



OCTOBER 2011 (Fiscal Year 2012)

Monthly Ridership Report

METROBus and METRORail

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OCTOBER 2011 (FY2012) FIXED-ROUTE SYSTEM RIDERSHIP OVERVIEW - Explanation of Information

How to read this report

Introduction

This report shows how many customers used the combined METRO bus and rail systems in a given month and year-to-date. Ridership statistics are given on a system-wide and route/station level basis as well as by weekday, Saturday, and Sunday.

Ridership is counted as *boardings*, or *unlinked passenger trips* (National Transit Database (NTD)).

How are customers counted?

Bus

Boardings are recorded by automatic passenger counters (APCs) and passenger count cards. METRO has equipped 100% of its fixed-route bus fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting as approved in METRO's NTD alternative sampling methodology. Additionally, there are certain routes for which passenger count cards are used due multiple fares on the same route (Route 236 Baytown).

Rail

Boardings are recorded by automatic passenger counters (APCs). METRO has equipped 100% of its fixed-route rail fleet with automatic passenger counters. The raw data are adjusted for missing data and APC under counting for Special Events as approved in METRO's NTD methodology.

How do I read the overview?

The next 3 pages provide an overview of the average daily boardings on local and Park & Ride bus and METRORail for weekday, Saturday, and Sunday for both the current month as compared to the same month last year and for the current fiscal year-to-date as compared to the previous fiscal year-to-date. Information is also presented for the 10 bus routes with the highest average daily ridership, the highest growth between FY2011 and FY2012, and the highest loss between FY2011 and FY2012 for weekday, Saturday, and Sunday. The 10 bus routes with the highest average daily ridership are also presented in graphical form compared to the average ridership for a weekday, Saturday, or Sunday route.

How do I compare this year to last year?

Boardings data are presented on an average daily basis for ease of comparison. For example, Route 1 Hospital - weekday had 4,520 average daily boardings during FY2012 (October 2011 - October 2011) as compared to 4,332 average daily boardings during FY2011 (October 2010 - October 2010). The change in ridership between FY2011 and FY2012 was + 188 boardings or 4.3%. This percentage increase was higher for Route 1 Hospital than for the average of all weekday routes (+0.3%). A similar presentation is done for each METRORail station.

Why do some route numbers have two different names?

One means of improving operational efficiency is the use of a single bus on multiple bus routes that each serve downtown. Bus routes that are combined in this manner are through-routed or "hooked." For example, Route 3 Langley and Route 3 W. Gray are "hooked" and share the same bus equipment. Currently, METRO operates 16 weekday through-routed / "hooked" route combinations.

Fixed Route System Ridership Overview
OCTOBER 2011 (FY2012)

AVERAGE DAILY RIDERSHIP - BY SERVICE CATEGORY						
	WEEKDAY - AVERAGE		SATURDAY - AVERAGE		SUNDAY - AVERAGE	
	Year-To Date	Current Month	Year-To Date	Current Month	Year-To Date	Current Month
METROBus and METRORail						
FY2012	276,047	276,047	124,897	124,897	77,477	77,477
FY2011	273,913	273,913	123,529	123,529	78,703	78,703
Change	2,134	2,134	1,369	1,369	(1,226)	(1,226)
% Change	0.8%	0.8%	1.1%	1.1%	-1.6%	-1.6%
METROBus						
FY2012	237,407	237,407	110,527	110,527	68,047	68,047
FY2011	236,754	236,754	108,736	108,736	68,756	68,756
Change	653	653	1,791	1,791	(708)	(708)
% Change	0.3%	0.3%	1.6%	1.6%	-1.0%	-1.0%
METROBus - Local						
FY2012	206,877	206,877				
FY2011	206,891	206,891				
Change	(15)	(15)				
% Change	0.0%	0.0%				
METROBus - Park & Ride						
FY2012	30,531	30,531				
FY2011	29,863	29,863				
Change	668	668				
% Change	2.2%	2.2%				
METRORail						
FY2012	38,640	38,640	14,370	14,370	9,430	9,430
FY2011	37,159	37,159	14,793	14,793	9,948	9,948
Change	1,481	1,481	(422)	(422)	(518)	(518)
% Change	4.0%	4.0%	-2.9%	-2.9%	-5.2%	-5.2%

OCTOBER 2011 (FY2012)**TOP TEN BUS ROUTES - FY2012****WEEKDAY RIDERSHIP (Year-To-Date)**

Highest Daily Boardings		
Route		Boardings
1	2 BELLAIRE	7,751
2	163 FONDREN EXPRESS	7,348
3	82 WESTHEIMER-WEST OAKS	6,823
4	65 BISSONNET	6,389
5	25 RICHMOND	5,624
6	56 AIRLINE	5,305
7	73 BELLFORT	5,184
8	52 SCOTT	5,154
9	46 GESSNER	5,081
10	81 WESTHEIMER-SHARPSTOWN	4,983
Subtotal		59,643
% of Total Boardings		25%

Highest Growth		
Route		Boardings
73 BELLFORT		492
82 WESTHEIMER-WEST OAKS		434
102 BUSH I.A.H EXPRESS		433
170 MISSOURI CITY EXPRESS		324
56 AIRLINE		320
4 BEECHNUT		306
163 FONDREN EXPRESS		287
86 FM1960		285
46 GESSNER		263
217 CYPRESS		254

Highest Loss		
Route		Boardings
81 WESTHEIMER-SHARPSTOWN		(630)
52 SCOTT		(576)
320 TMC WHITE		(487)
25 RICHMOND		(391)
52 HIRSCH		(288)
33 POST OAK		(266)
29 TSU/UH HIRSCH		(234)
265 WEST BELLFORT		(231)
65 BISSONNET		(225)
9 N.MAIN		(225)

SATURDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings		
Route		Boardings
1	2 BELLAIRE	5,297
2	82 WESTHEIMER-WEST OAKS	5,020
3	56 AIRLINE	4,181
4	163 FONDREN EXPRESS	4,019
5	65 BISSONNET	3,444
6	46 GESSNER	3,294
7	81 WESTHEIMER-SHARPSTOWN	3,242
8	52 SCOTT	3,231
9	25 RICHMOND	3,133
10	73 BELLFORT	2,945
Subtotal		37,805
% of Total Boardings		34%

Highest Growth		
Route		Boardings
4 BEECHNUT		433
102 BUSH I.A.H EXPRESS		291
86 FM1960		274
56 AIRLINE		266
46 GESSNER		249
44 ACRES HOMES		216
45 TIDWELL		175
23 CROSSTIMBERS		163
5 KASHMERE		135
87 SUNNYSIDE		124

Highest Loss		
Route		Boardings
65 BISSONNET		(483)
163 FONDREN EXPRESS		(381)
2 BELLAIRE		(244)
53 BRIAR FOREST		(224)
77 MLK		(143)
29 TSU/UH HIRSCH		(138)
36 LAWNSDALE		(137)
19 WILCREST		(100)
52 SCOTT		(89)
82 WESTHEIMER-WEST OAKS		(83)

SUNDAY RIDERSHIP (Year-To-Date)

Highest Daily Boardings		
Route		Boardings
1	56 AIRLINE	3,416
2	82 WESTHEIMER-WEST OAKS	3,340
3	2 BELLAIRE	3,239
4	163 FONDREN EXPRESS	2,884
5	65 BISSONNET	2,237
6	52 SCOTT	2,138
7	81 WESTHEIMER-SHARPSTOWN	2,097
8	33 POST OAK	1,824
9	46 GESSNER	1,805
10	4 BEECHNUT	1,801
Subtotal		24,782
% of Total Boardings		36%

Highest Growth		
Route		Boardings
102 BUSH I.A.H EXPRESS		286
33 POST OAK		207
86 FM1960		198
44 ACRES HOMES		183
137 NORTHSHORE EXPRESS		162
73 BELLFORT		152
68 BRAYS BAYOU		147
45 TIDWELL		138
46 GESSNER		109
23 CROSSTIMBERS		73

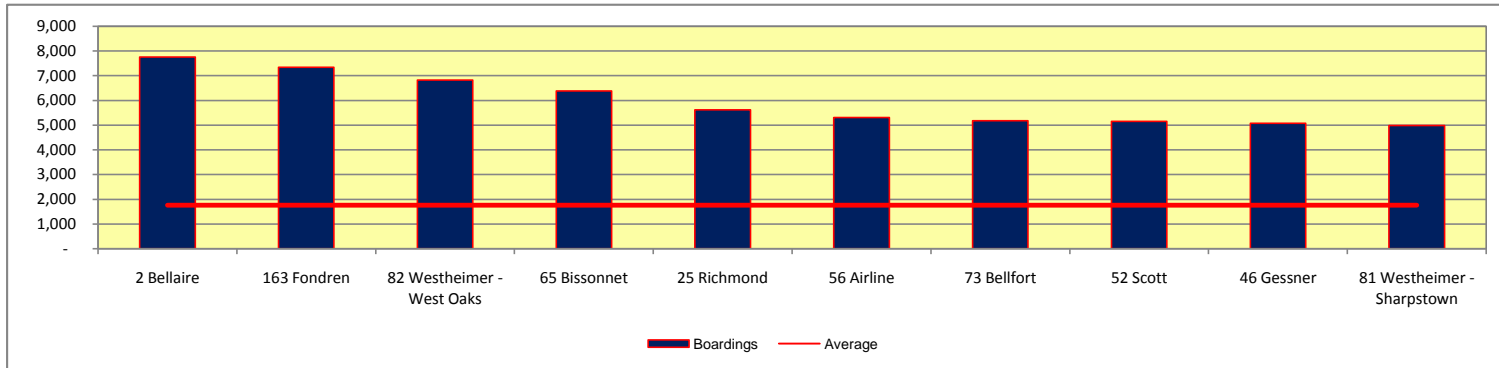
Highest Loss		
Route		Boardings
56 AIRLINE		(336)
65 BISSONNET		(303)
2 BELLAIRE		(280)
25 RICHMOND		(269)
81 WESTHEIMER-SHARPSTOWN		(236)
82 WESTHEIMER-WEST OAKS		(155)
5 KASHMERE		(106)
163 FONDREN EXPRESS		(105)
40 PECORE		(103)
77 LIBERTY		(94)

NOTES: 1. **BOLD** designates a Core Route.

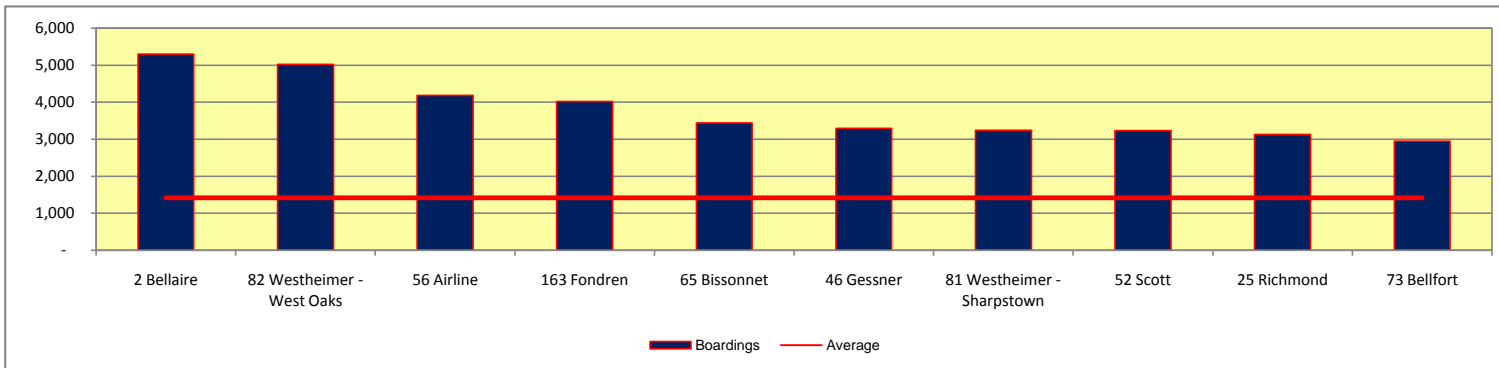
Fixed Route System Ridership Overview
OCTOBER 2011 (FY2012)

TOP TEN BUS ROUTES - FY2012

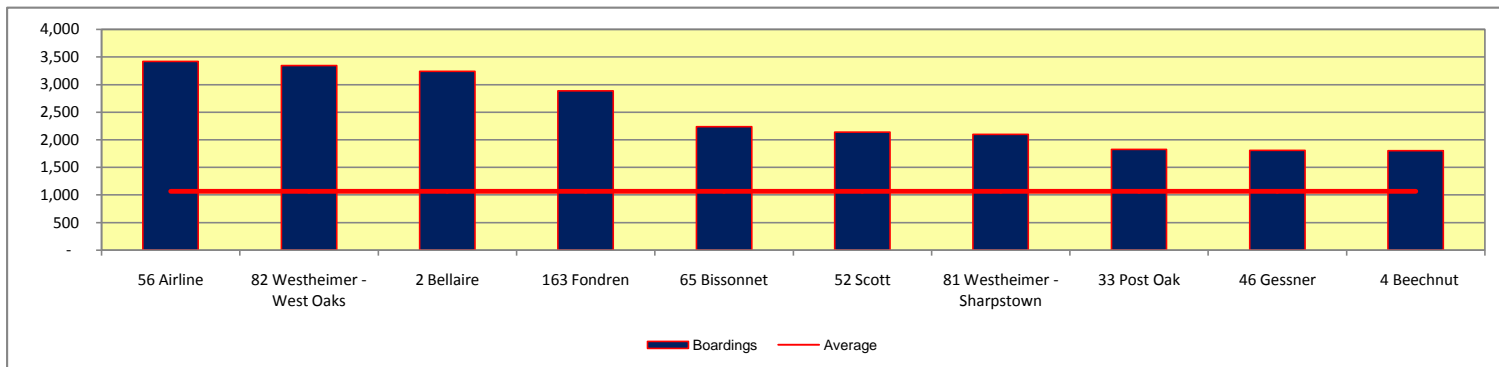
WEEKDAY RIDERSHIP (Year-To-Date)



SATURDAY RIDERSHIP (Year-To-Date)



SUNDAY RIDERSHIP (Year-To-Date)



OCTOBER 2011 (FY2012) - Average Weekday - By Bus Route

	FY2012 October - October	FY2011 October - October	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	4,520	4,332	188	4.3%	4,520											
2 BELLAIRE	7,751	7,777	(26)	-0.3%	7,751											
3 LANGLEY	944	1,037	(93)	-8.9%	944											
3 W. GRAY	732	710	22	3.1%	732											
4 BEECHNUT	4,547	4,241	306	7.2%	4,547											
5 KASHMERE	1,807	1,890	(83)	-4.4%	1,807											
5 SOUTHMORE	2,518	2,648	(131)	-4.9%	2,518											
6 JENSEN	1,576	1,690	(115)	-6.8%	1,576											
6 TANGLEWOOD	788	944	(157)	-16.6%	788											
8 S.MAIN	2,894	2,845	50	1.7%	2,894											
9 N.MAIN	887	1,112	(225)	-20.2%	887											
9 GULFTON	1,452	1,582	(130)	-8.2%	1,452											
10 WILLOWBEND	1,157	1,091	66	6.1%	1,157											
11 ALMEDA	1,599	1,631	(32)	-2.0%	1,599											
11 NANCE	923	910	13	1.4%	923											
14 HIRAM CLARKE	2,318	2,454	(136)	-5.5%	2,318											
15 FULTON	1,920	1,965	(45)	-2.3%	1,920											
18 KIRBY	857	797	60	7.6%	857											
19 WILCREST	1,274	1,308	(34)	-2.6%	1,274											
20 CANAL	1,713	1,833	(120)	-6.6%	1,713											
20 LONG POINT	2,302	2,321	(19)	-0.8%	2,302											
23 CROSTIMBERS	2,107	1,952	155	8.0%	2,107											
24 NORTHLINE	1,861	1,807	54	3.0%	1,861											
25 RICHMOND	5,624	6,015	(391)	-6.5%	5,624											
26 OUTER LOOP	2,022	2,012	10	0.5%	2,022											
27 INNER LOOP	2,184	2,226	(42)	-1.9%	2,184											
29 TSU/UH HIRSCH	1,504	1,737	(234)	-13.4%	1,504											
30 CLINTON	627	586	40	6.9%	627											
30 CULLEN	3,012	2,877	135	4.7%	3,012											
32 RENWICK	973	839	134	15.9%	973											
33 POST OAK	4,541	4,807	(266)	-5.5%	4,541											
34 MONTROSE	647	549	98	17.8%	647											
35 FAIRVIEW	449	483	(34)	-7.1%	449											
36 KEMPWOOD	1,575	1,752	(177)	-10.1%	1,575											
36 LAWDALE	1,631	1,665	(34)	-2.0%	1,631											
37 EL SOL	638	627	12	1.9%	638											
38 MANCHESTER DOCKS	60	127	(67)	-52.8%	60											
39 PARKER ROAD	15	32	(16)	-51.7%	15											
40 PECORE	2,112	2,100	12	0.6%	2,112											
40 TELEPHONE	3,227	3,326	(100)	-3.0%	3,227											
42 HOLMAN	1,852	1,924	(71)	-3.7%	1,852											
44 ACRES HOMES	3,318	3,218	100	3.1%	3,318											
45 TIDWELL	3,211	2,976	235	7.9%	3,211											
46 GESSNER	5,081	4,818	263	5.5%	5,081											
47 HILLCROFT	998	1,061	(63)	-6.0%	998											
48 NAVIGATION	707	751	(45)	-5.9%	707											
48 W. DALLAS	676	706	(29)	-4.2%	676											
49 CHIMNEY ROCK	533	569	(36)	-6.3%	533											
50 HARRISBURG	3,838	3,744	94	2.5%	3,838											
50 HEIGHTS	2,840	2,633	207	7.9%	2,840											
52 HIRSCH	2,920	3,208	(288)	-9.0%	2,920											
52 SCOTT	5,154	5,730	(576)	-10.0%	5,154											
53 BRIAR FOREST	4,294	4,383	(89)	-2.0%	4,294											
56 AIRLINE	5,305	4,985	320	6.4%	5,305											
58 HAMMERLY	790	716	74	10.4%	790											
59 ALDINE MAIL	269	267	2	0.7%	269											
60 HARDY	324	316	8	2.5%	324											
60 SOUTH MacGREGOR	962	1,037	(75)	-7.2%	962											
64 LINCOLN CITY	248	260	(12)	-4.7%	248											
65 BISSONNET	6,389	6,614	(225)	-3.4%	6,389											
66 YALE	1,850	1,956	(106)	-5.4%	1,850											
67 DAIRY ASHFORD	850	794	56	7.0%	850											

OCTOBER 2011 (FY2012) - Average Weekday - By Bus Route

	FY2012 October - October	FY2011 October - October	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
68 BRAYS BAYOU	4,510	4,318	192	4.5%	4,510											
70 MEMORIAL	588	626	(38)	-6.0%	588											
72 WESTVIEW	797	741	56	7.6%	797											
73 BELLFORT	5,184	4,693	492	10.5%	5,184											
75 ELDRIDGE CROSSTOWN	378	337	40	12.0%	378											
77 LIBERTY	1,716	1,802	(86)	-4.8%	1,716											
77 MLK	3,744	3,792	(49)	-1.3%	3,744											
78 ALABAMA	774	741	34	4.6%	774											
78 IRVINGTON	636	658	(21)	-3.3%	636											
79 WEST LITTLE YORK	1,325	1,286	39	3.1%	1,325											
80 DOWLING	708	838	(130)	-15.5%	708											
80 LYONS	1,113	1,175	(61)	-5.2%	1,113											
81 WESTHEIMER-SHARPSTOWN	4,983	5,613	(630)	-11.2%	4,983											
82 WESTHEIMER-WEST OAKS	6,823	6,390	434	6.8%	6,823											
83 LEE ROAD	998	996	2	0.2%	998											
85 ANTOINE	4,347	4,360	(13)	-0.3%	4,347											
86 FM1960	3,310	3,026	285	9.4%	3,310											
87 SUNNYSIDE	2,693	2,519	174	6.9%	2,693											
88 HOBBY AIRPORT	2,447	2,251	196	8.7%	2,447											
97 SETTEGAST	261	280	(19)	-6.7%	261											
98 BRIARGATE	748	584	164	28.2%	748											
102 BUSH I.A.H EXPRESS	2,965	2,532	433	17.1%	2,965											
108 VETERANS MEMORIAL EXPRESS	2,830	2,638	192	7.3%	2,830											
131 MEMORIAL EXPRESS	1,706	1,572	134	8.5%	1,706											
132 HARWIN EXPRESS	2,377	2,355	22	0.9%	2,377											
137 NORTHSHORE EXPRESS	2,113	2,187	(73)	-3.4%	2,113											
163 FONDREN EXPRESS	7,348	7,061	287	4.1%	7,348											
170 MISSOURI CITY EXPRESS	732	409	324	79.2%	732											
202 KUYKENDAHL	2,074	1,972	101	5.1%	2,074											
204 SPRING	1,392	1,408	(16)	-1.1%	1,392											
209 NORTH FWY	602	538	64	11.9%	602											
212 SETON LAKE	658	684	(25)	-3.7%	658											
214 NORTHWEST STATION	2,440	2,428	12	0.5%	2,440											
216 W LITTLE YORK	673	668	5	0.8%	673											
217 CYPRESS	1,360	1,107	254	22.9%	1,360											
219 NW FREEWAY	246	221	25	11.2%	246											
221 KINGSLAND	2,355	2,376	(21)	-0.9%	2,355											
222 GRAND PARKWAY	676	633	43	6.7%	676											
228 ADDICKS	1,975	2,020	(46)	-2.3%	1,975											
229 KATY FREEWAY	434	455	(21)	-4.7%	434											
236 MAXEY ROAD	530	537	(7)	-1.3%	530											
237 SAN JACINTO	103	106	(3)	-2.8%	103											
244 MONROE	534	467	67	14.3%	534											
245 PASADENA		31	(31)	N/A												
246 BAY AREA	1,911	1,715	196	11.4%	1,911											
247 FUQUA	902	883	18	2.1%	902											
249 GULF FREEWAY	376	330	45	13.7%	376											
255 KINGWOOD	995	984	10	1.1%	995											
256 EASTEX	867	860	7	0.9%	867											
257 TOWNSEN	974	956	18	1.9%	974											
259 EASTEX FREEWAY	263	269	(7)	-2.4%	263											
261 WEST LOOP	443	425	18	4.2%	443											
262 WESTWOOD	678	691	(13)	-1.8%	678											
265 WEST BELLFORT	2,396	2,627	(231)	-8.8%	2,396											
269 SOUTHWEST FREEWAY	17	16	1	4.9%	17											
274 WESTCHASE/GEISSNER	455	475	(20)	-4.3%	455											
283 KUYKENDAHL/GREENWAY	364	365	(1)	-0.4%	364											
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	306	260	46	17.8%	306											
292 W. BELL-WWOOD/TMC	584	668	(84)	-12.6%	584											
297 S POINT-MONROE/TMC	977	988	(11)	-1.1%	977											
298 ADDICKS-NWTC/TMC	1,242	1,158	84	7.2%	1,242											

	FY2012 October - October	FY2011 October - October	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
302 POLK SHUTTLE	55	42	13	32.1%	55											
303 WEST SHUTTLE	243	216	28	12.8%	243											
304 KASHMERE SHUTTLE	90	26	64	248.1%	90											
305 HIRAM CLARKE SHUTTLE	80	78	2	2.2%	80											
306 FALLBROOK SHUTTLE	106	69	37	53.6%	106											
308 NORTHWEST SHUTTLE	102	48	54	113.0%	102											
313 ALLEN PARKWAY	422	405	17	4.2%	422											
320 TMC WHITE	3,646	4,133	(487)	-11.8%	3,646											
321 TMC BLUE	812	1,006	(194)	-19.3%	812											
322 TMC RED	986	1,107	(121)	-10.9%	986											
352 SWINGLE SHUTTLE	208	127	81	64.1%	208											
402 BELLAIRE QUICKLINE	724	703	21	2.9%	724											
426 TMC SWIFTLINE	279	260	19	7.5%	279											
500 AIRPORT DIRECT		133	(133)	N/A												
TOTAL	237,407	236,754	653	0.3%	237,407											

NOTES

¹ METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.

