



APRIL 2012 (Fiscal Year 2012)

Monthly Ridership Report

METROBus and METRORail

Fixed Route System Ridership Overview

Explanation of information	Page	4
Average Daily Ridership - FY2012 and FY2011 - Year-To-Date	Page	5
Top Ten Bus Routes - FY2012 - Data	Page	6
Top Ten Bus Routes - FY2012 - Charts	Page	7

METROBus Ridership Overview

Weekday - By Bus Route - Data	Pages	8 - 10
Saturday - By Bus Route - Data	Pages	11 - 12
Sunday - By Bus Route - Data	Page	13
METROBus Charts - Weekday	Page	14
METROBus Charts - Saturday	Page	15
METROBus Charts - Sunday	Page	16

METRORail Ridership Overview

Weekday - By Rail Station - Data	Page	17
Saturday - By Rail Station - Data	Page	18
Sunday - By Rail Station - Data	Page	19
METRORail Charts - Weekday	Page	20
METRORail Charts - Saturday	Page	21
METRORail Charts - Sunday	Page	22

METROBus Indicators

Explanation of information	Page	23
Weekday - Boardings By Revenue Hour - Data	Page	24
Weekday - Boardings By Revenue Hour - Chart	Page	25
Weekday - Boardings By Revenue Mile - Data	Page	26
Weekday - Boardings By Revenue Mile - Chart	Page	27
Saturday - Boardings By Revenue Hour - Data	Page	28
Saturday - Boardings By Revenue Hour - Chart	Page	29
Saturday - Boardings By Revenue Mile - Data	Page	30
Saturday - Boardings By Revenue Mile - Chart	Page	31
Sunday - Boardings By Revenue Hour - Data	Page	32
Sunday - Boardings By Revenue Hour - Chart	Page	33
Sunday - Boardings By Revenue Mile - Data	Page	34
Sunday - Boardings By Revenue Mile - Chart	Page	35

Composite of Boardings and Indicators by Route

Explanation of information	Page	36
All Fixed-Route Bus Routes	Pages	37 - 39
Local - Radial	Pages	40 - 41
Local - Crosstown	Page	42
Local - Circulator	Page	43
Local - Limited	Page	43
Local - Shuttle	Page	43
Park & Ride - CBD Peak Period	Page	44
Park & Ride - CBD Off-Peak Period	Page	44
Park & Ride - Secondary Activity Centers	Page	44
Indicators by Service Category - Weekday	Page	45
Indicators by Service Category - Saturday	Page	46
Indicators by Service Category - Sunday	Page	47

Core Routes

Explanation of information	Page	48
Core Routes - Weekday	Page	49
Core Routes - Saturday	Page	50
Core Routes - Sunday	Page	51

Service Adjustments

Summary of February 2012 Service Adjustments	Page	52
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Annual Fixed-Route Ridership Comparison

Annual Fixed-Route Ridership Comparison by Month and by Year	Page	53
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APRIL 2012 (FY2012)
FIXED-ROUTE SYSTEM RIDERSHIP OVERVIEW - Explanation of Information

How to read this report

Introduction

This report shows how many customers used the combined METRO bus and rail systems in a given month and year-to-date. Ridership statistics are given on a system-wide and route/station level basis as well as by weekday, Saturday, and Sunday.

Ridership is counted as *boardings*, or *unlinked passenger trips* (National Transit Database (NTD)).

How are customers counted?

Bus

Boardings are recorded by automatic passenger counters (APCs) and passenger count cards. METRO has equipped 100% of its fixed-route bus fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting as approved in METRO's NTD alternative sampling methodology. Additionally, there are certain routes for which passenger count cards are used due multiple fares on the same route (Route 236 San Jacinto / Baytown).

Rail

Boardings are recorded by automatic passenger counters (APCs). METRO has equipped 100% of its fixed-route rail fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting for Special Events as approved in METRO's NTD methodology.

How do I read the overview?

The next 3 pages provide an overview of the average daily boardings on local and Park & Ride bus and METRORail for weekday, Saturday, and Sunday for both the current month as compared to the same month last year and for the current fiscal year-to-date as compared to the previous fiscal year-to-date. Information is also presented for the 10 bus routes with the highest average daily ridership, the highest growth between FY2011 and FY2012, and the highest loss between FY2011 and FY2012 for weekday, Saturday, and Sunday. The 10 bus routes with the highest average daily ridership are also presented in graphical form compared to the average ridership for a weekday, Saturday, or Sunday route.

How do I compare this year to last year?

Boardings data are presented on an average daily basis for ease of comparison. For example, Route 1 Hospital - weekday had 4,375 average daily boardings during FY2012 (October 2011 - April 2012) as compared to 4,278 average daily boardings during FY2011 (October 2010 - April 2011). The change in ridership between FY2011 and FY2012 was + 97 boardings or 2.3%. This percentage increase was higher for Route 1 Hospital than for the average of all weekday routes (+1.6%). A similar presentation is done for each METRORail station.

Are all days included in average daily boardings?

The average daily data cover the service operated on typical days in accordance with the normal schedule (for fixed schedule service). A typical day is a day on which normal, regular service is operated. The average daily data does not include days when 1) extra service is provided to meet demands for special events (e.g., the Houston Livestock Show and Rodeo), or 2) service consumed (or ridership) is reduced due to unusually bad weather (e.g., temperatures at or in excess of 100° or days with significant amounts of rainfall), or 3) holidays (e.g., Christmas). (*From the NTD 2011 Annual Reporting Manual, Service form (S-10), p. 190*)

Why do some route numbers have two different names?

One means of improving operational efficiency is the use of a single bus on multiple bus routes that each serve downtown. Bus routes that are combined in this manner are through-routed or "hooked." For example, Route 3 Langley and Route 3 West Gray are "hooked" and share the same bus equipment. Currently, METRO operates 14 weekday through-routed / "hooked" route combinations.

Fixed Route System Ridership Overview
APRIL 2012 (FY2012)

AVERAGE DAILY RIDERSHIP - BY SERVICE CATEGORY						
	WEEKDAY - AVERAGE		SATURDAY - AVERAGE		SUNDAY - AVERAGE	
	Year-To Date	Current Month	Year-To Date	Current Month	Year-To Date	Current Month
METROBus and METRORail						
FY2012	263,609	265,059	118,475	120,555	75,436	77,999
FY2011	259,846	272,024	118,437	124,303	74,505	81,041
Change	3,763	(6,965)	38	(3,748)	932	(3,042)
% Change	1.4%	-2.6%	0.0%	-3.0%	1.3%	-3.8%
METROBus						
FY2012	226,615	226,403	103,851	104,970	65,148	66,001
FY2011	224,780	234,623	105,519	109,902	65,581	70,278
Change	1,835	(8,220)	(1,668)	(4,932)	(433)	(4,278)
% Change	0.8%	-3.5%	-1.6%	-4.5%	-0.7%	-6.1%
METROBus - Local						
FY2012	197,620	195,911				
FY2011	195,784	203,420				
Change	1,836	(7,509)				
% Change	0.9%	-3.7%				
METROBus - Park & Ride						
FY2012	28,995	30,492				
FY2011	28,996	31,203				
Change	(1)	(711)				
% Change	0.0%	-2.3%				
METRORail						
FY2012	36,994	38,656	14,624	15,586	10,288	11,999
FY2011	35,067	37,401	12,917	14,402	8,924	10,763
Change	1,928	1,256	1,707	1,184	1,364	1,236
% Change	5.5%	3.4%	13.2%	8.2%	15.3%	11.5%

NOTE: Current month reflects average daily ridership prior to route discontinuations

APRIL 2012 (FY2012)

TOP TEN BUS ROUTES - FY2012

WEEKDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings		
Route		Boardings
1	2 BELLAIRE	7,430
2	163 FONDREN EXPRESS	7,423
3	82 WESTHEIMER-WEST OAKS	6,540
4	65 BISSONNET	6,033
5	25 RICHMOND	5,432
6	52 SCOTT	5,151
7	46 GESSNER	4,978
8	73 BELLFORT	4,959
9	81 WESTHEIMER-SHARPSTOWN	4,908
10	56 AIRLINE	4,773
Subtotal		57,626
% of Total Boardings		25%

Highest Growth		
Route		Boardings
	163 FONDREN EXPRESS	686
	73 BELLFORT	458
	4 BEECHNUT	431
	86 FM1960	357
	170 MISSOURI CITY / TMC	345
	102 BUSH I.A.H EXPRESS	322
	46 GESSNER	271
	217 CYPRESS	266
	45 TIDWELL	262
	68 BRAYS BAYOU	228

Highest Loss		
Route		Boardings
320	TMC WHITE	(437)
	2 BELLAIRE	(402)
265	WEST BELLFORT	(286)
53	BRIAR FOREST	(208)
321	TMC BLUE	(203)
29	TSU/UH HIRSCH	(195)
292	WEST BELLFORT-WESTWOOD/TMC	(152)
5	SOUTHMORE	(149)
	65 BISSONNET	(138)
	56 AIRLINE	(134)

SATURDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings		
Route		Boardings
1	82 WESTHEIMER-WEST OAKS	4,774
2	2 BELLAIRE	4,774
3	56 AIRLINE	4,012
4	163 FONDREN EXPRESS	3,970
5	65 BISSONNET	3,225
6	46 GESSNER	3,112
7	81 WESTHEIMER-SHARPSTOWN	3,032
8	52 SCOTT	2,927
9	25 RICHMOND	2,895
10	73 BELLFORT	2,716
Subtotal		35,436
% of Total Boardings		34%

Highest Growth		
Route		Boardings
	4 BEECHNUT	320
	86 FM1960	230
	56 AIRLINE	170
	102 BUSH I.A.H EXPRESS	170
	88 HOBBY AIRPORT	79
	20 LONG POINT	74
	87 SUNNYSIDE	65
	3 LANGLEY	60
	137 NORTHSHORE EXPRESS	54
	23 CROSSTIMBERS	53

Highest Loss		
Route		Boardings
	2 BELLAIRE	(537)
	52 SCOTT	(298)
	65 BISSONNET	(277)
	163 FONDREN EXPRESS	(257)
	53 BRIAR FOREST	(252)
	81 WESTHEIMER-SHARPSTOWN	(139)
	52 HIRSCH	(136)
	19 WILCREST	(126)
	36 LAWNSDALE	(118)
	29 TSU/UH HIRSCH	(98)

SUNDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings		
Route		Boardings
1	56 AIRLINE	3,527
2	82 WESTHEIMER-WEST OAKS	3,253
3	2 BELLAIRE	3,073
4	163 FONDREN EXPRESS	2,835
5	65 BISSONNET	2,135
6	81 WESTHEIMER-SHARPSTOWN	2,043
7	52 SCOTT	2,012
8	4 BEECHNUT	1,827
9	46 GESSNER	1,823
10	33 POST OAK	1,707
Subtotal		24,234
% of Total Boardings		37%

Highest Growth		
Route		Boardings
	102 BUSH I.A.H EXPRESS	186
	86 FM1960	165
	73 BELLFORT	134
	44 ACRES HOMES	107
	46 GESSNER	98
	4 BEECHNUT	83
	45 TIDWELL	81
	137 NORTHSHORE EXPRESS	71
	50 HARRISBURG	70
	77 MLK	46

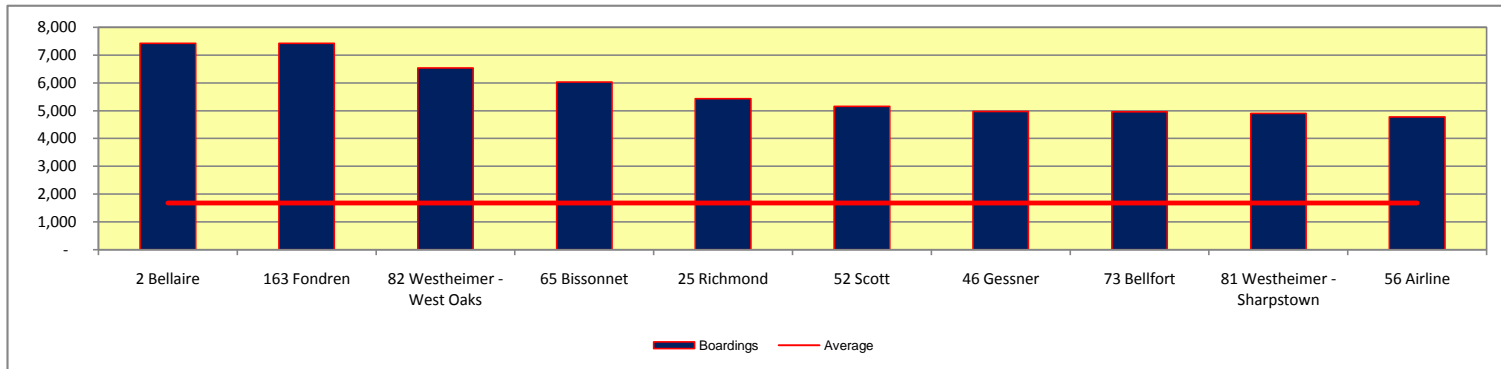
Highest Loss		
Route		Boardings
	65 BISSONNET	(222)
	2 BELLAIRE	(196)
	81 WESTHEIMER-SHARPSTOWN	(159)
	53 BRIAR FOREST	(120)
	6 JENSEN	(110)
	9 NORTH MAIN	(103)
	82 WESTHEIMER-WEST OAKS	(94)
	25 RICHMOND	(93)
	37 EL SOL	(70)
	40 TELEPHONE	(68)

NOTES: 1. **BOLD** designates a Core Route.

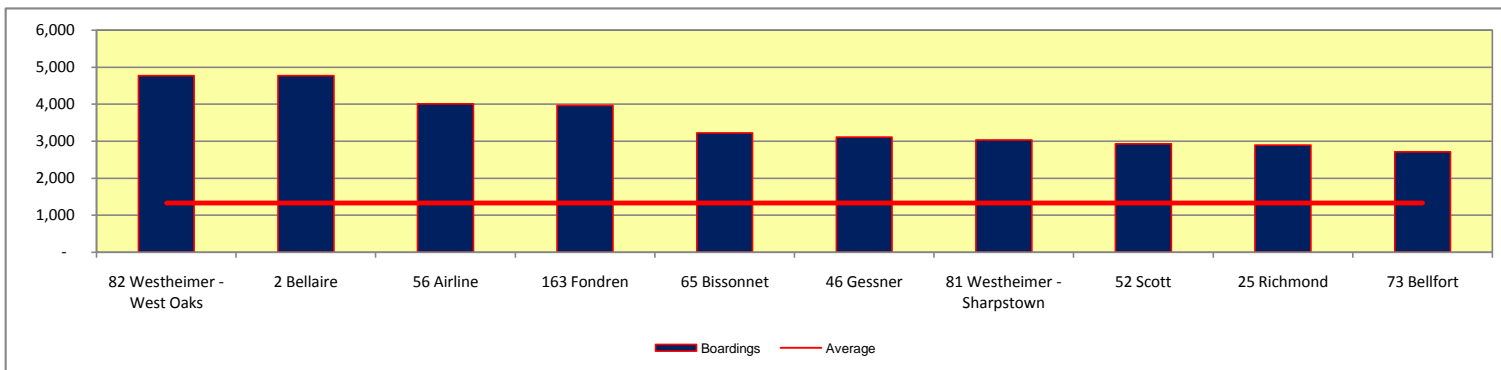
Fixed Route System Ridership Overview
APRIL 2012 (FY2012)

TOP TEN BUS ROUTES - FY2012

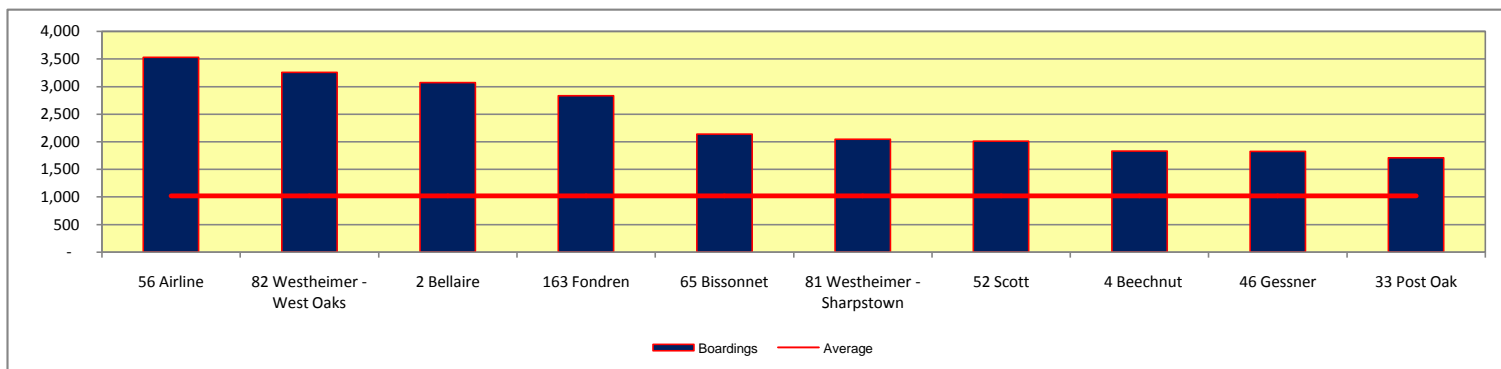
WEEKDAY RIDERSHIP (Year-To-Date)



SATURDAY RIDERSHIP (Year-To-Date)



SUNDAY RIDERSHIP (Year-To-Date)



APRIL 2012 (FY2012) - Average Weekday - By Bus Route

	FY2012 October - April	FY2011 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	4,375	4,278	97	2.3%	4,520	4,557	4,110	4,294	4,230	4,352	4,561					
2 BELLAIRE	7,430	7,832	(402)	-5.1%	7,751	7,787	6,998	7,349	7,415	7,274	7,434					
3 LANGLEY	919	984	(65)	-6.6%	944	933	875	902	896	925	958					
3 WEST GRAY	712	674	38	5.7%	732	723	678	699	694	717	743					
4 BEECHNUT	4,503	4,073	431	10.6%	4,547	4,669	4,378	4,508	4,485	4,387	4,552					
5 KASHMERE	1,671	1,769	(97)	-5.5%	1,807	1,783	1,541	1,633	1,634	1,602	1,700					
5 SOUTHMORE	2,329	2,478	(149)	-6.0%	2,518	2,484	2,147	2,276	2,276	2,232	2,368					
6 JENSEN	1,579	1,588	(9)	-0.6%	1,576	1,653	1,489	1,570	1,562	1,599	1,604					
6 TANGLEWOOD	790	887	(98)	-11.0%	788	827	745	785	781	799	802					
8 SOUTH MAIN	2,903	2,686	218	8.1%	2,894	3,046	2,721	2,873	2,941	2,880	2,969					
9 NORTH MAIN	877	928	(51)	-5.5%	887	951	829	879	880	833	880					
9 GULFTON	1,436	1,321	115	8.7%	1,452	1,557	1,357	1,440	1,440	1,363	1,440					
10 WILLOWBEND	1,206	1,059	147	13.9%	1,157	1,260	1,159	1,234	1,263	1,210	1,159					
11 ALMEDA	1,424	1,522	(98)	-6.5%	1,599	1,553	1,338	1,362	1,373	1,311	1,430					
11 NANCE	822	849	(28)	-3.2%	923	896	772	786	793	757	825					
14 HIRAM CLARKE	2,378	2,358	19	0.8%	2,318	2,450	2,241	2,361	2,381	2,441	2,451					
15 FULTON	1,881	1,868	13	0.7%	1,920	1,970	1,833	1,835	1,699	1,924	1,986					
18 KIRBY	846	769	77	10.0%	857	826	697	750	774	992	1,027					
19 WILCREST	1,183	1,224	(42)	-3.4%	1,274	1,316	1,132	1,159	1,147	1,084	1,167					
20 CANAL	1,654	1,713	(59)	-3.5%	1,713	1,656	1,502	1,544	1,604	1,745	1,814					
20 LONG POINT	2,222	2,169	54	2.5%	2,302	2,225	2,018	2,075	2,155	2,345	2,437					
23 CROSSTIMBERS	2,012	1,876	136	7.3%	2,107	2,146	1,860	2,082	2,036	1,893	1,963					
24 NORTHLINE	1,874	1,804	69	3.9%	1,861	1,934	1,826	1,833	1,801	1,913	1,950					
25 RICHMOND	5,432	5,517	(85)	-1.5%	5,624	5,694	5,188	5,411	5,386	5,317	5,402					
26 OUTER LOOP	1,922	1,906	16	0.8%	2,022	2,083	1,777	1,899	1,868	1,864	1,942					
27 INNER LOOP	2,107	2,121	(14)	-0.7%	2,184	2,253	1,947	2,082	2,036	2,078	2,169					
29 TSU/UH HIRSCH	1,313	1,508	(195)	-12.9%	1,504	1,479	1,189	1,351	1,286	1,131	1,248					
30 CLINTON	581	562	18	3.2%	627	643	537	586	573	548	551					
30 CULLEN	2,792	2,761	32	1.1%	3,012	3,092	2,583	2,820	2,755	2,633	2,651					
32 RENWICK	987	799	188	23.5%	973	1,049	982	995	996	972	938					
33 POST OAK	4,744	4,693	52	1.1%	4,541	4,804	4,656	4,729	4,660	4,845	4,975					
34 MONTROSE	590	489	101	20.8%	647	597	530	596	578	565	618					
35 FAIRVIEW	414	443	(29)	-6.6%	449	485	393	392	351	Discontinued	Discontinued					
36 KEMPWOOD	1,506	1,608	(101)	-6.3%	1,575	1,547	1,386	1,436	1,474	1,555	1,572					
36 LAWNDALE	1,560	1,528	32	2.1%	1,631	1,602	1,436	1,487	1,526	1,610	1,628					
37 EL SOL	492	595	(103)	-17.4%	638	625	562	584	525	246	264					
38 MANCHESTER DOCKS	52	105	(52)	-50.0%	60	52	48	44	51	51	59					
39 PARKER ROAD	15	22	(7)	-33.2%	15	19	14	11	14	Discontinued	Discontinued					
40 PECORE	2,020	1,981	39	1.9%	2,112	2,096	1,857	2,011	2,001	1,979	2,084					
40 TELEPHONE	3,086	3,139	(53)	-1.7%	3,227	3,202	2,836	3,072	3,057	3,024	3,183					
42 HOLMAN	1,684	1,731	(47)	-2.7%	1,852	1,829	1,435	1,635	1,760	1,556	1,720					
44 ACRES HOMES	3,086	3,090	(4)	-0.1%	3,318	3,431	3,322	3,040	2,884	2,780	2,826					
45 TIDWELL	3,172	2,910	262	9.0%	3,211	3,230	3,124	3,309	3,110	3,060	3,164					
46 GESSNER	4,978	4,706	271	5.8%	5,081	5,184	4,876	4,788	4,950	4,982	4,984					
47 HILLCROFT	964	1,003	(39)	-3.8%	998	1,046	908	969	979	912	938					
48 NAVIGATION	583	702	(119)	-16.9%	707	673	621	615	571	456	436					
48 WEST DALLAS	612	659	(47)	-7.2%	676	644	594	589	556	Discontinued	Discontinued					
49 CHIMNEY ROCK	509	517	(8)	-1.5%	533	524	477	510	481	511	528					
50 HARRISBURG	3,668	3,623	45	1.2%	3,838	3,807	3,522	3,598	3,606	3,604	3,699					
50 HEIGHTS	2,714	2,548	166	6.5%	2,840	2,817	2,606	2,663	2,668	2,667	2,737					
52 HIRSCH	2,918	2,932	(14)	-0.5%	2,920	3,006	2,691	3,033	2,968	2,847	2,962					
52 SCOTT	5,151	5,238	(86)	-1.6%	5,154	5,306	4,751	5,355	5,240	5,025	5,228					
53 BRIAR FOREST	3,868	4,076	(208)	-5.1%	4,294	4,107	3,629	3,674	3,770	3,651	3,952					
56 AIRLINE	4,773	4,907	(134)	-2.7%	5,305	5,405	5,157	4,644	4,539	4,174	4,184					
58 HAMMERLY	771	714	57	8.0%	790	800	710	722	742	792	843					
59 ALDINE MAIL	256	258	(2)	-0.6%	269	279	262	261	249	Discontinued	219					
60 HARDY	288	285	3	1.2%	324	310	267	277	264	Discontinued	Discontinued					
60 SOUTH MacGREGOR	823	934	(111)	-11.9%	962	921	792	821	783	726	753					
64 LINCOLN CITY	192	250	(58)	-23.3%	248	237	230	224	205	94	107					
65 BISSONNET	6,033	6,171	(138)	-2.2%	6,389	6,258	5,615	6,082	5,976	5,843	6,068					
66 YALE	1,662	1,684	(23)	-1.3%	1,850	1,844	1,575	1,636	1,571	1,542	1,615					
67 DAIRY ASHFORD	807	737	69	9.4%	850	895	781	811	795	738	778					

