



*New*  
**METRO**  
Going Places

# **MAY 2012 (Fiscal Year 2012)**

## Monthly Ridership Report

### METROBus and METRORail

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**MAY 2012 (FY2012)**  
**FIXED-ROUTE SYSTEM RIDERSHIP OVERVIEW - Explanation of Information**

## **How to read this report**

### **Introduction**

This report shows how many customers used the combined METRO bus and rail systems in a given month and year-to-date. Ridership statistics are given on a system-wide and route/station level basis as well as by weekday, Saturday, and Sunday.

Ridership is counted as *boardings*, or *unlinked passenger trips* (National Transit Database (NTD)).

### **How are customers counted?**

#### **Bus**

Boardings are recorded by automatic passenger counters (APCs) and passenger count cards. METRO has equipped 100% of its fixed-route bus fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting as approved in METRO's NTD alternative sampling methodology. Additionally, there are certain routes for which passenger count cards are used due multiple fares on the same route (Route 236 San Jacinto / Baytown).

#### **Rail**

Boardings are recorded by automatic passenger counters (APCs). METRO has equipped 100% of its fixed-route rail fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting for Special Events as approved in METRO's NTD methodology.

### **How do I read the overview?**

The next 3 pages provide an overview of the average daily boardings on local and Park & Ride bus and METRORail for weekday, Saturday, and Sunday for both the current month as compared to the same month last year and for the current fiscal year-to-date as compared to the previous fiscal year-to-date. Information is also presented for the 10 bus routes with the highest average daily ridership, the highest growth between FY2011 and FY2012, and the highest loss between FY2011 and FY2012 for weekday, Saturday, and Sunday. The 10 bus routes with the highest average daily ridership are also presented in graphical form compared to the average ridership for a weekday, Saturday, or Sunday route.

### **How do I compare this year to last year?**

Boardings data are presented on an average daily basis for ease of comparison. For example, Route 1 Hospital - weekday had 4,385 average daily boardings during FY2012 (October 2011 - May 2012) as compared to 4,290 average daily boardings during FY2011 (October 2010 - May 2011). The change in ridership between FY2011 and FY2012 was + 95 boardings or 2.2%. This percentage increase was higher for Route 1 Hospital than for the average of all weekday routes (+0.3%). A similar presentation is done for each METRORail station.

### **Are all days included in average daily boardings?**

The average daily data cover the service operated on typical days in accordance with the normal schedule (for fixed schedule service). A typical day is a day on which normal, regular service is operated. The average daily data does not include days when 1) extra service is provided to meet demands for special events (e.g., the Houston Livestock Show and Rodeo), or 2) service consumed (or ridership) is reduced due to unusually bad weather (e.g., temperatures at or in excess of 100° or days with significant amounts of rainfall), or 3) holidays (e.g., Christmas). (*From the NTD 2011 Annual Reporting Manual, Service form (S-10), p. 190*)

### **Why do some route numbers have two different names?**

One means of improving operational efficiency is the use of a single bus on multiple bus routes that each serve downtown. Bus routes that are combined in this manner are through-routed or "hooked." For example, Route 3 Langley and Route 3 West Gray are "hooked" and share the same bus equipment. Currently, METRO operates 14 weekday through-routed / "hooked" route combinations.

Fixed Route System Ridership Overview  
**MAY 2012 (FY2012)**

AVERAGE DAILY RIDERSHIP - BY SERVICE CATEGORY						
	WEEKDAY - AVERAGE		SATURDAY - AVERAGE		SUNDAY - AVERAGE	
	Year-To Date	Current Month	Year-To Date	Current Month	Year-To Date	Current Month
<b>METROBus and METRORail</b>						
FY2012	262,781	256,988	118,402	117,891	75,605	76,784
FY2011	260,392	264,214	118,625	119,944	75,176	79,876
Change	2,389	(7,226)	(223)	(2,054)	429	(3,092)
% Change	0.9%	-2.7%	-0.2%	-1.7%	0.6%	-3.9%
<b>METROBus</b>						
FY2012	225,903	220,923	103,850	103,842	65,207	65,620
FY2011	225,432	229,999	105,670	106,725	66,071	69,502
Change	471	(9,077)	(1,820)	(2,883)	(864)	(3,882)
% Change	0.2%	-3.9%	-1.7%	-2.7%	-1.3%	-5.6%
<b>METROBus - Local</b>						
FY2012	196,813	191,165				
FY2011	196,230	199,351				
Change	583	(8,187)				
% Change	0.3%	-4.1%				
<b>METROBus - Park &amp; Ride</b>						
FY2012	29,090	29,758				
FY2011	29,202	30,648				
Change	(112)	(890)				
% Change	-0.4%	-2.9%				
<b>METRORail</b>						
FY2012	36,878	36,065	14,552	14,048	10,398	11,164
FY2011	34,960	34,215	12,955	13,220	9,105	10,374
Change	1,918	1,850	1,597	829	1,293	790
% Change	5.5%	5.4%	12.3%	6.3%	14.2%	7.6%

NOTE: METRO discontinued operation of 321 TMC Blue and 322 TMC Red effective May 7, 2012. Current month does not include average daily ridership on these routes.

## Fixed Route System Ridership Overview

MAY 2012 (FY2012)

## TOP TEN BUS ROUTES - FY2012

## WEEKDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings		
Route		Boardings
1 2 BELLAIRE		7,418
2 163 FONDREN EXPRESS		7,380
3 82 WESTHEIMER-WEST OAKS		6,543
4 65 BISSONNET		6,033
5 25 RICHMOND		5,414
6 52 SCOTT		5,142
7 46 GESSNER		4,989
8 73 BELLFORT		4,947
9 81 WESTHEIMER-SHARPSTOWN		4,917
10 33 POST OAK		4,771
Subtotal		57,554
% of Total Boardings		25%

Highest Growth		
Route		Boardings
163 FONDREN EXPRESS		636
73 BELLFORT		451
4 BEECHNUT		401
170 MISSOURI CITY / TMC		347
86 FM1960		324
102 BUSH I.A.H EXPRESS		303
217 CYPRESS		271
46 GESSNER		246
45 TIDWELL		246
68 BRAYS BAYOU		225

Highest Loss		
Route		Boardings
320 TMC WHITE		(527)
2 BELLAIRE		(461)
265 WEST BELLFORT		(277)
321 TMC BLUE		(253)
56 AIRLINE		(224)
29 TSU/UH HIRSCH		(200)
53 BRIAR FOREST		(198)
292 WEST BELLFORT-WESTWOOD/TMC		(156)
5 SOUTHMORE		(152)
65 BISSONNET		(147)

## SATURDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings		
Route		Boardings
1 82 WESTHEIMER-WEST OAKS		4,774
2 2 BELLAIRE		4,774
3 56 AIRLINE		4,012
4 163 FONDREN EXPRESS		3,970
5 65 BISSONNET		3,225
6 46 GESSNER		3,112
7 81 WESTHEIMER-SHARPSTOWN		3,032
8 52 SCOTT		2,927
9 25 RICHMOND		2,895
10 73 BELLFORT		2,716
Subtotal		35,436
% of Total Boardings		34%

Highest Growth		
Route		Boardings
4 BEECHNUT		308
86 FM1960		202
102 BUSH I.A.H EXPRESS		177
56 AIRLINE		154
88 HOBBY AIRPORT		77
137 NORTHSHORE EXPRESS		56
20 LONG POINT		55
3 LANGLEY		54
87 SUNNYSIDE		52
23 CROSSTIMBERS		51

Highest Loss		
Route		Boardings
2 BELLAIRE		(489)
65 BISSONNET		(285)
52 SCOTT		(282)
163 FONDREN EXPRESS		(222)
53 BRIAR FOREST		(221)
81 WESTHEIMER-SHARPSTOWN		(129)
52 HIRSCH		(126)
19 WILCREST		(113)
48 NAVIGATION		(107)
36 LAWNSDALE		(105)

## SUNDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings		
Route		Boardings
1 56 AIRLINE		3,555
2 82 WESTHEIMER-WEST OAKS		3,260
3 2 BELLAIRE		3,104
4 163 FONDREN EXPRESS		2,857
5 65 BISSONNET		2,130
6 81 WESTHEIMER-SHARPSTOWN		2,067
7 52 SCOTT		2,004
8 46 GESSNER		1,827
9 4 BEECHNUT		1,812
10 33 POST OAK		1,713
Subtotal		24,328
% of Total Boardings		37%

Highest Growth		
Route		Boardings
102 BUSH I.A.H EXPRESS		169
86 FM1960		144
73 BELLFORT		123
46 GESSNER		90
44 ACRES HOMES		83
45 TIDWELL		67
137 NORTHSHORE EXPRESS		63
4 BEECHNUT		61
50 HARRISBURG		53
77 MLK		44

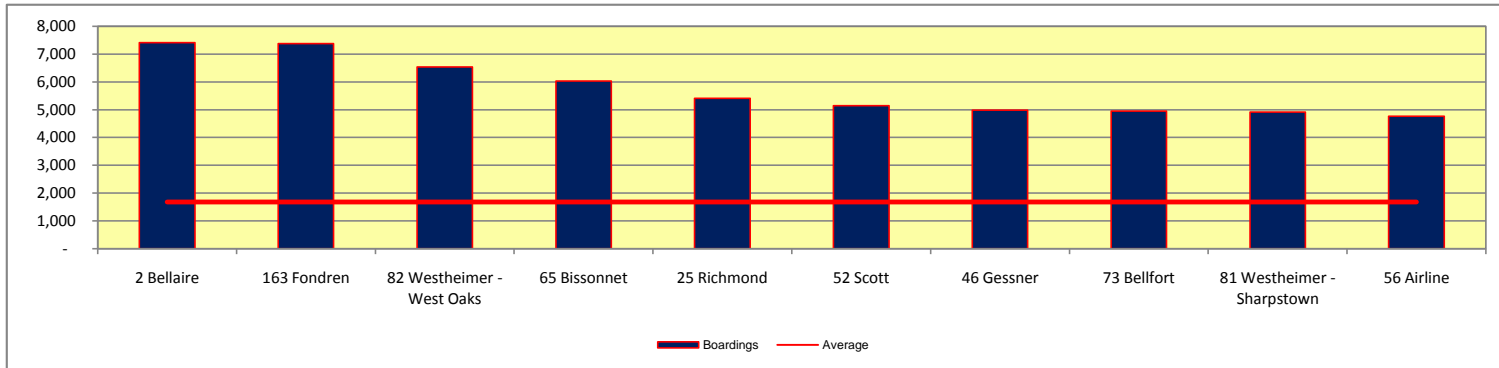
Highest Loss		
Route		Boardings
65 BISSONNET		(230)
2 BELLAIRE		(198)
6 JENSEN		(131)
53 BRIAR FOREST		(116)
81 WESTHEIMER-SHARPSTOWN		(114)
9 NORTH MAIN		(112)
25 RICHMOND		(99)
37 EL SOL		(92)
40 TELEPHONE		(74)
52 SCOTT		(60)

NOTES: 1. **BOLD** designates a Core Route.

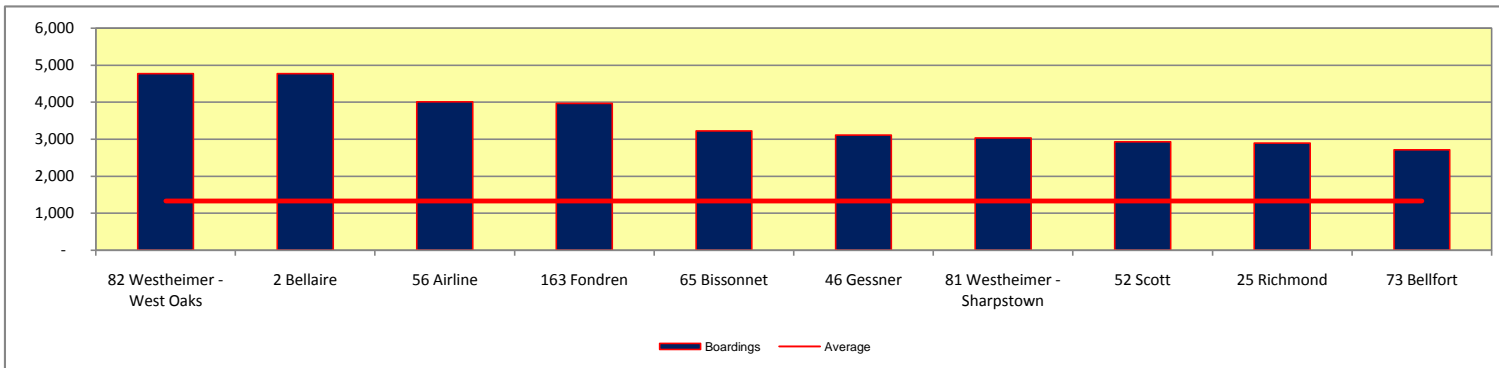
Fixed Route System Ridership Overview  
**MAY 2012 (FY2012)**

**TOP TEN BUS ROUTES - FY2012**

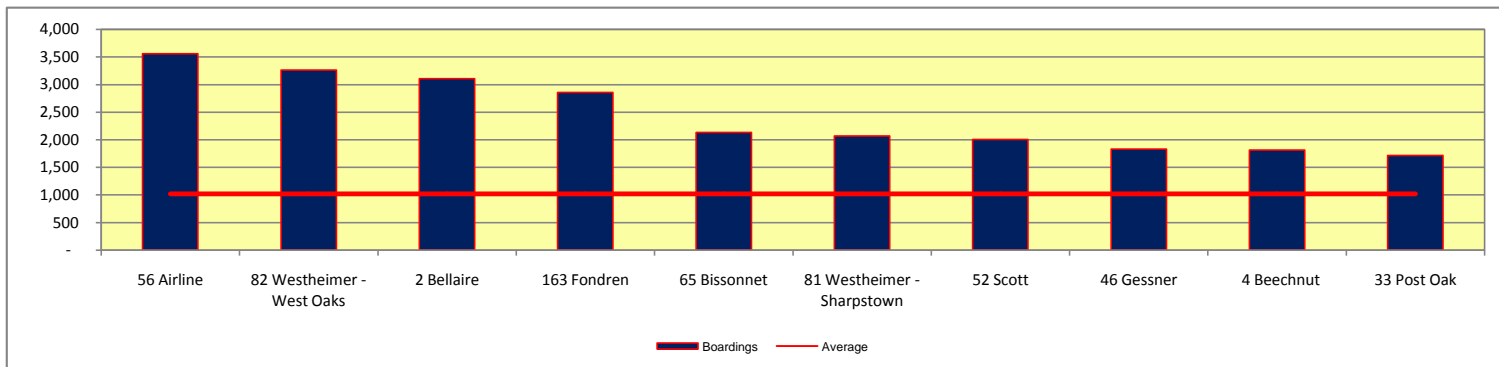
**WEEKDAY RIDERSHIP (Year-To-Date)**



**SATURDAY RIDERSHIP (Year-To-Date)**



**SUNDAY RIDERSHIP (Year-To-Date)**



	FY2012 October - May	FY2011 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
1 HOSPITAL	4,385	4,290	95	2.2%	4,520	4,557	4,110	4,294	4,230	4,352	4,561	4,456				
2 BELLAIRE	7,418	7,879	(461)	-5.8%	7,751	7,787	6,998	7,349	7,415	7,274	7,434	7,338				
3 LANGLEY	925	990	(65)	-6.5%	944	933	875	902	896	925	958	968				
3 WEST GRAY	717	678	39	5.8%	732	723	678	699	694	717	743	750				
4 BEECHNUT	4,503	4,101	401	9.8%	4,547	4,669	4,378	4,508	4,485	4,387	4,552	4,496				
5 KASHMERE	1,672	1,771	(99)	-5.6%	1,807	1,783	1,541	1,633	1,634	1,602	1,700	1,673				
5 SOUTHMORE	2,329	2,481	(152)	-6.1%	2,518	2,484	2,147	2,276	2,276	2,232	2,368	2,331				
6 JENSEN	1,576	1,604	(28)	-1.7%	1,576	1,653	1,489	1,570	1,562	1,599	1,604	1,551				
6 TANGLEWOOD	788	896	(108)	-12.1%	788	827	745	785	781	799	802	776				
8 SOUTH MAIN	2,901	2,696	205	7.6%	2,894	3,046	2,721	2,873	2,941	2,880	2,969	2,882				
9 NORTH MAIN	877	931	(54)	-5.8%	887	951	829	879	880	833	880	874				
9 GULFTON	1,435	1,325	110	8.3%	1,452	1,557	1,357	1,440	1,440	1,363	1,440	1,432				
10 WILLOWBEND	1,199	1,064	135	12.7%	1,157	1,260	1,159	1,234	1,263	1,210	1,159	1,152				
11 ALMEDA	1,420	1,532	(112)	-7.3%	1,599	1,553	1,338	1,362	1,373	1,311	1,430	1,390				
11 NANCE	819	855	(36)	-4.2%	923	896	772	786	793	757	825	802				
14 HIRAM CLARKE	2,365	2,350	15	0.6%	2,318	2,450	2,241	2,361	2,381	2,441	2,451	2,276				
15 FULTON	1,885	1,875	10	0.5%	1,920	1,970	1,833	1,835	1,699	1,924	1,986	1,911				
18 KIRBY	869	778	90	11.6%	857	826	697	750	774	992	1,027	1,026				
19 WILCREST	1,182	1,214	(32)	-2.6%	1,274	1,316	1,132	1,159	1,147	1,084	1,167	1,179				
20 CANAL	1,677	1,717	(40)	-2.3%	1,713	1,656	1,502	1,544	1,604	1,745	1,814	1,839				
20 LONG POINT	2,253	2,173	81	3.7%	2,302	2,225	2,018	2,075	2,155	2,345	2,437	2,471				
23 CROSSTIMBERS	2,005	1,889	116	6.1%	2,107	2,146	1,860	2,082	2,036	1,893	1,963	1,951				
24 NORTHLINE	1,878	1,807	71	3.9%	1,861	1,934	1,826	1,833	1,801	1,913	1,950	1,910				
25 RICHMOND	5,414	5,479	(65)	-1.2%	5,624	5,694	5,188	5,411	5,386	5,317	5,402	5,291				
26 OUTER LOOP	1,921	1,917	5	0.2%	2,022	2,083	1,777	1,899	1,868	1,864	1,942	1,916				
27 INNER LOOP	2,107	2,129	(21)	-1.0%	2,184	2,253	1,947	2,082	2,036	2,078	2,169	2,111				
29 TSU/UH HIRSCH	1,294	1,494	(200)	-13.4%	1,504	1,479	1,189	1,351	1,286	1,131	1,248	1,166				
30 CLINTON	579	564	15	2.6%	627	643	537	586	573	548	551	567				
30 CULLEN	2,784	2,769	15	0.5%	3,012	3,092	2,583	2,820	2,755	2,633	2,651	2,728				
32 RENWICK	984	804	180	22.4%	973	1,049	982	995	996	972	938	969				
33 POST OAK	4,771	4,714	57	1.2%	4,541	4,804	4,656	4,729	4,660	4,845	4,975	4,955				
34 MONTROSE	587	492	96	19.4%	647	597	530	596	578	565	618	565				
35 FAIRVIEW	414	445	(31)	-6.9%	449	485	393	392	351	Discontinued	Discontinued	Discontinued				
36 KEMPWOOD	1,516	1,606	(90)	-5.6%	1,575	1,547	1,386	1,436	1,474	1,555	1,572	1,582				
36 LAWNDALE	1,570	1,526	44	2.9%	1,631	1,602	1,436	1,487	1,526	1,610	1,628	1,638				
37 EL SOL	465	600	(134)	-22.4%	638	625	562	584	525	246	264	279				
38 MANCHESTER DOCKS	53	101	(48)	-47.4%	60	52	48	44	51	51	59	58				
39 PARKER ROAD	15	21	(7)	-30.9%	15	19	14	11	14	Discontinued	Discontinued	Discontinued				
40 PECORE	2,022	1,992	30	1.5%	2,112	2,096	1,857	2,011	2,001	1,979	2,084	2,036				
40 TELEPHONE	3,089	3,156	(67)	-2.1%	3,227	3,202	2,836	3,072	3,057	3,024	3,183	3,110				
42 HOLMAN	1,658	1,714	(57)	-3.3%	1,852	1,829	1,435	1,635	1,760	1,556	1,720	1,473				
44 ACRES HOMES	3,068	3,103	(35)	-1.1%	3,318	3,431	3,322	3,040	2,884	2,780	2,826	2,947				
45 TIDWELL	3,174	2,928	246	8.4%	3,211	3,230	3,124	3,309	3,110	3,060	3,164	3,182				
46 GESSNER	4,989	4,743	246	5.2%	5,081	5,184	4,876	4,788	4,950	4,982	4,984	5,068				
47 HILLCROFT	958	1,004	(45)	-4.5%	998	1,046	908	969	979	912	938	917				
48 NAVIGATION	571	706	(135)	-19.1%	707	673	621	615	571	456	436	487				
48 WEST DALLAS	612	663	(51)	-7.7%	676	644	594	589	556	Discontinued	Discontinued	Discontinued				
49 CHIMNEY ROCK	511	516	(5)	-0.9%	533	524	477	510	481	511	528	523				
50 HARRISBURG	3,667	3,646	21	0.6%	3,838	3,807	3,522	3,598	3,606	3,604	3,699	3,663				
50 HEIGHTS	2,714	2,564	149	5.8%	2,840	2,817	2,606	2,663	2,668	2,667	2,737	2,710				
52 HIRSCH	2,913	2,919	(6)	-0.2%	2,920	3,006	2,691	3,033	2,968	2,847	2,962	2,878				
52 SCOTT	5,142	5,215	(72)	-1.4%	5,154	5,306	4,751	5,355	5,240	5,025	5,228	5,080				
53 BRIAR FOREST	3,870	4,068	(198)	-4.9%	4,294	4,107	3,629	3,674	3,770	3,651	3,952	3,884				
56 AIRLINE	4,720	4,944	(224)	-4.5%	5,305	5,405	5,157	4,644	4,539	4,174	4,184	4,353				
58 HAMMERLY	782	718	64	9.0%	790	800	710	722	742	792	843	858				
59 ALDINE MAIL	253	258	(5)	-1.9%	269	279	262	261	249	Discontinued	Discontinued	Discontinued				
60 HARDY	288	284	4	1.4%	324	310	267	277	264	Discontinued	Discontinued	Discontinued				
60 SOUTH MacGREGOR	817	932	(115)	-12.3%	962	921	792	821	783	726	753	782				
64 LINCOLN CITY	181	250	(69)	-27.5%	248	237	230	224	205	94	107	105				
65 BISSENET	6,033	6,180	(147)	-2.4%	6,389	6,258	5,615	6,082	5,976	5,843	6,068	6,035				
66 YALE	1,655	1,688	(33)	-1.9%	1,850	1,844	1,575	1,636	1,571	1,542	1,615	1,611				
67 DAIRY ASHFORD	799	745	54	7.3%	850	895	781	811	795	738	778	744				



