMOND</b>	<b>(78)</b>
	<b>52 HIRSCH</b>	<b>(66)</b>
	<b>30 CULLEN</b>	<b>(63)</b>
	9 N.MAIN	(62)
	6 JENSEN	(45)

NOTES: 1. **BOLD** designates a Core Route.

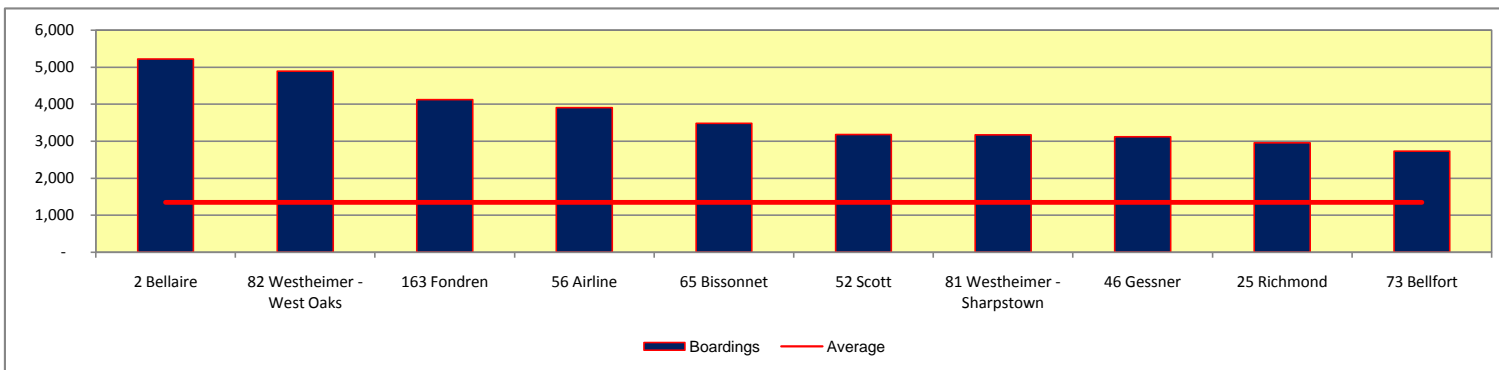
Fixed Route System Ridership Overview  
**SEPTEMBER 2011 (FY2011)**

**TOP TEN BUS ROUTES - FY2011**

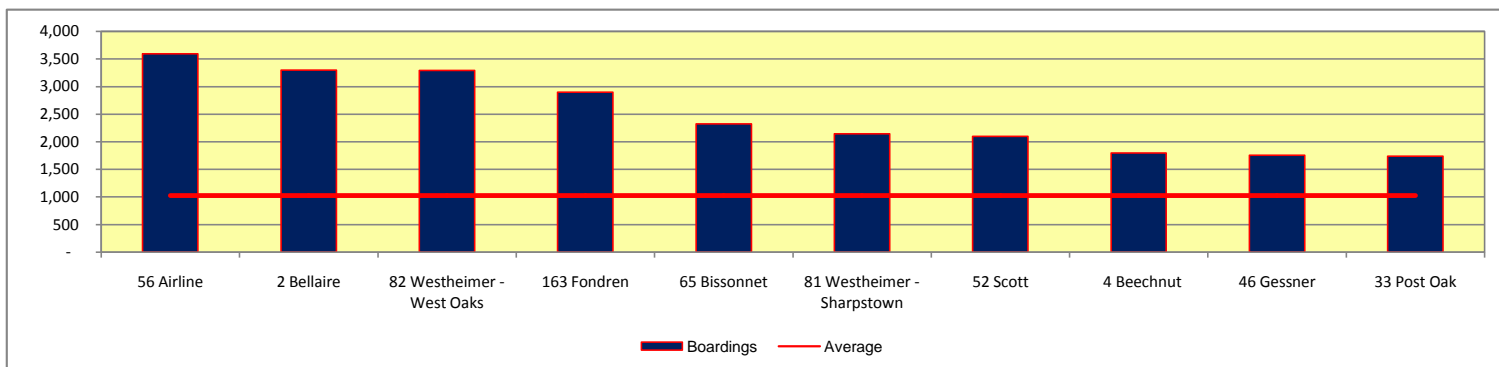
**WEEKDAY RIDERSHIP (Year-To-Date)**



**SATURDAY RIDERSHIP (Year-To-Date)**



**SUNDAY RIDERSHIP (Year-To-Date)**



SEPTEMBER 2011 (FY2011) - Average Weekday - By Bus Route

	FY2011 October - September	FY2010 October - September	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
1 HOSPITAL	4,334	4,320	14	0.3%	4,332	4,286	4,030	4,309	4,199	4,399	4,393	4,371	4,371	4,227	4,458	4,630
2 BELLAIRE	7,838	7,327	511	7.0%	7,777	7,589	7,491	7,461	7,748	8,282	8,473	8,209	7,786	7,672	7,694	7,874
3 LANGLEY	987	1,009	(22)	-2.1%	1,037	972	937	959	949	1,025	1,012	1,026	968	942	993	1,027
3 W. GRAY	676	705	(29)	-4.1%	710	666	641	657	650	702	693	703	663	645	680	703
4 BEECHNUT	4,206	3,734	473	12.7%	4,241	3,952	3,901	3,913	4,060	4,129	4,313	4,299	4,308	4,264	4,371	4,726
5 KASHMERE	1,734	1,685	49	2.9%	1,890	1,832	1,685	1,733	1,823	1,731	1,823	1,784	1,608	1,496	1,702	1,836
5 SOUTHMORE	2,429	2,491	(62)	-2.5%	2,648	2,566	2,360	2,365	2,428	2,425	2,553	2,499	2,253	2,095	2,385	2,572
6 JENSEN	1,613	1,548	65	4.2%	1,690	1,598	1,541	1,527	1,495	1,624	1,641	1,713	1,660	1,607	1,665	1,599
6 TANGLEWOOD	902	900	2	0.2%	944	893	861	853	835	907	917	957	928	898	931	894
8 S.MAIN	2,729	2,519	211	8.4%	2,845	2,720	2,637	2,559	2,575	2,681	2,783	2,769	2,760	2,614	2,810	2,998
9 N.MAIN	924	969	(45)	-4.6%	1,112	928	823	871	907	889	966	952	900	853	899	990
9 GULFTON	1,315	1,487	(172)	-11.6%	1,582	1,321	1,171	1,240	1,291	1,266	1,375	1,355	1,281	1,214	1,280	1,410
10 WILLOWBEND	1,062	1,054	8	0.7%	1,091	1,054	1,024	1,056	1,039	1,040	1,110	1,099	1,006	992	1,076	1,153
11 ALMEDA	1,543	1,603	(60)	-3.8%	1,631	1,544	1,430	1,423	1,491	1,481	1,655	1,602	1,561	1,493	1,555	1,649
11 NANCE	861	927	(66)	-7.1%	910	861	798	794	832	826	923	894	871	833	868	920
14 HIRAM CLARKE	2,315	2,360	(45)	-1.9%	2,454	2,262	2,362	2,420	2,365	2,358	2,287	2,293	2,206	2,123	2,249	2,396
15 FULTON	1,880	2,022	(142)	-7.0%	1,965	1,851	1,772	1,848	1,764	1,846	2,029	1,924	1,895	1,830	1,865	1,971
18 KIRBY	800	741	59	8.0%	797	799	748	747	745	762	788	841	829	830	847	871
19 WILCREST	1,219	1,188	31	2.6%	1,308	1,257	1,160	1,148	1,189	1,219	1,292	1,141	1,192	1,174	1,244	1,307
20 CANAL	1,738	1,854	(116)	-6.3%	1,833	1,756	1,649	1,609	1,642	1,705	1,799	1,739	1,771	1,711	1,793	1,845
20 LONG POINT	2,200	2,055	144	7.0%	2,321	2,222	2,087	2,037	2,079	2,158	2,277	2,202	2,242	2,166	2,269	2,335
23 CROSTIMBERS	1,877	1,955	192	11.4%	1,952	1,885	1,795	1,858	1,852	1,841	1,950	1,976	1,817	1,715	1,839	2,046
24 NORTHLINE	1,819	1,758	62	3.5%	1,807	1,798	1,755	1,758	1,761	1,872	1,880	1,826	1,772	1,801	1,869	1,935
25 RICHMOND	5,435	5,344	91	1.7%	6,015	5,939	5,459	5,354	5,109	5,304	5,440	5,211	5,140	5,148	5,427	5,676
26 OUTER LOOP	1,938	2,020	(83)	-4.1%	2,012	1,874	1,823	1,808	1,865	1,950	2,011	1,992	1,992	1,875	1,958	2,091
27 INNER LOOP	2,144	2,061	83	4.0%	2,226	2,121	2,028	2,121	1,993	2,137	2,222	2,183	2,164	2,074	2,169	2,292
29 TSU/UH HIRSCH	1,441	1,575	(134)	-8.5%	1,737	1,641	1,467	1,460	1,421	1,337	1,490	1,403	1,303	1,196	1,341	1,500
30 CLINTON	567	833	(266)	-31.9%	586	570	522	556	553	557	594	576	550	540	577	628
30 CULLEN	2,784	2,623	161	6.1%	2,877	2,796	2,561	2,727	2,715	2,734	2,914	2,828	2,698	2,649	2,833	3,082
32 RENWICK	852	757	95	12.5%	839	747	756	782	800	827	842	838	894	931	966	996
33 POST OAK	4,649	4,676	(26)	-0.6%	4,807	4,740	4,537	4,568	4,496	4,777	4,923	4,861	4,584	4,311	4,549	4,637
34 MONTROSE	511	583	(71)	-12.2%	549	475	457	475	469	478	518	511	519	476	590	619
35 FAIRVIEW	450	460	(10)	-2.2%	483	456	425	407	423	452	455	456	478	455	445	461
36 KEMPWOOD	1,610	1,635	(24)	-1.5%	1,752	1,658	1,568	1,523	1,531	1,605	1,618	1,591	1,584	1,585	1,653	1,655
36 LAWNDALE	1,530	1,617	(87)	-5.4%	1,665	1,575	1,490	1,447	1,455	1,525	1,537	1,512	1,506	1,506	1,571	1,573
37 EL SOL	607	610	(3)	-0.5%	627	578	557	545	594	628	640	631	601	603	636	643
38 MANCHESTER DOCKS	87	117	(30)	-25.9%	127	123	142	112	66	81	81	73	80	44	55	58
39 PARKER ROAD	19	31	(11)	-37.1%	32	34	23	26	13	13	12	16	13	14	19	18
40 PECORE	1,990	1,946	44	2.3%	2,100	2,016	1,884	1,929	1,905	1,964	2,071	2,067	1,972	1,887	1,966	2,120
40 TELEPHONE	3,153	3,071	81	2.6%	3,326	3,194	2,985	3,056	3,017	3,111	3,282	3,275	3,124	2,989	3,114	3,358
42 HOLMAN	1,673	1,697	(23)	-1.4%	1,924	1,789	1,570	1,638	1,764	1,650	1,785	1,593	1,524	1,373	1,556	1,913
44 ACRES HOMES	3,127	2,881	245	8.5%	3,218	3,073	3,035	3,097	2,973	3,023	3,210	3,196	3,073	3,052	3,220	3,351
45 TIDWELL	2,940	2,835	106	3.7%	2,976	2,903	2,878	2,865	2,907	2,833	3,010	3,053	2,925	2,770	2,975	3,190
46 GESSNER	4,802	4,327	475	11.0%	4,818	4,674	4,691	4,400	4,470	4,853	5,039	4,998	4,941	4,673	4,959	5,109
47 HILLCROFT	991	956	35	3.6%	1,061	1,015	1,003	944	955	994	1,048	1,010	984	910	970	994
48 NAVIGATION	718	716	2	0.3%	751	706	656	673	669	707	749	735	767	728	738	741
48 W. DALLAS	675	718	(43)	-6.0%	706	663	617	632	628	664	704	691	720	684	693	696
49 CHIMNEY ROCK	511	533	(22)	-4.2%	569	580	497	485	476	480	533	506	513	460	505	527
50 HARRISBURG	3,666	3,671	(4)	-0.1%	3,744	3,688	3,422	3,420	3,580	3,671	3,837	3,808	3,622	3,520	3,690	3,995
50 HEIGHTS	2,578	2,576	3	0.1%	2,633	2,594	2,407	2,405	2,517	2,581	2,698	2,678	2,547	2,475	2,595	2,809
52 HIRSCH	2,851	2,813	38	1.4%	3,208	3,027	2,806	2,955	2,832	2,772	2,926	2,829	2,643	2,497	2,734	2,980
52 SCOTT	5,092	5,591	(499)	-8.9%	5,730	5,407	5,012	5,278	5,059	4,952	5,226	5,054	4,720	4,460	4,884	5,323
53 BRIAR FOREST	3,963	3,700	263	7.1%	4,383	4,317	4,054	3,920	3,881	3,822	4,156	4,012	3,587	3,358	3,716	4,352
56 AIRLINE	5,005	4,545	460	10.1%	4,985	4,909	4,772	4,736	4,745	5,053	5,147	5,203	5,025	4,927	5,238	5,325
58 HAMMERLY	732	667	65	9.8%	716	690	665	674	733	751	770	743	756	723	766	794
59 ALDINE MAIL	254	249	4	1.7%	267	254	260	248	248	254	275	258	232	251	239	256
60 HARDY	280	277	3	1.1%	316	313	284	284	268	259	270	281	271	248	276	295
60 SOUTH MacGREGOR	920	939	(20)	-2.1%	1,037	1,026	931	930	879	850	885	921	890	813	905	967
64 LINCOLN CITY	248	254	(6)	-2.5%	260	259	230	246	260	244	253	249	245	225	235	270
65 BISSONNET	6,153	6,522	(369)	-5.7%	6,614	6,348	5,934	5,938	5,857	6,013	6,492	6,246	5,906	5,706	6,066	6,719
66 YALE	1,693	1,775	(82)	-4.6%	1,956	1,658	1,594	1,630	1,579	1,640	1,732	1,715	1,661	1,627	1,727	1,799
67 DAIRY ASHFORD	753	731	21	2.9%	794	757	720	744	733	682	732	796	727	716	794	837



SEPTEMBER 2011 (FY2011) - Average Weekday - By Bus Route

	FY2011 October - September	FY2010 October - September	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
68 BRAYS BAYOU	3,872	3,990	(118)	-3.0%	4,318	4,010	3,539	3,797	3,866	3,796	3,882	3,670	3,637	3,500	3,983	4,470
70 MEMORIAL	611	591	20	3.4%	626	617	592	589	596	620	639	645	605	574	604	622
72 WESTVIEW	764	750	14	1.9%	741	718	707	695	734	776	831	811	786	765	798	808
73 BELLFORT	4,482	4,388	94	2.2%	4,693	4,495	4,407	4,606	4,484	4,371	4,453	4,457	4,181	4,126	4,377	5,134
75 ELDRIDGE CROSSTOWN	343	432	(89)	-20.5%	337	336	276	276	298	339	372	383	366	377	387	373
77 LIBERTY	1,635	1,566	69	4.4%	1,802	1,687	1,563	1,586	1,612	1,586	1,695	1,638	1,594	1,486	1,601	1,775
77 MLK	3,441	3,551	(110)	-3.1%	3,792	3,550	3,288	3,337	3,392	3,337	3,565	3,445	3,353	3,126	3,369	3,735
78 ALABAMA	708	575	133	23.2%	741	718	633	657	679	712	764	740	702	678	706	768
78 IRVINGTON	629	741	(112)	-15.1%	658	637	562	584	603	633	679	657	624	602	627	682
79 WEST LITTLE YORK	1,235	1,128	107	9.5%	1,286	1,267	1,212	1,225	1,125	1,190	1,284	1,256	1,183	1,149	1,258	1,382
80 DOWLING	753	827	(74)	-9.0%	838	786	714	683	741	715	792	781	742	709	742	797
80 LYONS	1,056	1,015	41	4.1%	1,175	1,102	1,001	958	1,039	1,003	1,111	1,095	1,041	994	1,040	1,118
81 WESTHEIMER-SHARPTOWN	4,956	5,392	(436)	-8.1%	5,613	5,398	5,132	4,944	4,606	4,604	4,985	4,884	4,760	4,513	4,876	5,160
82 WESTHEIMER-WEST OAKS	6,547	5,701	846	14.8%	6,390	6,174	6,102	6,148	6,408	6,679	7,019	6,782	6,669	6,569	6,621	7,005
83 LEE ROAD	940	934	6	0.7%	996	970	978	949	836	880	876	932	935	886	981	1,057
85 ANTOINE	4,064	4,038	25	0.6%	4,360	4,082	3,850	4,004	3,885	3,908	4,227	4,177	3,948	3,791	4,044	4,487
86 FM1960	2,892	2,750	142	5.2%	3,026	2,826	2,784	2,781	2,762	2,657	2,819	2,819	2,808	2,902	3,061	3,453
87 SUNNYSIDE	2,472	2,341	132	5.6%	2,519	2,490	2,199	2,377	2,504	2,428	2,572	2,482	2,374	2,339	2,576	2,810
88 HOBBY AIRPORT	2,111	1,991	120	6.0%	2,251	2,083	1,977	1,932	2,012	2,065	2,213	2,118	2,050	2,012	2,201	2,420
97 SETTEGAST	289	312	(23)	-7.4%	280	284	271	269	276	281	322	328	292	288	288	288
98 BRIARGATE	588	549	39	7.2%	584	546	511	515	532	573	629	609	594	596	638	735
102 BUSH I.A.H EXPRESS	2,604	2,406	199	8.3%	2,532	2,604	2,650	2,566	2,474	2,490	2,627	2,563	2,515	2,620	2,713	2,901
108 VETERANS MEMORIAL EXPRESS	2,518	2,584	(66)	-2.6%	2,638	2,410	2,249	2,370	2,378	2,454	2,571	2,545	2,567	2,563	2,615	2,852
131 MEMORIAL EXPRESS	1,587	1,549	37	2.4%	1,572	1,465	1,456	1,527	1,503	1,563	1,645	1,617	1,680	1,624	1,645	1,741
132 HARWIN EXPRESS	2,237	2,092	145	7.0%	2,355	2,279	1,971	2,113	2,230	2,233	2,367	2,282	2,222	2,140	2,260	2,397
137 NORTHSHORE EXPRESS	2,110	1,954	156	8.0%	2,187	2,128	1,992	2,034	2,013	2,149	2,200	2,170	2,129	2,031	2,098	2,194
163 FONDREN EXPRESS	6,690	6,730	(40)	-0.6%	7,061	6,804	6,457	6,574	6,677	6,636	6,953	6,786	6,297	6,114	6,548	7,372
170 MISSOURI CITY EXPRESS	406	443	(37)	-8.4%	409	386	319	350	357	356	385	382	377	347	490	708
202 KUYKENDAHL	1,943	2,238	(294)	-13.2%	1,972	1,949	1,602	1,852	1,947	1,990	2,081	2,015	1,986	1,897	1,940	2,087
204 SPRING	1,337	1,371	(34)	-2.4%	1,408	1,382	1,113	1,327	1,370	1,336	1,428	1,387	1,281	1,273	1,331	1,412
209 NORTH FWY	546	577	(30)	-5.3%	538	520	477	493	556	562	584	533	554	562	547	633
212 SETON LAKE	662	770	(108)	-14.0%	684	630	535	639	683	671	691	680	675	656	700	696
214 NORTHWEST STATION	2,444	2,764	(320)	-11.6%	2,428	2,502	2,065	2,410	2,571	2,430	2,616	2,548	2,526	2,396	2,403	2,430
216 W LITTLE YORK	660	761	(101)	-13.2%	668	668	533	634	644	706	692	666	695	655	670	689
217 CYPRESS	1,203	1,134	69	6.1%	1,107	1,131	978	1,140	1,191	1,185	1,229	1,293	1,250	1,221	1,320	1,393
219 NW FREEWAY	219	254	(35)	-13.9%	221	209	194	184	221	225	265	218	230	221	193	241
221 KINGSLAND	2,274	2,395	(121)	-5.0%	2,376	2,309	1,866	2,342	2,412	2,380	2,415	2,303	2,228	2,167	2,166	2,327
222 GRAND PARKWAY	638	593	45	7.6%	633	612	488	620	651	675	686	659	665	622	661	681
228 ADDICKS	1,972	2,198	(226)	-10.3%	2,020	1,914	1,616	1,926	2,069	2,068	2,011	2,021	2,010	1,910	2,094	2,005
229 KATY FREEWAY	408	385	23	6.1%	455	400	325	364	401	426	446	373	419	405	416	466
236 MAXEY ROAD	525	550	(24)	-4.4%	537	486	427	482	511	532	566	600	552	527	531	556
237 SAN JACINTO	105	109	(4)	-3.6%	106	106	87	111	109	99	106	102	107	102	117	110
244 MONROE	499	527	(28)	-5.3%	467	446	393	454	487	506	534	541	546	512	542	556
245 PASADENA	28	30	(2)	-7.3%	31	29	25	29	28	30	32	27	20			
246 BAY AREA	1,726	1,742	(16)	-0.9%	1,715	1,661	1,376	1,643	1,715	1,772	1,856	1,790	1,833	1,678	1,787	1,881
247 FUQUA	890	1,015	(125)	-12.3%	883	865	738	903	924	899	925	922	922	852	902	947
249 GULF FREEWAY	345	325	19	6.0%	330	334	323	331	331	352	384	357	319	339	333	400
255 KINGWOOD	980	1,057	(77)	-7.3%	984	994	807	1,021	1,037	1,009	1,049	1,041	971	912	951	986
256 EASTEX	824	983	(159)	-16.1%	860	810	669	762	810	820	866	873	817	839	855	855
257 TOWNSEN	948	978	(30)	-3.1%	956	932	775	909	954	945	994	1,028	968	945	965	1,004
259 EASTEX FREEWAY	245	242	3	1.4%	269	263	223	216	243	265	265	243	243	214	227	274
261 WEST LOOP	417	543	(126)	-23.2%	425	381	295	363	414	422	440	448	483	425	466	447
262 WESTWOOD	666	737	(71)	-9.7%	691	639	530	638	650	658	709	681	707	655	704	728
265 WEST BELLFORT	2,525	2,754	(229)	-8.3%	2,627	2,449	2,059	2,413	2,472	3,176	2,545	2,576	2,585	2,434	2,484	2,481
269 SOUTHWEST FREEWAY	16	16	0	0.9%	16	15	13	13	15	18	18	17	15	18	19	17
274 WESTCHASE/GESSNER	466	558	(92)	-16.5%	475	458	398	462	469	482	482	478	507	457	458	466
283 KUYKENDAHL/GREENWAY	369	409	(40)	-9.7%	365	337	280	333	345	368	415	416	429	392	389	360
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	280	278	3	0.9%	260	242	200	245	259	296	319	327	314	278	310	315
292 W. BELL-WWOOD/TMC	639	753	(114)	-15.1%	668	668	584	631	675	653	672	639	627	620	564	665
297 S POINT-MONROE/TMC	955	990	(35)	-3.6%	988	958	827	920	951	921	982	1,002	969	942	958	1,043
298 ADDICKS-NWTC/TMC	1,148	1,207	(59)	-4.9%	1,158	1,152	952	1,079	1,165	1,112	1,188	1,173	1,229	1,152	1,126	1,285

	FY2011 October - September	FY2010 October - September	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
302 POLK SHUTTLE	55	84	(30)	-35.2%	42	40	47	35	42	60	66	63	70	67	59	66
303 WEST SHUTTLE	244	245	(1)	-0.2%	216	253	247	217	290	241	247	239	237	229	255	260
304 KASHMERE SHUTTLE	64	112	(48)	-42.6%	26	24	18	12	17	93	97	101	110	84	100	87
305 HIRAM CLARKE SHUTTLE	84	103	(19)	-18.8%	78	76	83	98	86	89	80	96	79	85	75	80
306 FALLBROOK SHUTTLE	104	157	(54)	-34.1%	69	64	68	113	54	126	122	128	127	126	128	120
308 NORTHWEST SHUTTLE	88	173	(85)	-48.9%	48	67	72	66	63	102	117	113	102	94	103	113
313 ALLEN PARKWAY	403	453	(49)	-10.9%	405	396	350	387	388	414	418	426	395	393	421	449
320 TMC WHITE	3,788	5,408	(1,620)	-30.0%	4,133	3,710	3,492	3,783	4,094	3,997	3,936	3,585	3,701	3,589	3,641	3,793
321 TMC BLUE	936	1,398	(462)	-33.1%	1,006	996	848	924	931	919	955	974	977	951	890	861
322 TMC RED	1,056	1,915	(859)	-44.8%	1,107	1,050	1,066	1,154	1,027	1,005	1,102	1,058	1,013	1,042	1,064	988
352 SWINGLE SHUTTLE	143		143	N/A	127	127	124	122	144	139	144	151	146	160	156	172
402 BELLAIRE QUICKLINE	669	596	73	12.2%	703	645	575	592	656	683	758	725	661	660	636	733
426 TMC SWIFTLINE	254	270	(16)	-6.0%	260	245	245	245	238	240	262	257	255	241	266	290
500 AIRPORT DIRECT	196	113	83	73.3%	133	129	121	118	164	223	283	294	265	232		
<b>TOTAL</b>	<b>225,884</b>	<b>228,398</b>	<b>(2,514)</b>	<b>-1.1%</b>	<b>236,754</b>	<b>226,921</b>	<b>211,904</b>	<b>218,340</b>	<b>220,165</b>	<b>224,751</b>	<b>234,623</b>	<b>229,999</b>	<b>223,068</b>	<b>215,304</b>	<b>226,750</b>	<b>242,028</b>

NOTES

- <sup>1</sup> Route 75 Energy Corridor Connector began operation on January 25, 2010 (FY2010).
- <sup>2</sup> Route 352 Swingle Shuttle began operation on June 1, 2010 (FY2010).
- <sup>3</sup> METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).
  - A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.
  - B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.
  - C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.
  - D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.
- <sup>4</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).
  - A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.
  - B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.
- <sup>5</sup> A) 170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.

