







# SEPTEMBER 2012 (Fiscal Year 2012)

Monthly Ridership Report

**METROBus and METRORail** 

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# SEPTEMBER 2012 (FY2012) FIXED-ROUTE SYSTEM RIDERSHIP OVERVIEW - Explanation of Information

## How to read this report

#### Introduction

This report shows how many customers used the combined METRO bus and rail systems in a given month and year-to-date. Ridership statistics are given on a system-wide and route/station level basis as well as by weekday, Saturday, and Sunday.

Ridership is counted as boardings, or unlinked passenger trips (National Transit Database (NTD).

#### How are customers counted?

#### Bus

Boardings are recorded by automatic passenger counters (APCs) and passenger count cards. METRO has equipped 100% of its fixed-route bus fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting as approved in METRO's NTD alternative sampling methodology. Additionally, there are certain routes for which passenger count cards are used due multiple fares on the same route (Route 236 San Jacinto / Baytown).

#### Rail

Boardings are recorded by automatic passenger counters (APCs). METRO has equipped 100% of its fixed-route rail fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting for Special Events as approved in METRO's NTD methodology.

#### How do I read the overview?

The next 3 pages provide an overview of the average daily boardings on local and Park & Ride bus and METRORail for weekday, Saturday, and Sunday for both the current month as compared to the same month last year and for the current fiscal year-to-date as compared to the previous fiscal year-to-date. Information is also presented for the 10 bus routes with the highest average daily ridership, the highest growth between FY2011 and FY2012, and the highest loss between FY2011 and FY2012 for weekday, Saturday, and Sunday. The 10 bus routes with the highest average daily ridership are also presented in graphical form compared to the average ridership for a weekday, Saturday, or Sunday route.

#### How do I compare this year to last year?

Boardings data are presented on an average daily basis for ease of comparison. For example, Route 1 Hospital - weekday had 4,408 average daily boardings during FY2012 (October 2011 - September 2012) as compared to 4,334 average daily boardings during FY2011 (October 2010 - September 2011). The change in ridership between FY2011 and FY2012 was + 74 boardings or 1.7%. This percentage increase was higher for Route 1 Hospital than for the average of all weekday routes (+0.2%). A similar presentation is done for each METRORail station.

#### Are all days included in average daily boardings?

The average daily data cover the service operated on typical days in accordance with the normal schedule (for fixed schedule service). A typical day is a day on which normal, regular service is operated. The average daily data does not include days when 1) extra service is provided to meet demands for special events (e.g., the Houston Livestock Show and Rodeo), or 2) service consumed (or ridership) is reduced due to unusually bad weather (e.g., temperatures at or in excess of 100° or days with significant amounts of rainfall), or 3) holidays (e.g., Christmas). (From the NTD 2012 Annual Reporting Manual, Service form (S-10), p. 192)

#### Why do some route numbers have two different names?

One means of improving operational efficiency is the use of a single bus on multiple bus routes that each serve downtown. Bus routes that are combined in this manner are through-routed or "hooked." For example, Route 3 Langley and Route 3 West Gray are "hooked" and share the same bus equipment. Currently, METRO operates 14 weekday through-routed / "hooked" route combinations.

	AVERAGE	DAILY RIDERSHI	P - BY SERVICE (	CATEGORY		
	WEEKDAY -	AVERAGE	SATURDAY	- AVERAGE	SUNDAY -	AVERAGE
	Year-To Date	Current Month	Year-To Date	Current Month	Year-To Date	Current Month
METROBus and METR	ORail					
FY2012	263,849	275,282	118,457	121,586	75,845	79,647
FY2011	261,344	280,692	119,717	124,745	75,951	79,538
Change	2,505	(5,410)	(1,260)	(3,159)	(106)	109
% Change	1.0%	-1.9%	-1.1%	-2.5%	-0.1%	0.1%
METROBus						
FY2012	226,449	234,441	103,814	106,369	65,321	68,773
FY2011	225,922	242,028	106,597	111,203	66,611	69,229
Change	527	(7,588)	(2,783)	(4,834)	(1,290)	(456)
% Change	0.2%	-3.1%	-2.6%	-4.3%	-1.9%	-0.7%
METROBus - Local						
FY2012	197,080	203,132				
FY2011	196,419	210,883				
Change	661	(7,751)				
% Change	0.3%	-3.7%				
METROBus - Park & R	ido					
FY2012	29.369	31.309				
FY2011	29,503	31,145				
Change	(134)	164				
% Change	-0.5%	0.5%				
METRORail						
FY2012	37.400	40.842	14.643	15.217	10,524	10.875
FY2011	35,421	38,664	13,120	13,542	9,340	10,310
Change	1,979	2,178	1,523	1,675	1,184	565
% Change	5.6%	5.6%	11.6%	12.4%	12.7%	5.5%

# **SEPTEMBER 2012 (FY2012)**

## **TOP TEN BUS ROUTES - FY2012**

#### WEEKDAY RIDERSHIP (Year-To-Date)

### **Highest Daily Boardings**

		9 9 9	
	Route		Boardings
1	2	BELLAIRE	7,406
2	163	FONDREN EXPRESS	7,193
3	82	WESTHEIMER-WEST OAKS	6,534
4	65	BISSONNET	5,940
5	25	RICHMOND	5,433
6	52	SCOTT	5,133
7	46	GESSNER	4,977
8	81	WESTHEIMER-SHARPSTOWN	4,859
9	73	BELLFORT	4,796
10	33	POST OAK	4,737
	Subtotal	·	57,009
	% of Tot	al Boardings	25%

## Highest Growth

Route		Boardings
163	FONDREN EXPRESS	503
170	MISSOURI CITY / TMC	316
73	BELLFORT	314
102	BUSH I.A.H EXPRESS	252
4	BEECHNUT	249
86	FM1960	241
217	CYPRESS	227
45	TIDWELL	198
68	BRAYS BAYOU	179
46	GESSNER	175

## Highest Loss

Route	Boardings
2 BELLAIRE	(433)
56 AIRLINE	(337)
29 TSU/UH HIRSCH	(223)
265 WEST BELLFORT	(217)
65 BISSONNET	(213)
37 EL SOL	(199)
53 BRIAR FOREST	(190)
48 NAVIGATION	(174)
292 WEST BELLFORT-WESTWOOD/TMC	(141)
5 SOUTHMORE	(137)

## **SATURDAY RIDERSHIP (Year-To-Date)**

## Highest Daily Boardings

	Route		Boardings
1	82	WESTHEIMER-WEST OAKS	4,859
2	2	BELLAIRE	4,790
3	56	AIRLINE	4,001
4	163	FONDREN EXPRESS	3,932
5	65	BISSONNET	3,176
6	46	GESSNER	3,102
7	81	WESTHEIMER-SHARPSTOWN	3,095
8	52	SCOTT	2,944
9	25	RICHMOND	2,886
10	4	BEECHNUT	2,659
	Subtotal		35,444
	% of Tot	al Boardings	34%

## Highest Growth

loute	Boardings
4 BEECHNUT	222
86 FM1960	149
102 BUSH I.A.H EXPRESS	148
56 AIRLINE	91
87 SUNNYSIDE	84
88 HOBBY AIRPORT	82
50 HARRISBURG	59
20 LONG POINT	58
24 NORTHLINE	52
15 FULTON	52

## Highest Loss

Route	Boardings
2 BELLAIRE	(435)
65 BISSONNET	(312)
52 SCOTT	(233)
53 BRIAR FOREST	(196)
163 FONDREN EXPRESS	(192)
9 GULFTON	(141)
48 NAVIGATION	(139)
37 EL SOL	(137)
9 NORTH MAIN	(133)
68 BRAYS BAYOU	(130)

## SUNDAY RIDERSHIP (Year-To-Date)

#### Highest Daily Boardings

		riightest Daily Doardings	
	Route		Boardings
1	56	AIRLINE	3,566
2	82	WESTHEIMER-WEST OAKS	3,294
3	2	BELLAIRE	3,063
4	163	FONDREN EXPRESS	2,855
5	65	BISSONNET	2,125
6	81	WESTHEIMER-SHARPSTOWN	2,117
7	52	SCOTT	2,013
8	46	GESSNER	1,792
9	4	BEECHNUT	1,788
10	33	POST OAK	1,734
	Subtotal		24,347
	% of Tot	al Boardings	37%

## Highest Growth

Route	Boardings
86 FM1960	133
73 BELLFORT	125
102 BUSH I.A.H EXPRESS	116
44 ACRES HOMES	62
40 PECORE	43
3 WEST GRAY	37
46 GESSNER	36
5 KASHMERE	34
24 NORTHLINE	34
20 CANAL	32

## Highest Loss

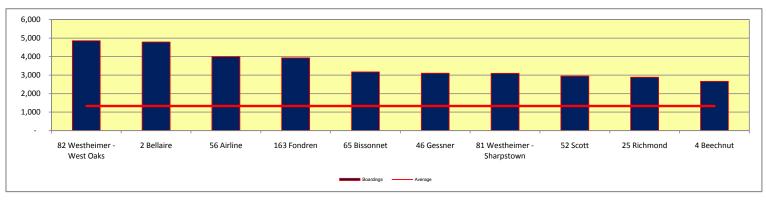
Route	Boardings
2 BELLAIRE	(234)
65 BISSONNET	(200)
6 JENSEN	(169)
9 NORTH MAIN	(140)
37 EL SOL	(139)
25 RICHMOND	(92)
52 SCOTT	(82)
48 NAVIGATION	(76)
53 BRIAR FOREST	(75)
42 HOLMAN	(69)

NOTES: 1. BOLD designates a Core Route.

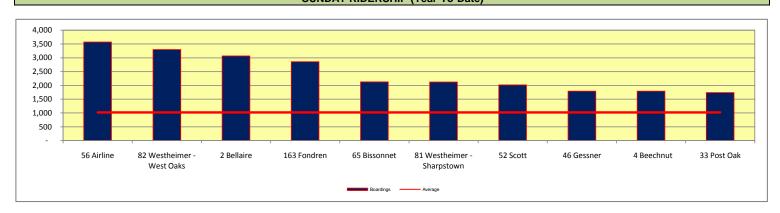
## **TOP TEN BUS ROUTES - FY2012**

#### WEEKDAY RIDERSHIP (Year-To-Date) 8,000 7,000 6,000 5,000 4,000 3,000 2,000 1,000 2 Bellaire 163 Fondren 82 Westheimer -65 Bissonnet 25 Richmond 52 Scott 46 Gessner 81 Westheimer 73 Bellfort 33 Post Oak West Oaks Sharpstown

## SATURDAY RIDERSHIP (Year-To-Date)



## SUNDAY RIDERSHIP (Year-To-Date)



	FY2012 October - September	FY2011 October - September	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	4,408	4,334	74	1.7%	4,520	4,557	4,110	4,294	4,230	4,352	4,561	4,456	4,236	4,305	4,438	4,837
2 BELLAIRE	7,406	7,838	(433)	-5.5%	7,751	7,787	6,998	7,349	7,415	7,274	7,434	7,338	7,153	7,082	7,512	7,775
3 LANGLEY	927	987	(60)	-6.1%	944	933	875	902	896	925	958	968	915	922	905	980
3 WEST GRAY	718	676	42	6.3%	732	723	678	699	694	717	743	750	709	715	702	760
4 BEECHNUT	4,456	4,206	249	5.9%	4,547	4,669	4,378	4,508	4,485	4,387	4,552	4,496	4,329	4,069	4,484	4,569
5 KASHMERE	1,645	1,734	(89)	-5.1%	1,807	1,783	1,541	1,633	1,634	1,602	1,700	1,673	1,539	1,446	1,607	1,776
5 SOUTHMORE	2,292	2,429	(137)	-5.6%	2,518	2,484	2,147	2,276	2,276	2,232	2,368	2,331	2,145	2,015	2,239	2,475
6 JENSEN	1,550	1,613	(63)	-3.9%	1,576	1,653	1,489	1,570	1,562	1,599	1,604	1,551	1,461	1,434	1,507	1,595
6 TANGLEWOOD	775	902	(126)	-14.0%	788	827	745	785	781	799	802	776	731	717	754	798
8 SOUTH MAIN	2,866	2,729	137	5.0%	2,894	3,046	2,721	2,873	2,941	2,880	2,969	2,882	2,740	2,590	2,790	3,067
9 NORTH MAIN	872	924	(53)	-5.7%	887	951	829	879	880	833	880	874	809	779	838	1,019
9 GULFTON	1,427	1,315	111	8.5%	1,452	1,557	1,357	1,440	1,440	1,363	1,440	1,432	1,325	1,274	1,372	1,667
10 WILLOWBEND	1,204	1,062	142	13.4%	1,157	1,260	1,159	1,234	1,263	1,210	1,159	1,152	1,162	1,189	1,246	1,253
11 ALMEDA	1,419	1,543	(124)	-8.0%	1,599	1,553	1,338	1,362	1,373	1,311	1,430	1,390	1,380	1,336	1,456	1,502
11 NANCE	819	861	(42)	-4.9%	923	896	772	786	793	757	825	802	796	771	840	867
14 HIRAM CLARKE	2,348	2,315	34	1.5%	2,318	2,450	2,241	2,361	2,381	2,441	2,451	2,276	2,264	2,139	2,334	2,521
15 FULTON	1,903	1,880	23	1.2%	1,920	1,970	1,833	1,835	1,699	1,924	1,986	1,911	1,831	1,804	1,938	2,191
18 KIRBY	962	800	161	20.1%	857	826	697	750	774	992	1,027	1,026	1,102	1,127	1,184	1,178
19 WILCREST	1,201	1,219	(18)	-1.5%	1,274	1,316 1.656	1,132	1,159 1,544	1,147	1,084	1,167	1,179 1.839	1,114	1,153	1,322	1,364
20 CANAL	1,714	1,738	(24)	-1.4%	1,713		1,502		1,604	1,745	1,814		1,746	1,684	1,802	1,915
20 LONG POINT	2,303	2,200	103	4.7%	2,302	2,225	2,018	2,075	2,155	2,345	2,437	2,471	2,346	2,263	2,421	2,573
23 CROSSTIMBERS	1,967	1,877	90	4.8%	2,107	2,146	1,860	2,082	2,036	1,893	1,963	1,951	1,786	1,750	1,897	2,133
24 NORTHLINE	1,896	1,819	77	4.2%	1,861	1,934	1,826	1,833	1,801	1,913	1,950	1,910	1,956	1,850	1,983	1,937
25 RICHMOND	5,433	5,435	(2)	0.0%	5,624	5,694	5,188	5,411	5,386	5,317	5,402	5,291	5,210	5,243	5,556	5,876
26 OUTER LOOP	1,915	1,938	(22)	-1.2%	2,022	2,083	1,777	1,899	1,868	1,864	1,942	1,916	1,873	1,873	1,902	1,964
27 INNER LOOP	2,103	2,144	(41)	-1.9%	2,184	2,253	1,947	2,082	2,036	2,078	2,169	2,111	2,071	1,975	2,073	2,261
29 TSU/UH HIRSCH	1,218	1,441	(223)	-15.5%	1,504	1,479	1,189	1,351	1,286	1,131	1,248	1,166	1,026	977	1,076	1,188
30 CLINTON	574	567	7	1.2%	627	643	537	586	573	548	551	567	536	524	577	623
30 CULLEN	2,761	2,784	(23)	-0.8%	3,012	3,092	2,583	2,820	2,755	2,633	2,651	2,728	2,578	2,519	2,772	2,995
32 RENWICK	980	852	128	15.1%	973	1,049	982	995	996	972	938	969	933	894	966	1,091
33 POST OAK	4,737	4,649	88	1.9%	4,541	4,804	4,656	4,729	4,660	4,845	4,975	4,955	4,551	4,382	4,776	4,971
34 MONTROSE	572	511	61	11.9%	647	597	530	596	578	565	618	565	525	533	583	527
35 FAIRVIEW	414	450	(36)	-7.9%	449	485	393	392	351		1		iscontinued			
36 KEMPWOOD	1,542	1,610	(68)	-4.2%	1,575	1,547	1,386	1,436	1,474		1,572	1,582	1,567	1,542	1,633	1,639
36 LAWNDALE	1,597	1,530	67	4.4%	1,631	1,602	1,436	1,487	1,526	1,610	1,628	1,638	1,623	1,597	1,691	1,697
37 EL SOL	408	607	(199)	-32.8%	638	625	562	584	525	246	264	279	285	279	303	303
38 MANCHESTER DOCKS	54	87	(33)	-37.5% -25.0%	60	52	48	44	51	51	59	58	57	54	57	59
39 PARKER ROAD	15	19	(0)		15	19	14	11	14	4.070	0.004		iscontinued	4.004	0.040	0.400
40 PECORE	2,020	1,990	30	1.5%	2,112	2,096	1,857	2,011	2,001	1,979	2,084	2,036	1,964	1,894	2,016	2,190
40 TELEPHONE	3,086	3,153	(66)	-2.1%	3,227	3,202	2,836	3,072	3,057	3,024	3,183	3,110	3,000	2,894	3,080	3,347
42 HOLMAN	1,614 3.034	1,673 3,127	(59)	-3.5%	1,852 3,318	1,829 3.431	1,435 3,322	1,635	1,760 2.884	1,556 2,780	1,720 2.826	1,473 2.947	1,424 2,912	1,404 2.855	1,439 3.003	1,843
44 ACRES HOMES 45 TIDWELL	3,034	2,940	( <mark>92)</mark> 198	-3.0% 6.7%	3,318	3,431	3,322	3,040 3,309	3,110	3,060	3,164	3,182	3,036	2,855	3,003	3,096 3,314
46 GESSNER	4,977	4,802	198	3.6%	5,081	5,184	4,876	4,788	4,950	4,982	3,164 4,984	5,068	4,970	2,843 4,729	4,969	5,146
46 GESSNER 47 HILLCROFT	948	4,802 991	(42)	-4.3%	998	1,046	908	4,788 969	4,950 979	4,982 912	4,984 938	5,068	4,970 908	4,729 883	4,969 956	964
	948 544	718	(42)	-4.3% -24.2%					979 571	912 456	938 436	917 487	908 508	883 449	956 495	513
48 NAVIGATION 48 WEST DALLAS	612	718 675	(174)	-24.2% -9.3%	707 676	673 644	621 594	615 589	556	456	436		508   discontinued	449	495	513
48 WEST DALLAS  49 CHIMNEY ROCK	514	511	(63)	-9.3% 0.6%	533	524	594 477	589	481	511	528	523	528	469	493	585
50 HARRISBURG	3,641	3,666	(26)	-0.7%	3,838	3,807	3,522	3,598	3,606	3,604	3,699	3,663	3,575	3,480	3,569	3,727
50 HEIGHTS	2,694	2,578	116	4.5%	2,840	2,817	2,606	2,663	2,668	2,667	2,737	2,710	2,646	2,575	2,641	2,758
52 HIRSCH	2,694	2,851	57	2.0%	2,920	3.006	2,606	3,033	2,000	2,847	2,737	2,710	2,726	2,664	2,041	3,240
52 SCOTT	5,133	5.092	41	0.8%	5,154	5,306	4,751	5,355	5,240	5.025	5,228	5,080	4.812	4,703	5,222	5,720
53 BRIAR FOREST	3,774	3,963	(190)	-4.8%	4.294	4,107	3,629	3,674	3,770	3,651	3,952	3.884	3,496	3,270	3,583	3,973
56 AIRLINE	4.668	5,963	(337)	-6.7%	5.305	5,405	5,157	4,644	4.539	4.174	4.184	4.353	4,367	3,270 4.194	4,816	4,878
58 HAMMERLY	802	732	70	9.6%	790	800	710	722	742	792	843	4,353 858	4,367 840	822	836	870
59 ALDINE MAIL	249	254	(4)	-1.7%	269	279	262	261	249		219	234	240	244	261	224
60 HARDY	288	280	8	2.8%	324	310	262	277	264	Discontinued	219		iscontinued	244	201	224
60 SOUTH MacGREGOR	814	920	(106)	-11.5%	962	921	792	821	783	726	753	782	762	774	789	904
64 LINCOLN CITY	152	248	(100)	-38.6%	248	237	230	224	205	94	107	105	89	87	94	108
65 BISSONNET	5,940	6,153	(213)	-36.6%	6,389	6,258	5,615	6,082	5,976	5,843	6,068	6,035	5,493	5,369	5,854	6,302
66 YALE	1,638	1,693	(213)	-3.5%	1,850	1,844	1,575	1,636	1,571	1,542	1,615	1,611	1,548	1,560	1,631	1,670
67 DAIRY ASHFORD	775	753	22	3.0%	850	895	781	811	795	738	778	744	714	1,560	734	780
OF DAIN FAMILIAND	1/15	133	22	3.0%	000	093	101	011	195	130	110	744	/ 14	000	134	700