	FY2012 October - April	FY2011 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
68 BRAYS BAYOU	4,115	3,887	228	5.9%	4,510	4,338	3,618	4,143	4,222	3,864	4,111					
70 MEMORIAL	525	611	(86)	-14.1%	588	595	528	574	532	404	455					
72 WESTVIEW	803	743	60	8.0%	797	825	828	755	802	818	794					
73 BELLFORT	4,959	4,501	458	10.2%	5,184	5,350	4,730	5,063	4,905	4,698	4,783					
75 ELDRIDGE	369	319	50	15.6%	378	389	339	350	365	380	382					
77 LIBERTY	1,662	1,647	14	0.9%	1,716	1,727	1,551	1,682	1,652	1,610	1,693					
77 MLK	3,625	3,466	159	4.6%	3,744	3,768	3,384	3,670	3,602	3,512	3,692					
78 ALABAMA	754	701	53	7.6%	774	799	670	742	771	756	765					
78 IRVINGTON	619	622	(3)	-0.4%	636	656	550	610	634	621	628					
79 WEST LITTLE YORK	1,226	1,227	(1)	-0.1%	1,325	1,345	1,204	1,202	1,180	1,133	1,190					
80 DOWLING	678	753	(74)	-9.9%	708	704	630	670	671	681	684					
80 LYONS	1,067	1,055	12	1.1%	1,113	1,107	992	1,054	1,056	1,072	1,077					
81 WESTHEIMER-SHARPSTOWN	4,908	5,040	(132)	-2.6%	4,983	5,095	4,659	4,865	4,861	4,873	5,019					
82 WESTHEIMER-WEST OAKS	6,540	6,417	123	1.9%	6,823	6,779	6,205	6,544	6,381	6,485	6,561					
83 LEE ROAD	988	926	62	6.7%	998	1,086	1,020	1,033	941	888	951					
85 ANTOINE	4,132	4,045	87	2.1%	4,347	4,364	4,017	4,129	4,057	3,859	4,149					
86 FM1960	3,165	2,808	357	12.7%	3,310	3,433	3,069	3,314	3,088	2,925	3,017					
87 SUNNYSIDE	2,548	2,441	107	4.4%	2,693	2,728	2,305	2,580	2,546	2,440	2,543					
88 HOBBY AIRPORT	2,281	2,076	205	9.9%	2,447	2,488	2,153	2,290	2,304	2,060	2,223					
97 SETTEGAST	260	279	(19)	-6.7%	261	278	270	262	245	256	252					
98 BRIARGATE	634	556	79	14.2%	748	739	573	605	628	581	565					
102 BUSH I.A.H EXPRESS	2,885	2,563	322	12.6%	2,965	3,070	2,917	2,968	2,780	2,720	2,777					
108 VETERANS MEMORIAL EXPRESS	2,601	2,438	162	6.7%	2,830	2,763	2,404	2,597	2,465	2,527	2,619					
131 MEMORIAL EXPRESS	1,638	1,533	105	6.8%	1,706	1,695	1,510	1,576	1,588	1,719	1,669					
132 HARWIN EXPRESS	2,202	2,221	(19)	-0.9%	2,377	2,289	1,978	2,112	2,154	2,184	2,318					
137 NORTHSORE EXPRESS	1,986	2,101	(115)	-5.5%	2,113	2,176	1,956	2,016	1,880	1,827	1,931					
163 FONDREN EXPRESS	7,423	6,737	686	10.2%	7,348	7,829	7,092	7,709	7,479	7,145	7,358					
170 MISSOURI CITY / TMC	711	366	345	94.2%	732	730	610	721	740	709	733					
202 KUYKENDAHL	1,950	1,913	36	1.9%	2,074	2,036	1,623	1,998	1,958	1,954	2,008					
204 SPRING	1,325	1,338	(13)	-1.0%	1,392	1,358	1,104	1,375	1,358	1,339	1,349					
209 NORTH FREEWAY	573	533	40	7.5%	602	575	494	551	607	579	601					
212 SETON LAKE	639	647	(9)	-1.4%	658	664	527	671	659	651	639					
214 NORTHWEST STATION	2,338	2,432	(94)	-3.8%	2,440	2,414	1,929	2,495	2,423	2,318	2,349					
216 WEST LITTLE YORK - PINEMONT	653	649	4	0.6%	673	666	523	682	654	696	677					
217 CYPRESS	1,404	1,137	266	23.4%	1,360	1,456	1,117	1,469	1,420	1,415	1,589					
219 NORTHWEST FREEWAY	246	217	29	13.2%	246	231	236	237	257	252	262					
221 KINGSLAND	2,274	2,300	(26)	-1.1%	2,355	2,369	1,853	2,342	2,385	2,252	2,363					
222 GRAND PARKWAY	672	624	49	7.8%	676	664	520	700	720	694	732					
228 ADDICKS	1,902	1,946	(44)	-2.3%	1,975	1,916	1,566	1,989	1,947	1,929	1,992					
229 KATY FREEWAY	424	402	21	5.3%	434	406	345	398	447	438	497					
236 MAXEY ROAD	476	506	(29)	-5.8%	530	503	411	479	464	466	481					
236 SAN JACINTO / BAYTOWN	102	103	(2)	-1.7%	103	99	84	106	104	105	110					
244 MONROE	497	470	28	5.9%	534	514	418	488	501	485	542					
245 PASADENA		29	(29)	N/A												
246 BAY AREA	1,748	1,677	71	4.2%	1,911	1,781	1,346	1,738	1,791	1,815	1,854					
247 FUQUA	876	877	(1)	-0.1%	902	874	737	911	900	867	940					
249 GULF FREEWAY	356	341	15	4.5%	376	351	315	306	341	400	404					
255 KINGWOOD	1,004	986	18	1.8%	995	1,000	806	1,072	1,068	1,012	1,074					
256 EASTEX	855	806	50	6.2%	867	916	694	877	882	887	864					
257 TOWNSEN	937	924	14	1.5%	974	947	789	937	960	947	1,007					
259 EASTEX FREEWAY	269	249	20	7.9%	283	283	242	246	275	277	296					
261 WEST LOOP	357	391	(34)	-8.7%	443	319	253	301	376	401	408					
262 WESTWOOD	554	645	(91)	-14.1%	678	472	376	483	614	618	638					
265 WEST BELLFORT	2,248	2,535	(286)	-11.3%	2,396	2,015	2,011	2,326	2,351	2,228	2,411					
269 SOUTHWEST FREEWAY	16	15	0	1.8%	17	19	12	14	13	15	19					
274 WESTCHASE/GEISSNER	401	461	(60)	-13.0%	455	391	308	349	441	439	424					
283 KUYKENDAHL/GREENWAY	362	349	13	3.9%	364	362	277	337	378	398	421					
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	273	260	13	4.8%	306	297	225	290	247	Discontinued	Discontinued					
292 WEST BELLFORT-WESTWOOD/TMC	499	650	(152)	-23.3%	584	491	457	526	480	402	550					
297 SOUTHPOINT-MONROE/TMC	959	935	24	2.5%	977	999	847	945	988	962	992					
298 KINGSLAND-ADDICKS-NWTC/TMC	1,174	1,115	58	5.2%	1,242	1,276	1,042	1,241	1,182	969	1,265					

APRIL 2012 (FY2012) - Average Weekday - By Bus Route

	FY2012 October - April	FY2011 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
302 POLK SHUTTLE	56	47	9	19.1%	55	60	58	53	51	57	60					
303 WEST SHUTTLE	237	244	(8)	-3.1%	243	253	235	223	209	240	254					
304 KASHMERE SHUTTLE	97	41	56	136.0%	90	93	99	96	96	104	99					
305 HIRAM CLARKE SHUTTLE	82	84	(2)	-2.5%	80	84	75	76	78	89	94					
306 FALLBROOK SHUTTLE	113	88	25	28.0%	106	110	113	106	119	111	123					
308 NORTHWEST SHUTTLE	101	76	24	31.7%	102	101	114	99	103	96	90					
313 ALLEN PARKWAY	396	394	3	0.7%	422	431	343	397	389	Discontinued	Discontinued					
320 TMC WHITE	3,441	3,878	(437)	-11.3%	3,646	3,744	3,078	3,405	3,595	3,557	3,061					
321 TMC BLUE	737	940	(203)	-21.6%	812	821	710	741	746	724	605					
322 TMC RED	989	1,073	(84)	-7.8%	986	976	927	977	968	1,101	991					
352 SWINGLE SHUTTLE	189	132	57	43.0%	208	203	188	227	201	152	147					
402 BELLAIRE QUICKLINE	715	659	56	8.6%	724	761	660	694	730	714	725					
426 TMC SWIFTLINE	253	248	5	2.1%	279	276	266	278	257	206	209					
500 AIRPORT DIRECT		167	(167)	N/A												
TOTAL	226,615	224,780	1,835	0.8%	237,407	238,800	212,227	227,080	225,326	219,060	226,403					

NOTES

¹ METRO made significant route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 32 Renwick. The layover on the 32 Renwick was relocated and travel times were adjusted for more reliable service.

B) 36 Kempwood / 46 Gessner / 58 Hammerly. Route realignments were made to the 36 Kempwood, 46 Gessner and 58 Hammerly to simplify the routes.

C) 75 Energy Corridor / 67 Dairy Ashford. The 75 Energy Corridor and 67 Dairy Ashford were re-structured. As part of the re-structuring, the 75 Energy Corridor was renamed the 75 Eldridge Crosstown. In addition, two one-way loops on the 75 were eliminated and the route was extended to the Mission Bend P & R as well as a change in mid-day frequencies and later PM service. The re-structuring of the 67 Dairy Ashford extended the route to the Addicks P & R and improved headways.

D) 81 Westheimer - Sharpstown / 82 Westheimer - West Oaks. There was a realignment of trips from the 81 Westheimer - Sharpstown to the 82 Westheimer - West Oaks due to increased demand.

E) 87 Sunnyside. The 87 Sunnyside was extended to the HCC South Campus.

F) 352 Swingle Shuttle. Additional trips were added to the 352 Swingle Shuttle to accommodate demand.

G) 426 TMC Swiftline. Two additional earlier AM Westbound trips were added.

H) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

² METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.

B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.

C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.

D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.

³ METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.

B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

⁴ 170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.

⁵ 217 Cypress. Additional trips added on November 1, 2011.

⁶ METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

⁷ 59 Aldine Mail. Reinstated route on April 2, 2012.

18 Kirby. Additional trips added on April 2, 2012.

70 Memorial. Extended route EB from Northwest Transit Center to intersection of Washington and Westcott on April 2, 2012.

APRIL 2012 (FY2012) - Average Saturday - By Bus Route

	FY2012 October - April	FY2011 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	1,782	1,811	(29)	-1.6%	1,834	1,704	1,777	1,688	1,848	1,727	1,894					
2 BELLAIRE	4,774	5,310	(537)	-10.1%	5,297	4,897	4,400	4,791	4,440	4,796	4,796					
3 LANGLEY	531	471	60	12.8%	530	523	555	547	519	521	526					
3 WEST GRAY	433	433	1	0.2%	432	426	452	446	423	425	429					
4 BEECHNUT	2,681	2,361	320	13.6%	2,892	2,689	2,561	2,817	2,383	2,625	2,803					
5 KASHMERE	903	862	41	4.8%	1,011	943	926	911	840	814	875					
5 SOUTHMORE	1,263	1,291	(28)	-2.1%	1,414	1,319	1,296	1,274	1,175	1,139	1,225					
6 JENSEN	1,029	1,013	15	1.5%	1,088	1,054	1,033	1,033	933	987	1,072					
6 TANGLEWOOD	387	398	(10)	-2.6%	410	397	389	389	351	371	404					
8 SOUTH MAIN	1,413	1,385	28	2.0%	1,516	1,365	1,447	1,453	1,280	1,442	1,388					
9 NORTH MAIN	341	435	(93)	-21.5%	397	384	376	396	365	225	247					
9 GULFTON	614	684	(70)	-10.2%	713	691	675	711	656	405	444					
10 WILLOWBEND	683	677	6	0.9%	719	630	666	677	658	735	696					
11 ALMEDA	867	922	(55)	-6.0%	967	913	897	911	844	724	812					
11 NANCE	626	622	4	0.6%	698	659	648	658	609	523	586					
14 HIRAM CLARKE	1,393	1,431	(37)	-2.6%	1,466	1,467	1,488	1,418	1,351	1,301	1,263					
15 FULTON	1,350	1,318	32	2.5%	1,355	1,350	1,317	1,415	1,302	1,436	1,278					
18 KIRBY	266	300	(34)	-11.3%	328	305	296	267	272	186	207					
19 WILCREST	530	656	(126)	-19.2%	589	583	496	479	518	509	537					
20 CANAL	1,159	1,149	10	0.8%	1,199	1,142	1,097	1,115	1,054	1,216	1,289					
20 LONG POINT	1,404	1,330	74	5.6%	1,453	1,384	1,329	1,351	1,277	1,473	1,562					
23 CROSSTIMBERS	752	698	53	7.7%	785	660	794	803	763	749	708					
24 NORTHLINE	1,382	1,410	(29)	-2.0%	1,399	1,269	1,330	1,337	1,264	1,542	1,531					
25 RICHMOND	2,895	2,939	(45)	-1.5%	3,133	3,146	2,817	2,699	2,671	2,946	2,850					
26 OUTER LOOP	823	805	18	2.2%	893	736	853	772	790	868	851					
27 INNER LOOP	914	912	3	0.3%	974	950	893	915	807	858	1,004					
29 TSU/UH HIRSCH	659	757	(98)	-13.0%	724	731	609	615	566	675	689					
30 CLINTON	334	348	(14)	-4.2%	350	313	323	341	315	337	357					
30 CULLEN	1,710	1,761	(52)	-2.9%	1,795	1,601	1,656	1,748	1,615	1,724	1,829					
32 RENWICK	625		625	N/A	605	629	559	655	644	624	661					
33 POST OAK	2,402	2,454	(51)	-2.1%	2,532	2,360	2,404	2,390	2,207	2,387	2,537					
36 KEMPWOOD	659	710	(50)	-7.1%	711	645	666	642	604	661	684					
36 LAWDALE	778	896	(118)	-13.2%	840	762	787	758	713	781	808					
37 EL SOL	332	402	(69)	-17.3%	414	406	394	405	367	151	189					
40 PECORE	969	1,057	(88)	-8.3%	1,004	966	949	989	923	959	996					
40 TELEPHONE	1,663	1,706	(43)	-2.5%	1,723	1,658	1,629	1,697	1,583	1,645	1,710					
42 HOLMAN	634	701	(67)	-9.5%	704	602	624	605	626	623	652					
44 ACRES HOMES	2,144	2,104	40	1.9%	2,260	2,123	2,203	2,275	1,917	2,108	2,124					
45 TIDWELL	1,830	1,806	24	1.3%	1,971	1,867	1,833	1,969	1,676	1,779	1,718					
46 GESSNER	3,112	3,077	35	1.1%	3,294	2,874	3,010	3,161	3,051	3,144	3,248					
47 HILLCROFT	681	758	(78)	-10.2%	794	670	596	670	645	654	734					
48 NAVIGATION	287	382	(95)	-24.9%	335	349	350	320	293	160	200					
49 CHIMNEY ROCK	269	330	(62)	-18.7%	264	274	260	241	269	280	292					
50 HARRISBURG	2,429	2,376	53	2.2%	2,551	2,338	2,308	2,418	2,362	2,485	2,537					
50 HEIGHTS	1,465	1,519	(54)	-3.5%	1,539	1,411	1,393	1,459	1,425	1,499	1,531					
52 HIRSCH	1,878	2,014	(136)	-6.8%	2,073	1,900	1,960	1,905	1,817	1,711	1,777					
52 SCOTT	2,927	3,225	(298)	-9.2%	3,231	2,962	3,055	2,970	2,833	2,668	2,770					
53 BRIAR FOREST	1,512	1,764	(252)	-14.3%	1,617	1,567	1,518	1,284	1,426	1,592	1,580					
56 AIRLINE	4,012	3,842	170	4.4%	4,181	4,006	3,943	4,088	3,787	4,072	4,007					
58 HAMMERLY	396	436	(41)	-9.3%	496	389	436	429	393	297	328					
60 SOUTH MacGREGOR	467	515	(48)	-9.3%	543	530	519	416	441	390	432					
65 BISSONNET	3,225	3,502	(277)	-7.9%	3,444	3,330	3,079	3,064	3,064	3,171	3,423					
66 YALE	1,371	1,375	(4)	-0.3%	1,478	1,387	1,368	1,371	1,218	1,358	1,418					
68 BRAYS BAYOU	1,634	1,682	(48)	-2.8%	1,861	1,705	1,436	1,603	1,575	1,588	1,672					
72 WESTVIEW	511	509	1	0.2%	521	522	527	509	515	468	511					
73 BELLFORT	2,716	2,740	(24)	-0.9%	2,945	2,644	2,629	2,785	2,493	2,818	2,698					
77 LIBERTY	1,000	1,001	(1)	-0.1%	996	1,027	997	1,075	980	942	981					
77 MLK	1,779	1,796	(17)	-0.9%	1,772	1,827	1,775	1,913	1,744	1,676	1,746					
78 IRVINGTON	441	476	(35)	-7.3%	516	457	498	500	448	328	342					
79 WEST LITTLE YORK	740	764	(23)	-3.1%	820	675	720	779	704	736	748					

APRIL 2012 (FY2012) - Average Saturday - By Bus Route

	FY2012 October - April	FY2011 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
80 DOWLING	401	437	(36)	-8.2%	412	408	407	392	397	387	406					
80 LYONS	771	845	(73)	-8.7%	792	784	783	753	763	743	781					
81 WESTHEIMER-SHARPSTOWN	3,032	3,171	(139)	-4.4%	3,242	3,016	3,042	2,836	2,916	2,985	3,187					
82 WESTHEIMER-WEST OAKS	4,774	4,849	(74)	-1.5%	5,020	4,884	4,592	4,647	4,387	4,824	5,066					
83 LEE ROAD	644	612	31	5.1%	649	665	685	628	584	628	664					
85 ANTOINE	2,274	2,256	18	0.8%	2,364	2,301	2,274	2,356	2,165	2,187	2,272					
86 FM1960	1,940	1,709	230	13.5%	2,016	1,945	2,055	2,035	1,912	1,808	1,808					
87 SUNNYSIDE	1,089	1,024	65	6.4%	1,173	1,095	1,073	1,063	1,068	1,050	1,102					
88 HOBBY AIRPORT	1,430	1,351	79	5.8%	1,423	1,359	1,437	1,431	1,403	1,455	1,500					
98 BRIARGATE	220	227	(8)	-3.3%	242	247	236	237	241	164	170					
102 BUSH I.A.H EXPRESS	1,867	1,697	170	10.0%	1,979	1,958	1,975	1,849	1,746	1,708	1,853					
131 MEMORIAL EXPRESS	639	624	15	2.4%	630	657	669	600	591	631	697					
132 HARWIN EXPRESS	584	660	(76)	-11.5%	643	596	556	549	560	560	624					
137 NORTHSHORE EXPRESS	1,097	1,043	54	5.2%	1,171	1,072	1,089	1,212	880	1,134	1,118					
163 FONDREN EXPRESS	3,970	4,227	(257)	-6.1%	4,019	3,820	3,918	3,933	3,984	3,930	4,184					
302 POLK SHUTTLE	59	49	10	21.1%	91	67	56	30	48	66	54					
303 WEST SHUTTLE	112	87	24	27.9%	118	105	116	103	119	108	114					
308 NORTHWEST SHUTTLE	164	122	42	34.2%	150	167	139	169	192	165	165					
500 AIRPORT DIRECT		122	(122)	N/A												
TOTAL	103,851	105,519	(1,668)	-1.6%	110,527	104,240	102,924	104,143	98,587	101,566	104,970					

NOTES

¹ METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

² METRO made route changes with June service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 25 minutes.

B) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

³ METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

⁴ METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

APRIL 2012 (FY2012) - Average Sunday - By Bus Route

	FY2012 October - April	FY2011 October - April	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	1,120	1,157	(36)	-3.1%	1,164	1,144	988	1,128	1,115	1,100	1,203					
2 BELLAIRE	3,073	3,269	(196)	-6.0%	3,239	3,111	2,686	2,991	3,019	3,026	3,438					
3 LANGLEY	388	386	2	0.4%	365	406	381	391	354	411	406					
3 WEST GRAY	282	241	41	17.0%	265	295	277	284	257	298	295					
4 BEECHNUT	1,827	1,744	83	4.7%	1,801	2,062	1,588	1,901	1,736	1,857	1,845					
5 KASHMERE	697	658	39	5.9%	764	737	681	694	632	672	699					
5 SOUTHMORE	873	901	(28)	-3.1%	956	923	853	869	792	841	876					
6 JENSEN	781	890	(110)	-12.3%	902	972	826	894	735	581	553					
8 SOUTH MAIN	766	751	15	2.0%	798	820	672	794	756	774	750					
9 NORTH MAIN	335	438	(103)	-23.5%	385	397	388	388	344	217	226					
10 WILLOWBEND	370	352	17	4.9%	422	392	306	312	395	400	359					
11 ALMEDA	433	417	16	4.0%	490	454	480	384	373	409	443					
11 NANCE	242	276	(34)	-12.4%	273	253	268	214	208	228	247					
14 HIRAM CLARKE	1,001	999	2	0.2%	1,060	1,160	909	982	961	1,039	894					
15 FULTON	917	901	17	1.8%	957	918	915	829	873	879	1,050					
20 CANAL	989	967	22	2.3%	996	1,059	836	956	930	1,076	1,071					
20 LONG POINT	1,130	1,148	(17)	-1.5%	1,138	1,210	956	1,092	1,062	1,230	1,225					
23 CROSSTIMBERS	455	418	37	8.7%	466	440	428	453	505	467	425					
24 NORTHLINE	1,057	1,087	(30)	-2.7%	1,022	1,080	991	1,010	1,076	1,102	1,140					
25 RICHMOND	1,623	1,716	(93)	-5.4%	1,681	1,880	1,359	1,679	1,579	1,613	1,568					
26 OUTER LOOP	455	473	(19)	-3.9%	468	518	379	423	427	461	509					
27 INNER LOOP	538	530	8	1.5%	571	583	420	512	514	580	585					
30 CLINTON	327	338	(10)	-3.0%	345	358	306	326	316	313	329					
30 CULLEN	1,318	1,274	44	3.5%	1,387	1,441	1,233	1,312	1,271	1,260	1,324					
33 POST OAK	1,707	1,695	11	0.7%	1,824	1,812	1,493	1,750	1,535	1,757	1,775					
36 LAWDALE	607	625	(18)	-2.9%	629	661	527	611	556	637	632					
37 EL SOL	305	376	(70)	-18.7%	374	423	343	374	295	170	156					
40 PECORE	670	629	41	6.6%	699	661	612	650	652	705	713					
40 TELEPHONE	1,329	1,398	(68)	-4.9%	1,386	1,311	1,213	1,289	1,293	1,398	1,414					
42 HOLMAN	218	245	(27)	-11.2%	265	260	242	240	197	138	183					
44 ACRES HOMES	1,489	1,382	107	7.7%	1,522	1,551	1,423	1,569	1,400	1,522	1,434					
45 TIDWELL	1,253	1,172	81	6.9%	1,364	1,347	1,099	1,307	1,158	1,256	1,242					
46 GESSNER	1,823	1,725	98	5.7%	1,805	2,035	1,638	1,759	1,786	1,837	1,900					
47 HILLCROFT	383	396	(13)	-3.4%	367	408	356	374	370	431	374					
48 NAVIGATION	199	238	(39)	-16.5%	247	250	233	219	187	123	133					
50 HARRISBURG	1,648	1,578	70	4.4%	1,725	1,763	1,459	1,622	1,552	1,670	1,742					
50 HEIGHTS	945	940	5	0.5%	989	1,011	837	931	890	958	999					
52 HIRSCH	1,280	1,300	(20)	-1.5%	1,361	1,416	1,128	1,304	1,282	1,241	1,230					
52 SCOTT	2,012	2,052	(40)	-2.0%	2,138	2,225	1,773	2,049	2,014	1,949	1,932					
53 BRIAR FOREST	1,109	1,228	(120)	-9.8%	1,229	1,284	893	1,005	1,134	1,108	1,128					
56 AIRLINE	3,527	3,535	(8)	-0.2%	3,416	3,550	3,328	3,689	3,345	3,579	3,780					
60 SOUTH MacGREGOR	293	305	(12)	-4.0%	314	327	256	279	298	265	311					
65 BISSONNET	2,135	2,357	(222)	-9.4%	2,237	2,556	1,515	2,054	2,252	2,151	2,181					
66 YALE	829	820	9	1.1%	915	922	721	804	748	880	813					
68 BRAYS BAYOU	1,027	988	39	3.9%	1,152	1,145	969	985	1,074	985	879					
72 WESTVIEW	384	377	6	1.7%	387	402	338	386	377	426	371					
73 BELLFORT	1,408	1,274	134	10.5%	1,499	1,545	1,375	1,389	1,279	1,494	1,278					
77 LIBERTY	730	768	(38)	-4.9%	733	784	692	733	647	778	738					
77 MLK	1,152	1,105	46	4.2%	1,157	1,238	1,093	1,158	1,022	1,229	1,165					
78 IRVINGTON	281	302	(22)	-7.2%	314	335	280	304	263	240	229					
80 DOWLING	258	307	(49)	-16.0%	295	270	216	249	249	268	261					
80 LYONS	553	539	14	2.6%	631	578	463	533	534	575	558					
81 WESTHEIMER-SHARPSTOWN	2,043	2,202	(159)	-7.2%	2,097	2,180	1,803	1,897	1,949	2,070	2,302					
82 WESTHEIMER-WEST OAKS	3,253	3,347	(94)	-2.8%	3,340	3,687	2,842	3,106	3,078	3,366	3,356					
83 LEE ROAD	396	410	(14)	-3.5%	425	478	435	451	380	270	332					
85 ANTOINE	1,627	1,618	9	0.6%	1,713	1,796	1,488	1,629	1,568	1,602	1,595					
86 FM1960	1,295	1,130	165	14.6%	1,380	1,406	997	1,372	1,285	1,346	1,281					
87 SUNNYSIDE	659	648	11	1.7%	701	703	588	622	630	681	689					
102 BUSH I.A.H EXPRESS	1,566	1,379	186	13.5%	1,670	1,758	1,461	1,573	1,428	1,529	1,541					
137 NORTHSHORE EXPRESS	685	615	71	11.5%	728	761	599	698	663	704	644					
163 FONDREN EXPRESS	2,835	2,872	(37)	-1.3%	2,884	2,908	2,611	2,810	2,696	2,925	3,011					
302 POLK SHUTTLE	58	39	19	47.2%	61	91	56	52	43	56	46					
303 WEST SHUTTLE	94	99	(5)	-5.0%	79	81	108	103	88	88	115					
308 NORTHWEST SHUTTLE	86	67	19	28.0%	82	82	92	85	90	95	78					
500 AIRPORT DIRECT		164	(164)	N/A												
TOTAL	65,148	65,581	(433)	-0.7%	68,047	70,577	58,725	64,830	62,519	65,337	66,001					

NOTES

¹ METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

² METRO made route changes with June 2011 service change effective June 5, 2011 (FY2011).

