

ZOE LECAILLE

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OBJECTIVE

I'm looking for full-time work in the role of Web Developer Apprentice in the IT and telecommunications industry.

PERSONAL STATEMENT

Dynamic professional with over a years of customer service experience in a range of different establishments in France. Equipped with highly developed time management skills, the capacity to adapt to new working environments and languages skills. I am a hard working professional looking for new working experiences in New Zealand as well as a better understanding of the culture.

WORK HISTORY

Miann

Auckland, New Zealand
Dec 2022 - Mar 2023

● Barista

- Provided exceptional customer service, ensuring satisfaction with products and services offered.
- Prepared and served a variety of hot and cold beverages, maintaining quality and consistency.
- Trained new employees on company procedures and standards, fostering a positive work culture.
- Managed cafe opening procedures and monitored stock levels to ensure availability of products.
- Maintained cleanliness and sanitation standards in work areas and equipment throughout shifts.

BINICI Cafe

Paris, France
Jul 2021 - Present

● Barista

- Lead a team to deliver exceptional guest experiences through outstanding customer service and product quality.
- Recommend menu items based on customer preferences, utilizing product knowledge and upselling techniques effectively.
- Prepare and serve beverages, including creating visually appealing latte art designs.
- Manage high-volume orders while maintaining efficiency and quality standards.
- Train and mentor new team members, ensuring adherence to cafe culture and operational procedures.

QUALIFICATIONS

Ada Tech School

Paris, France
2023 - Present

● Web development

Preparation for RNCP Certification - Level VI
Fundamental Programming Techniques (Algorithms, Network & System, Software Architecture, and Development Tools).
Communication, Problem Solving, Team Leadership, Agile Methodology, Collaboration.

INALCO

Paris, France
2019 - 2022

● Bachelor's Degree

Bachelor's Degree in Korean Studies. With Honors.
History, Sociology, Korean Culture, and Literature.
Oral and Written Communication in Korean.
Work in an Intercultural Environment.

Brassart Design School

Nantes, France
2018 - 2019

● Graphic Design Preparatory Class

Graphic Design Training : Creativity, Understanding of Aesthetics and Layout.

Blaise Pascal High School

Noumea, New Caledonia
2017

● High School Diploma with Honors

TECHNICAL SKILLS

- JavaScript, Python, SQL
- Node.js, Express.js, PHP
- Node.js, Express.js, PHP
- React, Vite, Tailwind, HTML, CSS
- MariaDB, PostgreSQL, Supabase

PERSONAL SKILLS

Communication

Answering client inquiries and solving problems

Spoken Languages

French (Native), English (C1) and Korean (B2)

Positive attitude

Always doing my best and helping colleagues even in stressful situations

Teamwork

I worked with a group of people, organising events and review advertising

ACHIEVEMENTS

IELTS Academic

2023

Overall 7.5

Speaking 7.5 - Listening 8.5 - Reading 8 - Writing 6.5

TOPIK II

2022

Obtained Korean Level 5 (CEFR B2)

First Cambridge Exam

2018

Obtained European level B2

INTERESTS

- Film photography
- Hiking
- Speciality Coffee
- Korean Language and Culture

REFEREES

Referees available on request.