



**FEBRUARY 2012** (Fiscal Year 2012)

Monthly Ridership Report

METROBus and METRORail

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## FEBRUARY 2012 (FY2012)

### FIXED-ROUTE SYSTEM RIDERSHIP OVERVIEW - Explanation of Information

#### How to read this report

##### Introduction

This report shows how many customers used the combined METRO bus and rail systems in a given month and year-to-date. Ridership statistics are given on a system-wide and route/station level basis as well as by weekday, Saturday, and Sunday.

Ridership is counted as *boardings*, or *unlinked passenger trips* (National Transit Database (NTD)).

##### How are customers counted?

###### Bus

Boardings are recorded by automatic passenger counters (APCs) and passenger count cards. METRO has equipped 100% of its fixed-route bus fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting as approved in METRO's NTD alternative sampling methodology. Additionally, there are certain routes for which passenger count cards are used due multiple fares on the same route (Route 236 San Jacinto / Baytown).

###### Rail

Boardings are recorded by automatic passenger counters (APCs). METRO has equipped 100% of its fixed-route rail fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting for Special Events as approved in METRO's NTD methodology.

##### How do I read the overview?

The next 3 pages provide an overview of the average daily boardings on local and Park & Ride bus and METRORail for weekday, Saturday, and Sunday for both the current month as compared to the same month last year and for the current fiscal year-to-date as compared to the previous fiscal year-to-date. Information is also presented for the 10 bus routes with the highest average daily ridership, the highest growth between FY2011 and FY2012, and the highest loss between FY2011 and FY2012 for weekday, Saturday, and Sunday. The 10 bus routes with the highest average daily ridership are also presented in graphical form compared to the average ridership for a weekday, Saturday, or Sunday route.

##### How do I compare this year to last year?

Boardings data are presented on an average daily basis for ease of comparison. For example, Route 1 Hospital - weekday had 4,342 average daily boardings during FY2012 (October 2011 - February 2012) as compared to 4,231 average daily boardings during FY2011 (October 2010 - February 2011). The change in ridership between FY2011 and FY2012 was + 111 boardings or 2.6%. This percentage increase was higher for Route 1 Hospital than for the average of all weekday routes (+2.4%). A similar presentation is done for each METRORail station.

##### Are all days included in average daily boardings?

The average daily data cover the service operated on typical days in accordance with the normal schedule (for fixed schedule service). A typical day is a day on which normal, regular service is operated. The average daily data does not include days when 1) extra service is provided to meet demands for special events (e.g., the Houston Livestock Show and Rodeo), or 2) service consumed (or ridership) is reduced due to unusually bad weather (e.g., temperatures at or in excess of 100° or days with significant amounts of rainfall), or 3) holidays (e.g., Christmas). (*From the NTD 2011 Annual Reporting Manual, Service form (S-10), p. 190*)

##### Why do some route numbers have two different names?

One means of improving operational efficiency is the use of a single bus on multiple bus routes that each serve downtown. Bus routes that are combined in this manner are through-routed or "hooked." For example, Route 3 Langley and Route 3 West Gray are "hooked" and share the same bus equipment. Currently, METRO operates 14 weekday through-routed / "hooked" route combinations.

Fixed Route System Ridership Overview  
**FEBRUARY 2012 (FY2012)**

AVERAGE DAILY RIDERSHIP - BY SERVICE CATEGORY						
	WEEKDAY - AVERAGE		SATURDAY - AVERAGE		SUNDAY - AVERAGE	
	Year-To Date	Current Month	Year-To Date	Current Month	Year-To Date	Current Month
<b>METROBus and METRORail</b>						
FY2012	264,544	262,207	118,292	112,613	74,623	71,871
FY2011	257,036	254,641	117,754	117,473	72,594	76,368
Change	7,508	7,565	537	(4,860)	2,028	(4,497)
% Change	2.9%	3.0%	0.5%	-4.1%	2.8%	-5.9%
<b>METROBus</b>						
FY2012	228,168	225,326	104,084	98,587	64,940	62,519
FY2011	222,817	220,165	105,003	104,139	64,176	66,840
Change	5,351	5,161	(918)	(5,552)	763	(4,320)
% Change	2.4%	2.3%	-0.9%	-5.3%	1.2%	-6.5%
<b>METROBus - Local</b>						
FY2012	199,457	195,395				
FY2011	194,577	190,365				
Change	4,880	5,031				
% Change	2.5%	2.6%				
<b>METROBus - Park &amp; Ride</b>						
FY2012	28,711	29,931				
FY2011	28,239	29,800				
Change	471	131				
% Change	1.7%	0.4%				
<b>METRORail</b>						
FY2012	36,376	36,881	14,207	14,026	9,683	9,352
FY2011	34,220	34,477	12,752	13,334	8,418	9,529
Change	2,157	2,404	1,455	692	1,265	(177)
% Change	6.3%	7.0%	11.4%	5.2%	15.0%	-1.9%

NOTE: Current month reflects average daily ridership prior to route discontinuations

**FEBRUARY 2012 (FY2012)****TOP TEN BUS ROUTES - FY2012****WEEKDAY RIDERSHIP (Year-To-Date)**

Highest Daily Boardings		
Route		Boardings
1	<b>163 FONDREN EXPRESS</b>	<b>7,492</b>
2	<b>2 BELLAIRE</b>	<b>7,460</b>
3	<b>82 WESTHEIMER-WEST OAKS</b>	<b>6,547</b>
4	<b>65 BISSONNET</b>	<b>6,064</b>
5	<b>25 RICHMOND</b>	<b>5,461</b>
6	<b>52 SCOTT</b>	<b>5,161</b>
7	73 BELLFORT	5,046
8	<b>56 AIRLINE</b>	<b>5,010</b>
9	46 GESSNER	4,976
10	<b>81 WESTHEIMER-SHARPSTOWN</b>	<b>4,893</b>
Subtotal		58,108
% of Total Boardings		25%

Highest Growth		
Route		Boardings
	<b>163 FONDREN EXPRESS</b>	<b>777</b>
	73 BELLFORT	509
	4 BEECHNUT	504
	86 FM1960	407
	102 BUSH I.A.H EXPRESS	375
	46 GESSNER	365
	<b>82 WESTHEIMER-WEST OAKS</b>	<b>302</b>
	45 TIDWELL	291
	88 HOBBY AIRPORT	285
	68 BRAYS BAYOU	260

Highest Loss		
Route		Boardings
320	TMC WHITE	(349)
<b>81</b>	<b>WESTHEIMER-SHARPSTOWN</b>	<b>(246)</b>
53	BRIAR FOREST	(216)
265	WEST BELLFORT	(185)
29	TSU/UH HIRSCH	(183)
321	TMC BLUE	(175)
<b>2</b>	<b>BELLAIRE</b>	<b>(153)</b>
292	WEST BELLFORT-WESTWOOD	(138)
<b>52</b>	<b>SCOTT</b>	<b>(136)</b>
5	SOUTHMORE	(133)

**SATURDAY RIDERSHIP (Year-To-Date)**

Highest Daily Boardings		
Route		Boardings
1	<b>2 BELLAIRE</b>	<b>4,765</b>
2	<b>82 WESTHEIMER-WEST OAKS</b>	<b>4,706</b>
3	<b>56 AIRLINE</b>	<b>4,001</b>
4	<b>163 FONDREN EXPRESS</b>	<b>3,935</b>
5	<b>65 BISSONNET</b>	<b>3,196</b>
6	46 GESSNER	3,078
7	<b>81 WESTHEIMER-SHARPSTOWN</b>	<b>3,010</b>
8	<b>52 SCOTT</b>	<b>3,010</b>
9	<b>25 RICHMOND</b>	<b>2,893</b>
10	73 BELLFORT	2,699
Subtotal		35,294
% of Total Boardings		34%

Highest Growth		
Route		Boardings
	4 BEECHNUT	318
	<b>56 AIRLINE</b>	<b>264</b>
	86 FM1960	258
	102 BUSH I.A.H EXPRESS	219
	87 SUNNYSIDE	96
	85 ANTOINE	78
	5 KASHMERE	76
	<b>20 LONG POINT</b>	<b>72</b>
	137 NORTHSHORE EXPRESS	68
	3 LANGLEY	67

Highest Loss		
Route		Boardings
<b>2</b>	<b>BELLAIRE</b>	<b>(472)</b>
<b>65</b>	<b>BISSONNET</b>	<b>(410)</b>
53	BRIAR FOREST	(310)
<b>163</b>	<b>FONDREN EXPRESS</b>	<b>(301)</b>
<b>52</b>	<b>SCOTT</b>	<b>(222)</b>
19	WILCREST	(145)
<b>81</b>	<b>WESTHEIMER-SHARPSTOWN</b>	<b>(144)</b>
<b>82</b>	<b>WESTHEIMER-WEST OAKS</b>	<b>(139)</b>
29	TSU/UH HIRSCH	(124)
36	LAWNDALE	(120)

**SUNDAY RIDERSHIP (Year-To-Date)**

Highest Daily Boardings		
Route		Boardings
1	<b>56 AIRLINE</b>	<b>3,466</b>
2	<b>82 WESTHEIMER-WEST OAKS</b>	<b>3,211</b>
3	<b>2 BELLAIRE</b>	<b>3,009</b>
4	<b>163 FONDREN EXPRESS</b>	<b>2,782</b>
5	<b>65 BISSONNET</b>	<b>2,123</b>
6	<b>52 SCOTT</b>	<b>2,040</b>
7	<b>81 WESTHEIMER-SHARPSTOWN</b>	<b>1,985</b>
8	4 BEECHNUT	1,818
9	46 GESSNER	1,805
10	33 POST OAK	1,683
Subtotal		23,920
% of Total Boardings		37%

Highest Growth		
Route		Boardings
	102 BUSH I.A.H EXPRESS	219
	86 FM1960	153
	73 BELLFORT	134
	44 ACRES HOMES	126
	46 GESSNER	126
	68 BRAYS BAYOU	119
	137 NORTHSHORE EXPRESS	109
	4 BEECHNUT	107
	<b>50 HARRISBURG</b>	<b>102</b>
	45 TIDWELL	101

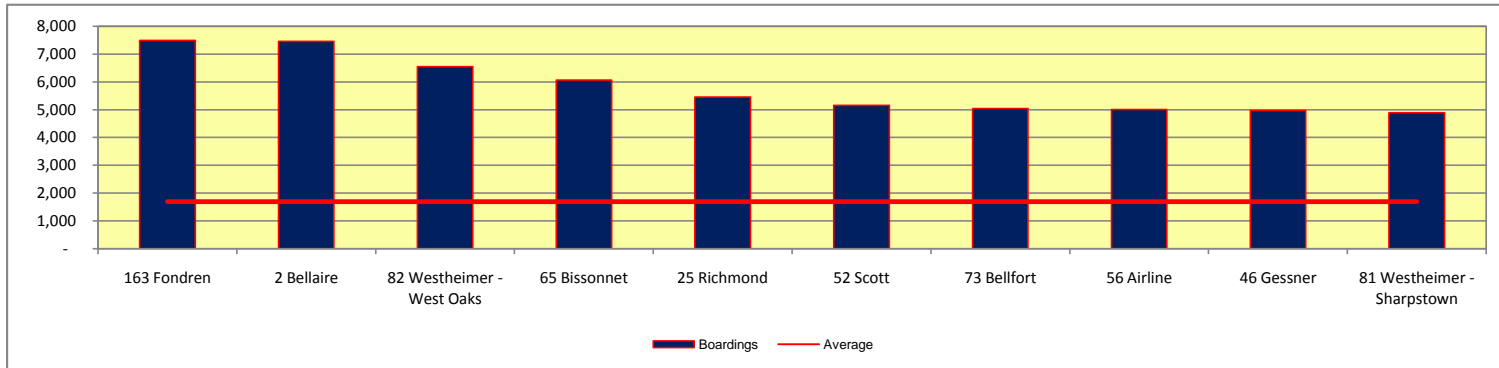
Highest Loss		
Route		Boardings
<b>65</b>	<b>BISSONNET</b>	<b>(207)</b>
<b>81</b>	<b>WESTHEIMER-SHARPSTOWN</b>	<b>(195)</b>
<b>2</b>	<b>BELLAIRE</b>	<b>(171)</b>
53	BRIAR FOREST	(131)
<b>25</b>	<b>RICHMOND</b>	<b>(87)</b>
<b>82</b>	<b>WESTHEIMER-WEST OAKS</b>	<b>(63)</b>
<b>40</b>	<b>TELEPHONE</b>	<b>(61)</b>
9	NORTH MAIN	(55)
80	DOWLING	(48)
24	NORTHLINE	(37)

NOTES: 1. **BOLD** designates a Core Route.

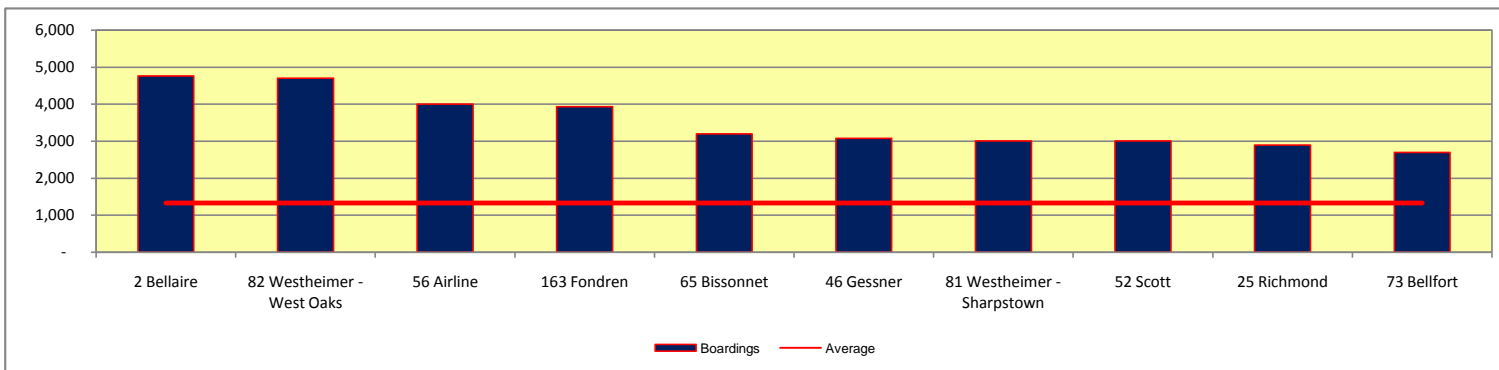
Fixed Route System Ridership Overview  
**FEBRUARY 2012 (FY2012)**

**TOP TEN BUS ROUTES - FY2012**

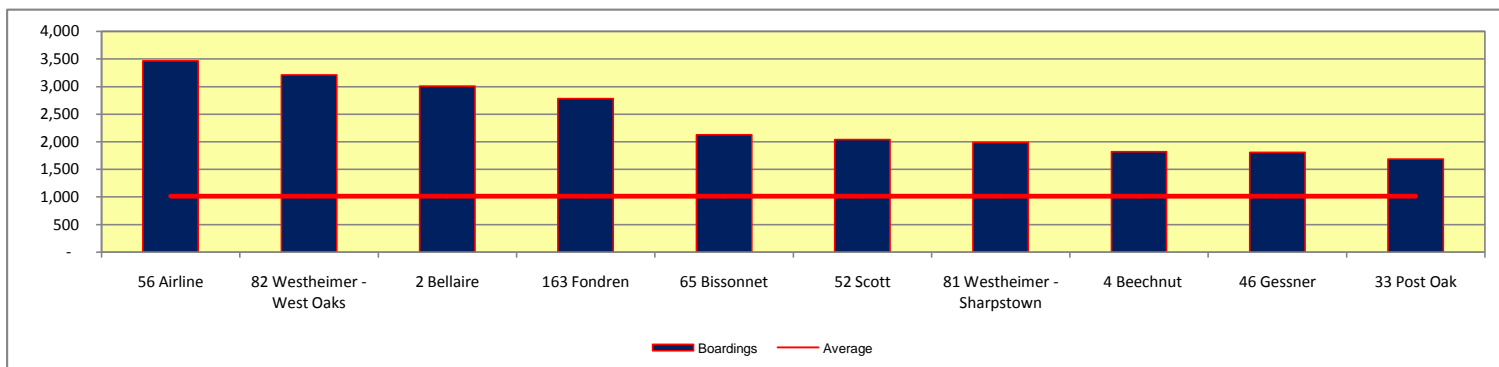
**WEEKDAY RIDERSHIP (Year-To-Date)**



**SATURDAY RIDERSHIP (Year-To-Date)**



**SUNDAY RIDERSHIP (Year-To-Date)**



FEBRUARY 2012 (FY2012) - Average Weekday - By Bus Route

	FY2012 October - February	FY2011 October - February	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
1 HOSPITAL	4,342	4,231	111	2.6%	4,520	4,557	4,110	4,294	4,230							
2 BELLAIRE	7,460	7,613	(153)	-2.0%	7,751	7,787	6,998	7,349	7,415							
3 LANGLEY	910	971	(61)	-6.3%	944	933	875	902	896							
3 WEST GRAY	705	665	41	6.1%	732	723	678	699	694							
4 BEECHNUT	4,517	4,014	504	12.6%	4,547	4,669	4,378	4,508	4,485							
5 KASHMERE	1,680	1,766	(86)	-4.9%	1,807	1,783	1,541	1,633	1,634							
5 SOUTHMORE	2,340	2,473	(133)	-5.4%	2,518	2,484	2,147	2,276	2,276							
6 JENSEN	1,570	1,570	(0)	0.0%	1,576	1,653	1,489	1,570	1,562							
6 TANGLEWOOD	785	878	(92)	-10.5%	788	827	745	785	781							
8 SOUTH MAIN	2,895	2,667	228	8.5%	2,894	3,046	2,721	2,873	2,941							
9 NORTH MAIN	885	928	(43)	-4.6%	887	951	829	879	880							
9 GULFTON	1,449	1,321	128	9.7%	1,452	1,557	1,357	1,440	1,440							
10 WILLOWBEND	1,215	1,053	162	15.4%	1,157	1,260	1,159	1,234	1,263							
11 ALMEDA	1,445	1,504	(59)	-3.9%	1,599	1,553	1,338	1,362	1,373							
11 NANCE	834	839	(5)	-0.6%	923	896	772	786	793							
14 HIRAM CLARKE	2,350	2,373	(22)	-0.9%	2,318	2,450	2,241	2,361	2,381							
15 FULTON	1,851	1,840	11	0.6%	1,920	1,970	1,833	1,835	1,699							
18 KIRBY	781	767	14	1.8%	857	826	697	750	774							
19 WILCREST	1,206	1,212	(7)	-0.5%	1,274	1,316	1,132	1,159	1,147							
20 CANAL	1,604	1,698	(94)	-5.6%	1,713	1,656	1,502	1,544	1,604							
20 LONG POINT	2,155	2,149	6	0.3%	2,302	2,225	2,018	2,075	2,155							
23 CROSSTIMBERS	2,046	1,868	178	9.5%	2,107	2,146	1,860	2,082	2,036							
24 NORTHLINE	1,851	1,776	75	4.2%	1,861	1,934	1,826	1,833	1,801							
25 RICHMOND	5,461	5,575	(114)	-2.1%	5,624	5,694	5,188	5,411	5,386							
26 OUTER LOOP	1,930	1,876	53	2.8%	2,022	2,083	1,777	1,899	1,868							
27 INNER LOOP	2,100	2,098	3	0.1%	2,184	2,253	1,947	2,082	2,036							
29 TSU/UH HIRSCH	1,362	1,545	(183)	-11.9%	1,504	1,479	1,189	1,351	1,286							
30 CLINTON	593	557	36	6.4%	627	643	537	586	573							
30 CULLEN	2,852	2,735	117	4.3%	3,012	3,092	2,583	2,820	2,755							
32 RENWICK	999	785	214	27.3%	973	1,049	982	995	996							
33 POST OAK	4,678	4,630	48	1.0%	4,541	4,804	4,656	4,729	4,660							
34 MONTROSE	590	485	104	21.5%	647	597	530	596	578							
35 FAIRVIEW	414	439	(25)	-5.7%	449	485	393	392	351							
36 KEMPWOOD	1,484	1,606	(123)	-7.6%	1,575	1,547	1,386	1,436	1,474							
36 LAWNDALE	1,536	1,527	10	0.6%	1,631	1,602	1,436	1,487	1,526							
37 EL SOL	587	580	7	1.2%	638	625	562	584	525							
38 MANCHESTER DOCKS	51	114	(63)	-55.2%	60	52	48	44	51							
39 PARKER ROAD	15	26	(11)	-43.1%	15	19	14	11	14							
40 PECORE	2,015	1,967	48	2.5%	2,112	2,096	1,857	2,011	2,001							
40 TELEPHONE	3,079	3,116	(37)	-1.2%	3,227	3,202	2,836	3,072	3,057							
42 HOLMAN	1,702	1,737	(35)	-2.0%	1,852	1,829	1,435	1,635	1,760							
44 ACRES HOMES	3,199	3,079	120	3.9%	3,318	3,431	3,322	3,040	2,884							
45 TIDWELL	3,197	2,906	291	10.0%	3,211	3,230	3,124	3,309	3,110							
46 GESSNER	4,976	4,611	365	7.9%	5,081	5,184	4,876	4,788	4,950							
47 HILLCROFT	980	996	(16)	-1.6%	998	1,046	908	969	979							
48 NAVIGATION	638	691	(54)	-7.8%	707	673	621	615	571							
48 WEST DALLAS	612	649	(37)	-5.8%	676	644	594	589	556							
49 CHIMNEY ROCK	505	522	(16)	-3.1%	533	524	477	510	481							
50 HARRISBURG	3,674	3,571	103	2.9%	3,838	3,807	3,522	3,598	3,606							
50 HEIGHTS	2,719	2,511	208	8.3%	2,840	2,817	2,606	2,663	2,668							
52 HIRSCH	2,924	2,966	(42)	-1.4%	2,920	3,006	2,691	3,033	2,968							
52 SCOTT	5,161	5,297	(136)	-2.6%	5,154	5,306	4,751	5,355	5,240							
53 BRIAR FOREST	3,895	4,111	(216)	-5.3%	4,294	4,107	3,629	3,674	3,770							
56 AIRLINE	5,010	4,830	181	3.7%	5,305	5,405	5,157	4,644	4,539							
58 HAMMERLY	753	696	57	8.2%	790	800	710	722	742							
59 ALDINE MAIL	264	256	8	3.3%	269	279	262	261	249							
60 HARDY	288	293	(5)	-1.6%	324	310	267	277	264							
60 SOUTH MacGREGOR	856	961	(105)	-10.9%	962	921	792	821	783							
64 LINCOLN CITY	229	251	(22)	-8.9%	248	237	230	224	205							
65 BISSONNET	6,064	6,138	(74)	-1.2%	6,389	6,258	5,615	6,082	5,976							
66 YALE	1,695	1,684	12	0.7%	1,850	1,844	1,575	1,636	1,571							
67 DAIRY ASHFORD	826	750	77	10.2%	850	895	781	811	795							