B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.

C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.

D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.

² METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.

B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

³ 170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.

OCTOBER 2011 (FY2012) - Average Saturday - By Bus Route

	FY2012 October - October	FY2011 October - October	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	1,834	1,821	13	0.7%	1,834											
2 BELLAIRE	5,297	5,542	(244)	-4.4%	5,297											
3 LANGLEY	530	486	44	9.1%	530											
3 W. GRAY	432	446	(14)	-3.2%	432											
4 BEECHNUT	2,892	2,459	433	17.6%	2,892											
5 KASHMERE	1,011	876	135	15.4%	1,011											
5 SOUTHMORE	1,414	1,312	102	7.8%	1,414											
6 JENSEN	1,088	1,079	9	0.9%	1,088											
6 TANGLEWOOD	410	423	(14)	-3.2%	410											
8 S.MAIN	1,516	1,478	37	2.5%	1,516											
9 N.MAIN	397	459	(63)	-13.7%	397											
9 GULFTON	713	722	(9)	-1.3%	713											
10 WILLOWBEND	719	628	92	14.6%	719											
11 ALMEDA	967	960	7	0.7%	967											
11 NANCE	698	648	51	7.8%	698											
14 HIRAM CLARKE	1,466	1,481	(15)	-1.0%	1,466											
15 FULTON	1,355	1,322	33	2.5%	1,355											
18 KIRBY	328	318	10	3.1%	328											
19 WILCREST	589	688	(100)	-14.5%	589											
20 CANAL	1,199	1,166	33	2.8%	1,199											
20 LONG POINT	1,453	1,350	103	7.6%	1,453											
23 CROSTIMBERS	785	623	163	26.2%	785											
24 NORTHLINE	1,399	1,372	27	2.0%	1,399											
25 RICHMOND	3,133	3,022	110	3.6%	3,133											
26 OUTER LOOP	893	792	101	12.8%	893											
27 INNER LOOP	974	1,001	(26)	-2.6%	974											
29 TSU/UH HIRSCH	724	862	(138)	-16.0%	724											
30 CLINTON	350	354	(3)	-1.0%	350											
30 CULLEN	1,795	1,790	5	0.3%	1,795											
32 RENWICK	605		605	N/A	605											
33 POST OAK	2,532	2,507	25	1.0%	2,532											
36 KEMPWOOD	711	774	(62)	-8.0%	711											
36 LAWNDAL	840	977	(137)	-14.0%	840											
37 EL SOL	414	403	11	2.8%	414											
40 PECORE	1,004	1,080	(76)	-7.0%	1,004											
40 TELEPHONE	1,723	1,743	(20)	-1.2%	1,723											
42 HOLMAN	704	775	(71)	-9.2%	704											
44 ACRES HOMES	2,260	2,045	216	10.5%	2,260											
45 TIDWELL	1,971	1,796	175	9.7%	1,971											
46 GESSNER	3,294	3,044	249	8.2%	3,294											
47 HILLCROFT	794	795	(1)	-0.1%	794											
48 NAVIGATION	335	365	(30)	-8.2%	335											
49 CHIMNEY ROCK	264	335	(71)	-21.2%	264											
50 HARRISBURG	2,551	2,453	98	4.0%	2,551											
50 HEIGHTS	1,539	1,569	(29)	-1.9%	1,539											
52 HIRSCH	2,073	2,073	(0)	0.0%	2,073											
52 SCOTT	3,231	3,321	(89)	-2.7%	3,231											
53 BRIAR FOREST	1,617	1,840	(224)	-12.1%	1,617											
56 AIRLINE	4,181	3,915	266	6.8%	4,181											
58 HAMMERLY	496	436	60	13.7%	496											
60 SOUTH MacGREGOR	543	520	24	4.5%	543											
65 BISSONNET	3,444	3,927	(483)	-12.3%	3,444											
66 YALE	1,478	1,471	7	0.5%	1,478											
68 BRAYS BAYOU	1,861	1,797	64	3.6%	1,861											
72 WESTVIEW	521	541	(20)	-3.6%	521											
73 BELLFORT	2,945	2,832	113	4.0%	2,945											
77 LIBERTY	996	1,068	(72)	-6.7%	996											
77 MLK	1,772	1,916	(143)	-7.5%	1,772											
78 IRVINGTON	516	439	77	17.6%	516											
79 WEST LITTLE YORK	820	795	26	3.3%	820											

OCTOBER 2011 (FY2012) - Average Saturday - By Bus Route

	FY2012 October - October	FY2011 October - October	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
80 DOWLING	412	449	(37)	-8.3%	412											
80 LYONS	792	869	(77)	-8.9%	792											
81 WESTHEIMER-SHARPSTOWN	3,242	3,284	(42)	-1.3%	3,242											
82 WESTHEIMER-WEST OAKS	5,020	5,103	(83)	-1.6%	5,020											
83 LEE ROAD	649	632	18	2.8%	649											
85 ANTOINE	2,364	2,281	84	3.7%	2,364											
86 FM1960	2,016	1,742	274	15.7%	2,016											
87 SUNNYSIDE	1,173	1,049	124	11.9%	1,173											
88 HOBBY AIRPORT	1,423	1,314	109	8.3%	1,423											
98 BRIARGATE	242	232	9	4.0%	242											
102 BUSH I.A.H EXPRESS	1,979	1,688	291	17.2%	1,979											
131 MEMORIAL EXPRESS	630	649	(19)	-2.9%	630											
132 HARWIN EXPRESS	643	707	(63)	-9.0%	643											
137 NORTHSHORE EXPRESS	1,171	1,047	124	11.9%	1,171											
163 FONDREN EXPRESS	4,019	4,400	(381)	-8.7%	4,019											
302 POLK SHUTTLE	91	10	81	795.0%	91											
303 WEST SHUTTLE	118	51	67	132.0%	118											
308 NORTHWEST SHUTTLE	150	122	27	22.3%	150											
500 AIRPORT DIRECT		82	(82)	N/A												
TOTAL	110,527	108,736	1,791	1.6%	110,527											

NOTES

- ¹ January 2011 Route 500 Airport Direct ridership restated to reflect data from passenger count cards not available at the time January 2011 report was issued.
- ² METRO made route changes with June service change effective June 5, 2011 (FY2011).
- A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 25 minutes.
- B) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.
- ³ METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).
- A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

OCTOBER 2011 (FY2012) - Average Sunday - By Bus Route

	FY2012 October - October	FY2011 October - October	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE BUS ROUTES																
1 HOSPITAL	1,164	1,227	(62)	-5.1%	1,164											
2 BELLAIRE	3,239	3,520	(280)	-8.0%	3,239											
3 LANGLEY	365	401	(36)	-9.0%	365											
3 W. GRAY	265	250	15	6.0%	265											
4 BEECHNUT	1,801	1,883	(82)	-4.3%	1,801											
5 KASHMERE	764	776	(13)	-1.6%	764											
5 SOUTHMORE	956	1,062	(106)	-10.0%	956											
6 JENSEN	902	996	(94)	-9.4%	902											
8 S.MAIN	798	799	(1)	-0.2%	798											
9 N.MAIN	385	455	(70)	-15.4%	385											
10 WILLOWBEND	422	391	30	7.8%	422											
11 ALMEDA	490	443	47	10.7%	490											
11 NANCE	273	293	(20)	-6.7%	273											
14 HIRAM CLARKE	1,060	1,026	34	3.3%	1,060											
15 FULTON	957	938	19	2.0%	957											
20 CANAL	996	976	19	2.0%	996											
20 LONG POINT	1,138	1,159	(21)	-1.8%	1,138											
23 CROSTIMBERS	466	393	73	18.7%	466											
24 NORTHLINE	1,022	1,108	(86)	-7.8%	1,022											
25 RICHMOND	1,681	1,950	(269)	-13.8%	1,681											
26 OUTER LOOP	468	488	(20)	-4.2%	468											
27 INNER LOOP	571	518	53	10.2%	571											
30 CLINTON	345	375	(31)	-8.1%	345											
30 CULLEN	1,387	1,416	(29)	-2.0%	1,387											
33 POST OAK	1,824	1,617	207	12.8%	1,824											
36 LAWDALE	629	669	(40)	-6.0%	629											
37 EL SOL	374	387	(13)	-3.3%	374											
40 PECORE	699	670	29	4.4%	699											
40 TELEPHONE	1,386	1,489	(103)	-6.9%	1,386											
42 HOLMAN	265	261	5	1.8%	265											
44 ACRES HOMES	1,522	1,339	183	13.7%	1,522											
45 TIDWELL	1,364	1,227	138	11.2%	1,364											
46 GESSNER	1,805	1,696	109	6.4%	1,805											
47 HILLCROFT	367	441	(75)	-16.9%	367											
48 NAVIGATION	247	244	3	1.4%	247											
50 HARRISBURG	1,725	1,685	40	2.4%	1,725											
50 HEIGHTS	989	1,004	(15)	-1.5%	989											
52 HIRSCH	1,361	1,319	42	3.2%	1,361											
52 SCOTT	2,138	2,082	57	2.7%	2,138											
53 BRIAR FOREST	1,229	1,321	(91)	-6.9%	1,229											
56 AIRLINE	3,416	3,752	(336)	-9.0%	3,416											
60 SOUTH MacGREGOR	314	299	15	5.1%	314											
65 BISSONNET	2,237	2,540	(303)	-11.9%	2,237											
66 YALE	915	848	67	7.9%	915											
68 BRAYS BAYOU	1,152	1,005	147	14.6%	1,152											
72 WESTVIEW	387	370	17	4.5%	387											
73 BELLFORT	1,499	1,347	152	11.3%	1,499											
77 LIBERTY	733	827	(94)	-11.4%	733											
77 MLK	1,157	1,192	(35)	-2.9%	1,157											
78 IRVINGTON	314	322	(8)	-2.5%	314											
80 DOWLING	295	336	(41)	-12.3%	295											
80 LYONS	631	589	42	7.1%	631											
81 WESTHEIMER-SHARPSTOWN	2,097	2,333	(236)	-10.1%	2,097											
82 WESTHEIMER-WEST OAKS	3,340	3,495	(155)	-4.4%	3,340											
83 LEE ROAD	425	432	(7)	-1.6%	425											
85 ANTOINE	1,713	1,689	23	1.4%	1,713											
86 FM1960	1,380	1,182	198	16.7%	1,380											
87 SUNNYSIDE	701	677	24	3.6%	701											
102 BUSH I.A.H EXPRESS	1,670	1,384	286	20.6%	1,670											
137 NORTHSHORE EXPRESS	728	567	162	28.5%	728											
163 FONDREN EXPRESS	2,884	2,990	(105)	-3.5%	2,884											
302 POLK SHUTTLE	61	20	40	198.2%	61											
303 WEST SHUTTLE	79	102	(23)	-22.9%	79											
308 NORTHWEST SHUTTLE	82	65	17	26.7%	82											
500 AIRPORT DIRECT		101	(101)	N/A												
TOTAL	68,047	68,756	(708)	-1.0%	68,047											

NOTES

¹ 302 Polk Shuttle (Sunday) recorded trips with zero boardings in December 2010.

² January 2011 Sunday ridership adjusted to reflect an overreporting of number of trips used in calculating ridership.

³ January 2011 Route 500 Airport Direct ridership restated to reflect data from passenger count cards not available at the time January 2011 report was issued.

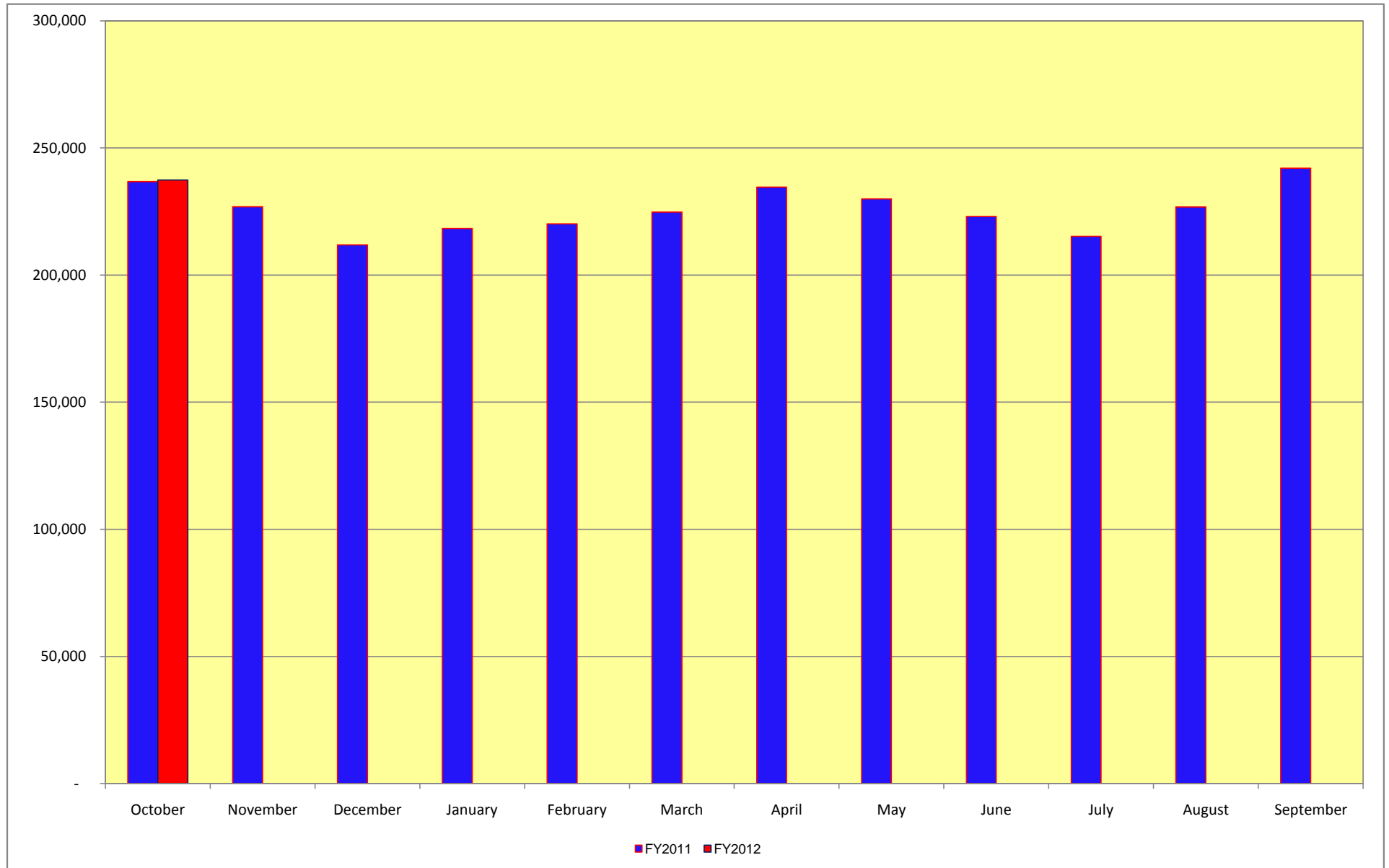
⁴ METRO made route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Changed frequency from 27 minutes to 30 minutes.

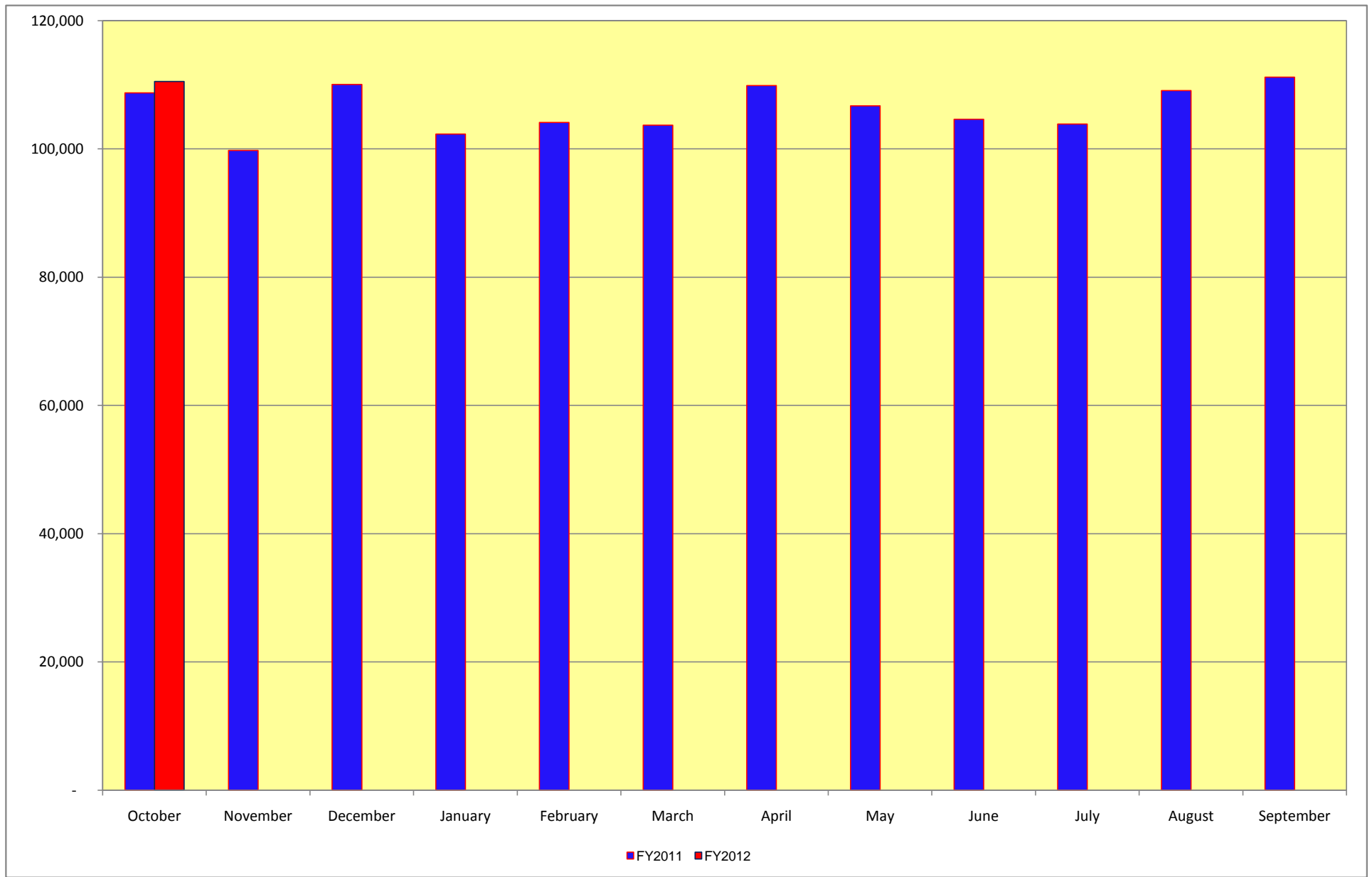
⁵ METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