	FY2012 October - May	FY2011 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
68 BRAYS BAYOU	4,085	3,860	225	5.8%	4,510	4,338	3,618	4,143	4,222	3,864	4,111	3,873				
70 MEMORIAL	516	616	(100)	-16.2%	588	595	528	574	532	404	455	448				
72 WESTVIEW	803	752	52	6.9%	797	825	828	755	802	818	794	808				
73 BELLFORT	4,947	4,496	451	10.0%	5,184	5,350	4,730	5,063	4,905	4,698	4,783	4,865				
75 ELDRIDGE	372	327	45	13.8%	378	389	339	350	365	380	382	395				
77 LIBERTY	1,657	1,646	11	0.6%	1,716	1,727	1,551	1,682	1,652	1,610	1,693	1,623				
77 MLK	3,614	3,463	151	4.4%	3,744	3,768	3,384	3,670	3,602	3,512	3,692	3,540				
78 ALABAMA	754	705	49	6.9%	774	799	670	742	771	756	765	755				
78 IRVINGTON	620	626	(7)	-1.1%	636	656	550	610	634	621	628	621				
79 WEST LITTLE YORK	1,223	1,231	(7)	-0.6%	1,325	1,345	1,204	1,202	1,180	1,133	1,190	1,205				
80 DOWLING	677	756	(80)	-10.5%	708	704	630	670	671	681	684	663				
80 LYONS	1,064	1,060	4	0.4%	1,113	1,107	992	1,054	1,056	1,072	1,077	1,043				
81 WESTHEIMER-SHARPSTOWN	4,917	5,021	(103)	-2.1%	4,983	5,095	4,659	4,865	4,861	4,873	5,019	4,985				
82 WESTHEIMER-WEST OAKS	6,543	6,463	80	1.2%	6,823	6,779	6,205	6,544	6,381	6,485	6,561	6,562				
83 LEE ROAD	985	927	58	6.2%	998	1,086	1,020	1,033	941	888	951	962				
85 ANTOINE	4,127	4,062	66	1.6%	4,347	4,364	4,017	4,129	4,057	3,859	4,149	4,095				
86 FM1960	3,134	2,809	324	11.5%	3,310	3,433	3,069	3,314	3,088	2,925	3,017	2,914				
87 SUNNYSIDE	2,534	2,446	88	3.6%	2,693	2,728	2,305	2,580	2,546	2,440	2,543	2,437				
88 HOBBY AIRPORT	2,260	2,081	178	8.6%	2,447	2,488	2,153	2,290	2,304	2,060	2,223	2,113				
97 SETTEGAST	262	284	(22)	-7.9%	261	278	270	262	245	256	252	274				
98 BRIARGATE	627	562	65	11.6%	748	739	573	605	628	581	565	579				
102 BUSH I.A.H EXPRESS	2,866	2,563	303	11.8%	2,965	3,070	2,917	2,968	2,780	2,720	2,777	2,729				
108 VETERANS MEMORIAL EXPRESS	2,604	2,452	152	6.2%	2,830	2,763	2,404	2,597	2,465	2,527	2,619	2,625				
131 MEMORIAL EXPRESS	1,646	1,544	103	6.7%	1,706	1,695	1,510	1,576	1,588	1,719	1,669	1,707				
132 HARWIN EXPRESS	2,208	2,229	(21)	-0.9%	2,377	2,289	1,978	2,112	2,154	2,184	2,318	2,249				
137 NORTHSHORE EXPRESS	1,977	2,109	(132)	-6.3%	2,113	2,176	1,956	2,016	1,880	1,827	1,931	1,919				
163 FONDREN EXPRESS	7,380	6,743	636	9.4%	7,348	7,829	7,092	7,709	7,479	7,145	7,358	7,077				
170 MISSOURI CITY / TMC	715	368	347	94.3%	732	730	610	721	740	709	733	747				
202 KUYKENDAH	1,950	1,926	24	1.3%	2,074	2,036	1,623	1,998	1,958	1,954	2,008	1,954				
204 SPRING	1,325	1,344	(19)	-1.4%	1,392	1,358	1,104	1,375	1,358	1,339	1,349	1,328				
209 NORTH FREEWAY	571	533	39	7.2%	602	575	494	551	607	579	601	563				
212 SETON LAKE	640	652	(12)	-1.8%	658	664	527	671	659	651	639	645				
214 NORTHWEST STATION	2,332	2,446	(114)	-4.7%	2,440	2,414	1,929	2,495	2,423	2,318	2,349	2,290				
216 WEST LITTLE YORK - PINEMONT	658	651	6	0.9%	673	666	523	682	654	696	677	689				
217 CYPRESS	1,428	1,157	271	23.4%	1,360	1,456	1,117	1,469	1,420	1,415	1,589	1,596				
219 NORTHWEST FREEWAY	246	217	28	13.0%	246	231	236	237	257	252	262	244				
221 KINGSLAND	2,272	2,300	(28)	-1.2%	2,355	2,369	1,853	2,342	2,385	2,252	2,363	2,257				
222 GRAND PARKWAY	676	628	48	7.6%	676	664	520	700	720	694	732	698				
228 ADDICKS	1,908	1,956	(48)	-2.4%	1,975	1,916	1,566	1,989	1,947	1,929	1,992	1,952				
229 KATY FREEWAY	424	399	25	6.4%	434	406	345	398	447	438	497	428				
236 MAXEY ROAD	480	517	(38)	-7.3%	530	503	411	479	464	466	481	504				
236 SAN JACINTO / BAYTOWN	103	103	(0)	-0.1%	103	99	84	106	104	105	110	113				
244 MONROE	502	479	23	4.9%	534	514	418	488	501	485	542	533				
245 PASADENA		29	(29)	N/A												
246 BAY AREA	1,751	1,691	60	3.6%	1,911	1,781	1,346	1,738	1,791	1,815	1,854	1,775				
247 FUQUA	885	882	2	0.3%	902	874	737	911	900	867	940	946				
249 GULF FREEWAY	357	343	14	4.0%	376	351	315	306	341	400	404	359				
255 KINGWOOD	1,010	993	17	1.7%	995	1,000	806	1,072	1,068	1,012	1,074	1,051				
256 EASTEX	856	813	42	5.2%	867	916	694	877	882	887	864	857				
257 TOWNSEN	947	937	10	1.1%	974	947	789	937	960	947	1,007	1,010				
259 EASTEX FREEWAY	270	248	21	8.6%	263	283	242	246	275	277	296	277				
261 WEST LOOP	363	398	(35)	-8.8%	443	319	253	301	376	401	408	406				
262 WESTWOOD	561	649	(88)	-13.6%	678	472	376	483	614	618	638	611				
265 WEST BELLFORT	2,263	2,540	(277)	-10.9%	2,396	2,015	2,011	2,326	2,351	2,228	2,411	2,368				
269 SOUTHWEST FREEWAY	16	16	0	0.6%	17	19	12	14	13	15	19	16				
274 WESTCHASE/GESSNER	405	463	(58)	-12.6%	455	391	308	349	441	439	424	433				
283 KUYKENDAH/GREENWAY	373	357	16	4.4%	364	362	277	337	378	398	421	447				
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY	273	268	4	1.6%	306	297	225	290	247	Discontinued	Discontinued	Discontinued				
292 WEST BELLFORT-WESTWOOD/TMC	492	649	(156)	-24.1%	584	491	457	526	480	402	550	449				
297 SOUTHPOINT-MONROE/TMC	963	943	19	2.0%	977	999	847	945	988	962	992	990				
298 KINGSLAND-ADDICKS-NWTC/TMC	1,180	1,122	57	5.1%	1,242	1,276	1,042	1,241	1,182	969	1,265	1,222				

	FY2012 October - May	FY2011 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
302 POLK SHUTTLE	55	49	6	12.5%	55	60	58	53	51	57	60	49				
303 WEST SHUTTLE	235	244	(9)	-3.6%	243	253	235	223	209	240	254	221				
304 KASHMERE SHUTTLE	98	49	49	101.0%	90	93	99	96	96	104	99	103				
305 HIRAM CLARKE SHUTTLE	83	86	(3)	-3.2%	80	84	75	76	78	89	94	88				
306 FALLBROOK SHUTTLE	114	93	21	22.7%	106	110	113	106	119	111	123	125				
308 NORTHWEST SHUTTLE	100	81	19	22.9%	102	101	114	99	103	96	90	92				
313 ALLEN PARKWAY	396	398	(1)	-0.3%	422	431	343	397	389	Discontinued	Discontinued	Discontinued				
320 TMC WHITE	3,315	3,841	(527)	-13.7%	3,646	3,744	3,078	3,405	3,595	3,557	3,061	2,430				
321 TMC BLUE	737	944	(207)	-21.9%	812	821	710	741	746	724	605	Discontinued				
322 TMC RED	989	1,071	(82)	-7.6%	986	976	927	977	968	1,101	991	Discontinued				
352 SWINGLE SHUTTLE	184	135	50	36.8%	208	203	188	227	201	152	147	149				
402 BELLAIRE QUICKLINE	717	667	50	7.5%	724	761	660	694	730	714	725	727				
426 TMC SWIFTLINE	244	249	(5)	-2.2%	279	276	266	278	257	206	209	178				
500 AIRPORT DIRECT		183	(183)	N/A												
<b>TOTAL</b>	<b>225,903</b>	<b>225,432</b>	<b>471</b>	<b>0.2%</b>	<b>237,407</b>	<b>238,800</b>	<b>212,227</b>	<b>227,080</b>	<b>225,326</b>	<b>219,060</b>	<b>226,403</b>	<b>220,923</b>				

## NOTES

<sup>1</sup> METRO made significant route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 32 Renwick. The layover on the 32 Renwick was relocated and travel times were adjusted for more reliable service.

B) 36 Kempwood / 46 Gessner / 58 Hammerly. Route realignments were made to the 36 Kempwood, 46 Gessner and 58 Hammerly to simplify the routes.

C) 75 Energy Corridor / 67 Dairy Ashford. The 75 Energy Corridor and 67 Dairy Ashford were re-structured. As part of the re-structuring, the 75 Energy Corridor was renamed the 75 Eldridge Crosstown. In addition, two one-way loops on the 75 were eliminated and the route was extended to the Mission Bend P & R as well as a change in mid-day frequencies and later PM service. The re-structuring of the 67 Dairy Ashford extended the route to the Addicks P & R and improved headways.

D) 81 Westheimer - Sharpstown / 82 Westheimer - West Oaks. There was a realignment of trips from the 81 Westheimer - Sharpstown to the 82 Westheimer - West Oaks due to increased demand.

E) 87 Sunnyside. The 87 Sunnyside was extended to the HCC South Campus.

F) 352 Swingle Shuttle. Additional trips were added to the 352 Swingle Shuttle to accommodate demand.

G) 426 TMC Swiftline. Two additional earlier AM Westbound trips were added.

H) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

<sup>2</sup> METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.

B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.

C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.

D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.

<sup>3</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.

B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

<sup>4</sup> 170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.

<sup>5</sup> 217 Cypress. Additional trips added on November 1, 2011.

<sup>6</sup> METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

<sup>7</sup> 59 Aldine Mail. Reinstated route on April 2, 2012.

18 Kirby. Additional trips added on April 2, 2012.

70 Memorial. Extended route EB from Northwest Transit Center to intersection of Washington and Westcott on April 2, 2012.

<sup>8</sup> METRO discontinued operation of 321 TMC Blue and 322 TMC Red effective May 7, 2012.

## MAY 2012 (FY2012) - Average Saturday - By Bus Route

	FY2012 October - May	FY2011 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
1 HOSPITAL	1,822	1,839	(16)	-0.9%	1,834	1,704	1,777	1,688	1,848	1,727	1,894	2,107				
2 BELLAIRE	4,785	5,274	(489)	-9.3%	5,297	4,897	4,400	4,791	4,440	4,796	4,796	4,866				
3 LANGLEY	531	478	54	11.2%	530	523	555	547	519	521	526	529				
3 WEST GRAY	433	439	(6)	-1.3%	432	426	452	446	423	425	429	431				
4 BEECHNUT	2,666	2,357	308	13.1%	2,892	2,689	2,561	2,817	2,383	2,625	2,803	2,554				
5 KASHMERE	903	875	28	3.2%	1,011	943	926	911	840	814	875	906				
5 SOUTHMORE	1,264	1,310	(47)	-3.6%	1,414	1,319	1,296	1,274	1,175	1,139	1,225	1,268				
6 JENSEN	1,039	1,026	13	1.3%	1,088	1,054	1,033	1,033	933	987	1,072	1,109				
6 TANGLEWOOD	391	402	(11)	-2.8%	410	397	389	389	351	371	404	418				
8 SOUTH MAIN	1,421	1,397	24	1.7%	1,516	1,365	1,447	1,453	1,280	1,442	1,388	1,476				
9 NORTH MAIN	333	436	(104)	-23.8%	397	384	376	396	365	225	247	272				
9 GULFTON	598	686	(88)	-12.8%	713	691	675	711	656	405	444	489				
10 WILLOWBEND	684	680	3	0.5%	719	630	666	677	658	735	696	688				
11 ALMEDA	858	932	(74)	-8.0%	967	913	897	911	844	724	812	796				
11 NANCE	619	629	(9)	-1.5%	698	659	648	658	609	523	586	574				
14 HIRAM CLARKE	1,389	1,428	(39)	-2.8%	1,466	1,467	1,488	1,418	1,351	1,301	1,263	1,354				
15 FULTON	1,354	1,327	27	2.0%	1,355	1,350	1,317	1,415	1,302	1,436	1,278	1,376				
18 KIRBY	261	299	(38)	-12.9%	328	305	296	267	272	186	207	224				
19 WILCREST	537	650	(113)	-17.5%	589	583	496	479	518	509	537	582				
20 CANAL	1,163	1,170	(7)	-0.6%	1,199	1,142	1,097	1,115	1,054	1,216	1,289	1,191				
20 LONG POINT	1,409	1,354	55	4.1%	1,453	1,384	1,329	1,351	1,277	1,473	1,562	1,443				
23 CROSTIMBERS	746	695	51	7.3%	785	660	794	803	763	749	708	703				
24 NORTHLINE	1,404	1,413	(10)	-0.7%	1,399	1,269	1,330	1,337	1,264	1,542	1,531	1,559				
25 RICHMOND	2,897	2,926	(28)	-1.0%	3,133	3,146	2,817	2,699	2,671	2,946	2,850	2,915				
26 OUTER LOOP	820	817	3	0.3%	893	736	853	772	790	868	851	795				
27 INNER LOOP	919	923	(4)	-0.5%	974	950	893	915	807	858	1,004	951				
29 TSU/UH HIRSCH	668	750	(82)	-10.9%	724	731	609	615	566	675	689	733				
30 CLINTON	331	342	(11)	-3.2%	350	313	323	341	315	337	357	312				
30 CULLEN	1,696	1,730	(34)	-2.0%	1,795	1,601	1,656	1,748	1,615	1,724	1,829	1,599				
32 RENWICK	627		627	N/A	605	629	559	655	644	624	661	640				
33 POST OAK	2,388	2,461	(73)	-3.0%	2,532	2,360	2,404	2,390	2,207	2,387	2,537	2,287				
36 KEMPWOOD	662	702	(40)	-5.7%	711	645	666	642	604	661	684	678				
36 LAWDALE	781	887	(105)	-11.9%	840	762	787	758	713	781	808	801				
37 EL SOL	315	410	(95)	-23.2%	414	406	394	405	367	151	189	191				
40 PECORE	980	1,062	(82)	-7.7%	1,004	966	949	989	923	959	996	1,055				
40 TELEPHONE	1,682	1,714	(32)	-1.9%	1,723	1,658	1,629	1,697	1,583	1,645	1,710	1,810				
42 HOLMAN	633	695	(63)	-9.0%	704	602	624	605	626	623	652	626				
44 ACRES HOMES	2,146	2,115	31	1.5%	2,260	2,123	2,203	2,275	1,917	2,108	2,124	2,157				
45 TIDWELL	1,821	1,811	10	0.6%	1,971	1,867	1,833	1,969	1,676	1,779	1,718	1,759				
46 GESSNER	3,104	3,097	8	0.3%	3,294	2,874	3,010	3,161	3,051	3,144	3,248	3,055				
47 HILLCROFT	688	761	(73)	-9.5%	794	670	596	670	645	654	734	741				
48 NAVIGATION	273	380	(107)	-28.1%	335	349	350	320	293	160	200	178				
49 CHIMNEY ROCK	268	332	(64)	-19.2%	264	274	260	241	269	280	292	268				
50 HARRISBURG	2,438	2,392	46	1.9%	2,551	2,338	2,308	2,418	2,362	2,485	2,537	2,501				
50 HEIGHTS	1,471	1,530	(59)	-3.9%	1,539	1,411	1,393	1,459	1,425	1,499	1,531	1,509				
52 HIRSCH	1,872	1,998	(126)	-6.3%	2,073	1,900	1,960	1,905	1,817	1,711	1,777	1,833				
52 SCOTT	2,918	3,200	(282)	-8.8%	3,231	2,962	3,055	2,970	2,833	2,668	2,770	2,857				
53 BRIAR FOREST	1,529	1,751	(221)	-12.6%	1,617	1,567	1,518	1,284	1,426	1,592	1,580	1,651				
56 AIRLINE	4,020	3,865	154	4.0%	4,181	4,006	3,943	4,088	3,787	4,072	4,007	4,073				
58 HAMMERLY	385	433	(48)	-11.0%	496	389	436	429	393	297	328	310				
60 SOUTH MacGREGOR	470	512	(43)	-8.4%	543	530	519	416	441	390	432	486				
65 BISSONNET	3,196	3,481	(285)	-8.2%	3,444	3,330	3,079	3,064	3,064	3,171	3,423	2,994				
66 YALE	1,382	1,372	10	0.7%	1,478	1,387	1,368	1,371	1,218	1,358	1,418	1,456				
68 BRAYS BAYOU	1,591	1,687	(96)	-5.7%	1,861	1,705	1,436	1,603	1,575	1,588	1,672	1,289				
72 WESTVIEW	515	513	3	0.5%	521	522	527	509	515	468	511	549				
73 BELLFORT	2,685	2,737	(52)	-1.9%	2,945	2,644	2,629	2,785	2,493	2,818	2,698	2,467				
77 LIBERTY	1,007	1,005	2	0.2%	996	1,027	997	1,075	980	942	981	1,056				
77 MLK	1,792	1,803	(11)	-0.6%	1,772	1,827	1,775	1,913	1,744	1,676	1,746	1,880				
78 IRVINGTON	429	481	(52)	-10.7%	516	457	498	500	448	328	342	345				
79 WEST LITTLE YORK	734	762	(28)	-3.6%	820	675	720	779	704	736	748	688				

## MAY 2012 (FY2012) - Average Saturday - By Bus Route

	FY2012 October - May	FY2011 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
80 DOWLING	407	438	(30)	-7.0%	412	408	407	392	397	387	406	450				
80 LYONS	783	846	(63)	-7.5%	792	784	783	753	763	743	781	864				
81 WESTHEIMER-SHARPSTOWN	3,053	3,182	(129)	-4.0%	3,242	3,016	3,042	2,836	2,916	2,985	3,187	3,199				
82 WESTHEIMER-WEST OAKS	4,800	4,828	(29)	-0.6%	5,020	4,884	4,592	4,647	4,387	4,824	5,066	4,976				
83 LEE ROAD	642	610	32	5.2%	649	665	685	628	584	628	664	629				
85 ANTOINE	2,280	2,276	3	0.2%	2,364	2,301	2,274	2,356	2,165	2,187	2,272	2,317				
86 FM1960	1,926	1,725	202	11.7%	2,016	1,945	2,055	2,035	1,912	1,808	1,808	1,833				
87 SUNNYSIDE	1,084	1,033	52	5.0%	1,173	1,095	1,073	1,063	1,068	1,050	1,102	1,053				
88 HOBBY AIRPORT	1,421	1,344	77	5.7%	1,423	1,359	1,437	1,431	1,403	1,455	1,500	1,360				
98 BRIARGATE	214	228	(15)	-6.5%	242	247	236	237	241	164	170	172				
102 BUSH I.A.H EXPRESS	1,878	1,701	177	10.4%	1,979	1,958	1,975	1,849	1,746	1,708	1,853	1,954				
131 MEMORIAL EXPRESS	637	621	16	2.6%	630	657	669	600	591	631	697	624				
132 HARWIN EXPRESS	584	672	(88)	-13.1%	643	596	556	549	560	560	624	584				
137 NORTHSHORE EXPRESS	1,105	1,049	56	5.4%	1,171	1,072	1,089	1,212	880	1,134	1,118	1,164				
163 FONDREN EXPRESS	3,965	4,187	(222)	-5.3%	4,019	3,820	3,918	3,933	3,984	3,930	4,184	3,936				
302 POLK SHUTTLE	58	51	7	14.0%	91	67	56	30	48	66	54	52				
303 WEST SHUTTLE	109	91	18	20.1%	118	105	116	103	119	108	114	91				
308 NORTHWEST SHUTTLE	165	129	36	28.0%	150	167	139	169	192	165	165	176				
500 AIRPORT DIRECT		130	(130)	N/A												
<b>TOTAL</b>	<b>103,850</b>	<b>105,670</b>	<b>(1,820)</b>	<b>-1.7%</b>	<b>110,527</b>	<b>104,240</b>	<b>102,924</b>	<b>104,143</b>	<b>98,587</b>	<b>101,566</b>	<b>104,970</b>	<b>103,842</b>				

## NOTES

<sup>1</sup> METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

<sup>2</sup> METRO made route changes with June service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 25 minutes.

B) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

<sup>3</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

<sup>4</sup> METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

## MAY 2012 (FY2012) - Average Sunday - By Bus Route

	FY2012 October - May	FY2011 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE BUS ROUTES</b>																
1 HOSPITAL	1,144	1,173	(29)	-2.5%	1,164	1,144	988	1,128	1,115	1,100	1,203	1,306				
2 BELLAIRE	3,104	3,302	(198)	-6.0%	3,239	3,111	2,686	2,991	3,019	3,026	3,438	3,319				
3 LANGLEY	391	390	1	0.3%	365	406	381	391	354	411	406	413				
3 WEST GRAY	284	243	41	16.8%	265	295	277	284	257	298	295	300				
4 BEECHNUT	1,812	1,751	61	3.5%	1,801	2,062	1,588	1,901	1,736	1,857	1,845	1,705				
5 KASHMERE	698	672	26	3.8%	764	737	681	694	632	672	699	703				
5 SOUTHMORE	874	919	(46)	-5.0%	956	923	853	869	792	841	876	880				
6 JENSEN	766	897	(131)	-14.7%	902	972	826	894	735	581	553	662				
8 SOUTH MAIN	767	754	13	1.7%	798	820	672	794	756	774	750	773				
9 NORTH MAIN	320	432	(112)	-25.9%	385	397	388	388	344	217	226	213				
10 WILLOWBEND	367	356	11	3.2%	422	392	306	312	395	400	359	347				
11 ALMEDA	429	421	8	1.9%	490	454	480	384	373	409	443	400				
11 NANCE	239	279	(39)	-14.1%	273	253	268	214	208	228	247	223				
14 HIRAM CLARKE	991	1,006	(15)	-1.5%	1,060	1,160	909	982	961	1,039	894	924				
15 FULTON	918	912	6	0.6%	957	918	915	829	873	879	1,050	921				
20 CANAL	1,006	986	20	2.0%	996	1,059	836	956	930	1,076	1,071	1,123				
20 LONG POINT	1,150	1,170	(21)	-1.8%	1,138	1,210	956	1,092	1,062	1,230	1,225	1,284				
23 CROSSTIMBERS	448	419	29	7.0%	466	440	428	453	505	467	425	399				
24 NORTHLINE	1,066	1,082	(15)	-1.4%	1,022	1,060	991	1,010	1,076	1,102	1,140	1,131				
25 RICHMOND	1,625	1,724	(99)	-5.7%	1,681	1,880	1,359	1,679	1,579	1,613	1,568	1,642				
26 OUTER LOOP	451	480	(28)	-5.9%	468	518	379	423	427	461	509	429				
27 INNER LOOP	537	537	0	0.0%	571	583	420	512	514	580	585	529				
30 CLINTON	328	338	(11)	-3.1%	345	358	306	326	316	313	329	330				
30 CULLEN	1,320	1,278	42	3.3%	1,387	1,441	1,233	1,312	1,271	1,260	1,324	1,330				
33 POST OAK	1,713	1,713	0	0.0%	1,824	1,812	1,493	1,750	1,535	1,757	1,775	1,757				
36 LAWDALE	614	631	(17)	-2.7%	629	661	527	611	556	637	632	657				
37 EL SOL	286	377	(92)	-24.3%	374	423	343	374	295	170	156	148				
40 PECORE	674	634	39	6.2%	699	661	612	650	652	705	713	697				
40 TELEPHONE	1,336	1,409	(74)	-5.2%	1,386	1,311	1,213	1,289	1,293	1,398	1,414	1,382				
42 HOLMAN	207	247	(40)	-16.3%	265	260	242	240	197	138	183	133				
44 ACRES HOMES	1,484	1,400	83	5.9%	1,522	1,551	1,423	1,569	1,400	1,522	1,434	1,448				
45 TIDWELL	1,256	1,189	67	5.6%	1,364	1,347	1,099	1,307	1,158	1,256	1,242	1,272				
46 GESSNER	1,827	1,737	90	5.2%	1,805	2,035	1,638	1,759	1,786	1,837	1,900	1,857				
47 HILLCROFT	387	399	(12)	-3.0%	367	408	356	374	370	431	374	419				
48 NAVIGATION	189	242	(54)	-22.2%	247	250	233	219	187	123	133	117				
50 HARRISBURG	1,657	1,604	53	3.3%	1,725	1,763	1,459	1,622	1,552	1,670	1,742	1,724				
50 HEIGHTS	950	956	(5)	-0.5%	989	1,011	837	931	890	958	999	989				
52 HIRSCH	1,276	1,308	(32)	-2.5%	1,361	1,416	1,128	1,304	1,282	1,241	1,230	1,242				
52 SCOTT	2,004	2,064	(60)	-2.9%	2,138	2,225	1,773	2,049	2,014	1,949	1,932	1,951				
53 BRIAR FOREST	1,117	1,233	(116)	-9.4%	1,229	1,264	893	1,005	1,134	1,108	1,128	1,173				
56 AIRLINE	3,555	3,571	(17)	-0.5%	3,416	3,550	3,328	3,689	3,345	3,579	3,780	3,752				
60 SOUTH MacGREGOR	294	308	(15)	-4.7%	314	327	256	279	298	265	311	300				
65 BISSONNET	2,130	2,360	(230)	-9.7%	2,237	2,556	1,515	2,054	2,252	2,151	2,181	2,098				
66 YALE	834	827	7	0.9%	915	922	721	804	748	880	813	870				
68 BRAYS BAYOU	1,010	1,002	8	0.8%	1,152	1,145	969	985	1,074	985	879	891				
72 WESTVIEW	385	385	1	0.2%	387	402	338	386	377	426	371	395				
73 BELLFORT	1,389	1,266	123	9.7%	1,499	1,545	1,375	1,389	1,279	1,494	1,278	1,249				
77 LIBERTY	728	767	(39)	-5.1%	733	784	692	733	647	778	738	714				
77 MLK	1,149	1,105	44	4.0%	1,157	1,238	1,093	1,158	1,022	1,229	1,165	1,128				
78 IRVINGTON	273	305	(32)	-10.5%	314	335	280	304	263	240	229	217				
80 DOWLING	258	314	(56)	-17.9%	295	270	216	249	249	268	261	256				
80 LYONS	553	551	2	0.3%	631	578	463	533	534	575	558	549				
81 WESTHEIMER-SHARPSTOWN	2,067	2,180	(114)	-5.2%	2,097	2,180	1,803	1,897	1,949	2,070	2,302	2,235				
82 WESTHEIMER-WEST OAKS	3,260	3,317	(56)	-1.7%	3,340	3,687	2,842	3,106	3,078	3,366	3,356	3,309				
83 LEE ROAD	388	409	(21)	-5.1%	425	478	435	451	380	270	332	335				
85 ANTOINE	1,620	1,633	(13)	-0.8%	1,713	1,796	1,488	1,629	1,568	1,602	1,595	1,572				
86 FM1960	1,289	1,145	144	12.6%	1,380	1,406	997	1,372	1,285	1,346	1,281	1,248				
87 SUNNYSIDE	666	653	13	2.0%	701	703	588	622	630	681	689	711				
102 BUSH I.A.H EXPRESS	1,562	1,393	169	12.1%	1,670	1,758	1,461	1,573	1,428	1,529	1,541	1,534				
137 NORTHSHORE EXPRESS	699	636	63	9.9%	728	761	599	698	663	704	644	792				
163 FONDREN EXPRESS	2,857	2,882	(25)	-0.9%	2,884	2,908	2,611	2,810	2,696	2,925	3,011	3,007				
302 POLK SHUTTLE	55	43	12	26.5%	61	91	56	52	43	56	46	35				
303 WEST SHUTTLE	96	99	(3)	-2.8%	79	81	108	103	88	88	115	109				
308 NORTHWEST SHUTTLE	83	72	12	16.7%	82	82	92	85	90	95	78	64				
500 AIRPORT DIRECT		186	(186)	N/A												
<b>TOTAL</b>	<b>65,207</b>	<b>66,071</b>	<b>(864)</b>	<b>-1.3%</b>	<b>68,047</b>	<b>70,577</b>	<b>58,725</b>	<b>64,830</b>	<b>62,519</b>	<b>65,337</b>	<b>66,001</b>	<b>65,620</b>				

## NOTES

<sup>1</sup> METRO made route changes with January 2011 service change effective January 23, 2011 (FY2011).

