Mina Samy Farouk Zakzouk

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SUMMARY

As a final year software engineering student, I have developed a deep passion for the fields of industrial software and data science. My academic background has allowed me to gain a strong foundation in programming, software design, and project management. I have also developed a keen interest in data analysis and machine learning, which I believe are critical skills for success in the software industry.

EDUCATION

Bachelor of Computing and Data Science
El-Obour Academy • Cairo - Egypt • 2023 • B+

EXPERIENCE

Technical Support
Orange Egypt   **March 2021 - December 2022, Egypt**
• Activation support Data Line.
• Responsible for activating the network and solving its problems.
• Applied technical best practices to resolve customer queries, resulting in an 88% customer satisfaction rate and a 48% increase in first call resolution. Activated network connections for over 200 Orange's customers daily, with a 99.8% success rate.

PROJECTS

Diagnoses of illnesses
graduation project • October 2022 - Present
• This project based on artificial intelligence techniques, which deep learning, machine learning, and computer vision.
• This project depends on determining the form of the skin disease by analyzing the images and comparing them with the data that been trained to predict the affected disease.
• This project helps to increase the percentage of correct diagnosis and helps in detecting diseases in critical cases quickly.

Online Store
in the University • November 2021 - January 2022
• Developed and deployed an online store platform with a unified purchasing experience, increasing monthly sales by 10%. Improved customer satisfaction with optimized website navigation and checkout flow, resulting in a 25% increase in returning customers.
• Utilized SEO strategies to drive organic traffic to the online store, resulting in a 30% uplift in organic search impressions.
• Using Python Django ,SQL and Bootstrap.

CERTIFICATIONS

Ai & Big Data
Huawei • 2022

Developing Web Applications
ITI - Egypt • 2022

COURSEWORK

Data Science & Machine learning

Stanford University • 2023

Data Bases
ITI – Egypt • 2022 • Creating & Designing Data Bases
Analytics work for the database Building a real database using SQL

Mobile Applications - Flutter
Udemy – Online • 2022 • Dart programming language and Fire Base
Handling the Flutter framework to build applications that work on all platforms

IT Security
Google – Coursera • 2021 • Knowledge of the basics of system protection from hackers and virus analysis

INVOLVEMENT

Machine Learning Member
El - Obour • Google Developers Clubs • October 2022 - Present

Problem Solving Member
El - Obour • Coach Academy "PST" • October 2022 - Present
• Member of the problem-solving team at my university community.

Operations Co-Lead
El - Obour Academy • Google Developers Clubs • September 2022 - Present
• Organizing events and technical speakers.
• Follow up the progress of the community at the university.

SKILLS

C++ & Python Language

Data Structures & Algorithms

Back-End Django

Flutter

Machine Learning & Data Science

SKILLS

LeetCode | **codeForces** | **GitHub**