SEPTEMBER 2011 (FY2011) - Average Saturday - By Bus Route

	FY2011 October - September	FY2010 October - September	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
1 HOSPITAL	1,843	1,622	221	13.6%	1,821	1,627	2,182	1,941	1,466	1,793	1,847	2,035	1,797	1,715	1,873	2,018
2 BELLAIRE	5,225	5,010	215	4.3%	5,542	5,094	5,441	5,126	4,983	5,260	5,727	5,022	4,987	4,988	5,346	5,184
3 LANGLEY	494	485	9	1.8%	486	471	501	461	418	459	503	523	525	525	509	549
3 W. GRAY	454	396	58	14.6%	446	432	460	423	384	422	462	480	482	482	468	504
4 BEECHNUT	2,436	2,159	278	12.9%	2,459	2,295	2,475	2,171	2,355	2,324	2,449	2,332	2,252	2,521	2,811	2,794
5 KASHMERE	858	947	(90)	-9.5%	876	786	943	823	824	767	1,013	966	849	867	727	851
5 SOUTHMORE	1,285	1,481	(196)	-13.2%	1,312	1,177	1,412	1,233	1,234	1,149	1,518	1,447	1,271	1,298	1,089	1,275
6 JENSEN	1,044	987	57	5.8%	1,079	983	1,054	966	894	1,024	1,094	1,110	1,075	1,081	1,107	1,064
6 TANGLEWOOD	410	452	(42)	-9.3%	423	386	414	379	351	402	429	436	422	424	434	418
8 S.MAIN	1,403	1,326	77	5.8%	1,478	1,364	1,515	1,227	1,365	1,298	1,449	1,479	1,355	1,377	1,442	1,489
9 N.MAIN	435	486	(51)	-10.5%	459	391	451	401	431	444	466	447	437	430	430	439
9 GULFTON	685	660	25	3.8%	722	615	709	630	678	698	733	702	687	675	675	690
10 WILLOWBEND	671	649	21	3.3%	628	599	702	647	644	791	727	704	637	637	652	682
11 ALMEDA	940	844	96	11.4%	960	855	1,026	859	890	934	931	1,002	937	896	1,015	975
11 NANCE	634	621	13	2.0%	648	577	692	580	600	630	628	676	632	604	685	658
14 HIRAM CLARKE	1,432	1,299	132	10.2%	1,481	1,283	1,469	1,407	1,487	1,437	1,451	1,408	1,425	1,336	1,489	1,511
15 FULTON	1,335	1,295	40	3.1%	1,322	1,195	1,429	1,341	1,311	1,212	1,415	1,390	1,310	1,332	1,428	1,337
18 KIRBY	301	274	28	10.1%	318	282	302	273	297	298	326	294	302	292	320	311
19 WILCREST	624	599	26	4.3%	688	668	724	715	594	599	602	609	694	595	494	508
20 CANAL	1,170	1,182	(12)	-1.0%	1,166	1,050	1,144	1,072	1,126	1,231	1,255	1,313	1,078	1,094	1,261	1,244
20 LONG POINT	1,354	1,399	(46)	-3.3%	1,350	1,216	1,324	1,240	1,303	1,425	1,452	1,520	1,247	1,267	1,460	1,439
23 CROSTIMBERS	682	559	123	22.1%	623	640	700	682	855	645	744	670	599	643	662	724
24 NORTHLINE	1,402	1,324	78	5.9%	1,372	1,304	1,478	1,409	1,423	1,426	1,461	1,434	1,400	1,361	1,394	1,366
25 RICHMOND	2,959	2,955	4	0.1%	3,022	2,902	2,996	2,820	2,916	2,870	3,048	2,829	2,846	2,911	3,147	3,198
26 OUTER LOOP	847	874	(28)	-3.2%	792	737	829	764	847	821	850	899	872	892	908	948
27 INNER LOOP	942	890	52	5.9%	1,001	829	941	860	924	853	974	1,004	962	941	999	1,015
29 TSU/UH HIRSCH	721	777	(56)	-7.2%	862	770	830	681	725	676	754	699	647	626	647	729
30 CLINTON	344	348	(3)	-0.9%	354	307	371	329	364	350	363	299	333	339	346	378
30 CULLEN	1,742	1,799	(57)	-3.2%	1,790	1,552	1,876	1,663	1,841	1,771	1,836	1,511	1,684	1,717	1,750	1,910
32 RENWICK	594		594	N/A									561	537	643	635
33 POST OAK	2,425	2,341	84	3.6%	2,507	2,449	2,631	2,358	2,396	2,384	2,451	2,511	2,292	2,367	2,362	2,390
36 KEMPWOOD	696	739	(43)	-5.8%	774	679	738	688	654	712	724	648	702	650	719	667
36 LAWDALE	879	850	29	3.4%	977	857	932	869	826	899	914	819	886	821	908	842
37 EL SOL	421	430	(10)	-2.3%	403	358	391	377	437	392	454	466	418	440	462	449
40 PECORE	1,064	967	97	10.0%	1,080	960	1,072	965	1,131	1,095	1,097	1,098	1,101	1,039	1,063	1,073
40 TELEPHONE	1,718	1,720	(2)	-0.1%	1,743	1,549	1,731	1,557	1,825	1,767	1,770	1,772	1,777	1,676	1,715	1,732
42 HOLMAN	685	713	(29)	-4.0%	775	678	741	660	694	705	652	658	685	608	663	696
44 ACRES HOMES	2,124	1,840	283	15.4%	2,045	1,874	2,254	2,104	2,195	2,083	2,174	2,190	2,164	2,136	2,143	2,125
45 TIDWELL	1,813	1,683	130	7.7%	1,796	1,607	2,058	1,814	1,897	1,660	1,812	1,847	1,846	1,693	1,897	1,834
46 GESSNER	3,122	2,748	374	13.6%	3,044	2,963	3,179	2,822	3,175	3,061	3,294	3,236	3,183	2,980	3,317	3,208
47 HILLCROFT	766	758	9	1.1%	795	707	760	723	710	822	792	778	741	757	790	824
48 NAVIGATION	383	385	(2)	-0.6%	365	337	368	353	446	412	389	369	364	415	387	384
49 CHIMNEY ROCK	323	311	12	3.9%	335	326	349	314	334	312	342	345	292	286	332	312
50 HARRISBURG	2,389	2,219	170	7.6%	2,453	2,292	2,365	2,292	2,407	2,352	2,468	2,508	2,364	2,232	2,513	2,425
50 HEIGHTS	1,528	1,495	34	2.2%	1,569	1,466	1,513	1,466	1,539	1,504	1,579	1,604	1,512	1,427	1,607	1,551
52 HIRSCH	1,984	1,972	12	0.6%	2,073	1,859	2,137	1,996	2,024	1,962	2,044	1,887	1,894	1,886	1,985	2,059
52 SCOTT	3,178	3,005	173	5.8%	3,321	2,978	3,423	3,197	3,242	3,142	3,273	3,023	3,034	3,020	3,180	3,299
53 BRIAR FOREST	1,735	1,533	201	13.1%	1,840	1,769	1,998	1,766	1,589	1,609	1,775	1,659	1,710	1,774	1,702	1,624
56 AIRLINE	3,910	3,754	155	4.1%	3,915	3,609	3,753	3,577	3,832	4,013	4,196	4,028	3,903	3,998	3,995	4,096
58 HAMMERLY	431	424	7	1.7%	436	430	454	408	476	430	419	409	405	399	435	471
60 SOUTH MacGREGOR	528	506	22	4.3%	520	489	486	516	531	509	555	494	576	536	572	554
65 BISSONNET	3,488	3,567	(79)	-2.2%	3,927	3,238	3,873	3,741	3,253	3,198	3,283	3,331	3,182	3,570	3,662	3,594
66 YALE	1,363	1,323	40	3.0%	1,471	1,266	1,496	1,303	1,347	1,362	1,382	1,347	1,349	1,249	1,344	1,439
68 BRAYS BAYOU	1,710	1,581	128	8.1%	1,797	1,652	1,687	1,589	1,641	1,626	1,782	1,722	1,682	1,655	1,803	1,880
72 WESTVIEW	527	510	16	3.2%	541	444	507	514	489	508	562	537	613	507	555	545
73 BELLFORT	2,730	2,452	278	11.4%	2,832	2,693	2,804	2,700	2,762	2,615	2,775	2,716	2,756	2,562	2,751	2,794
77 LIBERTY	1,004	983	22	2.2%	1,068	956	986	990	1,017	956	1,034	1,032	999	949	1,028	1,038
77 MLK	1,802	2,016	(214)	-10.6%	1,916	1,715	1,769	1,776	1,825	1,715	1,856	1,851	1,792	1,702	1,844	1,863
78 IRVINGTON	486	555	(69)	-12.4%	439	464	450	483	469	506	522	514	501	505	438	540
79 WEST LITTLE YORK	751	683	68	9.9%	795	704	853	768	753	709	765	746	706	676	732	810

SEPTEMBER 2011 (FY2011) - Average Saturday - By Bus Route

	FY2011 October - September	FY2010 October - September	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
80 DOWLING	437	435	2	0.4%	449	423	471	433	412	418	452	443	448	403	445	446
80 LYONS	845	754	91	12.0%	869	819	910	837	796	807	874	857	867	780	860	861
81 WESTHEIMER-SHARPSTOWN	3,173	3,303	(130)	-3.9%	3,284	3,100	3,256	2,985	3,146	3,119	3,306	3,257	3,134	3,113	3,052	3,318
82 WESTHEIMER-WEST OAKS	4,894	4,507	387	8.6%	5,103	4,847	5,207	4,541	4,525	4,733	4,984	4,684	4,864	5,077	5,084	5,082
83 LEE ROAD	609	568	41	7.2%	632	601	642	650	579	561	623	593	574	594	611	653
85 ANTOINE	2,292	2,140	152	7.1%	2,281	2,083	2,270	2,179	2,257	2,235	2,490	2,414	2,327	2,178	2,308	2,481
86 FM1960	1,779	1,628	152	9.3%	1,742	1,669	1,767	1,743	1,753	1,599	1,693	1,833	1,718	1,893	1,931	2,013
87 SUNNYSIDE	1,055	998	57	5.7%	1,049	919	1,042	998	984	1,028	1,146	1,097	1,043	1,072	1,070	1,218
88 HOBBY AIRPORT	1,344	1,360	(16)	-1.2%	1,314	1,250	1,399	1,362	1,402	1,393	1,336	1,292	1,213	1,223	1,413	1,527
98 BRIARGATE	232	218	14	6.3%	232	215	232	238	219	216	237	238	235	250	237	232
102 BUSH I.A.H EXPRESS	1,780	1,684	96	5.7%	1,688	1,683	1,720	1,668	1,653	1,638	1,830	1,725	1,767	1,835	2,032	2,120
131 MEMORIAL EXPRESS	632	597	35	5.9%	649	579	668	637	593	646	596	603	590	635	708	682
132 HARWIN EXPRESS	669	707	(38)	-5.4%	707	728	684	634	589	634	644	755	699	657	622	673
137 NORTHSHORE EXPRESS	1,078	944	135	14.3%	1,047	947	1,006	1,080	1,003	1,156	1,061	1,089	1,120	1,069	1,065	1,298
163 FONDREN EXPRESS	4,124	4,180	(56)	-1.3%	4,400	3,908	4,318	4,270	4,285	3,969	4,439	3,907	3,781	3,677	4,252	4,285
302 POLK SHUTTLE	58	103	(45)	-43.9%	10	36	41	6	110	66	72	67	63	67	67	86
303 WEST SHUTTLE	94	95	(2)	-1.6%	51	51	72	98	123	120	97	116	91	103	96	106
308 NORTHWEST SHUTTLE	140	328	(188)	-57.3%	122	53	125	80	142	167	164	179	175	168	144	161
500 AIRPORT DIRECT	138	76	62	80.5%	82	88	70	89	121	187	215	191	178	159		
<b>TOTAL</b>	<b>106,180</b>	<b>102,391</b>	<b>3,790</b>	<b>3.7%</b>	<b>108,736</b>	<b>99,755</b>	<b>110,047</b>	<b>102,337</b>	<b>104,139</b>	<b>103,721</b>	<b>109,902</b>	<b>106,725</b>	<b>104,618</b>	<b>103,871</b>	<b>109,114</b>	<b>111,203</b>

NOTES

<sup>1</sup> January 2011 Route 500 Airport Direct ridership restated to reflect data from passenger count cards not available at the time January 2011 report was issued.

<sup>2</sup> METRO made route changes with June service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 25 minutes.

B) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

<sup>3</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

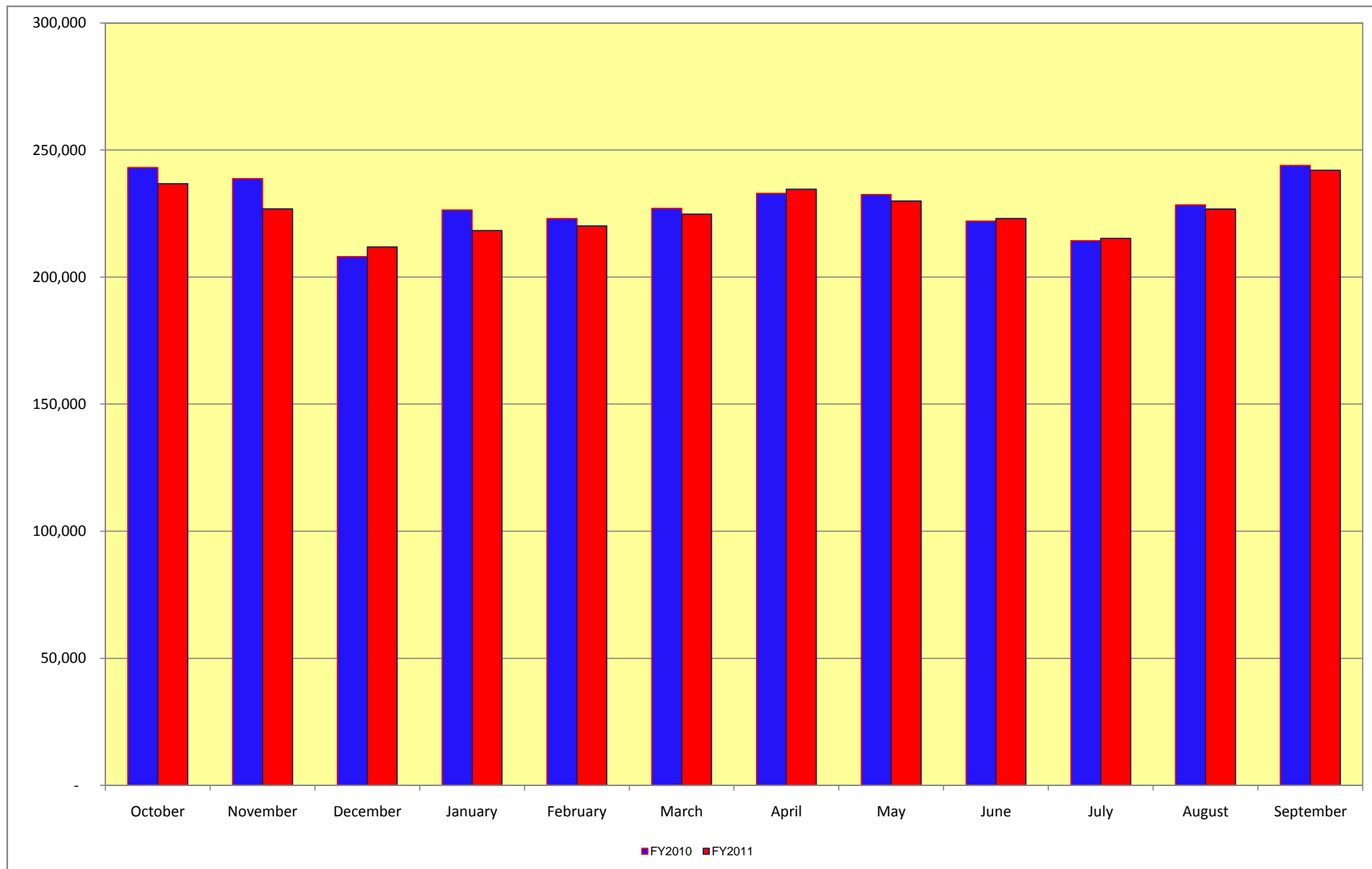
SEPTEMBER 2011 (FY2011) - Average Sunday - By Bus Route

	FY2011 October - September	FY2010 October - September	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
1 HOSPITAL	1,192	1,089	102	9.4%	1,227	1,073	1,224	1,141	983	1,184	1,265	1,286	1,238	1,223	1,236	1,220
2 BELLAIRE	3,297	3,195	103	3.2%	3,520	3,030	3,039	2,850	3,461	3,331	3,649	3,532	3,333	3,272	3,403	3,150
3 LANGLEY	401	380	21	5.6%	401	375	355	358	393	399	423	415	440	424	416	416
3 W. GRAY	250	240	10	4.1%	250	233	221	223	245	249	264	259	274	264	259	259
4 BEECHNUT	1,796	1,591	205	12.9%	1,883	1,724	1,671	1,510	1,767	1,742	1,915	1,798	1,790	1,849	1,943	1,964
5 KASHMERE	677	769	(92)	-12.0%	776	683	566	575	648	678	681	767	646	675	713	714
5 SOUTHMORE	926	907	19	2.1%	1,062	935	775	787	887	927	932	1,049	884	924	975	977
6 JENSEN	895	940	(45)	-4.7%	996	953	836	755	830	987	874	946	956	874	861	873
8 S.MAIN	759	718	41	5.7%	799	743	739	614	793	795	773	775	752	749	794	783
9 N.MAIN	428	490	(62)	-12.7%	455	436	414	433	441	419	467	388	426	428	424	405
10 WILLOWBEND	364	371	(6)	-1.7%	391	379	363	315	338	370	311	378	347	344	459	380
11 ALMEDA	429	410	19	4.6%	443	406	377	361	465	406	460	450	452	431	458	440
11 NANCE	284	300	(16)	-5.4%	293	268	250	239	308	268	304	298	299	285	303	291
14 HIRAM CLARKE	1,011	973	38	3.9%	1,026	923	983	896	1,075	1,061	1,027	1,057	895	1,043	1,083	1,063
15 FULTON	919	911	8	0.9%	938	902	894	806	961	847	957	993	974	997	789	970
20 CANAL	991	900	91	10.1%	976	939	941	782	1,002	1,067	1,062	1,118	1,076	926	974	1,031
20 LONG POINT	1,177	1,107	70	6.3%	1,159	1,115	1,117	928	1,190	1,267	1,260	1,327	1,277	1,099	1,157	1,224
23 CROSSTIMBERS	416	353	63	17.8%	393	447	422	387	466	395	419	421	395	407	410	427
24 NORTHLINE	1,065	995	70	7.1%	1,108	1,049	1,062	972	1,154	1,138	1,127	1,046	1,005	1,014	1,056	1,050
25 RICHMOND	1,697	1,775	(78)	-4.4%	1,950	1,827	1,656	1,390	1,792	1,776	1,783	1,616	1,562	1,673	1,673	1,721
26 OUTER LOOP	482	506	(23)	-4.6%	488	451	434	389	505	505	540	524	455	511	461	526
27 INNER LOOP	543	523	20	3.9%	518	506	527	468	545	553	592	583	553	555	527	589
30 CLINTON	345	342	3	0.9%	375	330	331	311	350	334	332	345	344	377	354	355
30 CULLEN	1,302	1,365	(63)	-4.6%	1,416	1,246	1,248	1,175	1,320	1,261	1,253	1,303	1,300	1,421	1,335	1,341
33 POST OAK	1,739	1,630	110	6.7%	1,617	1,693	1,761	1,530	1,646	1,805	1,816	1,834	1,772	1,824	1,703	1,872
36 LAWNDALE	638	659	(21)	-3.2%	669	621	610	549	640	705	584	668	668	614	699	624
37 EL SOL	388	382	7	1.8%	387	349	378	294	377	391	453	390	435	403	413	393
40 PECORE	636	723	(87)	-12.1%	670	608	608	523	648	644	699	671	659	665	600	630
40 TELEPHONE	1,413	1,311	101	7.7%	1,489	1,351	1,352	1,163	1,441	1,431	1,555	1,492	1,465	1,478	1,335	1,401
42 HOLMAN	255	270	(15)	-5.6%	261	248	237	224	254	241	251	263	250	278	275	272
44 ACRES HOMES	1,409	1,289	120	9.3%	1,339	1,385	1,428	1,237	1,447	1,466	1,370	1,530	1,346	1,413	1,457	1,490
45 TIDWELL	1,225	1,149	76	6.6%	1,227	1,113	1,152	1,039	1,242	1,225	1,207	1,306	1,251	1,294	1,265	1,376
46 GESSNER	1,755	1,506	249	16.6%	1,696	1,700	1,803	1,353	1,842	1,758	1,920	1,822	1,827	1,758	1,703	1,879
47 HILLCROFT	394	406	(12)	-3.0%	441	394	368	341	431	400	399	421	362	411	360	396
48 NAVIGATION	244	258	(14)	-5.3%	244	227	246	220	235	247	248	271	267	238	250	239
50 HARRISBURG	1,634	1,540	93	6.1%	1,685	1,506	1,513	1,336	1,571	1,674	1,760	1,785	1,679	1,761	1,694	1,640
50 HEIGHTS	973	892	82	9.2%	1,004	897	902	796	936	997	1,048	1,063	1,000	1,049	1,010	977
52 HIRSCH	1,327	1,393	(66)	-4.7%	1,319	1,240	1,275	1,141	1,342	1,355	1,430	1,359	1,288	1,366	1,403	1,409
52 SCOTT	2,095	2,084	10	0.5%	2,082	1,957	2,012	1,801	2,117	2,139	2,256	2,145	2,033	2,155	2,214	2,223
53 BRIAR FOREST	1,229	1,130	98	8.7%	1,321	1,290	1,289	1,023	1,256	1,203	1,217	1,265	1,221	1,168	1,277	1,215
56 AIRLINE	3,589	3,385	204	6.0%	3,752	3,398	3,331	2,917	3,492	3,966	3,888	3,828	3,640	3,582	3,503	3,775
60 SOUTH MacGREGOR	317	320	(4)	-1.2%	299	305	297	280	344	297	312	333	329	330	322	351
65 BISSONNET	2,325	2,319	6	0.2%	2,540	2,402	2,334	2,113	2,260	2,361	2,488	2,386	2,153	2,215	2,102	2,547
66 YALE	834	779	55	7.1%	848	833	795	751	777	863	874	875	815	836	854	887
68 BRAYS BAYOU	1,017	1,025	(7)	-0.7%	1,005	941	869	896	1,020	1,050	1,136	1,102	1,011	978	1,148	1,055
72 WESTVIEW	392	406	(14)	-3.6%	370	393	368	310	371	375	455	434	429	387	410	399
73 BELLFORT	1,241	1,263	(22)	-1.7%	1,347	1,293	1,225	1,168	1,387	1,254	1,245	1,206	1,297	883	1,162	1,430
77 LIBERTY	781	906	(124)	-13.7%	827	751	743	646	796	777	832	763	814	798	774	854
77 MLK	1,125	1,001	125	12.4%	1,192	1,082	1,071	930	1,146	1,119	1,199	1,099	1,172	1,150	1,115	1,230
78 IRVINGTON	316	349	(33)	-9.5%	322	280	312	239	301	345	318	322	341	319	325	363
80 DOWLING	324	335	(11)	-3.1%	336	295	305	261	323	294	340	361	330	358	352	337
80 LYONS	569	554	15	2.8%	589	517	534	457	566	515	596	633	580	628	618	592
81 WESTHEIMER-SHARPSTOWN	2,145	2,282	(137)	-6.0%	2,333	2,318	2,253	1,951	2,047	2,118	2,391	2,030	1,897	2,124	2,206	2,071
82 WESTHEIMER-WEST OAKS	3,293	3,167	125	4.0%	3,495	3,331	3,409	2,944	3,187	3,425	3,639	3,105	3,122	3,258	3,287	3,310
83 LEE ROAD	408	410	(2)	-0.4%	432	393	415	363	437	418	414	401	379	386	434	426
85 ANTOINE	1,651	1,633	18	1.1%	1,689	1,572	1,544	1,414	1,694	1,672	1,742	1,737	1,628	1,672	1,702	1,746
86 FM1960	1,177	1,044	133	12.7%	1,182	1,141	1,174	1,018	1,161	1,102	1,134	1,249	1,194	1,208	1,283	1,280
87 SUNNYSIDE	669	636	32	5.1%	677	612	620	588	705	697	640	685	687	702	734	678
102 BUSH I.A.H EXPRESS	1,463	1,368	95	6.9%	1,384	1,402	1,361	1,292	1,356	1,357	1,504	1,487	1,521	1,430	1,727	1,731
137 NORTHSHORE EXPRESS	664	628	36	5.7%	567	556	549	503	727	717	684	782	660	732	706	783
163 FONDRE EXPRESS	2,897	3,058	(161)	-5.3%	2,990	2,744	2,772	2,483	3,005	3,047	3,063	2,950	2,882	2,833	3,033	2,958
302 POLK SHUTTLE	45	86	(41)	-47.3%	20	23	-	10	102	68	51	72	55	51	47	45
303 WEST SHUTTLE	101	136	(35)	-25.6%	102	102	108	79	101	105	99	96	115	110	95	99
308 NORTHWEST SHUTTLE	77	145	(67)	-46.6%	65	62	51	49	59	96	90	100	90	92	99	76
500 AIRPORT DIRECT	196	87	109	125.9%	101	102	75	91	128	228	423	340	234	234		
<b>TOTAL</b>	<b>66,583</b>	<b>65,093</b>	<b>1,491</b>	<b>2.3%</b>	<b>68,756</b>	<b>64,401</b>	<b>63,897</b>	<b>56,988</b>	<b>66,840</b>	<b>67,904</b>	<b>70,278</b>	<b>69,502</b>	<b>66,628</b>	<b>66,821</b>	<b>67,756</b>	<b>69,229</b>