A) 137 Northshore. Headways were improved to provide additional weekend service.

B) 500 Airport Direct. METRO modified Airport Direct in an effort to enhance efficiency and effectiveness. The service continues to operate on a 30-minute headway, but service has been extended to four downtown hotels and the George R. Brown Convention Center while the fare was reduced from \$15.00 to \$4.50 with METRO Q Fare Card users receiving the same 5-free-rides-for-50-paid trips and 3-hour transfer privileges.

<sup>2</sup> METRO made route changes with June 2011 service change effective June 5, 2011 (FY2011).

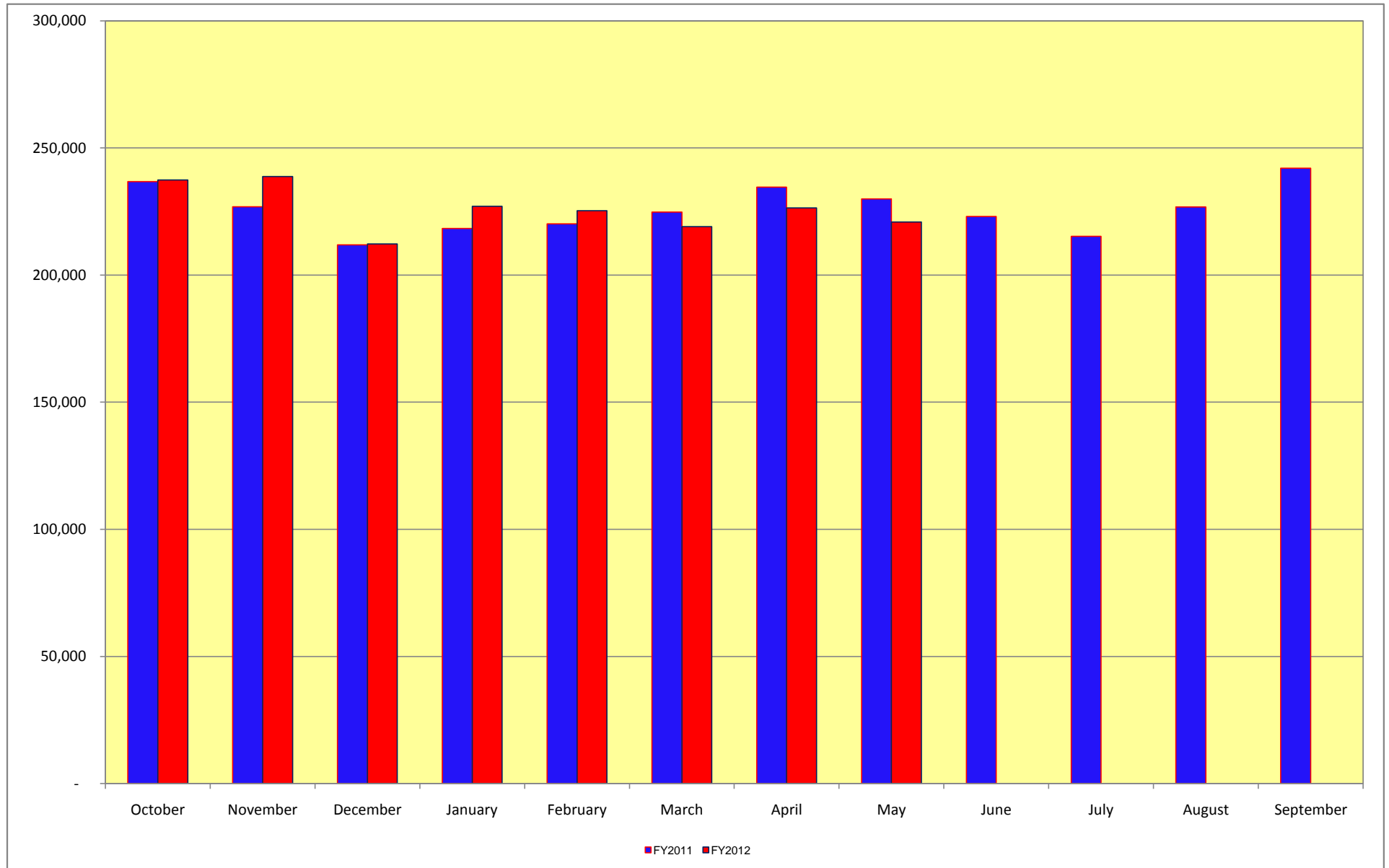
A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 30 minutes.

<sup>3</sup> METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

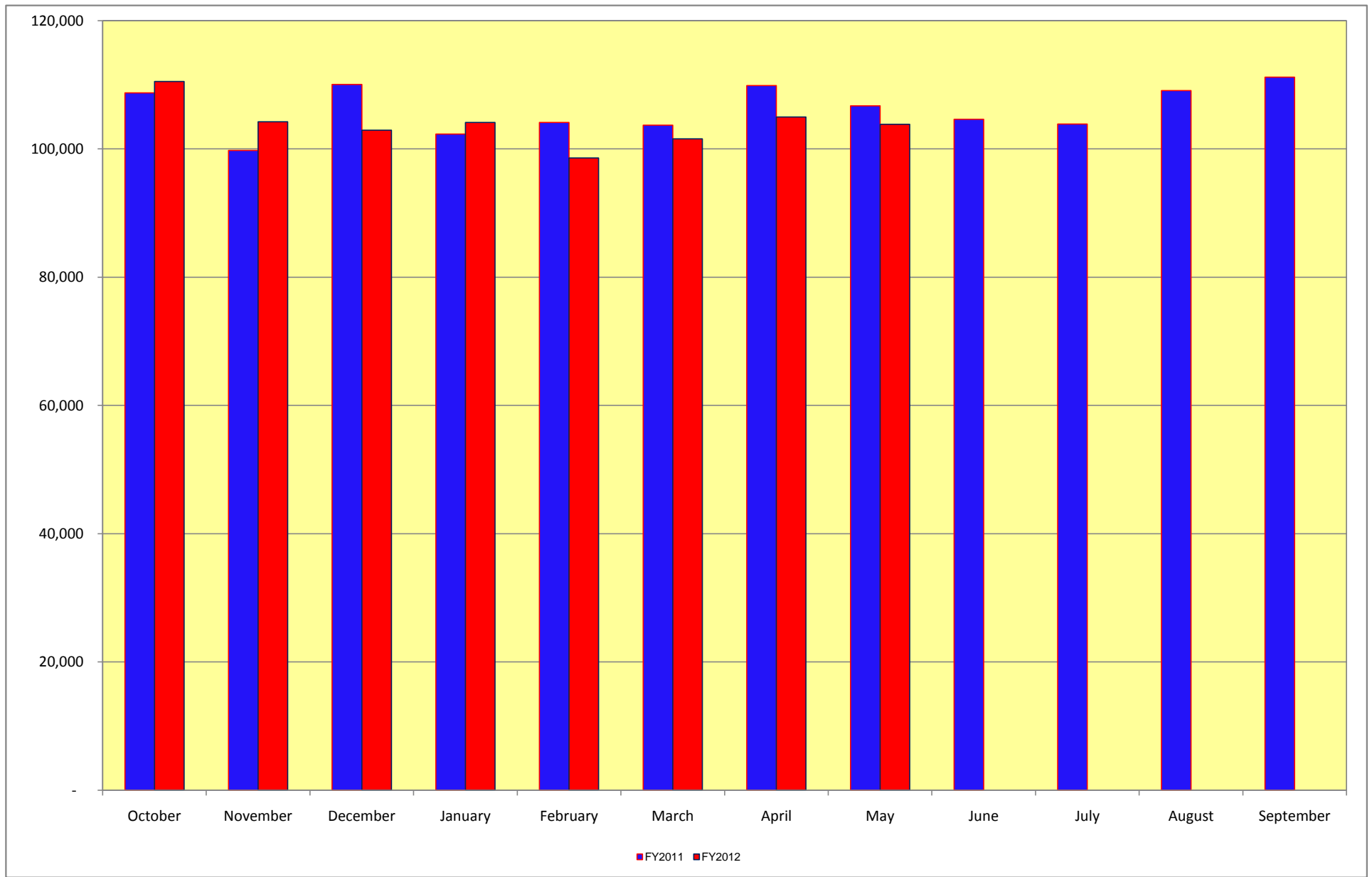
A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

<sup>4</sup> METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

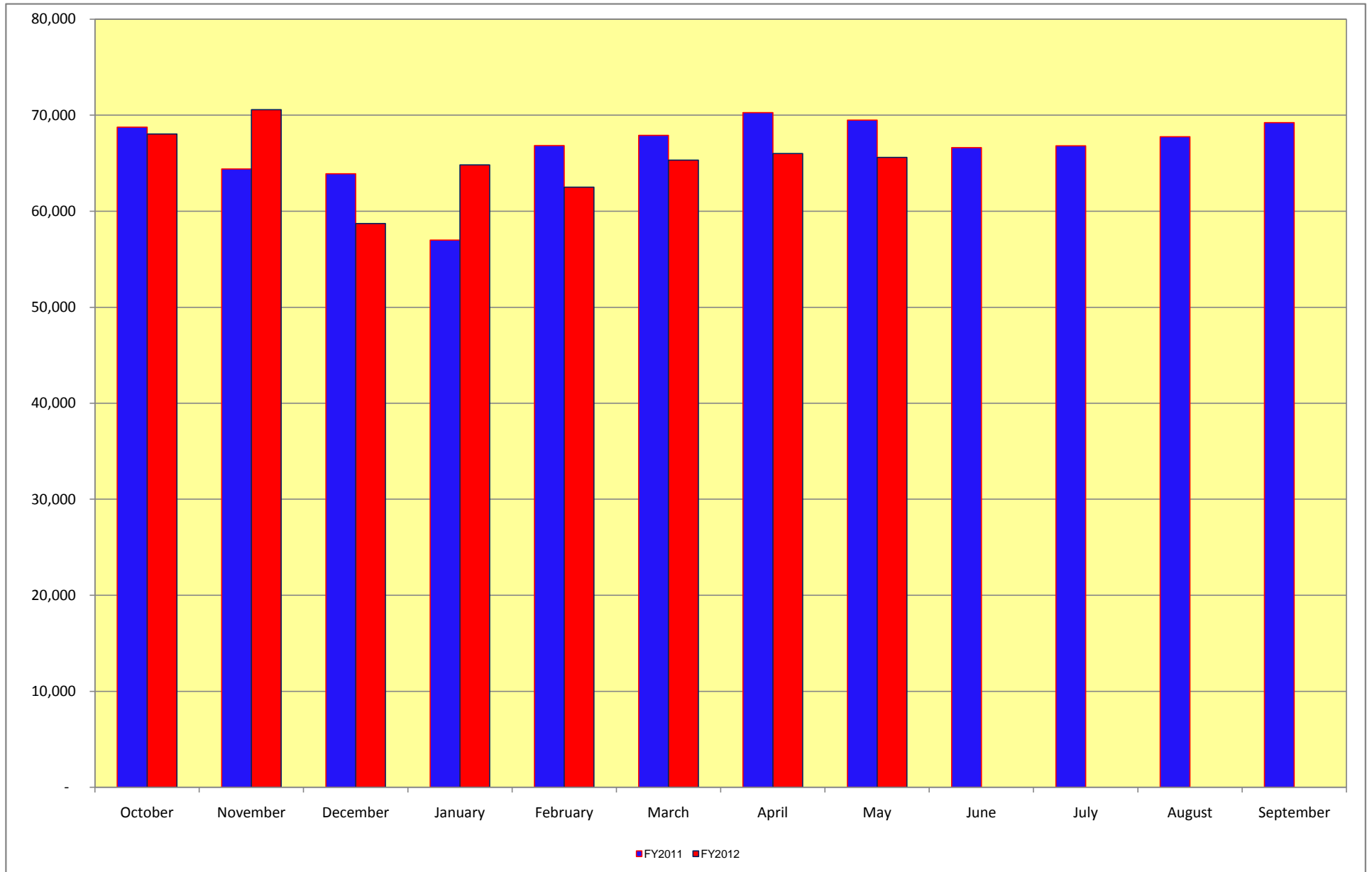
AVERAGE WEEKDAY BOARDINGS - METROBus



AVERAGE SATURDAY BOARDINGS - METROBus



AVERAGE SUNDAY BOARDINGS - METROBus





	FY2012 October - May	FY2011 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE RAIL</b>																
FANNIN SOUTH	1,980	1,808	171	9.5%	2,019	2,026	1,756	1,987	1,987	2,053	2,041	1,968				
RELIANT PARK	964	884	80	9.0%	976	1,036	756	1,023	991	1,067	1,007	854				
SMITH LANDS	2,947	2,765	182	6.6%	3,025	2,986	2,580	2,978	2,861	3,018	3,088	3,036				
TMC TC	3,283	3,044	239	7.8%	3,498	3,411	2,794	3,285	3,415	3,374	3,374	3,114				
DRYDEN	4,643	4,561	82	1.8%	4,782	4,679	4,167	4,671	4,567	4,789	4,778	4,709				
HERMANN HOSPITAL / ZOO	2,981	2,704	277	10.3%	3,039	2,992	2,495	2,996	2,957	3,089	3,177	3,106				
HERMANN PARK / RICE UNIV	453	431	22	5.1%	479	442	352	408	435	517	519	470				
MUSEUM DISTRICT	1,069	991	78	7.8%	1,149	1,033	940	1,045	1,066	1,121	1,132	1,063				
WHEELER	3,072	2,948	125	4.2%	3,198	3,174	2,786	3,067	2,985	3,156	3,221	2,991				
HCC / ENSEMBLE	2,160	2,056	103	5.0%	2,374	2,224	1,703	2,148	2,321	2,374	2,363	1,770				
McGOWEN	1,214	1,211	3	0.3%	1,269	1,207	1,101	1,240	1,172	1,260	1,260	1,203				
DOWNTOWN TC	2,920	2,826	94	3.3%	3,084	2,975	2,625	2,990	2,954	2,953	2,958	2,821				
BELL	842	721	121	16.7%	740	724	770	1,014	984	885	851	766				
MAIN STREET SQUARE	3,719	3,610	109	3.0%	4,059	3,902	3,331	3,440	3,497	3,835	3,919	3,769				
PRESTON	3,144	2,576	568	22.0%	3,258	3,131	2,705	3,070	3,074	3,260	3,389	3,262				
UH - DOWNTOWN	1,489	1,825	(336)	-18.4%	1,690	1,623	1,121	1,453	1,615	1,672	1,579	1,160				
<b>TOTAL</b>	<b>36,878</b>	<b>34,960</b>	<b>1,918</b>	<b>5.5%</b>	<b>38,640</b>	<b>37,563</b>	<b>31,982</b>	<b>36,816</b>	<b>36,881</b>	<b>38,423</b>	<b>38,656</b>	<b>36,065</b>				

## LEGEND

<sup>1</sup> METRORail stations are shown from south to north.

<sup>2</sup> The complete names of stations shown above with abbreviations or acronyms are:

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

Downtown TC = Downtown Transit Center

UH - Downtown = University of Houston - Downtown

	FY2012 October - May	FY2011 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE RAIL</b>																
FANNIN SOUTH	966	823	144	17.5%	929	921	779	1,187	933	990	994	998				
RELIANT PARK	737	653	85	13.0%	634	763	555	1,392	761	572	651	571				
SMITH LANDS	290	250	39	15.8%	281	275	235	312	257	332	335	290				
TMC TC	1,252	1,137	115	10.1%	1,300	1,229	1,248	1,278	1,282	1,246	1,254	1,180				
DRYDEN	827	753	74	9.8%	837	827	776	869	735	872	893	804				
HERMANN HOSPITAL / ZOO	851	718	133	18.5%	867	808	717	883	804	972	976	779				
HERMANN PARK / RICE UNIV	500	426	74	17.4%	481	444	278	487	399	721	646	545				
MUSEUM DISTRICT	547	463	83	18.0%	494	586	446	572	489	671	596	520				
WHEELER	1,760	1,597	163	10.2%	1,751	1,741	1,639	1,731	1,707	1,898	1,892	1,722				
HCC / ENSEMBLE	779	714	65	9.1%	759	750	720	857	762	837	842	706				
McGOWEN	583	550	32	5.9%	554	578	515	614	560	662	632	548				
DOWNTOWN TC	1,401	1,234	167	13.5%	1,396	1,298	1,355	1,432	1,471	1,471	1,413	1,372				
BELL	429	313	116	37.0%	331	252	296	533	767	550	365	341				
MAIN STREET SQUARE	1,860	1,759	100	5.7%	2,024	1,872	1,665	1,769	1,413	2,038	2,191	1,906				
PRESTON	1,312	1,010	303	30.0%	1,301	1,317	1,216	1,286	1,265	1,295	1,444	1,374				
UH - DOWNTOWN	458	556	(98)	-17.6%	434	472	405	461	421	617	464	391				
<b>TOTAL</b>	<b>14,552</b>	<b>12,955</b>	<b>1,597</b>	<b>12.3%</b>	<b>14,370</b>	<b>14,133</b>	<b>12,844</b>	<b>15,663</b>	<b>14,026</b>	<b>15,744</b>	<b>15,586</b>	<b>14,048</b>				

## LEGEND

- 1 METRORail stations are shown from south to north.
- 2 The complete names of stations shown above with abbreviations or acronyms are:  
TMC TC = Texas Medical Center Transit Center  
Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo  
Hermann Park / Rice Univ = Hermann Park / Rice University  
HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater  
Downtown TC = Downtown Transit Center  
UH - Downtown = University of Houston - Downtown

## NOTES

- <sup>1</sup> METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 22 - 23, 2011; September 24 - 25, 2011.
- <sup>2</sup> METRORail service was shut down for Texas Children's Hospital construction on Saturday, October 22, 2011.
- <sup>3</sup> METRORail service was shut down for track maintenance on the following weekend: May 5 - 6, 2012.

	FY2012 October - May	FY2011 October - May	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
<b>FIXED ROUTE RAIL</b>																
FANNIN SOUTH	709	610	98	16.1%	594	771	635	681	688	785	778	737				
RELIANT PARK	497	409	87	21.3%	330	760	378	490	515	360	591	551				
SMITH LANDS	242	166	77	46.4%	186	221	179	451	187	232	251	233				
TMC TC	909	857	52	6.0%	914	986	917	684	839	987	996	950				
DRYDEN	653	585	68	11.6%	596	614	607	730	538	706	769	660				
HERMANN HOSPITAL / ZOO	623	537	86	16.0%	610	548	526	602	530	786	714	669				
HERMANN PARK / RICE UNIV	345	310	35	11.2%	290	247	199	291	230	541	504	459				
MUSEUM DISTRICT	420	339	82	24.2%	414	395	354	365	365	523	483	465				
WHEELER	1,167	1,033	134	13.0%	1,063	1,129	1,132	1,104	1,055	1,324	1,295	1,237				
HCC / ENSEMBLE	582	493	89	18.1%	493	556	573	525	553	675	667	617				
McGOWEN	376	335	41	12.1%	326	346	352	401	363	402	432	386				
DOWNTOWN TC	1,090	982	108	11.0%	1,080	1,061	1,017	1,047	995	1,191	1,204	1,125				
BELL	254	221	33	14.9%	199	243	267	197	325	285	286	230				
MAIN STREET SQUARE	1,244	1,110	134	12.1%	1,206	1,163	1,264	1,151	1,002	1,311	1,508	1,345				
PRESTON	970	742	228	30.7%	871	891	829	903	845	1,107	1,134	1,178				
UH - DOWNTOWN	317	376	(59)	-15.6%	261	287	296	270	322	390	388	322				
<b>TOTAL</b>	<b>10,398</b>	<b>9,105</b>	<b>1,293</b>	<b>14.2%</b>	<b>9,430</b>	<b>10,219</b>	<b>9,525</b>	<b>9,890</b>	<b>9,352</b>	<b>11,605</b>	<b>11,999</b>	<b>11,164</b>				