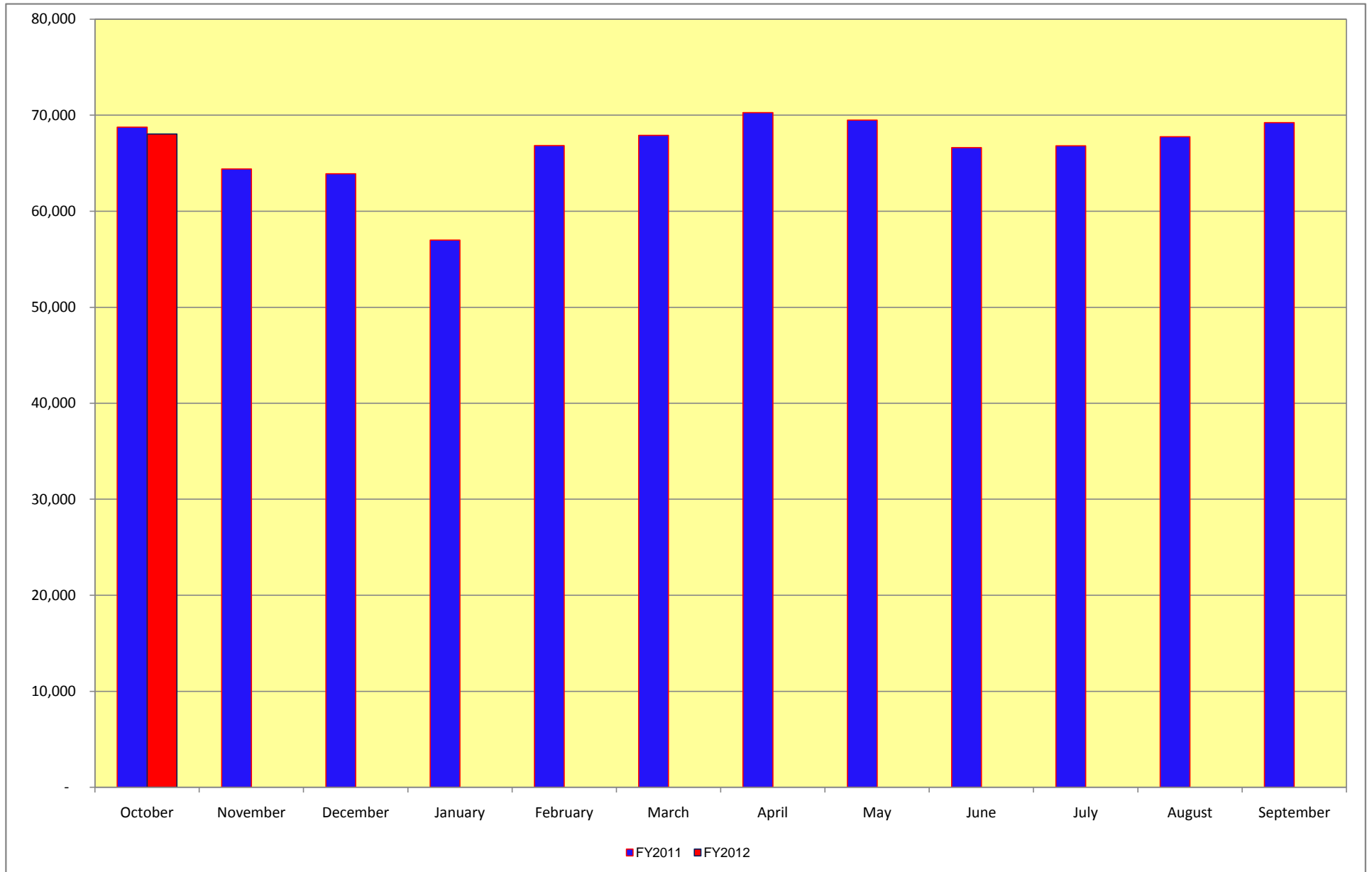
AVERAGE WEEKDAY BOARDINGS - METROBus



AVERAGE SATURDAY BOARDINGS - METROBus



AVERAGE SUNDAY BOARDINGS - METROBus



	FY2012 October - October	FY2011 October - October	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	2,019	1,892	127	6.7%	929											
RELIANT PARK	976	872	104	12.0%	634											
SMITH LANDS	3,025	2,968	57	1.9%	281											
TMC TC	3,498	3,234	264	8.2%	1,300											
DRYDEN	4,782	4,786	(5)	-0.1%	837											
HERMANN HOSPITAL / ZOO	3,039	2,908	131	4.5%	867											
HERMANN PARK / RICE UNIV	479	485	(6)	-1.2%	481											
MUSEUM DISTRICT	1,149	1,051	98	9.3%	494											
WHEELER	3,198	3,102	96	3.1%	1,751											
HCC / ENSEMBLE	2,374	2,321	53	2.3%	759											
McGOWEN	1,269	1,272	(3)	-0.2%	554											
DOWNTOWN TC	3,084	3,004	80	2.7%	1,396											
BELL	740	680	59	8.7%	331											
MAIN STREET SQUARE	4,059	3,904	155	4.0%	2,024											
PRESTON	3,258	2,767	491	17.7%	1,301											
UH - DOWNTOWN	1,690	1,913	(223)	-11.7%	434											
TOTAL	38,640	37,159	1,481	4.0%	38,640											

LEGEND

¹ METRORail stations are shown from south to north.

² The complete names of stations shown above with abbreviations or acronyms are:

TMC TC = Texas Medical Center Transit Center

Hermann Hospital / Zoo = Memorial Hermann Hospital / Houston Zoo

Hermann Park / Rice Univ = Hermann Park / Rice University

HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater

Downtown TC = Downtown Transit Center

UH - Downtown = University of Houston - Downtown

NOTES

¹ METRORail service was shut down for Texas Children's Hospital construction on a portion of Friday, October 21, 2011.

	FY2012 October - October	FY2011 October - October	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	929	882	47	5.3%	929											
RELIANT PARK	634	489	145	29.6%	634											
SMITH LANDS	281	293	(12)	-4.1%	281											
TMC TC	1,300	1,277	23	1.8%	1,300											
DRYDEN	837	879	(42)	-4.8%	837											
HERMANN HOSPITAL / ZOO	867	937	(70)	-7.5%	867											
HERMANN PARK / RICE UNIV	481	587	(106)	-18.0%	481											
MUSEUM DISTRICT	494	529	(35)	-6.6%	494											
WHEELER	1,751	1,710	42	2.4%	1,751											
HCC / ENSEMBLE	759	861	(103)	-11.9%	759											
McGOWEN	554	600	(46)	-7.7%	554											
DOWNTOWN TC	1,396	1,441	(45)	-3.1%	1,396											
BELL	331	370	(40)	-10.7%	331											
MAIN STREET SQUARE	2,024	2,178	(155)	-7.1%	2,024											
PRESTON	1,301	1,148	154	13.4%	1,301											
UH - DOWNTOWN	434	613	(179)	-29.2%	434											
TOTAL	14,370	14,793	(422)	-2.9%	14,370											

LEGEND

- 1 METRORail stations are shown from south to north.
- 2 The complete names of stations shown above with abbreviations or acronyms are:
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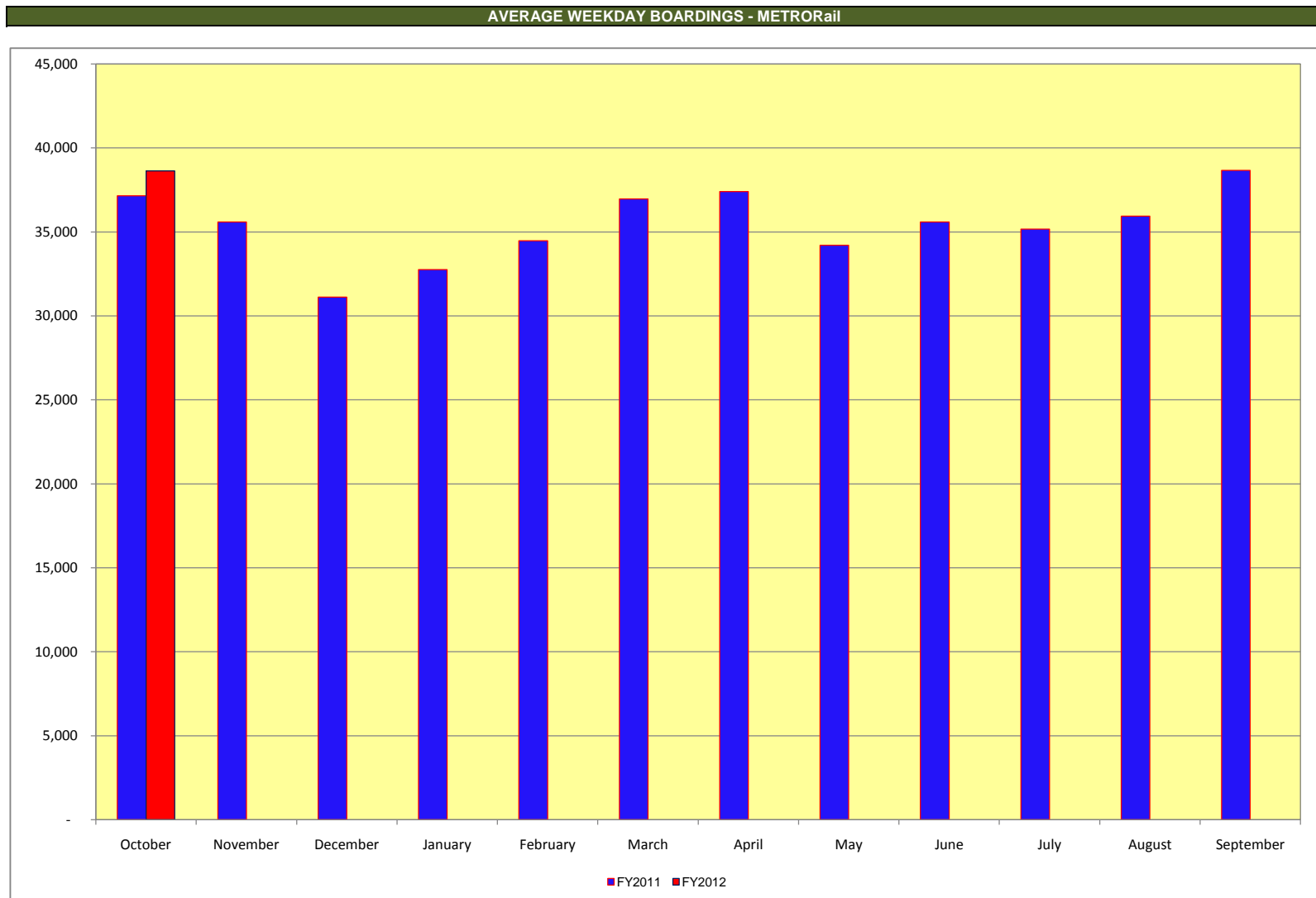
NOTES

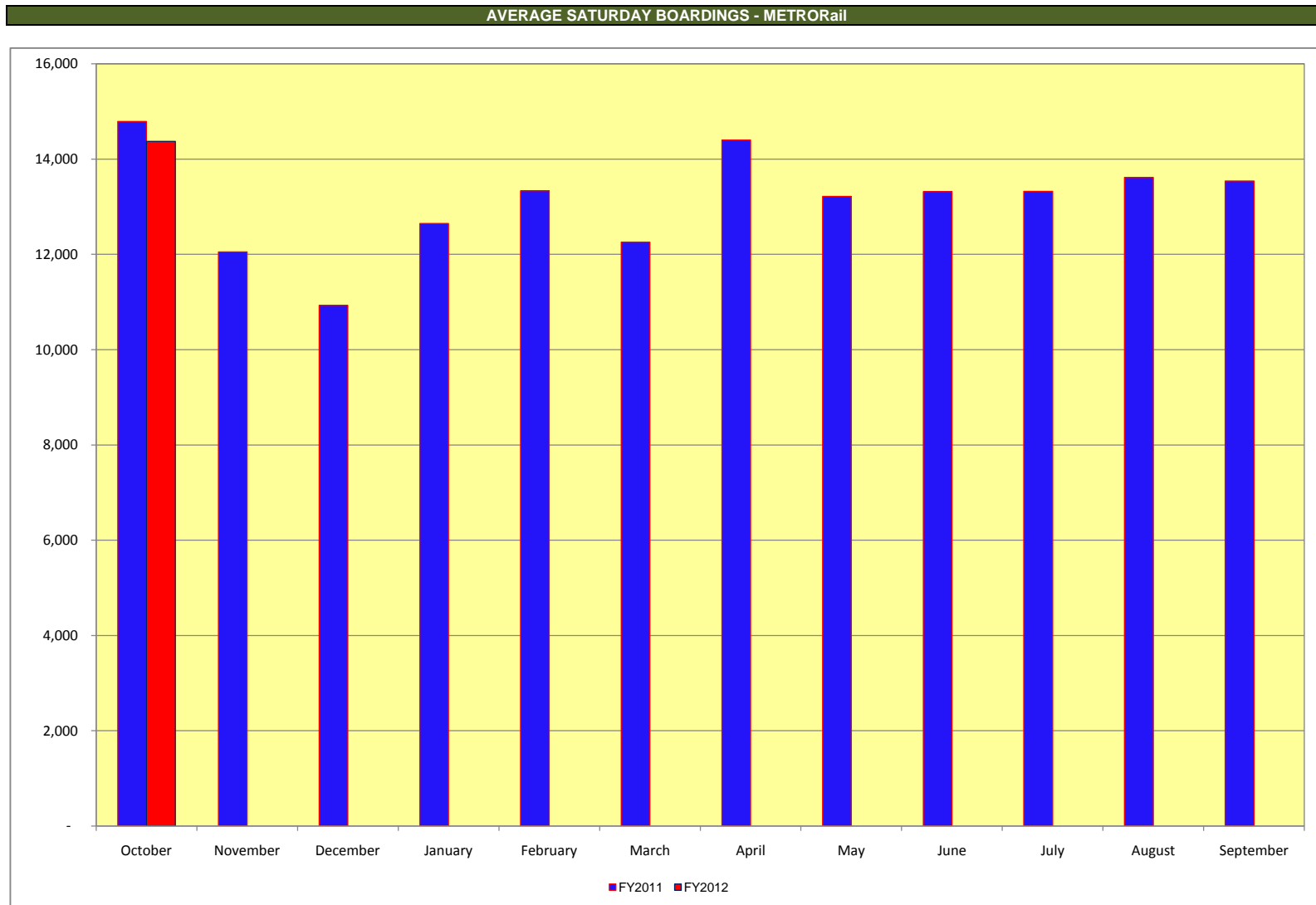
- 1 METRORail service was shut down for Texas Children's Hospital construction on a portion of Saturday, October 22, 2011.

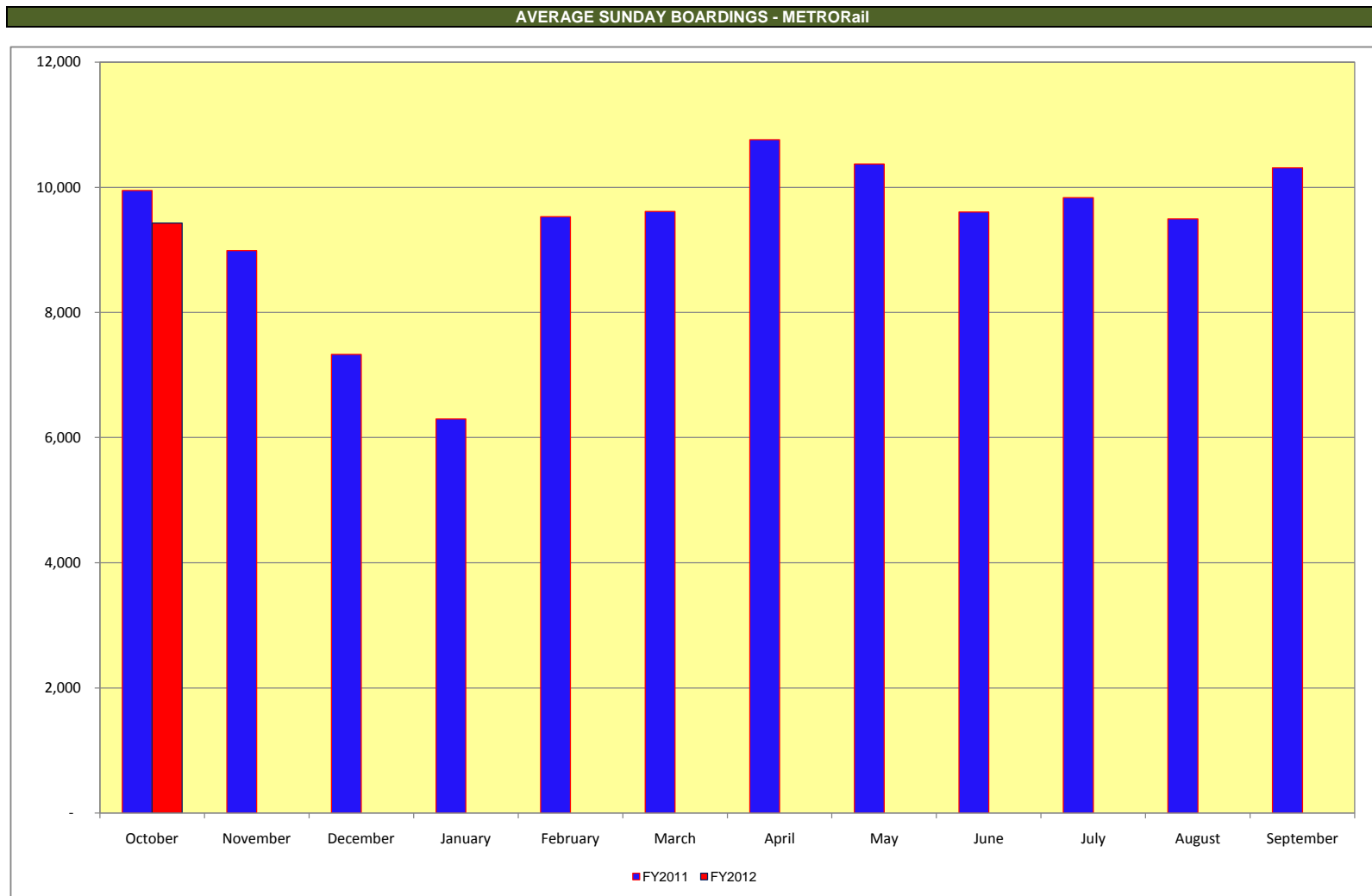
	FY2012 October - October	FY2011 October - October	Change	% Change	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FIXED ROUTE RAIL																
FANNIN SOUTH	594	588	6	1.0%	594											
RELIANT PARK	330	317	13	4.1%	330											
SMITH LANDS	186	204	(19)	-9.1%	186											
TMC TC	914	927	(13)	-1.4%	914											
DRYDEN	596	617	(21)	-3.4%	596											
HERMANN HOSPITAL / ZOO	610	595	15	2.5%	610											
HERMANN PARK / RICE UNIV	290	384	(94)	-24.4%	290											
MUSEUM DISTRICT	414	390	24	6.2%	414											
WHEELER	1,063	1,155	(93)	-8.0%	1,063											
HCC / ENSEMBLE	493	550	(57)	-10.4%	493											
McGOWEN	326	379	(54)	-14.1%	326											
DOWNTOWN TC	1,080	1,170	(90)	-7.7%	1,080											
BELL	199	220	(21)	-9.3%	199											
MAIN STREET SQUARE	1,206	1,209	(3)	-0.2%	1,206											
PRESTON	871	898	(27)	-3.0%	871											
UH - DOWNTOWN	261	348	(88)	-25.1%	261											
TOTAL	9,430	9,948	(518)	-5.2%	9,430											

LEGEND

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Hermann Park / Rice Univ = Hermann Park / Rice University
HCC / Ensemble = Houston Community College - Central Campus / Ensemble Theater
Downtown TC = Downtown Transit Center
UH - Downtown = University of Houston - Downtown







OCTOBER 2011 (FY2012)
METROBus Indicators - Explanation of Information

How can I evaluate the ridership (demand) and the service resources supplied to each route (supply)?

METRO uses four indicators in its comparative / route ranking model. The four indicators are:

- 1) Passenger Boardings per Revenue Mile;
- 2) Passenger Boardings per Revenue Hour;
- 3) Total Subsidy per Passenger Boarding; and
- 4) Operating Ratio.

These four factors provide a balanced weighting between effectiveness measures (the first two factors), and efficiency measures (the last two factors). By using the two effectiveness indicators, the reader can compare the effectiveness of multiple bus routes. (NOTE: With only 1 rail line, there is no opportunity to compare effectiveness with other rail lines in METRO's system at this time.)

The indicator passenger boardings per revenue mile is calculated by dividing the number of average daily passenger boardings by route by the daily number of revenue miles of service supplied on that route. The indicator passenger boardings per revenue hour is calculated by dividing the number of average daily passenger boardings by the daily number of revenue hours of service supplied on that route.

