



# tutr



**Wesley Csendom**  
aka Nelson "Big Head"  
*Frontend Developer*



**Tim Weppner**  
aka Erlich Bachman  
*Frontend Developer*



**Zach Wieand**  
aka Jian Yang  
*Full-Stack Developer*



**Brijesh Rakholia**  
aka Dinesh Chugtai  
*Backend Developer*



**David Dobmeier**  
aka Gilfoyle  
*Systems Architect*



**Pat Weppner**  
aka Russ Hanneman  
*Majority Investor*



**Jesse Hartloff**  
aka Peter Gregory  
*Venture Capitalist*



**Abhishek Kulkarni**  
aka Monica ❤️  
*Peter's Assistant*



## Help is just a tap away

**All you need to get going is a valid Gmail account.**

Select your school and use your Gmail account to log in to the tutr mobile app or tutrhq.com. First time users should go to the menu and click 'Courses' to add their classes for the current semester. After adding your courses you can click on the map pin and select the course you need help with to notify all registered course tutors. Be sure to include a note about your location and what you need help with to ensure the best possible experience. Browse the list of tutors and choose a well reviewed tutor at a price that works for you. If the tutor accepts your request the tutor will come directly to you. Following your session you'll be prompted for payment and a simple review. If you're a student also interested in tutoring read on. Student and tutor accounts are shared. Not sure if you want to tutor? No sweat. If you change your mind at any time click Become A Tutor from the app menu to get a tutor registration code.



## Start earning with tutr

**Be your own boss. Name your own price.**

From the app menu click 'Become a Tutor.' Upload a PDF of your current academic transcript and a list of courses you'd like to tutor for. We'll get back to you with an access code. Take that access code and enter it under 'Become A Tutor' in the app menu. It's as simple as that. After you're registered turn on the toggle at the top of the menu to receive requests from students. As long as the toggle is on you'll receive requests even if you close out of the app. Not available? Be sure to turn the toggle off. After receiving and accepting a request you'll get walking directions to the student. If you run into trouble you can contact the student with their phone number. After meeting up be sure to click start your session. After you're done enter how long the session was. You'll automatically see the payment in your bank account. No bells. No whistles. It's as simple as that.



# Frequently Asked Questions

## I registered to tutor but I'm not receiving requests?

If you've already received an access code and registered to tutor for a course go your menu in the app. Ensure that the toggle at the top of the menu is switched to the 'on' position. A notification will appear to let you know you are available to tutor and receive requests from students. Be sure to turn the toggle back off when you are unavailable to tutor.

## I'm clicking on my pin but I don't see any courses?

If you've clicked on your pin to request help in one of your courses but don't see any classes go to the app menu and click on 'Courses.' Make sure you click add to select and add any courses you're in for the semester and click 'Submit' to save them. After clicking submit go back and click your pin. You should now see your courses.

## Is there a way to request the same tutor every time?

We want to support students and tutors that are a good match. We're working on a feature that will allow students to request the same tutor when they need help. For now, we encourage students and tutors come up with common times that they can both go online in the app to find each other and pair up. They can then always use the app to safely meet up and keep track of their sessions.



# Frequently Asked Questions

## **My tutor didn't put the correct session time?**

Before payment is sent to the tutor, the student verifies the length of the session is correct. If the student doesn't agree with the session length they can alert the tutor to update the session with the correct time.

## **My student or tutor is asking me to cheat?**

tutr is not a tool to help students cheat. tutr is a collaborative social tool meant bring students together to have proactive learning experiences and incentivize students to do well in school. Learning and academic integrity is important to us. If you encounter users cheating, please send an email with the users name and email to [tutrhq@gmail.com](mailto:tutrhq@gmail.com) with subject line "Cheating." First time offenders will receive a warning, and there will be a reward to users who expose cheaters through our "Cheater Bounty Program."

## **Do I need straight A's or a 4.0 to become a tutor?**

At tutor, we recognize that all students are not created equal. We've known wonderful teachers who couldn't take a test to save their life. If you have the confidence, knowledge and passion to help people learn, we think you deserve a shot. All you need to do is send a copy of your transcript to [tutrhq@gmail.com](mailto:tutrhq@gmail.com) with the subject line "Tutor".



# Frequently Asked Questions

## **My tutor wasn't very helpful do I have to pay?**

We want everyone to have a fun and satisfactory tutoring session. We encourage everyone to accurately rate their sessions to ensure that users can make informed decisions and be happy with their matches. If you don't feel satisfied with the pairing within the first 10 minutes of meeting up you can click cancel to opt out of the session without having to pay. If your session was longer than 10 minutes but less than satisfactory, please email [tutrhq@gmail.com](mailto:tutrhq@gmail.com) with the subject line "Refund" and we will see what we can do.

## **How can I get the best possible tutor match?**

Before you send out your request for a tutor, we encourage users to fill out the "Location" and "Notes" fields with their requests. The location field will help the tutor find you if you're located in a specific building room or a location that they're unfamiliar with. We encourage all students to meet up on their school campus for the best possible experience. You can use the notes field to fill out what you need help with, what professor you have for your course, what book you're using: Anything to help give the tutor the best idea of how they can help you before they decide to accept your request.