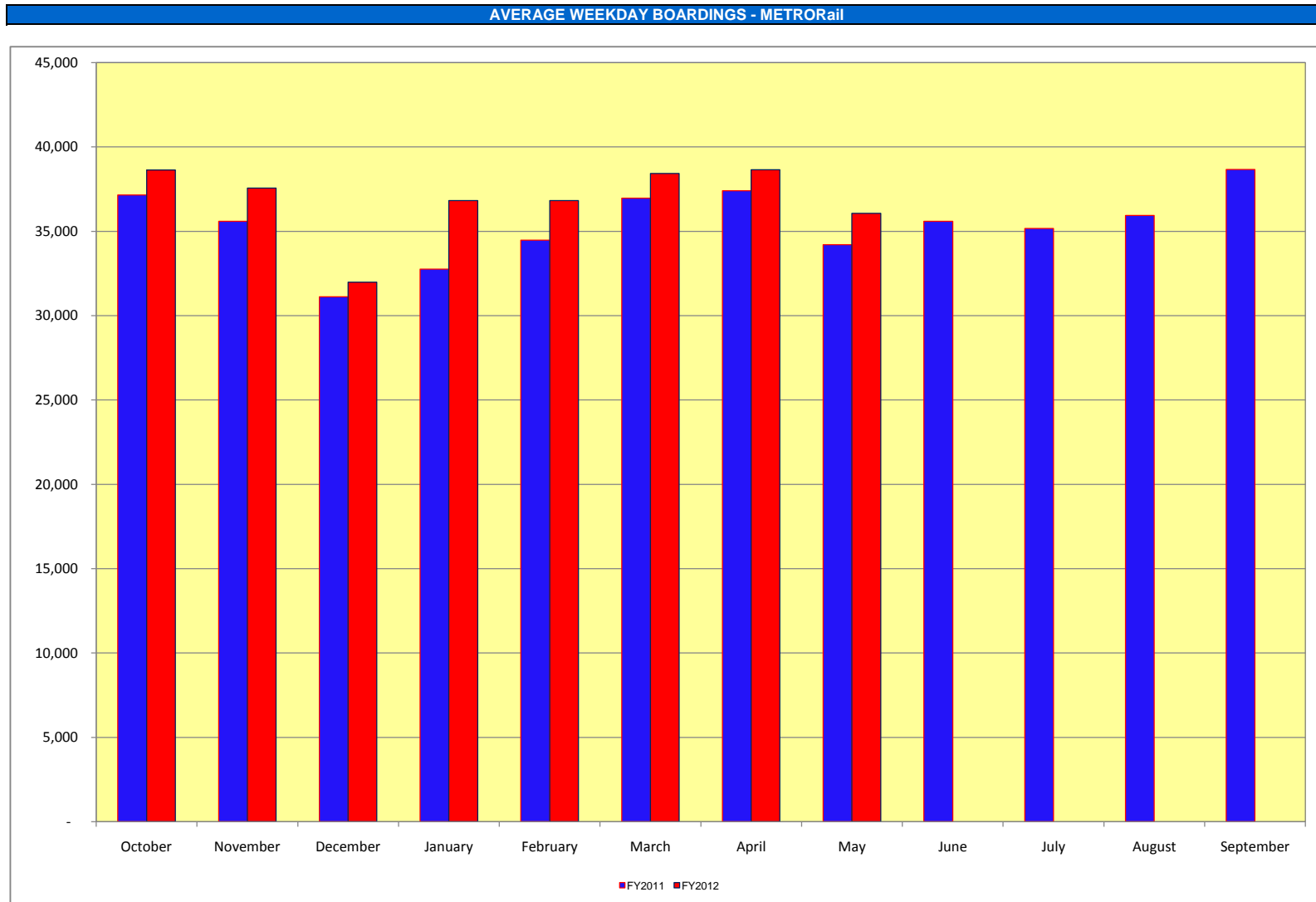
## LEGEND

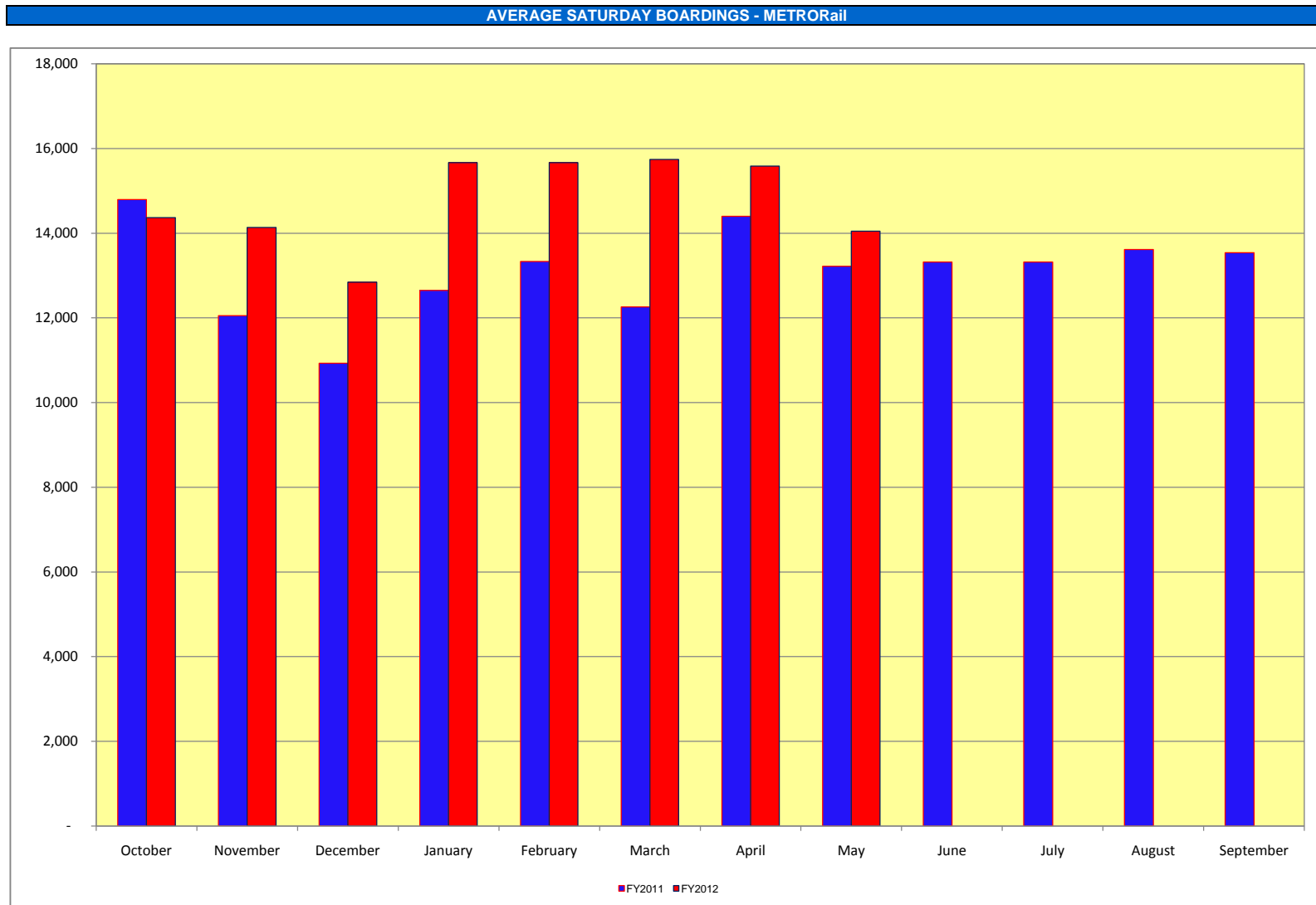
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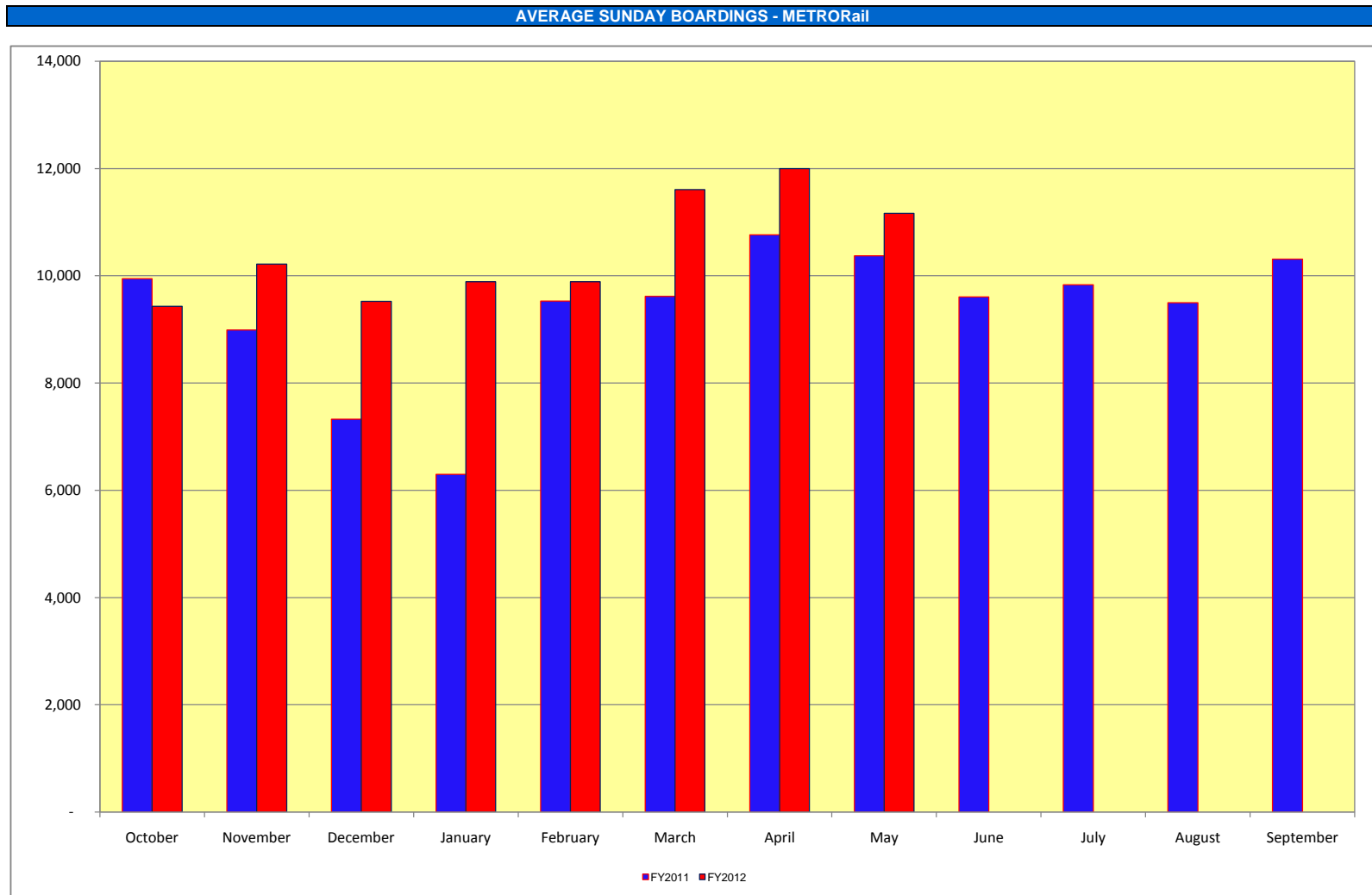
## NOTES

<sup>1</sup> METRORail service was shut down for Texas Children's Hospital construction on the following weekends: December 4 - 5, 2010; December 18 - 19, 2010; January 8 - 9, 2011 and January 22 - 23, 2011; September 24 - 25, 2011.

<sup>3</sup> METRORail service was shut down for track maintenance on the following weekend: May 5 - 6, 2012.







**MAY 2012 (FY2012)**  
**METROBus Indicators - Explanation of Information**

**How can I evaluate the ridership (demand) and the service resources supplied to each route (supply)?**

METRO uses four indicators in its comparative / route ranking model. The four indicators are:

- 1) Passenger Boardings per Revenue Mile;
- 2) Passenger Boardings per Revenue Hour;
- 3) Total Subsidy per Passenger Boarding; and
- 4) Operating Ratio.

These four factors provide a balanced weighting between effectiveness measures (the first two factors), and efficiency measures (the last two factors). By using the two effectiveness indicators, the reader can compare the effectiveness of multiple bus routes. (NOTE: With only 1 rail line, there is no opportunity to compare effectiveness with other rail lines in METRO's system at this time.)

The indicator passenger boardings per revenue mile is calculated by dividing the number of average daily passenger boardings by route by the daily number of revenue miles of service supplied on that route. The indicator passenger boardings per revenue hour is calculated by dividing the number of average daily passenger boardings by the daily number of revenue hours of service supplied on that route.

The indicators are presented in two different formats on the following pages. The first format for presentation is by route number order. Route number format allows the reader to look at the performance on one or more routes of interest. The second format for presentation is by indicator performance, highest to lowest. For ease of viewing, an additional visual presentation format has been added. Routes with indicators in the first (best) quartile are shown in white, while those in the second (next-best) quartile are shown in gray, those in the third quartile are shown in pink, and those in the fourth (worst) quartile are shown in purple.

Additionally, the report includes charts showing the performance of the ten best and ten worst routes by indicator along with the average performance.

NOTE: The service levels used for these calculations are the current service levels, while the ridership used are year-to-date. The indicators on routes which had additional service added in February 2012 will be lower than expected as the anticipated ridership growth associated with this additional service has not yet occurred. The converse will also be true.

## BOARDINGS PER REVENUE HOUR - Year-To-Date

## SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	22.47
2 BELLAIRE	32.65
3 LANGLEY	12.09
3 WEST GRAY	20.13
4 BEECHNUT	29.35
5 KASHMERE	16.51
5 SOUTHMORE	23.07
6 JENSEN	18.91
6 TANGLEWOOD	15.18
8 SOUTH MAIN	26.91
9 NORTH MAIN	14.28
9 GULFTON	21.17
10 WILLOWBEND	22.86
11 ALMEDA	26.70
11 NANCE	17.38
14 HIRAM CLARKE	22.91
15 FULTON	20.61
18 KIRBY	16.48
19 WILCREST	22.53
20 CANAL	23.38
20 LONG POINT	24.14
23 CROSSTIMBERS	28.89
24 NORTHLINE	22.73
25 RICHMOND	27.82
26 OUTER LOOP	20.00
27 INNER LOOP	21.48
29 TSU/UH HIRSCH	16.66
30 CLINTON	11.12
30 CULLEN	29.41
32 RENWICK	20.28
33 POST OAK	28.25
34 MONTROSE	15.39
36 KEMPWOOD	20.99
36 LAWDALE	20.45
37 EL SOL	10.20
38 MANCHESTER DOCKS	4.57
40 PECORE	20.06
40 TELEPHONE	25.22
42 HOLMAN	19.71
44 ACRES HOMES	23.63
45 TIDWELL	31.82
46 GESSNER	39.29
47 HILLCROFT	24.57
48 NAVIGATION	12.02
49 CHIMNEY ROCK	14.09
50 HARRISBURG	24.88
50 HEIGHTS	19.05
52 HIRSCH	16.92
52 SCOTT	40.30
53 BRIAR FOREST	21.73
56 AIRLINE	28.59
58 HAMMERLY	12.82
59 ALDINE MAIL	12.96
60 SOUTH MacGREGOR	14.91
64 LINCOLN CITY	6.01
65 BISSONNET	31.55
66 YALE	14.91
67 DAIRY ASHFORD	24.94
68 BRAYS BAYOU	24.71
70 MEMORIAL	13.14

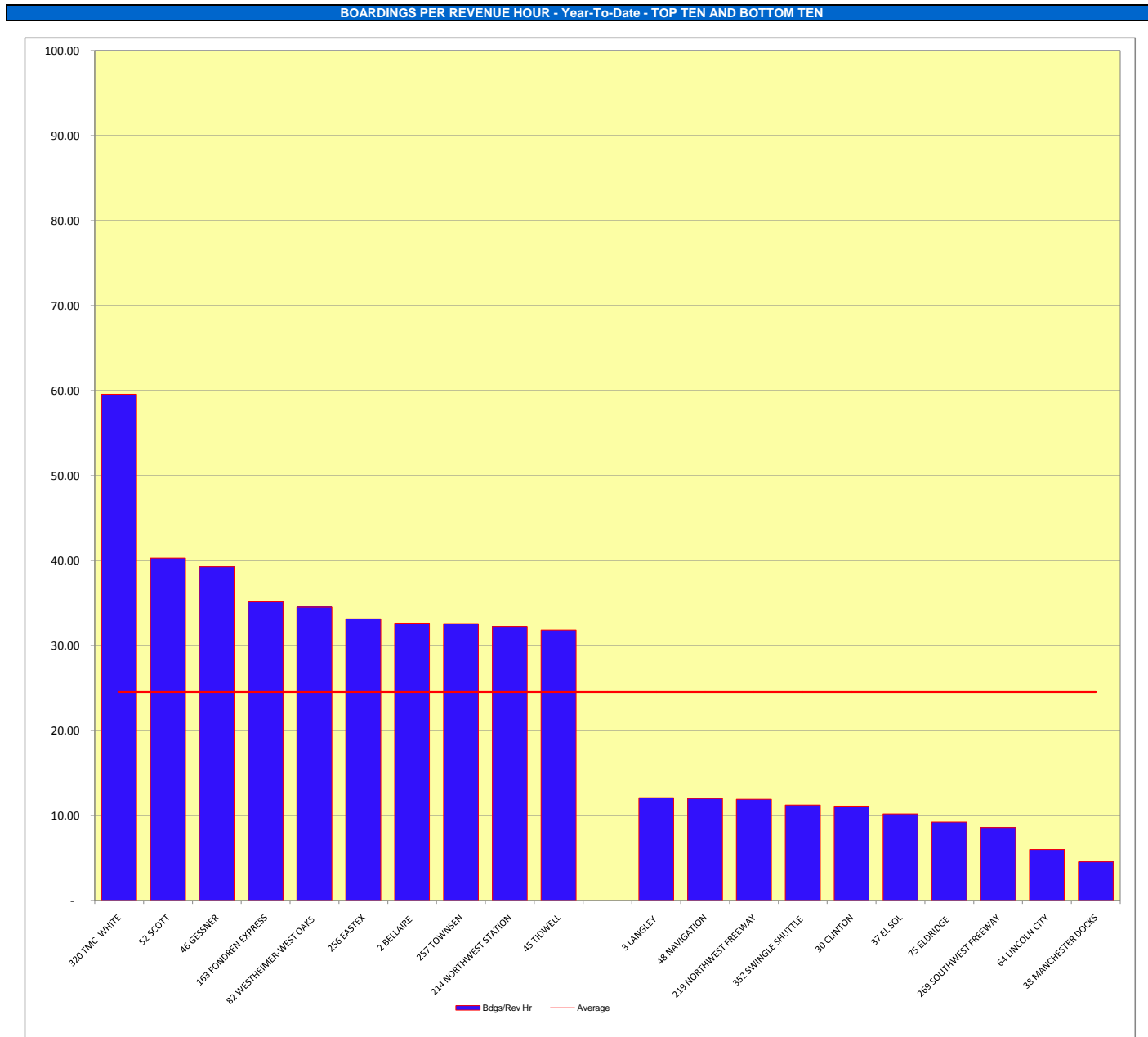
ROUTE	Boardings Per Revenue Hour
72 WESTVIEW	18.74
73 BELLFORT	27.00
75 ELDRIDGE	9.26
77 LIBERTY	14.85
77 MLK	25.23
78 ALABAMA	25.62
78 IRVINGTON	12.98
79 WEST LITTLE YORK	22.05
80 DOWLING	16.46
80 LYONS	21.96
81 WESTHEIMER-SHARPSTOWN	28.13
82 WESTHEIMER-WEST OAKS	34.55
83 LEE ROAD	23.66
85 ANTOINE	25.43
86 FM 1960	26.72
87 SUNNYSIDE	27.56
88 HOBBY AIRPORT	22.43
97 SETTEGAST	16.51
98 BRIARGATE	13.12
102 BUSH I.A.H EXPRESS	25.66
108 VETERANS MEMORIAL EXPRESS	26.26
131 MEMORIAL EXPRESS	17.89
132 HARWIN EXPRESS	21.00
137 NORTHSHORE EXPRESS	22.10
163 FONDREN EXPRESS	35.17
170 MISSOURI CITY / TMC	21.89
202 KUYKENDAHL	30.94
204 SPRING	31.41
209 NORTH FREEWAY	19.85
212 SETON LAKE	21.68
214 NORTHWEST STATION	32.26
216 WEST LITTLE YORK - PINEMONT	20.79
217 CYPRESS	28.37
219 NORTHWEST FREEWAY	11.92
221 KINGSLAND	29.96
222 GRAND PARKWAY	22.10
228 ADDICKS	29.35
229 KATY FREEWAY	16.08
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	23.79
244 MONROE	20.29
246 BAY AREA	29.30
247 FUQUA	30.74
249 GULF FREEWAY	12.95
255 KINGWOOD	22.99
256 EASTEX	33.14
257 TOWNSEN	32.61
259 EASTEX FREEWAY	12.71
261 WEST LOOP	17.42
262 WESTWOOD	17.25
265 WEST BELLFORT	31.42
269 SOUTHWEST FREEWAY	8.59
274 WESTCHASE - GESSNER	15.89
283 KUYKENDAHL/GREENWAY	18.00
292 WEST BELLFORT-WESTWOOD/TMC	12.95
297 SOUTH POINT-MONROE/TMC	26.78
298 KINGSLAND-ADDICKS-NWTC/TMC	22.70
320 TMC WHITE	59.58
352 SWINGLE SHUTTLE	11.26
402 BELLAIRE QUICKLINE	20.18
426 TMC SWIFTLINE	12.30

## SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour
320 TMC WHITE	59.58
52 SCOTT	40.30
46 GESSNER	39.29
163 FONDREN EXPRESS	35.17
82 WESTHEIMER-WEST OAKS	34.55
256 EASTEX	33.14
2 BELLAIRE	32.65
257 TOWNSEN	32.61
214 NORTHWEST STATION	32.26
45 TIDWELL	31.82
65 BISSONNET	31.55
265 WEST BELLFORT	31.42
204 SPRING	31.41
202 KUYKENDAHL	30.94
247 FUQUA	30.74
221 KINGSLAND	29.96
30 CULLEN	29.41
4 BEECHNUT	29.35
228 ADDICKS	29.35
246 BAY AREA	29.30
23 CROSSTIMBERS	28.89
56 AIRLINE	28.59
217 CYPRESS	28.37
33 POST OAK	28.25
81 WESTHEIMER-SHARPSTOWN	28.13
25 RICHMOND	27.82
87 SUNNYSIDE	27.56
73 BELLFORT	27.00
8 SOUTH MAIN	26.91
297 SOUTH POINT-MONROE/TMC	26.78
86 FM 1960	26.72
11 ALMEDA	26.70
108 VETERANS MEMORIAL EXPRESS	26.26
102 BUSH I.A.H EXPRESS	25.66
78 ALABAMA	25.62
85 ANTOINE	25.43
77 MLK	25.23
40 TELEPHONE	25.22
67 DAIRY ASHFORD	24.94
50 HARRISBURG	24.88
68 BRAYS BAYOU	24.71
47 HILLCROFT	24.57
20 LONG POINT	24.14
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	23.79
83 LEE ROAD	23.66
44 ACRES HOMES	23.63
20 CANAL	23.38
5 SOUTHMORE	23.07
255 KINGWOOD	22.99
14 HIRAM CLARKE	22.91
10 WILLOWBEND	22.86
24 NORTHLINE	22.73
298 KINGSLAND-ADDICKS-NWTC/TMC	22.70
19 WILCREST	22.53
1 HOSPITAL	22.47
88 HOBBY AIRPORT	22.43
222 GRAND PARKWAY	22.10
137 NORTHSHORE EXPRESS	22.10
79 WEST LITTLE YORK	22.05
80 LYONS	21.96

ROUTE	Boardings Per Revenue Hour
170 MISSOURI CITY / TMC	21.89
53 BRIAR FOREST	21.73
212 SETON LAKE	21.68
27 INNER LOOP	21.48
9 GULFTON	21.17
132 HARWIN EXPRESS	21.00
36 KEMPWOOD	20.99
216 WEST LITTLE YORK - PINEMONT	20.79
15 FULTON	20.61
36 LAWDALE	20.45
244 MONROE	20.29
32 RENWICK	20.28
402 BELLAIRE QUICKLINE	20.18
3 WEST GRAY	20.13
40 PECORE	20.06
26 OUTER LOOP	20.00
209 NORTH FREEWAY	19.85
42 HOLMAN	19.71
50 HEIGHTS	19.05
6 JENSEN	18.91
72 WESTVIEW	18.74
283 KUYKENDAHL/GREENWAY	18.00
131 MEMORIAL EXPRESS	17.89
261 WEST LOOP	17.42
11 NANCE	17.38
262 WESTWOOD	17.25
52 HIRSCH	16.92
29 TSU/UH HIRSCH	16.66
5 KASHMERE	16.51
97 SETTEGAST	16.51
18 KIRBY	16.48
80 DOWLING	16.46
229 KATY FREEWAY	16.08
274 WESTCHASE - GESSNER	15.89
34 MONTROSE	15.39
6 TANGLEWOOD	15.18
60 SOUTH MacGREGOR	14.91
66 YALE	14.91
77 LIBERTY	14.85
9 NORTH MAIN	14.28
49 CHIMNEY ROCK	14.09
70 MEMORIAL	13.14
98 BRIARGATE	13.12
78 IRVINGTON	12.98
59 ALDINE MAIL	12.96
249 GULF FREEWAY	12.95
292 WEST BELLFORT-WESTWOOD/TMC	12.95
58 HAMMERLY	12.82
259 EASTEX FREEWAY	12.71
426 TMC SWIFTLINE	12.30
3 LANGLEY	12.09
48 NAVIGATION	12.02
219 NORTHWEST FREEWAY	11.92
352 SWINGLE SHUTTLE	11.26
30 CLINTON	11.12
37 EL SOL	10.20
75 ELDRIDGE	9.26
269 SOUTHWEST FREEWAY	8.59
64 LINCOLN CITY	6.01
38 MANCHESTER DOCKS	4.57





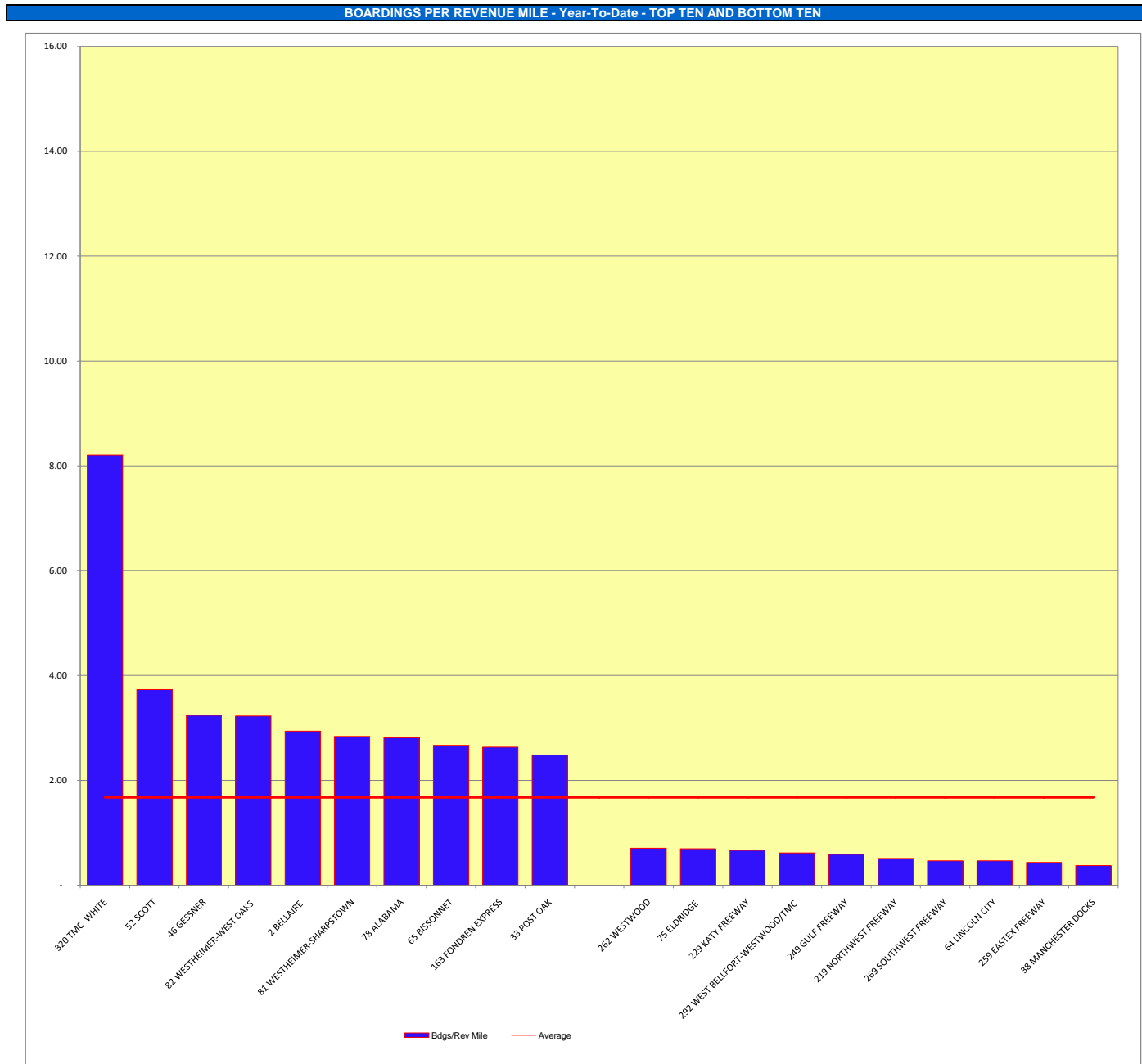
## BOARDINGS PER REVENUE MILE - Year-To-Date

## SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.87	72 WESTVIEW	1.31
2 BELLAIRE	2.94	73 BELLFORT	2.16
3 LANGLEY	0.83	75 ELDRIDGE	0.70
3 WEST GRAY	2.12	77 LIBERTY	1.08
4 BEECHNUT	2.15	77 MLK	2.02
5 KASHMERE	1.25	78 ALABAMA	2.81
5 SOUTHMORE	1.94	78 IRVINGTON	1.01
6 JENSEN	1.29	79 WEST LITTLE YORK	1.51
6 TANGLEWOOD	1.14	80 DOWLING	1.62
8 SOUTH MAIN	2.03	80 LYONS	1.96
9 NORTH MAIN	1.06	81 WESTHEIMER-SHARPSTOWN	2.84
9 GULFTON	1.67	82 WESTHEIMER-WEST OAKS	3.23
10 WILLOWBEND	1.83	83 LEE ROAD	1.37
11 ALMEDA	1.70	85 ANTOINE	1.61
11 NANCE	1.71	86 FM 1960	1.86
14 HIRAM CLARKE	1.82	87 SUNNYSIDE	2.03
15 FULTON	1.99	88 HOBBY AIRPORT	1.50
18 KIRBY	1.34	97 SETTEGAST	0.85
19 WILCREST	1.68	98 BRIARGATE	0.97
20 CANAL	2.30	102 BUSH I.A.H EXPRESS	1.30
20 LONG POINT	1.47	108 VETERANS MEMORIAL EXPRESS	1.36
23 CROSSTIMBERS	2.09	131 MEMORIAL EXPRESS	0.95
24 NORTHLINE	2.26	132 HARWIN EXPRESS	1.27
25 RICHMOND	2.42	137 NORTHSHORE EXPRESS	1.30
26 OUTER LOOP	1.72	163 FONDREN EXPRESS	2.63
27 INNER LOOP	1.85	170 MISSOURI CITY / TMC	0.82
29 TSUIUH HIRSCH	1.39	202 KUYKENDAHL	1.19
30 CLINTON	0.85	204 SPRING	1.06
30 CULLEN	2.19	209 NORTH FREEWAY	0.75
32 RENWICK	1.64	212 SETON LAKE	1.00
33 POST OAK	2.48	214 NORTHWEST STATION	1.07
34 MONTROSE	1.24	216 WEST LITTLE YORK - PINEMONT	0.81
36 KEMPWOOD	1.51	217 CYPRESS	0.86
36 LAWNDALE	1.54	219 NORTHWEST FREEWAY	0.51
37 EL SOL	0.88	221 KINGSLAND	0.93
38 MANCHESTER DOCKS	0.37	222 GRAND PARKWAY	0.71
40 PECORE	1.59	228 ADDICKS	1.04
40 TELEPHONE	1.90	229 KATY FREEWAY	0.66
42 HOLMAN	2.35	236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.96
44 ACRES HOMES	1.46	244 MONROE	1.00
45 TIDWELL	2.11	246 BAY AREA	1.13
46 GESSNER	3.24	247 FUQUA	1.39
47 HILLCROFT	2.37	249 GULF FREEWAY	0.59
48 NAVIGATION	0.87	255 KINGWOOD	0.75
49 CHIMNEY ROCK	1.25	256 EASTEX	1.19
50 HARRISBURG	2.11	257 TOWNSEN	1.14
50 HEIGHTS	1.49	259 EASTEX FREEWAY	0.43
52 HIRSCH	1.31	261 WEST LOOP	0.91
52 SCOTT	3.73	262 WESTWOOD	0.71
53 BRIAR FOREST	1.70	265 WEST BELLFORT	1.22
56 AIRLINE	2.02	269 SOUTHWEST FREEWAY	0.47
58 HAMMERLY	1.01	274 WESTCHASE - GESSNER	0.86
59 ALDINE MAIL	0.86	283 KUYKENDAHL/GREENWAY	0.73
60 SOUTH MacGREGOR	1.38	292 WEST BELLFORT-WESTWOOD/TMC	0.61
64 LINCOLN CITY	0.46	297 SOUTH POINT-MONROE/TMC	1.05
65 BISSONNET	2.67	298 KINGSLAND-ADDICKS-NWTC/TMC	0.94
66 YALE	1.26	320 TMC WHITE	8.21
67 DAIRY ASHFORD	2.24	352 SWINGLE SHUTTLE	0.77
68 BRAYS BAYOU	2.00	402 BELLAIRE QUICKLINE	1.52
70 MEMORIAL	0.74	426 TMC SWIFTLINE	1.33

## SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile	ROUTE	Boardings Per Revenue Mile
320 TMC WHITE	8.21	18 KIRBY	1.34
52 SCOTT	3.73	426 TMC SWIFTLINE	1.33
46 GESSNER	3.24	52 HIRSCH	1.31
82 WESTHEIMER-WEST OAKS	3.23	72 WESTVIEW	1.31
2 BELLAIRE	2.94	102 BUSH I.A.H EXPRESS	1.30
81 WESTHEIMER-SHARPSTOWN	2.84	137 NORTHSHORE EXPRESS	1.30
78 ALABAMA	2.81	6 JENSEN	1.29
65 BISSONNET	2.67	132 HARWIN EXPRESS	1.27
163 FONDREN EXPRESS	2.63	66 YALE	1.26
33 POST OAK	2.48	5 KASHMERE	1.25
25 RICHMOND	2.42	49 CHIMNEY ROCK	1.25
47 HILLCROFT	2.37	34 MONTROSE	1.24
42 HOLMAN	2.35	265 WEST BELLFORT	1.22
20 CANAL	2.30	256 EASTEX	1.19
24 NORTHLINE	2.26	202 KUYKENDAHL	1.19
67 DAIRY ASHFORD	2.24	257 TOWNSEN	1.14
30 CULLEN	2.19	6 TANGLEWOOD	1.14
73 BELLFORT	2.16	246 BAY AREA	1.13
4 BEECHNUT	2.15	77 LIBERTY	1.08
3 WEST GRAY	2.12	214 NORTHWEST STATION	1.07
50 HARRISBURG	2.11	9 NORTH MAIN	1.06
45 TIDWELL	2.11	204 SPRING	1.06
23 CROSSTIMBERS	2.09	297 SOUTH POINT-MONROE/TMC	1.05
87 SUNNYSIDE	2.03	228 ADDICKS	1.04
8 SOUTH MAIN	2.03	58 HAMMERLY	1.01
56 AIRLINE	2.02	78 IRVINGTON	1.01
77 MLK	2.02	212 SETON LAKE	1.00
68 BRAYS BAYOU	2.00	244 MONROE	1.00
15 FULTON	1.99	98 BRIARGATE	0.97
80 LYONS	1.96	236 MAXEY ROAD - SAN JACINTO/BAYTOWN	0.96
5 SOUTHMORE	1.94	131 MEMORIAL EXPRESS	0.95
40 TELEPHONE	1.90	298 KINGSLAND-ADDICKS-NWTC/TMC	0.94
1 HOSPITAL	1.87	221 KINGSLAND	0.93
86 FM 1960	1.86	261 WEST LOOP	0.91
27 INNER LOOP	1.85	37 EL SOL	0.88
10 WILLOWBEND	1.83	48 NAVIGATION	0.87
14 HIRAM CLARKE	1.82	217 CYPRESS	0.86
26 OUTER LOOP	1.72	59 ALDINE MAIL	0.86
11 NANCE	1.71	274 WESTCHASE - GESSNER	0.86
53 BRIAR FOREST	1.70	97 SETTEGAST	0.85
11 ALMEDA	1.70	30 CLINTON	0.85
19 WILCREST	1.68	3 LANGLEY	0.83
9 GULFTON	1.67	170 MISSOURI CITY / TMC	0.82
32 RENWICK	1.64	216 WEST LITTLE YORK - PINEMONT	0.81
80 DOWLING	1.62	352 SWINGLE SHUTTLE	0.77
85 ANTOINE	1.61	209 NORTH FREEWAY	0.75
40 PECORE	1.59	255 KINGWOOD	0.75
36 LAWNDALE	1.54	70 MEMORIAL	0.74
402 BELLAIRE QUICKLINE	1.52	283 KUYKENDAHL/GREENWAY	0.73
79 WEST LITTLE YORK	1.51	222 GRAND PARKWAY	0.71
36 KEMPWOOD	1.51	262 WESTWOOD	0.71
88 HOBBY AIRPORT	1.50	75 ELDRIDGE	0.70
50 HEIGHTS	1.49	229 KATY FREEWAY	0.66
20 LONG POINT	1.47	292 WEST BELLFORT-WESTWOOD/TMC	0.61
44 ACRES HOMES	1.46	249 GULF FREEWAY	0.59
29 TSUIUH HIRSCH	1.39	219 NORTHWEST FREEWAY	0.51
247 FUQUA	1.39	269 SOUTHWEST FREEWAY	0.47
60 SOUTH MacGREGOR	1.38	64 LINCOLN CITY	0.46
83 LEE ROAD	1.37	259 EASTEX FREEWAY	0.43
108 VETERANS MEMORIAL EXPRESS	1.36	38 MANCHESTER DOCKS	0.37



MAY 2012  
(FY2012) - Saturday Indicators - Year-To-Date

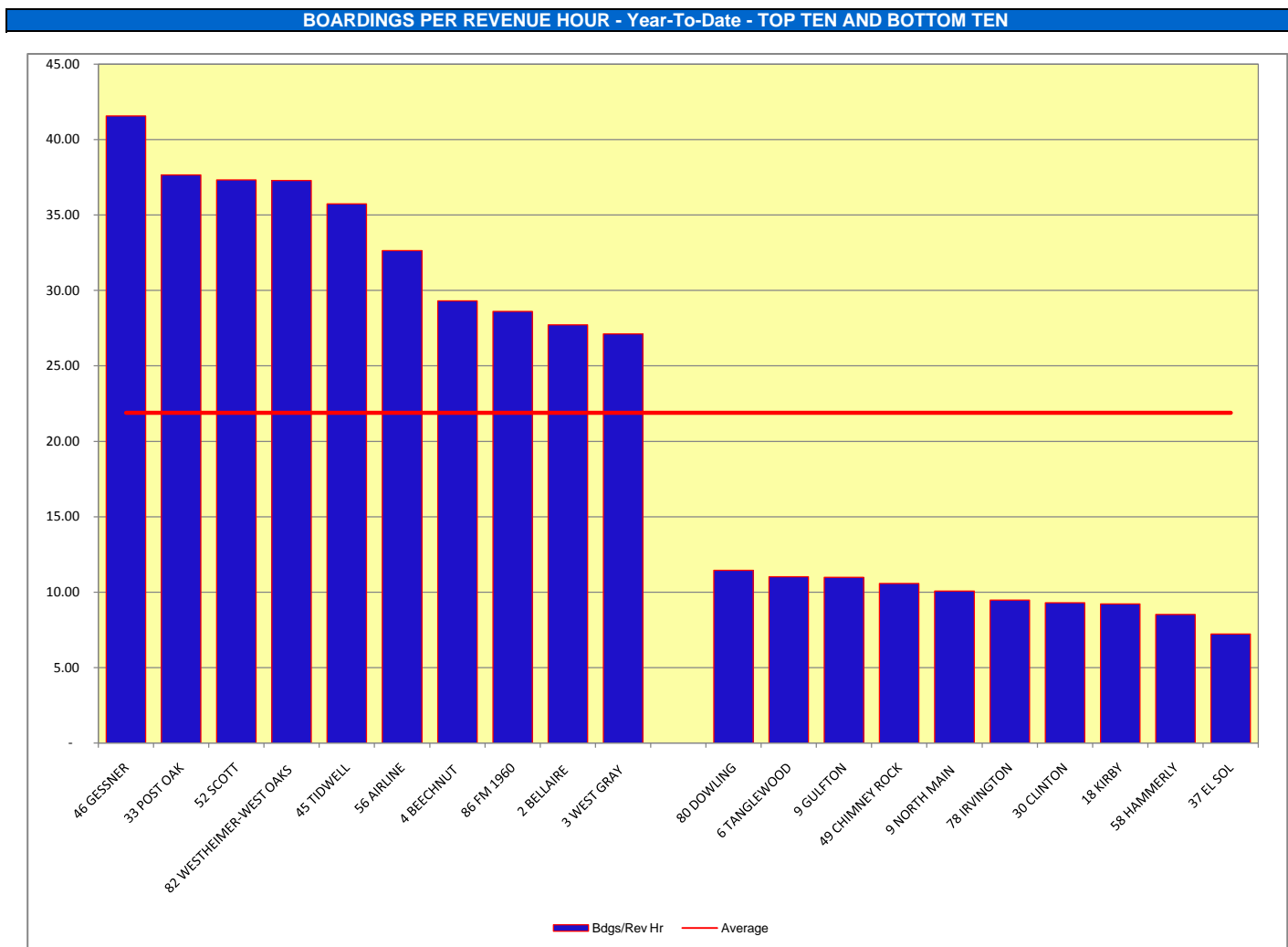
BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	20.66	45 TIDWELL	35.75
2 BELLAIRE	27.72	46 GESSNER	41.57
3 LANGLEY	13.44	47 HILLCROFT	15.41
3 WEST GRAY	27.12	48 NAVIGATION	16.68
4 BEECHNUT	29.32	49 CHIMNEY ROCK	10.57
5 KASHMERE	13.35	50 HARRISBURG	24.98
5 SOUTHMORE	18.96	50 HEIGHTS	22.96
6 JENSEN	18.12	52 HIRSCH	16.02
6 TANGLEWOOD	11.02	52 SCOTT	37.33
8 SOUTH MAIN	24.96	53 BRIAR FOREST	20.06
9 NORTH MAIN	10.07	56 AIRLINE	32.65
9 GULFTON	10.99	58 HAMMERLY	8.53
10 WILLOWBEND	19.03	60 SOUTH MacGREGOR	13.11
11 ALMEDA	17.63	65 BISSONNET	26.19
11 NANCE	14.33	66 YALE	13.49
14 HIRAM CLARKE	24.10	68 BRAYS BAYOU	19.81
15 FULTON	18.71	72 WESTVIEW	15.80
18 KIRBY	9.22	73 BELLFORT	26.25
19 WILCREST	18.47	77 LIBERTY	14.74
20 CANAL	23.89	77 MLK	19.38
20 LONG POINT	21.65	78 IRVINGTON	9.47
23 CROSSTIMBERS	25.39	79 WEST LITTLE YORK	16.49
24 NORTHLINE	20.48	80 DOWLING	11.45
25 RICHMOND	26.35	80 LYONS	19.88
26 OUTER LOOP	19.69	81 WESTHEIMER-SHARPSTOWN	26.57
27 INNER LOOP	20.93	82 WESTHEIMER-WEST OAKS	37.30
29 TSU/UH HIRSCH	14.20	83 LEE ROAD	20.80
30 CLINTON	9.29	85 ANTOINE	24.36
30 CULLEN	25.70	86 FM 1960	28.62
32 RENWICK (New)	12.79	87 SUNNYSIDE	19.58
33 POST OAK	37.66		
36 KEMPWOOD	17.56		
36 LAWNDAL	21.30		
37 EL SOL	7.23		
40 PECORE	12.63		
40 TELEPHONE	26.03		
42 HOLMAN	11.86		
44 ACRES HOMES	25.09		

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
46 GESSNER	41.57	77 MLK	19.38
33 POST OAK	37.66	10 WILLOWBEND	19.03
52 SCOTT	37.33	5 SOUTHMORE	18.96
82 WESTHEIMER-WEST OAKS	37.30	15 FULTON	18.71
45 TIDWELL	35.75	19 WILCREST	18.47
56 AIRLINE	32.65	6 JENSEN	18.12
4 BEECHNUT	29.32	11 ALMEDA	17.63
86 FM 1960	28.62	36 KEMPWOOD	17.56
2 BELLAIRE	27.72	48 NAVIGATION	16.68
3 WEST GRAY	27.12	79 WEST LITTLE YORK	16.49
81 WESTHEIMER-SHARPSTOWN	26.57	52 HIRSCH	16.02
25 RICHMOND	26.35	72 WESTVIEW	15.80
73 BELLFORT	26.25	132 HARWIN EXPRESS	15.63
65 BISSONNET	26.19	88 HOBBY AIRPORT	15.43
40 TELEPHONE	26.03	47 HILLCROFT	15.41
163 FONDREN EXPRESS	25.96	98 BRIARGATE	15.26
30 CULLEN	25.70	77 LIBERTY	14.74
102 BUSH I.A.H EXPRESS	25.54	131 MEMORIAL EXPRESS	14.67
23 CROSSTIMBERS	25.39	11 NANCE	14.33
44 ACRES HOMES	25.09	29 TSU/UH HIRSCH	14.20
50 HARRISBURG	24.98	66 YALE	13.49
8 SOUTH MAIN	24.96	3 LANGLEY	13.44
85 ANTOINE	24.36	5 KASHMERE	13.35
14 HIRAM CLARKE	24.10	60 SOUTH MacGREGOR	13.11
20 CANAL	23.89	32 RENWICK (New)	12.79
50 HEIGHTS	22.96	40 PECORE	12.63
137 NORTHSHORE EXPRESS	22.04	42 HOLMAN	11.86
20 LONG POINT	21.65	80 DOWLING	11.45
36 LAWNDAL	21.30	6 TANGLEWOOD	11.02
27 INNER LOOP	20.93	9 GULFTON	10.99
83 LEE ROAD	20.80	49 CHIMNEY ROCK	10.57
1 HOSPITAL	20.66	9 NORTH MAIN	10.07
24 NORTHLINE	20.48	78 IRVINGTON	9.47
53 BRIAR FOREST	20.06	30 CLINTON	9.29
80 LYONS	19.88	18 KIRBY	9.22
68 BRAYS BAYOU	19.81	58 HAMMERLY	8.53
26 OUTER LOOP	19.69	37 EL SOL	7.23
87 SUNNYSIDE	19.58		



BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

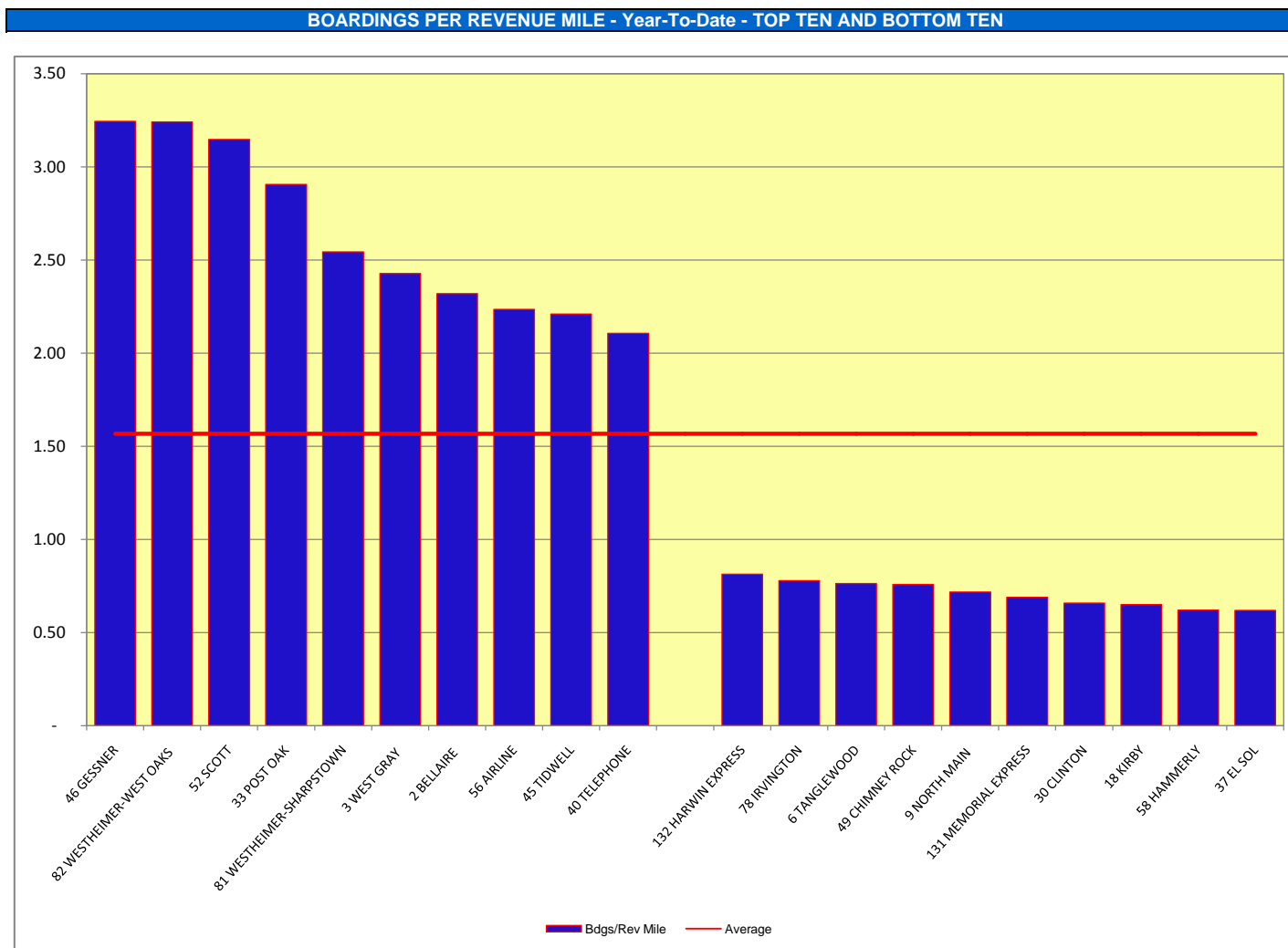
ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.48
2 BELLAIRE	2.32
3 LANGLEY	0.92
3 WEST GRAY	2.43
4 BEECHNUT	1.86
5 KASHMERE	0.93
5 SOUTHMORE	1.41
6 JENSEN	1.27
6 TANGLEWOOD	0.76
8 SOUTH MAIN	1.86
9 NORTH MAIN	0.72
9 GULFTON	0.83
10 WILLOWBEND	1.42
11 ALMEDA	1.08
11 NANCE	1.37
14 HIRAM CLARKE	1.66
15 FULTON	1.78
18 KIRBY	0.65
19 WILCREST	1.17
20 CANAL	1.87
20 LONG POINT	1.17
23 CROSSTIMBERS	1.78
24 NORTHLINE	1.98
25 RICHMOND	2.09
26 OUTER LOOP	1.42
27 INNER LOOP	1.53
29 TSU/UH HIRSCH	1.09
30 CLINTON	0.66
30 CULLEN	1.64
32 RENWICK (New)	0.99
33 POST OAK	2.91
36 KEMPWOOD	1.24
36 LAWNDAL	1.36
37 EL SOL	0.62
40 PECORE	0.94
40 TELEPHONE	2.11
42 HOLMAN	1.17
44 ACRES HOMES	1.35

ROUTE	Boardings Per Revenue Mile
45 TIDWELL	2.21
46 GESSNER	3.24
47 HILLCROFT	1.30
48 NAVIGATION	1.07
49 CHIMNEY ROCK	0.76
50 HARRISBURG	1.75
50 HEIGHTS	1.60
52 HIRSCH	1.11
52 SCOTT	3.15
53 BRIAR FOREST	1.43
56 AIRLINE	2.24
58 HAMMERLY	0.62
60 SOUTH MacGREGOR	1.08
65 BISSONNET	1.99
66 YALE	1.11
68 BRAYS BAYOU	1.47
72 WESTVIEW	1.18
73 BELLFORT	1.96
77 LIBERTY	0.90
77 MLK	1.56
78 IRVINGTON	0.78
79 WEST LITTLE YORK	1.12
80 DOWLING	1.03
80 LYONS	1.52
81 WESTHEIMER-SHARPSTOWN	2.54
82 WESTHEIMER-WEST OAKS	3.24
83 LEE ROAD	1.15
85 ANTOINE	1.59
86 FM 1960	1.61
87 SUNNYSIDE	1.35
88 HOBBY AIRPORT	0.99
98 BRIARGATE	0.92
102 BUSH I.A.H EXPRESS	1.12
131 MEMORIAL EXPRESS	0.69
132 HARWIN EXPRESS	0.81
137 NORTHSHORE EXPRESS	1.14
163 FONDREN EXPRESS	2.01

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
46 GESSNER	3.24
82 WESTHEIMER-WEST OAKS	3.24
52 SCOTT	3.15
33 POST OAK	2.91
81 WESTHEIMER-SHARPSTOWN	2.54
3 WEST GRAY	2.43
2 BELLAIRE	2.32
56 AIRLINE	2.24
45 TIDWELL	2.21
40 TELEPHONE	2.11
25 RICHMOND	2.09
163 FONDREN EXPRESS	2.01
65 BISSONNET	1.99
24 NORTHLINE	1.98
73 BELLFORT	1.96
20 CANAL	1.87
4 BEECHNUT	1.86
8 SOUTH MAIN	1.86
15 FULTON	1.78
23 CROSSTIMBERS	1.78
50 HARRISBURG	1.75
14 HIRAM CLARKE	1.66
30 CULLEN	1.64
86 FM 1960	1.61
50 HEIGHTS	1.60
85 ANTOINE	1.59
77 MLK	1.56
27 INNER LOOP	1.53
80 LYONS	1.52
1 HOSPITAL	1.48
68 BRAYS BAYOU	1.47
53 BRIAR FOREST	1.43
26 OUTER LOOP	1.42
10 WILLOWBEND	1.42
5 SOUTHMORE	1.41
11 NANCE	1.37
36 LAWNDAL	1.36
44 ACRES HOMES	1.35