The indicators are presented in two different formats on the following pages. The first format for presentation is by route number order. Route number format allows the reader to look at the performance on one or more routes of interest. The second format for presentation is by indicator performance, highest to lowest. For ease of viewing, an additional visual presentation format has been added. Routes with indicators in the first (best) quartile are shown in white, while those in the second (next-best) quartile are shown in gray, those in the third quartile are shown in pink, and those in the fourth (worst) quartile are shown in purple.

Additionally, the report includes charts showing the performance of the ten best and ten worst routes by indicator along with the average performance.

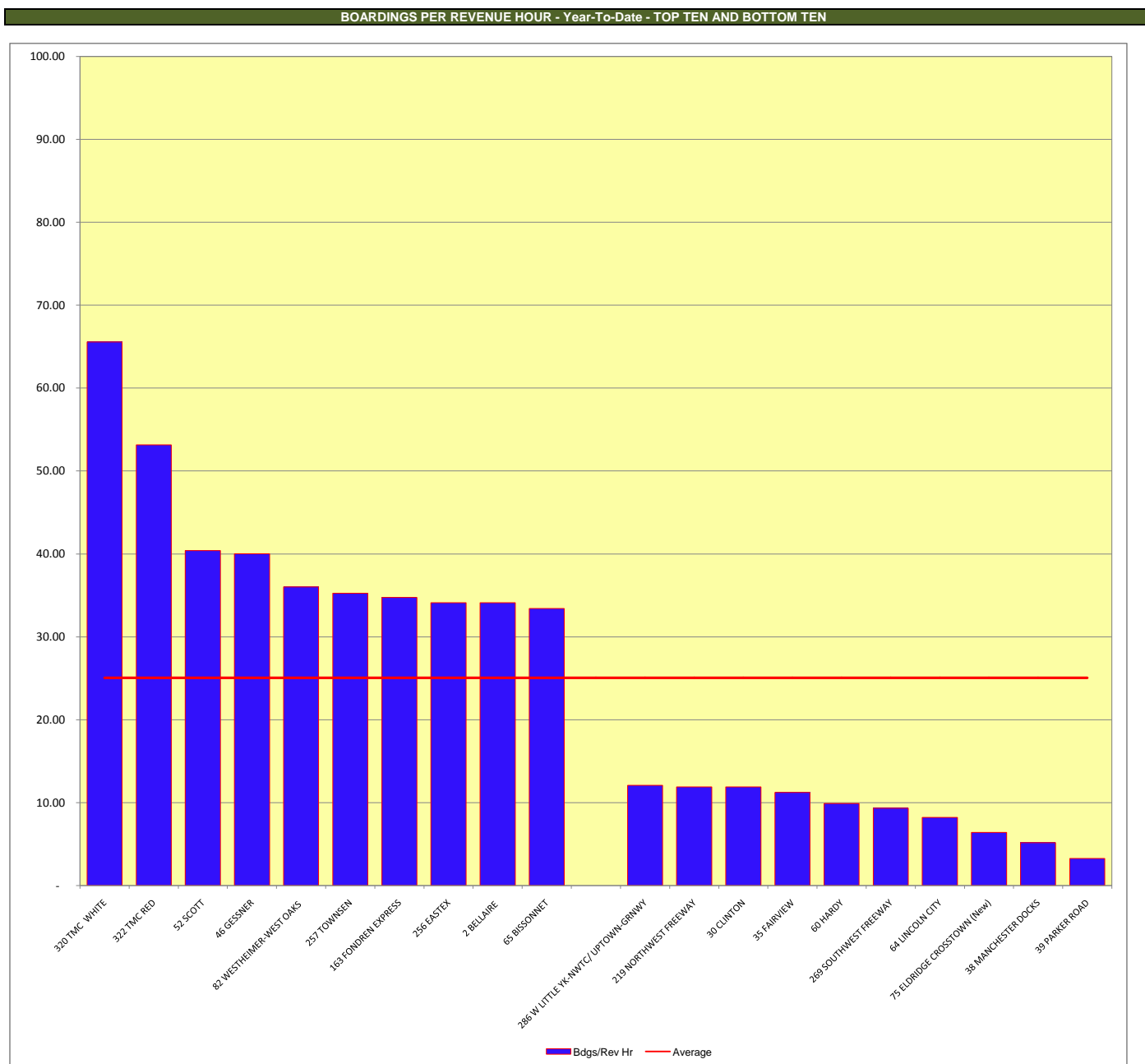
NOTE: The service levels used for these calculations are the current service levels, while the ridership used are year-to-date. The indicators on routes which had additional service added in August 2011 will be lower than expected as the anticipated ridership growth associated with this additional service has not yet occurred. The converse will also be true.

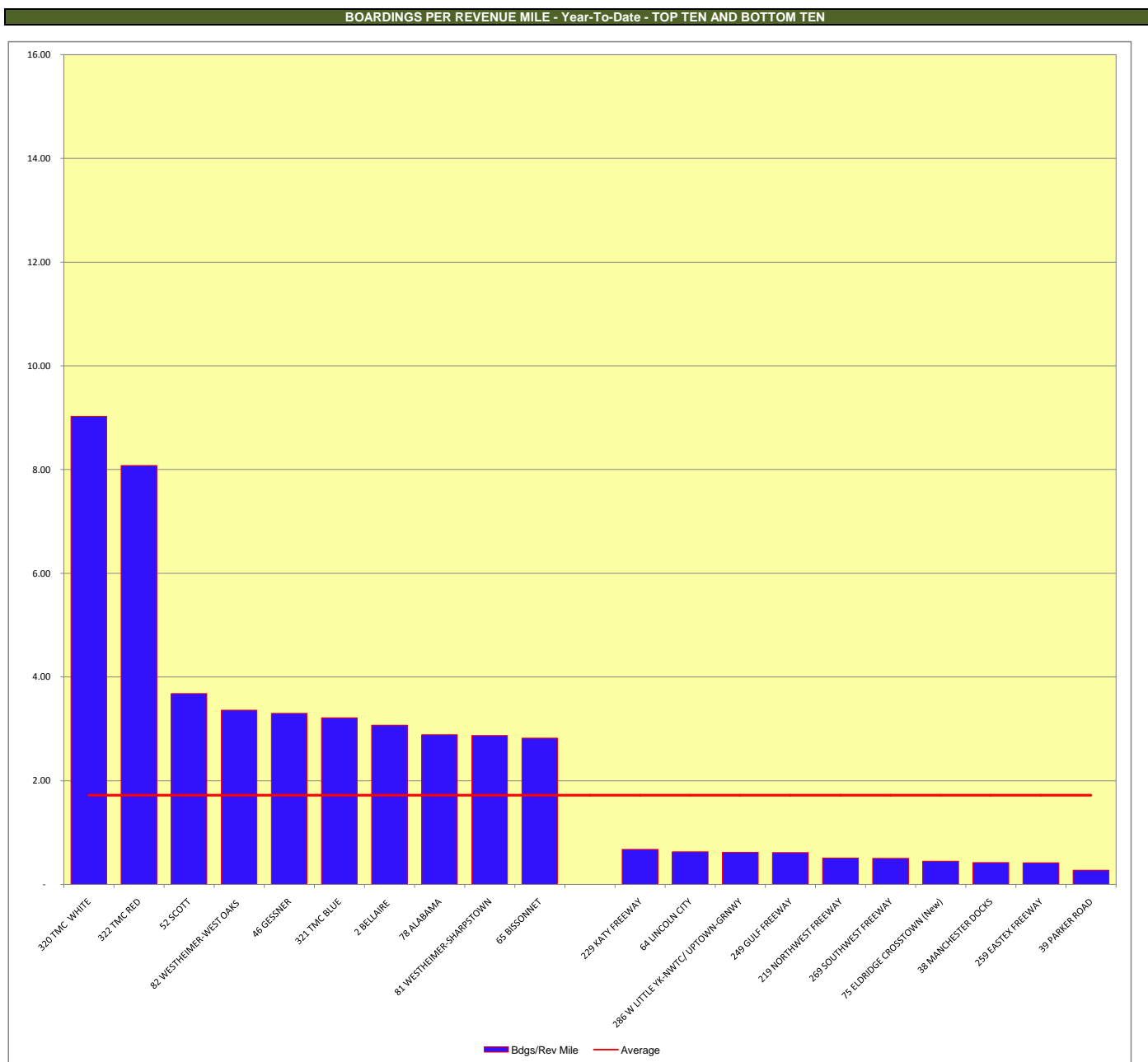
OCTOBER 2011 (FY2012) - Weekday Indicators - Year-To-Date

BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER					
ROUTE	Boardings Per Revenue Hour		ROUTE	Boardings Per Revenue Hour	
1 HOSPITAL	23.15		72 WESTVIEW	18.59	
2 BELLAIRE	34.11		73 BELFORT	28.29	
3 LANDRY	12.34		75 ELDORIDGE CROSSTOWN (New)	6.41	
3 W. GRAY	20.55		77 LIBERTY	15.38	
4 BEECHNUT	29.64		77 MLK	26.13	
5 KASHMERE	17.85		78 ALABAMA	26.28	
5 SOUTHWEST	24.94		78 IRVINGTON	13.34	
6 JENSEN	18.91		79 W. LITTLE YORK	23.89	
6 TANGLEWOOD	15.18		80 DOWLING	17.22	
8 S.MAIN	26.85		80 LYONS	22.97	
9 N.MAIN	14.46		81 WESTHEIMER-SHARPSTOWN	28.50	
9 GULF TON	21.40		82 WESTHEIMER-WEST OAKS	36.03	
10 WILLOWBEND	22.06		83 LEE ROAD	23.96	
11 ALMEDA	30.08		85 ANTOINE	25.00	
11 NANCE	19.58		86 FM 1960	28.44	
14 HIRAM CLARKE	22.37		87 SUNNYSIDE	29.29	
15 FULTON	21.13		88 HOBBY AIRPORT	24.20	
18 KIRBY	16.59		97 SETTEGAST	16.64	
19 WILCREST	24.28		98 BRIARGATE	15.62	
20 CANAL	23.89		102 BUSH I.A.H EXPRESS	27.33	
20 LONG POINT	24.66		108 VETERANS MEMORIAL EXP.	28.54	
23 CROSSTIMBERS	30.37		131 MEMORIAL EXPRESS	18.53	
24 NORTLINE	22.51		132 HARWIN EXPRESS	22.66	
25 RICHMOND	28.90		137 NORTHSHORE EXPRESS	24.42	
26 OUTER LOOP	21.04		163 FONDREN EXPRESS	34.76	
27 INNER LOOP	22.26		170 MISSOURI CITY EXPRESS	22.41	
29 TSU/UH HIRSCH	18.38		202 KUYKENDAH	32.90	
30 CLINTON	11.91		204 SPRING	32.97	
30 CULLEN	31.82		209 NORTH FWY	20.90	
32 RENWICK	20.04		212 SETON LAKE	22.32	
33 POST OAK	26.86		214 NORTHWEST STATION	31.67	
34 MONTROSE	16.96		216 WEST LITTLE YORK / PINEMONT	21.23	
35 FAIRVIEW	11.24		217 CYPRESS	30.64	
36 KEMPWOOD	21.67		219 NORTHWEST FREEWAY	11.92	
36 LAWNDALE	21.17		221 KINGSLAND	31.06	
37 EL SOL	15.28		222 GRAND PARKWAY	22.11	
38 MANCHESTER DOCKS	5.18		228 ADDICKS	30.25	
39 PARKER ROAD	3.28		229 KATY FREEWAY	16.45	
40 PECORE	21.42		236 MAXEY ROAD - BAYTOWN	25.83	
40 TELEPHONE	26.39		244 MONROE	21.59	
42 HOLMAN	22.03		246 BAY AREA	32.65	
44 ACRES HOMES	25.63		247 FUQUA	31.34	
45 TIDWELL	32.19		249 GULF FREEWAY	13.64	
46 GESSNER	40.01		255 KINGWOOD	22.65	
47 HILLCROFT	25.59		256 EASTEX	34.11	
48 NAVIGATION	13.87		257 TOWNSEN	35.26	
48 W. DALLAS	12.81		259 EASTEX FREEWAY	12.38	
49 CHIMNEY ROCK	14.53		261 WEST LOOP	21.22	
50 HARRISBURG	26.04		262 WESTWOOD	20.85	
50 HEIGHTS	19.93		265 WEST BELFORT	33.27	
52 HIRSCH	16.95		269 SOUTHWEST FREEWAY	9.34	
52 SCOTT	40.39		274 WESTCHASE - GESSNER	17.86	
53 BRIAR FOREST	25.01		283 KUYKENDAH/LGREENWAY	17.55	
56 AIRLINE	32.13		286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	12.10	
58 HAMMERLY	19.24		292 WEST BELFORT-WESTWOOD/TMC	15.35	
59 ALDINE MAIL	13.76		297 SOUTH POINT-MONROE/TMC	28.43	
60 HARDY	9.91		298 ADDICKS-NWTC/TMC	24.44	
60 SOUTH MacGREGOR	18.92		313 ALLEN PARKWAY	14.16	
64 LINCOLN CITY	8.22		320 TMC WHITE	65.54	
65 BISSONNET	33.42		321 TMC BLUE	22.27	
66 DALE	16.68		322 TMC RED	53.14	
67 YALY ASHFORD	19.82		352 SWINGLE SHUTTLE	12.73	
68 BRAYS BAYOU	27.29		402 BELLAIRE QUICKLINE	20.38	
70 MEMORIAL	13.89		426 TMC SWIFTLINE	14.09	

SORTED BY INDICATOR - HIGHEST TO LOWEST						
ROUTE		Boardings Per Revenue Hour		ROUTE		Boardings Per Revenue Hour
320 TMC WHITE		65.54		222 GRAND PARKWAY		22.11
322 TMC RED		53.14		10 WILLOWBEND		22.06
52 SCOTT		40.39		42 HOLMAN		22.03
46 GESSNER		40.01		36 KEMPWOOD		21.67
82 WESTHEIMER-WEST OAKS		36.03		244 MONROE		21.59
257 TOWNSEN		35.26		40 PECORE		21.42
163 FONDREN EXPRESS		34.76		9 GULFTON		21.40
256 EASTEX		34.11		216 WEST LITTLE YORK / PINEMONT		21.23
2 BELLAIRE		34.11		261 WEST LOOP		21.22
65 BISSONNET		33.42		36 LAWNDALE		21.17
265 WEST BELLFORT		33.27		15 FULTON		21.13
204 SPRING		32.97		26 OUTER LOOP		21.04
202 KUYKENDAHL		32.90		209 NORTH FWY		20.90
246 BAY AREA		32.65		262 WESTWOOD		20.85
45 TIDWELL		32.19		3 W. GRAY		20.55
56 AIRLINE		32.13		402 BELLAIRE QUICKLINE		20.38
30 CULLEN		31.82		32 RENWICK		20.04
214 NORTHWEST STATION		31.67		50 HEIGHTS		19.93
247 FUQUA		31.34		67 DAIRY ASHFORD		19.82
221 KINGSLAND		31.06		11 NANCE		19.58
217 CYPRESS		30.64		58 HAMMERLY		19.24
23 CROSSTIMBERS		30.37		60 SOUTH MacGREGOR		18.92
228 ADDICKS		30.25		6 JENSEN		18.91
11 ALMEDA		30.08		72 WESTVIEW		18.59
4 BEECHNUT		29.64		131 MEMORIAL EXPRESS		18.53
87 SUNNYSIDE		29.29		29 TSUIUH HIRSCH		18.38
25 RICHMOND		28.90		274 WESTCHASE - GESSNER		17.86
108 VETERANS MEMORIAL EXP.		28.54		5 KASHMERE		17.85
81 WESTHEIMER-SHARPSTOWN		28.50		283 KUYKENDAHL/GREENWAY		17.55
86 FM 1960		28.44		80 DOWLING		17.22
297 SOUTH POINT-MONROE/TMC		28.43		34 MONTROSE		16.96
73 BELLFORT		28.29		52 HIRSCH		16.95
102 BUSH I.A.H EXPRESS		27.33		66 YALE		16.68
68 BRAYS BAYOU		27.29		97 SETTEGAST		16.64
33 POST OAK		26.86		18 KIRBY		16.59
8 S.MAIN		26.85		229 KATY FREEWAY		16.45
40 TELEPHONE		26.39		98 BRIARGATE		15.62
78 ALABAMA		26.28		77 LIBERTY		15.38
77 MLK		26.13		292 WEST BELLFORT-WESTWOOD/TMC		15.35
50 HARRISBURG		26.04		37 EL SOL		15.28
236 MAXEY ROAD - BAYTOWN		25.83		6 TANGLEWOOD		15.18
44 ACRES HOMES		25.63		49 CHIMNEY ROCK		14.53
47 HILLCROFT		25.59		9 N.MAIN		14.46
53 BRIAR FOREST		25.01		313 ALLEN PARKWAY		14.16
85 ANTOINE		25.00		426 TMC SWIFTLINE		14.09
5 SOUTHMORE		24.94		70 MEMORIAL		13.89
20 LONG POINT		24.66		48 NAVIGATION		13.87
298 ADDICKS-NWTC/TMC		24.44		59 ALDINE MAIL		13.76
137 NORTHSHORE EXPRESS		24.42		249 GULF FREEWAY		13.64
19 WILCREST		24.28		78 IRVINGTON		13.34
88 HOBBY AIRPORT		24.20		48 W. DALLAS		12.81
83 LEE ROAD		23.96		352 SWINGLE SHUTTLE		12.73
79 W. LITTLE YORK		23.89		259 EASTEX FREEWAY		12.38
20 CANAL		23.89		3 LANGLEY		12.34
1 HOSPITAL		23.15		286 W LITTLE YK-NWTC/ UPTOWN-GRNWY		12.10
80 LYONS		22.97		219 NORTHWEST FREEWAY		11.92
132 HARWIN EXPRESS		22.66		30 CLINTON		11.91
255 KINGWOOD		22.65		35 FAIRVIEW		11.24
24 NORTHLINE		22.51		60 HARDY		9.91
170 MISSOURI CITY EXPRESS		22.41		269 NORTHWEST FREEWAY		9.34
14 HIRAM CLARKE		22.37		64 LINCOLN CITY		8.22
212 SETON LAKE		22.32		75 ELDRIDGE CROSSTOWN (New)		6.41
321 TMC BLUE		22.27		38 MANCHESTER DOCKS		5.18
27 INNER LOOP		22.26		39 PARKER ROAD		3.28





OCTOBER 2011
(FY2012) - Saturday Indicators - Year-To-Date

BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER

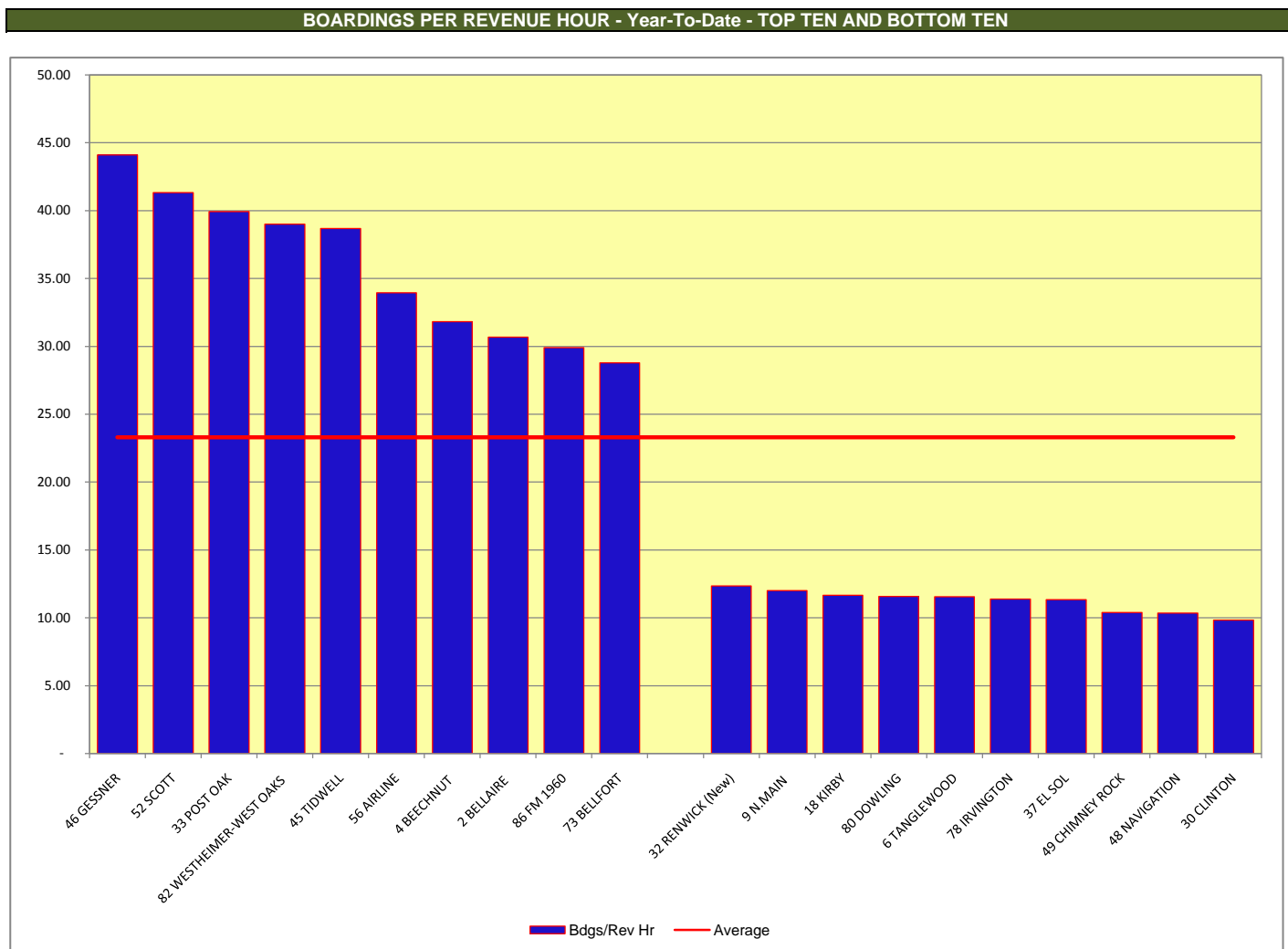
ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	20.79
2 BELLAIRE	30.69
3 LANGLEY	13.41
3 W. GRAY	27.04
4 BEECHNUT	31.81
5 KASHMERE	14.95
5 SOUTHMORE	21.22
6 JENSEN	18.99
6 TANGLEWOOD	11.55
8 S.MAIN	26.63
9 N.MAIN	12.01
9 GULFTON	13.10
10 WILLOWBEND	20.02
11 ALMEDA	21.51
11 NANCE	13.61
14 HIRAM CLARKE	25.40
15 FULTON	18.73
18 KIRBY	11.65
19 WILCREST	20.27
20 CANAL	24.63
20 LONG POINT	22.32
23 CROSSTIMBERS	26.74
24 NORTHLINE	20.41
25 RICHMOND	28.49
26 OUTER LOOP	21.45
27 INNER LOOP	22.19
29 TSU/UH HIRSCH	15.38
30 CLINTON	9.83
30 CULLEN	27.21
32 RENWICK (New)	12.34
33 POST OAK	39.93
36 KEMPWOOD	18.89
36 LAWNDAL	22.90
37 EL SOL	11.34
40 PECORE	12.94
40 TELEPHONE	26.66
42 HOLMAN	13.19
44 ACRES HOMES	26.43