FEBRUARY 2012 (FY2012) - Average Weekday - By Bus Route

	FY2012 October - February	FY2011 October - February	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
68 BRAYS BAYOU	4,166	3,906	260	6.7%	4,510	4,338	3,618	4,143	4,222							
70 MEMORIAL	564	604	(40)	-6.7%	588	595	528	574	532							
72 WESTVIEW	801	719	83	11.5%	797	825	828	755	802							
73 BELLFORT	5,046	4,537	509	11.2%	5,184	5,350	4,730	5,063	4,905							
75 ELDRIDGE	364	305	59	19.5%	378	389	339	350	365							
77 LIBERTY	1,666	1,650	16	0.9%	1,716	1,727	1,551	1,682	1,652							
77 MLK	3,634	3,472	162	4.7%	3,744	3,768	3,384	3,670	3,602							
78 ALABAMA	751	685	66	9.6%	774	799	670	742	771							
78 IRVINGTON	617	609	9	1.4%	636	656	550	610	634							
79 WEST LITTLE YORK	1,251	1,223	29	2.3%	1,325	1,345	1,204	1,202	1,180							
80 DOWLING	677	752	(76)	-10.0%	708	704	630	670	671							
80 LYONS	1,064	1,055	10	0.9%	1,113	1,107	992	1,054	1,056							
81 WESTHEIMER-SHARPSTOWN	4,893	5,139	(246)	-4.8%	4,983	5,095	4,659	4,865	4,861							
82 WESTHEIMER-WEST OAKS	6,547	6,244	302	4.8%	6,823	6,779	6,205	6,544	6,381							
83 LEE ROAD	1,016	946	70	7.4%	998	1,086	1,020	1,033	941							
85 ANTOINE	4,183	4,036	147	3.6%	4,347	4,364	4,017	4,129	4,057							
86 FM1960	3,243	2,836	407	14.4%	3,310	3,433	3,069	3,314	3,088							
87 SUNNYSIDE	2,571	2,418	153	6.3%	2,693	2,728	2,305	2,580	2,546							
88 HOBBY AIRPORT	2,336	2,051	285	13.9%	2,447	2,488	2,153	2,290	2,304							
97 SETTEGAST	263	276	(13)	-4.7%	261	278	270	262	245							
98 BRIARGATE	659	537	121	22.6%	748	739	573	605	628							
102 BUSH I.A.H EXPRESS	2,940	2,565	375	14.6%	2,965	3,070	2,917	2,968	2,780							
108 VETERANS MEMORIAL EXPRESS	2,611	2,409	203	8.4%	2,830	2,763	2,404	2,597	2,465							
131 MEMORIAL EXPRESS	1,615	1,505	110	7.3%	1,706	1,695	1,510	1,576	1,588							
132 HARWIN EXPRESS	2,182	2,190	(8)	-0.3%	2,377	2,289	1,978	2,112	2,154							
137 NORTHSHORE EXPRESS	2,028	2,071	(42)	-2.0%	2,113	2,176	1,956	2,016	1,880							
163 FONDREN EXPRESS	7,492	6,715	777	11.6%	7,348	7,829	7,092	7,709	7,479							
170 MISSOURI CITY / TMC	707	364	343	94.1%	732	730	610	721	740							
202 KUYKENDAHL	1,938	1,865	73	3.9%	2,074	2,036	1,623	1,998	1,958							
204 SPRING	1,317	1,320	(3)	-0.2%	1,392	1,358	1,104	1,375	1,358							
209 NORTH FREEWAY	566	517	49	9.5%	602	575	494	551	607							
212 SETON LAKE	636	634	2	0.3%	658	664	527	671	659							
214 NORTHWEST STATION	2,340	2,395	(55)	-2.3%	2,440	2,414	1,929	2,495	2,423							
216 WEST LITTLE YORK - PINEMONT	640	630	10	1.6%	673	666	523	682	654							
217 CYPRESS	1,364	1,109	255	23.0%	1,360	1,456	1,117	1,469	1,420							
219 NORTHWEST FREEWAY	241	206	35	17.2%	246	231	236	237	257							
221 KINGSLAND	2,261	2,261	(0)	0.0%	2,355	2,369	1,853	2,342	2,385							
222 GRAND PARKWAY	656	601	55	9.2%	676	664	520	700	720							
228 ADDICKS	1,879	1,909	(31)	-1.6%	1,975	1,916	1,566	1,989	1,947							
229 KATY FREEWAY	406	389	17	4.4%	434	406	345	398	447							
236 MAXEY ROAD	477	488	(11)	-2.3%	530	503	411	479	464							
236 SAN JACINTO / BAYTOWN	99	104	(5)	-4.4%	103	99	84	106	104							
244 MONROE	491	450	41	9.2%	534	514	418	488	501							
245 PASADENA		28	(28)	N/A												
246 BAY AREA	1,713	1,622	91	5.6%	1,911	1,781	1,346	1,738	1,791							
247 FUQUA	865	863	2	0.3%	902	874	737	911	900							
249 GULF FREEWAY	338	330	8	2.4%	376	351	315	306	341							
255 KINGWOOD	988	969	20	2.0%	995	1,000	806	1,072	1,068							
256 EASTEX	847	782	65	8.4%	867	916	694	877	882							
257 TOWNSEN	921	905	16	1.8%	974	947	789	937	960							
259 EASTEX FREEWAY	262	243	19	7.8%	263	283	242	246	275							
261 WEST LOOP	338	375	(37)	-9.9%	443	319	253	301	376							
262 WESTWOOD	524	630	(105)	-16.7%	678	472	376	483	614							
265 WEST BELLFORT	2,220	2,404	(185)	-7.7%	2,396	2,015	2,011	2,326	2,351							
269 SOUTHWEST FREEWAY	15	14	1	5.6%	17	19	12	14	13							
274 WESTCHASE/GESSNER	389	452	(64)	-14.1%	455	391	308	349	441							
283 KUYKENDAHL/GREENWAY	344	332	12	3.5%	364	362	277	337	378							
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	273	241	32	13.1%	306	297	225	290	247							
292 WEST BELLFORT-WESTWOOD/TMC	508	645	(138)	-21.3%	584	491	457	526	480							
297 SOUTHPPOINT-MONROE/TMC	951	929	23	2.5%	977	999	847	945	988							
298 KINGSLAND-ADDICKS-NWTC/TMC	1,196	1,101	95	8.6%	1,242	1,276	1,042	1,241	1,182							

	FY2012 October - February	FY2011 October - February	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
302 POLK SHUTTLE	55	41	14	35.1%	55	60	58	53	51							
303 WEST SHUTTLE	233	245	(12)	-4.9%	243	253	235	223	209							
304 KASHMERE SHUTTLE	95	19	75	389.1%	90	93	99	96	96							
305 HIRAM CLARKE SHUTTLE	79	84	(6)	-6.8%	80	84	75	76	78							
306 FALLBROOK SHUTTLE	111	73	37	50.8%	106	110	113	106	119							
308 NORTHWEST SHUTTLE	104	63	41	64.4%	102	101	114	99	103							
313 ALLEN PARKWAY	396	385	11	3.0%	422	431	343	397	389							
320 TMC WHITE	3,494	3,843	(349)	-9.1%	3,646	3,744	3,078	3,405	3,595							
321 TMC BLUE	766	941	(175)	-18.6%	812	821	710	741	746							
322 TMC RED	967	1,081	(114)	-10.6%	986	976	927	977	968							
352 SWINGLE SHUTTLE	205	129	77	59.5%	208	203	188	227	201							
402 BELLAIRE QUICKLINE	714	634	80	12.6%	724	761	660	694	730							
426 TMC SWIFTLINE	271	247	25	10.0%	279	276	266	278	257							
500 AIRPORT DIRECT		133	(133)	N/A												
<b>TOTAL</b>	<b>228,168</b>	<b>222,817</b>	<b>5,351</b>	<b>2.4%</b>	<b>237,407</b>	<b>238,800</b>	<b>212,227</b>	<b>227,080</b>	<b>225,326</b>							

## NOTES

<sup>1</sup> METRO made significant route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 32 Renwick. The layover on the 32 Renwick was relocated and travel times were adjusted for more reliable service.

B) 36 Kempwood / 46 Gessner / 58 Hammerly. Route realignments were made to the 36 Kempwood, 46 Gessner and 58 Hammerly to simplify the routes.

C) 75 Energy Corridor / 67 Dairy Ashford. The 75 Energy Corridor and 67 Dairy Ashford were re-structured. As part of the re-structuring, the 75 Energy Corridor was renamed the 75 Eldridge Crosstown. In addition, two one-way loops on the 75 were eliminated and the route was extended to the Mission Bend P & R as well as a change in mid-day frequencies and later PM service. The re-structuring of the 67 Dairy Ashford extended the route to the Addicks P & R and improved headways.

D) 81 Westheimer - Sharpstown / 82 Westheimer - West Oaks. There was a realignment of trips from the 81 Westheimer - Sharpstown to the 82 Westheimer - West Oaks due to increased demand.

E) 87 Sunnyside. The 87 Sunnyside was extended to the HCC South Campus.

F) 352 Swingle Shuttle. Additional trips were added to the 352 Swingle Shuttle to accommodate demand.

G) 426 TMC Swiftline. Two additional earlier AM Westbound trips were added.

H) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

<sup>2</sup> METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.

B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.

C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.

D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.

<sup>3</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.

B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

<sup>4</sup> 170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.

<sup>5</sup> 217 Cypress. Additional trips added on November 1, 2011.

<sup>6</sup> METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

FEBRUARY 2012 (FY2012) - Average Saturday - By Bus Route

	FY2012 October - February	FY2011 October - February	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
1 HOSPITAL	1,770	1,807	(37)	-2.0%	1,834	1,704	1,777	1,688	1,848							
2 BELLAIRE	4,765	5,237	(472)	-9.0%	5,297	4,897	4,400	4,791	4,440							
3 LANGLEY	535	467	67	14.4%	530	523	555	547	519							
3 WEST GRAY	436	429	7	1.6%	432	426	452	446	423							
4 BEECHNUT	2,669	2,351	318	13.5%	2,892	2,689	2,561	2,817	2,383							
5 KASHMERE	926	850	76	8.9%	1,011	943	926	911	840							
5 SOUTHMORE	1,296	1,274	22	1.7%	1,414	1,319	1,296	1,274	1,175							
6 JENSEN	1,028	995	33	3.3%	1,088	1,054	1,033	1,033	933							
6 TANGLEWOOD	387	390	(3)	-0.9%	410	397	389	389	351							
8 SOUTH MAIN	1,412	1,390	22	1.6%	1,516	1,365	1,447	1,453	1,280							
9 NORTH MAIN	383	427	(43)	-10.2%	397	384	376	396	365							
9 GULFTON	689	671	18	2.7%	713	691	675	711	656							
10 WILLOWBEND	670	644	26	4.1%	719	630	666	677	658							
11 ALMEDA	906	918	(12)	-1.3%	967	913	897	911	844							
11 NANCE	654	619	35	5.7%	698	659	648	658	609							
14 HIRAM CLARKE	1,438	1,425	13	0.9%	1,466	1,467	1,488	1,418	1,351							
15 FULTON	1,348	1,320	28	2.1%	1,355	1,350	1,317	1,415	1,302							
18 KIRBY	294	295	(1)	-0.4%	328	305	296	267	272							
19 WILCREST	533	678	(145)	-21.4%	589	583	496	479	518							
20 CANAL	1,121	1,112	10	0.9%	1,199	1,142	1,097	1,115	1,054							
20 LONG POINT	1,359	1,287	72	5.6%	1,453	1,384	1,329	1,351	1,277							
23 CROSTIMBERS	761	700	61	8.8%	785	660	794	803	763							
24 NORTHLINE	1,320	1,397	(77)	-5.5%	1,399	1,269	1,330	1,337	1,264							
25 RICHMOND	2,893	2,931	(38)	-1.3%	3,133	3,146	2,817	2,699	2,671							
26 OUTER LOOP	809	793	15	1.9%	893	736	853	772	790							
27 INNER LOOP	908	911	(3)	-0.3%	974	950	893	915	807							
29 TSU/UH HIRSCH	649	774	(124)	-16.1%	724	731	609	615	566							
30 CLINTON	328	345	(16)	-4.7%	350	313	323	341	315							
30 CULLEN	1,683	1,745	(62)	-3.5%	1,795	1,601	1,656	1,748	1,615							
32 RENWICK	618		618	N/A	605	629	559	655	644							
33 POST OAK	2,379	2,468	(90)	-3.6%	2,532	2,360	2,404	2,390	2,207							
36 KEMPWOOD	654	706	(53)	-7.4%	711	645	666	642	604							
36 LAWDALE	772	892	(120)	-13.5%	840	762	787	758	713							
37 EL SOL	397	393	4	1.0%	414	406	394	405	367							
40 PECORE	966	1,042	(75)	-7.2%	1,004	966	949	989	923							
40 TELEPHONE	1,658	1,681	(23)	-1.4%	1,723	1,658	1,629	1,697	1,583							
42 HOLMAN	632	710	(77)	-10.9%	704	602	624	605	626							
44 ACRES HOMES	2,156	2,094	62	2.9%	2,260	2,123	2,203	2,275	1,917							
45 TIDWELL	1,863	1,834	29	1.6%	1,971	1,867	1,833	1,969	1,676							
46 GESSNER	3,078	3,037	41	1.4%	3,294	2,874	3,010	3,161	3,051							
47 HILLCROFT	675	739	(64)	-8.6%	794	670	596	670	645							
48 NAVIGATION	329	374	(45)	-11.9%	335	349	350	320	293							
49 CHIMNEY ROCK	262	332	(70)	-21.1%	264	274	260	241	269							
50 HARRISBURG	2,396	2,362	34	1.4%	2,551	2,338	2,308	2,418	2,362							
50 HEIGHTS	1,446	1,510	(65)	-4.3%	1,539	1,411	1,393	1,459	1,425							
52 HIRSCH	1,931	2,018	(87)	-4.3%	2,073	1,900	1,960	1,905	1,817							
52 SCOTT	3,010	3,232	(222)	-6.9%	3,231	2,962	3,055	2,970	2,833							
53 BRIAR FOREST	1,482	1,792	(310)	-17.3%	1,617	1,567	1,518	1,284	1,426							
56 AIRLINE	4,001	3,737	264	7.1%	4,181	4,006	3,943	4,088	3,787							
58 HAMMERLY	429	441	(12)	-2.7%	496	389	436	429	393							
60 SOUTH MacGREGOR	490	508	(18)	-3.6%	543	530	519	416	441							
65 BISSONNET	3,196	3,606	(410)	-11.4%	3,444	3,330	3,079	3,064	3,064							
66 YALE	1,364	1,377	(12)	-0.9%	1,478	1,387	1,368	1,371	1,218							
68 BRAYS BAYOU	1,636	1,673	(37)	-2.2%	1,861	1,705	1,436	1,603	1,575							
72 WESTVIEW	519	499	20	4.0%	521	522	527	509	515							
73 BELLFORT	2,699	2,758	(59)	-2.1%	2,945	2,644	2,629	2,785	2,493							
77 LIBERTY	1,015	1,003	11	1.1%	996	1,027	997	1,075	980							
77 MLK	1,806	1,800	6	0.3%	1,772	1,827	1,775	1,913	1,744							
78 IRVINGTON	484	461	23	5.0%	516	457	498	500	448							
79 WEST LITTLE YORK	740	775	(35)	-4.5%	820	675	720	779	704							

FEBRUARY 2012 (FY2012) - Average Saturday - By Bus Route

	FY2012 October - February	FY2011 October - February	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
80 DOWLING	403	438	(35)	-7.9%	412	408	407	392	397							
80 LYONS	775	846	(71)	-8.4%	792	784	783	753	763							
81 WESTHEIMER-SHARPSTOWN	3,010	3,154	(144)	-4.6%	3,242	3,016	3,042	2,836	2,916							
82 WESTHEIMER-WEST OAKS	4,706	4,845	(139)	-2.9%	5,020	4,884	4,592	4,647	4,387							
83 LEE ROAD	642	621	22	3.5%	649	665	685	628	584							
85 ANTOINE	2,292	2,214	78	3.5%	2,364	2,301	2,274	2,356	2,165							
86 FM1960	1,993	1,735	258	14.9%	2,016	1,945	2,055	2,035	1,912							
87 SUNNYSIDE	1,094	998	96	9.6%	1,173	1,095	1,073	1,063	1,068							
88 HOBBY AIRPORT	1,410	1,346	65	4.8%	1,423	1,359	1,437	1,431	1,403							
98 BRIARGATE	241	227	13	5.8%	242	247	236	237	241							
102 BUSH I.A.H EXPRESS	1,901	1,682	219	13.0%	1,979	1,958	1,975	1,849	1,746							
131 MEMORIAL EXPRESS	629	625	4	0.7%	630	657	669	600	591							
132 HARWIN EXPRESS	581	668	(87)	-13.1%	643	596	556	549	560							
137 NORTHSHORE EXPRESS	1,085	1,017	68	6.7%	1,171	1,072	1,089	1,212	880							
163 FONDREN EXPRESS	3,935	4,236	(301)	-7.1%	4,019	3,820	3,918	3,933	3,984							
302 POLK SHUTTLE	58	41	18	44.3%	91	67	56	30	48							
303 WEST SHUTTLE	112	79	33	42.2%	118	105	116	103	119							
308 NORTHWEST SHUTTLE	163	105	59	56.0%	150	167	139	169	192							
500 AIRPORT DIRECT		90	(90)	N/A												
<b>TOTAL</b>	<b>104,084</b>	<b>105,003</b>	<b>(918)</b>	<b>-0.9%</b>	<b>110,527</b>	<b>104,240</b>	<b>102,924</b>	<b>104,143</b>	<b>98,587</b>							

NOTES

<sup>1</sup> METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

<sup>2</sup> METRO made route changes with June service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 25 minutes.

B) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

<sup>3</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

<sup>4</sup> METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

FEBRUARY 2012 (FY2012) - Average Sunday - By Bus Route

	FY2012 October - February	FY2011 October - February	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
1 HOSPITAL	1,108	1,130	(22)	-1.9%	1,164	1,144	988	1,128	1,115							
2 BELLAIRE	3,009	3,180	(171)	-5.4%	3,239	3,111	2,686	2,991	3,019							
3 LANGLEY	379	376	3	0.8%	365	406	381	391	354							
3 WEST GRAY	275	234	41	17.5%	265	295	277	284	257							
4 BEECHNUT	1,818	1,711	107	6.2%	1,801	2,062	1,588	1,901	1,736							
5 KASHMERE	702	650	52	8.0%	764	737	681	694	632							
5 SOUTHMORE	878	889	(11)	-1.2%	956	923	853	869	792							
6 JENSEN	866	874	(8)	-0.9%	902	972	826	894	735							
8 SOUTH MAIN	768	738	30	4.1%	798	820	672	794	756							
9 NORTH MAIN	380	436	(55)	-12.7%	385	397	388	388	344							
10 WILLOWBEND	366	357	8	2.3%	422	392	306	312	395							
11 ALMEDA	436	411	26	6.3%	490	454	480	384	373							
11 NANCE	243	272	(28)	-10.5%	273	253	268	214	208							
14 HIRAM CLARKE	1,014	981	34	3.5%	1,060	1,160	909	982	961							
15 FULTON	899	900	(2)	-0.2%	957	918	915	829	873							
20 CANAL	955	928	27	2.9%	996	1,059	836	956	930							
20 LONG POINT	1,092	1,102	(10)	-0.9%	1,138	1,210	956	1,092	1,062							
23 CROSSTIMBERS	459	423	36	8.4%	466	440	428	453	505							
24 NORTHLINE	1,032	1,069	(37)	-3.5%	1,022	1,060	991	1,010	1,076							
25 RICHMOND	1,636	1,723	(87)	-5.1%	1,681	1,880	1,359	1,679	1,579							
26 OUTER LOOP	443	454	(11)	-2.4%	468	518	379	423	427							
27 INNER LOOP	520	513	7	1.4%	571	583	420	512	514							
30 CLINTON	330	339	(9)	-2.7%	345	358	306	326	316							
30 CULLEN	1,329	1,281	48	3.7%	1,387	1,441	1,233	1,312	1,271							
33 POST OAK	1,683	1,649	33	2.0%	1,824	1,812	1,493	1,750	1,535							
36 LAWDALE	597	618	(21)	-3.4%	629	661	527	611	556							
37 EL SOL	362	357	5	1.4%	374	423	343	374	295							
40 PECORE	655	612	43	7.1%	699	661	612	650	652							
40 TELEPHONE	1,298	1,359	(61)	-4.5%	1,386	1,311	1,213	1,289	1,293							
42 HOLMAN	241	245	(4)	-1.7%	265	260	242	240	197							
44 ACRES HOMES	1,493	1,367	126	9.2%	1,522	1,551	1,423	1,569	1,400							
45 TIDWELL	1,255	1,154	101	8.7%	1,364	1,347	1,099	1,307	1,158							
46 GESSNER	1,805	1,679	126	7.5%	1,805	2,035	1,638	1,759	1,786							
47 HILLCROFT	375	395	(20)	-5.0%	367	408	356	374	370							
48 NAVIGATION	227	234	(7)	-3.0%	247	250	233	219	187							
50 HARRISBURG	1,624	1,522	102	6.7%	1,725	1,763	1,459	1,622	1,552							
50 HEIGHTS	932	907	25	2.7%	989	1,011	837	931	890							
52 HIRSCH	1,298	1,264	35	2.8%	1,361	1,416	1,128	1,304	1,282							
52 SCOTT	2,040	1,994	46	2.3%	2,138	2,225	1,773	2,049	2,014							
53 BRIAR FOREST	1,105	1,236	(131)	-10.6%	1,229	1,264	893	1,005	1,134							
56 AIRLINE	3,466	3,378	88	2.6%	3,416	3,550	3,328	3,689	3,345							
60 SOUTH MacGREGOR	295	305	(10)	-3.3%	314	327	256	279	298							
65 BISSONNET	2,123	2,330	(207)	-8.9%	2,237	2,556	1,515	2,054	2,252							
66 YALE	822	801	21	2.7%	915	922	721	804	748							
68 BRAYS BAYOU	1,065	946	119	12.6%	1,152	1,145	969	985	1,074							
72 WESTVIEW	378	363	15	4.2%	387	402	338	386	377							
73 BELLFORT	1,418	1,284	134	10.4%	1,499	1,545	1,375	1,389	1,279							
77 LIBERTY	718	753	(35)	-4.6%	733	784	692	733	647							
77 MLK	1,134	1,084	49	4.6%	1,157	1,238	1,093	1,158	1,022							
78 IRVINGTON	299	291	8	2.9%	314	335	280	304	263							
80 DOWLING	256	304	(48)	-15.8%	295	270	216	249	249							
80 LYONS	548	533	15	2.8%	631	578	463	533	534							
81 WESTHEIMER-SHARPS TOWN	1,985	2,180	(195)	-8.9%	2,097	2,180	1,803	1,897	1,949							
82 WESTHEIMER-WEST OAKS	3,211	3,273	(63)	-1.9%	3,340	3,687	2,842	3,106	3,078							
83 LEE ROAD	434	408	26	6.2%	425	478	435	451	380							
85 ANTOINE	1,639	1,583	56	3.5%	1,713	1,796	1,488	1,629	1,568							
86 FM1960	1,288	1,135	153	13.5%	1,380	1,406	997	1,372	1,285							
87 SUNNYSIDE	649	640	9	1.4%	701	703	588	622	630							
102 BUSH I.A.H EXPRESS	1,578	1,359	219	16.1%	1,670	1,758	1,461	1,573	1,428							
137 NORTHSHORE EXPRESS	690	580	109	18.9%	728	761	599	698	663							
163 FONDREN EXPRESS	2,782	2,799	(17)	-0.6%	2,884	2,908	2,611	2,810	2,696							
302 POLK SHUTTLE	60	31	29	94.4%	61	91	56	52	43							
303 WEST SHUTTLE	92	98	(7)	-6.9%	79	81	108	103	88							
308 NORTHWEST SHUTTLE	86	57	29	51.1%	82	82	92	85	90							
500 AIRPORT DIRECT		99	(99)	N/A												
<b>TOTAL</b>	<b>64,940</b>	<b>64,176</b>	<b>763</b>	<b>1.2%</b>	<b>68,047</b>	<b>70,577</b>	<b>58,725</b>	<b>64,830</b>	<b>62,519</b>							

NOTES

<sup>1</sup> METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

<sup>2</sup> METRO made route changes with June 2011 service change effective June 5, 2011 (FY2011).