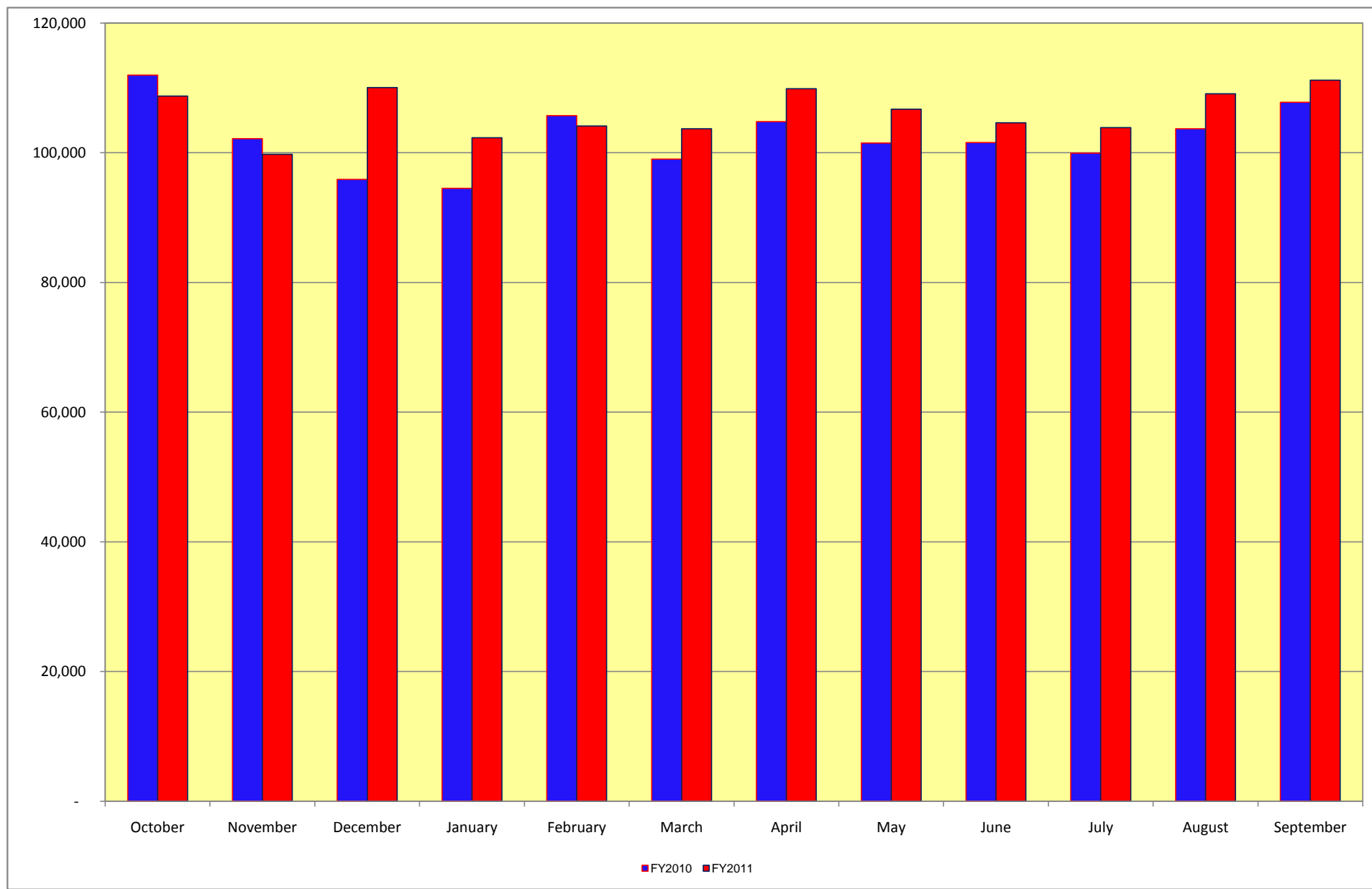
NOTES

- <sup>1</sup> 302 Polk Shuttle (Sunday) recorded trips with zero boardings in December 2010.
- <sup>2</sup> January 2011 Sunday ridership adjusted to reflect an overreporting of number of trips used in calculating ridership.
- <sup>3</sup> January 2011 Route 500 Airport Direct ridership restated to reflect data from passenger count cards not available at the time January 2011 report was issued.
- <sup>4</sup> METRO made route changes with June 2011 service change effective June 5, 2011 (FY2011).
  - A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 30 minutes.
- <sup>5</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).
  - A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

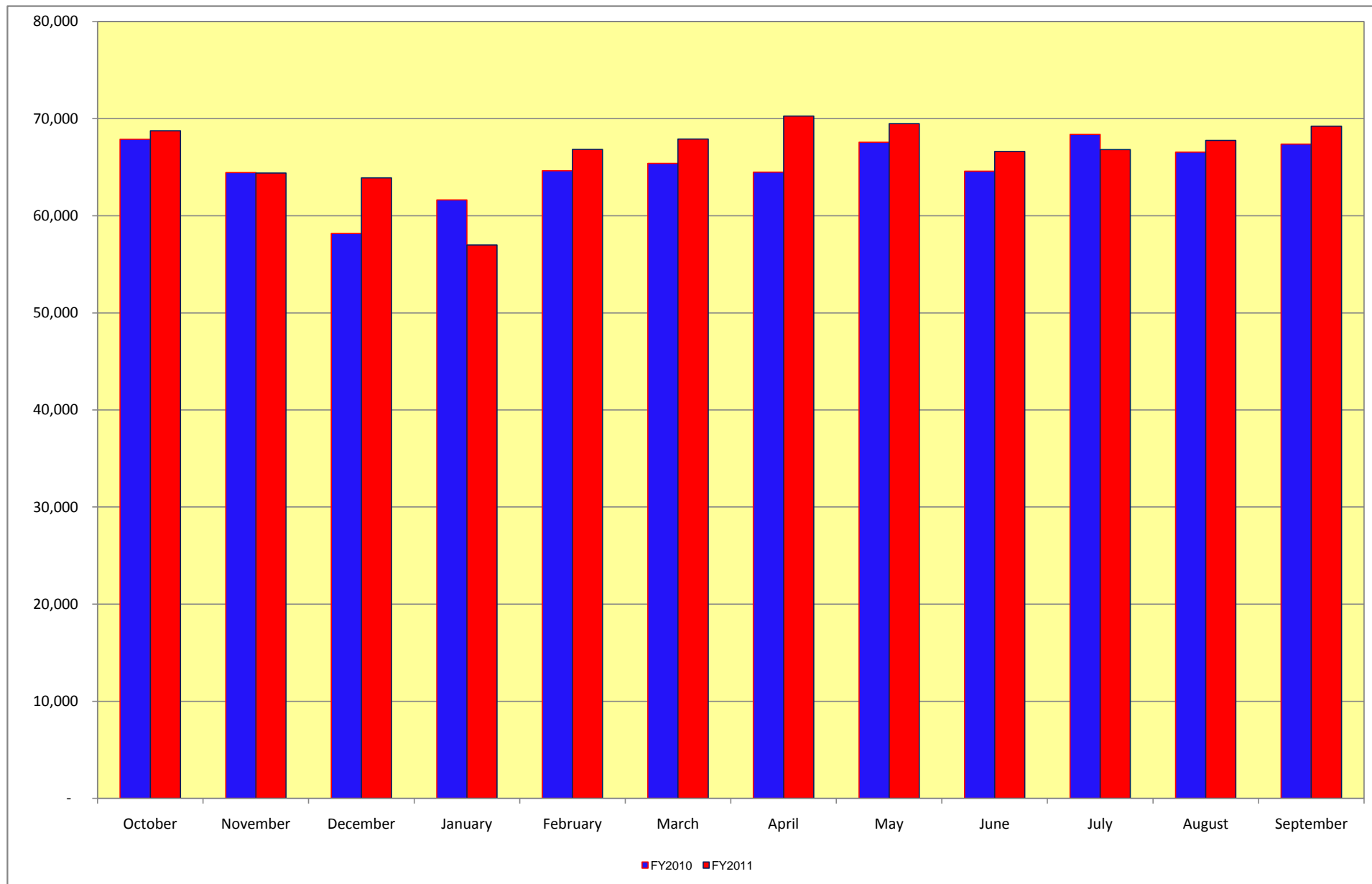
**AVERAGE WEEKDAY BOARDINGS - METROBus**



**AVERAGE SATURDAY BOARDINGS - METROBus**



**AVERAGE SUNDAY BOARDINGS - METROBus**





	FY2011 October - September	FY2010 October - September	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE RAIL</b>																
FANNIN SOUTH	1,862	1,787	75	4.2%	1,892	1,855	1,645	1,696	1,789	1,863	1,888	1,839	1,964	1,915	1,955	2,038
RELIANT PARK	880	832	48	5.7%	872	882	678	855	927	957	1,073	827	785	866	889	951
SMITH LANDS	2,816	2,862	(46)	-1.6%	2,968	2,855	2,558	2,594	2,601	2,861	2,885	2,800	2,865	2,842	2,927	3,037
TMC TC	3,094	2,990	105	3.5%	3,234	3,081	2,684	2,873	3,044	3,283	3,230	2,927	3,078	3,038	3,142	3,520
DRYDEN	4,591	4,564	27	0.6%	4,786	4,604	4,208	4,279	4,379	4,860	4,811	4,558	4,727	4,668	4,575	4,635
HERMANN HOSPITAL / ZOO	2,743	2,797	(54)	-1.9%	2,908	2,787	2,384	2,591	2,623	2,842	2,831	2,669	2,694	2,743	2,868	2,975
HERMANN PARK / RICE UNIV	451	458	(7)	-1.5%	485	447	384	372	377	454	473	455	489	484	404	584
MUSEUM DISTRICT	1,011	1,094	(83)	-7.6%	1,051	1,023	910	905	908	1,051	1,053	1,029	1,065	1,077	1,015	1,049
WHEELER	2,979	2,992	(13)	-0.4%	3,102	3,032	2,701	2,732	2,949	3,053	3,119	2,892	2,977	2,922	3,037	3,231
HCC / ENSEMBLE	2,018	2,052	(34)	-1.7%	2,321	2,134	1,653	1,917	2,244	2,305	2,229	1,647	1,842	1,734	1,845	2,341
McGOWEN	1,212	1,268	(55)	-4.4%	1,272	1,231	1,111	1,194	1,181	1,248	1,283	1,167	1,191	1,181	1,209	1,278
DOWNTOWN TC	2,887	2,845	43	1.5%	3,004	2,851	2,558	2,731	2,811	2,898	2,954	2,797	2,938	2,885	3,003	3,216
BELL	748	715	33	4.7%	680	699	618	715	766	731	813	747	772	725	881	826
MAIN STREET SQUARE	3,662	3,688	(26)	-0.7%	3,904	3,672	3,302	3,271	3,437	3,824	3,906	3,561	3,760	3,736	3,639	3,928
PRESTON	2,739	2,596	143	5.5%	2,767	2,555	2,264	2,367	2,464	2,661	2,849	2,678	2,936	2,890	3,100	3,337
UH - DOWNTOWN	1,729	1,714	15	0.9%	1,913	1,890	1,456	1,661	1,977	2,076	2,004	1,621	1,513	1,460	1,455	1,718
<b>TOTAL</b>	<b>35,421</b>	<b>35,252</b>	<b>169</b>	<b>0.5%</b>	<b>37,159</b>	<b>35,597</b>	<b>31,113</b>	<b>32,753</b>	<b>34,477</b>	<b>36,969</b>	<b>37,401</b>	<b>34,215</b>	<b>35,597</b>	<b>35,167</b>	<b>35,943</b>	<b>38,664</b>

LEGEND

<sup>1</sup> METRORail stations are shown from south to north.

<sup>2</sup> The complete names of stations shown above with abbreviations or acronyms are:

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

Downtown TC = Downtown Transit Center

UH - Downtown = University of Houston - Downtown

SEPTEMBER 2011 (FY2011) - Average Saturday - By Rail Station

	FY2011 October - September	FY2010 October - September	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE RAIL</b>																
FANNIN SOUTH	826	789	37	4.8%	882	668	629	827	1,015	745	956	859	811	877	952	696
RELIANT PARK	633	530	102	19.3%	489	407	399	1,025	1,292	511	643	457	494	686	735	454
SMITH LANDS	254	249	4	1.8%	293	219	249	216	295	244	257	229	272	248	256	268
TMC TC	1,165	1,116	49	4.4%	1,277	1,110	1,029	1,065	1,091	1,112	1,231	1,179	1,185	1,208	1,259	1,239
DRYDEN	779	775	4	0.5%	879	670	565	893	649	732	836	796	819	812	821	879
HERMANN HOSPITAL / ZOO	739	705	34	4.8%	937	627	524	593	615	838	834	776	782	741	739	858
HERMANN PARK / RICE UNIV	425	431	(6)	-1.5%	587	383	338	327	277	480	540	476	433	389	378	488
MUSEUM DISTRICT	464	495	(32)	-6.4%	529	426	350	438	415	481	533	534	517	486	434	421
WHEELER	1,626	1,637	(11)	-0.7%	1,710	1,580	1,404	1,494	1,665	1,497	1,708	1,715	1,614	1,640	1,674	1,807
HCC / ENSEMBLE	699	740	(40)	-5.4%	861	679	655	669	731	665	767	687	665	628	682	705
McGOWEN	551	548	3	0.5%	600	538	482	545	512	505	616	606	588	533	532	550
DOWNTOWN TC	1,274	1,323	(48)	-3.7%	1,441	1,257	1,155	1,212	1,240	1,043	1,306	1,215	1,270	1,377	1,401	1,373
BELL	320	316	5	1.5%	370	275	279	353	421	206	318	285	312	318	423	285
MAIN STREET SQUARE	1,764	1,809	(45)	-2.5%	2,178	1,765	1,498	1,532	1,536	1,759	2,082	1,725	1,881	1,691	1,704	1,821
PRESTON	1,077	1,052	26	2.4%	1,148	954	883	953	992	924	1,150	1,075	1,187	1,197	1,189	1,279
UH - DOWNTOWN	524	549	(25)	-4.6%	613	492	493	511	588	517	624	608	489	492	433	424
<b>TOTAL</b>	<b>13,120</b>	<b>13,063</b>	<b>57</b>	<b>0.4%</b>	<b>14,793</b>	<b>12,050</b>	<b>10,932</b>	<b>12,651</b>	<b>13,334</b>	<b>12,259</b>	<b>14,402</b>	<b>13,220</b>	<b>13,320</b>	<b>13,322</b>	<b>13,612</b>	<b>13,542</b>

LEGEND

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NOTES

- 1 METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 23 - 24, 2011; September 24 - 25, 2011.

SEPTEMBER 2011 (FY2011) - Average Sunday - By Rail Station

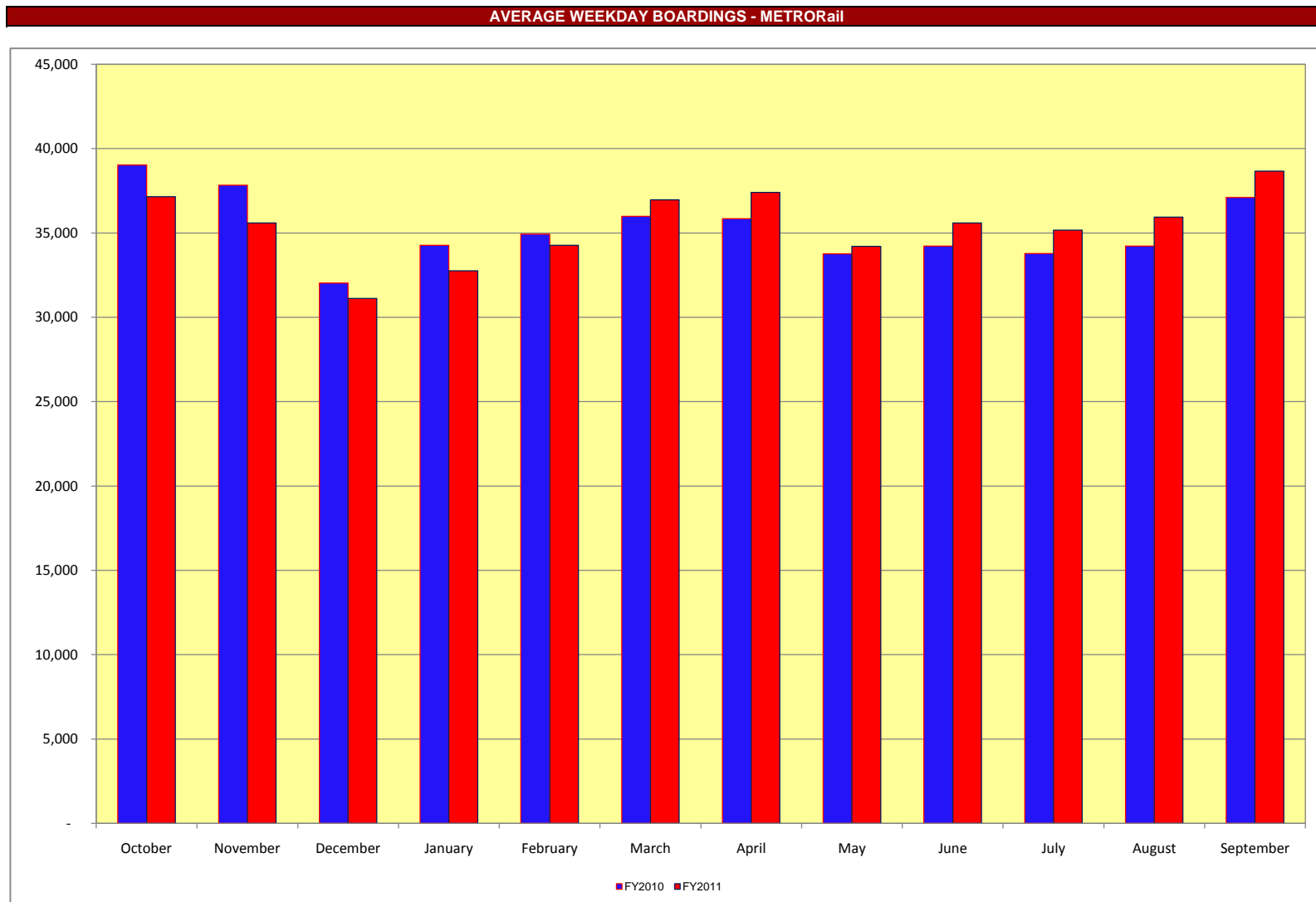
	FY2011 October - September	FY2010 October - September	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE RAIL</b>																
FANNIN SOUTH	623	615	9	1.4%	588	607	477	421	645	677	739	731	618	692	622	666
RELIANT PARK	428	408	20	4.9%	317	469	223	268	648	359	477	516	344	485	371	665
SMITH LANDS	171	168	3	1.7%	204	167	136	89	167	161	216	185	152	196	180	197
TMC TC	889	860	29	3.4%	927	844	669	666	899	917	1,022	915	972	932	933	974
DRYDEN	603	583	20	3.5%	617	553	479	458	598	608	721	642	627	649	619	670
HERMANN HOSPITAL / ZOO	547	523	24	4.5%	595	546	419	358	523	710	590	558	563	531	579	594
HERMANN PARK / RICE UNIV	298	294	4	1.4%	384	228	146	129	291	338	595	372	286	267	211	328
MUSEUM DISTRICT	345	365	(20)	-5.5%	390	346	254	223	337	362	391	406	350	366	321	393
WHEELER	1,064	1,113	(48)	-4.3%	1,155	988	927	704	1,059	1,104	1,173	1,154	1,109	1,149	1,123	1,127
HCC / ENSEMBLE	501	579	(78)	-13.4%	550	537	416	348	493	509	571	523	553	503	516	496
McGOWEN	341	374	(34)	-9.0%	379	364	257	222	361	330	382	390	363	345	344	352
DOWNTOWN TC	1,023	1,074	(51)	-4.8%	1,170	953	875	745	1,045	1,017	1,005	1,048	1,036	1,091	1,132	1,159
BELL	225	218	7	3.0%	220	241	171	131	286	219	258	243	231	248	227	226
MAIN STREET SQUARE	1,118	1,216	(98)	-8.1%	1,209	1,097	979	762	1,058	1,141	1,283	1,349	1,205	1,104	1,061	1,165
PRESTON	799	857	(57)	-6.7%	898	719	603	534	699	705	902	875	840	884	960	975
UH - DOWNTOWN	365	413	(48)	-11.6%	348	332	297	240	421	459	441	468	357	393	299	327
<b>TOTAL</b>	<b>9,340</b>	<b>9,659</b>	<b>(318)</b>	<b>-3.3%</b>	<b>9,948</b>	<b>8,988</b>	<b>7,328</b>	<b>6,298</b>	<b>9,529</b>	<b>9,616</b>	<b>10,763</b>	<b>10,374</b>	<b>9,604</b>	<b>9,833</b>	<b>9,496</b>	<b>10,310</b>