ROUTE	Boardings Per Revenue Hour
45 TIDWELL	38.69
46 GESSNER	44.10
47 HILLCROFT	17.78
48 NAVIGATION	10.35
49 CHIMNEY ROCK	10.38
50 HARRISBURG	26.14
50 HEIGHTS	24.02
52 HIRSCH	17.74
52 SCOTT	41.33
53 BRIAR FOREST	21.21
56 AIRLINE	33.96
58 HAMMERLY	16.72
60 SOUTH MacGREGOR	15.17
65 BISSONNET	28.22
66 YALE	14.43
68 BRAYS BAYOU	23.16
72 WESTVIEW	15.98
73 BELLFORT	28.78
77 LIBERTY	14.59
77 MLK	19.18
78 IRVINGTON	11.39
79 W. LITTLE YORK	18.44
80 DOWLING	11.58
80 LYONS	20.11
81 WESTHEIMER-SHARPSTOWN	28.22
82 WESTHEIMER-WEST OAKS	39.01
83 LEE ROAD	21.05
85 ANTOINE	25.11
86 FM 1960	29.91
87 SUNNYSIDE	21.19
88 HOBBY AIRPORT	15.45
98 BRIARGATE	17.26
102 BUSH I.A.H EXPRESS	26.91
131 MEMORIAL EXPRESS	14.51
132 HARWIN EXPRESS	17.22
137 NORTHSHORE EXPRESS	23.36
163 FONDREN EXPRESS	26.31

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour
46 GESSNER	44.10
52 SCOTT	41.33
33 POST OAK	39.93
82 WESTHEIMER-WEST OAKS	39.01
45 TIDWELL	38.69
56 AIRLINE	33.96
4 BEECHNUT	31.81
2 BELLAIRE	30.69
86 FM 1960	29.91
73 BELLFORT	28.78
25 RICHMOND	28.49
81 WESTHEIMER-SHARPSTOWN	28.22
65 BISSONNET	28.22
30 CULLEN	27.21
3 W. GRAY	27.04
102 BUSH I.A.H EXPRESS	26.91
23 CROSSTIMBERS	26.74
40 TELEPHONE	26.66
8 S.MAIN	26.63
44 ACRES HOMES	26.43
163 FONDREN EXPRESS	26.31
50 HARRISBURG	26.14
14 HIRAM CLARKE	25.40
85 ANTOINE	25.11
20 CANAL	24.63
50 HEIGHTS	24.02
137 NORTHSHORE EXPRESS	23.36
68 BRAYS BAYOU	23.16
36 LAWNDAL	22.90
20 LONG POINT	22.32
27 INNER LOOP	22.19
11 ALMEDA	21.51
26 OUTER LOOP	21.45
5 SOUTHMORE	21.22
53 BRIAR FOREST	21.21
87 SUNNYSIDE	21.19
83 LEE ROAD	21.05
1 HOSPITAL	20.79

ROUTE	Boardings Per Revenue Hour
24 NORTHLINE	20.41
19 WILCREST	20.27
80 LYONS	20.11
10 WILLOWBEND	20.02
77 MLK	19.18
6 JENSEN	18.99
36 KEMPWOOD	18.89
15 FULTON	18.73
79 W. LITTLE YORK	18.44
47 HILLCROFT	17.78
52 HIRSCH	17.74
98 BRIARGATE	17.26
132 HARWIN EXPRESS	17.22
58 HAMMERLY	16.72
72 WESTVIEW	15.98
88 HOBBY AIRPORT	15.45
29 TSU/UH HIRSCH	15.38
60 SOUTH MacGREGOR	15.17
5 KASHMERE	14.95
77 LIBERTY	14.59
131 MEMORIAL EXPRESS	14.51
66 YALE	14.43
11 NANCE	13.61
3 LANGLEY	13.41
42 HOLMAN	13.19
9 GULFTON	13.10
40 PECORE	12.94
32 RENWICK (New)	12.34
9 N.MAIN	12.01
18 KIRBY	11.65
80 DOWLING	11.58
6 TANGLEWOOD	11.55
78 IRVINGTON	11.39
37 EL SOL	11.34
49 CHIMNEY ROCK	10.38
48 NAVIGATION	10.35
30 CLINTON	9.83



OCTOBER 2011
(FY2012) - Saturday Indicators - Year-To-Date

BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

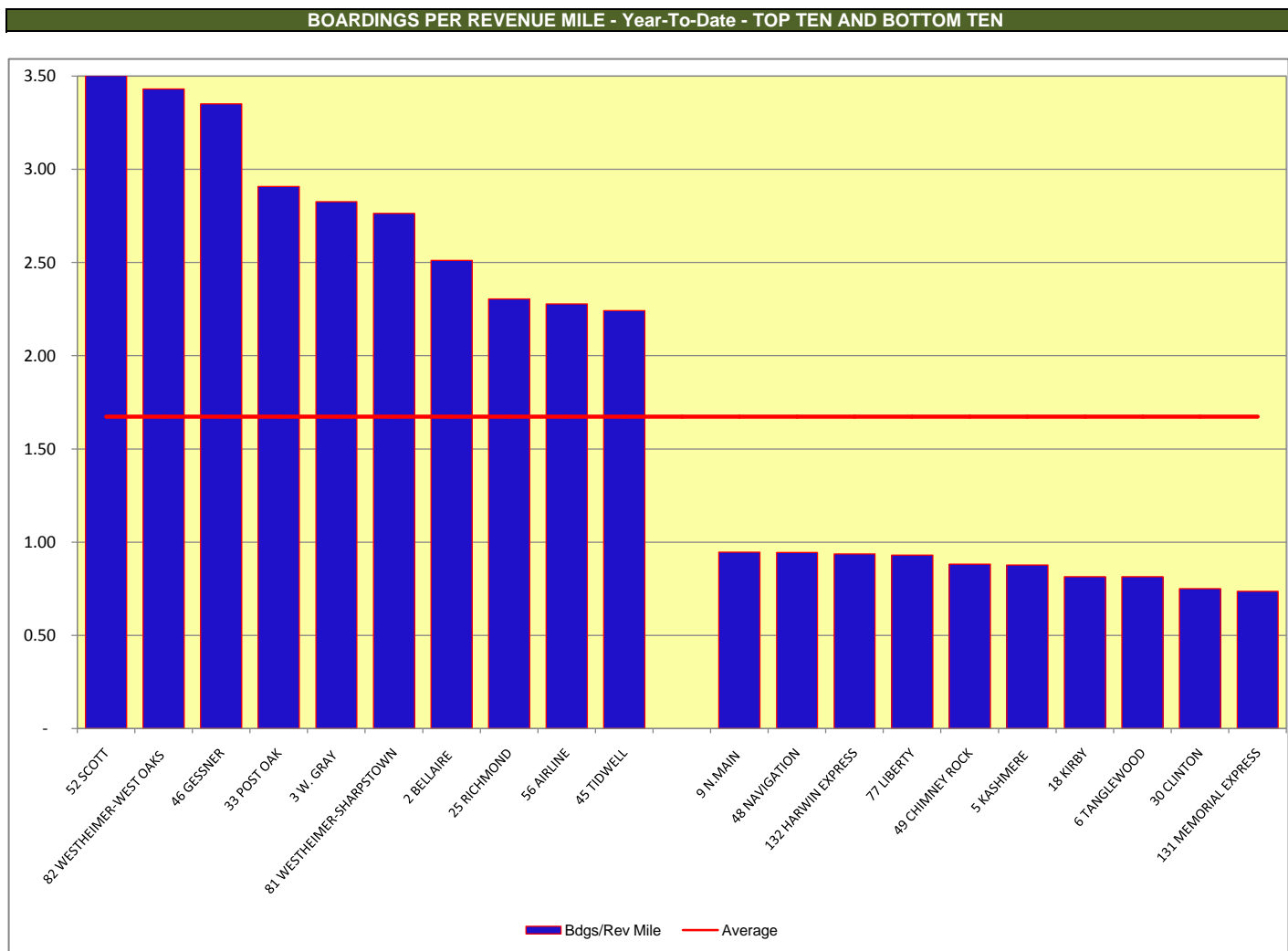
ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.49
2 BELLAIRE	2.57
3 LANGLEY	0.91
3 W. GRAY	2.42
4 BEECHNUT	2.02
5 KASHMERE	1.04
5 SOUTHMORE	1.58
6 JENSEN	1.33
6 TANGLEWOOD	0.80
8 S.MAIN	1.98
9 N.MAIN	0.86
9 GULFTON	0.98
10 WILLOWBEND	1.49
11 ALMEDA	1.35
11 NANCE	1.29
14 HIRAM CLARKE	1.74
15 FULTON	1.78
18 KIRBY	0.86
19 WILCREST	1.29
20 CANAL	1.93
20 LONG POINT	1.20
23 CROSSTIMBERS	1.87
24 NORTHLINE	1.97
25 RICHMOND	2.26
26 OUTER LOOP	1.55
27 INNER LOOP	1.62
29 TSU/UH HIRSCH	1.18
30 CLINTON	0.70
30 CULLEN	1.74
32 RENWICK (New)	0.96
33 POST OAK	3.08
36 KEMPWOOD	1.33
36 LAWNDAL	1.47
37 EL SOL	1.02
40 PECORE	0.96
40 TELEPHONE	2.16
42 HOLMAN	1.30
44 ACRES HOMES	1.43

ROUTE	Boardings Per Revenue Mile
45 TIDWELL	2.41
46 GESSNER	3.44
47 HILLCROFT	1.50
48 NAVIGATION	0.83
49 CHIMNEY ROCK	0.74
50 HARRISBURG	1.83
50 HEIGHTS	1.67
52 HIRSCH	1.25
52 SCOTT	3.43
53 BRIAR FOREST	1.51
56 AIRLINE	2.32
58 HAMMERLY	1.26
60 SOUTH MacGREGOR	1.25
65 BISSONNET	2.14
66 YALE	1.18
68 BRAYS BAYOU	1.72
72 WESTVIEW	1.19
73 BELLFORT	2.15
77 LIBERTY	0.89
77 MLK	1.54
78 IRVINGTON	0.94
79 W. LITTLE YORK	1.25
80 DOWLING	1.04
80 LYONS	1.54
81 WESTHEIMER-SHARPSTOWN	2.70
82 WESTHEIMER-WEST OAKS	3.39
83 LEE ROAD	1.16
85 ANTOINE	1.65
86 FM 1960	1.68
87 SUNNYSIDE	1.46
88 HOBBY AIRPORT	1.00
98 BRIARGATE	1.04
102 BUSH I.A.H EXPRESS	1.18
131 MEMORIAL EXPRESS	0.68
132 HARWIN EXPRESS	0.90
137 NORTHSHORE EXPRESS	1.21
163 FONDREN EXPRESS	2.04

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
52 SCOTT	3.50
82 WESTHEIMER-WEST OAKS	3.43
46 GESSNER	3.35
33 POST OAK	2.91
3 W. GRAY	2.83
81 WESTHEIMER-SHARPSTOWN	2.76
2 BELLAIRE	2.51
25 RICHMOND	2.30
56 AIRLINE	2.28
45 TIDWELL	2.24
65 BISSONNET	2.23
163 FONDREN EXPRESS	2.17
40 TELEPHONE	2.17
73 BELLFORT	2.04
20 CANAL	2.00
4 BEECHNUT	1.95
8 S.MAIN	1.94
24 NORTHLINE	1.92
30 CULLEN	1.85
14 HIRAM CLARKE	1.80
15 FULTON	1.76
50 HARRISBURG	1.74
68 BRAYS BAYOU	1.74
85 ANTOINE	1.74
23 CROSSTIMBERS	1.72
27 INNER LOOP	1.69
50 HEIGHTS	1.69
86 FM 1960	1.68
80 LYONS	1.68
26 OUTER LOOP	1.64
1 HOSPITAL	1.63
77 MLK	1.62
47 HILLCROFT	1.56
53 BRIAR FOREST	1.52
87 SUNNYSIDE	1.51
36 LAWNDAL	1.47
5 SOUTHMORE	1.42
10 WILLOWBEND	1.41

ROUTE	Boardings Per Revenue Mile
11 ALMEDA	1.36
44 ACRES HOMES	1.34
137 NORTHSHORE EXPRESS	1.34
6 JENSEN	1.30
42 HOLMAN	1.29
60 SOUTH MacGREGOR	1.28
102 BUSH I.A.H EXPRESS	1.26
36 KEMPWOOD	1.25
72 WESTVIEW	1.25
52 HIRSCH	1.24
79 W. LITTLE YORK	1.24
11 NANCE	1.22
20 LONG POINT	1.19
58 HAMMERLY	1.19
29 TSU/UH HIRSCH	1.19
83 LEE ROAD	1.17
66 YALE	1.15
80 DOWLING	1.13
19 WILCREST	1.11
37 EL SOL	1.11
88 HOBBY AIRPORT	1.07
40 PECORE	1.03
32 RENWICK (New)	1.00
98 BRIARGATE	1.00
78 IRVINGTON	0.98
9 GULFTON	0.95
3 LANGLEY	0.95
9 N.MAIN	0.95
48 NAVIGATION	0.95
132 HARWIN EXPRESS	0.94
77 LIBERTY	0.93
49 CHIMNEY ROCK	0.88
5 KASHMERE	0.88
18 KIRBY	0.82
6 TANGLEWOOD	0.81
30 CLINTON	0.75
131 MEMORIAL EXPRESS	0.74



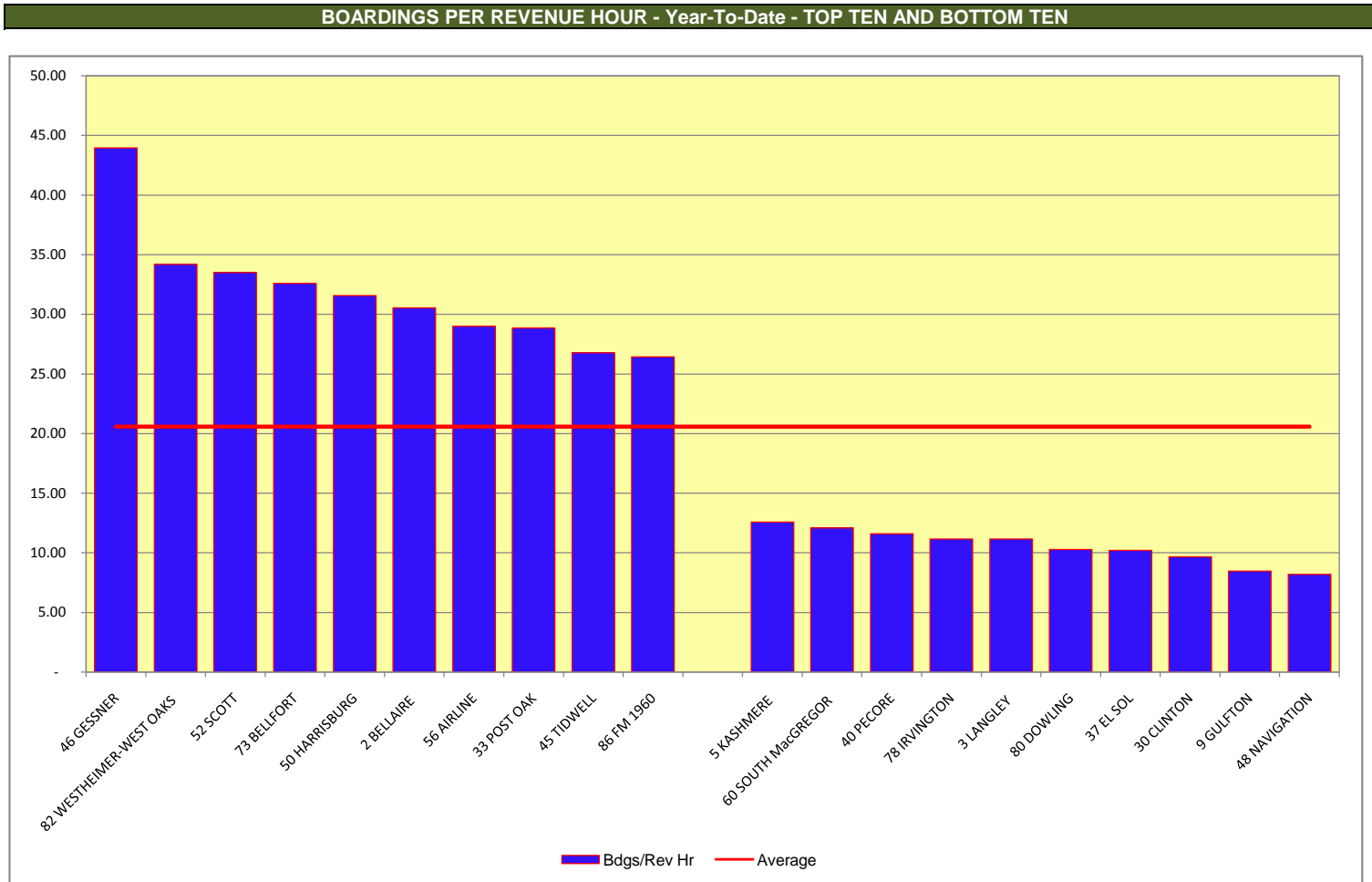
BOARDINGS PER REVENUE HOUR - Year-To-Date

SORTED BY ROUTE NUMBER

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
1 HOSPITAL	16.70	45 TIDWELL	26.78
2 BELLAIRE	30.55	46 GESSNER	43.95
3 LANGLEY	11.15	47 HILLCROFT	14.49
3 W. GRAY	14.86	48 NAVIGATION	8.20
4 BEECHNUT	23.39	50 HARRISBURG	31.56
5 KASHMERE	12.59	50 HEIGHTS	18.09
5 SOUTHMORE	17.71	52 HIRSCH	14.57
6 JENSEN	12.84	52 SCOTT	33.51
9 N.MAIN	23.21	53 BRIAR FOREST	17.63
9 GULFTON	8.47	56 AIRLINE	29.00
10 WILLOWBEND	22.42	60 SOUTH MacGREGOR	12.09
11 ALMEDA	18.23	65 BISSONNET	22.66
11 NANCE	15.80	66 YALE	15.57
14 HIRAM CLARKE	19.11	68 BRAYS BAYOU	17.76
15 FULTON	17.85	72 WESTVIEW	13.56
20 CANAL	26.04	73 BELLFORT	32.60
20 LONG POINT	20.84	77 LIBERTY	13.16
23 CROSSTIMBERS	17.35	77 MLK	15.73
24 NORTHLINE	19.11	78 IRVINGTON	11.17
25 RICHMOND	24.02	80 DOWLING	10.27
26 OUTER LOOP	14.29	80 LYONS	20.81
27 INNER LOOP	16.23	81 WESTHEIMER-SHARPSTOWN	24.00
30 CLINTON	9.67	82 WESTHEIMER-WEST OAKS	34.18
30 CULLEN	21.03	83 LEE ROAD	14.96
33 POST OAK	28.85	85 ANTOINE	20.39
36 KEMPWOOD	14.64	86 FM 1960	26.44
37 EL SOL	10.21	87 SUNNYSIDE	16.36
40 PECORE	11.61	102 BUSH I.A.H EXPRESS	22.79
40 TELEPHONE	20.29	137 NORTHSHORE EXPRESS	17.21
42 HOLMAN	13.57	163 FONDREN EXPRESS	21.95
44 ACRES HOMES	20.99		