	FY2012	FY2011	1	%	1	-		Ī	1							
	October -	October -	Change	Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	September	September	Onlange	Orlange	001	1101	DLO	07414	125	Wird	74110	Wirti	0014	002	7.00	i SE
FIXED ROUTE BUS ROUTES	Copiliani	30,10														
68 BRAYS BAYOU	4,051	3,872	179	4.6%	4,510	4,338	3,618	4,143	4,222	3,864	4,111	3,873	3,647	3,620	4,049	4,619
70 MEMORIAL	492	611	(119)	-19.4%	588	595	528	574	532	404	455	448	449	422	445	467
72 WESTVIEW	804	764	40	5.2%	797	825	828	755	802	818	794	808	811	761	812	831
73 BELLFORT	4,796	4,482	314	7.0%	5,184	5,350	4,730	5,063	4,905	4,698	4,783	4,865	4,277	4,063	4,495	5,144
75 ELDRIDGE	369	343	26	7.6%	378	389	339	350	365	380	382	395	375	355	356	370
77 LIBERTY	1,647	1,635	11	0.7%	1,716	1,727	1,551	1,682	1,652	1,610	1,693	1,623	1,510	1,488	1,640	1,870
77 MLK	3,592	3,441	151	4.4%	3,744	3,768	3,384	3,670	3,602	3,512	3,692	3,540	3,293	3,245	3,577	4,078
78 ALABAMA	378	370	8	2.2%	399	412	345	383	398	390	394	389	348	331	354	398
78 IRVINGTON	959	967	(8)	-0.8% -1.6%	1,012	1,044	875	970	1,007	987	999	986	881	840	897	1,008
79 WEST LITTLE YORK 80 DOWLING	1,214 682	1,235 753	(20) (71)	-1.6%	1,325 708	1,345 704	1,204 630	1,202 670	1,180 671	1,133 681	1,190 684	1,205 663	1,187 664	1,115 635	1,205 693	1,282 777
80 LYONS	1,073	1,056	16	1.5%	1.113	1.107	992	1,054	1,056	1,072	1.077	1,043	1.045	999	1,090	1,223
81 WESTHEIMER-SHARPSTOWN	4,859	4,956	(97)	-2.0%	4,983	5,095	4,659	4,865	4,861	4,873	5,019	4.985	4,675	4,606	4,706	4,978
82 WESTHEIMER-WEST OAKS	6,534	6,547	(13)	-0.2%	6.823	6,779	6,205	6,544	6,381	6,485	6,561	6.562	6,441	6.334	6,406	6,888
83 LEE ROAD	988	940	48	5.1%	998	1.086	1,020	1,033	941	888	951	962	952	942	1,003	1,078
85 ANTOINE	4,064	4,064	1	0.0%	4,347	4,364	4,017	4,129	4,057	3,859	4,149	4,095	3,967	3,712	3,959	4,116
86 FM1960	3,132	2,892	241	8.3%	3,310	3,433	3,069	3,314	3,088	2,925	3,017	2,914	2,925	2,831	3,149	3,609
87 SUNNYSIDE	2,479	2,472	6	0.2%	2,693	2,728	2,305	2,580	2,546	2,440	2,543	2,437	2,199	2,099	2,439	2,733
88 HOBBY AIRPORT	2,247	2,111	135	6.4%	2,447	2,488	2,153	2,290	2,304	2,060	2,223	2,113	2,096	2,103	2,207	2,476
97 SETTEGAST	266	289	(23)	-7.9%	261	278	270	262	245	256	252	274	274	265	284	278
98 BRIARGATE	614	588	26	4.4%	748	739	573	605	628	581	565	579	599	545	574	630
102 BUSH I.A.H EXPRESS	2,856	2,604	252	9.7%	2,965	3,070	2,917	2,968	2,780	2,720	2,777	2,729	2,697	2,776	2,738	3,139
108 VETERANS MEMORIAL EXPRESS	2,601	2,518	84	3.3%	2,830	2,763	2,404	2,597	2,465	2,527	2,619	2,625	2,556	2,582	2,555	2,695
131 MEMORIAL EXPRESS	1,663	1,587	77	4.8%	1,706	1,695	1,510	1,576	1,588	1,719	1,669	1,707	1,647	1,651	1,724	1,766
132 HARWIN EXPRESS	2,194	2,237	(44)	-2.0%	2,377	2,289	1,978	2,112	2,154	2,184	2,318	2,249	2,063	2,119	2,156	2,326
137 NORTHSHORE EXPRESS	1,976	2,110	(134)	-6.3%	2,113	2,176	1,956	2,016	1,880	1,827	1,931	1,919	1,922	1,857	1,944	2,176
163 FONDREN EXPRESS 170 MISSOURI CITY / TMC	7,193 722	6,690 406	503	7.5% 77.9%	7,348	7,829	7,092	7,709	7,479	7,145	7,358	7,077	6,608	6,464 722	6,728 731	7,482 818
202 KUYKENDAHL	1,950	1,943	316 7	0.3%	732 2,074	730 2,036	610 1,623	721 1,998	740 1,958	709 1,954	733 2,008	747 1,954	666 1,925	1,964	1,890	2,015
204 SPRING	1,304	1,943	(33)	-2.5%	1.392	1,358	1,104	1,375	1,358	1,954	1,349	1,954	1,925	1,964	1,890	1,343
209 NORTH FREEWAY	576	546	30	5.4%	602	575	494	551	607	579	601	563	546	560	561	673
212 SETON LAKE	645	662	(17)	-2.5%	658	664	527	671	659	651	639	645	664	650	629	679
214 NORTHWEST STATION	2,314	2,444	(130)	-5.3%	2,440	2,414	1,929	2,495	2,423	2,318	2.349	2,290	2,235	2,332	2,222	2,319
216 WEST LITTLE YORK - PINEMONT	662	660	2	0.3%	673	666	523	682	654	696	677	689	698	641	653	695
217 CYPRESS	1,430	1,203	227	18.8%	1,360	1,456	1,117	1,469	1,420	1,415	1,589	1,596	1,359	1,319	1,374	1,684
219 NORTHWEST FREEWAY	250	219	32	14.4%	246	231	236	237	257	252	262	244	265	235	261	275
221 KINGSLAND	2,247	2,274	(27)	-1.2%	2,355	2,369	1,853	2,342	2,385	2,252	2,363	2,257	2,095	2,177	2,213	2,309
222 GRAND PARKWAY	684	638	46	7.2%	676	664	520	700	720	694	732	698	649	671	696	785
228 ADDICKS	1,918	1,972	(54)	-2.8%	1,975	1,916	1,566	1,989	1,947	1,929	1,992	1,952	1,918	1,878	1,872	2,079
229 KATY FREEWAY	430	408	22	5.4%	434	406	345	398	447	438	497	428	446	414	417	491
236 MAXEY ROAD	486	525	(40)	-7.6%	530	503	411	479	464	466	481	504	480	498	473	538
236 SAN JACINTO / BAYTOWN	108 495	105	3	2.5% -0.8%	103 534	99 514	84 418	106	104	105 485	110 542	113	112 515	111 460	112	132
244 MONROE 245 PASADENA	495	499 28	(4)	-0.8% N/A	534	514	418	488	501	485	542	533	515	460	462	487
246 BAY AREA	1,762	1,726	36	2.1%	1,911	1,781	1,346	1,738	1,791	1,815	1,854	1,775	1,745	1,725	1,735	1,924
247 FUQUA	901	890	11	1.3%	902	874	737	911	900	867	940	946	947	910	921	960
249 GULF FREEWAY	361	345	16	4.8%	376	351	315	306	341	400	404	359	363	362	369	385
255 KINGWOOD	1,016	980	36	3.7%	995	1,000	806	1,072	1,068	1,012	1,074	1,051	986	1,047	1,033	1,054
256 EASTEX	851	824	27	3.2%	867	916	694	877	882	887	864	857	819	826	836	883
257 TOWNSEN	954	948	6	0.6%	974	947	789	937	960	947	1,007	1,010	938	937	958	1,037
259 EASTEX FREEWAY	267	245	21	8.6%	263	283	242	246	275	277	296	277	251	259	262	268
261 WEST LOOP	374	417	(43)	-10.3%	443	319	253	301	376	401	408	406	393	377	397	417
262 WESTWOOD	584	666	(82)	-12.3%	678	472	376	483	614	618	638	611	620	613	630	656
265 WEST BELLFORT	2,308	2,525	(217)	-8.6%	2,396	2,015	2,011	2,326	2,351	2,228	2,411	2,368	2,337	2,397	2,362	2,493
269 SOUTHWEST FREEWAY	16	16	(1)	-3.8%	17	19	12	14	13	15	19	16	17	16	15	13
274 WESTCHASE/GESSNER	414	466	(52)	-11.1%	455	391	308	349	441	439	424	433	419	452	416	446
283 KUYKENDAHL/GREENWAY	388	369	19	5.2%	364	362	277	337	378	398	421	447	433	410	392	438
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	273	280	(8)	-2.8%	306	297	225	290	247	400	550		Discontinued	404	540	500
292 WEST BELLFORT-WESTWOOD/TMC 297 SOUTHPOINT-MONROE/TMC	498 997	639 955	(141) 42	-22.1% 4.4%	584 977	491 999	457 847	526 945	480 988	402 962	550 992	990 990	457 1.057	481 1.045	512 1,060	586 1,099
298 KINGSLAND-ADDICKS-NWTC/TMC	1,186	1,148	39	3.4%	1,242	1,276	1.042	1,241	1,182	962	1,265	1,222	1,057	1,045	1,060	1,099
230 KINGOLAND-ADDIOKO-NW TO/ TWG	1,100	1,140	39	3.4 /0	1,242	1,2/0	1,042	1,241	1,102	909	1,∠00	1,222	1,204	1,137	1,135	1,323

	FY2012 October - September	FY2011 October - September	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
302 POLK SHUTTLE	54	55	(1)	-1.4%	55	60	58	53	51	57	60	49	47	51	55	50
303 WEST SHUTTLE	238	244	(7)	-2.7%	243	253	235	223	209	240	254	221	240	228	249	256
304 KASHMERE SHUTTLE	91	64	26	41.2%	90	93	99	96	96	104	99	103	108	59	51	87
305 HIRAM CLARKE SHUTTLE	89	84	6	6.6%	80	84	75	76	78	89	94	88	90	105	106	106
306 FALLBROOK SHUTTLE	113	104	9	8.6%	106	110	113	106	119	111	123	125	103	111	108	117
308 NORTHWEST SHUTTLE	96	88	7	8.2%	102	101	114	99	103	96	90	92	90	82	86	91
313 ALLEN PARKWAY	396	403	(7)	-1.7%	422	431	343	397	389			D	Discontinued			
320 TMC WHITE	3,315	3,788	(473)	-12.5%	3,646	3,744	3,078	3,405	3,595	3,557	3,061	2,430		Discontin	ued	
321 TMC BLUE	737	936	(199)	-21.2%	812	821	710	741	746	724	605			Discontinued		
322 TMC RED	989	1,056	(67)	-6.3%	986	976	927	977	968	1,101	991			Discontinued		
352 SWINGLE SHUTTLE	178	143	36	25.1%	208	203	188	227	201	152	147	149	154	162	164	187
402 BELLAIRE QUICKLINE	709	669	40	6.0%	724	761	660	694	730	714	725	727	697	652	685	739
412 GREENLINK CIRCULATOR	767		767	N/A									416	998	871	782
426 TMC SWIFTLINE	218	254	(35)	-14.0%	279	276	266	278	257	206	209	178	172	155	163	181
500 AIRPORT DIRECT		195	(195)	N/A												
TOTAL	226,449	225,922	527	0.2%	237,407	238,800	212,227	227,080	225,326	219,060	226,403	220,923	209,977	205,907	217,581	234,441

#### NOTES

- METRO made significant route changes with the January 2011 service change effective January 23, 2011 (FY2011).
- A) 32 Renwick. The layover on the 32 Renwick was relocated and travel times were adjusted for more reliable service.
- B) 36 Kempwood / 46 Gessner / 58 Hammerly. Route realignments were made to the 36 Kempwood, 46 Gessner and 58 Hammerly to simplify the routes.
- C) 75 Energy Corridor / 67 Dairy Ashford. The 75 Energy Corridor and 67 Dairy Ashford were re-structured. As part of the re-structuring, the 75 Energy Corridor was renamed the 75 Eldridge Crosstown. In addition, two one-way loops on the 75 were eliminated and the route was extended to the Mission Bend P & R as well as a change in mid-day frequencies and later PM service. The re-structuring of the 67 Dairy Ashford extended the route to the Addicks P & R and improved headways.
- D) 81 Westheimer Sharpstown / 82 Westheimer West Oaks. There was a realignment of trips from the 81 Westheimer Sharpstown to the 82 Westheimer West Oaks due to increased demand.
- E) 87 Sunnyside. The 87 Sunnyside was extended to the HCC South Campus.
- F) 352 Swingle Shuttle. Additional trips were added to the 352 Swingle Shuttle to accommodate demand.
- G) 426 TMC Swiftline. Two additional earlier AM Westbound trips were added.
- H) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.
- <sup>2</sup> METRO made significant route changes with the June 2011 service change effective June 5, 2011 (FY2011).
- A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.
- B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.
- C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.
- D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.
- <sup>3</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).
- A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.
- B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.
- <sup>4</sup> 170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.
- $^{\rm 5}\,$  217 Cypress. Additional trips added on November 1, 2011.
- <sup>6</sup> METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.
- <sup>7</sup> 59 Aldine Mail. Reinstated route on April 2, 2012.
- 18 Kirby. Additional trips added on April 2, 2012.
- 70 Memorial. Extended route EB from Northwest Transit Center to intersection of Washington and Westcott on April 2, 2012.
- <sup>8</sup> METRO discontinued operation of 321 TMC Blue and 322 TMC Red effective May 7, 2012.
- <sup>9</sup> METRO made route changes with the June 2012 service change effective June 10, 2012 (FY2012).
- A) 320 TMC White Shuttle. METRO discontinued operation effective June 4, 2012. 321 TMC Blue and 322 TMC Red discontinued effective May 7, 2012.
- B) 412 Greenlink. New route commenced operations effective June 10, 2012.
- C) 87 Sunnyside / TMC. Realigned route to improve circulation within TMC; extended route to TMC Transit Center.
- 10 163 Fondren. Additional trip added on July 16, 2012.
- <sup>11</sup> METRO made route changes with the August 2012 service change effective August 26, 2012.
- A) 59 Aldine Mail. Extended route via West Road, I-45 North Freeway Service Road.
- B) 68 Brays Bayou. Extended route to serve the El Franco Lee Health Center.

	EV0040	EV0044		0/			I			1			ı	1	1	
	FY2012	FY2011	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	October - September	October - September	Change	Change	001	NOV	DEC	JAN	FEB	IVIAN	AFK	IVIA	JUN	JUL	AUG	SEF
FIXED ROUTE BUS ROUTES	September	September														
1 HOSPITAL	1,857	1,843	15	0.8%	1,834	1,704	1,777	1,688	1,848	1,727	1,894	2,107	1,875	1,857	1,897	2,081
2 BELLAIRE	4,790	5,225	(435)	-8.3%	5,297	4,897	4,400	4,791	4,440	4,796	4,796	4,866	4,476	4,755	5,070	4,899
3 LANGLEY	530	494	36	7.4%	530	523	555	547	519	521	526	529	529	503	549	536
3 WEST GRAY	433	454	(21)	-4.7%	432	426	452	446	423	425	429	431	432	410	448	437
4 BEECHNUT	2,659	2,436	222	9.1%	2,892	2,689	2,561	2,817	2,383	2,625	2,803	2,554	2,692	2,490	2,685	2,717
5 KASHMERE	884	858	26	3.0%	1,011	943	926	911	840	814	875	906	836	831	920	792
5 SOUTHMORE	1,237	1,285	(48)	-3.7%	1,414	1,319	1,296	1,274	1,175	1,139	1,225	1,268	1,170	1,163	1,288	1,109
6 JENSEN	1,046	1,044	1	0.1%	1,088	1,054	1,033	1,033	933	987	1,072	1,109	1,072	1,034	1,046	1,087
6 TANGLEWOOD	394	410	(16)	-3.9%	410	397	389	389	351	371	404	418	404	389	394	409
8 SOUTH MAIN	1,434	1,403	30	2.2%	1,516	1,365	1,447	1,453	1,280	1,442	1,388	1,476	1,459	1,422	1,463	1,492
9 NORTH MAIN	302	435	(133)	-30.6%	397	384	376	396	365	225	247	272	228	233	241	263
9 GULFTON	543	685	(141)	-20.7%	713	691	675	711	656	405	444	489	410	419	432	474
10 WILLOWBEND	696	671	25	3.7%	719	630	666	677	658	735	696	688	716	744	705	713
11 ALMEDA	824	940	(116)	-12.3%	967	913	897	911	844	724	812	796	760	729	745	793
11 NANCE	595	634	(39)	-6.1%	698	659	648	658	609	523	586	574	549	527	538	573
14 HIRAM CLARKE	1,395	1,432	(37)	-2.6%	1,466	1,467	1,488	1,418	1,351	1,301	1,263	1,354	1,383	1,379	1,415	1,453
15 FULTON	1,387	1,335	52	3.9%	1,355	1,350	1,317	1,415	1,302	1,436	1,278	1,376	1,419	1,431	1,477	1,487
18 KIRBY	246	301	(55)	-18.3%	328	305	296	267	272	186	207	224	189	215	230	235
19 WILCREST	548	624	(76)	-12.2%	589	583	496	479	518	509	537	582	520	578	597	594
20 CANAL	1,165	1,170	(5)	-0.4%	1,199	1,142	1,097	1,115	1,054	1,216	1,289	1,191	1,155	1,095	1,255	1,171
20 LONG POINT	1,411	1,354	58	4.3%	1,453	1,384	1,329	1,351	1,277	1,473	1,562	1,443	1,399	1,327	1,520	1,419
23 CROSSTIMBERS	732	682	50	7.3%	785	660	794	803	763	749	708	703	674	696	692	759
24 NORTHLINE	1,455	1,402	52	3.7%	1,399	1,269	1,330	1,337	1,264	1,542	1,531	1,559	1,552	1,478	1,609	1,589
25 RICHMOND	2,886	2,959	(73)	-2.5%	3,133	3,146	2,817	2,699	2,671	2,946	2,850	2,915	2,807	2,806	2,974	2,863
26 OUTER LOOP	832	847	(14)	-1.7%	893	736	853	772	790	868	851	795	830	858	893	849
27 INNER LOOP	919	942	(23)	-2.4%	974	950	893	915	807	858	1,004	951	931	946	932	869
29 TSU/UH HIRSCH 30 CLINTON	679 326	721 344	(41)	-5.7% -5.2%	724 350	731 313	609 323	615 341	566 315	675 337	689 357	733 312	655 312	702 299	722 318	728 339
30 CULLEN	1,672	1,742	(18) (70)	-5.2%	1,795	1,601	1,656	1,748	1,615	1,724	1,829	1,599	1,600	1,534	1,627	1,739
32 RENWICK	645	594	52	8.7%	605	629	559	655	644	624	661	640	645	679	713	691
33 POST OAK	2,380	2,425	(45)	-1.8%	2,532	2,360	2,404	2,390	2,207	2,387	2,537	2,287	2,343	2,362	2,468	2,285
36 KEMPWOOD	672	696	(24)	-3.4%	711	645	666	642	604	661	684	678	695	654	707	720
36 LAWNDALE	794	879	(85)	-9.7%	840	762	787	758	713	781	808	801	820	772	835	850
37 EL SOL	283	421	(137)	-32.6%	414	406	394	405	367	151	189	191	198	221	235	230
40 PECORE	983	1,064	(81)	-7.6%	1,004	966	949	989	923	959	996	1,055	1,031	947	1,002	978
40 TELEPHONE	1,687	1,718	(31)	-1.8%	1,723	1,658	1,629	1,697	1,583	1,645	1,710	1,810	1,769	1,625	1,718	1,678
42 HOLMAN	632	685	(53)	-7.7%	704	602	624	605	626	623	652	626	634	553	669	665
44 ACRES HOMES	2,123	2,124	(1)	-0.1%	2,260	2,123	2,203	2,275	1,917	2,108	2,124	2,157	2,135	1,991	2,118	2,062
45 TIDWELL	1,794	1,813	(19)	-1.1%	1,971	1,867	1,833	1,969	1,676	1,779	1,718	1,759	1,734	1,638	1,660	1,927
46 GESSNER	3,102	3,122	(20)	-0.6%	3,294	2,874	3,010	3,161	3,051	3,144	3,248	3,055	2,827	2,943	3,343	3,271
47 HILLCROFT	695	766	(72)	-9.4%	794	670	596	670	645	654	734	741	677	707	734	711
48 NAVIGATION	243	383	(139)	-36.5%	335	349	350	320	293	160	200	178	166	205	160	201
49 CHIMNEY ROCK	277	323	(47)	-14.4%	264	274	260	241	269	280	292	268	282	287	304	300
50 HARRISBURG	2,448	2,389	59	2.5%	2,551	2,338	2,308	2,418	2,362	2,485	2,537	2,501	2,539	2,391	2,485	2,458
50 HEIGHTS	1,477	1,528	(51)	-3.3%	1,539	1,411	1,393	1,459	1,425	1,499	1,531	1,509	1,532	1,443	1,499	1,483
52 HIRSCH	1,889	1,984	(95)	-4.8%	2,073	1,900	1,960	1,905	1,817	1,711	1,777	1,833	1,904	1,831	1,947	2,006
52 SCOTT	2,944	3,178	(233)	-7.3%	3,231	2,962	3,055	2,970	2,833	2,668	2,770	2,857	2,968	2,855	3,035	3,127
53 BRIAR FOREST	1,539	1,735	(196)	-11.3%	1,617	1,567	1,518	1,284	1,426	1,592	1,580	1,651	1,490	1,555	1,616	1,573
56 AIRLINE	4,001	3,910	91	2.3%	4,181	4,006	3,943	4,088	3,787	4,072	4,007	4,073	3,856	3,910	3,979	4,105
58 HAMMERLY	362	431	(69)	-16.0%	496	389	436	429	393	297	328	310	320	322	306	317
60 SOUTH MacGREGOR	465	528	(63)	-12.0%	543	530	519	416	441	390	432	486	419	439	497	466
65 BISSONNET	3,176	3,488	(312)	-8.9%	3,444	3,330	3,079	3,064	3,064	3,171	3,423	2,994	3,029	3,292	3,088	3,137
66 YALE	1,393	1,363	(120)	2.2%	1,478	1,387	1,368	1,371	1,218	1,358	1,418	1,456	1,343	1,407	1,454	1,453
68 BRAYS BAYOU 72 WESTVIEW	1,580	1,710	(130)	-7.6%	1,861	1,705	1,436	1,603	1,575	1,588	1,672	1,289	1,455	1,607	1,580	1,589
72 WESTVIEW 73 BELLFORT	523 2,635	527 2,730	(4)	-0.7% -3.5%	521	522 2,644	527	509 2,785	515	468	511 2,698	549 2,467	561	550 2,377	536	506
73 BELLFORT 77 LIBERTY	1,002	1,004	(95) (2)	-3.5%	2,945 996	1,027	2,629 997	1,075	2,493 980	2,818 942	2,698 981	1,056	2,433 953	957	2,543 1,028	2,790 1,031
77 LIBERTY 77 MLK	1,002	1,004	(2)	-0.2%	1,772	1,027	1,775	1,075	1,744	1,676	1,746	1,880	1,697	1,703	1,830	1,835
78 IRVINGTON	396	486	(90)	-18.5%	516	457	498	500	448	328	342	345	350	304	333	329
79 WEST LITTLE YORK	735	751	(17)	-10.5%	820	675	720	779	704	736	748	688	720	719	751	755
13 WEST LITTLE TORK	133	101	(17)	-2.270	020	บเอ	120	119	104	130	140	000	120	119	101	700

	FY2012 October - September	FY2011 October - September	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
80 DOWLING	416	437	(21)	-4.9%	412	408	407	392	397	387	406	450	447	413	430	441
80 LYONS	799	845	(46)	-5.4%	792	784	783	753	763	743	781	864	858	795	826	848
81 WESTHEIMER-SHARPSTOWN	3,095	3,173	(78)	-2.5%	3,242	3,016	3,042	2,836	2,916	2,985	3,187	3,199	3,004	3,191	3,291	3,230
82 WESTHEIMER-WEST OAKS	4,859	4,894	(36)	-0.7%	5,020	4,884	4,592	4,647	4,387	4,824	5,066	4,976	4,673	4,915	5,231	5,090
83 LEE ROAD	635	609	26	4.2%	649	665	685	628	584	628	664	629	599	611	624	651
85 ANTOINE	2,299	2,292	8	0.3%	2,364	2,301	2,274	2,356	2,165	2,187	2,272	2,317	2,269	2,258	2,371	2,459
86 FM1960	1,928	1,779	149	8.4%	2,016	1,945	2,055	2,035	1,912	1,808	1,808	1,833	1,815	1,885	1,978	2,051
87 SUNNYSIDE	1,140	1,055	84	8.0%	1,173	1,095	1,073	1,063	1,068	1,050	1,102	1,053	1,106	1,206	1,303	1,386
88 HOBBY AIRPORT	1,426	1,344	82	6.1%	1,423	1,359	1,437	1,431	1,403	1,455	1,500	1,360	1,392	1,337	1,550	1,463
98 BRIARGATE	200	232	(32)	-13.9%	242	247	236	237	241	164	170	172	183	154	176	172
102 BUSH I.A.H EXPRESS	1,928	1,780	148	8.3%	1,979	1,958	1,975	1,849	1,746	1,708	1,853	1,954	1,872	1,983	2,095	2,167
131 MEMORIAL EXPRESS	629	632	(3)	-0.5%	630	657	669	600	591	631	697	624	633	574	621	618
132 HARWIN EXPRESS	580	669	(89)	-13.3%	643	596	556	549	560	560	624	584	539	534	588	623
137 NORTHSHORE EXPRESS	1,088	1,078	9	0.9%	1,171	1,072	1,089	1,212	880	1,134	1,118	1,164	1,085	932	1,158	1,038
163 FONDREN EXPRESS	3,932	4,124	(192)	-4.6%	4,019	3,820	3,918	3,933	3,984	3,930	4,184	3,936	3,966	3,738	3,946	3,816
302 POLK SHUTTLE	57	58	(0)	-0.3%	91	67	56	30	48	66	54	52	48	57	62	58
303 WEST SHUTTLE	106	94	13	13.5%	118	105	116	103	119	108	114	91	103	93	107	99
308 NORTHWEST SHUTTLE	162	140	22	15.7%	150	167	139	169	192	165	165	176	173	143	145	162
500 AIRPORT DIRECT		136	(136)	N/A												
TOTAL	103,814	106,597	(2,783)	-2.6%	110,527	104,240	102,924	104,143	98,587	101,566	104,970	103,842	101,321	100,918	106,358	106,369

#### NOTES

<sup>&</sup>lt;sup>1</sup> METRO made route changes with the January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

 $<sup>^{2}\,</sup>$  METRO made route changes with the June service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 25 minutes.

B) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

<sup>&</sup>lt;sup>3</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

<sup>&</sup>lt;sup>4</sup> METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

<sup>&</sup>lt;sup>5</sup> METRO made route changes with the June 2012 service change effective June 10, 2012 (FY2012).

A) 87 Sunnyside / TMC. Realigned route to improve circulation within TMC; extended route to TMC Transit Center.

				SI	EPTEMBER 2	012 (FY2012	) - Average Si	ındav - Bv Bu	ıs Route							
	FY2012 October - September	FY2011 October - September	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES	September	September														
1 HOSPITAL	1,197	1,192	5	0.4%	1,164	1,144	988	1,128	1,115	1,100	1,203	1,306	1,317	1,262	1,229	1,402
2 BELLAIRE	3,063	3,297	(234)	-7.1%	3,239	3,111	2,686	2,991	3,019	3,026	3,438	3,319	2,769	3,015	3,114	3,032
3 LANGLEY	396	401	(5)	-1.3%	365	406	381	391	354	411	406	413	420	393	393	421
3 WEST GRAY	288	250	37	15.0%	265	295	277	284	257	298	295	300	305	285	285	306
4 BEECHNUT	1,788	1,796	(8)	-0.5%	1,801	2,062	1,588	1,901	1,736	1,857	1,845	1,705	1,658	1,737	1,676	1,890
5 KASHMERE	711	677	34	5.0%	764	737	681	694	632	672	699	703	700	754	751	745
5 SOUTHMORE 6 JENSEN	890	926 895	(36)	-3.9%	956	923	853	869 894	792	841	876 553	880	876 646	944 630	940	933
8 SOUTH MAIN	726 779	759	(169) 19	-18.9% 2.5%	902 798	972 820	826 672	794	735 756	581 774	750	662 773	807	733	642 803	669 863
9 NORTH MAIN	288	428	(140)	-32.8%	385	397	388	388	344	217	226	213	218	212	223	240
10 WILLOWBEND	362	364	(2)	-0.7%	422	392	306	312	395	400	359	347	352	332	367	360
11 ALMEDA	425	429	(4)	-0.9%	490	454	480	384	373	409	443	400	470	409	406	384
11 NANCE	237	284	(47)	-16.5%	273	253	268	214	208	228	247	223	262	228	226	214
14 HIRAM CLARKE	981	1,011	(30)	-3.0%	1,060	1,160	909	982	961	1,039	894	924	903	869	1,008	1,059
15 FULTON	948	919	29	3.1%	957	918	915	829	873	879	1,050	921	959	976	1,038	1,058
20 CANAL	1,024	991	32	3.3%	996	1,059	836	956	930	1,076	1,071	1,123	1,150	1,017	1,002	1,069
20 LONG POINT	1,170	1,177	(7)	-0.6%	1,138	1,210	956	1,092	1,062	1,230	1,225	1,284	1,315	1,162	1,146	1,221
23 CROSSTIMBERS 24 NORTHLINE	437 1.099	416 1.065	21 34	5.1% 3.2%	466 1.022	440 1.060	428 991	453 1.010	505 1.076	467 1.102	425 1.140	399 1.131	398 1,170	408 1.101	413 1.144	437 1,241
24 NORTHLINE 25 RICHMOND	1,099	1,065	(92)	-5.4%	1,022	1,060	1,359	1,010	1,076	1,102	1,140	1,131	1,170	1,101	1,144	1,534
26 OUTER LOOP	451	482	(32)	-6.6%	468	518	379	423	427	461	509	429	453	413	438	496
27 INNER LOOP	554	543	11	2.0%	571	583	420	512	514	580	585	529	580	577	594	601
30 CLINTON	323	345	(22)	-6.3%	345	358	306	326	316	313	329	330	328	299	315	310
30 CULLEN	1,300	1,302	(1)	-0.1%	1,387	1,441	1,233	1,312	1,271	1,260	1,324	1,330	1,322	1,204	1,269	1,248
33 POST OAK	1,734	1,739	(5)	-0.3%	1,824	1,812	1,493	1,750	1,535	1,757	1,775	1,757	1,782	1,689	1,741	1,897
36 LAWNDALE	624	638	(14)	-2.2%	629	661	527	611	556	637	632	657	661	561	636	719
37 EL SOL	250	388	(139)	-35.8%	374	423	343	374	295	170	156	148	182	155	179	195
40 PECORE	679	636	43	6.8%	699	661	612	650	652	705	713	697	692	659	690	716
40 TELEPHONE 42 HOLMAN	1,346 185	1,413 255	(67) (69)	-4.7% -27.2%	1,386 265	1,311 260	1,213 242	1,289 240	1,293 197	1,398 138	1,414 183	1,382 133	1,372 130	1,307 130	1,368 151	1,419 157
44 ACRES HOMES	1,471	1.409	62	4.4%	1,522	1,551	1,423	1,569	1,400	1,522	1,434	1,448	1,537	1,385	1,385	1,475
45 TIDWELL	1,249	1,409	25	2.0%	1,364	1,347	1,423	1,307	1,158	1,256	1,434	1,272	1,254	1,165	1,235	1,473
46 GESSNER	1,792	1,755	36	2.1%	1,805	2.035	1,638	1,759	1,786	1,837	1,900	1,857	1,772	1,661	1,680	1,768
47 HILLCROFT	388	394	(6)	-1.4%	367	408	356	374	370	431	374	419	383	364	396	414
48 NAVIGATION	169	244	(76)	-31.0%	247	250	233	219	187	123	133	117	140	120	113	143
50 HARRISBURG	1,657	1,634	24	1.4%	1,725	1,763	1,459	1,622	1,552	1,670	1,742	1,724	1,710	1,591	1,570	1,758
50 HEIGHTS	951	973	(23)	-2.3%	989	1,011	837	931	890	958	999	989	981	913	901	1,009
52 HIRSCH	1,281	1,327	(46)	-3.5%	1,361	1,416	1,128	1,304	1,282	1,241	1,230	1,242	1,314	1,230	1,239	1,387
52 SCOTT	2,013	2,095 1,229	(82)	-3.9%	2,138 1,229	2,225	1,773 893	2,049 1.005	2,014	1,949 1,108	1,932	1,951	2,065 1,223	1,933	1,947 1,222	2,179 1.308
53 BRIAR FOREST 56 AIRLINE	1,154 3,566	3,589	(75) (23)	-6.1% -0.6%	3,416	1,264 3,550	3,328	3,689	1,134 3.345	3,579	1,128 3.780	1,173 3.752	3,610	1,161 3,454	3,580	3,712
60 SOUTH MacGREGOR	3,300	3,369	(12)	-3.7%	3,416	3,330	256	279	298	265	3,760	300	340	297	343	3,712
65 BISSONNET	2,125	2,325	(200)	-8.6%	2,237	2,556	1,515	2,054	2,252	2,151	2,181	2,098	2,142	2,074	1,964	2,275
66 YALE	860	834	26	3.1%	915	922	721	804	748	880	813	870	888	861	915	980
68 BRAYS BAYOU	989	1,017	(28)	-2.8%	1,152	1,145	969	985	1,074	985	879	891	909	894	940	1,050
72 WESTVIEW	390	392	(2)	-0.6%	387	402	338	386	377	426	371	395	396	363	393	440
73 BELLFORT	1,367	1,241	125	10.1%	1,499	1,545	1,375	1,389	1,279	1,494	1,278	1,249	1,280	1,290	1,399	1,323
77 LIBERTY	733	781	(49)	-6.2%	733	784	692	733	647	778	738	714	757	654	744	816
77 MLK	1,157	1,125	31	2.8%	1,157	1,238	1,093	1,158	1,022	1,229	1,165	1,128	1,194	1,033	1,175	1,289
78 IRVINGTON	250	316	(65)	-20.8%	314	335	280	304	263	240	229	217	202	178	202	237
80 DOWLING 80 LYONS	264 566	324 569	(60)	-18.6% -0.6%	295 631	270 578	216 463	249 533	249 534	268 575	261 558	256 549	263 564	263 563	266 570	313 671
81 WESTHEIMER-SHARPSTOWN	2,117	2.145	(28)	-0.6%	2,097	2,180	1,803	1,897	1,949	2,070	2,302	2,235	2,182	2,167	2,297	2,228
82 WESTHEIMER-WEST OAKS	3,294	3.293	2	0.1%	3,340	3,687	2.842	3,106	3.078	3,366	3,356	3,309	3,246	3,347	3,364	3.491
83 LEE ROAD	363	408	(45)	-11.1%	425	478	435	451	380	270	332	335	282	310	296	362
85 ANTOINE	1,629	1,651	(22)	-1.4%	1,713	1,796	1,488	1,629	1,568	1,602	1,595	1,572	1,619	1,570	1,642	1,749
86 FM1960	1,310	1,177	133	11.3%	1,380	1,406	997	1,372	1,285	1,346	1,281	1,248	1,365	1,312	1,327	1,403
87 SUNNYSIDE	698	669	30	4.4%	701	703	588	622	630	681	689	711	740	741	803	768

#### NOTES

102 BUSH I.A.H EXPRESS

163 FONDREN EXPRESS

302 POLK SHUTTLE

303 WEST SHUTTLE

TOTAL

500 AIRPORT DIRECT

137 NORTHSHORE EXPRESS

308 NORTHWEST SHUTTLE

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8.0%

12.0%

11.7%

N/A

1.670

728

61

79

82

68,047

2,884

1.758

2,908

91

81

82

70,577

1,461

599

2,611

56

108

92

58,725

1,573

2,810

52

103

85

64,830

1.428

2,696

43

88

90

62,519

1,529

704

2,925

56

88

95

65,337

1.541

644

46

115

66,001

3,011

1,534

3,007

792

35

109

64

65,620

1,505

2,877

39

112

86

65,356

1,620

648

2,728

40

118

98

63,282

1.593

658

2,688

58

98

96

64,782

1,737

3,111

34

96

90

68,773

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- A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 30 minutes.
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1.579

686

2,855

51

100

86

65,321

1.463

2,897

45

101

77

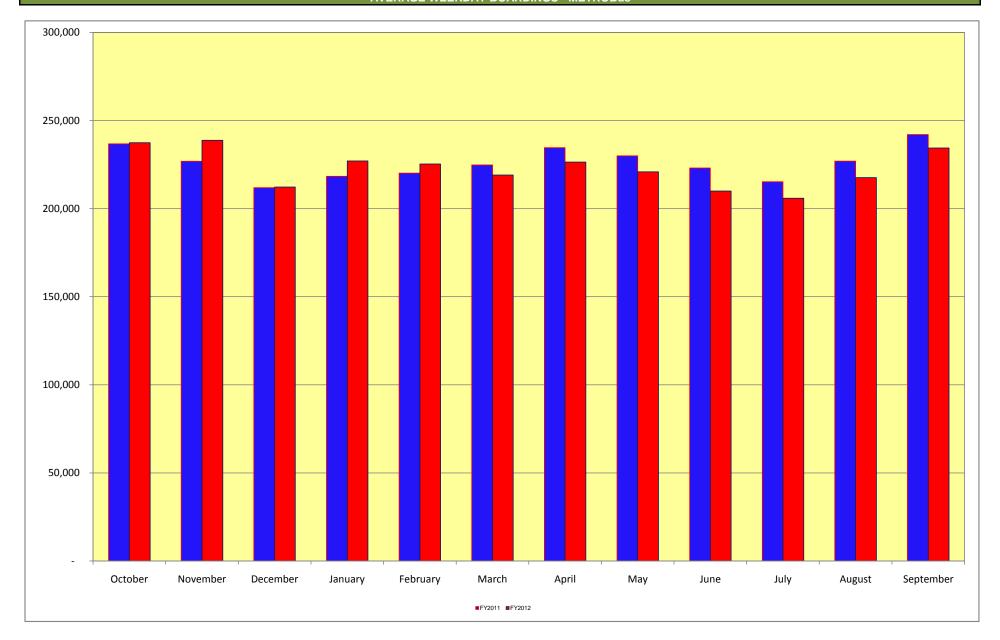
191

66,611

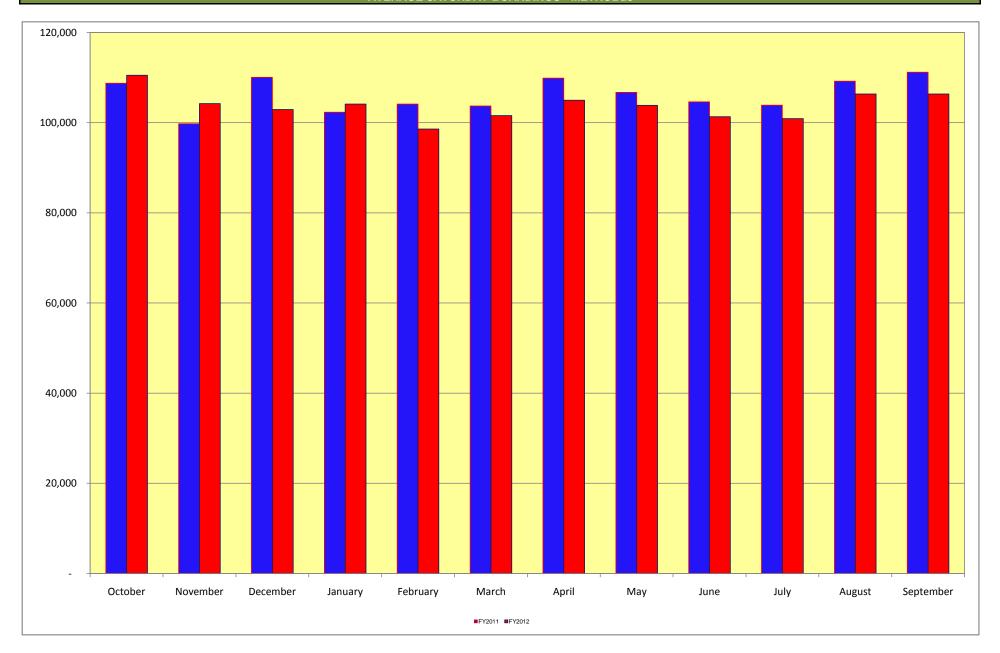
116

- <sup>4</sup> METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.
- <sup>5</sup> METRO made route changes with the June 2012 service change effective June 10, 2012 (FY2012).
- A) 87 Sunnyside / TMC. Realigned route to improve circulation within TMC; extended route to TMC Transit Center.

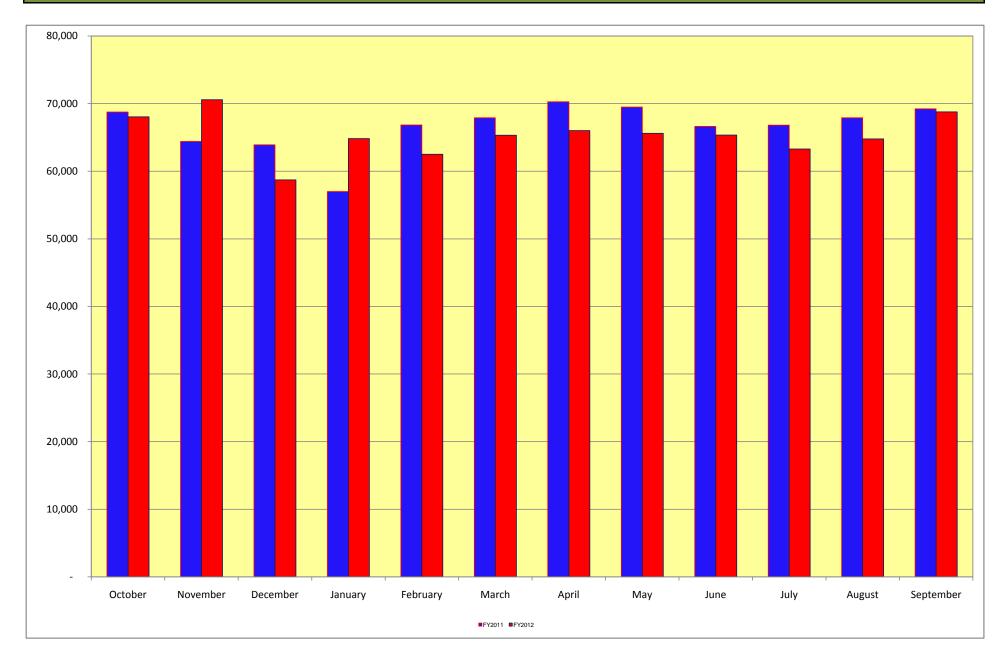
## **AVERAGE WEEKDAY BOARDINGS - METROBUS**



# **AVERAGE SATURDAY BOARDINGS - METROBUS**



# **AVERAGE SUNDAY BOARDINGS - METROBUS**



	FY2012 October -	FY2011 October -	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL	September	September														
FANNIN SOUTH	2.025	1.862	163	8.8%	2,019	2,026	1,756	1,987	1.987	2,053	2.041	1.968	2.071	2.059	2,083	2,248
RELIANT PARK	936	880	56	6.3%	976	1.036	756	1,023	991	1.067	1,007	854	794	879	903	947
SMITH LANDS	3.015	2.816	199	7.1%	3,025	2.986	2.580	2.978	2.861	3.018	3,088	3.036	3,067	3,135	3,177	3,229
TMC TC	3,288	3.094	194	6.3%	3,498	3,411	2,794	3.285	3.415	3,374	3.374	3.114	3,194	3,172	3,230	3,600
DRYDEN	4,694	4,591	103	2.3%	4,782	4,679	4,167	4.671	4,567	4,789	4,778	4,709	4,809	4,748	4,725	4,906
HERMANN HOSPITAL / ZOO	3,080	2,743	338	12.3%	3,039	2,992	2,495	2,996	2,957	3,089	3,177	3,106	3,149	3,194	3,316	3,454
HERMANN PARK / RICE UNIV	471	451	21	4.6%	479	442	352	408	435	517	519	470	498	484	499	553
MUSEUM DISTRICT	1,101	1,011	89	8.8%	1,149	1,033	940	1,045	1,066	1,121	1,132	1,063	1,154	1,168	1,166	1,171
WHEELER	3,103	2,979	124	4.2%	3,198	3,174	2,786	3,067	2,985	3,156	3,221	2,991	3,081	3,126	3,147	3,302
HCC / ENSEMBLE	2,140	2,018	122	6.1%	2,374	2,224	1,703	2,148	2,321	2,374	2,363	1,770	1,940	1,923	2,017	2,525
McGOWEN	1,241	1,212	28	2.3%	1,269	1,207	1,101	1,240	1,172	1,260	1,260	1,203	1,234	1,252	1,338	1,350
DOWNTOWN TC	2,984	2,887	96	3.3%	3,084	2,975	2,625	2,990	2,954	2,953	2,958	2,821	2,946	3,017	3,158	3,321
BELL	850	748	102	13.6%	740	724	770	1,014	984	885	851	766	861	841	873	889
MAIN STREET SQUARE	3,798	3,662	136	3.7%	4,059	3,902	3,331	3,440	3,497	3,835	3,919	3,769	3,932	3,908	3,986	3,997
PRESTON	3,222	2,739	483	17.6%	3,258	3,131	2,705	3,070	3,074	3,260	3,389	3,262	3,355	3,306	3,333	3,525
UH - DOWNTOWN	1,452	1,729	(277)	-16.0%	1,690	1,623	1,121	1,453	1,615	1,672	1,579	1,160	1,211	1,212	1,258	1,825
TOTAL	37,400	35,421	1,979	5.6%	38,640	37,563	31,982	36,816	36,881	38,423	38,656	36,065	37,295	37,424	38,209	40,842

#### LEGEND

TMC TC = Texas Medical Center Transit Center

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Downtown TC = Downtown Transit Center

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<sup>&</sup>lt;sup>1</sup> METRORail stations are shown from south to north.