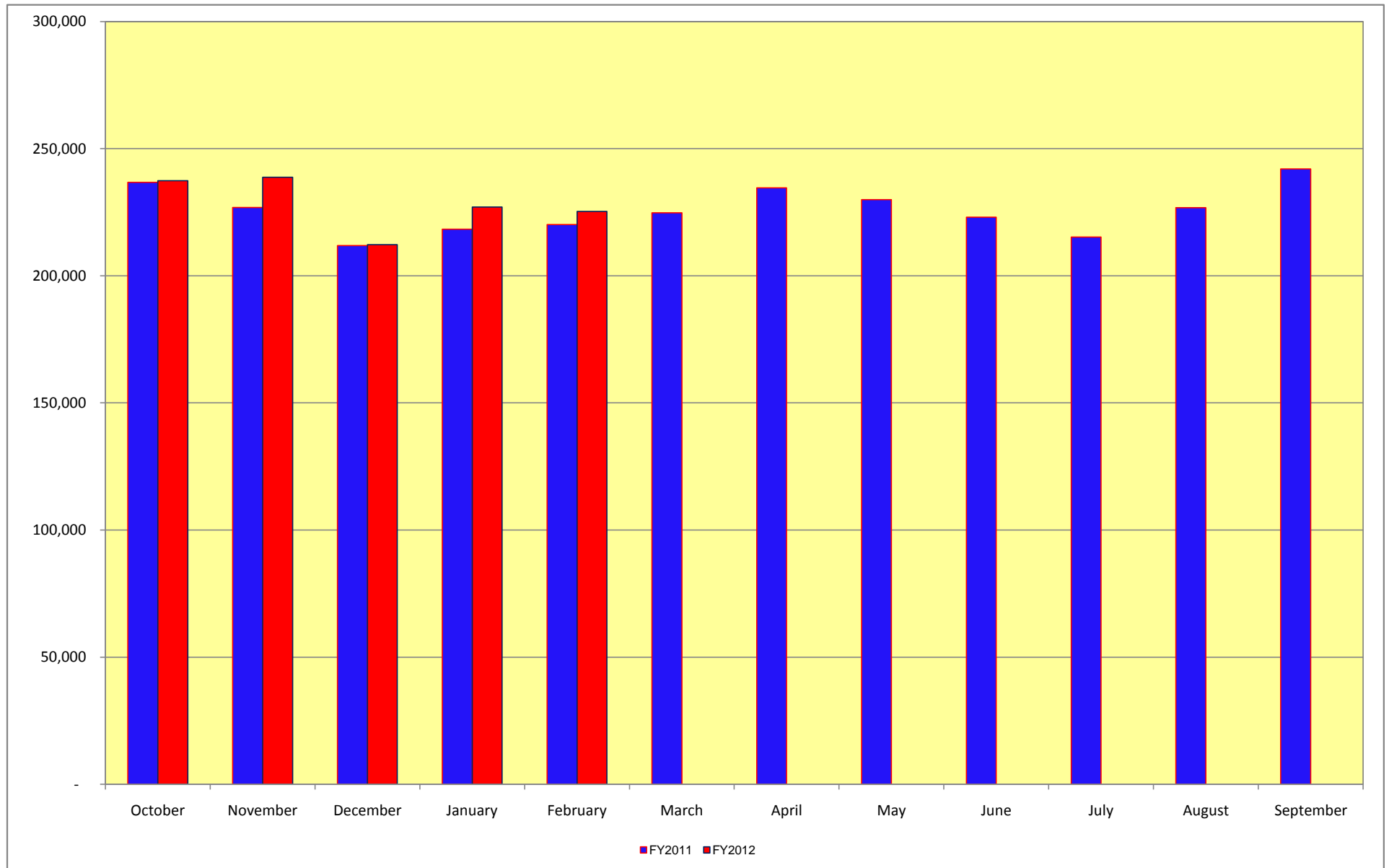
A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 30 minutes.

<sup>3</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

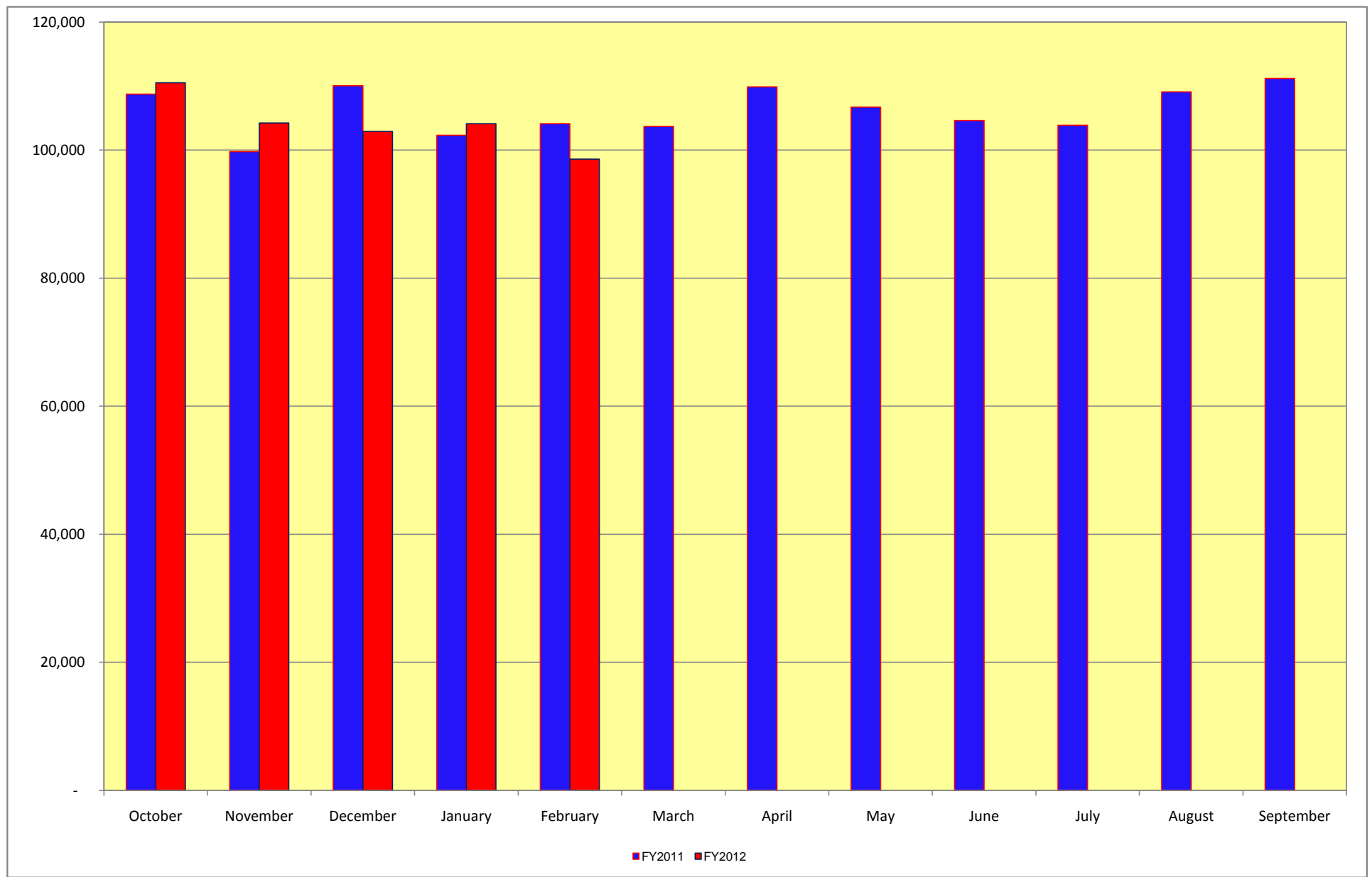
A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

<sup>4</sup> METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

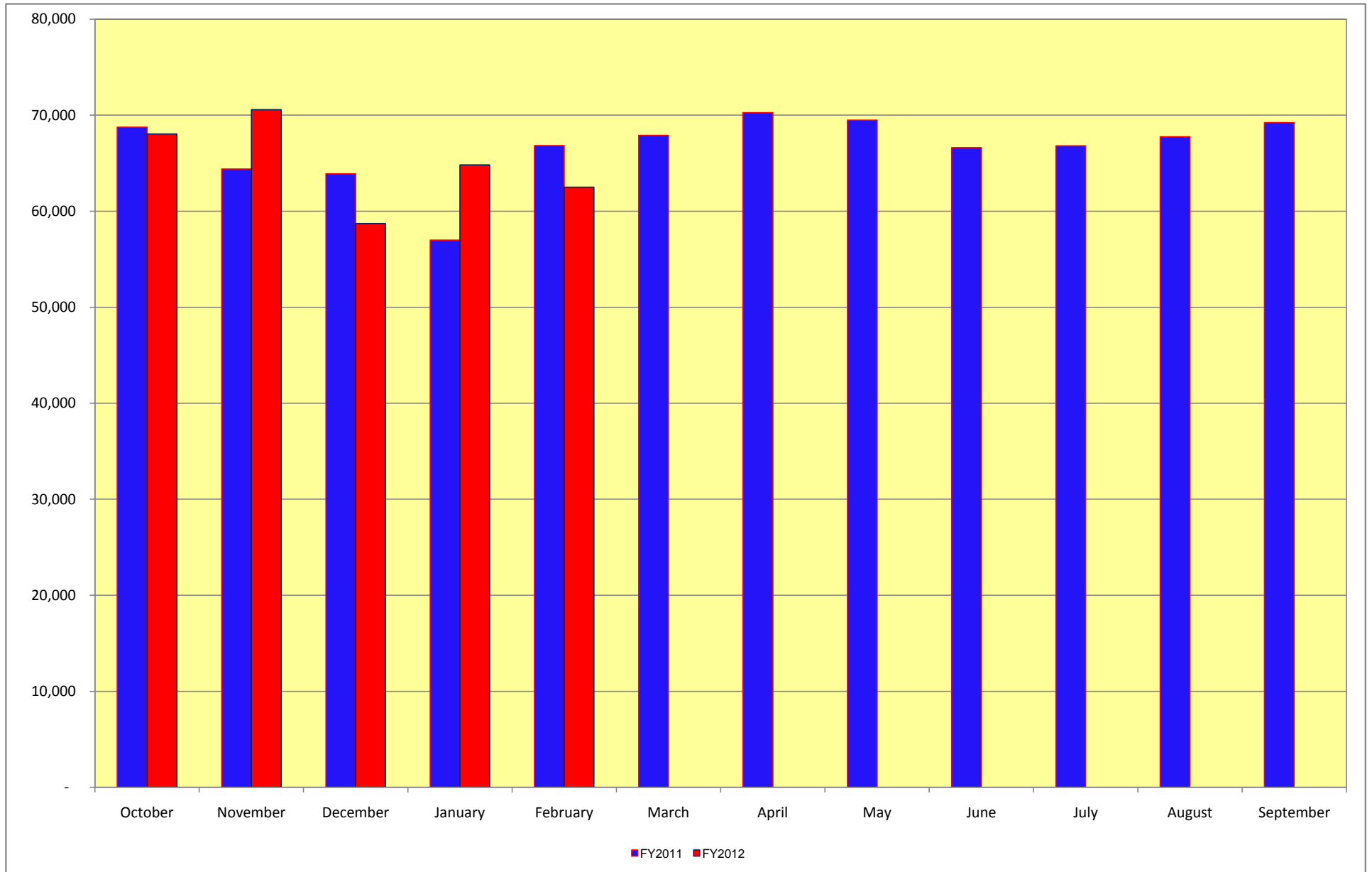
AVERAGE WEEKDAY BOARDINGS - METROBus



AVERAGE SATURDAY BOARDINGS - METROBus



AVERAGE SUNDAY BOARDINGS - METROBus





	FY2012 October - February	FY2011 October - February	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE RAIL</b>																
FANNIN SOUTH	1,955	1,775	180	10.1%	2,019	2,026	1,756	1,987	1,987							
RELIANT PARK	956	843	114	13.5%	976	1,036	756	1,023	991							
SMITH LANDS	2,886	2,715	171	6.3%	3,025	2,986	2,580	2,978	2,861							
TMC TC	3,280	2,983	297	10.0%	3,498	3,411	2,794	3,285	3,415							
DRYDEN	4,573	4,451	122	2.7%	4,782	4,679	4,167	4,671	4,567							
HERMANN HOSPITAL / ZOO	2,896	2,658	238	8.9%	3,039	2,992	2,495	2,996	2,957							
HERMANN PARK / RICE UNIV	423	413	10	2.5%	479	442	352	408	435							
MUSEUM DISTRICT	1,047	959	87	9.1%	1,149	1,033	940	1,045	1,066							
WHEELER	3,042	2,903	139	4.8%	3,198	3,174	2,786	3,067	2,985							
HCC / ENSEMBLE	2,154	2,054	100	4.9%	2,374	2,224	1,703	2,148	2,321							
McGOWEN	1,198	1,198	1	0.0%	1,269	1,207	1,101	1,240	1,172							
DOWNTOWN TC	2,926	2,791	134	4.8%	3,084	2,975	2,625	2,990	2,954							
BELL	846	696	151	21.7%	740	724	770	1,014	984							
MAIN STREET SQUARE	3,646	3,517	129	3.7%	4,059	3,902	3,331	3,440	3,497							
PRESTON	3,048	2,484	564	22.7%	3,258	3,131	2,705	3,070	3,074							
UH - DOWNTOWN	1,500	1,779	(279)	-15.7%	1,690	1,623	1,121	1,453	1,615							
<b>TOTAL</b>	<b>36,376</b>	<b>34,220</b>	<b>2,157</b>	<b>6.3%</b>	<b>38,640</b>	<b>37,563</b>	<b>31,982</b>	<b>36,816</b>	<b>36,881</b>							

## LEGEND

<sup>1</sup> METRORail stations are shown from south to north.

<sup>2</sup> The complete names of stations shown above with abbreviations or acronyms are:

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

Downtown TC = Downtown Transit Center

UH - Downtown = University of Houston - Downtown

	FY2012 October - February	FY2011 October - February	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE RAIL</b>																
FANNIN SOUTH	950	804	146	18.1%	929	921	779	1,187	933							
RELIANT PARK	821	722	99	13.7%	634	763	555	1,392	761							
SMITH LANDS	272	254	18	6.9%	281	275	235	312	257							
TMC TC	1,267	1,114	153	13.7%	1,300	1,229	1,248	1,278	1,282							
DRYDEN	809	731	78	10.6%	837	827	776	869	735							
HERMANN HOSPITAL / ZOO	816	659	157	23.8%	867	808	717	883	804							
HERMANN PARK / RICE UNIV	418	382	35	9.3%	481	444	278	487	399							
MUSEUM DISTRICT	517	432	86	19.9%	494	586	446	572	489							
WHEELER	1,714	1,571	143	9.1%	1,751	1,741	1,639	1,731	1,707							
HCC / ENSEMBLE	770	719	51	7.0%	759	750	720	857	762							
McGOWEN	564	535	29	5.4%	554	578	515	614	560							
DOWNTOWN TC	1,390	1,261	129	10.2%	1,396	1,298	1,355	1,432	1,471							
BELL	436	340	96	28.4%	331	252	296	533	767							
MAIN STREET SQUARE	1,748	1,702	47	2.7%	2,024	1,872	1,665	1,769	1,413							
PRESTON	1,277	986	291	29.5%	1,301	1,317	1,216	1,286	1,265							
UH - DOWNTOWN	438	539	(101)	-18.7%	434	472	405	461	421							
<b>TOTAL</b>	<b>14,207</b>	<b>12,752</b>	<b>1,455</b>	<b>11.4%</b>	<b>14,370</b>	<b>14,133</b>	<b>12,844</b>	<b>15,663</b>	<b>14,026</b>							

## LEGEND

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TMC TC = Texas Medical Center Transit Center  
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## NOTES

- <sup>1</sup> METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 22 - 23, 2011; September 24 - 25, 2011.
- <sup>2</sup> METRORail service was shut down for Texas Children's Hospital construction on Saturday, October 22, 2011.

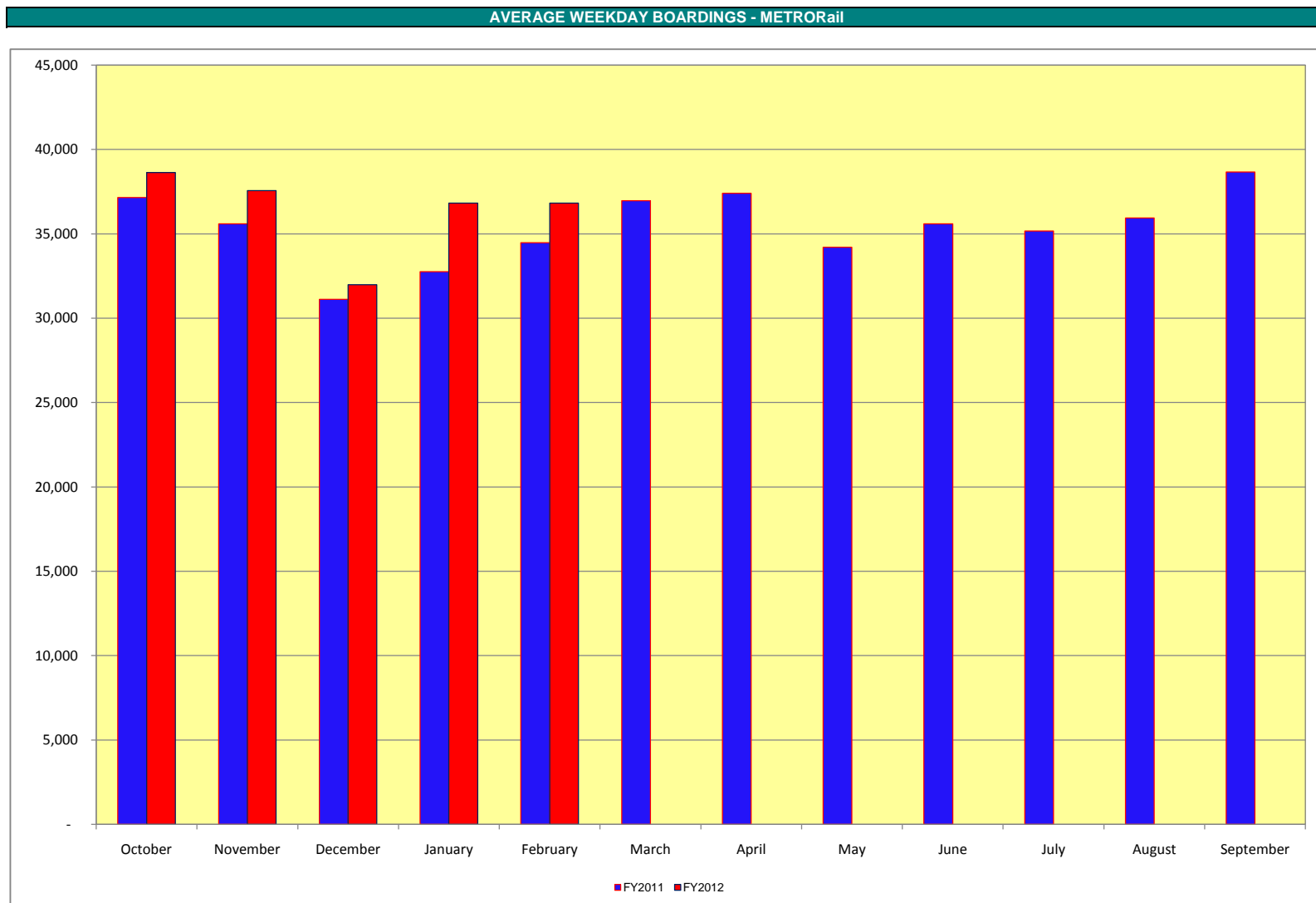
	FY2012 October - February	FY2011 October - February	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE RAIL</b>																
FANNIN SOUTH	674	547	126	23.1%	594	771	635	681	688							
RELIANT PARK	495	385	110	28.5%	330	760	378	490	515							
SMITH LANDS	245	153	92	60.2%	186	221	179	451	187							
TMC TC	868	801	67	8.4%	914	986	917	684	839							
DRYDEN	617	541	76	14.0%	596	614	607	730	538							
HERMANN HOSPITAL / ZOO	563	488	75	15.4%	610	548	526	602	530							
HERMANN PARK / RICE UNIV	251	236	16	6.7%	290	247	199	291	230							
MUSEUM DISTRICT	378	310	69	22.2%	414	395	354	365	365							
WHEELER	1,097	967	130	13.4%	1,063	1,129	1,132	1,104	1,055							
HCC / ENSEMBLE	540	469	71	15.2%	493	556	573	525	553							
McGOWEN	358	316	41	13.1%	326	346	352	401	363							
DOWNTOWN TC	1,040	958	82	8.6%	1,080	1,061	1,017	1,047	995							
BELL	246	210	36	17.4%	199	243	267	197	325							
MAIN STREET SQUARE	1,157	1,021	136	13.4%	1,206	1,163	1,264	1,151	1,002							
PRESTON	868	690	177	25.7%	871	891	829	903	845							
UH - DOWNTOWN	287	328	(40)	-12.3%	261	287	296	270	322							
<b>TOTAL</b>	<b>9,683</b>	<b>8,418</b>	<b>1,265</b>	<b>15.0%</b>	<b>9,430</b>	<b>10,219</b>	<b>9,525</b>	<b>9,890</b>	<b>9,352</b>							

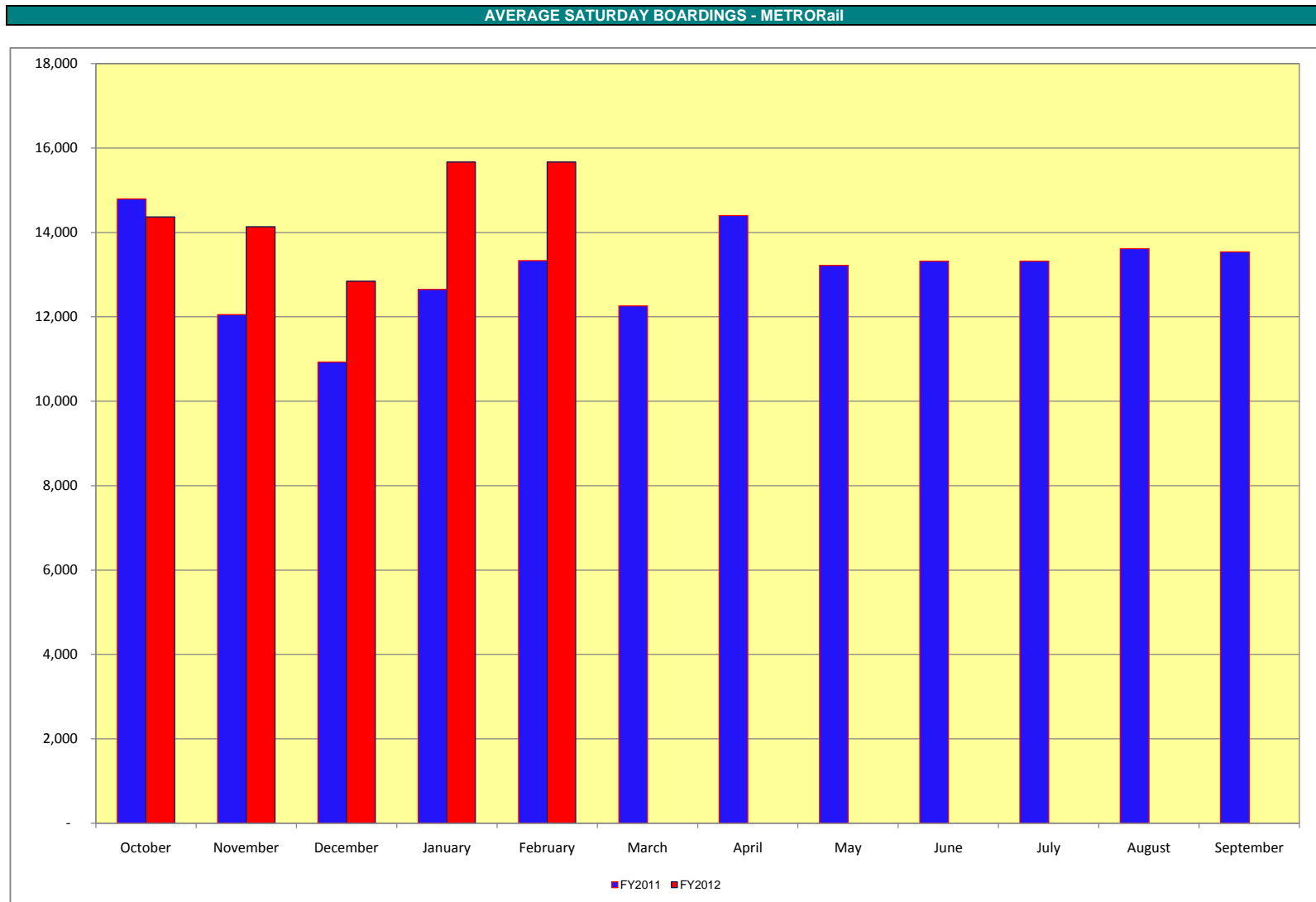
## LEGEND

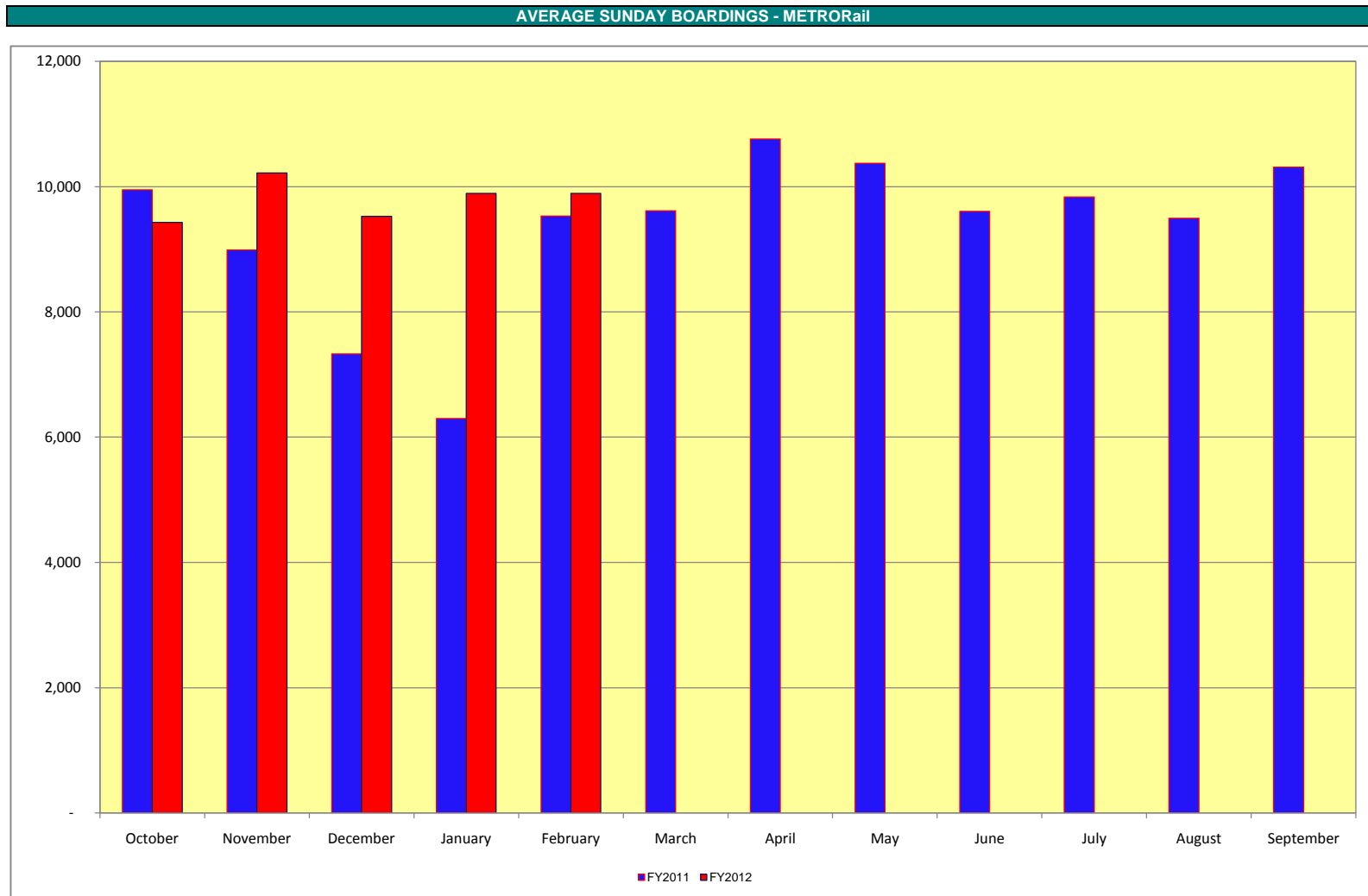
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## NOTES

- <sup>1</sup> METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 22 - 23, 2011; September 24 - 25, 2011.