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Hour	ROUTE	Boardings Per Revenue Hour
46 GESSNER	43.95	5 SOUTHMORE	17.71
82 WESTHEIMER-WEST OAKS	34.18	53 BRIAR FOREST	17.63
52 SCOTT	33.51	23 CROSSTIMBERS	17.35
73 BELLFORT	32.60	137 NORTHSHORE EXPRESS	17.21
50 HARRISBURG	31.56	1 HOSPITAL	16.70
2 BELLAIRE	30.55	87 SUNNYSIDE	16.36
56 AIRLINE	29.00	27 INNER LOOP	16.23
33 POST OAK	28.85	11 NANCE	15.80
45 TIDWELL	26.78	77 MLK	15.73
86 FM 1960	26.44	66 YALE	15.57
20 CANAL	26.04	83 LEE ROAD	14.96
25 RICHMOND	24.02	3 W. GRAY	14.86
81 WESTHEIMER-SHARPSTOWN	24.00	36 KEMPWOOD	14.64
4 BEECHNUT	23.39	52 HIRSCH	14.57
9 N.MAIN	23.21	47 HILLCROFT	14.49
102 BUSH I.A.H EXPRESS	22.79	26 OUTER LOOP	14.29
65 BISSONNET	22.66	42 HOLMAN	13.57
10 WILLOWBEND	22.42	72 WESTVIEW	13.56
163 FONDREN EXPRESS	21.95	77 LIBERTY	13.16
30 CULLEN	21.03	6 JENSEN	12.84
44 ACRES HOMES	20.99	5 KASHMERE	12.59
20 LONG POINT	20.84	60 SOUTH MacGREGOR	12.09
80 LYONS	20.81	40 PECORE	11.61
85 ANTOINE	20.39	78 IRVINGTON	11.17
40 TELEPHONE	20.29	3 LANGLEY	11.15
14 HIRAM CLARKE	19.11	80 DOWLING	10.27
24 NORTHLINE	19.11	37 EL SOL	10.21
11 ALMEDA	18.23	30 CLINTON	9.67
50 HEIGHTS	18.09	9 GULFTON	8.47
15 FULTON	17.85	48 NAVIGATION	8.20
68 BRAYS BAYOU	17.76		



BOARDINGS PER REVENUE MILE - Year-To-Date

SORTED BY ROUTE NUMBER

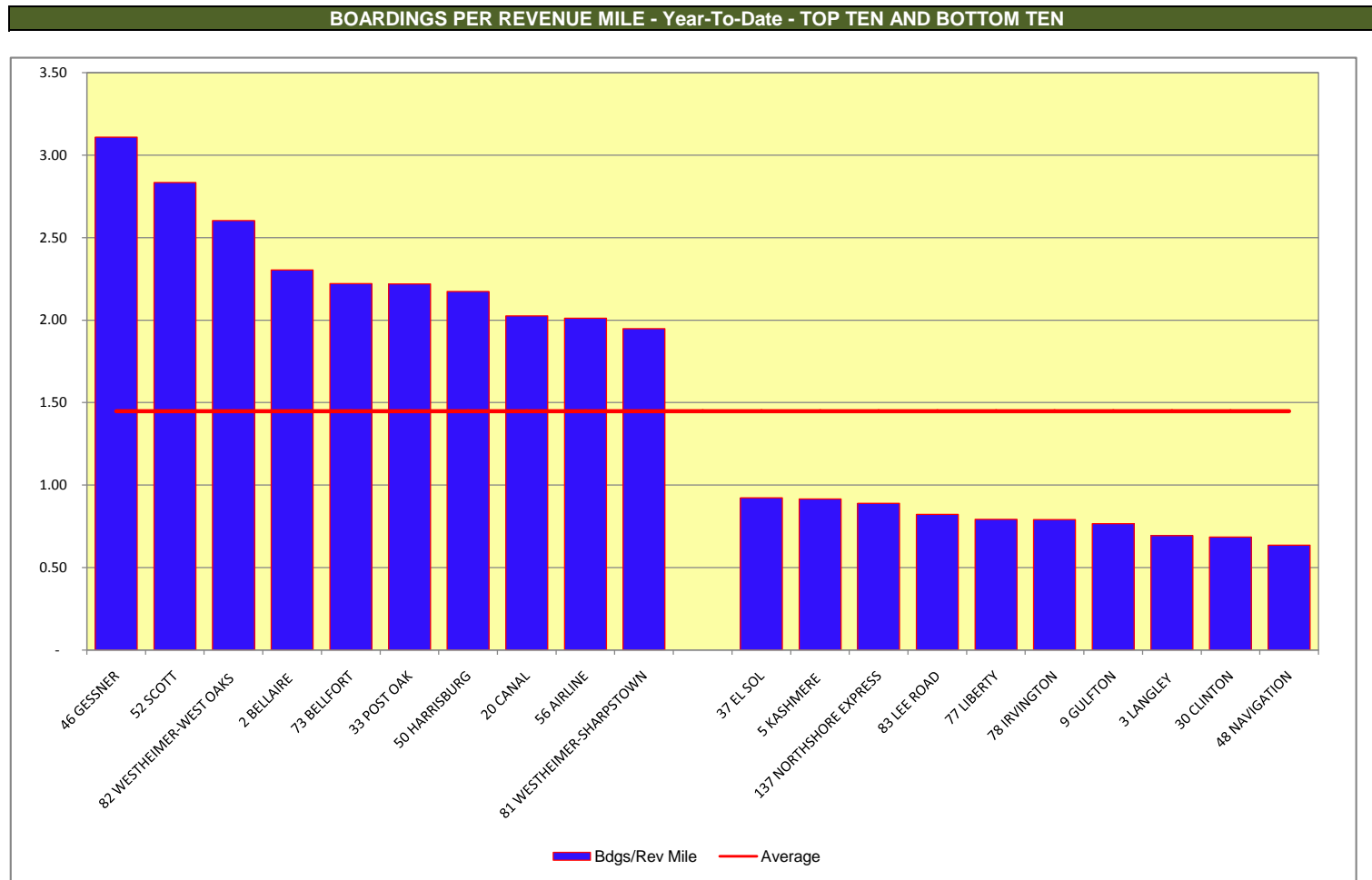
ROUTE	Boardings Per Revenue Mile
1 HOSPITAL	1.31
2 BELLAIRE	2.30
3 LANGLEY	0.69
3 W. GRAY	1.62
4 BEECHNUT	1.42
5 KASHMERE	0.92
5 SOUTHMORE	1.25
6 JENSEN	1.00
9 N.MAIN	1.41
9 GULFTON	0.77
10 WILLOWBEND	1.27
11 ALMEDA	1.06
11 NANCE	1.35
14 HIRAM CLARKE	1.49
15 FULTON	1.55
20 CANAL	2.03
20 LONG POINT	1.14
23 CROSSTIMBERS	1.21
24 NORTHLINE	1.64
25 RICHMOND	1.91
26 OUTER LOOP	1.03
27 INNER LOOP	1.19
30 CLINTON	0.68
30 CULLEN	1.35
33 POST OAK	2.22
36 KEMPWOOD	1.08
37 EL SOL	0.92
40 PECORE	0.94
40 TELEPHONE	1.43
42 HOLMAN	1.47
44 ACRES HOMES	1.08

ROUTE	Boardings Per Revenue Mile
45 TIDWELL	1.67
46 GESSNER	3.11
47 HILLCROFT	1.16
48 NAVIGATION	0.63
50 HARRISBURG	2.17
50 HEIGHTS	1.21
52 HIRSCH	1.03
52 SCOTT	2.83
53 BRIAR FOREST	1.26
56 AIRLINE	2.01
60 SOUTH MacGREGOR	1.00
65 BISSONNET	1.62
66 YALE	1.17
68 BRAYS BAYOU	1.34
72 WESTVIEW	1.01
73 BELLFORT	2.22
77 LIBERTY	0.79
77 MLK	1.21
78 IRVINGTON	0.79
80 DOWLING	0.98
80 LYONS	1.61
81 WESTHEIMER-SHARPSTOWN	1.95
82 WESTHEIMER-WEST OAKS	2.60
83 LEE ROAD	0.82
85 ANTOINE	1.36
86 FM 1960	1.45
87 SUNNYSIDE	1.16
102 BUSH I.A.H EXPRESS	1.00
137 NORTHSHORE EXPRESS	0.89
163 FONDREN EXPRESS	1.65

SORTED BY INDICATOR - HIGHEST TO LOWEST

ROUTE	Boardings Per Revenue Mile
46 GESSNER	3.11
52 SCOTT	2.83
82 WESTHEIMER-WEST OAKS	2.60
2 BELLAIRE	2.30
73 BELLFORT	2.22
33 POST OAK	2.22
50 HARRISBURG	2.17
20 CANAL	2.03
56 AIRLINE	2.01
81 WESTHEIMER-SHARPSTOWN	1.95
25 RICHMOND	1.91
45 TIDWELL	1.67
163 FONDREN EXPRESS	1.65
24 NORTHLINE	1.64
3 W. GRAY	1.62
65 BISSONNET	1.62
80 LYONS	1.61
15 FULTON	1.55
14 HIRAM CLARKE	1.49
42 HOLMAN	1.47
86 FM 1960	1.45
40 TELEPHONE	1.43
4 BEECHNUT	1.42
9 N.MAIN	1.41
85 ANTOINE	1.36
11 NANCE	1.35
30 CULLEN	1.35
68 BRAYS BAYOU	1.34
1 HOSPITAL	1.31
10 WILLOWBEND	1.27
53 BRIAR FOREST	1.26

ROUTE	Boardings Per Revenue Mile
5 SOUTHMORE	1.25
23 CROSSTIMBERS	1.21
50 HEIGHTS	1.21
77 MLK	1.21
27 OUTER LOOP	1.19
66 YALE	1.17
87 SUNNYSIDE	1.16
47 HILLCROFT	1.16
20 LONG POINT	1.14
44 ACRES HOMES	1.08
36 KEMPWOOD	1.08
11 ALMEDA	1.06
26 OUTER LOOP	1.03
52 HIRSCH	1.03
72 WESTVIEW	1.01
60 SOUTH MacGREGOR	1.00
6 JENSEN	1.00
102 BUSH I.A.H EXPRESS	1.00
80 DOWLING	0.98
40 PECORE	0.94
37 EL SOL	0.92
5 KASHMERE	0.92
137 NORTHSHORE EXPRESS	0.89
83 LEE ROAD	0.82
77 LIBERTY	0.79
78 IRVINGTON	0.79
9 GULFTON	0.77
3 LANGLEY	0.69
30 CLINTON	0.68
48 NAVIGATION	0.63



OCTOBER 2011 (FY2012)

Composite of Boardings and Indicators by Route - Explanation of Information

How can I compare the weekday, Saturday, and Sunday services on a particular route?

The following section of the report presents the average daily boardings, boardings per revenue hour, and boardings per revenue mile for each route. Some routes operate only on weekdays, while other routes operate only on weekdays and Saturdays. Cells that would show data for Saturdays and Sundays where service is not operated are shaded for ease of viewing.

How can I compare the performance of a particular route within a given category?

METRO's Service Planning section has categorized each route into one of the following service categories:

- Local - Radial
- Local - Crosstown
- Local - Circulator
- Local - Limited
- Local - Shuttle
- Park & Ride - CBD Peak Period
- Park & Ride - CBD Off-Peak Period
- Park & Ride - Secondary Activity Centers

A consolidated summary of average daily boardings, boardings per revenue hour, and boardings per revenue mile are provided. Additionally, charts show a relative comparison of the performance of each of these service category groups in these two effectiveness indicators for weekday, Saturday, and Sunday.

Composite - OCTOBER 2011 ONLY

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
1 HOSPITAL	4,520	1,834	1,164	23.15	20.79	16.70	1.93	1.49	1.31
2 BELLAIRE	7,751	5,297	3,239	34.11	30.69	30.55	3.07	2.57	2.30
3 LANGLEY	944	530	365	12.34	13.41	11.15	0.84	0.91	0.69
3 W. GRAY	732	432	265	20.55	27.04	14.86	2.16	2.42	1.62
4 BEECHNUT	4,547	2,892	1,801	29.64	31.81	23.39	2.17	2.02	1.42
5 KASHMERE	1,807	1,011	764	17.85	14.95	12.59	1.36	1.04	0.92
5 SOUTHMORE	2,518	1,414	956	24.94	21.22	17.71	2.10	1.58	1.25
6 JENSEN	1,576	1,088	902	18.91	18.99	12.84	1.29	1.33	1.00
6 TANGLEWOOD	788	410		15.18	11.55		1.14	0.80	
8 S.MAIN	2,894	1,516	798	26.85	26.63	23.21	2.02	1.98	1.41
9 N.MAIN	887	397	385	14.46	12.01	8.47	1.07	0.86	0.77
9 GULFTON	1,452	713		21.40	13.10		1.69	0.98	
10 WILLOWBEND	1,157	719	422	22.06	20.02	22.42	1.76	1.49	1.27
11 ALMEDA	1,599	967	490	30.08	21.51	18.23	1.92	1.35	1.06
11 NANCE	923	698	273	19.58	13.61	15.80	1.93	1.29	1.35
14 HIRAM CLARKE	2,318	1,466	1,060	22.37	25.40	19.11	1.77	1.74	1.49
15 FULTON	1,920	1,355	957	21.13	18.73	17.85	2.03	1.78	1.55
18 KIRBY	857	328		16.59	11.65		1.42	0.86	
19 WILCREST	1,274	589		24.28	20.27		1.81	1.29	
20 CANAL	1,713	1,199	996	23.89	24.63	26.04	2.35	1.93	2.03
20 LONG POINT	2,302	1,453	1,138	24.66	22.32	20.84	1.51	1.20	1.14
23 CROSTIMBERS	2,107	785	466	30.37	26.74	17.35	2.20	1.87	1.21
24 NORTHLINE	1,861	1,399	1,022	22.51	20.41	19.11	2.24	1.97	1.64
25 RICHMOND	5,624	3,133	1,681	28.90	28.49	24.02	2.52	2.26	1.91
26 OUTER LOOP	2,022	893	468	21.04	21.45	14.29	1.81	1.55	1.03
27 INNER LOOP	2,184	974	571	22.26	22.19	16.23	1.92	1.62	1.19
29 TSU/UH HIRSCH	1,504	724		18.38	15.38		1.54	1.18	
30 CLINTON	627	350	345	11.91	9.83	9.67	0.92	0.70	0.68
30 CULLEN	3,012	1,795	1,387	31.82	27.21	21.03	2.37	1.74	1.35
32 RENWICK	973	605		20.04	12.34		1.62	0.96	
33 POST OAK	4,541	2,532	1,824	26.86	39.93	28.85	2.36	3.08	2.22
34 MONTROSE	647			16.96			1.37		
35 FAIRVIEW	449			11.24			1.04		
36 KEMPWOOD	1,575	711		21.67	18.89		1.57	1.33	
36 LAWNSDALE	1,631	840	629	21.17	22.90	14.64	1.60	1.47	1.08
37 EL SOL	638	414	374	15.28	11.34	10.21	1.38	1.02	0.92
38 MANCHESTER DOCKS	60			5.18			0.42		
39 PARKER ROAD	15			3.28			0.28		
40 PECORE	2,112	1,004	699	21.42	12.94	11.61	1.69	0.96	0.94
40 TELEPHONE	3,227	1,723	1,386	26.39	26.66	20.29	1.98	2.16	1.43
42 HOLMAN	1,852	704	265	22.03	13.19	13.57	2.62	1.30	1.47
44 ACRES HOMES	3,318	2,260	1,522	25.63	26.43	20.99	1.58	1.43	1.08
45 TIDWELL	3,211	1,971	1,364	32.19	38.69	26.78	2.15	2.41	1.67
46 GESSNER	5,081	3,294	1,805	40.01	44.10	43.95	3.30	3.44	3.11
47 HILLCROFT	998	794	367	25.59	17.78	14.49	2.47	1.50	1.16
48 NAVIGATION	707	335	247	13.87	10.35	8.20	1.06	0.83	0.63
48 W. DALLAS	676			12.81			1.11		
49 CHIMNEY ROCK	533	264		14.53	10.38		1.29	0.74	
50 HARRISBURG	3,838	2,551	1,725	26.04	26.14	31.56	2.21	1.83	2.17
50 HEIGHTS	2,840	1,539	989	19.93	24.02	18.09	1.56	1.67	1.21
52 HIRSCH	2,920	2,073	1,361	16.95	17.74	14.57	1.33	1.25	1.03
52 SCOTT	5,154	3,231	2,138	40.39	41.33	33.51	3.68	3.43	2.83
53 BRIAR FOREST	4,294	1,617	1,229	25.01	21.21	17.63	1.97	1.51	1.26
56 AIRLINE	5,305	4,181	3,416	32.13	33.96	29.00	2.27	2.32	2.01
58 HAMMERLY	790	496		19.24	16.72		1.41	1.26	
59 ALDINE MAIL	269			13.76			0.91		
60 HARDY	324			9.91			0.71		
60 SOUTH MacGREGOR	962	543	314	18.92	15.17	12.09	1.69	1.25	1.00
64 LINCOLN CITY	248			8.22			0.63		

Shading indicates that the route does not operate service on that day.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
65 BISSONNET	6,389	3,444	2,237	33.42	28.22	22.66	2.82	2.14	1.62
66 YALE	1,850	1,478	915	16.68	14.43	15.57	1.40	1.18	1.17
67 DAIRY ASHFORD	850			19.82			1.44		
68 BRAYS BAYOU	4,510	1,861	1,152	27.29	23.16	17.76	2.21	1.72	1.34
70 MEMORIAL	588			13.89			0.89		
72 WESTVIEW	797	521	387	18.59	15.98	13.56	1.30	1.19	1.01
73 BELLFORT	5,184	2,945	1,499	28.29	28.78	32.60	2.26	2.15	2.22
75 ELDRIDGE CROSSTOWN	378			6.41			0.45		
77 LIBERTY	1,716	996	733	15.38	14.59	13.16	1.12	0.89	0.79
77 MLK	3,744	1,772	1,157	26.13	19.18	15.73	2.09	1.54	1.21
78 ALABAMA	774			26.28			2.89		
78 IRVINGTON	636	516	314	13.34	11.39	11.17	1.04	0.94	0.79
79 WEST LITTLE YORK	1,325	820		23.89	18.44		1.64	1.25	
80 DOWLING	708	412	295	17.22	11.58	10.27	1.70	1.04	0.98
80 LYONS	1,113	792	631	22.97	20.11	20.81	2.05	1.54	1.61
81 WESTHEIMER-SHARPSTOWN	4,983	3,242	2,097	28.50	28.22	24.00	2.87	2.70	1.95
82 WESTHEIMER-WEST OAKS	6,823	5,020	3,340	36.03	39.01	34.18	3.36	3.39	2.60
83 LEE ROAD	998	649	425	23.96	21.05	14.96	1.39	1.16	0.82
85 ANTOINE	4,347	2,364	1,713	25.00	25.11	20.39	1.70	1.65	1.36
86 FM1960	3,310	2,016	1,380	28.44	29.91	26.44	1.97	1.68	1.45
87 SUNNYSIDE	2,693	1,173	701	29.29	21.19	16.36	2.16	1.46	1.16
88 HOBBY AIRPORT	2,447	1,423		24.20	15.45		1.64	1.00	
97 SETTEGAST	261			16.64			0.86		
98 BRIARGATE	748	242		15.62	17.26		1.28	1.04	
102 BUSH I.A.H EXPRESS	2,965	1,979	1,670	27.33	26.91	22.79	1.39	1.18	1.00
108 VETERANS MEMORIAL EXPRESS	2,830			28.54			1.48		
131 MEMORIAL EXPRESS	1,706	630		18.53	14.51		0.98	0.68	
132 HARWIN EXPRESS	2,377	643		22.66	17.22		1.37	0.90	
137 NORTHSHORE EXPRESS	2,113	1,171	728	24.42	23.36	17.21	1.46	1.21	0.89
163 FONDREN EXPRESS	7,348	4,019	2,884	34.76	26.31	21.95	2.60	2.04	1.65
170 MISSOURI CITY EXPRESS	732			22.41			0.84		
202 KUYKENDAHL	2,074			32.90			1.26		
204 SPRING	1,392			32.97			1.11		
209 NORTH FWY	602			20.90			0.79		
212 SETON LAKE	658			22.32			1.03		
214 NORTHWEST STATION	2,440			31.67			1.06		
216 W LITTLE YORK	673			21.23			0.83		
217 CYPRESS	1,360			30.64			0.95		
219 NW FREEWAY	246			11.92			0.51		
221 KINGSLAND	2,355			31.06			0.96		
222 GRAND PARKWAY	676			22.11			0.71		

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
228 ADDICKS	1,975			30.25			1.07		
229 KATY FREEWAY	434			16.45			0.68		
236 MAXEY ROAD - BAYTOWN	633			25.83			1.04		
244 MONROE	534			21.59			1.07		
246 BAY AREA	1,911			32.65			1.25		
247 FUQUA	902			31.34			1.42		
249 GULF FREEWAY	376			13.64			0.62		
255 KINGWOOD	995			22.65			0.74		
256 EASTEX	867			34.11			1.21		
257 TOWNSEN	974			35.26			1.24		
259 EASTEX FREEWAY	263			12.38			0.42		
261 WEST LOOP	443			21.22			1.11		
262 WESTWOOD	678			20.85			0.85		
265 WEST BELLFORT	2,396			33.27			1.30		
269 SOUTHWEST FREEWAY	17			9.34			0.51		
274 WESTCHASE/GESSNER	455			17.86			0.96		
283 KUYKENDAHL/GREENWAY	364			17.55			0.71		
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	306			12.10			0.62		
292 W. BELL-WWOOD/TMC	584			15.35			0.73		
297 S POINT-MONROE/TMC	977			28.43			1.09		
298 ADDICKS-NWTC/TMC	1,242			24.44			1.02		
313 ALLEN PARKWAY	422			14.16			1.56		
320 TMC WHITE	3,646			65.54			9.02		
321 TMC BLUE	812			22.27			3.21		
322 TMC RED	986			53.14			8.08		
352 SWINGLE SHUTTLE	208			12.73			0.87		
402 BELLAIRE QUICKLINE	724			20.38			1.54		
426 TMC SWIFTLINE	279			14.09			1.53		
TOTAL	236,730	110,168	67,826	25.06	23.30	20.58	1.72	1.67	1.45

¹ METRO made significant route changes with June 2011 service change effective June 5, 2011 (FY2011).