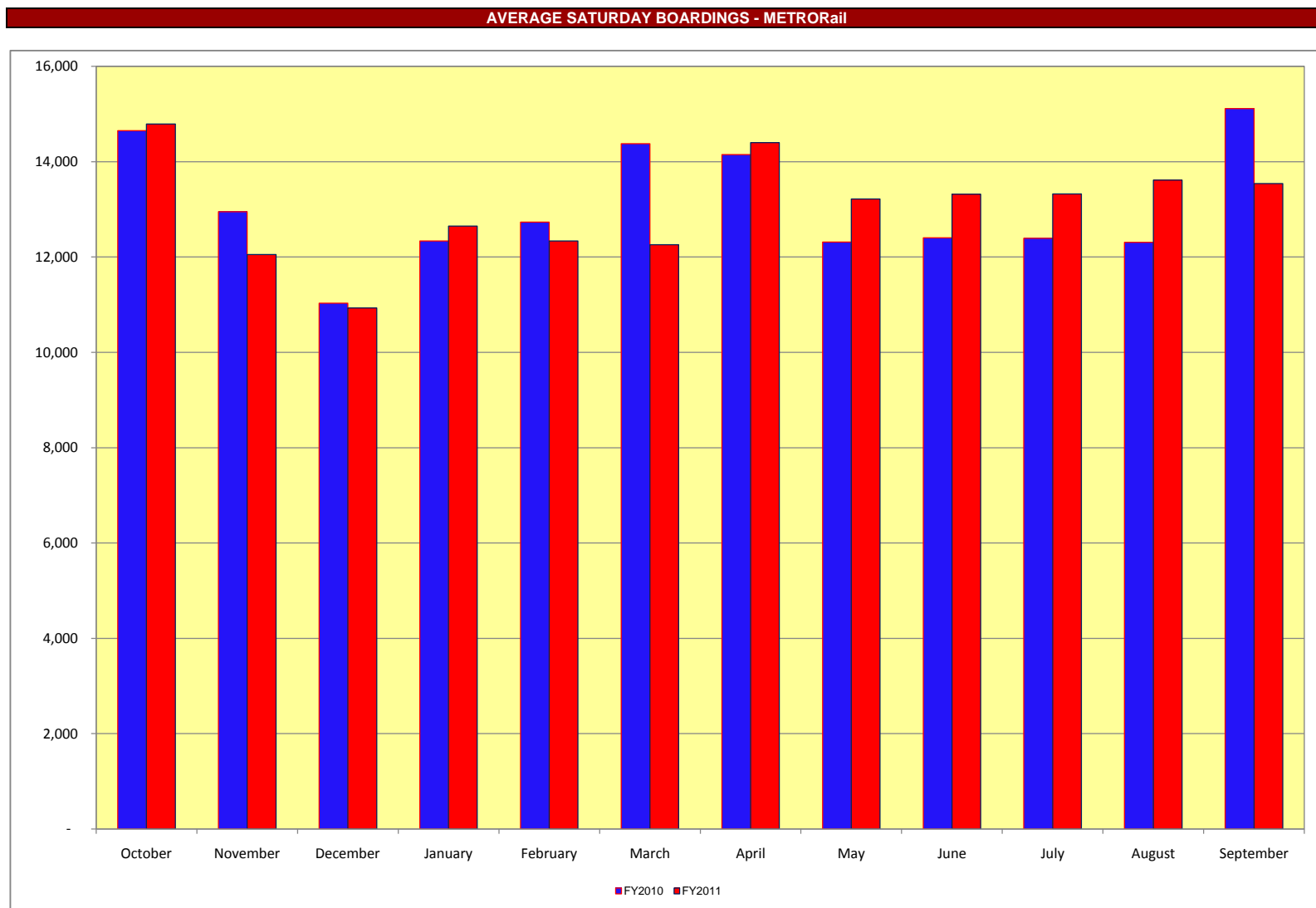
LEGEND

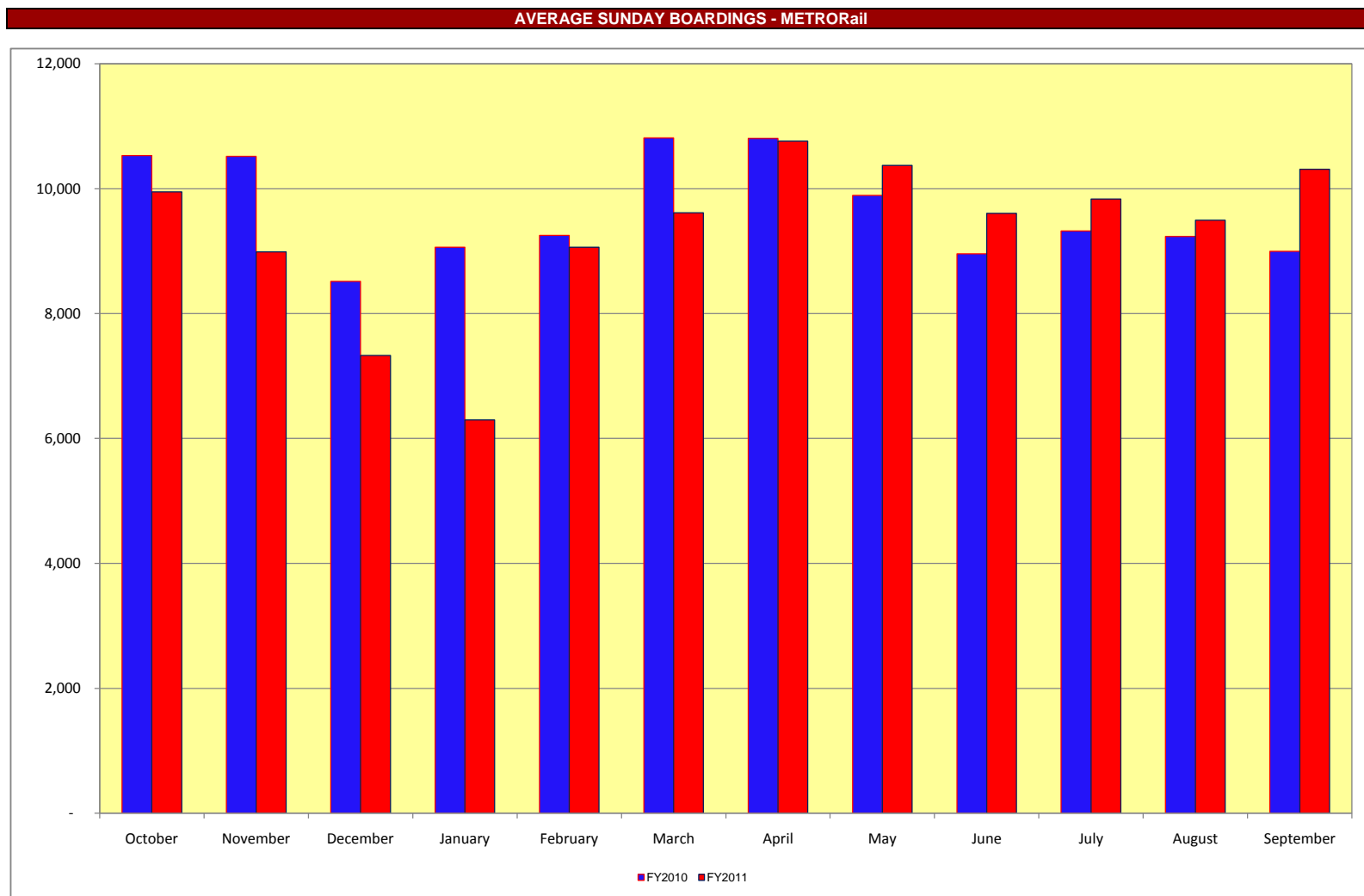
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**SEPTEMBER 2011 (FY2011)**  
**METROBus Indicators - Explanation of Information**

**How can I evaluate the ridership (demand) and the service resources supplied to each route (supply)?**

METRO uses four indicators in its comparative / route ranking model. The four indicators are:

- 1) Passenger Boardings per Revenue Mile;
- 2) Passenger Boardings per Revenue Hour;
- 3) Total Subsidy per Passenger Boarding; and
- 4) Operating Ratio.

These four factors provide a balanced weighting between effectiveness measures (the first two factors), and efficiency measures (the last two factors). By using the two effectiveness indicators, the reader can compare the effectiveness of multiple bus routes. (NOTE: With only 1 rail line, there is no opportunity to compare effectiveness with other rail lines in METRO's system at this time.)

The indicator passenger boardings per revenue mile is calculated by dividing the number of average daily passenger boardings by route by the daily number of revenue miles of service supplied on that route. The indicator passenger boardings per revenue hour is calculated by dividing the number of average daily passenger boardings by the daily number of revenue hours of service supplied on that route.

The indicators are presented in two different formats on the following pages. The first format for presentation is by route number order. Route number format allows the reader to look at the performance on one or more routes of interest. The second format for presentation is by indicator performance, highest to lowest. For ease of viewing, an additional visual presentation format has been added. Routes with indicators in the first (best) quartile are shown in white, while those in the second (next-best) quartile are shown in gray, those in the third quartile are shown in pink, and those in the fourth (worst) quartile are shown in purple.

Additionally, the report includes charts showing the performance of the ten best and ten worst routes by indicator along with the average performance.

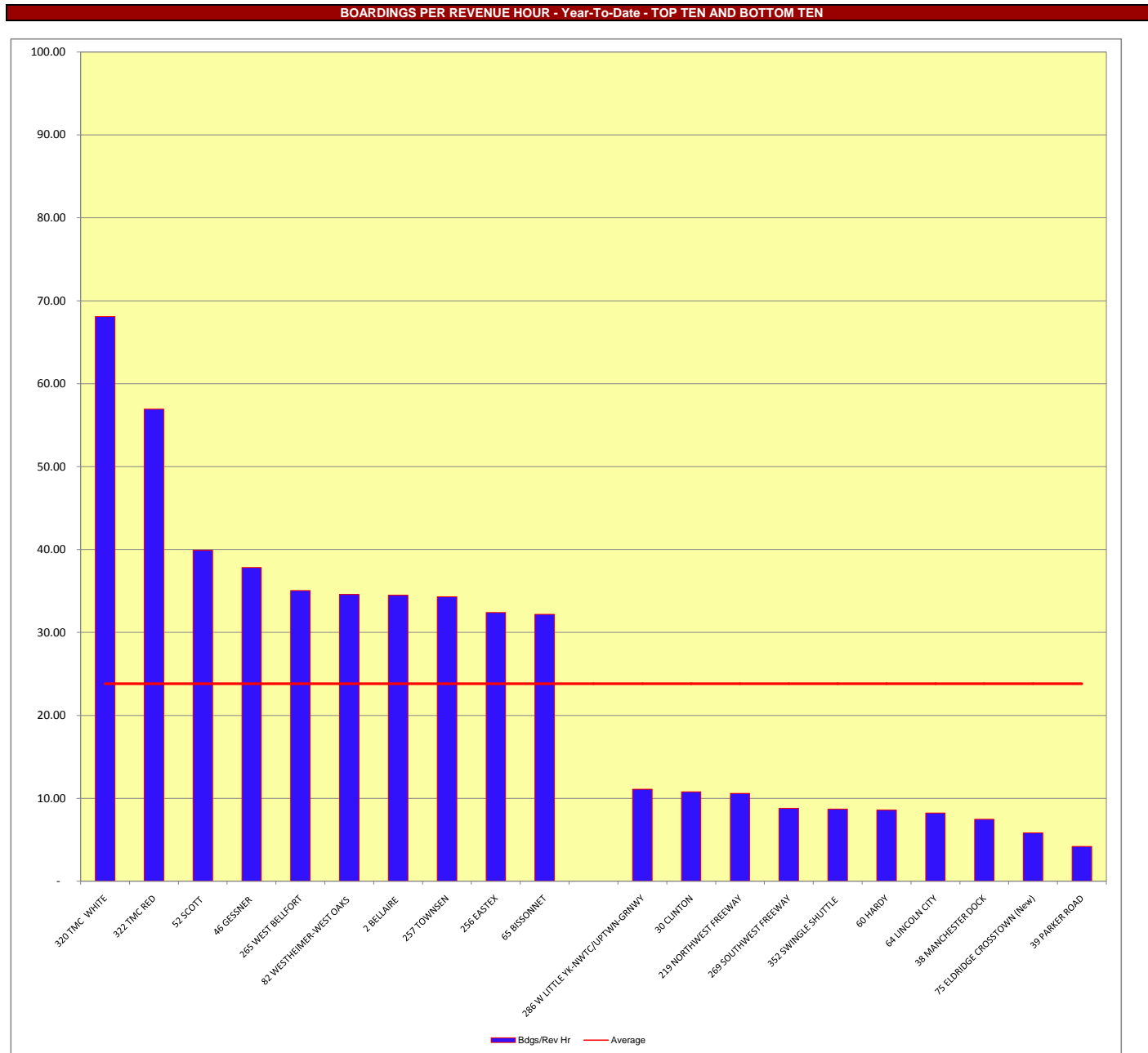
NOTE: The service levels used for these calculations are the current service levels, while the ridership used are year-to-date. The indicators on routes which had additional service added in August 2011 will be lower than expected as the anticipated ridership growth associated with this additional service has not yet occurred. The converse will also be true.

BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER			
ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	22.20	72 WESTVIEW	17.82
2 BELLAIRE	34.49	73 BELLFORT	24.46
3 LANGLEY	12.91	75 ELDRIDGE CROSSTOWN (New)	5.83
3 W. GRAY	18.98	77 LIBERTY	14.66
4 BEECHNUT	27.42	77 MLK	24.02
5 KASHMERE	17.13	78 ALABAMA	24.03
5 SOUTHMORE	24.07	78 IRVINGTON	13.18
6 JENSEN	19.36	79 W. LITTLE YORK	22.26
6 TANGLEWOOD	17.37	80 DOWLING	18.33
8 S.MAIN	25.32	80 LYONS	21.79
9 N.MAIN	15.06	81 WESTHEIMER-SHARPTOWN	28.35
9 GULFTON	19.38	82 WESTHEIMER-WEST OAKS	34.57
10 WILLOWBEND	20.24	83 LEE ROAD	22.57
11 ALMEDA	29.02	85 ANTOINE	23.37
11 NANCE	18.27	86 FM1960	24.84
14 HIRAM CLARKE	22.33	87 YELLOWSTONE	26.89
15 FULTON	20.69	88 HOBBY AIRPORT	20.88
18 KIRBY	15.49	97 SETTEGAST	18.45
19 WILCREST	23.23	98 BRIARGATE	12.29
20 CANAL	24.23	102 BUSH I.A.H EXPRESS	24.00
20 LONG POINT	23.56	108 VETERANS MEMORIAL EXP.	25.39
23 CROSSTIMBERS	27.06	131 MEMORIAL EXPRESS	17.24
24 NORTHLINE	22.01	132 HARWIN EXPRESS	21.33
25 RICHMOND	27.93	137 NORTHSHORE EXPRESS	24.38
26 OUTER LOOP	20.17	163 FONDREN EXPRESS	31.64
27 INNER LOOP	21.86	170 MISSOURI CITY EXPRESS	12.41
29 TSU/UH HIRSCH	17.62	202 KUYKENDAH	30.83
30 CLINTON	10.79	204 SPRING	31.69
30 CULLEN	29.41	209 NORTH FWY	18.98
32 RENWICK	17.54	212 SETON LAKE	22.43
33 POST OAK	27.51	214 NORTHWEST STATION	31.72
34 MONTROSE	13.40	216 WEST LITTLE YORK / PINEMONT	20.81
35 FAIRVIEW	11.26	217 CYPRESS	27.10
36 KEMPWOOD	22.16	219 NORTHWEST FREEWAY	10.60
36 LAWDALE	19.86	221 KINGSLAND	30.00
37 EL SOL	14.52	222 GRAND PARKWAY	20.86
38 MANCHESTER DOCK	7.49	228 ADDICKS	30.21
39 PARKER ROAD	4.20	229 KATY FREEWAY	15.47
40 PECORE	20.18	236 MAXEY ROAD - BAYTOWN	25.73
40 TELEPHONE	25.78	244 MONROE	21.30
42 HOLMAN	19.90	246 BAY AREA	29.48
44 ACRES HOMES	24.16	247 FUQUA	30.93
45 TIDWELL	29.48	249 GULF FREEWAY	12.51
46 GESSNER	37.82	255 KINGWOOD	22.31
47 HILLCROFT	25.40	256 EASTEX	32.42
48 NAVIGATION	14.09	257 TOWNSEN	34.32
48 W. DALLAS	12.78	259 EASTEX FREEWAY	11.57
49 CHIMNEY ROCK	13.91	261 WEST LOOP	20.02
50 HARRISBURG	24.88	262 WESTWOOD	20.47
50 HEIGHTS	18.10	265 WEST BELLFORT	35.06
52 HIRSCH	16.55	269 SOUTHWEST FREEWAY	8.82
52 SCOTT	39.91	274 WESTCHASE - GESSNER	18.29
53 BRIAR FOREST	23.08	283 KUYKENDAH/GREENWAY	17.81
56 AIRLINE	30.32	286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	11.10
58 HAMMERLY	17.82	292 WEST BELLFORT-WESTWOOD/TMC	16.80
59 ALDINE MAIL	12.98	297 SOUTH POINT-MONROE/TMC	27.78
60 HARDY	8.58	298 ADDICKS-NWTC/TMC	22.58
60 SOUTH MacGREGOR	18.09	313 ALLEN PARKWAY	13.53
64 LINCOLN CITY	8.22	320 TMC WHITE	68.09
65 BISSONNET	32.18	321 TMC BLUE	25.66
66 YALE	15.26	322 TMC RED	56.95
67 DAIRY ASHFORD	17.55	352 SWINGLE SHUTTLE	8.71
68 BRAYS BAYOU	23.43	402 BELLAIRE QUICKLINE	18.83
70 MEMORIAL	14.42	426 TMC SWIFTLIN	12.81

SORTED BY INDICATOR - HIGHEST TO LOWEST			
ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
320 TMC WHITE	68.09	88 HOBBY AIRPORT	20.88
322 TMC RED	56.95	222 GRAND PARKWAY	20.86
52 SCOTT	39.91	216 WEST LITTLE YORK / PINEMONT	20.81
46 GESSNER	37.82	15 FULTON	20.69
265 WEST BELLFORT	35.06	262 WESTWOOD	20.47
82 WESTHEIMER-WEST OAKS	34.57	10 WILLOWBEND	20.24
2 BELLAIRE	34.49	40 PECORE	20.18
257 TOWNSEN	34.32	26 OUTER LOOP	20.17
256 EASTEX	32.42	261 WEST LOOP	20.02
65 BISSONNET	32.18	42 HOLMAN	19.90
214 NORTHWEST STATION	31.72	36 LAWDALE	19.86
204 SPRING	31.69	9 GULFTON	19.38
163 FONDREN EXPRESS	31.64	6 JENSEN	19.36
247 FUQUA	30.93	209 NORTH FWY	18.98
202 KUYKENDAH	30.83	3 W. GRAY	18.98
56 AIRLINE	30.32	402 BELLAIRE QUICKLINE	18.83
228 ADDICKS	30.21	97 SETTEGAST	18.45
221 KINGSLAND	30.00	80 DOWLING	18.33
246 BAY AREA	29.48	274 WESTCHASE - GESSNER	18.29
45 TIDWELL	29.48	11 NANCE	18.27
30 CULLEN	29.41	50 HEIGHTS	18.10
11 ALMEDA	29.02	60 SOUTH MacGREGOR	18.09
81 WESTHEIMER-SHARPTOWN	28.35	72 WESTVIEW	17.82
25 RICHMOND	27.93	58 HAMMERLY	17.82
297 SOUTH POINT-MONROE/TMC	27.78	283 KUYKENDAH/GREENWAY	17.81
33 POST OAK	27.51	29 TSU/UH HIRSCH	17.62
4 BEECHNUT	27.42	67 DAIRY ASHFORD	17.55
217 CYPRESS	27.10	32 RENWICK	17.54
23 CROSSTIMBERS	27.06	6 TANGLEWOOD	17.37
87 YELLOWSTONE	26.89	131 MEMORIAL EXPRESS	17.24
40 TELEPHONE	25.78	5 KASHMERE	17.13
236 MAXEY ROAD - BAYTOWN	25.73	292 WEST BELLFORT-WESTWOOD/TMC	16.80
321 TMC BLUE	25.66	52 HIRSCH	16.55
47 HILLCROFT	25.40	18 KIRBY	15.49
108 VETERANS MEMORIAL EXP.	25.39	229 KATY FREEWAY	15.47
8 S.MAIN	25.32	66 YALE	15.26
50 HARRISBURG	24.88	9 N.MAIN	15.06
86 FM1960	24.84	77 LIBERTY	14.66
73 BELLFORT	24.46	37 EL SOL	14.52
137 NORTHSHORE EXPRESS	24.38	70 MEMORIAL	14.42
20 CANAL	24.23	48 NAVIGATION	14.09
44 ACRES HOMES	24.16	49 CHIMNEY ROCK	13.91
5 SOUTHMORE	24.07	313 ALLEN PARKWAY	13.53
78 ALABAMA	24.03	34 MONTROSE	13.40
77 MLK	24.02	78 IRVINGTON	13.18
102 BUSH I.A.H EXPRESS	24.00	59 ALDINE MAIL	12.98
20 LONG POINT	23.56	3 LANGLEY	12.91
68 BRAYS BAYOU	23.43	426 TMC SWIFTLIN	12.81
85 ANTOINE	23.37	48 W. DALLAS	12.78
19 WILCREST	23.23	249 GULF FREEWAY	12.51
53 BRIAR FOREST	23.08	170 MISSOURI CITY EXPRESS	12.41
298 ADDICKS-NWTC/TMC	22.58	98 BRIARGATE	12.29
83 LEE ROAD	22.57	259 EASTEX FREEWAY	11.57
212 SETON LAKE	22.43	35 FAIRVIEW	11.26
14 HIRAM CLARKE	22.33	286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	11.10
255 KINGWOOD	22.31	30 CLINTON	10.79
79 W. LITTLE YORK	22.26	219 NORTHWEST FREEWAY	10.60
1 HOSPITAL	22.20	269 SOUTHWEST FREEWAY	8.82
36 KEMPWOOD	22.16	352 SWINGLE SHUTTLE	8.71
24 NORTHLINE	22.01	60 HARDY	8.58
27 INNER LOOP	21.86	64 LINCOLN CITY	8.22
80 LYONS	21.79	38 MANCHESTER DOCK	7.49
132 HARWIN EXPRESS	21.33	75 ELDRIDGE CROSSTOWN (New)	5.83
244 MONROE	21.30	39 PARKER ROAD	4.20



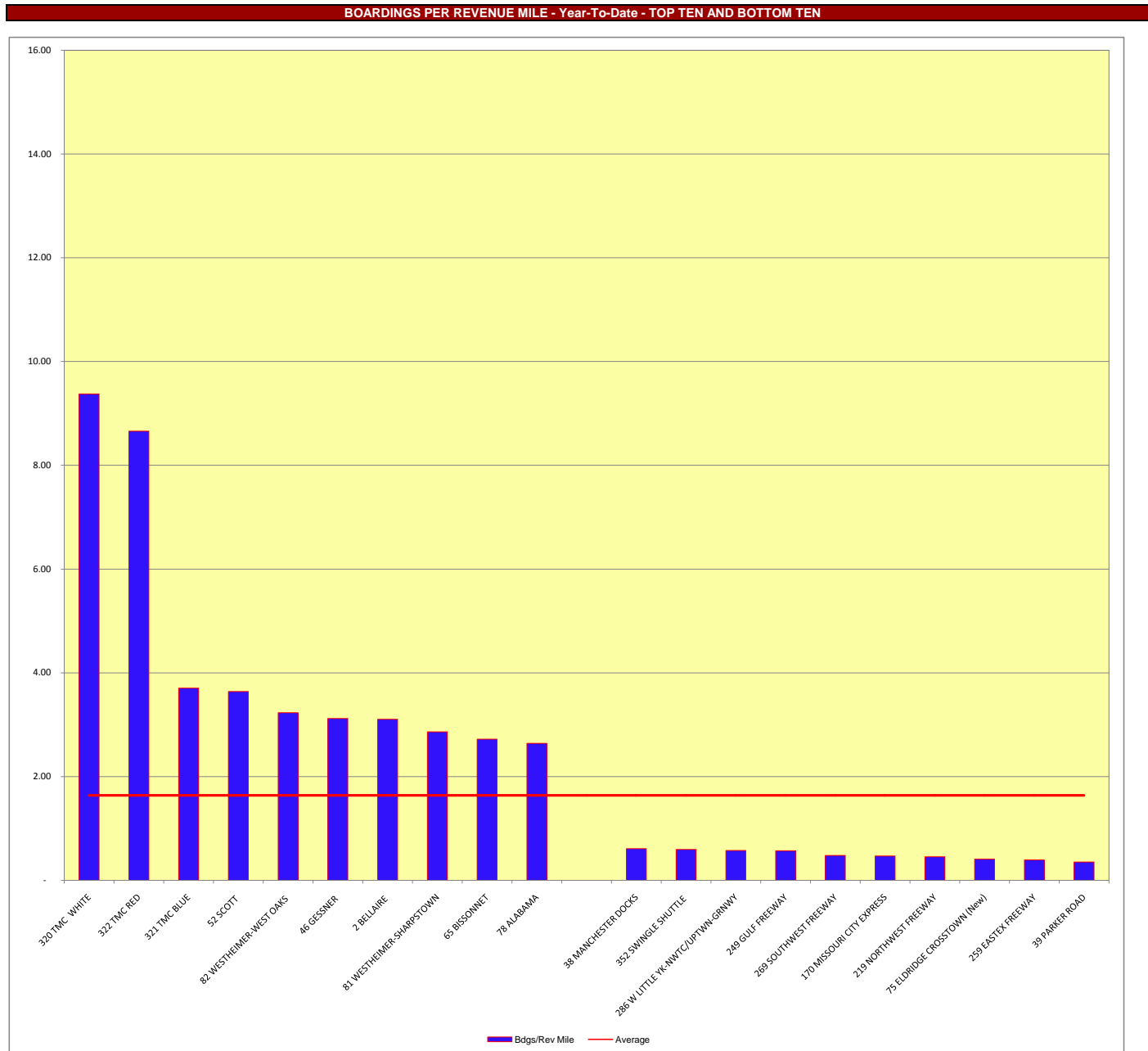


SEPTEMBER 2011 (FY2011) - Weekday Indicators - Year-To-Date

BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER			
ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.85	72 WESTVIEW	1.24
2 BELLAIRE	3.11	73 BELLFORT	1.95
3 LANGLEY	0.88	75 ELDRIDGE CROSSTOWN (New)	0.41
3 W. GRAY	2.00	77 LIBERTY	1.07
4 BEECHNUT	2.00	77 MLK	1.92
5 KASHMERE	1.30	78 ALABAMA	2.64
5 SOUTHMORE	2.02	78 IRVINGTON	1.02
6 JENSEN	1.32	79 W. LITTLE YORK	1.53
6 TANGLEWOOD	1.30	80 DOWLING	1.81
8 S.MAIN	1.91	80 LYONS	1.94
9 N.MAIN	1.12	81 WESTHEIMER-SHARPSTOWN	2.86
9 GULFTON	1.53	82 WESTHEIMER-WEST OAKS	3.23
10 WILLOWBEND	1.62	83 LEE ROAD	1.31
11 ALMEDA	1.85	85 ANTOINE	1.59
11 NANCE	1.80	86 FM1960	1.72
14 HIRAM CLARKE	1.76	87 YELLOWSTONE	1.98
15 FULTON	1.99	88 HOBBY AIRPORT	1.42
18 KIRBY	1.33	97 SETTEGAST	0.96
19 WILCREST	1.73	98 BRIARGATE	1.01
20 CANAL	2.38	102 BUSH I.A.H EXPRESS	1.22
20 LONG POINT	1.44	108 VETERANS MEMORIAL EXP.	1.31
23 CROSSTIMBERS	1.96	131 MEMORIAL EXPRESS	0.91
24 NORTHLINE	2.19	132 HARWIN EXPRESS	1.29
25 RICHMOND	2.43	137 NORTHSHORE EXPRESS	1.46
26 OUTER LOOP	1.74	163 FONDREN EXPRESS	2.37
27 INNER LOOP	1.88	170 MISSOURI CITY EXPRESS	0.47
29 TSU/UH HIRSCH	1.48	202 KUYKENDAHL	1.18
30 CLINTON	0.84	204 SPRING	1.07
30 CULLEN	2.19	209 NORTH FWY	0.72
32 RENWICK	1.42	212 SETON LAKE	1.04
33 POST OAK	2.42	214 NORTHWEST STATION	1.06
34 MONTROSE	1.08	216 WEST LITTLE YORK / PINEMONT	0.82
35 FAIRVIEW	1.04	217 CYPRESS	0.84
36 KEMPWOOD	1.60	219 NORTHWEST FREEWAY	0.45
36 LAWDALE	1.50	221 KINGSLAND	0.93
37 EL SOL	1.31	222 GRAND PARKWAY	0.67
38 MANCHESTER DOCK	0.61	228 ADDICKS	1.07
39 PARKER ROAD	0.35	229 KATY FREEWAY	0.64
40 PECORE	1.59	236 MAXEY ROAD - BAYTOWN	1.04
40 TELEPHONE	1.94	244 MONROE	1.05
42 HOLMAN	2.37	246 BAY AREA	1.13
44 ACRES HOMES	1.48	247 FUQUA	1.40
45 TIDWELL	1.97	249 GULF FREEWAY	0.57
46 GESSNER	3.12	255 KINGWOOD	0.72
47 HILLCROFT	2.45	256 EASTEX	1.15
48 NAVIGATION	1.08	257 TOWNSEN	1.21
48 W. DALLAS	1.11	259 EASTEX FREEWAY	0.39
49 CHIMNEY ROCK	1.23	261 WEST LOOP	1.05
50 HARRISBURG	2.11	262 WESTWOOD	0.84
50 HEIGHTS	1.42	265 WEST BELLFORT	1.36
52 HIRSCH	1.30	269 SOUTHWEST FREEWAY	0.48
52 SCOTT	3.64	274 WESTCHASE - GESSNER	0.99
53 BRIAR FOREST	1.82	283 KUYKENDAHL/GREENWAY	0.72
56 AIRLINE	2.14	286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	0.57
58 HAMMERLY	1.30	292 WEST BELLFORT-WESTWOOD/TMC	0.80
59 ALDINE MAIL	0.86	297 SOUTH POINT-MONROE/TMC	1.06
60 HARDY	0.61	298 ADDICKS-NWTC/TMC	0.94
60 SOUTH MacGREGOR	1.62	313 ALLEN PARKWAY	1.49
64 LINCOLN CITY	0.63	320 TMC WHITE	9.37
65 BISSONNET	2.72	321 TMC BLUE	3.70
66 YALE	1.28	322 TMC RED	8.66
67 DAIRY ASHFORD	1.28	352 SWINGLE SHUTTLE	0.59
68 BRAYS BAYOU	1.90	402 BELLAIRE QUICKLINE	1.42
70 MEMORIAL	0.93	426 TMC SWIFTLINE	1.39