 $<sup>^{\</sup>rm 2}$  The complete names of stations shown above with abbreviations or acronymns are:

	FY2012 October - September	FY2011 October - September	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	966	826	139	16.9%	929	921	779	1,187	933	990	994	998	771	898	1,147	1,042
RELIANT PARK	774	633	141	22.3%	634	763	555	1,392	761	572	651	571	440	592	1,265	1,085
SMITH LANDS	293	254	39	15.5%	281	275	235	312	257	332	335	290	277	274	355	295
TMC TC	1,263	1,165	97	8.4%	1,300	1,229	1,248	1,278	1,282	1,246	1,254	1,180	1,221	1,206	1,367	1,343
DRYDEN	824	779	45	5.7%	837	827	776	869	735	872	893	804	838	770	847	819
HERMANN HOSPITAL / ZOO	852	739	113	15.3%	867	808	717	883	804	972	976	779	776	823	906	910
HERMANN PARK / RICE UNIV	478	425	53	12.5%	481	444	278	487	399	721	646	545	404	341	455	529
MUSEUM DISTRICT	538	464	75	16.1%	494	586	446	572	489	671	596	520	495	505	561	523
WHEELER	1,751	1,626	125	7.7%	1,751	1,741	1,639	1,731	1,707	1,898	1,892	1,722	1,711	1,701	1,793	1,722
HCC / ENSEMBLE	771	699	72	10.3%	759	750	720	857	762	837	842	706	717	699	819	789
McGOWEN	583	551	33	5.9%	554	578	515	614	560	662	632	548	586	534	633	582
DOWNTOWN TC	1,426	1,274	151	11.9%	1,396	1,298	1,355	1,432	1,471	1,471	1,413	1,372	1,356	1,477	1,593	1,475
BELL	407	320	87	27.0%	331	252	296	533	767	550	365	341	304	407	412	325
MAIN STREET SQUARE	1,907	1,764	143	8.1%	2,024	1,872	1,665	1,769	1,413	2,038	2,191	1,906	2,065	1,914	2,093	1,932
PRESTON	1,365	1,077	288	26.7%	1,301	1,317	1,216	1,286	1,265	1,295	1,444	1,374	1,409	1,505	1,605	1,364
UH - DOWNTOWN	447	524	(77)	-14.7%	434	472	405	461	421	617	464	391	354	394	469	481
TOTAL	14,643	13,120	1,523	11.6%	14,370	14,133	12,844	15,663	14,026	15,744	15,586	14,048	13,726	14,038	16,321	15,217

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#### NOTES

- <sup>1</sup> METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 5, 2010; December 18 19, 2010; January 8 9, 2011 and January 22 23, 2011; September 24 25, 2011.
- $^{2}$  METRORail service was shut down for Texas Children's Hospital construction on Saturday, October 22, 2011.
- $^{3}$  METRORail service was shut down for track maintenance on the following weekend: May 5 6, 2012.
- <sup>4</sup> METRORail service had a partial shut down on the following weekend: September 15 16, 2012.

	FY2012 October - September	FY2011 October - September	Change	% Change	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	710	623	87	13.9%	594	771	635	681	688	785	778	737	671	716	666	802
RELIANT PARK	494	428	66	15.3%	330	760	378	490	515	360	591	551	374	495	347	735
SMITH LANDS	234	171	63	37.0%	186	221	179	451	187	232	251	233	219	220	212	217
TMC TC	927	889	37	4.2%	914	986	917	684	839	987	996	950	928	935	971	1,012
DRYDEN	651	603	47	7.8%	596	614	607	730	538	706	769	660	698	610	636	642
HERMANN HOSPITAL / ZOO	635	547	88	16.0%	610	548	526	602	530	786	714	669	648	627	630	725
HERMANN PARK / RICE UNIV	322	298	24	8.1%	290	247	199	291	230	541	504	459	322	229	233	319
MUSEUM DISTRICT	422	345	77	22.5%	414	395	354	365	365	523	483	465	418	427	383	476
WHEELER	1,179	1,064	115	10.8%	1,063	1,129	1,132	1,104	1,055	1,324	1,295	1,237	1,191	1,227	1,196	1,197
HCC / ENSEMBLE	612	501	111	22.1%	493	556	573	525	553	675	667	617	681	656	686	660
McGOWEN	378	341	37	11.0%	326	346	352	401	363	402	432	386	367	395	374	392
DOWNTOWN TC	1,189	1,023	166	16.2%	1,080	1,061	1,017	1,047	995	1,191	1,204	1,125	1,164	1,194	1,221	1,971
BELL	249	225	24	10.9%	199	243	267	197	325	285	286	230	289	235	252	185
MAIN STREET SQUARE	1,219	1,118	101	9.1%	1,206	1,163	1,264	1,151	1,002	1,311	1,508	1,345	1,329	1,347	1,286	720
PRESTON	1,001	799	201	25.2%	871	891	829	903	845	1,107	1,134	1,178	1,225	1,210	1,180	638
UH - DOWNTOWN	303	365	(62)	-16.9%	261	287	296	270	322	390	388	322	302	311	304	187
TOTAL	10,524	9,340	1,184	12.7%	9,430	10,219	9,525	9,890	9,352	11,605	11,999	11,164	10,825	10,835	10,575	10,875

#### LEGEND

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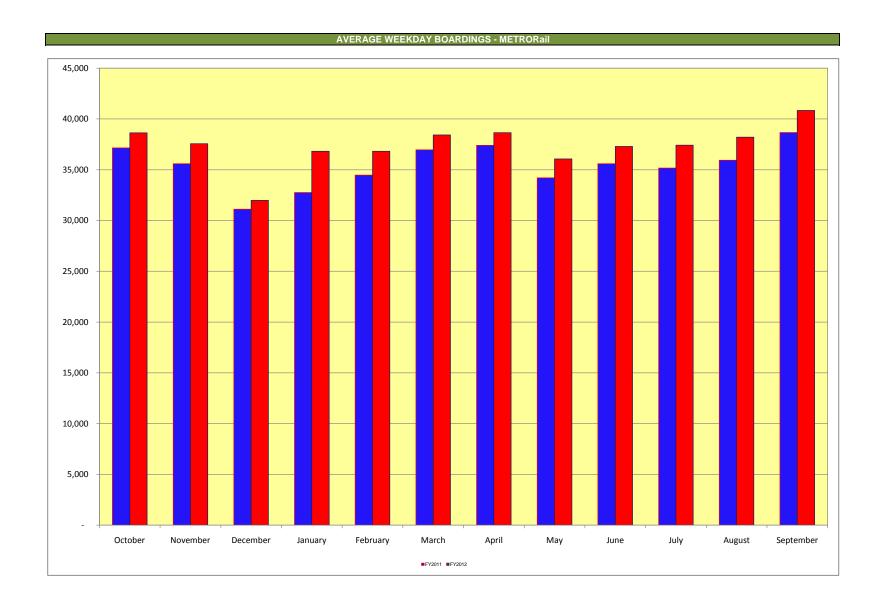
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Downtown TC = Downtown Transit Center

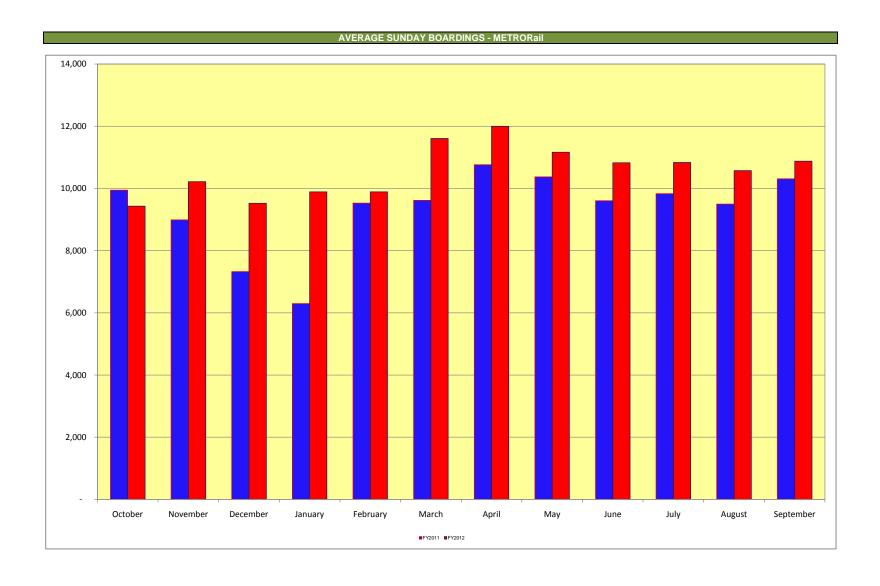
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#### NOTES

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- <sup>3</sup> METRORail service had a partial shut down on the following weekend: September 15 16, 2012.







# SEPTEMBER 2012 (FY2012) METROBus Indicators - Explanation of Information

## How can I evaluate the ridership (demand) and the service resources supplied to each route (supply)?

METRO uses four indicators in its comparative / route ranking model. The four indicators are:

- 1) Passenger Boardings per Revenue Mile;
- 2) Passenger Boardings per Revenue Hour;
- 3) Total Subsidy per Passenger Boarding; and
- 4) Operating Ratio.

These four factors provide a balanced weighting between effectiveness measures (the first two factors), and efficiency measures (the last two factors). By using the two effectiveness indicators, the reader can compare the effectiveness of multiple bus routes. (NOTE: With only 1 rail line, there is no opportunity to compare effectiveness with other rail lines in METRO's system at this time.)

The indicator passenger boardings per revenue mile is calculated by dividing the number of average daily passenger boardings by route by the daily number of revenue miles of service supplied on that route. The indicator passenger boardings per revenue hour is calculated by dividing the number of average daily passenger boardings by the daily number of revenue hours of service supplied on that route.

The indicators are presented in two different formats on the following pages. The first format for presentation is by route number order. Route number format allows the reader to look at the performance on one or more routes of interest. The second format for presentation is by indicator performance, highest to lowest. For ease of viewing, an additional visual presentation format has been added. Routes with indicators in the first (best) quartile are shown in white, while those in the second (next-best) quartile are shown in gray, those in the third quartile are shown in pink, and those in the fourth (worst) quartile are shown in purple.

Additionally, the report includes charts showing the performance of the ten best and ten worst routes by indicator along with the average performance.

NOTE: The service levels used for these calculations are the current service levels, while the ridership used are year-to-date. The indicators on routes which had additional service added in February 2012 will be lower than expected as the anticipated ridership growth associated with this additional service has not yet occurred. The converse will also be true.

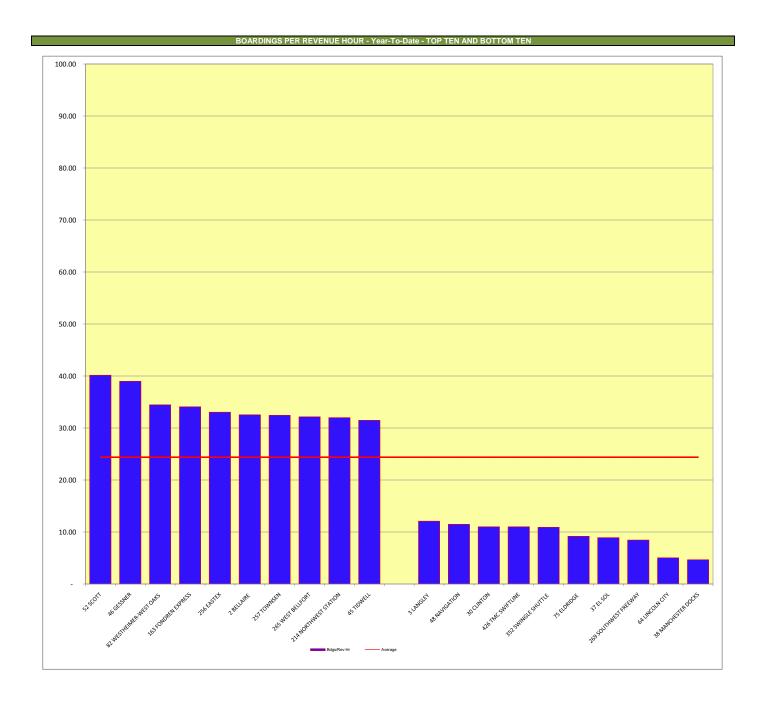
#### BOARDINGS PER REVENUE HOUR - Year-To-Date

	SORTED B	Y ROUTE NUMBER
	00.11.22.2	
	Boardings	
ROUTE	Per Revenue	
	Hour	
1 HOSPITAL	22.59	72 WESTVIEW
2 BELLAIRE	32.57	73 BELLFORT
3 LANGLEY	12.12	75 ELDRIDGE
3 WEST GRAY	20.17	77 LIBERTY
4 BEECHNUT	29.02	77 MLK
5 KASHMERE	16.25	78 ALABAMA
5 SOUTHMORE	22.71	78 IRVINGTON
6 JENSEN	18.60	79 WEST LITTLE YOR
6 TANGLEWOOD	14.94	80 DOWLING
8 SOUTH MAIN	26.59	80 LYONS
9 NORTH MAIN	14.20	81 WESTHEIMER-SHA
9 GULFTON	21.05	82 WESTHEIMER-WES
10 WILLOWBEND	22.95	83 LEE ROAD
11 ALMEDA	26.69	85 ANTOINE
11 NANCE	17.38	86 FM 1960
14 HIRAM CLARKE	22.75	87 SUNNYSIDE
15 FULTON	20.84	88 HOBBY AIRPORT
18 KIRBY		97 SETTEGAST
19 WILCREST	15.14 22.88	
		98 BRIARGATE
20 CANAL	23.91	102 BUSH I.A.H EXPR
20 LONG POINT	24.66	108 VETERANS MEMO
23 CROSSTIMBERS	28.35	131 MEMORIAL EXPR
24 NORTHLINE	22.94	132 HARWIN EXPRES
25 RICHMOND	27.34	137 NORTHSHORE EX
26 OUTER LOOP	19.93	163 FONDREN EXPRE
27 INNER LOOP	21.44	170 MISSOURI CITY /
29 TSU/UH HIRSCH	15.69	202 KUYKENDAHL
30 CLINTON	11.03	204 SPRING
30 CULLEN	29.17	209 NORTH FREEWAY
32 RENWICK	20.18	212 SETON LAKE
33 POST OAK	27.20	214 NORTHWEST STA
34 MONTROSE	14.94	216 WEST LITTLE YOR
36 KEMPWOOD	21.35	217 CYPRESS
36 LAWNDALE	20.80	219 NORTHWEST FRE
37 EL SOL	8.93	221 KINGSLAND
38 MANCHESTER DOCKS	4.68	222 GRAND PARKWAY
40 PECORE	20.04	228 ADDICKS
40 TELEPHONE	25.19	229 KATY FREEWAY
42 HOLMAN	19.19	236 MAXEY ROAD - S
44 ACRES HOMES	23.31	244 MONROE
45 TIDWELL	31.46	246 BAY AREA
46 GESSNER	38.99	247 FUQUA
47 HILLCROFT	24.31	249 GULF FREEWAY
48 NAVIGATION	11.46	255 KINGWOOD
49 CHIMNEY ROCK	14.16	256 EASTEX
50 HARRISBURG	24.71	257 TOWNSEN
50 HEIGHTS	18.90	259 EASTEX FREEWA
52 HIRSCH	16.89	261 WEST LOOP
52 SCOTT	40.18	262 WESTWOOD
53 BRIAR FOREST	21.08	265 WEST BELLFORT
56 AIRLINE	28.27	269 SOUTHWEST FRE
58 HAMMERLY	13.14	274 WESTCHASE - GE
59 ALDINE MAIL	12.65	283 KUYKENDAHL/GR
60 SOUTH MacGREGOR	14.85	292 WEST BELLFORT
64 LINCOLN CITY	5.05	297 SOUTH POINT-MO
65 BISSONNET	30.84	298 KINGSLAND-ADDI
66 YALE	14.69	352 SWINGLE SHUTTI
67 DAIRY ASHFORD	24.09	402 BELLAIRE QUICKI
68 BRAYS BAYOU	23.95	412 GREENLINK CIRC
70 MEMORIAL	12.55	426 TMC SWIFTLINE

	Boardings
ROUTE	Per Revenue
	Hour
72 WESTVIEW	18.74
73 BELLFORT	26.16
75 ELDRIDGE	9.19
77 LIBERTY	14.76
77 MLK	25.08
78 ALABAMA	13.58
78 IRVINGTON	19.36
79 WEST LITTLE YORK	21.89
80 DOWLING	16.59
80 LYONS	22.13
81 WESTHEIMER-SHARPSTOWN	27.76
82 WESTHEIMER-WEST OAKS	34.48
83 LEE ROAD	23.73
85 ANTOINE	24.41
86 FM 1960	26.62
87 SUNNYSIDE	22.35
88 HOBBY AIRPORT	22.31
97 SETTEGAST	16.79
98 BRIARGATE	
	12.84
102 BUSH I.A.H EXPRESS	24.75
108 VETERANS MEMORIAL EXPRESS	26.24
131 MEMORIAL EXPRESS	18.07
132 HARWIN EXPRESS	20.96
137 NORTHSHORE EXPRESS	22.09
163 FONDREN EXPRESS	34.10
170 MISSOURI CITY / TMC	21.88
202 KUYKENDAHL	30.96
204 SPRING	30.90
209 NORTH FREEWAY	20.01
212 SETON LAKE	22.20
214 NORTHWEST STATION	32.01
216 WEST LITTLE YORK - PINEMONT	20.94
217 CYPRESS	26.98
219 NORTHWEST FREEWAY	12.14
221 KINGSLAND	29.65
222 GRAND PARKWAY	21.81
228 ADDICKS	29.25
229 KATY FREEWAY	16.31
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	24.20
244 MONROE	20.59
246 BAY AREA	29.10
247 FUQUA	30.66
249 GULF FREEWAY	13.2
255 KINGWOOD	23.55
256 EASTEX	33.06
257 TOWNSEN	
259 EASTEX FREEWAY	32.43 12.56
	17.95
261 WEST LOOP	
262 WESTWOOD	17.90
265 WEST BELLFORT	32.18
269 SOUTHWEST FREEWAY	8.48
274 WESTCHASE - GESSNER	16.11
283 KUYKENDAHL/GREENWAY	18.73
292 WEST BELLFORT-WESTWOOD/TMC	13.10
297 SOUTH POINT-MONROE/TMC	26.89
298 KINGSLAND-ADDICKS-NWTC/TMC	22.83
352 SWINGLE SHUTTLE	10.90
402 BELLAIRE QUICKLINE	19.95
412 GREENLINK CIRCULATOR (New)	18.01

	Boardings
ROUTE	Per Revenue
	Hour
52 SCOTT	40.18
46 GESSNER	38.99
82 WESTHEIMER-WEST OAKS	34.48
163 FONDREN EXPRESS	34.10
256 EASTEX	33.06
2 BELLAIRE	32.57
257 TOWNSEN	32.43
265 WEST BELLFORT	32.18
214 NORTHWEST STATION	32.01
45 TIDWELL	31.46
202 KUYKENDAHL	30.96
204 SPRING	30.90
65 BISSONNET	30.84
247 FUQUA	30.66
221 KINGSLAND	29.65
228 ADDICKS	29.25
30 CULLEN	29.17
246 BAY AREA	29.10
4 BEECHNUT	29.02
23 CROSSTIMBERS	28.35
56 AIRLINE	28.27
81 WESTHEIMER-SHARPSTOWN	27.76
25 RICHMOND	27.34
33 POST OAK	27.20
217 CYPRESS	26.98
297 SOUTH POINT-MONROE/TMC	26.89
11 ALMEDA	26.69
86 FM 1960	26.62
8 SOUTH MAIN	26.59
108 VETERANS MEMORIAL EXPRESS	26.24
73 BELLFORT	26.16
40 TELEPHONE	25.19
77 MLK	25.08
102 BUSH I.A.H EXPRESS	24.75
50 HARRISBURG	24.71
20 LONG POINT	24.66
85 ANTOINE	24.41
47 HILLCROFT	24.31
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	24.20
67 DAIRY ASHFORD	24.09
68 BRAYS BAYOU	23.95
20 CANAL	23.91
83 LEE ROAD	23.73
255 KINGWOOD	23.55
44 ACRES HOMES	23.31
10 WILLOWBEND	22.95
24 NORTHLINE	22.94
19 WILCREST	22.88
	22.83
298 KINGSLAND-ADDICKS-NWTC/TMC	
298 KINGSLAND-ADDICKS-NWTC/TMC 14 HIRAM CLARKE	22.75
14 HIRAM CLARKE 5 SOUTHMORE	22.75 22.71
14 HIRAM CLARKE	22.75
14 HIRAM CLARKE 5 SOUTHMORE	22.75 22.71
14 HIRAM CLARKE 5 SOUTHMORE 1 HOSPITAL	22.75 22.71 22.59
14 HIRAM CLARKE 5 SOUTHMORE 1 HOSPITAL 87 SUNNYSIDE	22.75 22.71 22.59 22.35
14 HIRAM CLARKE 5 SOUTHMORE 1 HOSPITAL 87 SUNNYSIDE 88 HOBBY AIRPORT	22.75 22.71 22.59 22.35 22.31
14 HIRAM CLARKE 5 SOUTHMORE 1 HOSPITAL 87 SUNNYSIDE 88 HOBBY AIRPORT 212 SETON LAKE	22.75 22.71 22.59 22.35 22.31 22.20
14 HIRAM CLARKE 5 SOUTHMORE 1 HOSPITAL 87 SUNNYSIDE 88 HOBBY AIRPORT 212 SETON LAKE 80 LYONS	22.75 22.71 22.59 22.35 22.31 22.20 22.13
14 HIRAM CLARKE 5 SOUTHMORE 1 HOSPITAL 87 SUNNYSIDE 88 HOBBY AIRPORT 212 SETON LAKE 80 LYONS 137 NORTHSHORE EXPRESS	22.75 22.71 22.59 22.35 22.31 22.20 22.13 22.09