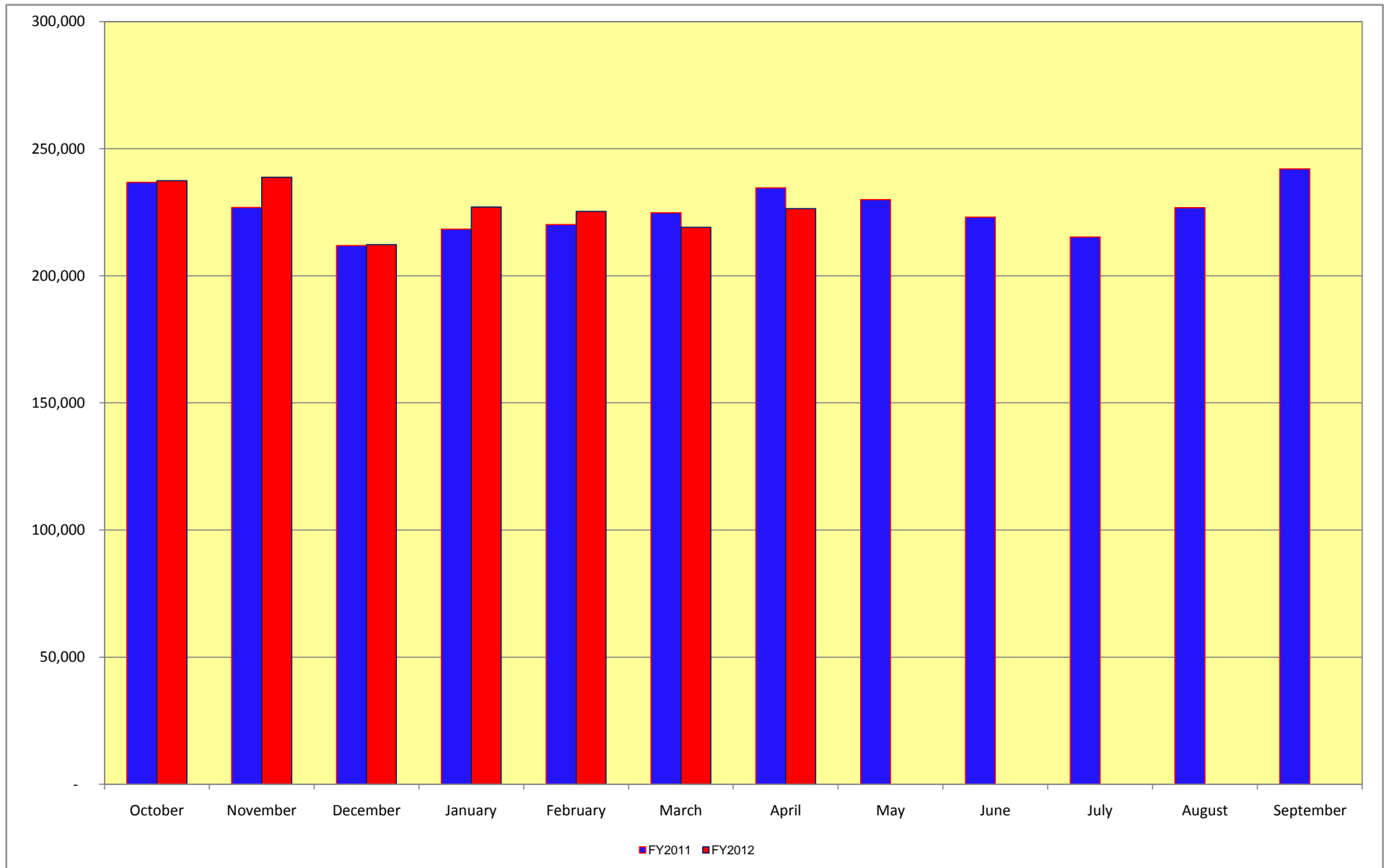
A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 30 minutes.

³ METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

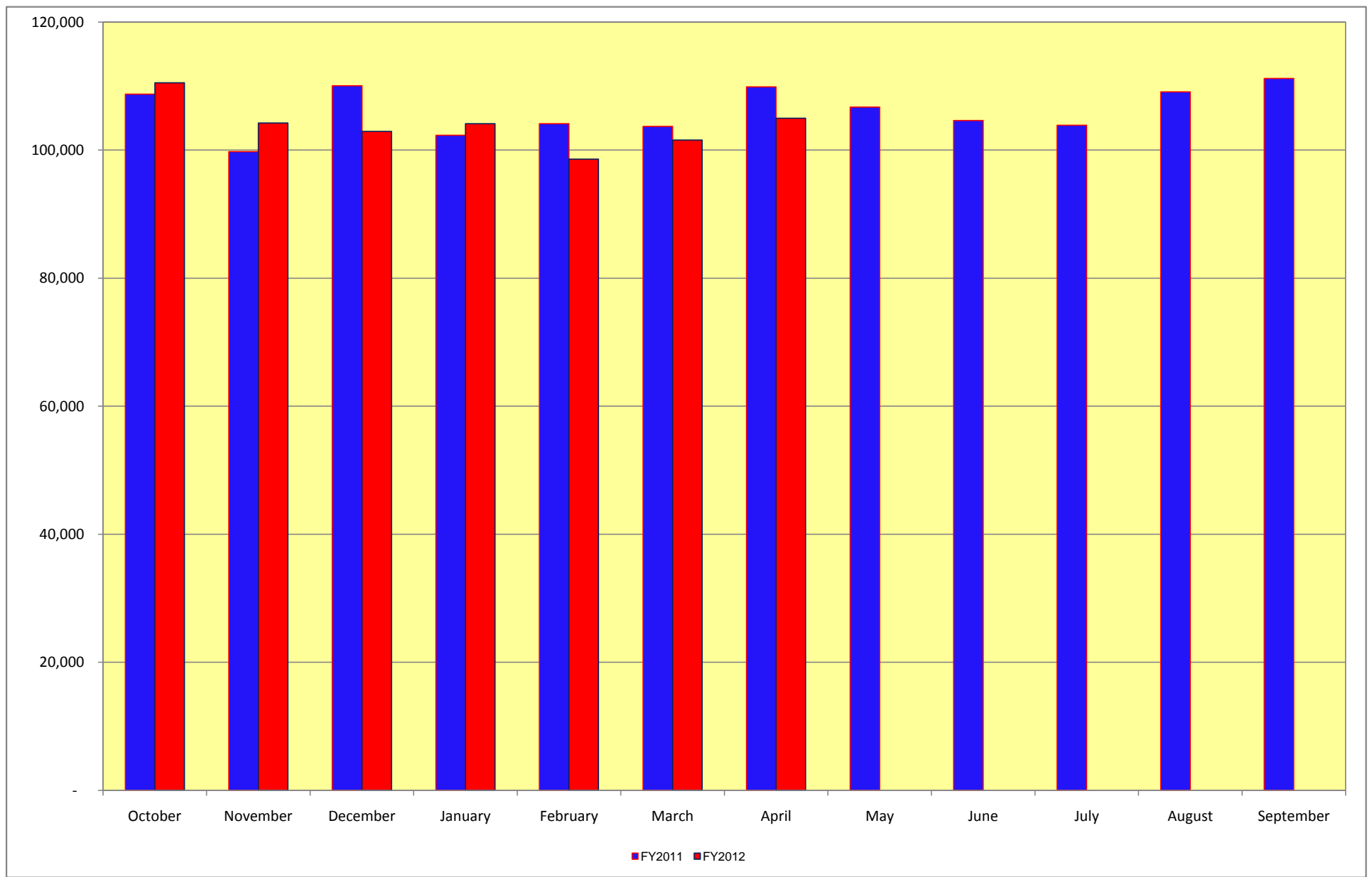
A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

⁴ METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

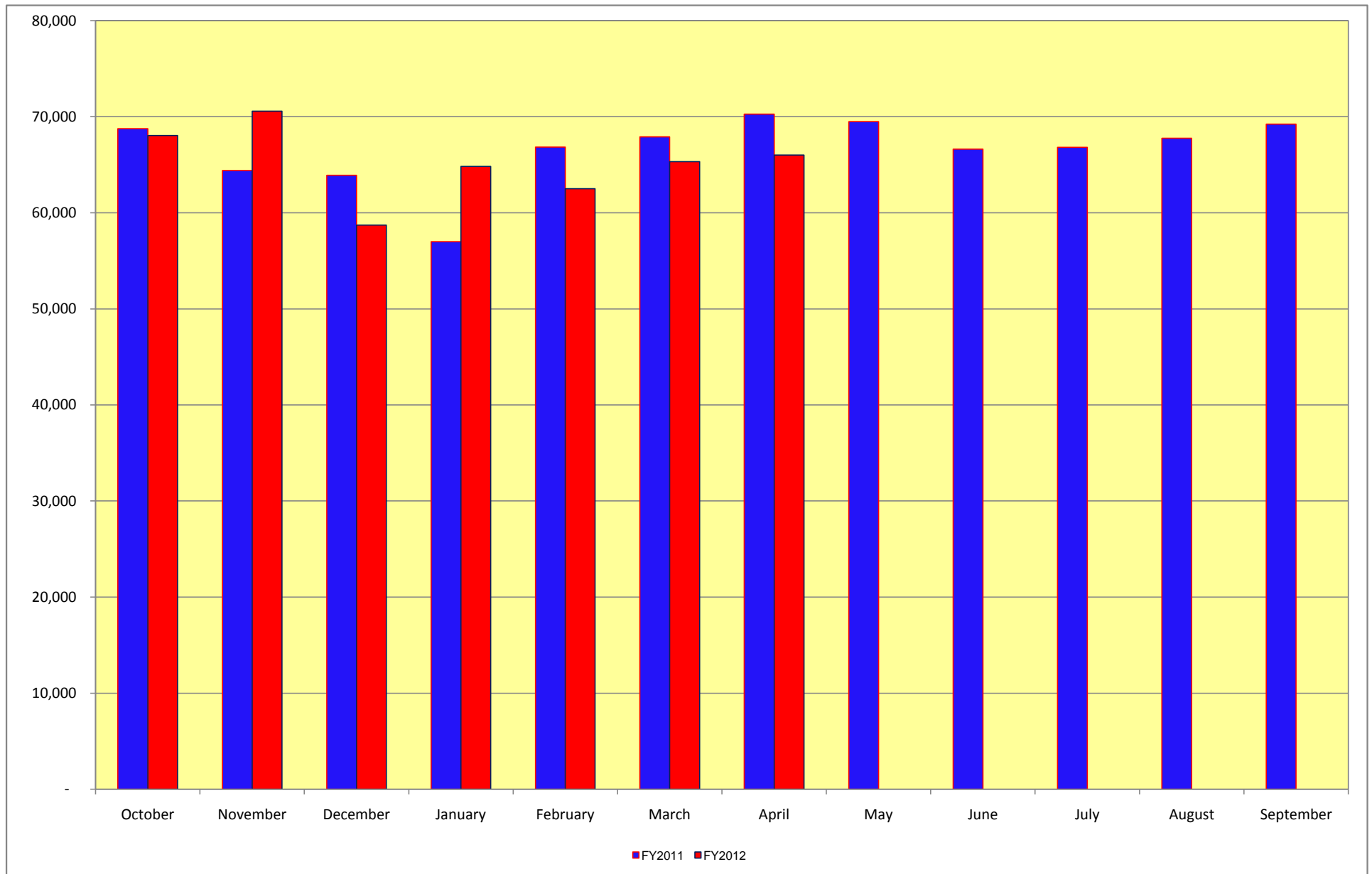
AVERAGE WEEKDAY BOARDINGS - METROBus



AVERAGE SATURDAY BOARDINGS - METROBus



AVERAGE SUNDAY BOARDINGS - METROBus



	FY2012 October - March	FY2011 October - March	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	1,981	1,804	177	9.8%	2,019	2,026	1,756	1,987	1,987	2,053	2,041					
RELIANT PARK	979	892	87	9.8%	976	1,036	756	1,023	991	1,067	1,007					
SMITH LANDS	2,934	2,760	174	6.3%	3,025	2,986	2,580	2,978	2,861	3,018	3,088					
TMC TC	3,307	3,061	246	8.0%	3,498	3,411	2,794	3,285	3,415	3,374	3,374					
DRYDEN	4,633	4,561	72	1.6%	4,782	4,679	4,167	4,671	4,567	4,789	4,778					
HERMANN HOSPITAL / ZOO	2,964	2,709	254	9.4%	3,039	2,992	2,495	2,996	2,957	3,089	3,177					
HERMANN PARK / RICE UNIV	450	427	23	5.4%	479	442	352	408	435	517	519					
MUSEUM DISTRICT	1,069	986	84	8.5%	1,149	1,033	940	1,045	1,066	1,121	1,132					
WHEELER	3,084	2,955	128	4.3%	3,198	3,174	2,786	3,067	2,985	3,156	3,221					
HCC / ENSEMBLE	2,215	2,115	101	4.8%	2,374	2,224	1,703	2,148	2,321	2,374	2,363					
McGOWEN	1,216	1,217	(1)	-0.1%	1,269	1,207	1,101	1,240	1,172	1,260	1,260					
DOWNTOWN TC	2,934	2,830	104	3.7%	3,084	2,975	2,625	2,990	2,954	2,953	2,958					
BELL	853	718	135	18.8%	740	724	770	1,014	984	885	851					
MAIN STREET SQUARE	3,712	3,617	95	2.6%	4,059	3,902	3,331	3,440	3,497	3,835	3,919					
PRESTON	3,127	2,561	565	22.1%	3,258	3,131	2,705	3,070	3,074	3,260	3,389					
UH - DOWNTOWN	1,536	1,854	(318)	-17.1%	1,690	1,623	1,121	1,453	1,615	1,672	1,579					
TOTAL	36,994	35,067	1,928	5.5%	38,640	37,563	31,982	36,816	36,881	38,423	38,656					

LEGEND

¹ METRORail stations are shown from south to north.

² The complete names of stations shown above with abbreviations or acronyms are:

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

Downtown TC = Downtown Transit Center

UH - Downtown = University of Houston - Downtown

	FY2012 October - March	FY2011 October - March	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	962	817	144	17.7%	929	921	779	1,187	933	990	994					
RELIANT PARK	761	681	80	11.8%	634	763	555	1,392	761	572	651					
SMITH LANDS	290	253	36	14.3%	281	275	235	312	257	332	335					
TMC TC	1,262	1,131	132	11.6%	1,300	1,229	1,248	1,278	1,282	1,246	1,254					
DRYDEN	830	746	84	11.2%	837	827	776	869	735	872	893					
HERMANN HOSPITAL / ZOO	861	710	151	21.3%	867	808	717	883	804	972	976					
HERMANN PARK / RICE UNIV	494	419	75	17.9%	481	444	278	487	399	721	646					
MUSEUM DISTRICT	550	453	97	21.5%	494	586	446	572	489	671	596					
WHEELER	1,766	1,580	186	11.8%	1,751	1,741	1,639	1,731	1,707	1,898	1,892					
HCC / ENSEMBLE	789	718	71	9.9%	759	750	720	857	762	837	842					
McGOWEN	588	543	45	8.3%	554	578	515	614	560	662	632					
DOWNTOWN TC	1,405	1,236	169	13.6%	1,396	1,298	1,355	1,432	1,471	1,471	1,413					
BELL	442	317	125	39.3%	331	252	296	533	767	550	365					
MAIN STREET SQUARE	1,853	1,764	89	5.0%	2,024	1,872	1,665	1,769	1,413	2,038	2,191					
PRESTON	1,303	1,000	303	30.3%	1,301	1,317	1,216	1,286	1,265	1,295	1,444					
UH - DOWNTOWN	468	548	(81)	-14.7%	434	472	405	461	421	617	464					
TOTAL	14,624	12,917	1,707	13.2%	14,370	14,133	12,844	15,663	14,026	15,744	15,586					

LEGEND

- 1 METRORail stations are shown from south to north.
- 2 The complete names of stations shown above with abbreviations or acronyms are:
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NOTES

- ¹ METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 22 - 23, 2011; September 24 - 25, 2011.
- ² METRORail service was shut down for Texas Children's Hospital construction on Saturday, October 22, 2011.

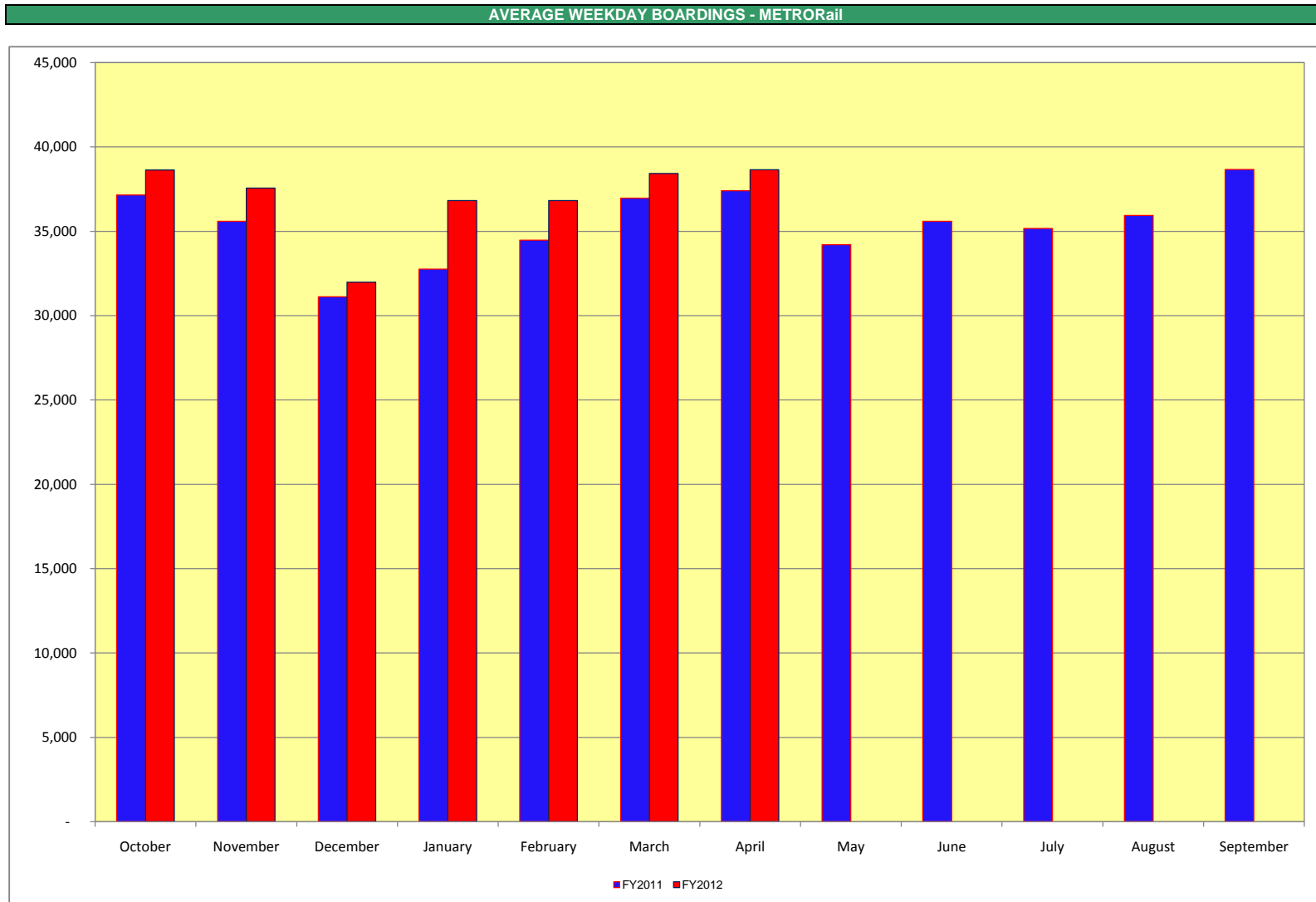
	FY2012 October - March	FY2011 October - March	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	704	593	111	18.8%	594	771	635	681	688	785	778					
RELIANT PARK	489	394	95	24.1%	330	760	378	490	515	360	591					
SMITH LANDS	244	163	81	49.7%	186	221	179	451	187	232	251					
TMC TC	903	849	54	6.4%	914	986	917	684	839	987	996					
DRYDEN	652	576	75	13.0%	596	614	607	730	538	706	769					
HERMANN HOSPITAL / ZOO	617	534	82	15.4%	610	548	526	602	530	786	714					
HERMANN PARK / RICE UNIV	329	302	27	9.0%	290	247	199	291	230	541	504					
MUSEUM DISTRICT	414	329	85	25.9%	414	395	354	365	365	523	483					
WHEELER	1,157	1,016	142	13.9%	1,063	1,129	1,132	1,104	1,055	1,324	1,295					
HCC / ENSEMBLE	577	489	88	18.1%	493	556	573	525	553	675	667					
McGOWEN	375	328	47	14.3%	326	346	352	401	363	402	432					
DOWNTOWN TC	1,085	973	112	11.5%	1,080	1,061	1,017	1,047	995	1,191	1,204					
BELL	257	218	39	18.1%	199	243	267	197	325	285	286					
MAIN STREET SQUARE	1,229	1,075	154	14.3%	1,206	1,163	1,264	1,151	1,002	1,311	1,508					
PRESTON	940	723	217	30.1%	871	891	829	903	845	1,107	1,134					
UH - DOWNTOWN	316	362	(46)	-12.7%	261	287	296	270	322	390	388					
TOTAL	10,288	8,924	1,364	15.3%	9,430	10,219	9,525	9,890	9,352	11,605	11,999					