A) 4 Beechnut. Extended route from Beechnut / Dairy Ashford to State Highway 6. Removed services from Dairy Ashford, Brookglade and Dairy View. Removed trips to/from West Loop Park & Ride.

B) 98 Briargate. Extended route to Missouri City Park & Ride. Changed frequency from 35 to 33 minutes and adjusted running times for more reliable service.

C) 132 Harwin. Adjusted midday frequency from 60 to 45 minutes to match service with demand.

D) 244 Monroe. Discontinued service to Pasadena Park & Ride at request of Harris County.

E) 32 Renwick. Added new service on Saturday, every 20 minutes between 6:00 A.M. and 10:00 P.M.

² METRO made route changes with the August 2011 service change effective August 21, 2011 (FY2011).

A) 170 Missouri City. Extended route from existing Park & Ride lot to new location at State Highway 6. Changed headway from 20 to 18 minutes.

B) 500 Airport Direct. Discontinued service to IAH effective August 20, 2011 due to low ridership and high subsidy per boarding.

³ 170 Missouri City. Changed headway from 18 to 15 minutes effective September 19, 2011.

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
1 HOSPITAL	4,520	1,834	1,164	23.15	20.79	16.70	1.93	1.49	1.31
3 LANGLEY	944	530	365	12.34	13.41	11.15	0.84	0.91	0.69
3 W. GRAY	732	432	265	20.55	27.04	14.86	2.16	2.42	1.62
5 KASHMERE	1,807	1,011	764	17.85	14.95	12.59	1.36	1.04	0.92
5 SOUTHMORE	2,518	1,414	956	24.94	21.22	17.71	2.10	1.58	1.25
6 JENSEN	1,576	1,088	902	18.91	18.99	12.84	1.29	1.33	1.00
6 TANGLEWOOD	788	410		15.18	11.55		1.14	0.80	
8 S.MAIN	2,894	1,516	798	26.85	26.63	23.21	2.02	1.98	1.41
9 N.MAIN	887	397	385	14.46	12.01	8.47	1.07	0.86	0.77
9 GULFTON	1,452	713		21.40	13.10		1.69	0.98	
10 WILLOWBEND	1,157	719	422	22.06	20.02	22.42	1.76	1.49	1.27
11 ALMEDA	1,599	967	490	30.08	21.51	18.23	1.92	1.35	1.06
11 NANCE	923	698	273	19.58	13.61	15.80	1.93	1.29	1.35
14 HIRAM CLARKE	2,318	1,466	1,060	22.37	25.40	19.11	1.77	1.74	1.49
15 FULTON	1,920	1,355	957	21.13	18.73	17.85	2.03	1.78	1.55
18 KIRBY	857	328		16.59	11.65		1.42	0.86	
20 CANAL	1,713	1,199	996	23.89	24.63	26.04	2.35	1.93	2.03
20 LONG POINT	2,302	1,453	1,138	24.66	22.32	20.84	1.51	1.20	1.14
24 NORTHLINE	1,861	1,399	1,022	22.51	20.41	19.11	2.24	1.97	1.64
25 RICHMOND	5,624	3,133	1,681	28.90	28.49	24.02	2.52	2.26	1.91
30 CLINTON	627	350	345	11.91	9.83	9.67	0.92	0.70	0.68
30 CULLEN	3,012	1,795	1,387	31.82	27.21	21.03	2.37	1.74	1.35
35 FAIRVIEW	449			11.24			1.04		
36 KEMPWOOD	1,575	711		21.67	18.89		1.57	1.33	
36 LAWNSDALE	1,631	840	629	21.17	22.90	14.64	1.60	1.47	1.08
40 PECORE	2,112	1,004	699	21.42	12.94	11.61	1.69	0.96	0.94
40 TELEPHONE	3,227	1,723	1,386	26.39	26.66	20.29	1.98	2.16	1.43
44 ACRES HOMES	3,318	2,260	1,522	25.63	26.43	20.99	1.58	1.43	1.08
48 NAVIGATION	707	335	247	13.87	10.35	8.20	1.06	0.83	0.63
48 W. DALLAS	676			12.81			1.11		

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - RADIAL									
50 HARRISBURG	3,838	2,551	1,725	26.04	26.14	31.56	2.21	1.83	2.17
50 HEIGHTS	2,840	1,539	989	19.93	24.02	18.09	1.56	1.67	1.21
52 HIRSCH	2,920	2,073	1,361	16.95	17.74	14.57	1.33	1.25	1.03
52 SCOTT	5,154	3,231	2,138	40.39	41.33	33.51	3.68	3.43	2.83
53 BRIAR FOREST	4,294	1,617	1,229	25.01	21.21	17.63	1.97	1.51	1.26
56 AIRLINE	5,305	4,181	3,416	32.13	33.96	29.00	2.27	2.32	2.01
60 HARDY	324			9.91			0.71		
60 SOUTH MacGREGOR	962	543	314	18.92	15.17	12.09	1.69	1.25	1.00
65 BISSONNET	6,389	3,444	2,237	33.42	28.22	22.66	2.82	2.14	1.62
66 YALE	1,850	1,478	915	16.68	14.43	15.57	1.40	1.18	1.17
68 BRAYS BAYOU	4,510	1,861	1,152	27.29	23.16	17.76	2.21	1.72	1.34
70 MEMORIAL	588			13.89			0.89		
77 LIBERTY	1,716	996	733	15.38	14.59	13.16	1.12	0.89	0.79
77 MLK	3,744	1,772	1,157	26.13	19.18	15.73	2.09	1.54	1.21
78 ALABAMA	774			26.28			2.89		
78 IRVINGTON	636	516	314	13.34	11.39	11.17	1.04	0.94	0.79
79 WEST LITTLE YORK	1,325	820		23.89	18.44		1.64	1.25	
80 DOWLING	708	412	295	17.22	11.58	10.27	1.70	1.04	0.98
80 LYONS	1,113	792	631	22.97	20.11	20.81	2.05	1.54	1.61
81 WESTHEIMER-SHARPSTOWN	4,983	3,242	2,097	28.50	28.22	24.00	2.87	2.70	1.95
82 WESTHEIMER-WEST OAKS	6,823	5,020	3,340	36.03	39.01	34.18	3.36	3.39	2.60
85 ANTOINE	4,347	2,364	1,713	25.00	25.11	20.39	1.70	1.65	1.36
LOCAL - RADIAL	120,871	69,531	45,607	23.94	22.48	19.52	1.90	1.66	1.41

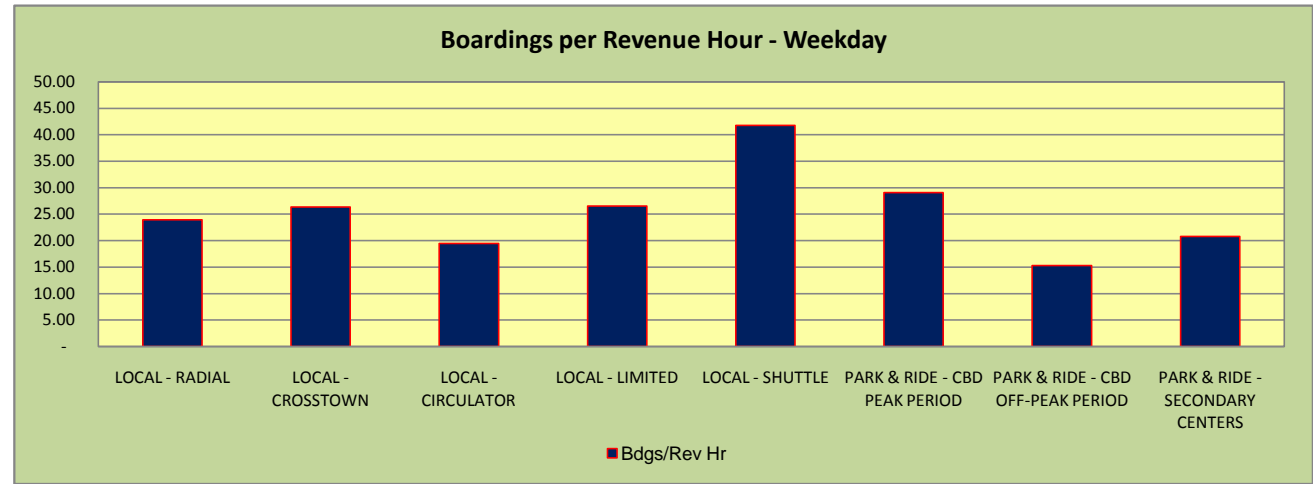
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CROSSTOWN									
2 BELLAIRE	7,751	5,297	3,239	34.11	30.69	30.55	3.07	2.57	2.30
4 BEECHNUT	4,547	2,892	1,801	29.64	31.81	23.39	2.17	2.02	1.42
19 WILCREST	1,274	589		24.28	20.27		1.81	1.29	
23 CROSSTIMBERS	2,107	785	466	30.37	26.74	17.35	2.20	1.87	1.21
26 OUTER LOOP	2,022	893	468	21.04	21.45	14.29	1.81	1.55	1.03
27 INNER LOOP	2,184	974	571	22.26	22.19	16.23	1.92	1.62	1.19
29 TSU/UH HIRSCH	1,504	724		18.38	15.38		1.54	1.18	
32 RENWICK	973	605		20.04	12.34		1.62	0.96	
33 POST OAK	4,541	2,532	1,824	26.86	39.93	28.85	2.36	3.08	2.22
34 MONTROSE	647			16.96			1.37		
42 HOLMAN	1,852	704	265	22.03	13.19	13.57	2.62	1.30	1.47
45 TIDWELL	3,211	1,971	1,364	32.19	38.69	26.78	2.15	2.41	1.67
46 GESSNER	5,081	3,294	1,805	40.01	44.10	43.95	3.30	3.44	3.11
47 HILLCROFT	998	794	367	25.59	17.78	14.49	2.47	1.50	1.16
49 CHIMNEY ROCK	533	264		14.53	10.38		1.29	0.74	
58 HAMMERLY	790	496		19.24	16.72		1.41	1.26	
59 ALDINE MAIL	269			13.76			0.91		
67 DAIRY ASHFORD	850			19.82			1.44		
72 WESTVIEW	797	521	387	18.59	15.98	13.56	1.30	1.19	1.01
73 BELLFORT	5,184	2,945	1,499	28.29	28.78	32.60	2.26	2.15	2.22
75 ELDRIDGE CROSSTOWN	378			6.41			0.45		
86 FM1960	3,310	2,016	1,380	28.44	29.91	26.44	1.97	1.68	1.45
LOCAL - CROSSTOWN	50,803	28,294	15,437	26.38	28.32	25.53	2.12	2.08	1.77

	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
LOCAL - CIRCULATOR									
37 EL SOL	638	414	374	15.28	11.34	10.21	1.38	1.02	0.92
38 MANCHESTER DOCKS	60			5.18			0.42		
39 PARKER ROAD	15			3.28			0.28		
64 LINCOLN CITY	248			8.22			0.63		
83 LEE ROAD	998	649	425	23.96	21.05	14.96	1.39	1.16	0.82
87 SUNNYSIDE	2,693	1,173	701	29.29	21.19	16.36	2.16	1.46	1.16
97 SETTEGAST	261			16.64			0.86		
98 BRIARGATE	748	242		15.62	17.26		1.28	1.04	
352 SWINGLE SHUTTLE	208			12.73			0.87		
LOCAL - CIRCULATOR	5,869	2,478	1,500	19.46	18.12	13.90	1.42	1.24	0.98
LOCAL - LIMITED									
88 HOBBY AIRPORT	2,447	1,423		24.20	15.45		1.64	1.00	
102 BUSH I.A.H EXPRESS	2,965	1,979	1,670	27.33	26.91	22.79	1.39	1.18	1.00
108 VETERANS MEMORIAL EXPRESS	2,830			28.54			1.48		
131 MEMORIAL EXPRESS	1,706	630		18.53	14.51		0.98	0.68	
132 HARWIN EXPRESS	2,377	643		22.66	17.22		1.37	0.90	
137 NORTHSHORE EXPRESS	2,113	1,171	728	24.42	23.36	17.21	1.46	1.21	0.89
163 FONDREN EXPRESS	7,348	4,019	2,884	34.76	26.31	21.95	2.60	2.04	1.65
402 BELLAIRE QUICKLINE	724			20.38			1.54		
426 TMC SWIFTLINE	279			14.09			1.53		
LOCAL - LIMITED	22,789	9,865	5,282	26.53	21.96	21.38	1.63	1.28	1.24
LOCAL - SHUTTLE									
313 ALLEN PARKWAY	422			14.16			1.56		
320 TMC WHITE	3,646			65.54			9.02		
321 TMC BLUE	812			22.27			3.21		
322 TMC RED	986			53.14			8.08		
LOCAL - SHUTTLE	5,867			41.77			5.59		

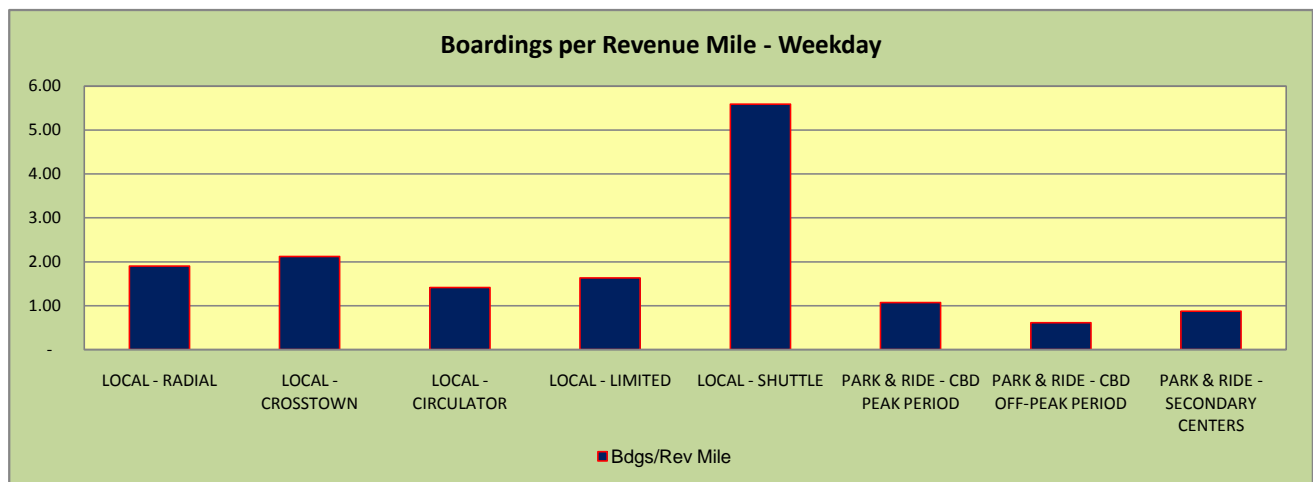
	Weekday Average Boardings	Saturday Average Boardings	Sunday Average Boardings	Weekday Boardings/ Revenue Hour	Saturday Boardings/ Revenue Hour	Sunday Boardings/ Revenue Hour	Weekday Boardings/ Revenue Mile	Saturday Boardings/ Revenue Mile	Sunday Boardings/ Revenue Mile
FIXED ROUTE BUS ROUTES									
PARK & RIDE - CBD PEAK PERIOD									
202 KUYKENDAHL	2,074			32.90			1.26		
204 SPRING	1,392			32.97			1.11		
212 SETON LAKE	658			22.32			1.03		
214 NORTHWEST STATION	2,440			31.67			1.06		
216 W LITTLE YORK	673			21.23			0.83		
217 CYPRESS	1,360			30.64			0.95		
221 KINGSLAND	2,355			31.06			0.96		
222 GRAND PARKWAY	676			22.11			0.71		
228 ADDICKS	1,975			30.25			1.07		
236 MAXEY ROAD - BAYTOWN	633			25.83			1.04		
244 MONROE	534			21.59			1.07		
246 BAY AREA	1,911			32.65			1.25		
247 FUQUA	902			31.34			1.42		
255 KINGWOOD	995			22.65			0.74		
256 EASTEX	867			34.11			1.21		
257 TOWNSEN	974			35.26			1.24		
261 WEST LOOP	443			21.22			1.11		
262 WESTWOOD	678			20.85			0.85		
265 WEST BELLFORT	2,396			33.27			1.30		
274 WESTCHASE/GESSNER	455			17.86			0.96		
PARK & RIDE - CBD PEAK PERIOD	24,390			29.10			1.07		
PARK & RIDE - CBD OFF-PEAK PERIOD									
209 NORTH FWY	602			20.90			0.79		
219 NW FREEWAY	246			11.92			0.51		
229 KATY FREEWAY	434			16.45			0.68		
249 GULF FREEWAY	376			13.64			0.62		
259 EASTEX FREEWAY	263			12.38			0.42		
269 SOUTHWEST FREEWAY	17			9.34			0.51		
PARK & RIDE - CBD OFF-PEAK PERIOD	1,936			15.32			0.62		
PARK & RIDE - SECONDARY CENTERS									
170 MISSOURI CITY EXPRESS	732			22.41			0.84		
283 KUYKENDAHL/GREENWAY	364			17.55			0.71		
286 W LITTLE YK-NWTC/ UPTOWN-GRNWY	306			12.10			0.62		
292 W. BELL-WWOD/TMC	584			15.35			0.73		
297 S POINT-MONROE/TMC	977			28.43			1.09		
298 ADDICKS-NWTC/TMC	1,242			24.44			1.02		
PARK & RIDE - SECONDARY CENTERS	4,204			20.83			0.88		

INDICATORS BY SERVICE TYPE - WEEKDAY

	Weekday Bdgs/Rev Hr
LOCAL - RADIAL	23.94
LOCAL - CROSSTOWN	26.38
LOCAL - CIRCULATOR	19.46
LOCAL - LIMITED	26.53
LOCAL - SHUTTLE	41.77
PARK & RIDE - CBD PEAK PERIOD	29.10
PARK & RIDE - CBD OFF-PEAK PERIOD	15.32
PARK & RIDE - SECONDARY CENTERS	20.83

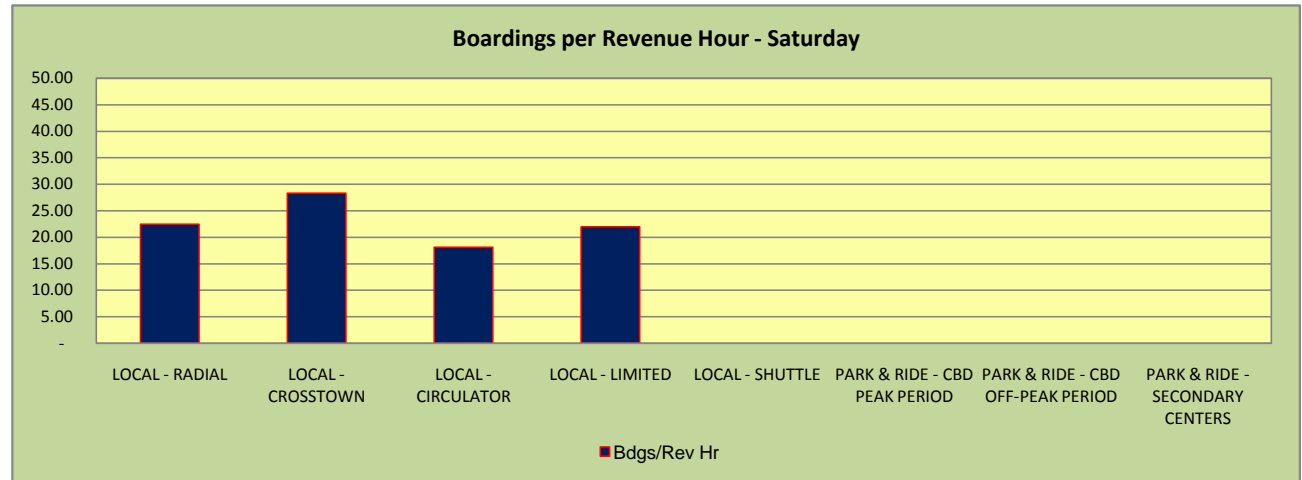


	Weekday Bdgs/Rev Mile
LOCAL - RADIAL	1.90
LOCAL - CROSSTOWN	2.12
LOCAL - CIRCULATOR	1.42
LOCAL - LIMITED	1.63
LOCAL - SHUTTLE	5.59
PARK & RIDE - CBD PEAK PERIOD	1.07
PARK & RIDE - CBD OFF-PEAK PERIOD	0.62
PARK & RIDE - SECONDARY CENTERS	0.88