	Boardings
ROUTE	Per Revenue
	Hour
27 INNER LOOP	21.44
36 KEMPWOOD	21.35
53 BRIAR FOREST	21.08
9 GULFTON	21.05
132 HARWIN EXPRESS	20.96
216 WEST LITTLE YORK - PINEMONT	20.94
15 FULTON	20.84
36 LAWNDALE	20.80
244 MONROE	20.59
32 RENWICK	20.18
3 WEST GRAY	20.17
40 PECORE	20.04
209 NORTH FREEWAY	20.01
402 BELLAIRE QUICKLINE	19.95
26 OUTER LOOP	19.93
78 IRVINGTON	19.36
42 HOLMAN	19.19
50 HEIGHTS	18.90
72 WESTVIEW	18.74
283 KUYKENDAHL/GREENWAY	18.73
6 JENSEN	18.60
131 MEMORIAL EXPRESS	18.07
412 GREENLINK CIRCULATOR (New)	18.01
261 WEST LOOP	17.95
262 WESTWOOD	17.90
11 NANCE	17.38
52 HIRSCH	16.89
97 SETTEGAST	16.79
80 DOWLING	16.59
229 KATY FREEWAY	16.31
5 KASHMERE	16.25
274 WESTCHASE - GESSNER	16.11
29 TSU/UH HIRSCH	15.69
18 KIRBY	15.14
6 TANGLEWOOD	14.94
34 MONTROSE	14.94
60 SOUTH MacGREGOR	14.85
77 LIBERTY	14.76
66 YALE	14.69
9 NORTH MAIN	14.20
49 CHIMNEY ROCK	14.16
78 ALABAMA	13.58
249 GULF FREEWAY	13.21
58 HAMMERLY	13.14
292 WEST BELLFORT-WESTWOOD/TMC	13.10
98 BRIARGATE	12.84
59 ALDINE MAIL	12.65
259 EASTEX FREEWAY	12.56
70 MEMORIAL	12.55
219 NORTHWEST FREEWAY	12.14
3 LANGLEY	12.12
48 NAVIGATION	11.46
30 CLINTON	11.03
426 TMC SWIFTLINE	11.02
352 SWINGLE SHUTTLE	10.90
75 ELDRIDGE	9.19
37 EL SOL	8.93
269 SOUTHWEST FREEWAY	8.48
64 LINCOLN CITY	5.05
38 MANCHESTER DOCKS	4.68



#### BOARDINGS PER REVENUE MILE - Year-To-Date

#### SORTED BY ROUTE NUMBER

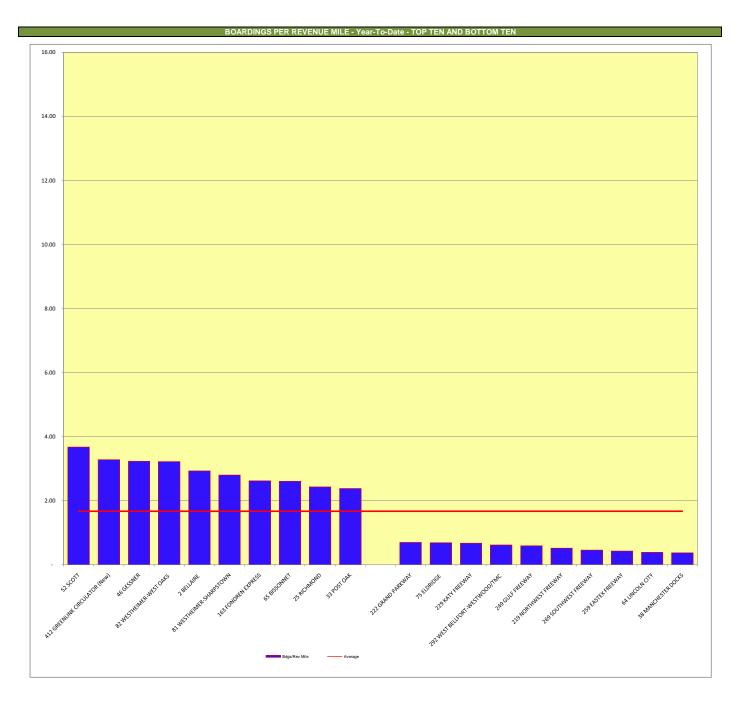
	Boardings
ROUTE	Per Revenue
	Mile
1 HOSPITAL	1.89
2 BELLAIRE	2.93
3 LANGLEY	0.83
3 WEST GRAY	2.12
4 BEECHNUT	2.12
5 KASHMERE	1.25
5 SOUTHMORE	1.91
6 JENSEN	1.27
6 TANGLEWOOD	1.12
8 SOUTH MAIN	2.00
9 NORTH MAIN	1.07
9 GULFTON	1.66
10 WILLOWBEND	1.83
11 ALMEDA	1.70
11 NANCE	1.71
14 HIRAM CLARKE	1.80
15 FULTON	2.04
18 KIRBY	1.42
19 WILCREST	1.71
20 CANAL	2.32
20 LONG POINT	1.51
23 CROSSTIMBERS	2.06
24 NORTHLINE	2.34
25 RICHMOND	2.43
26 OUTER LOOP	1.72
27 INNER LOOP	1.85
29 TSU/UH HIRSCH	1.31
30 CLINTON	0.85
30 CULLEN	2.18
32 RENWICK	1.63
33 POST OAK	2.38
34 MONTROSE	1.21
36 KEMPWOOD	1.53
36 LAWNDALE	1.57
37 EL SOL	0.76
38 MANCHESTER DOCKS	0.37
40 PECORE	1.59
40 TELEPHONE	1.90
42 HOLMAN	2.32
44 ACRES HOMES	1.44
45 TIDWELL	2.08
46 GESSNER	3.23
47 HILLCROFT	2.34
48 NAVIGATION	0.84
49 CHIMNEY ROCK	1.26
50 HARRISBURG	2.07
50 HEIGHTS	1.48
52 HIRSCH	1.33
52 SCOTT	3.68
53 BRIAR FOREST	1.66
56 AIRLINE	2.00
58 HAMMERLY	1.04
59 ALDINE MAIL	0.76
60 SOUTH MacGREGOR	1.37
64 LINCOLN CITY	0.39
65 BISSONNET	2.61
66 YALE	1.24
67 DAIRY ASHFORD	2.17
68 BRAYS BAYOU	1.93
70 MEMORIAL	0.71

	Boardings
ROUTE	Per Revenue
	Mile
72 WESTVIEW	1.31
73 BELLFORT	2.09
75 ELDRIDGE	0.69
77 LIBERTY	1.07
77 MLK	2.00
78 ALABAMA 78 IRVINGTON	1.41
79 WEST LITTLE YORK	1.52
80 DOWLING	1.64
80 LYONS	1.97
81 WESTHEIMER-SHARPSTOWN	2.80
82 WESTHEIMER-WEST OAKS	3.22
83 LEE ROAD	1.38
85 ANTOINE	1.59
86 FM 1960	1.86
87 SUNNYSIDE	1.82
88 HOBBY AIRPORT	1.49
97 SETTEGAST	0.87
98 BRIARGATE	0.95
102 BUSH I.A.H EXPRESS	1.27
108 VETERANS MEMORIAL EXPRESS	1.36
131 MEMORIAL EXPRESS	0.96
132 HARWIN EXPRESS	1.27
137 NORTHSHORE EXPRESS	1.30
163 FONDREN EXPRESS 170 MISSOURI CITY / TMC	2.62 0.83
202 KUYKENDAHL	1.19
204 SPRING	1.04
209 NORTH FREEWAY	0.76
212 SETON LAKE	1.01
214 NORTHWEST STATION	1.07
216 WEST LITTLE YORK - PINEMONT	0.82
217 CYPRESS	0.82
219 NORTHWEST FREEWAY	0.52
221 KINGSLAND	0.92
222 GRAND PARKWAY	0.70
228 ADDICKS	1.04
229 KATY FREEWAY	0.67
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.98
244 MONROE	1.02
246 BAY AREA	1.14
247 FUQUA 249 GULF FREEWAY	1.38
255 KINGWOOD	0.59
256 EASTEX	1.19
257 TOWNSEN	1.15
259 EASTEX FREEWAY	0.43
261 WEST LOOP	0.94
262 WESTWOOD	0.73
265 WEST BELLFORT	1.26
269 SOUTHWEST FREEWAY	0.46
274 WESTCHASE - GESSNER	0.88
283 KUYKENDAHL/GREENWAY	0.75
292 WEST BELLFORT-WESTWOOD/TMC	0.62
297 SOUTH POINT-MONROE/TMC	1.06
298 KINGSLAND-ADDICKS-NWTC/TMC	0.95
352 SWINGLE SHUTTLE	0.74
402 BELLAIRE QUICKLINE	1.51
412 GREENLINK CIRCULATOR (New)	3.28

426 TMC SWIFTLINE

	Boardings
ROUTE	Per Revenue
	Mile
52 SCOTT	3.68
412 GREENLINK CIRCULATOR (New)	3.28
46 GESSNER	3.23
82 WESTHEIMER-WEST OAKS	3.22
2 BELLAIRE	2.93
81 WESTHEIMER-SHARPSTOWN	2.80
163 FONDREN EXPRESS	2.62
65 BISSONNET	2.61
25 RICHMOND	2.43
33 POST OAK	2.43
47 HILLCROFT	
	2.34
24 NORTHLINE	2.34
20 CANAL	2.32
42 HOLMAN	2.32
30 CULLEN	2.18
67 DAIRY ASHFORD	2.17
4 BEECHNUT	2.12
3 WEST GRAY	2.12
73 BELLFORT	2.09
45 TIDWELL	2.08
50 HARRISBURG	2.07
23 CROSSTIMBERS	2.06
15 FULTON	2.04
77 MLK	2.00
8 SOUTH MAIN	2.00
56 AIRLINE	2.00
80 LYONS	1.97
68 BRAYS BAYOU	1.93
5 SOUTHMORE	1.91
40 TELEPHONE	1.90
1 HOSPITAL	1.89
86 FM 1960	1.86
27 INNER LOOP	1.85
10 WILLOWBEND	1.83
87 SUNNYSIDE	1.82
14 HIRAM CLARKE	1.80
26 OUTER LOOP	1.72
11 NANCE	1.71
19 WILCREST	1.71
11 ALMEDA	1.70
53 BRIAR FOREST	1.66
9 GULFTON	1.66
80 DOWLING	1.64
32 RENWICK	1.63
40 PECORE	1.59
85 ANTOINE	1.59
36 LAWNDALE	1.57
36 KEMPWOOD	1.53
78 IRVINGTON	1.52
402 BELLAIRE QUICKLINE	1.51
20 LONG POINT	1.51
79 WEST LITTLE YORK	1.50
88 HOBBY AIRPORT	1.49
50 HEIGHTS	1.49
44 ACRES HOMES	1.46
18 KIRBY	1.44
78 ALABAMA	1.42
247 FUQUA	
83 LEE ROAD	1.38
	1.38
60 SOUTH MacGREGOR	1.37

ROUTE  108 VETERANS MEMORIAL EXPRESS 52 HIRSCH 29 TSU/UH HIRSCH	Per Revenue Mile 1.36 1.33
52 HIRSCH	1.36
52 HIRSCH	
	1.33
29 TSU/UH HIRSCH	
	1.31
72 WESTVIEW	1.31
137 NORTHSHORE EXPRESS	1.30
102 BUSH I.A.H EXPRESS	1.27
132 HARWIN EXPRESS	1.27
6 JENSEN	1.27
265 WEST BELLFORT	1.26
49 CHIMNEY ROCK	1.26
5 KASHMERE	1.25
66 YALE	1.24
34 MONTROSE	1.21
426 TMC SWIFTLINE	1.19
202 KUYKENDAHL	1.19
256 EASTEX	1.19
257 TOWNSEN	1.15
246 BAY AREA	1.14
6 TANGLEWOOD	1.12
77 LIBERTY	1.07
9 NORTH MAIN	1.07
214 NORTHWEST STATION	1.07
297 SOUTH POINT-MONROE/TMC	1.06
228 ADDICKS	1.04
204 SPRING	1.04
58 HAMMERLY	1.04
244 MONROE	1.02
212 SETON LAKE	1.01
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.98
131 MEMORIAL EXPRESS	0.96
98 BRIARGATE	0.95
298 KINGSLAND-ADDICKS-NWTC/TMC	0.95
261 WEST LOOP	0.94
221 KINGSLAND	0.92
274 WESTCHASE - GESSNER	0.88
97 SETTEGAST	0.87
30 CLINTON	0.85
48 NAVIGATION	0.84
170 MISSOURI CITY / TMC	0.83
3 LANGLEY	0.83
217 CYPRESS	0.82
216 WEST LITTLE YORK - PINEMONT	0.82
255 KINGWOOD	0.77
59 ALDINE MAIL	0.76
37 EL SOL	0.76
209 NORTH FREEWAY	0.76
283 KUYKENDAHL/GREENWAY	0.75
352 SWINGLE SHUTTLE	0.74
262 WESTWOOD	0.73
70 MEMORIAL	0.71
222 GRAND PARKWAY	0.70
75 ELDRIDGE	0.69
229 KATY FREEWAY	0.67
292 WEST BELLFORT-WESTWOOD/TMC	0.62
249 GULF FREEWAY	0.59
219 NORTHWEST FREEWAY	0.52
269 SOUTHWEST FREEWAY	0.46
259 EASTEX FREEWAY	0.43
64 LINCOLN CITY	0.39
38 MANCHESTER DOCKS	0.37



#### **BOARDINGS PER REVENUE HOUR - Year-To-Date**

## SORTED BY ROUTE NUMBER

	Poordings
POLITE	Boardings
ROUTE	Per Revenue
4 LICODITAL	Hour
1 HOSPITAL	21.06
2 BELLAIRE	27.75
3 LANGLEY	13.43
3 WEST GRAY	27.08
4 BEECHNUT	29.25
5 KASHMERE	13.07
5 SOUTHMORE	18.55
6 JENSEN	18.25
6 TANGLEWOOD	11.09
8 SOUTH MAIN	25.19
9 NORTH MAIN	9.15
9 GULFTON	9.98
10 WILLOWBEND	19.37
11 ALMEDA	16.94
11 NANCE	13.77
14 HIRAM CLARKE	24.21
15 FULTON	19.17
18 KIRBY	8.71
19 WILCREST	18.88
20 CANAL	23.93
20 LONG POINT	21.68
23 CROSSTIMBERS	24.93
24 NORTHLINE	21.23
25 RICHMOND	25.05
26 OUTER LOOP	19.99
27 INNER LOOP	20.94
29 TSU/UH HIRSCH	14.44
30 CLINTON	9.16
30 CULLEN	25.35
32 RENWICK	13.17
33 POST OAK	37.54
36 KEMPWOOD	17.85
36 LAWNDALE	21.65
37 EL SOL	6.51
40 PECORE	12.67
40 TELEPHONE	26.11
42 HOLMAN	11.88
44 ACRES HOMES	24.82

	Boardings
ROUTE	Per Revenue
	Hour
45 TIDWELL	35.21
46 GESSNER	41.53
47 HILLCROFT	15.56
48 NAVIGATION	14.85
49 CHIMNEY ROCK	10.90
50 HARRISBURG	25.09
50 HEIGHTS	23.05
52 HIRSCH	16.17
52 SCOTT	37.66
53 BRIAR FOREST	20.19
56 AIRLINE	32.49
58 HAMMERLY	8.02
60 SOUTH MacGREGOR	12.98
65 BISSONNET	26.02
66 YALE	13.60
68 BRAYS BAYOU	19.67
72 WESTVIEW	16.03
73 BELLFORT	25.76
77 LIBERTY	14.67
77 MLK	19.29
78 IRVINGTON	8.74
79 WEST LITTLE YORK	16.51
80 DOWLING	11.69
80 LYONS	20.30
81 WESTHEIMER-SHARPSTOWN	26.93
82 WESTHEIMER-WEST OAKS	37.76
83 LEE ROAD	20.58
85 ANTOINE	24.57
86 FM 1960	28.65
87 SUNNYSIDE	16.16
88 HOBBY AIRPORT	15.48
98 BRIARGATE	14.25
102 BUSH I.A.H EXPRESS	26.23
131 MEMORIAL EXPRESS	14.48
132 HARWIN EXPRESS	15.51
137 NORTHSHORE EXPRESS	21.70
163 FONDREN EXPRESS	25.75

	Boardings
ROUTE	Per Revenue
	Hour
46 GESSNER	41.53
82 WESTHEIMER-WEST OAKS	37.76
52 SCOTT	37.66
33 POST OAK	37.54
45 TIDWELL	35.21
56 AIRLINE	32.49
4 BEECHNUT	29.25
86 FM 1960	28.65
2 BELLAIRE	27.75
3 WEST GRAY	27.08
81 WESTHEIMER-SHARPSTOWN	26.93
102 BUSH I.A.H EXPRESS	26.23
40 TELEPHONE	26.11
65 BISSONNET	26.02
73 BELLFORT	25.76
163 FONDREN EXPRESS	25.75
30 CULLEN	25.35
8 SOUTH MAIN	25.19
50 HARRISBURG	25.09
25 RICHMOND	25.05
23 CROSSTIMBERS	24.93
44 ACRES HOMES	24.82
85 ANTOINE	24.57
14 HIRAM CLARKE	24.21
20 CANAL	23.93
50 HEIGHTS	23.05
137 NORTHSHORE EXPRESS	21.70
20 LONG POINT	21.68
36 LAWNDALE	21.65
24 NORTHLINE	21.23
1 HOSPITAL	21.06
27 INNER LOOP	20.94
83 LEE ROAD	20.58
80 LYONS	20.30
53 BRIAR FOREST	20.19
26 OUTER LOOP	19.99
68 BRAYS BAYOU	19.67
10 WILLOWBEND	19.37

	Boardings
ROUTE	Per Revenue
	Hour
77 MLK	19.29
15 FULTON	19.17
19 WILCREST	18.88
5 SOUTHMORE	18.55
6 JENSEN	18.25
36 KEMPWOOD	17.85
11 ALMEDA	16.94
79 WEST LITTLE YORK	16.51
52 HIRSCH	16.17
87 SUNNYSIDE	16.16
72 WESTVIEW	16.03
47 HILLCROFT	15.56
132 HARWIN EXPRESS	15.51
88 HOBBY AIRPORT	15.48
48 NAVIGATION	14.85
77 LIBERTY	14.67
131 MEMORIAL EXPRESS	14.48
29 TSU/UH HIRSCH	14.44
98 BRIARGATE	14.25
11 NANCE	13.77
66 YALE	13.60
3 LANGLEY	13.43
32 RENWICK	13.17
5 KASHMERE	13.07
60 SOUTH MacGREGOR	12.98
40 PECORE	12.67
42 HOLMAN	11.88
80 DOWLING	11.69
6 TANGLEWOOD	11.09
49 CHIMNEY ROCK	10.90
9 GULFTON	9.98
30 CLINTON	9.16
9 NORTH MAIN	9.15
78 IRVINGTON	8.74
18 KIRBY	8.71
58 HAMMERLY	8.02
37 EL SOL	6.51



#### **BOARDINGS PER REVENUE MILE - Year-To-Date**

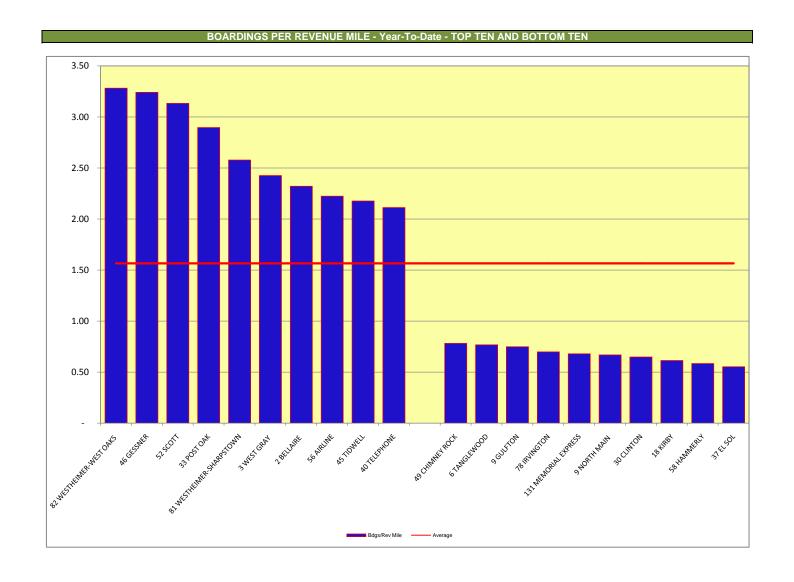
## SORTED BY ROUTE NUMBER

	Boardings
ROUTE	Per Revenue
	Mile
1 HOSPITAL	1.51
2 BELLAIRE	2.32
3 LANGLEY	0.92
3 WEST GRAY	2.43
4 BEECHNUT	1.86
5 KASHMERE	0.92
5 SOUTHMORE	1.38
6 JENSEN	1.28
6 TANGLEWOOD	0.77
8 SOUTH MAIN	1.87
9 NORTH MAIN	0.67
9 GULFTON	0.75
10 WILLOWBEND	1.44
11 ALMEDA	1.04
11 NANCE	1.31
14 HIRAM CLARKE	1.67
15 FULTON	1.85
18 KIRBY	0.62
19 WILCREST	1.20
20 CANAL	1.85
20 LONG POINT	1.17
23 CROSSTIMBERS	1.74
24 NORTHLINE	2.09
25 RICHMOND	2.07
26 OUTER LOOP	1.44
27 INNER LOOP	1.53
29 TSU/UH HIRSCH	1.08
30 CLINTON	0.65
30 CULLEN	1.63
32 RENWICK	1.02
33 POST OAK	2.90
36 KEMPWOOD	1.26
36 LAWNDALE	1.39
37 EL SOL	0.55
40 PECORE	0.94
40 TELEPHONE	2.11
42 HOLMAN	1.17
44 ACRES HOMES	1.34