ROUTE	Boardings Per Revenue Mile
87 SUNNYSIDE	1.35
47 HILLCROFT	1.30
6 JENSEN	1.27
36 KEMPWOOD	1.24
72 WESTVIEW	1.18
19 WILCREST	1.17
42 HOLMAN	1.17
20 LONG POINT	1.17
83 LEE ROAD	1.15
137 NORTHSHORE EXPRESS	1.14
79 WEST LITTLE YORK	1.12
102 BUSH I.A.H EXPRESS	1.12
52 HIRSCH	1.11
66 YALE	1.11
29 TSU/UH HIRSCH	1.09
60 SOUTH MacGREGOR	1.08
11 ALMEDA	1.08
48 NAVIGATION	1.07
80 DOWLING	1.03
32 RENWICK (New)	0.99
88 HOBBY AIRPORT	0.99
40 PECORE	0.94
5 KASHMERE	0.93
98 BRIARGATE	0.92
3 LANGLEY	0.92
77 LIBERTY	0.90
9 GULFTON	0.83
132 HARWIN EXPRESS	0.81
78 IRVINGTON	0.78
6 TANGLEWOOD	0.76
49 CHIMNEY ROCK	0.76
9 NORTH MAIN	0.72
131 MEMORIAL EXPRESS	0.69
30 CLINTON	0.66
18 KIRBY	0.65
58 HAMMERLY	0.62
37 EL SOL	0.62



## BOARDINGS PER REVENUE HOUR - Year-To-Date

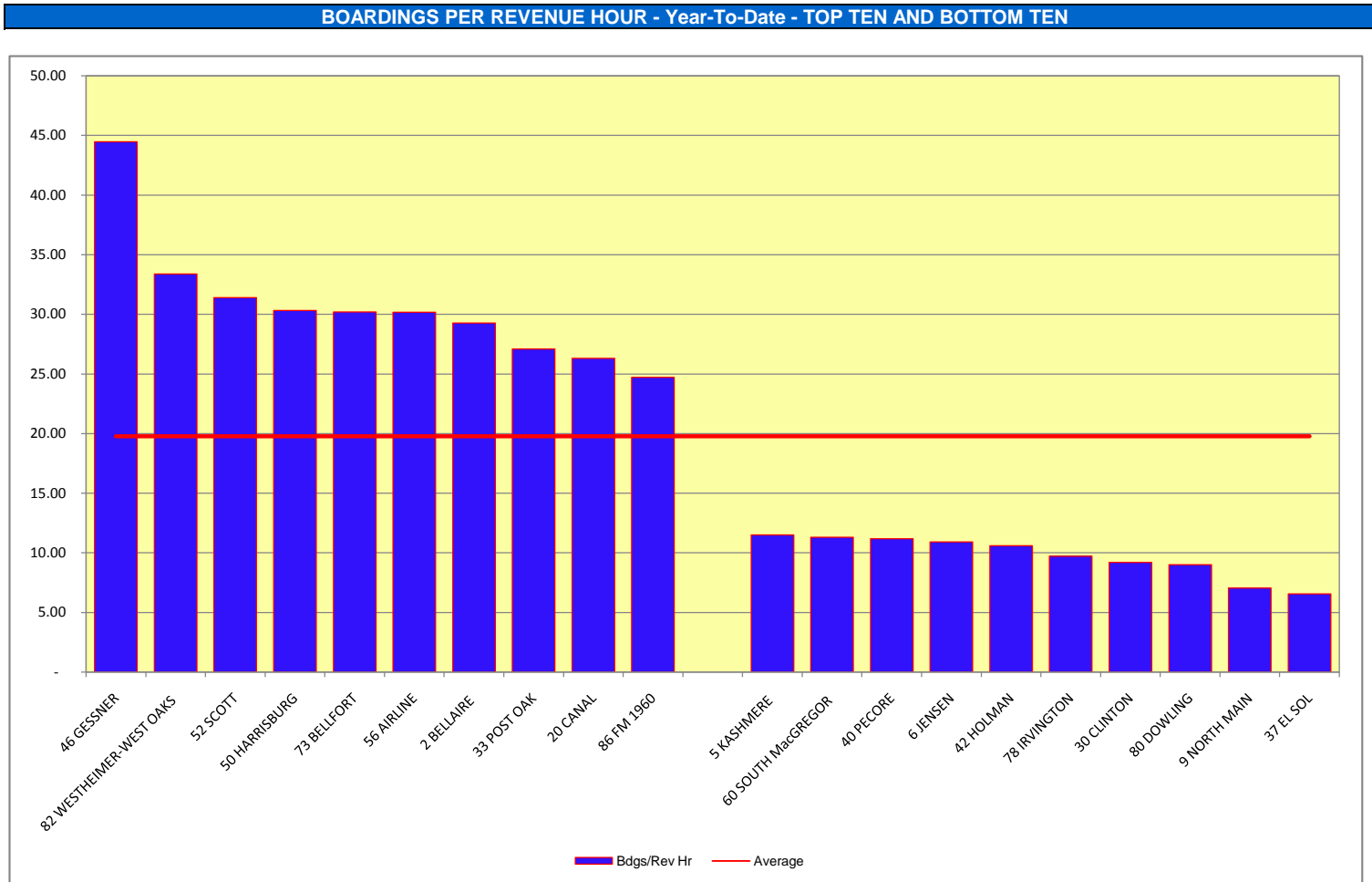
## SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	16.40	45 TIDWELL	24.64
2 BELLAIRE	29.27	46 GESSNER	44.48
3 LANGLEY	11.95	47 HILLCROFT	15.30
3 WEST GRAY	15.93	48 NAVIGATION	12.10
4 BEECHNUT	23.53	50 HARRISBURG	30.32
5 KASHMERE	11.50	50 HEIGHTS	17.38
5 SOUTHMORE	16.18	52 HIRSCH	13.65
6 JENSEN	10.91	52 SCOTT	31.40
8 SOUTH MAIN	22.31	53 BRIAR FOREST	16.02
9 NORTH MAIN	7.04	56 AIRLINE	30.18
10 WILLOWBEND	19.51	60 SOUTH MacGREGOR	11.30
11 ALMEDA	15.96	65 BISSONNET	21.59
11 NANCE	13.83	66 YALE	14.20
14 HIRAM CLARKE	17.91	68 BRAYS BAYOU	15.57
15 FULTON	17.12	72 WESTVIEW	13.52
20 CANAL	26.31	73 BELLFORT	30.20
20 LONG POINT	21.05	77 LIBERTY	13.06
23 CROSSTIMBERS	16.67	77 MLK	15.61
24 NORTHLINE	19.95	78 IRVINGTON	9.72
25 RICHMOND	23.22	80 DOWLING	8.99
26 OUTER LOOP	13.80	80 LYONS	18.23
27 INNER LOOP	15.25	81 WESTHEIMER-SHARPSTOWN	23.64
30 CLINTON	9.20	82 WESTHEIMER-WEST OAKS	33.37
30 CULLEN	20.01	83 LEE ROAD	13.66
33 POST OAK	27.09	85 ANTOINE	19.50
36 KEMPWOOD	14.29	86 FM 1960	24.71
37 EL SOL	6.56	87 SUNNYSIDE	15.54
40 PECORE	11.18	102 BUSH I.A.H EXPRESS	21.31
40 TELEPHONE	19.55	137 NORTHSHORE EXPRESS	16.51
42 HOLMAN	10.60	163 FONDREN EXPRESS	21.74
44 ACRES HOMES	20.46		

## SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
46 GESSNER	44.48	1 HOSPITAL	16.40
82 WESTHEIMER-WEST OAKS	33.37	5 SOUTHMORE	16.18
52 SCOTT	31.40	53 BRIAR FOREST	16.02
50 HARRISBURG	30.32	11 ALMEDA	15.96
73 BELLFORT	30.20	3 WEST GRAY	15.93
56 AIRLINE	30.18	77 MLK	15.61
2 BELLAIRE	29.27	68 BRAYS BAYOU	15.57
33 POST OAK	27.09	87 SUNNYSIDE	15.54
20 CANAL	26.31	47 HILLCROFT	15.30
86 FM 1960	24.71	27 INNER LOOP	15.25
45 TIDWELL	24.64	36 KEMPWOOD	14.29
81 WESTHEIMER-SHARPSTOWN	23.64	66 YALE	14.20
4 BEECHNUT	23.53	11 NANCE	13.83
25 RICHMOND	23.22	26 OUTER LOOP	13.80
8 SOUTH MAIN	22.31	83 LEE ROAD	13.66
163 FONDREN EXPRESS	21.74	52 HIRSCH	13.65
65 BISSONNET	21.59	72 WESTVIEW	13.52
102 BUSH I.A.H EXPRESS	21.31	77 LIBERTY	13.06
20 LONG POINT	21.05	48 NAVIGATION	12.10
44 ACRES HOMES	20.46	3 LANGLEY	11.95
30 CULLEN	20.01	5 KASHMERE	11.50
24 NORTHLINE	19.95	60 SOUTH MacGREGOR	11.30
40 TELEPHONE	19.55	40 PECORE	11.18
10 WILLOWBEND	19.51	6 JENSEN	10.91
85 ANTOINE	19.50	42 HOLMAN	10.60
80 LYONS	18.23	78 IRVINGTON	9.72
14 HIRAM CLARKE	17.91	30 CLINTON	9.20
50 HEIGHTS	17.38	80 DOWLING	8.99
15 FULTON	17.12	9 NORTH MAIN	7.04
23 CROSSTIMBERS	16.67	37 EL SOL	6.56
137 NORTHSHORE EXPRESS	16.51		





## BOARDINGS PER REVENUE MILE - Year-To-Date

## SORTED BY ROUTE NUMBER

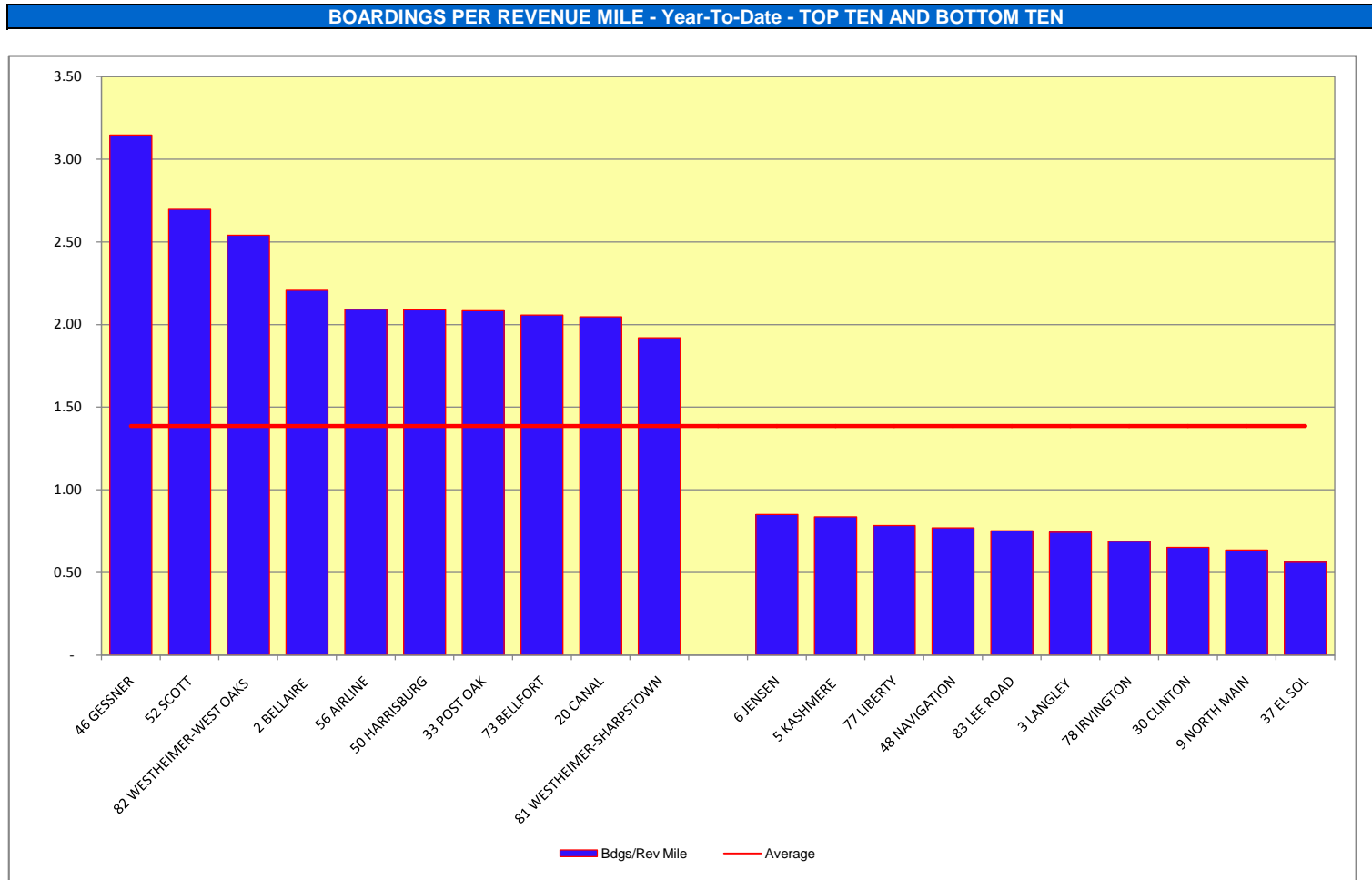
ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.29
2 BELLAIRE	2.21
3 LANGLEY	0.74
3 WEST GRAY	1.74
4 BEECHNUT	1.43
5 KASHMERE	0.84
5 SOUTHMORE	1.14
6 JENSEN	0.85
8 SOUTH MAIN	1.36
9 NORTH MAIN	0.64
10 WILLOWBEND	1.10
11 ALMEDA	0.93
11 NANCE	1.18
14 HIRAM CLARKE	1.41
15 FULTON	1.49
20 CANAL	2.05
20 LONG POINT	1.15
23 CROSSTIMBERS	1.17
24 NORTHLINE	1.71
25 RICHMOND	1.85
26 OUTER LOOP	0.99
27 INNER LOOP	1.12
30 CLINTON	0.65
30 CULLEN	1.28
33 POST OAK	2.08
36 KEMPWOOD	1.05
37 EL SOL	0.56
40 PECORE	0.90
40 TELEPHONE	1.37
42 HOLMAN	1.15
44 ACRES HOMES	1.06

ROUTE	Boardings Per Revenue Mile
45 TIDWELL	1.52
46 GESSNER	3.15
47 HILLCROFT	1.22
48 NAVIGATION	0.77
50 HARRISBURG	2.09
50 HEIGHTS	1.16
52 HIRSCH	0.95
52 SCOTT	2.70
53 BRIAR FOREST	1.14
56 AIRLINE	2.09
60 SOUTH MacGREGOR	0.94
65 BISSONNET	1.54
66 YALE	1.08
68 BRAYS BAYOU	1.17
72 WESTVIEW	1.00
73 BELLFORT	2.06
77 LIBERTY	0.78
77 MLK	1.20
78 IRVINGTON	0.69
80 DOWLING	0.86
80 LYONS	1.41
81 WESTHEIMER-SHARPSTOWN	1.92
82 WESTHEIMER-WEST OAKS	2.54
83 LEE ROAD	0.75
85 ANTOINE	1.29
86 FM 1960	1.35
87 SUNNYSIDE	1.10
102 BUSH I.A.H EXPRESS	0.93
137 NORTHSHORE EXPRESS	0.85
163 FONDREN EXPRESS	1.63

## SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
46 GESSNER	3.15
52 SCOTT	2.70
82 WESTHEIMER-WEST OAKS	2.54
2 BELLAIRE	2.21
56 AIRLINE	2.09
50 HARRISBURG	2.09
33 POST OAK	2.08
73 BELLFORT	2.06
20 CANAL	2.05
81 WESTHEIMER-SHARPSTOWN	1.92
25 RICHMOND	1.85
3 WEST GRAY	1.74
24 NORTHLINE	1.71
163 FONDREN EXPRESS	1.63
65 BISSONNET	1.54
45 TIDWELL	1.52
15 FULTON	1.49
4 BEECHNUT	1.43
80 LYONS	1.41
14 HIRAM CLARKE	1.41
40 TELEPHONE	1.37
8 SOUTH MAIN	1.36
86 FM 1960	1.35
1 HOSPITAL	1.29
85 ANTOINE	1.29
30 CULLEN	1.28
47 HILLCROFT	1.22
77 MLK	1.20
11 NANCE	1.18
68 BRAYS BAYOU	1.17
23 CROSSTIMBERS	1.17

ROUTE	Boardings Per Revenue Mile
50 HEIGHTS	1.16
20 LONG POINT	1.15
42 HOLMAN	1.15
53 BRIAR FOREST	1.14
5 SOUTHMORE	1.14
27 INNER LOOP	1.12
87 SUNNYSIDE	1.10
10 WILLOWBEND	1.10
66 YALE	1.08
44 ACRES HOMES	1.06
36 KEMPWOOD	1.05
72 WESTVIEW	1.00
26 OUTER LOOP	0.99
52 HIRSCH	0.95
60 SOUTH MacGREGOR	0.94
102 BUSH I.A.H EXPRESS	0.93
11 ALMEDA	0.93
40 PECORE	0.90
80 DOWLING	0.86
137 NORTHSHORE EXPRESS	0.85
6 JENSEN	0.85
5 KASHMERE	0.84
77 LIBERTY	0.78
48 NAVIGATION	0.77
83 LEE ROAD	0.75
3 LANGLEY	0.74
78 IRVINGTON	0.69
30 CLINTON	0.65
9 NORTH MAIN	0.64
37 EL SOL	0.56



## **MAY 2012 (FY2012)**

### **Composite of Boardings and Indicators by Route - Explanation of Information**

#### **How can I compare the weekday, Saturday, and Sunday services on a particular route?**

The following section of the report presents the average daily boardings, boardings per revenue hour, and boardings per revenue mile for each route. Some routes operate only on weekdays, while other routes operate only on weekdays and Saturdays. Cells that would show data for Saturdays and Sundays where service is not operated are shaded for ease of viewing.

#### **How can I compare the performance of a particular route within a given category?**

METRO's Service Planning section has categorized each route into one of the following service categories:

- Local - Radial
- Local - Crosstown
- Local - Circulator
- Local - Limited
- Local - Shuttle
- Park & Ride - CBD Peak Period
- Park & Ride - CBD Off-Peak Period
- Park & Ride - Secondary Activity Centers

A consolidated summary of average daily boardings, boardings per revenue hour, and boardings per revenue mile are provided. Additionally, charts show a relative comparison of the performance of each of these service category groups in these two effectiveness indicators for weekday, Saturday, and Sunday.

Composite - MAY 2012 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
1 HOSPITAL	4,456	2,107	1,306	22.84	23.89	18.73	1.90	1.71	1.47
2 BELLAIRE	7,338	4,866	3,319	32.30	28.19	31.31	2.91	2.36	2.36
3 LANGLEY	968	529	413	12.65	13.39	12.63	0.87	0.91	0.79
3 WEST GRAY	750	431	300	21.06	27.00	16.83	2.21	2.42	1.84
4 BEECHNUT	4,496	2,554	1,705	29.31	28.09	22.14	2.14	1.79	1.34
5 KASHMERE	1,673	906	703	16.53	13.39	11.59	1.26	0.93	0.84
5 SOUTHMORE	2,331	1,268	880	23.09	19.01	16.29	1.94	1.42	1.15
6 JENSEN	1,551	1,109	662	18.62	19.35	9.43	1.27	1.36	0.74
6 TANGLEWOOD	776	418		14.95	11.77		1.12	0.81	
8 SOUTH MAIN	2,882	1,476	773	26.74	25.93	22.48	2.02	1.93	1.37
9 NORTH MAIN	874	272	213	14.25	8.24	4.68	1.06	0.59	0.42
9 GULFTON	1,432	489		21.12	8.99		1.66	0.67	
10 WILLOWBEND	1,152	688	347	21.96	19.15	18.47	1.75	1.42	1.04
11 ALMEDA	1,390	796	400	26.14	16.35	14.87	1.67	1.00	0.87
11 NANCE	802	574	223	17.02	13.29	12.88	1.68	1.27	1.10
14 HIRAM CLARKE	2,276	1,354	924	22.05	23.50	16.70	1.75	1.62	1.31
15 FULTON	1,911	1,376	921	20.89	19.02	17.18	2.02	1.81	1.50
18 KIRBY	1,026	224		19.46	7.92		1.58	0.56	
19 WILCREST	1,179	582		22.47	20.03		1.68	1.27	
20 CANAL	1,839	1,191	1,123	25.63	24.46	29.38	2.52	1.91	2.28
20 LONG POINT	2,471	1,443	1,284	26.46	22.17	23.51	1.62	1.20	1.29
23 CROSSTIMBERS	1,951	703	399	28.12	23.92	14.86	2.04	1.67	1.04
24 NORTHLINE	1,910	1,559	1,131	23.11	22.74	21.15	2.30	2.20	1.81
25 RICHMOND	5,291	2,915	1,642	27.18	26.52	23.47	2.37	2.10	1.87
26 OUTER LOOP	1,916	795	429	19.94	19.09	13.10	1.72	1.38	0.94
27 INNER LOOP	2,111	951	529	21.52	21.65	15.02	1.86	1.58	1.10
29 TSU/UH HIRSCH	1,166	733		15.01	15.59		1.25	1.20	
30 CLINTON	567	312	330	10.90	8.76	9.27	0.84	0.62	0.66
30 CULLEN	2,728	1,599	1,330	28.81	24.23	20.15	2.15	1.55	1.29
32 RENWICK	969	640		19.95	13.05		1.61	1.01	
33 POST OAK	4,955	2,287	1,757	29.34	36.06	27.79	2.58	2.78	2.14
34 MONTROSE	565			14.80			1.20		
35 FAIRVIEW				DISCONTINUED					
36 KEMPWOOD	1,582	678		21.90	18.01		1.57	1.27	
36 LAWNDALE	1,638	801	657	21.34	21.84	15.30	1.61	1.40	1.13
37 EL SOL	279	191	148	6.12	4.39	3.40	0.53	0.38	0.29
38 MANCHESTER DOCKS	58			4.99			0.41		
39 PARKER ROAD				DISCONTINUED					
40 PECORE	2,036	1,055	697	20.20	13.60	11.57	1.60	1.01	0.93
40 TELEPHONE	3,110	1,810	1,382	25.39	28.02	20.23	1.91	2.27	1.42
42 HOLMAN	1,473	626	133	17.51	11.73	6.79	2.08	1.16	0.73
44 ACRES HOMES	2,947	2,157	1,448	22.69	25.22	19.97	1.40	1.36	1.03
45 TIDWELL	3,182	1,759	1,272	31.90	34.52	24.96	2.11	2.13	1.54
46 GESSNER	5,068	3,055	1,857	39.91	40.91	45.20	3.29	3.19	3.20
47 HILLCROFT	917	741	419	23.52	16.61	16.55	2.27	1.40	1.32
48 NAVIGATION	487	178	117	10.25	10.90	7.48	0.74	0.70	0.48
48 WEST DALLAS				DISCONTINUED					
49 CHIMNEY ROCK	523	268		14.43	10.54		1.28	0.76	
50 HARRISBURG	3,663	2,501	1,724	24.85	25.64	31.54	2.11	1.80	2.17
50 HEIGHTS	2,710	1,509	989	19.02	23.56	18.08	1.49	1.64	1.21
52 HIRSCH	2,878	1,833	1,242	16.72	15.69	13.29	1.29	1.09	0.92
52 SCOTT	5,080	2,857	1,951	39.81	36.55	30.57	3.69	3.08	2.62
53 BRIAR FOREST	3,884	1,651	1,173	21.80	21.66	16.83	1.71	1.54	1.20
56 AIRLINE	4,353	4,073	3,752	26.37	33.08	31.85	1.87	2.26	2.21
58 HAMMERLY	858	310		14.06	6.88		1.11	0.50	
59 ALDINE MAIL	234			11.96			0.79		
60 HARDY				DISCONTINUED					
60 SOUTH MacGREGOR	782	486	300	14.27	13.56	11.54	1.32	1.12	0.96
64 LINCOLN CITY	105			3.50					
65 BISSONNET	6,035	2,994	2,098	31.56	24.53	21.26	2.67	1.86	1.52
66 YALE	1,611	1,456	870	14.50	14.21	14.80	1.22	1.17	1.12
67 DAIRY ASHFORD	744			23.23			2.09		
68 BRAYS BAYOU	3,873	1,289	891	23.43	16.04	13.74	1.90	1.19	1.04

