



Zoe Griffin <zoe.griffin@gmail.com>

Welcome to HyperJar!

1 message

Gina at HyperJar <support@hyperjar.com>
Reply-To: Gina at HyperJar <support@hyperjar.com>
To: zoehnicol@gmail.com

21 September 2023 at 08:51



Hi Zoe,

Thanks so much for joining HyperJar. Start managing your spending better than ever with these three steps:

- [Step 1: add money to your account](#)
- [Step 2: create and top up Jars](#)
- [Step 3: spend directly from Jars](#)

You can also head to our website and watch our video tutorials.

[Check out our video tutorials](#)



Step 1: add money

Transfer money from your bank

1. From the Profile tab in your app, you can see and copy your new HyperJar sort code and account number.
2. Open your bank's app or website. Use the details you have just copied to send money from your bank to your HyperJar account.

Transfer money within the HyperJar app

1. Go to Payments tab > Add
2. Choose your bank and the amount you want to transfer.
3. Approve the payment from your banking app. We'll confirm when it's been successful.

Add money to your account



Step 2: create a Jar

Behavioural scientists say 'outer order creates inner calm'. It's why it feels great when you've cleaned out and organised the fridge.

What we know for sure is that sorting money in named Jars helps us see our budgets better and feel more in control.

1. **To create a Jar** tap on the '+' button on the Home screen. Set up as many Jars as you want to reflect your spending.

2. To **split your money between Jars**: Payments tab > Send. Or add money from inside a Jar by tapping the 'Add' button.

Set up your first Jar



Step 3: spend from Jars

Manage your spending better than ever by linking your HyperJar card to pay directly from your Jars. This means money is spent from the Jar your card is linked to, and your budget updates in real time.

If you opted for a **virtual card**, you can start spending straight away. If

you ordered a **physical card**, it's on its way – you just need to activate it when it arrives.

To link your card to a Jar:

- Long press on the Jar and choose a linking option.
- Or tap 'Link Jar' at the top of your Home screen.

Your linked Jar will have a Mastercard icon in the bottom-left corner and its balance will show at the top of your Home screen.

Start linking your card

Good to know...

- To keep HyperJar free, you can only add money to your account 3 times a day.
- Any additional transfers will be held until 12:01am the next day.



If you have any questions or feedback, we'd really love to hear from you.

Contact the team via Live Chat in the app

On WhatsApp on +44 7869 332 624

Or by email at support@hyperjar.com

All the best,

Gina and the HyperJar team



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