	Boardings
ROUTE	Per Revenue
	Mile
45 TIDWELL	2.18
46 GESSNER	3.24
47 HILLCROFT	1.31
48 NAVIGATION	0.97
49 CHIMNEY ROCK	0.78
50 HARRISBURG	1.74
50 HEIGHTS	1.61
52 HIRSCH	1.15
52 SCOTT	3.13
53 BRIAR FOREST	1.44
56 AIRLINE	2.22
58 HAMMERLY	0.58
60 SOUTH MacGREGOR	1.07
65 BISSONNET	1.97
66 YALE	1.12
68 BRAYS BAYOU	1.46
72 WESTVIEW	1.20
73 BELLFORT	1.92
77 LIBERTY	0.90
77 MLK	1.55
78 IRVINGTON	0.70
79 WEST LITTLE YORK	1.12
80 DOWLING	1.05
80 LYONS	1.56
81 WESTHEIMER-SHARPSTOWN	2.58
82 WESTHEIMER-WEST OAKS	3.28
83 LEE ROAD	1.14
85 ANTOINE	1.61
86 FM 1960	1.61
87 SUNNYSIDE	1.19
88 HOBBY AIRPORT	0.99
98 BRIARGATE	0.86
102 BUSH I.A.H EXPRESS	1.17
131 MEMORIAL EXPRESS	0.68
132 HARWIN EXPRESS	0.81
137 NORTHSHORE EXPRESS	1.12
163 FONDREN EXPRESS	1.99

	Boardings
ROUTE	Per Revenue
	Mile
82 WESTHEIMER-WEST OAKS	3.28
46 GESSNER	3.24
52 SCOTT	3.13
33 POST OAK	2.90
81 WESTHEIMER-SHARPSTOWN	2.58
3 WEST GRAY	2.43
2 BELLAIRE	2.32
56 AIRLINE	2.22
45 TIDWELL	2.18
40 TELEPHONE	2.11
24 NORTHLINE	2.09
25 RICHMOND	2.07
163 FONDREN EXPRESS	1.99
65 BISSONNET	1.97
73 BELLFORT	1.92
8 SOUTH MAIN	1.87
4 BEECHNUT	1.86
20 CANAL	1.85
15 FULTON	1.85
23 CROSSTIMBERS	1.74
50 HARRISBURG	1.74
14 HIRAM CLARKE	1.67
30 CULLEN	1.63
86 FM 1960	1.61
85 ANTOINE	1.61
50 HEIGHTS	1.61
80 LYONS	1.56
77 MLK	1.55
27 INNER LOOP	1.53
1 HOSPITAL	1.51
68 BRAYS BAYOU	1.46
26 OUTER LOOP	1.44
10 WILLOWBEND	1.44
53 BRIAR FOREST	1.44
36 LAWNDALE	1.39
5 SOUTHMORE	1.38
44 ACRES HOMES	1.34
11 NANCE	1.31

ROUTE	Boardings
	Per Revenue
	Mile
47 HILLCROFT	1.31
6 JENSEN	1.28
36 KEMPWOOD	1.26
19 WILCREST	1.20
72 WESTVIEW	1.20
87 SUNNYSIDE	1.19
20 LONG POINT	1.17
42 HOLMAN	1.17
102 BUSH I.A.H EXPRESS	1.17
52 HIRSCH	1.15
83 LEE ROAD	1.14
79 WEST LITTLE YORK	1.12
137 NORTHSHORE EXPRESS	1.12
66 YALE	1.12
29 TSU/UH HIRSCH	1.08
60 SOUTH MacGREGOR	1.07
80 DOWLING	1.05
11 ALMEDA	1.04
32 RENWICK	1.02
88 HOBBY AIRPORT	0.99
48 NAVIGATION	0.97
40 PECORE	0.94
5 KASHMERE	0.92
3 LANGLEY	0.92
77 LIBERTY	0.90
98 BRIARGATE	0.86
132 HARWIN EXPRESS	0.81
49 CHIMNEY ROCK	0.78
6 TANGLEWOOD	0.77
9 GULFTON	0.75
78 IRVINGTON	0.70
131 MEMORIAL EXPRESS	0.68
9 NORTH MAIN	0.67
30 CLINTON	0.65
18 KIRBY	0.62
58 HAMMERLY	0.58
37 EL SOL	0.55



## **BOARDINGS PER REVENUE HOUR - Year-To-Date**

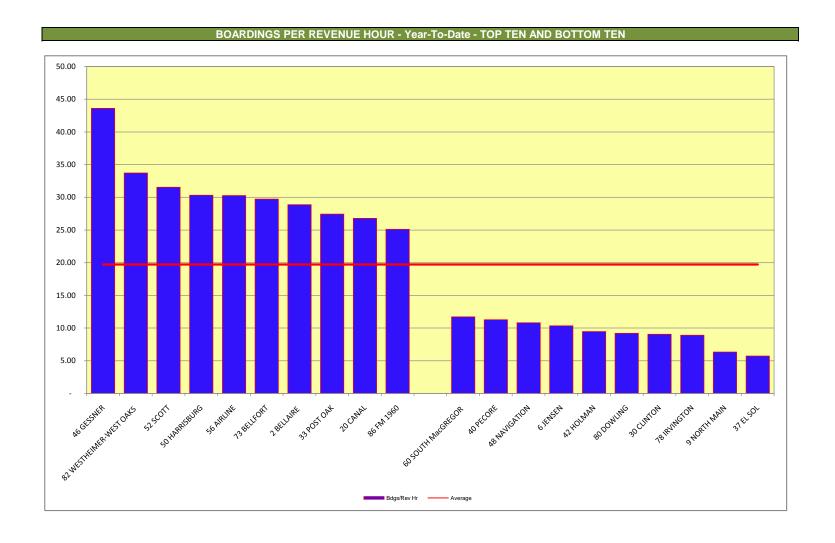
# SORTED BY ROUTE NUMBER

	Boardings
ROUTE	Per Revenue
	Hour
1 HOSPITAL	17.16
2 BELLAIRE	28.89
3 LANGLEY	12.11
3 WEST GRAY	16.14
4 BEECHNUT	23.22
5 KASHMERE	11.72
5 SOUTHMORE	16.48
6 JENSEN	10.34
8 SOUTH MAIN	22.65
9 NORTH MAIN	6.33
10 WILLOWBEND	19.26
11 ALMEDA	15.81
11 NANCE	13.70
14 HIRAM CLARKE	17.72
15 FULTON	17.68
20 CANAL	26.78
20 LONG POINT	21.43
23 CROSSTIMBERS	16.25
24 NORTHLINE	20.55
25 RICHMOND	22.94
26 OUTER LOOP	13.78
27 INNER LOOP	15.74
30 CLINTON	9.06
30 CULLEN	19.71
33 POST OAK	27.43
36 KEMPWOOD	14.52
37 EL SOL	5.73
40 PECORE	11.27
40 TELEPHONE	19.70
42 HOLMAN	9.48
44 ACRES HOMES	20.28

	Boardings
ROUTE	Per Revenue
	Hour
45 TIDWELL	24.52
46 GESSNER	43.61
47 HILLCROFT	15.33
48 NAVIGATION	10.82
50 HARRISBURG	30.32
50 HEIGHTS	17.38
52 HIRSCH	13.71
52 SCOTT	31.54
53 BRIAR FOREST	16.55
56 AIRLINE	30.28
60 SOUTH MacGREGOR	11.72
65 BISSONNET	21.53
66 YALE	14.63
68 BRAYS BAYOU	15.26
72 WESTVIEW	13.67
73 BELLFORT	29.72
77 LIBERTY	13.15
77 MLK	15.72
78 IRVINGTON	8.91
80 DOWLING	9.21
80 LYONS	18.66
81 WESTHEIMER-SHARPSTOWN	24.22
82 WESTHEIMER-WEST OAKS	33.72
83 LEE ROAD	12.77
85 ANTOINE	19.60
86 FM 1960	25.11
87 SUNNYSIDE	12.56
102 BUSH I.A.H EXPRESS	21.55
137 NORTHSHORE EXPRESS	16.20
163 FONDREN EXPRESS	21.72

	Boardings
ROUTE	Per Revenue
	Hour
46 GESSNER	43.61
82 WESTHEIMER-WEST OAKS	33.72
52 SCOTT	31.54
50 HARRISBURG	30.32
56 AIRLINE	30.28
73 BELLFORT	29.72
2 BELLAIRE	28.89
33 POST OAK	27.43
20 CANAL	26.78
86 FM 1960	25.11
45 TIDWELL	24.52
81 WESTHEIMER-SHARPSTOWN	24.22
4 BEECHNUT	23.22
25 RICHMOND	22.94
8 SOUTH MAIN	22.65
163 FONDREN EXPRESS	21.72
102 BUSH I.A.H EXPRESS	21.55
65 BISSONNET	21.53
20 LONG POINT	21.43
24 NORTHLINE	20.55
44 ACRES HOMES	20.28
30 CULLEN	19.71
40 TELEPHONE	19.70
85 ANTOINE	19.60
10 WILLOWBEND	19.26
80 LYONS	18.66
14 HIRAM CLARKE	17.72
15 FULTON	17.68
50 HEIGHTS	17.38
1 HOSPITAL	17.16
53 BRIAR FOREST	16.55

	Boardings
ROUTE	Per Revenue
	Hour
5 SOUTHMORE	16.48
23 CROSSTIMBERS	16.25
137 NORTHSHORE EXPRESS	16.20
3 WEST GRAY	16.14
11 ALMEDA	15.81
27 INNER LOOP	15.74
77 MLK	15.72
47 HILLCROFT	15.33
68 BRAYS BAYOU	15.26
66 YALE	14.63
36 KEMPWOOD	14.52
26 OUTER LOOP	13.78
52 HIRSCH	13.71
11 NANCE	13.70
72 WESTVIEW	13.67
77 LIBERTY	13.15
83 LEE ROAD	12.77
87 SUNNYSIDE	12.56
3 LANGLEY	12.11
5 KASHMERE	11.72
60 SOUTH MacGREGOR	11.72
40 PECORE	11.27
48 NAVIGATION	10.82
6 JENSEN	10.34
42 HOLMAN	9.48
80 DOWLING	9.21
30 CLINTON	9.06
78 IRVINGTON	8.91
9 NORTH MAIN	6.33
37 EL SOL	5.73



## **BOARDINGS PER REVENUE MILE - Year-To-Date**

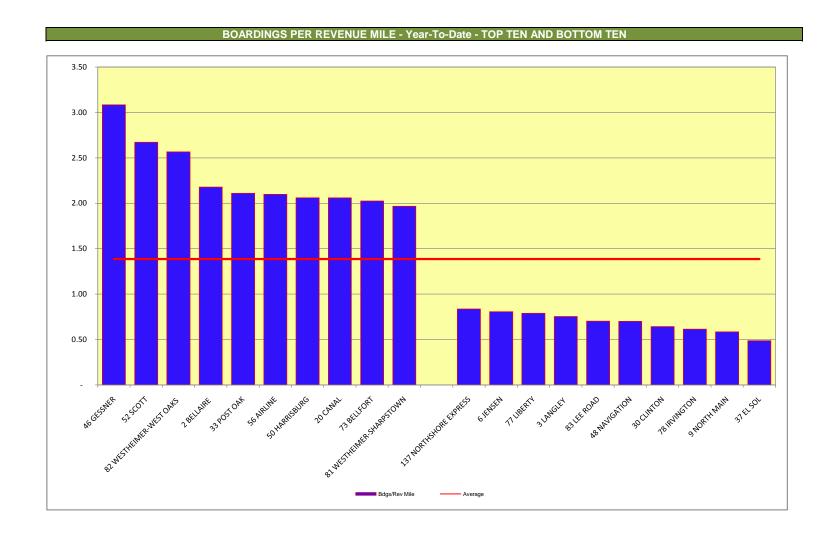
# SORTED BY ROUTE NUMBER

	Boardings
ROUTE	Per Revenue
	Mile
1 HOSPITAL	1.36
2 BELLAIRE	2.18
3 LANGLEY	0.75
3 WEST GRAY	1.76
4 BEECHNUT	1.41
5 KASHMERE	0.86
5 SOUTHMORE	1.16
6 JENSEN	0.81
8 SOUTH MAIN	1.38
9 NORTH MAIN	0.58
10 WILLOWBEND	1.09
11 ALMEDA	0.92
11 NANCE	1.17
14 HIRAM CLARKE	1.39
15 FULTON	1.56
20 CANAL	2.06
20 LONG POINT	1.17
23 CROSSTIMBERS	1.14
24 NORTHLINE	1.80
25 RICHMOND	1.83
26 OUTER LOOP	0.99
27 INNER LOOP	1.15
30 CLINTON	0.64
30 CULLEN	1.26
33 POST OAK	2.11
36 KEMPWOOD	1.07
37 EL SOL	0.49
40 PECORE	0.91
40 TELEPHONE	1.38
42 HOLMAN	1.03
44 ACRES HOMES	1.05

	Boardings
ROUTE	Per Revenue
	Mile
45 TIDWELL	1.52
46 GESSNER	3.09
47 HILLCROFT	1.23
48 NAVIGATION	0.70
50 HARRISBURG	2.06
50 HEIGHTS	1.16
52 HIRSCH	0.97
52 SCOTT	2.67
53 BRIAR FOREST	1.18
56 AIRLINE	2.10
60 SOUTH MacGREGOR	0.97
65 BISSONNET	1.54
66 YALE	1.11
68 BRAYS BAYOU	1.15
72 WESTVIEW	1.01
73 BELLFORT	2.03
77 LIBERTY	0.79
77 MLK	1.20
78 IRVINGTON	0.61
80 DOWLING	0.88
80 LYONS	1.44
81 WESTHEIMER-SHARPSTOWN	1.97
82 WESTHEIMER-WEST OAKS	2.57
83 LEE ROAD	0.70
85 ANTOINE	1.29
86 FM 1960	1.37
87 SUNNYSIDE	0.91
102 BUSH I.A.H EXPRESS	0.96
137 NORTHSHORE EXPRESS	0.84
163 FONDREN EXPRESS	1.63

	Boardings
ROUTE	Per Revenue
	Mile
46 GESSNER	3.09
52 SCOTT	2.67
82 WESTHEIMER-WEST OAKS	2.57
2 BELLAIRE	2.18
33 POST OAK	2.11
56 AIRLINE	2.10
50 HARRISBURG	2.06
20 CANAL	2.06
73 BELLFORT	2.03
81 WESTHEIMER-SHARPSTOWN	1.97
25 RICHMOND	1.83
24 NORTHLINE	1.80
3 WEST GRAY	1.76
163 FONDREN EXPRESS	1.63
15 FULTON	1.56
65 BISSONNET	1.54
45 TIDWELL	1.52
80 LYONS	1.44
4 BEECHNUT	1.41
14 HIRAM CLARKE	1.39
40 TELEPHONE	1.38
8 SOUTH MAIN	1.38
86 FM 1960	1.37
1 HOSPITAL	1.36
85 ANTOINE	1.29
30 CULLEN	1.26
47 HILLCROFT	1.23
77 MLK	1.20
53 BRIAR FOREST	1.18
20 LONG POINT	1.17
11 NANCE	1.17

	Boardings
ROUTE	Per Revenue
	Mile
50 HEIGHTS	1.16
5 SOUTHMORE	1.16
27 INNER LOOP	1.15
68 BRAYS BAYOU	1.15
23 CROSSTIMBERS	1.14
66 YALE	1.11
10 WILLOWBEND	1.09
36 KEMPWOOD	1.07
44 ACRES HOMES	1.05
42 HOLMAN	1.03
72 WESTVIEW	1.01
26 OUTER LOOP	0.99
60 SOUTH MacGREGOR	0.97
52 HIRSCH	0.97
102 BUSH I.A.H EXPRESS	0.96
11 ALMEDA	0.92
40 PECORE	0.91
87 SUNNYSIDE	0.91
80 DOWLING	0.88
5 KASHMERE	0.86
137 NORTHSHORE EXPRESS	0.84
6 JENSEN	0.81
77 LIBERTY	0.79
3 LANGLEY	0.75
83 LEE ROAD	0.70
48 NAVIGATION	0.70
30 CLINTON	0.64
78 IRVINGTON	0.61
9 NORTH MAIN	0.58
37 EL SOL	0.49



## **SEPTEMBER 2012 (FY2012)**

Composite of Boardings and Indicators by Route - Explanation of Information

## How can I compare the weekday, Saturday, and Sunday services on a particular route?

The following section of the report presents the average daily boardings, boardings per revenue hour, and boardings per revenue mile for each route. Some routes operate only on weekdays, while other routes operate only on weekdays and Saturdays. Cells that would show data for Saturdays and Sundays where service is not operated are shaded for ease of viewing.

### How can I compare the performance of a particular route within a given category?

METRO's Service Planning section has categorized each route into one of the following service categories:

Local - Radial

Local - Crosstown

Local - Circulator

Local - Limited

Local - Shuttle

Park & Ride - CBD Peak Period

Park & Ride - CBD Off-Peak Period

Park & Ride - Secondary Activity Centers

A consolidated summary of average daily boardings, boardings per revenue hour, and boardings per revenue mile are provided. Additionally, charts show a relative comparision of the performance of each of these service category groups in these two effectiveness indicators for weekday, Saturday, and Sunday.

	Weekday	Saturday	Sunday	Weekday Boardings/	Saturday Boardings/	Sunday Boardings/	Weekday Boardings/	Saturday Boardings/	Sunday Boardings/
	Average Boardings	Average Boardings	Average Boardings		Revenue Hour			Revenue Mile	
FIXED ROUTE BUS ROUTES			<u> </u>						
1 HOSPITAL	4,837	2,081	1,402	24.79	23.60	20.10	2.07	1.69	1.59
2 BELLAIRE 3 LANGLEY	7,775 980	4,899 536	3,032 421	34.20 12.81	28.38 13.56	28.60 12.87	3.08 0.88	2.37 0.93	2.16 0.80
3 WEST GRAY	760	437	306	21.33	27.35	17.15	2.24	2.45	1.87
4 BEECHNUT	4,569	2,717	1,890	29.75	29.88	24.54	2.18	1.90	1.49
5 KASHMERE	1,776	792	745	17.55	11.71	12.28	1.35	0.83	0.90
5 SOUTHMORE	2,475	1,109	933	24.52	16.63	17.27	2.06	1.24	1.22
6 JENSEN	1,595	1,087	669	19.14	18.96	9.53	1.30	1.33	0.74
6 TANGLEWOOD	798	409	200	15.37	11.53	25.11	1.15	0.80	1.50
8 SOUTH MAIN	3,067	1,492	863 240	28.45	26.22	25.11 5.28	2.14	1.95	1.53 0.49
9 NORTH MAIN 9 GULFTON	1,019 1,667	263 474	240	16.59 24.60	7.98 8.70	5.20	1.25 1.94	0.58 0.65	0.49
10 WILLOWBEND	1,253	713	360	23.88	19.85	19.16	1.91	1.48	1.08
11 ALMEDA	1,502	793	384	28.25	16.30	14.27	1.80	1.00	0.83
11 NANCE	867	573	214	18.39	13.25	12.37	1.81	1.27	1.06
14 HIRAM CLARKE	2,521	1,453	1,059	24.43	25.22	19.15	1.93	1.74	1.50
15 FULTON	2,191	1,487	1,058	23.98	20.55	19.74	2.35	1.98	1.74
18 KIRBY	1,178	235		18.54	8.31		1.74	0.59	
19 WILCREST	1,364	594	4.000	25.99	20.43	07.05	1.94	1.30	0.15
20 CANAL 20 LONG POINT	1,915 2,573	1,171 1,419	1,069 1,221	26.72 27.56	24.06 21.80	27.95 22.37	2.59 1.68	1.86 1.18	2.15 1.23
23 CROSSTIMBERS	2,133	759	437	30.74	25.84	16.26	2.23	1.81	1.14
24 NORTHLINE	1,937	1,589	1,241	23.44	23.19	23.22	2.39	2.29	2.03
25 RICHMOND	5,876	2,863	1,534	29.57	24.85	21.92	2.63	2.05	1.75
26 OUTER LOOP	1,964	849	496	20.44	20.39	15.15	1.76	1.47	1.09
27 INNER LOOP	2,261	869	601	23.04	19.81	17.07	1.99	1.45	1.25
29 TSU/UH HIRSCH	1,188	728		15.29	15.46		1.28	1.16	
30 CLINTON	623	339	310	11.96	9.53	8.70	0.92	0.67	0.62
30 CULLEN 32 RENWICK	2,995 1,091	1,739 691	1,248	31.64 22.48	26.36 14.09	18.92	2.37 1.82	1.69 1.09	1.21
33 POST OAK	4,971	2,285	1,897	28.54	36.04	30.01	2.50	2.78	2.31
34 MONTROSE	527	2,203	1,007	13.75	30.04	30.01	1.12	2.10	2.51
35 FAIRVIEW	OE1				DISCONTINUED				
36 KEMPWOOD	1,639	720		22.69	19.10		1.63	1.35	
36 LAWNDALE	1,697	850	719	22.10	23.17	16.73	1.67	1.48	1.23
37 EL SOL	303	230	195	6.64	5.28	4.48	0.57	0.45	0.38
38 MANCHESTER DOCKS	59			5.09	DIGGONTINUED		0.41		
39 PARKER ROAD	2,190	978	716		DISCONTINUED	11.88	1.72	0.94	0.96
40 PECORE 40 TELEPHONE	3,347	1,678	1,419	21.74 27.32	12.60 25.97	20.77	2.06	2.10	1.46
42 HOLMAN	1,843	665	157	21.91	12.50	8.03	2.65	1.23	0.87
44 ACRES HOMES	3,096	2,062	1,475	23.78	24.11	20.34	1.47	1.30	1.05
45 TIDWELL	3,314	1,927	1,293	33.23	37.83	25.38	2.20	2.34	1.57
46 GESSNER	5,146	3,271	1,768	40.32	43.80	43.04	3.34	3.42	3.04
47 HILLCROFT	964	711	414	24.73	15.92	16.37	2.38	1.34	1.31
48 NAVIGATION	513	201	143	10.81	12.30	9.19	0.80	0.80	0.59
48 WEST DALLAS	585	300			DISCONTINUED		1.43	0.85	
49 CHIMNEY ROCK 50 HARRISBURG	3,727	2,458	1,758	16.13 25.29	11.82 25.19	32.17	2.12	1.74	2.19
50 HEIGHTS	2,758	1,483	1,009	19.34	23.15	18.44	1.51	1.61	1.24
52 HIRSCH	3,240	2,006	1,387	18.82	17.17	14.84	1.49	1.22	1.05
52 SCOTT	5,720	3,127	2,179	44.77	40.01	34.14	4.10	3.33	2.89
53 BRIAR FOREST	3,973	1,573	1,308	22.19	20.64	18.76	1.75	1.47	1.34
56 AIRLINE	4,878	4,105	3,712	29.55	33.34	31.52	2.09	2.28	2.18
58 HAMMERLY	870	317		14.25	7.03		1.12	0.51	
59 ALDINE MAIL	224			11.35	DISCONTINUES		0.68		
60 HARDY 60 SOUTH MacGREGOR	904	466	327	16.48	DISCONTINUED 13.02	12.58	1.52	1.08	1.04
64 LINCOLN CITY	108	400	321	3.58	13.02	12.38	0.28	1.08	1.04
65 BISSONNET	6,302	3,137	2,275	32.72	25.70	23.06	2.76	1.95	1.65
66 YALE	1,670	1,453	980	14.99	14.19	16.67	1.27	1.17	1.26
67 DAIRY ASHFORD	780	,		24.26			2.19		
68 BRAYS BAYOU	4,619	1,589	1,050	27.31	19.78	16.19	2.20	1.47	1.22
70 MEMORIAL	467			11.90			0.67		