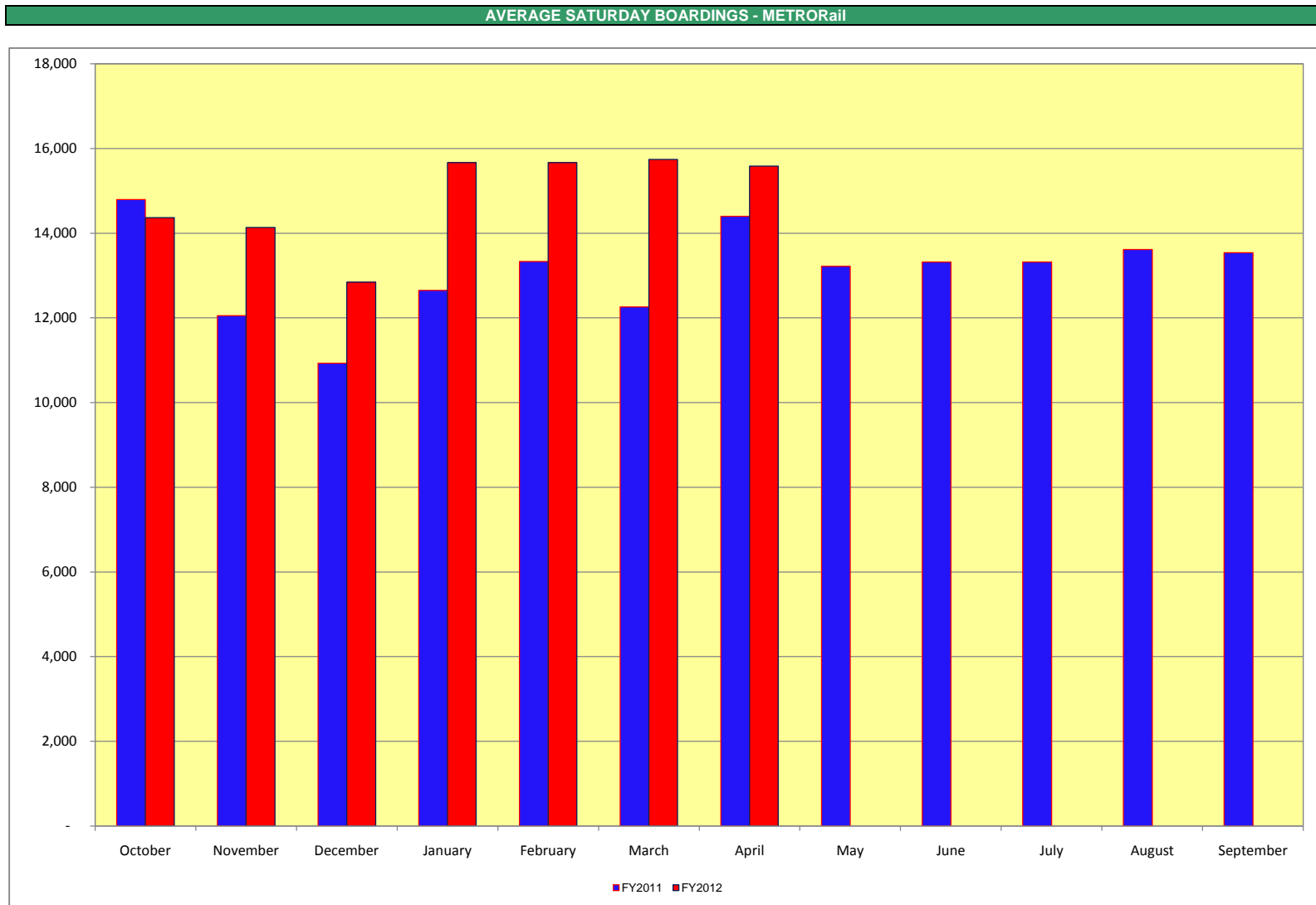
LEGEND

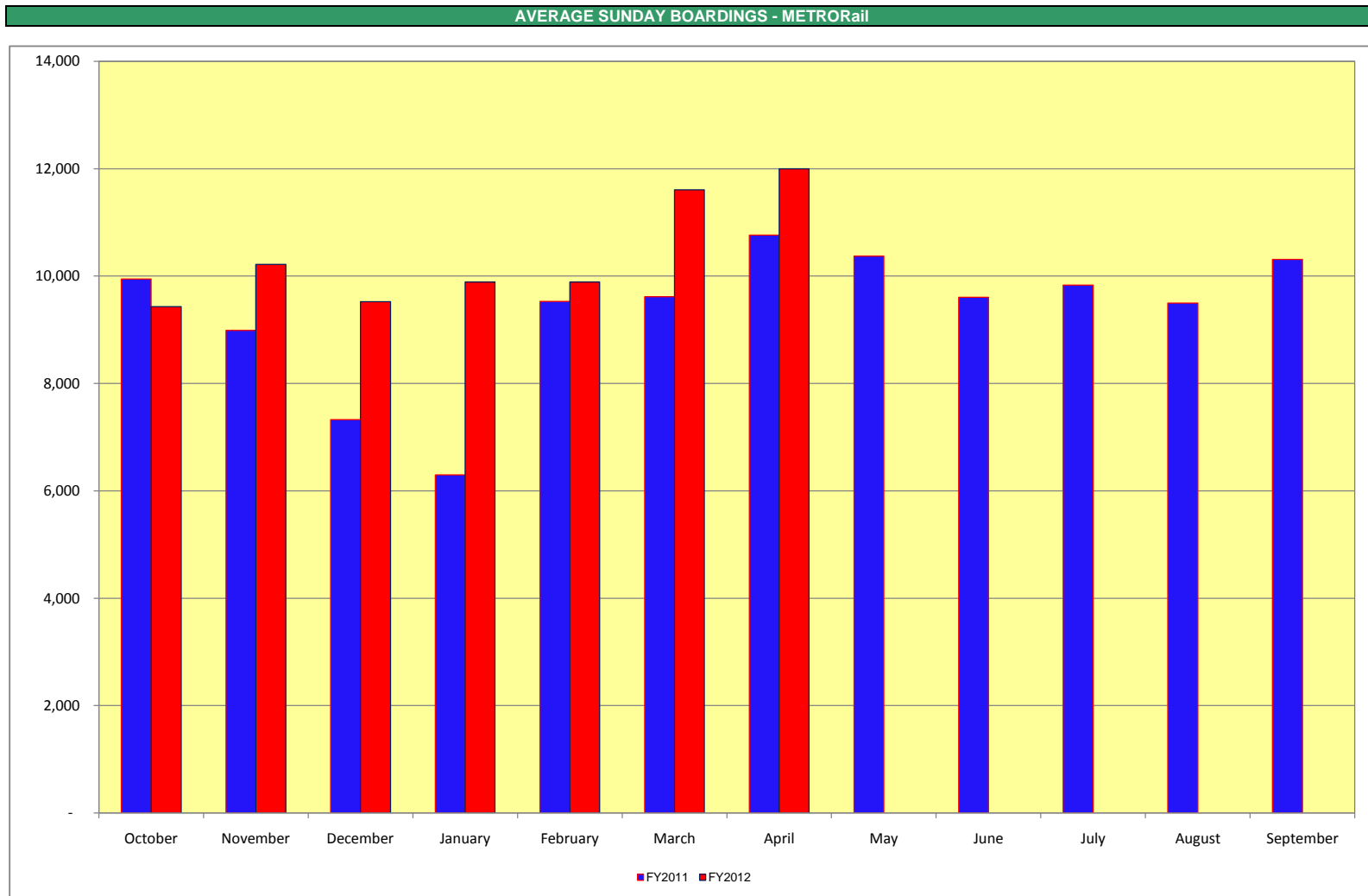
- 1 METRORail stations are shown from south to north.
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NOTES

- ¹ METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 22 - 23, 2011; September 24 - 25, 2011.







APRIL 2012 (FY2012)
METROBus Indicators - Explanation of Information

How can I evaluate the ridership (demand) and the service resources supplied to each route (supply)?

METRO uses four indicators in its comparative / route ranking model. The four indicators are:

- 1) Passenger Boardings per Revenue Mile;
- 2) Passenger Boardings per Revenue Hour;
- 3) Total Subsidy per Passenger Boarding; and
- 4) Operating Ratio.

These four factors provide a balanced weighting between effectiveness measures (the first two factors), and efficiency measures (the last two factors). By using the two effectiveness indicators, the reader can compare the effectiveness of multiple bus routes. (NOTE: With only 1 rail line, there is no opportunity to compare effectiveness with other rail lines in METRO's system at this time.)

The indicator passenger boardings per revenue mile is calculated by dividing the number of average daily passenger boardings by route by the daily number of revenue miles of service supplied on that route. The indicator passenger boardings per revenue hour is calculated by dividing the number of average daily passenger boardings by the daily number of revenue hours of service supplied on that route.

The indicators are presented in two different formats on the following pages. The first format for presentation is by route number order. Route number format allows the reader to look at the performance on one or more routes of interest. The second format for presentation is by indicator performance, highest to lowest. For ease of viewing, an additional visual presentation format has been added. Routes with indicators in the first (best) quartile are shown in white, while those in the second (next-best) quartile are shown in gray, those in the third quartile are shown in pink, and those in the fourth (worst) quartile are shown in purple.

Additionally, the report includes charts showing the performance of the ten best and ten worst routes by indicator along with the average performance.

NOTE: The service levels used for these calculations are the current service levels, while the ridership used are year-to-date. The indicators on routes which had additional service added in February 2012 will be lower than expected as the anticipated ridership growth associated with this additional service has not yet occurred. The converse will also be true.

BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER

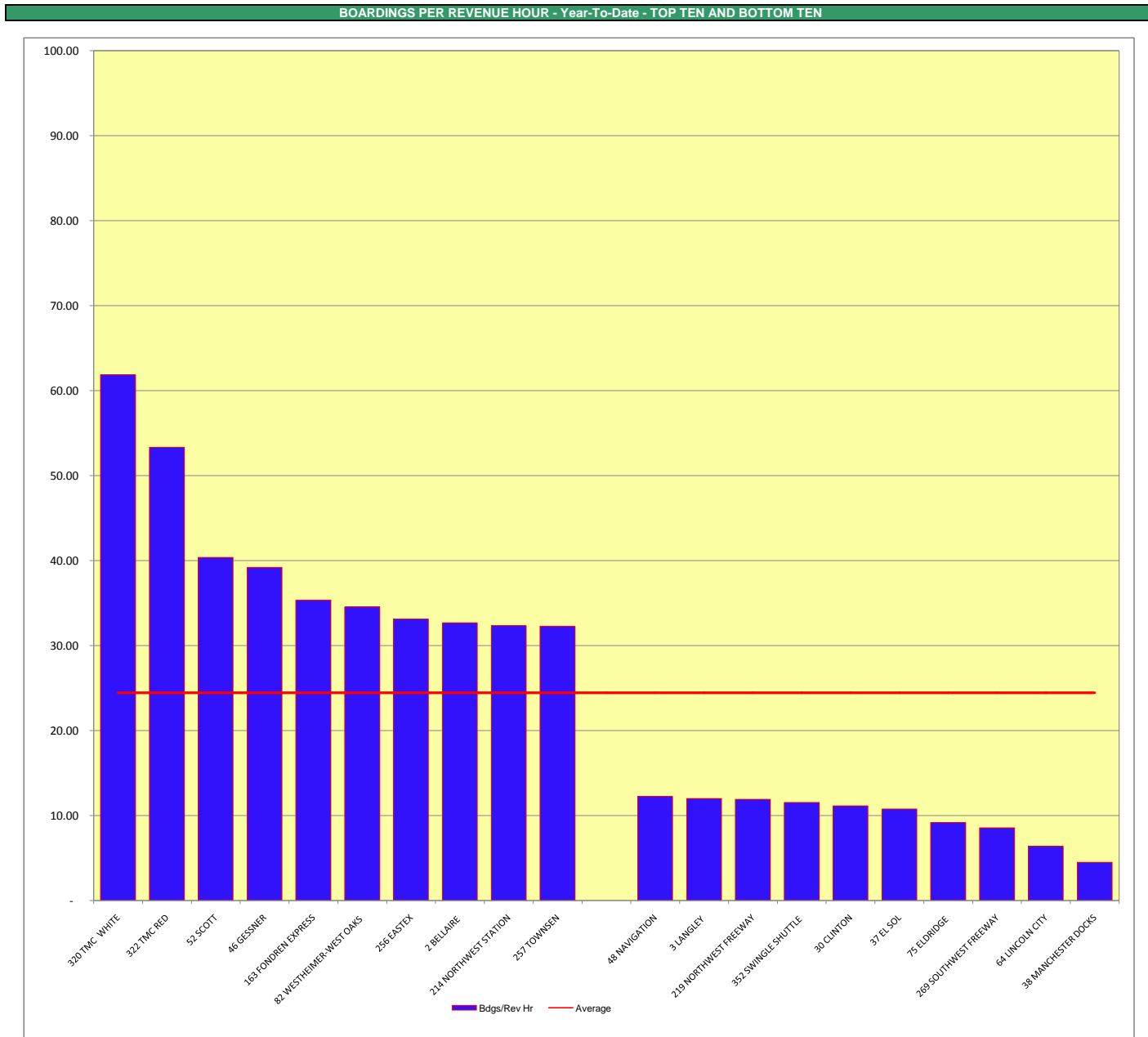
ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	22.42
2 BELLAIRE	32.70
3 LANGLEY	12.01
3 WEST GRAY	20.00
4 BEECHNUT	29.36
5 KASHMERE	16.51
5 SOUTHMORE	23.07
6 JENSEN	18.95
6 TANGLEWOOD	15.22
8 SOUTH MAIN	26.93
9 NORTH MAIN	14.29
9 GULFTON	21.18
10 WILLOWBEND	22.99
11 ALMEDA	26.78
11 NANCE	17.43
14 HIRAM CLARKE	23.03
15 FULTON	20.57
18 KIRBY	16.05
19 WILCREST	22.54
20 CANAL	23.05
20 LONG POINT	23.80
23 CROSSTIMBERS	29.00
24 NORTHLINE	22.67
25 RICHMOND	27.91
26 OUTER LOOP	20.01
27 INNER LOOP	21.48
29 TSU/UH HIRSCH	16.90
30 CLINTON	11.15
30 CULLEN	29.49
32 RENWICK	20.32
33 POST OAK	28.09
34 MONTROSE	15.47
36 KEMPWOOD	20.86
36 LAWDALE	20.32
37 EL SOL	10.78
38 MANCHESTER DOCKS	4.51
40 PECORE	20.04
40 TELEPHONE	25.19
42 HOLMAN	20.02
44 ACRES HOMES	23.76
45 TIDWELL	31.80
46 GESSNER	39.20
47 HILLCROFT	24.73
48 NAVIGATION	12.27
49 CHIMNEY ROCK	14.04
50 HARRISBURG	24.89
50 HEIGHTS	19.05
52 HIRSCH	16.95
52 SCOTT	40.37
53 BRIAR FOREST	21.72
56 AIRLINE	28.91
58 HAMMERLY	12.64
59 ALDINE MAIL	13.13
60 SOUTH MacGREGOR	15.00
64 LINCOLN CITY	6.37
65 BISSONNET	31.55
66 YALE	14.96
67 DAIRY ASHFORD	25.19
68 BRAYS BAYOU	24.90
70 MEMORIAL	13.39
72 WESTVIEW	18.72

ROUTE	Boardings Per Revenue Hour
73 BELLFORT	27.06
75 ELDRIDGE	9.18
77 LIBERTY	14.89
77 MLK	25.30
78 ALABAMA	25.62
78 IRVINGTON	12.98
79 WEST LITTLE YORK	22.10
80 DOWLING	16.51
80 LYONS	22.02
81 WESTHEIMER-SHARPSTOWN	28.08
82 WESTHEIMER-WEST OAKS	34.53
83 LEE ROAD	23.73
85 ANTOINE	25.46
86 FM 1960	26.98
87 SUNNYSIDE	27.71
88 HOBBY AIRPORT	22.64
97 SETTEGAST	16.40
98 BRIARGATE	13.26
102 BUSH I.A.H EXPRESS	25.84
108 VETERANS MEMORIAL EXPRESS	26.23
131 MEMORIAL EXPRESS	17.79
132 HARWIN EXPRESS	20.95
137 NORTHSHORE EXPRESS	22.19
163 FONDREN EXPRESS	35.37
170 MISSOURI CITY / TMC	21.76
202 KUYKENDAHL	30.94
204 SPRING	31.40
209 NORTH FREEWAY	19.89
212 SETON LAKE	21.65
214 NORTHWEST STATION	32.35
216 WEST LITTLE YORK - PINEMONT	20.65
217 CYPRESS	27.89
219 NORTHWEST FREEWAY	11.93
221 KINGSLAND	29.99
222 GRAND PARKWAY	21.99
228 ADDICKS	29.25
229 KATY FREEWAY	16.06
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	23.59
244 MONROE	20.12
246 BAY AREA	29.24
247 FUQUA	30.44
249 GULF FREEWAY	12.94
255 KINGWOOD	22.86
256 EASTEX	33.13
257 TOWNSEN	32.29
259 EASTEX FREEWAY	12.66
261 WEST LOOP	17.13
262 WESTWOOD	17.03
265 WEST BELLFORT	31.22
269 SOUTHWEST FREEWAY	8.57
274 WESTCHASE - GESSNER	15.74
283 KUYKENDAHL/GREENWAY	17.49
292 WEST BELLFORT-WESTWOOD/TMC	13.11
297 SOUTH POINT-MONROE/TMC	26.67
298 KINGSLAND-ADDICKS-NWTC/TMC	22.58
320 TMC WHITE	61.85
321 TMC BLUE	20.21
322 TMC RED	53.34
352 SWINGLE SHUTTLE	11.56
402 BELLAIRE QUICKLINE	20.13
426 TMC SWIFTLINE	12.77

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour
320 TMC WHITE	61.85
322 TMC RED	53.34
52 SCOTT	40.37
46 GESSNER	39.20
163 FONDREN EXPRESS	35.37
82 WESTHEIMER-WEST OAKS	34.53
256 EASTEX	33.13
2 BELLAIRE	32.70
214 NORTHWEST STATION	32.35
257 TOWNSEN	32.29
45 TIDWELL	31.80
65 BISSONNET	31.55
204 SPRING	31.40
265 WEST BELLFORT	31.22
202 KUYKENDAHL	30.94
247 FUQUA	30.44
221 KINGSLAND	29.99
30 CULLEN	29.49
4 BEECHNUT	29.36
228 ADDICKS	29.25
246 BAY AREA	29.24
23 CROSSTIMBERS	29.00
56 AIRLINE	28.91
33 POST OAK	28.09
81 WESTHEIMER-SHARPSTOWN	28.08
25 RICHMOND	27.91
217 CYPRESS	27.89
87 SUNNYSIDE	27.71
73 BELLFORT	27.06
86 FM 1960	26.98
8 SOUTH MAIN	26.93
11 ALMEDA	26.78
297 SOUTH POINT-MONROE/TMC	26.67
108 VETERANS MEMORIAL EXPRESS	26.23
102 BUSH I.A.H EXPRESS	25.84
78 ALABAMA	25.62
85 ANTOINE	25.46
77 MLK	25.30
40 TELEPHONE	25.19
67 DAIRY ASHFORD	25.19
68 BRAYS BAYOU	24.90
50 HARRISBURG	24.89
47 HILLCROFT	24.73
20 LONG POINT	23.80
44 ACRES HOMES	23.76
83 LEE ROAD	23.73
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	23.59
5 SOUTHMORE	23.07
20 CANAL	23.05
14 HIRAM CLARKE	23.03
10 WILLOWBEND	22.99
255 KINGWOOD	22.86
24 NORTHLINE	22.67
88 HOBBY AIRPORT	22.64
298 KINGSLAND-ADDICKS-NWTC/TMC	22.58
19 WILCREST	22.54
1 HOSPITAL	22.42
137 NORTHSHORE EXPRESS	22.19
79 WEST LITTLE YORK	22.10
80 LYONS	22.02
222 GRAND PARKWAY	21.99

ROUTE	Boardings Per Revenue Hour
170 MISSOURI CITY / TMC	21.76
53 BRIAR FOREST	21.72
212 SETON LAKE	21.65
27 INNER LOOP	21.48
9 GULFTON	21.18
132 HARWIN EXPRESS	20.95
36 KEMPWOOD	20.86
216 WEST LITTLE YORK - PINEMONT	20.65
15 FULTON	20.57
32 RENWICK	20.32
36 LAWDALE	20.32
321 TMC BLUE	20.21
402 BELLAIRE QUICKLINE	20.13
244 MONROE	20.12
40 PECORE	20.04
42 HOLMAN	20.02
26 OUTER LOOP	20.01
3 WEST GRAY	20.00
209 NORTH FREEWAY	19.89
50 HEIGHTS	19.05
6 JENSEN	18.95
72 WESTVIEW	18.72
131 MEMORIAL EXPRESS	17.79
283 KUYKENDAHL/GREENWAY	17.49
11 NANCE	17.43
261 WEST LOOP	17.13
262 WESTWOOD	17.03
52 HIRSCH	16.95
29 TSU/UH HIRSCH	16.90
5 KASHMERE	16.51
80 DOWLING	16.51
97 SETTEGAST	16.40
229 KATY FREEWAY	16.06
18 KIRBY	16.05
274 WESTCHASE - GESSNER	15.74
34 MONTROSE	15.47
6 TANGLEWOOD	15.22
60 SOUTH MacGREGOR	15.00
66 YALE	14.96
77 LIBERTY	14.89
9 NORTH MAIN	14.29
49 CHIMNEY ROCK	14.04
70 MEMORIAL	13.39
98 BRIARGATE	13.26
59 ALDINE MAIL	13.13
292 WEST BELLFORT-WESTWOOD/TMC	13.11
78 IRVINGTON	12.98
249 GULF FREEWAY	12.94
426 TMC SWIFTLINE	12.77
259 EASTEX FREEWAY	12.66
58 HAMMERLY	12.64
48 NAVIGATION	12.27
3 LANGLEY	12.01
219 NORTHWEST FREEWAY	11.93
352 SWINGLE SHUTTLE	11.56
30 CLINTON	11.15
37 EL SOL	10.78
75 ELDRIDGE	9.18
269 SOUTHWEST FREEWAY	8.57
64 LINCOLN CITY	6.37
38 MANCHESTER DOCKS	4.51