Shading indicates that the route does not operate service on that day.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
70 MEMORIAL	448			11.42			0.65		
72 WESTVIEW	808	549	395	18.85	16.83	13.86	1.31	1.25	1.03
73 BELLFORT	4,865	2,467	1,249	26.55	24.12	27.16	2.12	1.80	1.85
75 ELDRIDGE	395			9.82			0.74		
77 LIBERTY	1,623	1,056	714	14.54	15.47	12.83	1.06	0.94	0.77
77 MLK	3,540	1,880	1,128	24.71	20.34	15.33	1.97	1.64	1.17
78 ALABAMA	755			25.66			2.82		
78 IRVINGTON	621	345	217	13.00	7.61	7.72	1.01	0.63	0.55
79 WEST LITTLE YORK	1,205	688		21.73	15.47		1.49	1.05	
80 DOWLING	663	450	256	16.14	12.64	8.93	1.59	1.14	0.85
80 LYONS	1,043	864	549	21.53	21.95	18.09	1.92	1.68	1.40
81 WESTHEIMER-SHARPSTOWN	4,985	3,199	2,235	28.52	27.85	25.57	2.88	2.67	2.08
82 WESTHEIMER-WEST OAKS	6,562	4,976	3,309	34.65	38.67	33.87	3.24	3.36	2.58
83 LEE ROAD	962	629	335	23.11	20.38	11.78	1.34	1.13	0.65
85 ANTOINE	4,095	2,317	1,572	25.23	24.76	18.92	1.60	1.62	1.25
86 FM1960	2,914	1,833	1,248	24.84	27.23	23.91	1.73	1.53	1.31
87 SUNNYSIDE	2,437	1,053	711	26.50	19.01	16.60	1.95	1.31	1.18
88 HOBBY AIRPORT	2,113	1,360		20.98	14.76		1.40	0.95	
97 SETTEGAST	274			17.25			0.89		
98 BRIARGATE	579	172		12.10	12.30		0.90	0.74	
102 BUSH I.A.H EXPRESS	2,729	1,954	1,534	24.44	26.58	20.94	1.24	1.17	0.92
108 VETERANS MEMORIAL EXPRESS	2,625			26.47			1.37		
131 MEMORIAL EXPRESS	1,707	624		18.55	14.37		0.98	0.67	
132 HARWIN EXPRESS	2,249	584		21.39	15.62		1.30	0.81	
137 NORTHSHORE EXPRESS	1,919	1,164	792	21.44	23.21	18.72	1.26	1.20	0.97
163 FONDREN EXPRESS	7,077	3,936	3,007	33.72	25.77	22.88	2.52	2.00	1.72
170 MISSOURI CITY / TMC	747			22.85			0.86		
202 KUYKENDAHL	1,954			31.00			1.19		
204 SPRING	1,328			31.46			1.06		
209 NORTH FREEWAY	563			19.54			0.74		
212 SETON LAKE	645			21.88			1.01		
214 NORTHWEST STATION	2,290			31.68			1.06		
216 WEST LITTLE YORK - PINEMONT	689			21.77			0.85		
217 CYPRESS	1,596			31.71			0.96		
219 NORTHWEST FREEWAY	244			11.83			0.51		
221 KINGSLAND	2,257			29.77			0.92		
222 GRAND PARKWAY	698			22.84			0.73		

Composite - MAY 2012 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
228 ADDICKS	1,952			30.02			1.06		
229 KATY FREEWAY	428			16.23			0.67		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	618			25.21			1.02		
244 MONROE	533			21.54			1.06		
246 BAY AREA	1,775			29.70			1.15		
247 FUQUA	946			32.86			1.49		
249 GULF FREEWAY	359			13.05			0.59		
255 KINGWOOD	1,051			23.93			0.78		
256 EASTEX	857			33.20			1.20		
257 TOWNSEN	1,010			34.80			1.22		
259 EASTEX FREEWAY	277			13.05			0.44		
261 WEST LOOP	406			19.46			1.02		
262 WESTWOOD	611			18.79			0.77		
265 WEST BELLFORT	2,368			32.88			1.28		
269 SOUTHWEST FREEWAY	16			8.74			0.47		
274 WESTCHASE/GESSNER	433			16.99			0.92		
283 KUYKENDAHL/GREENWAY	447			21.60			0.87		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY					DISCONTINUED				
292 WEST BELLFORT-WESTWOOD/TMC	449			11.80			0.56		
297 SOUTHPOINT-MONROE/TMC	990			27.54			1.08		
298 KINGSLAND-ADDICKS-NWTC/TMC	1,222			23.51			0.98		
313 ALLEN PARKWAY					DISCONTINUED				
320 TMC WHITE	2,430			43.68			6.02		
321 TMC BLUE					DISCONTINUED				
322 TMC RED					DISCONTINUED				
352 SWINGLE SHUTTLE	149			9.11			0.62		
402 BELLAIRE QUICKLINE	727			20.47			1.54		
426 TMC SWIFTLINE	178			8.97			0.97		
<b>TOTAL</b>	<b>220,244</b>	<b>103,524</b>	<b>65,412</b>	<b>23.93</b>	<b>21.89</b>	<b>19.90</b>	<b>1.63</b>	<b>1.57</b>	<b>1.40</b>

<sup>1</sup> METRO made significant changes with the February 2012 service change effective February 26, 2012 (FY2012). See Page 52 for details.

<sup>2</sup> METRO discontinued operation of 321 TMC Blue and 322 TMC Red effective May 7, 2012.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - RADIAL</b>									
1 HOSPITAL	4,456	2,107	1,306	22.84	23.89	18.73	1.90	1.71	1.47
3 LANGLEY	968	529	413	12.65	13.39	12.63	0.87	0.91	0.79
3 WEST GRAY	750	431	300	21.06	27.00	16.83	2.21	2.42	1.84
5 KASHMERE	1,673	906	703	16.53	13.39	11.59	1.26	0.93	0.84
5 SOUTHMORE	2,331	1,268	880	23.09	19.01	16.29	1.94	1.42	1.15
6 JENSEN	1,551	1,109	662	18.62	19.35	9.43	1.27	1.36	0.74
6 TANGLEWOOD	776	418		14.95	11.77		1.12	0.81	
8 SOUTH MAIN	2,882	1,476	773	26.74	25.93	22.48	2.02	1.93	1.37
9 NORTH MAIN	874	272	213	14.25	8.24	4.68	1.06	0.59	0.42
9 GULFTON	1,432	489		21.12	8.99		1.66	0.67	
10 WILLOWBEND	1,152	688	347	21.96	19.15	18.47	1.75	1.42	1.04
11 ALMEDA	1,390	796	400	26.14	16.35	14.87	1.67	1.00	0.87
11 NANCE	802	574	223	17.02	13.29	12.88	1.68	1.27	1.10
14 HIRAM CLARKE	2,276	1,354	924	22.05	23.50	16.70	1.75	1.62	1.31
15 FULTON	1,911	1,376	921	20.89	19.02	17.18	2.02	1.81	1.50
18 KIRBY	1,026	224		19.46	7.92		1.58	0.56	
20 CANAL	1,839	1,191	1,123	25.63	24.46	29.38	2.52	1.91	2.28
20 LONG POINT	2,471	1,443	1,284	26.46	22.17	23.51	1.62	1.20	1.29
24 NORTHLINE	1,910	1,559	1,131	23.11	22.74	21.15	2.30	2.20	1.81
25 RICHMOND	5,291	2,915	1,642	27.18	26.52	23.47	2.37	2.10	1.87
30 CLINTON	567	312	330	10.90	8.76	9.27	0.84	0.62	0.66
30 CULLEN	2,728	1,599	1,330	28.81	24.23	20.15	2.15	1.55	1.29
35 FAIRVIEW				<b>DISCONTINUED</b>					
36 KEMPWOOD	1,582	678		21.90	18.01		1.57	1.27	
36 LAWNSDALE	1,638	801	657	21.34	21.84	15.30	1.61	1.40	1.13
40 PECORE	2,036	1,055	697	20.20	13.60	11.57	1.60	1.01	0.93
40 TELEPHONE	3,110	1,810	1,382	25.39	28.02	20.23	1.91	2.27	1.42
44 ACRES HOMES	2,947	2,157	1,448	22.69	25.22	19.97	1.40	1.36	1.03
48 NAVIGATION	487	178	117	10.25	10.90	7.48	0.74	0.70	0.48
48 WEST DALLAS				<b>DISCONTINUED</b>					



	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - RADIAL</b>									
50 HARRISBURG	3,663	2,501	1,724	24.85	25.64	31.54	2.11	1.80	2.17
50 HEIGHTS	2,710	1,509	989	19.02	23.56	18.08	1.49	1.64	1.21
52 HIRSCH	2,878	1,833	1,242	16.72	15.69	13.29	1.29	1.09	0.92
52 SCOTT	5,080	2,857	1,951	39.81	36.55	30.57	3.69	3.08	2.62
53 BRIAR FOREST	3,884	1,651	1,173	21.80	21.66	16.83	1.71	1.54	1.20
56 AIRLINE	4,353	4,073	3,752	26.37	33.08	31.85	1.87	2.26	2.21
60 HARDY	<b>DISCONTINUED</b>								
60 SOUTH MacGREGOR	782	486	300	14.27	13.56	11.54	1.32	1.12	0.96
65 BISSONNET	6,035	2,994	2,098	31.56	24.53	21.26	2.67	1.86	1.52
66 YALE	1,611	1,456	870	14.50	14.21	14.80	1.22	1.17	1.12
68 BRAYS BAYOU	3,873	1,289	891	23.43	16.04	13.74	1.90	1.19	1.04
77 LIBERTY	1,623	1,056	714	14.54	15.47	12.83	1.06	0.94	0.77
77 MLK	3,540	1,880	1,128	24.71	20.34	15.33	1.97	1.64	1.17
78 ALABAMA	755			25.66			2.82		
78 IRVINGTON	621	345	217	13.00	7.61	7.72	1.01	0.63	0.55
79 WEST LITTLE YORK	1,205	688		21.73	15.47		1.49	1.05	
80 DOWLING	663	450	256	16.14	12.64	8.93	1.59	1.14	0.85
80 LYONS	1,043	864	549	21.53	21.95	18.09	1.92	1.68	1.40
81 WESTHEIMER-SHARPSTOWN	4,985	3,199	2,235	28.52	27.85	25.57	2.88	2.67	2.08
82 WESTHEIMER-WEST OAKS	6,562	4,976	3,309	34.65	38.67	33.87	3.24	3.36	2.58
85 ANTOINE	4,095	2,317	1,572	25.23	24.76	18.92	1.60	1.62	1.25
<b>LOCAL - RADIAL</b>	<b>112,816</b>	<b>66,140</b>	<b>44,174</b>	<b>23.12</b>	<b>21.53</b>	<b>19.03</b>	<b>1.84</b>	<b>1.58</b>	<b>1.37</b>

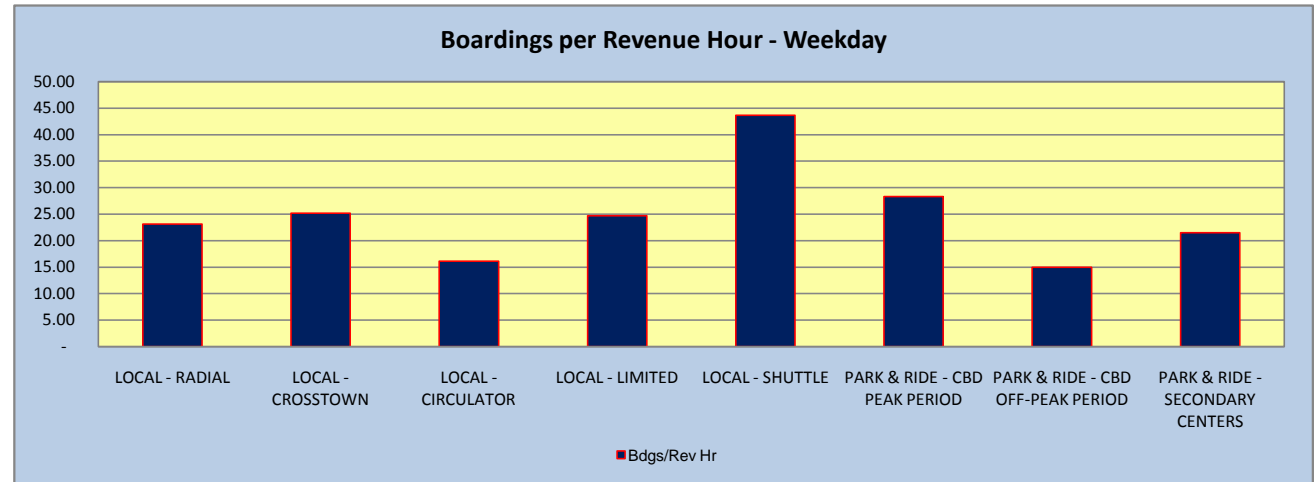
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - CROSSTOWN</b>									
2 BELLAIRE	7,338	4,866	3,319	32.30	28.19	31.31	2.91	2.36	2.36
4 BEECHNUT	4,496	2,554	1,705	29.31	28.09	22.14	2.14	1.79	1.34
19 WILCREST	1,179	582		22.47	20.03		1.68	1.27	
23 CROSSTIMBERS	1,951	703	399	28.12	23.92	14.86	2.04	1.67	1.04
26 OUTER LOOP	1,916	795	429	19.94	19.09	13.10	1.72	1.38	0.94
27 INNER LOOP	2,111	951	529	21.52	21.65	15.02	1.86	1.58	1.10
29 TSU/UH HIRSCH	1,166	733		15.01	15.59		1.25	1.20	
32 RENWICK	969	640		19.95	13.05		1.61	1.01	
33 POST OAK	4,955	2,287	1,757	29.34	36.06	27.79	2.58	2.78	2.14
34 MONTROSE	565			14.80			1.20		
42 HOLMAN	1,473	626	133	17.51	11.73	6.79	2.08	1.16	0.73
45 TIDWELL	3,182	1,759	1,272	31.90	34.52	24.96	2.11	2.13	1.54
46 GESSNER	5,068	3,055	1,857	39.91	40.91	45.20	3.29	3.19	3.20
47 HILLCROFT	917	741	419	23.52	16.61	16.55	2.27	1.40	1.32
49 CHIMNEY ROCK	523	268		14.43	10.54		1.28	0.76	
58 HAMMERLY	858	310		14.06	6.88		1.11	0.50	
59 ALDINE MAIL	234			11.96			0.79		
67 DAIRY ASHFORD	744			23.23			2.09		
70 MEMORIAL	448			11.42			0.65		
72 WESTVIEW	808	549	395	18.85	16.83	13.86	1.31	1.25	1.03
73 BELLFORT	4,865	2,467	1,249	26.55	24.12	27.16	2.12	1.80	1.85
75 ELDRIDGE	395			9.82			0.74		
86 FM1960	2,914	1,833	1,248	24.84	27.23	23.91	1.73	1.53	1.31
<b>LOCAL - CROSSTOWN</b>	49,074	25,718	14,710	25.15	24.19	24.33	2.02	1.78	1.68

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>LOCAL - CIRCULATOR</b>									
37 EL SOL	279	191	148	6.12	4.39	3.40	0.53	0.38	0.29
38 MANCHESTER DOCKS	58			4.99			0.41		
39 PARKER ROAD	DISCONTINUED								
64 LINCOLN CITY	105			3.50			0.27		
83 LEE ROAD	962	629	335	23.11	20.38	11.78	1.34	1.13	0.65
87 SUNNYSIDE	2,437	1,053	711	26.50	19.01	16.60	1.95	1.31	1.18
97 SETTEGAST	274			17.25			0.89		
98 BRIARGATE	579	172		12.10	12.30		0.90	0.74	
352 SWINGLE SHUTTLE	149			9.11			0.62		
<b>LOCAL - CIRCULATOR</b>	<b>4,843</b>	<b>2,045</b>	<b>1,194</b>	<b>16.09</b>	<b>14.23</b>	<b>10.40</b>	<b>1.15</b>	<b>0.97</b>	<b>0.73</b>
<b>LOCAL - LIMITED</b>									
88 HOBBY AIRPORT	2,113	1,360		20.98	14.76		1.40	0.95	
102 BUSH I.A.H EXPRESS	2,729	1,954	1,534	24.44	26.58	20.94	1.24	1.17	0.92
108 VETERANS MEMORIAL EXPRESS	2,625			26.47			1.37		
131 MEMORIAL EXPRESS	1,707	624		18.55	14.37		0.98	0.67	
132 HARWIN EXPRESS	2,249	584		21.39	15.62		1.30	0.81	
137 NORTHSHORE EXPRESS	1,919	1,164	792	21.44	23.21	18.72	1.26	1.20	0.97
163 FONDREN EXPRESS	7,077	3,936	3,007	33.72	25.77	22.88	2.52	2.00	1.72
402 BELLAIRE QUICKLINE	727			20.47			1.54		
426 TMC SWIFTLINE	178			8.97			0.97		
<b>LOCAL - LIMITED</b>	<b>21,323</b>	<b>9,621</b>	<b>5,333</b>	<b>24.70</b>	<b>21.41</b>	<b>21.59</b>	<b>1.52</b>	<b>1.25</b>	<b>1.26</b>
<b>LOCAL - SHUTTLE</b>									
313 ALLEN PARKWAY	DISCONTINUED								
320 TMC WHITE	2,430			43.68			6.02		
321 TMC BLUE	DISCONTINUED								
322 TMC RED	DISCONTINUED								
<b>LOCAL - SHUTTLE</b>	<b>2,430</b>			<b>43.68</b>			<b>6.02</b>		

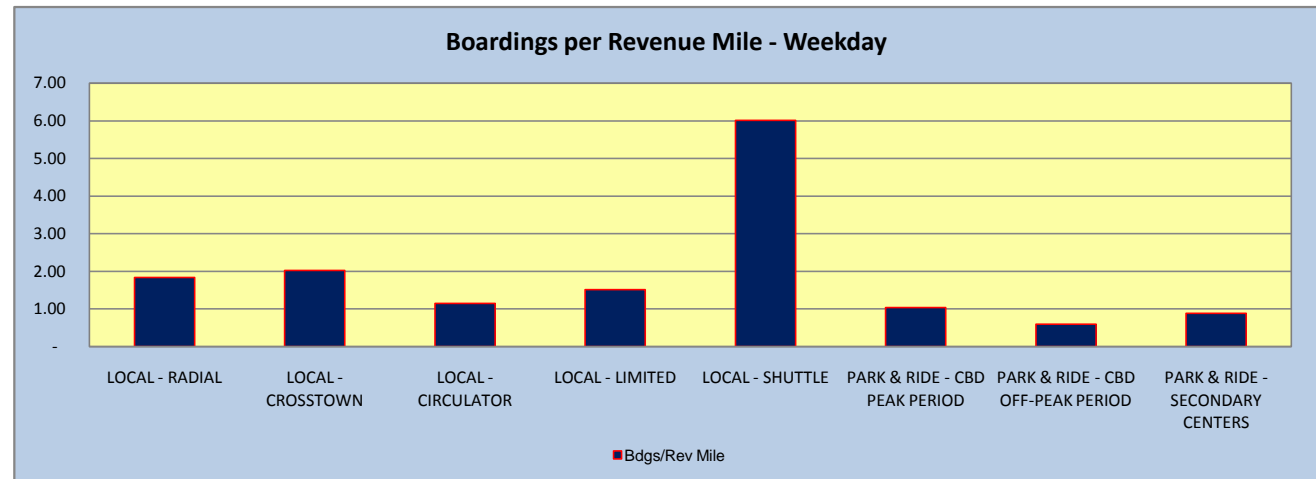
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
<b>FIXED ROUTE BUS ROUTES</b>									
<b>PARK &amp; RIDE - CBD PEAK PERIOD</b>									
202 KUYKENDAHL	1,954			31.00			1.19		
204 SPRING	1,328			31.46			1.06		
212 SETON LAKE	645			21.88			1.01		
214 NORTHWEST STATION	2,290			31.68			1.06		
216 WEST LITTLE YORK - PINEMONT	689			21.77			0.85		
217 CYPRESS	1,596			31.71			0.96		
221 KINGSLAND	2,257			29.77			0.92		
222 GRAND PARKWAY	698			22.84			0.73		
228 ADDICKS	1,952			30.02			1.06		
236 MAXEY ROAD - SAN JACINTO/BAYTOWN	618			25.21			1.02		
244 MONROE	533			21.54			1.06		
246 BAY AREA	1,775			29.70			1.15		
247 FUQUA	946			32.86			1.49		
255 KINGWOOD	1,051			23.93			0.78		
256 EASTEX	857			33.20			1.20		
257 TOWNSEN	1,010			34.80			1.22		
261 WEST LOOP	406			19.46			1.02		
262 WESTWOOD	611			18.79			0.77		
265 WEST BELLFORT	2,368			32.88			1.28		
274 WESTCHASE/GESSNER	433			16.99			0.92		
<b>PARK &amp; RIDE - CBD PEAK PERIOD</b>	<b>24,016</b>			<b>28.33</b>			<b>1.04</b>		
<b>PARK &amp; RIDE - CBD OFF-PEAK PERIOD</b>									
209 NORTH FREEWAY	563			19.54			0.74		
219 NORTHWEST FREEWAY	244			11.83			0.51		
229 KATY FREEWAY	428			16.23			0.67		
249 GULF FREEWAY	359			13.05			0.59		
259 EASTEX FREEWAY	277			13.05			0.44		
269 SOUTHWEST FREEWAY	16			8.74			0.47		
<b>PARK &amp; RIDE - CBD OFF-PEAK PERIOD</b>	<b>1,887</b>			<b>14.93</b>			<b>0.60</b>		
<b>PARK &amp; RIDE - SECONDARY CENTERS</b>									
170 MISSOURI CITY / TMC	747			22.85			0.86		
283 KUYKENDAHL/GREENWAY	447			21.60			0.87		
286 WEST LITTLE YORK-NWTC/ UPTOWN-GREENWAY									
292 WEST BELLFORT-WESTWOOD/TMC	449			11.80			0.56		
297 SOUTHPOINT-MONROE/TMC	990			27.54			1.08		
298 KINGSLAND-ADDICKS-NWTC/TMC	1,222			23.51			0.98		
<b>PARK &amp; RIDE - SECONDARY CENTERS</b>	<b>3,855</b>			<b>21.50</b>			<b>0.89</b>		

INDICATORS BY SERVICE TYPE - WEEKDAY

	Weekday Bdgs/Rev Hr
LOCAL - RADIAL	23.12
LOCAL - CROSSTOWN	25.15
LOCAL - CIRCULATOR	16.09
LOCAL - LIMITED	24.70
LOCAL - SHUTTLE	43.68
PARK & RIDE - CBD PEAK PERIOD	28.33
PARK & RIDE - CBD OFF-PEAK PERIOD	14.93
PARK & RIDE - SECONDARY CENTERS	21.50

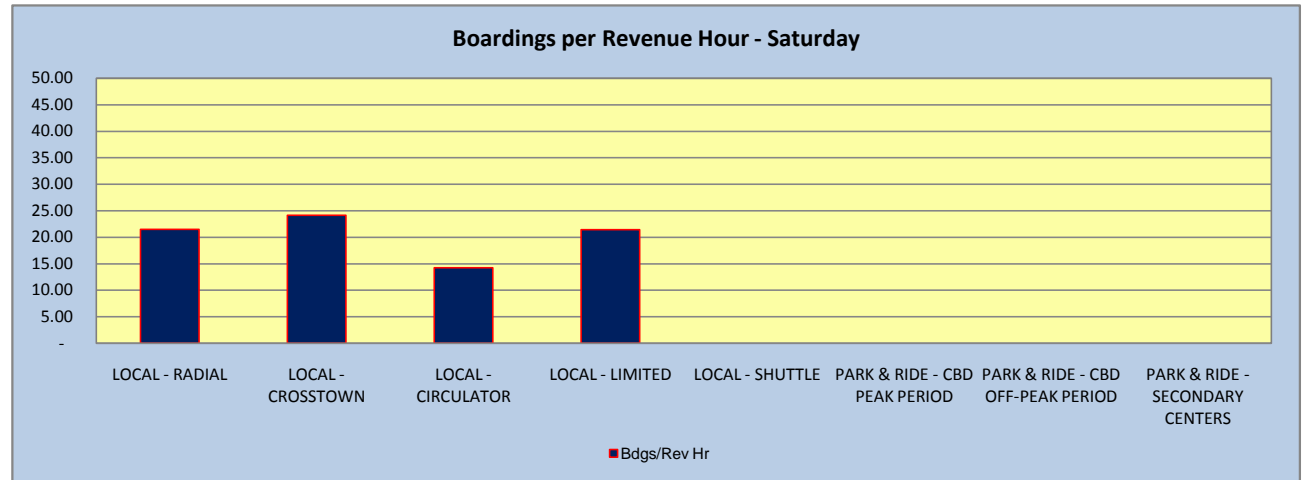


	Weekday Bdgs/Rev Mile
LOCAL - RADIAL	1.84
LOCAL - CROSSTOWN	2.02
LOCAL - CIRCULATOR	1.15
LOCAL - LIMITED	1.52
LOCAL - SHUTTLE	6.02
PARK & RIDE - CBD PEAK PERIOD	1.04
PARK & RIDE - CBD OFF-PEAK PERIOD	0.60
PARK & RIDE - SECONDARY CENTERS	0.89