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour		Revenue Hour			
FIXED ROUTE BUS ROUTES		, in the second	<u> </u>						
72 WESTVIEW	831	506	440	19.39	15.50	15.44	1.35	1.16	1.15
73 BELLFORT	5,144	2,790	1,323	28.06	27.28	28.78	2.24	2.04	1.96
75 ELDRIDGE	370	· ·	·	9.21			0.69		
77 LIBERTY	1,870	1,031	816	16.76	15.10	14.66	1.22	0.92	0.88
77 MLK	4,078	1,835	1,289	28.47	19.85	17.52	2.28	1.60	1.34
78 ALABAMA	398			14.28			1.48		
78 IRVINGTON	1,008	329	237	20.36	7.26	8.44	1.60	0.58	0.58
79 WEST LITTLE YORK	1,282	755		23.12	16.98		1.59	1.15	
80 DOWLING	777	441	313	18.91	12.40	10.92	1.87	1.11	1.04
80 LYONS	1,223	848	671	25.23	21.53	22.13	2.25	1.65	1.71
81 WESTHEIMER-SHARPSTOWN	4,978	3,230	2,228	28.44	28.11	25.49	2.87	2.69	2.07
82 WESTHEIMER-WEST OAKS	6,888	5,090	3,491	36.35	39.56	35.73	3.40	3.44	2.72
83 LEE ROAD	1,078	651	362	25.90	21.12	12.74	1.50	1.17	0.70
85 ANTOINE	4,116	2,459	1,749	24.72	26.28	21.05	1.61	1.72	1.39
86 FM1960	3,609	2,051	1,403	30.67	30.46	26.88	2.15	1.71	1.47
87 SUNNYSIDE	2,733	1,386	768	24.65	19.65	13.82	2.00	1.45	1.00
88 HOBBY AIRPORT	2,476	1,463		24.58	15.88		1.65	1.02	
97 SETTEGAST	278			17.49			0.90		
98 BRIARGATE	630	172		13.18	12.29		0.98	0.74	
102 BUSH I.A.H EXPRESS	3,139	2,167	1,737	27.20	29.48	23.70	1.40	1.31	1.05
108 VETERANS MEMORIAL EXPRESS	2,695			27.18			1.41		
131 MEMORIAL EXPRESS	1,766	618		19.18	14.23		1.02	0.67	
132 HARWIN EXPRESS	2,326	623		22.22	16.67		1.34	0.87	
137 NORTHSHORE EXPRESS	2,176	1,038	702	24.32	20.70	16.59	1.43	1.07	0.86
163 FONDREN EXPRESS	7,482	3,816	3,111	35.47	24.99	23.67	2.73	1.94	1.78
170 MISSOURI CITY / TMC	818			24.80			0.94		
202 KUYKENDAHL	2,015			32.00			1.23		
204 SPRING	1,343			31.82			1.07		
209 NORTH FREEWAY	673			23.38			0.89		
212 SETON LAKE	679			23.38			1.07		
214 NORTHWEST STATION	2,319			32.08			1.07		
216 WEST LITTLE YORK - PINEMONT	695			21.98			0.86		
217 CYPRESS	1,684			31.77			0.97		
219 NORTHWEST FREEWAY	275			13.36			0.57		
221 KINGSLAND	2,309			30.46			0.95		
222 GRAND PARKWAY	785			25.03			0.80		

1	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour		Revenue Hour			Revenue Mile
FIXED ROUTE BUS ROUTES	Doardings	Doardings	Doardings	Revenue Hour	ixevenue i loui	revenue mour	Revenue iville	Revenue mile	ixeveriue ivilie
228 ADDICKS	2.079		I	31.71			1.13		
229 KATY FREEWAY	491			18.64			0.77		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	670			27.32			1.10		
244 MONROE	487			20.27			1.01		
246 BAY AREA	1,924			31.79			1.01		
247 FUQUA	960			32.66			1.47		
249 GULF FREEWAY	385			14.10			0.63		
255 KINGWOOD	1,054			24.42			0.80		
256 EASTEX	883			34.31			1.23		
257 TOWNSEN	1.037			35.29			1.25		
259 EASTEX FREEWAY	268			12.62			0.43		
261 WEST LOOP	417			20.01			1.05		
262 WESTWOOD	656			20.12			0.83		
265 WEST BELLFORT	2,493			34.76			1.36		
269 SOUTHWEST FREEWAY	13			7.27			0.39		
274 WESTCHASE/GESSNER	446			17.35			0.94		
283 KUYKENDAHL/GREENWAY	438			21.14			0.85		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY					DISCONTINUED		0.00		
292 WEST BELLFORT-WESTWOOD/TMC	586			15.42			0.73		
297 SOUTHPOINT-MONROE/TMC	1.099			29.65			1.17		
298 KINGSLAND-ADDICKS-NWTC/TMC	1,325			25.48			1.06		
313 ALLEN PARKWAY	,				DISCONTINUED				
320 TMC WHITE					DISCONTINUED				
321 TMC BLUE	DISCONTINUED								
322 TMC RED	DISCONTINUED								
352 SWINGLE SHUTTLE	187			11.42			0.78		
402 BELLAIRE QUICKLINE	739			20.79			1.57		
412 GREENLINK CIRCULATOR	782			18.37			3.35		
426 TMC SWIFTLINE	181			9.14			0.99		
TOTAL	233,733	106,050	68,553	25.26	22.33	20.77	1.73	1.60	1.46

<sup>&</sup>lt;sup>1</sup> METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

 $<sup>^{2}\,</sup>$  METRO discontinued operation of 321 TMC Blue and 322 TMC Red effective May 7, 2012.

 $<sup>^{\</sup>rm 3}$  METRO made route changes with the June 2012 service change effective June 10, 2012 (FY2012).

A) 320 TMC White Shuttle. METRO discontinued operation effective June 4, 2012. 321 TMC Blue and 322 TMC Red discontinued effective May 7, 2012.

B) 412 Greenlink. New route commenced operations effective June 10, 2012.

C) 87 Sunnyside / TMC. Realigned route to improve circulation within TMC; extended route to TMC Transit Center (Weekday/Saturday/Sunday).

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
1 HOSPITAL	4,837	2,081	1,402	24.79	23.60	20.10	2.07	1.69	1.59
3 LANGLEY	980	536	421	12.81	13.56	12.87	0.88	0.93	0.80
3 WEST GRAY	760	437	306	21.33	27.35	17.15	2.24	2.45	1.87
5 KASHMERE	1,776	792	745	17.55	11.71	12.28	1.35	0.83	0.90
5 SOUTHMORE	2,475	1,109	933	24.52	16.63	17.27	2.06	1.24	1.22
6 JENSEN	1,595	1,087	669	19.14	18.96	9.53	1.30	1.33	0.74
6 TANGLEWOOD	798	409		15.37	11.53		1.15	0.80	
8 SOUTH MAIN	3,067	1,492	863	28.45	26.22	25.11	2.14	1.95	1.53
9 NORTH MAIN	1,019	263	240	16.59	7.98	5.28	1.25	0.58	0.49
9 GULFTON	1,667	474		24.60	8.70		1.94	0.65	
10 WILLOWBEND	1,253	713	360	23.88	19.85	19.16	1.91	1.48	1.08
11 ALMEDA	1,502	793	384	28.25	16.30	14.27	1.80	1.00	0.83
11 NANCE	867	573	214	18.39	13.25	12.37	1.81	1.27	1.06
14 HIRAM CLARKE	2,521	1,453	1,059	24.43	25.22	19.15	1.93	1.74	1.50
15 FULTON	2,191	1,487	1,058	23.98	20.55	19.74	2.35	1.98	1.74
18 KIRBY	1,178	235		18.54	8.31		1.74	0.59	
20 CANAL	1,915	1,171	1,069	26.72	24.06	27.95	2.59	1.86	2.15
20 LONG POINT	2,573	1,419	1,221	27.56	21.80	22.37	1.68	1.18	1.23
24 NORTHLINE	1,937	1,589	1,241	23.44	23.19	23.22	2.39	2.29	2.03
25 RICHMOND	5,876	2,863	1,534	29.57	24.85	21.92	2.63	2.05	1.75
30 CLINTON	623	339	310	11.96	9.53	8.70	0.92	0.67	0.62
30 CULLEN	2,995	1,739	1,248	31.64	26.36	18.92	2.37	1.69	1.21
35 FAIRVIEW					DISCONTINUED				
36 KEMPWOOD	1,639	720		22.69	19.10		1.63	1.35	
36 LAWNDALE	1,697	850	719	22.10	23.17	16.73	1.67	1.48	1.23
40 PECORE	2,190	978	716	21.74	12.60	11.88	1.72	0.94	0.96
40 TELEPHONE	3,347	1,678	1,419	27.32	25.97	20.77	2.06	2.10	1.46
44 ACRES HOMES	3,096	2,062	1,475	23.78	24.11	20.34	1.47	1.30	1.05
48 NAVIGATION	513	201	143	10.81	12.30	9.19	0.80	0.80	0.59
48 WEST DALLAS					DISCONTINUED				

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
50 HARRISBURG	3,727	2,458	1,758	25.29	25.19	32.17	2.12	1.74	2.19
50 HEIGHTS	2,758	1,483	1,009	19.34	23.15	18.44	1.51	1.61	1.24
52 HIRSCH	3,240	2,006	1,387	18.82	17.17	14.84	1.49	1.22	1.05
52 SCOTT	5,720	3,127	2,179	44.77	40.01	34.14	4.10	3.33	2.89
53 BRIAR FOREST	3,973	1,573	1,308	22.19	20.64	18.76	1.75	1.47	1.34
56 AIRLINE	4,878	4,105	3,712	29.55	33.34	31.52	2.09	2.28	2.18
60 HARDY					DISCONTINUED				
60 SOUTH MacGREGOR	904	466	327	16.48	13.02	12.58	1.52	1.08	1.04
65 BISSONNET	6,302	3,137	2,275	32.72	25.70	23.06	2.76	1.95	1.65
66 YALE	1,670	1,453	980	14.99	14.19	16.67	1.27	1.17	1.26
68 BRAYS BAYOU	4,619	1,589	1,050	27.31	19.78	16.19	2.20	1.47	1.22
77 LIBERTY	1,870	1,031	816	16.76	15.10	14.66	1.22	0.92	0.88
77 MLK	4,078	1,835	1,289	28.47	19.85	17.52	2.28	1.60	1.34
78 ALABAMA	398			14.28			1.48		
78 IRVINGTON	1,008	329	237	20.36	7.26	8.44	1.60	0.58	0.58
79 WEST LITTLE YORK	1,282	755		23.12	16.98		1.59	1.15	
80 DOWLING	777	441	313	18.91	12.40	10.92	1.87	1.11	1.04
80 LYONS	1,223	848	671	25.23	21.53	22.13	2.25	1.65	1.71
81 WESTHEIMER-SHARPSTOWN	4,978	3,230	2,228	28.44	28.11	25.49	2.87	2.69	2.07
82 WESTHEIMER-WEST OAKS	6,888	5,090	3,491	36.35	39.56	35.73	3.40	3.44	2.72
85 ANTOINE	4,116	2,459	1,749	24.72	26.28	21.05	1.61	1.72	1.39
LOCAL - RADIAL	121,298	66,958	46,527	24.73	21.75	20.04	1.97	1.60	1.45

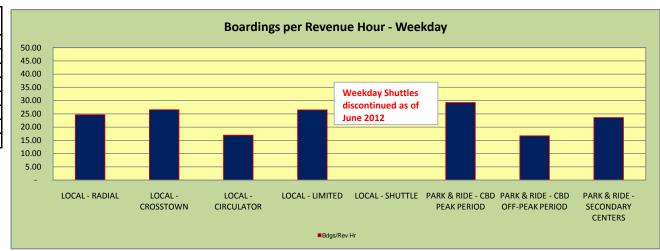
	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CROSSTOWN				T					
2 BELLAIRE	7,775	4,899	3,032	34.20	28.38	28.60	3.08	2.37	2.16
4 BEECHNUT	4,569	2,717	1,890	29.75	29.88	24.54	2.18	1.90	1.49
19 WILCREST	1,364	594		25.99	20.43		1.94	1.30	
23 CROSSTIMBERS	2,133	759	437	30.74	25.84	16.26	2.23	1.81	1.14
26 OUTER LOOP	1,964	849	496	20.44	20.39	15.15	1.76	1.47	1.09
27 INNER LOOP	2,261	869	601	23.04	19.81	17.07	1.99	1.45	1.25
29 TSU/UH HIRSCH	1,188	728		15.29	15.46		1.28	1.16	
32 RENWICK	1,091	691		22.48	14.09		1.82	1.09	
33 POST OAK	4,971	2,285	1,897	28.54	36.04	30.01	2.50	2.78	2.31
34 MONTROSE	527			13.75			1.12		
42 HOLMAN	1,843	665	157	21.91	12.50	8.03	2.65	1.23	0.87
45 TIDWELL	3,314	1,927	1,293	33.23	37.83	25.38	2.20	2.34	1.57
46 GESSNER	5,146	3,271	1,768	40.32	43.80	43.04	3.34	3.42	3.04
47 HILLCROFT	964	711	414	24.73	15.92	16.37	2.38	1.34	1.31
49 CHIMNEY ROCK	585	300		16.13	11.82		1.43	0.85	
58 HAMMERLY	870	317		14.25	7.03		1.12	0.51	
59 ALDINE MAIL	224			11.35			0.68		
67 DAIRY ASHFORD	780			24.26			2.19		
70 MEMORIAL	467			11.90			0.67		
72 WESTVIEW	831	506	440	19.39	15.50	15.44	1.35	1.16	1.15
73 BELLFORT	5,144	2,790	1,323	28.06	27.28	28.78	2.24	2.04	1.96
75 ELDRIDGE	370	,		9.21			0.69		
86 FM1960	3,609	2,051	1,403	30.67	30.46	26.88	2.15	1.71	1.47
LOCAL - CROSSTOWN	51,989	26,929	15,152	26.54	25.33	25.06	2.13	1.86	1.74

	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/
	Boardings	Boardings	Boardings		Revenue Hour		Revenue Mile		Revenue Mile
FIXED ROUTE BUS ROUTES	Boardings	boardings	Boardings	Revenue Hour	Revenue noui	Revenue noui	Revenue iville	Revenue iville	Revenue iville
FIXED ROUTE BUS ROUTES									
LOCAL - CIRCULATOR									
37 EL SOL	303	230	195	6.64	5.28	4.48	0.57	0.45	0.38
38 MANCHESTER DOCKS	59	200	100	5.09	0.20		0.41	0.10	0.00
39 PARKER ROAD	00				DISCONTINUED		0		
64 LINCOLN CITY	108			3.58			0.28		
83 LEE ROAD	1.078	651	362	25.90	21.12	12.74	1.50	1.17	0.70
87 SUNNYSIDE	2.733	1.386	768	24.65	19.65	13.82	2.00	1.45	1.00
97 SETTEGAST	278	.,		17.49	10.00	70.00	0.90		1,00
98 BRIARGATE	630	172		13.18	12.29		0.98	0.74	
352 SWINGLE SHUTTLE	187			11.42			0.78		
412 GREENLINK CIRCULATOR	782			18.37			3.35		
LOCAL - CIRCULATOR	6,158	2,439	1.325	16.99	15.35	10.39	1.35	1.08	0.74
	, ,	,	,	•					
LOCAL - LIMITED									
88 HOBBY AIRPORT	2,476	1,463		24.58	15.88		1.65	1.02	
102 BUSH I.A.H EXPRESS	3,139	2,167	1,737	27.20	29.48	23.70	1.40	1.31	1.05
108 VETERANS MEMORIAL EXPRESS	2,695			27.18			1.41		
131 MEMORIAL EXPRESS	1,766	618		19.18	14.23		1.02	0.67	
132 HARWIN EXPRESS	2,326	623		22.22	16.67		1.34	0.87	
137 NORTHSHORE EXPRESS	2,176	1,038	702	24.32	20.70	16.59	1.43	1.07	0.86
163 FONDREN EXPRESS	7,482	3,816	3,111	35.47	24.99	23.67	2.73	1.94	1.78
402 BELLAIRE QUICKLINE	739			20.79			1.57		
426 TMC SWIFTLINE	181			9.14			0.99		
LOCAL - LIMITED	22,979	9,724	5,550	26.48	21.64	22.47	1.64	1.27	1.31
	•			-	-			•	•
LOCAL - SHUTTLE									
313 ALLEN PARKWAY					DISCONTINUED				
320 TMC WHITE					DISCONTINUED				
321 TMC BLUE					DISCONTINUED				
322 TMC RED					DISCONTINUED				
LOCAL - SHUTTLE	-			-			-		

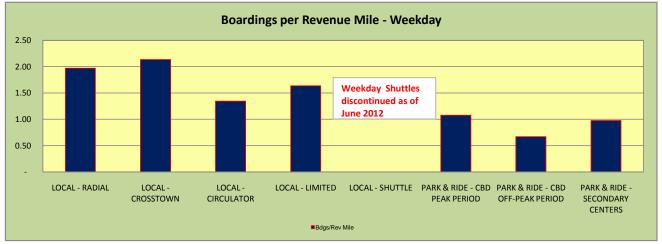
	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday	Weekday	Saturday	Sunday
	Average	Average	Average	Boardings/	Boardings/	Boardings/	Boardings/	Boardings/	Boardings
	Boardings	Boardings	Boardings	Revenue Hour	Revenue Hour	Revenue Hour	Revenue Mile	Revenue Mile	Revenue M
IXED ROUTE BUS ROUTES									
PARK & RIDE - CBD PEAK PERIOD	0.045			00.00			1.00		
202 KUYKENDAHL	2,015			32.00			1.23		
204 SPRING	1,343			31.82			1.07		
212 SETON LAKE	679			23.38			1.07		
214 NORTHWEST STATION	2,319			32.08			1.07		
216 WEST LITTLE YORK - PINEMONT	695			21.98			0.86		
217 CYPRESS	1,684			31.77			0.97		
221 KINGSLAND	2,309			30.46			0.95		
222 GRAND PARKWAY	785			25.03			0.80		
228 ADDICKS	2,079			31.71			1.13		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	670			27.32			1.10		
244 MONROE	487			20.27			1.01		
246 BAY AREA	1,924			31.79			1.24		
247 FUQUA	960			32.66			1.47		
255 KINGWOOD	1,054			24.42			0.80		
256 EASTEX	883			34.31			1.23		
257 TOWNSEN	1,037			35.29			1.25		
261 WEST LOOP	417			20.01			1.05		
262 WESTWOOD	656			20.12			0.83		
265 WEST BELLFORT	2,493			34.76			1.36		
274 WESTCHASE/GESSNER	446			17.35			0.94		
ARK & RIDE - CBD PEAK PERIOD	24,937			29.28			1.08		
ARK & RIDE - CBD OFF-PEAK PERIOD									
209 NORTH FREEWAY	673			23.38			0.89		
219 NORTHWEST FREEWAY	275			13.36			0.57		
229 KATY FREEWAY	491			18.64			0.77		
249 GULF FREEWAY	385			14.10			0.63		
259 EASTEX FREEWAY	268			12.62			0.43		
269 SOUTHWEST FREEWAY	13			7.27			0.39		
PARK & RIDE - CBD OFF-PEAK PERIOD	2,106			16.70			0.67		<u> </u>
PARK & RIDE - SECONDARY CENTERS									
170 MISSOURI CITY / TMC	818			24.80			0.94		
283 KUYKENDAHL/GREENWAY	438			21.14			0.85		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY					DISCONTINUED				
292 WEST BELLFORT-WESTWOOD/TMC	586			15.42			0.73		
297 SOUTHPOINT-MONROE/TMC	1.099			29.65			1.17		
298 KINGSLAND-ADDICKS-NWTC/TMC	1,325			25.48			1.06		
PARK & RIDE - SECONDARY CENTERS	4,266			23.60			0.97		

## **INDICATORS BY SERVICE TYPE - WEEKDAY**

	Weekday
	Bdgs/Rev Hr
LOCAL - RADIAL	24.73
LOCAL - CROSSTOWN	26.54
LOCAL - CIRCULATOR	16.99
LOCAL - LIMITED	26.48
LOCAL - SHUTTLE	Discontinued
PARK & RIDE - CBD PEAK PERIOD	29.28
PARK & RIDE - CBD OFF-PEAK PERIOD	16.70
PARK & RIDE - SECONDARY CENTERS	23.60

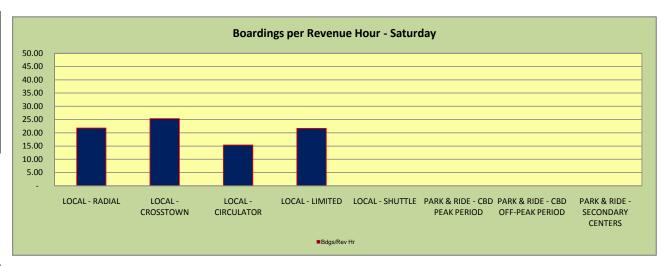


	Weekday
	Bdgs/Rev Mile
LOCAL - RADIAL	1.97
LOCAL - CROSSTOWN	2.13
LOCAL - CIRCULATOR	1.35
LOCAL - LIMITED	1.64
LOCAL - SHUTTLE	Discontinued
PARK & RIDE - CBD PEAK PERIOD	1.08
PARK & RIDE - CBD OFF-PEAK PERIOD	0.67
PARK & RIDE - SECONDARY CENTERS	0.97

