Zoe Jones

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zoeari@amail.com LinkedIn Portfolio link will be here

Project Role - UX Designer

During my experience in developing UX/UI designs my cohort practiced having strong qualitative data, understanding user preferences, and applying an intuitive design; to make an experience that fit our stakeholder needs while being user-centric.

Employment History -

Fogo de Chão Kitchen Prep April 2023 - Present

- Preparing food for the Market Table at the Brazilian steak house.
- Communicating and problem-solving with my peers and chefs to ensure smooth service for the restaurant's guests.

<u>Lyons NW Insurance</u> Customer Service Rep.

June 2022 - November 2022

- Answering customer phone calls, scanning, copying, and corresponding with banks.
- Participate in meetings to expand knowledge of industry, processing, and laws.
- Compiling, updating, and organizing company files.

<u>Marys Wood's</u> Kitchen Dishwasher/Prep

August 2021 - February 2022

 Maintaining the cleanliness of a kitchen that regularly operated in proximity to 500 guests a day.

Chipotle Service Manager, C.T.

December 2018 - April 2020

- Manage a team of 10 during high-volume service.
- Trained two General Managers and 20 crew members in various roles.

Awards: "Most Inspirational" - 2017, Varsity Cheer

Education -

UX/UI Design Bootcamp Certificate
University of Oregon, Nov. 2022-May. 2023

High School Diploma
La Salle Catholic Preparatory, 2017

UX/UI Design Projects

App Design Challenge: Water U Doin'?

- During this design challenge, my team chose to design an app that helps its users track their water intake, and while they do that they can make gamelike challenges against other users.
- Various challenges could incentivize users to return and stay hydrated while doing so.

Non-profit Redesign: The Pixie Project

- Produced a focused design that made the website approachable and modern.
- Used this opportunity to communicate with a company stakeholder; which lead us to empathize with the bandwidth of non-profits, and understand their needs.

Skills -

User Interviews, Affinity Diagramming, Heuristic Evaluations, Card Sorting, Information Architecture, Prototyping, A/B Testing, Evaluative Research

- Collaborative, Sympathetic, Adaptable
- <u>Tools</u>:
 - Figma, Miro, Drive, Github, Visual Studio Code, Canva