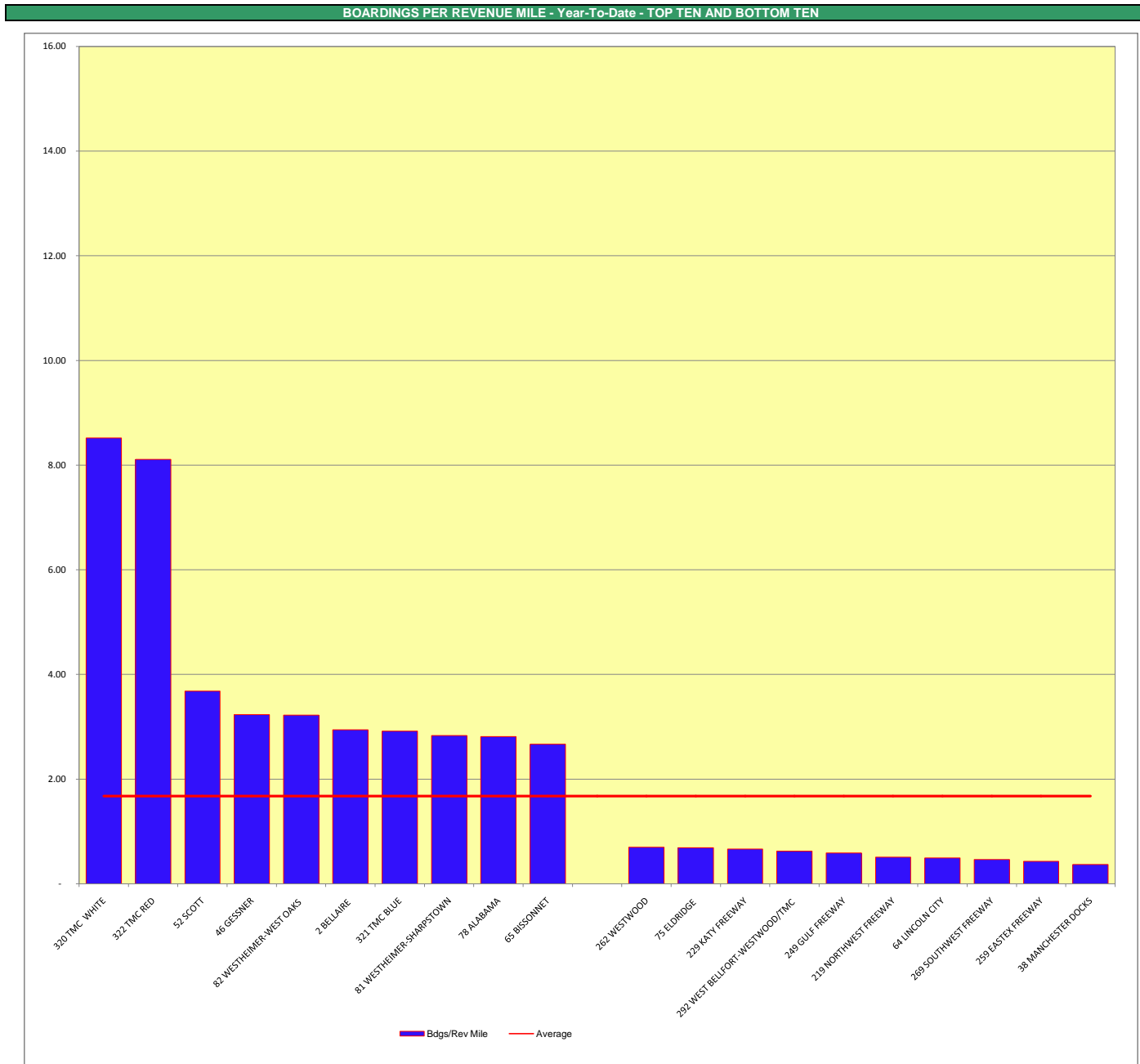
BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.87	73 BELLFORT	2.16
2 BELLAIRE	2.94	75 ELDRIDGE	0.69
3 LANGLEY	0.82	77 LIBERTY	1.08
3 WEST GRAY	2.10	77 MLK	2.02
4 BEECHNUT	2.15	78 ALABAMA	2.81
5 KASHMERE	1.25	78 IRVINGTON	1.01
5 SOUTHMORE	1.94	79 WEST LITTLE YORK	1.52
6 JENSEN	1.29	80 DOWLING	1.63
6 TANGLEWOOD	1.14	80 LYONS	1.96
8 SOUTH MAIN	2.03	81 WESTHEIMER-SHARPSTOWN	2.83
9 NORTH MAIN	1.06	82 WESTHEIMER-WEST OAKS	3.22
9 GULFTON	1.67	83 LEE ROAD	1.38
10 WILLOWBEND	1.84	85 ANTOINE	1.61
11 ALMEDA	1.71	86 FM 1960	1.88
11 NANCE	1.72	87 SUNNYSIDE	2.04
14 HIRAM CLARKE	1.81	88 HOBBY AIRPORT	1.52
15 FULTON	1.99	97 SETTEGAST	0.85
18 KIRBY	1.30	98 BRIARGATE	0.99
19 WILCREST	1.68	102 BUSH I.A.H EXPRESS	1.31
20 CANAL	2.27	108 VETERANS MEMORIAL EXPRESS	1.36
20 LONG POINT	1.45	131 MEMORIAL EXPRESS	0.94
23 CROSSTIMBERS	2.10	132 HARWIN EXPRESS	1.27
24 NORTHLINE	2.26	137 NORTHSHORE EXPRESS	1.31
25 RICHMOND	2.43	163 FONDREN EXPRESS	2.65
26 OUTER LOOP	1.72	170 MISSOURI CITY / TMC	0.82
27 INNER LOOP	1.85	202 KUYKENDAHL	1.19
29 TSU/HH HIRSCH	1.45	204 SPRING	1.06
30 CLINTON	0.86	209 NORTH FREEWAY	0.75
30 CULLEN	2.20	212 SETON LAKE	1.00
32 RENWICK	1.64	214 NORTHWEST STATION	1.08
33 POST OAK	2.47	216 WEST LITTLE YORK - PINEMONT	0.81
34 MONTROSE	1.25	217 CYPRESS	0.85
36 KEMPWOOD	1.50	219 NORTHWEST FREEWAY	0.51
36 LAWDALE	1.53	221 KINGSLAND	0.93
37 EL SOL	0.93	222 GRAND PARKWAY	0.70
38 MANCHESTER DOCKS	0.37	228 ADDICKS	1.03
40 PECORE	1.59	229 KATY FREEWAY	0.66
40 TELEPHONE	1.90	236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.95
42 HOLMAN	2.38	244 MONROE	0.99
44 ACRES HOMES	1.47	246 BAY AREA	1.13
45 TIDWELL	2.10	247 FUQUA	1.38
46 GESSNER	3.23	249 GULF FREEWAY	0.59
47 HILLCROFT	2.38	255 KINGWOOD	0.74
48 NAVIGATION	0.89	256 EASTEX	1.19
49 CHIMNEY ROCK	1.24	257 TOWNSEN	1.13
50 HARRISBURG	2.11	259 EASTEX FREEWAY	0.43
50 HEIGHTS	1.49	261 WEST LOOP	0.90
52 HIRSCH	1.33	262 WESTWOOD	0.70
52 SCOTT	3.68	265 WEST BELLFORT	1.22
53 BRIAR FOREST	1.70	269 SOUTHWEST FREEWAY	0.46
56 AIRLINE	2.04	274 WESTCHASE - GESSNER	0.85
58 HAMMERLY	1.00	283 KUYKENDAHL/GREENWAY	0.70
59 ALDINE MAIL	0.87	292 WEST BELLFORT-WESTWOOD/TMC	0.62
60 SOUTH MacGREGOR	1.38	297 SOUTH POINT-MONROE/TMC	1.05
64 LINCOLN CITY	0.49	298 KINGSLAND-ADDICKS-NWTC/TMC	0.94
65 BISSONNET	2.67	320 TMC WHITE	8.52
66 YALE	1.26	321 TMC BLUE	2.92
67 DAIRY ASHFORD	2.26	322 TMC RED	8.11
68 BRAYS BAYOU	2.01	352 SWINGLE SHUTTLE	0.79
70 MEMORIAL	0.76	402 BELLAIRE QUICKLINE	1.52
72 WESTVIEW	1.31	426 TMC SWIFTLINE	1.39

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
320 TMC WHITE	8.52	247 FUQUA	1.38
322 TMC RED	8.11	108 VETERANS MEMORIAL EXPRESS	1.36
52 SCOTT	3.68	52 HIRSCH	1.33
46 GESSNER	3.23	102 BUSH I.A.H EXPRESS	1.31
82 WESTHEIMER-WEST OAKS	3.22	137 NORTHSHORE EXPRESS	1.31
2 BELLAIRE	2.94	72 WESTVIEW	1.31
321 TMC BLUE	2.92	18 KIRBY	1.30
81 WESTHEIMER-SHARPSTOWN	2.83	6 JENSEN	1.29
78 ALABAMA	2.81	132 HARWIN EXPRESS	1.27
65 BISSONNET	2.67	66 YALE	1.26
163 FONDREN EXPRESS	2.65	5 KASHMERE	1.25
33 POST OAK	2.47	34 MONTROSE	1.25
25 RICHMOND	2.43	49 CHIMNEY ROCK	1.24
42 HOLMAN	2.38	265 WEST BELLFORT	1.22
47 HILLCROFT	2.38	256 EASTEX	1.19
20 CANAL	2.27	202 KUYKENDAHL	1.19
67 DAIRY ASHFORD	2.26	6 TANGLEWOOD	1.14
24 NORTHLINE	2.26	257 TOWNSEN	1.13
30 CULLEN	2.20	246 BAY AREA	1.13
73 BELLFORT	2.16	77 LIBERTY	1.08
4 BEECHNUT	2.15	214 NORTHWEST STATION	1.08
50 HARRISBURG	2.11	9 NORTH MAIN	1.06
45 TIDWELL	2.10	204 SPRING	1.06
3 WEST GRAY	2.10	297 SOUTH POINT-MONROE/TMC	1.05
23 CROSSTIMBERS	2.10	228 ADDICKS	1.03
56 AIRLINE	2.04	78 IRVINGTON	1.01
87 SUNNYSIDE	2.04	212 SETON LAKE	1.00
8 SOUTH MAIN	2.03	58 HAMMERLY	1.00
77 MLK	2.02	244 MONROE	0.99
68 BRAYS BAYOU	2.01	98 BRIARGATE	0.99
15 FULTON	1.99	236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.95
80 LYONS	1.96	131 MEMORIAL EXPRESS	0.94
5 SOUTHMORE	1.94	298 KINGSLAND-ADDICKS-NWTC/TMC	0.94
40 TELEPHONE	1.90	221 KINGSLAND	0.93
86 FM 1960	1.88	37 EL SOL	0.93
1 HOSPITAL	1.87	261 WEST LOOP	0.90
27 INNER LOOP	1.85	48 NAVIGATION	0.89
10 WILLOWBEND	1.84	59 ALDINE MAIL	0.87
14 HIRAM CLARKE	1.81	30 CLINTON	0.86
26 OUTER LOOP	1.72	97 SETTEGAST	0.85
11 NANCE	1.72	274 WESTCHASE - GESSNER	0.85
11 ALMEDA	1.71	217 CYPRESS	0.85
53 BRIAR FOREST	1.70	3 LANGLEY	0.82
19 WILCREST	1.68	170 MISSOURI CITY / TMC	0.82
9 GULFTON	1.67	216 WEST LITTLE YORK - PINEMONT	0.81
32 RENWICK	1.64	352 SWINGLE SHUTTLE	0.79
80 DOWLING	1.63	70 MEMORIAL	0.76
85 ANTOINE	1.61	209 NORTH FREEWAY	0.75
40 PECORE	1.59	255 KINGWOOD	0.74
36 LAWDALE	1.53	283 KUYKENDAHL/GREENWAY	0.70
402 BELLAIRE QUICKLINE	1.52	222 GRAND PARKWAY	0.70
79 WEST LITTLE YORK	1.52	262 WESTWOOD	0.70
88 HOBBY AIRPORT	1.52	75 ELDRIDGE	0.69
36 KEMPWOOD	1.50	229 KATY FREEWAY	0.66
50 HEIGHTS	1.49	292 WEST BELLFORT-WESTWOOD/TMC	0.62
44 ACRES HOMES	1.47	249 GULF FREEWAY	0.59
20 LONG POINT	1.45	219 NORTHWEST FREEWAY	0.51
29 TSU/HH HIRSCH	1.45	64 LINCOLN CITY	0.49
426 TMC SWIFTLINE	1.39	269 SOUTHWEST FREEWAY	0.46
60 SOUTH MacGREGOR	1.38	259 EASTEX FREEWAY	0.43
83 LEE ROAD	1.38	38 MANCHESTER DOCKS	0.37



APRIL 2012
(FY2012) - Saturday Indicators - Year-To-Date

BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER

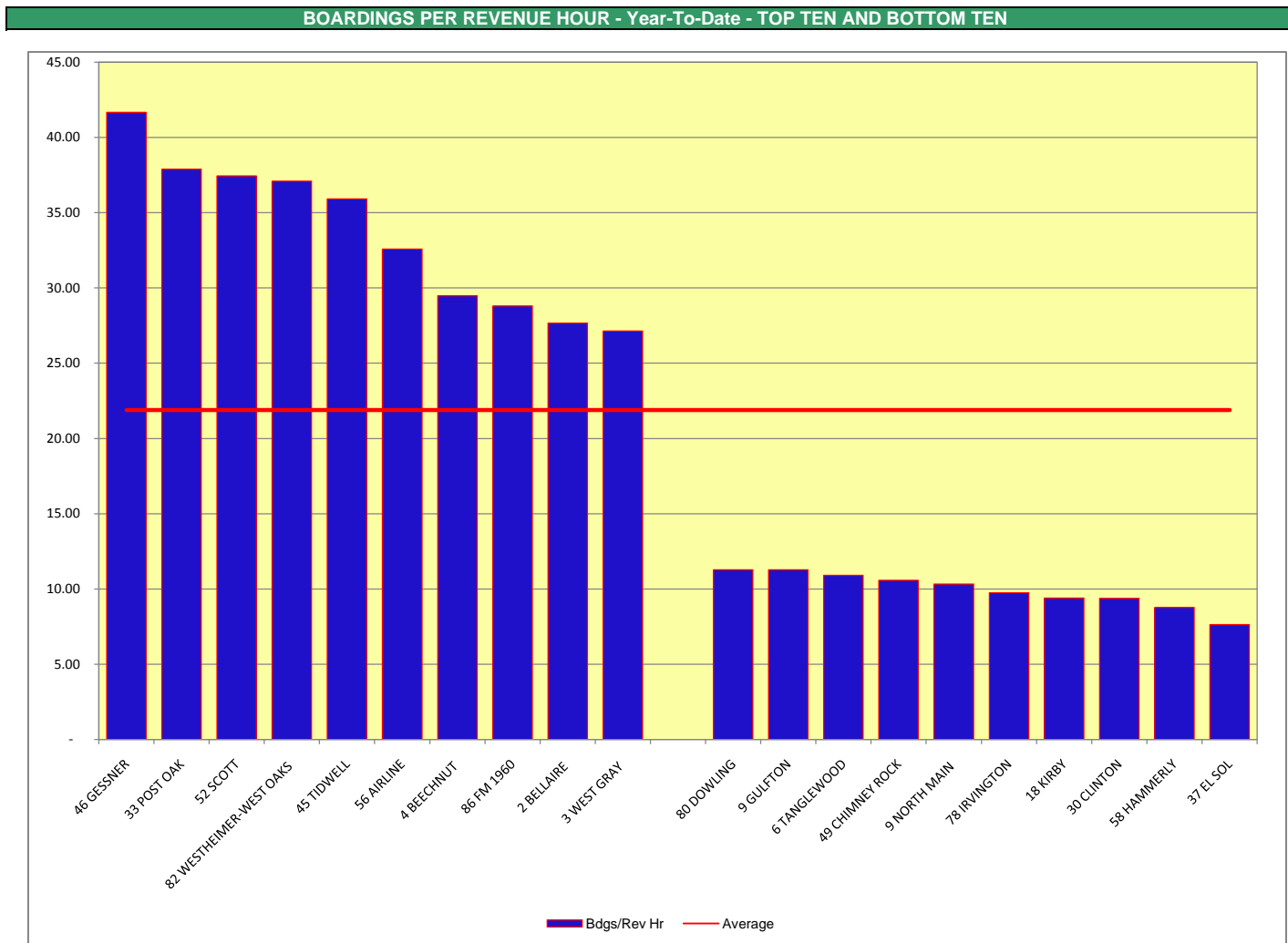
ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	20.20
2 BELLAIRE	27.65
3 LANGLEY	13.45
3 WEST GRAY	27.13
4 BEECHNUT	29.49
5 KASHMERE	13.35
5 SOUTHMORE	18.95
6 JENSEN	17.95
6 TANGLEWOOD	10.91
8 SOUTH MAIN	24.82
9 NORTH MAIN	10.33
9 GULFTON	11.28
10 WILLOWBEND	19.01
11 ALMEDA	17.81
11 NANCE	14.48
14 HIRAM CLARKE	24.18
15 FULTON	18.67
18 KIRBY	9.40
19 WILCREST	18.25
20 CANAL	23.81
20 LONG POINT	21.57
23 CROSSTIMBERS	25.60
24 NORTHLINE	20.16
25 RICHMOND	26.33
26 OUTER LOOP	19.78
27 INNER LOOP	20.83
29 TSU/UH HIRSCH	14.00
30 CLINTON	9.37
30 CULLEN	25.91
32 RENWICK (New)	12.75
33 POST OAK	37.89
36 KEMPWOOD	17.50
36 LAWNDAL	21.22
37 EL SOL	7.64
40 PECORE	12.49
40 TELEPHONE	25.74
42 HOLMAN	11.88
44 ACRES HOMES	25.07

ROUTE	Boardings Per Revenue Hour
45 TIDWELL	35.92
46 GESSNER	41.66
47 HILLCROFT	15.24
48 NAVIGATION	17.51
49 CHIMNEY ROCK	10.57
50 HARRISBURG	24.89
50 HEIGHTS	22.87
52 HIRSCH	16.07
52 SCOTT	37.44
53 BRIAR FOREST	19.83
56 AIRLINE	32.59
58 HAMMERLY	8.77
60 SOUTH MacGREGOR	13.05
65 BISSONNET	26.42
66 YALE	13.39
68 BRAYS BAYOU	20.35
72 WESTVIEW	15.65
73 BELLFORT	26.55
77 LIBERTY	14.64
77 MLK	19.25
78 IRVINGTON	9.74
79 WEST LITTLE YORK	16.64
80 DOWLING	11.28
80 LYONS	19.59
81 WESTHEIMER-SHARPSTOWN	26.39
82 WESTHEIMER-WEST OAKS	37.10
83 LEE ROAD	20.86
85 ANTOINE	24.30
86 FM 1960	28.81
87 SUNNYSIDE	19.67
88 HOBBY AIRPORT	15.52
98 BRIARGATE	15.68
102 BUSH I.A.H EXPRESS	25.39
131 MEMORIAL EXPRESS	14.72
132 HARWIN EXPRESS	15.63
137 NORTHSORE EXPRESS	21.87
163 FONDREN EXPRESS	25.99

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour
46 GESSNER	41.66
33 POST OAK	37.89
52 SCOTT	37.44
82 WESTHEIMER-WEST OAKS	37.10
45 TIDWELL	35.92
56 AIRLINE	32.59
4 BEECHNUT	29.49
86 FM 1960	28.81
2 BELLAIRE	27.65
3 WEST GRAY	27.13
73 BELLFORT	26.55
65 BISSONNET	26.42
81 WESTHEIMER-SHARPSTOWN	26.39
25 RICHMOND	26.33
163 FONDREN EXPRESS	25.99
30 CULLEN	25.91
40 TELEPHONE	25.74
23 CROSSTIMBERS	25.60
102 BUSH I.A.H EXPRESS	25.39
44 ACRES HOMES	25.07
50 HARRISBURG	24.89
8 SOUTH MAIN	24.82
85 ANTOINE	24.30
14 HIRAM CLARKE	24.18
20 CANAL	23.81
50 HEIGHTS	22.87
137 NORTHSORE EXPRESS	21.87
20 LONG POINT	21.57
36 LAWNDAL	21.22
83 LEE ROAD	20.86
27 INNER LOOP	20.83
68 BRAYS BAYOU	20.35
1 HOSPITAL	20.20
24 NORTHLINE	20.16
53 BRIAR FOREST	19.83
26 OUTER LOOP	19.78
87 SUNNYSIDE	19.67
80 LYONS	19.59

ROUTE	Boardings Per Revenue Hour
77 MLK	19.25
10 WILLOWBEND	19.01
5 SOUTHMORE	18.95
15 FULTON	18.67
19 WILCREST	18.25
6 JENSEN	17.95
11 ALMEDA	17.81
48 NAVIGATION	17.51
36 KEMPWOOD	17.50
79 WEST LITTLE YORK	16.64
52 HIRSCH	16.07
98 BRIARGATE	15.68
72 WESTVIEW	15.65
132 HARWIN EXPRESS	15.63
88 HOBBY AIRPORT	15.52
47 HILLCROFT	15.24
131 MEMORIAL EXPRESS	14.72
77 LIBERTY	14.64
11 NANCE	14.48
29 TSU/UH HIRSCH	14.00
3 LANGLEY	13.45
66 YALE	13.39
5 KASHMERE	13.35
60 SOUTH MacGREGOR	13.05
32 RENWICK (New)	12.75
40 PECORE	12.49
42 HOLMAN	11.88
80 DOWLING	11.28
9 GULFTON	11.28
6 TANGLEWOOD	10.91
49 CHIMNEY ROCK	10.57
9 NORTH MAIN	10.33
78 IRVINGTON	9.74
18 KIRBY	9.40
30 CLINTON	9.37
58 HAMMERLY	8.77
37 EL SOL	7.64



APRIL 2012
(FY2012) - Saturday Indicators - Year-To-Date

BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

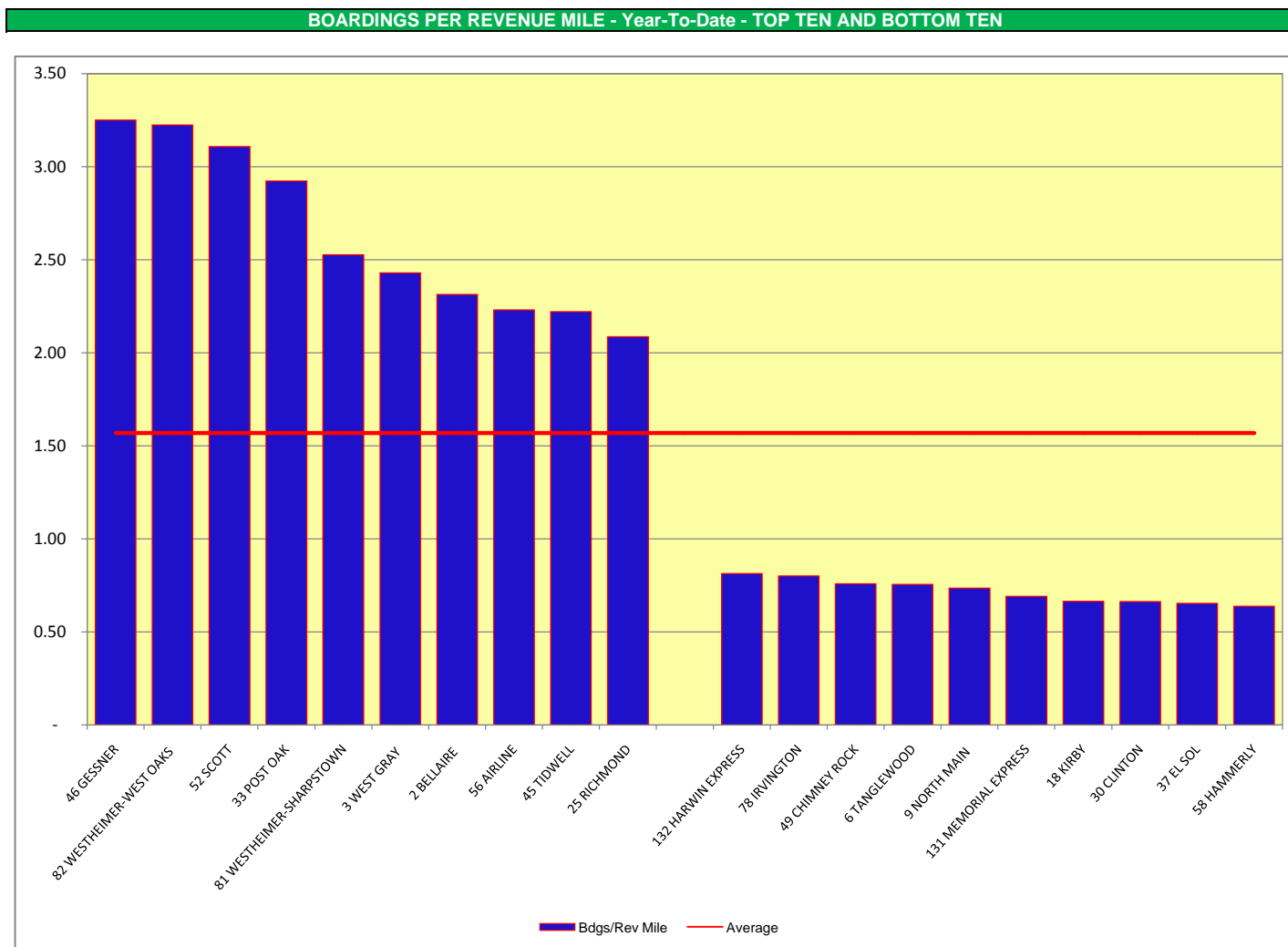
ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.44
2 BELLAIRE	2.31
3 LANGLEY	0.92
3 WEST GRAY	2.43
4 BEECHNUT	1.88
5 KASHMERE	0.93
5 SOUTHMORE	1.41
6 JENSEN	1.26
6 TANGLEWOOD	0.76
8 SOUTH MAIN	1.85
9 NORTH MAIN	0.74
9 GULFTON	0.85
10 WILLOWBEND	1.41
11 ALMEDA	1.09
11 NANCE	1.38
14 HIRAM CLARKE	1.66
15 FULTON	1.77
18 KIRBY	0.66
19 WILCREST	1.16
20 CANAL	1.86
20 LONG POINT	1.16
23 CROSSTIMBERS	1.79
24 NORTHLINE	1.95
25 RICHMOND	2.09
26 OUTER LOOP	1.43
27 INNER LOOP	1.52
29 TSU/UH HIRSCH	1.08
30 CLINTON	0.66
30 CULLEN	1.66
32 RENWICK (New)	0.99
33 POST OAK	2.92
36 KEMPWOOD	1.23
36 LAWNDAL	1.36
37 EL SOL	0.65
40 PECORE	0.93
40 TELEPHONE	2.08
42 HOLMAN	1.17
44 ACRES HOMES	1.35