SORTED BY INDICATOR - HIGHEST TO LOWEST			
ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
320 TMC WHITE	9.37	6 JENSEN	1.32
322 TMC RED	8.66	108 VETERANS MEMORIAL EXP.	1.31
321 TMC BLUE	3.70	83 LEE ROAD	1.31
52 SCOTT	3.64	37 EL SOL	1.31
82 WESTHEIMER-WEST OAKS	3.23	6 TANGLEWOOD	1.30
46 GESSNER	3.12	52 HIRSCH	1.30
2 BELLAIRE	3.11	58 HAMMERLY	1.30
81 WESTHEIMER-SHARPSTOWN	2.86	5 KASHMERE	1.30
65 BISSONNET	2.72	132 HARWIN EXPRESS	1.29
78 ALABAMA	2.64	67 DAIRY ASHFORD	1.28
47 HILLCROFT	2.45	66 YALE	1.28
25 RICHMOND	2.43	72 WESTVIEW	1.24
33 POST OAK	2.42	49 CHIMNEY ROCK	1.23
20 CANAL	2.38	102 BUSH I.A.H EXPRESS	1.22
42 HOLMAN	2.37	257 TOWNSEN	1.21
163 FONDREN EXPRESS	2.37	202 KUYKENDAHL	1.18
24 NORTHLINE	2.19	256 EASTEX	1.15
30 CULLEN	2.19	246 BAY AREA	1.13
56 AIRLINE	2.14	9 N.MAIN	1.12
50 HARRISBURG	2.11	48 W. DALLAS	1.11
5 SOUTHMORE	2.02	34 MONTROSE	1.08
4 BEECHNUT	2.00	48 NAVIGATION	1.08
3 W. GRAY	2.00	228 ADDICKS	1.07
15 FULTON	1.99	204 SPRING	1.07
87 YELLOWSTONE	1.98	77 LIBERTY	1.07
45 TIDWELL	1.97	297 SOUTH POINT-MONROE/TMC	1.06
23 CROSSTIMBERS	1.96	214 NORTHWEST STATION	1.06
73 BELLFORT	1.95	244 MONROE	1.05
80 LYONS	1.94	261 WEST LOOP	1.05
40 TELEPHONE	1.94	35 FAIRVIEW	1.04
77 MLK	1.92	212 SETON LAKE	1.04
8 S.MAIN	1.91	236 MAXEY ROAD - BAYTOWN	1.04
68 BRAYS BAYOU	1.90	78 IRVINGTON	1.02
27 INNER LOOP	1.88	98 BRIARGATE	1.01
11 ALMEDA	1.85	274 WESTCHASE - GESSNER	0.99
1 HOSPITAL	1.85	97 SETTEGAST	0.96
53 BRIAR FOREST	1.82	298 ADDICKS-NWTC/TMC	0.94
80 DOWLING	1.81	221 KINGSLAND	0.93
11 NANCE	1.80	70 MEMORIAL	0.93
14 HIRAM CLARKE	1.76	131 MEMORIAL EXPRESS	0.91
26 OUTER LOOP	1.74	3 LANGLEY	0.88
19 WILCREST	1.73	59 ALDINE MAIL	0.86
86 FM1960	1.72	262 WESTWOOD	0.84
60 SOUTH MacGREGOR	1.62	217 CYPRESS	0.84
10 WILLOWBEND	1.62	30 CLINTON	0.84
36 KEMPWOOD	1.60	216 WEST LITTLE YORK / PINEMONT	0.82
40 PECORE	1.59	292 WEST BELLFORT-WESTWOOD/TMC	0.80
85 ANTOINE	1.59	255 KINGWOOD	0.72
9 GULFTON	1.53	209 NORTH FWY	0.72
79 W. LITTLE YORK	1.53	283 KUYKENDAHL/GREENWAY	0.72
36 LAWDALE	1.50	222 GRAND PARKWAY	0.67
313 ALLEN PARKWAY	1.49	229 KATY FREEWAY	0.64
44 ACRES HOMES	1.48	64 LINCOLN CITY	0.63
29 TSU/UH HIRSCH	1.48	60 HARDY	0.61
137 NORTHSHORE EXPRESS	1.46	38 MANCHESTER DOCK	0.61
20 LONG POINT	1.44	352 SWINGLE SHUTTLE	0.59
402 BELLAIRE QUICKLINE	1.42	286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	0.57
32 RENWICK	1.42	249 GULF FREEWAY	0.57
50 HEIGHTS	1.42	269 SOUTHWEST FREEWAY	0.48
88 HOBBY AIRPORT	1.42	170 MISSOURI CITY EXPRESS	0.47
247 FUQUA	1.40	219 NORTHWEST FREEWAY	0.45
426 TMC SWIFTLINE	1.39	75 ELDRIDGE CROSSTOWN (New)	0.41
265 WEST BELLFORT	1.36	259 EASTEX FREEWAY	0.39
18 KIRBY	1.33	39 PARKER ROAD	0.35



SEPTEMBER 2011  
(FY2011) - Saturday Indicators - Year-To-Date

**BOARDINGS PER REVENUE HOUR - Year-To-Date**

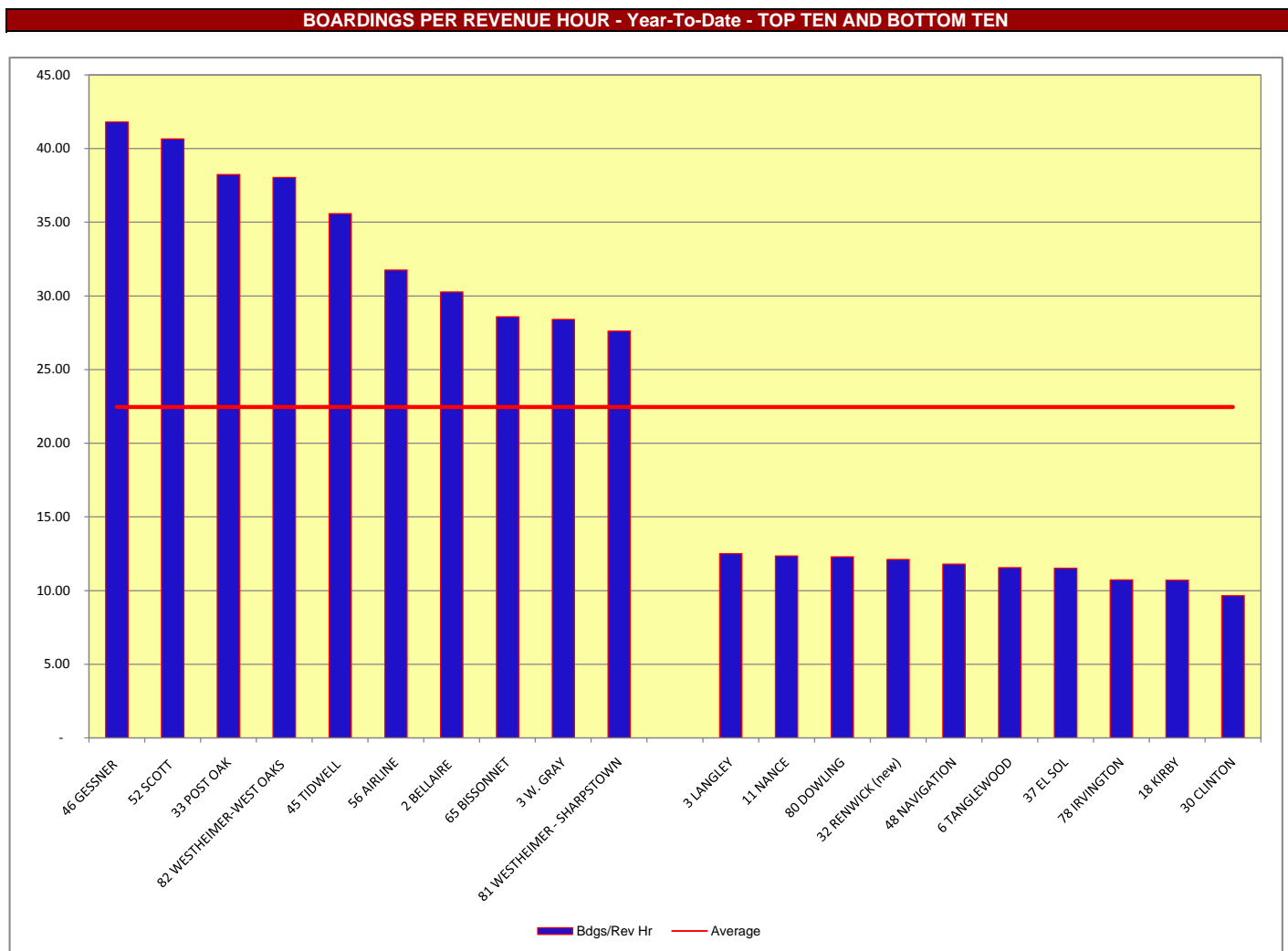
**SORTED BY ROUTE NUMBER**

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	20.89	45 TIDWELL	35.59
2 BELLAIRE	30.27	46 GESSNER	41.80
3 LANGLEY	12.51	47 HILLCROFT	17.17
3 W. GRAY	28.41	48 NAVIGATION	11.80
4 BEECHNUT	26.80	49 CHIMNEY ROCK	12.73
5 KASHMERE	12.68	50 HARRISBURG	24.49
5 SOUTHMORE	19.27	50 HEIGHTS	23.85
6 JENSEN	18.22	52 HIRSCH	16.98
6 TANGLEWOOD	11.55	52 SCOTT	40.65
8 S.MAIN	24.65	53 BRIAR FOREST	22.75
9 N.MAIN	13.18	56 AIRLINE	31.76
9 GULFTON	12.58	58 HAMMERLY	14.53
10 WILLOWBEND	18.67	60 SOUTH MacGREGOR	14.74
11 ALMEDA	20.91	65 BISSONNET	28.58
11 NANCE	12.35	66 YALE	13.31
14 HIRAM CLARKE	24.81	68 BRAYS BAYOU	21.28
15 FULTON	18.46	72 WESTVIEW	16.15
18 KIRBY	10.71	73 BELLFORT	26.69
19 WILCREST	21.49	77 LIBERTY	14.71
20 CANAL	24.02	77 MLK	19.50
20 LONG POINT	20.80	78 IRVINGTON	10.72
23 CROSSTIMBERS	23.23	79 W. LITTLE YORK	16.89
24 NORTHLINE	20.46	80 DOWLING	12.29
25 RICHMOND	26.91	80 LYONS	21.46
26 OUTER LOOP	20.33	81 WESTHEIMER-SHARPSTOWN	27.61
27 INNER LOOP	21.45	82 WESTHEIMER-WEST OAKS	38.03
29 TSU/UH HIRSCH	15.31	83 LEE ROAD	19.75
30 CLINTON	9.66	85 ANTOINE	24.34
30 CULLEN	26.40	86 FM1960	26.40
32 RENWICK (New)	12.11	87 YELLOWSTONE	19.06
33 POST OAK	38.25	88 HOBBY AIRPORT	14.59
36 KEMPWOOD	18.48	98 BRIARGATE	16.56
36 LAWDALE	23.97	102 BUSH I.A.H EXPRESS	24.21
37 EL SOL	11.52	131 MEMORIAL EXPRESS	14.56
40 PECORE	13.72	132 HARWIN EXPRESS	17.89
40 TELEPHONE	26.59	137 NORTHSHORE EXPRESS	21.51
42 HOLMAN	12.83	163 FONDREN EXPRESS	27.00
44 ACRES HOMES	24.83		

**SORTED BY INDICATOR - HIGHEST TO LOWEST**

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
46 GESSNER	41.80	83 LEE ROAD	19.75
52 SCOTT	40.65	77 MLK	19.50
33 POST OAK	38.25	5 SOUTHMORE	19.27
82 WESTHEIMER-WEST OAKS	38.03	87 YELLOWSTONE	19.06
45 TIDWELL	35.59	10 WILLOWBEND	18.67
56 AIRLINE	31.76	36 KEMPWOOD	18.48
2 BELLAIRE	30.27	15 FULTON	18.46
65 BISSONNET	28.58	6 JENSEN	18.22
3 W. GRAY	28.41	132 HARWIN EXPRESS	17.89
81 WESTHEIMER-SHARPSTOWN	27.61	47 HILLCROFT	17.17
163 FONDREN EXPRESS	27.00	52 HIRSCH	16.98
25 RICHMOND	26.91	79 W. LITTLE YORK	16.89
4 BEECHNUT	26.80	98 BRIARGATE	16.56
73 BELLFORT	26.69	72 WESTVIEW	16.15
40 TELEPHONE	26.59	29 TSU/UH HIRSCH	15.31
30 CULLEN	26.40	60 SOUTH MacGREGOR	14.74
86 FM1960	26.40	77 LIBERTY	14.71
44 ACRES HOMES	24.83	88 HOBBY AIRPORT	14.59
14 HIRAM CLARKE	24.81	131 MEMORIAL EXPRESS	14.56
8 S.MAIN	24.65	58 HAMMERLY	14.53
50 HARRISBURG	24.49	40 PECORE	13.72
85 ANTOINE	24.34	66 YALE	13.31
102 BUSH I.A.H EXPRESS	24.21	9 N.MAIN	13.18
20 CANAL	24.02	42 HOLMAN	12.83
36 LAWDALE	23.97	49 CHIMNEY ROCK	12.73
50 HEIGHTS	23.85	5 KASHMERE	12.68
23 CROSSTIMBERS	23.23	9 GULFTON	12.58
53 BRIAR FOREST	22.75	3 LANGLEY	12.51
137 NORTHSHORE EXPRESS	21.51	11 NANCE	12.35
19 WILCREST	21.49	80 DOWLING	12.29
80 LYONS	21.46	32 RENWICK (New)	12.11
27 INNER LOOP	21.45	48 NAVIGATION	11.80
68 BRAYS BAYOU	21.28	6 TANGLEWOOD	11.55
11 ALMEDA	20.91	37 EL SOL	11.52
1 HOSPITAL	20.89	78 IRVINGTON	10.72
20 LONG POINT	20.80	18 KIRBY	10.71
24 NORTHLINE	20.46	30 CLINTON	9.66
26 OUTER LOOP	20.33		

NOTE: August service levels of through-routed hooked routes have been adjusted



SEPTEMBER 2011  
(FY2011) - Saturday Indicators - Year-To-Date

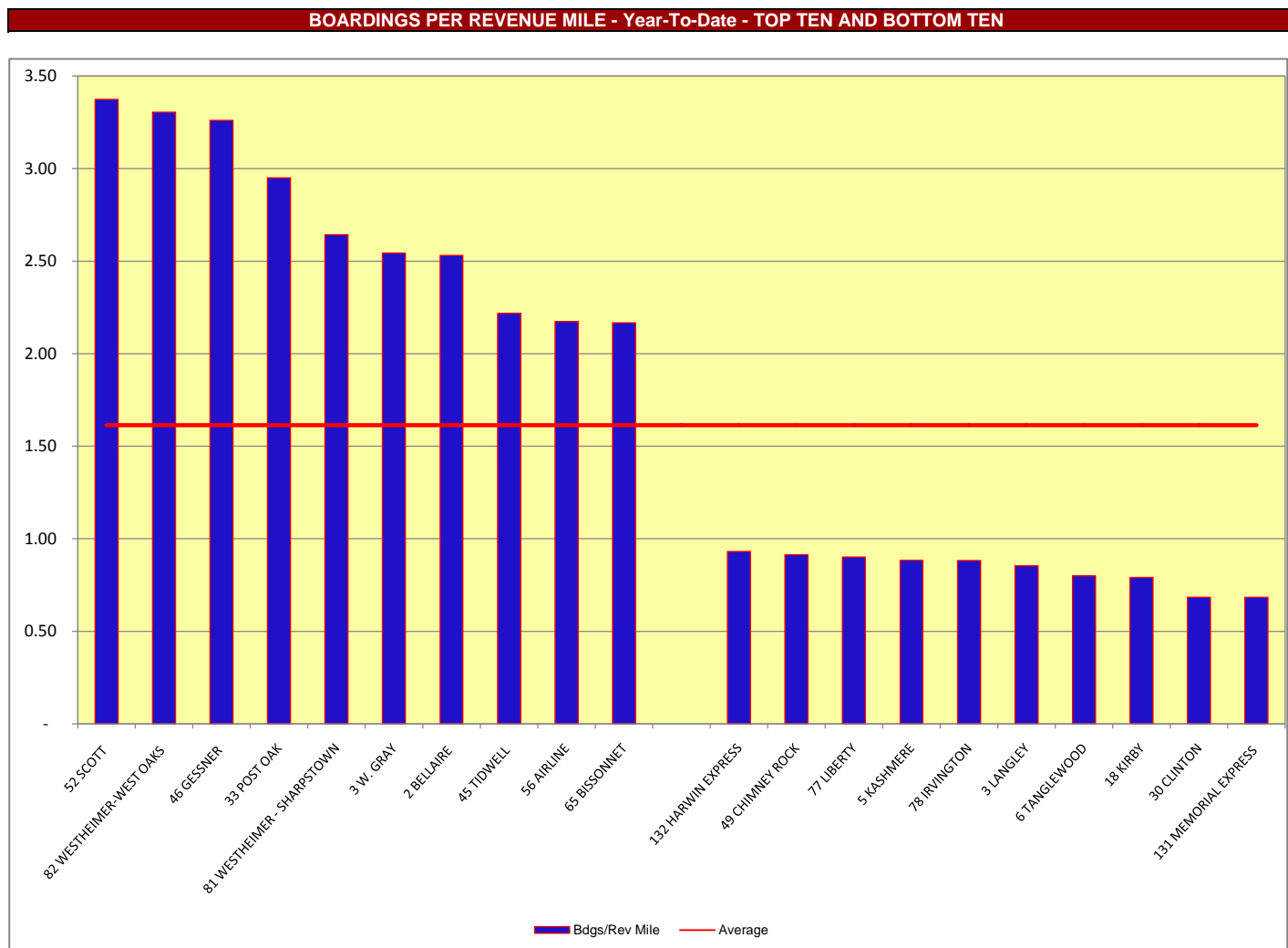
BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.49	45 TIDWELL	2.22
2 BELLAIRE	2.53	46 GESSNER	3.26
3 LANGLEY	0.85	47 HILLCROFT	1.45
3 W. GRAY	2.54	48 NAVIGATION	0.94
4 BEECHNUT	1.70	49 CHIMNEY ROCK	0.91
5 KASHMERE	0.88	50 HARRISBURG	1.72
5 SOUTHMORE	1.43	50 HEIGHTS	1.66
6 JENSEN	1.28	52 HIRSCH	1.20
6 TANGLEWOOD	0.80	52 SCOTT	3.37
8 S.MAIN	1.83	53 BRIAR FOREST	1.62
9 N.MAIN	0.94	56 AIRLINE	2.17
9 GULFTON	0.94	58 HAMMERLY	1.09
10 WILLOWBEND	1.39	60 SOUTH MacGREGOR	1.22
11 ALMEDA	1.31	65 BISSONNET	2.17
11 NANCE	1.17	66 YALE	1.09
14 HIRAM CLARKE	1.70	68 BRAYS BAYOU	1.58
15 FULTON	1.75	72 WESTVIEW	1.20
18 KIRBY	0.79	73 BELLFORT	1.99
19 WILCREST	1.37	77 LIBERTY	0.90
20 CANAL	1.88	77 MLK	1.57
20 LONG POINT	1.12	78 IRVINGTON	0.88
23 CROSTIMBERS	1.62	79 W. LITTLE YORK	1.15
24 NORTHLINE	1.98	80 DOWLING	1.10
25 RICHMOND	2.13	80 LYONS	1.65
26 OUTER LOOP	1.47	81 WESTHEIMER-SHARPSTOWN	2.64
27 INNER LOOP	1.57	82 WESTHEIMER-WEST OAKS	3.31
29 TSU/UH HIRSCH	1.18	83 LEE ROAD	1.09
30 CLINTON	0.68	85 ANTOINE	1.60
30 CULLEN	1.69	86 FM1960	1.49
32 RENWICK (New)	0.94	87 YELLOWSTONE	1.31
33 POST OAK	2.95	88 HOBBY AIRPORT	0.94
36 KEMPWOOD	1.30	98 BRIARGATE	1.00
36 LAWDALE	1.54	102 BUSH I.A.H EXPRESS	1.06
37 EL SOL	1.04	131 MEMORIAL EXPRESS	0.68
40 PECORE	1.02	132 HARWIN EXPRESS	0.93
40 TELEPHONE	2.15	137 NORTHSHORE EXPRESS	1.11
42 HOLMAN	1.27	163 FONDREN EXPRESS	2.09
44 ACRES HOMES	1.34		