**FEBRUARY 2012 (FY2012)**  
**METROBus Indicators - Explanation of Information**

**How can I evaluate the ridership (demand) and the service resources supplied to each route (supply)?**

METRO uses four indicators in its comparative / route ranking model. The four indicators are:

- 1) Passenger Boardings per Revenue Mile;
- 2) Passenger Boardings per Revenue Hour;
- 3) Total Subsidy per Passenger Boarding; and
- 4) Operating Ratio.

These four factors provide a balanced weighting between effectiveness measures (the first two factors), and efficiency measures (the last two factors). By using the two effectiveness indicators, the reader can compare the effectiveness of multiple bus routes. (NOTE: With only 1 rail line, there is no opportunity to compare effectiveness with other rail lines in METRO's system at this time.)

The indicator passenger boardings per revenue mile is calculated by dividing the number of average daily passenger boardings by route by the daily number of revenue miles of service supplied on that route. The indicator passenger boardings per revenue hour is calculated by dividing the number of average daily passenger boardings by the daily number of revenue hours of service supplied on that route.

The indicators are presented in two different formats on the following pages. The first format for presentation is by route number order. Route number format allows the reader to look at the performance on one or more routes of interest. The second format for presentation is by indicator performance, highest to lowest. For ease of viewing, an additional visual presentation format has been added. Routes with indicators in the first (best) quartile are shown in white, while those in the second (next-best) quartile are shown in gray, those in the third quartile are shown in pink, and those in the fourth (worst) quartile are shown in purple.

Additionally, the report includes charts showing the performance of the ten best and ten worst routes by indicator along with the average performance.

NOTE: The service levels used for these calculations are the current service levels, while the ridership used are year-to-date. The indicators on routes which had additional service added in February 2012 will be lower than expected as the anticipated ridership growth associated with this additional service has not yet occurred. The converse will also be true.

## BOARDINGS PER REVENUE HOUR - Year-To-Date

## SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	22.25
2 BELLAIRE	32.83
3 LANGLEY	11.90
3 WEST GRAY	19.80
4 BEECHNUT	29.45
5 KASHMERE	16.59
5 SOUTHMORE	23.18
6 JENSEN	18.84
6 TANGLEWOOD	15.13
8 SOUTH MAIN	26.86
9 NORTH MAIN	14.42
9 GULFTON	21.38
10 WILLOWBEND	23.16
11 ALMEDA	27.18
11 NANCE	17.69
14 HIRAM CLARKE	22.77
15 FULTON	20.24
18 KIRBY	15.17
19 WILCREST	22.97
20 CANAL	22.35
20 LONG POINT	23.08
23 CROSSTIMBERS	29.49
24 NORTHLINE	22.40
25 RICHMOND	28.06
26 OUTER LOOP	20.09
27 INNER LOOP	21.41
29 TSU/UH HIRSCH	17.53
30 CLINTON	11.39
30 CULLEN	30.13
32 RENWICK	20.58
33 POST OAK	27.70
34 MONTROSE	15.45
36 KEMPWOOD	20.54
36 LAWDALE	20.01
37 EL SOL	12.86
38 MANCHESTER DOCKS	4.41
40 PECORE	20.00
40 TELEPHONE	25.13
42 HOLMAN	20.24
44 ACRES HOMES	24.63
45 TIDWELL	32.05
46 GESSNER	39.18
47 HILLCROFT	25.13
48 NAVIGATION	13.42
49 CHIMNEY ROCK	13.92
50 HARRISBURG	24.93
50 HEIGHTS	19.08
52 HIRSCH	16.99
52 SCOTT	40.45
53 BRIAR FOREST	21.87
56 AIRLINE	30.35
58 HAMMERLY	12.33
60 SOUTH MacGREGOR	15.61
64 LINCOLN CITY	7.58
65 BISSONNET	31.71
66 YALE	15.26
67 DAIRY ASHFORD	25.80
68 BRAYS BAYOU	25.20
70 MEMORIAL	21.60
72 WESTVIEW	18.69
73 BELLFORT	27.54

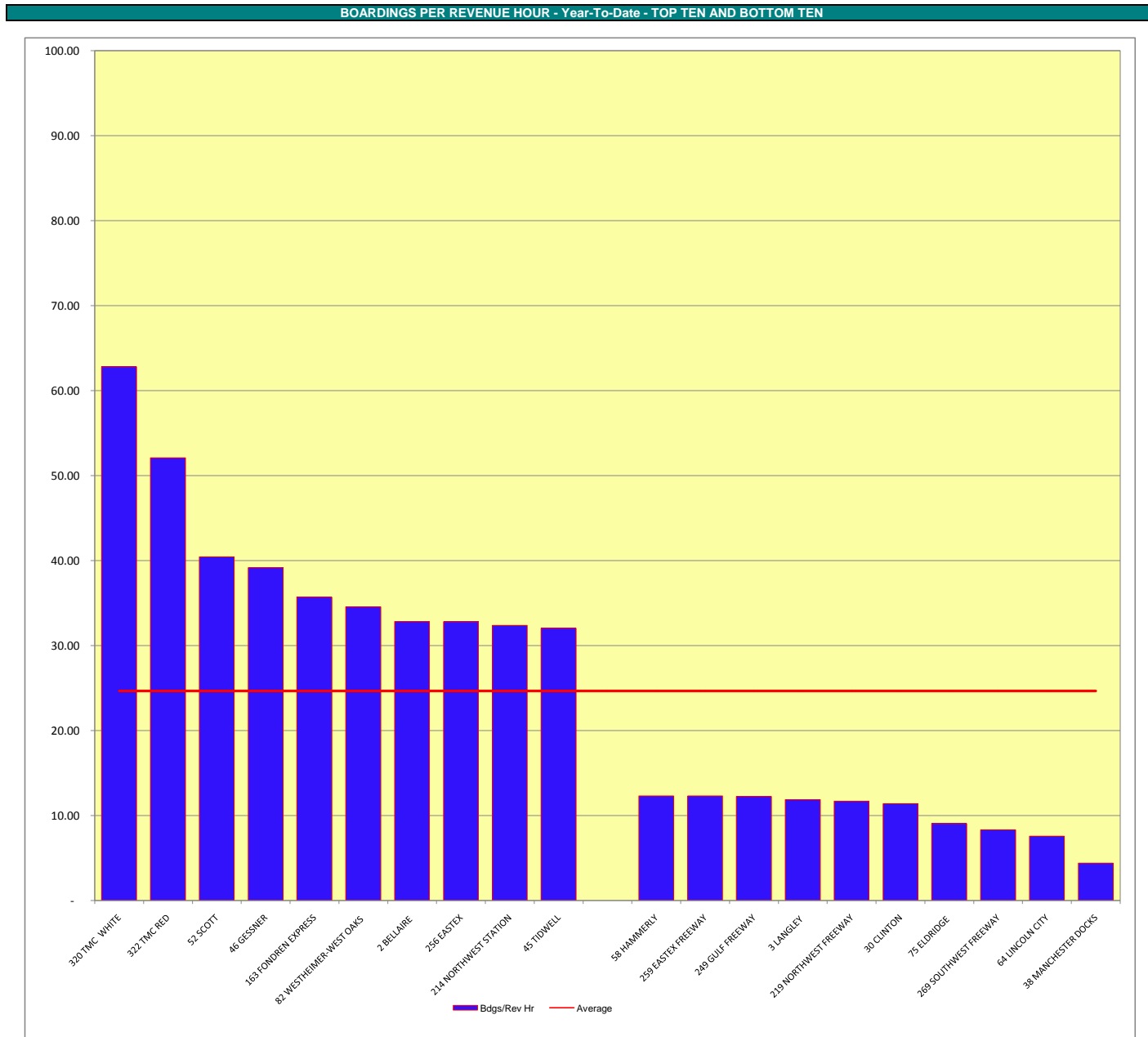
ROUTE	Boardings Per Revenue Hour
75 ELDRIDGE	9.06
77 LIBERTY	14.93
77 MLK	25.37
78 ALABAMA	25.53
78 IRVINGTON	12.94
79 WEST LITTLE YORK	22.56
80 DOWLING	16.46
80 LYONS	21.96
81 WESTHEIMER-SHARPSTOWN	27.99
82 WESTHEIMER-WEST OAKS	34.57
83 LEE ROAD	24.39
85 ANTOINE	25.77
86 FM 1960	27.65
87 SUNNYSIDE	27.96
88 HOBBY AIRPORT	23.20
97 SETTEGAST	16.57
98 BRIARGATE	13.77
102 BUSH I.A.H EXPRESS	26.33
108 VETERANS MEMORIAL EXPRESS	26.34
131 MEMORIAL EXPRESS	17.54
132 HARWIN EXPRESS	20.76
137 NORTHSHORE EXPRESS	22.67
163 FONDREN EXPRESS	35.70
170 MISSOURI CITY / TMC	21.63
202 KUYKENDAHL	30.74
204 SPRING	31.22
209 NORTH FREEWAY	19.65
212 SETON LAKE	21.56
214 NORTHWEST STATION	32.37
216 WEST LITTLE YORK - PINEMONT	20.22
217 CYPRESS	27.11
219 NORTHWEST FREEWAY	11.71
221 KINGSLAND	29.82
222 GRAND PARKWAY	21.46
228 ADDICKS	28.89
229 KATY FREEWAY	15.39
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	23.53
244 MONROE	19.86
246 BAY AREA	28.66
247 FUQUA	30.05
249 GULF FREEWAY	12.27
255 KINGWOOD	22.50
256 EASTEX	32.82
257 TOWNSEN	31.74
259 EASTEX FREEWAY	12.33
261 WEST LOOP	16.22
262 WESTWOOD	16.13
266 WEST BELLFORT	30.82
269 SOUTHWEST FREEWAY	8.32
274 WESTCHASE - GESSNER	15.26
283 KUYKENDAHL/GREENWAY	16.58
292 WEST BELLFORT-WESTWOOD/TMC	13.35
297 SOUTH POINT-MONROE/TMC	26.47
298 KINGSLAND-ADDICKS-NWTC/TMC	23.02
320 TMC WHITE	62.80
321 TMC BLUE	21.00
322 TMC RED	52.11
352 SWINGLE SHUTTLE	12.54
402 BELLAIRE QUICKLINE	20.09
426 TMC SWIFTLINE	13.69

## SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour
320 TMC WHITE	62.80
322 TMC RED	52.11
52 SCOTT	40.45
46 GESSNER	39.18
163 FONDREN EXPRESS	35.70
82 WESTHEIMER-WEST OAKS	34.57
2 BELLAIRE	32.83
256 EASTEX	32.82
214 NORTHWEST STATION	32.37
45 TIDWELL	32.05
257 TOWNSEN	31.74
65 BISSONNET	31.71
204 SPRING	31.22
265 WEST BELLFORT	30.82
202 KUYKENDAHL	30.74
56 AIRLINE	30.35
30 CULLEN	30.13
247 FUQUA	30.05
221 KINGSLAND	29.82
23 CROSSTIMBERS	29.49
4 BEECHNUT	29.45
228 ADDICKS	28.89
246 BAY AREA	28.66
25 RICHMOND	28.06
81 WESTHEIMER-SHARPSTOWN	27.99
87 SUNNYSIDE	27.96
33 POST OAK	27.70
86 FM 1960	27.65
73 BELLFORT	27.54
11 ALMEDA	27.18
217 CYPRESS	27.11
8 SOUTH MAIN	26.86
297 SOUTH POINT-MONROE/TMC	26.47
108 VETERANS MEMORIAL EXPRESS	26.34
102 BUSH I.A.H EXPRESS	26.33
67 DAIRY ASHFORD	25.80
85 ANTOINE	25.77
78 ALABAMA	25.53
77 MLK	25.37
68 BRAYS BAYOU	25.20
40 TELEPHONE	25.13
47 HILLCROFT	25.13
50 HARRISBURG	24.93
44 ACRES HOMES	24.63
83 LEE ROAD	24.39
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	23.53
88 HOBBY AIRPORT	23.20
5 SOUTHMORE	23.18
10 WILLOWBEND	23.16
20 LONG POINT	23.08
298 KINGSLAND-ADDICKS-NWTC/TMC	23.02
19 WILCREST	22.97
14 HIRAM CLARKE	22.77
137 NORTHSHORE EXPRESS	22.67
79 WEST LITTLE YORK	22.56
255 KINGWOOD	22.50
24 NORTHLINE	22.40
20 CANAL	22.35
1 HOSPITAL	22.25
80 LYONS	21.96
53 BRIAR FOREST	21.87

ROUTE	Boardings Per Revenue Hour
170 MISSOURI CITY / TMC	21.63
70 MEMORIAL	21.60
212 SETON LAKE	21.56
222 GRAND PARKWAY	21.46
27 INNER LOOP	21.41
9 GULFTON	21.38
321 TMC BLUE	21.00
132 HARWIN EXPRESS	20.76
32 RENWICK	20.58
36 KEMPWOOD	20.54
15 FULTON	20.24
42 HOLMAN	20.24
216 WEST LITTLE YORK - PINEMONT	20.22
402 BELLAIRE QUICKLINE	20.09
26 OUTER LOOP	20.09
36 LAWDALE	20.01
40 PECORE	20.00
244 MONROE	19.86
3 WEST GRAY	19.80
209 NORTH FREEWAY	19.65
50 HEIGHTS	19.08
6 JENSEN	18.84
72 WESTVIEW	18.69
11 NANCE	17.69
131 MEMORIAL EXPRESS	17.54
29 TSU/UH HIRSCH	17.53
52 HIRSCH	16.99
5 KASHMERE	16.59
283 KUYKENDAHL/GREENWAY	16.58
97 SETTEGAST	16.57
80 DOWLING	16.46
261 WEST LOOP	16.22
262 WESTWOOD	16.13
60 SOUTH MacGREGOR	15.61
34 MONTROSE	15.45
229 KATY FREEWAY	15.39
66 YALE	15.26
274 WESTCHASE - GESSNER	15.26
18 KIRBY	15.17
6 TANGLEWOOD	15.13
77 LIBERTY	14.93
9 NORTH MAIN	14.42
49 CHIMNEY ROCK	13.92
98 BRIARGATE	13.77
426 TMC SWIFTLINE	13.69
48 NAVIGATION	13.42
292 WEST BELLFORT-WESTWOOD/TMC	13.35
78 IRVINGTON	12.94
37 EL SOL	12.86
352 SWINGLE SHUTTLE	12.54
58 HAMMERLY	12.33
259 EASTEX FREEWAY	12.33
249 GULF FREEWAY	12.27
3 LANGLEY	11.90
219 NORTHWEST FREEWAY	11.71
30 CLINTON	11.39
75 ELDRIDGE	9.06
269 SOUTHWEST FREEWAY	8.32
64 LINCOLN CITY	7.58
38 MANCHESTER DOCKS	4.41





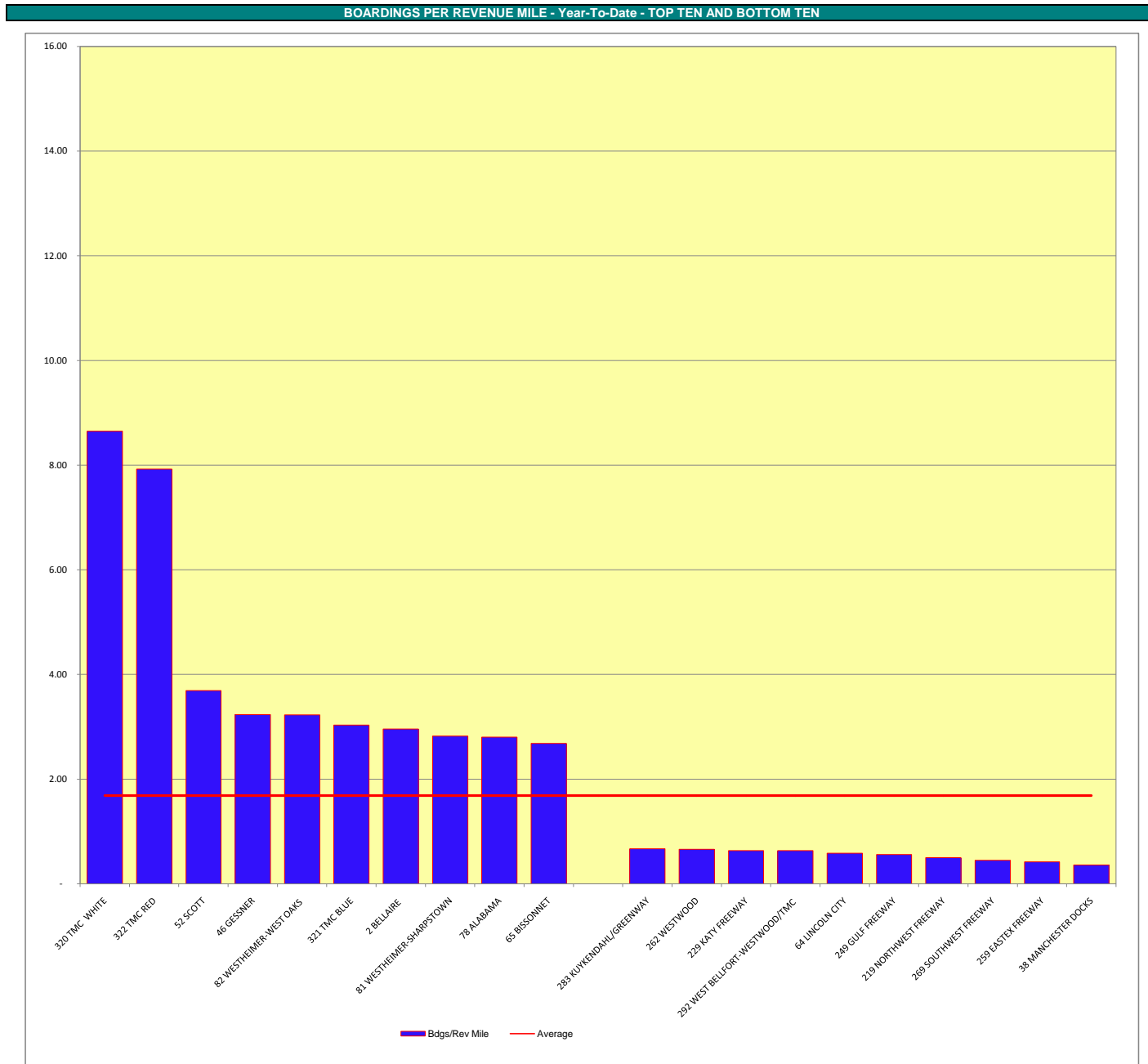
## BOARDINGS PER REVENUE MILE - Year-To-Date

## SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.85	75 ELDRIDGE	0.68
2 BELLAIRE	2.96	77 LIBERTY	1.08
3 LANGLEY	0.81	77 MLK	2.03
3 WEST GRAY	2.08	78 ALABAMA	2.80
4 BEECHNUT	2.15	78 IRVINGTON	1.01
5 KASHMERE	1.26	79 WEST LITTLE YORK	1.55
5 SOUTHMORE	1.95	80 DOWLING	1.62
6 JENSEN	1.28	80 LYONS	1.96
6 TANGLEWOOD	1.14	81 WESTHEIMER-SHARPSTOWN	2.82
8 SOUTH MAIN	2.02	82 WESTHEIMER-WEST OAKS	3.23
9 NORTH MAIN	1.07	83 LEE ROAD	1.42
9 GULFTON	1.69	85 ANTOINE	1.63
10 WILLOWBEND	1.85	86 FM 1960	1.93
11 ALMEDA	1.73	87 SUNNYSIDE	2.06
11 NANCE	1.74	88 HOBBY AIRPORT	1.55
14 HIRAM CLARKE	1.79	97 SETTEGAST	0.86
15 FULTON	1.96	98 BRIARGATE	1.02
18 KIRBY	1.23	102 BUSH I.A.H EXPRESS	1.34
19 WILCREST	1.71	108 VETERANS MEMORIAL EXPRESS	1.36
20 CANAL	2.20	131 MEMORIAL EXPRESS	0.93
20 LONG POINT	1.41	132 HARWIN EXPRESS	1.26
23 CROSSTIMBERS	2.14	137 NORTHSHORE EXPRESS	1.34
24 NORTHLINE	2.23	163 FONDREN EXPRESS	2.67
25 RICHMOND	2.44	170 MISSOURI CITY / TMC	0.81
26 OUTER LOOP	1.73	202 KUYKENDAHL	1.18
27 INNER LOOP	1.85	204 SPRING	1.05
29 TSU/UAH HIRSCH	1.50	209 NORTH FREEWAY	0.74
30 CLINTON	0.87	212 SETON LAKE	1.00
30 CULLEN	2.25	214 NORTHWEST STATION	1.08
32 RENWICK	1.66	216 WEST LITTLE YORK - PINEMONT	0.79
33 POST OAK	2.43	217 CYPRESS	0.82
34 MONTROSE	1.25	219 NORTHWEST FREEWAY	0.50
36 KEMPWOOD	1.48	221 KINGSLAND	0.93
36 LAWNDALE	1.51	222 GRAND PARKWAY	0.69
37 EL SOL	1.10	228 ADDICKS	1.02
38 MANCHESTER DOCKS	0.36	229 KATY FREEWAY	0.63
40 PECORE	1.58	236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.95
40 TELEPHONE	1.89	244 MONROE	0.98
42 HOLMAN	2.41	246 BAY AREA	1.11
44 ACRES HOMES	1.52	247 FUQUA	1.36
45 TIDWELL	2.12	249 GULF FREEWAY	0.56
46 GESSNER	3.23	255 KINGWOOD	0.73
47 HILLCROFT	2.42	256 EASTEX	1.18
48 NAVIGATION	0.97	257 TOWNSEN	1.11
49 CHIMNEY ROCK	1.23	259 EASTEX FREEWAY	0.42
50 HARRISBURG	2.11	261 WEST LOOP	0.85
50 HEIGHTS	1.49	262 WESTWOOD	0.66
52 HIRSCH	1.34	265 WEST BELLFORT	1.20
52 SCOTT	3.69	269 SOUTHWEST FREEWAY	0.45
53 BRIAR FOREST	1.72	274 WESTCHASE - GESSNER	0.82
56 AIRLINE	2.14	283 KUYKENDAHL/GREENWAY	0.67
58 HAMMERLY	0.97	292 WEST BELLFORT-WESTWOOD/TMC	0.63
60 SOUTH MacGREGOR	1.44	297 SOUTH POINT-MONROE/TMC	1.04
64 LINCOLN CITY	0.58	298 KINGSLAND-ADDICKS-NWTC/TMC	0.96
65 BISSONNET	2.68	320 TMC WHITE	8.65
66 YALE	1.29	321 TMC BLUE	3.03
67 DAIRY ASHFORD	2.32	322 TMC RED	7.92
68 BRAYS BAYOU	2.04	352 SWINGLE SHUTTLE	0.85
70 MEMORIAL	1.22	402 BELLAIRE QUICKLINE	1.52
72 WESTVIEW	1.30	402 BELLAIRE QUICKLINE	1.52
73 BELLFORT	2.20	426 TMC SWIFTLINE	1.49

## SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
320 TMC WHITE	8.65	108 VETERANS MEMORIAL EXPRESS	1.36
322 TMC RED	7.92	247 FUQUA	1.36
52 SCOTT	3.69	102 BUSH I.A.H EXPRESS	1.34
46 GESSNER	3.23	137 NORTHSHORE EXPRESS	1.34
82 WESTHEIMER-WEST OAKS	3.23	52 HIRSCH	1.34
321 TMC BLUE	3.03	72 WESTVIEW	1.30
2 BELLAIRE	2.96	66 YALE	1.29
81 WESTHEIMER-SHARPSTOWN	2.82	6 JENSEN	1.28
78 ALABAMA	2.80	5 KASHMERE	1.26
65 BISSONNET	2.68	132 HARWIN EXPRESS	1.26
163 FONDREN EXPRESS	2.67	34 MONTROSE	1.25
25 RICHMOND	2.44	49 CHIMNEY ROCK	1.23
33 POST OAK	2.43	18 KIRBY	1.23
47 HILLCROFT	2.42	70 MEMORIAL	1.22
42 HOLMAN	2.41	265 WEST BELLFORT	1.20
67 DAIRY ASHFORD	2.32	256 EASTEX	1.18
30 CULLEN	2.25	202 KUYKENDAHL	1.18
24 NORTHLINE	2.23	6 TANGLEWOOD	1.14
73 BELLFORT	2.20	257 TOWNSEN	1.11
20 CANAL	2.20	246 BAY AREA	1.11
4 BEECHNUT	2.15	37 EL SOL	1.10
56 AIRLINE	2.14	77 LIBERTY	1.08
23 CROSSTIMBERS	2.14	214 NORTHWEST STATION	1.08
45 TIDWELL	2.12	9 NORTH MAIN	1.07
50 HARRISBURG	2.11	204 SPRING	1.05
3 WEST GRAY	2.08	297 SOUTH POINT-MONROE/TMC	1.04
87 SUNNYSIDE	2.06	98 BRIARGATE	1.02
68 BRAYS BAYOU	2.04	228 ADDICKS	1.02
77 MLK	2.03	78 IRVINGTON	1.01
8 SOUTH MAIN	2.02	212 SETON LAKE	1.00
80 LYONS	1.96	244 MONROE	0.98
15 FULTON	1.96	48 NAVIGATION	0.97
5 SOUTHMORE	1.95	58 HAMMERLY	0.97
86 FM 1960	1.93	298 KINGSLAND-ADDICKS-NWTC/TMC	0.96
40 TELEPHONE	1.89	236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.95
1 HOSPITAL	1.85	131 MEMORIAL EXPRESS	0.93
10 WILLOWBEND	1.85	221 KINGSLAND	0.93
27 INNER LOOP	1.85	30 CLINTON	0.87
14 HIRAM CLARKE	1.79	97 SETTEGAST	0.86
11 NANCE	1.74	352 SWINGLE SHUTTLE	0.85
11 ALMEDA	1.73	261 WEST LOOP	0.85
26 OUTER LOOP	1.73	217 CYPRESS	0.82
53 BRIAR FOREST	1.72	274 WESTCHASE - GESSNER	0.82
19 WILCREST	1.71	170 MISSOURI CITY / TMC	0.81
9 GULFTON	1.69	3 LANGLEY	0.81
32 RENWICK	1.66	216 WEST LITTLE YORK - PINEMONT	0.79
85 ANTOINE	1.63	209 NORTH FREEWAY	0.74
80 DOWLING	1.62	255 KINGWOOD	0.73
40 PECORE	1.58	222 GRAND PARKWAY	0.69
88 HOBBY AIRPORT	1.55	75 ELDRIDGE	0.68
79 WEST LITTLE YORK	1.55	283 KUYKENDAHL/GREENWAY	0.67
44 ACRES HOMES	1.52	262 WESTWOOD	0.66
402 BELLAIRE QUICKLINE	1.52	229 KATY FREEWAY	0.63
36 LAWNDALE	1.51	292 WEST BELLFORT-WESTWOOD/TMC	0.63
29 TSU/UAH HIRSCH	1.50	64 LINCOLN CITY	0.58
50 HEIGHTS	1.49	249 GULF FREEWAY	0.56
426 TMC SWIFTLINE	1.49	219 NORTHWEST FREEWAY	0.50
36 KEMPWOOD	1.48	269 SOUTHWEST FREEWAY	0.45
60 SOUTH MacGREGOR	1.44	259 EASTEX FREEWAY	0.42
83 LEE ROAD	1.42	38 MANCHESTER DOCKS	0.36
20 LONG POINT	1.41		



FEBRUARY 2012  
(FY2012) - Saturday Indicators - Year-To-Date

**BOARDINGS PER REVENUE HOUR - Year-To-Date**

**SORTED BY ROUTE NUMBER**

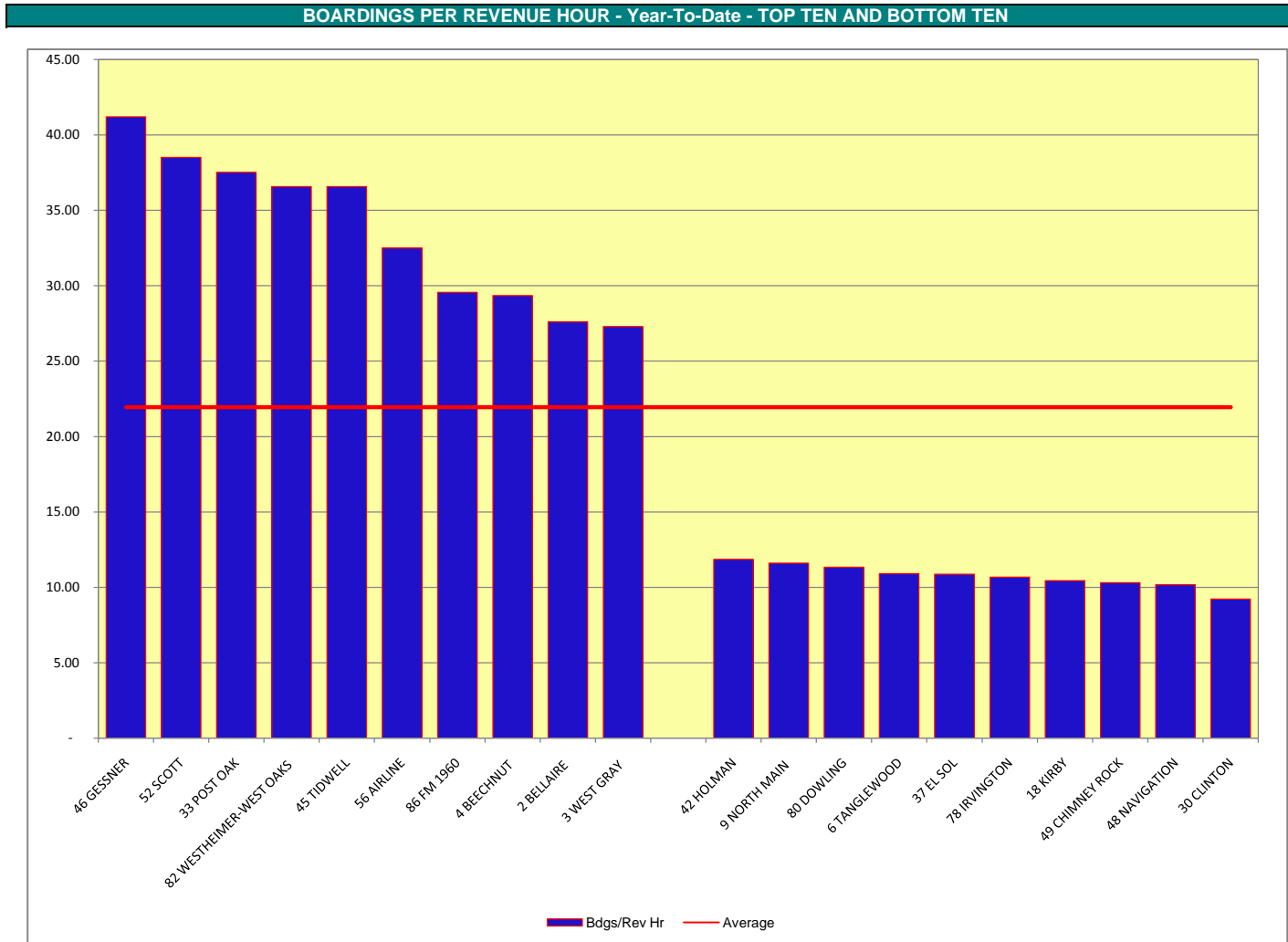
ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	20.07
2 BELLAIRE	27.60
3 LANGLEY	13.53
3 WEST GRAY	27.29
4 BEECHNUT	29.35
5 KASHMERE	13.69
5 SOUTHMORE	19.44
6 JENSEN	17.94
6 TANGLEWOOD	10.91
8 SOUTH MAIN	24.81
9 NORTH MAIN	11.61
9 GULFTON	12.67
10 WILLOWBEND	18.65
11 ALMEDA	20.16
11 NANCE	12.75
14 HIRAM CLARKE	24.91
15 FULTON	18.63
18 KIRBY	10.44
19 WILCREST	18.35
20 CANAL	23.03
20 LONG POINT	20.87
23 CROSSTIMBERS	25.91
24 NORTHLINE	19.26
25 RICHMOND	26.32
26 OUTER LOOP	19.43
27 INNER LOOP	20.68
29 TSU/UH HIRSCH	13.80
30 CLINTON	9.22
30 CULLEN	25.51
32 RENWICK (New)	12.61
33 POST OAK	37.52
36 KEMPWOOD	17.36
36 LAWNDAL	21.05
37 EL SOL	10.88
40 PECORE	12.45
40 TELEPHONE	25.66
42 HOLMAN	11.85
44 ACRES HOMES	25.21

ROUTE	Boardings Per Revenue Hour
45 TIDWELL	36.57
46 GESSNER	41.21
47 HILLCROFT	15.12
48 NAVIGATION	10.16
49 CHIMNEY ROCK	10.30
50 HARRISBURG	24.55
50 HEIGHTS	22.56
52 HIRSCH	16.53
52 SCOTT	38.51
53 BRIAR FOREST	19.44
56 AIRLINE	32.50
58 HAMMERLY	14.45
60 SOUTH MacGREGOR	13.68
65 BISSONNET	26.19
66 YALE	13.32
68 BRAYS BAYOU	20.37
72 WESTVIEW	15.91
73 BELLFORT	26.38
77 LIBERTY	14.86
77 MLK	19.54
78 IRVINGTON	10.68
79 WEST LITTLE YORK	16.62
80 DOWLING	11.33
80 LYONS	19.68
81 WESTHEIMER-SHARPSTOWN	26.20
82 WESTHEIMER-WEST OAKS	36.57
83 LEE ROAD	20.82
85 ANTOINE	24.34
86 FM 1960	29.56
87 SUNNYSIDE	19.76
88 HOBBY AIRPORT	15.31
98 BRIARGATE	17.18
102 BUSH I.A.H EXPRESS	25.86
131 MEMORIAL EXPRESS	14.49
132 HARWIN EXPRESS	15.55
137 NORTHSHORE EXPRESS	21.64
163 FONDREN EXPRESS	25.76

**SORTED BY INDICATOR - HIGHEST TO LOWEST**

ROUTE	Boardings Per Revenue Hour
46 GESSNER	41.21
52 SCOTT	38.51
33 POST OAK	37.52
82 WESTHEIMER-WEST OAKS	36.57
45 TIDWELL	36.57
56 AIRLINE	32.50
86 FM 1960	29.56
4 BEECHNUT	29.35
2 BELLAIRE	27.60
3 WEST GRAY	27.29
73 BELLFORT	26.38
25 RICHMOND	26.32
81 WESTHEIMER-SHARPSTOWN	26.20
65 BISSONNET	26.19
23 CROSSTIMBERS	25.91
102 BUSH I.A.H EXPRESS	25.86
163 FONDREN EXPRESS	25.76
40 TELEPHONE	25.66
30 CULLEN	25.51
44 ACRES HOMES	25.21
14 HIRAM CLARKE	24.91
8 SOUTH MAIN	24.81
50 HARRISBURG	24.55
85 ANTOINE	24.34
20 CANAL	23.03
50 HEIGHTS	22.56
137 NORTHSHORE EXPRESS	21.64
36 LAWNDAL	21.05
20 LONG POINT	20.87
83 LEE ROAD	20.82
27 INNER LOOP	20.68
68 BRAYS BAYOU	20.37
11 ALMEDA	20.16
1 HOSPITAL	20.07
87 SUNNYSIDE	19.76
80 LYONS	19.68
77 MLK	19.54
53 BRIAR FOREST	19.44

ROUTE	Boardings Per Revenue Hour
5 SOUTHMORE	19.44
26 OUTER LOOP	19.43
24 NORTHLINE	19.26
10 WILLOWBEND	18.65
15 FULTON	18.63
19 WILCREST	18.35
6 JENSEN	17.94
36 KEMPWOOD	17.36
98 BRIARGATE	17.18
79 WEST LITTLE YORK	16.62
52 HIRSCH	16.53
72 WESTVIEW	15.91
132 HARWIN EXPRESS	15.55
88 HOBBY AIRPORT	15.31
47 HILLCROFT	15.12
77 LIBERTY	14.86
131 MEMORIAL EXPRESS	14.49
58 HAMMERLY	14.45
29 TSU/UH HIRSCH	13.80
5 KASHMERE	13.69
60 SOUTH MacGREGOR	13.68
3 LANGLEY	13.53
66 YALE	13.32
11 NANCE	12.75
9 GULFTON	12.67
32 RENWICK (New)	12.61
40 PECORE	12.45
42 HOLMAN	11.85
9 NORTH MAIN	11.61
80 DOWLING	11.33
6 TANGLEWOOD	10.91
37 EL SOL	10.88
78 IRVINGTON	10.68
18 KIRBY	10.44
49 CHIMNEY ROCK	10.30
48 NAVIGATION	10.16
30 CLINTON	9.22



FEBRUARY 2012  
(FY2012) - Saturday Indicators - Year-To-Date

**BOARDINGS PER REVENUE MILE - Year-To-Date**

**SORTED BY ROUTE NUMBER**

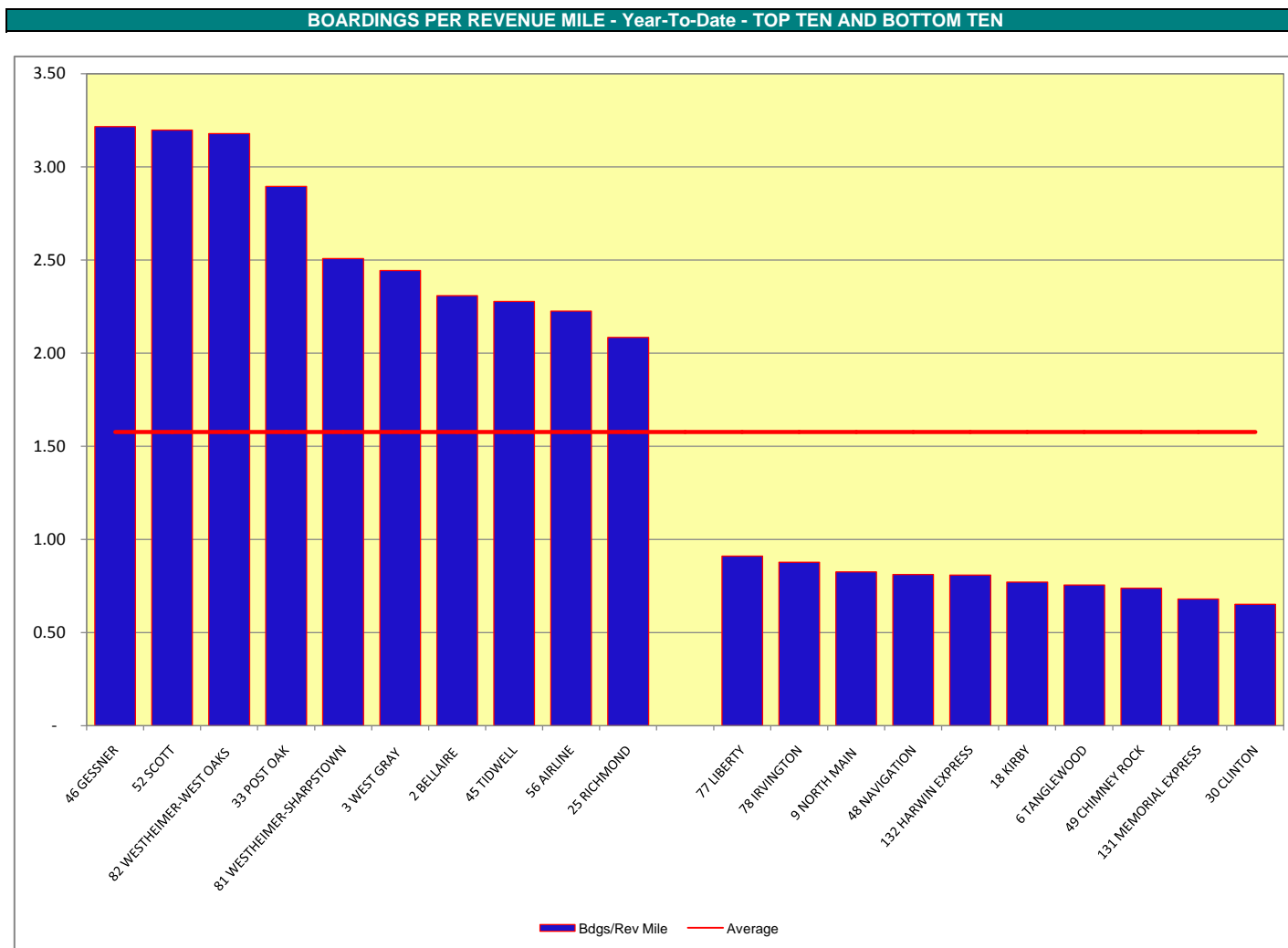
ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.43
2 BELLAIRE	2.31
3 LANGLEY	0.92
3 WEST GRAY	2.44
4 BEECHNUT	1.87
5 KASHMERE	0.96
5 SOUTHMORE	1.45
6 JENSEN	1.26
6 TANGLEWOOD	0.76
8 SOUTH MAIN	1.84
9 NORTH MAIN	0.83
9 GULFTON	0.95
10 WILLOWBEND	1.39
11 ALMEDA	1.27
11 NANCE	1.21
14 HIRAM CLARKE	1.71
15 FULTON	1.77
18 KIRBY	0.77
19 WILCREST	1.17
20 CANAL	1.80
20 LONG POINT	1.13
23 CROSSTIMBERS	1.81
24 NORTHLINE	1.86
25 RICHMOND	2.09
26 OUTER LOOP	1.40
27 INNER LOOP	1.51
29 TSU/UH HIRSCH	1.06
30 CLINTON	0.65
30 CULLEN	1.63
32 RENWICK (New)	0.98
33 POST OAK	2.89
36 KEMPWOOD	1.22
36 LAWNDAL	1.35
37 EL SOL	0.98
40 PECORE	0.93
40 TELEPHONE	2.08
42 HOLMAN	1.17
44 ACRES HOMES	1.36

ROUTE	Boardings Per Revenue Mile
45 TIDWELL	2.28
46 GESSNER	3.22
47 HILLCROFT	1.27
48 NAVIGATION	0.81
49 CHIMNEY ROCK	0.74
50 HARRISBURG	1.72
50 HEIGHTS	1.57
52 HIRSCH	1.17
52 SCOTT	3.20
53 BRIAR FOREST	1.39
56 AIRLINE	2.22
58 HAMMERLY	1.09
60 SOUTH MacGREGOR	1.13
65 BISSONNET	1.99
66 YALE	1.09
68 BRAYS BAYOU	1.51
72 WESTVIEW	1.19
73 BELLFORT	1.97
77 LIBERTY	0.91
77 MLK	1.57
78 IRVINGTON	0.88
79 WEST LITTLE YORK	1.13
80 DOWLING	1.02
80 LYONS	1.51
81 WESTHEIMER-SHARPSTOWN	2.51
82 WESTHEIMER-WEST OAKS	3.18
83 LEE ROAD	1.15
85 ANTOINE	1.60
86 FM 1960	1.66
87 SUNNYSIDE	1.36
88 HOBBY AIRPORT	0.99
98 BRIARGATE	1.04
102 BUSH I.A.H EXPRESS	1.13
131 MEMORIAL EXPRESS	0.68
132 HARWIN EXPRESS	0.81
137 NORTHSHORE EXPRESS	1.12
163 FONDREN EXPRESS	2.00

**SORTED BY INDICATOR - HIGHEST TO LOWEST**

ROUTE	Boardings Per Revenue Mile
46 GESSNER	3.22
52 SCOTT	3.20
82 WESTHEIMER-WEST OAKS	3.18
33 POST OAK	2.89
81 WESTHEIMER-SHARPSTOWN	2.51
3 WEST GRAY	2.44
2 BELLAIRE	2.31
45 TIDWELL	2.28
56 AIRLINE	2.22
25 RICHMOND	2.09
40 TELEPHONE	2.08
163 FONDREN EXPRESS	2.00
65 BISSONNET	1.99
73 BELLFORT	1.97
4 BEECHNUT	1.87
24 NORTHLINE	1.86
8 SOUTH MAIN	1.84
23 CROSSTIMBERS	1.81
20 CANAL	1.80
15 FULTON	1.77
50 HARRISBURG	1.72
14 HIRAM CLARKE	1.71
86 FM 1960	1.66
30 CULLEN	1.63
85 ANTOINE	1.60
50 HEIGHTS	1.57
77 MLK	1.57
68 BRAYS BAYOU	1.51
27 INNER LOOP	1.51
80 LYONS	1.51
5 SOUTHMORE	1.45
1 HOSPITAL	1.43
26 OUTER LOOP	1.40
10 WILLOWBEND	1.39
53 BRIAR FOREST	1.39
44 ACRES HOMES	1.36
87 SUNNYSIDE	1.36
36 LAWNDAL	1.35

ROUTE	Boardings Per Revenue Mile
47 HILLCROFT	1.27
11 ALMEDA	1.27
6 JENSEN	1.26
36 KEMPWOOD	1.22
11 NANCE	1.21
72 WESTVIEW	1.19
42 HOLMAN	1.17
52 HIRSCH	1.17
19 WILCREST	1.17
83 LEE ROAD	1.15
102 BUSH I.A.H EXPRESS	1.13
79 WEST LITTLE YORK	1.13
60 SOUTH MacGREGOR	1.13
20 LONG POINT	1.13
137 NORTHSHORE EXPRESS	1.12
66 YALE	1.09
58 HAMMERLY	1.09
29 TSU/UH HIRSCH	1.06
98 BRIARGATE	1.04
80 DOWLING	1.02
88 HOBBY AIRPORT	0.99
37 EL SOL	0.98
32 RENWICK (New)	0.98
5 KASHMERE	0.96
9 GULFTON	0.95
40 PECORE	0.93
3 LANGLEY	0.92
77 LIBERTY	0.91
78 IRVINGTON	0.88
9 NORTH MAIN	0.83
48 NAVIGATION	0.81
132 HARWIN EXPRESS	0.81
18 KIRBY	0.77
6 TANGLEWOOD	0.76
49 CHIMNEY ROCK	0.74
131 MEMORIAL EXPRESS	0.68
30 CLINTON	0.65