ROUTE	Boardings Per Revenue Mile
45 TIDWELL	2.22
46 GESSNER	3.25
47 HILLCROFT	1.28
48 NAVIGATION	1.13
49 CHIMNEY ROCK	0.76
50 HARRISBURG	1.75
50 HEIGHTS	1.59
52 HIRSCH	1.13
52 SCOTT	3.11
53 BRIAR FOREST	1.41
56 AIRLINE	2.23
58 HAMMERLY	0.64
60 SOUTH MacGREGOR	1.08
65 BISSONNET	2.00
66 YALE	1.10
68 BRAYS BAYOU	1.51
72 WESTVIEW	1.17
73 BELLFORT	1.98
77 LIBERTY	0.89
77 MLK	1.55
78 IRVINGTON	0.80
79 WEST LITTLE YORK	1.13
80 DOWLING	1.01
80 LYONS	1.50
81 WESTHEIMER-SHARPSTOWN	2.53
82 WESTHEIMER-WEST OAKS	3.22
83 LEE ROAD	1.15
85 ANTOINE	1.59
86 FM 1960	1.62
87 SUNNYSIDE	1.35
88 HOBBY AIRPORT	0.99
98 BRIARGATE	0.95
102 BUSH I.A.H EXPRESS	1.11
131 MEMORIAL EXPRESS	0.69
132 HARWIN EXPRESS	0.81
137 NORTHSHORE EXPRESS	1.13
163 FONDREN EXPRESS	2.01

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
46 GESSNER	3.25
82 WESTHEIMER-WEST OAKS	3.22
52 SCOTT	3.11
33 POST OAK	2.92
81 WESTHEIMER-SHARPSTOWN	2.53
3 WEST GRAY	2.43
2 BELLAIRE	2.31
56 AIRLINE	2.23
45 TIDWELL	2.22
25 RICHMOND	2.09
40 TELEPHONE	2.08
163 FONDREN EXPRESS	2.01
65 BISSONNET	2.00
73 BELLFORT	1.98
24 NORTHLINE	1.95
4 BEECHNUT	1.88
20 CANAL	1.86
8 SOUTH MAIN	1.85
23 CROSSTIMBERS	1.79
15 FULTON	1.77
50 HARRISBURG	1.75
30 CULLEN	1.66
14 HIRAM CLARKE	1.66
86 FM 1960	1.62
50 HEIGHTS	1.59
85 ANTOINE	1.59
77 MLK	1.55
27 INNER LOOP	1.52
68 BRAYS BAYOU	1.51
80 LYONS	1.50
1 HOSPITAL	1.44
26 OUTER LOOP	1.43
10 WILLOWBEND	1.41
53 BRIAR FOREST	1.41
5 SOUTHMORE	1.41
11 NANCE	1.38
36 LAWNDAL	1.36
44 ACRES HOMES	1.35

ROUTE	Boardings Per Revenue Mile
87 SUNNYSIDE	1.35
47 HILLCROFT	1.28
6 JENSEN	1.26
36 KEMPWOOD	1.23
42 HOLMAN	1.17
72 WESTVIEW	1.17
20 LONG POINT	1.16
19 WILCREST	1.16
83 LEE ROAD	1.15
52 HIRSCH	1.13
79 WEST LITTLE YORK	1.13
137 NORTHSHORE EXPRESS	1.13
48 NAVIGATION	1.13
102 BUSH I.A.H EXPRESS	1.11
66 YALE	1.10
11 ALMEDA	1.09
60 SOUTH MacGREGOR	1.08
29 TSU/UH HIRSCH	1.08
80 DOWLING	1.01
88 HOBBY AIRPORT	0.99
32 RENWICK (New)	0.99
98 BRIARGATE	0.95
5 KASHMERE	0.93
40 PECORE	0.93
3 LANGLEY	0.92
77 LIBERTY	0.89
9 GULFTON	0.85
132 HARWIN EXPRESS	0.81
78 IRVINGTON	0.80
49 CHIMNEY ROCK	0.76
6 TANGLEWOOD	0.76
9 NORTH MAIN	0.74
131 MEMORIAL EXPRESS	0.69
18 KIRBY	0.66
30 CLINTON	0.66
37 EL SOL	0.65
58 HAMMERLY	0.64



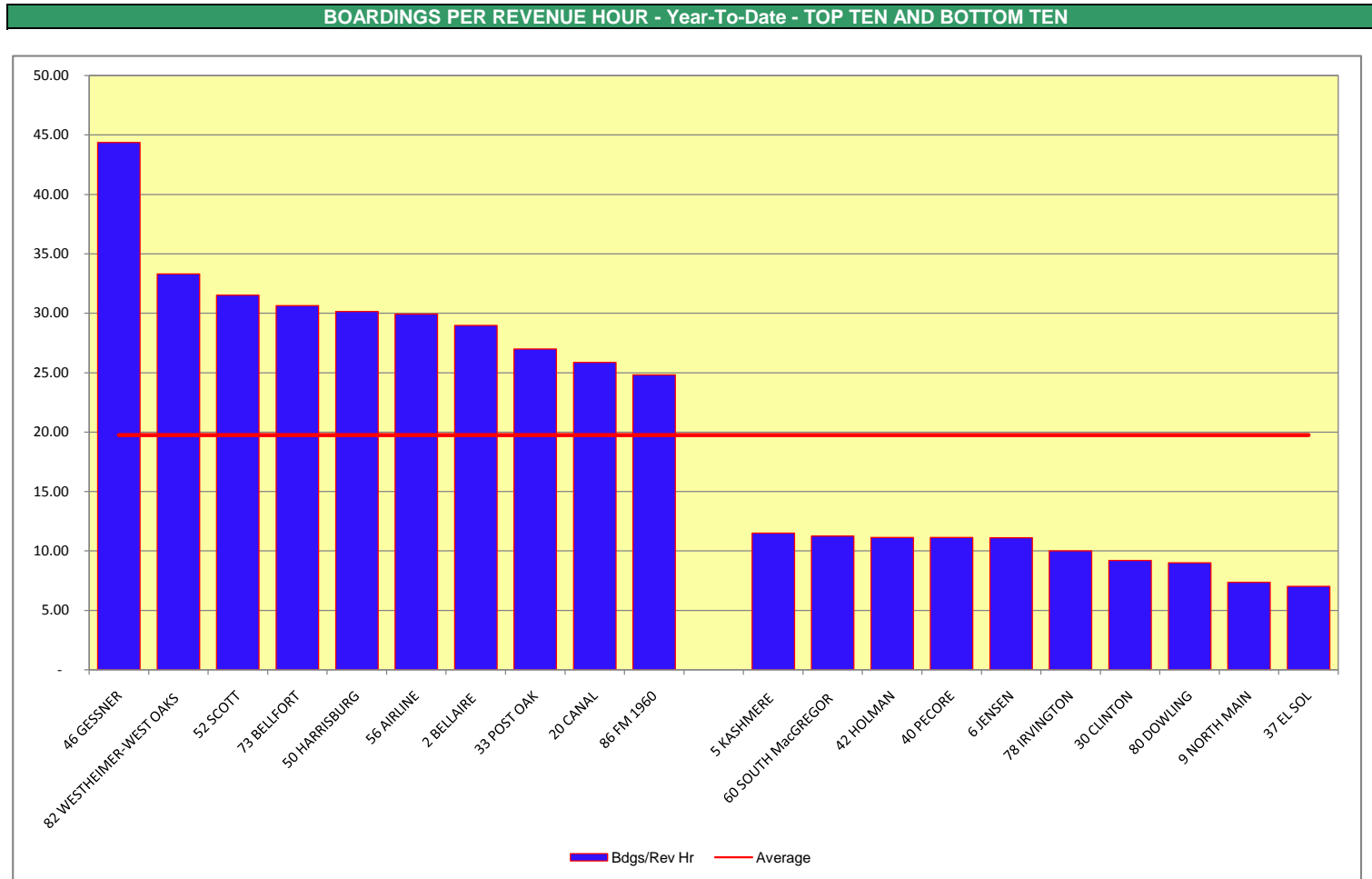
BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	16.07	45 TIDWELL	24.60
2 BELLAIRE	28.98	46 GESSNER	44.37
3 LANGLEY	11.85	47 HILLCROFT	15.12
3 WEST GRAY	15.80	48 NAVIGATION	12.76
4 BEECHNUT	23.73	50 HARRISBURG	30.15
5 KASHMERE	11.49	50 HEIGHTS	17.28
5 SOUTHMORE	16.16	52 HIRSCH	13.71
6 JENSEN	11.12	52 SCOTT	31.52
8 SOUTH MAIN	22.29	53 BRIAR FOREST	15.90
9 NORTH MAIN	7.37	56 AIRLINE	29.94
10 WILLOWBEND	19.66	60 SOUTH MacGREGOR	11.26
11 ALMEDA	16.11	65 BISSONNET	21.64
11 NANCE	13.96	66 YALE	14.11
14 HIRAM CLARKE	18.09	68 BRAYS BAYOU	15.84
15 FULTON	17.11	72 WESTVIEW	13.47
20 CANAL	25.87	73 BELLFORT	30.63
20 LONG POINT	20.70	77 LIBERTY	13.10
23 CROSSTIMBERS	16.93	77 MLK	15.66
24 NORTHLINE	19.77	78 IRVINGTON	10.00
25 RICHMOND	23.19	80 DOWLING	9.00
26 OUTER LOOP	13.90	80 LYONS	18.24
27 INNER LOOP	15.28	81 WESTHEIMER-SHARPSTOWN	23.37
30 CLINTON	9.19	82 WESTHEIMER-WEST OAKS	33.30
30 CULLEN	19.99	83 LEE ROAD	13.93
33 POST OAK	26.99	85 ANTOINE	19.59
36 KEMPWOOD	14.14	86 FM 1960	24.82
37 EL SOL	7.01	87 SUNNYSIDE	15.39
40 PECORE	11.13	102 BUSH I.A.H EXPRESS	21.37
40 TELEPHONE	19.45	137 NORTHSHORE EXPRESS	16.20
42 HOLMAN	11.14	163 FONDREN EXPRESS	21.57
44 ACRES HOMES	20.52		

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
46 GESSNER	44.37	5 SOUTHMORE	16.16
82 WESTHEIMER-WEST OAKS	33.30	11 ALMEDA	16.11
52 SCOTT	31.52	1 HOSPITAL	16.07
73 BELLFORT	30.63	53 BRIAR FOREST	15.90
50 HARRISBURG	30.15	68 BRAYS BAYOU	15.84
56 AIRLINE	29.94	3 WEST GRAY	15.80
2 BELLAIRE	28.98	77 MLK	15.66
33 POST OAK	26.99	87 SUNNYSIDE	15.39
20 CANAL	25.87	27 INNER LOOP	15.28
86 FM 1960	24.82	47 HILLCROFT	15.12
45 TIDWELL	24.60	36 KEMPWOOD	14.14
4 BEECHNUT	23.73	66 YALE	14.11
81 WESTHEIMER-SHARPSTOWN	23.37	11 NANCE	13.96
25 RICHMOND	23.19	83 LEE ROAD	13.93
8 SOUTH MAIN	22.29	26 OUTER LOOP	13.90
65 BISSONNET	21.64	52 HIRSCH	13.71
163 FONDREN EXPRESS	21.57	72 WESTVIEW	13.47
102 BUSH I.A.H EXPRESS	21.37	77 LIBERTY	13.10
20 LONG POINT	20.70	48 NAVIGATION	12.76
44 ACRES HOMES	20.52	3 LANGLEY	11.85
30 CULLEN	19.99	5 KASHMERE	11.49
24 NORTHLINE	19.77	60 SOUTH MacGREGOR	11.26
10 WILLOWBEND	19.66	42 HOLMAN	11.14
85 ANTOINE	19.59	40 PECORE	11.13
40 TELEPHONE	19.45	6 JENSEN	11.12
80 LYONS	18.24	78 IRVINGTON	10.00
14 HIRAM CLARKE	18.09	30 CLINTON	9.19
50 HEIGHTS	17.28	80 DOWLING	9.00
15 FULTON	17.11	9 NORTH MAIN	7.37
23 CROSSTIMBERS	16.93	37 EL SOL	7.01
137 NORTHSHORE EXPRESS	16.20		



BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

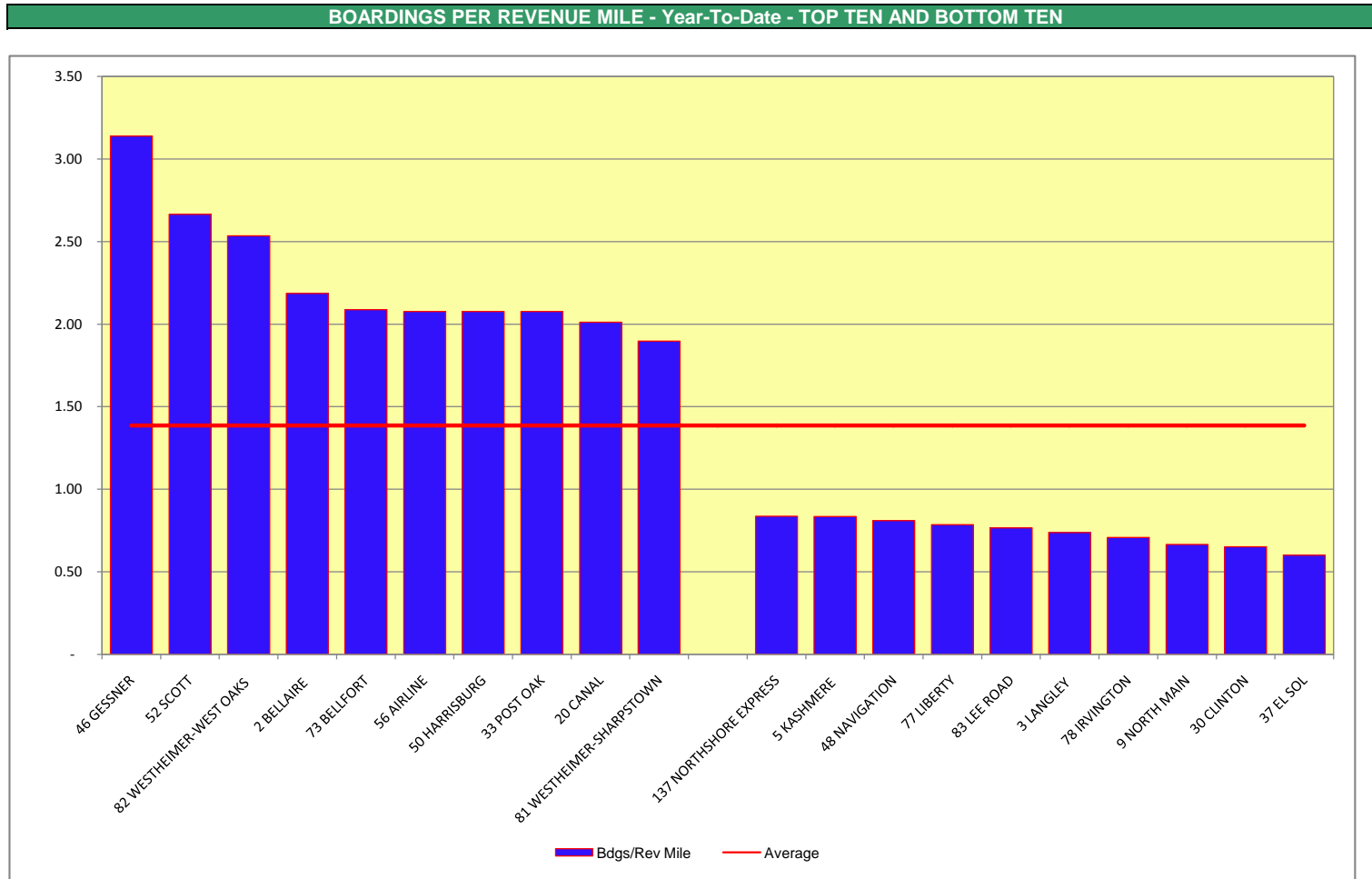
ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.26
2 BELLAIRE	2.19
3 LANGLEY	0.74
3 WEST GRAY	1.72
4 BEECHNUT	1.44
5 KASHMERE	0.84
5 SOUTHMORE	1.14
6 JENSEN	0.87
8 SOUTH MAIN	1.36
9 NORTH MAIN	0.67
10 WILLOWBEND	1.11
11 ALMEDA	0.94
11 NANCE	1.20
14 HIRAM CLARKE	1.41
15 FULTON	1.49
20 CANAL	2.01
20 LONG POINT	1.13
23 CROSSTIMBERS	1.18
24 NORTHLINE	1.69
25 RICHMOND	1.85
26 OUTER LOOP	1.00
27 INNER LOOP	1.12
30 CLINTON	0.65
30 CULLEN	1.28
33 POST OAK	2.08
36 KEMPWOOD	1.04
37 EL SOL	0.60
40 PECORE	0.90
40 TELEPHONE	1.37
42 HOLMAN	1.21
44 ACRES HOMES	1.06

ROUTE	Boardings Per Revenue Mile
45 TIDWELL	1.52
46 GESSNER	3.14
47 HILLCROFT	1.21
48 NAVIGATION	0.81
50 HARRISBURG	2.08
50 HEIGHTS	1.16
52 HIRSCH	0.97
52 SCOTT	2.67
53 BRIAR FOREST	1.13
56 AIRLINE	2.08
60 SOUTH MacGREGOR	0.93
65 BISSONNET	1.55
66 YALE	1.07
68 BRAYS BAYOU	1.19
72 WESTVIEW	1.00
73 BELLFORT	2.09
77 LIBERTY	0.79
77 MLK	1.20
78 IRVINGTON	0.71
80 DOWLING	0.86
80 LYONS	1.41
81 WESTHEIMER-SHARPSTOWN	1.90
82 WESTHEIMER-WEST OAKS	2.54
83 LEE ROAD	0.77
85 ANTOINE	1.29
86 FM 1960	1.36
87 SUNNYSIDE	1.09
102 BUSH I.A.H EXPRESS	0.93
137 NORTHSHORE EXPRESS	0.84
163 FONDREN EXPRESS	1.62

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
46 GESSNER	3.14
52 SCOTT	2.67
82 WESTHEIMER-WEST OAKS	2.54
2 BELLAIRE	2.19
73 BELLFORT	2.09
56 AIRLINE	2.08
50 HARRISBURG	2.08
33 POST OAK	2.08
20 CANAL	2.01
81 WESTHEIMER-SHARPSTOWN	1.90
25 RICHMOND	1.85
3 WEST GRAY	1.72
24 NORTHLINE	1.69
163 FONDREN EXPRESS	1.62
65 BISSONNET	1.55
45 TIDWELL	1.52
15 FULTON	1.49
4 BEECHNUT	1.44
80 LYONS	1.41
14 HIRAM CLARKE	1.41
40 TELEPHONE	1.37
8 SOUTH MAIN	1.36
86 FM 1960	1.36
85 ANTOINE	1.29
30 CULLEN	1.28
1 HOSPITAL	1.26
47 HILLCROFT	1.21
42 HOLMAN	1.21
77 MLK	1.20
11 NANCE	1.20
68 BRAYS BAYOU	1.19

ROUTE	Boardings Per Revenue Mile
23 CROSSTIMBERS	1.18
50 HEIGHTS	1.16
5 SOUTHMORE	1.14
20 LONG POINT	1.13
53 BRIAR FOREST	1.13
27 INNER LOOP	1.12
10 WILLOWBEND	1.11
87 SUNNYSIDE	1.09
66 YALE	1.07
44 ACRES HOMES	1.06
36 KEMPWOOD	1.04
72 WESTVIEW	1.00
26 OUTER LOOP	1.00
52 HIRSCH	0.97
11 ALMEDA	0.94
60 SOUTH MacGREGOR	0.93
102 BUSH I.A.H EXPRESS	0.93
40 PECORE	0.90
6 JENSEN	0.87
80 DOWLING	0.86
137 NORTHSHORE EXPRESS	0.84
5 KASHMERE	0.84
48 NAVIGATION	0.81
77 LIBERTY	0.79
83 LEE ROAD	0.77
3 LANGLEY	0.74
78 IRVINGTON	0.71
9 NORTH MAIN	0.67
30 CLINTON	0.65
37 EL SOL	0.60



APRIL 2012 (FY2012)

Composite of Boardings and Indicators by Route - Explanation of Information

How can I compare the weekday, Saturday, and Sunday services on a particular route?

The following section of the report presents the average daily boardings, boardings per revenue hour, and boardings per revenue mile for each route. Some routes operate only on weekdays, while other routes operate only on weekdays and Saturdays. Cells that would show data for Saturdays and Sundays where service is not operated are shaded for ease of viewing.

How can I compare the performance of a particular route within a given category?

METRO's Service Planning section has categorized each route into one of the following service categories:

- Local - Radial
- Local - Crosstown
- Local - Circulator
- Local - Limited
- Local - Shuttle
- Park & Ride - CBD Peak Period
- Park & Ride - CBD Off-Peak Period
- Park & Ride - Secondary Activity Centers

A consolidated summary of average daily boardings, boardings per revenue hour, and boardings per revenue mile are provided. Additionally, charts show a relative comparison of the performance of each of these service category groups in these two effectiveness indicators for weekday, Saturday, and Sunday.

Composite - APRIL 2012 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
1 HOSPITAL	4,561	1,894	1,203	23.37	21.48	17.25	1.95	1.53	1.36
2 BELLAIRE	7,434	4,796	3,438	32.72	27.78	32.42	2.95	2.32	2.45
3 LANGLEY	958	526	406	12.52	13.32	12.42	0.86	0.91	0.77
3 WEST GRAY	743	429	295	20.85	26.86	16.56	2.19	2.41	1.81
4 BEECHNUT	4,552	2,803	1,845	29.67	30.83	23.96	2.17	1.96	1.46
5 KASHMERE	1,700	875	699	16.79	12.94	11.53	1.28	0.90	0.84
5 SOUTHMORE	2,368	1,225	876	23.46	18.37	16.22	1.97	1.37	1.14
6 JENSEN	1,604	1,072	553	19.25	18.71	7.88	1.31	1.31	0.61
6 TANGLEWOOD	802	404		15.46	11.38		1.16	0.79	
8 SOUTH MAIN	2,969	1,388	750	27.54	24.38	21.81	2.08	1.81	1.33
9 NORTH MAIN	880	247	226	14.34	7.48	4.97	1.07	0.53	0.45
9 GULFTON	1,440	444		21.25	8.16		1.67	0.61	
10 WILLOWBEND	1,159	696	359	22.09	19.39	19.10	1.76	1.44	1.08
11 ALMEDA	1,430	812	443	26.90	16.68	16.47	1.72	1.02	0.96
11 NANCE	825	586	247	17.51	13.56	14.27	1.73	1.29	1.22
14 HIRAM CLARKE	2,451	1,263	894	23.75	21.92	16.16	1.87	1.50	1.26
15 FULTON	1,986	1,278	1,050	21.71	17.66	19.58	2.10	1.68	1.70
18 KIRBY	1,027	207		19.49	7.32		1.58	0.52	
19 WILCREST	1,167	537		22.24	18.48		1.66	1.17	
20 CANAL	1,814	1,289	1,071	25.28	26.48	28.03	2.49	2.07	2.18
20 LONG POINT	2,437	1,562	1,225	26.10	24.00	22.43	1.59	1.30	1.23
23 CROSSTIMBERS	1,963	708	425	28.29	24.10	15.81	2.05	1.69	1.11
24 NORTHLINE	1,950	1,531	1,140	23.59	22.34	21.31	2.35	2.16	1.83
25 RICHMOND	5,402	2,850	1,568	27.76	25.92	22.41	2.42	2.05	1.79
26 OUTER LOOP	1,942	851	509	20.21	20.45	15.56	1.74	1.48	1.12
27 INNER LOOP	2,169	1,004	585	22.11	22.87	16.63	1.91	1.67	1.22
29 TSU/UH HIRSCH	1,248	689		16.06	14.65		1.37	1.13	
30 CLINTON	551	357	329	10.59	10.02	9.23	0.81	0.71	0.65
30 CULLEN	2,651	1,829	1,324	28.00	27.73	20.07	2.09	1.77	1.28
32 RENWICK	938	661		19.33	13.48		1.56	1.04	
33 POST OAK	4,975	2,537	1,775	29.46	40.02	28.08	2.59	3.09	2.16
34 MONTROSE	618			16.21			1.31		
35 FAIRVIEW				DISCONTINUED					
36 KEMPWOOD	1,572	684		21.77	18.17		1.56	1.28	
36 LAWNSDALE	1,628	808	632	21.21	22.03	14.72	1.60	1.41	1.08
37 EL SOL	264	189	156	5.78	4.34	3.58	0.50	0.37	0.31
38 MANCHESTER DOCKS	59			5.09			0.42		
39 PARKER ROAD				DISCONTINUED					
40 PECORE	2,084	996	713	20.68	12.84	11.84	1.64	0.95	0.95
40 TELEPHONE	3,183	1,710	1,414	25.99	26.46	20.69	1.96	2.14	1.45
42 HOLMAN	1,720	652	183	20.45	12.22	9.36	2.43	1.21	1.01
44 ACRES HOMES	2,826	2,124	1,434	21.76	24.83	19.77	1.34	1.34	1.02
45 TIDWELL	3,164	1,718	1,242	31.72	33.72	24.37	2.10	2.08	1.51
46 GESSNER	4,984	3,248	1,900	39.25	43.49	46.25	3.24	3.39	3.27
47 HILLCROFT	938	734	374	24.05	16.45	14.75	2.32	1.39	1.18
48 NAVIGATION	436	200	133	9.17	12.21	8.52	0.67	0.78	0.54
48 WEST DALLAS				DISCONTINUED					
49 CHIMNEY ROCK	528	292		14.55	11.48		1.29	0.82	
50 HARRISBURG	3,699	2,537	1,742	25.10	26.01	31.88	2.13	1.82	2.20
50 HEIGHTS	2,737	1,531	999	19.21	23.90	18.27	1.50	1.67	1.22
52 HIRSCH	2,962	1,777	1,230	17.21	15.21	13.17	1.35	1.07	0.93
52 SCOTT	5,228	2,770	1,932	40.97	35.43	30.28	3.74	2.94	2.56
53 BRIAR FOREST	3,952	1,580	1,128	22.19	20.72	16.18	1.74	1.48	1.15
56 AIRLINE	4,184	4,007	3,780	25.34	32.54	32.09	1.79	2.23	2.23
58 HAMMERLY	843	328		13.81	7.27		1.09	0.53	
59 ALDINE MAIL	219			11.20			0.74		
60 HARDY				DISCONTINUED					
60 SOUTH MacGREGOR	753	432	311	13.74	12.05	11.94	1.27	1.00	0.99
64 LINCOLN CITY	107			3.55			0.27		
65 BISSONNET	6,068	3,423	2,181	31.74	28.04	22.10	2.68	2.13	1.58
66 YALE	1,615	1,418	813	14.54	13.85	13.83	1.23	1.14	1.05
67 DAIRY ASHFORD	778			24.28			2.18		
68 BRAYS BAYOU	4,111	1,672	879	24.87	20.82	13.55	2.01	1.55	1.02