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
52 SCOTT	3.37	44 ACRES HOMES	1.34
82 WESTHEIMER-WEST OAKS	3.31	11 ALMEDA	1.31
46 GESSNER	3.26	87 YELLOWSTONE	1.31
33 POST OAK	2.95	36 KEMPWOOD	1.30
81 WESTHEIMER-SHARPSTOWN	2.64	6 JENSEN	1.28
3 W. GRAY	2.54	42 HOLMAN	1.27
2 BELLAIRE	2.53	60 SOUTH MacGREGOR	1.22
45 TIDWELL	2.22	72 WESTVIEW	1.20
56 AIRLINE	2.17	52 HIRSCH	1.20
65 BISSONNET	2.17	29 TSU/UH HIRSCH	1.18
40 TELEPHONE	2.15	11 NANCE	1.17
25 RICHMOND	2.13	79 W. LITTLE YORK	1.15
163 FONDREN EXPRESS	2.09	20 LONG POINT	1.12
73 BELLFORT	1.99	137 NORTHSHORE EXPRESS	1.11
24 NORTHLINE	1.98	80 DOWLING	1.10
20 CANAL	1.88	58 HAMMERLY	1.09
8 S.MAIN	1.83	66 YALE	1.09
15 FULTON	1.75	83 LEE ROAD	1.09
50 HARRISBURG	1.72	102 BUSH I.A.H EXPRESS	1.06
4 BEECHNUT	1.70	37 EL SOL	1.04
14 HIRAM CLARKE	1.70	40 PECORE	1.02
30 CULLEN	1.69	98 BRIARGATE	1.00
50 HEIGHTS	1.66	9 GULFTON	0.94
80 LYONS	1.65	88 HOBBY AIRPORT	0.94
23 CROSTIMBERS	1.62	48 NAVIGATION	0.94
53 BRIAR FOREST	1.62	9 N.MAIN	0.94
85 ANTOINE	1.60	32 RENWICK (New)	0.94
68 BRAYS BAYOU	1.58	132 HARWIN EXPRESS	0.93
77 MLK	1.57	49 CHIMNEY ROCK	0.91
27 INNER LOOP	1.57	77 LIBERTY	0.90
36 LAWDALE	1.54	5 KASHMERE	0.88
1 HOSPITAL	1.49	78 IRVINGTON	0.88
86 FM1960	1.49	3 LANGLEY	0.85
26 OUTER LOOP	1.47	6 TANGLEWOOD	0.80
47 HILLCROFT	1.45	18 KIRBY	0.79
5 SOUTHMORE	1.43	30 CLINTON	0.68
10 WILLOWBEND	1.39	131 MEMORIAL EXPRESS	0.68
19 WILCREST	1.37		



**BOARDINGS PER REVENUE HOUR - Year-To-Date**

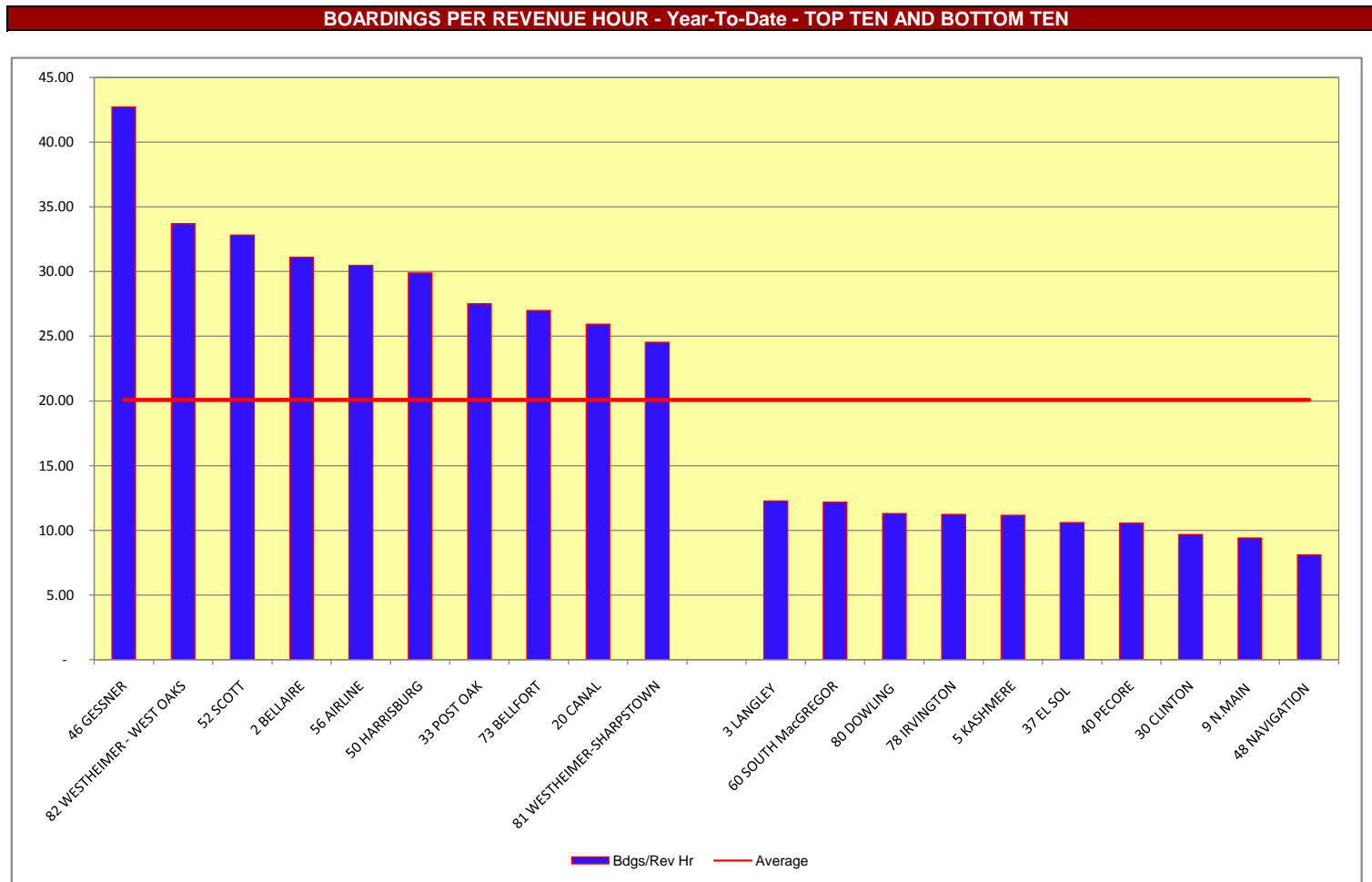
**SORTED BY ROUTE NUMBER**

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	17.09	45 TIDWELL	24.04
2 BELLAIRE	31.10	46 GESSNER	42.72
3 LANGLEY	12.27	47 HILLCROFT	15.55
3 W. GRAY	14.03	48 NAVIGATION	8.10
4 BEECHNUT	23.33	50 HARRISBURG	29.89
5 KASHMERE	11.16	50 HEIGHTS	17.80
5 SOUTHMORE	17.15	52 HIRSCH	14.21
6 JENSEN	12.75	52 SCOTT	32.82
8 S.MAIN	22.08	53 BRIAR FOREST	17.62
9 N.MAIN	9.42	56 AIRLINE	30.47
10 WILLOWBEND	19.39	60 SOUTH MacGREGOR	12.17
11 ALMEDA	15.95	65 BISSONNET	23.56
11 NANCE	16.41	66 YALE	14.19
14 HIRAM CLARKE	18.23	68 BRAYS BAYOU	15.69
15 FULTON	17.14	72 WESTVIEW	13.75
20 CANAL	25.93	73 BELLFORT	27.00
20 LONG POINT	21.55	77 LIBERTY	14.03
23 CROSSTIMBERS	15.47	77 MLK	15.30
24 NORTHLINE	19.92	78 IRVINGTON	11.24
25 RICHMOND	24.25	80 DOWLING	11.31
26 OUTER LOOP	14.75	80 LYONS	18.76
27 INNER LOOP	15.43	81 WESTHEIMER-SHARPSTOWN	24.54
30 CLINTON	9.68	82 WESTHEIMER-WEST OAKS	33.70
30 CULLEN	19.73	83 LEE ROAD	14.36
33 POST OAK	27.51	85 ANTOINE	19.66
36 LAWNSDALE	14.84	86 FM1960	22.56
37 EL SOL	10.60	87 YELLOWSTONE	15.60
40 PECORE	10.56	102 BUSH I.A.H EXPRESS	19.96
40 TELEPHONE	20.68	137 NORTHSHORE EXPRESS	15.69
42 HOLMAN	13.02	163 FONDREN EXPRESS	22.04
44 ACRES HOMES	19.43		

**SORTED BY INDICATOR - HIGHEST TO LOWEST**

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
46 GESSNER	42.72	1 HOSPITAL	17.09
82 WESTHEIMER-WEST OAKS	33.70	11 NANCE	16.41
52 SCOTT	32.82	11 ALMEDA	15.95
2 BELLAIRE	31.10	68 BRAYS BAYOU	15.69
56 AIRLINE	30.47	137 NORTHSHORE EXPRESS	15.69
50 HARRISBURG	29.89	87 YELLOWSTONE	15.60
33 POST OAK	27.51	47 HILLCROFT	15.55
73 BELLFORT	27.00	23 CROSSTIMBERS	15.47
20 CANAL	25.93	27 INNER LOOP	15.43
81 WESTHEIMER-SHARPSTOWN	24.54	77 MLK	15.30
25 RICHMOND	24.25	36 LAWNSDALE	14.84
45 TIDWELL	24.04	26 OUTER LOOP	14.75
65 BISSONNET	23.56	83 LEE ROAD	14.36
4 BEECHNUT	23.33	52 HIRSCH	14.21
86 FM1960	22.56	66 YALE	14.19
8 S.MAIN	22.08	3 W. GRAY	14.03
163 FONDREN EXPRESS	22.04	77 LIBERTY	14.03
20 LONG POINT	21.55	72 WESTVIEW	13.75
40 TELEPHONE	20.68	42 HOLMAN	13.02
102 BUSH I.A.H EXPRESS	19.96	6 JENSEN	12.75
24 NORTHLINE	19.92	3 LANGLEY	12.27
30 CULLEN	19.73	60 SOUTH MacGREGOR	12.17
85 ANTOINE	19.66	80 DOWLING	11.31
44 ACRES HOMES	19.43	78 IRVINGTON	11.24
10 WILLOWBEND	19.39	5 KASHMERE	11.16
80 LYONS	18.76	37 EL SOL	10.60
14 HIRAM CLARKE	18.23	40 PECORE	10.56
50 HEIGHTS	17.80	30 CLINTON	9.68
53 BRIAR FOREST	17.62	9 N.MAIN	9.42
5 SOUTHMORE	17.15	48 NAVIGATION	8.10
15 FULTON	17.14		





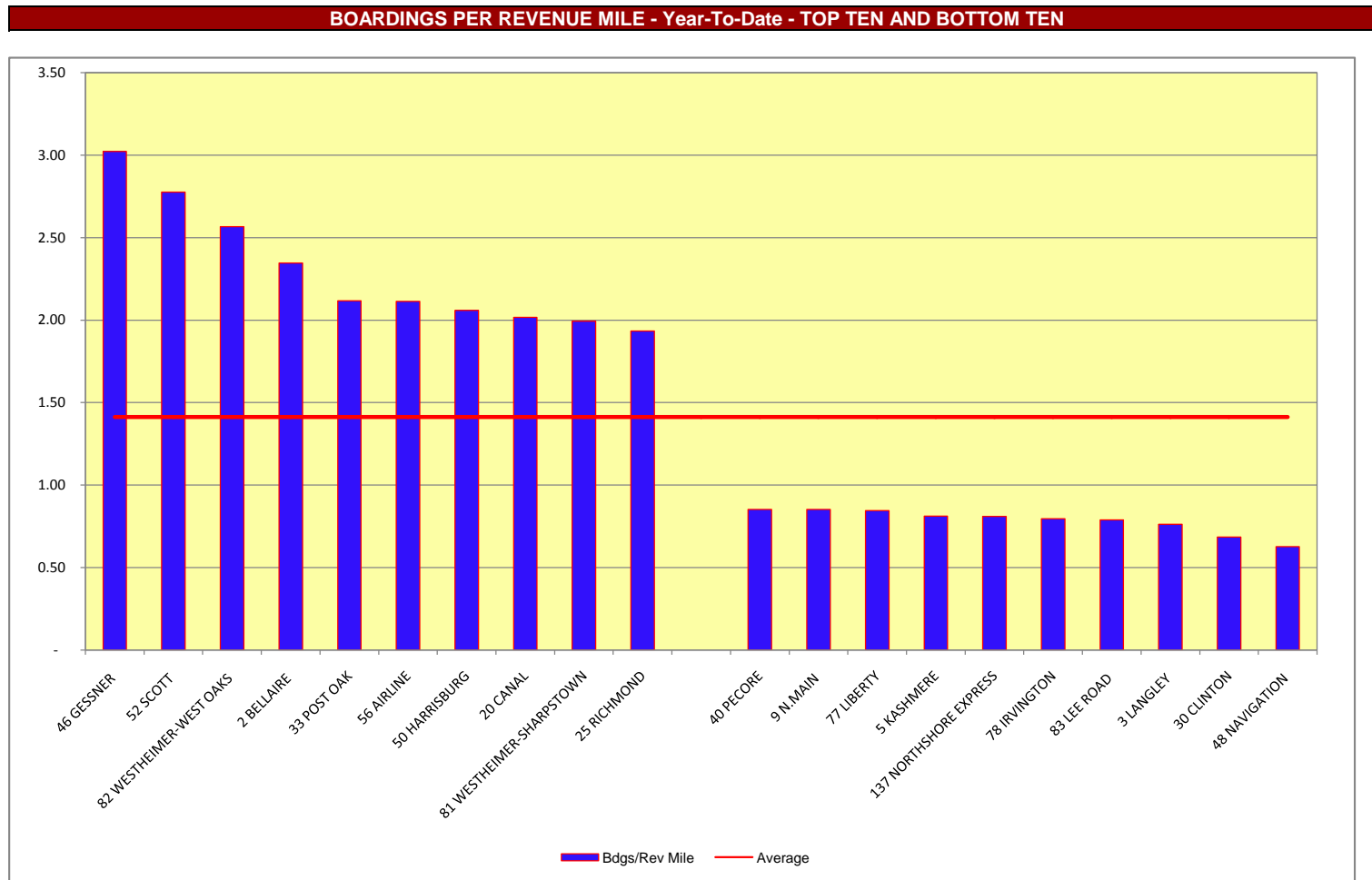
**BOARDINGS PER REVENUE MILE - Year-To-Date**

**SORTED BY ROUTE NUMBER**

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.34	45 TIDWELL	1.50
2 BELLAIRE	2.35	46 GESSNER	3.02
3 LANGLEY	0.76	47 HILLCROFT	1.24
3 W. GRAY	1.53	48 NAVIGATION	0.63
4 BEECHNUT	1.42	50 HARRISBURG	2.06
5 KASHMERE	0.81	50 HEIGHTS	1.19
5 SOUTHMORE	1.21	52 HIRSCH	1.00
6 JENSEN	0.99	52 SCOTT	2.78
8 S.MAIN	1.35	53 BRIAR FOREST	1.26
9 N.MAIN	0.85	56 AIRLINE	2.11
10 WILLOWBEND	1.09	60 SOUTH MacGREGOR	1.01
11 ALMEDA	0.93	65 BISSONNET	1.68
11 NANCE	1.41	66 YALE	1.07
14 HIRAM CLARKE	1.42	68 BRAYS BAYOU	1.18
15 FULTON	1.49	72 WESTVIEW	1.02
20 CANAL	2.02	73 BELLFORT	1.84
20 LONG POINT	1.18	77 LIBERTY	0.84
23 CROSSTIMBERS	1.08	77 MLK	1.17
24 NORTHLINE	1.71	78 IRVINGTON	0.80
25 RICHMOND	1.93	80 DOWLING	1.08
26 OUTER LOOP	1.06	80 LYONS	1.45
27 INNER LOOP	1.13	81 WESTHEIMER-SHARPSTOWN	1.99
30 CLINTON	0.69	82 WESTHEIMER-WEST OAKS	2.57
30 CULLEN	1.26	83 LEE ROAD	0.79
33 POST OAK	2.12	85 ANTOINE	1.31
36 LAWNSDALE	1.09	86 FM1960	1.23
37 EL SOL	0.96	87 YELLOWSTONE	1.11
40 PECORE	0.85	102 BUSH I.A.H EXPRESS	0.87
40 TELEPHONE	1.45	137 NORTHSHORE EXPRESS	0.81
42 HOLMAN	1.41	163 FONDREN EXPRESS	1.66
44 ACRES HOMES	1.00		

**SORTED BY INDICATOR - HIGHEST TO LOWEST**

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
46 GESSNER	3.02	50 HEIGHTS	1.19
52 SCOTT	2.78	68 BRAYS BAYOU	1.18
82 WESTHEIMER-WEST OAKS	2.57	20 LONG POINT	1.18
2 BELLAIRE	2.35	77 MLK	1.17
33 POST OAK	2.12	27 INNER LOOP	1.13
56 AIRLINE	2.11	87 YELLOWSTONE	1.11
50 HARRISBURG	2.06	10 WILLOWBEND	1.09
20 CANAL	2.02	36 LAWNSDALE	1.09
81 WESTHEIMER-SHARPSTOWN	1.99	23 CROSSTIMBERS	1.08
25 RICHMOND	1.93	80 DOWLING	1.08
73 BELLFORT	1.84	66 YALE	1.07
24 NORTHLINE	1.71	26 OUTER LOOP	1.06
65 BISSONNET	1.68	72 WESTVIEW	1.02
163 FONDREN EXPRESS	1.66	60 SOUTH MacGREGOR	1.01
3 W. GRAY	1.53	44 ACRES HOMES	1.00
45 TIDWELL	1.50	52 HIRSCH	1.00
15 FULTON	1.49	6 JENSEN	0.99
40 TELEPHONE	1.45	37 EL SOL	0.96
80 LYONS	1.45	11 ALMEDA	0.93
14 HIRAM CLARKE	1.42	102 BUSH I.A.H EXPRESS	0.87
4 BEECHNUT	1.42	40 PECORE	0.85
42 HOLMAN	1.41	9 N.MAIN	0.85
11 NANCE	1.41	77 LIBERTY	0.84
8 S.MAIN	1.35	5 KASHMERE	0.81
1 HOSPITAL	1.34	137 NORTHSHORE EXPRESS	0.81
85 ANTOINE	1.31	78 IRVINGTON	0.80
30 CULLEN	1.26	83 LEE ROAD	0.79
53 BRIAR FOREST	1.26	3 LANGLEY	0.76
47 HILLCROFT	1.24	30 CLINTON	0.69
86 FM1960	1.23	48 NAVIGATION	0.63
5 SOUTHMORE	1.21		



**SEPTEMBER 2011 (FY2011)**  
**Composite of Boardings and Indicators by Route - Explanation of Information**

**How can I compare the weekday, Saturday, and Sunday services on a particular route?**

The following section of the report presents the average daily boardings, boardings per revenue hour, and boardings per revenue mile for each route. Some routes operate only on weekdays, while other routes operate only on weekdays and Saturdays. Cells that would show data for Saturdays and Sundays where service is not operated are shaded for ease of viewing.

**How can I compare the performance of a particular route within a given category?**

METRO's Service Planning section has categorized each route into one of the following service categories:

- Local - Radial
- Local - Crosstown
- Local - Circulator
- Local - Limited
- Local - Shuttle
- Park & Ride - CBD Peak Period
- Park & Ride - CBD Off-Peak Period
- Park & Ride - Secondary Activity Centers

A consolidated summary of average daily boardings, boardings per revenue hour, and boardings per revenue mile are provided. Additionally, charts show a relative comparison of the performance of each of these service category groups in these two effectiveness indicators for weekday, Saturday, and Sunday.

## Composite - SEPTEMBER 2011 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
1 HOSPITAL	4,630	2,018	1,220	23.72	22.88	17.49	1.98	1.63	1.38
2 BELLAIRE	7,874	5,184	3,150	34.65	30.03	29.71	3.12	2.51	2.24
3 LANGLEY	1,027	549	416	13.42	13.89	12.72	0.92	0.95	0.79
3 W. GRAY	703	504	259	19.73	31.56	14.55	2.08	2.83	1.59
4 BEECHNUT	4,726	2,794	1,964	30.81	30.73	25.50	2.25	1.95	1.55
5 KASHMERE	1,836	851	714	18.14	12.59	11.77	1.38	0.88	0.86
5 SOUTHMORE	2,572	1,275	977	25.48	19.13	18.08	2.14	1.42	1.27
6 JENSEN	1,599	1,064	873	19.19	18.57	12.44	1.31	1.30	0.97
6 TANGLEWOOD	894	418		17.22	11.77		1.29	0.81	
8 S.MAIN	2,998	1,489	783	27.81	26.16	22.79	2.10	1.94	1.39
9 N.MAIN	990	439	405	16.14	13.30	8.91	1.20	0.95	0.80
9 GULFTON	1,410	690		20.77	12.69		1.64	0.95	
10 WILLOWBEND	1,153	682	380	21.97	18.99	20.22	1.75	1.41	1.14
11 ALMEDA	1,649	975	440	31.01	21.68	16.35	1.98	1.36	0.95
11 NANCE	920	658	291	19.52	12.81	16.82	1.93	1.22	1.44
14 HIRAM CLARKE	2,396	1,511	1,063	23.12	26.17	19.16	1.83	1.80	1.50
15 FULTON	1,971	1,337	970	21.69	18.48	18.10	2.08	1.76	1.58
18 KIRBY	871	311		16.86	11.05		1.45	0.82	
19 WILCREST	1,307	508		24.91	17.50		1.86	1.11	
20 CANAL	1,845	1,244	1,031	25.72	25.55	26.98	2.53	2.00	2.10
20 LONG POINT	2,335	1,439	1,224	25.01	22.11	22.42	1.53	1.19	1.23
23 CROSTIMBERS	2,046	724	427	29.49	24.66	15.87	2.14	1.72	1.11
24 NORTHLINE	1,935	1,366	1,050	23.41	19.94	19.64	2.33	1.92	1.68
25 RICHMOND	5,676	3,198	1,721	29.17	29.08	24.59	2.54	2.30	1.96
26 OUTER LOOP	2,091	948	526	21.76	22.77	16.07	1.88	1.64	1.15
27 INNER LOOP	2,292	1,015	589	23.37	23.12	16.74	2.01	1.69	1.22
29 TSU/UH HIRSCH	1,500	729		18.34	15.50		1.54	1.19	
30 CLINTON	628	378	355	11.94	10.60	9.97	0.92	0.75	0.71
30 CULLEN	3,082	1,910	1,341	32.55	28.95	20.32	2.43	1.85	1.30
32 RENWICK	996	635		20.51	12.95		1.66	1.00	
33 POST OAK	4,637	2,390	1,872	27.43	37.70	29.61	2.41	2.91	2.28
34 MONTROSE	619			16.23			1.31		
35 FAIRVIEW	461			11.54			1.07		
36 KEMPWOOD	1,655	667		22.77	17.69		1.65	1.25	
36 LAWNSDALE	1,573	842	624	20.41	22.95	14.52	1.55	1.47	1.07
37 EL SOL	643	449	393	15.39	12.30	10.73	1.39	1.11	0.97
38 MANCHESTER DOCKS	58			4.98			0.41		
39 PARKER ROAD	18			3.94			0.33		
40 PECORE	2,120	1,073	630	21.50	13.83	10.47	1.70	1.03	0.84
40 TELEPHONE	3,358	1,732	1,401	27.47	26.80	20.51	2.06	2.17	1.44
42 HOLMAN	1,913	696	272	22.75	13.05	13.94	2.71	1.29	1.51
44 ACRES HOMES	3,351	2,125	1,490	25.89	24.85	20.55	1.59	1.34	1.06
45 TIDWELL	3,190	1,834	1,376	31.98	35.99	27.01	2.13	2.24	1.68
46 GESSNER	5,109	3,208	1,879	40.24	42.96	45.74	3.32	3.35	3.24
47 HILLCROFT	994	824	396	25.50	18.46	15.63	2.46	1.56	1.25
48 NAVIGATION	741	384	239	14.53	11.85	7.92	1.11	0.95	0.61
48 W. DALLAS	696			13.18			1.15		
49 CHIMNEY ROCK	527	312		14.34	12.30		1.27	0.88	
50 HARRISBURG	3,995	2,425	1,640	27.11	24.86	30.00	2.30	1.74	2.07
50 HEIGHTS	2,809	1,551	977	19.72	24.21	17.87	1.54	1.69	1.20
52 HIRSCH	2,980	2,059	1,409	17.30	17.63	15.08	1.36	1.24	1.06
52 SCOTT	5,323	3,299	2,223	41.71	42.20	34.83	3.80	3.50	2.95
53 BRIAR FOREST	4,352	1,624	1,215	25.34	21.31	17.43	2.00	1.52	1.24
56 AIRLINE	5,325	4,096	3,775	32.25	33.27	32.05	2.28	2.28	2.22
58 HAMMERLY	794	471		19.34	15.88		1.41	1.19	
59 ALDINE MAIL	256			13.12			0.87		
60 HARDY	295			9.02			0.64		
60 SOUTH MacGREGOR	967	554	351	19.02	15.46	13.49	1.70	1.28	1.12
64 LINCOLN CITY	270			8.96			0.69		

