# Lois Zhao

# **Experience**

**Solutions Engineer • Daytona** Nov 2023 — March 2023 Daytona is a devtool start-up building self-hosting Github Codespaces alternative on AWS, GCP and bare metal machines.

- Assisted, deployed and support over 10+ customer's Daytona applications using **Terraform**, **Github Packages**, **Helm and shell scripts**.
- Developed, styled, and delivered <u>customer onboarding technical</u> <u>documentation</u> leveraging technologies including **Typescript**, **Astro**,
   **Alpine.js**, **Sass**, **CSS**, and others within established design parameters.
- Quality assurance and testing for Daytona's alpha release and pre-launch. Worked closely with founders, infrastructure engineer and software engineers to ensure a smooth user experience.
- Grew Slack community by 10x.

# **Founder • Project Waitless** April 2022 — Nov 2023 (demo video)

Software startup focusing on enabling collaboration in remote, async companies.

- Designed and scaffolded database architecture, backend and frontend using Figma, Next.js, MySQL, tRPC, Prisma and Kafka.
- Implemented CI/CD using **Github Actions and Docker**.
- Project management tool ComCord gained over 100 active users.
- Evaluated products' market by communicating with 50+ potential hospitality users for Project Waitress and decided to build a product for remote teams.

#### Management Trainee • Knight Frank Dec 2018 — Jan 2020

- Advised clients on property valuation, mergers and acquisitions, and offered valuable market insights.
- Directed the training and onboarding process for newly hired personnel, ensuring a smooth integration into the team.
- Played a pivotal role in expanding the client base, securing major accounts such as TOSHIBA, EPAM, Kerry, Greenland, and more.

### **Education**

University of Reading, 2021

MSc. Behavioural Finance in ICMA Center.

Macau University of Science and Technology, 2014-2019

BHM. Hospitality Management

# **Publication**

Prompt - Dec, 2022

Ghostwriting technical content and technical review. (sample)



#### **Contact**

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# **Skills**

#### Languages

TypeScript, Python, Golang

#### Libraries & Frameworks

React, Next.js, Node, Express, Tailwind CSS, Framer Motion

#### **Database**

SQL (Postgres & MySQL)

#### Other

Github Actions, AWS, GCP, Docker, Kubernetes, Terraform, Ansible, Linux CLI

# **Selected Projects**

#### ComCord (link) (github)

Project management & entertainment bot in Discord written in Next.js 13.

#### LinkGoGo (demo) (github)

Open source LinkTree alternative written in Golang.

(put python web scraper here)