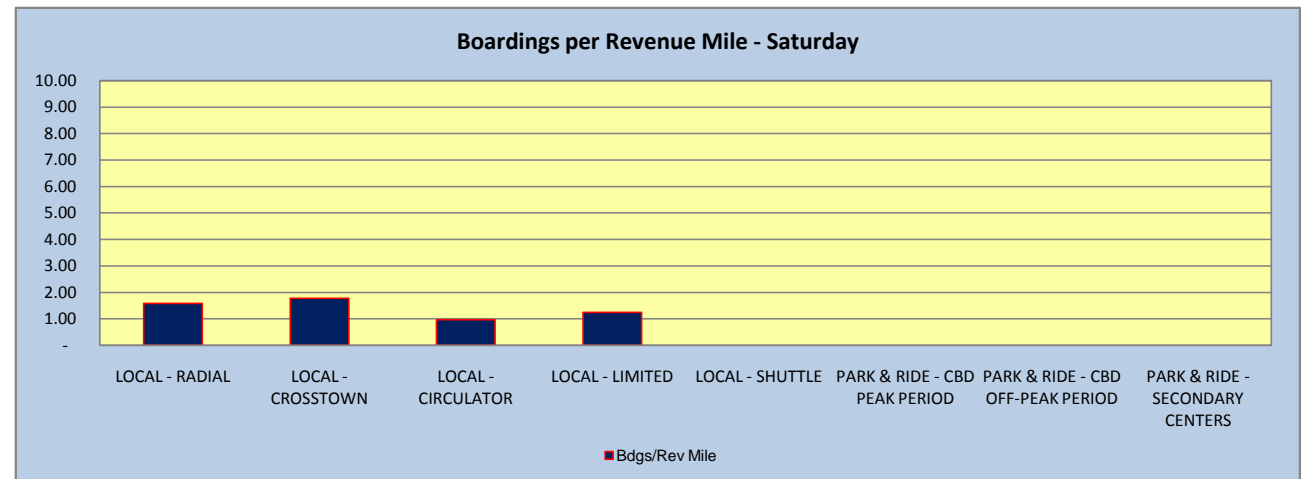


INDICATORS BY SERVICE TYPE - SATURDAY

	Saturday Bdgs/Rev Hr
LOCAL - RADIAL	21.53
LOCAL - CROSSTOWN	24.19
LOCAL - CIRCULATOR	14.23
LOCAL - LIMITED	21.41
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

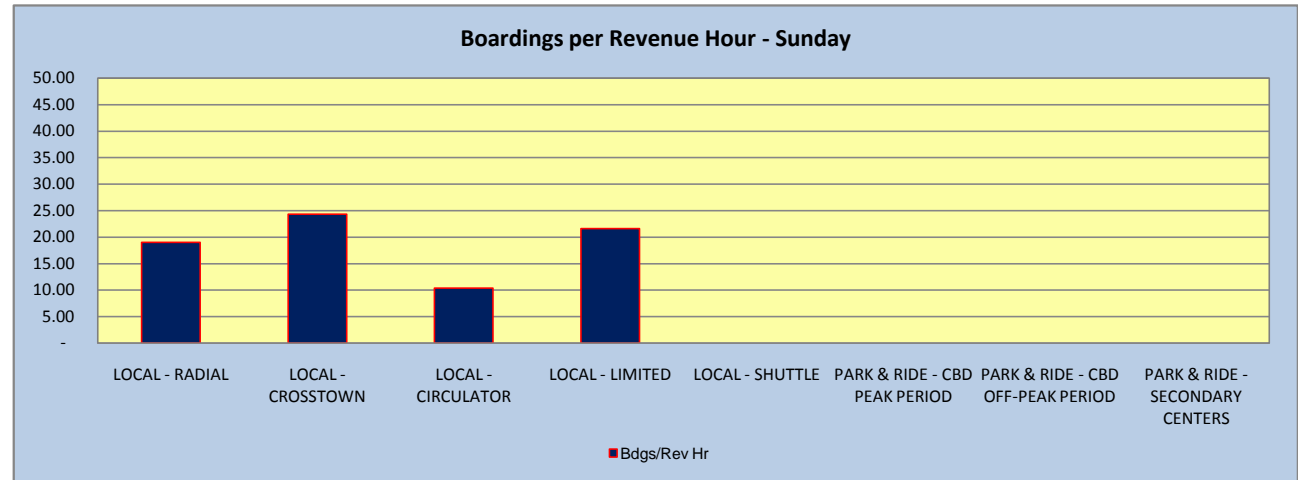


	Saturday Bdgs/Rev Mile
LOCAL - RADIAL	1.58
LOCAL - CROSSTOWN	1.78
LOCAL - CIRCULATOR	0.97
LOCAL - LIMITED	1.25
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

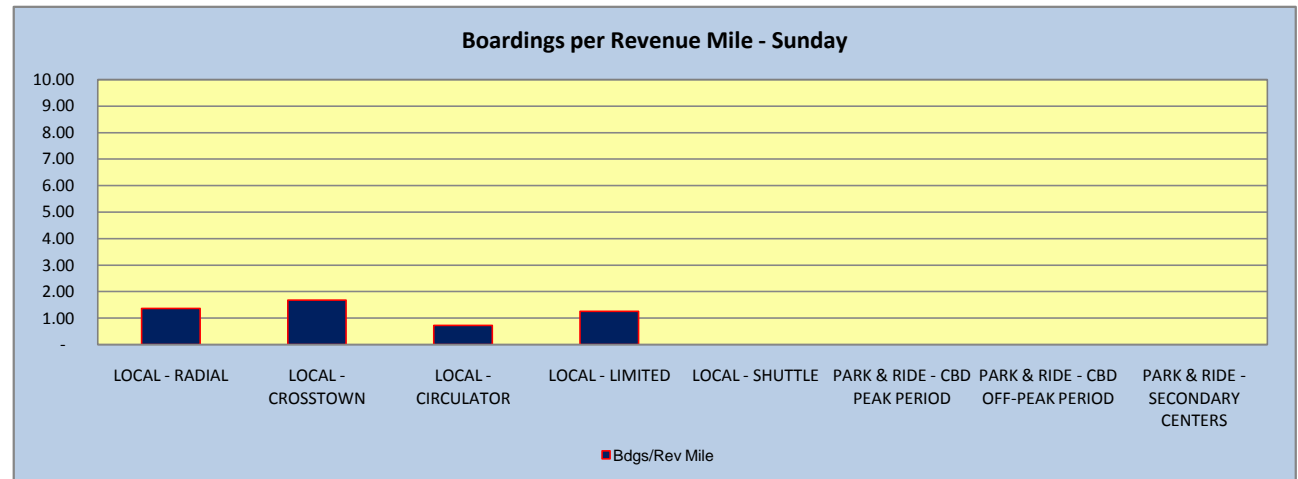


INDICATORS BY SERVICE TYPE - SUNDAY

	Sunday Bdgs/Rev Hr
LOCAL - RADIAL	19.03
LOCAL - CROSSTOWN	24.33
LOCAL - CIRCULATOR	10.40
LOCAL - LIMITED	21.59
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



	Sunday Bdgs/Rev Mile
LOCAL - RADIAL	1.37
LOCAL - CROSSTOWN	1.68
LOCAL - CIRCULATOR	0.73
LOCAL - LIMITED	1.26
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



**MAY 2012 (FY2012)**  
**Core Routes - Explanation of Information**

**Introduction**

Prior to Hurricanes Rita (September 2005) and Ike (September 2008), METRO developed a list of priority routes to be returned to service first after the threat of damage had passed. The routes were chosen for their geographical coverage as well as for their ridership and / or service to one or more public hospitals.

The Core Routes are:

- 1 Hospital
- 2 Bellaire
- 8 South Main
- 20 Canal / 20 Long Point
- 25 Richmond
- 40 Pecore / 40 Telephone
- 50 Harrisburg / 50 Heights
- 52 Hirsch / 52 Scott
- 56 Airline
- 65 Bissonnet
- 77 Liberty / 77 MLK
- 81 Westheimer - Sharpstown
- 82 Westheimer - West Oaks
- 163 Fondren



## Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - May	FY2011 October - May	Change	% Change	May FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
<b>WEEKDAY</b>										
1 HOSPITAL	WEEKDAY	4,385	4,290	95	2.2%	4,456	2,343.63	195.12	1.90	22.84
2 BELLAIRE	WEEKDAY	7,418	7,879	(461)	-5.8%	7,338	2,523.91	227.22	2.91	32.30
8 SOUTH MAIN	WEEKDAY	2,901	2,696	205	7.6%	2,882	1,430.31	107.80	2.02	26.74
20 CANAL	WEEKDAY	1,677	1,717	(40)	-2.3%	1,839	729.65	71.74	2.52	25.63
20 LONG POINT	WEEKDAY	2,253	2,173	81	3.7%	2,471	1,529.53	93.37	1.62	26.46
25 RICHMOND	WEEKDAY	5,414	5,479	(65)	-1.2%	5,291	2,234.49	194.63	2.37	27.18
40 PECORE	WEEKDAY	2,022	1,992	30	1.5%	2,036	1,272.36	100.77	1.60	20.20
40 TELEPHONE	WEEKDAY	3,089	3,156	(67)	-2.1%	3,110	1,627.63	122.51	1.91	25.39
50 HARRISBURG	WEEKDAY	3,667	3,646	21	0.6%	3,663	1,738.78	147.37	2.11	24.85
50 HEIGHTS	WEEKDAY	2,714	2,564	149	5.8%	2,710	1,820.86	142.48	1.49	19.02
52 HIRSCH	WEEKDAY	2,913	2,919	(6)	-0.2%	2,878	2,229.00	172.13	1.29	16.72
52 SCOTT	WEEKDAY	5,142	5,215	(72)	-1.4%	5,080	1,377.49	127.60	3.69	39.81
56 AIRLINE	WEEKDAY	4,720	4,944	(224)	-4.5%	4,353	2,332.81	165.10	1.87	26.37
65 BISSONNET	WEEKDAY	6,033	6,180	(147)	-2.4%	6,035	2,262.29	191.20	2.67	31.56
77 LIBERTY	WEEKDAY	1,657	1,646	11	0.6%	1,623	1,536.20	111.58	1.06	14.54
77 MLK	WEEKDAY	3,614	3,463	151	4.4%	3,540	1,792.45	143.24	1.97	24.71
81 WESTHEIMER-SHARPSTOWN	WEEKDAY	4,917	5,021	(103)	-2.1%	4,985	1,733.55	174.80	2.88	28.52
82 WESTHEIMER-WEST OAKS	WEEKDAY	6,543	6,463	80	1.2%	6,562	2,028.54	189.38	3.24	34.65
163 FONDREN EXPRESS	WEEKDAY	7,380	6,743	636	9.4%	7,077	2,805.98	209.85	2.52	33.72
<b>Subtotals - Core - WEEKDAY</b>		<b>78,460</b>	<b>78,186</b>	<b>274</b>	<b>0.4%</b>	<b>77,929</b>	<b>35,349.46</b>	<b>2,887.89</b>	<b>2.20</b>	<b>26.98</b>
<b>Totals - All Local Routes - WEEKDAY</b>		<b>196,813</b>	<b>196,230</b>	<b>583</b>	<b>0.3%</b>	<b>191,165</b>	<b>104,438.76</b>	<b>8,050.69</b>	<b>1.83</b>	<b>23.75</b>

## Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - May	FY2011 October - May	Change	% Change	May FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
<b>SATURDAY</b>										
1 HOSPITAL	SATURDAY	1,822	1,839	(16)	-0.9%	2,107	1,234.76	88.20	1.71	23.89
2 BELLAIRE	SATURDAY	4,785	5,274	(489)	-9.3%	4,866	2,063.72	172.63	2.36	28.19
8 SOUTH MAIN	SATURDAY	1,421	1,397	24	1.7%	1,476	765.46	56.92	1.93	25.93
20 CANAL	SATURDAY	1,163	1,170	(7)	-0.6%	1,191	622.09	48.68	1.91	24.46
20 LONG POINT	SATURDAY	1,409	1,354	55	4.1%	1,443	1,205.80	65.09	1.20	22.17
25 RICHMOND	SATURDAY	2,897	2,926	(28)	-1.0%	2,915	1,387.70	109.95	2.10	26.52
40 PECORE	SATURDAY	980	1,062	(82)	-7.7%	1,055	1,044.00	77.60	1.01	13.60
40 TELEPHONE	SATURDAY	1,682	1,714	(32)	-1.9%	1,810	798.71	64.62	2.27	28.02
50 HARRISBURG	SATURDAY	2,438	2,392	46	1.9%	2,501	1,390.78	97.57	1.80	25.64
50 HEIGHTS	SATURDAY	1,471	1,530	(59)	-3.9%	1,509	919.26	64.07	1.64	23.56
52 HIRSCH	SATURDAY	1,872	1,998	(126)	-6.3%	1,833	1,684.28	116.83	1.09	15.69
52 SCOTT	SATURDAY	2,918	3,200	(282)	-8.8%	2,857	927.23	78.17	3.08	36.55
56 AIRLINE	SATURDAY	4,020	3,865	154	4.0%	4,073	1,798.40	123.12	2.26	33.08
65 BISSONNET	SATURDAY	3,196	3,481	(285)	-8.2%	2,994	1,609.04	122.05	1.86	24.53
77 LIBERTY	SATURDAY	1,007	1,005	2	0.2%	1,056	1,119.18	68.28	0.94	15.47
77 MLK	SATURDAY	1,792	1,803	(11)	-0.6%	1,880	1,148.93	92.43	1.64	20.34
81 WESTHEIMER-SHARPSTOWN	SATURDAY	3,053	3,182	(129)	-4.0%	3,199	1,200.38	114.90	2.67	27.85
82 WESTHEIMER-WEST OAKS	SATURDAY	4,800	4,828	(29)	-0.6%	4,976	1,480.82	128.68	3.36	38.67
163 FONDREN EXPRESS	SATURDAY	3,965	4,187	(222)	-5.3%	3,936	1,971.75	152.72	2.00	25.77
<b>Subtotals - Core - SATURDAY</b>		<b>46,690</b>	<b>48,206</b>	<b>(1,515)</b>	<b>-3.1%</b>	<b>47,680</b>	<b>24,372.29</b>	<b>1,842.51</b>	<b>1.96</b>	<b>25.88</b>
<b>Totals - All Local Routes - SATURDAY</b>		<b>103,850</b>	<b>105,670</b>	<b>(1,820)</b>	<b>-1.7%</b>	<b>103,842</b>	<b>66,018.14</b>	<b>4,729.06</b>	<b>1.57</b>	<b>21.96</b>

## Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - May	FY2011 October - May	Change	% Change	May FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
<b>SUNDAY</b>										
1 HOSPITAL	SUNDAY	1,144	1,173	(29)	-2.5%	1,306	886.07	69.73	1.47	18.73
2 BELLAIRE	SUNDAY	3,104	3,302	(198)	-6.0%	3,319	1,405.80	106.03	2.36	31.31
8 SOUTH MAIN	SUNDAY	767	754	13	1.7%	773	564.11	34.38	1.37	22.48
20 CANAL	SUNDAY	1,006	986	20	2.0%	1,123	491.55	38.23	2.28	29.38
20 LONG POINT	SUNDAY	1,150	1,170	(21)	-1.8%	1,284	996.51	54.60	1.29	23.51
25 RICHMOND	SUNDAY	1,625	1,724	(99)	-5.7%	1,642	878.02	69.98	1.87	23.47
40 PECORE	SUNDAY	674	634	39	6.2%	697	746.54	60.22	0.93	11.57
40 TELEPHONE	SUNDAY	1,336	1,409	(74)	-5.2%	1,382	972.10	68.32	1.42	20.23
50 HARRISBURG	SUNDAY	1,657	1,604	53	3.3%	1,724	793.42	54.65	2.17	31.54
50 HEIGHTS	SUNDAY	950	956	(5)	-0.5%	989	816.15	54.68	1.21	18.08
52 HIRSCH	SUNDAY	1,276	1,308	(32)	-2.5%	1,242	1,347.97	93.42	0.92	13.29
52 SCOTT	SUNDAY	2,004	2,064	(60)	-2.9%	1,951	743.25	63.82	2.62	30.57
56 AIRLINE	SUNDAY	3,555	3,571	(17)	-0.5%	3,752	1,698.12	117.78	2.21	31.85
65 BISSONNET	SUNDAY	2,130	2,360	(230)	-9.7%	2,098	1,380.57	98.68	1.52	21.26
77 LIBERTY	SUNDAY	728	767	(39)	-5.1%	714	928.42	55.70	0.77	12.83
77 MLK	SUNDAY	1,149	1,105	44	4.0%	1,128	960.16	73.57	1.17	15.33
81 WESTHEIMER-SHARPSTOWN	SUNDAY	2,067	2,180	(114)	-5.2%	2,235	1,076.27	87.40	2.08	25.57
82 WESTHEIMER-WEST OAKS	SUNDAY	3,260	3,317	(56)	-1.7%	3,309	1,283.23	97.70	2.58	33.87
163 FONDREN EXPRESS	SUNDAY	2,857	2,882	(25)	-0.9%	3,007	1,749.14	131.42	1.72	22.88
<b>Subtotals - Core - SUNDAY</b>		<b>32,437</b>	<b>33,265</b>	<b>(829)</b>	<b>-2.5%</b>	<b>33,674</b>	<b>19,717.40</b>	<b>1,430.31</b>	<b>1.71</b>	<b>23.54</b>
<b>Totals - All Local Routes - SUNDAY</b>		<b>65,207</b>	<b>66,071</b>	<b>(864)</b>	<b>-1.3%</b>	<b>65,620</b>	<b>46,843.69</b>	<b>3,287.69</b>	<b>1.40</b>	<b>19.96</b>

## February 2012 Service Change Summary

Service Change Adjustment	Routes Impacted Weekday	Routes Impacted Saturday	Routes Impacted Sunday
Route Discontinuation	35 Fairview		
Route Discontinuation	39 Parker		
Route Discontinuation	48 West Dallas		
Route Discontinuation	59 Aldine Mail		
Route Discontinuation	60 Hardy		
Route Discontinuation	286 WLY- NWTC/ Uptown - Greenway		
Route Discontinuation	313 Allen Parkway		
Alternative Service Vehicles -- Smaller Bus	37 El Sol	9 Gulfton	6 Jensen
Alternative Service Vehicles -- Smaller Bus	38 Manchester Docks	18 Kirby	9 North Main
Alternative Service Vehicles -- Smaller Bus	64 Lincoln City	37 El Sol	37 El Sol
Alternative Service Vehicles -- Smaller Bus	352 Swingle Shuttle	58 Hammerly	42 Holman
Alternative Service Vehicles -- Smaller Bus	426 TMC Swiftline	78 Irvington	78 Irvington
Alternative Service Vehicles -- Smaller Bus		98 Briargate	83 Lee Road
Route Restructuring	18 Kirby	18 Kirby	
Route Restructuring	37 El Sol	37 El Sol	37 El Sol
Route Restructuring	48 Navigation	48 Navigation	48 Navigation
Route Restructuring	58 Hammerly	58 Hammerly	
Route Restructuring	60 MacGregor		
Route Restructuring	67 Dairy Ashford		
Route Restructuring	70 Memorial		
Route Restructuring	132 Harwin		
Route Restructuring	297 South Point - Monroe / TMC		

NOTE: This does not represent a complete lists of service adjustments for the February 2012 Service Change. Other route changes included adjustments to running times, changes to frequency, and the addition or deletion of trips to match service with demand.

## Annual Fixed-Route Ridership

FIXED-ROUTE RIDERSHIP														
CURRENT YEAR	October 2011	November 2011	December 2011	January 2012	February 2012	March 2012	April 2012	May 2012	June 2012	July 2012	August 2012	September 2012	ANNUAL FY2012	Year-To-Date
<b>Fixed Route Bus Services</b>														
Local	5,218,836	5,049,483	4,707,412	4,834,295	4,724,271	4,903,070	4,787,757	4,956,583					39,181,707	39,181,707
Park & Ride	641,145	590,513	506,019	620,811	627,808	641,211	627,283	654,681					4,909,471	4,909,471
<b>Total Fixed Route Bus Services</b>	<b>5,859,981</b>	<b>5,639,997</b>	<b>5,213,431</b>	<b>5,455,106</b>	<b>5,352,079</b>	<b>5,544,280</b>	<b>5,415,040</b>	<b>5,611,264</b>	-	-	-	-	<b>44,091,178</b>	<b>44,091,178</b>
METRORail	951,970	874,178	801,076	902,025	939,679	1,252,441	923,834	919,508					7,564,711	7,564,711
<b>Total Fixed Route Services</b>	<b>6,811,951</b>	<b>6,514,175</b>	<b>6,014,507</b>	<b>6,357,131</b>	<b>6,291,758</b>	<b>6,796,722</b>	<b>6,338,874</b>	<b>6,530,772</b>	-	-	-	-	<b>51,655,889</b>	<b>51,655,889</b>

PREVIOUS YEAR	October 2010	November 2010	December 2010	January 2011	February 2011	March 2011	April 2011	May 2011	June 2011	July 2011	August 2011	September 2011	ANNUAL FY2011	Year-To-Date
<b>Fixed Route Bus Services</b>														
Local	5,231,261	4,749,866	4,665,634	4,690,853	4,341,157	5,150,995	5,040,718	5,025,311	4,863,103	4,629,339	5,241,874	5,206,986	58,837,094	38,895,793
Park & Ride	628,040	580,172	503,345	586,376	562,210	704,785	641,192	646,317	665,032	584,997	682,681	653,249	7,438,395	4,852,436
<b>Total Fixed Route Bus Services</b>	<b>5,859,300</b>	<b>5,330,038</b>	<b>5,168,978</b>	<b>5,277,229</b>	<b>4,903,366</b>	<b>5,855,780</b>	<b>5,681,909</b>	<b>5,671,628</b>	<b>5,528,134</b>	<b>5,214,336</b>	<b>5,924,555</b>	<b>5,860,235</b>	<b>66,275,490</b>	<b>43,748,229</b>
METRORail	918,523	831,851	734,413	766,051	808,653	1,252,118	943,628	859,605	876,262	833,591	932,895	919,203	10,676,793	7,114,842
<b>Total Fixed Route Services</b>	<b>6,777,823</b>	<b>6,161,889</b>	<b>5,903,391</b>	<b>6,043,280</b>	<b>5,712,019</b>	<b>7,107,898</b>	<b>6,625,537</b>	<b>6,531,233</b>	<b>6,404,396</b>	<b>6,047,927</b>	<b>6,857,450</b>	<b>6,779,438</b>	<b>76,952,283</b>	<b>50,863,071</b>

VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-Date
<b>Fixed Route Bus Services</b>														
Local	(12,425)	299,617	41,778	143,442	383,114	(247,925)	(252,960)	(68,727)					(19,655,387)	285,914
Park & Ride	13,106	10,341	2,674	34,435	65,598	(63,574)	(13,909)	8,364					(2,528,924)	57,035
<b>Total Fixed Route Bus Services</b>	<b>681</b>	<b>309,958</b>	<b>44,452</b>	<b>177,877</b>	<b>448,713</b>	<b>(311,500)</b>	<b>(266,869)</b>	<b>(60,364)</b>					<b>(22,184,312)</b>	<b>342,949</b>
METRORail	33,447	42,327	66,663	135,974	131,026	323	(19,794)	59,903					(3,112,082)	449,869
<b>Total Fixed Route Services</b>	<b>34,127</b>	<b>352,285</b>	<b>111,115</b>	<b>313,851</b>	<b>579,739</b>	<b>(311,176)</b>	<b>(286,663)</b>	<b>(461)</b>					<b>(25,296,393)</b>	<b>792,818</b>

% VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-Date
<b>Fixed Route Bus Services</b>														
Local	-0.2%	6.3%	0.9%	3.1%	8.8%	-4.8%	-5.0%	-1.4%					-33.4%	0.7%
Park & Ride	2.1%	1.8%	0.5%	5.9%	11.7%	-9.0%	-2.2%	1.3%					-34.0%	1.2%
<b>Total Fixed Route Bus Services</b>	<b>0.0%</b>	<b>5.8%</b>	<b>0.9%</b>	<b>3.4%</b>	<b>9.2%</b>	<b>-5.3%</b>	<b>-4.7%</b>	<b>-1.1%</b>					<b>-33.5%</b>	<b>0.8%</b>
METRORail	3.6%	5.1%	9.1%	17.7%	16.2%	0.0%	-2.1%	7.0%					-29.1%	6.3%
<b>Total Fixed Route Services</b>	<b>0.5%</b>	<b>5.7%</b>	<b>1.9%</b>	<b>5.2%</b>	<b>10.1%</b>	<b>-4.4%</b>	<b>-4.3%</b>	<b>0.0%</b>					<b>-32.9%</b>	<b>1.6%</b>

SOURCE: RASE

Includes bus bridge for service interruptions

- 1) Calendar Mix. There was one more weekday and one fewer Sunday in May 2012 relative to May 2011. Monthly data are not adjusted for changes in calendar mix.
- 2) Fare Increase. There was no change in METRO's base fare between FY2011 and FY2012. No ridership change would have been expected due to fares.
- 3) Gasoline Prices. Although gasoline prices increased during FY2012 relative to FY2011, there is no statistical correlation between changes in gasoline prices and local bus ridership and the only statistical correlation between gasoline prices and Park & Ride ridership occurred in FY2008 during the time period when the average price of a gallon of gasoline exceeded the maximum base fare for a Park & Ride (then \$3.50). No ridership change would have been expected due to the change in gasoline prices.
- 4) Special Events - METRORail. There was 1 fewer day for special event (3 Off-Shore Technology Conference dates in May 2012 as compared to 4 dates in May 2011.)  
A ridership decrease would be expected due to one fewer day of a special event in May 2012 as compared to May 2011.
- 5) Service Interruptions - METRORail. There was a 2-day closure for track maintenance in May 2012 as compared to 1 service interruption in May 2011. A negative impact on ridership would be expected due to the additional day of service interruption in May 2012.
- 6) Unemployment. The unemployment rate was 6.5% in April 2012 compared to 8.1% in May 2011. A positive ridership change would be expected due to the improved unemployment rate.
- 7) Weather. Average temperature of 79° and 0.77 inches of rainfall in May 2012 as compared to average temperature of 79° and 0.33 inches in May 2011.  
No impact on ridership would be expected due to weather conditions.