

ZOE REM

Product Manager

Contact

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Summary

Product Manager with UX Design experience and copywriting background. Transforming ideas into realities, with detailed and user-centric critical thinking. Strong attention to detail and proven ability to create on-brand messaging through copy, imagery, interface and the complete user experience.

Skills

- User-Focused Writing
- User-Centric Research and Analysis
- Communication
- Content Strategy
- Attention to Detail
- Time Management
- Agile Methodologies
- Wireframing and Prototyping
- User Research and Testing

Software

- Figma, XD, Sketch, InVision
- HTML, CSS, JavaScript
- WordPress
- G Suite, Keynote
- Adobe Suite

Education

- UC Berkeley Extension
UX/UI Certificate, 2020
- St Mary's College of CA B.A.,
2007

Projects

Family Support Center Site Redesign | zoerem.com/work/fsc

- Complete site design and development: Spring 2020
- Developed multiple iterations to discover customer's preference
- In addition to creating site architecture, design and interface, edited all copy and directed

USARC Site Redesign | zoerem.com/work/fsc

- Complete site redesign: February 2020
- Designed and developed a site to replace the company's outdated static site
- Presented recommended imagery to project manager for approval, and edited and formatted all copy

Related Experience

Freelance Web Designer | 2019-present

- Designed and developed www.harrietparsonskoach.com, working directly with client through multiple iterations to match their wants and needs with those of their customers.
- Site refresh for www.kineticelctricsf.com, implementing typography, copy, and imagery changes for consistency throughout site.

Strategic Milestones | www.strategicmilestones.com | 2009-present *Web Designer, Copyeditor/writer and Project Assistant, contract*

- Full site redesign, modernizing static 15 year old site and refreshing content to reflect new business goals
- User research transcription, analysis, and affinity mapping
- Editing, layout and formatting of all materials, instructions and procedures for Strategic Gameplay, a service providing custom game boards to teach behavior and process in a corporate setting

TechGator | www.techgator.com | 2016-2017 *Web Designer*

- Edited site for consistency in typography and grammar
- Remapped architecture of site for usability
- Updated product listings with pricing and promotions