## BOARDINGS PER REVENUE HOUR - Year-To-Date

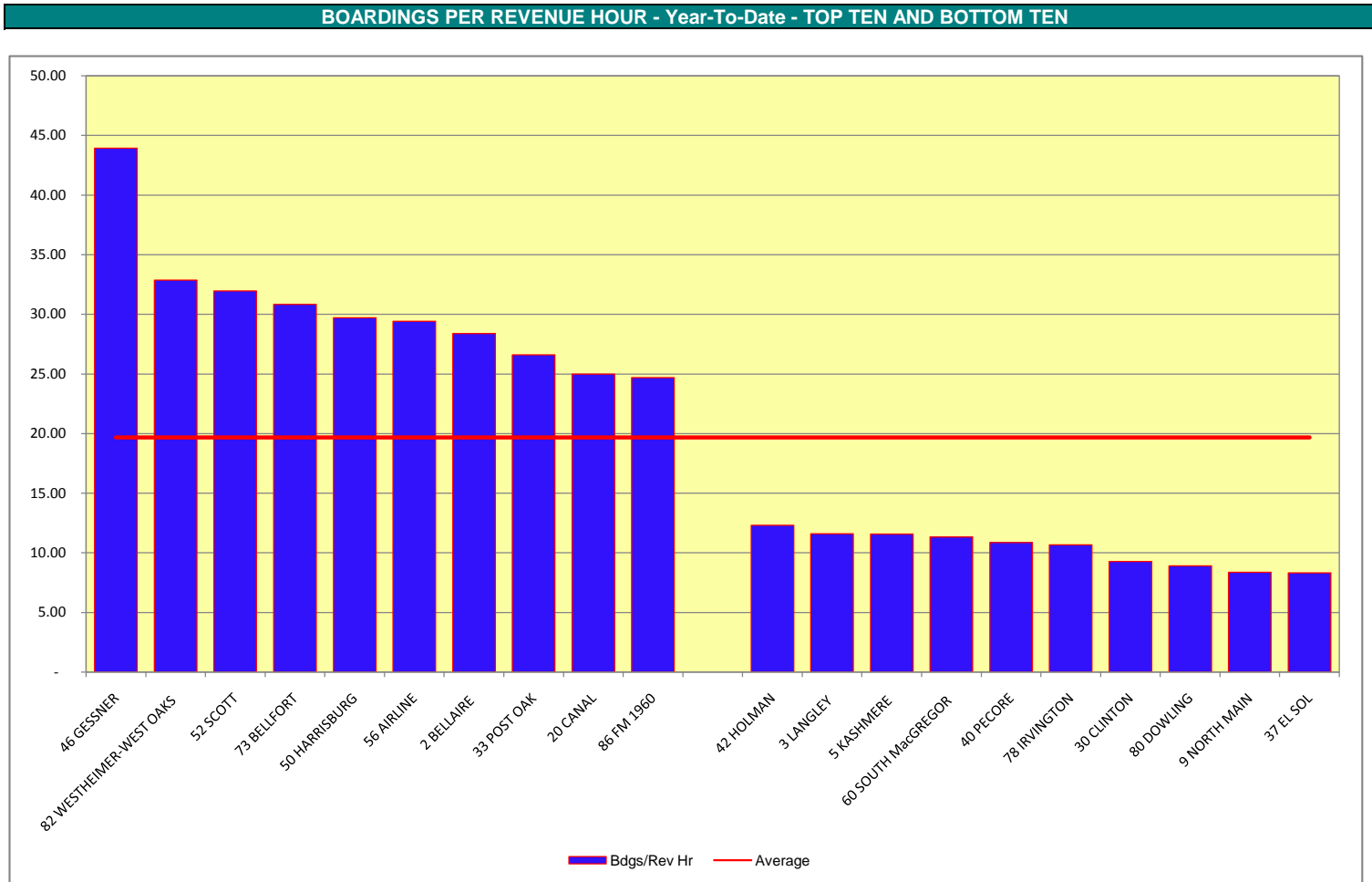
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ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	15.89	45 TIDWELL	24.64
2 BELLAIRE	28.38	46 GESSNER	43.93
3 LANGLEY	11.60	47 HILLCROFT	14.82
3 WEST GRAY	15.46	48 NAVIGATION	14.59
4 BEECHNUT	23.60	50 HARRISBURG	29.72
5 KASHMERE	11.57	50 HEIGHTS	17.04
5 SOUTHMORE	16.27	52 HIRSCH	13.90
6 JENSEN	12.33	52 SCOTT	31.97
8 SOUTH MAIN	22.34	53 BRIAR FOREST	15.85
9 NORTH MAIN	8.37	56 AIRLINE	29.42
10 WILLOWBEND	19.44	60 SOUTH MacGREGOR	11.34
11 ALMEDA	16.22	65 BISSONNET	21.51
11 NANCE	14.06	66 YALE	13.99
14 HIRAM CLARKE	18.33	68 BRAYS BAYOU	16.42
15 FULTON	16.76	72 WESTVIEW	13.26
20 CANAL	24.99	73 BELLFORT	30.83
20 LONG POINT	19.99	77 LIBERTY	12.89
23 CROSSTIMBERS	17.07	77 MLK	15.41
24 NORTHLINE	19.30	78 IRVINGTON	10.66
25 RICHMOND	23.37	80 DOWLING	8.92
26 OUTER LOOP	13.53	80 LYONS	18.07
27 INNER LOOP	14.78	81 WESTHEIMER-SHARPSTOWN	22.71
30 CLINTON	9.26	82 WESTHEIMER-WEST OAKS	32.86
30 CULLEN	20.14	83 LEE ROAD	15.26
33 POST OAK	26.61	85 ANTOINE	19.73
36 KEMPWOOD	13.89	86 FM 1960	24.68
37 EL SOL	8.32	87 SUNNYSIDE	15.14
40 PECORE	10.87	102 BUSH I.A.H EXPRESS	21.54
40 TELEPHONE	19.00	137 NORTHSHORE EXPRESS	16.30
42 HOLMAN	12.31	163 FONDREN EXPRESS	21.17
44 ACRES HOMES	20.58		

## SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
46 GESSNER	43.93	137 NORTHSHORE EXPRESS	16.30
82 WESTHEIMER-WEST OAKS	32.86	5 SOUTHMORE	16.27
52 SCOTT	31.97	11 ALMEDA	16.22
73 BELLFORT	30.83	1 HOSPITAL	15.89
50 HARRISBURG	29.72	53 BRIAR FOREST	15.85
56 AIRLINE	29.42	3 WEST GRAY	15.46
2 BELLAIRE	28.38	77 MLK	15.41
33 POST OAK	26.61	83 LEE ROAD	15.26
20 CANAL	24.99	87 SUNNYSIDE	15.14
86 FM 1960	24.68	47 HILLCROFT	14.82
45 TIDWELL	24.64	27 INNER LOOP	14.78
4 BEECHNUT	23.60	48 NAVIGATION	14.59
25 RICHMOND	23.37	11 NANCE	14.06
81 WESTHEIMER-SHARPSTOWN	22.71	66 YALE	13.99
8 SOUTH MAIN	22.34	52 HIRSCH	13.90
102 BUSH I.A.H EXPRESS	21.54	36 KEMPWOOD	13.89
65 BISSONNET	21.51	26 OUTER LOOP	13.53
163 FONDREN EXPRESS	21.17	72 WESTVIEW	13.26
44 ACRES HOMES	20.58	77 LIBERTY	12.89
30 CULLEN	20.14	6 JENSEN	12.33
20 LONG POINT	19.99	42 HOLMAN	12.31
85 ANTOINE	19.73	3 LANGLEY	11.60
10 WILLOWBEND	19.44	5 KASHMERE	11.57
24 NORTHLINE	19.30	60 SOUTH MacGREGOR	11.34
40 TELEPHONE	19.00	40 PECORE	10.87
14 HIRAM CLARKE	18.33	78 IRVINGTON	10.66
80 LYONS	18.07	30 CLINTON	9.26
23 CROSSTIMBERS	17.07	80 DOWLING	8.92
50 HEIGHTS	17.04	9 NORTH MAIN	8.37
15 FULTON	16.76	37 EL SOL	8.32
68 BRAYS BAYOU	16.42		





## BOARDINGS PER REVENUE MILE - Year-To-Date

## SORTED BY ROUTE NUMBER

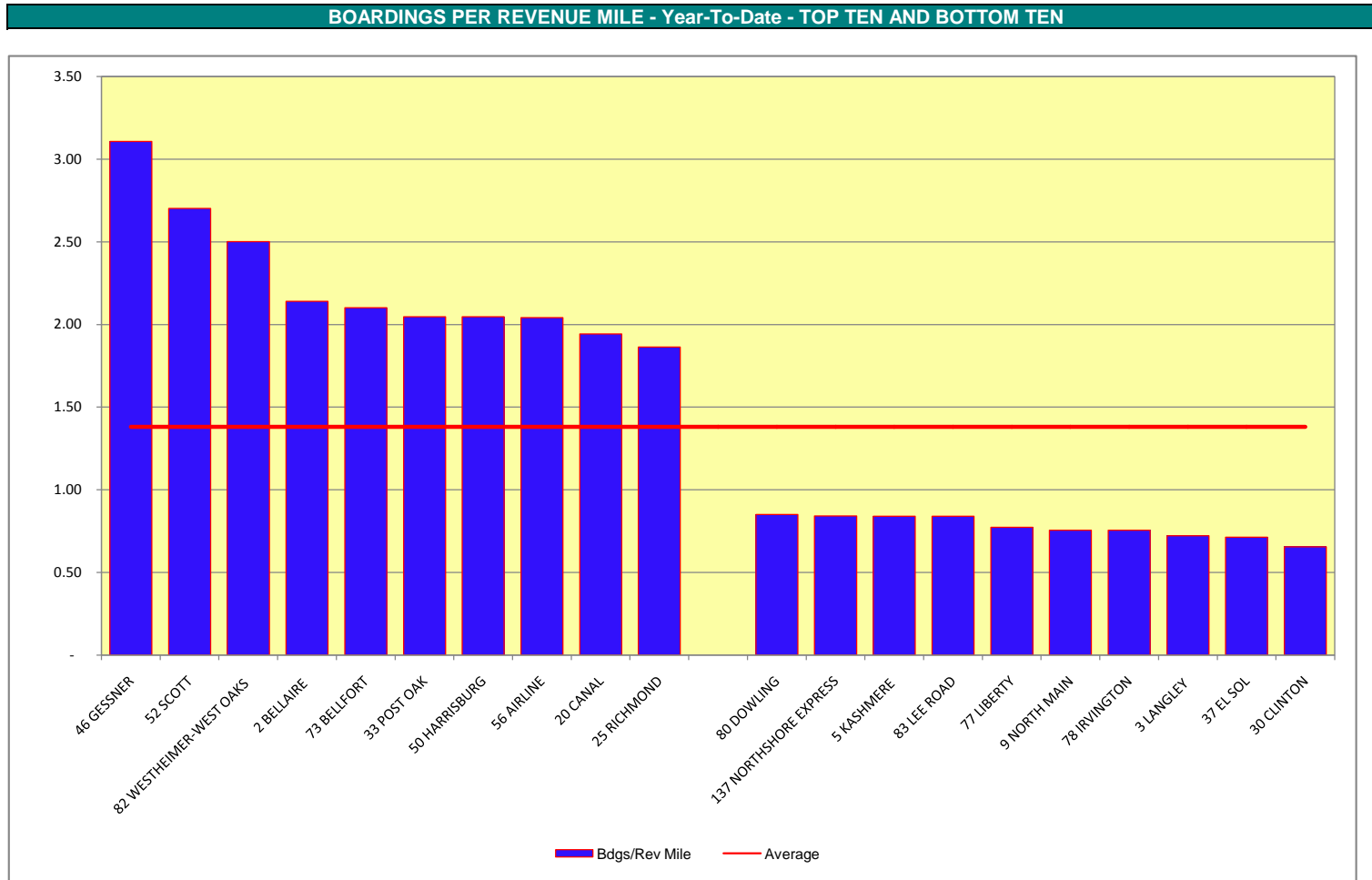
ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.25
2 BELLAIRE	2.14
3 LANGLEY	0.72
3 WEST GRAY	1.69
4 BEECHNUT	1.43
5 KASHMERE	0.84
5 SOUTHMORE	1.15
6 JENSEN	0.96
8 SOUTH MAIN	1.36
9 NORTH MAIN	0.76
10 WILLOWBEND	1.10
11 ALMEDA	0.94
11 NANCE	1.20
14 HIRAM CLARKE	1.43
15 FULTON	1.46
20 CANAL	1.94
20 LONG POINT	1.10
23 CROSSTIMBERS	1.19
24 NORTHLINE	1.65
25 RICHMOND	1.86
26 OUTER LOOP	0.97
27 INNER LOOP	1.08
30 CLINTON	0.66
30 CULLEN	1.29
33 POST OAK	2.05
36 KEMPWOOD	1.02
37 EL SOL	0.71
40 PECORE	0.88
40 TELEPHONE	1.34
42 HOLMAN	1.33
44 ACRES HOMES	1.06

ROUTE	Boardings Per Revenue Mile
45 TIDWELL	1.52
46 GESSNER	3.11
47 HILLCROFT	1.19
48 NAVIGATION	0.93
50 HARRISBURG	2.05
50 HEIGHTS	1.14
52 HIRSCH	0.98
52 SCOTT	2.70
53 BRIAR FOREST	1.13
56 AIRLINE	2.04
60 SOUTH MacGREGOR	0.94
65 BISSONNET	1.54
66 YALE	1.06
68 BRAYS BAYOU	1.24
72 WESTVIEW	0.98
73 BELLFORT	2.10
77 LIBERTY	0.77
77 MLK	1.18
78 IRVINGTON	0.75
80 DOWLING	0.85
80 LYONS	1.40
81 WESTHEIMER-SHARPSTOWN	1.84
82 WESTHEIMER-WEST OAKS	2.50
83 LEE ROAD	0.84
85 ANTOINE	1.30
86 FM 1960	1.35
87 SUNNYSIDE	1.08
102 BUSH I.A.H EXPRESS	0.94
137 NORTHSHORE EXPRESS	0.84
163 FONDREN EXPRESS	1.59

## SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
46 GESSNER	3.11
52 SCOTT	2.70
82 WESTHEIMER-WEST OAKS	2.50
2 BELLAIRE	2.14
73 BELLFORT	2.10
33 POST OAK	2.05
50 HARRISBURG	2.05
56 AIRLINE	2.04
20 CANAL	1.94
25 RICHMOND	1.86
81 WESTHEIMER-SHARPSTOWN	1.84
3 WEST GRAY	1.69
24 NORTHLINE	1.65
163 FONDREN EXPRESS	1.59
65 BISSONNET	1.54
45 TIDWELL	1.52
15 FULTON	1.46
4 BEECHNUT	1.43
14 HIRAM CLARKE	1.43
80 LYONS	1.40
8 SOUTH MAIN	1.36
86 FM 1960	1.35
40 TELEPHONE	1.34
42 HOLMAN	1.33
85 ANTOINE	1.30
30 CULLEN	1.29
1 HOSPITAL	1.25
68 BRAYS BAYOU	1.24
11 NANCE	1.20
23 CROSSTIMBERS	1.19
47 HILLCROFT	1.19

ROUTE	Boardings Per Revenue Mile
77 MLK	1.18
5 SOUTHMORE	1.15
50 HEIGHTS	1.14
53 BRIAR FOREST	1.13
10 WILLOWBEND	1.10
20 LONG POINT	1.10
27 INNER LOOP	1.08
87 SUNNYSIDE	1.08
44 ACRES HOMES	1.06
66 YALE	1.06
36 KEMPWOOD	1.02
72 WESTVIEW	0.98
52 HIRSCH	0.98
26 OUTER LOOP	0.97
6 JENSEN	0.96
11 ALMEDA	0.94
60 SOUTH MacGREGOR	0.94
102 BUSH I.A.H EXPRESS	0.94
48 NAVIGATION	0.93
40 PECORE	0.88
80 DOWLING	0.85
137 NORTHSHORE EXPRESS	0.84
5 KASHMERE	0.84
83 LEE ROAD	0.84
77 LIBERTY	0.77
9 NORTH MAIN	0.76
78 IRVINGTON	0.75
3 LANGLEY	0.72
37 EL SOL	0.71
30 CLINTON	0.66



**FEBRUARY 2012 (FY2012)**  
**Composite of Boardings and Indicators by Route - Explanation of Information**

**How can I compare the weekday, Saturday, and Sunday services on a particular route?**

The following section of the report presents the average daily boardings, boardings per revenue hour, and boardings per revenue mile for each route. Some routes operate only on weekdays, while other routes operate only on weekdays and Saturdays. Cells that would show data for Saturdays and Sundays where service is not operated are shaded for ease of viewing.

**How can I compare the performance of a particular route within a given category?**

METRO's Service Planning section has categorized each route into one of the following service categories:

- Local - Radial
- Local - Crosstown
- Local - Circulator
- Local - Limited
- Local - Shuttle
- Park & Ride - CBD Peak Period
- Park & Ride - CBD Off-Peak Period
- Park & Ride - Secondary Activity Centers

A consolidated summary of average daily boardings, boardings per revenue hour, and boardings per revenue mile are provided. Additionally, charts show a relative comparison of the performance of each of these service category groups in these two effectiveness indicators for weekday, Saturday, and Sunday.

Composite - FEBRUARY 2012 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
1 HOSPITAL	4,230	1,848	1,115	21.68	20.96	15.99	1.81	1.50	1.26
2 BELLAIRE	7,415	4,440	3,019	32.63	25.72	28.47	2.94	2.15	2.15
3 LANGLEY	896	519	354	11.71	13.14	10.83	0.80	0.90	0.67
3 WEST GRAY	694	423	257	19.50	26.51	14.43	2.05	2.37	1.58
4 BEECHNUT	4,485	2,383	1,736	29.24	26.21	22.54	2.14	1.67	1.37
5 KASHMERE	1,634	840	632	16.14	12.41	10.42	1.23	0.87	0.76
5 SOUTHMORE	2,276	1,175	792	22.55	17.62	14.66	1.89	1.31	1.03
6 JENSEN	1,562	933	735	18.74	16.28	10.47	1.27	1.14	0.82
6 TANGLEWOOD	781	351		15.05	9.90		1.13	0.69	
8 SOUTH MAIN	2,941	1,280	756	27.28	22.49	22.00	2.06	1.67	1.34
9 NORTH MAIN	880	365	344	14.33	11.05	7.56	1.07	0.79	0.68
9 GULFTON	1,440	656		21.24	12.06		1.67	0.91	
10 WILLOWBEND	1,263	658	395	24.07	18.31	21.04	1.92	1.36	1.19
11 ALMEDA	1,373	844	373	25.83	18.77	13.88	1.65	1.18	0.81
11 NANCE	793	609	208	16.82	11.87	12.03	1.66	1.13	1.03
14 HIRAM CLARKE	2,381	1,351	961	23.07	23.41	17.37	1.81	1.61	1.35
15 FULTON	1,699	1,302	873	18.58	18.00	16.28	1.80	1.71	1.42
18 KIRBY	774	272		15.04	9.66		1.22	0.71	
19 WILCREST	1,147	518		21.86	17.82		1.63	1.13	
20 CANAL	1,604	1,054	930	22.35	21.64	24.32	2.20	1.69	1.89
20 LONG POINT	2,155	1,277	1,062	23.08	19.61	19.46	1.41	1.06	1.07
23 CROSSTIMBERS	2,036	763	505	29.34	25.99	18.81	2.13	1.82	1.32
24 NORTHLINE	1,801	1,264	1,076	21.79	18.44	20.13	2.17	1.78	1.72
25 RICHMOND	5,386	2,671	1,579	27.67	24.30	22.56	2.41	1.93	1.80
26 OUTER LOOP	1,868	790	427	19.44	18.98	13.04	1.68	1.37	0.94
27 INNER LOOP	2,036	807	514	20.75	18.39	14.61	1.79	1.34	1.07
29 TSU/UH HIRSCH	1,286	566		16.56	12.03		1.42	0.92	
30 CLINTON	573	315	316	11.01	8.85	8.86	0.84	0.63	0.63
30 CULLEN	2,755	1,615	1,271	29.11	24.48	19.27	2.17	1.57	1.23
32 RENWICK	996	644		20.52	13.14		1.66	1.02	
33 POST OAK	4,660	2,207	1,535	27.60	34.81	24.27	2.43	2.69	1.87
34 MONTROSE	578			15.14			1.22		
35 FAIRVIEW				DISCONTINUED					
36 KEMPWOOD	1,474	604		20.40	16.02		1.47	1.13	
36 LAWDALE	1,526	713	556	19.88	19.43	12.93	1.50	1.24	0.95
37 EL SOL	525	367	295	11.50	10.05	6.78	0.99	0.90	0.58
38 MANCHESTER DOCKS	51			4.43			0.36		
39 PARKER ROAD				DISCONTINUED					
40 PECORE	2,001	923	652	19.86	11.89	10.83	1.57	0.88	0.87
40 TELEPHONE	3,057	1,583	1,293	24.95	24.50	18.93	1.88	1.98	1.33
42 HOLMAN	1,760	626	197	20.93	11.74	10.06	2.49	1.16	1.09
44 ACRES HOMES	2,884	1,917	1,400	22.21	22.41	19.30	1.37	1.21	1.00
45 TIDWELL	3,110	1,676	1,158	31.18	32.89	22.74	2.06	2.05	1.41
46 GESSNER	4,950	3,051	1,786	38.98	40.85	43.47	3.22	3.19	3.08
47 HILLCROFT	979	645	370	25.11	14.46	14.63	2.42	1.22	1.17
48 NAVIGATION	571	293	187	12.03	9.04	11.98	0.87	0.72	0.76
48 WEST DALLAS				DISCONTINUED					
49 CHIMNEY ROCK	481	269		13.27	10.60		1.18	0.76	
50 HARRISBURG	3,606	2,362	1,552	24.47	24.21	28.39	2.07	1.70	1.96
50 HEIGHTS	2,668	1,425	890	18.73	22.25	16.28	1.47	1.55	1.09
52 HIRSCH	2,968	1,817	1,282	17.24	15.55	13.72	1.36	1.10	0.97
52 SCOTT	5,240	2,833	2,014	41.06	36.24	31.56	3.75	3.01	2.67
53 BRIAR FOREST	3,770	1,426	1,134	21.17	18.70	16.26	1.66	1.33	1.16
56 AIRLINE	4,539	3,787	3,345	27.50	30.76	28.40	1.94	2.11	1.97
58 HAMMERLY	742	393		12.16	13.24		0.96	0.99	
59 ALDINE MAIL				DISCONTINUED					
60 HARDY				DISCONTINUED					
60 SOUTH MacGREGOR	783	441	298	14.27	12.31	11.46	1.32	1.02	0.95
64 LINCOLN CITY	205			6.79			0.52		
65 BISSONNET	5,976	3,064	2,252	31.25	25.11	22.82	2.64	1.90	1.63
66 YALE	1,571	1,218	748	14.15	11.89	12.73	1.19	0.97	0.96
67 DAIRY ASHFORD	795			24.81			2.23		
68 BRAYS BAYOU	4,222	1,575	1,074	25.54	19.61	16.56	2.07	1.46	1.25