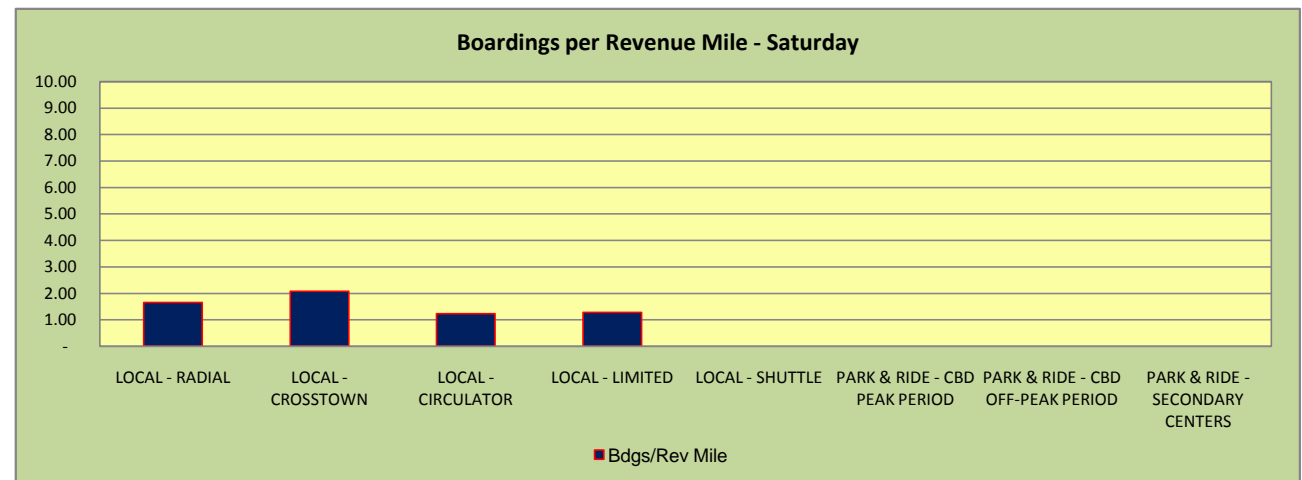


INDICATORS BY SERVICE TYPE - SATURDAY

	Saturday Bdgs/Rev Hr
LOCAL - RADIAL	22.48
LOCAL - CROSSTOWN	28.32
LOCAL - CIRCULATOR	18.12
LOCAL - LIMITED	21.96
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

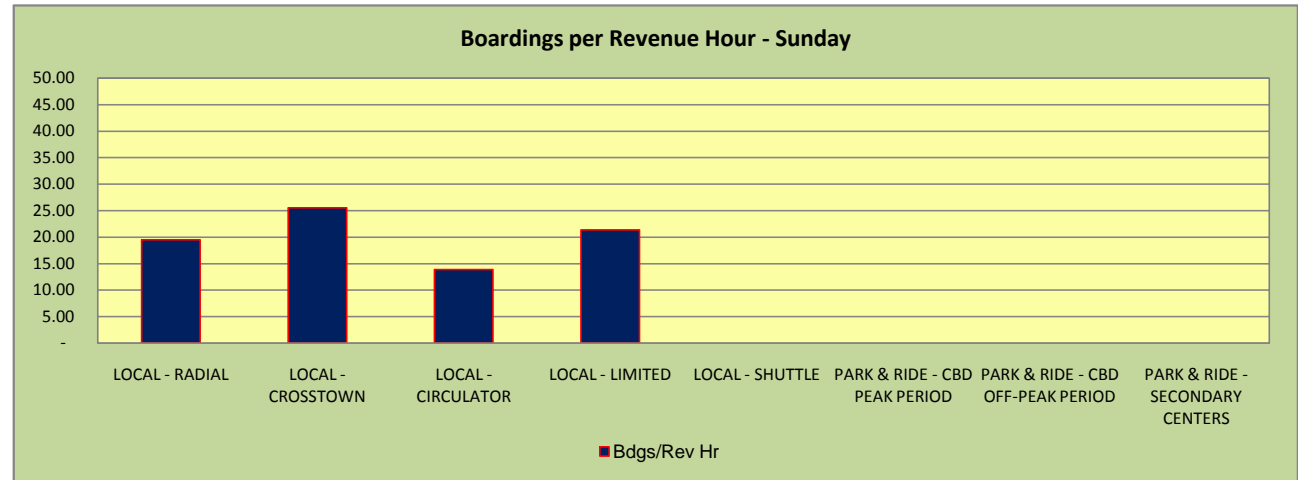


	Saturday Bdgs/Rev Mile
LOCAL - RADIAL	1.66
LOCAL - CROSSTOWN	2.08
LOCAL - CIRCULATOR	1.24
LOCAL - LIMITED	1.28
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A

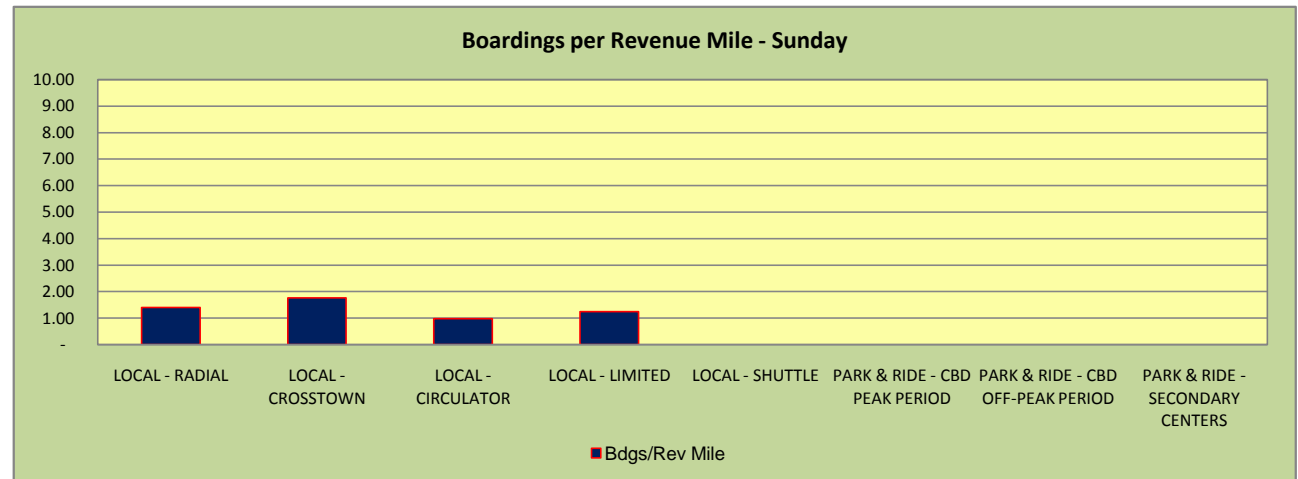


INDICATORS BY SERVICE TYPE - SUNDAY

	Sunday Bdgs/Rev Hr
LOCAL - RADIAL	19.52
LOCAL - CROSSTOWN	25.53
LOCAL - CIRCULATOR	13.90
LOCAL - LIMITED	21.38
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



	Sunday Bdgs/Rev Mile
LOCAL - RADIAL	1.41
LOCAL - CROSSTOWN	1.77
LOCAL - CIRCULATOR	0.98
LOCAL - LIMITED	1.24
LOCAL - SHUTTLE	N / A
PARK & RIDE - CBD PEAK PERIOD	N / A
PARK & RIDE - CBD OFF-PEAK PERIOD	N / A
PARK & RIDE - SECONDARY CENTERS	N / A



OCTOBER 2011 (FY2012)
Core Routes - Explanation of Information

Introduction

Prior to Hurricanes Rita (September 2005) and Ike (September 2008), METRO developed a list of priority routes to be returned to service first after the threat of damage had passed. The routes were chosen for their geographical coverage as well as for their ridership and / or service to one or more public hospitals.

The Core Routes are:

- 1 Hospital
- 2 Bellaire
- 8 South Main
- 20 Canal / 20 Long Point
- 25 Richmond
- 40 Pecore / 40 Telephone
- 50 Harrisburg / 50 Heights
- 52 Hirsch / 52 Scott
- 56 Airline
- 65 Bissonnet
- 77 Liberty / 77 MLK
- 81 Westheimer - Sharpstown
- 82 Westheimer - West Oaks
- 163 Fondren

Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - October	FY2011 October - October	Change	% Change	October FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
WEEKDAY										
1 HOSPITAL	WEEKDAY	4,520	4,332	188	4.3%	4,520	2,343.63	195.25	1.93	23.15
2 BELLAIRE	WEEKDAY	7,751	7,777	(26)	-0.3%	7,751	2,523.91	227.25	3.07	34.11
8 S.MAIN	WEEKDAY	2,894	2,845	50	1.7%	2,894	1,430.31	107.80	2.02	26.85
20 CANAL	WEEKDAY	1,713	1,833	(120)	-6.6%	1,713	729.65	71.72	2.35	23.89
20 LONG POINT	WEEKDAY	2,302	2,321	(19)	-0.8%	2,302	1,529.53	93.37	1.51	24.66
25 RICHMOND	WEEKDAY	5,624	6,015	(391)	-6.5%	5,624	2,234.49	194.63	2.52	28.90
40 PECORE	WEEKDAY	2,112	2,100	12	0.6%	2,112	1,249.33	98.62	1.69	21.42
40 TELEPHONE	WEEKDAY	3,227	3,326	(100)	-3.0%	3,227	1,626.38	122.27	1.98	26.39
50 HARRISBURG	WEEKDAY	3,838	3,744	94	2.5%	3,838	1,738.78	147.37	2.21	26.04
50 HEIGHTS	WEEKDAY	2,840	2,633	207	7.9%	2,840	1,820.80	142.48	1.56	19.93
52 HIRSCH	WEEKDAY	2,920	3,208	(288)	-9.0%	2,920	2,188.50	172.25	1.33	16.95
52 SCOTT	WEEKDAY	5,154	5,730	(576)	-10.0%	5,154	1,399.03	127.60	3.68	40.39
56 AIRLINE	WEEKDAY	5,305	4,985	320	6.4%	5,305	2,338.41	165.10	2.27	32.13
65 BISSONNET	WEEKDAY	6,389	6,614	(225)	-3.4%	6,389	2,262.29	191.20	2.82	33.42
77 LIBERTY	WEEKDAY	1,716	1,802	(86)	-4.8%	1,716	1,531.40	111.58	1.12	15.38
77 MLK	WEEKDAY	3,744	3,792	(49)	-1.3%	3,744	1,792.45	143.24	2.09	26.13
81 WESTHEIMER-SHARPSTOWN	WEEKDAY	4,983	5,613	(630)	-11.2%	4,983	1,733.55	174.80	2.87	28.50
82 WESTHEIMER-WEST OAKS	WEEKDAY	6,823	6,390	434	6.8%	6,823	2,028.54	189.38	3.36	36.03
163 FONDREN EXPRESS	WEEKDAY	7,348	7,061	287	4.1%	7,348	2,827.03	211.43	2.60	34.76
Subtotals - Core - WEEKDAY		81,205	82,121	(916)	-1.1%	81,205	35,328.01	2,887.34	2.30	28.12
Totals - All Local Routes - WEEKDAY		206,877	206,891	(15)	0.0%	206,877	104,782.46	8,083.48	1.97	25.59

Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - October	FY2011 October - October	Change	% Change	October FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
SATURDAY										
1 HOSPITAL	SATURDAY	1,834	1,821	13	0.7%	1,834	1,234.76	88.20	1.49	20.79
2 BELLAIRE	SATURDAY	5,297	5,542	(244)	-4.4%	5,297	2,063.72	172.63	2.57	30.69
8 S.MAIN	SATURDAY	1,516	1,478	37	2.5%	1,516	765.57	56.92	1.98	26.63
20 CANAL	SATURDAY	1,199	1,166	33	2.8%	1,199	622.09	48.68	1.93	24.63
20 LONG POINT	SATURDAY	1,453	1,350	103	7.6%	1,453	1,205.80	65.09	1.20	22.32
25 RICHMOND	SATURDAY	3,133	3,022	110	3.6%	3,133	1,387.70	109.95	2.26	28.49
40 PECORE	SATURDAY	1,004	1,080	(76)	-7.0%	1,004	1,044.10	77.60	0.96	12.94
40 TELEPHONE	SATURDAY	1,723	1,743	(20)	-1.2%	1,723	798.71	64.62	2.16	26.66
50 HARRISBURG	SATURDAY	2,551	2,453	98	4.0%	2,551	1,390.78	97.57	1.83	26.14
50 HEIGHTS	SATURDAY	1,539	1,569	(29)	-1.9%	1,539	919.26	64.07	1.67	24.02
52 HIRSCH	SATURDAY	2,073	2,073	(0)	0.0%	2,073	1,655.82	116.83	1.25	17.74
52 SCOTT	SATURDAY	3,231	3,321	(89)	-2.7%	3,231	941.68	78.17	3.43	41.33
56 AIRLINE	SATURDAY	4,181	3,915	266	6.8%	4,181	1,798.40	123.12	2.32	33.96
65 BISSONNET	SATURDAY	3,444	3,927	(483)	-12.3%	3,444	1,609.04	122.05	2.14	28.22
77 LIBERTY	SATURDAY	996	1,068	(72)	-6.7%	996	1,115.15	68.28	0.89	14.59
77 MLK	SATURDAY	1,772	1,916	(143)	-7.5%	1,772	1,148.93	92.43	1.54	19.18
81 WESTHEIMER-SHARPSTOWN	SATURDAY	3,242	3,284	(42)	-1.3%	3,242	1,200.38	114.90	2.70	28.22
82 WESTHEIMER-WEST OAKS	SATURDAY	5,020	5,103	(83)	-1.6%	5,020	1,480.82	128.68	3.39	39.01
163 FONDREN EXPRESS	SATURDAY	4,019	4,400	(381)	-8.7%	4,019	1,971.93	152.72	2.04	26.31
Subtotals - Core - SATURDAY		49,225	50,229	(1,004)	-2.0%	49,225	24,354.64	1,842.51	2.02	26.72
Totals - All Local Routes - SATURDAY		110,527	108,736	1,791	1.6%	110,527	65,809.99	4,727.68	1.68	23.38

Core Routes

		Ridership Trend - Year-To-Date				Indicators - Current Month				
ROUTE		FY2012 October - October	FY2011 October - October	Change	% Change	October FY2012 Boardings	Daily Revenue Miles	Daily Revenue Hours	Boardings Per Rev. Mile	Boardings Per Rev. Hour
SUNDAY										
1 HOSPITAL	SUNDAY	1,164	1,227	(62)	-5.1%	1,164	886.07	69.73	1.31	16.70
2 BELLAIRE	SUNDAY	3,239	3,520	(280)	-8.0%	3,239	1,405.80	106.03	2.30	30.55
8 S.MAIN	SUNDAY	798	799	(1)	-0.2%	798	564.11	34.38	1.41	23.21
20 CANAL	SUNDAY	996	976	19	2.0%	996	491.55	38.23	2.03	26.04
20 LONG POINT	SUNDAY	1,138	1,159	(21)	-1.8%	1,138	996.51	54.60	1.14	20.84
25 RICHMOND	SUNDAY	1,681	1,950	(269)	-13.8%	1,681	878.02	69.98	1.91	24.02
40 PECORE	SUNDAY	699	670	29	4.4%	699	746.65	60.22	0.94	11.61
40 TELEPHONE	SUNDAY	1,386	1,489	(103)	-6.9%	1,386	972.10	68.32	1.43	20.29
50 HARRISBURG	SUNDAY	1,725	1,685	40	2.4%	1,725	793.42	54.65	2.17	31.56
50 HEIGHTS	SUNDAY	989	1,004	(15)	-1.5%	989	816.15	54.68	1.21	18.09
52 HIRSCH	SUNDAY	1,361	1,319	42	3.2%	1,361	1,325.25	93.42	1.03	14.57
52 SCOTT	SUNDAY	2,138	2,082	57	2.7%	2,138	754.70	63.82	2.83	33.51
56 AIRLINE	SUNDAY	3,416	3,752	(336)	-9.0%	3,416	1,698.12	117.78	2.01	29.00
65 BISSONNET	SUNDAY	2,237	2,540	(303)	-11.9%	2,237	1,380.57	98.68	1.62	22.66
77 LIBERTY	SUNDAY	733	827	(94)	-11.4%	733	925.63	55.70	0.79	13.16
77 MLK	SUNDAY	1,157	1,192	(35)	-2.9%	1,157	960.16	73.57	1.21	15.73
81 WESTHEIMER-SHARPSTOWN	SUNDAY	2,097	2,333	(236)	-10.1%	2,097	1,076.27	87.40	1.95	24.00
82 WESTHEIMER-WEST OAKS	SUNDAY	3,340	3,495	(155)	-4.4%	3,340	1,283.23	97.70	2.60	34.18
163 FONDREN EXPRESS	SUNDAY	2,884	2,990	(105)	-3.5%	2,884	1,749.30	131.42	1.65	21.95
Subtotals - Core - SUNDAY		33,178	35,008	(1,830)	-5.2%	33,178	19,703.61	1,430.31	1.68	23.20
Totals - All Local Routes - SUNDAY		68,047	68,756	(708)	-1.0%	68,047	46,875.49	3,296.45	1.45	20.64

Annual Fixed-Route Ridership

FIXED-ROUTE RIDERSHIP														
CURRENT YEAR	October 2011	November 2011	December 2011	January 2012	February 2012	March 2012	April 2012	May 2012	June 2012	July 2012	August 2012	September 2012	ANNUAL FY2012	Year-To-Date
Fixed Route Bus Services														
Local	5,218,836												5,218,836	5,218,836
Park & Ride	641,145												641,145	641,145
Total Fixed Route Bus Services	5,859,981	-	-	-	-	-	-	-	-	-	-	-	5,859,981	5,859,981
METRORail	951,970												951,970	951,970
Total Fixed Route Services	6,811,951	-	-	-	-	-	-	-	-	-	-	-	6,811,951	6,811,951

PREVIOUS YEAR	October 2010	November 2010	December 2010	January 2011	February 2011	March 2011	April 2011	May 2011	June 2011	July 2011	August 2011	September 2011	ANNUAL FY2011	Year-To-Date
Fixed Route Bus Services														
Local	5,231,261	4,749,866	4,665,634	4,690,853	4,341,157	5,150,995	5,040,718	5,025,311	4,863,103	4,629,339	5,241,874	5,206,986	58,837,094	5,231,261
Park & Ride	628,040	580,172	503,345	586,376	562,210	704,785	641,192	646,317	665,032	584,997	682,681	653,249	7,438,395	628,040
Total Fixed Route Bus Services	5,859,300	5,330,038	5,168,978	5,277,229	4,903,366	5,855,780	5,681,909	5,671,628	5,528,134	5,214,336	5,924,555	5,860,235	66,275,490	5,859,300
METRORail	918,523	831,851	734,413	766,051	808,653	1,252,118	943,628	859,605	876,262	833,591	932,895	919,203	10,676,793	918,523
Total Fixed Route Services	6,777,823	6,161,889	5,903,391	6,043,280	5,712,019	7,107,898	6,625,537	6,531,233	6,404,396	6,047,927	6,857,450	6,779,438	76,952,283	6,777,823

VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-Date
Fixed Route Bus Services														
Local	(12,425)												(53,618,259)	(12,425)
Park & Ride	13,106												(6,797,250)	13,106
Total Fixed Route Bus Services	681												(60,415,508)	681
METRORail	33,447												(9,724,823)	33,447
Total Fixed Route Services	34,127												(70,140,332)	34,127

% VARIANCE	October	November	December	January	February	March	April	May	June	July	August	September	ANNUAL	Year-To-Date
Fixed Route Bus Services														
Local	-0.2%												-91.1%	-0.2%
Park & Ride	2.1%												-91.4%	2.1%
Total Fixed Route Bus Services	0.0%												-91.2%	0.0%
METRORail	3.6%												-91.1%	3.6%
Total Fixed Route Services	0.5%												-91.1%	0.5%

SOURCE: RASE

 Includes bus bridge for service interruptions

NOTES:

- 1) Calendar Mix. There were no changes in the calendar mix for October 2011. Monthly data are not adjusted for changes in calendar mix.
- 2) Fare Increase. There was no change in METRO's base fare between FY2011 and FY2012. No ridership change would have been expected due to fares.
- 3) Gasoline Prices. Although gasoline prices increased during FY2012 relative to FY2011, there is no statistical correlation between changes in gasoline prices and local bus ridership and the only statistical correlation between gasoline prices and Park & Ride ridership occurred in FY2008 during the time period when the average price of a gallon of gasoline exceeded the maximum base fare for a Park & Ride (then \$3.50). No ridership change would have been expected due to the change in gasoline prices.
- 4) Special Events - METRORail. There were 3 special events in October 2011 (3 Houston Texans' home games) and 2 special events in October 2010 (2 Houston Texans' home games).
A ridership increase would be expected due to the additional Houston Texans' home game in October 2011.
- 5) Service Interruptions - METRORail. There were 3 service interruptions in October 2011 and 2 service interruptions in October 2010. A ridership decrease would be expected as a result of the additional service interruption.
- 6) Unemployment. The unemployment rate was 8.6% in September 2011 compared to 8.2% in October 2010.
- 7) Weather. Average temperature of 71° and 3.36 inches of rainfall in October 2011 as compared to average temperature of 73° and 0.02 inches in October 2010. A ridership decrease would be expected with the increased rainfall.