Shading indicates that the route does not operate service on that day.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
65 BISSONNET	6,719	3,594	2,547	35.14	29.45	25.81	2.97	2.23	1.84
66 YALE	1,799	1,439	887	16.22	14.05	15.10	1.36	1.15	1.14
67 DAIRY ASHFORD	837			19.51			1.42		
68 BRAYS BAYOU	4,470	1,880	1,055	27.04	23.41	16.27	2.19	1.74	1.23
70 MEMORIAL	622			14.69			0.94		
72 WESTVIEW	808	545	399	18.84	16.70	14.01	1.31	1.25	1.04
73 BELLFORT	5,134	2,794	1,430	28.02	27.31	31.10	2.24	2.04	2.12
75 ELDRIDGE CROSSTOWN	373			6.34			0.44		
77 LIBERTY	1,775	1,038	854	15.91	15.21	15.33	1.16	0.93	0.92
77 MLK	3,735	1,863	1,230	26.08	20.15	16.72	2.08	1.62	1.28
78 ALABAMA	768			26.06			2.86		
78 IRVINGTON	682	540	363	14.30	11.92	12.94	1.11	0.98	0.92
79 WEST LITTLE YORK	1,382	810		24.91	18.21		1.71	1.24	
80 DOWLING	797	446	337	19.40	12.53	11.77	1.91	1.13	1.12
80 LYONS	1,118	861	592	23.07	21.87	19.52	2.06	1.68	1.51
81 WESTHEIMER-SHARPSTOWN	5,160	3,318	2,071	29.52	28.87	23.70	2.98	2.76	1.92
82 WESTHEIMER-WEST OAKS	7,005	5,082	3,310	36.99	39.50	33.88	3.45	3.43	2.58
83 LEE ROAD	1,057	653	426	25.39	21.18	14.99	1.47	1.17	0.82
85 ANTOINE	4,487	2,481	1,746	25.80	26.35	20.79	1.75	1.74	1.39
86 FM1960	3,453	2,013	1,280	29.66	29.86	24.52	2.05	1.68	1.34
87 SUNNYSIDE	2,810	1,218	678	30.56	22.00	15.81	2.25	1.51	1.12
88 HOBBY AIRPORT	2,420	1,527		23.94	16.57		1.62	1.07	
97 SETTEGAST	288			18.38			0.95		
98 BRIARGATE	735	232		15.35	16.54		1.26	1.00	
102 BUSH I.A.H EXPRESS	2,901	2,120	1,731	26.73	28.84	23.62	1.36	1.26	1.03
108 VETERANS MEMORIAL EXPRESS	2,852			28.76			1.49		
131 MEMORIAL EXPRESS	1,741	682		18.91	15.70		1.00	0.74	
132 HARWIN EXPRESS	2,397	673		22.85	18.00		1.38	0.94	
137 NORTHSHORE EXPRESS	2,194	1,298	783	25.35	25.88	18.50	1.51	1.34	0.96
163 FONDREN EXPRESS	7,372	4,285	2,958	34.87	28.06	22.51	2.61	2.17	1.69
170 MISSOURI CITY EXPRESS	708			21.68			0.82		
202 KUYKENDAHL	2,087			33.11			1.27		
204 SPRING	1,412			33.45			1.13		
209 NORTH FWY	633			21.97			0.83		
212 SETON LAKE	696			23.61			1.09		
214 NORTHWEST STATION	2,430			31.54			1.05		
216 W LITTLE YORK	689			21.73			0.85		
217 CYPRESS	1,393			31.38			0.97		
219 NW FREEWAY	241			11.70			0.50		
221 KINGSLAND	2,327			30.69			0.95		
222 GRAND PARKWAY	681			22.27			0.71		

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
228 ADDICKS	2,005			30.72			1.09		
229 KATY FREEWAY	466			17.69			0.73		
236 MAXEY ROAD - BAYTOWN	665			27.15			1.09		
244 MONROE	556			22.49			1.11		
246 BAY AREA	1,881			32.14			1.23		
247 FUQUA	947			32.91			1.49		
249 GULF FREEWAY	400			14.54			0.66		
255 KINGWOOD	986			22.44			0.73		
256 EASTEX	855			33.63			1.19		
257 TOWNSEN	1,004			36.34			1.28		
259 EASTEX FREEWAY	274			12.93			0.44		
261 WEST LOOP	447			21.43			1.12		
262 WESTWOOD	728			22.38			0.92		
265 WEST BELLFORT	2,481			34.45			1.34		
269 SOUTHWEST FREEWAY	17			9.13			0.49		
274 WESTCHASE/GESSNER	466			18.30			0.99		
283 KUYKENDAHL/GREENWAY	360			17.37			0.70		
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	315			12.47			0.64		
292 W. BELL-WWOOD/TMC	665			17.50			0.83		
297 S POINT-MONROE/TMC	1,043			30.34			1.16		
298 ADDICKS-NWTC/TMC	1,285			25.29			1.05		
313 ALLEN PARKWAY	449			15.08			1.66		
320 TMC WHITE	3,641			65.46			9.01		
321 TMC BLUE	890			24.40			3.52		
322 TMC RED	1,064			57.37			8.72		
352 SWINGLE SHUTTLE	172			10.51			0.71		
402 BELLAIRE QUICKLINE	733			20.63			1.56		
426 TMC SWIFTLINE	290			14.63			1.59		
<b>TOTAL</b>	<b>242,028</b>	<b>111,203</b>	<b>69,229</b>	<b>25.62</b>	<b>23.52</b>	<b>21.00</b>	<b>1.76</b>	<b>1.69</b>	<b>1.48</b>

<sup>1</sup> Route 237 Baytown began operation on October 1, 2007 (FY2008); data are combined with Route 236 Maxey Road.

Route 245 Pasadena began operation on April 3, 2009 (FY2009); data are combined with Route 244 Monroe. Route 245 Pasadena ceased operations June 2011.

<sup>2</sup> Route 352 Swingle Shuttle began operation on June 1, 2010 (FY2010).

<sup>3</sup> Route 75 Energy Corridor (now 75 Eldridge Crosstown) began operation on January 25, 2010 (FY2010)

<sup>4</sup> METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.

B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.

C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.

D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.

E) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

<sup>5</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.

B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

<sup>6</sup> A) 170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - RADIAL</b>									
1 HOSPITAL	4,630	2,018	1,220	23.72	22.88	17.49	1.98	1.63	1.38
3 LANGLEY	1,027	549	416	13.42	13.89	12.72	0.92	0.95	0.79
3 W. GRAY	703	504	259	19.73	31.56	14.55	2.08	2.83	1.59
5 KASHMERE	1,836	851	714	18.14	12.59	11.77	1.38	0.88	0.86
5 SOUTHMORE	2,572	1,275	977	25.48	19.13	18.08	2.14	1.42	1.27
6 JENSEN	1,599	1,064	873	19.19	18.57	12.44	1.31	1.30	0.97
6 TANGLEWOOD	894	418		17.22	11.77		1.29	0.81	
8 S.MAIN	2,998	1,489	783	27.81	26.16	22.79	2.10	1.94	1.39
9 N.MAIN	990	439	405	16.14	13.30	8.91	1.20	0.95	0.80
9 GULFTON	1,410	690		20.77	12.69		1.64	0.95	
10 WILLOWBEND	1,153	682	380	21.97	18.99	20.22	1.75	1.41	1.14
11 ALMEDA	1,649	975	440	31.01	21.68	16.35	1.98	1.36	0.95
11 NANCE	920	658	291	19.52	12.81	16.82	1.93	1.22	1.44
14 HIRAM CLARKE	2,396	1,511	1,063	23.12	26.17	19.16	1.83	1.80	1.50
15 FULTON	1,971	1,337	970	21.69	18.48	18.10	2.08	1.76	1.58
18 KIRBY	871	311		16.86	11.05		1.45	0.82	
20 CANAL	1,845	1,244	1,031	25.72	25.55	26.98	2.53	2.00	2.10
20 LONG POINT	2,335	1,439	1,224	25.01	22.11	22.42	1.53	1.19	1.23
24 NORTHLINE	1,935	1,366	1,050	23.41	19.94	19.64	2.33	1.92	1.68
25 RICHMOND	5,676	3,198	1,721	29.17	29.08	24.59	2.54	2.30	1.96
30 CLINTON	628	378	355	11.94	10.60	9.97	0.92	0.75	0.71
30 CULLEN	3,082	1,910	1,341	32.55	28.95	20.32	2.43	1.85	1.30
35 FAIRVIEW	461			11.54			1.07		
36 KEMPWOOD	1,655	667		22.77	17.69		1.65	1.25	
36 LAWNSDALE	1,573	842	624	20.41	22.95	14.52	1.55	1.47	1.07
40 PECORE	2,120	1,073	630	21.50	13.83	10.47	1.70	1.03	0.84
40 TELEPHONE	3,358	1,732	1,401	27.47	26.80	20.51	2.06	2.17	1.44
44 ACRES HOMES	3,351	2,125	1,490	25.89	24.85	20.55	1.59	1.34	1.06
48 NAVIGATION	741	384	239	14.53	11.85	7.92	1.11	0.95	0.61
48 W. DALLAS	696			13.18			1.15		



	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - RADIAL</b>									
50 HARRISBURG	3,995	2,425	1,640	27.11	24.86	30.00	2.30	1.74	2.07
50 HEIGHTS	2,809	1,551	977	19.72	24.21	17.87	1.54	1.69	1.20
52 HIRSCH	2,980	2,059	1,409	17.30	17.63	15.08	1.36	1.24	1.06
52 SCOTT	5,323	3,299	2,223	41.71	42.20	34.83	3.80	3.50	2.95
53 BRIAR FOREST	4,352	1,624	1,215	25.34	21.31	17.43	2.00	1.52	1.24
56 AIRLINE	5,325	4,096	3,775	32.25	33.27	32.05	2.28	2.28	2.22
60 HARDY	295			9.02			0.64		
60 SOUTH MacGREGOR	967	554	351	19.02	15.46	13.49	1.70	1.28	1.12
65 BISSONNET	6,719	3,594	2,547	35.14	29.45	25.81	2.97	2.23	1.84
66 YALE	1,799	1,439	887	16.22	14.05	15.10	1.36	1.15	1.14
68 BRAYS BAYOU	4,470	1,880	1,055	27.04	23.41	16.27	2.19	1.74	1.23
70 MEMORIAL	622			14.69			0.94		
77 LIBERTY	1,775	1,038	854	15.91	15.21	15.33	1.16	0.93	0.92
77 MLK	3,735	1,863	1,230	26.08	20.15	16.72	2.08	1.62	1.28
78 ALABAMA	768			26.06			2.86		
78 IRVINGTON	682	540	363	14.30	11.92	12.94	1.11	0.98	0.92
79 WEST LITTLE YORK	1,382	810		24.91	18.21		1.71	1.24	
80 DOWLING	797	446	337	19.40	12.53	11.77	1.91	1.13	1.12
80 LYONS	1,118	861	592	23.07	21.87	19.52	2.06	1.68	1.51
81 WESTHEIMER-SHARPSTOWN	5,160	3,318	2,071	29.52	28.87	23.70	2.98	2.76	1.92
82 WESTHEIMER-WEST OAKS	7,005	5,082	3,310	36.99	39.50	33.88	3.45	3.43	2.58
85 ANTOINE	4,487	2,481	1,746	25.80	26.35	20.79	1.75	1.74	1.39
<b>LOCAL - RADIAL</b>	<b>123,639</b>	<b>70,089</b>	<b>46,480</b>	<b>24.49</b>	<b>22.66</b>	<b>19.89</b>	<b>1.95</b>	<b>1.67</b>	<b>1.44</b>

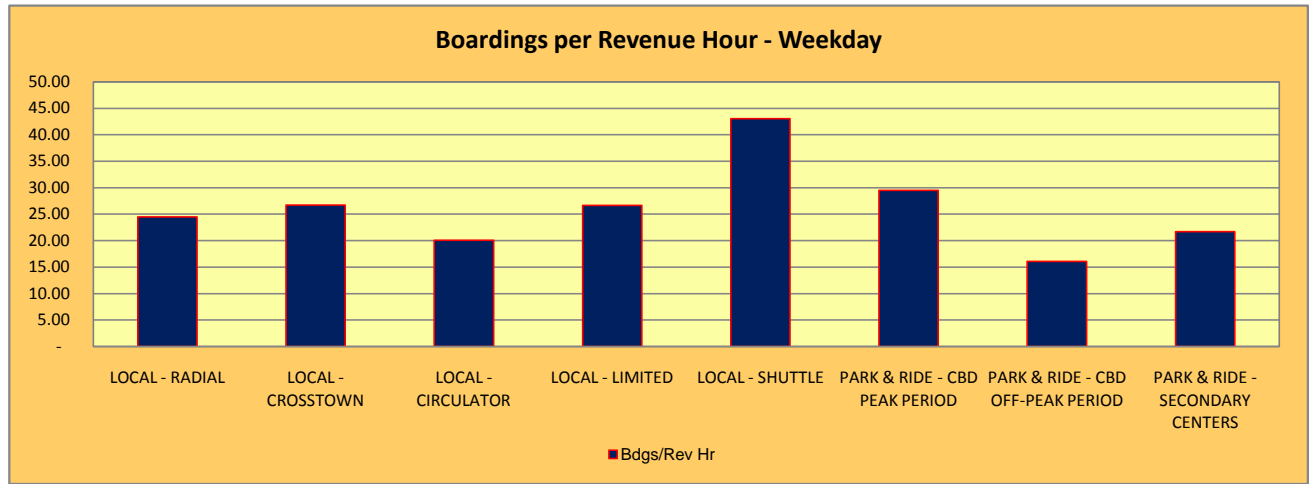
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - CROSSTOWN</b>									
2 BELLAIRE	7,874	5,184	3,150	34.65	30.03	29.71	3.12	2.51	2.24
4 BEECHNUT	4,726	2,794	1,964	30.81	30.73	25.50	2.25	1.95	1.55
19 WILCREST	1,307	508		24.91	17.50		1.86	1.11	
23 CROSTIMBERS	2,046	724	427	29.49	24.66	15.87	2.14	1.72	1.11
26 OUTER LOOP	2,091	948	526	21.76	22.77	16.07	1.88	1.64	1.15
27 INNER LOOP	2,292	1,015	589	23.37	23.12	16.74	2.01	1.69	1.22
29 TSU/UH HIRSCH	1,500	729		18.34	15.50		1.54	1.19	
32 RENWICK	996	635		20.51	12.95		1.66	1.00	
33 POST OAK	4,637	2,390	1,872	27.43	37.70	29.61	2.41	2.91	2.28
34 MONTROSE	619			16.23			1.31		
42 HOLMAN	1,913	696	272	22.75	13.05	13.94	2.71	1.29	1.51
45 TIDWELL	3,190	1,834	1,376	31.98	35.99	27.01	2.13	2.24	1.68
46 GESSNER	5,109	3,208	1,879	40.24	42.96	45.74	3.32	3.35	3.24
47 HILLCROFT	994	824	396	25.50	18.46	15.63	2.46	1.56	1.25
49 CHIMNEY ROCK	527	312		14.34	12.30		1.27	0.88	
58 HAMMERLY	794	471		19.34	15.88		1.41	1.19	
59 ALDINE MAIL	256			13.12			0.87		
67 DAIRY ASHFORD	837			19.51			1.42		
72 WESTVIEW	808	545	399	18.84	16.70	14.01	1.31	1.25	1.04
73 BELLFORT	5,134	2,794	1,430	28.02	27.31	31.10	2.24	2.04	2.12
75 ELDRIDGE CROSSTOWN	373			6.34			0.44		
86 FM1960	3,453	2,013	1,280	29.66	29.86	24.52	2.05	1.68	1.34
<b>LOCAL - CROSSTOWN</b>	<b>51,476</b>	<b>27,626</b>	<b>15,560</b>	<b>26.73</b>	<b>27.65</b>	<b>25.74</b>	<b>2.15</b>	<b>2.03</b>	<b>1.78</b>

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - CIRCULATOR</b>									
37 EL SOL	643	449	393	15.39	12.30	10.73	1.39	1.11	0.97
38 MANCHESTER DOCKS	58			4.98			0.41		
39 PARKER ROAD	18			3.94			0.33		
64 LINCOLN CITY	270			8.96			0.69		
83 LEE ROAD	1,057	653	426	25.39	21.18	14.99	1.47	1.17	0.82
87 SUNNYSIDE	2,810	1,218	678	30.56	22.00	15.81	2.25	1.51	1.12
97 SETTEGAST	288			18.38			0.95		
98 BRIARGATE	735	232		15.35	16.54		1.26	1.00	
352 SWINGLE SHUTTLE	172			10.51			0.71		
<b>LOCAL - CIRCULATOR</b>	<b>6,052</b>	<b>2,552</b>	<b>1,497</b>	<b>20.06</b>	<b>18.66</b>	<b>13.87</b>	<b>1.46</b>	<b>1.27</b>	<b>0.98</b>
<b>LOCAL - LIMITED</b>									
88 HOBBY AIRPORT	2,420	1,527		23.94	16.57		1.62	1.07	
102 BUSH I.A.H EXPRESS	2,901	2,120	1,731	26.73	28.84	23.62	1.36	1.26	1.03
108 VETERANS MEMORIAL EXPRESS	2,852			28.76			1.49		
131 MEMORIAL EXPRESS	1,741	682		18.91	15.70		1.00	0.74	
132 HARWIN EXPRESS	2,397	673		22.85	18.00		1.38	0.94	
137 NORTHSHORE EXPRESS	2,194	1,298	783	25.35	25.88	18.50	1.51	1.34	0.96
163 FONDREN EXPRESS	7,372	4,285	2,958	34.87	28.06	22.51	2.61	2.17	1.69
402 BELLAIRE QUICKLINE	733			20.63			1.56		
426 TMC SWIFTLINE	290			14.63			1.59		
<b>LOCAL - LIMITED</b>	<b>22,900</b>	<b>10,583</b>	<b>5,472</b>	<b>26.66</b>	<b>23.56</b>	<b>22.15</b>	<b>1.64</b>	<b>1.38</b>	<b>1.29</b>
<b>LOCAL - SHUTTLE</b>									
313 ALLEN PARKWAY	449			15.08			1.66		
320 TMC WHITE	3,641			65.46			9.01		
321 TMC BLUE	890			24.40			3.52		
322 TMC RED	1,064			57.37			8.72		
<b>LOCAL - SHUTTLE</b>	<b>6,045</b>			<b>43.04</b>			<b>5.76</b>		

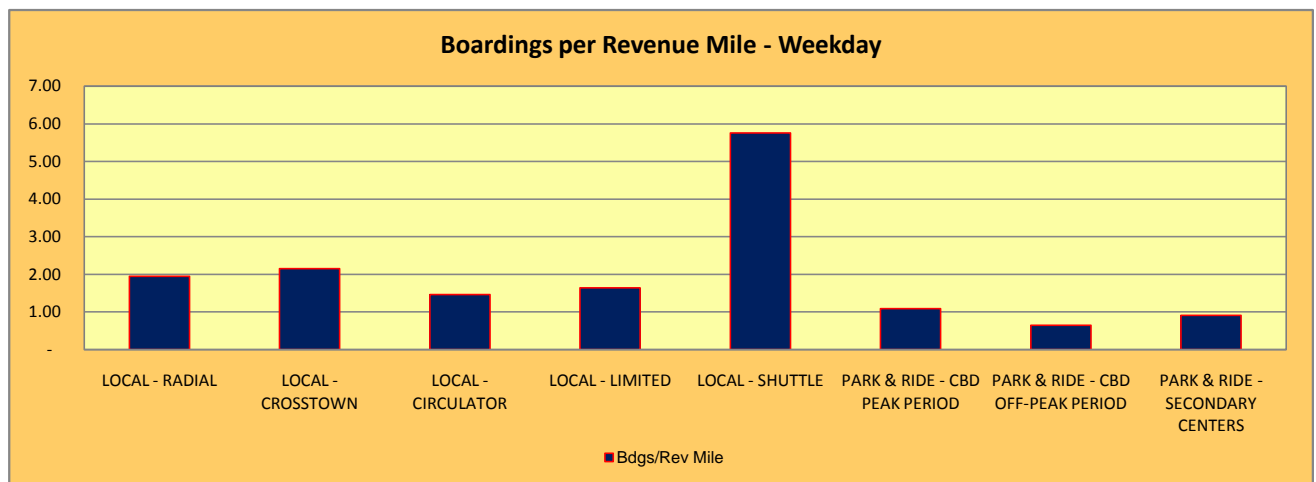
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>PARK &amp; RIDE - CBD PEAK PERIOD</b>									
202 KUYKENDAHL	2,087			33.11			1.27		
204 SPRING	1,412			33.45			1.13		
212 SETON LAKE	696			23.61			1.09		
214 NORTHWEST STATION	2,430			31.54			1.05		
216 W LITTLE YORK	689			21.73			0.85		
217 CYPRESS	1,393			31.38			0.97		
221 KINGSLAND	2,327			30.69			0.95		
222 GRAND PARKWAY	681			22.27			0.71		
228 ADDICKS	2,005			30.72			1.09		
236 MAXEY ROAD - BAYTOWN	665			27.15			1.09		
244 MONROE	556			22.49			1.11		
246 BAY AREA	1,881			32.14			1.23		
247 FUQUA	947			32.91			1.49		
255 KINGWOOD	986			22.44			0.73		
256 EASTEX	855			33.63			1.19		
257 TOWNSEN	1,004			36.34			1.28		
261 WEST LOOP	447			21.43			1.12		
262 WESTWOOD	728			22.38			0.92		
265 WEST BELLFORT	2,481			34.45			1.34		
274 WESTCHASE/GESSNER	466			18.30			0.99		
<b>PARK &amp; RIDE - CBD PEAK PERIOD</b>	<b>24,736</b>			<b>29.51</b>			<b>1.09</b>		
<b>PARK &amp; RIDE - CBD OFF-PEAK PERIOD</b>									
209 NORTH FWY	633			21.97			0.83		
219 NW FREEWAY	241			11.70			0.50		
229 KATY FREEWAY	466			17.69			0.73		
249 GULF FREEWAY	400			14.54			0.66		
259 EASTEX FREEWAY	274			12.93			0.44		
269 SOUTHWEST FREEWAY	17			9.13			0.49		
<b>PARK &amp; RIDE - CBD OFF-PEAK PERIOD</b>	<b>2,032</b>			<b>16.08</b>			<b>0.65</b>		
<b>PARK &amp; RIDE - SECONDARY CENTERS</b>									
170 MISSOURI CITY EXPRESS	708			21.68			0.82		
283 KUYKENDAHL/GREENWAY	360			17.37			0.70		
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	315			12.47			0.64		
292 W. BELL-WWOD/TMC	665			17.50			0.83		
297 S POINT-MONROE/TMC	1,043			30.34			1.16		
298 ADDICKS-NWTC/TMC	1,285			25.29			1.05		
<b>PARK &amp; RIDE - SECONDARY CENTERS</b>	<b>4,377</b>			<b>21.68</b>			<b>0.91</b>		

INDICATORS BY SERVICE TYPE - WEEKDAY

	Weekday Bdgs/Rev Hr
LOCAL - RADIAL	24.49
LOCAL - CROSSTOWN	26.73
LOCAL - CIRCULATOR	20.06
LOCAL - LIMITED	26.66
LOCAL - SHUTTLE	43.04
PARK & RIDE - CBD PEAK PERIOD	29.51
PARK & RIDE - CBD OFF-PEAK PERIOD	16.08
PARK & RIDE - SECONDARY CENTERS	21.68

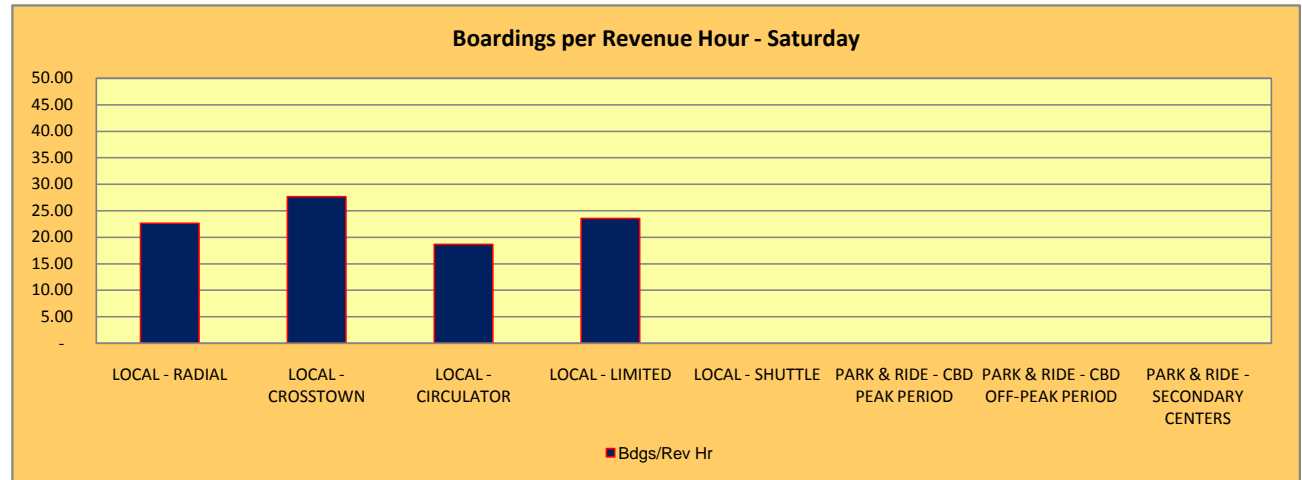


	Weekday Bdgs/Rev Mile
LOCAL - RADIAL	1.95
LOCAL - CROSSTOWN	2.15
LOCAL - CIRCULATOR	1.46
LOCAL - LIMITED	1.64
LOCAL - SHUTTLE	5.76
PARK & RIDE - CBD PEAK PERIOD	1.09
PARK & RIDE - CBD OFF-PEAK PERIOD	0.65
PARK & RIDE - SECONDARY CENTERS	0.91