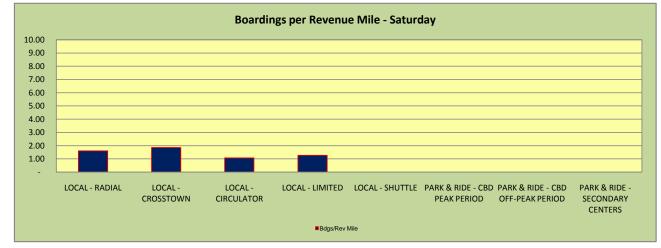


## **INDICATORS BY SERVICE TYPE - SATURDAY**

	Saturday
	Bdgs/Rev Hr
LOCAL - RADIAL	21.75
LOCAL - CROSSTOWN	25.33
LOCAL - CIRCULATOR	15.35
LOCAL - LIMITED	21.64
LOCAL - SHUTTLE	N/A
PARK & RIDE - CBD PEAK PERIOD	N/A
PARK & RIDE - CBD OFF-PEAK PERIOD	N/A
PARK & RIDE - SECONDARY CENTERS	N/A

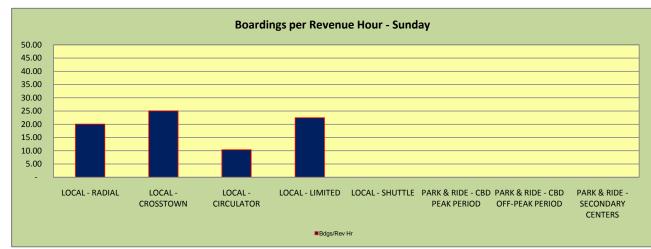


	Saturday
	Bdgs/Rev Mile
LOCAL - RADIAL	1.60
LOCAL - CROSSTOWN	1.86
LOCAL - CIRCULATOR	1.08
LOCAL - LIMITED	1.27
LOCAL - SHUTTLE	N/A
PARK & RIDE - CBD PEAK PERIOD	N/A
PARK & RIDE - CBD OFF-PEAK PERIOD	N/A
PARK & RIDE - SECONDARY CENTERS	N/A



## **INDICATORS BY SERVICE TYPE - SUNDAY**

	Sunday
	Bdgs/Rev Hr
LOCAL - RADIAL	20.04
LOCAL - CROSSTOWN	25.06
LOCAL - CIRCULATOR	10.39
LOCAL - LIMITED	22.47
LOCAL - SHUTTLE	N/A
PARK & RIDE - CBD PEAK PERIOD	N/A
PARK & RIDE - CBD OFF-PEAK PERIOD	N/A
PARK & RIDE - SECONDARY CENTERS	N/A



	Sunday
	Bdgs/Rev Mile
LOCAL - RADIAL	1.45
LOCAL - CROSSTOWN	1.74
LOCAL - CIRCULATOR	0.74
LOCAL - LIMITED	1.31
LOCAL - SHUTTLE	N/A
PARK & RIDE - CBD PEAK PERIOD	N/A
PARK & RIDE - CBD OFF-PEAK PERIOD	N/A
PARK & RIDE - SECONDARY CENTERS	N/A



#### **SEPTEMBER 2012 (FY2012)**

Core Routes - Explanation of Information

#### Introduction

Prior to Hurricanes Rita (September 2005) and Ike (September 2008), METRO developed a list of priority routes to be returned to service first after the threat of damage had passed. The routes were chosen for their geographical coverage as well as for their ridership and / or service to one or more public hospitals.

#### The Core Routes are:

- 1 Hospital
- 2 Bellaire
- 8 South Main
- 20 Canal / 20 Long Point
- 25 Richmond
- 40 Pecore / 40 Telephone
- 50 Harrisburg / 50 Heights
- 52 Hirsch / 52 Scott
- 56 Airline
- 65 Bissonnet
- 77 Liberty / 77 MLK
- 81 Westheimer Sharpstown
- 82 Westheimer West Oaks
- 163 Fondren

## **Core Routes**

		Ridership	Trend - Year-To	-Date		Indicators - Current Month							
		FY2012	FY2011		%	September	Daily	Daily	Boardings	Boardings			
ROUTE		October -	October -	Change	Change	FY2012	Revenue	Revenue	Per	Per			
		September	September			Boardings	Miles	Hours	Rev. Mile	Rev. Hour			
WEEKDAY													
1 HOSPITAL	WEEKDAY	4,408	4,334	74	1.7%	4,837	2,332.82	195.12	2.07	24.79			
2 BELLAIRE	WEEKDAY	7,406	7,838	(433)	-5.5%	7,775	2,523.91	227.35	3.08	34.20			
8 SOUTH MAIN	WEEKDAY	2,866	2,729	137	5.0%	3,067	1,430.31	107.80	2.14	28.45			
20 CANAL	WEEKDAY	1,714	1,738	(24)	-1.4%	1,915	738.22	71.67	2.59	26.72			
20 LONG POINT	WEEKDAY	2,303	2,200	103	4.7%	2,573	1,529.53	93.37	1.68	27.56			
25 RICHMOND	WEEKDAY	5,433	5,435	(2)	0.0%	5,876	2,234.49	198.70	2.63	29.57			
40 PECORE	WEEKDAY	2,020	1,990	30	1.5%	2,190	1,272.36	100.77	1.72	21.74			
40 TELEPHONE	WEEKDAY	3,086	3,153	(66)	-2.1%	3,347	1,627.63	122.51	2.06	27.32			
50 HARRISBURG	WEEKDAY	3,641	3,666	(26)	-0.7%	3,727	1,761.83	147.33	2.12	25.29			
50 HEIGHTS	WEEKDAY	2,694	2,578	116	4.5%	2,758	1,820.86	142.56	1.51	19.34			
52 HIRSCH	WEEKDAY	2,908	2,851	57	2.0%	3,240	2,180.74	172.13	1.49	18.82			
52 SCOTT	WEEKDAY	5,133	5,092	41	0.8%	5,720	1,396.67	127.75	4.10	44.77			
56 AIRLINE	WEEKDAY	4,668	5,005	(337)	-6.7%	4,878	2,332.81	165.10	2.09	29.55			
65 BISSONNET	WEEKDAY	5,940	6,153	(213)	-3.5%	6,302	2,279.11	192.60	2.76	32.72			
77 LIBERTY	WEEKDAY	1,647	1,635	11	0.7%	1,870	1,536.20	111.58	1.22	16.76			
77 MLK	WEEKDAY	3,592	3,441	151	4.4%	4,078	1,792.45	143.24	2.28	28.47			
81 WESTHEIMER-SHARPSTOWN	WEEKDAY	4,859	4,956	(97)	-2.0%	4,978	1,733.55	175.05	2.87	28.44			
82 WESTHEIMER-WEST OAKS	WEEKDAY	6,534	6,547	(13)	-0.2%	6,888	2,028.54	189.50	3.40	36.35			
163 FONDREN EXPRESS	WEEKDAY	7,193	6,690	503	7.5%	7,482	2,743.20	210.92	2.73	35.47			
Subtotals - Core - WEEKDAY		78,044	78,032	12	0.0%	83,502	35,295.23	2,895.05	2.37	28.84			
Totals - All Local Routes - W	EEKDAY	197,080	196,419	661	0.3%	203,132	104,501.52	8,094.66	1.94	25.09			

## **Core Routes**

			Ridership 1	Trend - Year-To	-Date	I	Indicators - Current Month							
			FY2012	FY2011	Bato	%	September	Daily	Daily	Boardings	Boardings			
	ROUTE		October -	October -	Change	Change	FY2012	Revenue	Revenue	Per	Per			
			September	September	oago	o nango	Boardings	Miles	Hours	Rev. Mile	Rev. Hour			
SAT	URDAY		Coptombol	Coptombol			Boaranigo	Willios	riodio	TOV. WING	1101.11041			
1	HOSPITAL	SATURDAY	1,857	1,843	15	0.8%	2,081	1,229.06	88.20	1.69	23.60			
2	BELLAIRE	SATURDAY	4,790	5,225	(435)	-8.3%	4,899	2,063.72	172.63	2.37	28.38			
8	SOUTH MAIN	SATURDAY	1,434	1,403	30	2.2%	1,492	765.46	56.92	1.95	26.22			
20	CANAL	SATURDAY	1,165	1,170	(5)	-0.4%	1,171	629.42	48.68	1.86	24.06			
20	LONG POINT	SATURDAY	1,411	1,354	58	4.3%	1,419	1,205.80	65.09	1.18	21.80			
25	RICHMOND	SATURDAY	2,886	2,959	(73)	-2.5%	2,863	1,394.91	115.22	2.05	24.85			
40	PECORE	SATURDAY	983	1,064	(81)	-7.6%	978	1,044.00	77.60	0.94	12.60			
40	TELEPHONE	SATURDAY	1,687	1,718	(31)	-1.8%	1,678	798.71	64.62	2.10	25.97			
50	HARRISBURG	SATURDAY	2,448	2,389	59	2.5%	2,458	1,409.29	97.57	1.74	25.19			
50	HEIGHTS	SATURDAY	1,477	1,528	(51)	-3.3%	1,483	919.26	64.07	1.61	23.15			
52	HIRSCH	SATURDAY	1,889	1,984	(95)	-4.8%	2,006	1,649.23	116.83	1.22	17.17			
52	SCOTT	SATURDAY	2,944	3,178	(233)	-7.3%	3,127	939.99	78.17	3.33	40.01			
56	AIRLINE	SATURDAY	4,001	3,910	91	2.3%	4,105	1,798.91	123.12	2.28	33.34			
65	BISSONNET	SATURDAY	3,176	3,488	(312)	-8.9%	3,137	1,609.04	122.05	1.95	25.70			
77	LIBERTY	SATURDAY	1,002	1,004	(2)	-0.2%	1,031	1,119.18	68.28	0.92	15.10			
77	MLK	SATURDAY	1,783	1,802	(19)	-1.0%	1,835	1,148.93	92.43	1.60	19.85			
81	WESTHEIMER-SHARPSTOWN	SATURDAY	3,095	3,173	(78)	-2.5%	3,230	1,200.38	114.90	2.69	28.11			
82	WESTHEIMER-WEST OAKS	SATURDAY	4,859	4,894	(36)	-0.7%	5,090	1,480.82	128.68	3.44	39.56			
163	FONDREN EXPRESS	SATURDAY	3,932	4,124	(192)	-4.6%	3,816	1,971.75	152.72	1.94	24.99			
Sub	totals - Core - SATURDAY		46,819	48,209	(1,390)	-2.9%	47,900	24,377.86	1,847.78	1.96	25.92			
Tota	ils - All Local Routes - SA	TURDAY	103,814	106,597	(2,783)	-2.6%	106,369	66,127.50	4,749.35	1.61	22.40			

## **Core Routes**

			Ridership	Trend - Year-To	-Date		Indicators - Current Month							
			FY2012	FY2011		%	September	Daily	Daily	Boardings	Boardings			
	ROUTE		October -	October -	Change	Change	FY2012	Revenue	Revenue	Per	Per			
			September	September			Boardings	Miles	Hours	Rev. Mile	Rev. Hour			
SUI	IDAY		·	·										
1	HOSPITAL	SUNDAY	1,197	1,192	5	0.4%	1,402	882.86	69.73	1.59	20.10			
2	BELLAIRE	SUNDAY	3,063	3,297	(234)	-7.1%	3,032	1,405.80	106.03	2.16	28.60			
8	SOUTH MAIN	SUNDAY	779	759	19	2.5%	863	564.11	34.38	1.53	25.11			
20	CANAL	SUNDAY	1,024	991	32	3.3%	1,069	497.17	38.23	2.15	27.95			
20	LONG POINT	SUNDAY	1,170	1,177	(7)	-0.6%	1,221	996.51	54.60	1.23	22.37			
25	RICHMOND	SUNDAY	1,606	1,697	(92)	-5.4%	1,534	878.02	69.98	1.75	21.92			
40	PECORE	SUNDAY	679	636	43	6.8%	716	746.54	60.22	0.96	11.88			
40	TELEPHONE	SUNDAY	1,346	1,413	(67)	-4.7%	1,419	972.10	68.32	1.46	20.77			
50	HARRISBURG	SUNDAY	1,657	1,634	24	1.4%	1,758	804.00	54.65	2.19	32.17			
50	HEIGHTS	SUNDAY	951	973	(23)	-2.3%	1,009	816.15	54.68	1.24	18.44			
52	HIRSCH	SUNDAY	1,281	1,327	(46)	-3.5%	1,387	1,320.01	93.42	1.05	14.84			
52	SCOTT	SUNDAY	2,013	2,095	(82)	-3.9%	2,179	753.35	63.82	2.89	34.14			
56	AIRLINE	SUNDAY	3,566	3,589	(23)	-0.6%	3,712	1,699.64	117.78	2.18	31.52			
65	BISSONNET	SUNDAY	2,125	2,325	(200)	-8.6%	2,275	1,380.57	98.68	1.65	23.06			
77	LIBERTY	SUNDAY	733	781	(49)	-6.2%	816	928.42	55.70	0.88	14.66			
77	MLK	SUNDAY	1,157	1,125	31	2.8%	1,289	960.16	73.57	1.34	17.52			
81	WESTHEIMER-SHARPSTOWN	SUNDAY	2,117	2,145	(28)	-1.3%	2,228	1,076.27	87.40	2.07	25.49			
82	WESTHEIMER-WEST OAKS	SUNDAY	3,294	3,293	2	0.1%	3,491	1,283.23	97.70	2.72	35.73			
163	FONDREN EXPRESS	SUNDAY	2,855	2,897	(42)	-1.4%	3,111	1,749.14	131.42	1.78	23.67			
Sub	totals - Core - SUNDAY		32,611	33,346	(735)	-2.2%	34,510	19,714.05	1,430.31	1.75	24.13			
Tota	als - All Local Routes - SU	NDAY	65,321	66,611	(1,290)	-1.9%	68,773	46,948.34	3,300.41	1.46	20.84			

# **February 2012 Service Change Summary**

	Routes Impacted	Routes Impacted	Routes Impacted
Service Change Adjustment	Weekday	Saturday	Sunday
Route Discontinuation	35 Fairview		
Route Discontinuation	39 Parker		
Route Discontinuation	48 West Dallas		
Route Discontinuation	59 Aldine Mail		
Route Discontinuation	60 Hardy		
Route Discontinuation	286 WLY- NWTC/ Uptown - Greenway		
Route Discontinuation	313 Allen Parkway		
Alternative Service Vehicles Smaller Bus	37 El Sol	9 Gulfton	6 Jensen
Alternative Service Vehicles Smaller Bus	38 Manchester Docks	18 Kirby	9 North Main
Alternative Service Vehicles Smaller Bus	64 Lincoln City	37 El Sol	37 El Sol
Alternative Service Vehicles Smaller Bus	352 Swingle Shuttle	58 Hammerly	42 Holman
Alternative Service Vehicles Smaller Bus	426 TMC Swiftline	78 Irvington	78 Irvington
Alternative Service Vehicles Smaller Bus		98 Briargate	83 Lee Road
Route Restructuring	18 Kirby	18 Kirby	
Route Restructuring	37 El Sol	37 El Sol	37 El Sol
Route Restructuring	48 Navigation	48 Navigation	48 Navigation
Route Restructuring	58 Hammerly	58 Hammerly	
Route Restructuring	60 MacGregor		
Route Restructuring	67 Dairy Ashford		
Route Restructuring	70 Memorial		
Route Restructuring	132 Harwin		
Route Restructuring	297 South Point - Monroe / TMC		

NOTE: This does not represent a complete lists of service adjustments for the February 2012 Service Change. Other route changes included adjustments to running times, changes to frequency, and the addition or deletion of trips to match service with demand.

#### **Annual Fixed-Route Ridership**

						FIXED-ROUT	E RIDERSHIP	)						
			1		1		- 1					1		
CURRENT YEAR	October 2011	November 2011	December 2011	January 2012	February 2012	March 2012	April 2012	May 2012	June 2012	July 2012	August 2012	September 2012	ANNUAL FY2012	Year-To- Date
Fixed Route Bus Services														
Local	5,218,836	5,049,483	4,707,412	4,834,295	4,724,271	4,903,070	4,787,757	4,956,583	4,583,942	4,469,946	5,026,396	4,805,359	58,067,351	58,067,351
Park & Ride	641,145	590,513	506,019	620,811	627,808	641,211	627,283	654,681	618,081	609,571	662,537	594,878	7,394,537	7,394,537
Total Fixed Route Bus Services	5,859,981	5,639,997	5,213,431	5,455,106	5,352,079	5,544,280	5,415,040	5,611,264	5,202,023	5,079,517	5,688,932	5,400,237	65,461,887	65,461,887
METRORail	951,970	874,178	801,076	902,025	939,679	1,252,441	923,834	919,508	896,205	897,155	1,001,987	949,409	11,309,468	11,309,468
Total Fixed Route Services	6,811,951	6,514,175	6,014,507	6,357,131	6,291,758	6,796,722	6,338,874	6,530,772	6,098,228	5,976,672	6,690,919	6,349,646	76,771,355	76,771,355
												1		
PREVIOUS	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-
YEAR	2010	2010	2010	2011	2011	2011	2011	2011	2011	2011	2011	2011	FY2011	Date
Fixed Route Bus Services														
Local	5,231,261	4,749,866	4,665,634	4,690,853	4,341,157	5,150,995	5,040,718	5,025,311	4,863,103	4,629,339	5,241,874	5,206,986	58,837,094	58,837,094
Park & Ride	628,040	580,172	503.345	586,376	562,210	704.785	641,192	646.317	665,032	584.997	682.681	653,249	7,438,395	7,438,395
Total Fixed Route Bus Services	5,859,300	5,330,038	5,168,978	5,277,229	4,903,366	5,855,780	5,681,909	5,671,628	5,528,134	5,214,336	5,924,555	5,860,235	66,275,490	66,275,490
METRORail	918,523	831,851	734,413	766,051	808,653	1,252,118	943,628	859,605	876,262	833,591	932,895	919,203	10,676,793	10,676,793
Total Fixed Route Services	6,777,823	6.161.889	5.903.391	6.043.280	5,712,019	7.107.898	6,625,537	6,531,233	6.404.396	6,047,927	6.857.450	6,779,438	76.952,283	76,952,283
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VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To- Date
Fixed Route Bus Services														
Local	(12,425)	299,617	41,778	143,442	383,114	(247,925)	(252,960)	(68,727)	(279,160)	(159,392)	(215,478)	(401,627)	(769,744)	(769,744)
Park & Ride	13,106	10,341	2,674	34,435	65,598	(63,574)	(13,909)	8,364	(46,951)	24,573	(20,144)	(58,371)	(43,859)	(43,859)
Total Fixed Route Bus Services	681	309,958	44,452	177,877	448,713	(311,500)	(266,869)	(60,364)	(326,111)	(134,819)	(235,623)	(459,998)	(813,602)	(813,602)
METRORail	33,447	42,327	66,663	135,974	131,026	323	(19,794)	59,903	19,943	63,564	69,092	30,206	632,675	632,675
Total Fixed Route Services	34,127	352,285	111,115	313,851	579,739	(311,176)	(286,663)	(461)	(306,168)	(71,255)	(166,531)	(429,792)	(180,928)	(180,928)
% VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To- Date
Fixed Route Bus Services													Į.	
Local	-0.2%	6.3%	0.9%	3.1%	8.8%	-4.8%	-5.0%	-1.4%	-5.7%	-3.4%	-4.1%	-7.7%	-1.3%	-1.3%
Park & Ride	2.1%	1.8%	0.5%	5.9%	11.7%	-9.0%	-2.2%	1.3%	-7.1%	4.2%	-3.0%	-8.9%	-0.6%	-0.6%
Total Fixed Route Bus Services	0.0%	5.8%	0.9%	3.4%	9.2%	-5.3%	-4.7%	-1.1%	-5.9%	-2.6%	-4.0%	-7.8%	-1.2%	-1.2%
METRORail	3.6%	5.1%	9.1%	17.7%	16.2%	0.0%	-2.1%	7.0%	2.3%	7.6%	7.4%	3.3%	5.9%	5.9%
Total Fixed Route Services	0.5%	5.7%	1.9%	5.2%	10.1%	-4.4%	-4.3%	0.0%	-4.8%	-1.2%	-2.4%	-6.3%	-0.2%	-0.2%

SOURCE: RASE

Includes bus bridge for service interruptions

<sup>1)</sup> Calendar Mix. There were 2 fewer weekdays, 1 more Saturday, and 1 more Sunday in September 2012 relative to September 2011. Monthly data are not adjusted for changes in calendar mix.

<sup>2)</sup> Fare Increase. There was no change in METRO's base fare between FY2011 and FY2012. No ridership change would have been expected due to fares.

<sup>3)</sup> Gasoline Prices. Gasoline prices increased in September 2012 relative to September 2011. However, there is no statistical correlation between changes in gasoline prices and local bus ridership and the only statistical correlation between gasoline prices and Park & Ride ridership occurred in FY2008 during the time period when the average price of a gallon of gasoline exceeded the maximum base fare for a Park & Ride (then \$3.50). No ridership change would have been expected due to the change in gasoline prices.

<sup>4)</sup> Special Events - METRORail. There was 3 special events in September 2012 (2 Houston Texans' games, 1 Museum Day); and 2 special events September 2011 (1 Houston Texans' game, 1 Museum Day). A ridership increase would be expected due to one additional special event.

<sup>5)</sup> Service Interruptions - METRORail. There was 3 service interruptions in September 2012 compared to 2 service interruptions in September 2011. A ridership decrease would be expected due to the increase in service interruptions.

<sup>6)</sup> Unemployment. The unemployment rate was 7.0% in August 2012 compared to 8.2% in September 2011. A positive ridership change would be expected due to the improved unemployment rate.

<sup>7)</sup> Weather. Average temperature of 80° and 2.02 inches of rainfall in September 2012 as compared to average temperature of 83° and 1.28 inches in September 2011. The slightly higher rainfall would be expected to result in slightly lower ridership while the slightly cooler temperatures would be expected to result in slightly higher ridership in September 2011.