Shading indicates that the route does not operate service on that day.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
70 MEMORIAL	455			11.59			0.66		
72 WESTVIEW	794	511	371	18.53	15.66	13.01	1.29	1.17	0.97
73 BELLFORT	4,783	2,698	1,278	26.10	26.38	27.79	2.09	1.97	1.89
75 ELDRIDGE	382			9.50			0.71		
77 LIBERTY	1,693	981	738	15.17	14.37	13.25	1.10	0.88	0.80
77 MLK	3,692	1,746	1,165	25.78	18.89	15.84	2.06	1.52	1.21
78 ALABAMA	765			25.98			2.85		
78 IRVINGTON	628	342	229	13.16	7.55	8.16	1.02	0.62	0.58
79 WEST LITTLE YORK	1,190	748		21.46	16.82		1.47	1.14	
80 DOWLING	684	406	261	16.65	11.42	9.09	1.64	1.03	0.87
80 LYONS	1,077	781	558	22.22	19.83	18.42	1.98	1.52	1.43
81 WESTHEIMER-SHARPSTOWN	5,019	3,187	2,302	28.71	27.73	26.34	2.90	2.65	2.14
82 WESTHEIMER-WEST OAKS	6,561	5,066	3,356	34.64	39.37	34.35	3.23	3.42	2.61
83 LEE ROAD	951	664	332	22.85	21.53	11.68	1.33	1.19	0.64
85 ANTOINE	4,149	2,272	1,595	25.56	24.28	19.20	1.62	1.59	1.27
86 FM1960	3,017	1,808	1,281	25.72	26.85	24.54	1.79	1.51	1.34
87 SUNNYSIDE	2,543	1,102	689	27.65	19.89	16.08	2.04	1.37	1.14
88 HOBBY AIRPORT	2,223	1,500		22.07	16.29		1.48	1.04	
97 SETTEGAST	252			15.87			0.82		
98 BRIARGATE	565	170		11.82	12.14		0.88	0.73	
102 BUSH I.A.H EXPRESS	2,777	1,853	1,541	24.86	25.20	21.03	1.26	1.10	0.92
108 VETERANS MEMORIAL EXPRESS	2,619			26.42			1.37		
131 MEMORIAL EXPRESS	1,669	697		18.13	16.05		0.96	0.75	
132 HARWIN EXPRESS	2,318	624		22.05	16.69		1.34	0.87	
137 NORTHSHORE EXPRESS	1,931	1,118	644	21.58	22.30	15.22	1.27	1.15	0.79
163 FONDREN EXPRESS	7,358	4,184	3,011	35.06	27.39	22.91	2.62	2.12	1.72
170 MISSOURI CITY / TMC	733			22.44			0.84		
202 KUYKENDAHL	2,008			31.85			1.22		
204 SPRING	1,349			31.97			1.08		
209 NORTH FREEWAY	601			20.88			0.79		
212 SETON LAKE	639			21.68			1.00		
214 NORTHWEST STATION	2,349			32.49			1.08		
216 WEST LITTLE YORK - PINEMONT	677			21.42			0.84		
217 CYPRESS	1,589			31.58			0.96		
219 NORTHWEST FREEWAY	262			12.73			0.54		
221 KINGSLAND	2,363			31.17			0.97		
222 GRAND PARKWAY	732			23.95			0.77		

Composite - APRIL 2012 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
228 ADDICKS	1,992			30.63			1.08		
229 KATY FREEWAY	497			18.86			0.78		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	591			24.13			0.97		
244 MONROE	542			21.91			1.08		
246 BAY AREA	1,854			31.01			1.20		
247 FUQUA	940			32.66			1.48		
249 GULF FREEWAY	404			14.67			0.67		
255 KINGWOOD	1,074			24.46			0.79		
256 EASTEX	864			33.47			1.21		
257 TOWNSEN	1,007			34.70			1.22		
259 EASTEX FREEWAY	296			13.95			0.47		
261 WEST LOOP	408			19.56			1.03		
262 WESTWOOD	638			19.61			0.80		
265 WEST BELLFORT	2,411			33.48			1.30		
269 SOUTHWEST FREEWAY	19			10.49			0.57		
274 WESTCHASE/GESSNER	424			16.63			0.90		
283 KUYKENDAHL/GREENWAY	421			20.34			0.82		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY				DISCONTINUED					
292 WEST BELLFORT-WESTWOOD/TMC	550			14.47			0.69		
297 SOUTHPOINT-MONROE/TMC	992			27.59			1.08		
298 KINGSLAND-ADDICKS-NWTC/TMC	1,265			24.33			1.01		
313 ALLEN PARKWAY				DISCONTINUED					
320 TMC WHITE	3,061			55.02			7.58		
321 TMC BLUE	605			16.59			2.39		
322 TMC RED	991			53.44			8.13		
352 SWINGLE SHUTTLE	147			8.98			0.61		
402 BELLAIRE QUICKLINE	725			20.40			1.54		
426 TMC SWIFTLINE	209			10.56			1.14		
TOTAL	225,682	104,637	65,761	24.37	22.13	20.00	1.67	1.59	1.40

¹ METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
1 HOSPITAL	4,561	1,894	1,203	23.37	21.48	17.25	1.95	1.53	1.36
3 LANGLEY	958	526	406	12.52	13.32	12.42	0.86	0.91	0.77
3 WEST GRAY	743	429	295	20.85	26.86	16.56	2.19	2.41	1.81
5 KASHMERE	1,700	875	699	16.79	12.94	11.53	1.28	0.90	0.84
5 SOUTHMORE	2,368	1,225	876	23.46	18.37	16.22	1.97	1.37	1.14
6 JENSEN	1,604	1,072	553	19.25	18.71	7.88	1.31	1.31	0.61
6 TANGLEWOOD	802	404		15.46	11.38		1.16	0.79	
8 SOUTH MAIN	2,969	1,388	750	27.54	24.38	21.81	2.08	1.81	1.33
9 NORTH MAIN	880	247	226	14.34	7.48	4.97	1.07	0.53	0.45
9 GULFTON	1,440	444		21.25	8.16		1.67	0.61	
10 WILLOWBEND	1,159	696	359	22.09	19.39	19.10	1.76	1.44	1.08
11 ALMEDA	1,430	812	443	26.90	16.68	16.47	1.72	1.02	0.96
11 NANCE	825	586	247	17.51	13.56	14.27	1.73	1.29	1.22
14 HIRAM CLARKE	2,451	1,263	894	23.75	21.92	16.16	1.87	1.50	1.26
15 FULTON	1,986	1,278	1,050	21.71	17.66	19.58	2.10	1.68	1.70
18 KIRBY	1,027	207		19.49	7.32		1.58	0.52	
20 CANAL	1,814	1,289	1,071	25.28	26.48	28.03	2.49	2.07	2.18
20 LONG POINT	2,437	1,562	1,225	26.10	24.00	22.43	1.59	1.30	1.23
24 NORTHLINE	1,950	1,531	1,140	23.59	22.34	21.31	2.35	2.16	1.83
25 RICHMOND	5,402	2,850	1,568	27.76	25.92	22.41	2.42	2.05	1.79
30 CLINTON	551	357	329	10.59	10.02	9.23	0.81	0.71	0.65
30 CULLEN	2,651	1,829	1,324	28.00	27.73	20.07	2.09	1.77	1.28
35 FAIRVIEW				DISCONTINUED					
36 KEMPWOOD	1,572	684		21.77	18.17		1.56	1.28	
36 LAWNSDALE	1,628	808	632	21.21	22.03	14.72	1.60	1.41	1.08
40 PECORE	2,084	996	713	20.68	12.84	11.84	1.64	0.95	0.95
40 TELEPHONE	3,183	1,710	1,414	25.99	26.46	20.69	1.96	2.14	1.45
44 ACRES HOMES	2,826	2,124	1,434	21.76	24.83	19.77	1.34	1.34	1.02
48 NAVIGATION	436	200	133	9.17	12.21	8.52	0.67	0.78	0.54
48 WEST DALLAS				DISCONTINUED					

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
50 HARRISBURG	3,699	2,537	1,742	25.10	26.01	31.88	2.13	1.82	2.20
50 HEIGHTS	2,737	1,531	999	19.21	23.90	18.27	1.50	1.67	1.22
52 HIRSCH	2,962	1,777	1,230	17.21	15.21	13.17	1.35	1.07	0.93
52 SCOTT	5,228	2,770	1,932	40.97	35.43	30.28	3.74	2.94	2.56
53 BRIAR FOREST	3,952	1,580	1,128	22.19	20.72	16.18	1.74	1.48	1.15
56 AIRLINE	4,184	4,007	3,780	25.34	32.54	32.09	1.79	2.23	2.23
60 HARDY	DISCONTINUED								
60 SOUTH MacGREGOR	753	432	311	13.74	12.05	11.94	1.27	1.00	0.99
65 BISSONNET	6,068	3,423	2,181	31.74	28.04	22.10	2.68	2.13	1.58
66 YALE	1,615	1,418	813	14.54	13.85	13.83	1.23	1.14	1.05
68 BRAYS BAYOU	4,111	1,672	879	24.87	20.82	13.55	2.01	1.55	1.02
77 LIBERTY	1,693	981	738	15.17	14.37	13.25	1.10	0.88	0.80
77 MLK	3,692	1,746	1,165	25.78	18.89	15.84	2.06	1.52	1.21
78 ALABAMA	765			25.98			2.85		
78 IRVINGTON	628	342	229	13.16	7.55	8.16	1.02	0.62	0.58
79 WEST LITTLE YORK	1,190	748		21.46	16.82		1.47	1.14	
80 DOWLING	684	406	261	16.65	11.42	9.09	1.64	1.03	0.87
80 LYONS	1,077	781	558	22.22	19.83	18.42	1.98	1.52	1.43
81 WESTHEIMER-SHARPSTOWN	5,019	3,187	2,302	28.71	27.73	26.34	2.90	2.65	2.14
82 WESTHEIMER-WEST OAKS	6,561	5,066	3,356	34.64	39.37	34.35	3.23	3.42	2.61
85 ANTOINE	4,149	2,272	1,595	25.56	24.28	19.20	1.62	1.59	1.27
LOCAL - RADIAL	114,204	65,962	44,182	23.41	21.47	19.03	1.86	1.58	1.37

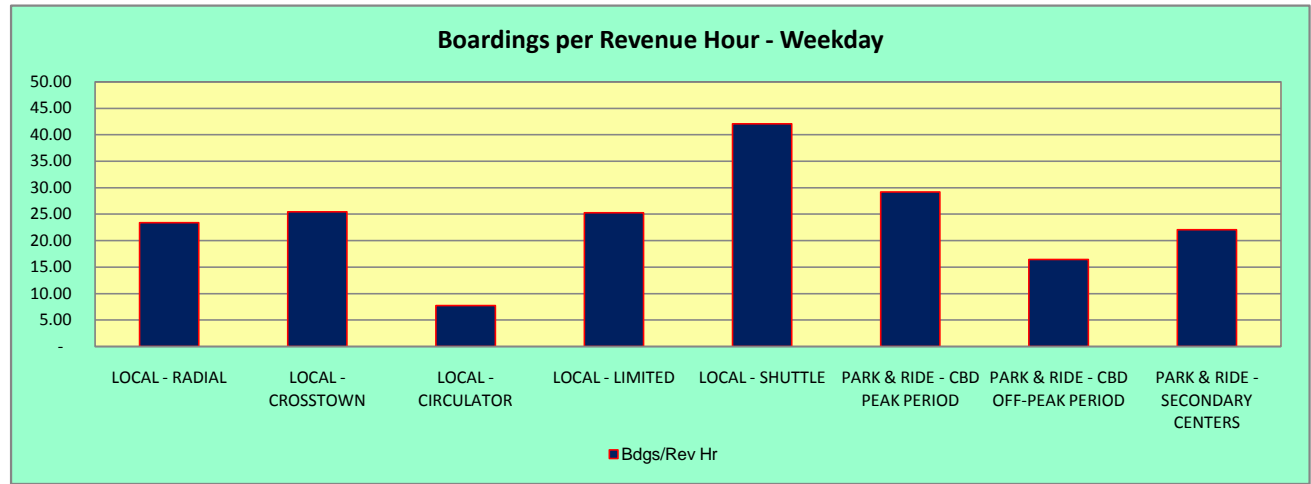
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CROSSTOWN									
2 BELLAIRE	7,434	4,796	3,438	32.72	27.78	32.42	2.95	2.32	2.45
4 BEECHNUT	4,552	2,803	1,845	29.67	30.83	23.96	2.17	1.96	1.46
19 WILCREST	1,167	537		22.24	18.48		1.66	1.17	
23 CROSSTIMBERS	1,963	708	425	28.29	24.10	15.81	2.05	1.69	1.11
26 OUTER LOOP	1,942	851	509	20.21	20.45	15.56	1.74	1.48	1.12
27 INNER LOOP	2,169	1,004	585	22.11	22.87	16.63	1.91	1.67	1.22
29 TSU/UH HIRSCH	1,248	689		16.06	14.65		1.37	1.13	
32 RENWICK	938	661		19.33	13.48		1.56	1.04	
33 POST OAK	4,975	2,537	1,775	29.46	40.02	28.08	2.59	3.09	2.16
34 MONTROSE	618			16.21			1.31		
42 HOLMAN	1,720	652	183	20.45	12.22	9.36	2.43	1.21	1.01
45 TIDWELL	3,164	1,718	1,242	31.72	33.72	24.37	2.10	2.08	1.51
46 GESSNER	4,984	3,248	1,900	39.25	43.49	46.25	3.24	3.39	3.27
47 HILLCROFT	938	734	374	24.05	16.45	14.75	2.32	1.39	1.18
49 CHIMNEY ROCK	528	292		14.55	11.48		1.29	0.82	
58 HAMMERLY	843	328		13.81	7.27		1.09	0.53	
59 ALDINE MAIL	219			11.20			0.74		
67 DAIRY ASHFORD	778			24.28			2.18		
70 MEMORIAL	455			11.59			0.66		
72 WESTVIEW	794	511	371	18.53	15.66	13.01	1.29	1.17	0.97
73 BELLFORT	4,783	2,698	1,278	26.10	26.38	27.79	2.09	1.97	1.89
75 ELDRIDGE	382			9.50			0.71		
86 FM1960	3,017	1,808	1,281	25.72	26.85	24.54	1.79	1.51	1.34
LOCAL - CROSSTOWN	49,611	26,575	15,205	25.42	26.20	25.15	2.05	1.92	1.74

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CIRCULATOR									
37 EL SOL	264	189	156	5.78	4.34	3.58	0.50	0.37	0.31
38 MANCHESTER DOCKS	59			5.09			0.42		
39 PARKER ROAD	DISCONTINUED								
64 LINCOLN CITY	107			3.55			0.27		
83 LEE ROAD	951	664	332	22.85	21.53	11.68	1.33	1.19	0.64
87 SUNNYSIDE	2,543	1,102	689	27.65	19.89	16.08	2.04	1.37	1.14
97 SETTEGAST	252			15.87			0.82		
98 BRIARGATE	565	170		11.82	12.14		0.88	0.73	
352 SWINGLE SHUTTLE	147			8.98			0.61		
LOCAL - CIRCULATOR	4,888	2,125	1,177	7.75	6.54	6.10	0.62	0.45	0.42
LOCAL - LIMITED									
88 HOBBY AIRPORT	2,223	1,500		22.07	16.29		1.48	1.04	
102 BUSH I.A.H EXPRESS	2,777	1,853	1,541	24.86	25.20	21.03	1.26	1.10	0.92
108 VETERANS MEMORIAL EXPRESS	2,619			26.42			1.37		
131 MEMORIAL EXPRESS	1,669	697		18.13	16.05		0.96	0.75	
132 HARWIN EXPRESS	2,318	624		22.05	16.69		1.34	0.87	
137 NORTHSHORE EXPRESS	1,931	1,118	644	21.58	22.30	15.22	1.27	1.15	0.79
163 FONDREN EXPRESS	7,358	4,184	3,011	35.06	27.39	22.91	2.62	2.12	1.72
402 BELLAIRE QUICKLINE	725			20.40			1.54		
426 TMC SWIFTLINE	209			10.56			1.14		
LOCAL - LIMITED	21,829	9,974	5,197	25.28	22.20	21.04	1.55	1.30	1.22
LOCAL - SHUTTLE									
313 ALLEN PARKWAY	DISCONTINUED								
320 TMC WHITE	3,061			55.02			7.58		
321 TMC BLUE	605			16.59			2.39		
322 TMC RED	991			53.44			8.13		
LOCAL - SHUTTLE	4,658			42.09			5.98		

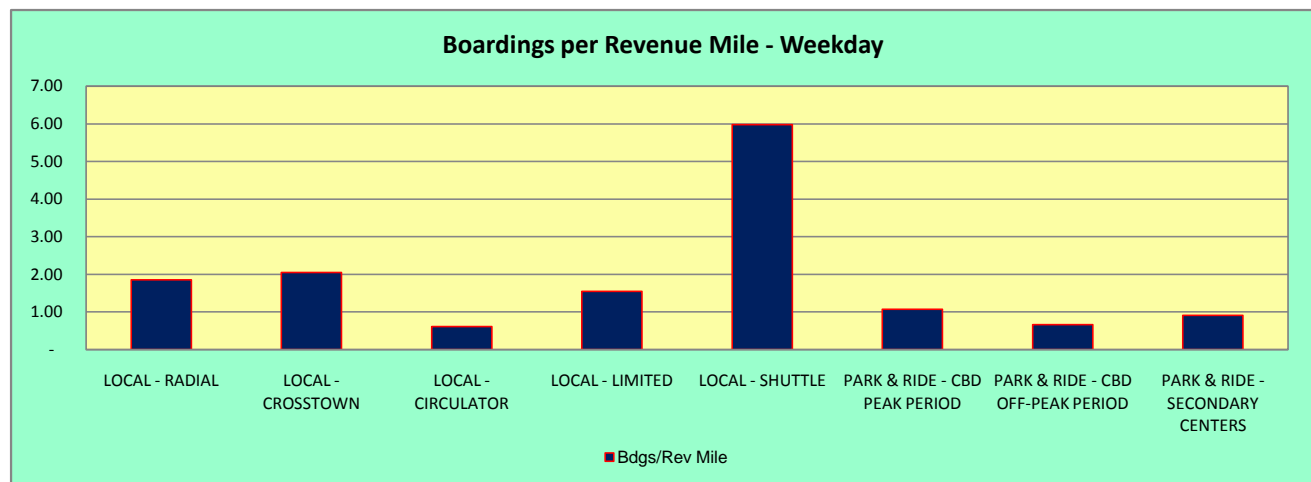
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
PARK & RIDE - CBD PEAK PERIOD									
202 KUYKENDAHL	2,008			31.85			1.22		
204 SPRING	1,349			31.97			1.08		
212 SETON LAKE	639			21.68			1.00		
214 NORTHWEST STATION	2,349			32.49			1.08		
216 WEST LITTLE YORK - PINEMONT	677			21.42			0.84		
217 CYPRESS	1,589			31.58			0.96		
221 KINGSLAND	2,363			31.17			0.97		
222 GRAND PARKWAY	732			23.95			0.77		
228 ADDICKS	1,992			30.63			1.08		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	591			24.13			0.97		
244 MONROE	542			21.91			1.08		
246 BAY AREA	1,854			31.01			1.20		
247 FUQUA	940			32.66			1.48		
255 KINGWOOD	1,074			24.46			0.79		
256 EASTEX	864			33.47			1.21		
257 TOWNSEN	1,007			34.70			1.22		
261 WEST LOOP	408			19.56			1.03		
262 WESTWOOD	638			19.61			0.80		
265 WEST BELLFORT	2,411			33.48			1.30		
274 WESTCHASE/GESSNER	424			16.63			0.90		
PARK & RIDE - CBD PEAK PERIOD	24,451			29.17			1.07		
PARK & RIDE - CBD OFF-PEAK PERIOD									
209 NORTH FREEWAY	601			20.88			0.79		
219 NORTHWEST FREEWAY	262			12.73			0.54		
229 KATY FREEWAY	497			18.86			0.78		
249 GULF FREEWAY	404			14.67			0.67		
259 EASTEX FREEWAY	296			13.95			0.47		
269 SOUTHWEST FREEWAY	19			10.49			0.57		
PARK & RIDE - CBD OFF-PEAK PERIOD	2,080			16.46			0.66		
PARK & RIDE - SECONDARY CENTERS									
170 MISSOURI CITY / TMC	733			22.44			0.84		
283 KUYKENDAHL/GREENWAY	421			20.34			0.82		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY				DISCONTINUED					
292 WEST BELLFORT-WESTWOOD/TMC	550			14.47			0.69		
297 SOUTHPOINT-MONROE/TMC	992			27.59			1.08		
298 KINGSLAND-ADDICKS-NWTC/TMC	1,265			24.33			1.01		
PARK & RIDE - SECONDARY CENTERS	3,961			22.09			0.91		

INDICATORS BY SERVICE TYPE - WEEKDAY

	Weekday Bdgs/Rev Hr
LOCAL - RADIAL	23.41
LOCAL - CROSSTOWN	25.42
LOCAL - CIRCULATOR	7.75
LOCAL - LIMITED	25.28
LOCAL - SHUTTLE	42.09
PARK & RIDE - CBD PEAK PERIOD	29.17
PARK & RIDE - CBD OFF-PEAK PERIOD	16.46
PARK & RIDE - SECONDARY CENTERS	22.09

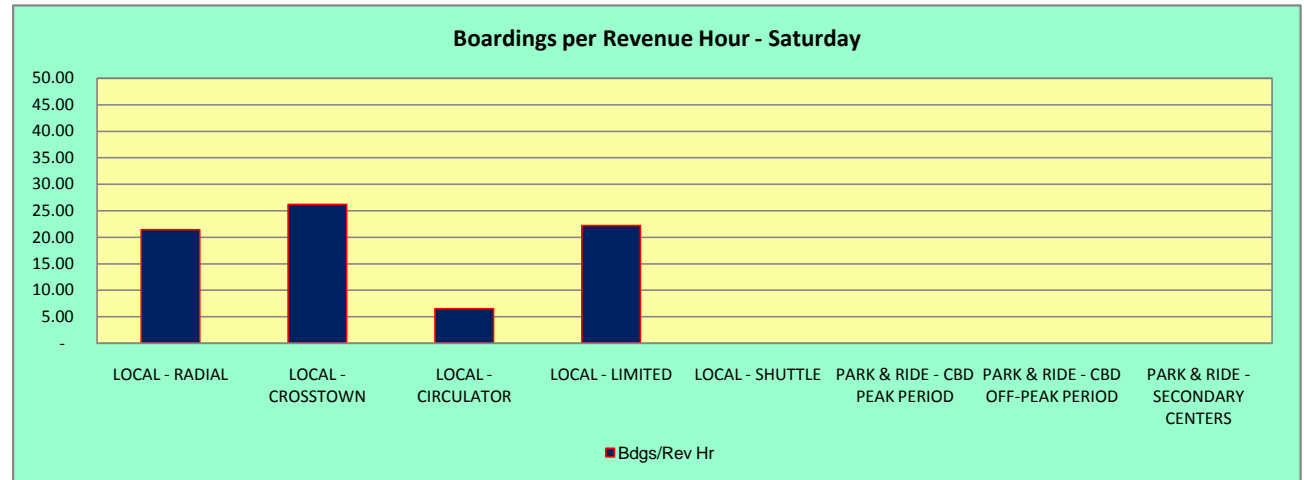


	Weekday Bdgs/Rev Mile
LOCAL - RADIAL	1.86
LOCAL - CROSSTOWN	2.05
LOCAL - CIRCULATOR	0.62
LOCAL - LIMITED	1.55
LOCAL - SHUTTLE	5.98
PARK & RIDE - CBD PEAK PERIOD	1.07
PARK & RIDE - CBD OFF-PEAK PERIOD	0.66
PARK & RIDE - SECONDARY CENTERS	0.91