Shading indicates that the route does not operate service on that day.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
70 MEMORIAL	532			20.38			1.15		
72 WESTVIEW	802	515	377	18.70	15.77	13.24	1.30	1.18	0.98
73 BELLFORT	4,905	2,493	1,279	26.77	24.37	27.82	2.14	1.82	1.90
75 ELDRIDGE	365			9.08			0.68		
77 LIBERTY	1,652	980	647	14.80	14.35	11.62	1.08	0.88	0.70
77 MLK	3,602	1,744	1,022	25.15	18.87	13.89	2.01	1.52	1.06
78 ALABAMA	771			26.21			2.88		
78 IRVINGTON	634	448	263	13.28	9.89	9.36	1.03	0.81	0.66
79 WEST LITTLE YORK	1,180	704		21.28	15.83		1.46	1.08	
80 DOWLING	671	397	249	16.34	11.17	8.70	1.61	1.00	0.83
80 LYONS	1,056	763	534	21.79	19.39	17.62	1.94	1.49	1.36
81 WESTHEIMER-SHARPSTOWN	4,861	2,916	1,949	27.81	25.38	22.30	2.80	2.43	1.81
82 WESTHEIMER-WEST OAKS	6,381	4,387	3,078	33.69	34.09	31.51	3.15	2.96	2.40
83 LEE ROAD	941	584	380	22.60	18.94	13.36	1.31	1.04	0.74
85 ANTOINE	4,057	2,165	1,568	25.00	22.99	18.87	1.58	1.51	1.25
86 FM1960	3,088	1,912	1,285	26.33	28.37	24.63	1.84	1.60	1.35
87 SUNNYSIDE	2,546	1,068	630	27.69	19.28	14.71	2.04	1.33	1.05
88 HOBBY AIRPORT	2,304	1,403		22.88	15.23		1.53	0.98	
97 SETTEGAST	245			15.43			0.80		
98 BRIARGATE	628	241		13.13	17.21		0.98	1.04	
102 BUSH I.A.H EXPRESS	2,780	1,746	1,428	24.90	23.75	19.49	1.26	1.04	0.85
108 VETERANS MEMORIAL EXPRESS	2,465			24.86			1.29		
131 MEMORIAL EXPRESS	1,588	591		17.25	13.62		0.91	0.64	
132 HARWIN EXPRESS	2,154	560		20.49	14.98		1.24	0.78	
137 NORTHSHORE EXPRESS	1,880	880	663	21.01	17.56	15.67	1.24	0.91	0.81
163 FONDREN EXPRESS	7,479	3,984	2,696	35.64	26.09	20.51	2.67	2.02	1.54
170 MISSOURI CITY / TMC	740			22.65			0.85		
202 KUYKENDAHL	1,958			31.06			1.19		
204 SPRING	1,358			32.19			1.09		
209 NORTH FREEWAY	607			21.10			0.80		
212 SETON LAKE	659			22.34			1.03		
214 NORTHWEST STATION	2,423			33.52			1.12		
216 WEST LITTLE YORK - PINEMONT	654			20.66			0.81		
217 CYPRESS	1,420			28.21			0.86		
219 NORTHWEST FREEWAY	257			12.49			0.53		
221 KINGSLAND	2,385			31.45			0.98		
222 GRAND PARKWAY	720			23.56			0.75		

Composite - FEBRUARY 2012 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
228 ADDICKS	1,947			29.94			1.06		
229 KATY FREEWAY	447			16.94			0.70		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	568			23.17			0.93		
244 MONROE	501			20.27			1.00		
246 BAY AREA	1,791			29.96			1.16		
247 FUQUA	900			31.26			1.41		
249 GULF FREEWAY	341			12.40			0.56		
255 KINGWOOD	1,068			24.32			0.79		
256 EASTEX	882			34.17			1.23		
257 TOWNSEN	960			33.06			1.16		
259 EASTEX FREEWAY	275			12.96			0.44		
261 WEST LOOP	376			18.05			0.95		
262 WESTWOOD	614			18.87			0.77		
265 WEST BELLFORT	2,351			32.65			1.27		
269 SOUTHWEST FREEWAY	13			7.08			0.38		
274 WESTCHASE/GESSNER	441			17.29			0.93		
283 KUYKENDAHL/GREENWAY	378			18.23			0.73		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY				DISCONTINUED					
292 WEST BELLFORT-WESTWOOD/TMC	480			12.63			0.60		
297 SOUTHPOINT-MONROE/TMC	988			27.49			1.08		
298 KINGSLAND-ADDICKS-NWTC/TMC	1,182			22.73			0.94		
313 ALLEN PARKWAY				DISCONTINUED					
320 TMC WHITE	3,595			64.62			8.90		
321 TMC BLUE	746			20.45			2.95		
322 TMC RED	968			52.18			7.93		
352 SWINGLE SHUTTLE	201			12.26			0.83		
402 BELLAIRE QUICKLINE	730			20.54			1.55		
426 TMC SWIFTLINE	257			12.99			1.41		
<b>TOTAL</b>	222,601	98,228	62,299	24.13	20.78	18.95	1.65	1.49	1.33

<sup>1</sup> METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - RADIAL</b>									
1 HOSPITAL	4,230	1,848	1,115	21.68	20.96	15.99	1.81	1.50	1.26
3 LANGLEY	896	519	354	11.71	13.14	10.83	0.80	0.90	0.67
3 WEST GRAY	694	423	257	19.50	26.51	14.43	2.05	2.37	1.58
5 KASHMERE	1,634	840	632	16.14	12.41	10.42	1.23	0.87	0.76
5 SOUTHMORE	2,276	1,175	792	22.55	17.62	14.66	1.89	1.31	1.03
6 JENSEN	1,562	933	735	18.74	16.28	10.47	1.27	1.14	0.82
6 TANGLEWOOD	781	351		15.05	9.90		1.13	0.69	
8 SOUTH MAIN	2,941	1,280	756	27.28	22.49	22.00	2.06	1.67	1.34
9 NORTH MAIN	880	365	344	14.33	11.05	7.56	1.07	0.79	0.68
9 GULFTON	1,440	656		21.24	12.06		1.67	0.91	
10 WILLOWBEND	1,263	658	395	24.07	18.31	21.04	1.92	1.36	1.19
11 ALMEDA	1,373	844	373	25.83	18.77	13.88	1.65	1.18	0.81
11 NANCE	793	609	208	16.82	11.87	12.03	1.66	1.13	1.03
14 HIRAM CLARKE	2,381	1,351	961	23.07	23.41	17.37	1.81	1.61	1.35
15 FULTON	1,699	1,302	873	18.58	18.00	16.28	1.80	1.71	1.42
18 KIRBY	774	272		15.04	9.66		1.22	0.71	
20 CANAL	1,604	1,054	930	22.35	21.64	24.32	2.20	1.69	1.89
20 LONG POINT	2,155	1,277	1,062	23.08	19.61	19.46	1.41	1.06	1.07
24 NORTHLINE	1,801	1,264	1,076	21.79	18.44	20.13	2.17	1.78	1.72
25 RICHMOND	5,386	2,671	1,579	27.67	24.30	22.56	2.41	1.93	1.80
30 CLINTON	573	315	316	11.01	8.85	8.86	0.84	0.63	0.63
30 CULLEN	2,755	1,615	1,271	29.11	24.48	19.27	2.17	1.57	1.23
35 FAIRVIEW				DISCONTINUED					
36 KEMPWOOD	1,474	604		20.40	16.02		1.47	1.13	
36 LAWNSDALE	1,526	713	556	19.88	19.43	12.93	1.50	1.24	0.95
40 PECORE	2,001	923	652	19.86	11.89	10.83	1.57	0.88	0.87
40 TELEPHONE	3,057	1,583	1,293	24.95	24.50	18.93	1.88	1.98	1.33
44 ACRES HOMES	2,884	1,917	1,400	22.21	22.41	19.30	1.37	1.21	1.00
48 NAVIGATION	571	293	187	12.03	9.04	11.98	0.87	0.72	0.76
48 WEST DALLAS				DISCONTINUED					



	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - RADIAL</b>									
50 HARRISBURG	3,606	2,362	1,552	24.47	24.21	28.39	2.07	1.70	1.96
50 HEIGHTS	2,668	1,425	890	18.73	22.25	16.28	1.47	1.55	1.09
52 HIRSCH	2,968	1,817	1,282	17.24	15.55	13.72	1.36	1.10	0.97
52 SCOTT	5,240	2,833	2,014	41.06	36.24	31.56	3.75	3.01	2.67
53 BRIAR FOREST	3,770	1,426	1,134	21.17	18.70	16.26	1.66	1.33	1.16
56 AIRLINE	4,539	3,787	3,345	27.50	30.76	28.40	1.94	2.11	1.97
60 HARDY	<b>DISCONTINUED</b>								
60 SOUTH MacGREGOR	783	441	298	14.27	12.31	11.46	1.32	1.02	0.95
65 BISSONNET	5,976	3,064	2,252	31.25	25.11	22.82	2.64	1.90	1.63
66 YALE	1,571	1,218	748	14.15	11.89	12.73	1.19	0.97	0.96
68 BRAYS BAYOU	4,222	1,575	1,074	25.54	19.61	16.56	2.07	1.46	1.25
77 LIBERTY	1,652	980	647	14.80	14.35	11.62	1.08	0.88	0.70
77 MLK	3,602	1,744	1,022	25.15	18.87	13.89	2.01	1.52	1.06
78 ALABAMA	771			26.21			2.88		
78 IRVINGTON	634	448	263	13.28	9.89	9.36	1.03	0.81	0.66
79 WEST LITTLE YORK	1,180	704		21.28	15.83		1.46	1.08	
80 DOWLING	671	397	249	16.34	11.17	8.70	1.61	1.00	0.83
80 LYONS	1,056	763	534	21.79	19.39	17.62	1.94	1.49	1.36
81 WESTHEIMER-SHARPSTOWN	4,861	2,916	1,949	27.81	25.38	22.30	2.80	2.43	1.81
82 WESTHEIMER-WEST OAKS	6,381	4,387	3,078	33.69	34.09	31.51	3.15	2.96	2.40
85 ANTOINE	4,057	2,165	1,568	25.00	22.99	18.87	1.58	1.51	1.25
<b>LOCAL - RADIAL</b>	<b>111,614</b>	<b>62,107</b>	<b>42,018</b>	<b>22.88</b>	<b>20.08</b>	<b>18.10</b>	<b>1.82</b>	<b>1.48</b>	<b>1.30</b>

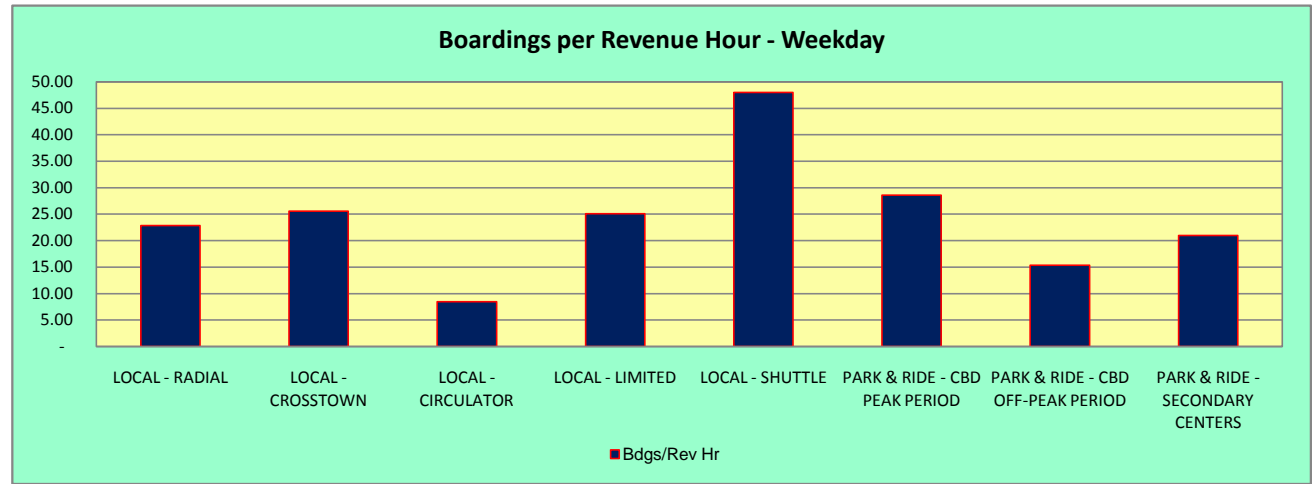
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - CROSSTOWN</b>									
2 BELLAIRE	7,415	4,440	3,019	32.63	25.72	28.47	2.94	2.15	2.15
4 BEECHNUT	4,485	2,383	1,736	29.24	26.21	22.54	2.14	1.67	1.37
19 WILCREST	1,147	518		21.86	17.82		1.63	1.13	
23 CROSSTIMBERS	2,036	763	505	29.34	25.99	18.81	2.13	1.82	1.32
26 OUTER LOOP	1,868	790	427	19.44	18.98	13.04	1.68	1.37	0.94
27 INNER LOOP	2,036	807	514	20.75	18.39	14.61	1.79	1.34	1.07
29 TSU/UH HIRSCH	1,286	566		16.56	12.03		1.42	0.92	
32 RENWICK	996	644		20.52	13.14		1.66	1.02	
33 POST OAK	4,660	2,207	1,535	27.60	34.81	24.27	2.43	2.69	1.87
34 MONTROSE	578			15.14			1.22		
42 HOLMAN	1,760	626	197	20.93	11.74	10.06	2.49	1.16	1.09
45 TIDWELL	3,110	1,676	1,158	31.18	32.89	22.74	2.06	2.05	1.41
46 GESSNER	4,950	3,051	1,786	38.98	40.85	43.47	3.22	3.19	3.08
47 HILLCROFT	979	645	370	25.11	14.46	14.63	2.42	1.22	1.17
49 CHIMNEY ROCK	481	269		13.27	10.60		1.18	0.76	
58 HAMMERLY	742	393		12.16	13.24		0.96	0.99	
59 ALDINE MAIL	DISCONTINUED								
67 DAIRY ASHFORD	795			24.81			2.23		
70 MEMORIAL	532			20.38			1.15		
72 WESTVIEW	802	515	377	18.70	15.77	13.24	1.30	1.18	0.98
73 BELLFORT	4,905	2,493	1,279	26.77	24.37	27.82	2.14	1.82	1.90
75 ELDRIDGE	365			9.08			0.68		
86 FM1960	3,088	1,912	1,285	26.33	28.37	24.63	1.84	1.60	1.35
<b>LOCAL - CROSSTOWN</b>	<b>49,015</b>	<b>24,698</b>	<b>14,188</b>	<b>25.54</b>	<b>24.72</b>	<b>23.47</b>	<b>2.07</b>	<b>1.82</b>	<b>1.63</b>

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - CIRCULATOR</b>									
37 EL SOL	525	367	295	11.50	10.05	6.78	0.99	0.90	0.58
38 MANCHESTER DOCKS	51			4.43			0.36		
39 PARKER ROAD	DISCONTINUED								
64 LINCOLN CITY	205			6.79			0.52		
83 LEE ROAD	941	584	380	22.60	18.94	13.36	1.31	1.04	0.74
87 SUNNYSIDE	2,546	1,068	630	27.69	19.28	14.71	2.04	1.33	1.05
97 SETTEGAST	245			15.43			0.80		
98 BRIARGATE	628	241		13.13	17.21		0.98	1.04	
352 SWINGLE SHUTTLE	201			12.26			0.83		
<b>LOCAL - CIRCULATOR</b>	<b>5,342</b>	<b>2,260</b>	<b>1,305</b>	<b>8.47</b>	<b>6.96</b>	<b>6.77</b>	<b>0.67</b>	<b>0.48</b>	<b>0.46</b>
<b>LOCAL - LIMITED</b>									
88 HOBBY AIRPORT	2,304	1,403		22.88	15.23		1.53	0.98	
102 BUSH I.A.H EXPRESS	2,780	1,746	1,428	24.90	23.75	19.49	1.26	1.04	0.85
108 VETERANS MEMORIAL EXPRESS	2,465			24.86			1.29		
131 MEMORIAL EXPRESS	1,588	591		17.25	13.62		0.91	0.64	
132 HARWIN EXPRESS	2,154	560		20.49	14.98		1.24	0.78	
137 NORTHSHORE EXPRESS	1,880	880	663	21.01	17.56	15.67	1.24	0.91	0.81
163 FONDREN EXPRESS	7,479	3,984	2,696	35.64	26.09	20.51	2.67	2.02	1.54
402 BELLAIRE QUICKLINE	730			20.54			1.55		
426 TMC SWIFTLINE	257			12.99			1.41		
<b>LOCAL - LIMITED</b>	<b>21,637</b>	<b>9,164</b>	<b>4,787</b>	<b>25.06</b>	<b>20.40</b>	<b>19.38</b>	<b>1.54</b>	<b>1.19</b>	<b>1.13</b>
<b>LOCAL - SHUTTLE</b>									
313 ALLEN PARKWAY	DISCONTINUED								
320 TMC WHITE	3,595			64.62			8.90		
321 TMC BLUE	746			20.45			2.95		
322 TMC RED	968			52.18			7.93		
<b>LOCAL - SHUTTLE</b>	<b>5,308</b>			<b>47.97</b>			<b>6.82</b>		

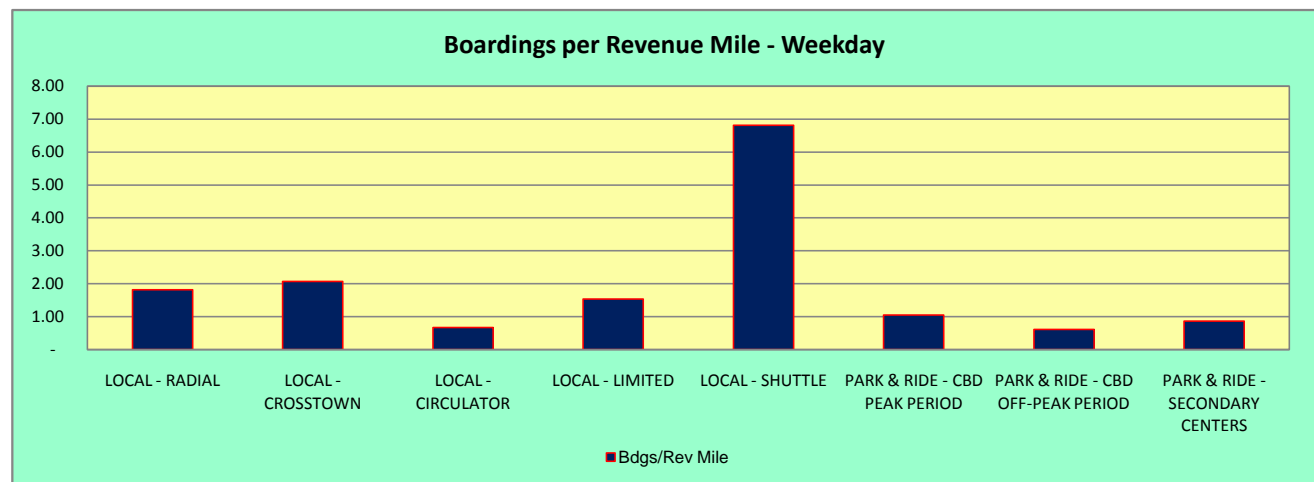
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>PARK &amp; RIDE - CBD PEAK PERIOD</b>									
202 KUYKENDAHL	1,958			31.06			1.19		
204 SPRING	1,358			32.19			1.09		
212 SETON LAKE	659			22.34			1.03		
214 NORTHWEST STATION	2,423			33.52			1.12		
216 WEST LITTLE YORK - PINEMONT	654			20.66			0.81		
217 CYPRESS	1,420			28.21			0.86		
221 KINGSLAND	2,385			31.45			0.98		
222 GRAND PARKWAY	720			23.56			0.75		
228 ADDICKS	1,947			29.94			1.06		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	568			23.17			0.93		
244 MONROE	501			20.27			1.00		
246 BAY AREA	1,791			29.96			1.16		
247 FUQUA	900			31.26			1.41		
255 KINGWOOD	1,068			24.32			0.79		
256 EASTEX	882			34.17			1.23		
257 TOWNSEN	960			33.06			1.16		
261 WEST LOOP	376			18.05			0.95		
262 WESTWOOD	614			18.87			0.77		
265 WEST BELLFORT	2,351			32.65			1.27		
274 WESTCHASE/GESSNER	441			17.29			0.93		
<b>PARK &amp; RIDE - CBD PEAK PERIOD</b>	<b>23,975</b>			<b>28.61</b>			<b>1.05</b>		
<b>PARK &amp; RIDE - CBD OFF-PEAK PERIOD</b>									
209 NORTH FREEWAY	607			21.10			0.80		
219 NORTHWEST FREEWAY	257			12.49			0.53		
229 KATY FREEWAY	447			16.94			0.70		
249 GULF FREEWAY	341			12.40			0.56		
259 EASTEX FREEWAY	275			12.96			0.44		
269 SOUTHWEST FREEWAY	13			7.08			0.38		
<b>PARK &amp; RIDE - CBD OFF-PEAK PERIOD</b>	<b>1,941</b>			<b>15.36</b>			<b>0.62</b>		
<b>PARK &amp; RIDE - SECONDARY CENTERS</b>									
170 MISSOURI CITY / TMC	740			22.65			0.85		
283 KUYKENDAHL/GREENWAY	378			18.23			0.73		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY									
292 WEST BELLFORT-WESTWOOD/TMC	480			12.63			0.60		
297 SOUTHPOINT-MONROE/TMC	988			27.49			1.08		
298 KINGSLAND-ADDICKS-NWTC/TMC	1,182			22.73			0.94		
<b>PARK &amp; RIDE - SECONDARY CENTERS</b>	<b>3,768</b>			<b>21.01</b>			<b>0.87</b>		

INDICATORS BY SERVICE TYPE - WEEKDAY

	Weekday Bdgs/Rev Hr
LOCAL - RADIAL	22.88
LOCAL - CROSSTOWN	25.54
LOCAL - CIRCULATOR	8.47
LOCAL - LIMITED	25.06
LOCAL - SHUTTLE	47.97
PARK & RIDE - CBD PEAK PERIOD	28.61
PARK & RIDE - CBD OFF-PEAK PERIOD	15.36
PARK & RIDE - SECONDARY CENTERS	21.01

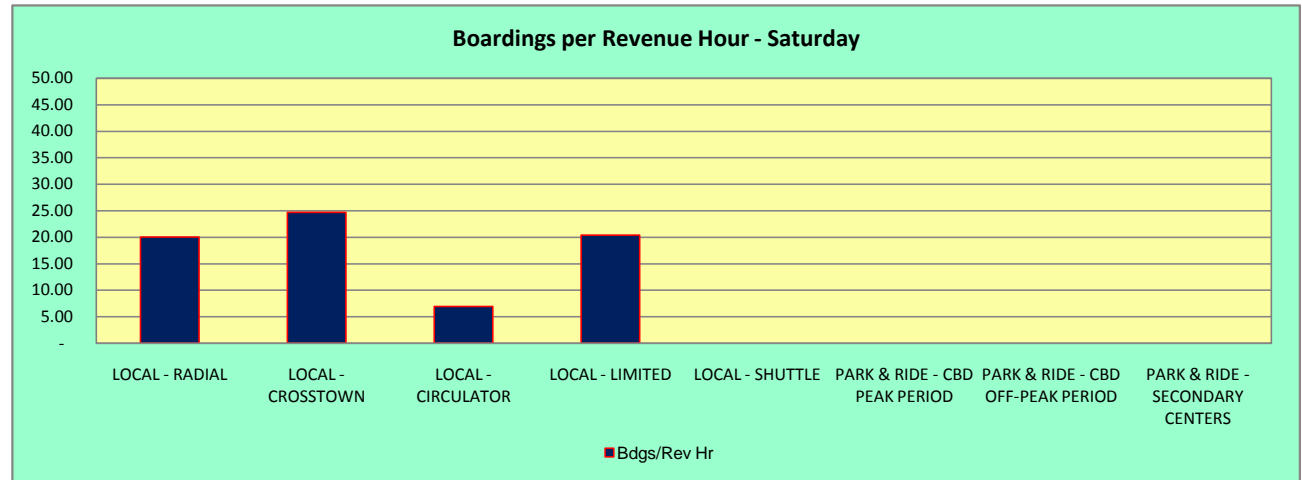


	Weekday Bdgs/Rev Mile
LOCAL - RADIAL	1.82
LOCAL - CROSSTOWN	2.07
LOCAL - CIRCULATOR	0.67
LOCAL - LIMITED	1.54
LOCAL - SHUTTLE	6.82
PARK & RIDE - CBD PEAK PERIOD	1.05
PARK & RIDE - CBD OFF-PEAK PERIOD	0.62
PARK & RIDE - SECONDARY CENTERS	0.87