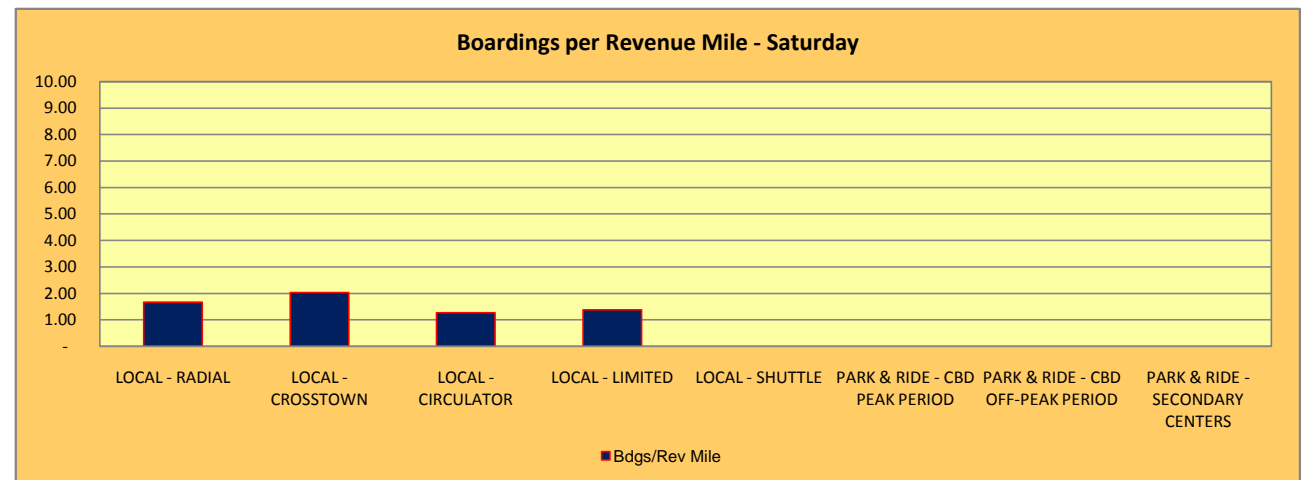


INDICATORS BY SERVICE TYPE - SATURDAY

	Saturday Bdgs/Rev Hr
LOCAL - RADIAL	22.66
LOCAL - CROSSTOWN	27.65
LOCAL - CIRCULATOR	18.66
LOCAL - LIMITED	23.56
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

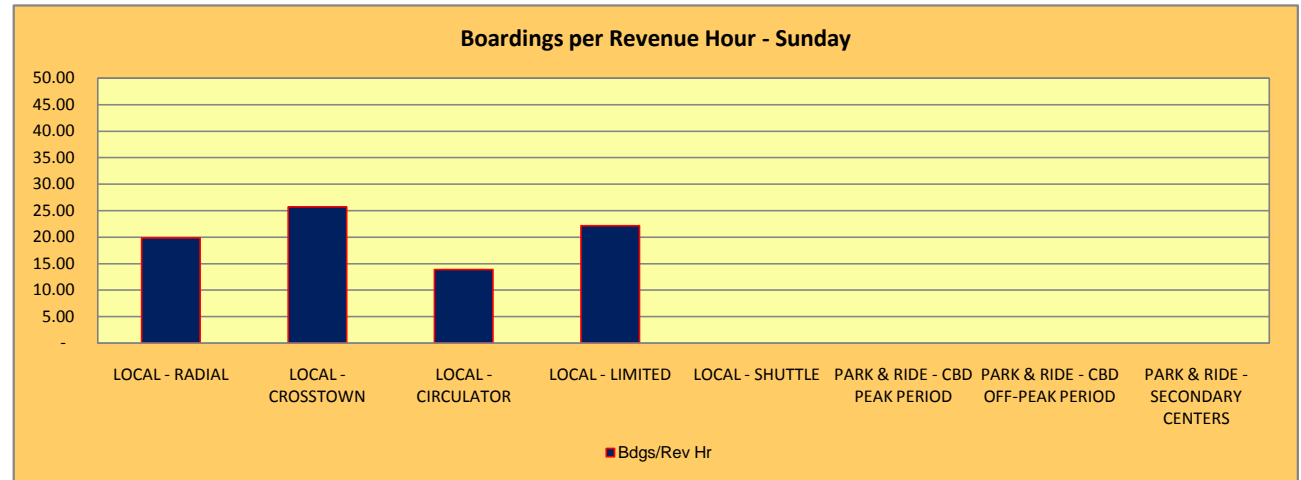


	Saturday Bdgs/Rev Mile
LOCAL - RADIAL	1.67
LOCAL - CROSSTOWN	2.03
LOCAL - CIRCULATOR	1.27
LOCAL - LIMITED	1.38
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

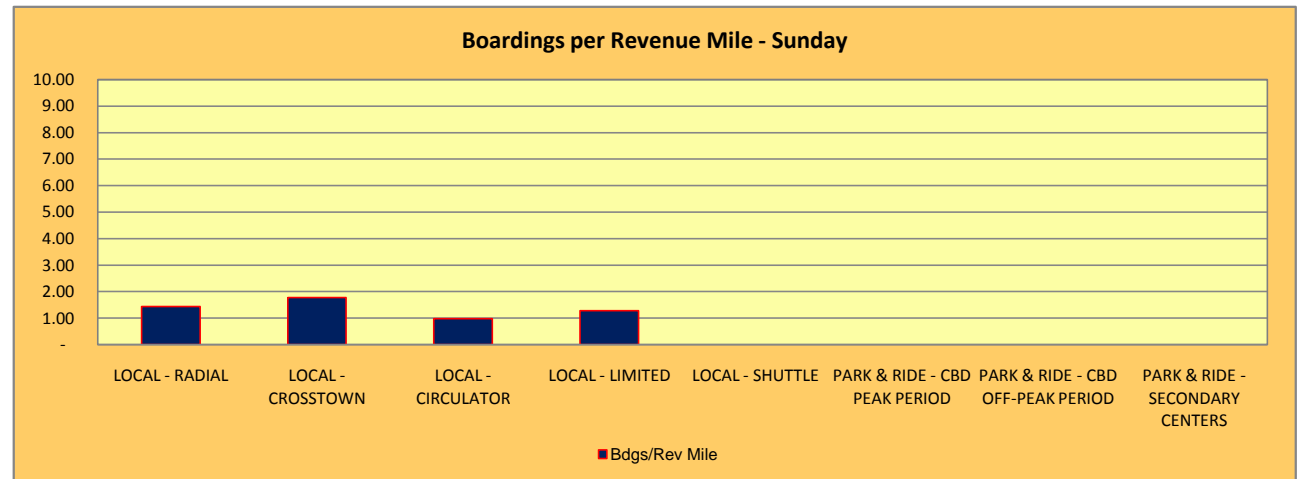


INDICATORS BY SERVICE TYPE - SUNDAY

	Sunday Bdgs/Rev Hr
LOCAL - RADIAL	19.89
LOCAL - CROSSTOWN	25.74
LOCAL - CIRCULATOR	13.87
LOCAL - LIMITED	22.15
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



	Sunday Bdgs/Rev Mile
LOCAL - RADIAL	1.44
LOCAL - CROSSTOWN	1.78
LOCAL - CIRCULATOR	0.98
LOCAL - LIMITED	1.29
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



**SEPTEMBER 2011 (FY2011)**  
**Core Routes - Explanation of Information**

**Introduction**

Prior to Hurricanes Rita (September 2005) and Ike (September 2008), METRO developed a list of priority routes to be returned to service first after the threat of damage had passed. The routes were chosen for their geographical coverage as well as for their ridership and / or service to one or more public hospitals.

The Core Routes are:

- 1 Hospital
- 2 Bellaire
- 8 South Main
- 20 Canal / 20 Long Point
- 25 Richmond
- 40 Pecore / 40 Telephone
- 50 Harrisburg / 50 Heights
- 52 Hirsch / 52 Scott
- 56 Airline
- 65 Bissonnet
- 77 Liberty / 77 MLK
- 81 Westheimer - Sharpstown
- 82 Westheimer - West Oaks
- 163 Fondren



## Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2011 October - September	FY2010 October - September	Change	% Change	September 2011 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
<b>WEEKDAY</b>										
1 HOSPITAL	WEEKDAY	4,334	4,320	14	0.3%	4,630	2,343.63	195.25	1.98	23.72
2 BELLAIRE	WEEKDAY	7,838	7,327	511	7.0%	7,874	2,523.91	227.25	3.12	34.65
8 S.MAIN	WEEKDAY	2,729	2,519	211	8.4%	2,998	1,430.31	107.80	2.10	27.81
20 CANAL	WEEKDAY	1,738	1,854	(116)	-6.3%	1,845	729.65	71.72	2.53	25.72
20 LONG POINT	WEEKDAY	2,200	2,055	144	7.0%	2,335	1,529.53	93.37	1.53	25.01
25 RICHMOND	WEEKDAY	5,435	5,344	91	1.7%	5,676	2,234.49	194.63	2.54	29.17
40 PECORE	WEEKDAY	1,990	1,946	44	2.3%	2,120	1,249.33	98.62	1.70	21.50
40 TELEPHONE	WEEKDAY	3,153	3,071	81	2.6%	3,358	1,626.38	122.27	2.06	27.47
50 HARRISBURG	WEEKDAY	3,666	3,671	(4)	-0.1%	3,995	1,738.78	147.37	2.30	27.11
50 HEIGHTS	WEEKDAY	2,578	2,576	3	0.1%	2,809	1,820.80	142.48	1.54	19.72
52 HIRSCH	WEEKDAY	2,851	2,813	38	1.4%	2,980	2,188.50	172.25	1.36	17.30
52 SCOTT	WEEKDAY	5,092	5,591	(499)	-8.9%	5,323	1,399.03	127.60	3.80	41.71
56 AIRLINE	WEEKDAY	5,005	4,545	460	10.1%	5,325	2,338.41	165.10	2.28	32.25
65 BISSONNET	WEEKDAY	6,153	6,522	(369)	-5.7%	6,719	2,262.29	191.20	2.97	35.14
77 LIBERTY	WEEKDAY	1,635	1,566	69	4.4%	1,775	1,531.40	111.58	1.16	15.91
77 MLK	WEEKDAY	3,441	3,551	(110)	-3.1%	3,735	1,792.45	143.24	2.08	26.08
81 WESTHEIMER-SHARPSTOWN	WEEKDAY	4,956	5,392	(436)	-8.1%	5,160	1,733.55	174.80	2.98	29.52
82 WESTHEIMER-WEST OAKS	WEEKDAY	6,547	5,701	846	14.8%	7,005	2,028.54	189.38	3.45	36.99
163 FONDREN EXPRESS	WEEKDAY	6,690	6,730	(40)	-0.6%	7,372	2,827.03	211.43	2.61	34.87
<b>Subtotals - Core - WEEKDAY</b>		<b>78,032</b>	<b>77,096</b>	<b>936</b>	<b>1.2%</b>	<b>83,036</b>	<b>35,328.01</b>	<b>2,887.34</b>	<b>2.35</b>	<b>28.76</b>
<b>Totals - All Local Routes - WEEKDAY</b>		<b>196,419</b>	<b>196,603</b>	<b>(184)</b>	<b>-0.1%</b>	<b>210,883</b>	<b>104,782.46</b>	<b>8,083.48</b>	<b>2.01</b>	<b>26.09</b>

## Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2011 October - September	FY2010 October - September	Change	% Change	September 2011 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
<b>SATURDAY</b>										
1 HOSPITAL	SATURDAY	1,843	1,622	221	13.6%	2,018	1,234.76	88.20	1.63	22.88
2 BELLAIRE	SATURDAY	5,225	5,010	215	4.3%	5,184	2,063.72	172.63	2.51	30.03
8 S.MAIN	SATURDAY	1,403	1,326	77	5.8%	1,489	765.57	56.92	1.94	26.16
20 CANAL	SATURDAY	1,170	1,182	(12)	-1.0%	1,244	622.09	48.68	2.00	25.55
20 LONG POINT	SATURDAY	1,354	1,399	(46)	-3.3%	1,439	1,205.80	65.09	1.19	22.11
25 RICHMOND	SATURDAY	2,959	2,955	4	0.1%	3,198	1,387.70	109.95	2.30	29.08
40 PECORE	SATURDAY	1,064	967	97	10.0%	1,073	1,044.10	77.60	1.03	13.83
40 TELEPHONE	SATURDAY	1,718	1,720	(2)	-0.1%	1,732	798.71	64.62	2.17	26.80
50 HARRISBURG	SATURDAY	2,389	2,219	170	7.6%	2,425	1,390.78	97.57	1.74	24.86
50 HEIGHTS	SATURDAY	1,528	1,495	34	2.2%	1,551	919.26	64.07	1.69	24.21
52 HIRSCH	SATURDAY	1,984	1,972	12	0.6%	2,059	1,655.82	116.83	1.24	17.63
52 SCOTT	SATURDAY	3,178	3,005	173	5.8%	3,299	941.68	78.17	3.50	42.20
56 AIRLINE	SATURDAY	3,910	3,754	155	4.1%	4,096	1,798.40	123.12	2.28	33.27
65 BISSONNET	SATURDAY	3,488	3,567	(79)	-2.2%	3,594	1,609.04	122.05	2.23	29.45
77 LIBERTY	SATURDAY	1,004	983	22	2.2%	1,038	1,115.15	68.28	0.93	15.21
77 MLK	SATURDAY	1,802	2,016	(214)	-10.6%	1,863	1,148.93	92.43	1.62	20.15
81 WESTHEIMER-SHARPSTOWN	SATURDAY	3,173	3,303	(130)	-3.9%	3,318	1,200.38	114.90	2.76	28.87
82 WESTHEIMER-WEST OAKS	SATURDAY	4,894	4,507	387	8.6%	5,082	1,480.82	128.68	3.43	39.50
163 FONDREN EXPRESS	SATURDAY	4,124	4,180	(56)	-1.3%	4,285	1,971.93	152.72	2.17	28.06
<b>Subtotals - Core - SATURDAY</b>		<b>48,209</b>	<b>47,184</b>	<b>1,025</b>	<b>2.2%</b>	<b>49,987</b>	<b>24,354.64</b>	<b>1,842.51</b>	<b>2.05</b>	<b>27.13</b>
<b>Totals - All Local Routes - SATURDAY</b>		<b>106,180</b>	<b>102,391</b>	<b>3,790</b>	<b>3.7%</b>	<b>111,203</b>	<b>65,809.99</b>	<b>4,727.68</b>	<b>1.69</b>	<b>23.52</b>

## Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2011 October - September	FY2010 October - September	Change	% Change	September 2011 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
<b>SUNDAY</b>										
1 HOSPITAL	SUNDAY	1,192	1,089	102	9.4%	1,220	886.07	69.73	1.38	17.49
2 BELLAIRE	SUNDAY	3,297	3,195	103	3.2%	3,150	1,405.80	106.03	2.24	29.71
8 S.MAIN	SUNDAY	759	718	41	5.7%	783	564.11	34.38	1.39	22.79
20 CANAL	SUNDAY	991	900	91	10.1%	1,031	491.55	38.23	2.10	26.98
20 LONG POINT	SUNDAY	1,177	1,107	70	6.3%	1,224	996.51	54.60	1.23	22.42
25 RICHMOND	SUNDAY	1,697	1,775	(78)	-4.4%	1,721	878.02	69.98	1.96	24.59
40 PECORE	SUNDAY	636	723	(87)	-12.1%	630	746.65	60.22	0.84	10.47
40 TELEPHONE	SUNDAY	1,413	1,311	101	7.7%	1,401	972.10	68.32	1.44	20.51
50 HARRISBURG	SUNDAY	1,634	1,540	93	6.1%	1,640	793.42	54.65	2.07	30.00
50 HEIGHTS	SUNDAY	973	892	82	9.2%	977	816.15	54.68	1.20	17.87
52 HIRSCH	SUNDAY	1,327	1,393	(66)	-4.7%	1,409	1,325.25	93.42	1.06	15.08
52 SCOTT	SUNDAY	2,095	2,084	10	0.5%	2,223	754.70	63.82	2.95	34.83
56 AIRLINE	SUNDAY	3,589	3,385	204	6.0%	3,775	1,698.12	117.78	2.22	32.05
65 BISSONNET	SUNDAY	2,325	2,319	6	0.2%	2,547	1,380.57	98.68	1.84	25.81
77 LIBERTY	SUNDAY	781	906	(124)	-13.7%	854	925.63	55.70	0.92	15.33
77 MLK	SUNDAY	1,125	1,001	125	12.4%	1,230	960.16	73.57	1.28	16.72
81 WESTHEIMER-SHARPSTOWN	SUNDAY	2,145	2,282	(137)	-6.0%	2,071	1,076.27	87.40	1.92	23.70
82 WESTHEIMER-WEST OAKS	SUNDAY	3,293	3,167	125	4.0%	3,310	1,283.23	97.70	2.58	33.88
163 FONDREN EXPRESS	SUNDAY	2,897	3,058	(161)	-5.3%	2,958	1,749.30	131.42	1.69	22.51
<b>Subtotals - Core - SUNDAY</b>		<b>33,346</b>	<b>32,847</b>	<b>499</b>	<b>1.5%</b>	<b>34,155</b>	<b>19,703.61</b>	<b>1,430.31</b>	<b>1.73</b>	<b>23.88</b>
<b>Totals - All Local Routes - SUNDAY</b>		<b>66,583</b>	<b>65,093</b>	<b>1,491</b>	<b>2.3%</b>	<b>69,229</b>	<b>46,875.49</b>	<b>3,296.45</b>	<b>1.48</b>	<b>21.00</b>

# Annual Fixed-Route Ridership

FIXED-ROUTE RIDERSHIP													
CURRENT YEAR	October 2010	November 2010	December 2010	January 2011	February 2011	March 2011	April 2011	May 2011	June 2011	July 2011	August 2011	September 2011	ANNUAL FY2010
<b>Fixed Route Bus Services</b>													
Local	5,231,261	4,749,866	4,665,634	4,690,853	4,341,157	5,150,995	5,040,718	5,025,311	4,863,103	4,629,339	5,241,874	5,206,986	58,837,094
Park & Ride	628,040	580,172	503,345	586,376	562,210	704,785	641,192	646,317	665,032	584,997	682,681	653,249	7,438,395
<b>Total Fixed Route Bus Services</b>	<b>5,859,300</b>	<b>5,330,038</b>	<b>5,168,978</b>	<b>5,277,229</b>	<b>4,903,366</b>	<b>5,855,780</b>	<b>5,681,909</b>	<b>5,671,628</b>	<b>5,528,134</b>	<b>5,214,336</b>	<b>5,924,555</b>	<b>5,860,235</b>	<b>66,275,490</b>
METRORail	918,523	831,851	734,413	766,051	808,653	1,252,118	943,628	859,605	876,262	833,591	932,895	919,203	10,676,793
<b>Total Fixed Route Services</b>	<b>6,777,823</b>	<b>6,161,889</b>	<b>5,903,391</b>	<b>6,043,280</b>	<b>5,712,019</b>	<b>7,107,898</b>	<b>6,625,537</b>	<b>6,531,233</b>	<b>6,404,396</b>	<b>6,047,927</b>	<b>6,857,450</b>	<b>6,779,438</b>	<b>76,952,283</b>
PREVIOUS YEAR	October 2009	November 2009	December 2009	January 2010	February 2010	March 2010	April 2010	May 2010	June 2010	July 2010	August 2010	September 2010	Year-To-Date
<b>Fixed Route Bus Services</b>													
Local	5,320,881	4,794,586	4,517,183	4,596,018	4,508,529	5,144,830	5,029,760	4,913,072	4,842,623	4,650,958	5,077,572	5,157,027	58,553,039
Park & Ride	751,745	613,369	534,282	626,300	633,715	743,819	705,200	644,340	707,033	641,652	694,855	689,539	7,985,850
<b>Total Fixed Route Bus Services</b>	<b>6,072,626</b>	<b>5,407,955</b>	<b>5,051,465</b>	<b>5,222,318</b>	<b>5,142,244</b>	<b>5,888,649</b>	<b>5,734,960</b>	<b>5,557,412</b>	<b>5,549,656</b>	<b>5,292,610</b>	<b>5,772,427</b>	<b>5,846,567</b>	<b>66,538,889</b>
METRORail	963,731	869,647	772,376	802,453	835,707	1,222,208	863,428	829,030	838,249	839,893	858,144	932,465	10,627,331
<b>Total Fixed Route Services</b>	<b>7,036,357</b>	<b>6,277,602</b>	<b>5,823,841</b>	<b>6,024,771</b>	<b>5,977,951</b>	<b>7,110,857</b>	<b>6,598,388</b>	<b>6,386,442</b>	<b>6,387,905</b>	<b>6,132,503</b>	<b>6,630,571</b>	<b>6,779,032</b>	<b>77,166,220</b>
VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	Year-To-Date
<b>Fixed Route Bus Services</b>													
Local	(89,620)	(44,720)	148,451	94,835	(167,372)	6,165	10,958	112,239	20,480	(21,619)	164,302	49,958	284,055
Park & Ride	(123,705)	(33,196)	(30,937)	(39,924)	(71,505)	(39,034)	(64,008)	1,976	(42,001)	(56,655)	(12,174)	(36,290)	(547,455)
<b>Total Fixed Route Bus Services</b>	<b>(213,325)</b>	<b>(77,916)</b>	<b>117,514</b>	<b>54,911</b>	<b>(238,878)</b>	<b>(32,869)</b>	<b>(53,051)</b>	<b>114,215</b>	<b>(21,522)</b>	<b>(78,274)</b>	<b>152,128</b>	<b>13,668</b>	<b>(263,399)</b>
METRORail	(45,208)	(37,796)	(37,963)	(36,402)	(27,054)	29,910	80,200	30,664	38,011	(6,302)	74,751	(13,262)	49,549
<b>Total Fixed Route Services</b>	<b>(258,533)</b>	<b>(115,712)</b>	<b>79,551</b>	<b>18,509</b>	<b>(265,932)</b>	<b>(2,959)</b>	<b>27,149</b>	<b>144,879</b>	<b>16,489</b>	<b>(84,576)</b>	<b>226,879</b>	<b>406</b>	<b>(213,850)</b>
% VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	Year-To-Date
<b>Fixed Route Bus Services</b>													
Local	-1.7%	-0.9%	3.3%	2.1%	-3.7%	0.1%	0.2%	2.3%	0.4%	-0.5%	3.2%	1.0%	0.5%
Park & Ride	-16.5%	-5.4%	-5.8%	-6.4%	-11.3%	-5.2%	-9.1%	0.3%	-5.9%	-8.8%	-1.8%	-5.3%	-6.9%
<b>Total Fixed Route Bus Services</b>	<b>-3.5%</b>	<b>-1.4%</b>	<b>2.3%</b>	<b>1.1%</b>	<b>-4.6%</b>	<b>-0.6%</b>	<b>-0.9%</b>	<b>2.1%</b>	<b>-0.4%</b>	<b>-1.5%</b>	<b>2.6%</b>	<b>0.2%</b>	<b>-0.4%</b>
METRORail	-4.7%	-4.3%	-4.9%	-4.5%	-3.2%	2.4%	9.3%	3.7%	4.5%	-0.8%	8.7%	-1.4%	0.5%
<b>Total Fixed Route Services</b>	<b>-3.7%</b>	<b>-1.8%</b>	<b>1.4%</b>	<b>0.3%</b>	<b>-4.4%</b>	<b>0.0%</b>	<b>0.4%</b>	<b>2.3%</b>	<b>0.3%</b>	<b>-1.4%</b>	<b>3.4%</b>	<b>0.0%</b>	<b>-0.3%</b>

SOURCE: RASE

## NOTES:

- 1) Calendar Mix. There were changes in the calendar mix for every month, October 2010 - January 2011; April 2011 - May 2011; July - August 2011. Monthly data are not adjusted for changes in calendar mix.
- 2) Fare Increase. There was no change in METRO's base fare between FY2010 and FY2011. No ridership change would have been expected due to fares.
- 3) Gasoline Prices. Although gasoline prices increased during FY2011 relative to FY2010, there is no statistical correlation between changes in gasoline prices and local bus ridership and the only statistical correlation between gasoline prices and Park & Ride ridership occurred in FY2008 during the time period when the average price of a gallon of gasoline exceeded the maximum base fare for a Park & Ride (then \$3.50). No ridership change would have been expected due to the change in gasoline prices.
- 4) Special Events - METRORail. There were 2 special events in September 2011 (1 Houston Texans' home game, Museum Day); 6 special events in September 2010 (3 Houston Texans' home games; 2 college football games; Museum Day). A ridership decrease would be expected with the loss of special events in September 2011.
- 5) Service Interruptions - METRORail. There were two service interruptions in September 2011 and 1 service interruption in September 2010. A ridership decrease would be expected as a result of the additional service interruption.
- 6) Unemployment. The unemployment rate was 8.6% in August 2011 compared to 8.3% in September 2010.
- 7) Weather. Average temperature of 83° and 1.28 inches of rainfall in September 2011 as compared to average temperature of 82° and 4.81 inches in September 2010; 5 days >= 100° (September 2011). The impact to ridership associated with hot weather was offset by fewer inches of rain.
- 8) Adjustments. Final year-end adjustments have been made to the report.