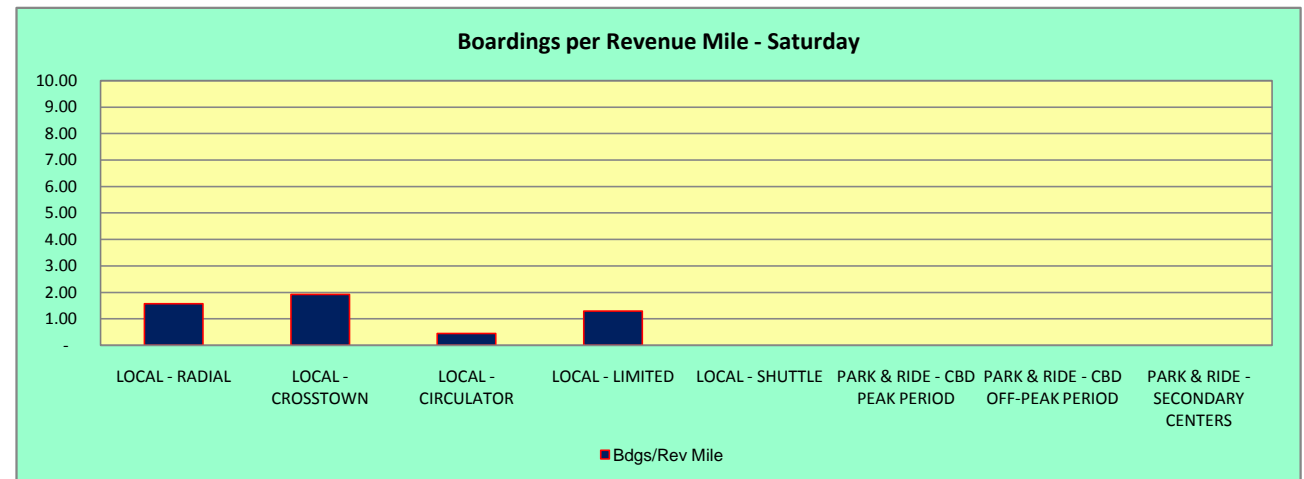


INDICATORS BY SERVICE TYPE - SATURDAY

	Saturday Bdgs/Rev Hr
LOCAL - RADIAL	21.47
LOCAL - CROSSTOWN	26.20
LOCAL - CIRCULATOR	6.54
LOCAL - LIMITED	22.20
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

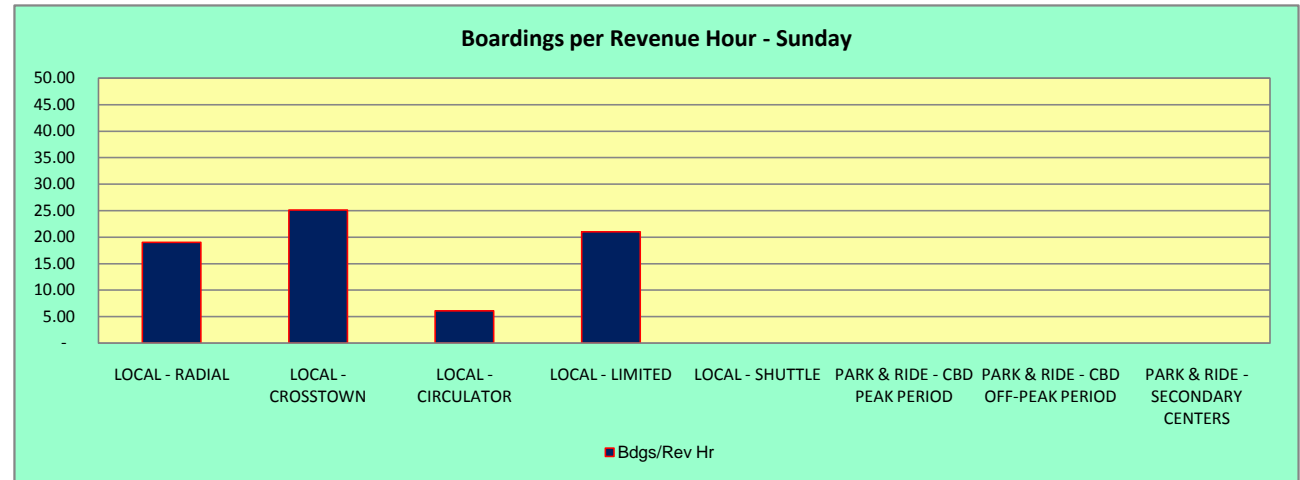


	Saturday Bdgs/Rev Mile
LOCAL - RADIAL	1.58
LOCAL - CROSSTOWN	1.92
LOCAL - CIRCULATOR	0.45
LOCAL - LIMITED	1.30
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

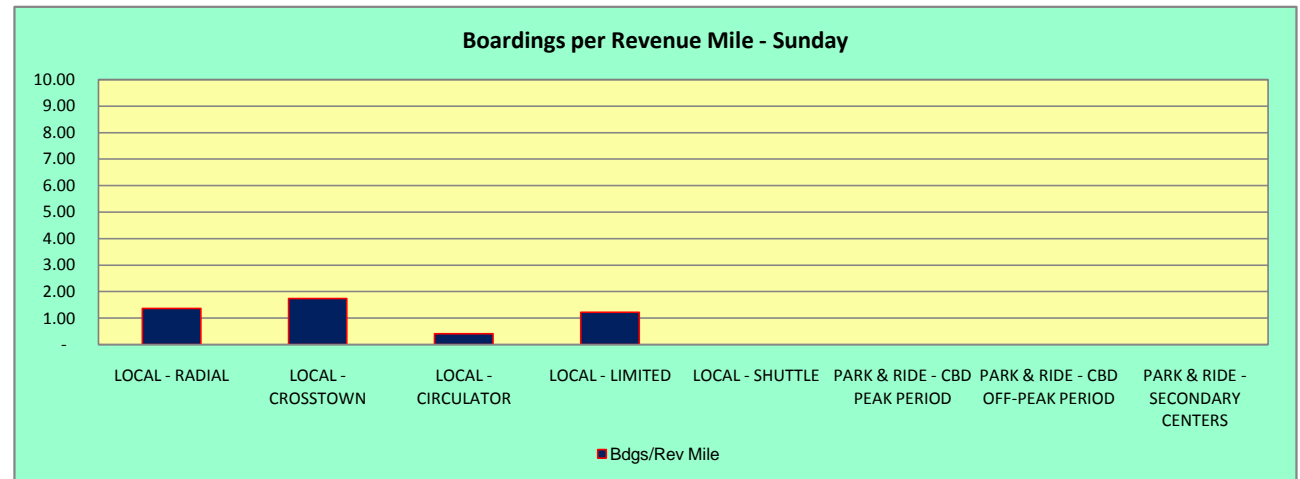


INDICATORS BY SERVICE TYPE - SUNDAY

	Sunday Bdgs/Rev Hr
LOCAL - RADIAL	19.03
LOCAL - CROSSTOWN	25.15
LOCAL - CIRCULATOR	6.10
LOCAL - LIMITED	21.04
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



	Sunday Bdgs/Rev Mile
LOCAL - RADIAL	1.37
LOCAL - CROSSTOWN	1.74
LOCAL - CIRCULATOR	0.42
LOCAL - LIMITED	1.22
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



APRIL 2012 (FY2012)
Core Routes - Explanation of Information

Introduction

Prior to Hurricanes Rita (September 2005) and Ike (September 2008), METRO developed a list of priority routes to be returned to service first after the threat of damage had passed. The routes were chosen for their geographical coverage as well as for their ridership and / or service to one or more public hospitals.

The Core Routes are:

- 1 Hospital
- 2 Bellaire
- 8 South Main
- 20 Canal / 20 Long Point
- 25 Richmond
- 40 Pecore / 40 Telephone
- 50 Harrisburg / 50 Heights
- 52 Hirsch / 52 Scott
- 56 Airline
- 65 Bissonnet
- 77 Liberty / 77 MLK
- 81 Westheimer - Sharpstown
- 82 Westheimer - West Oaks
- 163 Fondren

Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - April	FY2011 October - April	Change	% Change	April FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
WEEKDAY										
1 HOSPITAL	WEEKDAY	4,375	4,278	97	2.3%	4,561	2,343.63	195.12	1.95	23.37
2 BELLAIRE	WEEKDAY	7,430	7,832	(402)	-5.1%	7,434	2,523.91	227.22	2.95	32.72
8 SOUTH MAIN	WEEKDAY	2,903	2,686	218	8.1%	2,969	1,430.31	107.80	2.08	27.54
20 CANAL	WEEKDAY	1,654	1,713	(59)	-3.5%	1,814	729.65	71.74	2.49	25.28
20 LONG POINT	WEEKDAY	2,222	2,169	54	2.5%	2,437	1,529.53	93.37	1.59	26.10
25 RICHMOND	WEEKDAY	5,432	5,517	(85)	-1.5%	5,402	2,234.49	194.63	2.42	27.76
40 PECORE	WEEKDAY	2,020	1,981	39	1.9%	2,084	1,272.36	100.77	1.64	20.68
40 TELEPHONE	WEEKDAY	3,086	3,139	(53)	-1.7%	3,183	1,627.63	122.51	1.96	25.99
50 HARRISBURG	WEEKDAY	3,668	3,623	45	1.2%	3,699	1,738.78	147.37	2.13	25.10
50 HEIGHTS	WEEKDAY	2,714	2,548	166	6.5%	2,737	1,820.80	142.48	1.50	19.21
52 HIRSCH	WEEKDAY	2,918	2,932	(14)	-0.5%	2,962	2,188.50	172.13	1.35	17.21
52 SCOTT	WEEKDAY	5,151	5,238	(86)	-1.6%	5,228	1,399.03	127.60	3.74	40.97
56 AIRLINE	WEEKDAY	4,773	4,907	(134)	-2.7%	4,184	2,338.41	165.10	1.79	25.34
65 BISSONNET	WEEKDAY	6,033	6,171	(138)	-2.2%	6,068	2,262.29	191.20	2.68	31.74
77 LIBERTY	WEEKDAY	1,662	1,647	14	0.9%	1,693	1,536.20	111.58	1.10	15.17
77 MLK	WEEKDAY	3,625	3,466	159	4.6%	3,692	1,792.45	143.24	2.06	25.78
81 WESTHEIMER-SHARPSTOWN	WEEKDAY	4,908	5,040	(132)	-2.6%	5,019	1,733.55	174.80	2.90	28.71
82 WESTHEIMER-WEST OAKS	WEEKDAY	6,540	6,417	123	1.9%	6,561	2,028.54	189.38	3.23	34.64
163 FONDREN EXPRESS	WEEKDAY	7,423	6,737	686	10.2%	7,358	2,805.98	209.85	2.62	35.06
Subtotals - Core - WEEKDAY		78,536	78,041	494	0.6%	79,084	35,336.04	2,887.89	2.24	27.38
Totals - All Local Routes - WEEKDAY		197,620	195,784	1,836	0.9%	195,911	104,786.59	8,105.72	1.87	24.17

Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - April	FY2011 October - April	Change	% Change	April FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
SATURDAY										
1 HOSPITAL	SATURDAY	1,782	1,811	(29)	-1.6%	1,894	1,234.76	88.20	1.53	21.48
2 BELLAIRE	SATURDAY	4,774	5,310	(537)	-10.1%	4,796	2,063.72	172.63	2.32	27.78
8 SOUTH MAIN	SATURDAY	1,413	1,385	28	2.0%	1,388	765.46	56.92	1.81	24.38
20 CANAL	SATURDAY	1,159	1,149	10	0.8%	1,289	622.09	48.68	2.07	26.48
20 LONG POINT	SATURDAY	1,404	1,330	74	5.6%	1,562	1,205.80	65.09	1.30	24.00
25 RICHMOND	SATURDAY	2,895	2,939	(45)	-1.5%	2,850	1,387.70	109.95	2.05	25.92
40 PECORE	SATURDAY	969	1,057	(88)	-8.3%	996	1,044.10	77.60	0.95	12.84
40 TELEPHONE	SATURDAY	1,663	1,706	(43)	-2.5%	1,710	798.71	64.62	2.14	26.46
50 HARRISBURG	SATURDAY	2,429	2,376	53	2.2%	2,537	1,390.78	97.57	1.82	26.01
50 HEIGHTS	SATURDAY	1,465	1,519	(54)	-3.5%	1,531	919.26	64.07	1.67	23.90
52 HIRSCH	SATURDAY	1,878	2,014	(136)	-6.8%	1,777	1,655.82	116.83	1.07	15.21
52 SCOTT	SATURDAY	2,927	3,225	(298)	-9.2%	2,770	941.68	78.17	2.94	35.43
56 AIRLINE	SATURDAY	4,012	3,842	170	4.4%	4,007	1,798.40	123.12	2.23	32.54
65 BISSONNET	SATURDAY	3,225	3,502	(277)	-7.9%	3,423	1,609.04	122.05	2.13	28.04
77 LIBERTY	SATURDAY	1,000	1,001	(1)	-0.1%	981	1,119.18	68.28	0.88	14.37
77 MLK	SATURDAY	1,779	1,796	(17)	-0.9%	1,746	1,148.93	92.43	1.52	18.89
81 WESTHEIMER-SHARPSTOWN	SATURDAY	3,032	3,171	(139)	-4.4%	3,187	1,200.38	114.90	2.65	27.73
82 WESTHEIMER-WEST OAKS	SATURDAY	4,774	4,849	(74)	-1.5%	5,066	1,480.82	128.68	3.42	39.37
163 FONDREN EXPRESS	SATURDAY	3,970	4,227	(257)	-6.1%	4,184	1,971.75	152.72	2.12	27.39
Subtotals - Core - SATURDAY		46,549	48,209	(1,660)	-3.4%	47,694	24,358.38	1,842.51	1.96	25.89
Totals - All Local Routes - SATURDAY		103,851	105,519	(1,668)	-1.6%	104,970	66,009.97	4,729.06	1.59	22.20

Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - April	FY2011 October - April	Change	% Change	April FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
SUNDAY										
1 HOSPITAL	SUNDAY	1,120	1,157	(36)	-3.1%	1,203	886.07	69.73	1.36	17.25
2 BELLAIRE	SUNDAY	3,073	3,269	(196)	-6.0%	3,438	1,405.80	106.03	2.45	32.42
8 SOUTH MAIN	SUNDAY	766	751	15	2.0%	750	564.11	34.38	1.33	21.81
20 CANAL	SUNDAY	989	967	22	2.3%	1,071	491.55	38.23	2.18	28.03
20 LONG POINT	SUNDAY	1,130	1,148	(17)	-1.5%	1,225	996.51	54.60	1.23	22.43
25 RICHMOND	SUNDAY	1,623	1,716	(93)	-5.4%	1,568	878.02	69.98	1.79	22.41
40 PECORE	SUNDAY	670	629	41	6.6%	713	746.54	60.22	0.95	11.84
40 TELEPHONE	SUNDAY	1,329	1,398	(68)	-4.9%	1,414	972.10	68.32	1.45	20.69
50 HARRISBURG	SUNDAY	1,648	1,578	70	4.4%	1,742	793.42	54.65	2.20	31.88
50 HEIGHTS	SUNDAY	945	940	5	0.5%	999	816.15	54.68	1.22	18.27
52 HIRSCH	SUNDAY	1,280	1,300	(20)	-1.5%	1,230	1,325.25	93.42	0.93	13.17
52 SCOTT	SUNDAY	2,012	2,052	(40)	-2.0%	1,932	754.70	63.82	2.56	30.28
56 AIRLINE	SUNDAY	3,527	3,535	(8)	-0.2%	3,780	1,698.12	117.78	2.23	32.09
65 BISSONNET	SUNDAY	2,135	2,357	(222)	-9.4%	2,181	1,380.57	98.68	1.58	22.10
77 LIBERTY	SUNDAY	730	768	(38)	-4.9%	738	928.42	55.70	0.80	13.25
77 MLK	SUNDAY	1,152	1,105	46	4.2%	1,165	960.16	73.57	1.21	15.84
81 WESTHEIMER-SHARPSTOWN	SUNDAY	2,043	2,202	(159)	-7.2%	2,302	1,076.27	87.40	2.14	26.34
82 WESTHEIMER-WEST OAKS	SUNDAY	3,253	3,347	(94)	-2.8%	3,356	1,283.23	97.70	2.61	34.35
163 FONDREN EXPRESS	SUNDAY	2,835	2,872	(37)	-1.3%	3,011	1,749.14	131.42	1.72	22.91
Subtotals - Core - SUNDAY		32,260	33,089	(829)	-2.5%	33,818	19,706.13	1,430.31	1.72	23.64
Totals - All Local Routes - SUNDAY		65,148	65,581	(433)	-0.7%	66,001	46,837.38	3,287.69	1.41	20.08

February 2012 Service Change Summary

Service Change Adjustment	Routes Impacted Weekday	Routes Impacted Saturday	Routes Impacted Sunday
Route Discontinuation	35 Fairview		
Route Discontinuation	39 Parker		
Route Discontinuation	48 West Dallas		
Route Discontinuation	59 Aldine Mail		
Route Discontinuation	60 Hardy		
Route Discontinuation	286 WLY- NWTC/ Uptown - Greenway		
Route Discontinuation	313 Allen Parkway		
Alternative Service Vehicles -- Smaller Bus	37 El Sol	9 Gulfton	6 Jensen
Alternative Service Vehicles -- Smaller Bus	38 Manchester Docks	18 Kirby	9 North Main
Alternative Service Vehicles -- Smaller Bus	64 Lincoln City	37 El Sol	37 El Sol
Alternative Service Vehicles -- Smaller Bus	352 Swingle Shuttle	58 Hammerly	42 Holman
Alternative Service Vehicles -- Smaller Bus	426 TMC Swiftline	78 Irvington	78 Irvington
Alternative Service Vehicles -- Smaller Bus		98 Briargate	83 Lee Road
Route Restructuring	18 Kirby	18 Kirby	
Route Restructuring	37 El Sol	37 El Sol	37 El Sol
Route Restructuring	48 Navigation	48 Navigation	48 Navigation
Route Restructuring	58 Hammerly	58 Hammerly	
Route Restructuring	60 MacGregor		
Route Restructuring	67 Dairy Ashford		
Route Restructuring	70 Memorial		
Route Restructuring	132 Harwin		
Route Restructuring	297 South Point - Monroe / TMC		

NOTE: This does not represent a complete lists of service adjustments for the February 2012 Service Change. Other route changes included adjustments to running times, changes to frequency, and the addition or deletion of trips to match service with demand.

Annual Fixed-Route Ridership

FIXED-ROUTE RIDERSHIP														
CURRENT YEAR	October 2011	November 2011	December 2011	January 2012	February 2012	March 2012	April 2012	May 2012	June 2012	July 2012	August 2012	September 2012	ANNUAL FY2012	Year-To-Date
Fixed Route Bus Services														
Local	5,218,836	5,049,483	4,707,412	4,834,295	4,724,271	4,903,070	4,787,757						34,225,124	34,225,124
Park & Ride	641,145	590,513	506,019	620,811	627,808	641,211	627,283						4,254,790	4,254,790
Total Fixed Route Bus Services	5,859,981	5,639,997	5,213,431	5,455,106	5,352,079	5,544,280	5,415,040	-	-	-	-	-	38,479,914	38,479,914
METRORail	951,970	874,178	801,076	902,025	939,679	1,252,441	923,834						6,645,203	6,645,203
Total Fixed Route Services	6,811,951	6,514,175	6,014,507	6,357,131	6,291,758	6,796,722	6,338,874	-	-	-	-	-	45,125,117	45,125,117

PREVIOUS YEAR	October 2010	November 2010	December 2010	January 2011	February 2011	March 2011	April 2011	May 2011	June 2011	July 2011	August 2011	September 2011	ANNUAL FY2011	Year-To-Date
Fixed Route Bus Services														
Local	5,231,261	4,749,866	4,665,634	4,690,853	4,341,157	5,150,995	5,040,718	5,025,311	4,863,103	4,629,339	5,241,874	5,206,986	58,837,094	33,870,482
Park & Ride	628,040	580,172	503,345	586,376	562,210	704,785	641,192	646,317	665,032	584,997	682,681	653,249	7,438,395	4,206,119
Total Fixed Route Bus Services	5,859,300	5,330,038	5,168,978	5,277,229	4,903,366	5,855,780	5,681,909	5,671,628	5,528,134	5,214,336	5,924,555	5,860,235	66,275,490	38,076,601
METRORail	918,523	831,851	734,413	766,051	808,653	1,252,118	943,628	859,605	876,262	833,591	932,895	919,203	10,676,793	6,255,237
Total Fixed Route Services	6,777,823	6,161,889	5,903,391	6,043,280	5,712,019	7,107,898	6,625,537	6,531,233	6,404,396	6,047,927	6,857,450	6,779,438	76,952,283	44,331,838

VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-Date
Fixed Route Bus Services														
Local	(12,425)	299,617	41,778	143,442	383,114	(247,925)	(252,960)						(24,611,971)	354,641
Park & Ride	13,106	10,341	2,674	34,435	65,598	(63,574)	(13,909)						(3,183,605)	48,671
Total Fixed Route Bus Services	681	309,958	44,452	177,877	448,713	(311,500)	(266,869)						(27,795,575)	403,313
METRORail	33,447	42,327	66,663	135,974	131,026	323	(19,794)						(4,031,590)	389,966
Total Fixed Route Services	34,127	352,285	111,115	313,851	579,739	(311,176)	(286,663)						(31,827,165)	793,279

% VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-Date
Fixed Route Bus Services														
Local	-0.2%	6.3%	0.9%	3.1%	8.8%	-4.8%	-5.0%						-41.8%	1.0%
Park & Ride	2.1%	1.8%	0.5%	5.9%	11.7%	-9.0%	-2.2%						-42.8%	1.2%
Total Fixed Route Bus Services	0.0%	5.8%	0.9%	3.4%	9.2%	-5.3%	-4.7%						-41.9%	1.1%
METRORail	3.6%	5.1%	9.1%	17.7%	16.2%	0.0%	-2.1%						-37.8%	6.2%
Total Fixed Route Services	0.5%	5.7%	1.9%	5.2%	10.1%	-4.4%	-4.3%						-41.4%	1.8%

SOURCE: RASE

 Includes bus bridge for service interruptions

- 1) Calendar Mix. There was one fewer Saturday and one more Sunday in April 2012 relative to April 2011. Monthly data are not adjusted for changes in calendar mix.
- 2) Fare Increase. There was no change in METRO's base fare between FY2011 and FY2012. No ridership change would have been expected due to fares.
- 3) Gasoline Prices. Although gasoline prices increased during FY2012 relative to FY2011, there is no statistical correlation between changes in gasoline prices and local bus ridership and the only statistical correlation between gasoline prices and Park & Ride ridership occurred in FY2008 during the time period when the average price of a gallon of gasoline exceeded the maximum base fare for a Park & Ride (then \$3.50). No ridership change would have been expected due to the change in gasoline prices.
- 4) Special Events - METRORail. There was 1 special event in April 2012 (Off-Shore Technology Conference) as compared to 4 special events in April 2011 (4 Final Four NCAA games). A ridership decrease would be expected due to having three fewer special events in April 2012.
- 5) Service Interruptions - METRORail. There was 0 closures for TCH construction in April 2012 or April 2011, resulting in no ridership impact due to service interruptions.
- 6) Unemployment. The unemployment rate was 7.0% in March 2012 compared to 7.8% in April 2011. A positive ridership change would be expected due to the improved unemployment rate.
- 7) Weather. Average temperature of 74° and 3.28 inches of rainfall in April 2012 as compared to average temperature of 75° and 0.11 inches in April 2011. A negative impact on ridership would be expected due to the increased rainfall in April 2012 and one rain day in April 2012 compared to no rain days in April 2011.