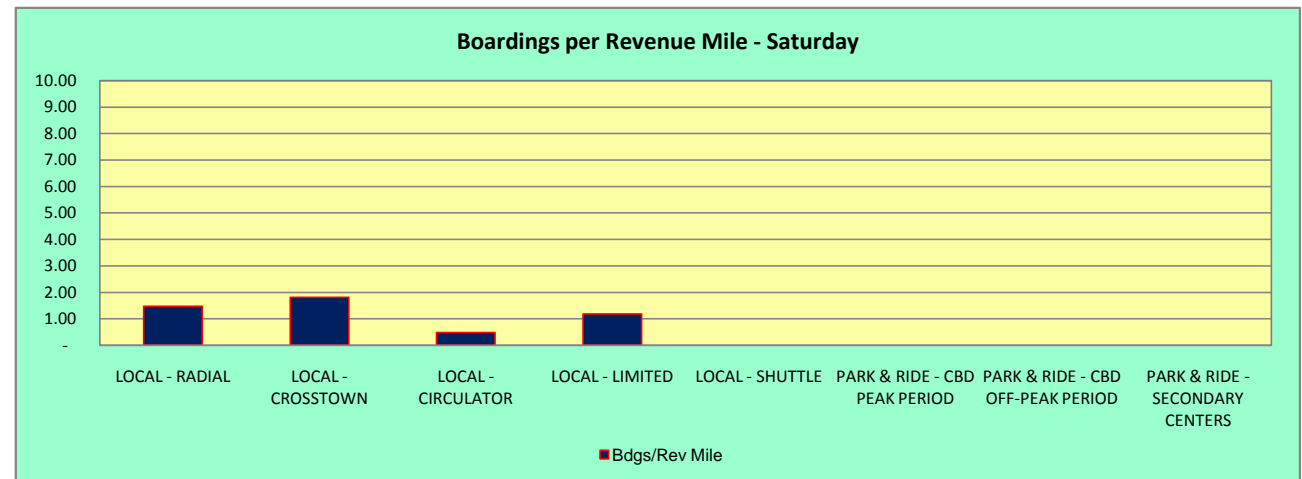


INDICATORS BY SERVICE TYPE - SATURDAY

	Saturday Bdgs/Rev Hr
LOCAL - RADIAL	20.08
LOCAL - CROSSTOWN	24.72
LOCAL - CIRCULATOR	6.96
LOCAL - LIMITED	20.40
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

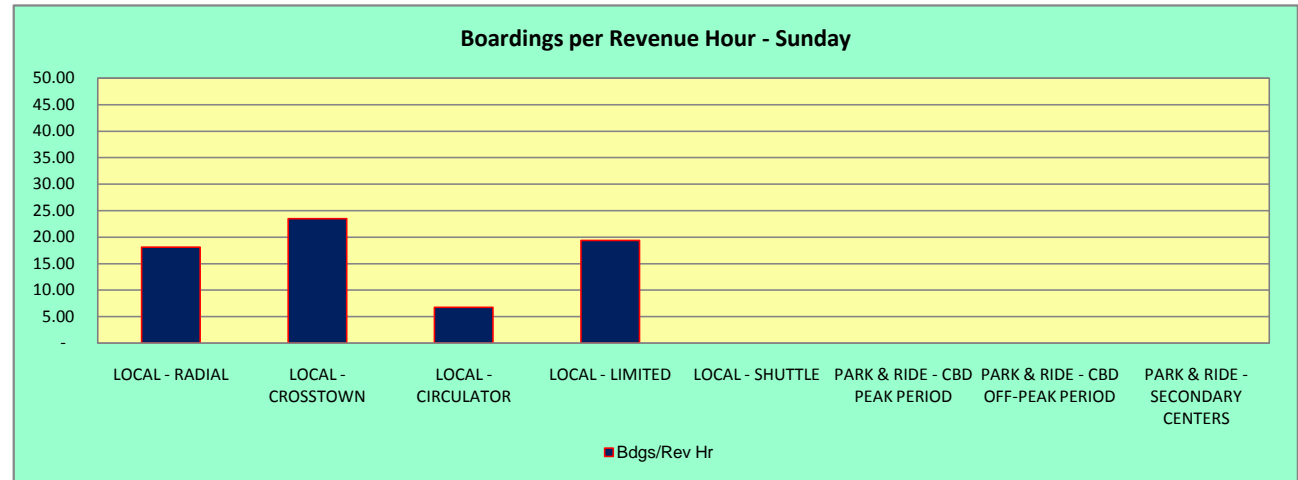


	Saturday Bdgs/Rev Mile
LOCAL - RADIAL	1.48
LOCAL - CROSSTOWN	1.82
LOCAL - CIRCULATOR	0.48
LOCAL - LIMITED	1.19
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

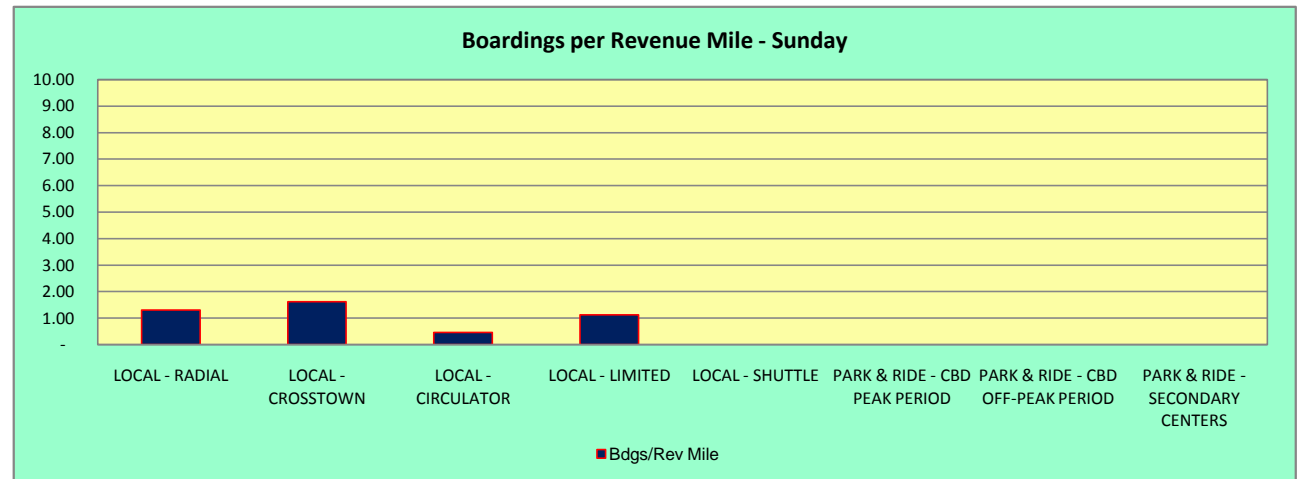


INDICATORS BY SERVICE TYPE - SUNDAY

	Sunday Bdgs/Rev Hr
LOCAL - RADIAL	18.10
LOCAL - CROSSTOWN	23.47
LOCAL - CIRCULATOR	6.77
LOCAL - LIMITED	19.38
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



	Sunday Bdgs/Rev Mile
LOCAL - RADIAL	1.30
LOCAL - CROSSTOWN	1.63
LOCAL - CIRCULATOR	0.46
LOCAL - LIMITED	1.13
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



**FEBRUARY 2012 (FY2012)**  
**Core Routes - Explanation of Information**

**Introduction**

Prior to Hurricanes Rita (September 2005) and Ike (September 2008), METRO developed a list of priority routes to be returned to service first after the threat of damage had passed. The routes were chosen for their geographical coverage as well as for their ridership and / or service to one or more public hospitals.

The Core Routes are:

- 1 Hospital
- 2 Bellaire
- 8 South Main
- 20 Canal / 20 Long Point
- 25 Richmond
- 40 Pecore / 40 Telephone
- 50 Harrisburg / 50 Heights
- 52 Hirsch / 52 Scott
- 56 Airline
- 65 Bissonnet
- 77 Liberty / 77 MLK
- 81 Westheimer - Sharpstown
- 82 Westheimer - West Oaks
- 163 Fondren



## Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - February	FY2011 October - February	Change	% Change	February FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
<b>WEEKDAY</b>										
1 HOSPITAL	WEEKDAY	4,342	4,231	111	2.6%	4,230	2,343.63	195.12	1.81	21.68
2 BELLAIRE	WEEKDAY	7,460	7,613	(153)	-2.0%	7,415	2,523.91	227.22	2.94	32.63
8 SOUTH MAIN	WEEKDAY	2,895	2,667	228	8.5%	2,941	1,430.31	107.80	2.06	27.28
20 CANAL	WEEKDAY	1,604	1,698	(94)	-5.6%	1,604	729.65	71.74	2.20	22.35
20 LONG POINT	WEEKDAY	2,155	2,149	6	0.3%	2,155	1,529.53	93.37	1.41	23.08
25 RICHMOND	WEEKDAY	5,461	5,575	(114)	-2.1%	5,386	2,234.49	194.63	2.41	27.67
40 PECORE	WEEKDAY	2,015	1,967	48	2.5%	2,001	1,272.36	100.77	1.57	19.86
40 TELEPHONE	WEEKDAY	3,079	3,116	(37)	-1.2%	3,057	1,627.63	122.51	1.88	24.95
50 HARRISBURG	WEEKDAY	3,674	3,571	103	2.9%	3,606	1,738.78	147.37	2.07	24.47
50 HEIGHTS	WEEKDAY	2,719	2,511	208	8.3%	2,668	1,820.80	142.48	1.47	18.73
52 HIRSCH	WEEKDAY	2,924	2,966	(42)	-1.4%	2,968	2,188.50	172.13	1.36	17.24
52 SCOTT	WEEKDAY	5,161	5,297	(136)	-2.6%	5,240	1,399.03	127.60	3.75	41.06
56 AIRLINE	WEEKDAY	5,010	4,830	181	3.7%	4,539	2,338.41	165.10	1.94	27.50
65 BISSONNET	WEEKDAY	6,064	6,138	(74)	-1.2%	5,976	2,262.29	191.20	2.64	31.25
77 LIBERTY	WEEKDAY	1,666	1,650	16	0.9%	1,652	1,536.20	111.58	1.08	14.80
77 MLK	WEEKDAY	3,634	3,472	162	4.7%	3,602	1,792.45	143.24	2.01	25.15
81 WESTHEIMER-SHARPSTOWN	WEEKDAY	4,893	5,139	(246)	-4.8%	4,861	1,733.55	174.80	2.80	27.81
82 WESTHEIMER-WEST OAKS	WEEKDAY	6,547	6,244	302	4.8%	6,381	2,028.54	189.38	3.15	33.69
163 FONDREN EXPRESS	WEEKDAY	7,492	6,715	777	11.6%	7,479	2,805.98	209.85	2.67	35.64
<b>Subtotals - Core - WEEKDAY</b>		<b>78,793</b>	<b>77,548</b>	<b>1,244</b>	<b>1.6%</b>	<b>77,761</b>	<b>35,336.04</b>	<b>2,887.89</b>	<b>2.20</b>	<b>26.93</b>
<b>Totals - All Local Routes - WEEKDAY</b>		<b>199,457</b>	<b>194,577</b>	<b>4,880</b>	<b>2.5%</b>	<b>195,395</b>	<b>104,244.11</b>	<b>8,071.82</b>	<b>1.87</b>	<b>24.21</b>

## Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - February	FY2011 October - February	Change	% Change	February FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
<b>SATURDAY</b>										
1 HOSPITAL	SATURDAY	1,770	1,807	(37)	-2.0%	1,848	1,234.76	88.20	1.50	20.96
2 BELLAIRE	SATURDAY	4,765	5,237	(472)	-9.0%	4,440	2,063.72	172.63	2.15	25.72
8 SOUTH MAIN	SATURDAY	1,412	1,390	22	1.6%	1,280	765.57	56.92	1.67	22.49
20 CANAL	SATURDAY	1,121	1,112	10	0.9%	1,054	622.09	48.68	1.69	21.64
20 LONG POINT	SATURDAY	1,359	1,287	72	5.6%	1,277	1,205.80	65.09	1.06	19.61
25 RICHMOND	SATURDAY	2,893	2,931	(38)	-1.3%	2,671	1,387.70	109.95	1.93	24.30
40 PECORE	SATURDAY	966	1,042	(75)	-7.2%	923	1,044.10	77.60	0.88	11.89
40 TELEPHONE	SATURDAY	1,658	1,681	(23)	-1.4%	1,583	798.71	64.62	1.98	24.50
50 HARRISBURG	SATURDAY	2,396	2,362	34	1.4%	2,362	1,390.78	97.57	1.70	24.21
50 HEIGHTS	SATURDAY	1,446	1,510	(65)	-4.3%	1,425	919.26	64.07	1.55	22.25
52 HIRSCH	SATURDAY	1,931	2,018	(87)	-4.3%	1,817	1,655.82	116.83	1.10	15.55
52 SCOTT	SATURDAY	3,010	3,232	(222)	-6.9%	2,833	941.68	78.17	3.01	36.24
56 AIRLINE	SATURDAY	4,001	3,737	264	7.1%	3,787	1,798.40	123.12	2.11	30.76
65 BISSONNET	SATURDAY	3,196	3,606	(410)	-11.4%	3,064	1,609.04	122.05	1.90	25.11
77 LIBERTY	SATURDAY	1,015	1,003	11	1.1%	980	1,115.15	68.28	0.88	14.35
77 MLK	SATURDAY	1,806	1,800	6	0.3%	1,744	1,148.93	92.43	1.52	18.87
81 WESTHEIMER-SHARPSTOWN	SATURDAY	3,010	3,154	(144)	-4.6%	2,916	1,200.38	114.90	2.43	25.38
82 WESTHEIMER-WEST OAKS	SATURDAY	4,706	4,845	(139)	-2.9%	4,387	1,480.82	128.68	2.96	34.09
163 FONDREN EXPRESS	SATURDAY	3,935	4,236	(301)	-7.1%	3,984	1,971.93	152.72	2.02	26.09
<b>Subtotals - Core - SATURDAY</b>		<b>46,396</b>	<b>47,991</b>	<b>(1,595)</b>	<b>-3.3%</b>	<b>44,375</b>	<b>24,354.64</b>	<b>1,842.51</b>	<b>1.82</b>	<b>24.08</b>
<b>Totals - All Local Routes - SATURDAY</b>		<b>104,084</b>	<b>105,003</b>	<b>(918)</b>	<b>-0.9%</b>	<b>98,587</b>	<b>65,809.99</b>	<b>4,727.68</b>	<b>1.50</b>	<b>20.85</b>

## Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - February	FY2011 October - February	Change	% Change	February FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
<b>SUNDAY</b>										
1 HOSPITAL	SUNDAY	1,108	1,130	(22)	-1.9%	1,115	886.07	69.73	1.26	15.99
2 BELLAIRE	SUNDAY	3,009	3,180	(171)	-5.4%	3,019	1,405.80	106.03	2.15	28.47
8 SOUTH MAIN	SUNDAY	768	738	30	4.1%	756	564.11	34.38	1.34	22.00
20 CANAL	SUNDAY	955	928	27	2.9%	930	491.55	38.23	1.89	24.32
20 LONG POINT	SUNDAY	1,092	1,102	(10)	-0.9%	1,062	996.51	54.60	1.07	19.46
25 RICHMOND	SUNDAY	1,636	1,723	(87)	-5.1%	1,579	878.02	69.98	1.80	22.56
40 PECORE	SUNDAY	655	612	43	7.1%	652	746.54	60.22	0.87	10.83
40 TELEPHONE	SUNDAY	1,298	1,359	(61)	-4.5%	1,293	972.10	68.32	1.33	18.93
50 HARRISBURG	SUNDAY	1,624	1,522	102	6.7%	1,552	793.42	54.65	1.96	28.39
50 HEIGHTS	SUNDAY	932	907	25	2.7%	890	816.15	54.68	1.09	16.28
52 HIRSCH	SUNDAY	1,298	1,264	35	2.8%	1,282	1,325.25	93.42	0.97	13.72
52 SCOTT	SUNDAY	2,040	1,994	46	2.3%	2,014	754.70	63.82	2.67	31.56
56 AIRLINE	SUNDAY	3,466	3,378	88	2.6%	3,345	1,698.12	117.78	1.97	28.40
65 BISSONNET	SUNDAY	2,123	2,330	(207)	-8.9%	2,252	1,380.57	98.68	1.63	22.82
77 LIBERTY	SUNDAY	718	753	(35)	-4.6%	647	928.42	55.70	0.70	11.62
77 MLK	SUNDAY	1,134	1,084	49	4.6%	1,022	960.16	73.57	1.06	13.89
81 WESTHEIMER-SHARPSTOWN	SUNDAY	1,985	2,180	(195)	-8.9%	1,949	1,076.27	87.40	1.81	22.30
82 WESTHEIMER-WEST OAKS	SUNDAY	3,211	3,273	(63)	-1.9%	3,078	1,283.23	97.70	2.40	31.51
163 FONDREN EXPRESS	SUNDAY	2,782	2,799	(17)	-0.6%	2,696	1,749.14	131.42	1.54	20.51
<b>Subtotals - Core - SUNDAY</b>		<b>31,832</b>	<b>32,255</b>	<b>(423)</b>	<b>-1.3%</b>	<b>31,134</b>	<b>19,706.13</b>	<b>1,430.31</b>	<b>1.58</b>	<b>21.77</b>
<b>Totals - All Local Routes - SUNDAY</b>		<b>64,940</b>	<b>64,176</b>	<b>763</b>	<b>1.2%</b>	<b>62,519</b>	<b>46,837.38</b>	<b>3,287.69</b>	<b>1.33</b>	<b>19.02</b>

## February 2012 Service Change Summary

Service Change Adjustment	Routes Impacted Weekday	Routes Impacted Saturday	Routes Impacted Sunday
Route Discontinuation	35 Fairview		
Route Discontinuation	39 Parker		
Route Discontinuation	48 West Dallas		
Route Discontinuation	59 Aldine Mail		
Route Discontinuation	60 Hardy		
Route Discontinuation	286 WLY/ NWTC/Greenway Park & Ride		
Route Discontinuation	313 Allen Parkway		
Alternative Service Vehicles -- Smaller Bus	37 El Sol	9 Gulfton	6 Jensen
Alternative Service Vehicles -- Smaller Bus	38 Manchester Docks	18 Kirby	9 North Main
Alternative Service Vehicles -- Smaller Bus	64 Lincoln City	37 El Sol	37 El Sol
Alternative Service Vehicles -- Smaller Bus	352 Swingle Shuttle	58 Hammerly	42 Holman
Alternative Service Vehicles -- Smaller Bus	426 TMC Swiftline	78 Irvington	78 Irvington
Alternative Service Vehicles -- Smaller Bus		98 Briargate	83 Lee Road
Route Restructuring	18 Kirby	18 Kirby	
Route Restructuring	37 El Sol	37 El Sol	37 El Sol
Route Restructuring	48 Navigation	48 Navigation	48 Navigation
Route Restructuring	58 Hammerly	58 Hammerly	
Route Restructuring	60 MacGregor		
Route Restructuring	67 Dairy Ashford		
Route Restructuring	70 Memorial		
Route Restructuring	132 Harwin		
Route Restructuring	297 South Point / Monroe / TMC Park & Ride		

NOTE: This does not represent a complete lists of service adjustments for the February 2012 Service Change. Other route changes included adjustments to running times, changes to frequency, and the addition or deletion of trips to match service with demand.

## Annual Fixed-Route Ridership

FIXED-ROUTE RIDERSHIP														
CURRENT YEAR	October 2011	November 2011	December 2011	January 2012	February 2012	March 2012	April 2012	May 2012	June 2012	July 2012	August 2012	September 2012	ANNUAL FY2012	Year-To-Date
<b>Fixed Route Bus Services</b>														
Local	5,218,836	5,049,483	4,707,412	4,834,295	4,724,271								24,534,297	24,534,297
Park & Ride	641,145	590,513	506,019	620,811	627,808								2,986,297	2,986,297
<b>Total Fixed Route Bus Services</b>	<b>5,859,981</b>	<b>5,639,997</b>	<b>5,213,431</b>	<b>5,455,106</b>	<b>5,352,079</b>	-	-	-	-	-	-	-	<b>27,520,593</b>	<b>27,520,593</b>
METRORail	951,970	874,184	801,076	902,025	939,679								4,468,934	4,468,934
<b>Total Fixed Route Services</b>	<b>6,811,951</b>	<b>6,514,181</b>	<b>6,014,507</b>	<b>6,357,131</b>	<b>6,291,758</b>	-	-	-	-	-	-	-	<b>31,989,527</b>	<b>31,989,527</b>

PREVIOUS YEAR	October 2010	November 2010	December 2010	January 2011	February 2011	March 2011	April 2011	May 2011	June 2011	July 2011	August 2011	September 2011	ANNUAL FY2011	Year-To-Date
<b>Fixed Route Bus Services</b>														
Local	5,231,261	4,749,866	4,665,634	4,690,853	4,341,157	5,150,995	5,040,718	5,025,311	4,863,103	4,629,339	5,241,874	5,206,986	58,837,094	23,678,770
Park & Ride	628,040	580,172	503,345	586,376	562,210	704,785	641,192	646,317	665,032	584,997	682,681	653,249	7,438,395	2,860,142
<b>Total Fixed Route Bus Services</b>	<b>5,859,300</b>	<b>5,330,038</b>	<b>5,168,978</b>	<b>5,277,229</b>	<b>4,903,366</b>	<b>5,855,780</b>	<b>5,681,909</b>	<b>5,671,628</b>	<b>5,528,134</b>	<b>5,214,336</b>	<b>5,924,555</b>	<b>5,860,235</b>	<b>66,275,490</b>	<b>26,538,912</b>
METRORail	918,523	831,851	734,413	766,051	808,653	1,252,118	943,628	859,605	876,262	833,591	932,895	919,203	10,676,793	4,059,491
<b>Total Fixed Route Services</b>	<b>6,777,823</b>	<b>6,161,889</b>	<b>5,903,391</b>	<b>6,043,280</b>	<b>5,712,019</b>	<b>7,107,898</b>	<b>6,625,537</b>	<b>6,531,233</b>	<b>6,404,396</b>	<b>6,047,927</b>	<b>6,857,450</b>	<b>6,779,438</b>	<b>76,952,283</b>	<b>30,598,403</b>

VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-Date
<b>Fixed Route Bus Services</b>														
Local	(12,425)	299,617	41,778	143,442	383,114								(34,302,797)	855,527
Park & Ride	13,106	10,341	2,674	34,435	65,598								(4,452,099)	126,154
<b>Total Fixed Route Bus Services</b>	<b>681</b>	<b>309,958</b>	<b>44,452</b>	<b>177,877</b>	<b>448,713</b>								<b>(38,754,896)</b>	<b>981,681</b>
METRORail	33,447	42,333	66,663	135,974	131,026								(6,207,859)	409,443
<b>Total Fixed Route Services</b>	<b>34,127</b>	<b>352,291</b>	<b>111,115</b>	<b>313,851</b>	<b>579,739</b>								<b>(44,962,756)</b>	<b>1,391,124</b>

% VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-Date
<b>Fixed Route Bus Services</b>														
Local	-0.2%	6.3%	0.9%	3.1%	8.8%								-58.3%	3.6%
Park & Ride	2.1%	1.8%	0.5%	5.9%	11.7%								-59.9%	4.4%
<b>Total Fixed Route Bus Services</b>	<b>0.0%</b>	<b>5.8%</b>	<b>0.9%</b>	<b>3.4%</b>	<b>9.2%</b>								<b>-58.5%</b>	<b>3.7%</b>
METRORail	3.6%	5.1%	9.1%	17.7%	16.2%								-58.1%	10.1%
<b>Total Fixed Route Services</b>	<b>0.5%</b>	<b>5.7%</b>	<b>1.9%</b>	<b>5.2%</b>	<b>10.1%</b>								<b>-58.4%</b>	<b>4.5%</b>

SOURCE: RASE

Includes bus bridge for service interruptions

- 1) Calendar Mix. There was one more weekday due to Leap Year. Monthly data are not adjusted for changes in calendar mix.
- 2) Fare Increase. There was no change in METRO's base fare between FY2011 and FY2012. No ridership change would have been expected due to fares.
- 3) Gasoline Prices. Although gasoline prices increased during FY2012 relative to FY2011, there is no statistical correlation between changes in gasoline prices and local bus ridership and the only statistical correlation between gasoline prices and Park & Ride ridership occurred in FY2008 during the time period when the average price of a gallon of gasoline exceeded the maximum base fare for a Park & Ride (then \$3.50). No ridership change would have been expected due to the change in gasoline prices.
- 4) Special Events - METRORail. There was 5 special events in February 2012 (5 Houston Livestock Show and Rodeo dates in February 2012 as compared to 3 Houston Livestock Show and Rodeo dates in February 2011). A ridership increase would be expected due to the two additional Houston Livestock Show and Rodeo dates in February 2012.
- 5) Service Interruptions - METRORail. There was one closure for TCH in February 2012 compared to two closures for TCH construction in February 2011. A ridership increase would be expected due to the one fewer closure in February 2012.
- 6) Unemployment. The unemployment rate was 7.6% in January 2012 compared to 8.4% in February 2011. A positive ridership change would be expected due to the improved unemployment rate.
- 7) Weather. Average temperature of 60° and 5.98 inches of rainfall in February 2012 as compared to average temperature of 55° and 0.67 inches in January 2011. However, there were 2 days with ice storm impact in February 2011 including closure of HOV system which offset any ridership decrease associated with the increased rainfall in February 2012.